OVIC

Annual Report 2025-2026

Authorised by the
Office Of The Victorian Information Commissioner

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Designed and typeset by OVIC

Letter of Transmittal

To: Ingrid Stitt MP, Special Minister of State

I am pleased to enclose, in accordance with Part 7 of the *Financial Management Act 1994* (Vic), the annual report of the Office of the Victorian Information Commissioner for the financial year ending 30 June 2026, for presentation to Parliament.

This report has been prepared in accordance with Part 7 of the *Financial Management Act 1994* (Vic), section 64 of the *Freedom of Information Act 1982* (Vic) and section 116 of the *Privacy and Data Protection Act 2014* (Vic).

Sean Morrison
Information Commissioner

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Glossary

AI	Artificial Intelligence
FOI	Freedom of Information
FOI Act	*Freedom of Information Act 1982* (Vic)
IAID	International Access to Information Day
IBAC	Independent Broad-based Anti-corruption Commission
IOC	The Victorian Parliament's Integrity and Oversight Committee established under the *Parliamentary Committee Act 2013* through the *Integrity and Accountability Legislation Amendment (Public Interest Disclosures, Oversight and Independence) Act 2019*
IPPs	Information Privacy Principles
LGA	Local Government Authority
OVIC	Office of the Victorian Information Commissioner
PAW	Privacy Awareness Week
PDP Act	*Privacy and Data Protection Act 2014* (Vic)
PDSP	Protective Data Security Plan
Regulated entity	An agency, organisation, body, department or ministers subject to an act overseen by OVIC
VCAT	Victorian Civil and Administrative Tribunal
VPDSS	Victorian Protective Data Security Standards
VPS	Victorian Public Sector. The Victorian public sector is made up of: • the Victorian Public Service • special bodies • public entities. It includes regulated entities overseen by OVIC

Commissioner's foreword

Our annual report for the 2025-2026 financial year demonstrates the continued increasing demand for OVIC's services and the positive impact of delivering our legislated obligations. It also continues to highlight the need for legislative change with regard to the legislation we oversee.

Victorian regulated entities again received a record number of FOI requests in 2025-2026, the majority from applicants seeking their own information. With citizens increasingly interested in accessing information held by regulated entities, as well as a general public desire for transparency, it is evident that the FOI Act is not fit for purpose. This is reflected in the number of requests processed by regulated entities within the statutory timeframe decreasing again this financial year.

Privacy and information security reforms are also needed to ensure that Victorian legislation is in step with other jurisdictions and that as an integrity agency we have the appropriate compliance tools at our disposal to prevent and remediate harms caused by data breaches.

Responding to the increased demand for our services is only part of OVIC's role. Our education and compliance functions are critical in upholding and protecting the information rights of all Victorians. This year we again addressed the use of AI tools by regulated entities and the public, updating our resources on using AI tools in government decision-making and publishing new guidance for the public on using AI tools to communicate with government organisations.

Our calendar of education and engagement events complemented these resources, including stakeholder roundtables, presentations and submissions made by OVIC's Commissioners, in addition to training and the delivery of our popular e-learning modules.

Compliance activities again involved the significant use of preliminary inquiries, rather than formal investigations, which provide for greater flexibility and faster compliance. However, our formal investigations remain central to exposing systemic failings and driving compliance. Investigations completed in 2025-2026 included finding a regulated entity's surveillance activities were not compliant with the PDP Act, and reporting on significant privacy breaches caused by data migration issues.

During this financial year, OVIC increased its proactive engagement with other integrity bodies and information rights organisations such as IBAC and the Public Records Office Victoria. OVIC will continue to work with other integrity agencies in the coming financial year to share relevant intelligence, monitor impacts on information rights and identify issues of significant non-compliance with our legislation.

All that OVIC has achieved this financial year is only possible due to the extraordinary dedication of our staff and senior leadership team. All OVIC team members have performed their roles with professionalism and impartiality, even when confronted with challenging circumstances.

All of us at OVIC look forward to responding to current and emerging challenges to information rights and we will continue to strongly advocate for reforms in access to information, privacy and information security so that these rights are further enabled and protected.

Sean Morrison
Information Commissioner

1

Community impact & 2025-2026 statistics

Community impact	5
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FOI Complaints	11
Privacy complaints	13

Community impact

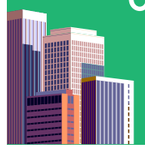
All data represented is from the 2025-2026 financial year reporting period.

Over **6,500** calls to OVIC's registry service



20,800 email enquiries

99 consultations with VPS regulated entities



15,000 page visits to the VPDSS resource



160 Privacy complaints finalised

58% of privacy complaints finalised in less than 6 months

72% of privacy complaints finalised without referral to VCAT

3,759 attendees to OVIC events and training



15% more FOI complaints finalised compared to 2024-2025

36% more FOI review applications finalised compared to 2024-2025

0 FOI reviews open at end of 2025-2026 aged over 365 days

80% of all FOI review, complaint and access charge applications completed in 6 months or less

225 FOI Professional Standards engagements concerning 19 standards across 87 regulated entities



409 breaches identified across 47 regulated entities regarding delayed decision making under section 21 of the FOI Act



925 information security incident notifications



108 regulated entities reported contacting OVIC for FOI-related guidance

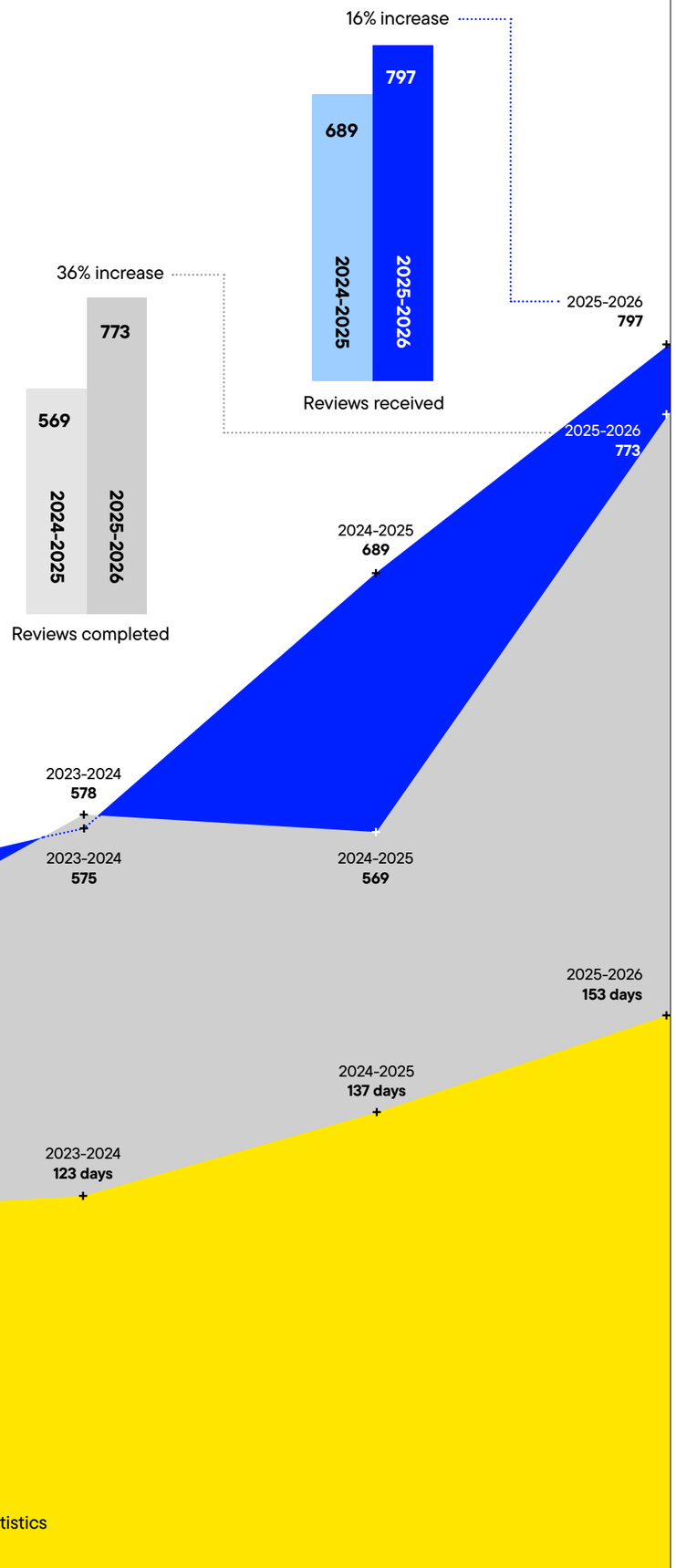


FOI reviews

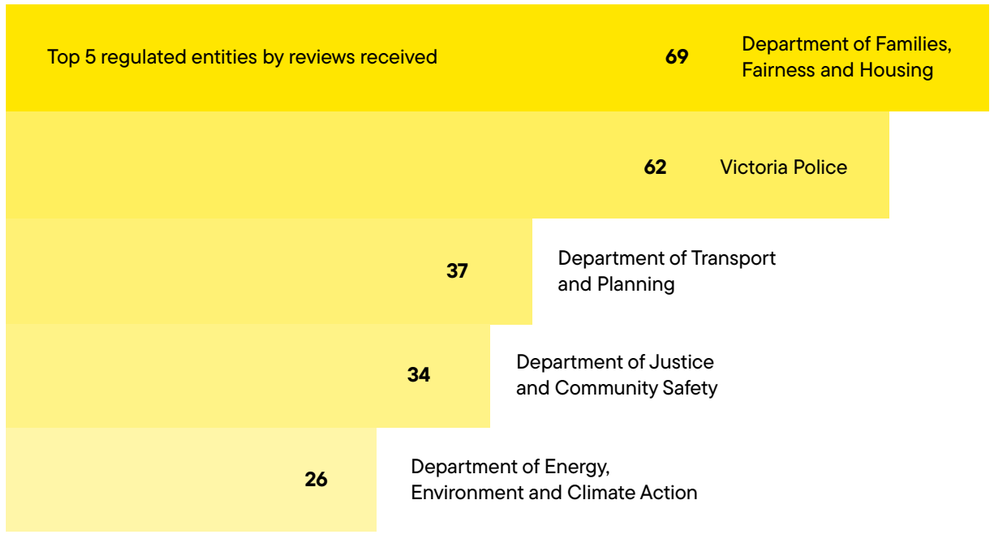
Reviews received
vs reviews completed

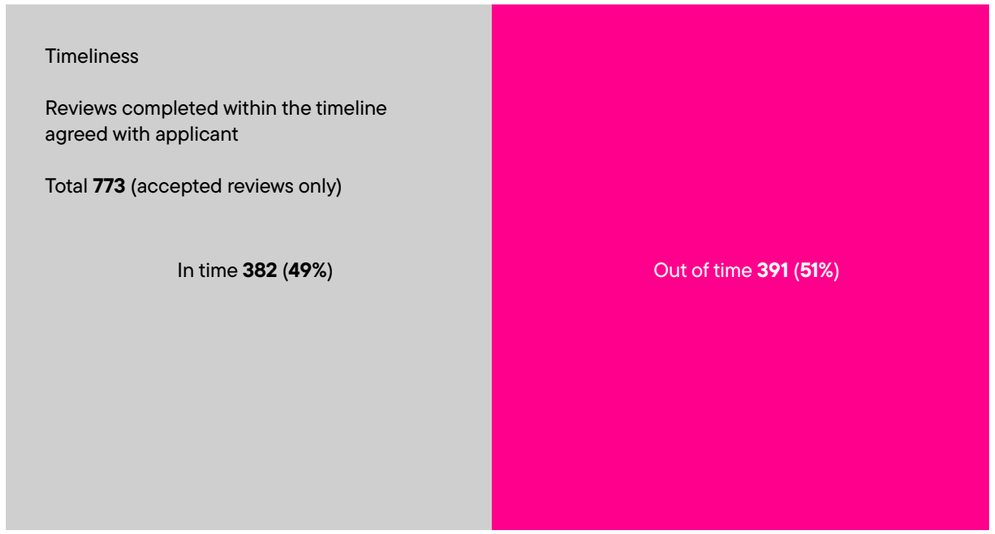
Average time in days to
complete a review

For breakdowns of
review applications by
regulated entity, see
page 77 and page 79









FOI reviews continued

Review application outcomes
Total **773**

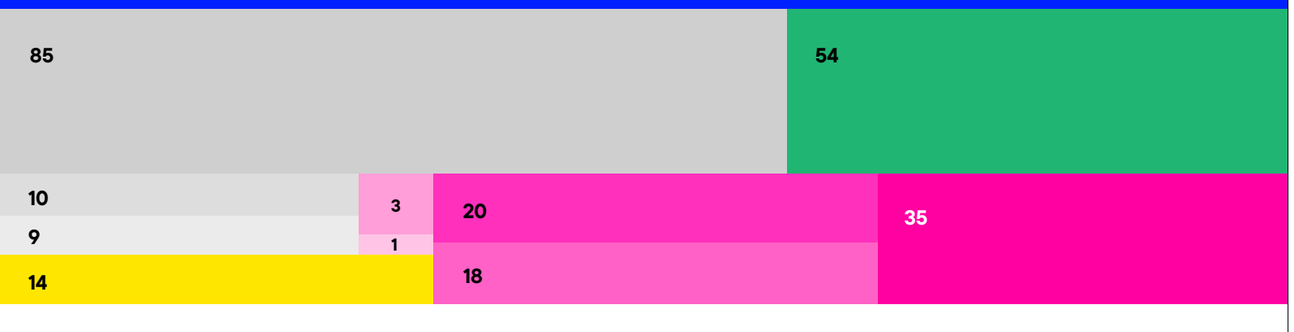
524

A formal decision made by a commissioner

For a breakdown of formal review decisions made by a commissioner see page 79

301 (57.4%)
Same as regulated entity's decision

223 (42.6%)
Different to regulated entity's decision



524 (67.8%)

A formal decision made by a commissioner

85 (11%)

Resolved informally following intervention by OVIC by way of:

10 (1.3%)

withdrawal by the applicant

9 (1.2%)

a fresh decision by a regulated entity where the applicant did not respond and was taken to agree with the fresh decision

a fresh decision by a regulated entity where the applicant responded and agreed with the fresh decision

A commissioner dismissed a review application on the basis:

35 (4.5%)

a review was not appropriate in the circumstances

20 (2.6%)

the applicant could not be contacted following reasonable attempts

18 (2.3%)

a fresh decision was made by a regulated entity with no OVIC intervention, and the applicant did not respond

3 (0.4%)

a review would be more appropriately dealt with at VCAT

1 (0.1%)

a review was considered frivolous, vexatious, misconceived, lacking in substance or not made in good faith

54 (7%)

A commissioner declined to accept a review application as it fell outside their review jurisdiction under the FOI Act

14 (1.8%)

The applicant elected to seek review by VCAT as a decision was not made by a commissioner in time (deemed refusal)

Requests for access charge certification to VCAT

2024-2025
16

2025-2026
11

Breakdown of access charge certification requests finalised in the 2025-2026 financial year

10
Not certified

7
Resolved informally

2
Certified

An applicant can apply to VCAT for a review of access charges imposed by a regulated entity if OVIC first certifies that the matter is of significant importance for VCAT to consider.

As there is no requirement for OVIC to be notified of the outcome of VCAT review applications relating to OVIC review decisions, we are not able to accurately report on VCAT outcomes. This has previously been highlighted by the Victorian Parliament's IOC, which recommended that the *Victorian Civil and Administrative Tribunal Act 1998* (Vic) and other relevant legislation be amended to enable OVIC to obtain review application data held by VCAT. The recommendation still remains under consideration by the Victorian Government.

OVIC is aware of VCAT finalising reviews of 12 OVIC FOI decisions in 2025-2026. In 6 cases, OVIC's decisions were affirmed by VCAT and in 2 cases, OVIC's decisions were overturned or varied by VCAT[1]. The other cases were withdrawn or settled before VCAT hearing.

In 2025-2026, OVIC reported to the IOC under section 64A(1)(b)[2] of the FOI Act on 1 occasion in relation to VCAT.

1 This does not include where cases went to VCAT on OVIC deemed refusal.

2 The Information Commissioner must complete such a report if there have been 4 or more successful applications to the Supreme Court or VCAT by regulated entities against OVIC decisions in a 12 month period.

VCAT appeals of OVIC review decisions

2024-2025
42

2025-2026
43

Based on our available data, in 2025-2026 OVIC was notified of 43 applications (excluding 14 deemed refusal applications) made to VCAT seeking review of a formal decision made by a commissioner.

Breakdown of VCAT appeals

Regulated entity
21

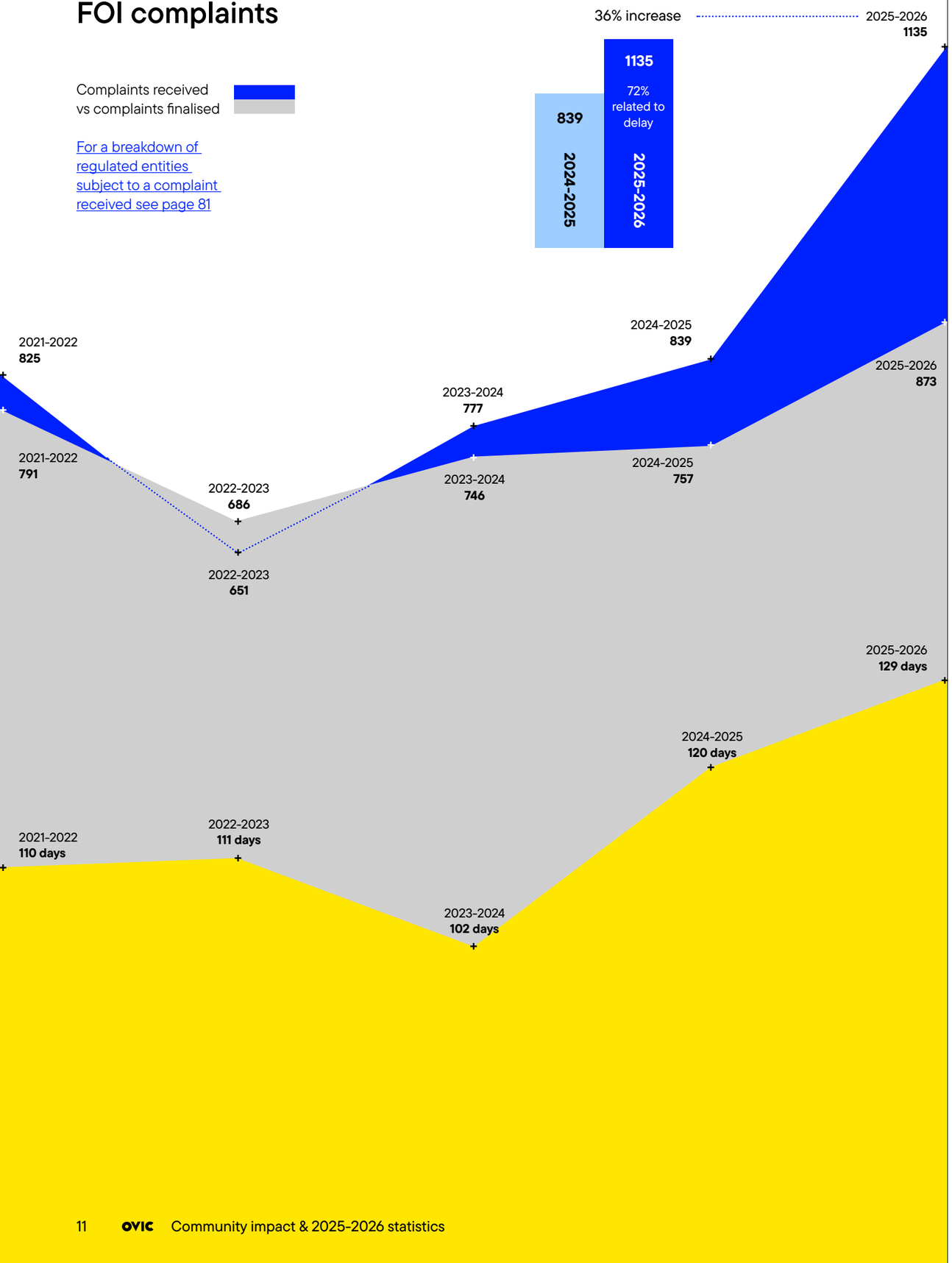
Applicant
15

Third party
7

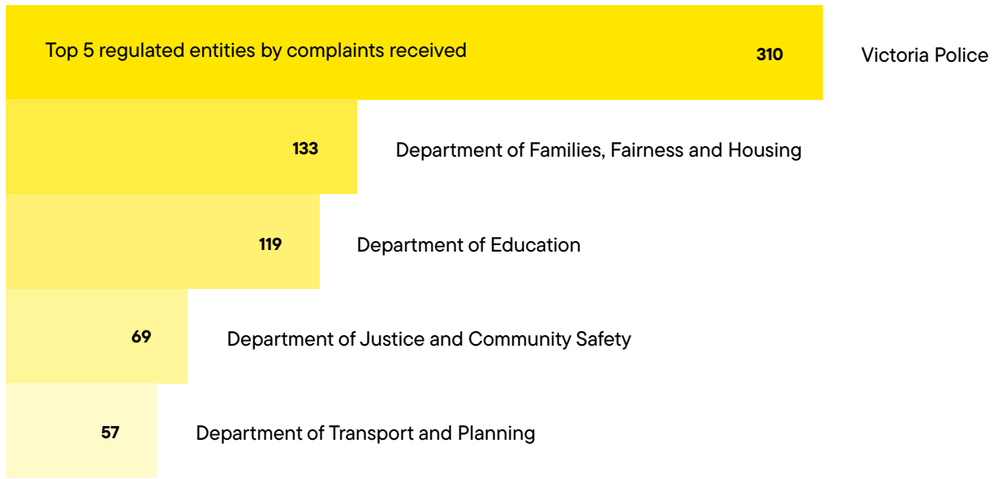
FOI complaints

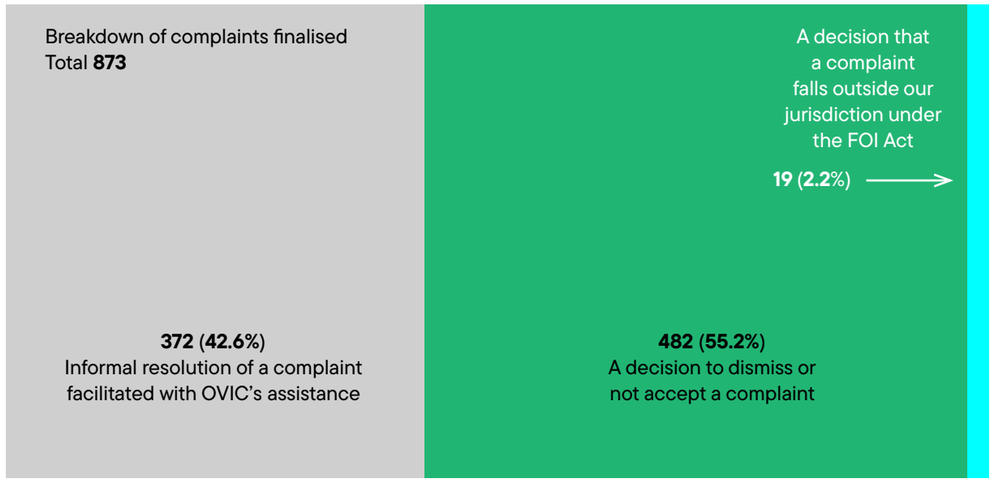
Complaints received
vs complaints finalised

For a breakdown of regulated entities subject to a complaint received see page 81









Privacy complaints

Outcomes for privacy complaints closed in 2025-2026
Total **160**

39 Successfully resolved

33 Conciliation inappropriate

27 Referred to another office

9 Dismissed as stale

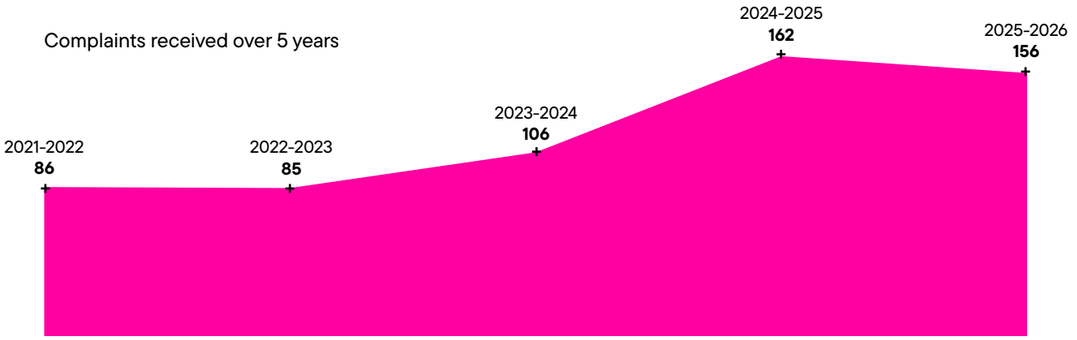
23 Conciliation unsuccessful

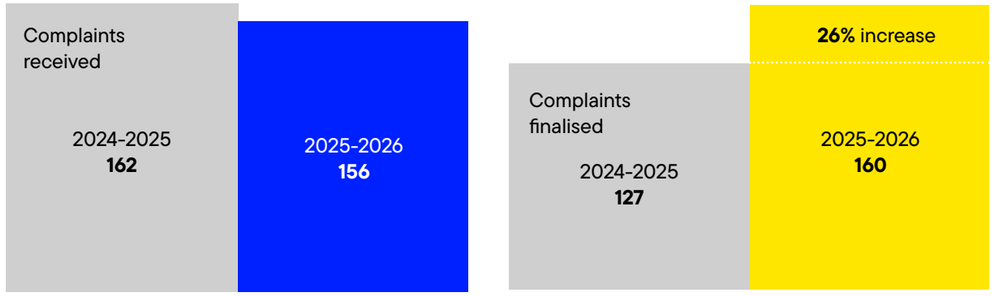
7 Declined

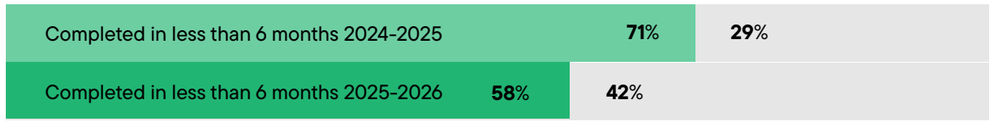
22 Withdrawn

Not referred to VCAT vs referred to VCAT **74%** **26%**

Complaints received over 5 years



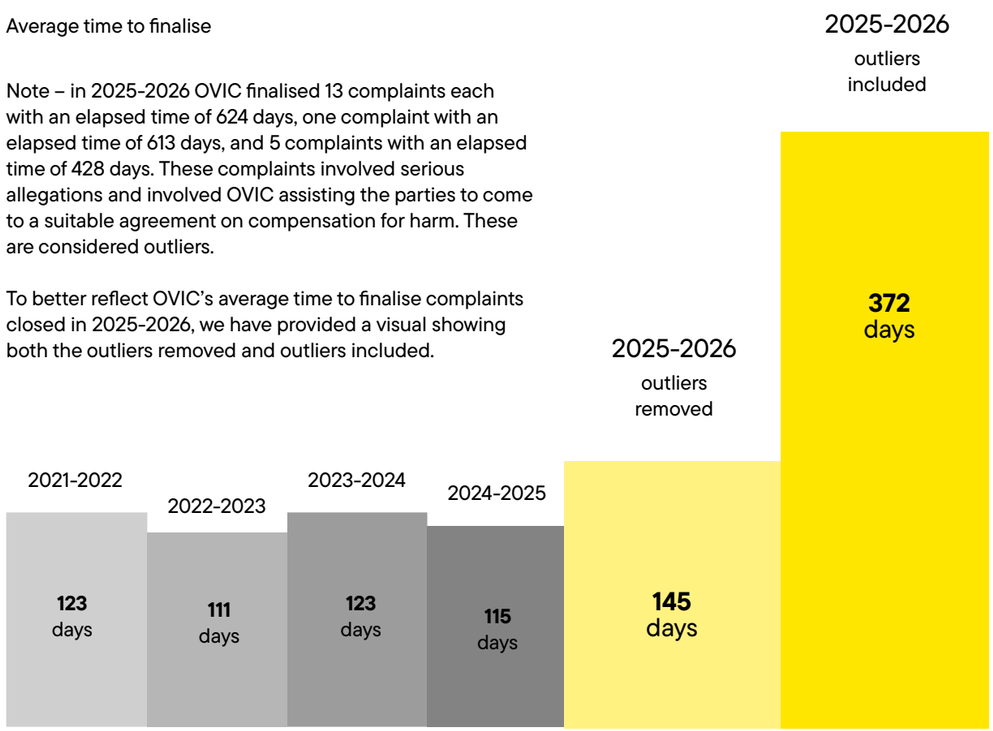




Average time to finalise

Note – in 2025-2026 OVIC finalised 13 complaints each with an elapsed time of 624 days, one complaint with an elapsed time of 613 days, and 5 complaints with an elapsed time of 428 days. These complaints involved serious allegations and involved OVIC assisting the parties to come to a suitable agreement on compensation for harm. These are considered outliers.

To better reflect OVIC's average time to finalise complaints closed in 2025-2026, we have provided a visual showing both the outliers removed and outliers included.



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Office of the Victorian Information Commissioner

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Who are we

OVIC is established under section 6B of the FOI Act. OVIC is the primary integrity agency and source of independent advice to the community, the VPS and Victorian Government about how the VPS collects, uses and discloses information. OVIC's functions are set out in the FOI Act and the PDP Act.

Commissioners

OVIC is led by the Information Commissioner, assisted by the Privacy and Data Protection Deputy Commissioner and the Public Access Deputy Commissioner in achieving the objectives of the PDP and FOI Acts.

Public access

The Public Access team oversees the administration and promotion of the FOI Act and access to regulated entities' information by reviewing regulated entity FOI decisions, handling complaints and overseeing compliance with the Professional Standards. The team also provides advice, education and guidance to regulated entities and the public.

Information privacy

The Privacy Guidance and Dispute Resolution team conciliates privacy complaints between individuals and relevant regulated entities where possible, publishes guidance materials and resources on the proper administration of the PDP Act and engages with regulated entities to provide tailored guidance to encourage best practice.

Information security

The Information Security team oversees the development and implementation of the VPDSS by regulated entities subject to Parts 4 and 5 of the PDP Act. It also promotes responsible information security practices and oversees a regime for monitoring and assuring public sector data security in relevant regulated entities.

Investigations

The Investigations team carries out a range of assurance and enforcement activities across information privacy, information security and public access. The actions carried out include preliminary enquiries, investigations, audits and monitoring compliance with OVIC recommendations.

Policy

The Policy team assists the Information Commissioner in achieving OVIC's strategic objectives by consulting with regulated entities on new programs and legislation, hosting educational events, making submissions to parliamentary inquiries and public consultations and producing guidance and resources for the public and regulated entities.

What we do

Functions under the FOI Act

- Promote understanding and acceptance by regulated entities and the public of the FOI Act and its objectives.
- Conduct reviews of decisions made by regulated entities and ministers under the FOI Act.
- Handle complaints made under the FOI Act.
- Provide advice, education, and guidance to regulated entities, the public and the Victorian Government in relation to OVIC's functions and the administration of the FOI Act.
- Develop and monitor compliance with the Professional Standards.

Functions under the PDP Act

- Promote awareness and understanding of the IPPs.
- Receive and endeavour to conciliate complaints about possible breaches of the IPPs by regulated entities.
- Conduct audits to assess compliance with the IPPs and conduct investigations to determine whether to issue a compliance notice.
- Develop the Victorian protective data security framework and issue the VPDSS.
- Conduct monitoring and assurance activities to assess compliance with the VPDSS.
- Undertake research and issue reports, guidelines and other materials regarding the IPPs and information security.
- Make public interest determinations and temporary public interest determinations.

Strategic plan

At the commencement of the 2025-2026 financial year, OVIC developed plans to implement actions in support of achieving the priorities of its strategic plan.

For the 2025-2026 financial year, 101 actions were to be completed. As of the end of the financial year, 65 actions have been implemented with a number of these being converted to ongoing activities to be carried out by the relevant business units. A further 26 actions have progressed with the intention of being implemented in the 2026-2027 financial year. Seven of the actions were not commenced due to a variety of reasons including resourcing priorities, dependency on external supporting actions and changes in the work program priorities. The identified initiatives focused on, amongst other things, improving stakeholder management, refining OVIC's educational approach and delivery, consideration of the application of technological improvements to further improve service provision and enhancing OVIC's work environment.



Our staff

Gender Equality Action Plan

In line with the requirements under the *Gender Equality Act 2020*, OVIC developed its first Gender Equality Action Plan in 2021-2022 and completed a progress report that covers the actions and achievements outlined in the Gender Equality Action Plan at 30 June 2023.

While OVIC no longer meets the threshold to require a Gender Equality Action Plan or submit progress reports, OVIC remains committed to achieving the goals set out in its current Gender Equality Action Plan and continues to foster a safe workplace environment for all employees.

Staff development and support

In 2025-2026, OVIC delivered Mental Health First Aid training for all employees with all managers completing a Future Leaders program.

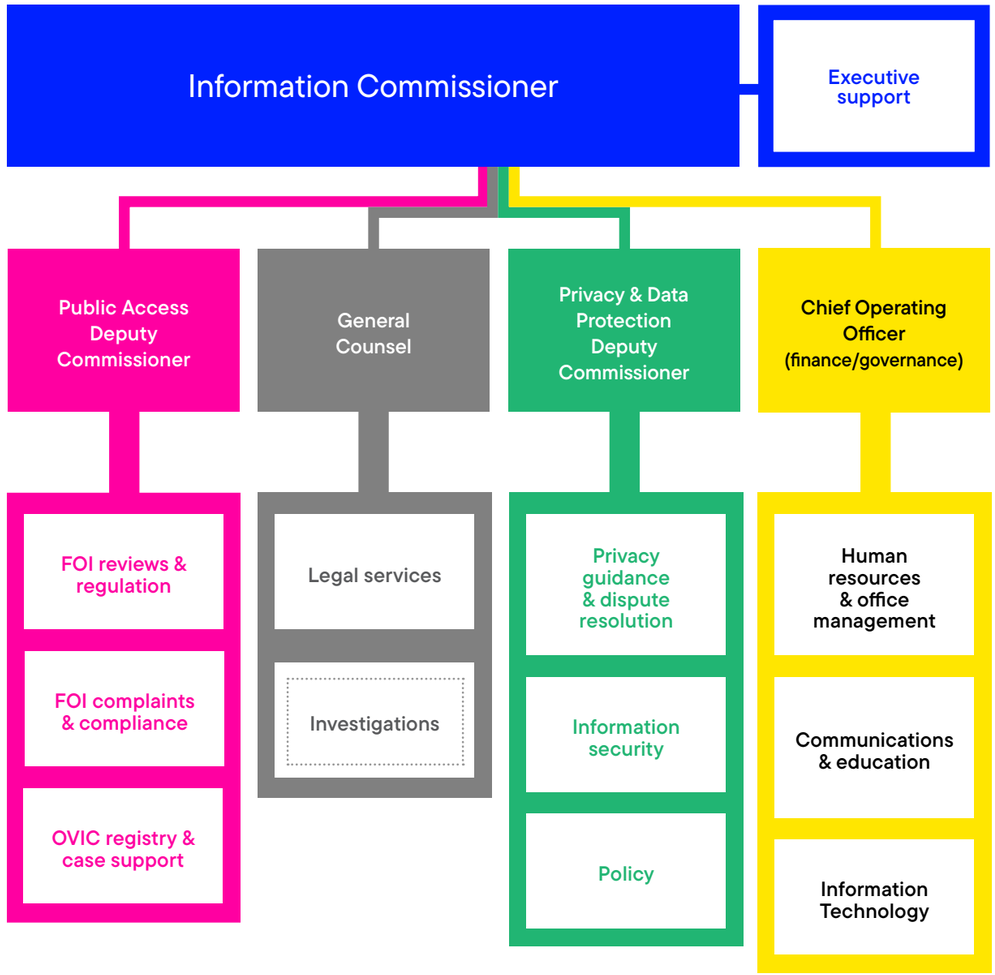
People matter survey

The OVIC leadership team promoted the benefits of staff participating in its annual People matter survey, with around 60% of OVIC staff completing the survey this financial year. Whilst this is lower than last years' participation, this reflects a similar trend across the broader VPS. Those staff who completed the survey agreed that there is good communication around psychological safety issues at OVIC, being 15% higher than in 2025.[3] OVIC saw the most improvement in staff perceptions of leadership, communication and psychological safety and continues to score highly in areas reflecting public sector values, including human rights and impartiality.

The People matter survey highlighted opportunities for improvement around the key themes of communication, learning and development, role clarity and confidence in addressing improper conduct. These areas will inform ongoing improvement initiatives with a focus on practical actions such as the development of a capability framework and refreshed position descriptions.

3 People matter survey question was "At work, there is good communication about psychological safety issues that affect me"

Organisation chart



Temporary reporting line

Workplace profile

Workforce profile breakdown as at 30 June 2026 and 30 June 2025 excluding statutory appointees comprised:

	Employees as at 30 June 2026				Employees as at 30 June 2025			
	Ongoing		Fixed term		Ongoing		Fixed term	
	Head count	FTE	Head count	FTE	Head count	FTE	Head count	FTE
Gender								
Women	33	30.1	4	2.7	35	33.5	2	1.9
Men	9	7.2	3	3	10	11.4	2	2
Self-described	0	0	0	0	N	N	N	N
Age								
Under 35	13	12.9	3	2.2	20	20.1	1	1
35 - 44	13	10.3	1	.5	10	8.3	1	.9
45 - 72	16	14.1	3	3	15	16.5	2	2
Classification								
VPS-2	0	0	3	2.2	0	0	0	0
VPS-3	3	2.8	1	1	5	5.7	1	1
VPS-4	18	17.1	2	2	21	21	2	2
VPS-5	12	10.5	1	.5	10	9.4	1	.9
VPS-6	7	4.9	0	0	7	6.8	0	0
Snr Technical Specialist	2	2	0	0	2	2	0	0
SES	0	0	0	0	0	0	0	0
Status								
Full-time	32	31*	3	3				
Part-time	10	6.3	4	2.7				
Total employees	**42**	**37.3**	**7**	**5.7**	**45**	**44.9**	**4**	**3.9**

*Discrepancy due to acting arrangement for statutory appointed position.

Finances

OVIC's annual financial statements have been consolidated into the Department of Justice and Community Safety's annual financial statements pursuant to determinations made by the Minister for Finance under section 53(i)(b) of the *Financial Management Act 1994*.

A high-level unaudited consolidated operating statement, summary of expenses and transactions and balance sheet for OVIC is reported below.

Operating statement

		Financial period ending 30 June 2026	Financial period ending 30 June 2025
Appropriation		$8,300,500	$9,312,300
Other revenues		$0	$0
Expenses from transactions			
Salaries		$7,393,074	$8,152,205
Supplies and services		$869,108	$1,469,310
Depreciation		$193,965	$193,981
Total expenses from transactions		**$8,456,147**	**$9,815,496**
Net result from transactions (funded)		-$155,647	-$503,196
Other economic flows included in net result			
Net gain/(loss) on non-financial assets		$0	-$15,264
Total other economic flows included in net result			
Comprehensive result	**Note ^**	**-$155,647**	**-$518,460**

Expenses from transactions		
(a) Employee expenses		
Salaries and wages	$5,055,323	$5,553,580
Annual leave and long service leave	$612,261	$923,799
Superannuation costs	$769,507	$727,785
Other on-costs (fringe benefit tax, payroll tax and WorkCover levy)	$955,982	$947,042
Total employee expense	**$7,393,074**	**$8,152,206**
(b) Supplies and services		
Professional services	$173,297	$54,636
Information technology	$252,722	$511,021
Other	$443,089	$903,653
Total supplies and services	**$869,108**	**$1,469,310**
(c) Depreciation		
Depreciation - building leasehold improvements	$171,908	$171,908
Depreciation - motor vehicles under finance lease	$18,403	$18,167
Depreciation - Plant and Equipment	$3,655	$3,906
Total depreciation	**$193,965**	**$193,981**

^ The above comprehensive operating statement should be read in conjunction with the notes to the financial statements.

Comprehensive result

OVIC requested access to its prior year's surplus of $0.37m, which was approved by the Department of Treasury and Finance on 10 October 2025. This revenue recognition should be offset by the overall comprehensive result, therefore actual net result for the 2025-2026 financial year is a surplus of $0.21m.

Balance sheet

	Financial period ending 30 June 2026	Financial period ending 30 June 2025
Receivables	$3,510,457	$4,193,208
Property Plant and Equipment	$688,526	$786,064
Other non-financial assets	$153,179	$556,592
Total Assets	**$4,352,162**	**$5,535,863**
Provisions	-$2,185,816	-$2,395,084
Payables	-$386,914	-$892,213
Other	-$181,902	-$118,130
Total Liabilities	**-$2,754,632**	**-$3,405,427**
Net Assets	**$1,597,530**	**$2,130,436**
Net Worth	**$1,597,530**	**$2,130,436**

Consultancies over $10,000

In 2025-2026 there was one consultancy undertaken where the total fees payable to the individual consultancy was more than $10,000. The total expenditure during 2025-2026 in relation to this consultancy was $29,409 (excluding GST).

Consultant	Consultancy purpose	Start date	End date	Total approved fee (excl GST)	Expenditure 2025-2026 (excl GST)	Future expenditure (excl GST)
Ethan Group	Business continuity planning exercise	1 May 2026	5 June 2026	$29,409	$29,409	$0

Consultancies under $10,000

No consultancies valued at under $10,000 were entered into in 2025-2026.

Major contracts

No contracts valued at more than $10 million were entered into in 2025-2026.

Budget Paper Number Three output performance 2025-2026

Performance measure	Unit of measure	2025-2026 actual	2025-2026 target	Performance variation	Result
Quantity					
Education and training activities delivered by OVIC	number	109	50	118%	✓
This measures education and training activities delivered to promote improved FOI, privacy and data protection practices by regulated entities. *The 2025-2026 outcome is higher than the 2025-2026 target due to an increase in the number of promotional communications regarding events and resources circulated to maximise reach and attendance. In the 2025-2026 financial year, OVIC also implemented a new professional network and commenced new engagement activities with stakeholder groups.*					
Regulatory actions conducted: examinations, reviews, audits or investigations	number	32	8	300%	✓
Regulatory actions are conducted to provide assurance in government's handling of information and to alert agencies to opportunities to improve their systems and practices. *The 2025-2026 outcome is higher than the 2025-2026 target due to OVIC shifting its approach to investigations and assurance work to enable greater agility in addressing a higher volume of matters. This has been achieved through less formal processes that prioritise practical outcomes, rather than undertaking larger, more formal investigations.*					
Reviews and complaints closed by OVIC	number	1806	950	90.1%	✓
This measures FOI reviews and FOI and privacy complaints closed in accordance with the FOI and PDP Acts. *The 2025-2026 outcome is higher than the 2025-2026 target due to an increase in the number reviews and complaints received, coupled with improved efficiencies in completion of cases.*					
Quality					
Client satisfaction with education and training provided	per cent	92.3	90	2.6%	✓
This measures client satisfaction with education and training activities on FOI, privacy and information security provided to agencies.					
FOI review decisions overturned or set aside on appeal to VCAT	per cent	3.6	<25		✓
This reflects the quality of FOI decisions by measuring the percentage of review decisions submitted to VCAT which were overturned or set aside by VCAT.					
FOI reviews withdrawn by agreement following informal resolution	per cent	11.8	25	-52.8%	■
This measures FOI reviews withdrawn by agreement following informal resolution. *The actual is lower than the target due to a significant increase in reviews received and the ongoing preference of applicants to have their review application formally resolved, by way of a decision from a commissioner.*					
Timeliness					
FOI reviews completed within timelines agreed with applicant	per cent	49.1	50	-1.8%	☐
This measures FOI reviews processed within agreed timeframe to meet legislative obligations.					

■ Performance target not achieved – exceeds 5% variance.

✓ Performance target achieved or exceeded.

☐ Performance target not achieved – within 5% variance. (A variance exceeding 5% is a significant variance that requires an explanation, including internal or external factors that cause the variance).

Governance

OVIC reviewed its governance arrangements in 2025-2026 and has disbanded its Corporate Governance Committee. This committee will be replaced with an internal Audit and Risk Committee in the next financial year.

The Information Commissioner was advised on business practices, legislative and corporate governance issues by the Corporate Governance Committee and the Chief Operating Officer across the 2025-2026 financial year. OVIC reviewed its strategic risk register, continued monitoring OVIC's Security Risk Profile and completing internal assurance reviews.

OVIC is also accountable to the IOC. The IOC is responsible for monitoring and reviewing OVIC's performance and can:

- examine OVIC's reports, including annual reports
- report to Parliament in relation to OVIC's performance of its duties and functions
- undertake inquiries into issues related to the work of OVIC and make recommendations for improvement.

IOC reports concerning OVIC's performance can be found at https://www.parliament.vic.gov.au/ioc

Shared services

In 2025-2026, a range of corporate support services were provided by the Department of Government Services, the Department of Premier and Cabinet, the Department of Treasury and Finance, the Department of Justice and Community Safety and the Department of Education in human resources, facilities management and financial management.

Occupational health and safety

OVIC aims to provide employees with a healthy and safe workplace. No time was lost in 2025-2026 due to workplace injuries. OVIC's hybrid working model continued in 2025-2026.

The Occupational Health and Safety (Psychological Health) Regulations 2025 commenced in Victoria on 1 December 2025. These standalone regulations sit alongside the *Occupational Health and Safety Act 2004* to create new obligations for workplaces across Victoria to protect employees from psychological injury.

OVIC undertook risk assessments in relation to psychosocial hazards identified by evaluating separation rates and turnover, employee engagement and morale, incident reports and data trends. OVIC then consulted with staff to develop psychosocial prevention plans in compliance with the psychosocial regulations.

Employment and conduct principles

OVIC is committed to applying merit and equity principles when appointing staff. The selection processes ensure applicants are assessed and evaluated fairly and equitably on the basis of the key selection criteria and other accountabilities without discrimination. Employees have been correctly classified in workforce data collections.

Workplace relations

No industrial relations issues were registered, or grievances received in 2025-2026.

Public sector conduct

OVIC staff uphold the Code of Conduct for Victorian Public Sector Employees of Special Bodies. No breaches of the Code of Conduct by staff were identified in 2025-2026.

Environmental impacts

Under the terms of the occupancy agreement between the Department of Government Services Shared Services Provider and OVIC, the lessor has responsibility for the provision of energy, water and waste disposal for the premises occupied. Energy and water are not metered separately. The principal environmental impacts are therefore not included in this report.

Compliance with the *Building Act 1993*

OVIC does not own or control any government buildings and consequently is exempt from notifying its compliance with the building and maintenance provisions of the *Building Act 1993*.

Competitive Neutrality Policy

OVIC complies with the Competitive Neutrality Policy.

Risk and insurance management

OVIC's risk management processes meet the requirements of the Victorian Government's Risk Management Framework. OVIC's Risk Management Framework is reviewed annually.

Public interest disclosures

The *Public Interest Disclosures Act 2012* provides protections for people who report improper conduct and corruption in the VPS. Protections include keeping confidential the identity of the person reporting improper conduct and protecting them from reprisals including bullying, harassment, or legal action.

Any report of improper conduct or corruption in relation to the Information Commissioner, deputy commissioners or any OVIC staff may be made to IBAC or to the Victorian Ombudsman.

IBAC

Postal Address: GPO Box 24234
Melbourne VIC 3001
Website: www.ibac.vic.gov.au
Phone: 1800 422 284

Victorian Ombudsman

Level 2, 570 Collins Street
Melbourne VIC 3000
Website: www.ombudsman.vic.gov.au
Phone: 1800 806 314

Gifts, benefits and hospitality

A register of gifts, benefits and hospitality is maintained. One declarable item was registered in 2025-2026. OVIC's gifts, benefits and hospitality register is available on the OVIC website.

Government advertising expenditure

Nil reports.

Procurement including emergency procurement

Nil procurement complaints and nil emergency procurement in 2025-2026.

Social procurement

OVIC's social procurement strategy adopted the following Social Procurement Framework objectives:

- opportunities for Victorian Aboriginal people
- opportunities for Victorians with disability
- women's equality and safety
- supporting safe and fair workplaces and
- sustainable Victorian social enterprises and Aboriginal business sectors.

The objectives and the value of potential suppliers' commitment to them are included in OVIC's documentation relating to requests for a quote to supply. OVIC has incorporated social procurement requirements in its standard form service contracts. While it considers whether to include these each time it enters into an agreement with a service provider, it cannot always do so due to the limited ability of the service provider to comply or because the limited scope of the services would not make it feasible to require this.

OVIC staff seeking to obtain quotes or source supplies are advised of the high priority of OVIC's Social Procurement Framework objectives and how to identify appropriate social benefit suppliers on the Vendor Panel. Staff are also advised on the possibility of working with OVIC's legal team to seek commitments from suppliers to support OVIC's Social Procurement Framework objectives.

Part II statements

Part II of the FOI Act requires OVIC to publish a range of information about our functions and procedures, the types of documents we keep, reports and publications and FOI arrangements. OVIC conducted an annual review of this information and updated its website accordingly in 2026.

FOI requests

The FOI Act provides everyone with the right to request access to documents held by OVIC. The object of the FOI Act is to extend as far as possible the right of the community to access information in the possession of the government and other bodies constituted under the law of Victoria.

Section 6AA provides that the FOI Act does not apply to a document in OVIC's possession to the extent that it contains information relating to an FOI review, complaint or investigation.

An FOI request must be made in writing, clearly describe the information or document sought, and be accompanied by the prescribed application fee. A request for access can be made by contacting OVIC:

enquiries@ovic.vic.gov.au
PO Box 24274 Melbourne VIC 3001.

In 2025-2026, OVIC received 6 FOI requests. For more information, refer to page 91, Appendix A.

Compliance with DataVic access policy

The DataVic access policy provides direction on the release, licensing and management of Victorian Government data so that it can be used and reused by the community and businesses.

The following data sets are made available through OVIC's annual report:

- FOI reviews (received and completed)
- FOI review application outcomes
- FOI requests received & VCAT appeals
- FOI complaints (received and finalised)
- Professional Standards engagements
- privacy complaints.

OVIC does not currently have any data sets available on the DataVic database and will assess the suitability of their inclusion in the database in 2026–2027.

Complaints about OVIC

Complaints to Integrity Oversight Victoria

Integrity Oversight Victoria can receive certain complaints about OVIC's exercise of coercive powers and compliance with procedural fairness requirements during investigations and the making of reports.

Integrity Oversight Victoria can be contacted at:

PO Box 617 Collins Street West
Melbourne Victoria 8007
Email: info@integrityoversight.vic.gov.au
Phone: 1800 518 197
Website: www.integrityoversight.vic.gov.au

Complaints to the IOC

The *Parliamentary Committees Act 2003* allows the IOC to consider and investigate complaints concerning the Information Commissioner and the operation of OVIC.

The IOC can be contacted at:

Parliament House, Spring Street
East Melbourne Victoria 3002
Email: ioc@parliament.vic.gov.au
Phone: (03) 8682 2815
Website: https://www.parliament.vic.gov.au/ioc

Note: the IOC cannot reconsider a decision, finding, or recommendation of the Information Commissioner or Public Access Deputy Commissioner in relation to an investigation, review or complaint under the FOI Act.

Complaints to the Victorian Ombudsman

The Victorian Ombudsman can enquire into, or investigate, any administrative action taken by OVIC under the PDP Act.

The Victorian Ombudsman can be contacted at:

Level 2, 570 Bourke Street
Melbourne Victoria 3000
Email: complaints@ombudsman.vic.gov.au
Phone: 1800 806 314
Website: www.ombudsman.vic.gov.au/complaints/

Note: the Victorian Ombudsman cannot enquire into or investigate any administrative action taken under the FOI Act.

Legislation

Legislation impacting the FOI Act

***Statewide Treaty Act 2025* (Vic)**

This Act received royal assent on 13 November 2025. The relevant sections came into effect on 1 May 2026.

The Act amended the FOI Act to:

- make Gellung Warl a regulated entity that is subject to the FOI Act
- provide for the Information Commissioner to establish written guidelines and procedures to promote and safeguard cultural safety in the exercise of powers and performance of functions in relation to Gellung Warl under the FOI Act and PDP Act
- expand the application of the Cabinet Documents exemption in section 28 to representation meeting documents
- introduce a new exemption in section 32A which applies to documents that would disclose confidential information prepared or communicated for the purpose of treaty negotiations
- introduce a new exemption in section 32B which applies to documents that would disclose culturally sensitive or culturally sensitive information
- introduce a new exemption in section 32C which applies to documents containing First People's Assembly consensus meeting information.

***Roads and Ports Legislation Amendment (Road Safety and other matters) Act 2025* (Vic)**

This Act received royal assent on 5 August 2025. The relevant sections came into effect on 1 January 2026.

This Act amends the *Transport Integration Act 2010* to exclude from the operation of the FOI Act documents in the possession of the Chief Investigator (or their agents, delegates or particular employees) where those documents are:

- obtained, received or created as part of an investigation into a public transport safety matter or a marine safety matter
- incident reports or complaints made in relation to a public transport safety matter or a marine safety matter
- acquired by the Chief Investigator as part of an investigation into a public transport safety matter or a marine safety matter, and are obtained by any person authorised under section 49ZZE of the *Transport (Safety Schemes Compliance and Enforcement) Act 2014*.

***Mental Health Legislation Amendment Act 2025* (Vic)**

This Act received royal assent on 13 November 2025. The relevant section has not yet come into effect.

This Act amends section 65AC of the FOI Act to exclude from the operation of the FOI Act documents held by the Mental Health Tribunal that relates to the exercise of a quasi-judicial function of the forensic division of the Tribunal. This amendment to the FOI Act has not yet come into effect.

Legislation impacting the PDP Act

***Statewide Treaty Act 2025* (Vic)**

This Act received royal assent on 13 November 2025. The relevant sections came into effect on 1 May 2026.

This Act amended the PDP Act to:

- insert paragraph (ia) into section 13 to expand the application of Part 3 to Gellung Warl
- insert paragraph (ca) into section 84(2) to provide that Gellung Warl is not subject to Part 4.

3

How we engage

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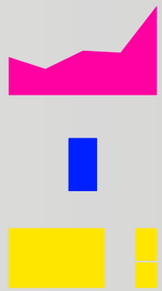


Education & engagement

OVIC carries out engagement and education activities with both the public and regulated entities. These activities include formal and informal training, information sessions and webinars, as well as the production of educative resources and guides.

OVIC also undertakes a number of engagement activities to understand how our services are being used, how they can be improved, and to identify trends across regulated entities.

Training

OVIC runs 2 formalised training streams for employees with legislative obligations under the FOI and PDP Acts:

- Introduction to Information Privacy and the Privacy and Data Protection Act
- Administering the Freedom of Information Act.

Each stream was delivered 5 times over the financial year, providing an in-depth exploration of the Acts, and an opportunity for participants to have their questions addressed by a facilitator. In 2025-2026, the Administering the Freedom of information Act training was attended by 183 officers from regulated entities, and the Introduction to Information Privacy and the Privacy and Data Protection Act was attended by 192 officers from regulated entities.

In 2025, OVIC refreshed its training materials and participant workbook for our Introduction to the FOI Act training to reflect updates to the FOI guidelines and current policy positions, particularly those relating to proactive and informal release.

E-Learning

OVIC hosts an online eLearning platform with 6 modules available to complete on demand:

- Professional Standards (completed by 699 people over the 2025-2026 financial year)
- Processing a Request (completed by 117 people)
- Exemptions in Part IV of the Freedom of Information Act (completed by 63 people)
- Introduction to Privacy in the Victorian Public Sector (completed by 1565 people)
- Managing the Privacy Impacts of Data Breaches (completed by 642 people)
- Privacy Impact Assessments (completed by 220 people).

Engagement with Victorian secondary school students

In May 2026, OVIC participated in the 2026 Secondary School Convention at the Parliament of Victoria. The Convention is part of the Victorian Students' Parliamentary Program delivered by National Curriculum Services in partnership with the Department of Education.

The Convention provides students in years 9 and 10 with the opportunity to learn about Australia's systems of government by participating in informed, parliamentary-style debates. Across the day, students debated the topic "Should governments regulate the use of facial recognition technology?". OVIC delivered a keynote presentation to the students, exploring the benefits and harms of facial recognition technology within democratic societies and how current laws operate to regulate its use. In the final vote, students voted 67 Yes and 1 No in favour of regulating facial recognition technology.

Ideal state of FOI in Victoria

In October 2025, OVIC delivered an information access series webinar on the ideal state of Freedom of Information in Victoria. This event discussed:

- the IOC's recommendation to replace the FOI Act with a new Right to Information Act in Victoria
- the ways the current FOI Act is not fit for purpose
- key features of a modern access to information framework, as recommended by the IOC.

Information Access Series webinars

OVIC regularly provides lunchtime Information Access Series webinars for FOI practitioners on various topics relating to access to information under the FOI Act or outside the Act. These webinars are also recorded and made available on demand via the OVIC website. This year OVIC presented 3 webinars, attended by 243 participants across all 3 events.

Class B Cemetery Trust guidance and support

OVIC liaised with various Cemetery Trust stakeholders to discuss the upcoming 2026 PDSP submission requirements. In these engagements OVIC reiterated the trusts' ongoing reporting obligations to OVIC, reflecting on previous reporting outputs and changes from previous years' materials. OVIC sought to provide additional support to this cohort where OVIC had previously identified that capability is still maturing.

Committees of Management guidance and support

OVIC conducted extensive consultation with the Department of Energy, Environment and Climate Action to introduce and discuss the obligations of Committee of Management stakeholders as well as the upcoming 2026 PDSP submission requirements.

Events & presentations

International Access to Information Day

IAID is celebrated annually around the world on 28 September to raise awareness of the importance of open government and the public's right to access government-held information.

To mark IAID, OVIC hosted, published and promoted:

- a video address from the Public Access Deputy Commissioner
- a presentation on 'Guaranteeing the right to access information in a turbulent world' with special guest Guilherme Canela de Souza Godoi from the United Nations Educational Scientific and Cultural Organisation
- an Information Access Series webinar on the ideal state of Freedom of Information in Victoria
- a joint statement with the Public Records Office Victoria on the importance of good recordkeeping for enabling access to information
- resources for the community on FOI rights in Victoria, including a new poster, brochure and updated animation.

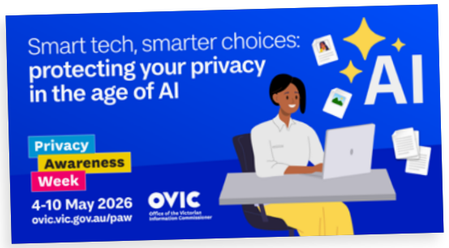
Over the IAID campaign, 206 people attended OVIC's dedicated events and 103 people downloaded an IAID resource.

Privacy Awareness Week

PAW is celebrated every year across the Asia Pacific region to raise awareness of privacy issues among regulated entities and the community. In 2026, OVIC marked PAW in May, exploring the theme Smart tech, Smarter choices: Protecting your privacy in the age of AI.

OVIC celebrated by hosting an in-person launch event, 2 lightning talks, and a panel discussion with privacy and information commissioners from around Australia, moderated by the then Acting Privacy and Data Protection Deputy Commissioner. A total of 1,372 people attended OVIC's events across the week.

OVIC also published and promoted resources for regulated entities and the community, including resources on making smart choices when sending emails and using AI, an animated video on the use of generative AI, tips for the public when using generative AI and key messages and privacy tips for privacy officers to promote within their organisations. Over the campaign, the daily tips, posters and artwork resources were downloaded 1,027 times.



Education evaluation strategy

In 2025, OVIC developed an education evaluation strategy to assess the impact of its resources and training offerings. This strategy provides an ongoing opportunity to assess and improve education and engagement activities in line with OVIC's legislative requirements.

The strategy looks at trends in access across resources, enquiries and webpages, the accessibility of the available content, attendance and satisfaction of events and training sessions, and direct feedback from stakeholders during events and engagement activities.

A review of the 2025-2026 year is currently underway to provide a baseline against which OVIC can measure educative impact and adjust offerings in line with regulated entity trends over the 2026-2027 financial year.

Victorian Law Week

Victorian Law Week is an initiative led by the Victorian Law Foundation, aimed at encouraging members of the public to better understand and engage with their legal rights, address everyday legal problems and find trusted information and support.

For Victorian Law Week 2026 OVIC hosted 2 events:

- An FOI focused event on 'Rights and challenges when accessing government information'
- A privacy focused event on 'Privacy and information security - what you need to know'.

These events were delivered to help members of the public understand their rights under the FOI Act and PDP Act. The events were attended by 88 people.

Information Security presentations

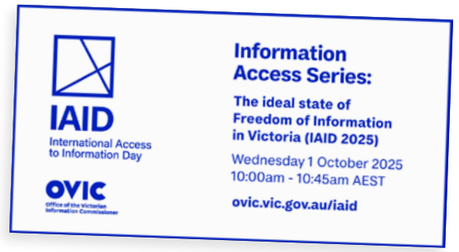
OVIC was invited to present or contribute to a number of events throughout the 2025-2026 year, including:

- presenting to Melbourne Water (October 2025) on insights and trends relating to the VPDSS
- presenting to the Department of Jobs, Skills, Industry and Regions Portfolio Entity CEO Forum (December 2025) to provide a review and update on the VPDSS as well as host a Q&A on information access awareness
- presenting to the Department of Energy, Environment and Climate Action for their Security and Privacy Committee (April 2026) regarding 2026 PDSP reporting
- contributing to the Victorian Government Information Management Group on information security-related updates from OVIC
- contributing to the International Cyber Security Community of Practice, made up of representatives across international jurisdictions exploring information security incident notification schemes.

Data Privacy Day

Data Privacy Day is an annual event celebrated around the world on 28 January to remind organisations and individuals about the importance of good privacy practices and protecting your personal information online.

To mark Data Privacy Day, OVIC ran a social media campaign sharing privacy tips and promoting the privacy and AI resources available on OVIC's website.



Guidance & publications

The importance of good recordkeeping for enabling access to information

In September 2025, OVIC published a joint statement with the Public Record Office Victoria about the critical interaction between records management and FOI. The statement acknowledges that access to information cannot occur without full, accurate and reliable records, managed and stored for the minimum retention period. The statement recommends key actions for regulated entities to improve records management and timely access to information.

What to know before relying on AI

In March 2026, OVIC published guidance for the public on using AI tools to communicate with government organisations. The guidance provides:

- education on how to use AI tools safely and effectively
- tips to protect personal information and ensure accuracy of content.

Updates to FOI resources

In April 2026, OVIC updated its resource on proactive and informal release for local government. These updates focused on plain language and readability.

Deidentified review decisions

OVIC publishes a sample of deidentified decisions made under the FOI Act to its website and the Australasian Legal Information Institute (also known as AustLII) website. Publication of decisions assists regulated entities to make decisions about similar documents and members of the public to understand potential outcomes of our reviews. As of 30 June 2026, there are 1,029 reviews published on our website.

Updates to privacy resources

In June 2026 OVIC updated its resources on using generative AI tools. The updates clarify OVIC's position on the use of generative AI in government decision-making processes.

In June 2026 OVIC updated chapter 6 of the IPP Guidelines to clarify the complaint pathway under IPP 6.

VPDSS 2.0 Implementation Guidance version 2.4

OVIC released version 2.4 of the VPDSS Implementation Guidance, updating the primary sources for currency in line with the requirements under Part 4 of the PDP Act.

Information Security Incident Insights reports

OVIC published 2 Information Security Incident Insights reports. These reports provide an overview and analysis of incident notifications received by OVIC under the Information Security Incident Notification Scheme.

These reports cover key areas captured in incident notifications, including:

- information affected and format
- security attributes and control areas
- threat actors and threat types.

Regulated entities are encouraged to use the insights within these reports to inform their own information security risk assessments.

OVIC is currently reviewing the Information Security Incident reporting Framework so that it is fully aligned with OVIC's requirements under the PDP Act.

Information security risk statement library

In conjunction with the release of these Information Security Incident Insight reports, OVIC also publishes a library of updated information security risk statements, informed by data reported to OVIC under the Information Security Incident Notification Scheme. These updated statements are designed to enable organisations to make more informed risk-based decisions and assist with the identification of emerging risks evident from the incident engagement reporting.

Significant change guidance and form

OVIC updated and republished the significant change form and accompanying guidance to be used by regulated entities that are expected to, or have undergone, a significant change to operating environment or security risks.

Part 4 of the PDP Act self-assessment tool

OVIC developed and published a resource to help regulated entities conduct their own assessment on whether they are subject to Part 4 of the PDP Act. OVIC receives a high volume of enquiries relating to these matters, and this tool aims to minimise OVIC involvement in these assessments, leading to more efficient and effective use of resources.

Local Government Authorities – Information Security considerations

OVIC refreshed and republished a resource clarifying the reporting expectations under Part 4 for Local Government Authorities where an LGA undertakes a function or activity of a regulated entity (e.g. Committee of Management of Crown Land Reserves or Class B Cemetery Trust).

Under these particular arrangements, LGAs must abide by the conditions of Part 4 (including undertaking a Security Risk Profile Assessment and submitting a PDSP) incurred by the regulated entity.

2026 Part 4 of the PDP Act reporting guidance and templates

As part of OVIC's role in overseeing PDSP submissions, OVIC produced and updated a number of guidance and template documents to reflect updates made to the 2026 PDSP template, clarify OVIC's expectations of organisations' reporting and proactively address common questions identified in prior reporting cycles. These include:

- PDSP templates for Victorian Public Service entities
- PDSP How-to guide for Victorian Public Service entities
- PDSP templates for Class B Cemetery Trusts and Committees of Management
- PDSP How-to guide for Class B Cemetery Trusts and Committees of Management
- Information Asset Register template for Class B Cemetery Trusts and Committees of Management.

Consultations

Regulated entities consult OVIC on initiatives and reforms that intersect with privacy, information security and FOI. Consultations involve providing guidance and feedback on proposed legislative reform and major government projects, programs, policies and guidance that impact the Victorian community. Consulting with OVIC assists regulated entities to develop appropriate policy and legislative outcomes that meet the objects of the FOI Act and PDP Act.

In the 2025-2026 financial year, OVIC was involved in 99 consultations with regulated entities across OVIC's privacy, FOI and information security units.

Some of the themes raised in consultations with OVIC include proposed legislative reforms, AI, biometrics and information sharing. Sectors represented in the consultations include departments, statutory authorities, local councils and contracted service providers.

During the reporting period OVIC refined its approach to engaging with regulated entities on general information privacy, information security and FOI queries. For general queries, OVIC is encouraging regulated entities to refer to the educational resources and guidance available on OVIC's website. This reflects an expectation from OVIC that regulated entities possess the knowledge and capability to comply with their obligations under the PDP Act and FOI Act.

This approach will continue to promote awareness and responsible practices among our regulated entities. Additionally, OVIC will complement these efforts with a compliance and enforcement model of regulatory action.

This integrated approach combines educational guidance and proportionate risk based regulatory action to support and drive compliance.

Annual FOI survey

Each year, OVIC conducts the annual FOI survey as required under the FOI Act. This involves collecting data from regulated entities subject to the FOI Act on the administration and operation of that Act. The results of this survey are reported in sections 5 and 6 of this publication.

Parliamentary Inquiry recommendations

On 18 November 2025 the Public Accounts and Estimates Committee released the final report of its inquiry into fraud and corruption in local government. The Committee recommended that the Victorian Government seek to amend the PDP Act to include LGAs in Part 4, so that they are required and supported to implement consistent information security controls. The Committee's recommendation is under review by the government. OVIC supports this recommendation.

On 4 December 2025 the IOC released the final report of its inquiry into the adequacy of the legislative framework for IBAC. The IOC did not recommend any changes to IBAC's legislative requirements relating to information security. The IOC quoted from OVIC's submission, which recommended that Part 4 of the PDP Act should continue to be the primary avenue for public sector information and information systems to be protected.

Submissions

Formal submissions by OVIC provide an opportunity to advocate for stronger privacy, information security and access to information rights for the Victorian community. In 2025-2026, OVIC made 4 submissions to public consultations and parliamentary inquiries. OVIC's submissions are published on the OVIC website.

During 2025-2026 OVIC made submissions to the:

- Victorian Parliament's IOC Inquiry into the Adequacy of the Legislative Framework for IBAC
- Australian Government Productivity Commission Inquiry into Harnessing Data and Digital Technology
- Office of the Australian Information Commissioner's consultation on the development of a Children's Online Privacy Code
- Department of Premier and Cabinet's consultation on the introduction of working from home legislation.

The Information Commissioner also appeared before the Public Accounts and Estimates Committee to answer questions relating to OVIC's March 2025 submission to the Committee's inquiry into fraud and corruption in local government.

Submissions are available on the OVIC website.

Committees, forums & groups

Prevention and Education Advisory Committee

OVIC is a member of the Prevention and Education Advisory Committee, an inter-agency working group comprised of other Victorian integrity and regulatory agencies. The committee provides an opportunity to discuss trends across the VPS, share educative resources and guides, cross-promote and collaborate on events and share education and prevention initiatives.

The meetings are held quarterly and are attended by the Communications, Education and Media Adviser.

Privacy Authorities Australia/Association of Information Access Commissioners Communications Working Group

OVIC sits on the Privacy Authorities Australia and Association of Information Access Commissioners Communications working group, which is comprised of all national and state or territory agencies that oversee privacy or access to information. These groups meet to collaborate on upcoming events and relevant awareness campaigns, whilst discussing national trends across privacy and access to information.

The meetings are held quarterly and are attended by the Communications, Education and Media Adviser.

Privacy roundtable

The Assistant Commissioner, Privacy Guidance and Dispute Resolution chaired the Privacy Roundtable, which comprised of representatives from Victorian Government departments and regulated entities representing various government sectors.

The Roundtable operates under terms of reference to provide a forum for OVIC to engage with regulated entities about its work and regulated entities' experiences, operating environments and ideas regarding the operation and administration of the PDP Act.

Asia Pacific Privacy Authorities

The Asia Pacific Privacy Authorities forum was established in 1992 and is the primary forum for privacy and data protection authorities in the Asia Pacific region to share policy and regulatory experiences, discuss regional privacy developments and form partnerships. The group meets bi-annually. Meetings are attended virtually by the Information Commissioner and/or the Privacy and Data Protection Deputy Commissioner and the Assistant Commissioner, Policy.

OVIC is also an active member of the APPA Communications Working Group and the APPA Technology Working Group.

Association of Information Access Commissioners

The Association of Information Access Commissioners is made up of information commissioners and ombudsmen from around Australia and New Zealand. The association meets bi-annually and is attended in person or virtually by the Information Commissioner and Public Access Deputy Commissioner. Meetings facilitate and encourage cooperation, with members providing updates from their jurisdiction and sharing experiences and lessons from which other members can learn.

Global Privacy Assembly

OVIC is a member of the Global Privacy Assembly, an international forum that seeks to provide leadership at an international level on privacy issues facing the global community. OVIC is one of more than 130 privacy authorities with membership to the Global Privacy Assembly, with the conference held once a year. Meetings are attended virtually by the Information Commissioner and/or the Privacy and Data Protection Deputy Commissioner and the Assistant Commissioner, Policy.

International Conference of Information Commissioners

OVIC is a member of the International Conference of Information Commissioners. The International Conference of Information Commissioners includes information commissioners and ombudsmen from around the world. Members meet annually to discuss the protection and promotion of the right to access government-held information for the benefit of citizens. Meetings are attended virtually by the Information Commissioner and/or the Public Access Deputy Commissioner and the Assistant Commissioner, Policy.

Privacy Authorities Australia

OVIC is an active participant in the Privacy Authorities Australia group, a forum for privacy commissioners around Australia. Commissioners provide updates from their jurisdictions relating to complaints, enforcement, and policy development.

Privacy Authorities Australia Policy Group

OVIC is the permanent Chair of the Privacy Authorities Australia Policy Group, a sub-group of the Privacy Authorities Australia group consisting of senior policy officers from each of Australia's privacy authorities. The group meets bi-annually. Members discuss work being undertaken in their respective jurisdictions, exchange ideas, and learn from each other's experiences in strategic policy matters relating to information privacy.

Public Access Agency Reference Group

OVIC hosts Public Access Agency Reference Group meetings to engage with regulated entities about OVIC's work, and to hear from them about their experiences in the context of the operation and administration of the FOI Act.

Meeting minutes are available on OVIC's website.

Victorian Privacy Network

The Victorian Privacy Network offers privacy professionals across Victoria an opportunity to learn from each other's experiences and hear guest speakers present on a range of topics.

In 2025-2026, OVIC hosted 3 virtual Victorian Privacy Network meetings. The August 2025 meeting was attended by 284 participants, the November 2025 meeting by 222 participants and the March 2026 meeting by 219 participants.

Some of the themes discussed at the meetings include:

- privacy fundamentals for the public sector
- privacy complaint and health privacy trends
- AI risk assessments
- how to build a strong organisational privacy program
- culture and the use of facial recognition technology in public spaces.

Meeting recordings and presentations are available on OVIC's website.

Victorian Information Security Network

OVIC's Victorian Information Security Network is managed by members of the Information Security Team and presents an opportunity for stakeholders across government, including relevant industry stakeholders representing regulated government organisations, to hear about information security updates, issues and initiatives. Victorian Information Security Network forums help OVIC promote broad messaging to regulated entities and obtain feedback on products and programs.

Victorian Information Security Network events hosted throughout the 2025–2026 financial year include:

- August 2025: Victorian Public Sector insights – Information Security monitoring and assurance
- October 2025: Incident insights
- February 2026: Preparing for the 2026 PDSP for the VPS
- February 2026: Preparing for the 2026 PDSP for Committees of Management and Class B Cemetery Trusts
- March 2026: Incident insights

Public Access Network

OVIC established the Public Access Network in 2026. The network provides an opportunity for regulated entity staff to receive the latest information relating to FOI directly from OVIC, including resources, events and engagement activities.

Protective Data Security Plan roundtables

OVIC hosted roundtable sessions for the VPS and for trust/committee stakeholders, addressing specific questions and queries regarding the PDSP reporting requirements, that were not already answered by OVIC's 2026 How-To Guide.

Australian and international standards

At a national level, OVIC representatives are involved in 2 Standards Australia committees:

- IT-012 Information security, cybersecurity and privacy protection (mirror committee to ISO/IEC JTC1/SC27)
- MB-025 Security and Resilience (mirror committee to ISO/TC 292).

In 2025-2026, OVIC representatives actively participated in the review of 14 international ballots, including:

- ISO/IEC 27000 Information security, cybersecurity and privacy protection: Information security management systems overview
- ISO/IEC 27014 Information security, cybersecurity and privacy protection: Governance of information security.

In addition to this international work, OVIC has participated in 14 national Standards Australia projects, including the:

- identical adoption of AS/NZS ISO/IEC 27035.4 Information technology: Information security incident management, Part 4 - coordination
- review of the handbook SA HB 167 Managing security related risks
- vote for the Australian adoption of 12 international standards including:
  - AS/NZS ISO/IEC 27556: Information security, cybersecurity and privacy protection - user-centric privacy preferences management framework
  - AS/NZS ISO/IEC 27557: Application of ISO 31000:2018 for organizational privacy risk management.

OVIC has withdrawn its representation in the Standards Australia committees, representing a change in focus and upcoming priorities for our office.

Speaking engagements & presentations

The Information Commissioner and deputy commissioners are regularly invited to speak or present at a range of external events. Some of these engagements are listed below.

Information Commissioner

Two guest lectures at Melbourne University Law School

Cyber Law Day panel hosted by RMIT University

Guest lecture at Monash University

Commissioners panel hosted by the Association of Information Access Commissioners

Panel discussion hosted by the Northern Council Alliance as part of its Councillor Professional Development

Meeting with Fijian delegation to discuss proposed legislative reform in Fiji relating to information access and privacy

Keynote presentation at the Aus Gov Data Summit

Human Rights Day panel hosted by the Victorian Equal Opportunity and Human Rights Commission

Guest appearance on the Local Governments News Roundup podcast, supported by the Victorian Local Governance Association

Privacy, data governance, transparency and trust panel at the Government Innovation Showcase Victoria 2026

Presented at the Department of Premier and Cabinet's continuing professional development event for government lawyers

Presented at a Department of Justice and Community Safety Everyday Integrity session

Global Executive Panel discussion hosted by the Victorian Local Governance Association

Privacy and Data Protection Deputy Commissioner

Keynote presentation at the annual conference of the Local Government Lawyers Group Network

Presented at the Identity Verification Services Forum 2025

Public Access Deputy Commissioner

Presented on FOI at Creative Victoria's Creative Industries Portfolio Agencies CIO and COO Forum

Presented and participated in a panel discussion at a Victorian integrity agencies regional roadshow in Ballarat

4

Integrity oversight

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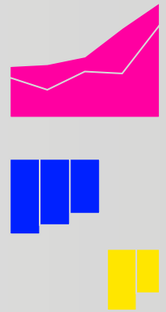


Investigations

In the 2025-2026 financial year, OVIC commenced regulatory action, including formal investigations, into new and emerging technologies. These actions included examining surveillance technologies, facial recognition technologies and AI. OVIC has also been conducting investigations into the access of personal information by regulated entity staff, including in the law enforcement sector.

Investigation into the use of surveillance by the University of Melbourne

In August 2025, the Information Commissioner published a report on the Deputy Commissioner's investigation into the use of surveillance by the University of Melbourne, which was conducted under section 8C(2)(e) of the PDP Act.

The University had identified individuals who participated in a sit-in protest at its Parkville campus using CCTV footage and Wi-Fi location data and used that information in misconduct investigations.

The Deputy Commissioner found that the University contravened IPPs 1.3 and 2.1 in relation to the use of Wi-Fi data. Taking into account the number of individuals impacted and the level of impact on these individuals, the Deputy Commissioner determined that the contraventions were 'serious'.

While the Deputy Commissioner found the contraventions to be 'serious', she decided that it was not necessary to issue a compliance notice to the University. This was because the University had already undertaken actions that would satisfy the requirements of any potential compliance notice. These included:

- developing a surveillance policy and associated procedures
- amending relevant information and communications technology policies
- enhancing its notices of collection.

Preliminary inquiries

This year, OVIC has continued to make significant use of preliminary inquiries as a regulatory tool, regularly using these to work with regulated entities to bring about change and improvements to ensure compliance without the need to resort to more formal action.

Preliminary inquiries addressing email errors

Email errors are some of the most common privacy breaches reported to OVIC. They include emails being sent to the wrong recipient, or incorrect attachments being included in emails. Email errors can severely impact individuals, constitute a breach of law and adversely affect an organisation's reputation.

In 2025–2026, OVIC conducted preliminary inquiries into one regulated entity that was experiencing a persistently high number of emailing errors involving personal, health or sensitive information over consecutive years.

In seeking to address its high rate of emailing errors, this organisation first set out to understand the causes of these errors. It found that common causes of emailing errors included:

- employees having multiple case files open at the same time, resulting in copy and paste errors
- employees using email addresses from personal address books rather than obtaining the email address from the main database, which is considered the 'single source of truth' for contact details
- employees using auto-population of email addresses without checking addresses on the main database and without checking the address bar before sending the email
- legacy data and inaccurate information contained in the source database, often stemming from employees' failure to update the database when a change of details is provided to them, or employees making transcription errors when entering or changing details in the database.

In terms of incorrect attachments sent with emails, this could be attributed to manual workflows, whereby documents are downloaded from one system, saved to an employee's desktop then attached to an email.

To better understand the root causes of the emailing errors, this organisation categorised them into 6 key themes:

- policy or process errors
- employee training and confidence
- people and resourcing gaps
- systems and process design
- technology
- leadership.

Having a thorough understanding of these themes meant that they were able to identify and implement a range of targeted actions to help reduce the number of emailing errors.

As a result of preliminary inquiries, this organisation is reporting email error statistics to OVIC on a quarterly basis, along with the status of actions being taken to reduce these errors.

Privacy breaches associated with a failed migration to a new billing and payment system

Greater Western Water launched a new billing and payment system named CustomerPlace.

This was designed to replace the billing systems from its 2 precursor organisations, City West Water and Western Water. Greater Western Water noted that the 2 previous systems – Aquarate and Gentrack – were old and did not offer features that customers expect from a water company.

The main privacy concerns related to personal information being disclosed to unauthorised third parties by the new system due to issues such as bills being delivered to the wrong address, or addressed to the wrong person. The Privacy and Data Protection Deputy Commissioner found these data breaches to be both serious and repeated (with over 320 breaches reported to OVIC).

Where a bill is sent to an unauthorised third party, this may reveal information such as names and addresses, as well as account information, billing details, and property holdings. This carries a risk of harm to affected customers, particularly where a new address is revealed to a known individual to whom they did not wish to reveal such information, such as a perpetrator of family violence or estranged family member.

The Deputy Commissioner's preliminary inquiries identified significant shortcomings in Greater Western Water's preparations for moving to its new billing and payment system.

Broadly, Greater Western Water's data integration project was flawed in terms of the quality of the data in CustomerPlace, weaknesses in database test processes, and the data governance arrangements, including risk assessment processes.

This case demonstrates that data migration, particularly data integration, is usually a complex and intricate undertaking. Where there are gaps in the planning and execution of migrating data to a new system, the privacy impacts can be significant, widespread, and difficult to remediate.

Compliance monitoring

Mechanisms permitting departure from the IPPs

In August 2024, the Information Commissioner made a public interest determination under section 31(1) of the PDP Act. The determination applies to the Department of Justice and Community Safety and Department of Families, Fairness and Housing, in relation to the Stolen Generations Reparations Package.

The public interest determination permits the Department of Families, Fairness and Housing to depart from IPP 2.1 when sharing certain third-party information with eligible applicants under the Stolen Generations Reparations Package. The Information Commissioner determined that the public interest in providing the information substantially outweighed the public interest in the Department of Families, Fairness and Housing complying with IPP 2.1.

The public interest determination remains in effect until March 2028.

Public interest determinations with a duration longer than 12 months are subject to reporting and review requirements under section 36 of the PDP Act.

In August 2025, the departments submitted an annual report on the operation of the public interest determination. In October 2025, the Information Commissioner reviewed the public interest determination and decided not to revoke or amend it. The public interest determination continues to remain in effect until March 2028.

The departments are required to report again in August 2026.

Legislative reporting to the Information Commissioner

Service Victoria

Section 53(1) of the *Service Victoria Act 2018* requires the Chief Executive Officer of Service Victoria to report annually to the Information Commissioner on the operation of Service Victoria in relation to personal information. In December 2025, OVIC received reports for the 2023-2024 and 2024-2025 reporting periods. OVIC did not identify any issues requiring further regulatory action.

Chief Data Officer

Section 29 of the *Victorian Data Sharing Act 2017* requires the Chief Data Officer to report annually to the Information Commissioner on the operation of the Chief Data Officer's functions, powers and duties in relation to personal information.

OVIC received a report for the 2023-2024 reporting period in May 2025 and reports for the 2024-2025 and 2025-2026 reporting periods in September 2026. OVIC did not identify any issues requiring regulatory action.

FOI compliance with section 21

In 2025-2026, OVIC monitored compliance with section 21 of the FOI Act. Section 21 of the FOI Act provides that a regulated entity or minister must notify an applicant of its decision as soon as practicable and no later than 30 days after the day a valid request is received (unless the request is subject to an extension of time).

In 2025-2026, OVIC recorded 409 breaches of section 21 of the FOI Act with respect to delayed decision making under the FOI Act regarding 47 regulated entities.

The Public Access Deputy Commissioner made formal findings against 8 regulated entities for failing to comply with their statutory obligations under section 21 of the FOI Act. The Deputy Commissioner provided each regulated entity with an opportunity to respond to the findings.

The Deputy Commissioner's findings and the responses received from each relevant regulated entity are reported below.

Monitoring of these regulated entities' compliance with their obligations under the FOI Act and the Professional Standards is ongoing.

Victoria Police

Deputy Commissioner's finding

Based on complaint applications closed between 1 July 2025 and 30 June 2026, Victoria Police failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 65 cases. In these cases, the average time taken for Victoria Police to provide a decision in response to a valid FOI request was 460 days.

Victoria Police's response

The main factors contributing to delays in FOI decision making were the combined impact of a 14% increase in the volume of requests received in 2025-2026 (compared to 2024-2025), an existing backlog of overdue requests, and the volume of FOI requests received by Victoria Police exceeding the capacity of current resource levels in the FOI Division.

Victoria Police undertook several actions to improve the timely collection, assessment and release of information, including:

- consulting with applicants to inform the prioritisation of requests
- consulting with applicants to refine the scope of their request to improve response times, while still meeting their information needs, enabling a higher number of requests to be completed
- utilising resources from other areas to support the FOI function
- reviewing the pre-assessment section to improve efficiency
- implementing the recommendations of an internal audit to improve efficiency.

Department of Families, Fairness and Housing

Deputy Commissioner's finding

Based on complaint applications closed between 1 July 2025 and 30 June 2026, the Department of Families, Fairness and Housing failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 82 cases. In these cases, the average time taken for the Department to provide a decision in response to a valid FOI request was 286 days.

Department of Families, Fairness and Housing's response

The main factors contributing to delays in FOI decision making were due to a 22% increase in the volume of all FOI applications received between 2024-2025 and 2025-2026, and an increase in the complexity of requests. Further, the Department notes an approximate 42% increase in the number of valid requests received in 2025-2026 when compared to five years ago (2021-2022).

The Department undertook several actions to improve its compliance, including:

- streamlining processes and introducing initiatives to improve performance, timeliness and engagement with applicants
- internal structural changes to shift resources to optimise decision making
- increasing administrative document releases where possible to facilitate more timely access.

Department of Health

Deputy Commissioner's finding

Based on complaint applications closed between 1 July 2025 and 30 June 2026, the Department of Health failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 6 cases. In these cases, the average time taken for the Department to provide a decision in response to a valid FOI request was 310 days.

Department of Health's response

The Department is committed to continually strengthening its FOI function and improving access outcomes for applicants.

During the reporting period, the Department experienced increased demand and received multiple complex requests that required extensive consultation and review. In response, the Department has implemented a range of initiatives to increase capacity, enhance efficiency, and support timely decision making. These initiatives include the recruitment of several additional resources, as well as implementing more efficient ways of working, strengthening triage and workflow management practices and reviewing FOI processes and procedures to identify opportunities for further improvement.

Collectively, these measures facilitate the Department's timely response to requests, reduce aged matters, and strengthen compliance with its obligations under the FOI Act. The Department remains committed to continuous improvement and delivering a responsive, applicant-focused FOI service.

Department of Justice and Community Safety

Deputy Commissioner's finding

Based on complaint applications closed between 1 July 2025 and 30 June 2026, the Department of Justice and Community Safety failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 38 cases. In these cases, the average time taken for the Department to provide a decision in response to a valid FOI request was 185 days.

Department of Justice and Community Safety's response

The Department is committed to handling FOI requests in accordance with timeliness provisions set out in both section 21 of the FOI Act and OVIC's Professional Standards.

The Department acknowledges OVIC's finding in relation to 38 cases where the statutory timeframe under section 21 of the FOI Act was not met. However, this should be considered in the context of a 15% increase in FOI request volumes and a substantial improvement in timeliness performance, with the proportion of decisions made within statutory timeframes increasing from 38.2% in 2024–2025 to 56.2% in 2025–2026.

This improvement reflects the Department's ongoing efforts to enhance timeliness, strengthen decision-making quality, and improve engagement with applicants. The Department remains committed to further improving its FOI performance across each of these areas.

Department of Transport and Planning

Deputy Commissioner's finding

Based on complaint applications closed between 1 July 2025 and 30 June 2026, the Department of Transport and Planning failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 15 cases. In these cases, the average time taken for the Department to provide a decision in response to a valid FOI request was 175 days.

Department of Transport and Planning's response

Overall, the Department finalised nearly 2100 requests in 2025-2026, releasing documents in over 90%, and finalising over 86% or 1800 within the statutory time limit. The average time taken to finalise requests was 26 days. That result was achieved despite an 18% increase in the number of requests received over the year.

Extended delays over 100 days in response to FOI requests are unusual and represent less than 2% of requests. They tend to arise from increases in requests, extended consultation with third parties to avoid objections to release and from the need to obtain input from subject matter experts who have limited availability.

The Department's FOI Team actively consults the Professional Standards and has built them into its processes for responding to FOI requests. That includes clarification of unclear or overlarge requests to avoid delays, and streamlining of processes, as well as refinement of management systems and reporting to encourage meeting timelines.

Department of Energy, Environment, and Climate Action

Deputy Commissioner's finding

Based on complaint applications closed between 1 July 2025 and 30 June 2026, the Department of Energy, Environment and Climate Action failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 10 cases. In these cases, the average time taken for the Department to provide a decision in response to a valid FOI request was 204 days.

Department of Energy, Environment and Climate Action's response

The main factors contributing to delays in FOI decision making were a sustained increase in the complexity of requests, the existence of a backlog and a large number of VCAT applications.

The Department of Energy, Environment and Climate Action undertook several actions to improve its compliance, including:

- allocating additional resources to its FOI function
- introducing initiatives to improve the quality of decisions
- undertaking a project to improve the FOI function's efficiency.

Department of Education

Deputy Commissioner's finding

Based on complaint applications closed between 1 July 2025 and 30 June 2026, the Department of Education failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 45 cases. In these cases, the average time taken for the Department to provide a decision in response to a valid FOI request was 213 days.

Department of Education's response

The main factors contributing to delays in FOI decision making include an almost 50% increase in the volume of requests received over the last 2 financial years and the complexity of requests received.

The Department of Education has undertaken actions to improve compliance and timeliness, including engaging additional resourcing, introducing initiatives to improve performance, timeliness and the quality of engagement with applicants and decisions, and refining existing processes to support the timely collection, assessment and release of information.

Department of Treasury and Finance

Deputy Commissioner's finding

Based on complaint applications closed between 1 July 2025 and 30 June 2026, the Department of Treasury and Finance failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 6 cases. In these cases, the average time taken for the Department to provide a decision in response to a valid FOI request was 308 days.

Department of Treasury and Finance's response

The complaints closed in 2025–2026 related to matters raised in 2023-2024 and 2024–2025. No complaints were received by OVIC concerning the Department in 2025–2026.

The complaints captured in this finding involved complex issues, which contributed to delays beyond the statutory timeframe.

During 2025–2026, the Department finalised 89 FOI requests, with 40 decisions made within time. Across all requests finalised in 2025-2026, the average processing time was 114 days.

Professional Standards

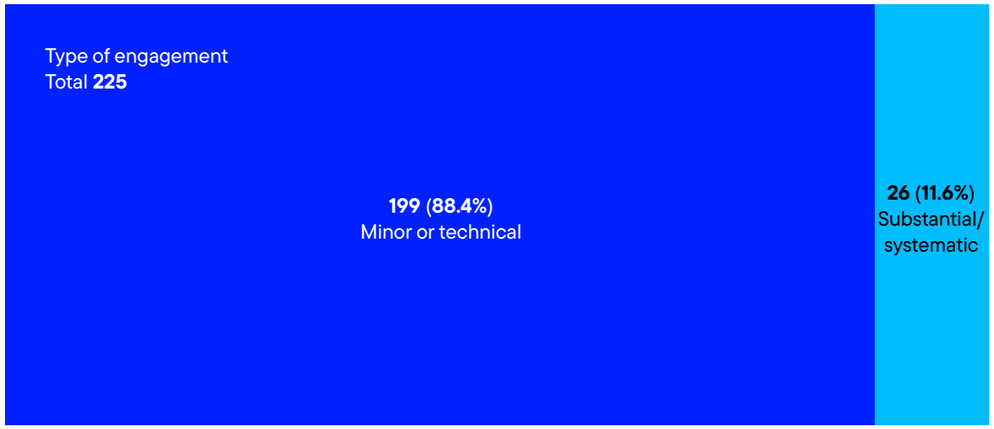
In 2025-2026, OVIC recorded a total of 225 engagements with the Professional Standards concerning 19 standards and 87 regulated entities. OVIC classifies breaches of the Professional Standards into 2 categories: minor or technical breaches, and substantial, persistent, or systemic breaches. OVIC focused its efforts on resolving instances of non-compliance through educational and informal action. This involved educating regulated entities about their obligations under the FOI Act and the Professional Standards and providing them with relevant resources, supporting materials and tailored guidance to avoid or reduce further non-compliance. OVIC staff regularly met with staff from regulated entities to discuss compliance with the Professional Standards and in some instances sought a written submission from the relevant entity. Other regulated entities were monitored for a specified time over the year.

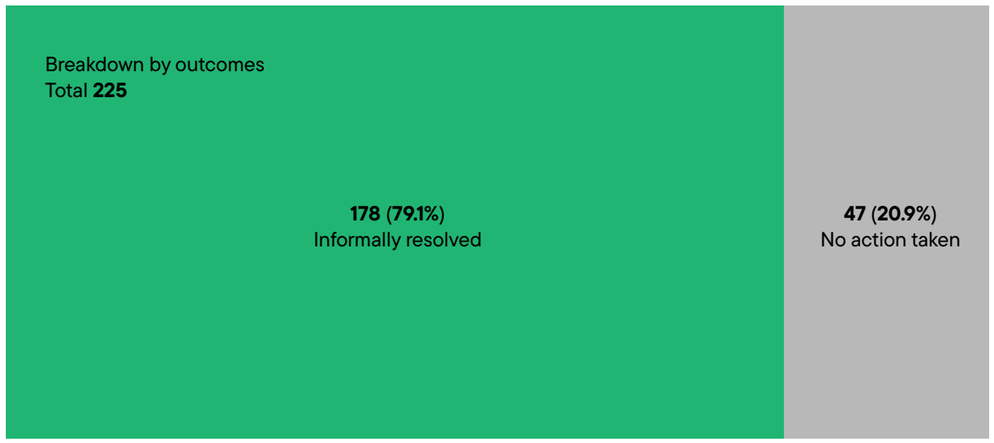
Overview of Professional Standards engagements and outcomes

Of the 225 Professional Standards engagements recorded in 2025-2026, 199 (88.4%) were minor breaches and 26 (11.6%) were substantial or systemic breaches of the Professional Standards.

OVIC uses a range of compliance and enforcement tools to address non-compliance of the Professional Standards. In 2025-2026, OVIC informally resolved 26 substantial breaches of the Professional Standards by engaging directly with the relevant regulated entity and providing opportunities to improve compliance. This included requiring the regulated entity to undertake certain actions, providing further support and guidance, and reminding the relevant regulated entities of their obligations under the Professional Standards.

One hundred and seventy eight (79.1%) Professional Standard engagements were resolved informally following OVIC intervention using educational strategies and no action was taken in respect of 47 (20.9%) engagements.





Information security

2025 VPDSS Attestations

Regulated entities are normally required to attest to the progress of their information security activities and program outlined in their prior PDSP submissions. However, in 2024 OVIC wrote to regulated entities to advise that VPDSS Attestations to OVIC were deferred, with a view to revise the VPDSS product suite.

For regulated entities that indicated they were undergoing or had undergone a significant change, an out-of-cycle PDSP submission to OVIC was still required in 2025-2026.

Protective Data Security Plan insights report

Following the 2024 PDSP reporting cycle, OVIC published its inaugural *Victorian Public Sector Insights – Information Security Monitoring and Assurance* report. The report aimed to promote the continuous improvement of information security programs at regulated entities and provide transparency on the data related to regulatory activities. The publication utilised data directly drawn from PDSPs submitted to OVIC by reporting entities between 2022 and 2024, information security incident notifications submitted to OVIC across the same timeframe, as well as 3 previous related audits that OVIC conducted.

In the past, OVIC would prepare PDSP insight reports tailored to each reporting entity, presenting organisation-specific statistics as well as general Whole of Victorian Government insights from the reporting cycle.

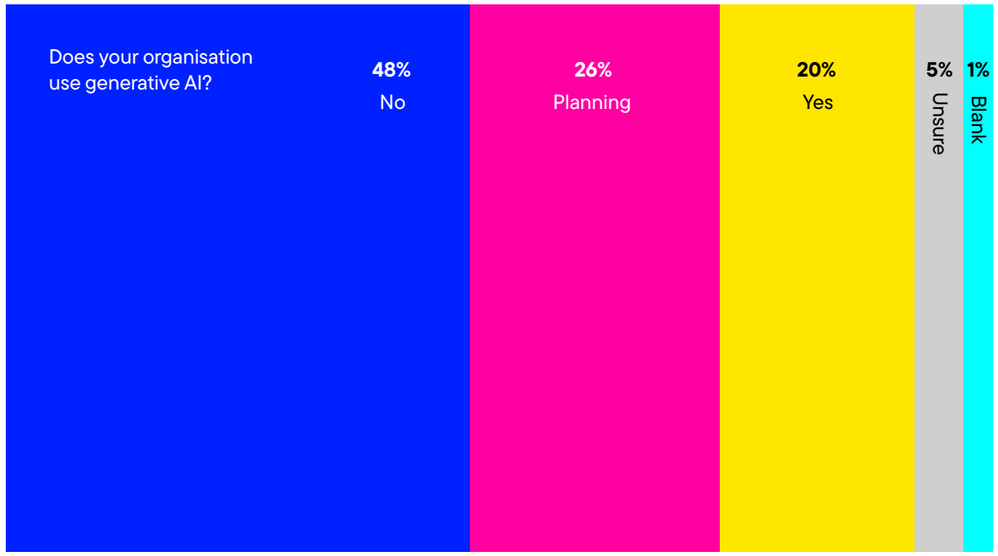
Insights presented in the report were based upon the self-assessed implementation of the VPDSS at each regulated entity as reflected in their PDSPs submitted to OVIC. The report presented data from 360 reporting entities that submitted a PDSP in 2024 and included a comparative analysis of 316 entities that submitted a PDSP in both 2022 and 2024.

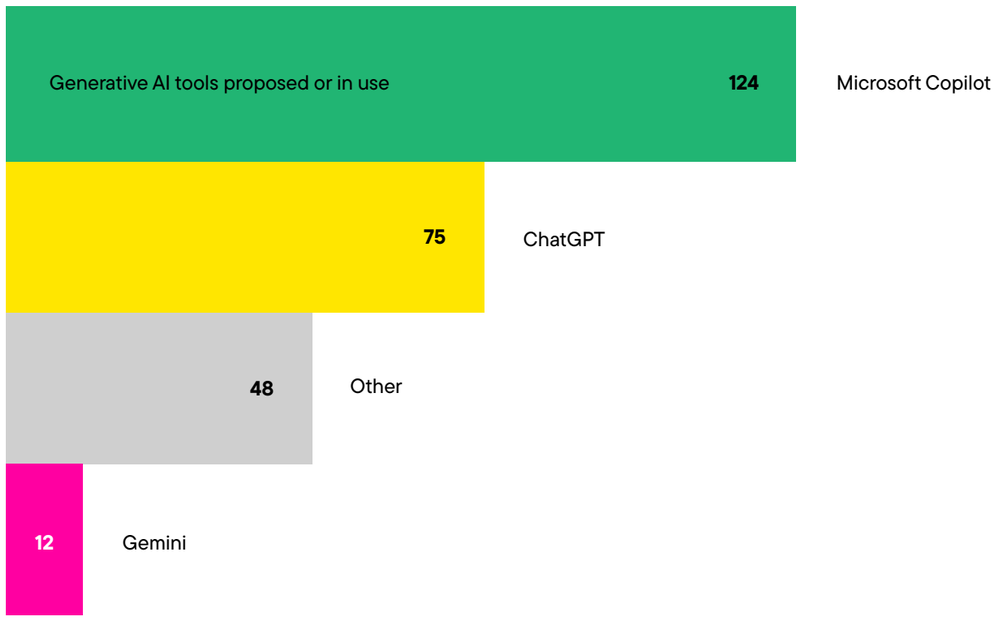
OVIC undertook a quantitative analysis of the 360 reporting entities' PDSPs and a subsequent qualitative analysis of data from a sample 50 selected entities. This sample was used as an indicative representation of the 360 reporting entities in 2024.

With the rise in the use of generative AI, OVIC sought to understand how regulated entities were using or planning to use this technology. The publication established that 48% of entities reported they were not using generative AI, with 5% noting that they were 'unsure' if it was being used, and 1% leaving this section unanswered. A further 20% of entities reported that they were currently using generative AI and a subsequent 26% stated they were 'planning' to implement the technology.

Of those entities that reported they were using or 'planning' to use generative AI, Microsoft Copilot was shown as the most used tool followed by ChatGPT. This higher adoption of Microsoft Copilot may be due to the functionality being rolled out for many existing customers across their Microsoft suite.

OVIC uses this information to inform its monitoring and assurance activities and to build relevant guidance for regulated entities.





Operation Turton

In 2024, IBAC published the Operation Turton special report which identified repeated instances of unauthorised access and disclosure of sensitive information by employees at the former Metropolitan Fire Brigade. The IBAC report set out recommendations for Fire Rescue Victoria, including those that address the information and communication technology security risks identified in Operation Turton. These included:

> *2b. engaging an appropriately qualified independent person to review information security infrastructure, policy and procedures to identify any remaining deficiencies against the Victorian Protective Data Security Standards and Framework or any other issues*
>
> *2c. consulting with OVIC on the adequacy of its information security in line with the Privacy and Data Protection Act 2014 (Vic), including how it is addressing any shortfalls identified in the review recommended above. To support and inform this consultation, Fire Rescue Victoria must provide OVIC with the full final report of the independent person referred to in Recommendation 2(b).*

Representatives from OVIC and Fire Rescue Victoria met across 2025 to discuss the recommendations and associated work and sought to promote an understanding of the VPDSS. These engagements continue in 2026, with OVIC addressing questions from the IOC in April 2026 regarding Fire Rescue Victoria's progress in relation to Recommendations 2(b) and 2(c). OVIC and the IBAC considered these recommendations to remain in progress in the 2025-2026 period, with continued work to be undertaken by FRV.

Victoria Police

The former Offices of the Commissioner for Law Enforcement Data Security and the Commissioner for Privacy and Data Protection conducted numerous reviews and site walkthroughs of Victoria Police, resulting in 271 recommendations being made to Victoria Police relating to information security practices.

Documentation provided by Victoria Police was subsequently reviewed by OVIC.

All outstanding legacy recommendations have now been closed, with the following recommendations closed in the 2025-2026 period:

- Recommendation 266 – Implemented
- Recommendation 181 – Implemented
- Recommendation 186 - Implemented
- Recommendation 217 - Not Implemented
- Recommendations 238 and 252 - Not Implemented

OVIC notes that Victoria Police is responsible for managing any ongoing risks associated with these matters. OVIC is managing monitoring and assurance activities of Victoria Police in accordance with its regulatory action policy, consistent with other regulated entities under Part 4 of the PDP Act.

Central service model project – Department of Education

OVIC continues to work with the Department of Education on a revised PDSP reporting model that aims to provide greater insight into the information risks and operating environments of their corporate units, schools and school councils. OVIC envisages this model will evolve, enabling the Department to meet its legislative obligations.

Information security incident notification scheme

The information security incident notification scheme has been developed to centrally coordinate notification of information security incidents. It should also be noted that reporting by regulated entities under the scheme is voluntary, making trend analysis somewhat subjective.

Information security incidents

In 2025-2026, OVIC received 925 incident notifications. This is a 15% decrease in the number of notifications received compared to the 2024-2025 financial year (1,094). Overall, 82% of notified incidents related to electronic information, 97% affected the confidentiality of information, and 93% affected personal information. Although there was a decrease in notifications received in the 2025-2026 period (925 down from 1,094 in 2024-2025), the percentages for:

- security attributes affected (confidentiality)
- information format (electronic)
- type of information compromised (personal)

are back to the same statistics seen in 2023-2024.

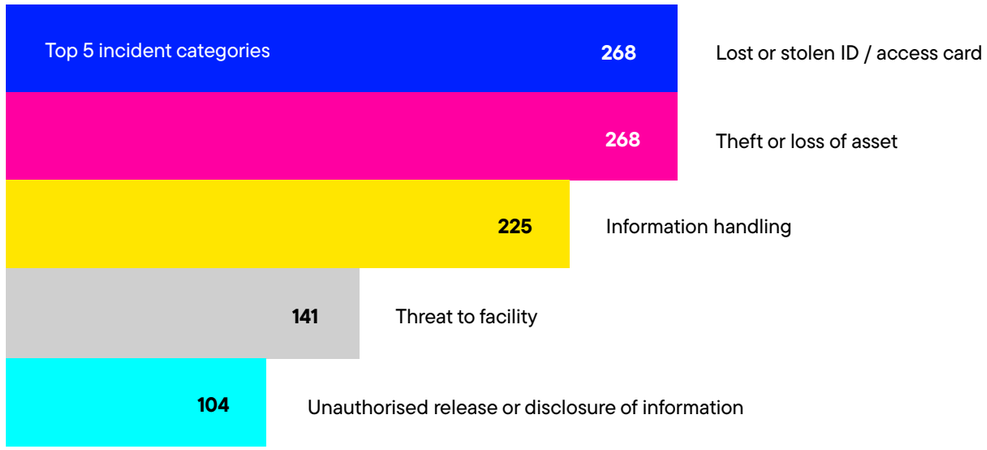
Victoria Police information security incident statistics

OVIC receives incident notifications from the Victoria Police Security Incident Registry team.

Incident reporting from Victoria Police over the last 5 financial years shows a common theme in the occurrence of certain categories.

Note: OVIC only reports on Victoria Police incidents that have a status of completed. OVIC does not report on incidents that are considered open, as some of these incidents are yet to be investigated and may not meet the criteria of an incident once concluded.

The following statistics are based on the number of completed incidents, meaning they were investigated by Victoria Police and confirmed as incidents with follow-up actions concluded.



Category	2025-2026	2024-2025	2023-2024	2022-2023	2021-2022
Lost or stolen ID / access card	**268**	172	252	214	209
Theft or loss of asset	**268**	116	236	234	241
Information handling	**225**	87	86	94	79
Threat to facility	**141**	58	49	25	40
Unauthorised release or disclosure of information	**104**	59	131	76	85

5

FOI annual survey results

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FOI annual survey results

Section 64 of the FOI Act requires the Information Commissioner to report on the operation of the FOI Act in Victoria.

The data

The information contained in this section was collated from data provided by 947 regulated entities[4] that are subject to the FOI Act. This data was provided through an electronic survey.

The Information Commissioner thanks regulated entities for completing the survey.

The data relates to FOI requests that met the definition of a request under section 17 of the FOI Act.

Data accuracy

Each regulated entity is responsible for the accuracy of the data it provided. Any queries regarding the data should be directed to the relevant regulated entity in the first instance.

4 As per the glossary, this term captures agencies and ministers as recorded in the FOI Act.

Survey results snapshot

All data represented is from the 2025-2026 financial year reporting period.

62,244
FOI requests received
(7% increase)

65%
of FOI requests
were processed within the requirements of section 21

73%
of requests received were
personal requests
being for information mainly relating to the applicant themselves

51,293
FOI access decisions were made compared to
48,015
in the previous year

116
regulated entities
reported a significant increase in FOI requests received

57%
of FOI access decisions
released requested documents in full

The impact of use of AI by FOI applicants was highlighted as a new issue

239
regulated entities
reported releasing information proactively

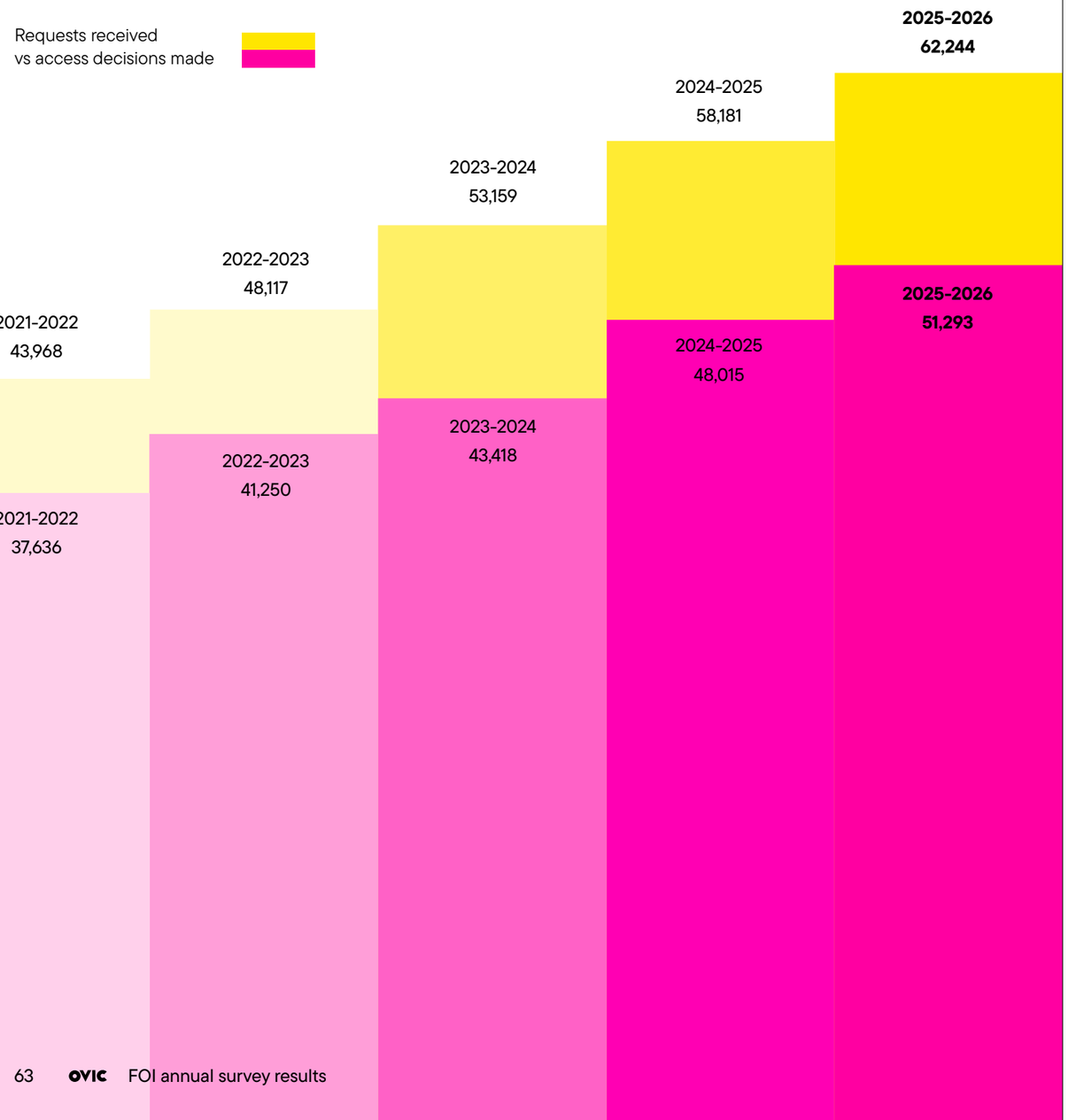
197
reported releasing informally outside the FOI Act

FOI requests received

The number of FOI requests received in the 2025-2026 financial year was 62,244. This is a 7% increase from last year and is a record high for FOI requests made in a year in Victoria.

Regulated entities reported 11,784 FOI requests outstanding at 30 June 2026. This is a 21.8% increase when compared to the 9,673 outstanding FOI requests reported last year.

Refer to Appendix A – Part 1 for more information.

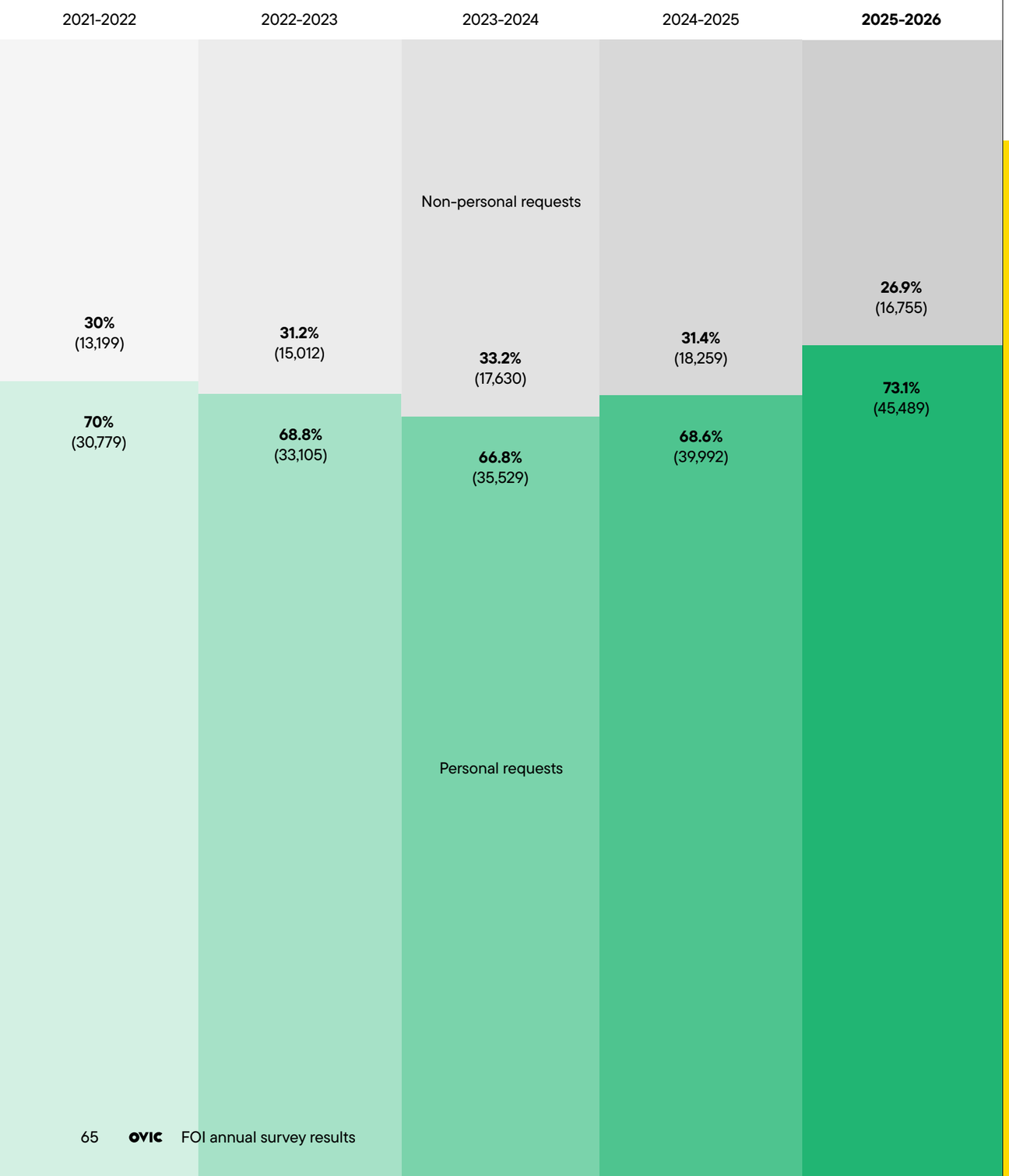


Top 30 regulated entities by FOI request volume

		Non-personal requests	Personal requests	Total
1	Victoria Police	578	4357	**4935**
2	Alfred Care Group (Bayside Health)	1550	2428	**3978**
3	Monash Health	19	3927	**3946**
4	Melbourne Health	1753	1905	**3658**
5	Ambulance Victoria	15	3402	**3417**
6	Western Health	3	3365	**3368**
7	Department of Families, Fairness and Housing	110	2194	**2304**
8	Department of Transport and Planning	2005	136	**2141**
9	Austin Health	610	1407	**2017**
10	Eastern Health	548	1438	**1986**
11	Department of Justice and Community Safety	186	1729	**1915**
12	Transport Accident Commission	4	1810	**1814**
13	Barwon Health	520	1257	**1777**
14	Victorian WorkCover Authority (t/a WorkSafe)	1533	167	**1700**
15	Northern Health	516	1158	**1674**
16	Department of Education	93	1291	**1384**
17	Grampians Health	528	816	**1344**
18	St Vincent's Health	0	1301	**1301**
19	Peninsula Health (Bayside Health)	214	915	**1129**
20	The Royal Children's Hospital	128	920	**1048**
21	Mercy Hospitals Victoria Ltd	2	972	**974**
22	Bendigo Health	271	525	**796**
23	Albury Wodonga Health	3	709	**712**
24	Fire Rescue Victoria	666	2	**668**
25	The Royal Women's Hospital	0	587	**587**
26	South West Healthcare	0	579	**579**
27	Latrobe Regional Hospital	0	562	**562**
28	Goulburn Valley Health	52	400	**452**
29	Department of Health	115	328	**443**
30	Mildura Base Public Hospital	0	377	**377**

Types of FOI requests

In the 2025-2026 financial year, personal requests (for information mainly relating to the applicant themselves) represented 73.1% of total requests received, while non-personal requests represented 26.9%.

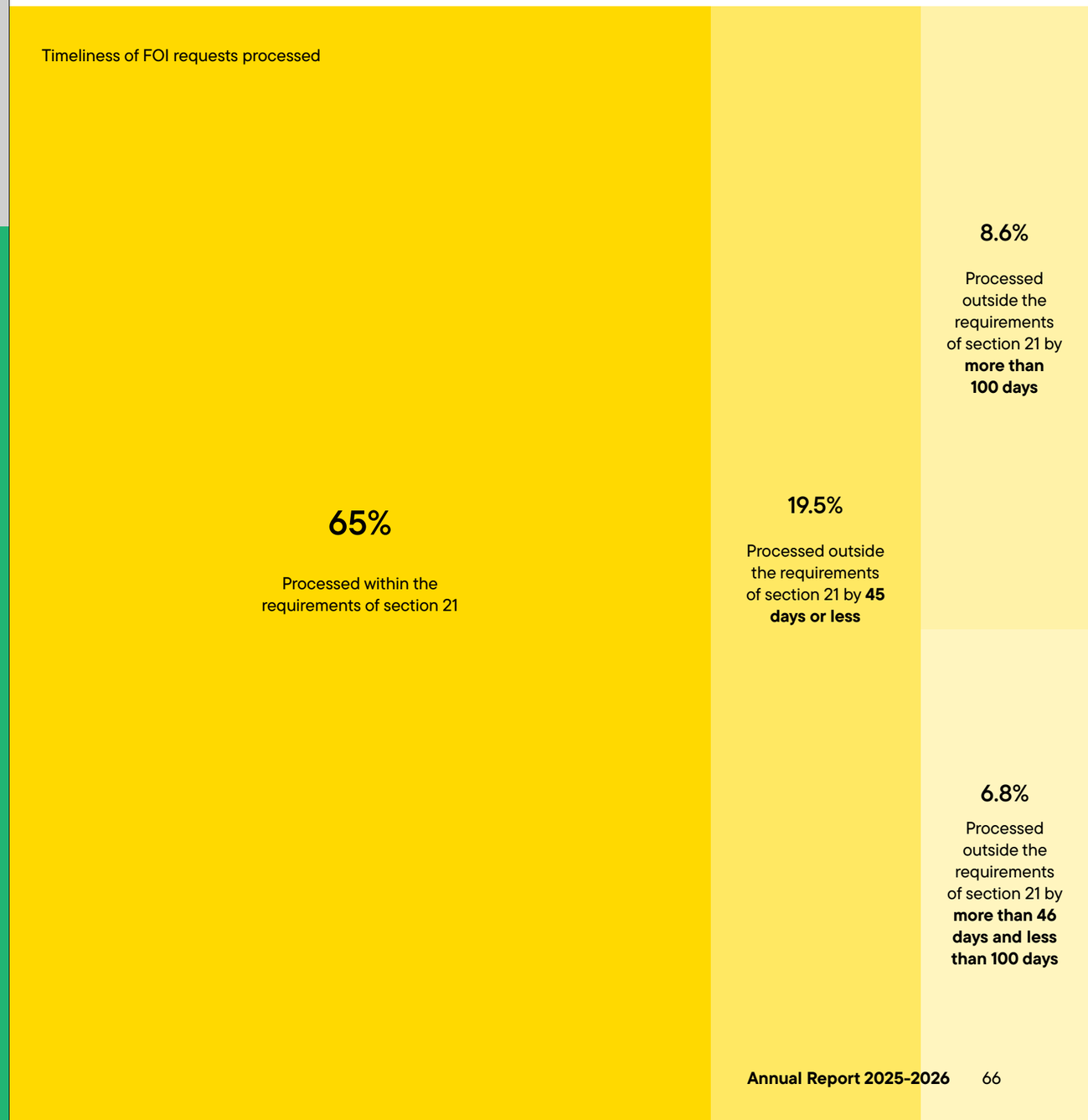


Timeliness of FOI requests processed

Section 21 of the FOI Act requires that the relevant regulated entity must notify an applicant of a decision on an FOI request within 30 days. However, this time may be extended in the below instances:

- an applicant may grant one or more extensions of up to 30 days at a time
- a single extension of up to 15 days is available
- if the regulated entity determines that consultation with third parties is required under sections 29, 29A, 31, 31A, 33, 34 or 35 of the FOI Act.

In the 2025-2026 financial year, regulated entities reported 65% of FOI requests were processed within the requirements of section 21. This is a reduction compared to the 2024-2025 financial year when 76.6% of requests were processed with the requirements of section 21.



Access decisions

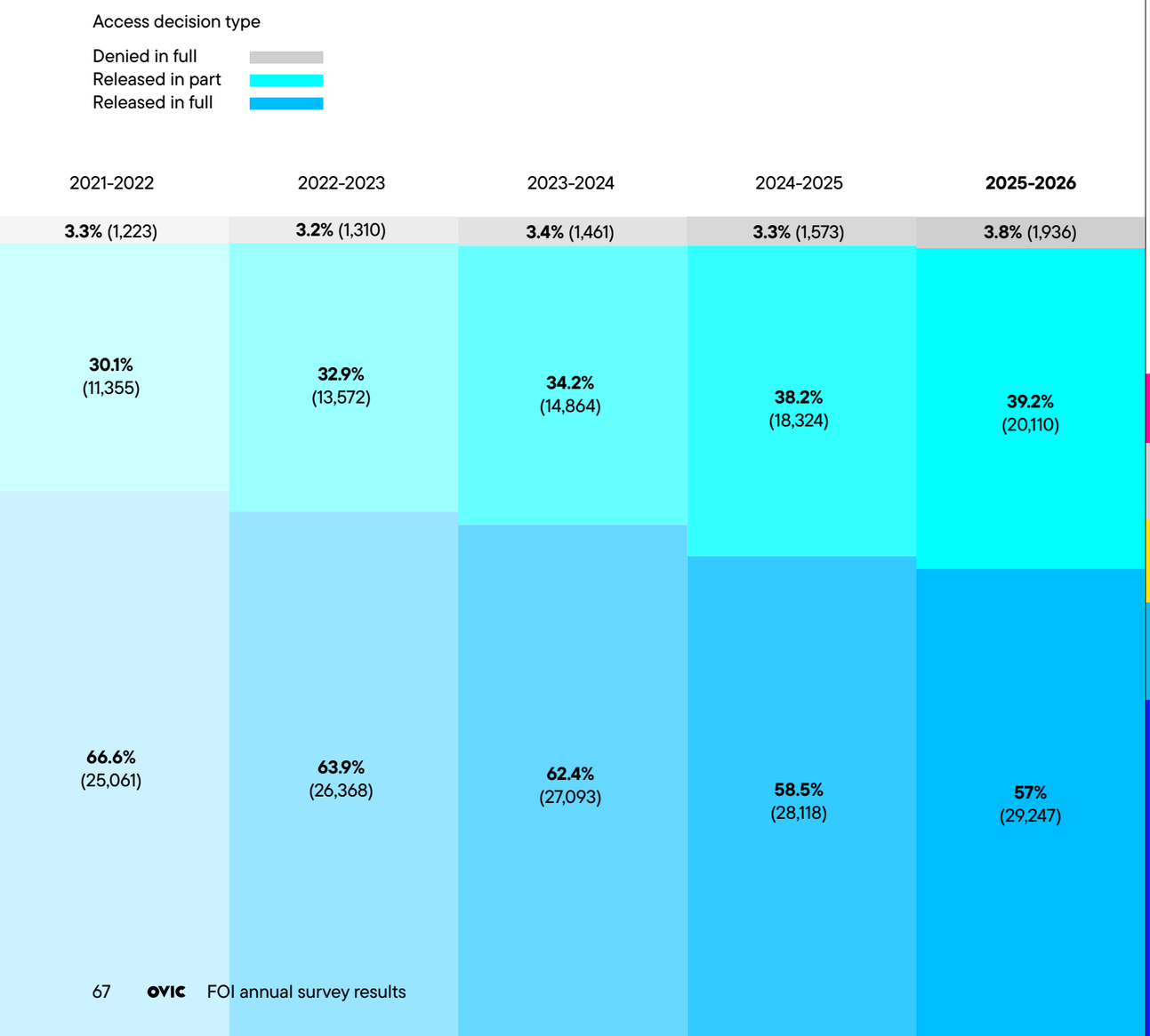
The information provided by regulated entities about their access decisions does not include situations where a request was received and one of the following applied:

- the applicant did not proceed with the request
- the request had not been decided at the end of the 2025-2026 reporting period
- the regulated entity did not hold the documents sought
- the regulated entity and the applicant agreed on a form of access outside of the FOI process.

In the 2025-2026 financial year, regulated entities reported making 51,293 FOI access decisions. This is a 6.8% increase compared to the volume of access decisions made in the 2024-2025 financial year.

Analysis of the historical data on access decisions reveals:

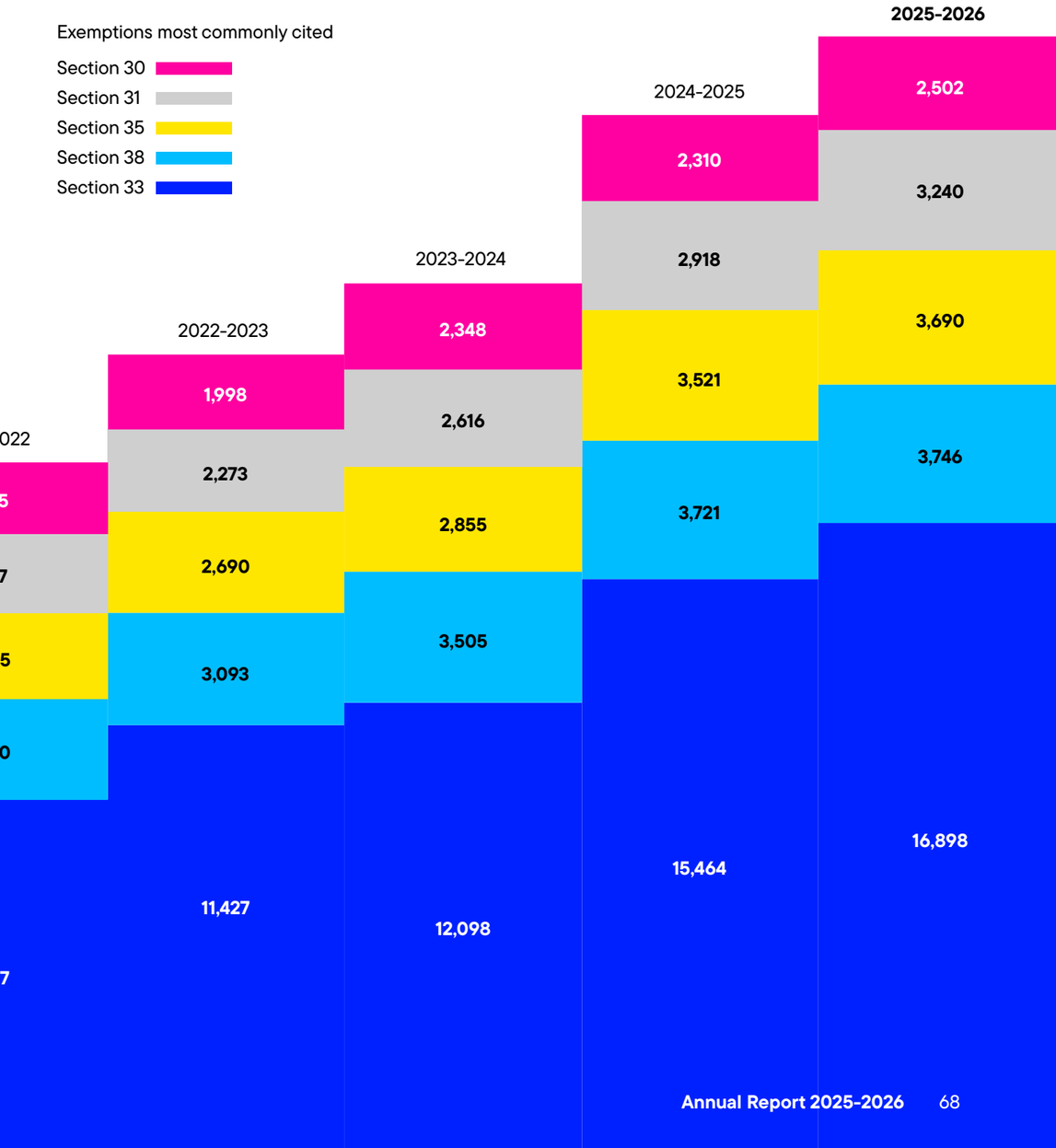
- a continued increase in the number of FOI decisions made with 36% more made in the 2025-2026 financial year than in the 2021-2022 financial year
- a continued yearly downward trend in the percentage of FOI decisions where access is granted in full from 66.6% in the 2021-2022 financial year to 57% in the 2025-2026 financial year. However, the number of decisions denied in full has only reduced slightly over the same time period.



Exemptions

In the 2025-2026 financial year, the 5 most frequently claimed grounds for exemption in FOI decisions were:

1. Section 33: documents affecting personal privacy (claimed in 16,898 decisions)
2. Section 38: documents where a secrecy or confidentiality provision of an Act other than the FOI Act applies (claimed in 3,746 decisions)
3. Section 35: information obtained in confidence (claimed in 3,690 decisions)
4. Section 31: law enforcement documents (claimed in 3,240 decisions)
5. Section 30: internal working documents where disclosure would be contrary to the public interest (claimed in 2,502 decisions)



All exemptions/provisions cited in 2025-2026 decisions

The 5 most frequently claimed grounds for exemption accounted for around 92% of exemptions cited.

Refer to Appendix C for full list of exemptions or provisions claimed by regulated entities in decisions made in 2025-2026.

Exemption/ Provision	Times cited in original decisions made by regulated entities in 2025-2026
23	15
24	2
24A	2
25A(1)	410
25A(5)	915
28	280
29	24
29A	14
29B	38
30	2,502
31	3,240
31A	4
32	947
33	16,898
34	558
35	3,690
36	19
38	3,746
Total	**33,304**

Most frequently claimed grounds for exemption

VCAT appeals

Regulated entities reported that 233[5] appeals to VCAT were lodged in the 2025-2026 financial year and that 38 cases were decided by VCAT in 2025-2026. Of these decided cases, the decisions of a regulated entity were reported to have been:

- affirmed in full in 28 cases
- varied in 7 cases
- overturned in 3 cases.

Regulated entities reported that 129 appeals to VCAT were withdrawn in 2025-2026.

Refer to Appendix B for more information.[6]

Application fees and access charges

The application fee was $33.60 for the 2025-2026 financial year. Regulated entities reported application fee revenue of $1,590,154.90 for the 2025-2026 financial year. This is compared against $1,405,869.68 reported in the 2024-2025 financial year. The FOI Act provides that regulated entities may waive or reduce an application fee if the payment of the fee would cause hardship to the applicant. Regulated entities reported that the total amount in application fees waived in the 2025-2026 was $496,773.80.

Access charges are payable when a decision has been made to release documents in full or in part. Charges are for copying documents, providing access in alternative forms, supervision of access to documents, search costs and generating documents from electronic data.

When calculating access charges, regulated entities are required to consider the object of the FOI Act to promote access to documents at the lowest reasonable cost.

Charges must be waived where the applicant is impecunious and it is for personal documents. The FOI Act also provides for other circumstances where access charges are not payable.

In the 2025-2026 financial year, regulated entities collected $1,162,331.30 in access charges. The total amount in access charges waived was $173,029.59.

Refer to Appendix E for more information.

5 This data does not include applications to VCAT for review of a decision made by OVIC.

6 OVIC notes this data may vary from the actual data held by VCAT, as the source for the data in this report is the regulated entity not VCAT.

FOI administration

Disciplinary action taken in relation to the administration of the FOI Act

Regulated entities reported that no disciplinary action was taken in relation to the administration of the FOI Act in 2025-2026.

Notices issued under section 12 of the FOI Act

A person, under section 12 of the FOI Act, may serve a Principal Officer of a regulated entity (other than a council) a notice stating that, in the opinion of the person, a statement published by the Principal Officer does not specify a document which is required to be specified under the FOI Act. Regulated entities reported no section 12 notices were served in 2025-2026.

Difficulties in administrating the FOI Act

Increase in FOI requests received

There were 116 regulated entities that identified a significant increase in the number of FOI requests received in the 2025-2026 financial year.

Staffing and cost

The number of regulated entities advising of staffing or cost-related difficulties was reported as 40.1%, a significant increase from 12.8% last year. As in previous years, difficulties reported by regulated entities included:

- high workloads
- managing competing priorities
- in small regulated entities, not having a dedicated FOI resource
- meeting legislated timeframes with limited dedicated staff
- staff training
- staff turnover
- inability to recruit suitably skilled and knowledgeable FOI officers
- staff redeployment for emergencies
- charges for requests do not cover the costs
- staff stress from dealing with challenging applicants
- complex FOI requests made by applicants with trauma or mental health concerns
- the sensitive nature of documents can be a psychosocial hazard.

Use of AI by applicants

Thirty seven regulated entities raised the impact of applicants using AI to assist with FOI requests as a new issue in the 2025-2026 financial year.

In summary, regulated entities report that the rise in use of AI by applicants can cause:

- broad, unclear and/or long requests which are difficult to interpret and/or require additional clarification attempts
- misunderstanding of the FOI Act in force, including quoting of incorrect legislation, either by section or jurisdiction
- applicants to have incorrect information about timeframes resulting in dissatisfaction with the FOI process
- applicants to request metadata where it is not relevant to the request
- additional staff resources to be required to process requests due to the increased length and complexity.

Refer to page 37 for information on OVIC's resources on this issue.

Other challenges

Other factors impacting their ability to administer the FOI Act were reported by 23.6% of regulated entities (excluding cemetery trusts and nil returns), including:

- internal delays where FOI is not given priority by senior staff and subject-matter experts
- IT systems being outdated and difficult to retrieve information
- needing to search across multiple systems or locations
- information lost due to a cyber incident
- processing requests under an old Act that would not have anticipated technology developments and the increase in information
- volume and complexity of requests
- growing volume of electronically stored information
- increasing applicant expectations of the volume of historical records held
- difficult conduct of applicants, including multiple requests
- the 15-day timeframe for consultation being insufficient
- redacting exempt information being labour intensive and time consuming
- managing VCAT matters where the documents are dated and staff have departed since the decision was made
- applicants misunderstanding the FOI process.

Efforts made by regulated entities to implement the spirit and intention of the FOI Act

Approximately 47.5% of regulated entities (excluding cemetery trusts) provided details on their efforts to implement the spirit and intention of the FOI Act. These efforts included:

- releasing information outside of the FOI Act
- having a public transparency policy
- adopting an administrative release policy
- proactive release where a particular issue is important to the community
- publishing de-identified data
- improving records management
- manager and staff training
- regular reviews of policies and procedures
- community engagement practices that involve the circulation of draft strategies and plans
- publishing more information on websites, including policies and reports
- waiving fees and charges to facilitate the release of documents at the lowest reasonable cost
- actively consulting with applicants to better understand requests and to assist them in making valid FOI requests or accessing information outside the FOI Act.

6

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Disclosure index

OVIC's annual report is prepared in accordance with relevant Victorian legislation and pronouncements as appropriate. As a section 53(i)(b) agency, OVIC's financial statements are combined into DJCS's financial statements. This index has been prepared to facilitate identification of OVIC's compliance with statutory disclosure requirements.

Financial Reporting Directions 10 requires entities to include a disclosure index in their annual reports that report the following:

- A list identifying the relevant clauses of Victorian legislation with statutory disclosure requirements that the entity has to comply with
- A short description of the relevant requirements
- The page in the annual report where the disclosure for each requirement is made.

Legislation	Requirement	Page reference
Standing Directions (**SD**) and Financial Reporting Directions (**FRD**)		
Report of operations		Pages 15-29
Charter and purpose		
FRD 22	Manner of establishment	Page 17
FRD 22	Purpose, functions, powers and duties	Pages 17-18
FRD 22	Key initiatives and projects	Pages 1-6
FRD 22	Nature and range of services provided	Page 18
Management and structure		
FRD 22	Organisational structure	Page 21
Financial and other information		
FRD 8	Performance against output performance measures	Pages 25-26
FRD 10	Disclosure index	Page 75
FRD 12	Disclosure of major contracts	Page 24
FRD 22	Employment and conduct principles	Page 27
FRD 22	Occupational health and safety policy	Page 27
FRD 22	Summary of the financial results for the year	Pages 23-24
FRD 22	Application and operation of the *Freedom of Information Act 1982* (Vic)	Pages 28-29
FRD 22	Application and operation of the *Public Interest Disclosure Act 2012* (Vic)	Page 28
FRD 22	Details of consultancies over $10,000	Page 24
FRD 22	Details of consultancies under $10,000	Page 24
FRD 22	Compliance with the *Building Act 1993* (Vic)	Page 27
FRD 22	Disclosure of government advertising expenditure	Page 28
FRD 22	Disclosure of information computer technology expenditure	Page 23
FRD 22	Asset Management Accountability Framework maturity assessment	N/A
FRD 22	Disclosure of emergency procurement	Page 28
FRD 22	Disclosure of procurement complaints	Page 28
FRD 24	Reporting of office based environmental impacts	Page 27
FRD 29	Workforce data disclosures	Page 22
SD 5.2	Specific requirements under Standing Direction 5.2	Letter of Transmittal

Legislation

Freedom of Information Act 1982 (Vic)
Privacy and Data Protection Act 2014
Building Act 1993 (Vic)
Financial Management Act 1994 (Vic)
Public Interest Disclosures Act 2012 (Vic)

Review applications received about regulated entity decisions in 2025-2026

Albury Wodonga Health	6
Alexandra District Health	1
Alfred Care Group (Bayside Health)	3
Ambulance Victoria	4
Architects Registration Board of Victoria	2
Austin Health	7
Australian Grand Prix Corporation	2
Banyule City Council	1
Barwon Health	12
Bass Coast Shire Council	2
Bendigo Health	7
Bendigo Kangan Institute	1
Brimbank City Council	3
Building and Plumbing Commission	31
Calvary Health Care Bethlehem	1
Cardinia Shire Council	1
Central Goldfields Shire Council	1
City of Ballarat	3
City of Boroondara	3
City of Casey	3
City of Darebin	1
City of Greater Bendigo	2
City of Greater Geelong	5
City of Melbourne	7
City of Monash	3
City of Port Phillip	2
City of Stonnington	9
Cladding Safety Victoria	1
Colac Otway Shire Council	2
Commission for Children and Young People	2
Country Fire Authority	5
Court Services Victoria	4
Dairy Food Safety Victoria	1
Deakin University	5
Department of Education	20
Department of Energy, Environment and Climate Action	26
Department of Families, Fairness and Housing	69
Department of Government Services	5
Department of Health	11
Department of Jobs, Skills, Industry and Regions	6
Department of Justice and Community Safety	34
Department of Premier and Cabinet	5
Department of Transport and Planning	37
Department of Treasury and Finance	23
Eastern Health	13
Emergency Services Superannuation Board (t/a ESSSuper)	1
Energy Safe Victoria	1
Environment Protection Authority	5
Essential Services Commission	1
Fire Rescue Victoria	3
Frankston City Council	2
Gippsland Southern Health Service (Bayside Health)	1
Glen Eira City Council	1
Glenelg Shire Council	1
Goulburn Broken Catchment Management Authority	1
Grampians Health	8
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	1
Great Ocean Road Coast and Parks Authority	2
Greater Metropolitan Cemeteries Trust	1
Greater Shepparton City Council	1
Greater Western Water Corporation	1
Health Complaints Commissioner	2
Hobsons Bay City Council	3
Hume City Council	6
Independent Broad-based Anti-corruption Commission	3
Integrity Oversight Victoria	1
Kingston City Council	2
Knox City Council	2
La Trobe University	3
Latrobe City Council	2
Latrobe Regional Hospital	3
Macedon Ranges Shire Council	3
Manningham City Council	1
Mansfield Shire Council	1
Maribyrnong City Council	4
Maroondah City Council	3
Melbourne Health	8
Melbourne Water	2
Melton City Council	4
Mental Health and Wellbeing Commission	1
Mental Health Tribunal	3
Mercy Hospitals Victoria Ltd	7
Merri-bek City Council	1
Mildura Base Public Hospital	1
Mildura Rural City Council	1
Minister for Education	1
Minister for Emergency Services	1
Minister for Tourism, Sport and Major Events	1
Minister for Transport Infrastructure	2
Mitchell Shire Council	1
Moira Shire Council	1
Monash Health	11
Monash University	2
Moonee Valley City Council	4
Moorabool Shire Council	1
Mornington Peninsula Shire	8
Mount Alexander Shire Council	1
Moyne Shire Council	2
Museums Victoria	2
Nillumbik Shire Council	1
Northern Health	6
Office of Public Prosecutions	7
Parks Victoria	6
Parkville Youth Mental Health and Wellbeing Service	2
Peninsula Health (Bayside Health)	3
Peter MacCallum Cancer Centre	4
Portland District Health	1
Premier of Victoria	1
Racing Victoria Limited	3
Respect Victoria	1
RMIT University	5
RSPCA (Victoria)	4
Rural City of Wangaratta	2
Safe Transport Victoria	4
Safer Care Victoria	2
Social Services Regulator	1
South East Water Corporation	1
South West Healthcare	5
St Vincent's Health	7
State Library of Victoria	4
State Revenue Office	6
Suburban Rail Loop Authority	8
Surveyors Registration Board of Victoria	1
Swan Hill Rural City Council	1
Swinburne University of Technology	2
The Royal Children's Hospital	11
The Royal Women's Hospital	4
Towong Shire Council	1
Transport Accident Commission	6
Triple Zero Victoria	4
University of Melbourne	12
V/Line Corporation	1
VicScreen	1
Victoria Legal Aid	5
Victoria Police	62
Victorian Auditor-General's Office	2
Victorian Fisheries Authority	2
Victorian Government Solicitor	1
Victorian Infrastructure Delivery Authority	6
Victorian Institute of Forensic Medicine	1
Victorian Institute of Forensic Mental Health (t/a Forensicare)	6
Victorian Institute of Teaching	1
Victorian Legal Services Board	1
Victorian Legal Services Commissioner	4
Victorian Managed Insurance Authority	1
Victorian Ombudsman	5
Victorian WorkCover Authority	24
Wellington Shire Council	1
West Gippsland Healthcare Group	1
Western Health	5
Whittlesea City Council	1
Workplace Injury Commission (formerly Accident Compensation Conciliation Service)	1
Wyndham City Council	3
Yarra Ranges Shire Council	4
Yarra Valley Water Corporation	1
Not subject to FOI Act	3
Total	**797**

Formal review decisions made by a commissioner in 2025-2026

	Same decision	Varied decision	Total
Albury Wodonga Health	0	1	**1**
Alexandra District Health	1	0	**1**
Alfred Care Group (Bayside Health)	2	0	**2**
Ambulance Victoria	1	0	**1**
Austin Health	1	3	**4**
Australian Grand Prix Corporation	0	1	**1**
Barwon Health	2	1	**3**
Bendigo Health	7	2	**9**
Brimbank City Council	1	1	**2**
Building and Plumbing Commission	1	11	**12**
City of Boroondara	1	0	**1**
City of Greater Dandenong	0	1	**1**
City of Melbourne	2	1	**3**
City of Monash	0	1	**1**
City of Port Phillip	1	0	**1**
City of Stonnington	4	0	**4**
Commission for Children and Young People	2	0	**2**
Court Services Victoria	2	0	**2**
Deakin University	1	3	**4**
Department of Education	9	11	**20**
Department of Energy, Environment and Climate Action	5	9	**14**
Department of Families, Fairness and Housing	48	8	**56**
Department of Government Services	3	4	**7**
Department of Health	6	6	**12**
Department of Jobs, Skills, Industry and Regions	2	5	**7**
Department of Justice and Community Safety	12	3	**15**
Department of Premier and Cabinet	4	6	**10**
Department of Transport and Planning	15	12	**27**
Department of Treasury and Finance	4	9	**13**
East Grampians Health Service	0	1	**1**
East Wimmera Health Service	1	0	**1**
Eastern Health	6	5	**11**
Echuca Regional Health	0	1	**1**
Emergency Services Superannuation Board (t/a ESSSuper)	0	1	**1**
Environment Protection Authority	3	1	**4**
Essential Services Commission	0	4	**4**
Federation University Australia	1	1	**2**
Fire Rescue Victoria	2	2	**4**
Frankston City Council	1	0	**1**
Game Management Authority	0	1	**1**
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	0	1	**1**
Golden Plains Shire Council	0	1	**1**
Goulburn Broken Catchment Management Authority	1	0	**1**
Goulburn Valley Health	0	1	**1**
Grampians Health	8	0	**8**
Greater Western Water Corporation	1	1	**2**
Greyhound Racing Victoria	0	2	**2**
Hepburn Shire Council	1	1	**2**
Hobsons Bay City Council	1	5	**6**
Horsham Rural City Council	0	1	**1**
Hume City Council	3	4	**7**
Kingston City Council	2	1	**3**
La Trobe University	0	1	**1**
Latrobe Regional Hospital	2	0	**2**
Macedon Ranges Shire Council	1	0	**1**
Manningham City Council	0	1	**1**
Maribyrnong City Council	2	0	**2**
Maroondah City Council	1	2	**3**
Melbourne Health	6	1	**7**
Melbourne Water	1	2	**3**
Melton City Council	1	0	**1**
Mental Health and Wellbeing Commission	1	1	**2**
Mental Health Tribunal	1	0	**1**
Mercy Hospitals Victoria Ltd	1	0	**1**
Merri-bek City Council	1	0	**1**
Minister for Tourism, Sport and Major Events	0	1	**1**
Mitchell Shire Council	0	1	**1**
Monash Health	6	3	**9**
Monash University	1	4	**5**
Moonee Valley City Council	0	2	**2**
Mornington Peninsula Shire	1	4	**5**
Nillumbik Shire Council	0	1	**1**
North East Region Water Corporation (t/a North East Water)	0	1	**1**
Northeast Health Wangaratta	0	1	**1**
Northern Health	4	1	**5**
Office of Public Prosecutions	2	4	**6**
Parks Victoria	0	2	**2**
Parkville Youth Mental Health and Wellbeing Service	1	0	**1**
Peninsula Health (Bayside Health)	2	1	**3**
Portland District Health	0	1	**1**
Premier of Victoria	1	1	**2**
Racing Victoria Limited	0	1	**1**
RMIT University	1	1	**2**
RSPCA (Victoria)	2	0	**2**
Safe Transport Victoria	1	2	**3**
Safer Care Victoria	0	1	**1**
St Vincent's Health	6	1	**7**
State Revenue Office	1	4	**5**
Suburban Rail Loop Authority	0	2	**2**
Surf Coast Shire Council	0	1	**1**
Swinburne University of Technology	1	1	**2**
The Royal Children's Hospital	3	5	**8**
The Royal Women's Hospital	1	3	**4**
Transport Accident Commission	1	1	**2**
Triple Zero Victoria	1	0	**1**
University of Melbourne	5	3	**8**
Victoria Legal Aid	3	0	**3**
Victoria Police	42	5	**47**
Victoria University	0	1	**1**
Victorian Equal Opportunity & Human Rights Commission	1	0	**1**
Victorian Government Solicitor	0	1	**1**
Victorian Infrastructure Delivery Authority	3	6	**9**
Victorian Institute of Forensic Mental Health (t/a Forensicare)	2	1	**3**
Victorian Institute of Teaching	1	0	**1**
Victorian Legal Services Commissioner	3	0	**3**
Victorian Managed Insurance Authority	0	1	**1**
Victorian Multicultural Commission	0	1	**1**
Victorian Ombudsman	1	0	**1**
Victorian Planning Authority	0	1	**1**
Victorian Registration and Qualifications Authority	0	1	**1**
Victorian WorkCover Authority	11	5	**16**
West Gippsland Healthcare Group	0	1	**1**
West Wimmera Shire Council	0	1	**1**
Western Health	5	1	**6**
Workplace Injury Commission (formerly Accident Compensation Conciliation Service)	1	0	**1**
Yarra Ranges Shire Council	1	1	**2**
Total	**301**	**223**	**524**

Regulated entities subject to a complaint received in 2025-2026

Alfred Care Group (Bayside Health)	4
Ambulance Victoria	9
Ararat Rural City Council	1
Architects Registration Board of Victoria	1
Austin Health	1
Bairnsdale Regional Health Service	2
Barwon Health	3
Bayside City Council	1
Bendigo Health	3
Brimbank City Council	1
Building and Plumbing Commission	13
Cardinia Shire Council	5
Central Goldfields Shire Council	5
City of Ballarat	1
City of Casey	8
City of Darebin	2
City of Greater Bendigo	1
City of Greater Dandenong	1
City of Greater Geelong	3
City of Melbourne	3
City of Stonnington	1
Commission for Children and Young People	1
Court Services Victoria	5
Deakin University	3
Department of Education	119
Department of Energy, Environment and Climate Action	23
Department of Families, Fairness and Housing	133
Department of Government Services	5
Department of Health	12
Department of Jobs, Skills, Industry and Regions	2
Department of Justice and Community Safety	69
Department of Premier and Cabinet	4
Department of Transport and Planning	57
East Gippsland Shire Council	2
Eastern Health	7
Environment Protection Authority	6
Fire Rescue Victoria	4
Frankston City Council	1
Glen Eira City Council	5
Glenelg Shire Council	1
Grampians Health	2
Great Ocean Road Coast and Parks Authority	1
Greater Western Water Corporation	6
Health Complaints Commissioner	5
Hepburn Shire Council	7
Hobsons Bay City Council	1
Hume City Council	8
Independent Broad-based Anti-corruption Commission	2
Integrity Oversight Victoria	1
Kingston City Council	2
La Trobe University	1
Latrobe City Council	1
Latrobe Regional Hospital	5
Macedon Ranges Shire Council	6
Manningham City Council	2
Maribyrnong City Council	8
Maroondah City Council	1
Melbourne Health	4
Melbourne Polytechnic	1
Melton City Council	2
Mental Health Tribunal	2
Mercy Hospitals Victoria Ltd	4
Merri-bek City Council	1
Mildura Base Public Hospital	1
Minister for Environment	4
Minister for Planning	3
Minister for Public and Active Transport	1
Minister for Tourism, Sport and Major Events	1
Mitchell Shire Council	2
Monash Health	15
Monash University	3
Moonee Valley City Council	8
Moorabool Shire Council	1
Mornington Peninsula Shire	4
Municipal Association of Victoria	2
Murrindindi Shire Council	1
National Gallery of Victoria	1
North East Catchment Management Authority	1
Northern Health	10
Office of Public Prosecutions	2
Parks Victoria	1
Parkville Youth Mental Health and Wellbeing Service	3
Peninsula Health	9
Peter MacCallum Cancer Centre	1
Premier of Victoria	1
Racing Victoria Limited	3
Respect Victoria	2
RMIT University	9
Safe Transport Victoria	1
Safer Care Victoria	1
Social Services Regulator	1
South East Water Corporation	1
South Gippsland Hospital	1
South Gippsland Shire Council	2
St Vincent's Health	11
State Revenue Office	4
Suburban Rail Loop Authority	2
Surf Coast Shire Council	1
Swinburne University of Technology	3
The Royal Children's Hospital	1
The Royal Women's Hospital	1
Timboon and District Healthcare Service	1
Transport Accident Commission	5
Triple Zero Victoria	3
Tweddle Child + Family Health Service	1
University of Melbourne	4
Victoria Legal Aid	1
Victoria Police	310
Victoria University	2
Victorian Civil and Administrative Tribunal	1
Victorian Fisheries Authority	4
Victorian Government Solicitor	3
Victorian Infrastructure Delivery Authority	7
Victorian Institute of Forensic Mental Health (t/a Forensicare)	3
Victorian Institute of Teaching	1
Victorian Legal Services Board	2
Victorian Legal Services Commissioner	3
Victorian Managed Insurance Authority	1
Victorian Registration and Qualifications Authority	1
Victorian WorkCover Authority	26
West Gippsland Healthcare Group	1
Western Health	1
Whittlesea City Council	1
Wyndham City Council	10
Yan Yean Cemetery Trust	1
Yarra City Council	2
Yarra Ranges Shire Council	1
Yarra Valley Water Corporation	2
Yooralla	1
Not subject to FOI Act/not indentified	16
Total	**1,135**

Complaint outcomes by regulated entities in 2025-2026

	Not in jurisdiction	Dismissed or not accepted	Withdrawn or resolved informally	Total
Alfred Care Group (Bayside Health)	0	0	1	**1**
Ambulance Victoria	0	4	2	**6**
Ararat Rural City Council	0	1	0	**1**
Austin Health	0	0	1	**1**
Bairnsdale Regional Health Service	0	1	1	**2**
Barwon Health	0	1	1	**2**
Bayside City Council	0	0	1	**1**
Bendigo Health	0	2	0	**2**
Brimbank City Council	0	1	0	**1**
Building and Plumbing Commission	0	14	1	**15**
Cardinia Shire Council	0	5	0	**5**
Central Goldfields Shire Council	0	3	1	**4**
City of Ballarat	0	1	0	**1**
City of Casey	0	5	1	**6**
City of Darebin	0	1	1	**2**
City of Greater Bendigo	0	1	1	**2**
City of Greater Dandenong	0	1	0	**1**
City of Greater Geelong	0	1	1	**2**
City of Melbourne	0	2	0	**2**
City of Stonnington	0	0	1	**1**
Commission for Children and Young People	0	1	0	**1**
Court Services Victoria	0	4	1	**5**
Deakin University	0	0	1	**1**
Department of Education	0	34	46	**80**
Department of Energy, Environment and Climate Action	0	7	12	**19**
Department of Families, Fairness and Housing	0	51	61	**112**
Department of Government Services	0	5	4	**9**
Department of Health	0	6	4	**10**
Department of Jobs, Skills, Industry and Regions	0	2	0	**2**
Department of Justice and Community Safety	0	43	30	**73**
Department of Premier and Cabinet	0	1	1	**2**
Department of Transport and Planning	0	22	23	**45**
Department of Treasury and Finance	0	4	3	**7**
East Gippsland Shire Council	0	2	0	**2**
Eastern Health	0	5	2	**7**
Environment Protection Authority	0	2	1	**3**
Fire Rescue Victoria	0	0	4	**4**
Frankston City Council	0	1	0	**1**
Gippsland Southern Health Service (Bayside Health)	0	0	1	**1**
Grampians Health	0	1	1	**2**
Great Ocean Road Coast and Parks Authority	0	1	0	**1**
Greater Western Water Corporation	0	2	4	**6**
Greyhound Racing Victoria	0	1	1	**2**
Health Complaints Commissioner	0	4	1	**5**
Hepburn Shire Council	0	7	0	**7**
Hobsons Bay City Council	0	1	0	**1**
Hume City Council	0	2	4	**6**
Independent Broad-based Anti-corruption Commission	0	0	2	**2**
Integrity Oversight Victoria	0	1	0	**1**
Kingston City Council	0	1	0	**1**
Latrobe City Council	0	0	1	**1**
Latrobe Regional Hospital	0	4	2	**6**
Loddon Shire Council	0	0	1	**1**
Macedon Ranges Shire Council	0	6	0	**6**
Manningham City Council	0	2	0	**2**
Maribyrnong City Council	1	6	0	**7**
Maroondah City Council	0	1	0	**1**
Melbourne Health	0	1	3	**4**
Melbourne Polytechnic	0	0	1	**1**
Melton City Council	0	2	1	**3**
Mental Health Tribunal	0	0	1	**1**
Mercy Hospitals Victoria Ltd	0	3	4	**7**
Merri-bek City Council	0	1	0	**1**
Mildura Base Public Hospital	0	1	0	**1**
Minister for Education	0	1	0	**1**
Minister for Environment	0	4	0	**4**
Minister for Planning	0	2	1	**3**
Minister for Tourism, Sport and Major Events	0	0	1	**1**
Monash Health	0	4	7	**11**
Monash University	0	1	3	**4**
Moonee Valley City Council	0	9	0	**9**
Moorabool Shire Council	0	1	0	**1**
Mornington Peninsula Shire	0	2	3	**5**
Municipal Association of Victoria	0	2	0	**2**
Murrindindi Shire Council	0	1	0	**1**
National Gallery of Victoria	0	0	1	**1**
Nillumbik Shire Council	0	1	0	**1**
North East Catchment Management Authority	0	0	1	**1**
Northern Health	1	3	3	**7**
Peninsula Health (Bayside Health)	0	6	2	**8**
Peter MacCallum Cancer Centre	0	1	1	**2**
Racing Victoria Limited	0	0	1	**1**
Respect Victoria	0	1	0	**1**
RMIT University	0	6	4	**10**
Rural City of Wangaratta	0	1	0	**1**
Safe Transport Victoria	0	1	0	**1**
Safer Care Victoria	0	0	1	**1**
South Gippsland Shire Council	0	1	0	**1**
St Vincent's Health	0	4	5	**9**
State Revenue Office	0	3	2	**5**
Suburban Rail Loop Authority	0	0	1	**1**
Surveyors Registration Board of Victoria	0	2	0	**2**
Sustainability Victoria	0	1	0	**1**
Swinburne University of Technology	0	1	2	**3**
The Royal Children's Hospital	0	1	1	**2**
The Royal Victorian Eye and Ear Hospital	0	1	0	**1**
Timboon and District Healthcare Service	0	2	0	**2**
Transport Accident Commission	0	3	2	**5**
Tweddle Child + Family Health Service	0	0	1	**1**
University of Melbourne	0	2	2	**4**
Victoria Legal Aid	0	1	0	**1**
Victoria Police	3	95	61	**159**
Victoria University	0	1	1	**2**
Victorian Civil and Administrative Tribunal	1	0	0	**1**
Victorian Curriculum and Assessment Authority	0	1	0	**1**
Victorian Fisheries Authority	0	1	3	**4**
Victorian Government Solicitor	0	1	0	**1**
Victorian Infrastructure Delivery Authority	0	1	4	**5**
Victorian Institute of Forensic Mental Health (t/a Forensicare)	0	0	1	**1**
Victorian Institute of Teaching	0	1	0	**1**
Victorian Legal Services Board	0	1	1	**2**
Victorian Legal Services Commissioner	0	2	1	**3**
Victorian Registration and Qualifications Authority	0	0	1	**1**
Victorian WorkCover Authority	0	15	9	**24**
West Gippsland Healthcare Group	0	0	1	**1**
Whittlesea City Council	0	1	0	**1**
Wyndham City Council	6	3	0	**9**
Yarra City Council	0	4	3	**7**
Yarra Valley Water Corporation	0	0	1	**1**
Yooralla	0	1	0	**1**
Not subject to the FOI Act/not identified	7	3	5	**15**
Total	**19**	**482**	**372**	**873**

Appendix A - Part 1

FOI requests, sorted by regulated entity

Regulated entity	Requests received: Personal requests	Requests received: Non-personal requests	Outcomes[7] of all requests received or decided in 2025-2026: Access granted in full	Access granted in part	Access denied in full	Other[8]
Totals	**45,489**	**16,755**	**29,247**	**20,110**	**1,936**	**21,224**
Albury Wodonga Health	709	3	615	51	0	73
Alexandra District Health	22	1	22	0	1	0
Alfred Care Group (Bayside Health)	2428	1550	3510	33	13	768
Alpine Health	17	4	15	0	1	5
Alpine Resorts Victoria	6	5	0	4	0	7
Alpine Shire Council	0	0	0	1	0	0
Ambulance Victoria	3402	15	2207	614	5	794
AMES Australia	1	0	0	1	0	0
Ararat Rural City Council	7	0	1	0	0	7
Architects Registration Board of Victoria	0	3	1	3	0	0
Attorney General	0	1	0	0	0	2
Austin Health	1407	610	1710	194	8	340
Australian Grand Prix Corporation	2	0	0	1	1	1
Bairnsdale Regional Health Service	248	74	295	5	0	26
Banyule City Council	9	36	11	26	1	9
Barwon Health	1257	520	553	1249	8	89
Barwon Region Water Corporation	8	5	2	5	0	9
Bass Coast Shire Council	0	17	0	13	0	4
Baw Baw Shire Council	1	29	6	16	0	12
Bayside City Council	6	54	17	10	0	40
Bass Coast Health (Bayside Health)	80	47	108	0	0	28
Beaufort and Skipton Health Service	26	0	26	0	0	0
Beechworth Health Service	1	0	1	0	0	0
Benalla Health	20	14	33	0	0	1
Benalla Rural City Council	1	1	1	2	0	1
Bendigo Health	525	271	538	200	2	146
Bendigo Kangan Institute	60	0	62	0	0	0
Boort District Health	3	0	3	0	0	0
Borough of Queenscliffe	0	7	1	4	0	2
Box Hill Institute	18	0	19	1	0	1
Brimbank City Council	3	37	16	14	0	10
Building and Plumbing Commission	6	253	24	68	52	132
Buloke Shire Council	1	5	1	3	0	3
Calvary Health Care Bethlehem	1	1	0	2	0	0
Campaspe Shire Council	0	10	9	0	0	2
Cardinia Shire Council	30	39	5	22	0	67
Central Gippsland Health Service	164	0	164	0	0	13
Central Gippsland Region Water Corporation (t/a Gippsland Water)	1	3	0	4	0	1
Central Goldfields Shire Council	12	5	7	3	0	7
Central Highlands Region Water Corporation	1	0	1	0	0	0
Central Highlands Rural Health	59	4	54	0	0	10
Chisholm Institute	32	0	4	19	0	12
City of Ballarat	12	44	17	19	6	20
City of Boroondara	8	62	19	23	1	37
City of Casey	11	52	7	31	1	28
City of Darebin	29	41	23	22	1	27
City of Greater Bendigo	0	50	15	10	2	30
City of Greater Dandenong	13	22	17	3	1	19
City of Greater Geelong	165	190	139	169	5	48
City of Melbourne	9	91	37	46	6	51
City of Monash	10	43	20	15	7	13
City of Port Phillip	2	42	25	7	4	18
City of Stonnington	17	118	40	33	12	60
City of Whitehorse	7	30	16	9	0	14
Cladding Safety Victoria	0	3	1	1	1	0
Cohuna District Hospital	20	0	20	0	0	0
Colac Area Health	46	6	45	2	0	5
Colac Otway Shire	0	11	0	10	0	2
Coliban Region Water Corporation	0	2	0	4	0	0
Commission for Children and Young People	14	0	0	0	10	4
Corangamite Catchment Management Authority	0	0	1	0	0	0
Corangamite Shire	1	1	3	0	0	3
Country Fire Authority	41	33	28	12	7	33
Court Services Victoria	9	9	1	6	7	6
Dairy Food Safety Victoria	0	2	0	0	1	1
Deakin University	25	4	9	12	3	7
Department of Education	1291	93	133	89	13	1740

FOI requests, sorted by regulated entity (continued)

Regulated entity	Requests received: Personal requests	Requests received: Non-personal requests	Outcomes[7] of all requests received or decided in 2025-2026: Access granted in full	Access granted in part	Access denied in full	Other[8]
Totals	**45,489**	**16,755**	**29,247**	**20,110**	**1,936**	**21,224**
Department of Energy, Environment and Climate Action	2	176	31	73	26	120
Department of Families, Fairness and Housing	2194	110	95	950	671	1384
Department of Government Services (includes Victorian Local Government Grants Commission/Residential Tenancies Bond Authority/Victorian Government Purchasing Board/Business Licensing Authority/Motor Car Traders Claims Committee/Minister for Government Services/previous Ministers for Government Services/ Minister for Local Government/Previous Minister for Local Government/Minister for Consumer Affairs/ Previous Minister for Consumer Affairs/Minister for Cost of Living/Minister for Renters)	45	63	14	68	6	37
Department of Health	328	115	81	90	13	353
Department of Jobs, Skills, Industry and Regions	3	75	8	38	2	40
Department of Justice and Community Safety (includes Firearms Appeals Committee/Appeal Costs Board/Local Government Inspectorate)	1729	186	85	1432	194	568
Department of Premier and Cabinet	6	91	9	54	3	43
Department of Transport and Planning	136	2005	804	626	157	707
Department of Treasury and Finance	2	79	9	54	10	38
Deputy Premier of Victoria	1	0	1	0	0	0
Development Victoria	2	4	0	4	1	2
Dhelkaya Health	16	19	37	0	0	0
East Gippsland Catchment Management Authority	0	1	0	1	0	0
East Gippsland Rail Trail Committee of Management	0	1	0	0	0	1
East Gippsland Region Water Corporation (t/a East Gippsland Water)	0	3	0	2	0	2
East Gippsland Shire Council	7	21	22	1	0	9
East Grampians Health Service	42	37	37	0	0	43
East Wimmera Health Service	17	0	17	0	0	0
Eastern Health	1438	548	558	1301	14	235
Echuca Regional Health	23	140	163	0	0	0
Emergency Services Superannuation Board (t/a ESSSuper)	12	0	13	0	0	0
Energy Safe Victoria	29	13	25	11	1	9
Environment Protection Authority	3	130	48	35	12	53
Essential Services Commission	0	8	1	2	0	5
Fire Rescue Victoria	2	666	9	630	1	28
Frankston City Council (includes Frankston Cemetery Trust)	14	31	23	19	0	8
Game Management Authority	1	0	0	0	0	1

Regulated entity	Requests received: Personal requests	Requests received: Non-personal requests	Outcomes[7] of all requests received or decided in 2025-2026: Access granted in full	Access granted in part	Access denied in full	Other[8]
Totals	**45,489**	**16,755**	**29,247**	**20,110**	**1,936**	**21,224**
Gannawarra Shire Council	1	11	14	0	0	0
Geelong Cemeteries Trust	0	2	0	2	0	0
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	1	9	0	4	1	6
Gippsland Ports Committee of Management Incorporated	0	0	0	0	0	1
Gippsland Southern Health Service (Bayside Health)	25	0	25	0	0	1
Glen Eira City Council	5	33	11	9	2	20
Glenelg Hopkins Catchment Management Authority	0	1	1	1	0	0
Glenelg Shire Council	0	4	1	3	0	3
Golden Plains Shire Council	8	19	1	20	0	7
Gordon Institute of TAFE	0	0	1	0	0	0
Goulburn Broken Catchment Management Authority	2	0	0	2	0	0
Goulburn Ovens Institute of TAFE (t/a GOTAFE)	3	0	0	0	0	3
Goulburn Valley Health	400	52	200	244	0	67
Goulburn Valley Region Water Corporation	0	1	0	1	0	1
Goulburn-Murray Rural Water Corporation	2	19	9	3	1	8
Grampians Health	816	528	476	786	7	115
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	0	5	2	0	2	1
Great Ocean Road Coast and Parks Authority	0	4	0	3	0	2
Great Ocean Road Health	65	0	59	0	0	10
Greater Metropolitan Cemeteries Trust	3	0	2	1	0	1
Greater Shepparton City Council	0	18	7	2	3	12
Greater Western Water	178	16	44	24	4	139
Greyhound Racing Victoria	0	1	0	0	1	0
Hamilton Colerain Reserve Committee of Management	0	1	1	0	0	0
Harness Racing Victoria	0	2	0	2	0	0
Health Complaints Commissioner	5	3	3	4	2	2
HealthShare Victoria	0	2	0	1	0	2
Heathcote Health	0	8	8	0	0	0
Hepburn Shire Council (includes Bullarto Cemetery Trust)	3	7	5	1	1	3
Hesse Rural Health Service	1	0	0	0	1	0
Heywood Rural Health	1	2	3	0	0	0
Hindmarsh Shire Council	1	0	1	0	0	0
Hobsons Bay City Council	6	46	4	48	2	7

FOI requests, sorted by regulated entity (continued)

Regulated entity	Requests received: Personal requests	Requests received: Non-personal requests	Outcomes[7] of all requests received or decided in 2025-2026: Access granted in full	Access granted in part	Access denied in full	Other[8]
Totals	**45,489**	**16,755**	**29,247**	**20,110**	**1,936**	**21,224**
Holmesglen Institute	29	0	0	2	0	29
Horsham Rural City Council	9	0	4	2	0	8
Hume City Council	12	80	18	32	5	50
Independent Broad-based Anti-corruption Commission	0	0	0	0	0	0
Indigo Shire Council	4	3	7	1	0	0
Inglewood and Districts Health Service	5	0	5	0	0	1
Integrity Oversight Victoria	8	0	0	1	0	8
Kerang District Health	10	0	10	0	0	0
Kingston City Council	2	60	13	13	3	37
Knox City Council	2	15	5	11	0	6
Kooweerup Regional Health Service (Bayside Health)	2	2	4	0	0	0
Kyabram and District Health Services	4	31	35	0	0	0
La Trobe University	20	7	9	12	0	11
Labour Hire Authority	2	3	0	1	1	3
Latrobe City Council	0	20	0	13	2	6
Latrobe Regional Hospital	562	0	402	38	1	165
Loddon Shire Council	0	4	2	2	0	0
Lower Murray Urban and Rural Water Authority (t/a Lower Murray Water)	8	0	5	1	0	3
Macedon Ranges Shire Council	9	19	3	11	4	15
Mallee Track Health and Community Service	42	1	45	0	0	0
Manningham City Council	4	46	17	12	0	27
Mansfield District Hospital	19	0	18	0	0	1
Mansfield Shire Council	3	8	3	4	0	5
Maribyrnong City Council	15	53	10	28	4	39
Maroondah City Council	0	17	0	14	2	8
Maryborough District Health Service	43	10	38	0	0	17
Melbourne and Olympic Parks Trust	0	1	0	0	1	0
Melbourne Arts Precinct Corporation	0	1	0	0	0	1
Melbourne Health	1905	1753	1394	1980	3	705
Melbourne Market Authority	0	0	0	0	0	0
Melbourne Polytechnic	10	4	0	0	1	14
Melbourne Water	1	27	16	7	0	10
Melton City Council	54	52	22	39	5	53

Regulated entity	Requests received: Personal requests	Requests received: Non-personal requests	Outcomes[7] of all requests received or decided in 2025-2026: Access granted in full	Access granted in part	Access denied in full	Other[8]
Totals	**45,489**	**16,755**	**29,247**	**20,110**	**1,936**	**21,224**
Mental Health and Wellbeing Commission	3	1	0	3	1	0
Mental Health Tribunal	48	0	0	1	2	46
Mercy Hospitals Victoria Ltd	972	2	719	208	2	124
Merri-bek City Council	1	48	22	13	2	28
Mildura Base Public Hospital	377	0	294	26	0	169
Mildura Rural City Council	12	5	2	9	1	8
Minister for Casino, Gaming and Liquor Regulation	0	1	0	0	0	1
Minister for Corrections (includes previous Minister for Corrections)	1	2	0	1	1	3
Minister for Education	1	0	1	0	0	5
Minister for Emergency Services	1	3	0	0	2	2
Minister for Energy and Resources	0	2	0	2	0	1
Minister for Environment (includes previous Minister for Environment)	0	3	0	0	0	5
Minister for First Peoples	0	2	0	1	0	1
Minister for Health (includes previous Minister for Health)	0	2	0	1	0	2
Minister for Industrial Relations	1	0	0	0	0	1
Minister for Planning	0	1	0	2	0	2
Minister for Police	0	4	0	1	0	4
Minister for Public and Active Transport	0	0	1	0	0	0
Minister for Sport and Major Events (includes Minister for Tourism, Sport and Major Events)	0	2	0	1	0	1
Minister for Transport Infrastructure	1	2	0	2	0	1
Minister for WorkSafe and the TAC	0	1	0	0	0	1
Minister for Youth Justice (includes previous Minister for Youth Justice)	0	1	0	0	0	1
Mitchell Shire Council	2	28	12	11	0	8
Moira Shire Council	0	11	2	9	2	1
Monash Health	3927	19	3369	311	5	564
Monash University	114	26	77	7	2	62
Moonee Valley City Council	90	16	38	12	7	63
Moorabool Shire Council	4	14	4	6	3	6
Mornington Peninsula Shire (includes Mornington Peninsula Cemetery Trust)	0	106	6	86	3	28
Mount Alexander Shire Council	16	11	0	13	0	17
Moyne Health Services	0	3	3	0	0	0
Moyne Shire Council	0	8	1	3	1	3

FOI requests, sorted by regulated entity (continued)

Regulated entity	Requests received: Personal requests	Requests received: Non-personal requests	Outcomes[7] of all requests received or decided in 2025-2026: Access granted in full	Access granted in part	Access denied in full	Other[8]
Totals	**45,489**	**16,755**	**29,247**	**20,110**	**1,936**	**21,224**
Municipal Association of Victoria	1	0	0	3	0	0
Murrindindi Shire Council	0	17	10	7	0	0
Museums Victoria	0	3	0	3	0	1
National Gallery of Victoria	0	5	0	1	0	4
NCN Health	56	0	56	0	0	0
Nillumbik Shire Council	10	5	7	7	0	3
North East Catchment Management Authority	1	0	0	0	0	1
North East Region Water Corporation (t/a North East Water)	0	3	0	2	1	1
Northeast Health Wangaratta	233	10	229	0	2	12
Northern Grampians Shire Council	0	10	0	0	0	11
Northern Health	1158	516	793	421	4	468
Office of Public Prosecutions	7	32	1	8	10	25
Office of the Victorian Information Commissioner	1	5	2	2	0	3
Orbost Regional Health	28	0	28	0	0	0
Parks Victoria	20	31	10	6	0	40
Parkville Youth Mental Health and Wellbeing Service	36	56	60	23	0	9
Peninsula Health (Bayside Health)	915	214	988	25	27	149
Peter MacCallum Cancer Centre	208	25	194	39	0	0
Port of Hastings Corporation	0	0	0	0	0	0
Portland District Health	79	0	79	0	2	0
Ports Victoria	0	3	1	2	0	1
Premier of Victoria	1	19	0	10	1	11
PrimeSafe	3	0	3	0	0	0
Professional Boxing and Combat Sports Board	0	1	1	1	0	0
Pyrenees Shire Council	1	2	3	0	0	1
Racing Victoria Limited	14	0	0	4	1	10
Remembrance Parks Central Victoria	0	1	0	1	0	0
Respect Victoria	2	0	1	1	0	0
RMIT University	9	11	1	12	5	11
Rochester and Elmore District Health Service	3	3	6	0	0	0
Royal Botanic Gardens Board	1	0	0	0	0	1
Rural City of Wangaratta	0	26	7	17	0	3
Rural Northwest Health	7	0	5	0	0	2
Safe Transport Victoria	10	34	13	19	3	17
Safer Care Victoria	2	11	1	5	0	12
Seymour Health	15	21	36	0	0	1
Shrine of Remembrance Trust	1	0	0	1	0	0
Social Services Regulator	9	7	1	1	0	14
South East Water Corporation	1	96	63	5	2	36
South Gippsland Hospital	4	0	4	0	0	0
South Gippsland Region Water Corporation (t/a South Gippsland Water)	0	1	1	0	0	0
South Gippsland Shire Council	0	14	7	4	0	4
South West Healthcare	579	0	484	60	1	42
Southern Grampians Shire Council	0	6	0	1	0	6
St Vincent's Health	1301	0	461	634	6	200
State Library of Victoria	2	4	0	5	1	0
State Revenue Office	34	15	11	14	5	27
Strathbogie Shire Council	0	11	0	10	0	1
Suburban Rail Loop Authority	0	23	12	12	2	6
Surf Coast Shire Council	3	34	0	21	6	14
Surveyors Registration Board of Victoria	0	1	1	0	0	0
Sustainability Victoria	0	1	0	0	0	1
Swan Hill District Health	203	0	197	0	0	10
Swan Hill Rural City Council	0	4	2	2	0	1
Swinburne University of Technology	3	9	1	5	5	2
Tallangatta Health Service	1	0	1	0	0	0
Terang & Mortlake Health Service	4	0	4	0	0	0
The Royal Children's Hospital	920	128	511	401	5	166
The Royal Society for the Prevention of Cruelty to Animals (RSPCA Victoria)	16	3	2	9	7	1
The Royal Victorian Eye and Ear Hospital	111	227	306	0	0	54
The Royal Women's Hospital	587	0	422	123	0	80
Timboon and District Healthcare Service	6	37	43	0	0	0
Towong Shire Council	1	1	0	0	1	5
Transport Accident Commission	1810	4	773	1047	29	116
Triple Zero Victoria	38	10	7	10	11	24
Tweddle Child + Family Health Service	5	1	4	0	0	2
University of Divinity	1	1	2	0	0	0

FOI requests, sorted by regulated entity (continued)

Regulated entity	Requests received: Personal requests	Requests received: Non-personal requests	Outcomes[7] of all requests received or decided in 2025-2026: Access granted in full	Access granted in part	Access denied in full	Other[8]
Totals	**45,489**	**16,755**	**29,247**	**20,110**	**1,936**	**21,224**
University of Melbourne	50	25	32	23	10	19
V/Line Corporation	12	11	4	9	1	11
VicGrid	0	1	0	1	0	0
VicScreen	0	1	0	1	0	0
Victoria Legal Aid	129	0	12	3	4	112
Victoria Police	4357	578	268	2521	218	5793
Victoria State Emergency Service	32	0	19	10	1	4
Victoria University	21	0	5	0	1	16
Victorian Auditor-General's Office	1	2	0	1	2	0
Victorian Collaborative Centre For Mental Health and Wellbeing	1	0	1	0	0	0
Victorian Convention and Event Trust	1	0	0	1	0	1
Victorian Curriculum and Assessment Authority	2	1	4	1	2	3
Victorian Disability Worker Commission (includes Victorian Disability Worker Commissioner)	2	0	0	2	0	0
Victorian Electoral Commission	1	3	2	2	0	1
Victorian Environmental Assessment Council	0	1	0	0	0	1
Victorian Environmental Water Holder	0	1	0	0	0	1
Victorian Equal Opportunity & Human Rights Commission	2	0	0	2	0	0
Victorian Fisheries Authority	0	25	2	10	1	13
Victorian Gambling and Casino Control Commission	2	1	0	1	0	2
Victorian Government Solicitor	5	0	0	2	1	3
Victorian Infrastructure Delivery Authority	4	56	17	13	9	43
Victorian Institute of Forensic Medicine	5	0	0	4	0	1
Victorian Institute of Forensic Mental Health	134	3	57	66	3	23
Victorian Institute of Teaching	5	0	0	3	1	8
Victorian Legal Admissions Board	1	0	0	1	0	0
Victorian Legal Services Board	2	0	0	1	1	0
Victorian Legal Services Commissioner	8	5	1	2	11	1
Victorian Managed Insurance Authority	2	2	2	3	0	0
Victorian Multicultural Commission	0	1	0	1	0	0
Victorian Ombudsman	19	5	2	1	0	23
Victorian Planning Authority	0	0	1	0	0	0
Victorian Public Sector Commission	1	1	1	0	0	1
Victorian Rail Track (t/a VicTrack)	4	2	5	0	0	8
Victorian Registration and Qualifications Authority	0	7	0	3	3	2
Victorian Skills Authority	0	1	1	0	0	0
Victorian Small Business Commission	1	0	0	1	0	0
Victorian WorkCover Authority (t/a WorkSafe)	167	1533	11	1455	136	994
Wannon Region Water Corporation	0	1	1	0	0	0
Warrnambool City Council	0	17	0	15	0	10
Wellington Shire Council	5	28	23	3	0	9
West Gippsland Catchment Management Authority	0	1	1	0	0	0
West Gippsland Healthcare Group	247	1	203	6	0	46
West Wimmera Health Service	21	4	19	0	0	6
West Wimmera Shire Council	3	0	0	2	0	1
Western District Health Service (includes Casterton Memorial Hospital)	123	31	142	0	0	12
Western Health	3365	3	2182	225	4	1045
Westernport Region Water Corporation	0	1	1	0	0	0
Whitehorse Manningham Regional Library Corporation	1	0	1	0	0	0
Whittlesea City Council	5	64	16	34	0	27
William Angliss Institute of TAFE	0	0	0	0	0	0
Wodonga City Council	1	2	0	1	0	2
Workplace Injury Commission	3	0	1	1	0	1
Wyndham City Council	3	41	24	13	4	26
Yan Yean Cemetery Trust	1	0	0	0	0	1
Yarra City Council	11	33	17	21	0	28
Yarra Ranges Shire Council	6	53	3	27	1	38
Yarra Valley Water Corporation	0	46	4	36	0	6
Yarram and District Health Service	13	6	19	0	0	0
Yarrawonga Health	11	16	26	0	1	0
Yarriambiack Shire Council	1	5	0	0	0	6
Zoological Parks and Gardens Board	0	4	0	2	0	2

7 Outcomes include all requests decided in the 2025-2026 financial year, including those which were received in a previous financial year.

8 "Other" covers situations where requests were received and one of the following applied: the applicant did not proceed with the request; the request was made in 2025-2026 but had not been decided at the end of the reporting period; the regulated entity did not hold the documents sought; the documents were not subject to the FOI Act; or the regulated entity and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

Appendix A - Part 2

Regulated entities that did not receive FOI requests

- Aberfeldy Cemetery Trust
- Adass Israel Cemetery Trust
- Adult, Community and Further Education Board
- Alberton Cemetery Trust
- Alexandra Cemetery Trust
- Alma Cemetery Trust
- Alpine Resorts Coordinating Council
- Alpine Shire Council
- Amherst Cemetery Trust
- Amphitheatre Cemetery Trust
- Antwerp Cemetery Trust
- Apollo Bay Cemetery Trust
- Apsley Cemetery Trust
- Ararat Cemetery Trust
- Arthur's Creek Cemetery Trust
- Ashens Cemetery Trust
- Australian Centre for the Moving Image
- Avenel Cemetery Trust
- Avoca Cemetery Trust
- Bairnsdale Cemetery Trust
- Ballan Cemetery Trust
- Ballangeich Cemetery Trust
- Ballarat General Cemeteries Trust
- Balmoral Cemetery Trust
- Bambra Cemetery Trust
- Bannerton Cemetery Trust
- Bannockburn Cemetery Trust
- Banyule Cemeteries Trust
- Baringhup Cemetery Trust
- Barkly Cemetery Trust
- Barmah Cemetery Trust
- Barnawartha Cemetery Trust
- Barwon Coast Committee of Management Incorporated
- Bealiba Cemetery Trust
- Beaufort Cemetery Trust
- Beechworth Cemetery Trust
- Beenak Cemetery Trust
- Bellbrae Cemetery Trust
- Benalla Cemetery Trust
- Benambra Cemetery Trust
- Bendoc Cemetery Trust
- Berriwillock Cemetery Trust
- Berwick and Harkaway Cemeteries Trust
- Bethanga Cemetery Trust
- Better Regulation Victoria
- Beulah Cemetery Trust
- Birchip Cemetery Trust
- Birrarung Council
- Blackheath Cemetery Trust
- Blackwood Cemetery Trust
- Bleak House Cemetery Trust
- Blue Mountain Cemetery Trust
- Boinka Cemetery Trust
- Boolarra Cemetery Trust
- Boorhaman Cemetery Trust
- Boort Cemetery Trust
- Boram Boram Cemetery Trust
- Boroondara Cemetery Trust
- Bowman's Forest Cemetery Trust
- Box Hill Cemetery Trust
- Branxholme Cemetery Trust
- Briagolong Cemetery Trust
- Bridgewater Cemetery Trust
- Bright Cemetery Trust
- Brim Cemetery Trust
- Brimpaen Cemetery Trust
- Broadford Cemetery Trust
- Bruthen Cemetery Trust
- Buangor Cemetery Trust
- Buchan Cemetery Trust
- Buckland Cemetery Trust
- Bulla Cemetery Trust
- Bumberrah Cemetery Trust
- Bung Bong & Wareek Cemetery Trust
- Bungaree Cemetery Trust
- Buninyong Cemetery Trust
- Bunyip Cemetery Trust
- Burrum Burrum Cemetery Trust
- Business Licensing Authority
- Byaduk Cemetery Trust
- Byaduk North Cemetery Trust
- Camperdown Cemetery Trust
- Cann River Cemetery Trust
- Cape Bridgewater Cemetery Trust
- Cape Clear Cemetery Trust
- Caramut Cemetery Trust
- Carisbrook Cemetery Trust
- Carlsruhe Cemetery Trust
- Carlyle Cemetery Trust
- Carngham Cemetery Trust
- Carrajung Cemetery Trust
- Carwarp Cemetery Trust
- Cassilis Cemetery Trust
- Casterton (New) Cemetery Trust
- Casterton (Old) Cemetery Trust
- Castlemaine Public Cemetery Trust
- Cathcart Cemetery Trust
- Cathkin Cemetery Trust
- Caulfield Racecourse Reserve Trust
- Cavendish Cemetery Trust
- Cenitex
- Charlton Cemetery Trust
- Chetwynd Cemetery Trust
- Chewton Cemetery Trust
- Chief Examiner
- Chief Parliamentary Counsel Victoria
- Chiltern (New) Cemetery Trust
- Chiltern (Old) Cemetery Trust
- Chinkapook Cemetery Trust
- Clarendon Cemetery Trust
- Clear Lake Cemetery Trust
- Clunes Cemetery Trust
- Cobden Cemetery Trust
- Cobram Cemetery Trust
- Coghill's Creek Cemetery Trust
- Cohuna Cemetery Trust
- Colbinabbin Cemetery Trust
- Coleraine Cemetery Trust
- Commissioner for Environmental Sustainability
- Concongella Cemetery Trust
- Condah Cemetery Trust
- Connected Libraries Ltd
- Coongulmerang Cemetery Trust
- Corack Cemetery Trust
- Corangamite Catchment Management Authority
- Corinella Cemetery Trust
- Corop Cemetery Trust
- Corryong Cemeteries Trust
- Corryong Health
- Cowangie Cemetery Trust
- Cranbourne Cemetery Trust
- Cressy Cemetery Trust
- Creswick Cemetery Trust
- Crib Point Cemetery Trust
- Crowlands Cemetery Trust
- Cudgewa (Wabba) Cemetery Trust
- Culgoa (Kaniera) Cemetery Trust
- Dahwedarre Cemetery Trust
- Dargo Cemetery Trust
- Darlington Cemeteries Trust
- Darraweit Guim Cemetery Trust
- Dartmoor Cemetery Trust
- Daylesford Cemetery Trust
- Deep Lead Cemetery Trust
- Dergholm Cemetery Trust
- Derrinallum Cemetery Trust
- Devenish Cemetery Trust
- Digby Cemetery Trust
- Dimboola Cemetery Trust
- Disability Services Commissioner
- Disciplinary Appeals Boards
- Donald Cemetery Trust
- Dookie Cemetery Trust
- Dookie East Cemetery Trust
- Dowling Forest Cemetery Trust
- Drik Drik Cemetery Trust
- Dromana Foreshore Reserve Committee of Management
- Drouin Cemetery Trust
- Drouin West Cemetery Trust
- Dunkeld Cemetery Trust
- Dunolly (New) Cemetery Trust
- Dunolly (Old) Cemetery Trust
- Durham Ox Cemetery Trust
- East Gippsland Shire Cemetery Trust
- Echuca Cemetery Trust
- Economic Growth Victoria
- Eddington Cemetery Trust
- Eganstown Cemetery Trust
- Eildon Weir Cemetery Trust
- Elaine Cemetery Trust
- Eldorado Cemetery Trust
- Electoral Boundaries Commission
- Ellerslie Cemetery Trust
- Elmhurst Cemetery Trust
- Elmore Cemetery Trust
- Elphinstone Cemetery Trust
- Eltham Cemetery Trust
- Ensay Cemetery Trust
- Epping Cemetery Trust
- Euroa Cemetery Trust
- Federation University Australia
- Ferntree Gully Cemetery Trust
- First Mildura Irrigation Trust
- Footscray Cemetery Trust
- Foster Cemetery Trust
- Franklinford Cemetery Trust
- French Island Cemetery Trust
- Fryerstown Cemetery Trust
- Gaffney's Creek Cemetery Trust
- Garvoc Cemetery Trust
- Geelong Performing Arts Centre Trust
- Geelong Regional Library Corporation
- Gellung Warl
- Gembrook Cemetery Trust
- Gippsland Ports Committee of Management Incorporated
- Gipsy Point Cemetery Trust
- Glengower Cemetery Trust
- Glenlyon Cemetery Trust
- Glenmaggie Cemetery Trust
- Glenorchy Cemetery Trust
- Glenthompson Cemetery Trust
- Gobur Cemetery Trust
- Goldfields Library Corporation
- Goornong Cemetery Trust
- Gordon (New) Cemetery Trust
- Gordon (Old) Cemetery Trust
- Gordon Institute of TAFE
- Gormandale Cemetery Trust
- Goulburn Valley Regional Library Corporation
- Gowangardie Cemetery Trust
- Granite Flat Cemetery Trust
- Grantville Cemetery Trust
- Granya Cemetery Trust
- Grays Bridge Cemetery Trust
- Graytown Cemetery Trust
- Great Western Cemetery Trust
- Green Hill Cemetery Trust
- Green Lake Cemetery Trust
- Greendale Cemetery Trust
- Greta Cemetery Trust
- Guildford Cemetery Trust
- Hamilton Cemetery Trust
- Harcourt Cemetery Trust
- Harrietville Cemetery Trust
- Harrow Cemetery Trust
- Havilah Cemetery Trust
- Hawkesdale Cemetery Trust
- Hazelwood Cemetery Trust
- Heritage Council of Victoria
- Hexham Cemetery Trust
- Heyfield Cemetery Trust
- Heywood Cemetery Trust
- Hopetoun Cemetery Trust
- Horsham Cemetery Trust
- Hotspur Cemetery Trust
- Independent Broad-based Anti-corruption Commission
- Infrastructure Victoria
- Inglewood Cemetery Trust
- Inverleigh Cemetery Trust
- Inverloch Cemetery Trust
- Jeparit Cemetery Trust
- Jerro Cemetery Trust
- John Foord (Wahgunyah) Cemetery Trust
- Joyce's Creek Cemetery Trust
- Judicial College of Victoria
- Kangaroo Ground Cemetery Trust
- Kardinia Park Stadium Trust
- Karnak Cemetery Trust
- Katamatite Cemetery Trust
- Katandra Cemetery Trust
- Katyil Cemetery Trust
- Kenmare Cemetery Trust
- Kerang Cemetery Trust
- Kiata Cemetery Trust
- Kiewa Cemetery Trust
- Kilcunda Cemetery Trust
- Kilmore Cemetery Trust
- Kilnoorat Cemetery Trust
- Kinglake Ranges Cemetery Trust
- Kingower Cemetery Trust
- Koetong Cemetery Trust
- Koondrook Cemetery Trust
- Korong Vale Cemetery Trust
- Korumburra Cemetery Trust
- Kyabram Cemetery Trust
- Kyneton Cemetery Trust
- Laen North Cemetery Trust
- Lake Boga Cemetery Trust
- Lake Bolac Cemetery Trust
- Lake Rowan Cemetery Trust
- Lakes Entrance Cemetery Trust
- Lalbert Cemetery Trust
- Lancefield Cemetery Trust
- Land Tax Hardship Relief Board
- Landsborough Cemetery Trust
- Lang Lang Cemetery Trust
- Learmonth Cemetery Trust
- Legal Practitioners' Liability Committee
- Leongatha Cemetery Trust
- Lethbridge Cemetery Trust
- Lexton Cemetery Trust
- Linton Cemetery Trust
- Lismore Cemetery Trust
- Lockwood Cemetery Trust
- Longwood Cemetery Trust
- Lorquon Cemetery Trust
- Macarthur Cemetery Trust
- Macedon Cemetery Trust
- Maddingley Cemetery Trust
- Maffra Cemetery Trust
- Majorca Cemetery Trust
- Maldon Cemetery Trust
- Mallacoota Cemetery Trust
- Mallee Catchment Management Authority
- Malmsbury Cemetery Trust
- Manangatang Cemetery Trust
- Mansfield Cemeteries Trust
- Marlo Cemetery Trust
- Marong Cemetery Trust
- Maryborough Cemetery Trust
- Maryknoll Cemetery Trust
- Marysville Cemetery Trust
- Matlock Cemetery Trust
- Meeniyan Cemetery Trust
- Melbourne Chevra Kadisha Cemetery Trust
- Melbourne Cricket Ground Trust
- Melbourne Market Authority
- Melton Cemetery Trust
- Merbein Cemetery Trust
- Meredith Cemetery Trust
- Meringur Cemetery Trust
- Merino Cemetery Trust
- Merit Protection Boards
- Milawa Cemetery Trust
- Mildura Cemeteries Trust
- Mine Land Rehabilitation Authority
- Minimay Cemetery Trust
- Minister for Agriculture (includes previous Minister for Agriculture)
- Minister for Ambulance Services (includes previous Minister for Ambulance Services/ Minister for Mental Health/Minister for Health Infrastructure/Minister for Ageing)
- Minister for Carers and Volunteers (includes previous Minister for Carers and Volunteers)
- Minister for Children
- Minister for Climate Action
- Minister for Community Safety (includes Minister for Victims/Minister for Racing)
- Minister for Community Sport (includes previous Minister for Community Sport/ Minister for Skills and TAFE/previous Minister for Skills and TAFE/Minister for Community Sport/previous Minister for Community Sport/Minister for Small and Family Business/Minister for Employment/ Minister for Creative Industries/previous Minister for Creative Industries/Minister for Regional Development/previous Minister for Regional Development/Minister for Medical Research/Minister for Economic Growth and Jobs/previous Minister for Economic Growth and Jobs/Minister for Industry and Advanced Manufacturing/ Minister for Industry, Advanced Manufacturing and Innovation/Minister for Outdoor Recreation/previous Minister for Outdoor Recreation/Minister for Defence Industry/Minister for Tourism)

Regulated entities that did not receive FOI requests (continued)

- Minister for Development Victoria and Precincts (includes previous Minister for Development Victoria and Precincts)
- Minister for Disability
- Minister for Equality
- Minister for Finance (includes previous Minister for Finance)
- Minister for Housing and Building (includes previous Minister for Housing and Building)
- Minister for Men and Boys
- Minister For Multicultural and Multifaith Victoria
- Minister for Natural Disaster Recovery
- Minister for Ports and Freight
- Minister for Prevention of Family Violence (includes previous Ministers for Prevention of Family Violence)
- Minister for Public and Active Transport
- Minister for Roads and Road Safety (includes previous Minister for Roads and Road Safety)
- Minister for the State Electricity Commission
- Minister for the Suburban Rail Loop (includes previous Minister for the Suburban Rail Loop)
- Minister for Veterans
- Minister for Water (includes previous Minister for Water)
- Minister for Women and Girls (includes Minister for Women/previous Minister for Women)
- Minister for Youth (includes previous Minister for Youth)
- Minyip Cemetery Trust
- Miram Cemetery Trust
- Mirboo North Cemetery Trust
- Mitiamo Cemetery Trust
- Mitta Mitta Cemetery Trust
- Moe Memorial Park Trust
- Moliagul Cemetery Trust
- Moonambel Cemetery Trust
- Moondarra Cemetery Trust
- Moonlight Head Cemetery Trust
- Moorngag Cemetery Trust
- Mooroopna Cemetery Trust
- Morrisons Cemetery Trust
- Mortlake Cemetery Trust
- Mount Cole Cemetery Trust
- Mount Egerton Cemetery Trust
- Mount Prospect Cemetery Trust
- Moyston Cemetery Trust
- Muckleford Cemetery Trust
- Murchison Cemetery Trust
- Murray Valley Wine Grape Industry Development Committee
- Murrayville Cemetery Trust
- Murtoa Cemetery Trust
- Myrtleford Cemetery Trust
- Mysia Cemetery Trust
- Mystic Park Cemetery Trust
- Nagambie Cemetery Trust
- Nandaly Cemetery Trust
- Narimga Cemetery Trust
- Narracan Cemetery Trust
- Narrawong Cemetery Trust
- Nathalia Cemetery Trust
- Natimuk Cemetery Trust
- National Parks Advisory Council
- Natte Yallock Cemetery Trust
- Navarre Cemetery Trust
- Neerim Cemetery Trust
- Nelson Cemetery Trust
- Netherby Cemetery Trust
- Newbridge Cemetery Trust
- Newstead Cemetery Trust
- Nhill Cemetery Trust
- Nillumbik Cemetery Trust
- Nirranda Cemetery Trust
- North Central Catchment Management Authority
- North East Link State Tolling Corporation
- Numurkah Wunghnu Cemetery Trust
- Nurrabiel Cemetery Trust
- Nyah Cemetery Trust
- Nyora Cemetery Trust
- Office of the Chief Investigator, Transport Safety
- Office of the Road Safety Camera Commissioner
- Omeo Cemetery Trust
- Omeo District Health
- Orbost Cemetery Trust
- Ouyen Cemetery Trust
- Pakenham Cemetery Trust
- Panmure Cemetery Trust
- Pannoobamawm Cemetery Trust
- Parliamentary Workplace Standards and Integrity Commission
- Patho Cemetery Trust
- Paynesville Cemetery Trust
- Phillip Island Cemetery Trust
- Phillip Island Nature Park Board of Management
- Pimpinio Cemetery Trust
- Pleasant Creek Cemetery Trust
- Polkemmet Cemetery Trust
- Pompapiel Cemetery Trust
- Poowong Cemetery Trust
- Port Campbell Cemetery Trust
- Port Fairy Cemetery Trust
- Port of Hastings Corporation
- Portable Long Service Authority
- Portland (North) Cemetery Trust
- Portland (South) Cemetery Trust
- Post Sentence Authority
- Public Record Office Victoria
- Public Records Advisory Council
- Public Sector Gender Equality Commissioner
- Puffing Billy Railway Board
- Pyramid Hill Cemetery Trust
- Quambatook Cemetery Trust
- Quantong Cemetery Trust
- Queen Elizabeth Centre
- Queen Victoria Women's Centre Trust
- Queenstown Cemetery Trust
- Racing Integrity Commissioner
- Rainbow Cemetery Trust
- Raywood Cemetery Trust
- Red Cliffs Cemetery Trust
- Redbank Cemetery Trust
- Redcastle Cemetery Trust
- Residential Tenancies Bond Authority
- Rheola Cemetery Trust
- Riddell's Creek Cemetery Trust
- Ripplebrook Cemetery Trust
- Robinvale Cemetery Trust
- Robinvale District Health Services
- Rochester Cemetery Trust
- Rokewood Cemetery Trust
- Roseberry Cemetery Trust
- Rosedale Cemetery Trust
- Rothwell Cemetery Trust
- Runnymede Cemetery Trust
- Rupanyup Cemetery Trust
- Rushworth Cemetery Trust
- Rye Cemetery Trust
- Sale Cemetery Trust
- Sandford Cemetery Trust
- Sandy Creek Cemetery Trust
- Scientific Advisory Committee
- Scotts Creek Cemetery Trust
- Sea Lake Cemetery Trust
- Sentencing Advisory Council
- Seymour Cemeteries Trust
- Sheep Hills Cemetery Trust
- Shelford Cemetery Trust
- Shepparton Cemetery Trust
- Skipton Cemetery Trust
- Smeaton Cemetery Trust
- Smythesdale Cemetery Trust
- South West Institute of TAFE
- Southern Metropolitan Cemeteries Trust
- Special Minister of State
- Speed Cemetery Trust
- Spring Hill Cemetery Trust
- Spring Lead Cemetery Trust
- St Arnaud Cemetery Trust
- Staffordshire Reef Cemetery Trust
- Stanley Cemetery Trust
- State Electricity Commission of Victoria
- State Sport Centres Trust
- Steiglitz Cemetery Trust
- Stratford Cemetery Trust
- Strathbogie Cemetery Trust
- Strathdownie East Cemetery Trust
- Streatham Cemetery Trust
- Stuart Mill Cemetery Trust
- Sunbury Cemetery Trust
- Sunraysia Institute of TAFE
- Sutton Grange Cemetery Trust
- Swan Hill Cemetery Trust
- Swanwater West Cemetery Trust
- Talgarno Cemetery Trust
- Tallangatta Cemetery Trust
- Tallarook Cemetery Trust
- Taradale Cemetery Trust
- Tarnagulla Cemetery Trust
- Tarrawingee Cemetery Trust
- Tarrayoukyan Cemetery Trust
- Tarwin Lower Cemetery Trust
- Tatura Cemetery Trust
- Tatyoon Cemetery Trust
- Tawonga Cemetery Trust
- Teesdale Cemetery Trust
- Terang Cemetery Trust
- Terrapee Cemetery Trust
- The Victorian Commissioner for LGBTIQA+ Communities
- Thoona Cemetery Trust
- Thorpdale Cemetery Trust
- Timor Cemetery Trust
- Tongala Cemetery Trust
- Tooan Cemetery Trust
- Toolamba Cemetery Trust
- Toongabbie Cemetery Trust
- Toora Cemetery Trust
- Towaninnie Cemetery Trust
- Tower Hill Cemetery Trust
- Trafalgar Cemetery Trust
- Traralgon Cemetery Trust
- Treasurer of Victoria
- Trentham Cemetery Trust
- Trust for Nature (Victoria)
- Tungamah Cemetery Trust
- Tutye Cemetery Trust
- Tyaak Cemetery Trust
- Tylden Cemetery Trust
- Underbool Cemetery Trust
- Upper Regions (Wail) Cemetery Trust
- Upper Yarra Cemetery Trust
- Vaughan Cemetery Trust
- Veterinary Practitioners Registration Board of Victoria
- Victorian Aboriginal Heritage Council
- Victorian Academy of Teaching and Leadership
- Victorian Arts Centre Trust
- Victorian Asbestos Eradication Agency
- Victorian Catchment Management Council
- Victorian Disability Advisory Council
- Victorian Early Childhood Regulatory Authority
- Victorian Government Architect
- Victorian Health Promotion Foundation (t/a VicHealth)
- Victorian Independent Remuneration Tribunal
- Victorian Law Reform Commission
- Victorian Marine and Coastal Council
- Victorian Mining Warden
- Victorian Pharmacy Authority
- Victorian Planning Authority
- Victorian Professional Standards Council
- Victorian Skills Authority Advisory Board
- Victorian Strawberry Industry Development Committee
- Victorian Veterans Council
- Violence Reduction Unit
- Violet Town Cemetery Trust
- Waanyarra Cemetery Trust
- Waitchie Cemetery Trust
- Walhalla Cemetery Trust
- Wallan Cemetery Trust
- Walpeup Cemetery Trust
- Walwa Cemetery Trust
- Wangaratta Cemetery Trust
- Warracknabeal Cemetery Trust
- Warragul Cemetery Trust
- Warrnambool Cemetery Trust
- Watchem Cemetery Trust
- Waterloo Cemetery Trust
- Waubra Cemetery Trust
- Wedderburn Cemetery Trust
- Welshpool Cemetery Trust
- Werona and Kooroocheang Cemetery Trust
- Werrimull Cemetery Trust
- West Wimmera Shire Cemeteries Trust
- Whitefield Cemetery Trust
- Whroo Cemetery Trust
- Wickliffe Cemetery Trust
- Willaura Cemetery Trust
- William Angliss Institute of TAFE
- Willow Grove Cemetery Trust
- Wimmera Catchment Management Authority
- Winiam Cemetery Trust
- Winton Cemetery Trust
- Wodonga Cemetery Trust
- Wodonga Institute of TAFE
- Woodend Cemetery Trust
- Woodside Cemetery Trust
- Woolsthorpe Cemetery Trust
- Woomelang Cemetery Trust
- Woorak Cemetery Trust
- Woorndoo Cemetery Trust
- Woosang Cemetery Trust
- WorkCover Advisory Committee
- Workforce Inspectorate Victoria
- Wycheproof Cemetery Trust
- Wychitella Cemetery Trust
- Yabba Cemetery Trust
- Yackandandah Cemetery Trust
- Yalca North Cemetery Trust
- Yallourn Cemetery Trust
- Yambuk Cemetery Trust
- Yan Yean Cemetery Trust
- Yarck Cemetery Trust
- Yarra Plenty Regional Library
- Yarragon Cemetery Trust
- Yarram Cemetery Trust
- Yarrawonga & District Cemetery Trust
- Yarrayne Cemetery Trust
- Yea Cemeteries Trust
- Yooralla
- Zoological Parks and Gardens Board

- Wycheproof Cemetery Trust
- Wychitella Cemetery Trust
- Yabba Cemetery Trust
- Yackandandah Cemetery Trust
- Yalca North Cemetery Trust
- Yallourn Cemetery Trust
- Yambuk Cemetery Trust
- Yan Yean Cemetery Trust
- Yarck Cemetery Trust
- Yarra Plenty Regional Library
- Yarragon Cemetery Trust
- Yarram Cemetery Trust
- Yarrawonga & District Cemetery Trust
- Yarrayne Cemetery Trust
- Yea Cemetery Trust
- Yooralla
- Woomelang Cemetery Trust
- Woorak Cemetery Trust
- Woorndoo Cemetery Trust
- Woosang Cemetery Trust
- WorkCover Advisory Committee

Appendix B

FOI appeals to VCAT 2025-2026[9]

Regulated entity	Appeals lodged	Appeals withdrawn from VCAT[10]	Decided by VCAT	Entity decision confirmed[11]	Entity decision varied	Entity decision overturned	Other[12]
Totals	**233**	**129**	**38**	**28**	**7**	**3**	**436**
Alfred Care Group (Bayside Health)	1	1	0	0	0	0	1
Alpine Resorts Victoria	1	0	0	0	0	0	0
Alpine Shire Council	1	0	0	0	0	0	1
Ambulance Victoria	1	0	0	0	0	0	1
Ararat Rural City Council	1	0	0	0	0	0	1
Australian Grand Prix Corporation	0	0	0	0	0	0	1
Barwon Health	0	0	0	0	0	0	2
Bass Coast Shire Council	2	0	0	0	0	0	3
Baw Baw Shire Council	1	0	0	0	0	0	1
Bendigo Health	3	0	0	0	0	0	1
Building and Plumbing Commission	6	7	0	0	0	0	14
Central Goldfields Shire Council	0	0	0	0	0	0	1
Central Highlands Region Water Corporation	0	0	1	1	0	0	0
City of Boroondara	0	0	0	0	0	0	1
City of Greater Bendigo	2	0	2	1	1	0	0
City of Greater Geelong	1	1	0	0	0	0	2
City of Melbourne	1	2	0	0	0	0	5
Commission for Children and Young People	0	0	0	0	0	0	0
Department of Education	33	12	1	0	0	1	37
Department of Energy, Environment and Climate Action	11	7	1	1	0	0	16
Department of Families, Fairness and Housing	10	0	2	2	0	0	13
Department of Government Services (includes Victorian Local Government Grants Commission/ Residential Tenancies Bond Authority/Victorian Government Purchasing Board/Business Licensing Authority/Motor Car Traders Claims Committee/Minister for Government Services/ previous Ministers for Government Services/ Minister for Local Government/Previous Minister for Local Government/Minister for Consumer Affairs/Previous Minister for Consumer Affairs/ Minister for Cost of Living/Minister for Renters)	5	2	2	0	2	0	6
Department of Health	8	0	1	0	1	0	10
Department of Jobs, Skills, Industry and Regions	2	4	0	0	0	0	5
Department of Justice and Community Safety (includes Firearms Appeals Committee/Appeal Costs Board/Local Government Inspectorate)	10	11	2	2	0	0	28
Department of Premier and Cabinet	3	0	2	0	2	0	4
Department of Transport and Planning	12	4	1	1	0	0	20
Department of Treasury and Finance	5	1	0	0	0	0	7
Development Victoria	0	0	0	0	0	0	0
Eastern Health	0	0	0	0	0	0	1
Environment Protection Authority	1	2	1	1	0	0	4
Essential Services Commission	2	0	0	0	0	0	2
Fire Rescue Victoria	1	0	0	0	0	0	1
Game Management Authority	0	0	0	0	0	0	0
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	1	0	0	0	0	0	1
Greater Western Water	2	2	0	0	0	0	2
Greyhound Racing Victoria	2	1	0	0	0	0	4
Hume City Council	0	2	0	0	0	0	3
Macedon Ranges Shire Council	0	3	0	0	0	0	3
Manningham City Council	1	0	0	0	0	0	1
Melbourne Health	0	0	0	0	0	0	1
Melton City Council	1	1	0	0	0	0	1
Mental Health and Wellbeing Commission	1	1	0	0	0	0	1
Mental Health Tribunal	1	0	0	0	0	0	1
Mercy Hospitals Victoria Ltd	1	0	0	0	0	0	1
Minister for Emergency Services	0	0	0	0	0	0	1
Minister for Environment (includes previous Minister for Environment)	0	2	0	0	0	0	2
Mitchell Shire Council	1	0	1	1	0	0	0
Monash Health	2	0	0	0	0	0	2
Monash University	1	0	0	0	0	0	1
Moorabool Shire Council	0	1	2	2	0	0	1
Mornington Peninsula Shire (includes Mornington Peninsula Cemetery Trust)	1	0	0	0	0	0	1
Municipal Association of Victoria	1	0	0	0	0	0	1
Museums Victoria	2	0	0	0	0	0	2
Nillumbik Shire Council	0	1	0	0	0	0	2
Northern Health	1	0	0	0	0	0	1
Office of the Victorian Information Commissioner	0	0	1	1	0	0	0
Parks Victoria	0	1	0	0	0	0	2
Peninsula Health (Bayside Health)	1	1	0	0	0	0	1
Peter MacCallum Cancer Centre	1	0	0	0	0	0	1
Port of Hastings Corporation	0	0	0	0	0	0	1
Premier of Victoria	1	1	0	0	0	0	1
Racing Victoria Limited	0	0	0	0	0	0	7
Remembrance Parks Central Victoria	0	1	0	0	0	0	1
Respect Victoria	1	0	0	0	0	0	1
RMIT University	3	1	0	0	0	0	3
Rural City of Wangaratta	0	2	0	0	0	0	2
Safe Transport Victoria	1	0	0	0	0	0	1
South Gippsland Shire Council	2	2	0	0	0	0	5
State Library of Victoria	1	0	0	0	0	0	1
State Revenue Office	0	0	0	0	0	0	2
Suburban Rail Loop Authority	1	0	0	0	0	0	3
Swinburne University of Technology	1	1	0	0	0	0	1
The Royal Children's Hospital	2	1	0	0	0	0	3
The Royal Women's Hospital	1	0	0	0	0	0	2
Towong Shire Council	1	0	1	0	0	1	1
Transport Accident Commission	2	0	0	0	0	0	2
Triple Zero Victoria	0	1	0	0	0	0	2
University of Melbourne	1	0	0	0	0	0	1
Victoria Legal Aid	1	0	0	0	0	0	1
Victoria Police	55	42	15	13	1	1	112
Victorian Convention and Event Trust	0	0	0	0	0	0	1
Victorian Gambling and Casino Control Commission	1	0	0	0	0	0	1
Victorian Infrastructure Delivery Authority	0	0	0	0	0	0	4
Victorian Institute of Forensic Mental Health	0	1	0	0	0	0	1
Victorian Institute of Teaching	0	0	0	0	0	0	5
Victorian Legal Services Board	0	0	1	1	0	0	0
Victorian Managed Insurance Authority	1	0	0	0	0	0	1
Victorian Multicultural Commission	1	0	0	0	0	0	1
Victorian Ombudsman	0	0	0	0	0	0	1
Victorian Rail Track (t/a VicTrack)	0	1	0	0	0	0	1
Victorian WorkCover Authority (t/a WorkSafe)	4	4	1	1	0	0	13
Wellington Shire Council	1	0	0	0	0	0	1
Western Health	0	0	0	0	0	0	1
Workplace Injury Commission	0	0	0	0	0	0	4
Wyndham City Council	5	0	0	0	0	0	21
Yarra City Council	1	1	0	0	0	0	1

9 The data in this table is based on the number and type of decisions handed down by VCAT in 2025-2026, whether or not those decisions were as a result of appeals lodged in that year or previous years. This is necessary given the time that can often pass between an appeal being lodged, the mediation and other processes that can occur prior to a formal hearing, and a final decision being handed down by VCAT.

10 "Appeals withdrawn from VCAT" figures are also included in the "Other" column.

11 "Entity decision confirmed" includes situations where a case was struck out, or the matter was dismissed.

12 "Other" includes cases that were withdrawn or settled prior to the VCAT hearing or not yet decided by VCAT.

Appendix C

Exemptions cited under the FOI Act

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Albury Wodonga Health	s.25A(1) x 1 s.30(1) x 2 s.32(1) x 1 s.33(1) x 38 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(a) x 6 s.35(1)(b) x 2	
Alexandra District Health	s.31(1)(c) x 1	
Alfred Care Group (Bayside Health)	s.30(1) x 3 s.31(1)(a) x 1 s.31(1)(b) x 1 s.32(1) x 2 s.33(1) x 15 s.35(1)(b) x 8 s.38 x 10 s.29B x 13	
Alpine Health	s.31(1)(c) x 1	
Alpine Resorts Victoria	s.33(1) x 3 s.34(1)(b) x 1	
Alpine Shire Council	s.33(1) x 1 s.34(1)(a) x 1	
Ambulance Victoria	s.30(1) x 7 s.32(1) x 3 s.33(1) x 610 s.35(1)(b) x 4	
AMES Australia	s.33(1) x 1	
Architects Registration Board of Victoria	s.30(1) x 3 s.31(1)(a) x 1 s.33(1) x 3 s.35(1)(a) x 1 s.35(1)(b) x 2	
Austin Health	s.30(1) x 3 s.33(1) x 154 s.35(1)(b) x 103 s.38 x 6	
Australian Grand Prix Corporation	s.25A(1) x 1 s.34(4)(a) x 1	
Bairnsdale Regional Health Service	s.25A(1) x 1 s.30(1) x 1 s.33(1) x 3	
Banyule City Council	s.32(1) x 1 s.33(1) x 20 s.34(1)(b) x 3 s.35(1)(b) x 2 s.38 x 1	
Barwon Health	s.30(1) x 251 s.33(1) x 1054 s.33(4) x 1 s.35(1)(a) x 254 s.38 x 14	
Barwon Region Water Corporation	s.33(1) x 5 s.34(1)(b) x 1	

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Bass Coast Shire Council	s.30(1) x 4 s.31(1)(a) x 1 s.32(1) x 2 s.33(1) x 9 s.35(1)(a) x 3 s.38 x 1	
Baw Baw Shire Council	s.33(1) x 16 s.34(1)(a) x 1 s.34(1)(b) x 1 s.35(1)(b) x 1 s.24(1) x 1	
Bayside City Council	s.30(1) x 2 s.31(1)(a) x 1 s.31(1)(b) x 1 s.32(1) x 1 s.33(1) x 4 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(b) x 1	
Benalla Rural City Council	s.33(1) x 1 s.34(1)(a) x 1	
Bendigo Health	s.25A(1) x 11 s.25A(5) x 2 s.30(1) x 17 s.32(1) x 1 s.33(1) x 189 s.35(1)(a) x 2 s.35(1)(b) x 37 s.38 x 3	
Borough of Queenscliffe	s.33(1) x 4	
Box Hill Institute	s.33(1) x 1	
Brimbank City Council	s.30(1) x 3 s.31(1)(a) x 3 s.32(1) x 2 s.33(1) x 6 s.34(1)(a) x 1 s.34(1)(b) x 1 s.35(1)(b) x 2 s.36(2)(b) x 1	
Building and Plumbing Commission	s.25A(1) x 6 s.25A(5) x 6 s.30(1) x 25 s.31(1)(a) x 25 s.31(1)(b) x 2 s.31(1)(c) x 2 s.31(1)(d) x 25 s.32(1) x 5 s.33(1) x 85 s.34(1)(b) x 20 s.34(4)(a) x 3 s.35(1)(a) x 2 s.35(1)(b) x 10 s.38 x 2	
Buloke Shire Council	s.31(1)(a) x 1 s.31(1)(c) x 1 s.33(1) x 2 s.38 x 1	
Calvary Health Care Bethlehem	s.23 x 2	

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Cardinia Shire Council	s.25A(1) x 6 s.30(1) x 1 s.33(1) x 12 s.34(1)(b) x 3	
Central Gippsland Region Water Corporation (t/a Gippsland Water)	s.29A x 1 s.30(1) x 2 s.33(1) x 4 s.34(1)(b) x 2 s.35(1)(a) x 2 s.36(1)(a) x 1	
Central Goldfields Shire Council	s.33(1) x 3	
Central Highlands Region Water Corporation		s.23 x 1
Chisholm Institute	s.33(1) x 19	
City of Ballarat	s.30(1) x 3 s.31(1)(c) x 1 s.32(1) x 1 s.33(1) x 18 s.34(1)(b) x 2 s.35(1)(b) x 1 s.38 x 1	
City of Boroondara	s.25A(1) x 6 s.25A(5) x 1 s.30(1) x 7 s.31(1)(a) x 1 s.31(1)(b) x 1 s.32(1) x 3 s.33(1) x 23 s.34(1)(a) x 2 s.34(1)(b) x 6 s.35(1)(b) x 1	
City of Casey	s.25A(5) x 30 s.30(1) x 2 s.32(1) x 1 s.33(1) x 32 s.34(1)(b) x 13 s.35(1)(b) x 4 s.36(2)(b) x 1 s.31A x 1	
City of Darebin	s.30(1) x 2 s.31(1)(a) x 1 s.33(1) x 19 s.34(1)(b) x 2 s.35(1)(b) x 4	
City of Greater Bendigo	s.30(1) x 2 s.33(1) x 4 s.34(1)(b) x 3 s.34(4)(a) x 5	s.33(1) x 1 s.34(1)(b) x 1 s.34(4)(a) x 1
City of Greater Dandenong	s.32(1) x 1 s.33(1) x 1 s.34(1)(b) x 1 s.38 x 2	
City of Greater Geelong	s.29(b) x 2 s.30(1) x 6 s.31(1)(a) x 1 s.32(1) x 4 s.33(1) x 164 s.34(1)(b) x 10 s.35(1)(b) x 5	

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
City of Melbourne	s.25A(1) x 1 s.29A x 2 s.30(1) x 11 s.31(1)(a) x 1 s.31(1)(d) x 4 s.32(1) x 2 s.33(1) x 45 s.34(1)(b) x 3 s.34(4)(a) x 1 s.35(1)(a) x 2 s.35(1)(b) x 6 s.38 x 2 s.36(2)(a) x 1	
City of Monash	s.29(b) x 1 s.30(1) x 2 s.31(1)(a) x 1 s.31(1)(b) x 2 s.32(1) x 1 s.33(1) x 15 s.34(1)(b) x 7 s.35(1)(b) x 3	
City of Port Phillip	s.25A(1) x 1 s.30(1) x 2 s.31(1)(a) x 1 s.31(1)(b) x 1 s.31(1)(d) x 1 s.32(1) x 2 s.33(1) x 3 s.34(1)(b) x 3 s.35(1)(b) x 3 s.36(1)(b) x 1	
City of Stonnington	s.30(1) x 10 s.31(1)(d) x 2 s.32(1) x 6 s.33(1) x 26 s.34(1)(b) x 4 s.34(4)(a) x 4 s.35(1)(b) x 8 s.38 x 3 s.36(2)(a) x 2	
City of Whitehorse	s.31(1)(b) x 1 s.33(1) x 4 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(b) x 2	
Cladding Safety Victoria	s.29A x 1 s.33(1) x 2 s.38 x 1	
Colac Area Health	s.33(1) x 2	
Colac Otway Shire	s.33(1) x 9 s.35(1)(a) x 1	
Coliban Region Water Corporation	s.30(1) x 1 s.32(1) x 2 s.33(1) x 4 s.34(1)(b) x 2	
Commission for Children and Young People	s.25A(5) x 10 s.31(1)(a) x 10 s.31(1)(c) x 10 s.33(1) x 10 s.35(1)(b) x 10 s.38 x 10	

Exemptions cited under the FOI Act (continued)

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Country Fire Authority	s.25A(1) x 2 s.28(1)(b) x 1 s.29(b) x 1 s.30(1) x 5 s.31(1)(a) x 2 s.33(1) x 6 s.34(1)(a) x 1 s.35(1)(a) x 2	
Court Services Victoria	s.25A(1) x 1 s.25A(5) x 6 s.30(1) x 1 s.32(1) x 1 s.33(1) x 5	
Dairy Food Safety Victoria	s.30(1) x 1 s.33(1) x 1 s.34(1)(b) x 1 s.35(1)(a) x 1	
Deakin University	s.25A(1) x 2 s.25A(5) x 1 s.29(a) x 1 s.30(1) x 9 s.31(1)(a) x 1 s.31(1)(d) x 1 s.32(1) x 2 s.33(1) x 13 s.34(1)(b) x 2 s.34(4)(a) x 1 s.34(4)(c) x 2 s.35(1)(b) x 4	
Department of Education	s.25A(1) x 7 s.28(1)(a) x 1 s.28(1)(b) x 1 s.28(1)(ba) x 1 s.29(b) x 1 s.30(1) x 1 s.31(1)(a) x 2 s.33(1) x 83 s.34(1)(b) x 2 s.35(1)(b) x 27 s.38 x 12	
Department of Energy, Environment and Climate Action	s.25A(1) x 6 s.28(1)(b) x 2 s.28(1)(ba) x 6 s.28(1)(c) x 4 s.28(1)(d) x 6 s.30(1) x 28 s.31(1)(a) x 5 s.31(1)(c) x 1 s.31(1)(e) x 2 s.32(1) x 17 s.33(1) x 48 s.34(1)(a) x 2 s.34(1)(b) x 21 s.34(4)(a) x 2 s.35(1)(b) x 15 s.36(1)(b) x 3 s.38 x 7	s.34(1)(a) x 1 s.34(1)(b) x 1
Department of Families, Fairness and Housing	s.25A(1) x 33 s.25A(5) x 618 s.28(1)(b) x 2 s.28(1)(ba) x 12 s.28(1)(c) x 5 s.28(1)(d) x 4 s.30(1) x 87 s.31(1)(a) x 445 s.31(1)(c) x 840 s.32(1) x 28 s.33(1) x 1569 s.34(1)(b) x 34 s.34(4)(a) x 5 s.35(1)(a) x 1 s.35(1)(b) x 934 s.38 x 723	s.33(1) x 2
Department of Government Services (includes Victorian Local Government Grants Commission/ Residential Tenancies Bond Authority/Victorian Government Purchasing Board/Business Licensing Authority/Motor Car Traders Claims Committee/ Minister for Government Services/ previous Ministers for Government Services/Minister for Local Government/Previous Minister for Local Government/Minister for Consumer Affairs/Previous Minister for Consumer Affairs/Minister for Cost of Living/Minister for Renters)	s.25A(1) x 3 s.28(1)(b) x 4 s.28(1)(ba) x 6 s.28(1)(c) x 5 s.28(1)(d) x 3 s.30(1) x 8 s.32(1) x 6 s.33(1) x 63 s.34(1)(b) x 7 s.34(4)(a) x 3 s.35(1)(b) x 4 s.38 x 1	s.34(1)(b) x 2
Department of Health	s.25A(1) x 14 s.25A(5) x 12 s.28(1)(ba) x 1 s.29(a) x 2 s.30(1) x 6 s.32(1) x 1 s.33(1) x 100 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(b) x 7 s.38 x 2	s.38 x 1
Department of Jobs, Skills, Industry and Regions	s.25A(1) x 2 s.25A(5) x 1 s.28(1)(a) x 1 s.28(1)(ba) x 6 s.28(1)(c) x 4 s.28(1)(d) x 9 s.30(1) x 8 s.31(1)(d) x 1 s.32(1) x 1 s.33(1) x 13 s.34(1)(b) x 15 s.34(4)(a) x 21 s.35(1)(b) x 1 s.38 x 1	

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Department of Justice and Community Safety (includes Firearms Appeals Committee/ Appeal Costs Board/Local Government Inspectorate)	s.25A(1) x 156 s.25A(5) x 34 s.28(1)(b) x 4 s.28(1)(ba) x 3 s.28(1)(c) x 5 s.28(1)(d) x 15 s.29B x 23 s.30(1) x 148 s.31(1)(a) x 450 s.31(1)(b) x 2 s.31(1)(c) x 1 s.31(1)(d) x 285 s.32(1) x 18 s.33(1) x 288 s.33(6) x 5 s.34(1)(a) x 2 s.34(1)(b) x 12 s.35(1)(a) x 2 s.35(1)(b) x 35 s.36(1)(b) x 1 s.38 x 1346	s.30(1) x 1 s.31(1)(a) x 1 s.33(1) x 2 s.35(1)(b) x 1 s.38 x 1
Department of Premier and Cabinet	s.28(1)(a) x 3 s.28(1)(b) x 8 s.28(1)(ba) x 10 s.28(1)(c) x 12 s.28(1)(d) x 21 s.29(a) x 1 s.29A x 1 s.30(1) x 22 s.32(1) x 20 s.33(1) x 52 s.34(1)(b) x 5 s.34(4)(a) x 6 s.35(1)(a) x 3 s.35(1)(b) x 7 s.38 x 2	s.28(1)(d) x 2 s.30(1) x 2 s.32(1) x 1 s.34(1)(b) x 1 s.34(4)(a) x 2
Department of Transport and Planning	s.25A(1) x 6 s.25A(5) x 6 s.28(1)(a) x 1 s.28(1)(b) x 7 s.28(1)(ba) x 6 s.28(1)(c) x 3 s.28(1)(d) x 4 s.29(a) x 2 s.29(b) x 1 s.29A x 1 s.30(1) x 24 s.31(1)(a) x 7 s.31(1)(b) x 1 s.31(1)(d) x 2 s.31(1)(e) x 2 s.32(1) x 13 s.33(1) x 421 s.34(1)(b) x 11 s.34(4)(a) x 13 s.35(1)(a) x 1 s.35(1)(b) x 7 s.38 x 390	s.25A(5) x 1 s.33(1) x 1
Department of Treasury and Finance	s.28(1)(b) x 9 s.28(1)(ba) x 21 s.28(1)(c) x 12 s.28(1)(d) x 27 s.29(a) x 3 s.29(b) x 1 s.29A x 1 s.30(1) x 29 s.32(1) x 17 s.33(1) x 18 s.34(1)(b) x 16 s.34(4)(a) x 21 s.35(1)(a) x 2 s.35(1)(b) x 5 s.38 x 3 s.24(1) x 1 s.31A x 1	
Development Victoria	s.25A(1) x 1 s.30(1) x 2 s.32(1) x 1 s.33(1) x 3 s.34(1)(b) x 2 s.34(4)(a) x 1 s.35(1)(b) x 1	
East Gippsland Catchment Management Authority	s.32(1) x 1 s.33(1) x 1 s.34(4)(a) x 1	
East Gippsland Region Water Corporation (t/a East Gippsland Water)	s.33(1) x 2	
East Gippsland Shire Council	s.32(1) x 1	
Eastern Health	s.25A(1) x 2 s.25A(5) x 2 s.30(1) x 99 s.31(1)(a) x 13 s.32(1) x 3 s.33(1) x 1200 s.33(4) x 5 s.35(1)(b) x 301 s.38 x 29	
Energy Safe Victoria	s.28(1)(d) x 1 s.30(1) x 3 s.31(1)(a) x 6 s.31(1)(b) x 2 s.32(1) x 1 s.33(1) x 4 s.34(1)(b) x 1 s.34(4)(a) x 1	
Environment Protection Authority	s.25A(1) x 7 s.25A(5) x 1 s.30(1) x 14 s.31(1)(a) x 3 s.31(1)(b) x 1 s.32(1) x 4 s.33(1) x 29 s.34(1)(a) x 2 s.34(1)(b) x 11 s.35(1)(a) x 1 s.35(1)(b) x 11	s.32(1) x 1
Essential Services Commission	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.34(1)(b) x 1 s.35(1)(a) x 1 s.35(1)(b) x 1	
Fire Rescue Victoria	s.30(1) x 7 s.31(1)(a) x 5 s.32(1) x 1 s.33(1) x 629 s.34(1)(a) x 1 s.34(4)(a) x 1 s.35(1)(b) x 6	
Frankston City Council (includes Frankston Cemetery Trust)	s.32(1) x 2 s.33(1) x 17 s.34(1)(b) x 1 s.35(1)(b) x 5 s.38 x 1	
Geelong Cemeteries Trust	s.32(1) x 2	
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	s.31(1)(a) x 1 s.33(1) x 4	

Exemptions cited under the FOI Act (continued)

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Glen Eira City Council	s.25A(1) x 1 s.25A(5) x 1 s.30(1) x 1 s.33(1) x 5 s.34(1)(b) x 2 s.35(1)(b) x 1	
Glenelg Hopkins Catchment Management Authority	s.33(1) x 1	
Glenelg Shire Council	s.30(1) x 2 s.33(1) x 1 s.34(1)(b) x 1 s.35(1)(a) x 1 s.35(1)(b) x 1	
Golden Plains Shire Council	s.25A(5) x 4 s.30(1) x 3 s.33(1) x 17 s.34(1)(a) x 2 s.35(1)(b) x 1	
Goulburn Broken Catchment Management Authority	s.33(1) x 2	
Goulburn Valley Health	s.25A(1) x 1 s.30(1) x 2 s.33(1) x 216 s.33(4) x 3 s.35(1)(b) x 51 s.38 x 4	
Goulburn Valley Region Water Corporation	s.33(1) x 1	
Goulburn-Murray Rural Water Corporation	s.25A(1) x 1 s.30(1) x 2 s.31(1)(a) x 1 s.31(1)(c) x 1 s.33(1) x 1 s.34(1)(b) x 1	
Grampians Health	s.30(1) x 13 s.31(1)(b) x 8 s.33(1) x 595 s.35(1)(b) x 184	
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	s.25A(1) x 1 s.33(1) x 1	
Great Ocean Road Coast and Parks Authority	s.32(1) x 1 s.33(1) x 3 s.34(1)(b) x 1 s.34(4)(a) x 2 s.35(1)(b) x 1	
Greater Metropolitan Cemeteries Trust	s.33(1) x 1	
Greater Shepparton City Council	s.25A(1) x 1 s.33(1) x 4 s.24A(1) x 1	
Greater Western Water	s.25A(1) x 2 s.30(1) x 4 s.32(1) x 2 s.33(1) x 23 s.34(4)(a) x 1	
Greyhound Racing Victoria	s.30(1) x 1 s.31(1)(a) x 1 s.33(1) x 1 s.35(1)(b) x 1	
Harness Racing Victoria	s.33(1) x 2	
Health Complaints Commissioner	s.25A(1) x 2 s.30(1) x 1 s.32(1) x 1 s.33(1) x 2 s.35(1)(b) x 4 s.38 x 4	
HealthShare Victoria	s.25A(1) x 1 s.28(1)(ba) x 1 s.30(1) x 1 s.33(1) x 1 s.34(1)(b) x 1	
Hepburn Shire Council (includes Bullarto Cemetery Trust)	s.33(1) x 1 s.34(1)(a) x 1	
Hesse Rural Health Service	s.33(1) x 1	
Hobsons Bay City Council	s.30(1) x 7 s.31(1)(a) x 1 s.31(1)(c) x 1 s.32(1) x 3 s.33(1) x 33 s.34(1)(b) x 4 s.35(1)(b) x 4 s.38 x 4	
Holmesglen Institute	s.33(1) x 2	
Horsham Rural City Council	s.30(1) x 1 s.33(1) x 2	
Hume City Council	s.25A(1) x 1 s.30(1) x 4 s.32(1) x 3 s.33(1) x 32 s.34(1)(b) x 3 s.35(1)(b) x 10 s.38 x 2	
Indigo Shire Council	s.34(1)(b) x 1	
Integrity Oversight Victoria	s.33(1) x 1	
Kingston City Council	s.30(1) x 10 s.32(1) x 3 s.33(1) x 10 s.34(1)(b) x 1 s.35(1)(b) x 7 s.38 x 1	
Knox City Council	s.33(1) x 11 s.35(1)(b) x 1	
La Trobe University	s.30(1) x 3 s.32(1) x 2 s.33(1) x 9 s.34(4)(a) x 1 s.35(1)(a) x 2 s.35(1)(b) x 2	
Labour Hire Authority	s.29(a) x 1 s.30(1) x 1 s.31(1)(a) x 2 s.31(1)(c) x 1 s.31(1)(d) x 2 s.32(1) x 1 s.33(1) x 1 s.34(1)(a) x 2 s.35(1)(b) x 1 s.38 x 1	
Latrobe City Council	s.33(1) x 11 s.34(1)(a) x 2 s.34(1)(b) x 2 s.35(1)(b) x 2 s.38 x 1	
Latrobe Regional Hospital	s.25A(1) x 1 s.30(1) x 2 s.33(1) x 27 s.35(1)(a) x 13 s.38 x 7	
Loddon Shire Council	s.33(1) x 2 s.34(1)(a) x 1	
Lower Murray Urban and Rural Water Authority (t/a Lower Murray Water)	s.32(1) x 1	
Macedon Ranges Shire Council	s.25A(1) x 4 s.30(1) x 1 s.32(1) x 1 s.33(1) x 9 s.35(1)(a) x 3	
Manningham City Council	s.30(1) x 1 s.32(1) x 1 s.33(1) x 9 s.34(1)(b) x 1	
Mansfield Shire Council	s.31(1)(a) x 1 s.31(1)(c) x 4	
Maribyrnong City Council	s.30(1) x 6 s.33(1) x 21 s.34(1)(b) x 3 s.35(1)(b) x 2	
Maroondah City Council	s.25A(1) x 1 s.30(1) x 1 s.33(1) x 11 s.35(1)(b) x 4 s.38 x 1	
Melbourne and Olympic Parks Trust	s.33(1) x 1	
Melbourne Health	s.30(1) x 11 s.31(1)(a) x 1 s.31(1)(c) x 1 s.32(1) x 1 s.33(1) x 1978 s.33(4) x 18 s.35(1)(b) x 112 s.38 x 48	
Melbourne Polytechnic	s.25A(1) x 1	
Melbourne Water	s.28(1)(d) x 1 s.30(1) x 4 s.32(1) x 3 s.33(1) x 2 s.34(1)(a) x 1 s.34(1)(b) x 2 s.34(4)(a) x 1 s.35(1)(a) x 1 s.35(1)(b) x 2 s.36(1)(a) x 1	
Melton City Council	s.30(1) x 1 s.32(1) x 3 s.33(1) x 16 s.33(6) x 1 s.34(1)(b) x 7 s.35(1)(b) x 5 s.38 x 1 s.29B x 1 s.23 x 13	
Mental Health and Wellbeing Commission	s.30(1) x 4 s.32(1) x 2 s.33(1) x 4 s.35(1)(a) x 1 s.38 x 1	
Mental Health Tribunal	s.25A(5) x 1 s.30(1) x 2	
Mercy Hospitals Victoria Ltd	s.30(1) x 20 s.31(1)(c) x 3 s.32(1) x 1 s.33(1) x 197 s.33(4) x 1 s.35(1)(a) x 5 s.35(1)(b) x 95 s.38 x 7	
Merri-bek City Council	s.25A(5) x 5 s.31(1)(a) x 1 s.32(1) x 2 s.33(1) x 11 s.34(1)(b) x 2 s.35(1)(a) x 1 s.35(1)(b) x 4 s.38 x 3	
Mildura Base Public Hospital	s.33(1) x 5 s.35(1)(a) x 25	
Mildura Rural City Council	s.33(1) x 10	
Minister for Corrections (includes previous Minister for Corrections)	s.25A(5) x 1 s.38 x 2	
Minister for Emergency Services	s.25A(1) x 2	
Minister for Energy and Resources	s.34(1)(b) x 2	
Minister for First Peoples	s.33(1) x 1 s.35(1)(b) x 1	
Minister for Health (includes previous Minister for Health)	s.35(1)(b) x 1	
Minister for Planning	s.28(1)(d) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 2 s.35(1)(b) x 1	
Minister for Police	s.33(1) x 1 s.35(1)(b) x 1	

Exemptions cited under the FOI Act (continued)

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Minister for Sport and Major Events (includes Minister for Tourism, Sport and Major Events)	s.33(1) x 1	
Minister for Transport Infrastructure	s.31(1)(a) x 1 s.33(1) x 2	
Mitchell Shire Council	s.32(1) x 2 s.33(1) x 11 s.34(1)(a) x 2	s.33(1) x 1
Moira Shire Council	s.30(1) x 4 s.31(1)(a) x 3 s.32(1) x 4 s.33(7) x 8 s.34(1)(b) x 1 s.35(1)(a) x 2 s.35(1)(b) x 5 s.38 x 1	
Monash Health	s.30(1) x 64 s.33(1) x 188 s.35(1)(b) x 140 s.38 x 45	
Monash University	s.30(1) x 6 s.32(1) x 3 s.33(1) x 5 s.33(4) x 1 s.34(4)(a) x 2 s.35(1)(b) x 4	
Moonee Valley City Council	s.25A(1) x 7 s.31(1)(a) x 1 s.31(1)(b) x 1 s.32(1) x 2 s.33(1) x 8 s.34(1)(b) x 4 s.35(1)(b) x 1	
Moorabool Shire Council	s.30(1) x 2 s.31(1)(a) x 6 s.33(1) x 9 s.35(1)(a) x 1	s.31(1)(a) x 1 s.33(1) x 1
Mornington Peninsula Shire (includes Mornington Peninsula Cemetery Trust)	s.25A(5) x 2 s.30(1) x 1 s.31(1)(a) x 1 s.31(1)(b) x 1 s.31(1)(c) x 1 s.31(1)(d) x 2 s.32(1) x 2 s.33(1) x 72 s.34(1)(b) x 14 s.34(4)(a) x 1 s.35(1)(a) x 1 s.38 x 4	
Mount Alexander Shire Council	s.30(1) x 3 s.32(1) x 1 s.33(1) x 11 s.34(4)(a) x 1	
Moyne Shire Council	s.25A(5) x 1 s.30(1) x 1 s.33(1) x 3 s.35(1)(b) x 1	
Municipal Association of Victoria	s.32(1) x 1 s.33(1) x 1 s.34(1)(a) x 1	
Murrindindi Shire Council	s.33(1) x 7	

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Museums Victoria	s.28(1)(c) x 1 s.30(1) x 2 s.31(1)(d) x 2 s.32(1) x 1 s.33(1) x 3 s.34(1)(b) x 2 s.34(4)(a) x 2	
National Gallery of Victoria	s.29(b) x 1 s.29A x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.34(4)(a) x 1 s.35(1)(b) x 1	
Nillumbik Shire Council	s.30(1) x 1 s.31(1)(a) x 1 s.31(1)(b) x 1 s.33(1) x 7 s.34(1)(b) x 1 s.35(1)(b) x 5	
North East Region Water Corporation (t/a North East Water)	s.30(1) x 2 s.33(1) x 1	
Northeast Health Wangaratta	s.25A(1) x 2 s.33(1) x 2	
Northern Health	s.25A(1) x 1 s.30(1) x 4 s.33(1) x 391 s.35(1)(b) x 75	
Office of Public Prosecutions	s.32(1) x 6 s.33(1) x 8 s.35(1)(b) x 4 s.38 x 4	
Office of the Victorian Information Commissioner	s.32(1) x 2 s.33(1) x 2	s.38 x 1
Parks Victoria	s.25A(1) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 2 s.34(1)(b) x 3	
Parkville Youth Mental Health and Wellbeing Service	s.33(1) x 10 s.35(1)(a) x 10 s.35(1)(b) x 3	
Peninsula Health (Bayside Health)	s.25A(1) x 6 s.30(1) x 4 s.31(1)(a) x 1 s.33(1) x 29 s.33(4) x 2 s.35(1)(b) x 11	
Peter MacCallum Cancer Centre	s.30(1) x 2 s.31(1)(c) x 1 s.32(1) x 1 s.33(1) x 20 s.33(6) x 12 s.35(1)(a) x 3	
Portland District Health	s.33(1) x 1 s.38 x 1	
Ports Victoria	s.34(1)(a) x 1 s.34(1)(b) x 1 s.35(1)(a) x 1	

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Premier of Victoria	s.25A(1) x 1 s.28(1)(ba) x 1 s.28(1)(c) x 1 s.30(1) x 2 s.32(1) x 1 s.33(1) x 10 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(a) x 1	
Professional Boxing and Combat Sports Board	s.30(1) x 1 s.33(1) x 1	
Racing Victoria Limited	s.25A(5) x 1 s.32(1) x 1 s.33(1) x 4 s.35(1)(b) x 2	
Remembrance Parks Central Victoria	s.25A(5) x 1 s.33(1) x 1	
Respect Victoria	s.25A(1) x 1 s.30(1) x 1 s.33(1) x 1	
RMIT University	s.25A(1) x 2 s.30(1) x 6 s.33(1) x 10 s.34(4)(a) x 1 s.34(4)(b) x 2 s.35(1)(b) x 4	
Rural City of Wangaratta	s.33(1) x 17	
Safe Transport Victoria	s.30(1) x 3 s.33(1) x 19	
Safer Care Victoria	s.30(1) x 3 s.32(1) x 1 s.33(1) x 2 s.35(1)(b) x 2	
Shrine of Remembrance Trust	s.25A(1) x 1	
Social Services Regulator	s.31(1)(d) x 1	
South East Water Corporation	s.25A(1) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 3 s.34(1)(a) x 1 s.34(4)(a) x 1	
South Gippsland Shire Council	s.30(1) x 3 s.33(1) x 3 s.34(1)(b) x 1 s.35(1)(b) x 1	
South West Healthcare	s.33(1) x 41 s.34(4)(a) x 1 s.35(1)(b) x 47	
Southern Grampians Shire Council	s.30(1) x 1 s.33(1) x 1 s.35(1)(a) x 1	
St Vincent's Health	s.30(1) x 100 s.32(1) x 2 s.33(1) x 460 s.35(1)(b) x 96 s.38 x 20	
State Library of Victoria	s.25A(5) x 2 s.30(1) x 5 s.32(1) x 1 s.33(1) x 6 s.34(1)(b) x 1 s.35(1)(a) x 3	

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
State Revenue Office	s.25A(5) x 2 s.29(b) x 2 s.30(1) x 8 s.31(1)(a) x 4 s.31(1)(c) x 3 s.31(1)(d) x 6 s.32(1) x 2 s.33(1) x 5 s.35(1)(b) x 6 s.36(1)(b) x 1 s.38 x 9	
Strathbogie Shire Council	s.30(1) x 1 s.33(1) x 10 s.34(4)(a) x 1 s.35(1)(a) x 1	
Suburban Rail Loop Authority	s.28(1)(b) x 1 s.28(1)(c) x 2 s.28(1)(d) x 3 s.30(1) x 11 s.32(1) x 4 s.33(1) x 5 s.34(1)(a) x 3 s.34(1)(b) x 6 s.34(4)(a) x 7 s.35(1)(a) x 2	
Surf Coast Shire Council	s.25A(1) x 1 s.25A(5) x 2 s.30(1) x 6 s.31(1)(c) x 3 s.31(1)(d) x 2 s.32(1) x 2 s.33(1) x 21 s.33(6) x 1 s.34(1)(b) x 1 s.35(1)(b) x 5 s.38 x 1 s.29B x 1	
Swan Hill Rural City Council	s.33(1) x 1 s.34(4)(a) x 1	
Swinburne University of Technology	s.25A(1) x 3 s.30(1) x 3 s.31(1)(d) x 1 s.32(1) x 2 s.33(1) x 4 s.35(1)(b) x 3 s.36(1)(b) x 1	
The Royal Children's Hospital	s.30(1) x 5 s.32(1) x 4 s.33(1) x 399 s.34(1)(a) x 2 s.38 x 32	
The Royal Society for the Prevention of Cruelty to Animals (RSPCA Victoria)	s.25A(1) x 2 s.31(1)(a) x 2 s.33(1) x 10 s.35(1)(a) x 2 s.24A(1) x 1	
The Royal Women's Hospital	s.25A(1) x 2 s.30(1) x 8 s.32(1) x 1 s.33(1) x 112 s.35(1)(a) x 3 s.35(1)(b) x 1 s.38 x 8	
Towong Shire Council	s.33(1) x 1	

Exemptions cited under the FOI Act (continued)

Regulated entity	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Transport Accident Commission	s.25A(1) x 25 s.25A(5) x 2 s.30(1) x 815 s.31(1)(a) x 9 s.32(1) x 578 s.33(1) x 185 s.35(1)(b) x 1 s.38 x 522	
Triple Zero Victoria	s.25A(1) x 2 s.29(a) x 1 s.30(1) x 3 s.33(1) x 3 s.34(1)(b) x 1 s.34(4)(a) x 1 s.38 x 18	
University of Melbourne	s.25A(1) x 4 s.25A(5) x 1 s.30(1) x 20 s.32(1) x 9 s.33(1) x 15 s.34(1)(b) x 11 s.34(4)(a) x 8 s.35(1)(a) x 4 s.35(1)(b) x 9	
V/Line Corporation	s.25A(1) x 1 s.30(1) x 3 s.33(1) x 4 s.35(1)(b) x 3	
VicGrid	s.34(1)(b) x 1	
VicScreen	s.30(1) x 1 s.33(1) x 1 s.34(1)(b) x 1 s.34(4)(a) x 1	
Victoria Legal Aid	s.33(1) x 4 s.38 x 3	
Victoria Police	s.25A(1) x 3 s.25A(5) x 109 s.29(b) x 2 s.29A x 5 s.30(1) x 291 s.31(1)(a) x 91 s.31(1)(b) x 77 s.31(1)(d) x 678 s.31(1)(e) x 7 s.31(3) x 11 s.32(1) x 5 s.33(1) x 2392 s.33(4) x 3 s.33(6) x 9 s.34(1)(b) x 1 s.35(1)(b) x 95 s.36(1)(b) x 1 s.38 x 383 s.31(4) x 4	s.25A(1) x 1 s.25A(5) x 2 s.30(1) x 3 s.31(1)(d) x 3 s.31(1)(e) x 2 s.33(1) x 11 s.35(1)(b) x 2 s.38 x 3 s.25A(5) x 2 s.30(1) x 3 s.31(1)(d) x 3 s.31(1)(e) x 2 s.33(1) x 11 s.35(1)(b) x 2 s.38 x 3
Victoria State Emergency Service	s.25A(1) x 1 s.30(1) x 2 s.32(1) x 1 s.33(1) x 10 s.35(1)(b) x 1	
Victoria University	s.25A(1) x 1	
Victorian Auditor-General's Office	s.33(1) x 1 s.38 x 2	
Victorian Convention and Event Trust	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1	
Victorian Curriculum and Assessment Authority	s.25A(1) x 2 s.30(1) x 1	
Victorian Disability Worker Commission (includes Victorian Disability Worker Commissioner)	s.30(1) x 2 s.33(1) x 1	
Victorian Electoral Commission	s.33(1) x 2	
Victorian Equal Opportunity and Human Rights Commission	s.33(1) x 2 s.38 x 2	
Victorian Fisheries Authority	s.28(1)(b) x 1 s.30(1) x 4 s.33(1) x 8 s.34(1)(b) x 3 s.35(1)(b) x 5 s.36(1)(b) x 1	
Victorian Gambling and Casino Control Commission	s.30(1) x 1 s.33(1) x 1 s.38 x 1	
Victorian Government Solicitor	s.32(1) x 2 s.33(1) x 2 s.35(1)(b) x 2 s.38 x 1	
Victorian Infrastructure Delivery Authority	s.25A(1) x 3 s.25A(5) x 1 s.28(1)(b) x 3 s.28(1)(ba) x 3 s.28(1)(c) x 1 s.28(1)(d) x 3 s.29A x 1 s.30(1) x 13 s.32(1) x 3 s.33(1) x 5 s.34(1)(b) x 9 s.34(4)(a) x 7 s.35(1)(b) x 2	
Victorian Institute of Forensic Medicine	s.30(1) x 1 s.33(1) x 3 s.34(1)(b) x 1 s.35(1)(a) x 1	
Victorian Institute of Forensic Mental Health	s.30(1) x 21 s.31(1)(d) x 2 s.32(1) x 3 s.33(1) x 66 s.35(1)(b) x 10 s.38 x 2	
Victorian Institute of Teaching	s.25A(5) x 1 s.29(b) x 1 s.30(1) x 2 s.31(1)(a) x 1 s.31(1)(b) x 1 s.33(1) x 3 s.35(1)(b) x 3 s.38 x 3	
Victorian Legal Admissions Board	s.25A(1) x 1	
Victorian Legal Services Board	s.25A(1) x 1 s.38 x 1	s.38 x 1
Victorian Legal Services Commissioner	s.25A(1) x 5 s.31(1)(a) x 3 s.32(1) x 2 s.33(1) x 4 s.38 x 5 s.31A x 1	
Victorian Managed Insurance Authority	s.28(1)(d) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.34(1)(b) x 1 s.34(4)(a) x 3 s.36(1)(b) x 2	
Victorian Multicultural Commission	s.33(1) x 1	
Victorian Ombudsman	s.33(1) x 1	
Victorian Registration and Qualifications Authority	s.25A(5) x 1 s.30(1) x 2 s.33(1) x 1 s.34(1)(b) x 1 s.35(1)(b) x 2 s.38 x 1	
Victorian Small Business Commission	s.33(1) x 1	
Victorian WorkCover Authority (t/a WorkSafe)	s.25A(1) x 29 s.25A(5) x 32 s.30(1) x 22 s.31(1)(a) x 29 s.31(1)(b) x 35 s.31(1)(d) x 22 s.32(1) x 69 s.33(1) x 1470 s.34(1)(a) x 1 s.34(1)(b) x 29 s.35(1)(a) x 1 s.35(1)(b) x 568 s.36(1)(b) x 1 s.38 x 11	s.25A(1) x 1
Warrnambool City Council	s.33(1) x 13 s.34(1)(b) x 1 s.35(1)(b) x 1	
Wellington Shire Council	s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 1 s.34(1)(b) x 1	
West Gippsland Healthcare Group	s.31(1)(c) x 6	
West Wimmera Shire Council	s.33(1) x 1 s.34(1)(a) x 2	
Western Health	s.25A(1) x 4 s.30(1) x 35 s.33(1) x 85 s.35(1)(a) x 3 s.35(1)(b) x 98 s.38 x 4	
Whittlesea City Council	s.30(1) x 1 s.33(1) x 34	
Wodonga City Council	s.30(1) x 1 s.33(1) x 1	
Workplace Injury Commission	s.30(1) x 1 s.32(1) x 1	
Wyndham City Council	s.31(1)(a) x 1 s.32(1) x 2 s.33(1) x 7 s.34(1)(a) x 4 s.34(1)(b) x 1 s.35(1)(b) x 1 s.31A x 1	
Yarra City Council	s.25A(5) x 15 s.30(1) x 1 s.32(1) x 1 s.33(1) x 5 s.34(1)(b) x 7	
Yarra Ranges Shire Council	s.25A(1) x 1 s.30(1) x 2 s.31(1)(a) x 1 s.32(1) x 2 s.33(1) x 19 s.34(1)(a) x 1 s.34(1)(b) x 1 s.35(1)(b) x 1	
Yarra Valley Water Corporation	s.30(1) x 2 s.32(1) x 1 s.33(1) x 29 s.34(1)(b) x 2 s.34(4)(a) x 4 s.35(1)(b) x 2	
Yarrawonga Health	s.24(1) x 1	
Zoological Parks and Gardens Board	s.33(1) x 2	

Appendix D

Names and titles of FOI decision makers

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Albury Wodonga Health	Melissa Rudd (FOI Officer)	[196 - 18 - 0]
	Zoe Schwarz (FOI & Information Privacy Manager)	[0 - 3 - 0]
	Donna Michael (FOI Officer)	[213 - 15 - 0]
	Jennifer Brown (FOI Officer)	[206 - 15 - 0]
Alexandra District Health	Claire Palmer (Chief Executive Officer)	[22 - 0 - 1]
Alfred Care Group (Bayside Health)	Dr Simon Staffrace (Director of Medical Services)	[253 - 12 - 1]
	Amanda Hart (FOI Manager)	[7 - 0 - 1]
	Dr Philippa Hawkings (Director of Medical Services)	[3250 - 21 - 11]
Alpine Health	Cameron Butler (Chief Executive Officer)	[2 - 0 - 1]
	Joshua Freeman (Interim Chief Executive Officer)	[4 - 0 - 0]
	Rhys Gloury (Interim Chief Executive Officer)	[9 - 0 - 0]
Alpine Resorts Victoria	Geoff Fallon (FOI Manager)	[0 - 4 - 0]
Alpine Shire Council	Belinda Schultz (Governance Officer)	[0 - 1 - 0]
Ambulance Victoria	Jess Burgoyne (FOI Officer)	[7 - 0 - 0]
	Savina Vitinaros (FOI Officer)	[277 - 89 - 0]
	Rebecca Voicesu (FOI Officer)	[82 - 0 - 0]
	Stephanie Scully (FOI Officer)	[40 - 0 - 0]
	Paul Maclean (FOI Manager)	[807 - 191 - 1]
	Kelly Mcnair (FOI Officer)	[148 - 47 - 0]
	Tina White (FOI Officer)	[585 - 281 - 4]
	Kate Dockrey (FOI Officer)	[29 - 3 - 0]
	Emma Pullin (FOI Officer)	[58 - 0 - 0]
	Erin Delianis (FOI Officer)	[77 - 0 - 0]
	Meg Winchester (FOI Officer)	[97 - 3 - 0]
AMES Australia	Aileen Srdic (Senior Manager Governance and Integrity)	[0 - 1 - 0]
Ararat Rural City Council	Chandra Willmott (FOI & Information Privacy Manager)	[1 - 0 - 0]
Architects Registration Board of Victoria	Fiona Gjoni (FOI Officer)	[1 - 3 - 0]
Austin Health	Jennifer Bradshaw (Senior Clinical Neuropsychologist)	[0 - 1 - 0]
	Jodie McGregor (Senior Clinical Neuropsychologist)	[4 - 0 - 0]
	Julie Hume (Divisional Manager MH)	[3 - 0 - 0]
	Dr Maryam Ejareh Dar (Clinical Director - MH)	[2 - 2 - 0]
	Dr Lanki Pangnadasa (Clinical Neuropsychologist)	[1 - 0 - 0]
	Dr Marie O'Shea (Head of Neuropsychology)	[7 - 0 - 0]
	Dr Akshay Ilango (Consultant Psychiatrist)	[2 - 0 - 0]
	Lucy Oehr (Clinical Neuropsychologist)	[0 - 1 - 0]
	Dr Campbell Thorpe (Clinical Director - Medical)	[0 - 5 - 0]
	Tessa Pham (Legal Counsel)	[0 - 4 - 2]
	Margaret Blanch (FOI Reviewer Mental Health)	[11 - 7 - 0]
	Rachel Sassi (Family Violence Support Lead)	[1 - 3 - 0]
	Dr Victoria Harpwood (Clinical Director - Mental Health)	[16 - 3 - 0]
	Christina Lambros (Divisional Manager MH)	[8 - 0 - 0]
	Dr Tony Chan (FOI Reviewer Medical)	[1161 - 12 - 0]
	Alan Finch (FOI Reviewer Mental Health)	[144 - 141 - 0]
	Kate Wendt (Operation Manager Health Information Services)	[11 - 1 - 0]
	Mardi Stephens (FOI Manager)	[339 - 14 - 6]
Australian Grand Prix Corporation	Martin Butler (FOI Officer)	[0 - 0 - 1]
	Dale Nardella (FOI Officer)	[0 - 1 - 0]
Bairnsdale Regional Health Service	Allyson Reddick (Health Information Manager)	[1 - 1 - 0]
	Sarah Cooper Cowan (FOI Officer)	[6 - 0 - 0]
	Robyn Vallance (FOI Officer)	[58 - 0 - 0]
	Debbie Andrews (FOI Officer)	[230 - 4 - 0]
Banyule City Council	Tiina Price (FOI Officer)	[5 - 3 - 1]
	Penny O'Connor (FOI Officer)	[6 - 23 - 0]
Barwon Health	Fiona Nelson (Lawyer)	[1 - 3 - 1]
	Victoria Durbidge (FOI Officer)	[4 - 17 - 0]
	Megan Kumnick (FOI Officer)	[36 - 54 - 0]
	Bernadine McNamara (General Counsel)	[9 - 10 - 0]
	Snadra Gregory (FOI Officer)	[270 - 706 - 0]
	Anita Scicluna (FOI Officer)	[38 - 215 - 0]
	Fiona Harland (FOI Officer)	[88 - 160 - 0]
	Melisa Robinson (Health Information Manager)	[11 - 2 - 0]
	Kirsty Leslie-Miller (FOI Manager)	[96 - 82 - 7]
Barwon Region Water Corporation	Dee Cropley (FOI Officer)	[0 - 4 - 0]
	Robyn Gaeth (FOI Officer)	[2 - 1 - 0]
Bass Coast Health (Bayside Health)	Kelly McRae (FOI & Information Privacy Manager)	[5 - 0 - 0]
	Emilia Pezzi (FOI & Information Privacy Manager)	[103 - 0 - 0]
Bass Coast Shire Council	Renee Fischer (FOI Officer)	[0 - 3 - 0]
	Kristine Newnham (FOI Officer)	[0 - 9 - 0]
	Kristy Grattan (FOI Manager)	[0 - 1 - 0]
Baw Baw Shire Council	Allira Merlo (FOI Officer)	[6 - 16 - 0]
Bayside City Council	Perry Lay-Pass (FOI Officer)	[13 - 9 - 0]
	Karen Brown (Coordinator Compliance & Privacy)	[3 - 1 - 0]
	Michelle Tipton (Manager Governance & Risk)	[1 - 0 - 0]
Beaufort and Skipton Health Service	Meryn Pease (Chief Executive Officer)	[26 - 0 - 0]
Beechworth Health Service	Elizabeth Ibrom (FOI Officer)	[1 - 0 - 0]
Benalla Health	Lisa Waite (FOI Manager)	[33 - 0 - 0]
Benalla Rural City Council	Jessica Pendergast (FOI Officer)	[1 - 2 - 0]
Bendigo Health	Susan Roberts (FOI Officer)	[98 - 71 - 2]
	Michelle Cybula (FOI Officer)	[284 - 71 - 0]
	Charlene Menzel (FOI Officer)	[156 - 58 - 0]
Bendigo Kangan Institute	Kerri Ricketts (Mananger Records and Information)	[62 - 0 - 0]
Boort District Health	Mohammed Mubarak Meera Sahib (FOI Officer)	[3 - 0 - 0]
Borough of Queenscliffe	Jenni Walker (FOI Officer)	[1 - 4 - 0]
Box Hill Institute	Edwin Stone (FOI Officer)	[19 - 1 - 0]
Brimbank City Council	Amanda Marijanovic (FOI Officer)	[16 - 11 - 0]
	Rebecca Dixon (FOI Officer)	[0 - 1 - 0]
	Dan George (FOI Officer)	[0 - 2 - 0]
Building and Plumbing Commission	Tracy Anders (Senior FOI & Privacy Officer)	[8 - 12 - 21]
	Joanne Kalker (Manager, Corporate Governance)	[1 - 9 - 8]
	Kelly Fastuca (FOI & Privacy Officer)	[7 - 16 - 4]
	Lia Morgan (FOI Officer)	[1 - 9 - 0]
	Grusha Malik (FOI & Privacy Officer)	[3 - 0 - 11]
	Esra Ikiz (FOI & Privacy Officer)	[2 - 14 - 4]
	Biswo Bhadel (FOI & Privacy Officer)	[0 - 4 - 0]
	Andrea McKie (Senior FOI & Privacy Officer)	[2 - 4 - 4]
Buloke Shire Council	Jen Hewett (Manager Governance)	[1 - 1 - 0]
	Daniel McLoughlan (Chief Executive Officer)	[0 - 2 - 0]
Calvary Health Care Bethlehem	Janine Stockley (FOI & Information Privacy Manager)	[0 - 2 - 0]
Campaspe Shire Council	Jane Still (FOI Manager)	[1 - 0 - 0]
	Shane Thurlow (FOI Officer)	[8 - 0 - 0]
Cardinia Shire Council	Julia Donaldson (FOI & Privacy Officer)	[5 - 19 - 0]
	Sharyn Tilley (Coordinator Governance)	[0 - 3 - 0]
Central Gippsland Health Service	Aileen Onley (General Manager Business Performance & Data Analytics)	[164 - 0 - 0]
Central Gippsland Region Water Corporation (t/a Gippsland Water)	Amy Phillips (Governance Leader)	[0 - 3 - 0]
	Donna Wardle (Senior Legal Counsel)	[0 - 1 - 0]
Central Goldfields Shire Council	Avi Maharaj (FOI Officer)	[1 - 0 - 0]
	Melissa Hill (FOI Officer)	[6 - 3 - 0]

Names and titles of FOI decision makers (continued)

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Central Highlands Region Water Corporation	Lyndal Healey (FOI Officer)	[1 - 0 - 0]
Central Highlands Rural Health	Andrew Walby (Director of Medical Services)	[4 - 0 - 0]
	Maree Cuddihy (Chief Executive Officer)	[50 - 0 - 0]
Chisholm Institute	Thomas Patereskos (General Counsel)	[4 - 19 - 0]
City of Ballarat	Lyndsay Leingang (FOI Officer)	[16 - 17 - 5]
	Stephanie Hosking (FOI Officer)	[1 - 2 - 1]
City of Boroondara	Mark Alyward (Senior Governance and Integrity Officer)	[1 - 2 - 0]
	Kirstin Ritchie (Coordinator Governance)	[4 - 5 - 0]
	Hannah Box (Governance Officer)	[9 - 5 - 0]
	Hayley Hisgrove (Governance Officer)	[5 - 11 - 1]
City of Casey	Dani Stephenson (Integrity Officer)	[1 - 9 - 0]
	Claire Haby (Governance Officer)	[1 - 4 - 0]
	Jacinta MacLeod (Team Leader Governance & Integrity)	[1 - 0 - 0]
	Geraldene Rajendra (Integrity Officer)	[1 - 7 - 1]
	Simon Breman (Integrity Officer)	[3 - 11 - 0]
City of Darebin	Rosie Ferreira (FOI Officer)	[15 - 2 - 0]
	Doug Bouke (FOI Officer)	[8 - 20 - 1]
City of Greater Bendigo	Katie Frances (FOI Officer)	[3 - 5 - 1]
	Rachel Isaac (FOI Officer)	[12 - 5 - 1]
City of Greater Dandenong	Kat Lang (FOI Officer)	[5 - 1 - 0]
	Jiaqi Wang (FOI Officer)	[12 - 2 - 1]
City of Greater Geelong	Louise Hennig (Legal Counsel, Corporate & Compliance)	[14 - 13 - 0]
	Cass Saunders (FOI & Privacy Officer)	[125 - 156 - 5]
City of Melbourne	Elizabeth Manou (FOI Officer)	[0 - 1 - 0]
	Morgan McNally (FOI Officer)	[4 - 40 - 3]
	Peter Gannoni (FOI Officer)	[33 - 5 - 3]
City of Monash	Geeta Budhiraja (Governance Officer)	[0 - 3 - 0]
	Vicki Chiang (FOI Officer)	[20 - 12 - 7]
City of Port Phillip	Tiina Price (FOI Officer)	[3 - 0 - 0]
	Joanne Shea (FOI Officer)	[22 - 7 - 4]
City of Stonnington	Lucy Bastick (FOI Officer)	[38 - 30 - 12]
	Rhys Thomas (Governance Coordinator)	[2 - 3 - 0]
City of Whitehorse	Angelo Luczek (Senior FOI Officer)	[2 - 2 - 0]
	Leah Pritchett (FOI Officer)	[14 - 7 - 0]
Cladding Safety Victoria	Tanya Thomas (Head of Legal)	[1 - 1 - 1]
Cohuna District Hospital	Wendy Lunghusen (FOI & Information Privacy Manager)	[20 - 0 - 0]
Colac Area Health	Eve Eden (Health Information Manager)	[1 - 0 - 0]
	Louisa Pearce (FOI Officer)	[37 - 2 - 0]
	Ian Mackay (Director of Medical Services)	[7 - 0 - 0]
Colac Otway Shire	Belinda Rocka (FOI Officer)	[0 - 10 - 0]
Coliban Region Water Corporation	Ryan Millard (General Counsel)	[0 - 1 - 0]
	Kellie Gibson (Acting Corporate Secretary)	[0 - 2 - 0]
	Deborah Jenkins (Corporate Secretary and Governance Manager)	[0 - 1 - 0]
Commission for Children and Young People	Leanne Barnes (Chief Executive Officer)	[0 - 0 - 10]
Corangamite Catchment Management Authority	Dr Amber CLarke (Chief Executive Officer)	[1 - 0 - 0]
Corangamite Shire	Jane Clifford (FOI Officer)	[3 - 0 - 0]
Country Fire Authority	Leanna La Combre (FOI Officer)	[27 - 12 - 7]
	Paul Ramage (FOI Officer)	[1 - 0 - 0]
Court Services Victoria	Maya Statton (Acting Manager, Legal and Governance)	[0 - 1 - 0]
	Aleksandra Janezic (Manager, Legal and Governance)	[1 - 5 - 7]
Dairy Food Safety Victoria	Allison McNamara (Acting Chief Executive Officer)	[0 - 0 - 1]
Deakin University	Nicholas Pappin (Head of Compliance & Contract Governance)	[2 - 1 - 1]
	Domenica Poci-Kocsis (Coordinator, Compliance)	[7 - 11 - 2]

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Department of Education	Natasha Haslem (FOI Officer)	[0 - 2 - 0]
	Monica Barnes (FOI Manager)	[21 - 6 - 0]
	Kelly Snare (FOI Officer)	[15 - 12 - 8]
	Kathy Maikousis (FOI Manager)	[13 - 8 - 2]
	Jade Papathanasiou (FOI Officer)	[7 - 0 - 0]
	Shane Skelton (FOI Officer)	[50 - 40 - 1]
	Evan Spurway (FOI Manager)	[27 - 20 - 2]
	Damien OShea (FOI Manager)	[0 - 1 - 0]
Department of Energy, Environment and Climate Action	Ari Perlow (Manager Information Access)	[2 - 1 - 5]
	Aimee Whytcross (Senior IAU Officer)	[2 - 9 - 1]
	Jade Forrester (Senior IAU Officer)	[2 - 5 - 0]
	Jayden Lawrence (IAU Officer)	[5 - 14 - 4]
	Roo Anand (Senior IAU Officer)	[2 - 1 - 0]
	Roman Vahler (Principal Adviser)	[0 - 3 - 6]
	Kelly Rutledge (Senior IAU Officer)	[1 - 5 - 2]
	Josh Farrier (IAU Officer)	[14 - 25 - 6]
	Bena Asafu-Adjaye (Senior IAU Officer)	[1 - 6 - 1]
	Usama Khan (Senior IAU Officer)	[0 - 2 - 0]
	Stuart Atkins (Principal Adviser)	[2 - 2 - 1]
Department of Families, Fairness and Housing	Emily Zahorjanski (FOI Officer)	[3 - 17 - 0]
	Stephanie Vidler (FOI Officer)	[0 - 0 - 60]
	Sophie Thompson (FOI Officer)	[1 - 42 - 2]
	Tanya Surae (FOI Officer)	[7 - 79 - 0]
	Narelle Staub (Director)	[4 - 1 - 0]
	Mesha Sojourn (FOI Officer)	[10 - 133 - 1]
	Abel Simpson-Yap (FOI Officer)	[2 - 44 - 0]
	Diantha Schut (FOI Officer)	[0 - 0 - 5]
	Lisa Scholes (Director)	[17 - 41 - 5]
	Livia Punaro (FOI Officer)	[2 - 46 - 0]
	Samantha Phipps (FOI Officer)	[3 - 69 - 0]
	Jade Papathanasiou (FOI Manager)	[4 - 6 - 0]
	Xavier Mugavu-Spittle (FOI Officer)	[0 - 3 - 3]
	Deena Morgan (FOI Officer)	[0 - 1 - 218]
	Noeline McKenzie (FOI Officer)	[14 - 187 - 0]
	Will Luby (FOI Officer)	[2 - 34 - 0]
	Ophelia Lobo (FOI Officer)	[1 - 10 - 32]
	Sophie Liakos (FOI Officer)	[5 - 32 - 64]
	Sam Li (FOI Officer)	[0 - 0 - 12]
	Stephanie Koutsoukos (FOI Officer)	[0 - 1 - 58]
	Neve Kotonis (FOI Officer)	[0 - 0 - 25]
	Jennifer Jones (FOI Officer)	[3 - 35 - 0]
	Kane Ireson (FOI Officer)	[0 - 21 - 0]
	Esra Ikiz (FOI Officer)	[1 - 0 - 24]
	Lisa Hay (FOI Officer)	[3 - 15 - 0]
	Melissa Gardner (FOI Officer)	[0 - 67 - 40]
	Axel Fuller (FOI Officer)	[0 - 0 - 25]
	Jade Frechette (FOI Officer)	[3 - 38 - 0]
	Michelle Crowe (Director)	[0 - 1 - 0]
	Josie Collings (FOI Officer)	[1 - 16 - 9]
	Jay Cadiramen (FOI Manager)	[8 - 1 - 4]
	Nicole Brown (FOI Officer)	[0 - 0 - 34]
	Jessica Benjamin (FOI Officer)	[1 - 10 - 0]
	Esra Argus (FOI Officer)	[0 - 0 - 50]

Names and titles of FOI decision makers (continued)

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Department of Government Services (DGS) (includes Victorian Local Government Grants Commission/ Residential Tenancies Bond Authority/Victorian Government Purchasing Board/Business Licensing Authority/Motor Car Traders Claims Committee/ Minister for Government Services/previous Ministers for Government Services/Minister for Local Government/Previous Minister for Local Government/Minister for Consumer Affairs/Previous Minister for Consumer Affairs/Minister for Cost of Living/Minister for Renters)	Josh Crawley (Acting FOI Officer)	[1 - 11 - 0]
	Suzanne Yardley (FOI Officer)	[7 - 30 - 2]
	Catherine Bray (FOI Officer)	[4 - 18 - 3]
	Tina Kyriakos (Senior FOI Officer)	[2 - 9 - 1]
Department of Health	Alexandra Henderson (FOI Manager)	[44 - 55 - 12]
	Mike Cain (FOI Manager)	[17 - 22 - 1]
	Bishoy Attalla (FOI Officer)	[20 - 13 - 0]
Department of Jobs, Skills, Industry and Regions	Lisa Marsicovetere (Director, Public and Administrative Law)	[0 - 1 - 0]
	Evan Brookes (Acting FOI Manager)	[0 - 3 - 0]
	Alexandra Henderson (Principal FOI Officer)	[1 - 0 - 0]
	Cindy Tata (FOI Manager)	[7 - 34 - 2]
Department of Justice and Community Safety (includes Firearms Appeals Committee/Appeal Costs Board/Local Government Inspectorate)	Monica White (Senior FOI Advisor)	[0 - 9 - 0]
	Michael Stefanovic (Chief Municipal Inspector)	[0 - 2 - 0]
	Carry Raftery (FOI Manager)	[2 - 9 - 1]
	Sibel Aldemir (FOI Advisor)	[1 - 6 - 0]
	Lima Ashori (FOI Officer)	[0 - 8 - 26]
	Maddie Barnes (FOI Officer)	[1 - 10 - 35]
	Mitchell Beach (Principal Officer Topicals)	[2 - 51 - 3]
	Sally Beaver (Senior FOI Officer)	[3 - 10 - 13]
	Karla Hooke (Senior FOI Officer)	[9 - 69 - 14]
	Joel Jeremiejczyk (Senior FOI Advisor)	[2 - 9 - 2]
	Frank Markopoulos (FOI Officer)	[2 - 131 - 0]
	Andrew McCann (Senior FOI Advisor)	[1 - 10 - 1]
	Claire McDonough (Senior FOI Advisor)	[14 - 15 - 3]
	William Ng (FOI Officer)	[0 - 3 - 0]
	Alana Palavikas (FOI Team Leader)	[0 - 2 - 0]
	Robbie Peschel (Senior FOI Officer)	[3 - 249 - 0]
	Natasha Haslem (Senior FOI Advisor)	[1 - 4 - 4]
	Danielle Henderson (Principal Officer Topicals)	[4 - 2 - 1]
	Matt Hall (FOI Team Leader)	[1 - 9 - 0]
	Alia Dib (Senior FOI Officer)	[0 - 0 - 22]
	Amy Grunwaldt (Principal Officer Reporting Reviews and Complaints)	[3 - 11 - 1]
	Marley Cullinan (Senior FOI Officer)	[9 - 326 - 4]
	Rebecca Corston (Senior FOI Officer)	[11 - 132 - 28]
	Catherine Castro (FOI Officer)	[0 - 0 - 18]
	Dakota Copley Morgan (FOI Officer)	[1 - 108 - 2]
	Rosie Binns (Senior FOI Advisor)	[2 - 40 - 11]
	Jessica Benjamin (Senior FOI Officer)	[13 - 207 - 5]
Department of Premier and Cabinet	Jane Wischer (Senior FOI and Privacy Officer)	[1 - 2 - 1]
	Matthew Thompson (Manager, FOI and Privacy)	[1 - 10 - 0]
	Brenna Steel (Senior FOI and Privacy Officer)	[2 - 14 - 2]
	Margaret Hurley (FOI and Privacy Officer)	[5 - 28 - 0]

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Department of Transport and Planning	Pranav Saluja (Privacy & Information Access Lead)	[411 - 34 - 61]
	Vivian Chung (FOI Officer)	[9 - 3 - 2]
	Mikaela Maher (FOI Officer)	[15 - 55 - 9]
	Michelle Grech (FOI Officer)	[27 - 28 - 4]
	Mary Paton (Privacy & Information Access Lead)	[42 - 55 - 21]
	Kristian Dzolev (FOI Officer)	[0 - 0 - 3]
	Jacqueline Tierney (FOI Officer)	[105 - 63 - 12]
	Gavin Mak (FOI Officer)	[75 - 166 - 7]
	Darson Bonett (FOI & Information Privacy Manager)	[12 - 3 - 3]
	Claudia Tonner (FOI Officer)	[63 - 128 - 22]
	Andrew Weston (FOI & Information Privacy Manager)	[2 - 0 - 2]
	Allison Sheehan (FOI Officer)	[12 - 7 - 4]
	Allana Parolin (FOI Officer)	[31 - 84 - 7]
Department of Treasury and Finance	Adam McFerran (Senior FOI Officer)	[0 - 5 - 0]
	Sophie Thompson (Senior FOI Officer)	[1 - 2 - 1]
	Kelly Rutledge (Senior FOI Officer)	[1 - 6 - 0]
	Alex Price (Deputy General Counsel)	[0 - 1 - 0]
	Agata Bober (General Counsel)	[3 - 32 - 7]
	Kate Kulman (Senior FOI Manager)	[4 - 8 - 2]
Deputy Premier of Victoria	Margaret Hurley (FOI and Privacy Officer)	[1 - 0 - 0]
Development Victoria	Kate McKenna (FOI Manager)	[0 - 1 - 0]
	Samantha Oliver (FOI Officer)	[0 - 3 - 1]
Dhelkaya Health	Heather Paulet (Manager, Health Information Services)	[1 - 0 - 0]
	Karin Peak (FOI Officer & Health Information Manager)	[36 - 0 - 0]
East Gippsland Catchment Management Authority	Rebecca Hemming (Chief Executive Officer)	[0 - 1 - 0]
East Gippsland Region Water Corporation (t/a East Gippsland Water)	Dayna Roe (FOI Officer)	[0 - 1 - 0]
	Lynette Maggs (FOI Officer)	[0 - 1 - 0]
East Gippsland Shire Council	Elizabeth Walter (FOI and Privacy Officer)	[21 - 1 - 0]
	Sarah Johnstone (General Manager Business Excellence)	[1 - 0 - 0]
East Grampians Health Service	Rebecca Peters (Director of Clinical Services)	[37 - 0 - 0]
East Wimmera Health Service	Trevor Adem (Chief Executive Officer)	[17 - 0 - 0]
Eastern Health	Shannon Dempsey (FOI Officer)	[42 - 153 - 1]
	Sarah Godfrey (FOI Officer)	[210 - 185 - 1]
	Sally-Anne McKinney (FOI Manager)	[8 - 11 - 0]
	Sally-Anne Thomas (FOI Officer)	[76 - 183 - 0]
	Meg Lenehan (FOI Officer)	[48 - 120 - 0]
	Madeleine Poulentzas (FOI Officer)	[25 - 109 - 1]
	Erin Chapman (FOI Officer)	[4 - 8 - 0]
	Ann-Maree Baker (FOI Officer)	[57 - 173 - 2]
	Andrea Allis (FOI Officer)	[86 - 351 - 8]
	Amanda Park (FOI Officer)	[2 - 7 - 1]
	Alissa Schultink (FOI Officer)	[0 - 1 - 0]
Echuca Regional Health	Rochelle Glover (FOI Officer)	[163 - 0 - 0]
Emergency Services Superannuation Board (t/a ESSSuper)	Ivone Li (FOI Officer)	[13 - 0 - 0]
Energy Safe Victoria	Katherine Ludvik (FOI Officer)	[25 - 10 - 1]
	Danielle Nicholson (FOI Manager)	[0 - 1 - 0]
Environment Protection Authority	Patrick McLeod (FOI Officer)	[1 - 0 - 0]
	Lauren Wood (FOI Officer)	[5 - 8 - 3]
	Julia Begley (FOI Officer)	[19 - 14 - 5]
	Colin Wolfe (FOI Manager)	[23 - 13 - 4]
Essential Services Commission	Sarah Sheppard (Chief Executive Officer)	[1 - 2 - 0]
Fire Rescue Victoria	Jan Smith (FOI Officer)	[0 - 623 - 0]
	Danielle Jones (General Counsel)	[0 - 2 - 0]
	Stacey Sharpe (FOI Manager)	[9 - 5 - 1]
Frankston City Council (includes Frankston Cemetery Trust)	Jacob Atkinson (Senior Freedom of Information Officer)	[21 - 17 - 0]
	Carole Fleeman (Coordinator Freedom of Information and Privacy)	[2 - 2 - 0]
Gannawarra Shire Council	Warren Taylor (FOI Officer)	[14 - 0 - 0]

Names and titles of FOI decision makers (continued)

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Geelong Cemeteries Trust	Martin Lanyon (Director Corporate Services/CFO)	[0 - 2 - 0]
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	Melissa Jeal (FOI Manager)	[0 - 4 - 1]
Gippsland Southern Health Service (Bayside Health)	Sharon Shaw (Health Information Manager)	[25 - 0 - 0]
Glen Eira City Council	Ludwig Cook (FOI Officer)	[9 - 5 - 1]
	Alexandra Saltis (FOI Officer)	[2 - 4 - 1]
Glenelg Hopkins Catchment Management Authority	Janette Albert (FOI Officer)	[1 - 1 - 0]
Glenelg Shire Council	Kylie Walford (FOI Officer)	[1 - 3 - 0]
Golden Plains Shire Council	Lauren Richardson (Governance and Risk Specialist)	[1 - 20 - 0]
Gordon Institute of TAFE	Patrick Moulton (Chief Operations Officer)	[1 - 0 - 0]
Goulburn Broken Catchment Management Authority	Kylie Miriantini-Mele (FOI Officer)	[0 - 2 - 0]
Goulburn Valley Health	Toni Jones (FOI Officer)	[46 - 116 - 0]
	Jay Kuiper (FOI Officer)	[138 - 104 - 0]
	Theresa De Waal (FOI Officer)	[16 - 24 - 0]
Goulburn Valley Region Water Corporation	Brett Elgar (Manager - Office of Managing Director)	[0 - 1 - 0]
Goulburn-Murray Rural Water Corporation	Lauren Cornwall (FOI Officer)	[7 - 3 - 1]
	Jaclyn Cameron (FOI Officer)	[2 - 0 - 0]
Grampians Health	Sinead Macharia (FOI reviewer)	[17 - 54 - 0]
	Erica Stoney (FOI Reviewer)	[19 - 129 - 0]
	Joanne Carter (Medical Legal Officer)	[0 - 1 - 0]
	Sharon Tainsh (FOI reviewer)	[10 - 22 - 0]
	Megan Rosewarne (FOI Reviewer)	[4 - 47 - 0]
	Adrian Nyaumwe (Registrar)	[6 - 29 - 0]
	Kristenn Wilkinson (Medico Legal Officer)	[7 - 8 - 0]
	Leanne Whyte (FOI Reviewer)	[3 - 13 - 0]
	Cathy Milner (FOI reviewer)	[14 - 64 - 0]
	Bryson Ward (Lawyer)	[2 - 2 - 0]
	Maryann Borys (FOI reviewer)	[8 - 10 - 0]
	Anna Glenn (FOI Manager)	[386 - 407 - 7]
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	Tegan Rudolph (FOI Manager)	[2 - 0 - 2]
Great Ocean Road Coast and Parks Authority	FOI Officer (FOI Officer)	[0 - 3 - 0]
Great Ocean Road Health	Dr David Mullen (Director of Medical Services)	[47 - 0 - 0]
	Jenny Salkeld (Acting Director of Clinical Services)	[4 - 0 - 0]
	Andrea Russell (Director of Clinical Services)	[8 - 0 - 0]
Greater Metropolitan Cemeteries Trust	Andrew Port (FOI Officer)	[1 - 1 - 0]
	Priya Nair (FOI Officer)	[1 - 0 - 0]
Greater Shepparton City Council	Peter Lucarelli (Governance Compliance Officer)	[7 - 2 - 3]
Greater Western Water	Priscilla Wong (General Counsel)	[12 - 23 - 4]
	Rosalind Robson (Legal Counsel - Governance, FOI & Privacy)	[32 - 1 - 0]
Greyhound Racing Victoria	Murray Bruce (FOI Manager)	[0 - 0 - 1]
Hamilton Colerain Reserve Committee of Management	Hilary King (Secretary)	[1 - 0 - 0]
Harness Racing Victoria	Glynn Mayne (FOI Manager)	[0 - 2 - 0]
Health Complaints Commissioner	Michael Stagg (Assistant Commissioner)	[1 - 0 - 2]
	Angela Palombo (Senior Advisor, Legal & Policy)	[2 - 4 - 0]
HealthShare Victoria	John Delinaoum (FOI Officer)	[0 - 1 - 0]
Heathcote Health	Fiona Lukaitis (Director of Clinical Care)	[3 - 0 - 0]
	Jade Runnalls (Acting Driector of Clinical Care)	[4 - 0 - 0]
	Angie Dredge (Director of Clinical Care)	[1 - 0 - 0]
Hepburn Shire Council (includes Bullarto Cemetery Trust)	Justin Finlayson (Manager Finance and Governance)	[1 - 0 - 0]
	Anthony Smith (Interim Manager Governance and Risk)	[4 - 0 - 0]
	Brooke Holmes (Director Performance and Transformation)	[0 - 1 - 0]
	Rebecca Smith (Manager Governance and Risk)	[0 - 0 - 1]
Hesse Rural Health Service	Carissa Brock (Chief Executive Officer)	[0 - 0 - 1]
Heywood Rural Health	Leigh Parker (Chief Executive Officer)	[3 - 0 - 0]

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Hindmarsh Shire Council	Janelle Reichelt (FOI Officer)	[1 - 0 - 0]
Hobsons Bay City Council	Josephine Lupiga (FOI Officer)	[4 - 48 - 2]
Holmesglen Institute	Fleur Goulding (FOI Officer)	[0 - 2 - 0]
Horsham Rural City Council	Catherine Schroder (FOI Officer)	[4 - 2 - 0]
Hume City Council	Chris Bradbury (FOI Officer)	[18 - 32 - 5]
Indigo Shire Council	Annabel Harding (Governance Coordinator)	[1 - 0 - 0]
	Cassie Horne (Governance Officer)	[6 - 1 - 0]
Inglewood and Districts Health Service	Mark Nally (Director of Nursing)	[1 - 0 - 0]
	Bronwyn Phillips (Director of Community and Allies Health Services)	[4 - 0 - 0]
Integrity Oversight Victoria	Calum Fryer (FOI Officer)	[0 - 1 - 0]
Kerang District Health	Allison Harvey (Health Information Manager)	[10 - 0 - 0]
Kingston City Council	Catherine McGarry (Governance and FOI Officer)	[13 - 13 - 2]
	Kelly Shacklock (Manager of Governance, Risk & Integrity)	[0 - 0 - 1]
Knox City Council	Damian Watson (FOI Officer)	[5 - 11 - 0]
Kooweerup Regional Health Service (Bayside Health)	Aileen Thoms (FOI Officer)	[4 - 0 - 0]
Kyabram and District Health Services	Lisa Drysdale (Health Information Manager)	[35 - 0 - 0]
La Trobe University	Fiona Rowley (FOI & Information Privacy Manager)	[9 - 12 - 0]
Labour Hire Authority	Michelle Osborne (Chief Operating Officer)	[0 - 1 - 1]
Latrobe City Council	Jack Coogan (Compliance Officer)	[0 - 10 - 2]
	Chelsea Paynter (Coordinator Audit, Risk and Compliance)	[0 - 3 - 0]
Latrobe Regional Hospital	Leena Lawrence (Medical Management Registrar)	[123 - 5 - 0]
	Helen Jeges (Clinical Neuropsychologist)	[92 - 27 - 0]
	Ellie Knight (Health Information Manager)	[187 - 6 - 1]
Loddon Shire Council	Lisa Clue (Manager Governance)	[2 - 2 - 0]
Lower Murray Urban and Rural Water Authority (t/a Lower Murray Water)	Erinne Carey (FOI Officer)	[5 - 1 - 0]
Macedon Ranges Shire Council	Cherry Stojanovic (FOI Officer)	[3 - 8 - 2]
	Robert Coles (FOI Officer)	[0 - 2 - 2]
	Jessica Clarke-Hong (FOI Officer)	[0 - 1 - 0]
Mallee Track Health and Community Service	Rosemary Cattanach (FOI Officer)	[45 - 0 - 0]
Manningham City Council	Melissa Zarif (FOI Officer)	[17 - 12 - 0]
Mansfield District Hospital	Mikaylah Cummins (FOI Officer)	[5 - 0 - 0]
	Leonie Berry (Health Information Manager)	[13 - 0 - 0]
Mansfield Shire Council	Jane Carter (FOI Officer)	[3 - 4 - 0]
Maribyrnong City Council	Michelle McCulloch (FOI Officer)	[5 - 13 - 2]
	Chris Southavong (FOI Officer)	[5 - 15 - 2]
Maroondah City Council	Brendan Tauro (FOI Officer)	[0 - 14 - 2]
Maryborough District Health Service	Debbie Rogers (Executive Director of Care,	[20 - 0 - 0]
	Chief Nurse and Midwife)	[13 - 0 - 0]
	Kym Peter (Interim Executive Director of Care, Chief Nurse and Midwife)	[3 - 0 - 0]
	Bernadette Hammond (Interim Executive Director of Care)	[1 - 0 - 0]
	Leanne Shea (Acting Chief Executive Officer)	[1 - 0 - 0]
	Nickola Allan (Chief Executive Officer)	
Melbourne and Olympic Parks Trust	Courtney McKay (FOI Officer)	[0 - 0 - 1]
Melbourne Health	Andrew Mariadason (Director Medicolegal Services)	[243 - 91 - 3]
	Edward Mullen (Director Of Medical Workforce Medical Lead)	[0 - 1 - 0]
	Nitin Shukla (Consultant Psychiatrist)	[1 - 0 - 0]
	Catherine Hearn (Consultant Psychiatrist)	[1 - 0 - 0]
	Veronique Browne (Medical Director Royal Melbourne Hospital	[1 - 1 - 0]
	Mental Health Services)	
	Hunter Eagle (MedicoLegal Officer)	[2 - 0 - 0]
	Jessica Mifsud (FOI Officer)	[82 - 102 - 0]
	Hannah Leongue(FOI Officer)	[147 - 71 - 0]
	Lynne Humble (FOI Officer)	[345 - 519 - 0]
	Tamara Coppens (FOI Officer)	[564 - 1150 - 0]
	Simon Jones (Consultant Psychiatrist)	[8 - 45 - 0]
Melbourne Polytechnic	Gracieuse Amah (FOI & Information Privacy Manager)	[0 - 0 - 1]

Names and titles of FOI decision makers (continued)

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Melbourne Water	Voula Skliris (FOI Officer)	[11 - 2 - 0]
	Kate Croker (FOI Officer)	[5 - 5 - 0]
Melton City Council	Sian Rainford (Senior Lawyer & Property Advisor)	[1 - 1 - 0]
	Emma Langley (Freedom of Information and Legal Support Officer)	[4 - 13 - 0]
	Maia Leahy (Freedom of Information and Legal Support Officer)	[17 - 25 - 5]
Mental Health and Wellbeing Commission	Martin Pike (Principal Legal Officer)	[0 - 3 - 1]
Mental Health Tribunal	Kristin Giles (Principal Legal Officer)	[0 - 1 - 2]
Mercy Hospitals Victoria Ltd	Michael Lograsso (Director of Medical Services - MH&W)	[0 - 8 - 0]
	Dean Stevenson (Associate Clinical Services Director)	[4 - 117 - 0]
	Thomas Chan (Chief Medical Officer (Acting))	[715 - 83 - 2]
Merri-bek City Council	Naomi Ellis (FOI Manager)	[19 - 11 - 2]
	Saskia Hunter (FOI Officer)	[3 - 1 - 0]
	Yvonne Callanan (FOI & Information Privacy Manager)	[0 - 1 - 0]
Mildura Base Public Hospital	Sophie George (FOI Officer)	[294 - 26 - 0]
Mildura Rural City Council	Simone Loveridge (FOI Officer)	[0 - 0 - 1]
	Brittany Wanigasekera (FOI Officer)	[0 - 1 - 0]
	Simone Loveridge (FOI Officer)	[2 - 7 - 0]
	Kealey Lush (FOI Manager)	[0 - 1 - 0]
Minister for Corrections (includes previous Minister for Corrections)	Karla Hooke (Senior FOI Officer)	[0 - 1 - 0]
	Claire Mcdonough (Senior FOI Officer)	[0 - 0 - 1]
Minister for Education	Kathy Maikousis (FOI Manager)	[1 - 0 - 0]
Minister for Emergency Services	Joel Jeremiejczyk (Senior FOI Advisor)	[0 - 0 - 1]
	Danielle Henderson (Topicals Principle Officer)	[0 - 0 - 1]
Minister for Energy and Resources	Ari Perlow (Manager Information Access)	[0 - 1 - 0]
	Josh Farrier (Information Access Officer)	[0 - 1 - 0]
Minister for First Peoples	Brenna Steel (Senior FOI and Privacy Officer)	[0 - 1 - 0]
Minister for Health (includes previous Minister for Health)	Mike Cain (FOI Manager)	[0 - 1 - 0]
Minister for Planning	Michelle Grech (FOI Officer)	[0 - 1 - 0]
	Mikaela Maher (FOI Officer)	[0 - 1 - 0]
Minister for Police	Danielle Henderson (Principal FOI Officer)	[0 - 1 - 0]
Minister for Public and Active Transport	Allana Parolin (FOI Officer)	[1 - 0 - 0]
Minister for Sport and Major Events (includes Minister for Tourism, Sport and Major Events)	Cindy Tata (FOI Manager)	[0 - 1 - 0]
Minister for Transport Infrastructure	Gavin Mak (FOI Officer)	[0 - 2 - 0]
Mitchell Shire Council	Ellen McComish (FOI Officer)	[8 - 5 - 0]
	Lidia Harding (FOI Officer)	[4 - 6 - 0]
Moira Shire Council	Margaret Hinck (Senior Governance & Risk Officer)	[2 - 9 - 2]
Monash Health	Carrie Harris (FOI Officer)	[373 - 15 - 2]
	Hayley Capiron (Health Information Manager)	[988 - 20 - 2]
	Jodie Thompson (Health Information Manager)	[771 - 68 - 0]
	Frances Rogers (FOI Officer)	[775 - 143 - 1]
	Maija Dimitis (Health Information Manager)	[462 - 65 - 0]
Monash University	Fiona Hunt (FOI Officer)	[70 - 5 - 2]
	Lisa Davis (FOI Officer)	[7 - 2 - 0]
Moonee Valley City Council	Stephanie Hosking (FOI Officer)	[25 - 11 - 6]
	Rosie Ferreira (FOI Officer)	[1 - 0 - 0]
	Lee McSweeney (FOI Officer)	[12 - 1 - 1]
Moorabool Shire Council	Paula Giaquinta (FOI Officer)	[1 - 0 - 0]
	Heidi Hamilton (FOI Officer)	[3 - 6 - 3]
Mornington Peninsula Shire (includes Mornington Peninsula Cemetery Trust)	Chelsea Wilson (Team Leader Governance Services)	[0 - 11 - 3]
	Jenny Richardson (FOI Officer)	[6 - 44 - 0]
	Rachel Stocks (FOI Officer)	[0 - 30 - 0]
	Diana Harris (Governance Officer)	[0 - 1 - 0]
Mount Alexander Shire Council	Marty Williams (FOI Officer)	[0 - 3 - 0]
	Augustine Sheppard (FOI Officer)	[0 - 10 - 0]

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Moyne Health Services	Julieanne Crow (FOI & Information Privacy Manager)	[3 - 0 - 0]
Moyne Shire Council	Alicia Cohen (Governance Coordinator)	[1 - 3 - 1]
Municipal Association of Victoria	Matthew Thornton (FOI Officer)	[0 - 3 - 0]
Murrindindi Shire Council	Nicole North-Vanner (FOI Officer)	[10 - 7 - 0]
Museums Victoria	Rose Bollen (Head, Strategic Information and Compliance)	[0 - 3 - 0]
National Gallery of Victoria	Yan Lee (Manager, Governance, Policy & Planning)	[0 - 1 - 0]
NCN Health	Tania Hill (FOI Officer)	[56 - 0 - 0]
Nillumbik Shire Council	Daan Van Orsouw (Freedom of Information & Privacy Advisor)	[7 - 7 - 0]
North East Region Water Corporation (t/a North East Water)	Misty Howard (FOI Officer)	[0 - 2 - 1]
Northeast Health Wangaratta	Dr Garry Wilkes (FOI & Information Privacy Manager)	[129 - 0 - 2]
	Dr Hannah Maloney (FOI & Information Privacy Manager)	[100 - 0 - 0]
Northern Health	Suresh Yadav (Deputy Head of Unit, Adult Bed Based Mental Health)	[50 - 49 - 1]
	Flanna Maju (Legal Assistant)	[5 - 0 - 0]
	Meri Milevski (FOI Officer)	[175 - 100 - 0]
	Bree Coulthard (FOI Manager)	[538 - 263 - 3]
	Julie Jambon (Head of Unit, Older Adult's Mental Health)	[4 - 0 - 0]
	Devapriya Rudolph (Head of Unit, Adult Community Mental Health)	[21 - 9 - 0]
Office of Public Prosecutions	Tracey Russell (FOI Manager)	[1 - 0 - 0]
	Tanya D'Souza (FOI Officer)	[0 - 8 - 10]
Office of the Victorian Information Commissioner	Ted Lipiarski (Chief Operating Officer)	[2 - 2 - 0]
Orbost Regional Health	Susuie Wait (FOI Manager)	[28 - 0 - 0]
Parks Victoria	Olivia Martinello (FOI Officer)	[6 - 4 - 0]
	Perry Lay-Pass (FOI Officer)	[0 - 1 - 0]
	Alexandra Deprez (FOI Officer)	[0 - 1 - 0]
	Emily Boutard (FOI Officer)	[4 - 0 - 0]
Parkville Youth Mental Health and Wellbeing Service	Astha tomar (Director of Medical Services)	[20 - 13 - 0]
	Loretta Xuereb (FOI Officer)	[40 - 10 - 0]
Peninsula Health (Bayside Health)	Shyaman Menon (Director of Medical Services)	[0 - 1 - 0]
	Nikhila Ramachandran (FOI Officer)	[387 - 10 - 8]
	Michelle Wilson (FOI Officer)	[232 - 2 - 3]
	Laura collons (FOI & Information Privacy Manager)	[1 - 0 - 0]
	Hadrian Dawson (FOI Manager)	[228 - 10 - 16]
	Chloe Kaisara (FOI Officer)	[140 - 2 - 0]
Peter MacCallum Cancer Centre	Teresa Trotta (FOI Officer)	[194 - 39 - 0]
Portland District Health	Rachel Austin (FOI Officer)	[79 - 0 - 2]
Ports Victoria	Julie Brne (FOI Officer)	[1 - 2 - 0]
Premier of Victoria	Margaret Hurley (FOI and Privacy Officer)	[0 - 4 - 1]
	Brenna Steel (Senior FOI and Privacy Officer)	[0 - 5 - 0]
	Matthew Thompson (Manager, FOI and Privacy)	[0 - 1 - 0]
PrimeSafe	Michael Coffey (Chief Executive Officer)	[3 - 0 - 0]
Professional Boxing and Combat Sports Board	Alan Clayton (Chair, Professional Boxing and Combat Sports Board)	[1 - 1 - 0]
Pyrenees Shire Council	Kathy Bramwell (Acting Manager Governance & Performance)	[3 - 0 - 0]
Racing Victoria Limited	Simonette Foletti (FOI Officer)	[0 - 4 - 1]
Remembrance Parks Central Victoria	Lauretta Stace (Chief Executive Officer)	[0 - 1 - 0]
Respect Victoria	Helen Bolton (Chief Executive Officer)	[1 - 1 - 0]
RMIT University	Roman Kennedy (Associate Director - Privacy & Freedom of Information)	[0 - 9 - 4]
	Laili Aladin (Senior Advisor - Privacy & Freedom of Information)	[0 - 1 - 0]
	Jane Koesasi (FOI Officer)	[1 - 2 - 1]
Rochester and Elmore District Health Service	Meaghan Douglas (FOI Officer)	[6 - 0 - 0]
Rural City of Wangaratta	Claire Kearns (FOI & Information Privacy Manager)	[0 - 1 - 0]
	Andrew Scoffern (FOI Officer)	[7 - 13 - 0]
	Andrew Lovett (FOI & Information Privacy Manager)	[0 - 3 - 0]
Rural Northwest Health	Lois O'Callaghan (Chief Executive Officer)	[5 - 0 - 0]

Names and titles of FOI decision makers (continued)

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Safe Transport Victoria	Bilge Eser (Lawyer)	[3 - 7 - 3]
	Tannaz Dehghan (Senior Lawyer)	[0 - 1 - 0]
	Nabilla Hedar (Lawyer)	[0 - 2 - 0]
	Athanasia Drakapolous (Paralegal)	[1 - 1 - 0]
	Emma Kiernan (Senior Lawyer)	[5 - 6 - 0]
	Kylie Pang (Lawyer)	[4 - 2 - 0]
Safer Care Victoria	Louise McKinlay (Chief Executive Officer)	[1 - 5 - 0]
Seymour Health	Bronwyn Kutz (FOI Officer)	[11 - 0 - 0]
	Amanda Ingham (Health Information Manager)	[25 - 0 - 0]
Shrine of Remembrance Trust	Pallav Ahuja (FOI Manager)	[0 - 1 - 0]
Social Services Regulator	Stacey Killackey (Executive Director Legal and Internal Review (General Counsel))	[1 - 1 - 0]
South East Water Corporation	Gavin Warner (General Counsel)	[7 - 2 - 0]
	Kate O'Connor (FOI Officer)	[31 - 3 - 0]
	Fiona Hunt (FOI Officer)	[25 - 0 - 2]
South Gippsland Hospital	Mr. Paul Greenhalgh (Chief Executive Officer)	[4 - 0 - 0]
South Gippsland Region Water Corporation (t/a South Gippsland Water)	Alex Doherty (Corporate Secretary)	[1 - 0 - 0]
South Gippsland Shire Council	Jade Harry (FOI Officer)	[3 - 1 - 0]
	Avril Piasente (FOI Officer)	[4 - 3 - 0]
South West Healthcare	Miranda Sollychin (Chief Medical Officer)	[363 - 45 - 0]
	Richard Campion (Executive Director of Mental Health Services)	[9 - 1 - 0]
	Bronwen Ross (Interim Director of Medical Services)	[23 - 2 - 0]
	John Gallichio (Interim Director of Medical Services)	[19 - 4 - 1]
	Kate McConnon (Executive Director of Medical Services)	[70 - 8 - 0]
Southern Grampians Shire Council	Karly Herring (FOI Officer)	[0 - 1 - 0]
St Vincent's Health	Danielle Kelly (FOI Officer)	[461 - 634 - 6]
State Library of Victoria	Alistair Mytton (Chief Executive Officer)	[0 - 5 - 1]
State Revenue Office	Katherine Klaus (Manager, Revenue Policy, Privacy and FOI)	[2 - 0 - 0]
	Rosalind Robson (FOI Specialist)	[8 - 4 - 3]
	Roman Valher (FOI Manager)	[0 - 5 - 1]
	Seaton Theobald (FOI Officer)	[1 - 5 - 1]
Strathbogie Shire Council	Aileen Davidson (Records/Freedom of Information Officer)	[0 - 10 - 0]
Suburban Rail Loop Authority	Lisa Vescovi (Managing Principal Lawyer and FOI Officer)	[12 - 12 - 2]
Surf Coast Shire Council	Heidi Mellar (FOI Manager)	[0 - 1 - 0]
	Elena Keane (FOI Officer)	[0 - 20 - 6]
Surveyors Registration Board of Victoria	Craig Sandy (Chair, SRBV)	[1 - 0 - 0]
Swan Hill District Health	Mollie Crtichley (Health Information Manager)	[2 - 0 - 0]
	Allison Harvey (Health Information Manager)	[179 - 0 - 0]
	Megan Leahy (Chief Health Information Manager)	[16 - 0 - 0]
Swan Hill Rural City Council	Anthony Duffin (Information Coordinator)	[2 - 2 - 0]
Swinburne University of Technology	Olivia Martinello (FOI Officer)	[1 - 1 - 0]
	Josh Forster (FOI Officer)	[0 - 3 - 5]
	Andrew Kaynes (FOI Officer)	[0 - 1 - 0]
Tallangatta Health Service	Vicki Pitcher (Chief Executive Officer)	[1 - 0 - 0]
Terang & Mortlake Health Service	Julia Ogdin (Chief Executive Officer)	[4 - 0 - 0]
The Royal Children's Hospital	Ricky Huynh (FOI Reviewer)	[176 - 160 - 0]
	Liz Morgan (Senior Legal Counsel)	[4 - 3 - 2]
	Anne Dive (Mental Health)	[1 - 0 - 0]
	Felix McMillan (Mental Health Clinican)	[1 - 0 - 0]
	Sanjay Patel (Mental Health Clinician)	[1 - 0 - 0]
	Joanne Dean (Nurse Unit Manager)	[1 - 0 - 0]
	May Low (Senior Legal Counsel)	[4 - 1 - 0]
	Annabelle Mann (General Counsel)	[3 - 1 - 1]
	Judith Smith (FOI Reviewer)	[250 - 176 - 2]
	Angela Wood (FOI Reviewer)	[70 - 60 - 0]
The Royal Society for the Prevention of Cruelty to Animals (RSPCA Victoria)	Jean Cameron (FOI Officer)	[2 - 9 - 7]
The Royal Victorian Eye and Ear Hospital	Emma Macartney (Health Information Services Team Leader)	[306 - 0 - 0]
The Royal Women's Hospital	Felix Billington-Kleinman (Freedom of Information Coordinator)	[209 - 44 - 0]
	Michelle Schonrock (FOI Manager)	[213 - 79 - 0]
Timboon and District Healthcare Service	Gary Castledine (Chief Executive Officer)	[43 - 0 - 0]
Towong Shire Council	Narelle Taylor (Director Corporate and Organisational Development)	[0 - 0 - 1]
Transport Accident Commission	Victoria Karpicz (FOI Officer)	[8 - 9 - 0]
	Suzie Camorra (FOI Officer)	[114 - 217 - 6]
	Rebecca Gage (FOI Officer)	[5 - 7 - 0]
	Nicholas Smith (FOI Officer)	[21 - 41 - 0]
	Melissa Hockley (FOI Officer)	[42 - 29 - 0]
	Marjan Popal (Information & Privacy Advisor)	[117 - 115 - 9]
	Louise Smith (FOI Officer)	[122 - 130 - 7]
	Kate Braentel (FOI Manager)	[2 - 4 - 2]
	Dakota Anderson (FOI Officer)	[114 - 219 - 1]
	Cheryl Johnson (FOI Officer)	[151 - 144 - 2]
	Ashlee Gillett (FOI Officer)	[14 - 21 - 0]
	Angela Smith (FOI Officer)	[63 - 111 - 2]
Triple Zero Victoria	Terese Roddam (Legal Counsel)	[2 - 5 - 1]
	Keshini Singh (Senior Legal Counsel)	[0 - 0 - 1]
	Alice Felman (Director Legal Services)	[5 - 5 - 9]
Tweddle Child + Family Health Service	Nadine Stacey (Director of Nursing)	[4 - 0 - 0]
University of Divinity	James McLaren (Vice-Chancellor)	[1 - 0 - 0]
	Hannah Hornsby (Secretary)	[1 - 0 - 0]
University of Melbourne	Rosy Peake (FOI Officer)	[0 - 2 - 2]
	Prof. Sarath Ranganathan (FOI Officer)	[30 - 5 - 0]
	Dr Nancy Huggett (FOI Officer)	[2 - 16 - 8]
V/Line Corporation	Mr. Ashley Peter-budge (Lawyer)	[4 - 9 - 1]
VicGrid	Alistair Parker (Chief Executive Officer)	[0 - 1 - 0]
VicScreen	Emma Cornall (Senior Manager, Legal)	[0 - 1 - 0]
Victoria Legal Aid	Omar Shabaneh (Senior Lawyer)	[1 - 1 - 0]
	Ali Yildiz (Managing Lawyer)	[10 - 2 - 4]
	Jenny Tam (Managing Lawyer)	[1 - 0 - 0]
Victoria Police	Michael Mazza (Deputy FOI Officer)	[0 - 0 - 1]
	Rajni Rana (Assistant FOI Officer)	[1 - 0 - 1]
	Jens Bertelsen (Inspector)	[0 - 1 - 1]
	Joshua Stefani (Acting Assistant FOI Officer)	[0 - 0 - 49]
	Justine Demetry (Assistant FOI Officer)	[13 - 47 - 6]
	Dr. Grant Burns (Health Information Manager)	[0 - 1 - 0]
	Madison Bogdan (Assistant FOI Officer)	[7 - 78 - 1]
	Robin Davey (FOI Manager)	[22 - 69 - 23]
	Emily Foreman (Assistant FOI Officer)	[20 - 156 - 40]
	Michael Jackel (Assistant FOI Officer)	[39 - 186 - 10]
	Mary Stamos (Assistant FOI Officer)	[25 - 210 - 12]
	Francesco Favata (Assistant FOI Officer)	[38 - 257 - 9]
	Leo Ryan (Acting Assistant FOI Officer)	[16 - 380 - 7]
	Marjorie Lunda (Assistant FOI Officer)	[58 - 474 - 46]
	Ryan Kassavetis (Assistant FOI Officer)	[27 - 651 - 4]
	Craig Matters (Inspector)	[0 - 1 - 0]
	Brett Shenton (Senior Sergeant)	[2 - 10 - 8]
Victoria State Emergency Service	Sandy Crone (Freedom of Information and Privacy Officer)	[7 - 1 - 0]
	Sue Xie (Freedom of Information and Privacy Officer)	[12 - 9 - 1]
Victoria University	Ana Mitrovic (FOI Officer)	[5 - 0 - 1]
Victorian Auditor-General's Office	Andrew Greaves (Chief Executive Officer)	[0 - 0 - 2]
	Andrew Greaves (Chief Executive Officer)	[0 - 1 - 0]
Victorian Collaborative Centre For Mental Health and Wellbeing	Sarah Wilson (Chief Executive Officer)	[1 - 0 - 0]

Names and titles of FOI decision makers (continued)

Regulated entity	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Victorian Convention and Event Trust	Rohan Astley (Chief Strategy and Governance Officer)	[0 - 1 - 0]
Victorian Curriculum and Assessment Authority	Jenny Morris (Principal Solicitor, Manager Legal Services)	[4 - 1 - 2]
Victorian Disability Worker Commission (includes Victorian Disability Worker Commissioner)	Kristen Lynch (Senior Legal Officer)	[0 - 1 - 0]
	Sandra Boateng (Acting General Counsel)	[0 - 1 - 0]
Victorian Electoral Commission	Rebecca French (FOI & Information Privacy Manager)	[2 - 2 - 0]
Victorian Equal Opportunity & Human Rights Commission	Ro Allen (Commissioner)	[0 - 2 - 0]
Victorian Fisheries Authority	Lachlan Jones (Manager Strategy, Planning and	[1 - 6 - 1]
	Business Improvement)	[0 - 1 - 0]
	Travis Dowling (Chief Executive Officer)	[1 - 3 - 0]
	Luke O'Sullivan (Director, Fisheries Management)	
Victorian Gambling and Casino Control Commission	Christopher Liaskos (Acting General Counsel and Executive	[0 - 1 - 0]
	Director Legal, Policy and Compliance)	
Victorian Government Solicitor	Matthew Hocking (Chief Executive Officer)	[0 - 2 - 1]
Victorian Infrastructure Delivery Authority	Efthimia Goudakis (Director, Legal)	[0 - 1 - 2]
	Stephanie Garnham (Principal Lawyer)	[0 - 2 - 0]
	Kate Kulman (Manager, FOI & Privacy)	[5 - 0 - 1]
	Dustin Byrne (Managing Principal Lawyer)	[12 - 10 - 6]
Victorian Institute of Forensic Medicine	Nicole Schlesinger (FOI Manager)	[0 - 2 - 0]
	Katie Howie (FOI Officer)	[0 - 2 - 0]
Victorian Institute of Forensic Mental Health	Hannah Kelaart (FOI & Information Access Manager)	[44 - 62 - 3]
	Maria Efthymiou (Director of Health Information)	[13 - 4 - 0]
Victorian Institute of Teaching	Martin Fletcher (Chief Executive Officer)	[0 - 3 - 1]
Victorian Legal Admissions Board	Maria Di Palma (FOI & Information Privacy Manager)	[0 - 1 - 0]
Victorian Legal Services Board	John Mazaris (FOI Officer)	[0 - 1 - 1]
Victorian Legal Services Commissioner	John Mazaris (FOI Officer)	[1 - 2 - 11]
Victorian Managed Insurance Authority	Frieda Esquelin (FOI Officer)	[2 - 3 - 0]
Victorian Multicultural Commission	Paul Bateman (FOI Officer)	[0 - 1 - 0]
Victorian Ombudsman	Kate Sullivan (Solicitor)	[2 - 1 - 0]
Victorian Planning Authority	Matthew thornley (FOI Officer)	[1 - 0 - 0]
Victorian Public Sector Commission	Di Minty (FOI Manager)	[1 - 0 - 0]
Victorian Rail Track (t/a VicTrack)	Amy Hu (Senior Legal Counsel and Freedom of Information Officer)	[5 - 0 - 0]
Victorian Registration and Qualifications Authority	Karissa Robinson (FOI Manager)	[0 - 3 - 3]
Victorian Skills Authority	Cindy Tata (FOI Manager)	[1 - 0 - 0]
Victorian Small Business Commission	Tim Symons (Interim Victorian Small Business Commissioner)	[0 - 1 - 0]
Victorian WorkCover Authority (t/a WorkSafe)	Charlotte McNiece (FOI Officer)	[0 - 56 - 7]
	Shelley Deacon (FOI Officer)	[0 - 213 - 16]
	Karen van der Chys (FOI Officer)	[1 - 170 - 10]
	Katherine Banerd (FOI Officer)	[1 - 146 - 12]
	Megan Hood (Legal Counsel FOI & Information Privacy)	[0 - 5 - 16]
	Michelle Limb (FOI Officer)	[1 - 161 - 15]
	Miranda Pritchard (FOI Officer)	[4 - 100 - 4]
	Monique Pakzamir (FOI Officer)	[0 - 245 - 11]
	Rebecca Cato (Legal Counsel FOI & Information Privacy)	[1 - 3 - 8]
	Fiona Raw (FOI Officer)	[1 - 91 - 13]
	Balinda Herath (FOI Officer)	[1 - 144 - 7]
	Ashlee Vadnal (FOI Officer)	[1 - 121 - 17]
Wannon Region Water Corporation	Tim Beilby (FOI Manager)	[1 - 0 - 0]
Warrnambool City Council	James Plozza (FOI Manager)	[0 - 15 - 0]
Wellington Shire Council	Arthur Skipitaris (General Manager Corporate Services)	[3 - 0 - 0]
	Denise Lovitt (FOI & Information Privacy Manager)	[20 - 3 - 0]
West Gippsland Catchment Management Authority	Adam Dunn (Executive Manager)	[1 - 0 - 0]
West Gippsland Healthcare Group	Dr Letitia Clark (Director of Medical Services)	[0 - 1 - 0]
	Matthew Kemp (Health Information Manager)	[4 - 1 - 0]
	Meagan Gillespie (Records Coordinator)	[16 - 1 - 0]
	Lauren Beechey (FOI Officer)	[19 - 1 - 0]
	Dr Bill Frazer (Records Coordinator)	[164 - 2 - 0]
West Wimmera Health Service	Cheree Schneider (FOI Officer)	[19 - 0 - 0]
West Wimmera Shire Council	Katie Frost (FOI Officer)	[0 - 2 - 0]
Western District Health Service (includes Casterton Memorial Hospital)	Tara Kuilboer (FOI Officer)	[1 - 0 - 0]
	Rowena Clift (Chief Executive Officer)	[2 - 0 - 0]
	Dr Sophie Ping (Director of Medical Services)	[109 - 0 - 0]
	Natalie Rhook (Health Information Manager)	[23 - 0 - 0]
	Hillary Mhizha (Health Information Manager)	[7 - 0 - 0]
Western Health	Nadia Jayadel (FOI Officer)	[287 - 28 - 0]
	Madi Molla (FOI Officer)	[468 - 26 - 0]
	Natalie Vassolo (FOI Officer)	[76 - 10 - 0]
	Gayle Ekonomou (FOI Officer)	[170 - 5 - 0]
	Sofia Feye (FOI Officer)	[1141 - 148 - 2]
	Rabindra Rimal (FOI Manager)	[40 - 8 - 2]
Westernport Region Water Corporation	Tim Scholtes (Manager Strategy Performance & Governance)	[1 - 0 - 0]
Whitehorse Manningham Regional Library Corporation	Tracey Olive (FOI Officer)	[1 - 0 - 0]
Whittlesea City Council	Adreana Latimer (FOI Officer)	[16 - 34 - 0]
Wodonga City Council	Kevin Scully (Governance Officer)	[0 - 1 - 0]
Workplace Injury Commission	Dale Mitchell (Chief Financial Officer/Board Secretary)	[1 - 1 - 0]
Wyndham City Council	Mark Rossiter (Director)	[0 - 1 - 0]
	Evvie Lambrianidis (FOI & Privacy Team Leader)	[12 - 3 - 3]
	Colin Toilolo (FOI Officer)	[12 - 9 - 1]
Yarra City Council	Natasha Savic (Records Coordinator)	[17 - 21 - 0]
Yarra Ranges Shire Council	Vincenzo Lombardi (Director Corporate Services)	[0 - 2 - 0]
	Jessica Kruger (Information Management Compliance Lead)	[0 - 8 - 0]
	Jade Paizs (Information Management Compliance Lead)	[3 - 17 - 1]
Yarra Valley Water Corporation	Frank Portelli (FOI Officer)	[4 - 12 - 0]
	Felicia Tan (FOI Officer)	[0 - 4 - 0]
	Lisian Teh (FOI Officer)	[0 - 20 - 0]
Yarram and District Health Service	Toby Stewart (FOI Officer)	[19 - 0 - 0]
Yarrawonga Health	Chris Gartside (Director of Clinical Services)	[26 - 0 - 1]
Zoological Parks and Gardens Board	Lawrence Tai (FOI Officer)	[0 - 2 - 0]

Appendix E

FOI fees and charges

Regulated entity	Fees collected	Fees waived	Charges collected	Charges waived	Transferred fees waived
Totals	**$1,590,154.90**	**$496,773.80**	**$1,162,331.30**	**$173,029.59**	**$0**
Albury Wodonga Health	20328	3528	22800.83	1250	0
Alexandra District Health	537.6	235.2	0	0	0
Alfred Care Group (Bayside Health)	107620.8	26040	168509.8	10927.4	0
Alpine Health	336.6	369	0	0	0
Alpine Resorts Victoria	168	134.4	0	0	0
Ambulance Victoria	114777.6	0	0	0	0
AMES Australia	33.6	0	0	0	0
Ararat Rural City Council	201.6	33.6	50.4	0	0
Architects Registration Board of Victoria	67.2	0	0	0	0
Attorney General	33.6	0	0	0	0
Austin Health	52987.2	14716.8	36068.25	7315.4	0
Australian Grand Prix Corporation	66.3	0.9	0	0	0
Bairnsdale Regional Health Service	9844.8	974.4	0	0	0
Banyule City Council	1444.8	67.2	768.6	946.9	0
Barwon Health	44184.9	15387.9	12627.9	80	0
Barwon Region Water Corporation	235.2	201.6	0	0	0
Bass Coast Health (Bayside Health)	3729.6	537.6	3362.4	333.2	0
Bass Coast Shire Council	537.6	33.6	428.2	0	0
Baw Baw Shire Council	806.4	235.2	376.05	0	0
Bayside City Council	1444.8	604.8	815.4	25.2	0
Beaufort and Skipton Health Service	772.8	100.8	0	0	0
Beechworth Health Service	0	33.6	0	33.6	0
Benalla Health	672	470.4	525	455	0
Benalla Rural City Council	67.2	0	100.8	0	0
Bendigo Health	22315.2	4329.6	45831	2815.45	0
Bendigo Kangan Institute	0	2016	0	2016	0
Boort District Health	0	100.8	0	0	0
Borough of Queenscliffe	201.6	33.6	0	0	0
Box Hill Institute	0	604.8	60	504.3	0
Brimbank City Council	907.2	436.8	958.3	504	0
Building and Plumbing Commission	2643.6	6025.2	200.9	0	0
Buloke Shire Council	67.2	134.4	327.6	0	0
Calvary Health Care Bethlehem	33.6	33.6	33.6	33.6	0
Campaspe Shire Council	336	0	403.2	0	0
Cardinia Shire Council	2116.8	201.6	579.9	564.9	0
Central Gippsland Health Service	3897.6	1612.8	8307.4	0	0
Central Gippsland Region Water Corporation (t/a Gippsland Water)	100.8	33.6	0	0	0
Central Goldfields Shire Council	470.4	100.8	150.6	100.5	0
Central Highlands Region Water Corporation	33.6	0	0	0	0
Central Highlands Rural Health	1344	772.8	439	73	0
Chisholm Institute	1075.2	0	100.8	0	0
City of Ballarat	1881.6	0	943.8	0	0
City of Boroondara	1982.4	369.6	3125.84	151.2	0
City of Casey	1680	436.8	679.1	37.1	0
City of Darebin	1747.2	571.2	0	0	0
City of Greater Bendigo	907.2	772.8	328.2	0	0
City of Greater Dandenong	1108.8	67.2	706	0	0
City of Greater Geelong	11625.6	336	0	0	0
City of Melbourne	2986.8	306	9784.85	525	0
City of Monash	1276.8	470.4	201.7	0	0
City of Port Phillip	1142.4	336	1789.3	756	0
City of Stonnington	4435.2	168	3258.01	0	0
City of Whitehorse	837.3	405.9	201.5	201.65	0
Cladding Safety Victoria	100.8	0	0	0	0
Cohuna District Hospital	67.2	604.8	0	0	0
Colac Area Health	1411.2	336	0	0	0
Colac Otway Shire	302.4	33.6	982.8	0	0
Coliban Region Water Corporation	67.2	0	0	0	0
Commission for Children and Young People	436.8	134.4	0	0	0
Corangamite Shire	67.2	0	58.84	0	0
Country Fire Authority	1646.4	772.8	1133.9	0	0
Court Services Victoria	336	436.8	0	0	0
Dairy Food Safety Victoria	67.2	0	0	0	0
Deakin University	772.8	201.6	58.6	117	0
Department of Education	40118.4	6417.6	429.4	1326.85	0
Department of Energy, Environment and Climate Action	5980.8	504	809.76	2266.22	0
Department of Families, Fairness and Housing	2116.8	74491.2	0	831.35	0
Department of Government Services (DGS) (includes Victorian Local Government Grants Commission/Residential Tenancies Bond Authority/ Victorian Government Purchasing Board/Business Licensing Authority/Motor Car Traders Claims Committee/Minister for Government Services/ previous Ministers for Government Services/ Minister for Local Government/Previous Minister for Local Government/Minister for Consumer Affairs/ Previous Minister for Consumer Affairs/Minister for Cost of Living/Minister for Renters)	3158.4	672	1082.45	1159.2	0
Department of Health	4267.2	11020.8	0	0	0
Department of Jobs, Skills, Industry and Regions	2889.6	336	727.3	200.9	0
Department of Justice and Community Safety (includes Firearms Appeals Committee/Appeal Costs Board/Local Government Inspectorate)	21491.4	42919.8	75.6	243.4	0
Department of Premier and Cabinet	2452.8	604.8	667.6	814.2	0
Department of Transport and Planning	57210.7	14458.1	0	32733.5	0
Department of Treasury and Finance	2486.4	470.4	0	0	0
Deputy Premier of Victoria	0	33.6	0	0	0
Development Victoria	134.4	67.2	378	0	0
Dhelkaya Health	1142.4	33.6	352.4	96.6	0
East Gippsland Catchment Management Authority	33.6	0	103.6	0	0
East Gippsland Rail Trail Committee of Management	33.6	0	0	0	0
East Gippsland Region Water Corporation (t/a East Gippsland Water)	67.2	33.6	0	0	0
East Gippsland Shire Council	806.4	134.4	924	50.4	0
East Grampians Health Service	1512	1142.4	2748.62	1062.04	0
East Wimmera Health Service	436.8	134.4	291	0	0
Eastern Health	51637.5	14890.5	47100.2	18539.5	0
Echuca Regional Health	4872	604.8	4916.8	645.3	0
Emergency Services Superannuation Board (t/a ESSSuper)	369.6	33.6	0	0	0
Energy Safe Victoria	1075.2	302.4	0	270	0
Environment Protection Authority	4334.4	134.4	1049.7	378	0
Essential Services Commission	268.8	0	0	0	0
Fire Rescue Victoria	21134.4	1108.8	0	0	0
Frankston City Council (includes Frankston Cemetery Trust)	1108.8	403.2	539	1151.3	0
Gannawarra Shire Council	100.8	302.4	0	0	0
Geelong Cemeteries Trust	0	67.2	0	0	0
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	134.4	201.6	24.5	245	0
Gippsland Southern Health Service (Bayside Health)	840	0	520.2	0	0
Glen Eira City Council	1203.3	73.5	684.45	0	0
Glenelg Hopkins Catchment Management Authority	33.6	0	196.75	0	0

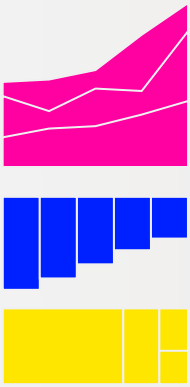
FOI fees and charges (continued)

Regulated entity	Fees collected	Fees waived	Charges collected	Charges waived	Transferred fees waived
Glenelg Shire Council	134.4	0	100.5	0	0
Golden Plains Shire Council	907.2	33.6	0	0	0
Goulburn Broken Catchment Management Authority	67.2	0	0	0	0
Goulburn Ovens Institute of TAFE (t/a GOTAFE)	0	100.8	0	0	0
Goulburn Valley Health	12902.4	2251.2	1571.4	0	0
Goulburn Valley Region Water Corporation	33.6	0	0	0	0
Goulburn-Murray Rural Water Corporation	739.2	0	579.6	271.6	0
Grampians Health	32155.2	12801.6	0	1936.5	0
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	168	0	0	0	0
Great Ocean Road Coast and Parks Authority	100.8	33.6	201.6	201.6	0
Great Ocean Road Health	1680	504	666.57	0	0
Greater Metropolitan Cemeteries Trust	0	100.8	0	0	0
Greater Shepparton City Council	603.9	0.9	276.5	0	0
Greater Western Water	4132.8	2352	0	0	0
Hamilton Colerain Reserve Committee of Management	33.6	0	0	0	0
Harness Racing Victoria	67.2	0	0	0	0
Health Complaints Commissioner	0	268.8	0	0	0
HealthShare Victoria	67.2	0	0	0	0
Heathcote Health	168	100.8	4.8	0	0
Hepburn Shire Council (includes Bullarto Cemetery Trust)	302.4	0	428.4	0	0
Hesse Rural Health Service	0	33.6	0	0	0
Heywood Rural Health	33.6	67.2	50	0	0
Hindmarsh Shire Council	33.6	0	327.8	0	0
Hobsons Bay City Council	1713.6	33.6	0	0	0
Holmesglen Institute	67.2	907.2	0	0	0
Horsham Rural City Council	134.4	201.6	179.29	0	0
Hume City Council	1545.6	1545.6	704.9	302.4	0
Indigo Shire Council	134.4	100.8	24.5	256.7	0
Inglewood and Districts Health Service	168	0	168	0	0
Integrity Oversight Victoria	0	268.8	0	0	0
Kerang District Health	336	0	434.8	0	0
Kingston City Council	1911.6	171.6	75	1386	0
Knox City Council	571.2	0	1600.37	50.4	0
Kooweerup Regional Health Service (Bayside Health)	0	134.4	0	0	0
Kyabram and District Health Services	1176	0	956.8	0	0
La Trobe University	705.6	201.6	0	0	0
Labour Hire Authority	168	0	479.1	0	0
Latrobe City Council	470.4	201.6	579.05	0	0
Latrobe Regional Hospital	14448	4435.2	14397.08	2616.8	0
Loddon Shire Council	134.4	0	0	75.6	0
Lower Murray Urban and Rural Water Authority (t/a Lower Murray Water)	268.8	0	0	0	0
Macedon Ranges Shire Council	873.6	33.6	652.6	0	0
Mallee Track Health and Community Service	1444.8	0	0	0	0
Manningham City Council	840	873.6	0	0	0
Mansfield District Hospital	369.6	268.8	0	0	0
Mansfield Shire Council	168	201.6	0	0	0
Maribyrnong City Council	1243.2	1041.6	2898	367.4	0
Maroondah City Council	571.2	0	0	0	0
Maryborough District Health Service	1075.2	705.6	1339.2	159	0
Melbourne and Olympic Parks Trust	0	33.6	0	0	0
Melbourne Health	109132.8	13473.6	126126.36	3280.79	0
Melbourne Polytechnic	33.6	436.8	0	0	0
Melbourne Water	907.2	33.6	2479.6	1902.7	0
Melton City Council	1243.2	2352	1246.9	599.6	0

Regulated entity	Fees collected	Fees waived	Charges collected	Charges waived	Transferred fees waived
Mental Health and Wellbeing Commission	33.6	100.8	0	0	0
Mental Health Tribunal	0	1612.8	0	0	0
Mercy Hospitals Victoria Ltd	22444.8	10281.6	0	0	0
Merri-bek City Council	1409.4	203.4	908	391.95	0
Mildura Base Public Hospital	11323.2	1310.4	26627.29	1359.2	0
Mildura Rural City Council	436.8	134.4	436.8	134.4	0
Minister for Casino, Gaming and Liquor Regulation	0	33.6	0	0	0
Minister for Corrections (includes previous Minister for Corrections)	67.2	33.6	0	0	0
Minister for Education	0	33.6	0	0	0
Minister for Emergency Services	134.4	0	0	0	0
Minister for Energy and Resources	67.2	0	0	0	0
Minister for Environment (includes previous Minister for Environment)	67.2	0	0	0	0
Minister for First Peoples	33.6	33.6	0	0.4	0
Minister for Health (includes previous Minister for Health)	67.2	0	0	0	0
Minister for Industrial Relations	33.6	0	0	0	0
Minister for Planning	0	33.6	0	0	0
Minister for Police	134.4	33.6	0	0	0
Minister for Sport and Major Events (includes Minister for Tourism, Sport and Major Events)	67.2	0	0	49.06	0
Minister for Transport Infrastructure	67.2	33.6	0	0	0
Minister for WorkSafe and the TAC	33.6	0	0	0	0
Minister for Youth Justice (includes previous Minister for Youth Justice)	33.6	0	0	0	0
Mitchell Shire Council	739.2	268.8	361.6	50.4	0
Moira Shire Council	267	69	246	1064.15	0
Monash Health	111441.3	21144.3	198726	18416	0
Monash University	4670.4	33.6	604.8	0	0
Moonee Valley City Council	2856	705.6	906.5	665.6	0
Moorabool Shire Council	504	100.8	2173.08	694.18	0
Mornington Peninsula Shire (includes Mornington Peninsula Cemetery Trust)	3326.4	235.2	672.69	4837.3	0
Mount Alexander Shire Council	436.8	436.8	0	0	0
Moyne Health Services	0	100.8	0	138.6	0
Moyne Shire Council	267	1.8	88.26	0	0
Municipal Association of Victoria	33.6	0	0	0	0
Murrindindi Shire Council	369.6	201.6	108	0	0
Museums Victoria	33.6	0	263.2	0	0
National Gallery of Victoria	168	0	504.3	126.1	0
NCN Health	1075.2	806.4	0	0	0
Nillumbik Shire Council	302.4	201.6	725.25	98	0
North East Catchment Management Authority	67.2	0	0	0	0
North East Region Water Corporation (t/a North East Water)	100.8	0	50.4	0	0
Northeast Health Wangaratta	7056	1108.8	11642.85	1662.5	0
Northern Grampians Shire Council	0	336	0	0	0
Northern Health	46435.2	9811.2	29622.8	1862.8	0
Office of Public Prosecutions	840	537.6	0	0	0
Office of the Victorian Information Commissioner	168	33.6	0	0	0
Orbost Regional Health	604	336.8	385.5	85	0
Parks Victoria	806	840.4	2000.35	0	0
Parkville Youth Mental Health and Wellbeing Service	571.2	2217.6	571.2	2217.6	0
Peninsula Health (Bayside Health)	33062.4	4704	33697.35	3390	0
Peter MacCallum Cancer Centre	6921.6	907.2	16283.2	867.6	0
Portland District Health	2452.8	201.6	0	0	0
Ports Victoria	100.8	0	0	0	0
Premier of Victoria	470.4	201.6	0	68	0
PrimeSafe	100.8	0	0	0	0
Professional Boxing and Combat Sports Board	33.6	0	147.12	0	0

FOI fees and charges (continued)

Regulated entity	Fees collected	Fees waived	Charges collected	Charges waived	Transferred fees waived
Pyrenees Shire Council	33.6	67.2	0	0	0
Racing Victoria Limited	168	302.4	0	0	0
Remembrance Parks Central Victoria	0	33.6	0	0	0
Respect Victoria	0	67.2	0	0	0
RMIT University	504	168	100.8	176.4	0
Rochester and Elmore District Health Service	0	201.6	0	0	0
Royal Botanic Gardens Board	0	33.6	0	0	0
Rural City of Wangaratta	543	330.6	0	0	0
Rural Northwest Health	168	67.2	63.2	6	0
Safe Transport Victoria	2284.8	0	0	0	0
Safer Care Victoria	436.8	0	0	0	0
Seymour Health	705.6	504	660.6	450	0
Shrine of Remembrance Trust	0	33.6	0	0	0
Social Services Regulator	67.2	235.2	0	0	0
South East Water Corporation	2587.2	638.4	1437.4	0	0
South Gippsland Hospital	134.4	0	0	0	0
South Gippsland Region Water Corporation (t/a South Gippsland Water)	33.6	0	33.6	0	0
South Gippsland Shire Council	403.2	67.2	503.85	0	0
South West Healthcare	8971.2	10416	13894.9	0	0
Southern Grampians Shire Council	100.8	100.8	0	0	0
St Vincent's Health	35683.2	8030.4	17204.91	7170	0
State Library of Victoria	100.8	0	0	0	0
State Revenue Office	1243.2	302.4	0	0	0
Strathbogie Shire Council	369	34.2	462.7	129.5	0
Suburban Rail Loop Authority	873.6	0	0	0	0
Surf Coast Shire Council	907.2	369.6	0	0	0
Surveyors Registration Board of Victoria	0	33.6	0	0	0
Sustainability Victoria	33.6	0	0	0	0
Swan Hill District Health	4300.8	2520	8261.1	0	0
Swan Hill Rural City Council	134.4	0	35.2	0	0
Swinburne University of Technology	403.2	0	0	0	0
Tallangatta Health Service	33.6	0	114.05	0	0
Terang & Mortlake Health Service	134.4	0	59	0	0
The Royal Children's Hospital	25368	9744	35363.25	796	0
The Royal Society for the Prevention of Cruelty to Animals (RSPCA Victoria)	0	604.8	0	0	0
The Royal Victorian Eye and Ear Hospital	8249.4	3107.4	0	0	0
The Royal Women's Hospital	14450.4	5272.8	23009.09	5205.58	0
Timboon and District Healthcare Service	403.2	1041.6	598.77	0	0
Towong Shire Council	67.2	0	0	0	0
Transport Accident Commission	57892.8	2990.4	22540.3	987.6	0
Triple Zero Victoria	1444.8	201.6	0	0	0
Tweddle Child + Family Health Service	168	33.6	0	0	0
University of Divinity	0	67.2	0	0	0
University of Melbourne	2184	336	2415.2	1153.32	0
V/Line Corporation	436.8	403.2	0	0	0
Victoria Legal Aid	33.6	4300.8	0	0	0
Victoria Police	148814.4	14918.4	882.7	5182	0
Victoria State Emergency Service	906.3	135.3	0	0	0
Victoria University	537.6	168	0	0	0
Victorian Auditor-General's Office	0	100.8	0	372.8	0
Victorian Convention and Event Trust	33.6	0	0	0	0
Victorian Curriculum and Assessment Authority	0	100.8	0	0	0
Victorian Disability Worker Commission (includes Victorian Disability Worker Commissioner)	0	67.2	0	0	0
Victorian Electoral Commission	100.8	33.6	0	0	0
Victorian Equal Opportunity & Human Rights Commission	0	67.2	0	0	0
Victorian Fisheries Authority	369.6	67.2	523.84	0	0
Victorian Gambling and Casino Control Commission	402.3	33.6	25	25.4	0
Victorian Government Solicitor	67.2	100.8	0	0	0
Victorian Infrastructure Delivery Authority	806.4	302.4	0	0	0
Victorian Institute of Forensic Medicine	100.8	67.2	0	0	0
Victorian Institute of Forensic Mental Health	537.6	4032	0	0	0
Victorian Institute of Teaching	100.8	67.2	75.7	0	0
Victorian Legal Admissions Board	33.6	0	33.6	0	0
Victorian Legal Services Board	33.6	33.6	0	0	0
Victorian Legal Services Commissioner	235.2	168	0	0	0
Victorian Managed Insurance Authority	201.6	33.6	0	0	0
Victorian Multicultural Commission	33.6	0	0	0	0
Victorian Ombudsman	0	638.4	0	0	0
Victorian Public Sector Commission	67.2	0	0	0	0
Victorian Rail Track (t/a VicTrack)	235.2	0	206	126	0
Victorian Registration and Qualifications Authority	235.2	0	0	67.2	0
Victorian Skills Authority	33.6	0	0	0	0
Victorian Small Business Commission	0	33.6	0	25.2	0
Victorian WorkCover Authority (t/a WorkSafe)	54209.1	2810.1	0	0	0
Wannon Region Water Corporation	33.6	0	0	0	0
Warrnambool City Council	571.2	0	0	0	0
Wellington Shire Council	1108.8	0	1124.9	123.7	0
West Gippsland Catchment Management Authority	0	33.6	0	0	0
West Gippsland Healthcare Group	6081.6	2251.2	10620.2	347.1	0
West Wimmera Health Service	571.2	268.8	373.9	0	0
West Wimmera Shire Council	33.6	67.2	0	0	0
Western District Health Service (includes Casterton Memorial Hospital)	2284.8	2889.6	5320.8	5673.9	0
Western Health	64646.4	48249.6	134865.11	0	0
Westernport Region Water Corporation	33.6	0	103.6	0	0
Whittlesea City Council	2083.2	235.2	871.7	692.7	0
Wodonga City Council	67.2	33.6	0	0	0
Workplace Injury Commission	67.2	33.6	0	0	0
Wyndham City Council	1444.8	168	604.8	504	0
Yan Yean Cemetery Trust	0	33.6	0	0	0
Yarra City Council	1545.6	0	327.6	100.8	0
Yarra Ranges Shire Council	1545.6	403.2	1878.1	146.5	0
Yarra Valley Water Corporation	1579.2	0	213.27	201.8	0
Yarram and District Health Service	369.6	268.8	521.6	0	0
Yarrawonga Health	134.4	772.8	0	0	0
Yarriambiack Shire Council	0	201.6	0	0	0
Zoological Parks and Gardens Board	100.8	0	0	0	0



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