

OVIC

Annual Report 2024-25



Authorised by the
Office Of The Victorian Information Commissioner

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Letter of Transmittal

To: The Honourable Sonya Kilkeny MP, Attorney General

I am pleased to enclose, in accordance with Part 7 of the *Financial Management Act 1994* (Vic), the annual report of the Office of the Victorian Information Commissioner for the financial year ending 30 June 2025, for presentation to Parliament.

This report has been prepared in accordance with Part 7 of the *Financial Management Act 1994* (Vic), section 64 of the *Freedom of Information Act 1982* (Vic) and section 116 of the *Privacy and Data Protection Act 2014* (Vic).

Sean Morrison
Information Commissioner

Contents

Commissioner's foreword	1		
1 Community impact & 2024-25 statistics	3		
Community impact	5		
FOI Reviews	7		
FOI Complaints	11		
Privacy complaints	13		
2 Office of the Victorian Information Commissioner	15		
Who we are	17		
What we do	18		
Strategic plan	19		
Our staff	20		
Finances	23		
Budget Paper Number			
Three output performance	25		
Governance	27		
Legislation	29		
3 How we engage	31		
Education	33		
Events & presentation	34		
Guidance & publications	35		
Consultations	38		
Submissions	39		
Committees, forums & groups	40		
Speaking engagements & presentations	42		
Case studies	43		
4 Integrity oversight	45		
Investigations	47		
Preliminary inquiries	47		
Compliance monitoring	49		
Information security	55		
5 FOI annual survey results	59		
FOI annual survey results	61		
FOI requests received & VCAT appeals	62		
Top 30 agencies by FOI request volume	63		
Types of FOI requests	64		
Timeliness of agency decision making	65		
Access decisions	66		
Five years of access decisions by sector	67		
Exemptions	68		
Application fees and access charges	69		
FOI administration	70		
6 Appendices	71		
Disclosure index	73		
Review applications received about agency decisions in 2024-25	75		
Formal review decisions made by a commissioner in 2024-25	77		
Agencies and ministers subject to a complaint received in 2024-25	79		
Complaint outcomes by agency or minister in 2024-25	81		
Appendix A - Part 1 FOI requests sorted by relevant agency	83		
Appendix A - Part 2 Agencies that did not receive FOI requests	93		
Appendix B FOI appeals to VCAT 2024-25	97		
Appendix C Exemptions cited under the FOI Act	99		
Appendix D Names and titles of the FOI decision makers	109		
Appendix E FOI fees and charges	125		

Commissioner's foreword

At the end of the 2024-25 financial year, OVIC reflects on the environment in which we operate and stands ready to implement and influence change. Citizens' continued expectations for transparency and accountability from the Victorian Public Sector, coupled with the implementation of emerging and novel technologies (and the information security risks these bring), mean that never have the domains of public access, privacy and information security been so relevant.

OVIC has seen an unprecedented demand for the services it provides, with the number of Freedom of Information (FOI) review requests received increasing by 19.4 percent over the past financial year. Similarly, FOI complaints received increased by 8 percent, privacy complaints by 52.8 percent and recorded information security incidents by 50 percent.

In this information rights milieu, OVIC team members continued to meet the challenge for service provision, with our timeliness generally remaining steady and even improving in some areas. I would therefore like to thank all OVIC staff for their continued dedication to ensuring access to information and upholding its secure and proper use.

OVIC's positive impact on information rights is evidenced throughout this report, notably through our community engagement. We responded to more than 30,000 phone call and email enquiries; additionally, we held numerous well-received education events and produced in-demand resources for various groups and stakeholders.

This financial year was another record year for FOI requests in Victoria, a trend that has continued for the last decade and shows no signs of reversal. OVIC is not alone in feeling the pressure of serving a community of informed and engaged individuals eager to access their information, with our government stakeholders and peers more aware than ever of the need to maintain pace with this growing demand.

In September 2024, the Victorian Parliament's Integrity and Oversight Committee tabled a report following its inquiry into the operation of the *Freedom of Information Act 1982 (Vic)*. The report found the Act is no longer fit for purpose and major reform is needed to bring it into the modern, digital age. OVIC welcomes the recommendations made in the report; however, until such time that these changes become reality, we will continue to be an agent for change to improve practices across the Victorian public sector.

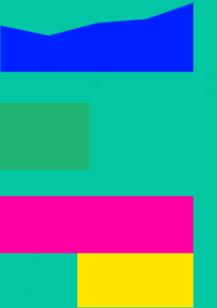
OVIC also recognises the importance of partnerships with other integrity agencies in delivering guidance and targeted messaging to change the fundamental approach that organisations have to FOI, privacy and information security. These connections have provided valuable opportunities to platform good information governance practices, such as records management, which are paramount to driving efficiencies in all areas of the work we oversee.

OVIC values the opportunity to contribute at all levels – from foundational governance to parliamentary submissions and inquiries. We recognise the unprecedented pace of change in the information landscape as providing an opportunity to shape the new culture of work at OVIC, and we look forward to working alongside our peers and stakeholders, both here in Victoria as well as in jurisdictions around Australia, to effect positive and meaningful improvement in the Victorian public sector's information rights practices.

OVIC continues to purposefully adapt our service delivery, with an increased focus on simplifying our internal processes, significantly improving our timeliness and prioritising the work of highest value in the coming calendar year. Additional priorities will be regulatory activity, with audits and investigations being the main focus, and educational offerings using our newly established education assessment framework.

We look forward to seeing the positive impact these changes will make for all users of our services in 2026 and beyond.

Sean Morrison
Information Commissioner



Community impact & 2024-25 statistics

Community impact	5
FOI Reviews	7
FOI Complaints	11
Privacy complaints	13

Community impact

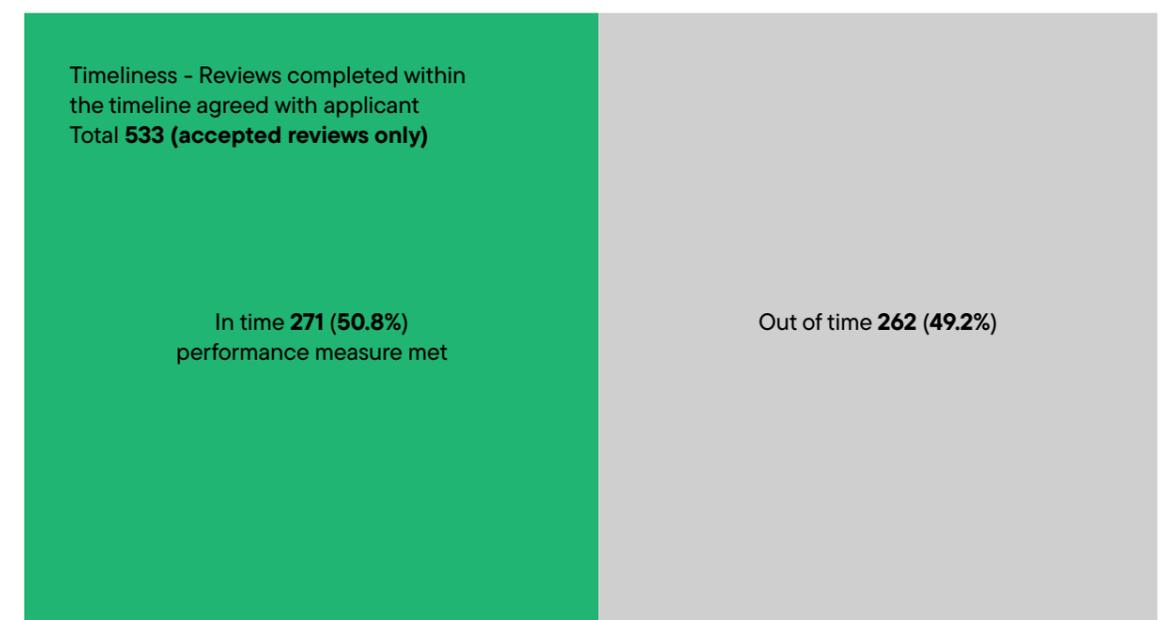
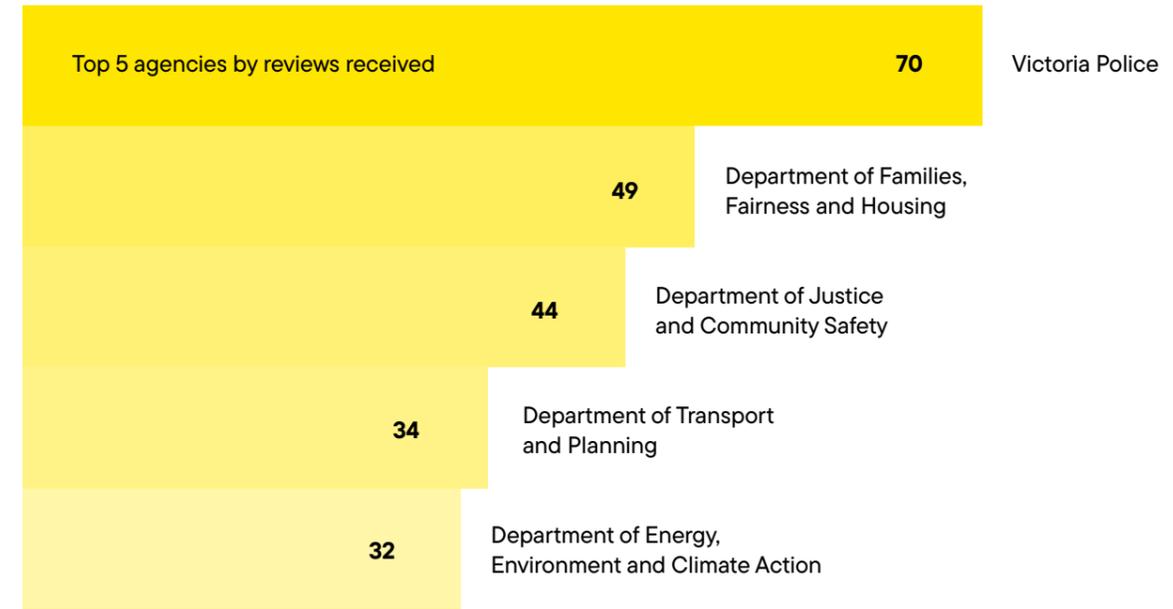
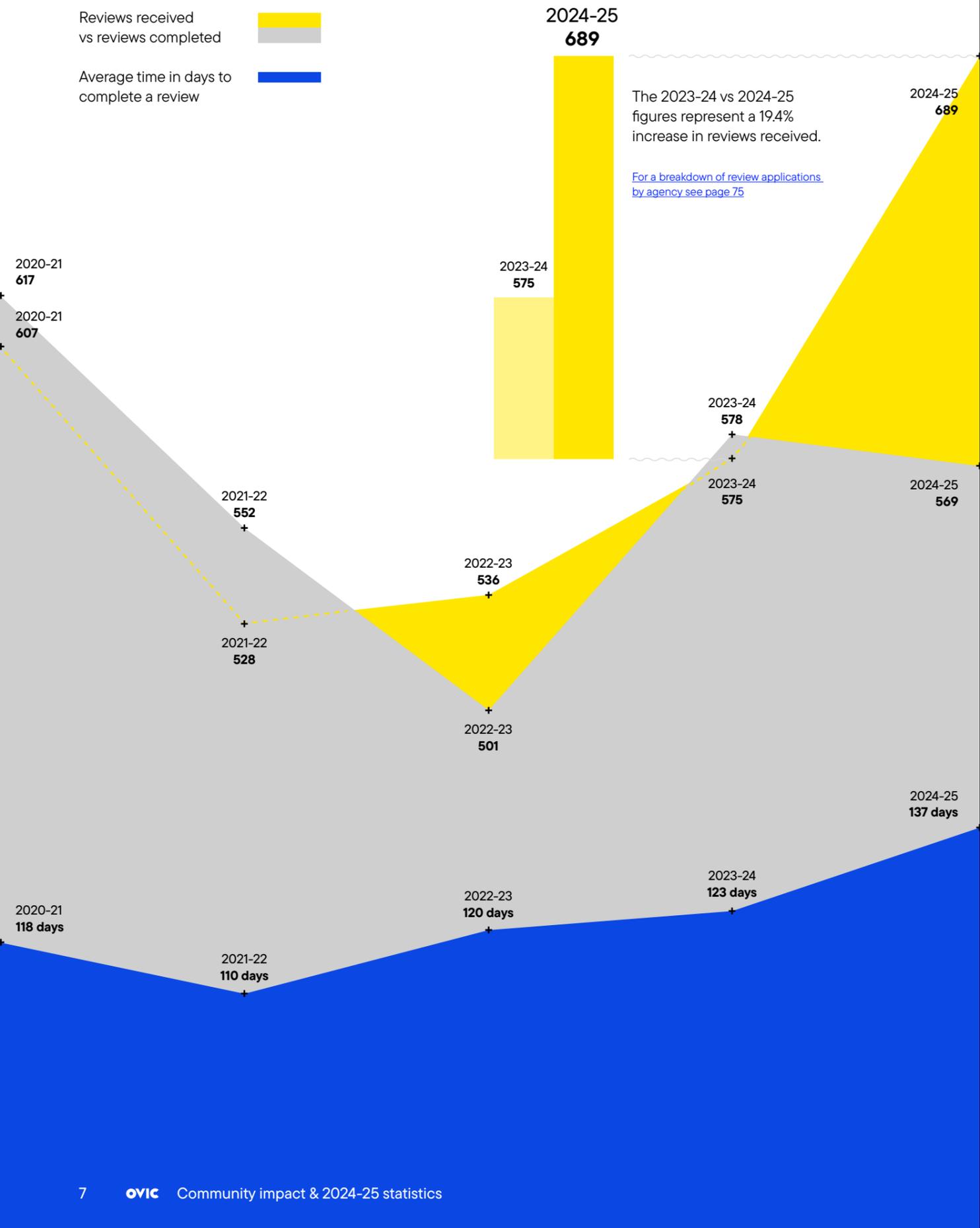
All data represented is from the 2024-25 financial year reporting period.



FOI Reviews

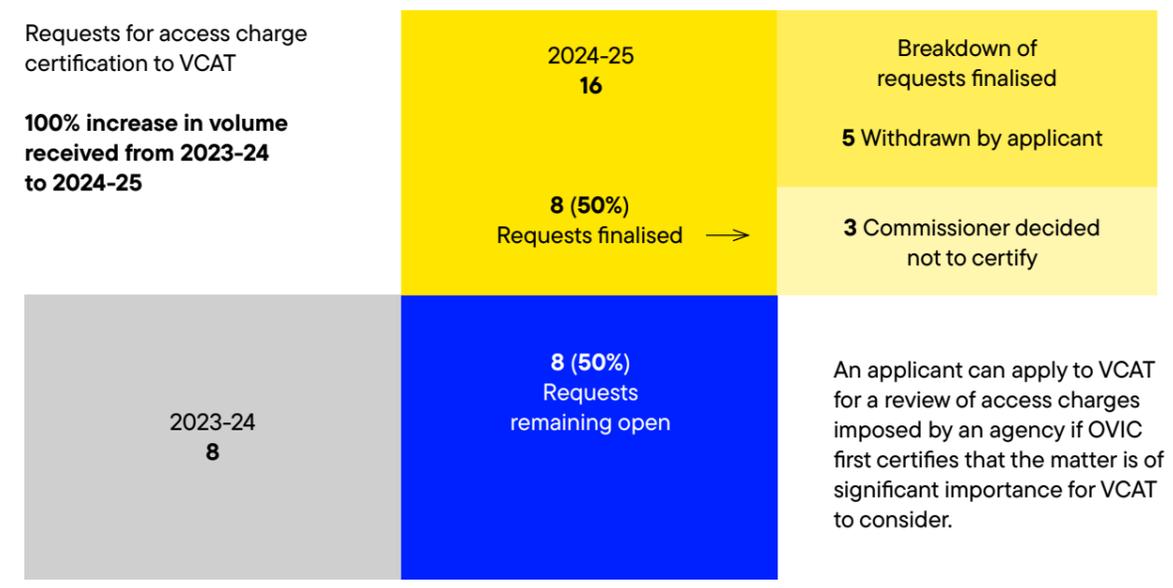
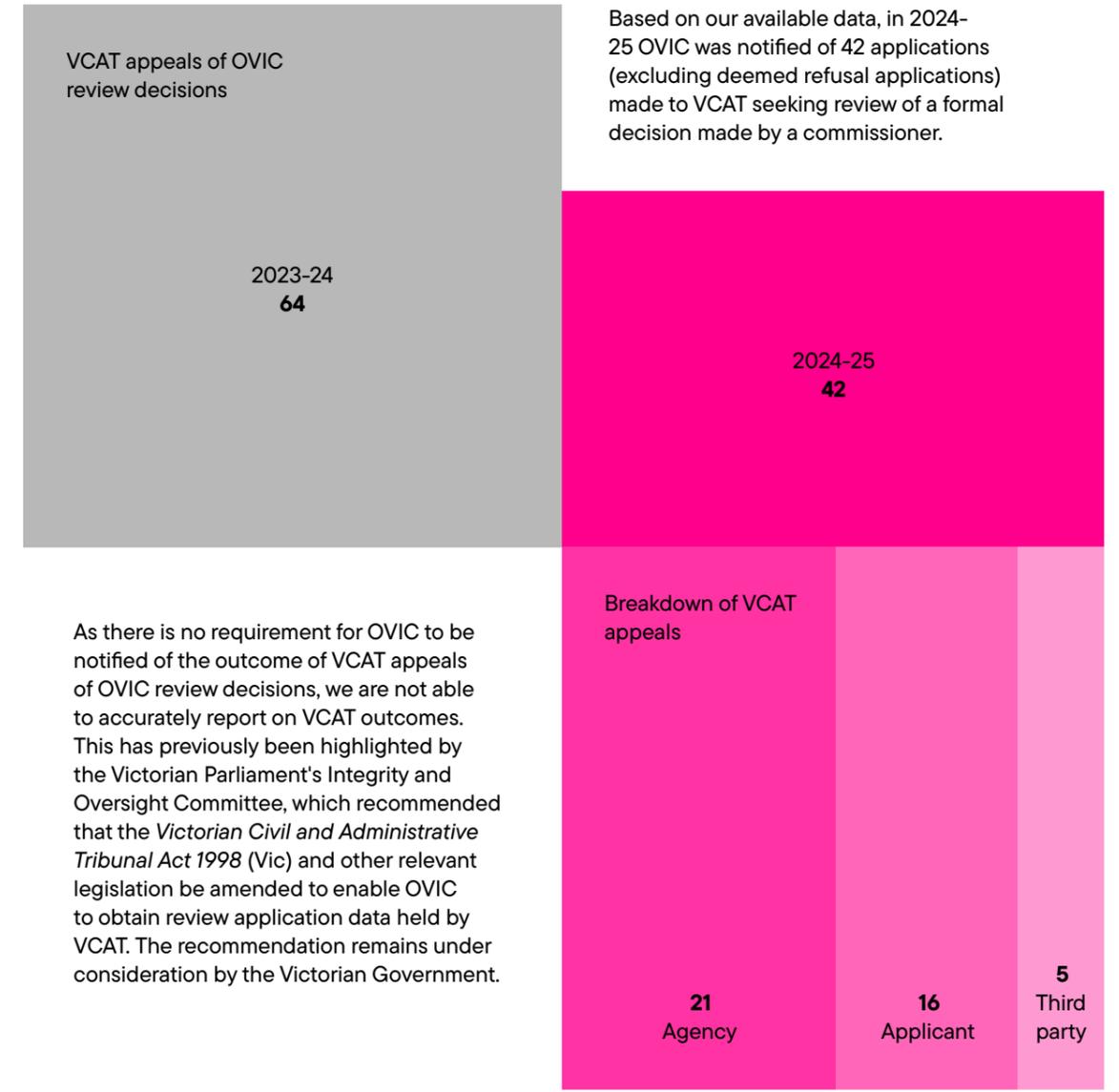
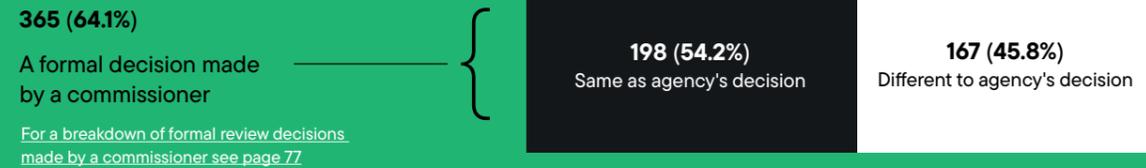
Reviews received vs reviews completed 

Average time in days to complete a review 



FOI Reviews continued

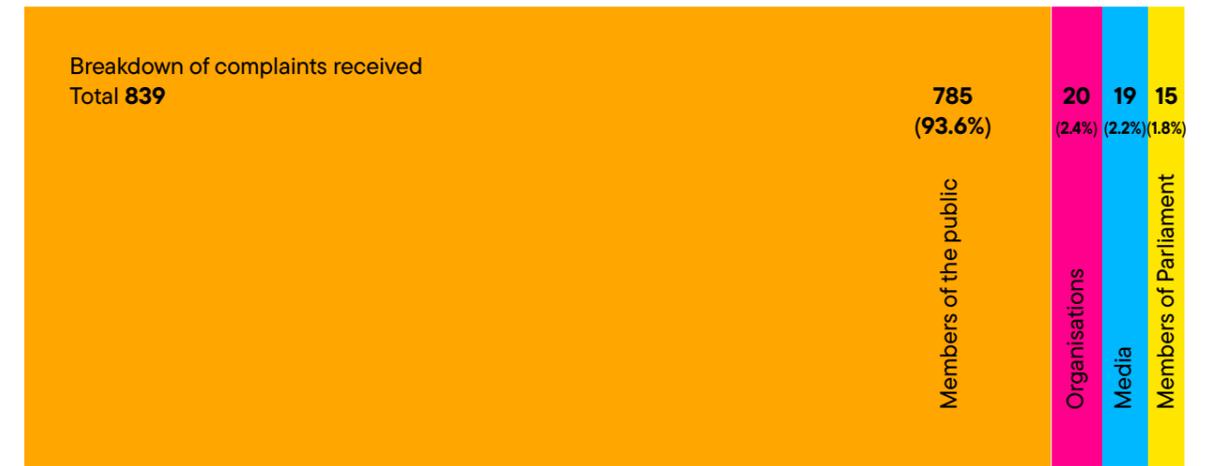
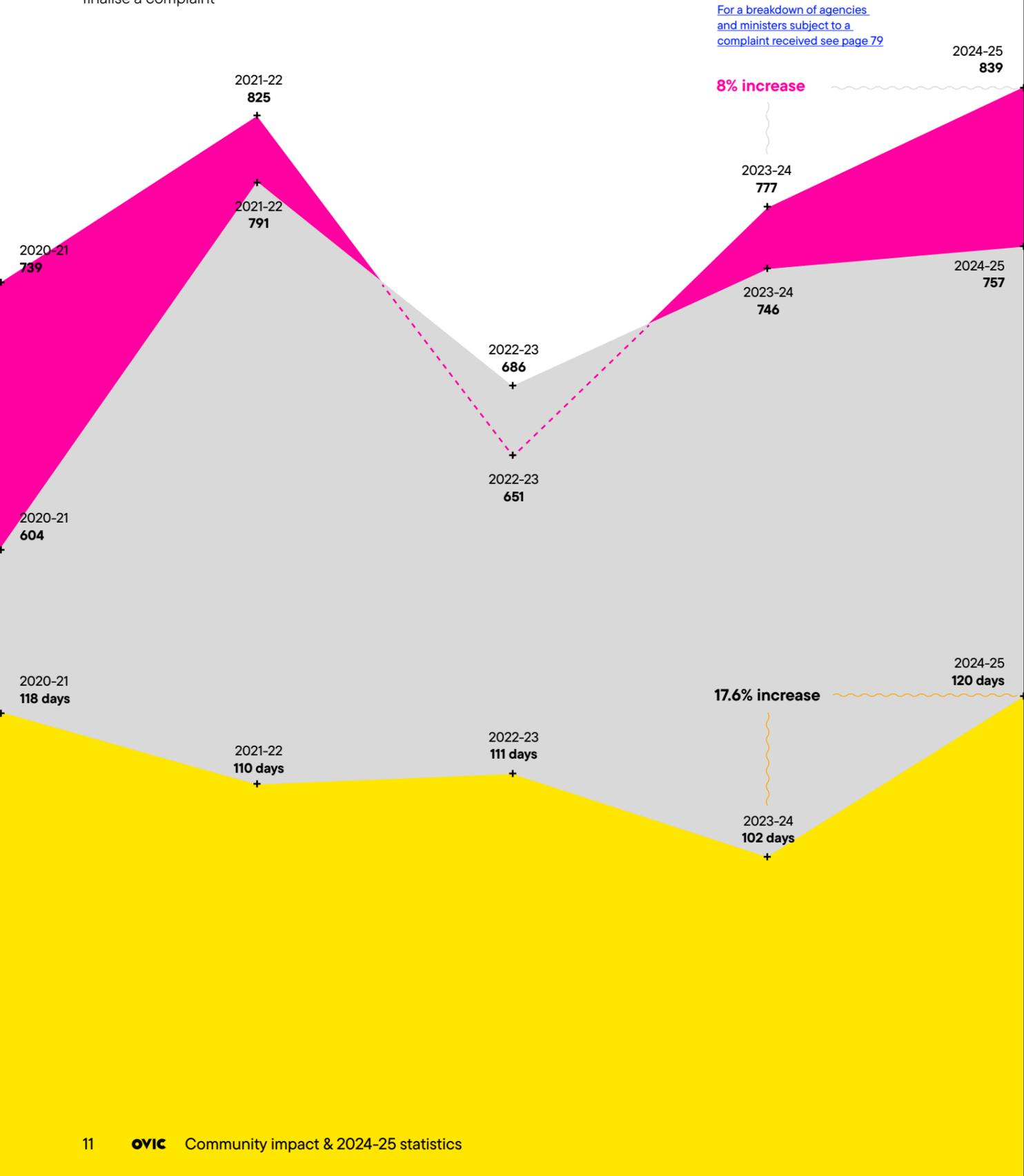
Review application outcomes
Total **569**



FOI Complaints

Complaints received vs complaints finalised

Average time in days to finalise a complaint



Privacy complaints

Outcomes for privacy complaints closed in 2024-25
Total 127

42 (33.1%)
Withdrawn

16 (12.6%)
Successfully conciliated

24 (18.9%)
Referred to another office

6 (4.7%)
Conciliation failed

7 (5.5%)
Conciliation inappropriate

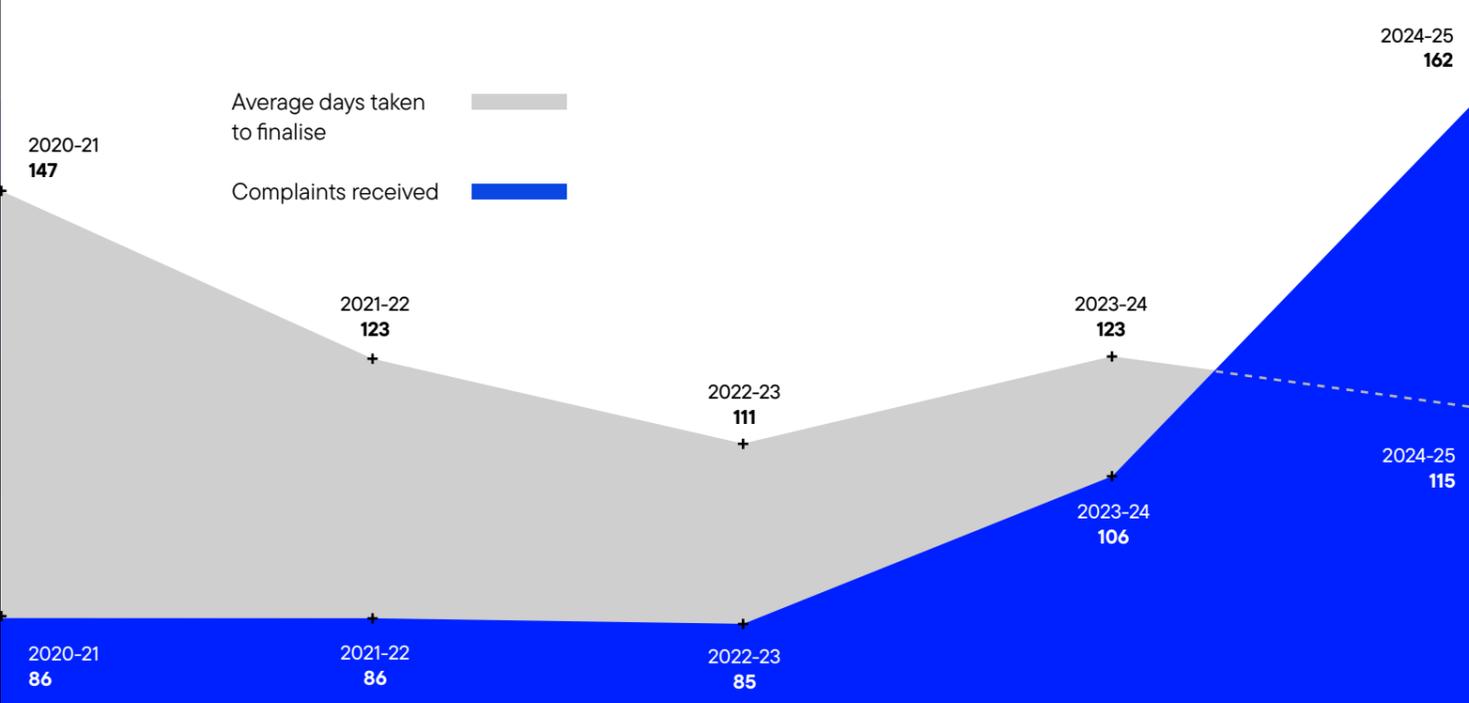
9 (7.1%)
Dismissed as stale

2 (1.6%) Declined

12 (9.4%)
Referred to VCAT
Conciliation inappropriate

5 (3.9%)
Referred to VCAT
Conciliation failed

4 (3.1%)
Referred to VCAT
Declined





Office of the Victorian Information Commissioner

Who we are	17
What we do	18
Strategic plan	19
Our staff	20
Finances	23
Budget Paper Number Three output performance	25
Governance	27
Legislation	29

Who we are

The Office of the Victorian Information Commissioner (**OVIC**) is established under section 6B of the *Freedom of Information Act 1982 (Vic)* (**FOI Act**). OVIC is the primary integrity agency and source of independent advice to the community, the Victorian Public Sector (**VPS**) and Victorian Government about how the VPS collects, uses and discloses information.

OVIC's functions are set out in the FOI Act and the *Privacy and Data Protection Act 2014* (**PDP Act**).

Commissioners

OVIC is led by the Information Commissioner, assisted by the Privacy and Data Protection Deputy Commissioner and the Public Access Deputy Commissioner in achieving the objectives of the PDP and FOI Acts respectively.

Public Access

OVIC's Public Access team oversees the promotion of the FOI Act and access to VPS information by reviewing relevant agency FOI decisions, handling complaints and overseeing compliance with the Professional Standards. The team also provides advice, education and guidance to agencies and the public on the proper administration of the FOI Act.

Information Privacy

OVIC's Privacy Guidance and Dispute Resolution team conciliates privacy complaints between individuals and relevant organisations, publishes guidance materials and resources on the proper administration of the PDP Act and engages with the VPS to provide tailored guidance to encourage best practice.

Information Security

OVIC's Information Security team oversees the implementation, development and uptake of the Victorian Protective Data Security Standards (**VPDSS**) by VPS organisations subject to Parts 4 and 5 of the PDP Act. It also promotes responsible information security practices and oversees a regime for monitoring and assuring public sector data security in relevant VPS organisations.

Investigations

OVIC's Investigations team carries out a range of assurance and enforcement activities across all 3 OVIC domains: information privacy, information security and public access. The types of regulatory action OVIC carries out include preliminary enquiries, investigations, audits and monitoring compliance with OVIC recommendations.

OVIC's approach is flexible, risk-based and outcomes focused. When deciding to take regulatory action OVIC considers the seriousness and impact of any potential contravention of the FOI and PDP Acts.

Policy

OVIC's Policy team assists the Information Commissioner in achieving OVIC's strategic objectives. The team consults with the VPS on new programs and legislation, hosts educational events, makes submissions to parliamentary inquiries and public consultations and produces guidance and resources for the public and VPS organisations.

What we do

Functions under the FOI Act

- Promote understanding and acceptance by the VPS and the public of the FOI Act and its objectives.
- Conduct reviews of decisions made by the VPS and ministers under the FOI Act.
- Handle complaints made under the FOI Act.
- Provide advice, education, and guidance to the VPS, the public and the Victorian Government in relation to OVIC's functions and the administration of the FOI Act.
- Develop and monitor compliance with the Professional Standards.

Functions under the PDP Act

- Promote awareness and understanding of the Information Privacy Principles (**IPPs**).
- Receive complaints about possible breaches of the IPPs by the VPS.
- Conduct audits to assess compliance with the IPPs.
- Undertaking research, issuing reports, guidelines and other materials with regard to information privacy.
- Develop and issue the VPDSS.
- Conduct monitoring and assurance activities to assess compliance with the VPDSS.
- Undertake research, issuing reports, guidelines and other materials with regard to information security.
- Make public interest determinations and temporary public interest determinations.

Strategic plan

In 2024-25 OVIC developed a business plan in support of achieving its 5 key priorities as detailed in its 2024-2027 strategic plan. Of the 133 initiatives identified to be completed during the financial year, 72% were completed with a further 22% commenced and targeted for completion in 2025-26.

The identified initiatives focused on, amongst other things, improving stakeholder management, refining OVIC's educational approach and delivery, consideration of the application of technological improvements to further improve service provision and enhancing OVIC's work environment.



Our staff

Focusing on gender equality

In line with requirements under the *Gender Equality Act 2020 (Vic)*, OVIC continued implementation of its first Gender Equality Action Plan, informed by data from the annual People Matter survey results and staff consultations.

In 2024-25, OVIC delivered training to employees with responsibilities for policy development, building their capacity to apply an intersectional gender lens to policies and procedures.

Training activities and workshops undertaken in 2024-25 include:

- cross-cultural awareness for conflict resolution
- managing challenging interactions
- Future Leaders program
- dealing with complex behaviour training.

OVIC prepared a progress report that covered actions and achievements outlined in its Gender Equality Action Plan as at 30 June 2023. While OVIC no longer meets the threshold to require a Gender Equality Action Plan or submit progress reports, OVIC remains committed to achieving the goals set out in its current Gender Equality Action Plan and continues to foster a safe workplace environment for all employees.

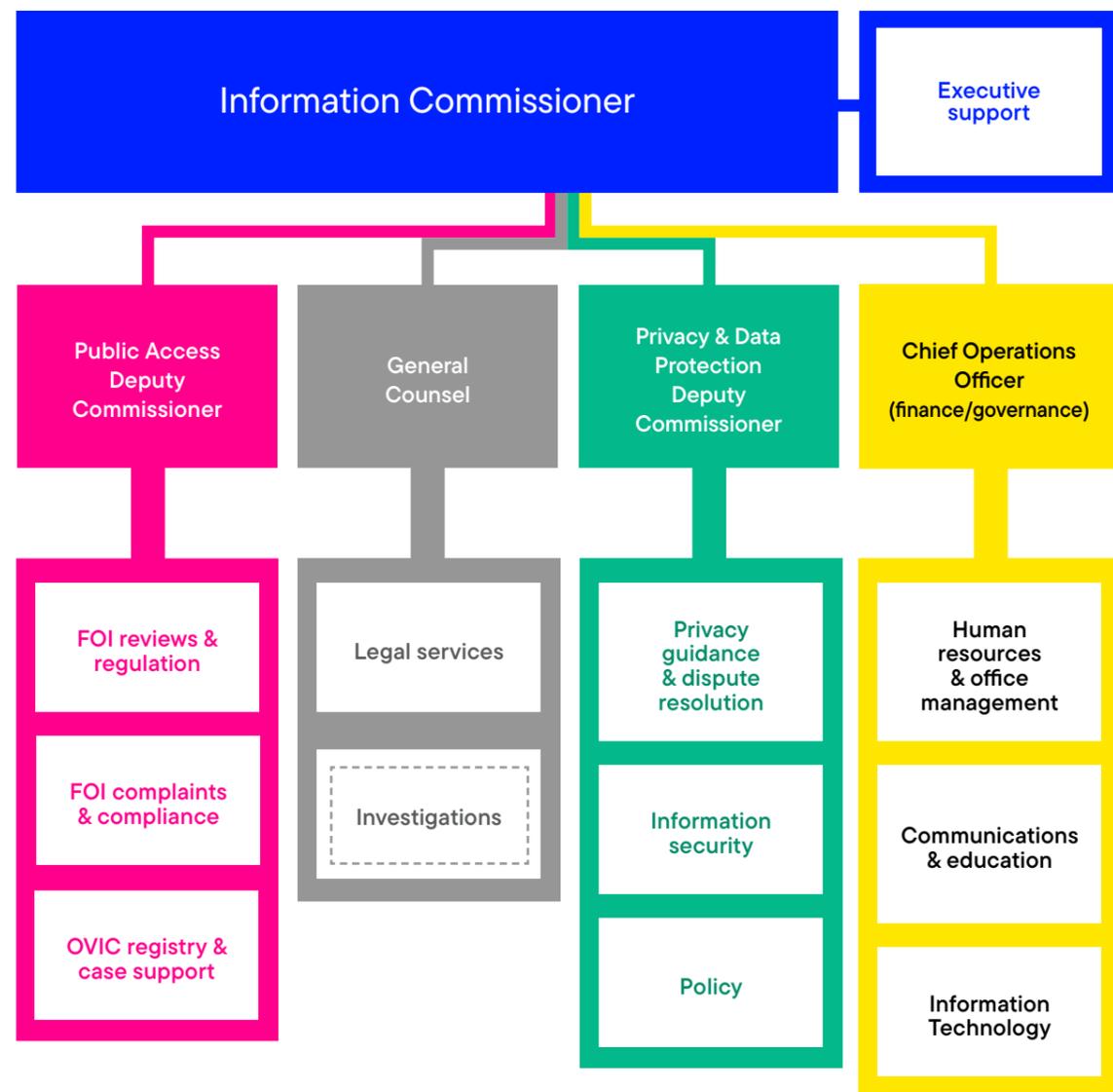
People Matter survey

The OVIC Executive promoted the benefits of staff participating in its annual People Matter survey. Pleasingly, 83% of OVIC staff participated (up from 50% in the previous financial year), with 87% of respondents recommending OVIC as a good place to work¹. People outcomes reflecting pride, attachment, motivation and advocacy have been ranked as high.

Question	2025 results
I understand how the Code of Conduct for Victorian public sector employees applies to my work	100%
My organisation provides a physically safe work environment	100%
I achieve something important through my work	97%
I can discuss problems or issues with my direct line manager	95%

¹ People Matters survey question was "I would recommend my organisation as a good place to work".

Organisational chart



----- Temporary reporting line

Workplace profile

Workforce profile breakdown as at 30 June 2025 and 30 June 2024 excluding statutory appointees comprised:

	Employees as at 30 June 2025				Employees as at 30 2024			
	Ongoing		Fixed term		Ongoing		Fixed term	
	Head count	FTE	Head count	FTE	Head count	FTE	Head count	FTE
Gender								
Women	35	33.5	2	1.9	35	32.3	0	0
Men	10	11.4	2	2	13	12.4	0	0
Self-described	n	n	n	n	n	n	n	n
Age								
Under 35	20	20.1	1	1	19	18.1	0	0
35 - 44	10	8.3	1	0.9	15	13.2	0	0
45 - 72	15	16.5	2	2	14	13.4	0	0
Classification								
VPS-3	5	5.7	1	1	6	5.7	0	0
VPS-4	21	21	2	2	22	20.1	0	0
VPS-5	10	9.4	1	0.9	10	9.2	0	0
VPS-6	7	6.8	0	0	8	7.7	0	0
Snr Technical Specialist	2	2	0	0	2	2	0	0
SES	0	0	0	0	0	0	0	0
Total	45	44.9	4	3.9	48	44.7	0	0

Finances

OVIC's annual financial statements have been consolidated into the Department of Justice and Community Safety's (DJCS) annual financial statements pursuant to determinations made by the Minister for Finance under section 53(i)(b) of the *Financial Management Act 1994* (Vic).

A high level unaudited consolidated operating statement, summary of expenses and transactions and balance sheet for OVIC is reported below.

Operating statement

	Financial period ending 30 June 2025	Financial period ending 30 June 2024
Appropriation	\$9,312,300	\$9,677,500
Other Revenues	\$0	\$145,682
Expenses from transactions		
Salaries	\$8,152,205	\$7,670,505
Supplies and services	\$1,469,310	\$1,518,819
Depreciation	\$193,981	\$218,327
Total expenses from transactions	\$9,815,496	\$9,407,651
Net result from transactions (funded)	-\$503,196	\$415,531
Other economic flows included in net result		
Net gain/(loss) on non-financial assets	-\$15,264	\$0
Total other economic flows included in net result		
Comprehensive result**	Note ^ (\$518,460)	\$415,531
Expenses from transactions		
(a) Employee expenses		
Salaries and wages	\$5,553,580	\$6,184,395
Annual leave and long service leave	\$923,799	\$180,733
Superannuation costs	\$727,785	\$686,665
Other on-costs (fringe benefit tax, payroll tax and WorkCover levy)	\$947,042	\$618,712
Total employee expense	\$8,152,206	\$7,670,505
(b) Supplies and services		
Professional services	\$54,636	\$59,765
Information technology	\$511,021	\$513,018
Other	\$903,653	\$946,037
Total supplies and services	\$1,469,310	\$1,518,819
(c) Depreciation		
Depreciation - building leasehold improvements	\$171,908	\$207,469
Depreciation - motor vehicles under finance lease	\$18,167	\$10,218
Depreciation - Plant and Equipment	\$3,906	\$639
Total depreciation	\$193,981	\$218,327

** The above comprehensive operating statement should be read in conjunction with the notes to the financial statements.

^ Comprehensive result - OVIC requested to access prior years surplus of \$0.22m, this was approved by the Department of Treasury and Finance (DTF) on 6 March 2025. This revenue recognition should be offset by the overall comprehensive result, therefore the actual net result for 2024-25 is a deficit of \$0.29m.

Balance sheet

	Financial period ending 30 June 2025	Financial period ending 30 June 2024
Receivables	\$4,193,208	\$4,554,280
Property Plant and Equipment	\$786,064	\$970,552
Other non financial assets	\$556,592	\$289,465
Total Assets	\$5,535,863	\$5,814,297
Provisions	-\$2,395,084	-\$2,089,031
Payables	-\$892,213	-\$1,368,550
Other	-\$118,130	-\$84,087
Total Liabilities	-\$3,405,427	-\$3,541,668
Net Assets	\$2,130,436	\$2,272,629
Net Worth	\$2,130,436	\$2,272,629

Consultancies over \$10,000

Consultant	Consultancy Purpose	Start Date	End Date	Total approved fee (excl GST)	Expenditure 2024-25 (excl GST)	Future expenditure (excl GST)
Ethan Group	Business continuity planning exercise	4 November 2024	24 June 2025	\$29,486	\$28,485	Nil
RDM & Associates	Information management strategy and roadmap development	5 May 2025	30 June 2025	\$40,900	\$40,900	Nil
Kapish	Process mapping and guideline development	31 March 2025	24 June 2025	\$34,000	\$33,864	Nil

In 2024-25, there were 3 consultancies undertaken where the total fees payable to the individual consultancies were more than \$10,000. The total expenditure incurred during 2024-25 in relation to these consultancies was \$104,386 (excluding GST).

Consultancies under \$10,000

In 2024-25, there was one consultancy undertaken where the total fees payable to the consultancy was less than \$10,000. The total expenditure incurred during 2024-25 in relation to this consultancy was \$5,781 (excluding GST).

Major contracts

No contracts valued at more than \$10 million were entered into in 2024-25.

Budget Paper Number Three output performance 2024-25

Performance measure	Unit of measure	2024-25 actual	2024-25 target	Performance variation	Result
Quantity					
Education and training activities delivered by OVIC	number	114	50	128	✓
<p>This measures education and training activities delivered to promote improved FOI, privacy and data protection practices in the VPS.</p> <p><i>The actual was higher than the target due to a focus on increased contact with stakeholder groups to increase the likelihood of repeat engagement with OVIC activities and resources. This included additional events, electronic direct mailouts and social media presence to increase OVIC presence without additional costs.</i></p>					
Regulatory actions conducted: examinations, reviews, audits or investigations	number	11	8	37.5	✓
<p>Regulatory actions are conducted to provide assurance in government's handling of information and to alert agencies to opportunities to improve their systems and practices.</p> <p><i>The actual is higher than the target as OVIC conducted more actions in the 2024-25 financial year, including preliminary inquiries that resulted in changes to information handling and management practices by agencies.</i></p>					
Reviews and complaints closed by OVIC	number	1453	950	52.9	✓
<p>This measures FOI reviews and FOI and privacy complaints closed in accordance with the FOI and PDP Acts</p> <p><i>The actual is higher than the target due to OVIC's continued focus on meeting community demand for its services. OVIC experienced a significant increase in requests for FOI-related reviews and FOI/privacy complaints from members of the community.</i></p>					

Quality	Unit of measure	2024-25 actual	2024-25 target	Performance variation	Result
Client satisfaction with education and training provided	per cent	95.1	90	5.7	✓
<p>This measures client satisfaction with education and training activities on FOI, privacy and information security provided to agencies.</p> <p><i>The actual is higher than the target due to a focus on better response times to queries, problems and complaints about resources. In addition, OVIC deployed a feedback mechanism to understand how engagement activities could be improved.</i></p>					
FOI review decisions overturned or set aside on appeal to Victorian Civil and Administrative Tribunal (VCAT)	per cent	14.3	<25		✓
<p>This reflects the quality of FOI decisions by measuring the percentage of review decisions submitted to VCAT which were overturned or set aside by VCAT.</p>					
FOI reviews withdrawn by agreement following informal resolution	per cent	21	25	-16.0	■
<p>This measures FOI reviews withdrawn by agreement following informal resolution.</p> <p><i>The actual is lower than the target due to a significant increase in requests FOI related reviews, and an increasing proportion of applicants seeking a formal decision from a commissioner.</i></p>					
Timeliness					
FOI reviews completed within timelines agreed with applicant	per cent	50.8	50	1.6	✓
<p>This measures FOI reviews processed within agreed timeframe to meet legislative obligations.</p>					

■ Performance target not achieved – exceeds 5% variance.

✓ Performance target achieved or exceeded.

▲ Performance target not achieved – within 5% variance. (A variance exceeding 5% is a significant variance that requires an explanation, including internal or external factors that cause the variance).

Governance

The Corporate Governance Committee (CGC) advises the Information Commissioner on business practices and legislative and corporate governance issues. The CGC oversees OVIC's risk framework and register including OVIC's Security Risk Profile Assessment, a program of internal audits including assurance reviews, and development and review of OVIC's policies and processes.

Shared services

In 2024-25, a range of corporate support services were provided by the Department of Government Services (DGS), the Department of Premier and Cabinet, DTF, DJCS and the Department of Education (DE) in human resources, facilities management and financial management. The agreements between OVIC and the relevant parties regarding service provision are due to the implementation of Machinery of Government arrangements.

Occupational health and safety

OVIC aims to provide employees with a healthy and safe workplace. No time was lost in 2024-25 due to workplace injuries. 2024-25 saw the continuation of OVIC's hybrid working model. Staff were provided with opportunities throughout the year to request office peripherals to ensure that their health and safety at their home workplace was not impacted.

Workplace relations

No industrial relations issues were registered, or grievances received in 2024-25.

Public sector conduct

OVIC staff uphold the Code of Conduct for Victorian Public Sector Employees of Special Bodies. No breaches of the Code of Conduct by staff occurred in 2024-25.

Environmental impacts

Under the terms of the occupancy agreement between the DGS Shared Services Provider and OVIC, the lessor has responsibility for the provision of energy, water and waste disposal for the premises occupied. Energy and water are not metered separately. The principal environmental impacts are therefore not included in this report.

Compliance with the *Building Act 1993* (Vic)

OVIC does not own or control any government buildings and consequently is exempt from notifying its compliance with the building and maintenance provisions of the *Building Act 1993* (Vic).

Risk and insurance management

OVIC's risk management processes meet the requirements of the Victorian Government's Risk Management Framework. OVIC's Risk Management Framework is reviewed annually.

Public interest disclosures

The *Public Interest Disclosures Act 2012* (Vic) ensures that people who report improper conduct and corruption in the VPS will be protected. Protections include keeping confidential the identity of the person reporting improper conduct and protecting them from reprisals including bullying, harassment, or legal action.

Any report of improper conduct or corruption in relation to the Information Commissioner, Deputy Commissioners or any OVIC staff may be made to the Independent Broad-based Anti-Corruption Commission (IBAC) or to the Victorian Ombudsman.

Independent Broad-based Anti-Corruption Commission

Level 1, 459 Collins Street (North Tower)
Melbourne VIC 3000
Website: www.ibac.vic.gov.au
Phone: 1300 735 135

Victorian Ombudsman

Level 2, 570 Collins Street
Melbourne VIC 3000
Website: www.ombudsman.vic.gov.au
Phone: 1800 806 314

Gifts, benefits and hospitality

A register of gifts, benefits and hospitality is maintained. Three declarable items were registered in 2024-25. A copy of OVIC's gifts, benefits and hospitality register is available on our website: www.ovic.vic.gov.au.

Procurement including emergency procurement

Nil procurement complaints received by OVIC and nil emergency procurement undertaken.

Social procurement

OVIC's social procurement strategy adopted the following Social Procurement Framework (SPF) objectives:

- opportunities for Victorian Aboriginal people
- opportunities for Victorians with disability
- women's equality and safety
- supporting safe and fair workplaces and
- sustainable Victorian social enterprises and Aboriginal business sectors.

The objectives and the value of potential suppliers' commitment to them are included in OVIC's documentation relating to requests for a quote to supply. OVIC has incorporated social procurement requirements in its standard form service contracts. While it considers whether to include these each time it enters into an agreement with a service provider, it cannot always do so due to the limited ability of the service provider to comply or because the limited scope of the services would not make it feasible to require this.

OVIC staff seeking to obtain quotes or source supplies are advised of the high priority of OVIC's SPF objectives and how to identify appropriate social benefit suppliers on the Vendor Panel. Staff are also advised on the possibility of working with OVIC's legal team to seek commitments from suppliers to support OVIC's SPF objectives.

Government advertising expenditure

Nil reports.

Part II statements

Part II of the FOI Act requires OVIC to publish a range of information about our functions and procedures, the types of documents we keep, reports and publications and FOI arrangements. OVIC conducted an annual review of this information and updated its website accordingly in 2025.

Freedom of Information requests

The FOI Act provides everyone with the right to request access to documents held by OVIC. The object of the FOI Act is to extend as far as possible the right of the community to access information in the possession of the government and other bodies constituted under the law of Victoria.

Under section 6AA of the FOI Act, a document with information that relates to a review, a complaint, or an investigation under the FOI Act is not subject to release under the FOI Act.

An FOI request must be made in writing, clearly describe the information or document sought, and be accompanied by the prescribed application fee. A request for access can be made by contacting OVIC:

enquiries@ovic.vic.gov.au
PO Box 24274 Melbourne VIC 3001.

In 2024-25, OVIC received 12 FOI requests. [For more information, refer to page 89, Appendix A - Part 1.](#)

Asset Management Accountability Framework

The following sections summarise OVIC's assessment of maturity against the requirements of the Asset Management Accountability Framework (AMAF). OVIC's target maturity rating is 'competence', meaning systems and processes are fully in place, consistently applied and systematically meeting the AMAF requirement, including a continuous improvement process to expand system performance above AMAF minimum requirements.

Leadership and accountability (requirements 1-19) - OVIC has met its target maturity level in this category.

Planning (requirements 20-23) - OVIC has met its target maturity level in this category.

Acquisition (requirements 24 and 25) - OVIC has met its target maturity level in this category.

Operation (requirements 26-40) - OVIC has met its target maturity level in this category.

Disposal (requirement 41) - OVIC has met its target maturity level in this category.

Legislation

Legislation impacting the FOI Act

The *Justice Legislation Amendment (Integrity, Defamation and Other Matters) Act 2024 (Justice Amendment Act)* received royal assent on 10 September 2024.

The Justice Amendment Act amends the FOI Act as follows:

- Section 7(1)(a)(viii) is repealed, meaning that agencies are no longer required to publish information about reading rooms and libraries in their Part II statements.
- Section 14(1)(a) is amended to extend to documents made publicly available free of charge, as well as for a fee or other charge.
- Sections 29(2), 29A(1D), 31(5) and (6), 31A(2), 33(2C)(b) and (3), 34(3) and 35(1B)(b) were amended to change the requirement to consult with or notify third parties when considering whether these exemptions apply only when it is "reasonably practicable" to do so.
- Sections 49KB, 49N, 61GB were amended, substituted or inserted to provide for informal resolution of reviews and complaints by the Information Commissioner.
- Section 61A(6) was inserted to make it a duty of OVIC employees to assist an individual to make a complaint in writing if the individual is otherwise unable to do so.
- Section 61TJ was amended to give the Information Commissioner a new discretionary power to issue a confidentiality notice when investigating public interest complaints.
- Section 61TM(2)(f)(i)(B) was amended to align the definition of "trade union" with the definition in the *Competition and Consumer Act 2010* (Cth).
- Section 61ZD(2) was inserted to require the Information Commissioner to notify Integrity Oversight Victoria where a notice to produce or attend is varied or revoked.

- Section 63D was amended to change how the Information Commissioner deals with documents claimed to be exempt under sections 28, 29A, 31, and 31A so that where it is not practicable for OVIC to destroy a document after inspection, the Information Commissioner must ensure that the document is retained in a secure form, and advise the agency or minister that the inspection is complete and the document will be retained in secure form.

- Amendments were made to section 64 relating to the Information Commissioner's reporting requirements.
- Various amendments were made to change references to "Victorian Inspectorate" to "Integrity Oversight Victoria".

Freedom of Information (Access Charges) Regulations 2025

The *Freedom of Information (Access Charges) Regulations 2025 (The regulations)* came into effect on 1 June 2025.

The regulations made the following changes to the previous regulations:

- Increased the notice of charge under regulation 8 from \$50 to \$70 meaning that under section 22(3) if a charge exceeds \$70, the agency shall notify the applicant of its opinion to inquire whether the applicant wishes to proceed with the request.
- Inserted the word "hard copy" into item 3 of the Schedule to make it clear that access charges should apply to physical copies of documents only (not electronic copies).
- Added a note to item 7 of the Schedule to make it clear that it only applies where a document has been created under section 19 of the FOI Act.

The 2025 regulations are otherwise the same as the 2014 regulations.

Inquiry into the operation of the FOI Act

In September 2024, the Victorian Parliament's Integrity and Oversight Committee (**IOC**) tabled its report following its inquiry into the operation of the FOI Act. The IOC made 101 recommendations to enhance Victoria's access to information framework. Some of the recommendations included:

- creating a new, third generation access to information law with a focus on proactive and informal release of information
- replacing the existing exemptions in the FOI Act with "limited exceptions" for refusing access to documents
- making changes to the way individuals can request access to their own personal and health information
- reviewing the desirability and feasibility of directly funding OVIC through Parliament's appropriation.

OVIC thanks the IOC for its detailed report and consideration of how access to information in Victoria could be modernised.

In March 2025, the Victorian Government published its response to the IOC's report, committing to undertake further work to examine options for reform. OVIC looks forward to working with government on important changes to Victoria's access to information framework.

Legislation impacting the PDP Act

The Justice Amendment Act received royal assent on 10 September 2024 and amended the PDP Act as follows:

- In the definition of "sensitive information" in Schedule 1, "sexual preferences" is replaced by "sexual orientation".
- The definition of "law enforcement agency" in section 3 was amended to include the Victorian Legal Services Board and the Victorian Legal Services Commissioner.
- Section 62(1) was amended to insert paragraph (ea), allowing the Information Commissioner to decline to entertain a complaint where the complainant has failed to co-operate with the Information Commissioner without reasonable excuse.

- New sections 65A and 65B were inserted to provide for the Information Commissioner conducting preliminary inquiries and consultation, and also to informally resolve privacy complaints, with consequential amendments being made to sections 65(1) and 67(1).
- Section 83D(2) was inserted to require the Information Commissioner to notify Integrity Oversight Victoria where a notice to produce or attend is varied or revoked.
- Section 86 was amended for the Information Commissioner to issue protective data security standards for the "confidentiality, integrity and availability" of public sector data, replacing the words "security, confidentiality and integrity".
- Section 90 was amended to provide that security risk profile assessments are exempt from the operation of the FOI Act.
- Section 116 was substituted relating to the Information Commissioner's reporting requirements.
- Various amendments were made to change references to "Victorian Inspectorate" to "Integrity Oversight Victoria".

3



How we engage

Education	33
Events & presentation	34
Guidance & publications	35
Consultations	38
Submissions	39
Committees, forums & groups	40
Speaking engagements & presentations	42
Case studies	43

Education

As part of its legislative functions, OVIC is required to carry out engagement and education activities with both the public and the VPS.

OVIC runs two formalised training streams for employees with legislative obligations under the FOI and PDP Acts:

- Introduction to Information Privacy and the Privacy and Data Protection Act
- Administering the Freedom of Information Act.

These streams are both delivered 5 times over the financial year and provide an in-depth exploration of the Acts, and an opportunity for participants to have their questions addressed by a facilitator.

In 2024-25, the "Administering the Freedom of information Act" training was attended by 179 agency officers, and the "Introduction to Information Privacy and the Privacy and Data Protection Act" was attended by 192 agency officers.

OVIC also hosts an online eLearning platform with the following 6 modules available to complete on demand:

- Professional Standards
- Processing a Request
- Exemptions in Part IV of the Freedom of Information Act
- Introduction to Privacy in the Victorian Public Sector
- Managing the Privacy Impacts of Data Breaches
- Privacy Impact Assessments.

Information Access Series webinars

OVIC regularly provides lunchtime sessions for FOI practitioners on various topics relating to access to information under the FOI Act or outside the Act. These Information Access Series webinars are recorded and made available on demand via the OVIC website.

Working with the Department of Government Services/ Victorian Managed Insurance Authority Cyber training

Representatives from OVIC presented on Part 4 of the PDP Act, alongside colleagues from DGS and the Victorian Managed Insurance Authority at the Cyber Risk for Boards training sessions.



Events & Presentations

International Access to Information Day

International Access to Information Day (IAID) is celebrated annually around the world on 28 September to raise awareness of the importance of open government and the public's right to access government-held information.

In 2024, the IAID theme was *Mainstreaming access to information and participation in the public sector*. To mark IAID, OVIC hosted a panel discussion with Information Commissioners from across Australia, ran a lightning talk and promoted new and existing resources.

Privacy Awareness Week

Privacy Awareness Week (PAW) is celebrated every year across the Asia Pacific region to raise awareness of privacy issues among organisations and the community. In 2025, OVIC marked PAW in June with the theme *Privacy – it's everyone's business*.

OVIC celebrated PAW by hosting an in-person launch event, 2 lightning talks and a panel discussion in which the Privacy and Data Protection Deputy Commissioner participated alongside other privacy commissioners from around Australia. OVIC also published and promoted a number of resources for VPS organisations and the community, including tip sheets and an animated video on the use of generative Artificial Intelligence (AI).

Information Security events and presentations

OVIC was invited to host and present at a number of events throughout the 2024-25 year, including:

- presenting at the City of Greater Bendigo during cyber security awareness month 2024
- presenting to the Victorian Water corporations – information management group in March 2025
- presenting at the Information Security Advisory Group
- contributing to the International Cyber Security Community of Practice, made up of members across international jurisdictions.



Guidance & Publications

Deidentified review decisions

OVIC publishes a sample of deidentified decisions made under the FOI Act to its website and the Australasian Legal Information Institute (**AustLII**) website. Publication of decisions assists agencies to make decisions about similar documents and members of the public to understand potential outcomes of our reviews.

As of 30 June 2025, there are 951 reviews published to our website, with 68,439 visits recorded in 2024-25. OVIC's database of published decisions on AustLII was accessed over 140,000 times in the 2024-25 financial year.

FOI Professional Standards Self-Assessment Tool

The FOI Professional Standards Self-Assessment Tool has been designed to assist VPS organisations measure their adherence to, and compliance with, the FOI Professional Standards. In 2024-25, 53 agencies used the tool and 31 agencies reported having identified opportunities to improve practices to satisfy obligations under the Professional Standards following use of the tool.

How do you put a price on your harm after a privacy breach?

In June 2025, OVIC published guidance to support complainants to identify what harm they have suffered directly because of a breach of their privacy and understand when financial compensation may be provided, including how they can measure what amount of compensation is reasonable for the harm they have suffered.

How OVIC handles privacy complaints

In June 2025, OVIC published updated guidance about how it handles privacy complaints to help complainants understand OVIC's powers and processes when conciliating privacy complaints and how they can meaningfully engage in the process.

Information Security Incident Insights reports

OVIC published two Incident Insights reports. These reports provide an overview and analysis of incident notifications received by OVIC under the information security incident notification scheme.

These reports cover key areas captured in incident notifications, including:

- information affected and format
- security attributes and control areas
- threat actors and threat types.

VPS organisations are encouraged to use the insights within these reports to inform their own information security risk assessments.

Information Security Risk Statement Library

OVIC publishes a library of information security risk statements, built from insights drawn from the Information Security Incident Notification Scheme.

Local Government Authorities – information security obligations

OVIC published a resource providing council-specific guidance on the applicability of Part 4 of the PDP Act.

Minimising the privacy impacts of an incident

In October 2024, OVIC published a joint statement with the Public Record Office Victoria (**PROV**) on minimising the privacy impacts to individuals when an organisation experiences an incident. The statement outlines OVIC and PROV's minimum expectations for reducing the amount of personal information VPS organisations collect and hold, ensuring strong security practices, and having a strong records management program in place.

Outsourcing in the Victorian Public Sector

In March 2025, OVIC published updated guidance on VPS organisations' privacy and information security obligations when engaging third parties. The guidance covers the steps organisations should take before they enter into an arrangement with a third party, what the contract should include, and how to ensure privacy and information security protections for the duration of the arrangement and after completion.

Updates to FOI resources

In December 2024, OVIC published updated FOI guidelines to incorporate changes made to the FOI Act by way of the Justice Amendment Act.

In June 2025, OVIC again published updated relevant sections of the FOI guidelines, templates for agencies and resources for the public to reflect the new *Freedom of Information (Access Charges) Regulations 2025*.

Unpacking your right to privacy

In June 2025, OVIC published a new tip sheet on unpacking privacy rights in Victoria and clearing up common misunderstandings OVIC receives from members of the public.



Use of enterprise generative Artificial Intelligence tools

In February 2025, OVIC published updated guidance on the use of enterprise generative AI tools in the VPS. This guidance replaces the public statement OVIC issued in October 2023 on the use of Microsoft 365 Copilot. The new guidance sets out OVIC's minimum expectations and requirements under the PDP Act for VPS organisations' use of any enterprise generative AI tool (a tool that is integrated into organisations' existing systems, or which is part of a suite of tools, for example, Microsoft 365).

Use of personal information with publicly available generative AI tools

In February 2025, OVIC published updated guidance on the use of personal information with publicly available AI tools in VPS organisations. This guidance replaces the public statement OVIC issued in February 2024 on the use of personal information with ChatGPT. The new guidance talks about the privacy risks with using free generative AI tools and outlines OVIC's minimum expectations for organisations that choose to do so.

Using the VPDSS to assist with CIRMP requirements

OVIC published an information sheet aimed at VPS organisations who have obligations under the Critical Infrastructure Risk Management Program (CIRMP). OVIC's information sheet proposes the use of the VPDSS as an equivalent framework for meeting these CIRMP obligations.



Consultations

Victorian Electoral Commission section 34 review requests

Under section 34 of the *Electoral Act 2002* (Vic) (**Electoral Act**), the Victorian Electoral Commission (**VEC**) is required to consult with the Information Commissioner on the public interest in protecting the privacy of personal information after receiving a request for enrolment information from any person or organisation not referred to in section 33 of the Electoral Act. OVIC has assisted with 2 requests for consultation from the VEC.

IBAC Report – Operation Turton re Fire Rescue Victoria (FRV) (November)

Operation Turton was an investigation which identified repeated instances of unauthorised access and disclosure of sensitive information by employees. To address long-standing and systemic corruption risks, IBAC made 4 recommendations, one of which is that FRV consult with OVIC on the adequacy of its information security in line with the PDP Act.

As part of this engagement, OVIC's Information Security team presented to FRV at the Victorian Protective Data Security Framework Working Party quarterly meeting.

Privacy consultations with organisations

OVIC is regularly engaged by organisations to provide guidance on the interpretation and application of the 10 IPPs and privacy best practice.

In the 2024-25 financial year, the Privacy Guidance and Dispute Resolution team was engaged 128 times by VPS organisations seeking privacy guidance. All 128 engagements included:

- consideration of the relevant organisation, and its operating environment
- developing and providing tailored privacy guidance verbally and in writing on key considerations under the 10 IPPs.

Annual FOI agency survey

Each year, OVIC conducts the annual FOI agency survey. This involves collecting data from VPS organisations subject to the FOI Act and Victorian ministers on the administration and operation of that Act. The results of this survey are reported in [section 5 of this publication](#).

Consultation with OVIC

VPS organisations frequently consult OVIC on initiatives and reforms that intersect with privacy, information security, and FOI. Consultations involve providing guidance and feedback on proposed government programs, policies, guidance, privacy impact assessments and legislative proposals.

In the 2024-25 financial year, OVIC was involved in 105 consultations with VPS organisations.

Some of the themes raised in consultations with OVIC include proposed legislative reforms, AI and other technologies, and information sharing.

Sectors represented in the consultations include departments, statutory authorities, local councils and contracted service providers.

During the reporting period, OVIC published a statement on its website about how VPS organisations can consult with OVIC. The statement outlines how OVIC can assist and why it is important to involve OVIC early in the planning stages of new programs or legislation.

In 2024-25, OVIC conducted a total of 199 consultations with VPS organisations in relation to their information security obligations. The Information Security team consulted with newly established or newly identified VPS organisations as they often require assistance from OVIC on themes such as:

- regulation/compliance
- Protective Data Security Plan assistance
- how to navigate OVIC's information security guidance material
- the 5 step action plan
- Information Security Incident Notification Scheme.

Submissions

Formal submissions by OVIC provide an opportunity to advocate for stronger privacy, information security and access to information rights for the Victorian community. In 2024-25, OVIC made 12 submissions to public consultations and parliamentary inquiries. OVIC's submissions are published on the OVIC website.

During the financial year, OVIC made submissions to the:

- Australian Centre for Disease Control's proposed use of data
- Victorian Law Reform Commission on the use of AI in Victoria's courts and tribunals
- Legislative Assembly Economy and Infrastructure Committee's inquiry into workplace surveillance (including a supplementary submission)
- Integrity and Oversight Committee's inquiry into the operation of the FOI Act (supplementary submission)
- Commonwealth Department of Science, Industry and Resources' proposals paper on mandatory guardrails for AI in high-risk settings
- Commonwealth Parliamentary Joint Committee on Intelligence and Security's cybersecurity legislative package
- Legal and Social Issues Committee's inquiry into capturing data on family violence perpetrators (supplementary submission)
- Department of Health's consultation on its review of the *Cemeteries and Crematoria Regulations 2015*
- Department of Premier and Cabinet on potential reforms to Victoria's lobbying regulations
- Public Accounts and Estimates Committee's inquiry into fraud and corruption control in local government
- Federal Department of Finance's statutory review of the *Data Availability and Transparency Act 2022*.

Committees, forums & groups

Asia Pacific Privacy Authorities

The Asia Pacific Privacy Authorities (**APPA**) forum was established in 1992 and is the primary forum for privacy and data protection authorities in the Asia Pacific region to share policy and regulatory experiences, discuss regional privacy developments and form partnerships. APPA meets bi-annually. Meetings are attended virtually by the Information Commissioner and/or the Privacy and Data Protection Deputy Commissioner.

OVIC is also an active member of the APPA Communications Working Group and the APPA Technology Working Group.

Association of Information Access Commissioners

The Association of Information Access Commissioners (**AIAC**) is made up of information commissioners and ombudsmen from around Australia and New Zealand. The AIAC meets bi-annually and is attended by the Information Commissioner and Public Access Deputy Commissioner. Members provide updates from their jurisdictions and share experiences and lessons from which other members can learn.

Australian and New Zealand Protective Security Forum

OVIC remains the Deputy Chair of the Australian and New Zealand Protective Security Forum, formerly known as the States and Territories Security Representatives Group.

Australian and international standards

At a national level, OVIC representatives are involved in two Standards Australia committees:

- IT-012 Information security, cybersecurity and privacy protection (mirror committee to ISO/IEC JTC1/SC27).
- MB-025 Security and Resilience (mirror committee to ISO/TC 292).

In 2024-25, OVIC representatives actively participated in the review of 18 international (ISO) ballots.

In addition to this international work, OVIC has worked on national Standards Australia projects.

OVIC continues to engage in local, national, and international settings to ensure its standing as an active leader in the information security community.

Global Privacy Assembly

OVIC is a member of the Global Privacy Assembly (**GPA**), an international forum that seeks to provide leadership at an international level on privacy issues facing the global community. There are more than 130 privacy authorities who are members of the GPA. The GPA holds its conference annually.

OVIC is also a member of the GPA's Data Protection and Other Rights and Freedoms Working Group, Ethics and Data Protection in Artificial Intelligence Working Group and the Intersectional Gender Perspective in Data Protection Working Group.

Global Privacy Enforcement Network

OVIC is a member of the Global Privacy Enforcement Network (**GPEN**), a forum aimed at achieving cross-border cooperation for the enforcement of privacy law. OVIC participates in GPEN by attending quarterly teleconferences where topical privacy issues are discussed and being part of the Cybersecurity Community of Practice.

Global Privacy Enforcement Network Cybersecurity Community of Practice

OVIC's Assistant Commissioners for Information Security and Privacy Guidance and Dispute Resolution are members of the Global Privacy Enforcement Network's Cybersecurity Community of Practice. The purpose of the Community of Practice is for privacy authorities globally to share expertise and trends to support effective oversight of privacy and information security risks to regulated organisations.

International Conference of Information Commissioners

OVIC is a member of the International Conference of Information Commissioners (**ICIC**). The ICIC includes information commissioners and ombudsmen from around the world. Members meet annually to discuss the protection and promotion of the right to access government-held information for the benefit of citizens.

In June 2025, the 16th ICIC conference was held in Berlin. Unless hosted by an Australian jurisdiction, OVIC now attends these meetings virtually.

Privacy Roundtable

The Assistant Commissioner – Privacy Guidance and Dispute Resolution chairs the Privacy Roundtable, which comprises representatives from Victorian government departments and agencies representing various government sectors and VPS organisations.

The roundtable operates under terms of reference to provide a forum for OVIC to engage with regulated organisations about its work and agencies' experiences, operating environments and to provide proposals regarding the operation and administration of the PDP Act.

This exchange of information informs OVIC's initiatives to support VPS organisations in administering the PDP Act.

Privacy Authorities Australia

OVIC is an active participant in the Privacy Authorities Australia (PAA) group, a forum for privacy commissioners around Australia. Commissioners provide updates from their jurisdictions relating to complaints, enforcement, and policy development.

In June 2025, OVIC hosted a meeting of the PAA group in Melbourne.

Privacy Authorities Australia Policy Group

OVIC participates in the PAA Policy Group, a sub-group of the PAA group consisting of senior policy officers from each of Australia's privacy authorities. The PAA Policy Group meets bi-annually. Members discuss work being undertaken in their respective jurisdictions, exchange ideas, and learn from each other's experiences in privacy policy matters.

In early 2025, OVIC took on the role of Chair of the PAA Policy Group on a permanent basis.

Public Access Agency Reference Group

OVIC hosts regular Public Access Agency Reference Group (PAARG) meetings to engage with VPS agencies about OVIC's work, and agencies' experiences, operating environment and ideas regarding the operation and administration of the FOI Act. Minutes from PAARG meetings are published on OVIC's website.

Victorian Information Security Network forums

The Victorian Information Security Network (VISN) is delivered by members of the Information Security team and presents an opportunity for stakeholders across government and industry to discuss information security issues and initiatives. VISN delivers broad messaging to regulated VPS organisations including outreach and engagement opportunities to gain feedback on products and activities, ensuring these offerings meet the current needs of our stakeholders.

Victorian Privacy Network

The Victorian Privacy Network (VPN) offers privacy professionals across Victoria an opportunity to learn from each other's experiences and hear guest speakers present on a range of topics.

In 2024-25, OVIC hosted 2 virtual VPN meetings. The meeting in October 2024 was attended by 250 participants, and the meeting in March 2025 was attended by 363 participants. Based on feedback and demand from members, OVIC will be moving to hosting 3 VPN meetings per year.

Some of the themes discussed at recent VPN meetings include AI and recordkeeping, providing notices of collection, outsourcing in the VPS, public transparency when using AI and automated systems and a fireside chat with the Federal Privacy Commissioner.

Speaking engagements & presentations

The Information Commissioner and Deputy Commissioners are regularly invited to speak or present at a range of external events. Some of these engagements are listed below.

Information Commissioner

- Future of Victorian Government Summit
- Records Management Network
- Guest Lecture at University of Melbourne Law School
- Victorian Information Security Network Forum
- University of Melbourne Law School workshop – Decisions after the Algorithmic turn
- Government Innovation showcase Victoria

Privacy and Data Protection Deputy Commissioner

- Victorian Cyber Panel
- Privacy Roundtable with the UN Special Rapporteur
- Victorian Academy of Teaching and Learning
- VicGov AI Showcase 2024
- Presentation at Biometrics Conference, Sydney
- AI Ethics and the Future of Privacy panel

Public Access Deputy Commissioner

- Guest Lecture at University of Melbourne Law School
- Information Access Series

Case studies

FOI review case studies

Consultation under the FOI Act

The applicant sought a review after receiving a decision from a health agency which had refused information in their medical record under sections 33(1) and 35(1)(b) of the FOI Act. Such information can be exempted from a medical record when it relates to the personal affairs of a third party, or where a third party provided information in confidence to assist in the care of another individual.

OVIC staff considered further information could be released if consent could be obtained from a third party whose information had been recorded in the medical record. OVIC suggested the organisation attempt consultation with the third party again, who consented to release of the information. The organisation made a fresh decision to reflect that they no longer sought to rely on section 35(1)(b) and the applicant was satisfied with the fresh decision.

OVIC preliminary views under the FOI Act

The applicant requested video footage from an organisation regarding an incident that occurred at a specific location. The organisation located the requested footage, however refused access in full under section 33(1) of the FOI Act. In its decision, the organisation advised it would be impracticable to edit information in the footage relating to third parties. OVIC attempted to informally resolve the matter and provided the organisation with a preliminary view that the Public Access Deputy Commissioner considered it was not impractical to edit the footage, for example, by blurring out other individuals or narrowing the frame to where the incident occurred. In response, the organisation decided to make a fresh decision, releasing the requested information in part to the applicant. The applicant was satisfied with the fresh decision and the review was resolved.

Section 30(1) of the FOI Act

The applicant made a request to a council for specific reports. The council located the relevant reports and released them in part with certain information exempted under section 30(1) of the FOI Act. OVIC attempted to informally resolve the matter and provided the council with an initial view that should the matter proceed to a formal decision, the application of section 30(1) would likely not be upheld. OVIC's preliminary view was based on disclosure of the information not having any impact on the council meeting its obligations, and that there is a stronger public interest in the community understanding the agency's decision-making process. In response, the council decided to make a fresh decision and released the document in full. The applicant was satisfied with the fresh decision, and the review was resolved informally.

FOI complaints case studies

OVIC facilitated resolution

The applicant made a FOI request to an organisation in August 2024. The request did not meet the requirements of a valid request under section 17 of the FOI Act and the organisation engaged in consultation with the applicant. The consultation was unsuccessful, and the applicant lodged a complaint with OVIC regarding the organisation's handling of their FOI request. In response, OVIC made extensive enquiries with the organisation and complainant and provided the complainant with several options to progress their request with the agency. As a result, the organisation agreed to re-open the August 2024 request and process it within 30 days. The organisation made a decision within the required timeframe and following this the complainant was satisfied and agreed to close the complaint.

Privacy case studies

Improvements to privacy practices

The complainant raised concerns about a neighbourhood dispute to a VPS organisation and later alleged that the employee investigating the matter inappropriately disclosed their identity and involvement to a third party. As part of conciliation led by OVIC the VPS organisation investigated the allegations but were unable to determine whether a disclosure occurred. Nonetheless, the VPS organisation undertook to improve its privacy practices by updating its privacy policy, developing guidelines for its staff to adhere to when carrying out investigations of that nature, and delivering additional privacy training to all staff. The complainant was satisfied with the outcome of conciliation and the complaint was resolved.

Acknowledgement and apology

The complainant became aware that a VPS organisation had been sending correspondence about them to the incorrect address for a significant period of time. During OVIC-led conciliation, the VPS organisation investigated and identified that the issue stemmed from a manual error within an old system. Since that time several improvements had been made to its systems, automation and staff training and quality assurance processes to prevent a similar incident from re-occurring. The VPS organisation updated the complainant's information and apologised for the error. The complainant was satisfied with the outcome of conciliation and the complaint was resolved.

Remediation of harm

The complainant became aware that an excessive amount of their personal and sensitive information had been inappropriately disclosed to a third party due to a VPS organisation's failure to adequately redact materials being released to that third party. During OVIC-led conciliation, the VPS organisation conceded it had interfered with the complainant's privacy and undertook to remediate the complainant's proven harm by formally apologising for the interference with privacy and providing reasonable and proportionate financial compensation for non-economic loss.

4

Integrity oversight

Investigations	47
Preliminary inquiries	47
Compliance monitoring	49
Information security	55



Investigations

Investigation into the use of ChatGPT by a Child Protection worker

In September 2024, OVIC published a report on its investigation into the use of ChatGPT by a child protection worker employed by the Department of Families, Fairness and Housing (DFFH). The child protection worker had used ChatGPT when drafting a Protection Application Report that was submitted to the Children's Court for a case concerning a young child whose parents had been charged in relation to sexual offences.

Despite its popularity, there are risks associated with the use of generative AI tools such as ChatGPT. This investigation found that:

- the content generated by ChatGPT and then used by the child protection worker when drafting the report for the court contained inaccurate personal information which downplayed risks to the child
- the child protection worker entered a significant amount of personal and delicate information into ChatGPT, including names and information about risk assessments relating to the child. By doing so, they disclosed this information to OpenAI, an overseas company, and released it outside the control of DFFH.

The Privacy and Data Protection Deputy Commissioner found that the controls DFFH had in place were insufficient to manage the risks associated with the use of generative AI tools in a child protection context. The Deputy Commissioner concluded that DFFH contravened IPPs 3.1 and 4.1 by failing to take reasonable steps to ensure the accuracy of personal information and to protect personal information from unauthorised disclosure.

The Deputy Commissioner issued a compliance notice on DFFH to ensure it complies with IPPs 3.1 and 4.1. The notice outlines 6 specific actions, including a requirement that DFFH blocks the use of ChatGPT and other similar tools by child protection workers.

Preliminary inquiries

This year, OVIC has again made significant use of preliminary enquiries as a regulatory tool, often using these to work with agencies to bring about improvements to ensure compliance without the need to resort to more formal action.

A wide range of preliminary inquiries were undertaken in 2024-25, resulting in a variety of outcomes, including those in the following examples.

Ransomware privacy incident

In July 2024, a community service organisation that delivers around 100 services experienced a ransomware attack.

The organisation detected the incident when a staff member was unable to open files on the file server and found a ransom note in the form of a "Readme" file. Personal information, such as names and contact information, identity information, financial information, health information, and other sensitive information was affected.

Given the extent of information affected, the Privacy and Data Protection Deputy Commissioner conducted preliminary inquiries covering:

- whether the organisation took reasonable steps to protect personal information from the unauthorised access which occurred
- whether the organisation took reasonable steps to delete or destroy personal information that it no longer needed for any purpose
- whether the organisation is appropriately addressing any deficiencies in its information handling and security practices in response to the data breach.

The preliminary inquiries found that the organisation did not take reasonable steps to protect personal information, nor to delete or destroy personal information when no longer needed for any purpose. However, the organisation took, and continues to take, a significant number and range of actions to address the deficiencies in its information handling and security practices. For this reason, the Deputy Commissioner decided it was not necessary to take further regulatory action in the form of an investigation.

Delayed release of documents subject to OVIC FOI decisions

In September 2024, OVIC commenced preliminary inquiries in relation to concerns that OVIC held regarding an agency's significant delays in releasing documents where:

- the agency made its own decision that documents should be released
- OVIC made decisions on review applications that documents should be released (and no subsequent review application was made to VCAT).

The object of the FOI Act, as set out in section 3, is to "extend as far as possible the right of the community to access to information" in possession of the government and VPS organisations.

This object is achieved by "creating a general right of access to information" limited only by "exceptions and exemptions necessary for the protection of essential public interests and the private and business affairs of persons in respect of whom information is collected and held by agencies."²

Agencies have a responsibility to administer the FOI Act with a view to making the maximum amount of government information promptly and inexpensively available to the public.³

Although the agency ultimately released the documents, citing confusion about whether VCAT orders in another matter prevented the release, OVIC remained concerned that the agency had acted contrary to the objects and purposes of the FOI Act by delaying the release of documents to the applicant without valid reasons. As such, OVIC recommended that the agency conduct a review of its handling of this matter to identify areas of improvement to avoid potential recurrence.

The agency responded positively to this recommendation and reported taking a range of continuous improvement steps in 2024 including:

- mandatory attendance of new staff at OVIC's FOI training
- an internal restructure of where the FOI unit reports into
- improvements to the agency's FOI database usage
- development for new processes to better deal with complex applications
- new procedures to promote proactive and informal release of documents, where appropriate
- the addition of a new administrative staff member to assist with FOI processes.

² FOI Act section 3.

³ FOI Act section 16.

Compliance monitoring

Audit of Standard 10 of the Victorian Protective Data Security Standards compliance monitoring

In April 2024, OVIC published its report on the audit of Standard 10 of the VPDSS, which covers obligations relating to personnel security. In the audit, OVIC sought to determine whether the 4 organisations had appropriate policies, procedures, and practices in place that addressed the pre-engagement phase of personnel security and whether organisations were undertaking appropriate pre-engagement screening checks to assess suitability and eligibility of prospective staff. Some broad insights from this audit included:

- that some organisations failed to adequately document all pre-engagement screening requirements in a coherent and consistent way, or in a manner that sufficiently reflects best practice
- notable gaps, duplication, inaccuracies, and outdated content in policy and procedure documents, as well as insufficient coverage of all personnel (particularly temporary resources and contractors), and inconsistent/inappropriate timing of pre-engagement screening checks that resulted in crucial checks not being conducted until after commencement in the role
- disparities in the level of pre-engagement screening undertaken by an organisation contrasted against the level of risk posed by the functions associated with a role, organisational objectives, processes and assessment of business impact. OVIC notes that different functions are likely to attract different levels of risk
- deficiencies in identity verification of personnel
- limitations in the management and oversight of third parties who undertook pre-engagement screening checks on the organisation's behalf. There was little comfort for the engaging organisation that all checks were undertaken in a consistent way to meet relevant standards
- pre-engagement screening policies, procedures and practices did not cover additional pre-engagement checks for high-assurance roles, including those with access to security classified information and systems.

Following publication, OVIC monitored agencies' implementation of the recommendations. Typical actions taken by the organisations as a result of the audit include:

- updated personnel security policies and procedures
- review and strengthening of requirements and procedures relating to identity verification
- introduction of additional or strengthened pre-employment screening checks
- conduct of role-based risk assessments to determine the risk profile of various roles across the organisations
- review of personnel security requirements under the organisations' relevant third-party provider contracts.

The compliance monitoring stage of this audit is now complete.

Mechanisms permitting departure from the IPPs

In August 2024, the Information Commissioner made a public interest determination under section 31(1) of the PDP Act. The determination applies to DFFH, in relation to the Stolen Generations Reparations Package.

The public interest determination permits DFFH to depart from IPP 2.1 when sharing certain third-party information with eligible applicants under the Stolen Generations Reparations Package. The Information Commissioner determined that the public interest in providing the information substantially outweighed the public interest in DFFH complying with IPP 2.1.

The public interest determination remains in effect until March 2028.

FOI Compliance with section 21

In 2024-25, OVIC monitored agencies compliance with section 21 of the FOI Act.

Section 21 of the FOI Act provides that an agency or minister must notify an applicant of its decision as soon as practicable and no later than 30 days after the day a valid request is received (unless the request is subject to an extension of time).

In 2024-25, OVIC recorded 446 breaches of section 21 of the FOI Act with respect to delayed decision making under the FOI Act regarding 48 agencies.

The Public Access Deputy Commissioner made formal findings against 8 agencies for failing to comply with their statutory obligations under section 21. Monitoring of these agencies' compliance with their obligations under the FOI Act and the Professional Standards is ongoing. OVIC's findings are set out below.

Department of Families, Fairness and Housing

Based on complaint applications closed between 1 July 2024 and 31 December 2024, DFFH failed to comply with its section 21 obligations in 49 cases. In these cases, the average time taken for the department to provide a decision was 243 days*.

Between 1 January 2025 and 30 June 2025, DFFH failed to comply with its section 21 obligations in 81 cases. In these cases, the average time taken for the department to provide a decision in response to an FOI request was 335 days*.

The main factors contributing to delays were increases in the volume of FOI requests and managing a high volume of requests.

DFFH undertook several actions to improve its compliance and reduce the backlog of requests, including:

- proactively undertaking internal structural changes to shift resources to the areas of greatest need
- creating an additional assessment team to increase capacity for assessment of requests and improve timeliness of decision-making
- continuing with the significant investment to engage additional ongoing FOI officers
- the allocation of targeted funding to outsourcing a component of FOI processing
- continuing to offer administrative release of information to Care Leavers, where relevant

- investigating technological solutions to improve timeliness.

OVIC notes DFFH significantly improved its timeliness in processing requests within the statutory timeframe from 24% in the 2023-24 financial year to 43% in 2024-25 financial year. DFFH continues to maintain a strong focus on increasing its compliance with legislated timeliness.

Victoria Police

Based on complaint applications closed between 1 July 2024 and 31 December 2024, Victoria Police failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 46 cases. In these cases, the average time taken for Victoria Police to provide a decision in response to an FOI request was 337 days*.

Between 1 January 2025 and 30 June 2025, Victoria Police failed to comply with its statutory obligation under section 21 to provide applicants with a decision on their FOI requests within the statutory timeframe in 73 cases. In these cases, the average time taken for Victoria Police to provide a decision in response to an FOI request was 455 days*.

The main factors contributing to ongoing delays relate to the significant backlog of FOI requests and, while COVID-19 initially impacted Victoria Police's ability to process requests, ongoing staffing and recruitment challenges.

Victoria Police undertook several actions to improve its compliance and reduce the backlog of requests, including:

- the provision of funding for an additional 14 fixed-term positions in the FOI division for the 2023-24 and 2024-25 financial years
- engaging with applicants and being transparent regarding the backlog and its impact on the timeframes to complete requests
- providing an opportunity for applicants to advise if their request should be prioritised

* OVIC notes these calculations are based on closed complaints only and reflect the average number of days from the date the request was made to the agency, not the date the request was deemed valid under section 17 of the FOI Act.

- reviewing and updating the Victoria Police website to make it easier for applicants to navigate with a specific focus on directing applicants to alternate ways of obtaining the information they require outside the FOI process
- reviewing the FOI processes and implementing several process improvements
- investigating the use of a secure file sharing platform recently contracted by Victoria Police
- utilising non-operational police members on return-to-work programs to assist with processing FOI requests.

OVIC notes Victoria Police's commitment to reducing delays and to minimise the impact of the backlog on applicants. OVIC acknowledges these initiatives alone will not eradicate the backlog, that there is likely to be a backlog of FOI requests for some time into the future and that further OVIC regulatory action may be required.

Department of Justice and Community Safety

Based on complaint applications closed between 1 July 2024 and 30 June 2025, the Department of Justice and Community Safety failed to comply with its statutory obligation under section 21 of the FOI Act to provide applicants with a decision within the statutory timeframe in relation to 25 complaints. In these cases, the average time taken for the Department of Justice and Community Safety to provide a decision after receiving a valid request was 132 days.

The main factors contributing to delays were due to a 47% increase in the volume of requests from 2022-23 to 2023-24 financial year and an increase in the complexity of requests.

The Department of Justice and Community Safety undertook several actions to improve its compliance, including:

- restructuring its FOI team which increased its resourcing profile
- working through several initiatives to improve performance, timeliness and the quality of engagement with applicants and decisions.

OVIC notes that where statutory timeframes were not met, in 2024-25 the Department of Justice and Community Safety improved the average number of days taken to finalise these requests by 30%. OVIC notes the Department of Justice and Community Safety's commitment to continuing to improve its FOI performance and the significant

reduction in complaints to OVIC, from 69 in 2023-24 to 25 in 2024-25, which reflects the work undertaken to improve timeliness.

Department of Education

Based on complaint applications closed between 1 July 2024 and 30 June 2025, the Department of Education failed to comply with its statutory obligation under section 21 of the FOI Act to provide applicants with a decision within the statutory timeframe in relation to 26 complaints. In these cases, the average time taken for the Department of Education to provide a decision was 115 days.

The main factors contributing to delays were due to staffing and recruitment challenges, a 31% increase in the overall volume of requests compared to the previous financial year and an increase in the complexity of FOI requests.

The Department of Education undertook several actions to improve its compliance, including:

- recruiting additional FOI officers
- engaging two additional fixed term experienced FOI officers
- streamlining processes and updating templated correspondence
- reviewing and updating other processes and procedures.

OVIC notes the Department of Education's commitment to decreasing decision turnaround times and maintaining contact with applicants as it works to address the backlog of requests in the 2025-26 financial year.

Victorian WorkCover Authority

Based on complaint applications closed between 1 July 2024 and 30 June 2025, the Victorian WorkCover Authority failed to comply with its statutory obligation under section 21 of the FOI Act to provide applicants with a decision within the statutory timeframe in relation to 13 complaints. In these cases, the average time taken for the Victorian WorkCover Authority to provide a decision after receiving a valid request was 207 days.

The main factors contributing to delays were due to staffing and recruitment challenges and increases in requests. The Victorian WorkCover Authority undertook several actions to improve its compliance during the financial year, including:

- undertaking a resources review and increasing support for FOI functions
- recruitment of new positions in the FOI and privacy teams from mid-2024
- prioritising requests for vulnerable applicants.

These initiatives have led to an ongoing reduction in the backlog of requests and improvements in processing times for all FOI applicants.

Department of Energy, Environment and Climate Action

Based on complaint applications closed between 1 July 2024 and 30 June 2025, the Department of Energy, Environment and Climate Action failed to comply with its statutory obligation under section 21 of the FOI Act to provide applicants with a decision within the statutory timeframe in relation to 15 complaints. In these cases, the average time taken for the Department of Energy, Environment and Climate Action to provide a decision after receiving a valid request was 150 days.

The main factors contributing to delays were due to a significant increase in the complexity of requests, increases in the volume of requests and staffing and recruitment challenges.

The Department of Energy, Environment and Climate Action undertook several actions to improve its compliance, including:

- allocating additional resources to its FOI and Privacy unit
- undertaking recruitment to backfill vacant roles
- seconding staff to assist from another part of the department

OVIC notes these measures have been effective in reducing the backlog of FOI requests. OVIC acknowledges the overall average timeframe for the department to process all requests made in the 2024-25 financial year was 74 days.

Department of Government Services

Based on complaint applications closed between 1 July 2024 and 30 June 2025, the Department of Government Services failed to comply with its statutory obligation under section 21 of the FOI Act to provide applicants with a decision within the statutory timeframe in relation to 7 complaints.

In these cases, the average time taken for the Department of Government Services to provide a decision was 185 days.

The main factors contributing to delays were due to increases in FOI request complexity and overall volume of FOI requests, which compounded existing workloads.

The Department of Government Services undertook several actions to improve its compliance, including:

- taking reasonable steps to notify applicants of decisions as soon as practicable
- working to establish its business units and operating model including a new FOI team
- establishing and implementing new processes to support the timely collection, assessment and release of information
- putting several measures in place to address the backlog
- allocating acting staffing arrangements.

OVIC notes these measures have been effective in reducing the backlog of FOI requests.

Department of Health

Based on complaint applications closed between 1 July 2024 and 30 June 2025:

- The Department of Health failed to comply with section 21 of the FOI Act by not providing the applicant with a decision on their request within the prescribed timeframe, having made a decision 171 days after the agreed due date.
- The Department of Health failed to comply with section 21 of the FOI Act by not providing the applicant with a decision on their request within the prescribed timeframe, having made a decision 177 days after the request became valid.

The Department of Health has continued to experience a high volume of FOI requests with an average increase in complexity from the previous reporting period. The Department of Health is in the process of acquiring a new case management system to increase efficiency in administration of FOI requests, including automation and smarter templates.

Professional Standards

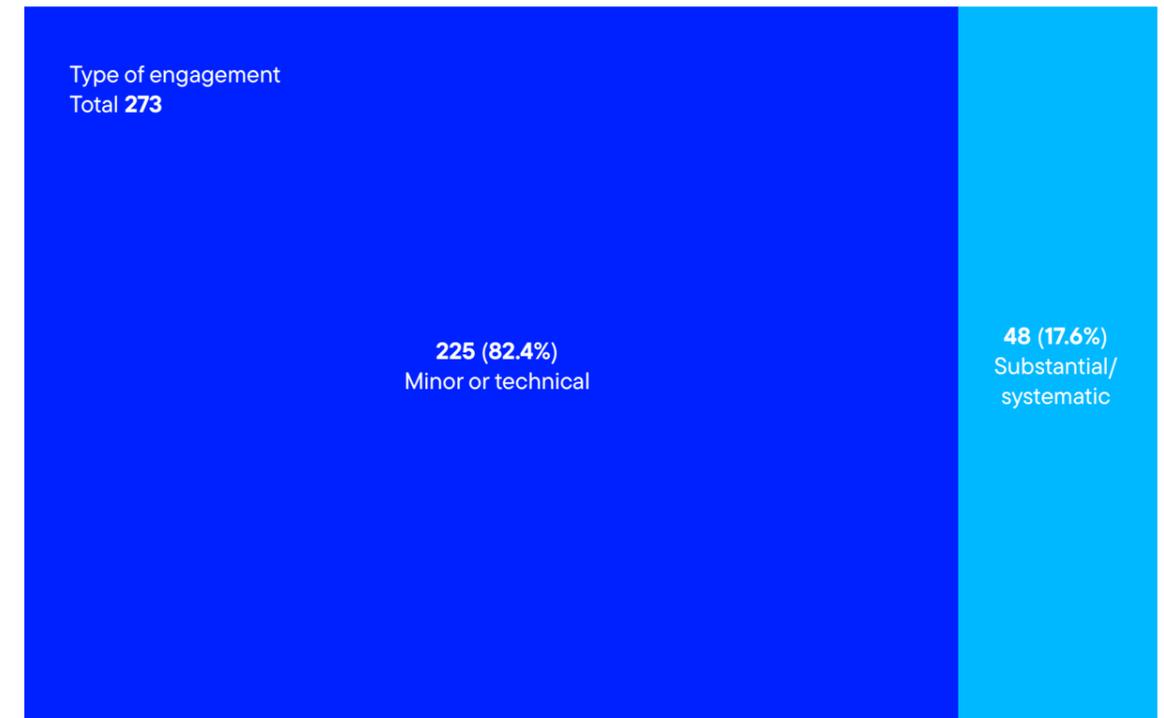
In 2024-25, OVIC recorded a total of 273 engagements with the Professional Standards concerning 16 standards and 75 agencies. OVIC classifies breaches of the Professional Standards into two categories: minor or technical breaches, and substantial, persistent, or systemic breaches.

OVIC focused its efforts on resolving instances of non-compliance through educational and informal action. This involved seeking to educate agencies about their obligations under the FOI Act and the Professional Standards and provide them with relevant resources, supporting materials and tailored guidance to avoid or reduce further non-compliance. OVIC staff regularly met with agency staff to discuss compliance with the Professional Standards and in some instances, OVIC sought a written submission from the relevant agency. Other agencies were monitored for a specified period of time during 2024-25.

Top 10 agencies by Professional Standard engagements

Victoria Police	29
Department of Education	21
Department of Families, Fairness and Housing	17
City of Melbourne	15
Department of Justice and Community Safety	13
Hume City Council	10
Department of Treasury and Finance	9
Albury Wodonga Health	8
Department of Transport and Planning	8
Department of Jobs, Skills, Industry and Regions	7

Overview of Professional Standards engagements and outcomes



In 2024-25, of the 273 Professional Standards engagements recorded, 225 (82.4%) were minor breaches and 48 (17.6%) were substantial or systemic breaches of the Professional Standards.



In 2024-25, 204 (74.7%) Professional Standard engagements were resolved informally following OVIC intervention using educational strategies and no action was taken in respect of 69 (25.3%) engagements.

Information Security

Protective Data Security Plan submissions

Victorian Public Service

In 2024, regulated organisations were required to submit a Protective Data Security Plan (PDSP) to OVIC, which outlines the progress of organisations' information security program against each element in the VPDSS. The deadline for the latest cycle of PDSP submissions to OVIC concluded 31 August 2024. OVIC received 360 PDSPs, of which:

- 304 were submitted on time (received between 1 July 2024 and 31 August 2024)
- 56 were submitted late (received between 1 September 2024 and 31 October 2024).

A subsequent 12 were submitted well outside the reporting period (received on or after 1 November 2024).

Class B Cemetery Trusts

OVIC received 339 Class B cemetery trust PDSPs, of which:

- 257 were submitted on time (received between 1 July 2024 and 31 August 2024)
- 77 were submitted late (received between 1 September 2024 and 31 October 2024).

A subsequent 5 were submitted well outside the reporting period (received on or after 1 November 2024).

PDSP non-compliance

Victorian Public Service

In January 2025, the Privacy and Data Protection Deputy Commissioner wrote to 12 organisations outlining their non-compliance with the PDP Act by failing to submit a PDSP to OVIC within the specified time. Following receipt of this letter:

- 8 organisations submitted their PDSP to OVIC
- 2 organisations provided information that assisted OVIC in determining that they were not subject to Part 4 of the PDP Act and were therefore not required to submit a PDSP
- 2 organisations remain outstanding with one organisation on-track to submit a PDSP in 2026.

The 2 organisations that remain outstanding are:

- The Latrobe Health Assembly of the Department of Health
- VicGrid of the Department of Energy, Environment and Climate Action

Class B Cemetery Trusts

Of the 482 Class B cemetery trusts active at the time of reporting, 143 cemetery trusts failed to submit a PDSP to OVIC.

OVIC has noted the lack of submissions from these Class B cemetery trusts to the Department of Health who are the responsible department for these entities.

Information Security Incident Notification Scheme

The information security incident notification scheme has been developed to centrally coordinate notification of information security incidents within Victorian government. It is established under Element E9.010 within the VPDSS that states: Victorian Public Sector organisations notify OVIC of any compromise of public sector information that may cause "limited" (Business Impact Level 2) or higher harm/damage to government operations, organisations, or individuals.

By centrally collecting these incident notifications OVIC is able to undertake trend analysis in relation to the protection of public sector information. OVIC presents these findings, observations and insights in biannual Information Security Incident Insight reports, and in regular VISN events.

Information Security Incidents

In 2024-25, OVIC received 1094 incident notifications. This is a 50% increase in the number of notifications received in the previous 2023-24 financial year (726).

Overall, 65% of incidents related to electronic information, 98.6% affected the confidentiality of information, and 98% affected personal information. Although there was an increase in notifications received (726 in 2023-24, up from 670 in 2022-23, 633 in 2021-22 and 373 in 2020-21), the percentages for security attributes affected (confidentiality), and type of information compromised (personal) are similar to previous financial years.

Victoria Police Information Security Incident Statistics

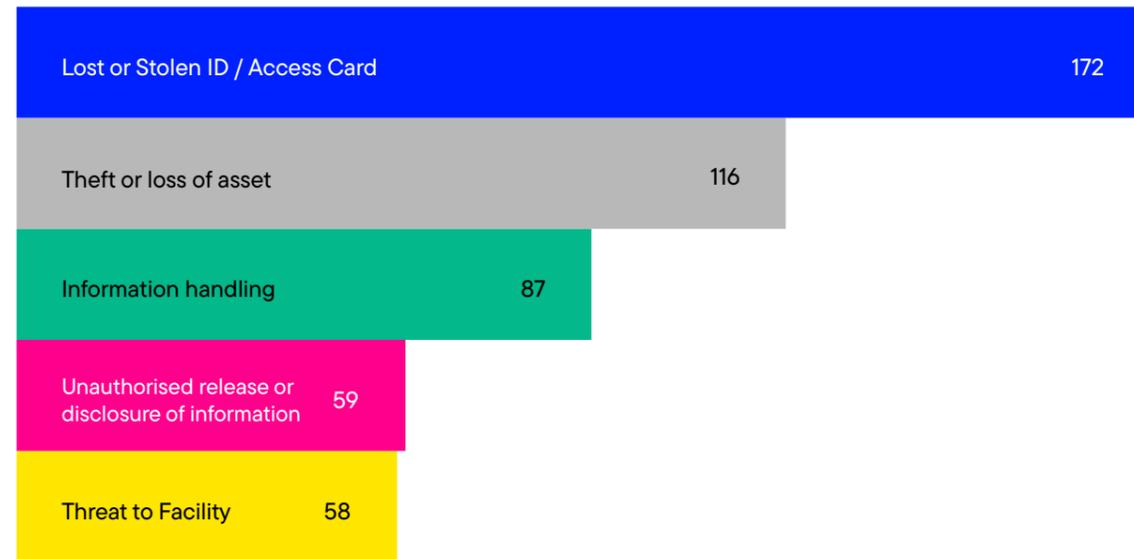
OVIC receives incident notifications from the Victoria Police Security Incident Registry team.

The numbers for 2024-25 differ from previous years because incidents completed between 5 September 2024 to 30 January 2025 have been excluded due to industrial action occurring during that period. Therefore, comparisons are only made regarding incident categories as opposed to the incident numbers themselves.

Comparison between the last 5 financial year periods shows 4 of the top 5 "completed" incident categories remain the same.

Note: OVIC reports on "completed" Victoria Police incidents. The statistics are based on the number of "completed" incidents, meaning they were investigated by Victoria Police and confirmed incidents where any follow-up actions have been completed. OVIC does not report on both "open" and "completed" incidents because there is a percentage that are categorised as "no incidents" once they have been investigated and found not to be an incident.

Top 5 incident categories⁴



Category	2024-25	2023-24	2022-23	2021-22	2020-21
Lost or Stolen ID / Access Card	172	252	214	209	179
Theft or loss of asset	116	236	234	241	279
Information handling	87	86	94	79	149
Unauthorised release or disclosure of information	59	131	76	85	103
Threat to Facility	58	49	25	40	22

⁴ To complete the top 5 categories for the 2024-25 reporting period, the "communications faults" category was replaced with "threat to facility" which had high numbers compared to any previous reporting period even with only partial reporting numbers.

Victoria Police engagements

The former offices of the Commissioner for Privacy and Data Protection and the Commissioner for Law Enforcement Data Security conducted numerous reviews and site walkthroughs of Victoria Police, resulting in 271 recommendations being made by OVIC.

During the 2023-24 period, Victoria Police commissioned a third party to evaluate the 16 of 271 unacquitted recommendations. Following this review, 11 recommendations have since been finalised, with a further 5 outstanding.

Central service model project

OVIC continues to work with DE on a revised reporting regime that would provide greater insight into DE corporate and DE schools' and school councils' operating environments.

This revised reporting regime commenced in 2023 and is set to conclude in 2028. OVIC expects annual PDSP reporting from DE for this program which is referred to as the DE central services model.

In 2024, 102 schools and school councils were integrated into this model, which reflects the information security program of these schools and school councils as well as broader DE corporate reporting. A further 105 are projected to report in 2025, totalling 207. These entities will align with the standard biennial PDSP reporting cycle at the conclusion of the 5 year reporting cycle.



FOI annual survey results

FOI annual survey results	61
FOI requests received & VCAT appeals	62
Top 30 agencies by FOI request volume	63
Types of FOI requests	64
Timeliness of agency decision making	65
Access decisions	66
Five years of access decisions by sector	67
Exemptions	68
Application fees and access charges	69
FOI administration	70

FOI annual survey results

Section 64 of the FOI Act requires the Information Commissioner to report on the operation of the FOI Act in Victoria.

The data

The information contained in this section was collated from data provided by approximately 950 agencies⁵ that are subject to the FOI Act. This data was provided through an electronic survey. All agencies completed the survey for 2024-25.

The Information Commissioner thanks agencies for completing the survey and for their cooperation in providing the information contained in this section.

The data relates to FOI requests that met the definition of a request, pursuant to section 17 of the FOI Act.

Accuracy of data

All data reported in this section and in the relevant appendices relates to agency FOI matters, and has been identified, collated, and reported by each agency. Agencies are responsible for the accuracy of the data provided. Any discrepancies or queries regarding the data provided by an agency should be directed to the relevant agency in the first instance.

Historical data

This report includes an analysis of historical data to identify trends and act as a benchmark for future reports.

⁵ The term "agency/agencies" includes ministers.

⁶ This data does not include applications to VCAT for review of a decision made by OVIC.

Requests and appeals

The number of FOI requests reported as received in 2024-25 was 58,181. This is a 9.4% increase from last year and is a record high for FOI requests made in a year.

Agencies also reported 9673 FOI requests outstanding at 30 June 2025. This is an 11.2% increase when compared to the 8696 outstanding FOI requests reported last year.

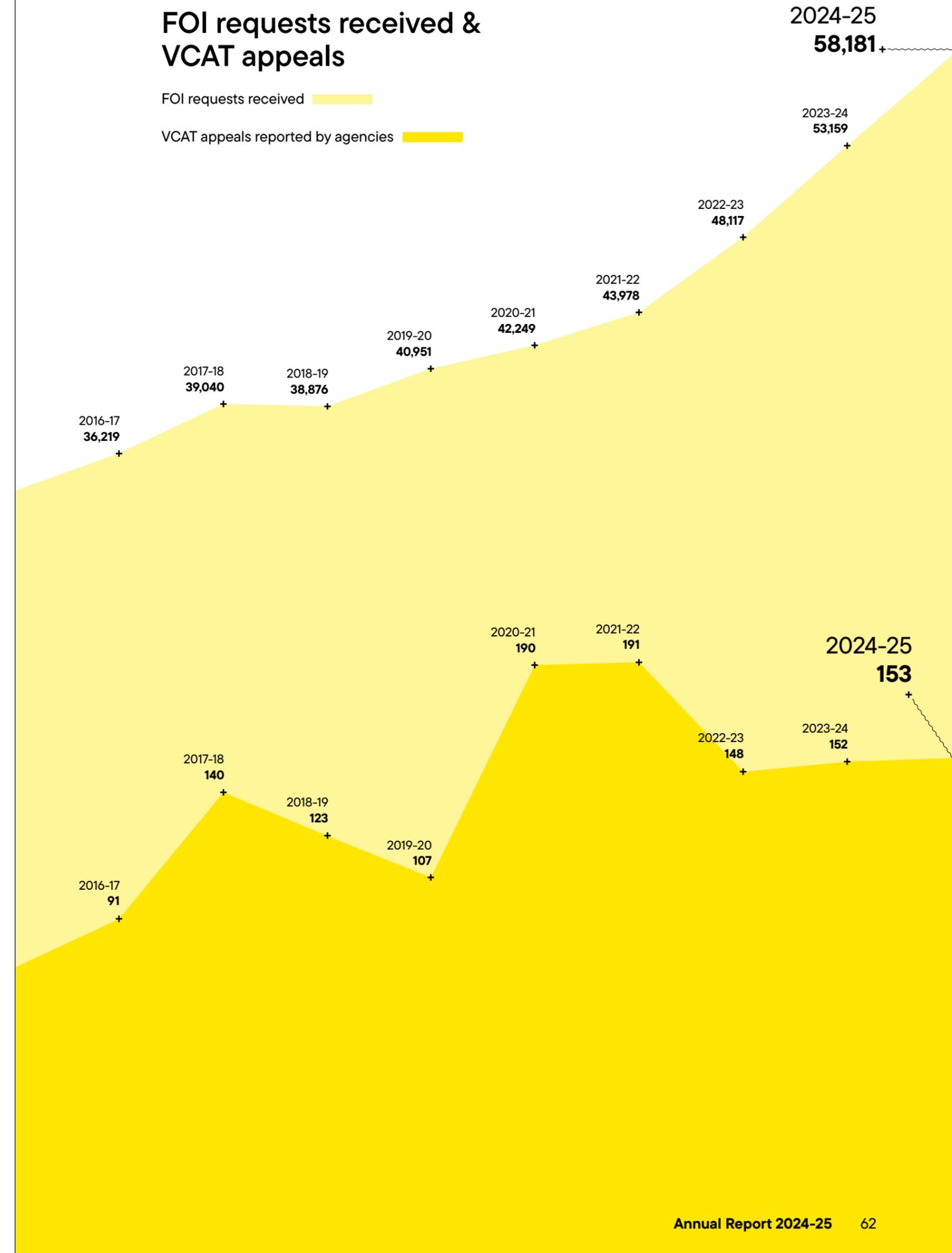
Agencies reported that 153 appeals⁶ to VCAT were lodged in 2024-25. Of the 18 cases decided by VCAT, agency decisions were affirmed in full in 8 cases. It was also reported that VCAT varied agency decisions in 5 cases and overturned agency decisions in 5 cases. Agencies reported that 73 appeals were withdrawn.

This data may vary from the actual data held by VCAT, as the source for the data in this report is the agency.

FOI requests received & VCAT appeals

FOI requests received

VCAT appeals reported by agencies



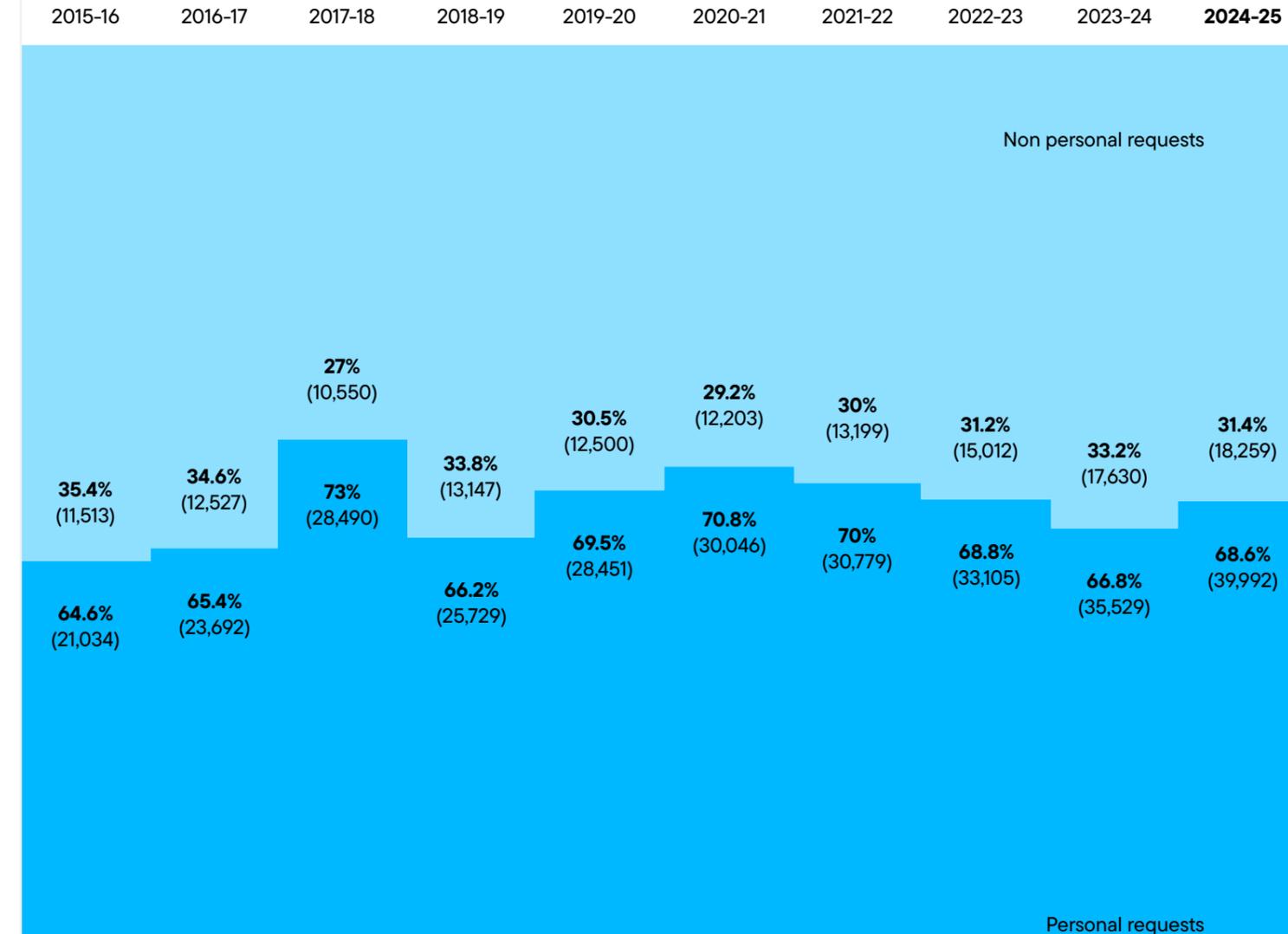
Top 30 agencies by FOI request volume

The top 30 agencies received a total of **49,216** FOI requests in 2024-25. This accounts for approximately **84%** of all requests received.

		Non-personal requests	Personal requests	Total
1	Victoria Police	582	3759	4341
2	Alfred Health	1482	2151	3633
3	Monash Health	19	3484	3503
4	Melbourne Health	1539	1886	3425
5	Western Health	5	3110	3115
6	Ambulance Victoria	31	2960	2991
7	Department of Families, Fairness and Housing	101	2257	2358
8	Victorian WorkCover Authority (t/a WorkSafe)	1861	130	1991
9	Austin Health	585	1343	1928
10	Eastern Health	480	1323	1803
11	Department of Transport and Planning	1659	142	1801
12	Transport Accident Commission	4	1728	1732
13	Northern Health	636	1093	1729
14	Department of Justice and Community Safety	119	1586	1705
15	Barwon Health	504	977	1481
16	Grampians Health	424	806	1230
17	Department of Education	82	1144	1226
18	Peninsula Health	355	669	1024
19	Mercy Hospitals Victoria Ltd	2	946	948
20	The Royal Children's Hospital	421	474	895
21	St Vincent's Health	800	70	870
22	Albury Wodonga Health	0	810	810
23	Bendigo Health	281	526	807
24	Department of Health	140	491	631
25	Dental Health Services Victoria	0	577	577
26	Latrobe Regional Hospital	1	573	574
27	Fire Rescue Victoria	553	5	558
28	South West Healthcare	1	527	528
29	The Royal Women's Hospital	1	501	502
30	Goulburn Valley Health	428	72	500

Types of FOI requests

In 2024-25, personal requests (for information mainly relating to the applicant themselves) represented 68.6% of total requests received, while non-personal requests represented 31.4%. Non-personal requests include those made by Members of Parliament and the media.



Timeliness of agency decision making

Section 21 of the FOI Act requires an agency to notify an applicant of a decision on an FOI request within 30 days. However, this time may be extended in two instances:

- a single extension of up to 15 days is available if the agency determines that consultation with third parties is required under sections 29, 29A, 31, 31A, 33, 34 or 35 of the FOI Act

- an applicant may grant one or more extensions of up to 30 days at a time.

Agencies reported that 76.6% of requests were processed within the requirements of section 21 in 2024-25. This represents a 3.5% decrease from 2023-24 when 79.4% of requests were processed with the requirements of section 21.

Agencies reported that 23.4% of requests were processed outside of the requirements of section 21.

Access decisions

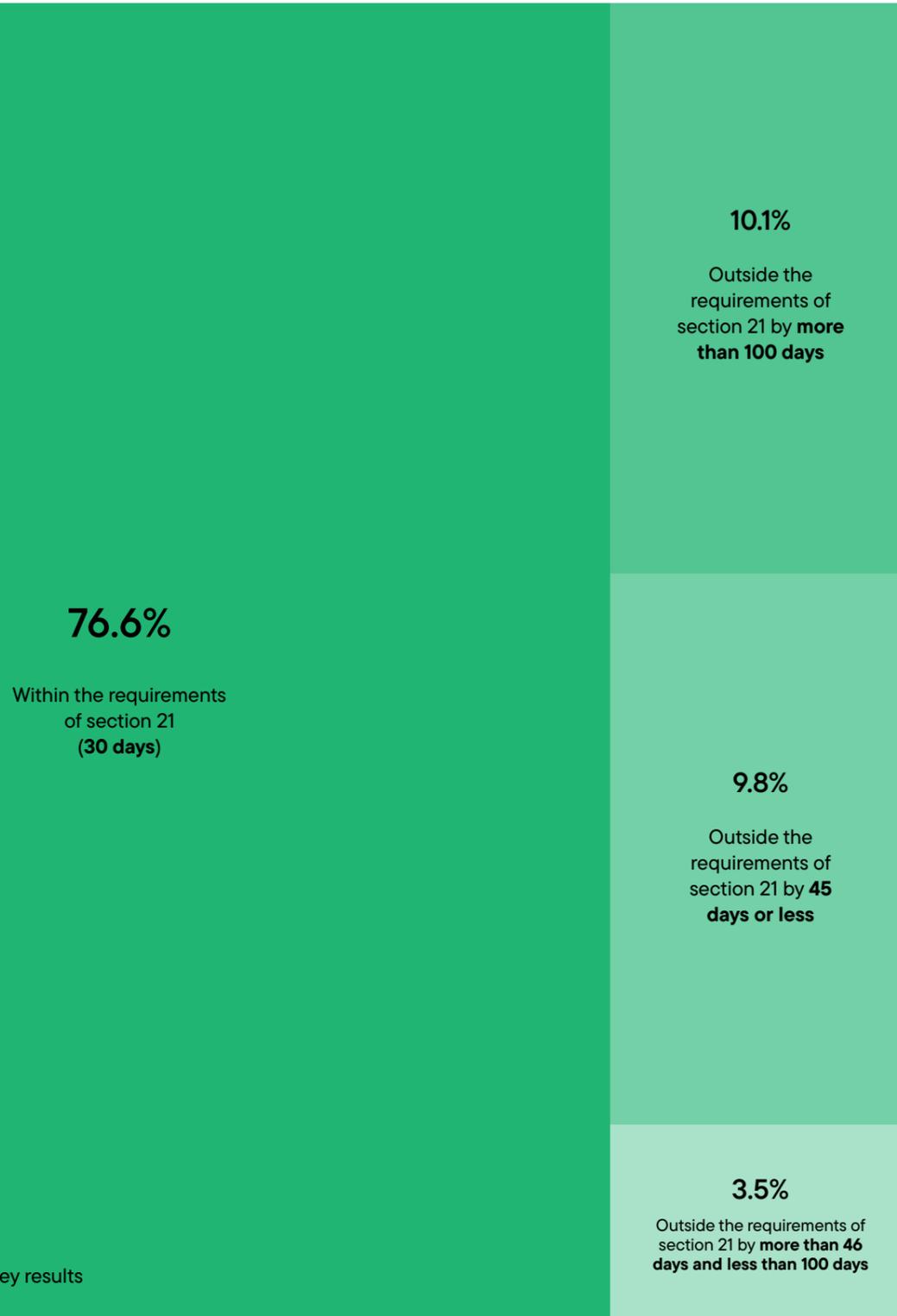
The information provided by agencies about their access decisions does not include situations where a request was received and one of the following applied:

- the applicant did not proceed with the request
- the request had not been decided at the end of the 2024-25 reporting period
- the agency did not hold the documents sought
- the agency and the applicant agreed on a form of access outside of the FOI process.

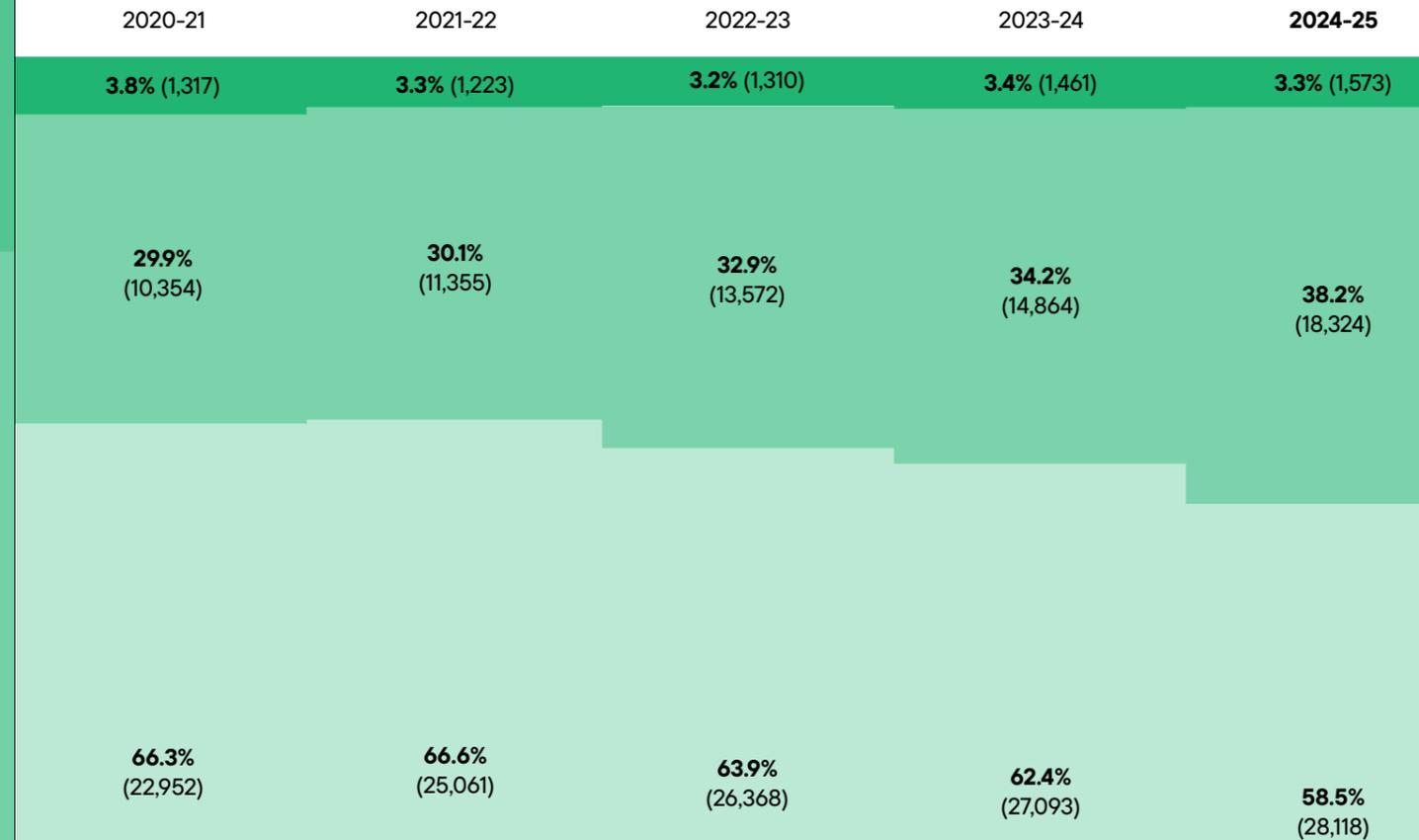
Analysis of the historical data on agency access decisions reveals:

- a year-on-year increase in the number of FOI decisions made with 67.4% more decisions made in 2024-25 than 2015-16
- a continued yearly downward trend in the percentage of FOI decisions where access is granted in full from 68.4% in 2015-16 to 58.5% in 2024-25
- the number of times exemptions claimed under sections 31, 33, 35 and 38 were record highs in 2024-25.

Timeliness of FOI requests processed

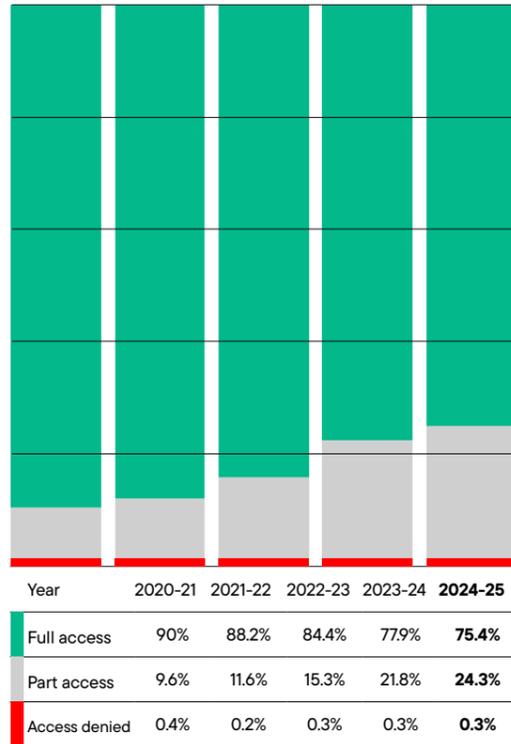


Denied
Part
Full

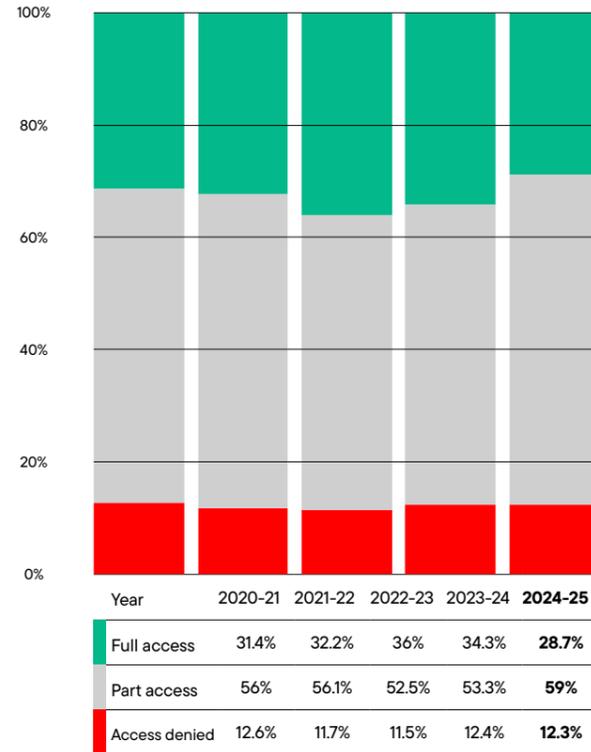


Five years of access decisions by sector

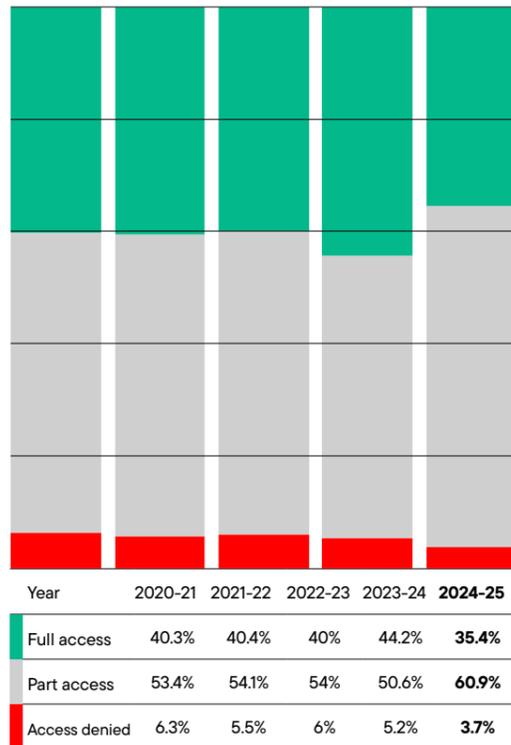
Health



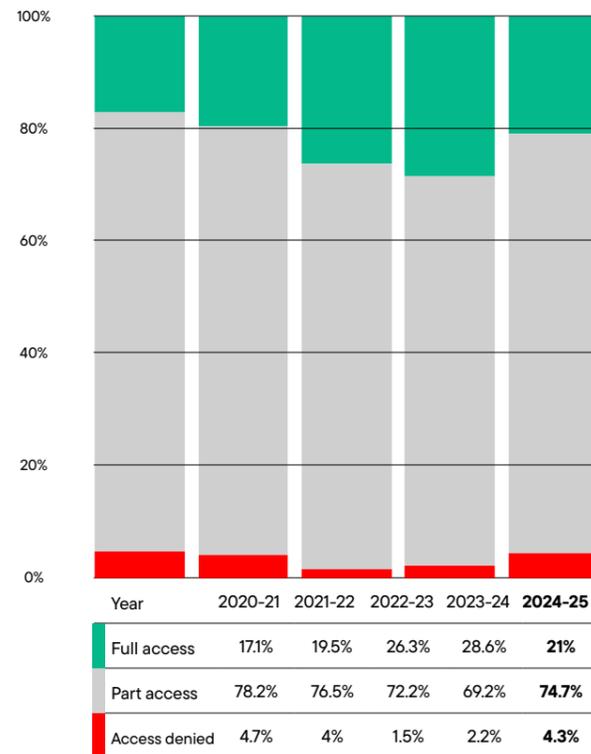
Government



Emergency



Statutory Authority



Exemptions

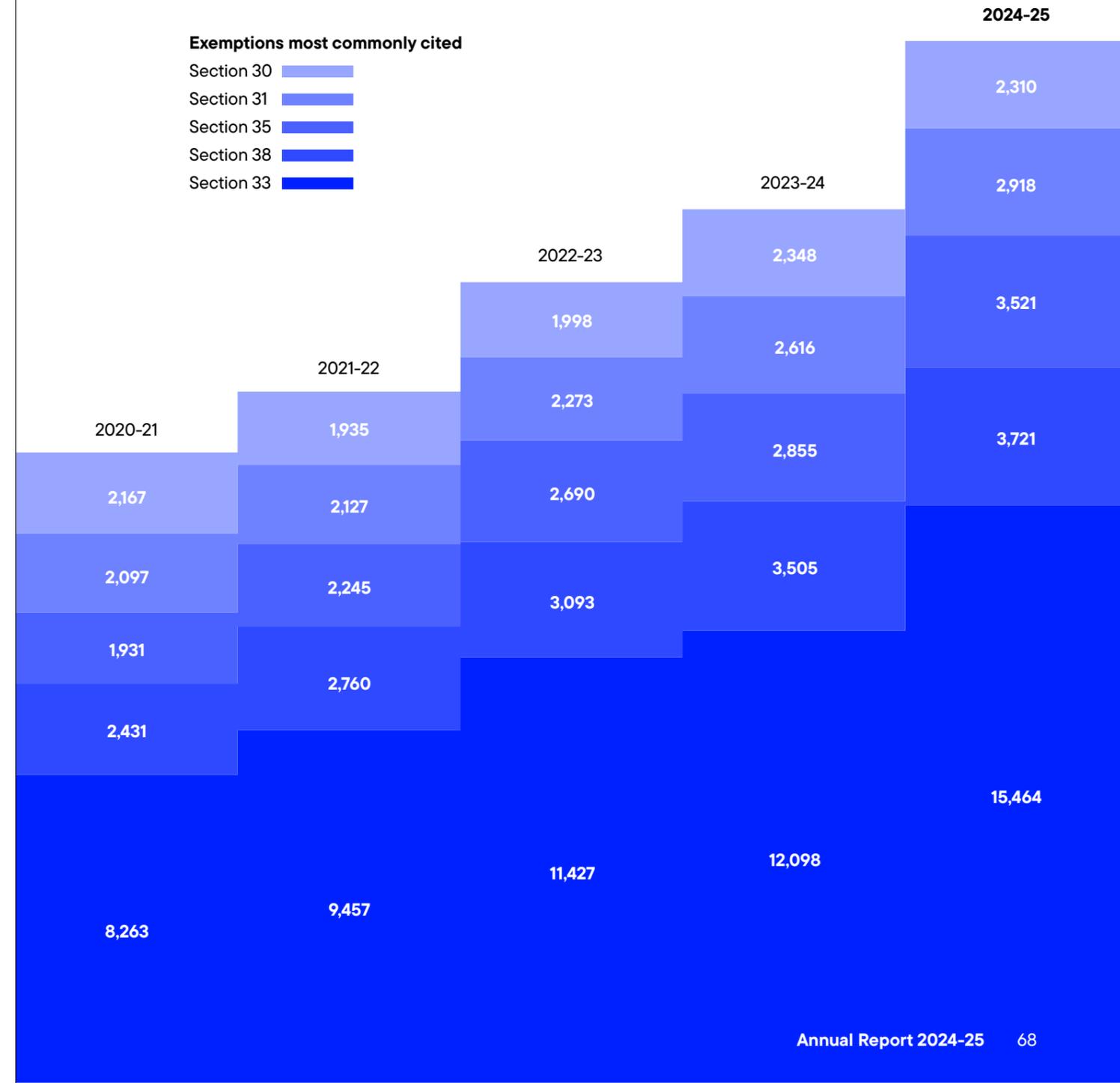
In 2024-25, the 5 most frequently claimed grounds for exemption in FOI decisions were:

1. Section 33: documents affecting personal privacy
2. Section 38: documents where a secrecy or confidentiality provision of an Act other than the FOI Act applies

3. Section 35: information obtained in confidence
4. Section 31: law enforcement documents
5. Section 30: internal working documents where disclosure would be contrary to the public interest.

Exemptions most commonly cited

- Section 30
- Section 31
- Section 35
- Section 38
- Section 33



All exemptions / provisions cited in 2024-25 decisions

The 5 most frequently claimed grounds for exemption accounted for around 92% of exemptions cited.

Exemption	Original decisions	VCAT appeals
Section 23	8	0
Section 24(1)	1	0
Section 24A(1)	2	0
Section 25A(1)	487	1
Section 25A(5)	225	0
Section 28	300	3
Section 29	33	1
Section 29A	20	0
Section 29B	21	0
Section 30	2310	6
Section 31	2918	2
Section 31A	1	0
Section 32	861	3
Section 33	15464	8
Section 34	532	2
Section 35	3521	0
Section 36	22	0
Section 38	3721	0
Section 38A	5	0
Total	30452	26

Most frequently claimed grounds for exemption

Application fees and access charges

Costs associated with FOI comprise the application fee and access charges. Application fees were \$32.70 in 2024-25.

In 2024-25, agencies reported application fee revenue of \$1,405,869.68. The FOI Act provides that agencies may waive or reduce an application fee if the payment of the fee would cause hardship to the applicant.

Agencies reported that the total amount in application fees waived in 2024-25 was \$493,002.12.

Access charges are payable when a decision has been made to provide access in full or in part. Charges relate to the copying of documents, providing access in alternative forms, the supervision of access to documents, search costs and generating documents from electronic data.

Charges must be waived where the applicant is impecunious, and the request is for personal documents. The FOI Act also provides for other circumstances where access charges are not payable.

In 2024-25 agencies collected \$1,119,440.15 in access charges. The total amount in access charges waived was \$203,153.70.

FOI administration

Disciplinary action taken in relation to the administration of the FOI Act

Agencies reported that no disciplinary action was taken in relation to the administration of the FOI Act in 2024-25.

Notices issued under section 12 of the FOI Act

A person, under section 12 of the FOI Act, may serve a Principal Officer of an agency (other than a council) a notice stating that, in the opinion of the person, a statement published by the Principal Officer does not specify a document which is required to be specified under the FOI Act. Agencies reported no section 12 notices were served in 2024-25.

Difficulties in administering the FOI Act

Increase in FOI requests received

Eighty two agencies identified a significant increase in the number of FOI requests received in 2024-25.

Agencies again highlighted that the continued increase in FOI requests made each year is impacting significantly on workload, leading to delays in finalising decisions and staff not being able to complete non-FOI related duties.

Staffing and cost

12.8% of agencies advised of staffing or cost-related difficulties in administering the FOI Act, an increase from 11.8% last year. As in previous years, difficulties reported by agencies included:

- meeting legislated timeframes with limited dedicated staff
- costs recovered do not reflect the time and costs associated with processing requests and
- resourcing issues including an inability to recruit suitably skilled and knowledgeable FOI officers.

Other issues

Other factors impacting their ability to administer the FOI Act were reported by 11.6% of agencies, including:

- limits to current record keeping and IT systems
- applicants making numerous FOI requests in a short period of time
- increased time spent assisting applicants who have made invalid FOI request
- requests becoming more voluminous and complex.

Efforts made by agencies to implement the spirit and intention of the FOI Act

Approximately 25% of agencies provided details on their efforts to implement the spirit and intention of the FOI Act.

These efforts included:

- releasing information outside of the FOI Act
- making a wider range of information available on websites and social media
- waiving fees and charges to facilitate the release of documents at the lowest reasonable cost
- consulting with applicants to better understand requests and to assist them in making valid FOI requests
- undertaking further education for agency staff involved in processing FOI requests to improve their ability to provide better and more timely decisions.

Sixty agencies reported that releasing information proactively led to a decrease in FOI requests being received or having to be processed under the FOI Act.



Appendices

Disclosure index	73
Review applications received about agency decisions in 2024-25	75
Formal review decisions made by a commissioner in 2024-25	77
Agencies and ministers subject to a complaint received in 2024-25	79
Complaint outcomes by agency or minister in 2024-25	81
Appendix A - Part 1 FOI requests sorted by relevant agency	83
Appendix A - Part 2 Agencies that did not receive FOI requests	93
Appendix B FOI appeals to VCAT 2024-25	97
Appendix C Exemptions cited under the FOI Act	99
Appendix D Names and titles of the FOI decision makers	109
Appendix E FOI fees and charges	125

Disclosure index

OVIC's annual report is prepared in accordance with relevant Victorian legislation and pronouncements as appropriate. As a section 53(i)(b) agency, OVIC's financial statements are combined into DJCS's financial statements. This index has been prepared to facilitate identification of OVIC's compliance with statutory disclosure requirements.

Financial Reporting Directions 10 requires entities to include a disclosure index in their annual reports that report the following:

- A list identifying the relevant clauses of Victorian legislation with statutory disclosure requirements that the entity has to comply with.
- A short description of the relevant requirements.
- The page in the annual report where the disclosure for each requirement is made.

Legislation	Requirement	Page reference
Standing Directions (SD) and Financial Reporting Directions (FRD)		
	Report of operations	Pages 15-29
Charter and purpose		
FRD 22	Manner of establishment	Page 17
FRD 22	Purpose, functions, powers and duties	Pages 17-18
FRD 22	Key initiatives and projects	Pages 1-6
FRD 22	Nature and range of services provided	Page 18
Management and structure		
FRD 22	Organisational structure	Page 21
Financial and other information		
FRD 8	Performance against output performance measures	Pages 25-26
FRD 10	Disclosure index	Page 73

Legislation	Requirement	Page reference
FRD 12	Disclosure of major contracts	Page 24
FRD 22	Employment and conduct principles	Page 27
FRD 22	Occupational health and safety policy	Page 27
FRD 22	Summary of the financial results for the year	Pages 23-24
FRD 22	Application and operation of the <i>Freedom of Information Act 1982 (Vic)</i>	Page 28
FRD 22	Application and operation of the <i>Public Interest Disclosure Act 2012 (Vic)</i>	Page 27
FRD 22	Details of consultancies over \$10,000	Page 24
FRD 22	Details of consultancies under \$10,000	Page 24
FRD 22	Compliance with the <i>Building Act 1993 (Vic)</i>	Page 27
FRD 22	Disclosure of government advertising expenditure	Page 28
FRD 22	Disclosure of information computer technology expenditure	Page 23
FRD 22	Asset Management Accountability Framework maturity assessment	Page 28
FRD 22	Disclosure of emergency procurement	Page 28
FRD 22	Disclosure of procurement complaints	Page 28
FRD 24	Reporting of office based environmental impacts	Page 27
FRD 29	Workforce data disclosures	Page 22
SD 5.2	Specific requirements under Standing Direction 5.2	Letter of Transmittal

Legislation

Freedom of Information Act 1982 (Vic)
Privacy and Data Protection Act 2014
Building Act 1993 (Vic)
Financial Management Act 1994 (Vic)
Gender Equality Act 2020 (Vic)
Public Interest Disclosures Act 2012 (Vic)
Electoral Act 2002 (Vic)
Justice Legislation Amendment (Integrity, Defamation and Other Matters) Act 2024

Review applications received about agency decisions in 2024-25

Albury Wodonga Health	2
Alfred Health	3
Alpine Resorts Victoria	1
Ambulance Victoria	3
Austin Health	3
Australian Grand Prix Corporation	3
Bairnsdale Regional Health Service	1
Banyule City Council	2
Barwon Health	10
Barwon Region Water Corporation	1
Bendigo Health	4
Bendigo Kangan Institute	1
Building and Plumbing Commission	7
Cardinia Shire Council	2
Central Gippsland Health Service	1
City of Ballarat	1
City of Casey	1
City of Darebin	1
City of Greater Dandenong	1
City of Greater Geelong	1
City of Melbourne	7
City of Monash	1
City of Port Phillip	2
City of Stonnington	7
City of Whitehorse	4
Colac Area Health	1
Colac Otway Shire Council	1
Commission for Children and Young People	1
Corangamite Shire	1
Country Fire Authority	1
Court Services Victoria	5
Deakin University	3
Department of Education	25
Department of Energy, Environment and Climate Action	32
Department of Families, Fairness and Housing	49
Department of Government Services	9

Department of Health	9
Department of Jobs, Skills, Industry and Regions	16
Department of Justice and Community Safety	44
Department of Premier and Cabinet	15
Department of Transport and Planning	34
Department of Treasury and Finance	9
East Grampians Health Service	1
East Wimmera Health Service	1
Eastern Health	18
Echuca Regional Health	1
Emergency Services Superannuation Board (t/a ESSSuper)	1
Environment Protection Authority	3
Essential Services Commission	5
Federation University Australia	2
Fire Rescue Victoria	6
Frankston City Council	1
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	1
Glen Eira City Council	1
Golden Plains Shire Council	1
Goulburn Valley Health	1
Grampians Health	4
Greater Western Water Corporation	1
Greyhound Racing Victoria	3
Health Complaints Commissioner	1
Hepburn Shire Council	3
Hobsons Bay City Council	6
Horsham Rural City Council	2
Hume City Council	7
Kardinia Park Stadium Trust	1
Kingston City Council	2
La Trobe University	1
Latrobe City Council	1
Manningham City Council	2
Mansfield Shire Council	1
Maribyrnong City Council	2
Maroondah City Council	2
Melbourne Health	6
Melbourne Water	3
Mental Health and Wellbeing Commission	1

Mercy Hospitals Victoria Ltd	3
Merri-bek City Council	1
Mitchell Shire Council	2
Monash Health	6
Monash University	6
Moonee Valley City Council	2
Moorabool Shire Council	2
Mornington Peninsula Shire	2
Mount Alexander Shire Council	1
Moyne Shire Council	1
Nillumbik Shire Council	3
North East Region Water Corporation (t/a North East Water)	1
Northeast Health Wangaratta	1
Northern Health	6
Office of Public Prosecutions	4
Parks Victoria	2
Peninsula Health	3
Peter MacCallum Cancer Centre	1
Port of Hastings Corporation	1
Portland District Health	1
Racing Victoria Limited	2
RMIT University	3
RSPCA (Victoria)	2
Safe Transport Victoria	1
South Gippsland Shire Council	1
South West Healthcare	2
St Vincent's Health	5
State Library of Victoria	4
State Revenue Office	4
Surf Coast Shire Council	2
Swan Hill District Health	2
Swinburne University of Technology	4
The Royal Children's Hospital	12
The Royal Women's Hospital	2

Transport Accident Commission	6
Triple Zero Victoria	4
University of Melbourne	8
VicGrid	1
Victoria Legal Aid	1
Victoria Police	70
Victoria University	3
Victorian Auditor-General's Office	1
Victorian Building Authority	7
Victorian Curriculum and Assessment Authority	2
Victorian Equal Opportunity & Human Rights Commission	1
Victorian Gambling and Casino Control Commission	3
Victorian Infrastructure Delivery Authority	12
Victorian Institute of Teaching	3
Victorian Legal Services Commissioner	2
Victorian Managed Insurance Authority	7
Victorian Multicultural Commission	1
Victorian Ombudsman	4
Victorian Planning Authority	1
Victorian Public Sector Commission	1
Victorian Rail Track (t/a VicTrack)	2
Victorian Registration and Qualifications Authority	2
Victorian WorkCover Authority	19
West Gippsland Healthcare Group	2
West Wimmera Shire Council	1
Western Health	5
Whittlesea City Council	1
Workplace Injury Commission (formerly Accident Compensation Conciliation Service)	2
Wyndham City Council	3
Yarra City Council	2
Total	689

Formal review decisions made by a commissioner in 2024-25

	Same decision	Varied decision	Total
Albury Wodonga Health	1	2	3
Alfred Health	2	1	3
Ambulance Victoria	1	2	3
Austin Health	1	1	2
Australian Grand Prix Corporation	0	2	2
Bairnsdale Regional Health Service	1	0	1
Banyule City Council	0	1	1
Barwon Health	1	1	2
Barwon Region Water Corporation	1	0	1
Bass Coast Shire Council	0	1	1
Bendigo Health	2	0	2
Central Gippsland Health Service	0	1	1
City of Boroondara	1	0	1
City of Casey	0	1	1
City of Darebin	0	1	1
City of Melbourne	1	1	2
City of Port Phillip	2	1	3
City of Stonnington	1	0	1
City of Whitehorse	2	0	2
Colac Area Health	0	1	1
Colac Otway Shire Council	0	1	1
Court Services Victoria	1	0	1
Department of Education	4	3	7
Department of Energy, Environment and Climate Action	9	7	16
Department of Families, Fairness and Housing	20	4	24
Department of Government Services	0	4	4
Department of Health	2	1	3
Department of Jobs, Skills, Industry and Regions	1	6	7
Department of Justice and Community Safety	25	7	32
Department of Premier and Cabinet	6	3	9
Department of Transport and Planning	6	8	14
Department of Treasury and Finance	2	14	16

Development Victoria	0	1	1
East Gippsland Shire Council	0	1	1
Eastern Health	7	4	11
Environment Protection Authority	0	3	3
Essential Services Commission	0	1	1
Fire Rescue Victoria	1	1	2
Grampians Health	3	0	3
Greyhound Racing Victoria	0	3	3
Hobsons Bay City Council	0	1	1
Hume City Council	3	1	4
Kardinia Park Stadium Trust	1	0	1
La Trobe University	0	1	1
Manningham City Council	0	2	2
Mansfield Shire Council	1	0	1
Maribyrnong City Council	0	1	1
Maroondah City Council	0	1	1
Melbourne Health	2	2	4
Melbourne Water	0	3	3
Melton City Council	0	3	3
Mercy Hospitals Victoria Ltd	0	1	1
Minister for Environment	1	1	2
Monash Health	2	1	3
Monash University	0	1	1
Moorabool Shire Council	1	1	2
Mornington Peninsula Shire	0	1	1
Moyne Shire Council	0	1	1
Nillumbik Shire Council	1	0	1
Northern Health	2	4	6
Office of Public Prosecutions	2	3	5
Office of the Victorian Information Commissioner	1	0	1
Peninsula Health	1	0	1
Peter MacCallum Cancer Centre	0	1	1
Racing Victoria Limited	1	0	1
RMIT University	0	3	3
RSPCA (Victoria)	1	0	1
Safe Transport Victoria	0	1	1
South Gippsland Shire Council	0	4	4
South West Healthcare	0	1	1
Southern Grampians Shire Council	0	1	1
St Vincent's Health	0	1	1

	Same decision	Varied decision	Total
State Library of Victoria	0	1	1
State Revenue Office	0	1	1
Surf Coast Shire Council	1	0	1
Sustainability Victoria	0	1	1
Swan Hill District Health	0	1	1
Swinburne University of Technology	1	0	1
The Royal Children's Hospital	5	1	6
Transport Accident Commission	1	2	3
Triple Zero Victoria	2	1	3
Victoria Legal Aid	1	0	1
Victoria Police	41	5	46
Victoria University	0	1	1
Victorian Assisted Reproductive Treatment Authority	0	1	1
Victorian Building Authority	1	8	9
Victorian Curriculum and Assessment Authority	0	2	2
Victorian Gambling and Casino Control Commission	1	0	1
Victorian Infrastructure Delivery Authority	3	4	7
Victorian Institute of Teaching	0	1	1
Victorian Legal Services Board	1	0	1
Victorian Legal Services Commissioner	2	0	2
Victorian Managed Insurance Authority	4	1	5
Victorian Public Sector Commission	0	1	1
Victorian WorkCover Authority	8	3	11
West Gippsland Healthcare Group	1	0	1
Western Health	1	1	2
Whittlesea City Council	0	1	1
Total	198	167	365

Agencies and ministers subject to a complaint received in 2024-25

Albury Wodonga Health	1
Ambulance Victoria	5
Ararat Rural City Council	4
Attorney-General	3
Austin Health	5
Australian Grand Prix Corporation	2
Bairnsdale Regional Health Service	1
Barwon Health	1
Benalla Rural City Council	1
Bendigo Health	3
Bendigo Kangan Institute	1
Building and Plumbing Commission	2
Cardinia Shire Council	3
Central Goldfields Shire Council	1
City of Casey	3
City of Darebin	1
City of Greater Bendigo	1
City of Greater Geelong	3
City of Melbourne	10
Colac Otway Shire Council	1
Court Services Victoria	4
Deakin University	1
Department of Education	61
Department of Energy, Environment and Climate Action	21
Department of Families, Fairness and Housing	159
Department of Government Services	14
Department of Health	15
Department of Jobs, Skills, Industry and Regions	4
Department of Justice and Community Safety	56
Department of Premier and Cabinet	6
Department of Transport and Planning	26
Department of Treasury and Finance	8
East Gippsland Shire Council	1
Eastern Health	3
Environment Protection Authority	1

Federation University Australia	1
Fire Rescue Victoria	5
Frankston City Council	2
Gippsland Southern Health Service	1
Greater Shepparton City Council	1
Greater Western Water Corporation	4
Greyhound Racing Victoria	2
Harness Racing Victoria	1
Heritage Council of Victoria	1
Hobsons Bay City Council	1
Hume City Council	3
Independent Broad-based Anti-corruption Commission	1
Latrobe Regional Hospital	3
Loddon Shire Council	1
Macedon Ranges Shire Council	2
Maribyrnong City Council	2
Melbourne Health	5
Melbourne Water	1
Melton City Council	1
Mercy Hospitals Victoria Ltd	6
Merri-bek City Council	2
Mildura Base Public Hospital	1
Minister for Education	1
Minister for Jobs and Industry	1
Minister for Planning	1
Minister for Police	1
Mitchell Shire Council	1
Monash Health	6
Monash University	3
Moonee Valley City Council	3
Moorabool Shire Council	1
Mornington Peninsula Shire	2
Moyne Shire Council	1
Municipal Association of Victoria	1
Nillumbik Shire Council	2
North East Region Water Corporation (t/a North East Water)	1
Northern Health	1
Office of the Racing Integrity Commissioner	1
Parks Victoria	1
Peninsula Health	4

Peter MacCallum Cancer Centre	2
Portable Long Service Authority	1
Premier of Victoria	2
RMIT University	3
RSPCA (Victoria)	2
Rural City of Wangaratta	1
Safe Transport Victoria	1
South West Healthcare	2
Southern Metropolitan Cemeteries Trust	1
St Vincent's Health	6
State Revenue Office	3
Suburban Rail Loop Authority	1
Surveyors Registration Board of Victoria	2
Sustainability Victoria	1
Swan Hill Rural City Council	1
Swinburne University of Technology	1
The Royal Children's Hospital	4
The Royal Victorian Eye and Ear Hospital	1
Timboon and District Healthcare Service	3
Transport Accident Commission	1
University of Melbourne	6
Victoria Police	201

Victoria University	4
Victorian Building Authority	3
Victorian Curriculum and Assessment Authority	1
Victorian Infrastructure Delivery Authority	4
Victorian Institute of Forensic Mental Health (t/a Forensicare)	2
Victorian Institute of Teaching	1
Victorian Legal Services Board	1
Victorian Legal Services Commissioner	2
Victorian Managed Insurance Authority	1
Victorian Rail Track (t/a VicTrack)	2
Victorian Registration and Qualifications Authority	1
Victorian WorkCover Authority	34
Western Health	3
Workplace Injury Commission (formerly Accident Compensation Conciliation Service)	2
Wyndham City Council	3
Yarra City Council	8
Yarra Ranges Shire Council	1
Yarra Valley Water Corporation	1
Not subject to the FOI Act	8
Total	839

Complaint outcomes by agency or minister in 2024-25

	Complaint not in jurisdiction	Dismissed or not accepted	Withdrawn or resolved informally	Total
Albury Wodonga Health	0	1	0	1
Alpine Resorts Victoria	1	0	0	1
Ambulance Victoria	0	0	4	4
Ararat Rural City Council	0	2	1	3
Attorney-General	0	3	0	3
Austin Health	0	1	4	5
Australian Grand Prix Corporation	0	1	1	2
Bairnsdale Regional Health Service	0	0	1	1
Barwon Health	0	0	2	2
Bass Coast Shire Council	0	1	0	1
Benalla Rural City Council	0	0	1	1
Bendigo Health	0	1	1	2
Bendigo Kangan Institute	0	0	1	1
Cardinia Shire Council	0	1	2	3
Central Goldfields Shire Council	0	0	1	1
City of Casey	0	0	1	1
City of Darebin	0	0	1	1
City of Greater Geelong	0	1	2	3
City of Melbourne	0	2	10	12
City of Port Phillip	0	1	0	1
City of Whitehorse	0	1	0	1
Colac Otway Shire Council	0	0	1	1
Court Services Victoria	0	3	2	5
Deakin University	0	1	0	1
Department of Education	1	20	32	53
Department of Energy, Environment and Climate Action	0	3	16	19
Department of Families, Fairness and Housing	0	52	98	150
Department of Government Services	0	6	8	14
Department of Health	0	4	8	12
Department of Jobs, Skills, Industry and Regions	0	3	0	3

Department of Justice and Community Safety	0	36	30	66
Department of Premier and Cabinet	0	2	7	9
Department of Transport and Planning	0	12	10	22
Department of Treasury and Finance	0	3	1	4
East Gippsland Shire Council	0	1	0	1
Eastern Health	0	1	1	2
Environment Protection Authority	0	1	0	1
Federation University Australia	0	0	1	1
Fire Rescue Victoria	0	1	4	5
Frankston City Council	0	2	0	2
Gannawarra Shire Council	0	1	0	1
Greater Shepparton City Council	0	1	0	1
Greater Western Water Corporation	0	1	3	4
Harness Racing Victoria	0	1	0	1
Heritage Council of Victoria	0	2	1	3
Hobsons Bay City Council	0	0	1	1
Horsham Rural City Council	0	0	1	1
Hume City Council	0	2	3	5
Independent Broad-based Anti-corruption Commission	0	1	0	1
Indigo Shire Council	0	0	1	1
Latrobe Regional Hospital	0	0	1	1
Macedon Ranges Shire Council	0	0	2	2
Manningham City Council	0	0	1	1
Maribyrnong City Council	0	0	1	1
Melbourne Health	0	4	2	6
Melbourne Water	0	1	0	1
Melton City Council	0	0	1	1
Mercy Hospitals Victoria Ltd	0	2	2	4
Merri-bek City Council	0	2	1	3
Mildura Base Public Hospital	0	0	1	1
Minister for Jobs and Industry	0	1	0	1
Minister for Police	0	1	0	1
Mitchell Shire Council	0	0	1	1

	Complaint not in jurisdiction	Dismissed or not accepted	Withdrawn or resolved informally	Total
Monash Health	0	4	2	6
Monash University	0	0	1	1
Moonee Valley City Council	0	1	1	2
Moorabool Shire Council	0	0	1	1
Mornington Peninsula Shire	0	0	1	1
Moyne Shire Council	0	1	0	1
Nillumbik Shire Council	0	1	0	1
North East Region Water Corporation (t/a North East Water)	0	0	1	1
Northern Health	0	0	1	1
Office of the Racing Integrity Commissioner	0	0	1	1
Parks Victoria	0	0	0	1
Peninsula Health	0	1	1	2
Peter MacCallum Cancer Centre	0	0	1	1
Port of Hastings Corporation	0	0	1	1
Portable Long Service Authority	0	1	0	1
Premier of Victoria	0	0	3	3
RMIT University	0	0	1	1
RSPCA (Victoria)	0	1	1	2
Safe Transport Victoria	0	1	0	1
South West Healthcare	0	1	1	2
Southern Metropolitan Cemeteries Trust	0	1	0	1
St Vincent's Health	0	2	5	7
State Revenue Office	0	1	1	2
Suburban Rail Loop Authority	0	0	1	1
Swan Hill Rural City Council	0	0	1	1
Swinburne University of Technology	0	1	0	1
The Royal Children's Hospital	0	2	1	3
Timboon and District Healthcare Service	0	1	1	2
University of Melbourne	0	2	2	4
Victoria Police	4	93	57	154

Victoria University	0	1	3	4
Victorian Building Authority	0	3	3	6
Victorian Electoral Commission	0	1	0	1
Victorian Infrastructure Delivery Authority	0	2	3	5
Victorian Institute of Forensic Mental Health (t/a Forensicare)	0	0	2	2
Victorian Legal Services Board	0	0	1	1
Victorian Legal Services Commissioner	0	1	1	2
Victorian Managed Insurance Authority	0	0	1	1
Victorian Rail Track (t/a VicTrack)	0	0	3	3
Victorian Registration and Qualifications Authority	0	0	1	1
Victorian WorkCover Authority	2	12	21	35
Western Health	0	2	1	3
Whittlesea City Council	0	1	0	1
Workplace Injury Commission (formerly Accident Compensation Conciliation Service)	0	1	1	2
Wyndham City Council	0	1	1	2
Yarra City Council	0	3	4	7
Yarra Ranges Shire Council	0	0	1	1
Yarra Valley Water Corporation	0	0	1	1
Not subject to the FOI Act	3	3	3	8
Total	11	333	413	757

Appendix A - Part 1

FOI requests, sorted by relevant agency

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
Albury Wodonga Health	810	0	745	41	1	50
Alexandra District Health	17	0	17	0	0	0
Alfred Health	2151	1482	3458	36	5	356
Alpine Health	11	0	13	0	0	0
Alpine Resorts Victoria	1	3	1	3	0	0
Alpine Shire Council	0	5	5	0	0	2
Ambulance Victoria	2960	31	1839	656	3	595
Ararat Rural City Council	8	0	3	2	0	11
Architects Registration Board of Victoria	0	1	1	1	0	0
Assistant Treasurer of Victoria	0	1	0	1	0	0
Attorney General	0	5	0	0	0	6
Austin Health	1343	585	1650	164	4	358
Australian Grand Prix Corporation	0	2	0	1	2	2
Bairnsdale Regional Health Service	65	3	65	4	0	3
Banyule City Council	6	31	19	10	1	9
Barwon Health	977	504	436	971	3	178
Barwon Region Water Corporation	9	2	0	6	1	5
Bass Coast Health	16	121	138	2	1	5
Bass Coast Shire Council	0	4	0	6	0	7
Baw Baw Shire Council	2	31	4	24	1	8
Bayside City Council	7	78	30	1	2	58
Beaufort and Skipton Health Service	15	0	15	0	0	0
Beechworth Health Service	4	0	4	0	0	0
Benalla Health	26	6	32	0	0	0
Benalla Rural City Council	3	2	3	2	0	3
Bendigo Health	526	281	573	156	3	173
Bendigo Kangan Institute	47	0	47	1	0	1
Boort District Health	2	0	1	1	0	0
Borough of Queenscliffe	0	9	1	1	0	7
Box Hill Institute	15	2	11	1	0	5
Brimbank City Council	8	32	14	7	1	24
Buloke Shire Council	0	2	1	0	0	2

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
Business Licensing Authority	0	2	0	0	2	0
Calvary Health Care Bethlehem	6	0	6	0	0	0
Campaspe Shire Council	5	21	5	1	2	19
Cardinia Shire Council	3	51	8	11	0	41
Casterton Memorial Hospital	3	0	3	0	0	0
Cenitex	0	1	0	0	0	1
Central Gippsland Health Service	114	0	111	1	0	13
Central Gippsland Region Water Corporation (t/a Gippsland Water)	0	4	0	1	1	2
Central Goldfields Shire Council	11	2	8	0	0	6
Central Highlands Region Water Corporation	0	3	4	0	0	1
Central Highlands Rural Health	45	4	45	0	0	4
Chisholm Institute	17	0	3	8	0	9
City of Ballarat	7	41	34	6	2	18
City of Boroondara	3	68	20	28	1	48
City of Casey	0	69	5	57	4	16
City of Darebin	15	49	5	41	0	29
City of Greater Bendigo	3	43	25	1	2	26
City of Greater Dandenong	7	21	7	5	3	23
City of Greater Geelong	129	199	96	191	11	45
City of Melbourne	2	91	27	15	5	67
City of Monash	17	31	13	23	0	18
City of Port Phillip	4	81	50	9	1	35
City of Stonnington	2	130	50	25	5	67
City of Whitehorse	4	26	3	6	3	19
Cladding Safety Victoria	0	2	2	1	0	0
Cohuna District Hospital	2	3	5	0	0	0
Colac Area Health	59	7	46	11	1	9
Colac Otway Shire Council	0	3	0	2	0	11
Coliban Region Water Corporation	8	0	1	4	0	5
Commission for Children and Young People	11	0	0	0	9	4
Corangamite Catchment Management Authority	0	0	1	0	0	0
Corangamite Shire	0	8	5	0	0	7
Country Fire Authority	38	24	42	12	1	50
Court Services Victoria	3	16	2	6	6	8
Deakin University	10	10	5	4	5	7

FOI requests, sorted by relevant agency (continued)

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
Dental Health Services Victoria	577	0	577	0	0	0
Department of Education	1144	82	269	317	12	966
Department of Energy, Environment and Climate Action	0	214	41	76	28	129
Department of Families, Fairness and Housing	2257	101	93	1036	587	1569
Department of Government Services (includes Victorian Local Government Grants Commission, Business Licensing Authority, Estate Agents Council, Service Victoria, Minister for Government Services, Minister for Local Government and Minister For Consumer Affairs)	29	38	5	44	10	43
Department of Health	491	140	80	142	8	441
Department of Jobs, Skills, Industry and Regions	9	93	17	52	2	40
Department of Justice and Community Safety (includes Appeal Costs Board and Local Government Inspectorate)	1586	119	79	1333	49	867
Department of Premier and Cabinet	2	66	8	48	7	26
Department of Transport and Planning	142	1659	844	499	108	531
Department of Treasury and Finance	0	75	9	41	8	51
Development Victoria	0	3	2	0	0	3
Dhelkaya Health	17	5	19	0	0	6
Disability Services Commissioner	1	0	0	2	0	0
East Gippsland Region Water Corporation (t/a East Gippsland Water)	0	2	0	0	0	2
East Gippsland Shire Council	5	7	7	7	0	2
East Grampians Health Service	67	27	55	0	1	39
East Wimmera Health Service	7	0	6	1	0	0
Eastern Health	1323	480	454	1222	13	323
Echuca Regional Health	17	88	105	0	0	0
Emergency Services Superannuation Board (t/a ESSSuper)	8	0	0	9	0	0
Energy Safe Victoria	12	21	7	18	2	13
Environment Protection Authority	0	118	56	40	5	33
Essential Services Commission	0	5	0	5	2	1
Federation University Australia	2	4	0	4	0	3
Fire Rescue Victoria	5	553	18	525	4	12
Frankston City Council	17	61	33	13	0	37
Game Management Authority	2	5	1	1	2	3

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
Gannawarra Shire Council	0	20	3	0	0	19
Geelong Regional Library Corporation	0	1	1	0	0	0
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	2	1	0	1	0	4
Gippsland Ports Committee of Management Incorporated	1	0	0	0	0	2
Gippsland Southern Health Service	36	0	36	0	1	0
Glen Eira City Council	7	36	15	9	2	30
Glenelg Hopkins Catchment Management Authority	0	1	0	1	0	1
Glenelg Shire Council	0	5	0	1	2	3
Golden Plains Shire Council	9	39	5	21	0	25
Gordon Institute of TAFE	3	0	2	0	0	1
Goulburn Ovens Institute of TAFE (t/a GOTAFE)	3	0	2	0	0	2
Goulburn Valley Health	72	428	253	216	1	73
Goulburn Valley Region Water Corporation	2	2	1	3	1	0
Goulburn-Murray Rural Water Corporation	0	2	1	1	0	0
Grampians Health	806	424	535	680	10	68
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	0	1	0	1	0	0
Great Ocean Road Coast and Parks Authority	0	2	0	3	0	0
Great Ocean Road Health	35	0	27	0	0	8
Greater Shepparton City Council	3	18	4	3	4	10
Greater Western Water	95	0	23	16	0	85
Greyhound Racing Victoria	0	3	0	0	3	4
Harness Racing Victoria	2	1	2	0	1	0
Health Complaints Commissioner	5	0	0	2	0	3
HealthShare Victoria	3	0	0	1	0	3
Heathcote Health	6	7	13	0	0	0
Hepburn Shire Council	2	11	6	5	1	2
Heritage Council of Victoria	0	1	0	0	0	2
Hesse Rural Health Service	3	0	0	0	0	4
Hobsons Bay City Council	1	26	3	20	1	11
Holmesglen Institute	2	0	1	1	0	2
Horsham Rural City Council	10	13	6	7	4	9
Hume City Council	0	66	20	16	1	49
Indigo Shire Council	2	6	6	2	0	6

FOI requests, sorted by relevant agency (continued)

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
Inglewood and Districts Health Service	5	0	6	0	0	1
Integrity Oversight Victoria	2	0	0	0	0	2
Kardinia Park Stadium Trust	1	1	1	1	0	0
Kerang District Health	16	5	19	0	0	9
Kingston City Council	2	47	12	8	1	33
Knox City Council	1	16	12	0	0	9
Kyabram and District Health Services	1	20	21	0	0	0
La Trobe University	24	8	19	5	0	10
Latrobe City Council	0	18	1	13	0	6
Latrobe Regional Hospital	573	1	510	20	4	88
Loddon Shire Council	1	1	1	1	1	1
Lower Murray Urban and Rural Water Authority (t/a Lower Murray Water)	2	2	1	1	0	3
Macedon Ranges Shire Council	4	31	5	2	0	31
Mallee Track Health and Community Service	29	2	33	0	0	1
Manningham City Council	0	45	9	9	2	31
Mansfield District Hospital	21	0	19	0	1	1
Mansfield Shire Council	6	15	4	6	2	10
Maribyrnong City Council	16	48	15	19	1	32
Maroondah City Council	2	18	3	13	1	12
Maryborough District Health Service	54	11	56	0	0	12
Medical Panels	12	0	0	0	0	12
Melbourne and Olympic Parks Trust	0	4	0	1	1	2
Melbourne Health	1886	1539	1229	1898	1	586
Melbourne Market Authority	0	1	0	0	0	2
Melbourne Polytechnic	15	0	0	1	1	14
Melbourne Water	1	70	15	5	50	7
Melton City Council	53	23	1	40	4	39
Mental Health and Wellbeing Commission	5	1	0	5	1	1
Mental Health Tribunal	40	0	0	2	0	39
Mercy Hospitals Victoria Ltd	946	2	603	126	5	285
Merri-bek City Council	0	30	5	11	0	35
Mildura Base Public Hospital	374	0	250	25	0	134
Mildura Rural City Council	0	25	4	10	2	12

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
Minister for Corrections	0	2	0	0	0	2
Minister for Creative Industries	0	2	0	1	0	1
Minister for Education	0	5	0	0	0	5
Minister for Emergency Services	0	2	1	0	0	2
Minister for Energy and Resources	0	0	1	0	0	1
Minister for Environment	0	2	0	0	0	3
Minister for Health	0	1	0	1	0	1
Minister for Mental Health	0	1	0	2	0	0
Minister for Outdoor Recreation	0	1	1	0	0	2
Minister for Planning	0	6	0	0	0	7
Minister for Police	0	6	0	2	0	4
Minister for Public and Active Transport	0	2	0	0	0	2
Minister for Racing	0	1	0	0	0	1
Minister for the Suburban Rail Loop	0	0	0	0	0	2
Minister for Tourism, Sport and Major Events	0	2	0	2	0	0
Minister for Transport Infrastructure	0	1	0	0	1	2
Minister for Treaty and First Peoples	0	4	0	1	1	2
Mitchell Shire Council	2	21	8	13	2	2
Moira Shire Council	0	9	1	1	1	6
Monash Health	3484	19	2800	257	4	564
Monash University	115	38	106	5	17	41
Moonee Valley City Council	10	70	22	6	3	55
Moorabool Shire Council	13	12	0	12	6	11
Mornington Peninsula Shire	7	94	8	63	2	45
Mount Alexander Shire Council	15	5	6	6	0	9
Moyne Health Services	1	1	2	0	0	0
Moyne Shire Council	0	6	1	1	5	0
Municipal Association of Victoria	0	2	0	1	0	3
Murrindindi Shire Council	2	5	2	5	0	1
Museums Victoria	0	1	0	0	0	2
National Gallery of Victoria	0	3	0	2	0	1
NCN Health	3	38	41	0	0	0
Nillumbik Shire Council	3	9	4	9	1	7
North East Catchment Management Authority	1	0	1	0	0	0
North East Region Water Corporation (t/a North East Water)	6	0	1	3	2	0

FOI requests, sorted by relevant agency (continued)

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
Northeast Health Wangaratta	264	26	256	0	2	32
Northern Grampians Shire Council	0	3	0	1	0	3
Northern Health	1093	636	1134	543	2	137
Office of Public Prosecutions	6	38	0	12	7	35
Office of the Victorian Information Commissioner	0	12	2	1	1	8
Orbost Regional Health	33	0	33	0	0	1
Parks Victoria	1	41	10	8	5	23
Peninsula Health	669	355	911	29	7	143
Peter MacCallum Cancer Centre	140	29	138	31	0	0
Phillip Island Nature Park Board of Management	0	1	1	0	0	0
Port of Hastings Corporation	1	0	0	1	0	0
Portland District Health	112	81	99	0	2	94
Ports Victoria	0	1	0	0	0	1
Premier of Victoria	1	15	2	8	1	7
Previous Minister for Housing	0	2	0	0	0	2
PrimeSafe	2	0	1	0	1	0
Professional Boxing and Combat Sports Board	0	1	0	0	0	1
Public Record Office Victoria	1	0	0	1	0	0
Pyrenees Shire Council	6	18	9	0	0	18
Queen Elizabeth Centre	5	0	5	0	0	0
Racing Victoria Limited	1	3	0	1	1	2
Remembrance Parks Central Victoria	0	2	0	2	0	0
RMIT University	13	12	4	10	2	13
Robinvale District Health Services	4	1	5	0	0	0
Rochester and Elmore District Health Service	9	0	3	0	0	7
Rural City of Wangaratta	4	14	7	6	1	5
Rural Northwest Health	8	0	8	0	0	0
Safe Transport Victoria	9	32	9	8	3	24
Safer Care Victoria	0	11	0	4	1	9
Seymour Health	39	0	38	0	0	2
South East Water Corporation	0	44	28	3	0	15
South Gippsland Hospital	6	0	6	0	0	0
South Gippsland Region Water Corporation (t/a South Gippsland Water)	0	1	0	1	0	0

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
South Gippsland Shire Council	0	27	10	6	4	14
South West Healthcare	527	1	409	86	3	36
Southern Grampians Shire Council	2	7	0	1	0	11
Southern Metropolitan Cemeteries Trust	1	0	1	0	1	0
St Vincent's Health	70	800	800	77	1	60
State Library of Victoria	0	0	0	4	0	0
State Revenue Office	19	5	7	10	1	15
State Sport Centres Trust	1	0	1	0	0	0
Strathbogie Shire Council	0	11	0	3	0	10
Suburban Rail Loop Authority	0	16	5	3	0	12
Surf Coast Shire Council	6	27	2	19	8	8
Surveyors Registration Board of Victoria	0	2	0	1	0	1
Sustainability Victoria	1	0	0	0	1	1
Swan Hill District Health	182	60	212	3	0	31
Swan Hill Rural City Council	0	6	4	3	0	1
Swinburne University of Technology	1	9	0	7	0	7
TAFE Gippsland	2	1	3	0	1	0
Tallangatta Health Service	2	0	2	0	0	0
Terang & Mortlake Health Service	8	0	8	0	0	0
The Royal Children's Hospital	474	421	443	315	8	171
The Royal Society for the Prevention of Cruelty to Animals	13	0	0	5	2	7
The Royal Victorian Eye and Ear Hospital	68	191	233	0	0	49
The Royal Women's Hospital	501	1	348	106	1	104
Timboon and District Healthcare Service	3	39	42	0	0	0
Towong Shire Council	0	1	0	0	5	0
Transport Accident Commission	1728	4	657	992	23	232
Treasurer of Victoria	0	4	0	4	0	4
Triple Zero Victoria	16	11	6	8	9	11
Tweddle Child + Family Health Service	6	0	6	0	0	0
University of Melbourne	108	55	31	9	7	136
V/Line Corporation	0	18	2	7	2	9
VicGrid	0	1	0	1	0	0
Victoria Legal Aid	95	0	2	5	1	94
Victoria Police	3759	582	206	2435	204	4956
Victoria State Emergency Service	33	0	30	3	1	6

FOI requests, sorted by relevant agency (continued)

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
Victoria University	41	3	12	5	5	23
Victorian Assisted Reproductive Treatment Authority	0	2	0	3	0	0
Victorian Auditor-General's Office	0	5	0	0	4	1
Victorian Building Authority	0	339	22	70	23	258
Victorian Curriculum and Assessment Authority	2	7	0	3	1	6
Victorian Electoral Commission	0	5	2	1	1	1
Victorian Equal Opportunity & Human Rights Commission	3	0	0	3	0	1
Victorian Fisheries Authority	0	3	0	2	0	2
Victorian Gambling and Casino Control Commission	2	4	0	1	8	3
Victorian Government Solicitor	1	0	0	1	1	0
Victorian Infrastructure Delivery Authority	3	61	9	18	8	49
Victorian Institute of Forensic Medicine	2	0	1	1	0	0
Victorian Institute of Forensic Mental Health	139	0	97	32	0	14
Victorian Institute of Teaching	8	0	2	0	0	14
Victorian Legal Services Board	1	1	0	1	1	0
Victorian Legal Services Commissioner	3	2	0	1	2	4
Victorian Managed Insurance Authority	11	12	9	14	1	4
Victorian Multicultural Commission	1	0	0	1	0	0
Victorian Ombudsman	11	5	0	0	0	17
Victorian Planning Authority	0	2	0	0	1	4
Victorian Public Sector Commission	0	4	0	2	1	1
Victorian Rail Track (t/a VicTrack)	0	10	2	2	1	9
Victorian Registration and Qualifications Authority	3	3	0	2	1	4
Victorian WorkCover Authority (t/a WorkSafe)	130	1861	13	1408	83	1780
Wage Inspectorate Victoria	2	0	0	2	0	0
Wannon Region Water Corporation	3	0	3	0	0	0
Warrnambool City Council	0	14	2	0	0	19
Wellington Shire Council	8	9	8	0	1	10
West Gippsland Catchment Management Authority	0	1	1	0	0	0
West Gippsland Healthcare Group	62	162	203	4	0	56
West Wimmera Health Service	32	3	29	0	0	6

Agency	Requests received		Outcomes ⁷ of all requests received or decided in 2024-25			
	Personal requests	Non-personal requests	Access granted in full	Access granted in part	Access denied in full	Other ⁸
Totals	39,922	18,259	28,118	18,324	1,573	20,446
West Wimmera Shire Council	0	5	0	1	0	4
Western District Health Service	89	40	125	0	0	4
Western Health	3110	5	1930	211	5	1062
Westernport Region Water Corporation	0	1	0	0	0	1
Whittlesea City Council	7	46	11	22	0	25
Wodonga City Council	0	6	1	4	1	0
Wodonga Institute of TAFE	0	0	1	0	0	0
Workplace Injury Commission	4	0	0	4	0	0
Wyndham City Council	4	84	21	7	9	85
Yarra City Council	15	79	9	12	0	78
Yarra Ranges Shire Council	14	48	1	33	0	38
Yarra Valley Water Corporation	13	37	17	41	0	0
Yarram and District Health Service	1	6	7	0	0	0
Yarrawonga Health	2	26	27	0	1	0
Yarriambiack Shire Council	1	11	1	2	0	9

⁷ Outcomes include all requests decided in the 2024-25 financial year, including those which were received in the previous financial year but decided in 2024-25.

⁸ "Other" covers situations where requests were received and one of the following applied: the applicant did not proceed with the request; the request was made in 2024-25 but had not been decided at the end of the reporting period; the agency did not hold the documents sought; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

Appendix A - Part 2

Agencies that did not receive FOI requests

Aberfeldy Cemetery Trust	Boorhaman Cemetery Trust	Clear Lake Cemetery Trust	Echuca Cemetery Trust	Harrierville Cemetery Trust	Lexton Cemetery Trust
Adass Israel Cemetery Trust	Boort Cemetery Trust	Clunes Cemetery Trust	Economic Growth Victoria	Harrow Cemetery Trust	Linton Cemetery Trust
Adult, Community and Further Education Board	Boram Boram Cemetery Trust	Cobden Cemetery Trust	Eddington Cemetery Trust	Havilah Cemetery Trust	Lismore Cemetery Trust
Alberton Cemetery Trust	Boroondara Cemetery Trust	Cobram Cemetery Trust	Eganstown Cemetery Trust	Hawkesdale Cemetery Trust	Loch Ard Cemetery Trust
Alexandra Cemetery Trust	Bowman's Forest Cemetery Trust	Coghill's Creek Cemetery Trust	Eildon Weir Cemetery Trust	Hazelwood Cemetery Trust	Lockwood Cemetery Trust
Alma Cemetery Trust	Box Hill Cemetery Trust	Cohuna Cemetery Trust	Elaine Cemetery Trust	Heathcote Cemetery Trust	Longwood Cemetery Trust
Alpine Resorts Coordinating Council	Branxholme Cemetery Trust	Colbinabbin Cemetery Trust	Eldorado Cemetery Trust	Hexham Cemetery Trust	Lorquon Cemetery Trust
AMES Australia	Briagolong Cemetery Trust	Coleraine Cemetery Trust	Electoral Boundaries Commission	Heyfield Cemetery Trust	Macarthur Cemetery Trust
Amherst Cemetery Trust	Bridgewater Cemetery Trust	Commissioner for Environmental Sustainability	Ellerslie Cemetery Trust	Heywood Cemetery Trust	Macedon Cemetery Trust
Amphitheatre Cemetery Trust	Bright Cemetery Trust	Concongella Cemetery Trust	Elmhurst Cemetery Trust	Heywood Rural Health	Maddingley Cemetery Trust
Antwerp Cemetery Trust	Brim Cemetery Trust	Condah Cemetery Trust	Elmore Cemetery Trust	Hindmarsh Shire Council	Maffra Cemetery Trust
Apollo Bay Cemetery Trust	Brimpaen Cemetery Trust	Connected Libraries	Elphinstone Cemetery Trust	Hopetoun Cemetery Trust	Majorca Cemetery Trust
Apsley Cemetery Trust	Broadford Cemetery Trust	Coongulmerang Cemetery Trust	Eltham Cemetery Trust	Horsham Cemetery Trust	Maldon Cemetery Trust
Ararat Cemetery Trust	Bruthen Cemetery Trust	Corack Cemetery Trust	Ensay Cemetery Trust	Hotspur Cemetery Trust	Mallacoota West Cemetery Trust
Arthurs Creek Cemetery Trust	Buangor Cemetery Trust	Corinella Cemetery Trust	Epping Cemetery Trust	Independent Broad-based Anti-corruption Commission	Mallee Catchment Management Authority
Ashens Cemetery Trust	Buchan Cemetery Trust	Corop Cemetery Trust	Euroa Cemetery Trust	Infrastructure Victoria	Malmsbury Cemetery Trust
Australian Centre for the Moving Image	Buckland Cemetery Trust	Corryong Cemeteries Trust	Ferntree Gully Cemetery Trust	Inglewood Cemetery Trust	Manangatang Cemetery Trust
Avenel Cemetery Trust	Bulla Cemetery Trust	Corryong Health	Firearms Appeals Committee	Inverleigh Cemetery Trust	Mansfield Cemeteries Trust
Avoca Cemetery Trust	Bullarto Cemetery Trust	Cowangie Cemetery Trust	First Mildura Irrigation Trust	Inverloch Cemetery Trust	Marlo Cemetery Trust
Bairnsdale Cemetery Trust	Bumberrah Cemetery Trust	Cranbourne Cemetery Trust	Footscray Cemetery Trust	Jeparit Cemetery Trust	Marong Cemetery Trust
Ballan Cemeteries Trust	Bung Bong/Wareek Cemetery Trust	Cressy Cemetery Trust	Foster Cemetery Trust	Jerro Cemetery Trust	Maryborough Cemetery Trust
Ballangeich Cemetery Trust	Bungaree Cemetery Trust	Creswick Cemeteries Trust	Franklinford Cemetery Trust	John Foord (Wahgunyah) Cemetery Trust	Maryknoll Cemetery Trust
Ballarat General Cemeteries Trust	Buninyong Cemetery Trust	Crib Point Cemetery Trust	Frankston Cemetery Trust	Joyce's Creek Cemetery Trust	Marysville Cemetery Trust
Balmoral Cemetery Trust	Bunyip Cemetery Trust	Crowlands Cemetery Trust	French Island Cemetery Trust	Judicial College of Victoria	Matlock Cemetery Trust
Bambra Cemetery Trust	Burrun Burrum Cemetery Trust	Cudgewa Cemetery Trust	Fryerstown Cemetery Trust	Kangaroo Ground Cemetery Trust	Meeniyani Cemetery Trust
Bannerton Cemetery Trust	Byaduk Cemetery Trust	Culgoa Cemetery Trust	Gaffney's Creek Cemetery Trust	Karnak Cemetery Trust	Melbourne Arts Precinct Corporation
Bannockburn Cemetery Trust	Byaduk North Cemetery Trust	Dahwedarre Cemetery Trust	Garvoc Cemetery Trust	Katamatite Cemetery Trust	Melbourne Chevre Kadisha Cemetery Trust
Banyule Cemeteries Trust	Camperdown Cemetery Trust	Dairy Food Safety Victoria	Geelong Cemeteries Trust	Katandra Cemetery Trust	Melbourne Cricket Ground Trust
Baringhup Cemetery Trust	Cann River Cemetery Trust	Dargo Cemetery Trust	Geelong Performing Arts Centre Trust	Katandra Cemetery Trust	Melton Cemetery Trust
Barkly Cemetery Trust	Cape Bridgewater Cemetery Trust	Darlington Cemeteries Trust	Gembrook Cemetery Trust	Katyl Cemetery Trust	Merbein Cemetery Trust
Barmah Cemetery Trust	Cape Clear Cemetery Trust	Darraweit Guim Cemetery Trust	Gipsy Point Cemetery Trust	Kenmare Cemetery Trust	Meredith Cemetery Trust
Barnawartha Cemetery Trust	Caramut Cemetery Trust	Dartmoor Cemetery Trust	Glengower Cemetery Trust	Kerang Cemetery Trust	Meringur Cemetery Trust
Barwon Coast Committee of Management Incorporated	Carisbrook Cemetery Trust	Daylesford Cemetery Trust	Glenlyon Cemetery Trust	Kiata Cemetery Trust	Merino Cemetery Trust
Bealiba Cemetery Trust	Carlsruhe Cemetery Trust	Deep Lead Cemetery Trust	Glenmaggie Cemetery Trust	Kiewa Cemetery Trust	Merit Protection Boards
Beaufort Cemetery Trust	Carlisle Cemetery Trust	Deputy Premier of Victoria	Glenorchy Cemetery Trust	Kilcunda Cemetery Trust	Milawa Cemetery Trust
Beechworth Cemetery Trust	Carngham Cemetery Trust	Dergholm Cemetery Trust	Glenthompson Cemetery Trust	Kilmore Cemetery Trust	Mildura Cemeteries Trust
Beenak Cemetery Trust	Carrajung Cemetery Trust	Derrinallum Cemetery Trust	Glenview Health Inc.	Kilnoorat Cemetery Trust	Mine Land Rehabilitation Authority
Bellbrae Cemetery Trust	Carwarp Cemetery Trust	Devenish Cemetery Trust	Gobur Cemetery Trust	Kinglake Ranges Cemetery Trust	Minimay Cemetery Trust
Benalla Cemetery Trust	Cassilis Cemetery Trust	Digby Cemetery Trust	Goldfields Library Corporation	Kingower Cemetery Trust	Minister for Ageing
Benambra Cemetery Trust	Casterton (New) Cemetery Trust	Dimboola Cemetery Trust	Goornong Cemetery Trust	Koetong Cemetery Trust	Minister for Agriculture
Bendoc Cemetery Trust	Casterton (Old) Cemetery Trust	Disciplinary Appeals Boards	Gordon (New) Cemetery Trust	Koondrook Cemetery Trust	Minister for Ambulance Services
Berriwillock Cemetery Trust	Castlemaine Public Cemetery Trust	Donald Cemetery Trust	Gordon (Old) Cemetery Trust	Kooweerup Regional Health Service	Minister for Carers and Volunteers
Berwick and Harkaway Cemeteries Trust	Cathcart Cemetery Trust	Dookie Cemetery Trust	Gormandale Cemetery Trust	Korong Vale Cemetery Trust	Minister for Casino, Gaming and Liquor Regulation
Bethanga Cemetery Trust	Cathkin (Molesworth) Cemetery Trust	Dookie East Cemetery Trust	Goulburn Broken Catchment Management Authority	Korumburra Cemetery Trust	Minister for Children
Better Regulation Victoria	Caulfield Racecourse Reserve Trust	Dowling Forest Cemetery Trust	Goulburn Valley Regional Library Corporation	Kyabram Cemetery Trust	Minister for Climate Action
Beulah Cemetery Trust	Cavendish Cemetery Trust	Drik Drik Cemetery Trust	Gowangardie Cemetery Trust	Kyneton Cemetery Trust	Minister for Community Safety
Birchip Cemetery Trust	Charlton Cemetery Trust	Drouin Cemetery Trust	Granite Flat Cemetery Trust	Labour Hire Authority	Minister for Community Sport
Birrarung Council	Chetwynd Cemetery Trust	Drouin West Cemetery Trust	Grantville Cemetery Trust	Laen North Cemetery Trust	Minister for Development Victoria and Precincts
Blackheath Cemetery Trust	Chewton Cemetery Trust	Dunkeld Cemeteries Trust	Granya Cemetery Trust	Lake Boga Cemetery Trust	Minister for Disability
Blackwood Cemetery Trust	Chief Examiner	Dunolly (New) Cemetery Trust	Gray's Bridge Cemetery Trust	Lake Bolac Cemetery Trust	Minister for Economic Growth and Jobs
Bleak House Cemetery Trust	Chief Parliamentary Counsel Victoria	Dunolly (Old) Cemetery Trust	Graytown Cemetery Trust	Lake Rowan Cemetery Trust	Minister for Employment
Blue Mountain Cemetery Trust	Chiltern (Old) Cemetery	Durham Ox Cemetery Trust	Great Western Cemetery Trust	Lakes Entrance Cemetery Trust	Minister for Equality
Boinka Cemetery Trust	Chiltern Cemetery Trust	East Gippsland Catchment Management Authority	Greater Metropolitan Cemeteries Trust	Lalbert Cemetery Trust	Minister for Health Infrastructure
Boolarra Cemetery Trust	Chinkapook Cemetery Trust	East Gippsland Shire Cemeteries Trust	Green Hill Cemetery Trust	Lancefield Cemetery Trust	Minister for Housing and Building
	Clarendon Cemetery Trust		Green Lake Cemetery Trust	Land Tax Hardship Relief Board	Minister for Industrial Relations
			Greendale Cemetery Trust	Landsborough Cemetery Trust	Minister for Industrial Relations
			Greta Cemetery Trust	Lang Lang Cemetery Trust	Minister for Jobs and Industry
			Guildford Cemetery Trust	Latrobe Valley Authority	Minister for Medical Research
			Hamilton Cemetery Trust	Learmonth Cemetery Trust	Minister for Multicultural Affairs
			Harcourt Cemetery Trust	Legal Practitioners' Liability Committee	Minister for Natural Disaster Recovery
				Leongatha Cemetery Trust	Minister for Ports and Freight
				Lethbridge Cemetery Trust	

Appendix B

FOI appeals to VCAT 2024-25⁹

Agency	Appeals lodged	Appeals withdrawn from VCAT ¹⁰	Decided by VCAT	Agency decision confirmed ¹¹	Agency decision varied	Agency decision overturned	Other ¹²
Totals	153	73	18	8	5	5	276
Australian Grand Prix Corporation	1	0	1	1	0	0	1
Barwon Health	2	0	0	0	0	0	2
Bass Coast Shire Council	1	0	0	0	0	0	1
Bendigo Health	1	0	0	0	0	0	1
Central Goldfields Shire Council	1	0	0	0	0	0	1
Central Highlands Region Water Corporation	1	0	0	0	0	0	1
City of Boroondara	1	0	0	0	0	0	1
City of Greater Geelong	1	0	1	1	0	0	1
City of Melbourne	3	1	0	0	0	0	4
City of Stonnington	3	3	0	0	0	0	0
Commission for Children and Young People	0	0	0	0	0	0	1
Country Fire Authority	0	1	0	0	0	0	0
Department of Education	4	5	0	0	0	0	6
Department of Energy, Environment and Climate Action	6	2	0	0	0	0	8
Department of Families, Fairness and Housing	7	0	0	0	0	0	17
Department of Government Services	1	0	0	0	0	0	3
Department of Health	0	1	4	1	0	3	3
Department of Jobs, Skills, Industry and Regions	2	0	0	0	0	0	5
Department of Justice and Community Safety	16	17	0	0	0	0	19
Department of Premier and Cabinet	1	0	1	0	1	0	3
Department of Transport and Planning	3	5	0	0	0	0	9
Department of Treasury and Finance	2	1	0	0	0	0	2
Development Victoria	0	0	0	0	0	0	2
East Wimmera Health Service	1	0	0	0	0	0	1
Eastern Health	1	0	0	0	0	0	1
Environment Protection Authority	3	1	0	0	0	0	4
Essential Services Commission	1	0	0	0	0	0	1
Fire Rescue Victoria	0	0	1	0	1	0	0
Game Management Authority	0	0	0	0	0	0	1
Greyhound Racing Victoria	3	0	0	0	0	0	4
Horsham Rural City Council	0	0	0	0	0	0	1
Hume City Council	2	1	0	0	0	0	3
Macedon Ranges Shire Council	0	0	0	0	0	0	3
Melbourne Health	0	0	0	0	0	0	1
Mercy Hospitals Victoria Ltd	0	0	0	0	0	0	1
Minister for Emergency Services	2	1	0	0	0	0	1
Monash Health	0	1	0	0	0	0	0
Moorabool Shire Council	0	1	0	0	0	0	2
Mornington Peninsula Shire	1	0	0	0	0	0	1
Murrindindi Shire Council	0	0	0	0	0	0	0
Nillumbik Shire Council	1	0	0	0	0	0	2
Office of the Victorian Information Commissioner	0	0	0	0	0	0	1
Parks Victoria	1	0	0	0	0	0	2
Port of Hastings Corporation	1	0	0	0	0	0	1
Premier of Victoria	0	1	1	0	1	0	0
Racing Victoria Limited	1	0	0	0	0	0	7
Remembrance Parks Central Victoria	0	1	0	0	0	0	0
Rural City of Wangaratta	2	1	0	0	0	0	2
Safe Transport Victoria	0	1	0	0	0	0	0

Agency	Appeals lodged	Appeals withdrawn from VCAT ¹⁰	Decided by VCAT	Agency decision confirmed ¹¹	Agency decision varied	Agency decision overturned	Other ¹²
South Gippsland Shire Council	7	4	0	0	0	0	3
Southern Grampians Shire Council	1	0	1	0	1	0	0
State Revenue Office	1	0	0	0	0	0	2
Suburban Rail Loop Authority	0	0	1	0	0	1	2
TAFE Gippsland	1	0	1	0	0	1	0
The Royal Children's Hospital	1	0	0	0	0	0	2
The Royal Society for the Prevention of Cruelty to Animals	0	0	1	1	0	0	0
The Royal Women's Hospital	0	0	0	0	0	0	1
Triple Zero Victoria	2	0	0	0	0	0	2
University of Melbourne	1	0	0	0	0	0	1
VicGrid	1	0	0	0	0	0	1
Victoria Police	30	19	0	0	0	0	75
Victoria State Emergency Service	0	0	0	0	0	0	1
Victorian Building Authority	5	0	0	0	0	0	9
Victorian Gambling and Casino Control Commission	1	0	0	0	0	0	1
Victorian Infrastructure Delivery Authority	2	4	0	0	0	0	4
Victorian Institute of Forensic Mental Health	0	0	0	0	0	0	1
Victorian Institute of Teaching	0	0	0	0	0	0	5
Victorian Legal Services Board	0	0	0	0	0	0	1
Victorian Legal Services Commissioner	0	0	0	0	0	0	1
Victorian Managed Insurance Authority	1	0	0	0	0	0	1
Victorian Ombudsman	1	0	0	0	0	0	1
Victorian Rail Track (t/a VicTrack)	0	0	0	0	0	0	1
Victorian WorkCover Authority (t/a WorkSafe)	6	1	5	4	1	0	10
Western Health	1	0	0	0	0	0	1
Workplace Injury Commission	2	0	0	0	0	0	4
Wyndham City Council	12	0	0	0	0	0	15

⁹ The data in this table is based on the number and type of decisions handed down by VCAT in 2024-25, whether or not those decisions were as a result of appeals lodged in that year or previous years. This is necessary given the time that can often pass between an appeal being lodged, the mediation and other processes that can occur prior to a formal hearing, and a final decision being handed down by VCAT.

¹⁰ "Appeals withdrawn from VCAT" figures are also included in the "Other" column.

¹¹ "VCAT agency decision confirmed" includes situations where a case was struck out, or the matter was dismissed.

¹² "Other" includes cases that were withdrawn or settled prior to the VCAT hearing or not yet decided by the Tribunal.

Appendix C

Exemptions cited under the FOI Act

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Albury Wodonga Health	s.30(1) x 3 s.31(1)(b) x 2 s.33(1) x 35 s.35(1)(b) x 18	
Alfred Health	s.30(1) x 3 s.30(1) x 2 s.33(1) x 22 s.35(1)(a) x 2 s.35(1)(b) x 11	
Alpine Resorts Victoria	s.31(1)(b) x 2 s.34(1)(b) x 1	
Ambulance Victoria	s.33(1) x 35 s.32(1) x 4 s.33(1) x 651 s.35(1)(a) x 5	
Ararat Rural City Council	s.35(1)(b) x 18	
Architects Registration Board of Victoria	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.35(1)(b) x 1	
Assistant Treasurer of Victoria	s.33(1) x 1 s.31A x 1	
Austin Health	s.30(1) x 4 s.33(1) x 132 s.35(1)(b) x 95 s.38 x 5	
Australian Grand Prix Corporation	s.34(1)(a) x 3 s.34(4)(b) x 1	s.34(1)(a) x 1
Bairnsdale Regional Health Service	s.25A(1) x 1 s.31(1)(c) x 3	
Banyule City Council	s.31(1)(a) x 1 s.33(1) x 11 s.34(1)(b) x 4 s.38 x 1 s.23 x 1	
Barwon Health	s.30(1) x 286 s.33(1) x 894 s.35(1)(a) x 266 s.38 x 18	
Barwon Region Water Corporation	s.32(1) x 1 s.33(1) x 5 s.34(1)(b) x 1	
Bass Coast Health	s.30(1) x 2 s.35(1)(a) x 1	
Bass Coast Shire Council	s.33(1) x 6	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Baw Baw Shire Council	s.31(1)(a) x 1 s.31(1)(b) x 1 s.31(1)(c) x 1 s.31(1)(d) x 1 s.33(1) x 25 s.35(1)(a) x 2 s.35(1)(b) x 2	
Bayside City Council	s.31(1)(b) x 1 s.33(1) x 2 s.34(1)(b) x 1	
Benalla Rural City Council	s.31(1)(c) x 1 s.32(1) x 1	
Bendigo Health	s.25A(1) x 2 s.25A(5) x 2 s.30(1) x 11 s.33(1) x 140 s.35(1)(a) x 1 s.35(1)(b) x 23 s.36(1)(b) x 1 s.38 x 4	
Bendigo Kangan Institute	s.25A(1) x 1 s.30(1) x 1 s.31(1)(b) x 1 s.33(1) x 1 s.35(1)(b) x 1	
Boort District Health	s.31(1)(c) x 1	
Borough of Queenscliffe	s.30(1) x 1	
Box Hill Institute	s.30(1) x 1 s.33(1) x 1 s.35(1)(a) x 1	
Brimbank City Council	s.29A x 1 s.30(1) x 2 s.31(1)(d) x 1 s.32(1) x 2 s.33(1) x 2 s.34(1)(a) x 1 s.34(1)(b) x 3 s.34(4)(a) x 1 s.35(1)(a) x 2 s.35(1)(b) x 3 s.38A(1)(a) x 1	
Business Licensing Authority	s.38 x 2	
Campaspe Shire Council	s.31(1)(a) x 2 s.31(1)(b) x 1 s.31(1)(d) x 1 s.31(1)(e) x 1 s.33(1) x 2	
Cardinia Shire Council	s.25A(1) x 5 s.30(1) x 3 s.32(1) x 1 s.33(1) x 6 s.34(4)(b) x 2 s.35(1)(b) x 3	
Central Gippsland Health Service	s.34(4)(c) x 1	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Central Gippsland Region Water Corporation (t/a Gippsland Water)	s.29A x 1 s.32(1) x 1 s.33(1) x 1 s.34(4)(a) x 1	
Chisholm Institute	s.30(1) x 1 s.32(1) x 2 s.33(1) x 8 s.34(1)(b) x 1 s.34(4)(a) x 1 s.38 x 1	
City of Ballarat	s.33(1) x 8 s.33(6) x 1 s.34(1)(b) x 1 s.35(1)(b) x 2	
City of Boroondara	s.30(1) x 3 s.31(1)(a) x 2 s.32(1) x 7 s.33(1) x 24 s.34(1)(a) x 1 s.34(4)(a) x 2 s.35(1)(a) x 2	
City of Casey	s.25A(1) x 2 s.31(1)(a) x 2 s.33(1) x 54 s.33(6) x 1 s.34(1)(a) x 5 s.35(1)(a) x 3 s.35(1)(b) x 3	
City of Darebin	s.30(1) x 3 s.33(1) x 34 s.35(1)(b) x 4	
City of Greater Bendigo	s.30(1) x 1 s.33(1) x 3 s.34(1)(b) x 2 s.35(1)(b) x 1 s.38 x 2	
City of Greater Dandenong	s.25A(5) x 2 s.30(1) x 1 s.33(1) x 3 s.35(1)(b) x 2	
City of Greater Geelong	s.30(1) x 3 s.32(1) x 1 s.33(1) x 181 s.34(1)(b) x 15 s.35(1)(b) x 3	s.34(1)(a) x 1
City of Melbourne	s.29A x 1 s.30(1) x 5 s.31(1)(a) x 4 s.31(1)(c) x 1 s.31(1)(d) x 3 s.31(1)(e) x 1 s.32(1) x 4 s.33(1) x 15 s.34(1)(b) x 2 s.34(4)(a) x 1 s.35(1)(b) x 2 s.38 x 1 s.36(2)(b) x 2	
City of Monash	s.30(1) x 3 s.33(1) x 16 s.34(1)(b) x 6 s.35(1)(b) x 1	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
City of Port Phillip	s.30(1) x 1 s.31(1)(a) x 1 s.33(1) x 1 s.34(1)(b) x 3 s.35(1)(b) x 3 s.38A(1)(a) x 1	
City of Stonnington	s.30(1) x 7 s.31(1)(c) x 1 s.31(1)(d) x 3 s.32(1) x 1 s.33(1) x 22 s.34(1)(b) x 3 s.34(4)(a) x 1 s.35(1)(b) x 7	
City of Whitehorse	s.30(1) x 1 s.31(1)(a) x 1 s.33(1) x 6 s.35(1)(b) x 5	
Cladding Safety Victoria	s.32(1) x 1 s.33(1) x 1	
Colac Area Health	s.30(1) x 1 s.33(1) x 10 s.35(1)(a) x 1	
Colac Otway Shire Council	s.25A(5) x 1 s.33(1) x 1	
Coliban Region Water Corporation	s.30(1) x 1 s.33(1) x 2 s.34(1)(b) x 1	
Commission for Children and Young People	s.25A(5) x 8 s.31(1)(a) x 7 s.31(1)(c) x 7 s.33(1) x 7 s.35(1)(b) x 7 s.38 x 8	
Country Fire Authority	s.30(1) x 1 s.32(1) x 3 s.33(1) x 8 s.35(1)(b) x 1	
Court Services Victoria	s.25A(1) x 1 s.25A(5) x 5 s.30(1) x 1 s.31(1)(d) x 7 s.31(1)(e) x 7 s.32(1) x 1 s.33(1) x 11 s.29B x 1	
Deakin University	s.25A(1) x 2 s.30(1) x 1 s.33(1) x 6 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(b) x 1	

Exemptions cited under the FOI Act (continued)

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)	Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Department of Education	s.25A(1) x 7 s.28(1)(ba) x 1 s.28(1)(c) x 1 s.28(1)(d) x 3 s.29(a) x 1 s.30(1) x 83 s.31(1)(a) x 3 s.31(1)(c) x 2 s.31(1)(d) x 1 s.32(1) x 12 s.33(1) x 291 s.34(1)(a) x 1 s.34(1)(b) x 1 s.34(4)(a) x 5 s.35(1)(a) x 3 s.35(1)(b) x 70 s.38 x 16		Department of Health	s.25A(1) x 9 s.25A(5) x 2 s.28(1)(b) x 3 s.28(1)(ba) x 4 s.28(1)(c) x 1 s.28(1)(d) x 4 s.29(a) x 3 s.29(b) x 1 s.30(1) x 14 s.32(1) x 7 s.33(1) x 114 s.34(1)(b) x 3 s.34(4)(a) x 2 s.35(1)(a) x 1 s.35(1)(b) x 6 s.29B x 1	s.28(1)(b) x 1 s.28(1)(ba) x 1 s.30(1) x 1
Department of Energy, Environment and Climate Action	s.25A(1) x 5 s.28(1)(b) x 4 s.28(1)(ba) x 7 s.28(1)(c) x 3 s.28(1)(d) x 13 s.29(a) x 2 s.30(1) x 21 s.31(1)(a) x 1 s.31(1)(c) x 2 s.32(1) x 6 s.33(1) x 26 s.34(1)(a) x 2 s.34(1)(b) x 11 s.34(4)(a) x 6 s.35(1)(a) x 3 s.35(1)(b) x 12 s.38 x 7		Department of Jobs, Skills, Industry and Regions	s.25A(1) x 2 s.28(1)(b) x 2 s.28(1)(c) x 3 s.28(1)(d) x 14 s.30(1) x 10 s.31(1)(d) x 1 s.32(1) x 2 s.33(1) x 10 s.34(1)(b) x 18 s.34(4)(a) x 17 s.35(1)(b) x 3 s.36(1)(a) x 1	
Department of Families, Fairness and Housing	s.28(1)(a) x 2 s.28(1)(b) x 4 s.28(1)(ba) x 9 s.28(1)(c) x 2 s.28(1)(d) x 5 s.29(a) x 1 s.30(1) x 82 s.31(1)(a) x 365 s.31(1)(b) x 1 s.31(1)(c) x 772 s.31(1)(d) x 1 s.32(1) x 26 s.33(1) x 1551 s.33(4) x 1 s.34(1)(b) x 30 s.34(4)(a) x 19 s.35(1)(a) x 3 s.35(1)(b) x 856 s.38 x 675		Department of Justice and Community Safety	s.25A(1) x 155 s.25A(5) x 10 s.28(1)(a) x 2 s.28(1)(b) x 4 s.28(1)(ba) x 8 s.28(1)(c) x 3 s.28(1)(d) x 1 s.29(a) x 1 s.30(1) x 139 s.31(1)(a) x 461 s.31(1)(b) x 1 s.31(1)(d) x 276 s.31(3) x 1 s.32(1) x 21 s.33(1) x 264 s.33(6) x 2 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(a) x 3 s.35(1)(b) x 26 s.38 x 1282 s.29B x 18	
Department of Government Services	s.25A(1) x 1 s.25A(5) x 1 s.28(1)(b) x 4 s.28(1)(ba) x 3 s.28(1)(c) x 4 s.28(1)(d) x 2 s.30(1) x 14 s.31(1)(a) x 2 s.31(1)(c) x 1 s.31(1)(d) x 3 s.32(1) x 6 s.33(1) x 42 s.33(6) x 1 s.34(1)(b) x 5 s.34(4)(a) x 3 s.35(1)(b) x 7 s.38 x 6		Department of Premier and Cabinet	s.25A(1) x 2 s.28(1)(b) x 11 s.28(1)(ba) x 7 s.28(1)(c) x 17 s.28(1)(d) x 29 s.29(a) x 2 s.30(1) x 28 s.32(1) x 23 s.33(1) x 41 s.34(1)(b) x 8 s.34(4)(a) x 4 s.35(1)(a) x 2 s.35(1)(b) x 9 s.38 x 3	s.30(1) x 1 s.33(1) x 1

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)	Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Department of Transport and Planning	s.25A(1) x 4 s.25A(5) x 6 s.28(1)(b) x 11 s.28(1)(ba) x 9 s.28(1)(c) x 8 s.28(1)(d) x 7 s.29(a) x 2 s.29A x 3 s.30(1) x 24 s.31(1)(a) x 3 s.31(1)(b) x 3 s.31(1)(d) x 3 s.32(1) x 15 s.33(1) x 336 s.33(6) x 1 s.34(1)(a) x 1 s.34(1)(b) x 19 s.34(4)(a) x 14 s.35(1)(a) x 1 s.35(1)(b) x 2 s.38 x 303		Environment Protection Authority	s.25A(1) x 3 s.29A x 1 s.30(1) x 7 s.31(1)(a) x 3 s.31(1)(b) x 1 s.31(1)(d) x 1 s.31(1)(e) x 1 s.32(1) x 2 s.33(1) x 20 s.34(1)(a) x 2 s.34(1)(b) x 12 s.35(1)(a) x 9 s.35(1)(b) x 9	
Department of Treasury and Finance	s.28(1)(b) x 7 s.28(1)(ba) x 21 s.28(1)(c) x 10 s.28(1)(d) x 24 s.29(a) x 1 s.29(b) x 3 s.30(1) x 24 s.32(1) x 11 s.33(1) x 4 s.34(1)(b) x 15 s.34(4)(a) x 20 s.35(1)(b) x 4 s.38 x 2		Essential Services Commission	s.30(1) x 1 s.34(4)(a) x 4 s.38 x 4	
Disability Services Commissioner	s.30(1) x 1 s.33(1) x 1		Federation University Australia	s.30(1) x 2 s.33(1) x 2 s.34(1)(a) x 4 s.34(1)(b) x 2	
East Gippsland Shire Council	s.30(1) x 4 s.34(1)(b) x 1 s.35(1)(a) x 1 s.35(1)(b) x 1		Fire Rescue Victoria	s.25A(5) x 1 s.30(1) x 12 s.31(1)(a) x 2 s.31(1)(b) x 2 s.32(1) x 6 s.33(1) x 498 s.34(1)(b) x 1 s.35(1)(a) x 2 s.35(1)(b) x 2 s.38 x 2 s.23 x 7	s.33(1) x 1
East Grampians Health Service	s.30(1) x 1 s.35(1)(a) x 1		Frankston City Council	s.30(1) x 2 s.33(1) x 11 s.34(1)(b) x 1 s.35(1)(b) x 2	
East Wimmera Health Service	s.33(1) x 1		Game Management Authority	s.25A(5) x 2 s.34(1)(b) x 1 s.38 x 2	
Eastern Health	s.25A(1) x 1 s.25A(5) x 1 s.30(1) x 54 s.31(1)(a) x 5 s.31(1)(c) x 1 s.32(1) x 5 s.33(1) x 1068 s.35(1)(a) x 3 s.35(1)(b) x 303 s.38 x 21		Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	s.30(1) x 1 s.31(1)(a) x 1 s.31(1)(d) x 1 s.32(1) x 1 s.33(1) x 1 s.34(4)(a) x 1 s.35(1)(b) x 1	
Emergency Services Superannuation Board (t/a ESSSuper)	s.30(1) x 9		Gippsland Southern Health Service	s.33(1) x 1	
Energy Safe Victoria	s.28(1)(b) x 1 s.30(1) x 1 s.31(1)(a) x 3 s.32(1) x 1 s.33(1) x 19 s.34(1)(b) x 1 s.35(1)(b) x 2		Glen Eira City Council	s.25A(1) x 1 s.30(1) x 2 s.32(1) x 2 s.33(1) x 3 s.34(1)(b) x 3 s.35(1)(b) x 2	
			Glenelg Hopkins Catchment Management Authority	s.33(1) x 1	
			Glenelg Shire Council	s.33(1) x 2 s.34(1)(b) x 1	

Exemptions cited under the FOI Act (continued)

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Golden Plains Shire Council	s.25A(1) x 3 s.30(1) x 2 s.33(1) x 18 s.35(1)(a) x 5	
Goulburn Valley Health	s.30(1) x 1 s.33(1) x 186 s.35(1)(b) x 43 s.38 x 2	
Goulburn Valley Region Water Corporation	s.33(1) x 3 s.34(1)(a) x 2	
Goulburn-Murray Rural Water Corporation	s.33(1) x 1	
Grampians Health	s.30(1) x 39 s.31(1)(b) x 23 s.33(1) x 548 s.35(1)(a) x 1 s.35(1)(b) x 180	
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	s.33(1) x 1	
Great Ocean Road Coast and Parks Authority	s.29(b) x 1 s.30(1) x 1 s.33(1) x 3 s.34(1)(b) x 2 s.35(1)(b) x 1	
Greater Shepparton City Council	s.25A(1) x 1 s.30(1) x 2 s.33(1) x 5 s.35(1)(b) x 1 s.36(2)(b) x 2	
Greater Western Water	s.30(1) x 4 s.33(1) x 5 s.34(4)(a) x 11	
Greyhound Racing Victoria	s.32(1) x 2 s.33(1) x 2 s.34(1)(b) x 2 s.34(4)(a) x 2	
Harness Racing Victoria	s.35(1)(b) x 1	
Health Complaints Commissioner	s.30(1) x 1 s.33(1) x 2 s.35(1)(b) x 2 s.38 x 2	
HealthShare Victoria	s.33(1) x 1 s.34(1)(b) x 1	
Hepburn Shire Council	s.25A(1) x 1 s.30(1) x 2 s.31(1)(a) x 1 s.32(1) x 2 s.33(1) x 4	
Hobsons Bay City Council	s.30(1) x 6 s.31(1)(a) x 1 s.32(1) x 3 s.33(1) x 18 s.34(1)(a) x 1 s.34(1)(b) x 2 s.35(1)(b) x 5 s.38 x 1 s.36(2)(b) x 1	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Holmesglen Institute	s.33(1) x 1	
Horsham Rural City Council	s.25A(1) x 2 s.31(1)(a) x 2 s.32(1) x 1 s.33(1) x 5 s.34(1)(b) x 1 s.35(1)(a) x 1	
Hume City Council	s.30(1) x 5 s.31(1)(a) x 2 s.31(1)(d) x 1 s.32(1) x 3 s.33(1) x 15 s.34(1)(b) x 5 s.35(1)(b) x 4	
Indigo Shire Council	s.34(1)(b) x 2	
Kardinia Park Stadium Trust	s.34(4)(a) x 1	
Kingston City Council	s.30(1) x 1 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 2 s.34(1)(a) x 1 s.34(1)(b) x 1 s.34(4)(a) x 1 s.38 x 2	
La Trobe University	s.30(1) x 2 s.32(1) x 1 s.33(1) x 3 s.34(1)(b) x 1 s.35(1)(b) x 2	
Latrobe City Council	s.30(1) x 2 s.33(1) x 10 s.34(1)(b) x 1 s.35(1)(a) x 1 s.35(1)(b) x 2 s.38 x 1	
Latrobe Regional Hospital	s.30(1) x 2 s.33(1) x 16 s.33(4) x 2 s.35(1)(b) x 13 s.38 x 5	
Loddon Shire Council	s.33(1) x 1 s.35(1)(b) x 1	
Lower Murray Urban and Rural Water Authority (t/a Lower Murray Water)	s.34(1)(a) x 1	
Macedon Ranges Shire Council	s.33(1) x 2	
Manningham City Council	s.30(1) x 2 s.33(1) x 4 s.34(4)(a) x 1 s.35(1)(b) x 5	
Mansfield District Hospital	s.33(1) x 1	
Mansfield Shire Council	s.25A(1) x 1 s.25A(5) x 1 s.31(1)(b) x 1 s.33(1) x 3 s.33(6) x 1 s.34(1)(a) x 1 s.35(1)(b) x 1 s.38A(1)(b) x 1	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Maribyrnong City Council	s.33(1) x 20	
Maroondah City Council	s.33(1) x 13 s.35(1)(b) x 1	
Melbourne and Olympic Parks Trust	s.29A x 2 s.33(1) x 1 s.34(1)(b) x 2 s.34(4)(a) x 1	
Melbourne Health	s.25A(1) x 7 s.30(1) x 13 s.33(1) x 1837 s.33(4) x 7 s.34(1)(b) x 1 s.35(1)(a) x 88 s.35(1)(b) x 8 s.38 x 50	
Melbourne Polytechnic	s.25A(1) x 1 s.30(1) x 1 s.33(1) x 1	
Melbourne Water	s.25A(1) x 50 s.30(1) x 2 s.33(1) x 1 s.34(1)(a) x 1 s.34(4)(a) x 1 s.35(1)(a) x 2 s.35(1)(b) x 2	
Melton City Council	s.25A(5) x 15 s.30(1) x 2 s.32(1) x 1 s.33(1) x 27 s.34(1)(a) x 1 s.35(1)(b) x 3	
Mental Health and Wellbeing Commission	s.30(1) x 5 s.31(1)(a) x 1 s.32(1) x 4 s.33(1) x 5 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(a) x 3 s.35(1)(b) x 2 s.38 x 3	
Mental Health Tribunal	s.30(1) x 2 s.33(1) x 1	
Mercy Hospitals Victoria Ltd	s.30(1) x 2 s.31(1)(c) x 2 s.32(1) x 2 s.33(1) x 116 s.33(4) x 5 s.35(1)(a) x 2 s.35(1)(b) x 2	
Merri-bek City Council	s.31(1)(d) x 1 s.32(1) x 1 s.33(1) x 7 s.34(1)(b) x 1 s.38 x 2	
Mildura Base Public Hospital	s.33(4) x 25	
Mildura Rural City Council	s.25A(1) x 1 s.31(1)(c) x 1 s.33(1) x 9 s.34(1)(a) x 1	
Minister for Creative Industries	s.33(1) x 1 s.35(1)(b) x 1	
Minister for Health	s.33(1) x 1	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Minister for Mental Health	s.33(1) x 1 s.34(1)(b) x 1 s.35(1)(b) x 1	
Minister for Police	s.33(1) x 2	
Minister for Tourism, Sport and Major Events	s.28(1)(ba) x 1 s.28(1)(c) x 1 s.33(1) x 2	
Minister for Transport Infrastructure	s.30(1) x 1 s.33(1) x 1 s.34(1)(b) x 1 s.34(4)(a) x 1	
Minister for Treaty and First Peoples	s.25A(1) x 1 s.28(1)(c) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 1	
Mitchell Shire Council	s.25A(1) x 2 s.32(1) x 1 s.33(1) x 12	
Moira Shire Council	s.33(1) x 1 s.33(6) x 1	
Monash Health	s.30(1) x 55 s.33(1) x 170 s.33(4) x 1 s.35(1)(b) x 111 s.38 x 32	
Monash University	s.25A(1) x 7 s.29A x 1 s.30(1) x 4 s.32(1) x 1 s.33(1) x 4 s.33(4) x 3 s.34(1)(a) x 1 s.34(1)(b) x 1 s.35(1)(b) x 3	
Moonee Valley City Council	s.25A(5) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 5 s.34(1)(b) x 3 s.35(1)(b) x 2	
Moorabool Shire Council	s.25A(5) x 4 s.31(1)(a) x 3 s.33(1) x 14 s.35(1)(a) x 1 s.38A(1)(d) x 1	
Mornington Peninsula Shire	s.25A(1) x 1 s.25A(5) x 3 s.31(1)(a) x 1 s.32(1) x 3 s.33(1) x 44 s.34(1)(a) x 1 s.34(1)(b) x 7 s.34(4)(a) x 7 s.38 x 1 s.36(2)(b) x 1	
Mount Alexander Shire Council	s.30(1) x 2 s.33(1) x 6 s.34(1)(a) x 2	

Exemptions cited under the FOI Act (continued)

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Moyné Shire Council	s.25A(5) x 1 s.30(1) x 2 s.32(1) x 1 s.33(1) x 3 s.34(1)(b) x 2 s.35(1)(b) x 2	
Municipal Association of Victoria	s.33(1) x 1 s.34(1)(a) x 1	
Murrindindi Shire Council	s.32(1) x 1 s.33(1) x 5 s.35(1)(a) x 1	
National Gallery of Victoria	s.30(1) x 2 s.33(1) x 2 s.35(1)(b) x 2	
Nillumbik Shire Council	s.25A(5) x 1 s.30(1) x 1 s.32(1) x 2 s.33(1) x 8 s.34(1)(b) x 1 s.35(1)(b) x 5	
North East Region Water Corporation (t/a North East Water)	s.25A(1) x 1 s.25A(5) x 1 s.33(1) x 3 s.33(6) x 1	
Northeast Health Wangaratta	s.25A(1) x 2 s.33(1) x 2	
Northern Grampians Shire Council	s.33(1) x 1	
Northern Health	s.25A(1) x 4 s.30(1) x 5 s.33(1) x 496 s.35(1)(b) x 40	
Office of Public Prosecutions	s.25A(5) x 6 s.30(1) x 1 s.32(1) x 5 s.33(1) x 1 s.35(1)(b) x 6	
Office of the Victorian Information Commissioner	s.33(1) x 1 s.38 x 1	
Parks Victoria	s.29A x 5 s.30(1) x 6 s.31(1)(a) x 5 s.32(1) x 2 s.33(1) x 2 s.34(1)(b) x 2 s.35(1)(a) x 4 s.35(1)(b) x 4 s.38 x 6	
Peninsula Health	s.25A(1) x 1 s.30(1) x 5 s.31(1)(a) x 1 s.32(1) x 2 s.33(1) x 8 s.35(1)(a) x 1 s.35(1)(b) x 18	
Peter MacCallum Cancer Centre	s.33(1) x 31	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Port of Hastings Corporation	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.34(1)(a) x 1 s.34(1)(b) x 1 s.34(4)(a) x 1	
Portland District Health	s.33(1) x 1 s.35(1)(a) x 1	
Premier of Victoria	s.25A(1) x 1 s.28(1)(d) x 1 s.30(1) x 1 s.32(1) x 2 s.33(1) x 8 s.35(1)(b) x 2	s.28(1)(d) x 1 s.29(a) x 1 s.30(1) x 1 s.31(1)(a) x 1 s.31(1)(b) x 1 s.32(1) x 1 s.33(1) x 1
PrimeSafe	s.35(1)(b) x 1 s.38 x 1	
Public Record Office Victoria	s.33(1) x 1	
Racing Victoria Limited	s.25A(5) x 1 s.30(1) x 1 s.35(1)(b) x 1	
Remembrance Parks Central Victoria	s.25A(5) x 1 s.33(1) x 2	
RMIT University	s.30(1) x 7 s.33(1) x 12 s.34(4)(a) x 1 s.35(1)(a) x 1 s.35(1)(b) x 3	
Rural City of Wangaratta	s.32(1) x 2 s.33(1) x 6 s.34(1)(a) x 1 s.38A(1)(b) x 1 s.36(2)(a) x 1	
Safe Transport Victoria	s.30(1) x 1 s.31(1)(a) x 1 s.33(1) x 7 s.34(1)(a) x 1 s.34(1)(b) x 2 s.35(1)(b) x 2 s.38 x 3	
Safer Care Victoria	s.28(1)(b) x 1 s.30(1) x 3 s.33(1) x 4 s.35(1)(a) x 2 s.35(1)(b) x 1	
South East Water Corporation	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.34(4)(a) x 1	
South Gippsland Region Water Corporation (t/a South Gippsland Water)	s.25A(1) x 1 s.33(1) x 1	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
South Gippsland Shire Council	s.25A(1) x 1 s.30(1) x 5 s.31(1)(a) x 2 s.31(1)(d) x 1 s.32(1) x 3 s.33(1) x 3 s.34(1)(b) x 4 s.35(1)(a) x 1 s.35(1)(b) x 1 s.36(2)(b) x 1	
South West Healthcare	s.30(1) x 1 s.33(1) x 62 s.33(4) x 1 s.35(1)(b) x 46	
Southern Grampians Shire Council	s.30(1) x 1 s.33(1) x 1 s.35(1)(a) x 1	s.30(1) x 1
Southern Metropolitan Cemeteries Trust	s.25A(1) x 1	
St Vincent's Health	s.25A(5) x 1 s.30(1) x 17 s.32(1) x 1 s.33(1) x 51 s.35(1)(a) x 32 s.38 x 4	
State Library of Victoria	s.30(1) x 4 s.32(1) x 4 s.33(1) x 4	
State Revenue Office	s.25A(5) x 2 s.29(b) x 4 s.30(1) x 6 s.31(1)(a) x 5 s.31(1)(c) x 6 s.31(1)(d) x 6 s.33(1) x 6 s.34(1)(b) x 1 s.35(1)(b) x 6 s.36(1)(b) x 3 s.38 x 6	
Strathbogie Shire Council	s.25A(5) x 1 s.33(1) x 3	
Suburban Rail Loop Authority	s.29(b) x 1 s.33(1) x 3	
Surf Coast Shire Council	s.25A(5) x 6 s.30(1) x 5 s.31(1)(a) x 1 s.31(1)(c) x 2 s.33(1) x 19 s.34(1)(b) x 3 s.35(1)(b) x 3 s.29B x 1	
Surveyors Registration Board of Victoria	s.33(1) x 1	
Sustainability Victoria	s.33(6) x 1	
Swan Hill District Health	s.33(1) x 3	
Swan Hill Rural City Council	s.33(1) x 3	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Swinburne University of Technology	s.25A(1) x 1 s.30(1) x 5 s.32(1) x 1 s.33(1) x 5 s.34(1)(a) x 1 s.34(1)(b) x 3 s.34(4)(a) x 2 s.36(1)(b) x 1	
TAFE Gippsland	s.38 x 1	
The Royal Children's Hospital	s.25A(5) x 8 s.30(1) x 6 s.32(1) x 2 s.33(1) x 322 s.35(1)(a) x 100 s.38 x 20	
The Royal Society for the Prevention of Cruelty to Animals (RSPCA Victoria)	s.25A(5) x 4 s.33(1) x 5 s.35(1)(a) x 6 s.24A(1) x 2	s.25A(1) x 1
The Royal Women's Hospital	s.30(1) x 5 s.33(1) x 107 s.35(1)(a) x 1 s.35(1)(b) x 1 s.38 x 4	
Towong Shire Council	s.25A(5) x 1 s.33(1) x 4	
Transport Accident Commission	s.25A(1) x 71 s.30(1) x 716 s.31(1)(d) x 1 s.32(1) x 522 s.33(1) x 142 s.34(1)(a) x 2 s.38 x 476	
Treasurer of Victoria	s.32(1) x 1 s.33(1) x 3 s.34(1)(b) x 2 s.34(4)(a) x 1	
Triple Zero Victoria	s.25A(5) x 2 s.30(1) x 4 s.33(1) x 3 s.34(1)(a) x 1 s.38 x 13	
University of Melbourne	s.25A(1) x 3 s.29(b) x 1 s.29A x 1 s.30(1) x 10 s.31(1)(a) x 3 s.31(1)(e) x 1 s.32(1) x 5 s.33(1) x 10 s.34(1)(b) x 4 s.34(4)(a) x 6 s.35(1)(a) x 2 s.35(1)(b) x 3	
V/Line Corporation	s.30(1) x 4 s.32(1) x 1 s.33(1) x 6 s.34(1)(b) x 2 s.34(4)(a) x 1 s.35(1)(b) x 3	
VicGrid	s.28(1)(b) x 1 s.28(1)(ba) x 1 s.34(1)(b) x 1	

Exemptions cited under the FOI Act (continued)

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Victoria Legal Aid	s.25A(5) x 1 s.33(1) x 4 s.38 x 1	
Victoria Police	s.25A(1) x 67 s.25A(5) x 83 s.28(1)(b) x 1 s.28(1)(ba) x 1 s.28(1)(c) x 1 s.29(a) x 2 s.29(b) x 3 s.29A x 4 s.30(1) x 286 s.31(1)(a) x 66 s.31(1)(b) x 58 s.31(1)(c) x 1 s.31(1)(d) x 635 s.31(1)(e) x 9 s.31(3) x 4 s.32(1) x 6 s.33(1) x 2421 s.33(4) x 9 s.33(6) x 14 s.34(1)(b) x 2 s.34(4)(c) x 2 s.35(1)(b) x 220 s.38 x 693 s.31(4) x 2	
Victoria State Emergency Service	s.33(1) x 4	
Victoria University	s.25A(1) x 2 s.30(1) x 3 s.33(1) x 3 s.34(1)(a) x 2 s.35(1)(a) x 2	
Victorian Assisted Reproductive Treatment Authority	s.30(1) x 1 s.32(1) x 2 s.33(1) x 1 s.35(1)(a) x 1	
Victorian Auditor-General's Office	s.25A(5) x 4	
Victorian Building Authority	s.25A(1) x 3 s.30(1) x 22 s.31(1)(a) x 18 s.31(1)(d) x 12 s.32(1) x 3 s.33(1) x 66 s.34(1)(a) x 1 s.34(1)(b) x 6 s.34(4)(b) x 1 s.35(1)(a) x 2 s.35(1)(b) x 5	
Victorian Curriculum and Assessment Authority	s.30(1) x 2 s.33(1) x 1 s.35(1)(b) x 2	
Victorian Electoral Commission	s.33(1) x 1 s.38 x 1	
Victorian Equal Opportunity & Human Rights Commission	s.33(1) x 3 s.35(1)(b) x 3 s.38 x 3	
Victorian Fisheries Authority	s.30(1) x 2 s.33(1) x 2	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Victorian Gambling and Casino Control Commission	s.25A(1) x 1 s.25A(5) x 6 s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.38 x 6	
Victorian Government Solicitor	s.32(1) x 2	
Victorian Infrastructure Delivery Authority	s.25A(1) x 2 s.25A(5) x 1 s.28(1)(b) x 4 s.28(1)(ba) x 1 s.28(1)(c) x 1 s.28(1)(d) x 3 s.30(1) x 16 s.32(1) x 4 s.33(1) x 12 s.34(1)(b) x 7 s.34(4)(a) x 10 s.35(1)(b) x 2	
Victorian Institute of Forensic Medicine	s.33(1) x 1	
Victorian Institute of Forensic Mental Health	s.30(1) x 4 s.33(1) x 24 s.35(1)(b) x 5	
Victorian Legal Services Board	s.25A(5) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.33(6) x 1 s.35(1)(b) x 1 s.38 x 1	
Victorian Legal Services Commissioner	s.25A(5) x 2 s.32(1) x 1 s.33(1) x 1 s.35(1)(b) x 1 s.38 x 2	
Victorian Managed Insurance Authority	s.30(1) x 4 s.32(1) x 2 s.33(1) x 5 s.34(1)(b) x 10 s.34(4)(a) x 4 s.35(1)(b) x 1 s.36(1)(b) x 2	
Victorian Multicultural Commission	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.35(1)(b) x 1	
Victorian Planning Authority	s.25A(1) x 1	
Victorian Public Sector Commission	s.25A(1) x 1 s.30(1) x 1 s.33(1) x 2 s.35(1)(b) x 1	
Victorian Rail Track (t/a VicTrack)	s.28(1)(c) x 1 s.28(1)(d) x 1 s.30(1) x 1 s.32(1) x 1 s.34(1)(b) x 1 s.34(4)(a) x 2 s.36(1)(a) x 2 s.36(1)(b) x 2	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Victorian Registration and Qualifications Authority	s.30(1) x 2 s.31(1)(c) x 1 s.32(1) x 1 s.33(6) x 1 s.35(1)(a) x 1 s.35(1)(b) x 2	
Victorian WorkCover Authority (t/a WorkSafe)	s.25A(1) x 38 s.25A(5) x 18 s.28(1)(a) x 1 s.30(1) x 22 s.31(1)(a) x 13 s.31(1)(b) x 23 s.31(1)(d) x 13 s.32(1) x 64 s.33(1) x 1413 s.34(1)(a) x 3 s.34(1)(b) x 35 s.34(4)(a) x 1 s.35(1)(a) x 2 s.35(1)(b) x 556 s.36(1)(b) x 1 s.38 x 11	s.30(1) x 2 s.32(1) x 2 s.33(1) x 5
Wage Inspectorate Victoria	s.25A(5) x 1 s.31(1)(a) x 1 s.33(1) x 2	
Wellington Shire Council	s.34(1)(b) x 1	
West Gippsland Healthcare Group	s.33(1) x 4	
West Wimmera Shire Council	s.30(1) x 1 s.38 x 1	
Western Health	s.25A(5) x 5 s.30(1) x 46 s.33(1) x 88 s.34(1)(a) x 1 s.35(1)(a) x 2 s.35(1)(b) x 73 s.38 x 1	
Whittlesea City Council	s.30(1) x 4 s.32(1) x 2 s.33(1) x 20 s.33(4) x 1 s.35(1)(a) x 1 s.35(1)(b) x 3	
Wodonga City Council	s.30(1) x 2 s.32(1) x 2 s.33(1) x 4 s.34(1)(b) x 2	
Workplace Injury Commission (formerly Accident Compensation Conciliation Service)	s.25A(5) x 2 s.30(1) x 2 s.32(1) x 2 s.33(1) x 3 s.34(1)(a) x 1 s.35(1)(a) x 3	
Wyndham City Council	s.25A(1) x 1 s.30(1) x 1 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 11 s.33(6) x 1 s.34(1)(b) x 2	
Yarra City Council	s.25A(1) x 2 s.33(1) x 8 s.34(4)(a) x 1 s.36(2)(a) x 1	

Agency	Initial decisions (Act provision x no. of times cited)	VCAT Appeals (Act provision x no. of times cited)
Yarra Ranges Shire Council	s.30(1) x 1 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 28 s.34(1)(a) x 1 s.35(1)(b) x 1	
Yarra Valley Water Corporation	s.33(1) x 41	
Yarrawonga Health	s.24(1) x 1	
Yarriambiack Shire Council	s.30(1) x 1 s.33(1) x 1 s.34(1)(b) x 1 s.34(4)(a) x 1	

Appendix D

Names and titles of FOI decision makers

Agency	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Albury Wodonga Health	Donna Michael (FOI Officer)	[376 - 9 - 0]
	Jennifer Brown (FOI Officer)	[133 - 3 - 0]
	Nicholas Rowe (FOI Officer)	[98 - 2 - 0]
	Zoe Schwarz (FOI & Information Privacy Manager)	[0 - 0 - 1]
	Melissa Rudd (FOI Officer)	[138 - 27 - 0]
Alexandra District Health	Chantelle Roylance (FOI Officer)	[17 - 0 - 0]
Alfred Health	Dr Sudeep Saraf (Director of Medical Services)	[1483 - 6 - 1]
	Dr Philippa Hawkings (Director of Medical Services)	[1117 - 14 - 1]
	Dr Anthony Kambourakis (Chief Medical Officer)	[1 - 0 - 0]
	Asoc Prof Simon Stafracce (Director AMAH)	[219 - 16 - 2]
	Dr Lee Hamley (Chief Medical Officer)	[638 - 0 - 1]
Alpine Health	Rhys Gloury (Chief Executive Officer)	[13 - 0 - 0]
Alpine Resorts Victoria	Claire Mackinlay (FOI Manager)	[0 - 2 - 0]
	Geoff Fallon (FOI Manager)	[1 - 1 - 0]
Alpine Shire Council	Julia Lam (Records Officer)	[3 - 0 - 0]
	Tony Cooper (Manager Corporate)	[1 - 0 - 0]
	Belinda Schultz (Governance Officer)	[1 - 0 - 0]
Ambulance Victoria	Paul Maclean (FOI Manager)	[847 - 247 - 3]
	Kelly McNair (FOI Officer)	[161 - 62 - 0]
	Tina White (FOI Officer)	[369 - 226 - 0]
	Savina Vitinaros (FOI Officer)	[272 - 120 - 0]
	Jessica Beard Burgoyne (FOI Officer)	[122 - 1 - 0]
	Madeline Bevacqua (FOI Officer)	[55 - 0 - 0]
	Stephanie Scully (FOI Officer)	[13 - 0 - 0]
Ararat Rural City Council	Chandra Willmott (FOI Manager)	[3 - 2 - 0]
Architects Registration Board of Victoria	Fiona Gjoni (FOI Officer)	[1 - 1 - 0]
Assistant Treasurer of Victoria	Naomi Nugraweni (Chief of Staff)	[0 - 1 - 0]
Austin Health	Tony Chan (FOI Medical Reviewer)	[1117 - 4 - 0]
	Mardi Stephens (FOI Manager)	[332 - 20 - 4]
	Kate Wendt (HIS Manager)	[6 - 0 - 0]
	Alan Finch (FOI Mental Health Reviewer)	[176 - 131 - 0]
	Bethany Tynan (Family Violence Specialist Advisor)	[5 - 0 - 0]
	Dr Campbell Thorpe (Medical Clinician Director)	[2 - 2 - 0]
	Dr Charu Ghandi (Divisional Medical Director Mental Health)	[1 - 0 - 0]
	David Weintrob (Senior Clinical Neuropsychologist)	[2 - 0 - 0]
	Benjamin Newham (Consultant Psychiatrist)	[0 - 1 - 0]
	Dr Shamila Lawrence (Consultant Psychiatrist)	[0 - 1 - 0]
	Dr Hanna Cheng (Lead Child Consultant Psychiatrist)	[0 - 1 - 0]
	Jacquie Eyres (Clinical Neuropsychologist)	[0 - 1 - 0]
	Jodie McGregor (Senior Neuropsychologist)	[2 - 1 - 0]
	Dr Jennifer Bradshaw (Senior Clinical Neuropsychologist)	[2 - 0 - 0]
	Dr Maryam Ejareh Dar (Clinical Director Specialty Services)	[2 - 0 - 0]
	Sandro Madrigale (CATS Manager)	[0 - 1 - 0]
	Dr Victoria Harpwood (Clinician Director)	[3 - 1 - 0]
Australian Grand Prix Corporation	Dale Nardella (FOI Officer)	[0 - 1 - 2]

Agency	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Bairnsdale Regional Health Service	Allyson Reddick (FOI Officer)	[3 - 1 - 0]
	Debbie Andrews (FOI Officer)	[56 - 3 - 0]
	Susie Wait (FOI Officer)	[6 - 0 - 0]
Banyule City Council	Carmel Rapacciuolo (Senior Governance Officer)	[1 - 1 - 0]
	Tiina Price (Senior Governance Officer)	[17 - 5 - 1]
	Linda Chapple (Manager Governance & Integrity)	[1 - 4 - 0]
Barwon Health	Kirsty Leslie-Miller (Patient Information Release Unit Manager)	[79 - 81 - 3]
	Bernadine McNamara (General Counsel)	[5 - 7 - 0]
	Fiona Nelson (Lawyer)	[0 - 4 - 0]
	Sandra Gregory (FOI Officer)	[145 - 413 - 0]
	Megan Kumnick (FOI Officer)	[61 - 165 - 0]
	Fiona Harland (FOI Officer)	[42 - 132 - 0]
	Anita Scicluna (FOI Officer)	[34 - 110 - 0]
Jodie Thompson (FOI Officer)	[70 - 59 - 0]	
Barwon Region Water Corporation	Robyn Gaeth (FOI Officer)	[0 - 6 - 1]
Bass Coast Health	Emilia Pezzi (FOI & Information Privacy Manager)	[41 - 1 - 1]
	Lisa Fuesel (Health Information Manager)	[56 - 1 - 0]
	Renee Kelsall (Director of Medical Services)	[1 - 0 - 0]
	Kelly McRae (FOI Manager)	[40 - 0 - 0]
Bass Coast Shire Council	Sharyn Tilley (Acting Manager, Governance and Property)	[0 - 1 - 0]
	Kristine Newnham (FOI Officer)	[0 - 5 - 0]
Baw Baw Shire Council	Allira Merlo (FOI Officer)	[4 - 24 - 1]
Bayside City Council	Perry Lay-Pass (FOI Officer)	[28 - 1 - 2]
	Karen Brown (Governance Coordinator)	[2 - 0 - 0]
Beaufort and Skipton Health Service	Meryn Pease (Chief Executive Officer)	[15 - 0 - 0]
Beechworth Health Service	Elizabeth Iborn (FOI Officer)	[4 - 0 - 0]
Benalla Health	Jackie Kelly (Chief Executive Officer)	[32 - 0 - 0]
Benalla Rural City Council	Jessica Pendergast (FOI Officer)	[3 - 2 - 0]
Bendigo Health	Jane Tyack (FOI Officer)	[164 - 29 - 0]
	Sue Roberts (FOI Officer)	[147 - 71 - 2]
	Laura Uren (FOI Officer)	[10 - 2 - 0]
	Michelle Cybula (FOI Officer)	[182 - 30 - 1]
	Keely Scarce (FOI Officer)	[49 - 23 - 0]
	Charlene Menzel (FOI Officer)	[21 - 1 - 0]
Bendigo Kangan Institute	Kerri Ricketts (Manager Records and Information)	[47 - 1 - 0]
Boort District Health	Donna Doyle (Chief Executive Officer)	[1 - 1 - 0]
Borough of Queenscliffe	Jenni Walker (FOI Officer)	[1 - 1 - 0]
Box Hill Institute	Edwin Stone (Senior Legal Counsel)	[11 - 1 - 0]
Brimbank City Council	Dan George (FOI Officer)	[1 - 0 - 0]
	Amanda Marijanovic (FOI Officer)	[13 - 7 - 1]
Buloke Shire Council	Jen Hewett (FOI Manager)	[1 - 0 - 0]
Business Licensing Authority	Tina Kyriakos (FOI Manager)	[0 - 0 - 2]
Calvary Health Care Bethlehem	Janine Stockley (FOI & Information Privacy Manager)	[6 - 0 - 0]
Campaspe Shire Council	Jane Still (FOI Manager)	[5 - 1 - 2]
Cardinia Shire Council	Sharyn Tilley (FOI Manager)	[0 - 3 - 0]
	Julia Donaldson (FOI Officer)	[8 - 8 - 0]

Names and titles of FOI decision makers (continued)

Agency	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Casterton Memorial Hospital	Rowena Clift (Chief Executive Officer)	[3 - 0 - 0]
Central Gippsland Health Service	Aileen Onley (General Manager Business Performance & Data Analytics)	[0 - 1 - 0]
	Dr Divyanshu Dua (Director of Medical Services)	[65 - 0 - 0]
	Aileen Onley (General Manager Business Performance & Data Analytics)	[46 - 0 - 0]
Central Gippsland Region Water Corporation (t/a Gippsland Water)	Amy Phillips (Governance Leader)	[0 - 1 - 1]
Central Goldfields Shire Council	Melissa Hill (FOI Officer)	[8 - 0 - 0]
Central Highlands Region Water Corporation	Leesa Bolt (FOI Manager)	[4 - 0 - 0]
Central Highlands Rural Health	Amanda Anderson (Health Information Manager)	[18 - 0 - 0]
	Brenda Rooney (Chief Finance Officer)	[1 - 0 - 0]
	Tania Meyer (FOI Officer)	[26 - 0 - 0]
Chisholm Institute	Thomas Patereskos (General Counsel)	[3 - 7 - 0]
	Delia McIver (Chief People Officer)	[0 - 1 - 0]
City of Ballarat	Lyndsay Leingang (FOI Officer)	[12 - 2 - 1]
	Rosie Wright (FOI Manager)	[1 - 1 - 0]
	Sarah Anstis (FOI Officer)	[0 - 1 - 0]
	Sophie Brown (FOI Officer)	[1 - 0 - 1]
	Stephanie Hosking (FOI Officer)	[20 - 2 - 0]
City of Boroondara	Kirstin Ritchie (Coordinator Governance)	[8 - 16 - 0]
	Mark Aylward (Senior Governance and Integrity Officer)	[6 - 3 - 0]
	Liam Merrifield (Senior Governance and Integrity Officer)	[6 - 9 - 1]
City of Casey	Geraldene Rajendra (FOI Officer)	[3 - 21 - 1]
	Dani Stephenson (FOI Officer)	[2 - 23 - 3]
	Adam Black (FOI Officer)	[0 - 7 - 0]
	Claire Haby (FOI Officer)	[0 - 6 - 0]
City of Darebin	Mark Aylward (FOI Officer)	[5 - 22 - 0]
	Doug Burke (FOI Officer)	[0 - 19 - 0]
City of Greater Bendigo	Therese Pritchard (FOI Officer)	[11 - 1 - 2]
	Katie Francis (FOI Officer)	[6 - 0 - 0]
	Rachel Isaac (FOI Officer)	[1 - 0 - 0]
	Aaron Day (FOI Manager)	[7 - 0 - 0]
City of Greater Dandenong	Belma Muminovic (FOI Officer)	[2 - 0 - 0]
	Dani Trimble (FOI Manager)	[1 - 1 - 0]
	Michael Ghobrial (FOI Officer)	[0 - 1 - 0]
	April Seymour (FOI Officer)	[2 - 1 - 0]
	Kat Lang (FOI Officer)	[2 - 2 - 3]
City of Greater Geelong	Vesna Allen (FOI & Information Privacy Manager)	[0 - 1 - 0]
	Cassandra Saunders (FOI Officer)	[96 - 190 - 11]
City of Melbourne	Peter Gannoni (FOI Officer)	[22 - 5 - 3]
	Morgan McNally (FOI Officer)	[3 - 8 - 1]
	Elizabeth Manou (FOI Officer)	[2 - 2 - 1]
City of Monash	Zinzile Mkhiz (FOI Officer)	[1 - 13 - 0]

Agency	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
City of Port Phillip	Joanne Shea (FOI Officer)	[46 - 7 - 1]
	Alli Griffin (FOI Officer)	[1 - 1 - 0]
	Justin-Paul Sammons (FOI Officer)	[3 - 1 - 0]
City of Stonnington	Rhys Thomas (FOI Manager)	[3 - 0 - 0]
	Lucy Bastick (FOI Officer)	[47 - 25 - 5]
City of Whitehorse	Leah Pritchett (FOI and Privacy Officer)	[3 - 6 - 3]
Cladding Safety Victoria	Tanya Thomas (Head of Legal)	[1 - 1 - 0]
	Moses Mkusa (Acting Head of Legal)	[1 - 0 - 0]
Cohuna District Hospital	Wendy Lunghusen (FOI & Information Privacy Manager)	[5 - 0 - 0]
Colac Area Health	Ian Mackay (Director of Medical Services)	[28 - 7 - 0]
	Louisa Pearce (FOI Officer)	[18 - 4 - 0]
	Ian Martin (FOI Officer)	[0 - 0 - 1]
Colac Otway Shire Council	Janine Johnstone (FOI Officer)	[0 - 1 - 0]
	Belinda Rocka (Governance Officer)	[0 - 1 - 0]
Coliban Region Water Corporation	Kellie Gibson (Secretary)	[0 - 1 - 0]
	Rebecca Hanley (EGM Culture & Governance)	[1 - 3 - 0]
Commission for Children and Young People	Leanne Barnes (Chief Executive Officer)	[0 - 0 - 9]
Corangamite Catchment Management Authority	Dr Amber Clarke (Chief Executive Officer)	[1 - 0 - 0]
Corangamite Shire	Kathrine Bryan (Records Coordinator)	[5 - 0 - 0]
Country Fire Authority	Monice Barnes (FOI Officer)	[5 - 2 - 0]
	Paul Ramage (FOI Officer)	[0 - 0 - 1]
	Leanna La Combre (FOI Officer)	[37 - 10 - 0]
Court Services Victoria	Aleksandra Janezic (Manager, Legal and Governance)	[0 - 6 - 6]
	Lisa Marsicovetere (Acting Manager, Legal and Governance)	[2 - 0 - 0]
Deakin University	Domenica Poci-Kocsis (Coordinator, Compliance)	[5 - 4 - 5]
Dental Health Services Victoria	Paul Ive (FOI Officer)	[577 - 0 - 0]
Department of Education	Damien O'Shea (Director)	[4 - 10 - 0]
	Shane Skelton (Team Leader)	[242 - 275 - 11]
	Monica Barnes (FOI Manager)	[9 - 14 - 0]
	Kelly Snare (Team Leader)	[14 - 18 - 1]
Department of Energy, Environment and Climate Action	Aimee Whytcross (FOI Officer)	[1 - 8 - 2]
	Ari Perlow (FOI Officer)	[5 - 19 - 7]
	Bena Asafu-Adjaye (FOI Officer)	[11 - 18 - 2]
	Jayden Lawrence (FOI Officer)	[9 - 3 - 4]
	Josh Farrier (FOI Officer)	[8 - 5 - 3]
	Kim Reeves (FOI Officer)	[0 - 4 - 0]
	Roo Anand (FOI Officer)	[5 - 11 - 3]
	Stuart Atkins (FOI Manager)	[2 - 8 - 7]

Names and titles of FOI decision makers (continued)

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied
Department of Families, Fairness and Housing	Ophelia Lobo (FOI Officer)	[3 - 34 - 12]
	Jessica Benjamin (FOI Officer)	[1 - 83 - 2]
	Esra Arguc (FOI Officer)	[2 - 0 - 49]
	Biswo Bhadel (FOI Officer)	[7 - 7 - 46]
	Claire Coghill (Director)	[2 - 8 - 1]
	Josie Collings (FOI Officer)	[11 - 68 - 4]
	Michelle Crowe (Director)	[2 - 8 - 1]
	James Fraser (FOI Officer)	[0 - 0 - 16]
	Axel Fuller (FOI Officer)	[3 - 6 - 58]
	Melissa Gardner (FOI Officer)	[2 - 58 - 17]
	Lisa Hay (FOI Officer)	[1 - 11 - 0]
	Esra Ikiz (FOI Officer)	[5 - 19 - 53]
	Kane Ireson (FOI Officer)	[4 - 58 - 0]
	Estefany Jimenez (FOI Officer)	[0 - 28 - 2]
	Jennifer Jones (FOI Officer)	[0 - 43 - 0]
	Elena Keane (FOI Officer)	[0 - 1 - 0]
	Neve Kotonis (FOI Officer)	[0 - 0 - 16]
	Stephanie Koutsoukos (FOI Officer)	[3 - 11 - 44]
	Sam Li (FOI Officer)	[0 - 0 - 35]
	Will Luby (FOI Officer)	[1 - 16 - 1]
	Noeline McKenzie (FOI Officer)	[3 - 151 - 0]
	Deena Morgan (FOI Officer)	[0 - 0 - 172]
	Xavier Mugavu-Spittle (FOI Officer)	[0 - 4 - 1]
	Jade Papathanasiou (FOI Officer)	[3 - 12 - 0]
	Samantha Phipps (FOI Officer)	[1 - 77 - 0]
	Livia Punaro (FOI Officer)	[0 - 59 - 1]
	Lisa Scholes (Director)	[14 - 30 - 5]
	Diantha Schut (FOI Officer)	[1 - 6 - 4]
	Hameed Sherani (FOI Officer)	[0 - 1 - 2]
	Abel Simpson-Yap (FOI Officer)	[7 - 16 - 2]
	Mesha Sojourn (FOI Officer)	[6 - 104 - 0]
	Narelle Staub (Director)	[2 - 7 - 0]
	Tanya Surae (FOI Officer)	[5 - 35 - 26]
Sophie Thompson (FOI Officer)	[3 - 44 - 0]	
Stephanie Vidler (FOI Officer)	[0 - 0 - 16]	
Sally Yeoland (FOI Officer)	[0 - 2 - 0]	
Emily Zahorjanski (FOI Officer)	[0 - 3 - 0]	
Department of Government Services	Tina Kyriakos (Senior Freedom of Information Officer)	[2 - 16 - 7]
	Catherine Bray (FOI Officer)	[1 - 10 - 0]
	Suzanne Yardley (FOI Officer)	[2 - 18 - 3]
Department of Health	Mike Cain (FOI Manager)	[72 - 124 - 7]
	Bishoy Attalla (FOI Officer)	[8 - 18 - 1]
Department of Jobs, Skills, Industry and Regions	Kate Kulman (FOI Manager)	[1 - 4 - 0]
	Alexandra Henderson (Principal FOI and Privacy Officer)	[6 - 16 - 2]
	Cindy Tata (FOI Manager)	[10 - 32 - 0]

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied	
Department of Justice and Community Safety	Frank Markopoulos (FOI Officer)	[6 - 170 - 0]	
	Joel Jeremiejczyk (Senior FOI Advisor)	[6 - 82 - 2]	
	Sophie Liakos (FOI Officer)	[0 - 2 - 0]	
	Karla Hooke (FOI Officer)	[5 - 108 - 0]	
	Danielle Henderson (Topicals Principal Officer)	[0 - 6 - 0]	
	Jonah Estanial (FOI Officer)	[0 - 25 - 0]	
	Amy Grunwaldt (Reporting Reviews & Complaints Principal Officer)	[0 - 5 - 2]	
	Natasha Haslem (Senior FOI Advisor)	[2 - 33 - 2]	
	Alia Dib (FOI Officer)	[0 - 0 - 1]	
	Rebecca Corston (FOI Officer)	[34 - 175 - 15]	
	Marley Cullinan (FOI Officer)	[4 - 244 - 10]	
	Dakota Copely Morgan (FOI Officer)	[0 - 130 - 4]	
	Catherine Castro (FOI Officer)	[0 - 5 - 0]	
	Sibel Aldemir (FOI Officer)	[0 - 36 - 1]	
	Mitchell Beach (Senior FOI Advisor)	[0 - 7 - 3]	
	Sally Beaver (FOI Officer)	[3 - 57 - 2]	
	Rosie Binns (FOI Officer)	[8 - 82 - 5]	
	Andrew McCann (Senior FOI Advisor)	[0 - 9 - 0]	
	Claire McDonough (FOI Officer)	[7 - 46 - 2]	
Department of Premier and Cabinet	William Ng (FOI Officer)	[1 - 7 - 0]	
	Robbie Peschel (FOI Officer)	[0 - 77 - 0]	
	Carrie Raftery (FOI Manager)	[2 - 16 - 0]	
	Monica White (Senior FOI Advisor)	[1 - 11 - 0]	
	Margaret Hurley (FOI and Privacy Officer)	[5 - 26 - 5]	
Department of Transport and Planning	Morgan McNally (FOI and Privacy Officer)	[0 - 1 - 0]	
	Brenna Steel (Senior FOI and Privacy Officer)	[2 - 12 - 1]	
	Matthew Thompson (Manager, FOI and Privacy)	[0 - 2 - 1]	
	Jane Wischer (Senior FOI and Privacy Officer)	[1 - 7 - 0]	
Department of Treasury and Finance	Allana Parolin (FOI Officer)	[33 - 64 - 7]	
	Andrew Weston (FOI & Information Privacy Manager)	[6 - 12 - 9]	
	Gavin Mak (FOI Officer)	[29 - 75 - 5]	
	Jacqueline Tierney (FOI Officer)	[117 - 71 - 12]	
	Kristian Dzolev (FOI Officer)	[0 - 0 - 3]	
	Mary Paton (FOI Officer)	[95 - 67 - 22]	
	Michelle Grech (FOI Officer)	[55 - 19 - 11]	
	Mikaela Maher (FOI Officer)	[26 - 55 - 3]	
	Pranav Saluja (FOI Officer)	[356 - 5 - 23]	
	Claudia Tonner (FOI Officer)	[3 - 7 - 10]	
	Darson Bonett (FOI & Information Privacy Manager)	[124 - 124 - 3]	
	Department of Treasury and Finance	Ezatullah Alam (FOI Manager)	[2 - 13 - 2]
		Kelly Rutledge (Senior FOI Officer)	[0 - 3 - 0]
Agata Bober (General Counsel)		[0 - 1 - 0]	
Development Victoria	Kate Kulman (Senior FOI Manager)	[7 - 24 - 6]	
	Samantha Oliver (FOI Officer)	[2 - 0 - 0]	
Dhelkaya Health	Karin Peak (Health Information Manager)	[19 - 0 - 0]	
Disability Services Commissioner	Jo-Anne Mazzeo (FOI Officer)	[0 - 2 - 0]	
East Gippsland Shire Council	Ela Alexander (FOI Officer)	[2 - 5 - 0]	
	Elizabeth Walter (FOI Officer)	[5 - 2 - 0]	
East Grampians Health Service	Dr Kaushik Banerjee (Director of Medical Services)	[55 - 0 - 0]	
	Tony Roberts (Director of Finance)	[0 - 0 - 1]	
East Wimmera Health Service	Trevor Adem (Chief Executive Officer)	[6 - 1 - 0]	

Names and titles of FOI decision makers (continued)

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied
Eastern Health	Alissa Schultink (FOI Officer)	[45 - 124 - 4]
	Amanda Park (FOI Officer)	[15 - 76 - 0]
	Andrea Allis (FOI Officer)	[84 - 359 - 0]
	Ann-Maree Baker (FOI Officer)	[13 - 25 - 0]
	Erin Chapman (FOI Officer)	[5 - 43 - 0]
	Jacqueline Chalwell (FOI Officer)	[0 - 3 - 0]
	Madeleine Poulentzas (FOI Officer)	[47 - 211 - 2]
	Natalie Merritt (FOI Officer)	[11 - 38 - 0]
	Sally-Ann Thomas (FOI Officer)	[86 - 124 - 2]
	Sally-Anne McKinney (FOI Manager)	[12 - 24 - 0]
	Sarah Godfrey (FOI Officer)	[136 - 195 - 4]
Paul Adcock (Executive Director Digital Health)	[0 - 0 - 1]	
Echuca Regional Health	Rochelle Glover (FOI Officer)	[105 - 0 - 0]
Emergency Services Superannuation Board (t/a ESSSuper)	Ivone Caeiro Alves (FOI Officer)	[0 - 9 - 0]
Energy Safe Victoria	Jobbin John (FOI Manager)	[0 - 1 - 0]
	Sarah Flinn (FOI Officer)	[0 - 1 - 0]
	Katherine Ludvik (FOI Officer)	[7 - 16 - 2]
Environment Protection Authority	Colin Wolfe (FOI Manager)	[15 - 13 - 2]
	Jack Turner (FOI Officer)	[1 - 0 - 1]
	Jordan Clarke (FOI Officer)	[7 - 2 - 0]
	Julia Begley (FOI Officer)	[28 - 16 - 2]
	Melis Rutherford (FOI Officer)	[1 - 6 - 0]
	Patrick McLeod (FOI Officer)	[4 - 3 - 0]
Essential Services Commission	Sarah Sheppard (Chief Executive Officer)	[0 - 5 - 2]
Federation University Australia	Ben Morris (FOI Officer)	[0 - 4 - 0]
Fire Rescue Victoria	Stacey Sharpe (FOI Manager)	[17 - 8 - 4]
	Jan Smith (FOI Officer)	[1 - 517 - 0]
Frankston City Council	Jacob Atkinson (Senior Freedom of Information Officer)	[20 - 12 - 0]
	Carole Fleeman (Coordinator Freedom of Information and Privacy)	[13 - 1 - 0]
Game Management Authority	Cindy Tata (FOI Manager)	[1 - 1 - 2]
Gannawarra Shire Council	Warren Taylor (ICT Manager)	[1 - 0 - 0]
	Darryl Burton (ICT Manager)	[2 - 0 - 0]
Geelong Regional Library Corporation	Vanessa Schernickau (Chief Executive Officer)	[1 - 0 - 0]
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	Melissa Jeal (Corporation Secretary/FOI Manager)	[0 - 1 - 0]
Gippsland Southern Health Service	Sharon Shaw (Health Information Manager)	[36 - 0 - 1]
Glen Eira City Council	Ludwig Cook (FOI Officer)	[15 - 9 - 2]
Glenelg Hopkins Catchment Management Authority	Janette Albert (FOI Officer)	[0 - 1 - 0]
Glenelg Shire Council	Kylie Walford (FOI & Information Privacy Manager)	[0 - 1 - 2]
Golden Plains Shire Council	Lauren Richardson (Governance and Risk Specialist)	[5 - 21 - 0]
Gordon Institute of TAFE	Patrick Moulton (Chief Operating Officer)	[2 - 0 - 0]
Goulburn Ovens Institute of TAFE (t/a GOTAFE)	James Hargreaves (Executive Director Operations)	[2 - 0 - 0]

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied
Goulburn Valley Health	Jess Mapletoft (FOI Officer)	[116 - 103 - 0]
	Jay Kuiper (FOI Officer)	[39 - 26 - 1]
	Toni Jones (FOI Officer)	[3 - 14 - 0]
	Sarah Jacob (FOI Officer)	[95 - 73 - 0]
Goulburn Valley Region Water Corporation	Brett Elgar (Manager - Office of Managing Director)	[1 - 3 - 1]
Goulburn-Murray Rural Water Corporation	Lauren Cornwall (FOI Officer)	[1 - 1 - 0]
Grampians Health	Anna Glenn (FOI Officer)	[386 - 347 - 5]
	Anoop Lalitha (Clinical Director Mental Health)	[5 - 4 - 0]
	Bryson Ward (Hospital Lawyer)	[3 - 17 - 0]
	Cathy Milner (FOI reviewer)	[10 - 58 - 0]
	Isaac Graeve (FOI reviewer)	[1 - 5 - 0]
	Josh Seldis (Medical Registrar)	[14 - 31 - 0]
	Kristenn Wilkinson (FOI Officer)	[42 - 18 - 1]
	Laura Hartmann (Legal Counsel)	[2 - 0 - 1]
	Sharon Tainsh (FOI reviewer)	[25 - 63 - 0]
	Erica Stoney (FOI reviewer)	[44 - 135 - 3]
	Rosemary Eyre (Deputy Director of Medical Services)	[0 - 1 - 0]
Vidyendaran Rudhran (Deputy Director of Mental Health)	[3 - 1 - 0]	
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	Tegan Rudolph (FOI Manager)	[0 - 1 - 0]
Great Ocean Road Coast and Parks Authority	Courtney Donnelly (Governance Coordinator)	[0 - 3 - 0]
Great Ocean Road Health	Andrea Russell (Director of Medical Services)	[10 - 0 - 0]
	Jenny Salkeld (Director of Medical Services)	[2 - 0 - 0]
	Dr David Mullen (Director of Medical Services)	[15 - 0 - 0]
Greater Shepparton City Council	Peter Lucarelli (Governance Compliance Officer)	[4 - 3 - 4]
Greater Western Water	Rosalind Robson (Legal Counsel - Governance, FOI & Privacy)	[23 - 16 - 0]
Greyhound Racing Victoria	Murray Bruce (Acting General Counsel)	[0 - 0 - 3]
Harness Racing Victoria	Glynn Mayne (Head of Legal, Risk and Governance)	[2 - 0 - 1]
Health Complaints Commissioner	Angela Palombo (Senior Advisor, Legal & Policy)	[0 - 2 - 0]
HealthShare Victoria	John Delinaoum (Chief Financial Officer)	[0 - 1 - 0]
Heathcote Health	Angie Dredge (FOI Officer)	[13 - 0 - 0]
Hepburn Shire Council	Rebecca Smith (Manager Governance and Risk)	[5 - 4 - 1]
	Dannielle Kraak (Coordinator Governance)	[1 - 1 - 0]
Hobsons Bay City Council	Sue-Ellen Morrison (Senior Legal Officer)	[0 - 1 - 0]
	Sean Ryan (FOI Officer)	[0 - 2 - 0]
	Lindsay Rossendell (FOI Officer)	[3 - 5 - 1]
	Josephine Lupiga (FOI Officer)	[0 - 12 - 0]
Holmesglen Institute	Fleur Goulding (Executive Officer Corporate Governance, Risk and Strategy)	[1 - 1 - 0]
Horsham Rural City Council	Catherine Schroder (FOI Officer)	[6 - 7 - 4]
Hume City Council	Chris Bradbury (FOI Officer)	[14 - 12 - 1]
	John Thomas (FOI Officer)	[6 - 4 - 0]
Indigo Shire Council	Annabel Harding (Governance Coordinator)	[6 - 2 - 0]
Inglewood and Districts Health Service	Dallas Coghill (Chief Executive Officer)	[6 - 0 - 0]
Kardinia Park Stadium Trust	Mandy Elliot (FOI Officer)	[1 - 1 - 0]
Kerang District Health	Allison Harvey (Health Information Manager)	[19 - 0 - 0]

Names and titles of FOI decision makers (continued)

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied
Kingston City Council	Catherine McGarry (Governance and FOI Officer)	[12 - 8 - 1]
Knox City Council	Damian Watson (FOI Officer)	[12 - 0 - 0]
Kyabram and District Health Services	Lisa Drysdale (Health Information Manager)	[21 - 0 - 0]
La Trobe University	Fiona Rowley (FOI Manager)	[19 - 5 - 0]
Latrobe City Council	Cassandra Siddle (Compliance Officer) Louise Van der Velden (Senior Compliance Officer) Jack Coogan (Compliance Officer)	[0 - 2 - 0] [1 - 8 - 0] [0 - 3 - 0]
Latrobe Regional Hospital	Ellie Knight (Health Information Manager) Sangeeta Bal (Director of Medical Services)	[376 - 12 - 1] [134 - 8 - 3]
Loddon Shire Council	Lisa Clue (Manager Governance)	[1 - 1 - 1]
Lower Murray Urban and Rural Water Authority (t/a Lower Murray Water)	Erinne Carey (FOI Officer)	[1 - 1 - 0]
Macedon Ranges Shire Council	Cherry Stojanovic (FOI Officer)	[5 - 2 - 0]
Mallee Track Health and Community Service	Rosemary Cattanach (FOI Officer)	[33 - 0 - 0]
Manningham City Council	Melissa Zarif (FOI Officer)	[9 - 9 - 2]
Mansfield District Hospital	Leonie Berry (Health Information Manager)	[19 - 0 - 1]
Mansfield Shire Council	Jane Carter (FOI Officer)	[4 - 6 - 2]
Maribyrnong City Council	Chris Southavong (FOI Officer)	[15 - 19 - 1]
Maroondah City Council	Brendan Tauro (FOI Officer)	[3 - 13 - 1]
Maryborough District Health Service	Nickola Allan (Chief Executive Officer) Debbie Rogers (Executive Director of Care) Sally Kruger (Acting Director of Nursing)	[11 - 0 - 0] [31 - 0 - 0] [14 - 0 - 0]
Melbourne and Olympic Parks Trust	Travis Mardling (FOI Officer)	[0 - 1 - 1]
Melbourne Health	Nitin Shukla (Consultant Psychiatrist) Duncan Rhoda (Consultant Psychiatrist) Miguel Fernandez (Medical Director of Clinical Governance / Consultant Psychiatrist) Andrea Polari (Consultant Psychiatrist) Catherine Hearn (Consultant Psychiatrist) James Belshaw (Consultant Psychiatrist) Simon Jones (Consultant Psychiatrist) Lynne Humble (FOI Officer) Hannah Leongue (FOI Officer) Jessica Mifsud (FOI Officer) Catherine Tuhan (FOI Officer) Miriam Schaefer (Consultant Psychiatrist) Edward Mullen (Director of Medical Workforce) Veronique Brown (Medical Director - Psychiatry) Tamara Coppens (FOI Officer) Andrew Mariadason (Legal Counsel)	[5 - 8 - 0] [3 - 4 - 0] [0 - 1 - 0] [2 - 0 - 0] [12 - 4 - 0] [0 - 1 - 0] [12 - 59 - 0] [457 - 659 - 0] [31 - 37 - 0] [31 - 53 - 0] [1 - 1 - 0] [1 - 0 - 0] [7 - 5 - 0] [23 - 84 - 0] [643 - 979 - 1] [1 - 3 - 0]
Melbourne Polytechnic	Gracieuse Amah (FOI & Information Privacy Manager)	[0 - 1 - 1]
Melbourne Water	Kate Croker (FOI Officer) Voula Skliris (FOI Officer)	[5 - 2 - 50] [10 - 3 - 0]

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied
Melton City Council	Ruby Mher (FOI & Paralegal Officer) Nicholas Amadei (FOI & Legal Support Officer) Emily Keogh (Head of Governance) Sian Rainford (Senior Lawyer & Property Advisor) Maia Leahy (FOI & Legal Support Officer)	[1 - 12 - 3] [0 - 15 - 0] [0 - 1 - 0] [0 - 10 - 1] [0 - 2 - 0]
Mental Health and Wellbeing Commission	Stephanie Cauchi (FOI & Information Privacy Manager) Martin Pike (FOI Officer)	[0 - 4 - 0] [0 - 1 - 1]
Mental Health Tribunal	Kristin Giles (Principal Legal Officer)	[0 - 2 - 0]
Mercy Hospitals Victoria Ltd	Adj Prof Michael Kirwan (Chief Medical Officer) Dean Stevenson (Assoc Clinical Services Director) Michael Lograsso (Director, Medical Services)	[593 - 67 - 4] [10 - 43 - 1] [0 - 16 - 0]
Merri-bek City Council	Naomi Ellis (FOI Manager) Saskia Hunter (FOI Officer) Troy Delia (FOI & Information Privacy Manager)	[5 - 9 - 0] [0 - 1 - 0] [0 - 1 - 0]
Mildura Base Public Hospital	Sophie George (FOI Officer)	[250 - 25 - 0]
Mildura Rural City Council	Simone Loveridge (FOI Officer)	[4 - 10 - 2]
Minister for Creative Industries	Cindy Tata (FOI and Privacy Manager)	[0 - 1 - 0]
Minister for Emergency Services	Claire McDonough (FOI Officer)	[1 - 0 - 0]
Minister for Energy and Resources	Ari Perlow (FOI Officer)	[1 - 0 - 0]
Minister for Health	Mike Cain (FOI Manager)	[0 - 1 - 0]
Minister for Mental Health	Mike Cain (FOI Manager)	[0 - 2 - 0]
Minister for Outdoor Recreation	Cindy Tata (FOI Manager)	[1 - 0 - 0]
Minister for Police	Danielle Henderson (FOI Topicals Principal Officer) Joel Jeremiejczyk (Senior FOI Advisor)	[0 - 1 - 0] [0 - 1 - 0]
Minister for Tourism, Sport and Major Events	Alexandra Henderson (Principal FOI and Privacy Officer) Cindy Tata (FOI Manager)	[0 - 1 - 0] [0 - 1 - 0]
Minister for Transport Infrastructure	Andrew Weston (FOI & Information Privacy Manager)	[0 - 0 - 1]
Minister for Treaty and First Peoples	Margaret Hurley (FOI Officer)	[0 - 1 - 1]
Mitchell Shire Council	Ellen McComish (FOI Officer) Lidia Harding (FOI Officer)	[4 - 5 - 1] [4 - 8 - 1]
Moira Shire Council	Margaret Hinck (Senior Governance & Risk Officer)	[1 - 1 - 1]
Monash Health	Carrie Harris (FOI Officer) Hayley Capiron (FOI Manager) Frances Rogers (FOI Officer) Jodie Thompson (Health Information Manager) Maija Dimits (Health Information Manager)	[65 - 0 - 0] [684 - 20 - 1] [931 - 128 - 3] [582 - 58 - 0] [538 - 51 - 0]
Monash University	Emily Spencer (FOI Officer) Lisa Davis (FOI Officer) Jo Calmer (FOI Officer) Fiona Hunt (FOI Officer)	[0 - 0 - 2] [0 - 0 - 2] [0 - 0 - 1] [106 - 5 - 12]
Moonee Valley City Council	Lee McSweeney (FOI Officer)	[22 - 6 - 3]
Moorabool Shire Council	Heidi Hamilton (Governance Officer) Angela Menzies (Governance Officer) Kate Pryor (Governance Officer)	[0 - 3 - 3] [0 - 6 - 1] [0 - 3 - 2]

Names and titles of FOI decision makers (continued)

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied
Mornington Peninsula Shire	Rachel Stocks (Governance Officer)	[7 - 49 - 1]
	Diana Harris (Governance Officer)	[0 - 8 - 1]
	Lia Morgan (Governance Officer)	[0 - 2 - 0]
	Rebecca Bell (Governance Officer)	[1 - 4 - 0]
Mount Alexander Shire Council	Augustine Sheppard (FOI Officer)	[6 - 6 - 0]
Moyne Health Services	Julieanne Crow (FOI Manager)	[2 - 0 - 0]
Moyne Shire Council	Alicia Cohen (Governance Coordinator)	[1 - 1 - 5]
Municipal Association of Victoria	Anne-Maree Neil (Governance Officer)	[0 - 1 - 0]
Murrindindi Shire Council	Nicole North-Vanner (FOI Officer)	[2 - 5 - 0]
National Gallery of Victoria	Alison Lee (FOI Officer)	[0 - 2 - 0]
NCN Health	Dr Mark Ashcroft (Chief Executive Officer)	[41 - 0 - 0]
Nillumbik Shire Council	Daan Van Orsouw (Freedom of Information & Privacy Advisor)	[4 - 8 - 1]
	Sally Johnson (Manager Corporate Information & Integrity)	[0 - 1 - 0]
North East Catchment Management Authority	Katie Warner (Chief Executive Officer)	[1 - 0 - 0]
North East Region Water Corporation (t/a North East Water)	Misty Howard (FOI Officer)	[1 - 3 - 2]
Northeast Health Wangaratta	Garry Wilkes (FOI & Information Privacy Manager)	[256 - 0 - 2]
Northern Grampians Shire Council	Mary Scully (FOI & Information Privacy Manager)	[0 - 1 - 0]
Northern Health	Dr Dev Rudolph (Director of Medical Services)	[38 - 15 - 0]
	Vijay Danivas, Suresh Yadav (Health Information Manager)	[71 - 33 - 0]
	Dr Julie Jambon (Director of Medical Services)	[4 - 3 - 0]
	Meri Milevski (Legal Services Clerk)	[134 - 71 - 1]
	Bree Coulthard (FOI & Information Privacy Manager)	[884 - 417 - 1]
	Klara Pauls (Health Information Manager)	[3 - 4 - 0]
Office of Public Prosecutions	Tanya D'Souza (FOI Officer)	[0 - 11 - 6]
	Tracey Russell (FOI Manager)	[0 - 1 - 1]
Office of the Victorian Information Commissioner	Ted Lipiarski (Chief Operating Officer)	[2 - 1 - 1]
Orbost Regional Health	Susie Wait (FOI Manager)	[33 - 0 - 0]
Parks Victoria	Olivia Martinello (FOI Officer)	[10 - 8 - 5]
Peninsula Health	Hadrian Dawson (FOI Officer)	[385 - 21 - 6]
	Jennifer Vanderwall (FOI Officer)	[218 - 8 - 0]
	Laura Collins (FOI & Information Privacy Manager)	[0 - 0 - 1]
	Michelle Wilson (FOI Officer)	[122 - 0 - 0]
	Samantha Park (FOI Officer)	[41 - 0 - 0]
	Sandra Richardson (FOI Officer)	[139 - 0 - 0]
	Tracey Mogford (FOI Officer)	[6 - 0 - 0]
Peter MacCallum Cancer Centre	Teresa Trotta (FOI Officer)	[138 - 31 - 0]
Phillip Island Nature Park Board of Management	Carolyn Simonds (FOI Officer)	[1 - 0 - 0]
Port of Hastings Corporation	Matt Thorpe (Chief Executive Officer)	[0 - 1 - 0]
Portland District Health	Karena Previtt (Chief Executive Officer)	[0 - 0 - 1]
	Casey Scott (Health Information Manager)	[99 - 0 - 1]
Premier of Victoria	Brenna Steel (FOI Officer)	[1 - 2 - 0]
	Jane Wischer (FOI Officer)	[0 - 1 - 0]
	Margaret Hurley (FOI Officer)	[1 - 4 - 1]
	Morgan McNally (FOI Officer)	[0 - 1 - 0]

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied
PrimeSafe	Michael Coffey (Chief Executive Officer)	[1 - 0 - 1]
Public Record Office Victoria	Justine Heazlewood (Director & Keeper of Public Records)	[0 - 1 - 0]
Pyrenees Shire Council	Dean Miller (FOI Officer)	[7 - 0 - 0]
	Kathy Bramwell (FOI Officer)	[2 - 0 - 0]
Queen Elizabeth Centre	Sue White (Chief Executive Officer)	[5 - 0 - 0]
Racing Victoria Limited	Simonette Foletti (FOI Officer)	[0 - 1 - 1]
Remembrance Parks Central Victoria	Lauretta Stace (Chief Executive Officer)	[0 - 2 - 0]
RMIT University	Jane Koesasi (FOI Officer)	[4 - 8 - 1]
	Nicholas Pappin (FOI & Information Privacy Manager)	[0 - 2 - 1]
Robinvale District Health Services	Vicki-Maree Shawcross (FOI Officer)	[5 - 0 - 0]
Rochester and Elmore District Health Service	Darren Clark (Chief Executive Officer)	[2 - 0 - 0]
	Meaghan Douglas (FOI & Information Privacy Manager)	[1 - 0 - 0]
Rural City of Wangaratta	Andrew Scoffern (FOI Officer)	[7 - 6 - 1]
Rural Northwest Health	Jenni Masters (Chief Executive Officer)	[8 - 0 - 0]
Safe Transport Victoria	Hannah Kelaart (FOI & Information Privacy Manager)	[4 - 1 - 3]
	Tannaz Dehghan (FOI Officer)	[0 - 1 - 0]
	Kylie Pang (FOI Officer)	[2 - 2 - 0]
	Emma Kiernan (FOI Officer)	[1 - 0 - 0]
	Nabilla Heddar (FOI Officer)	[1 - 2 - 0]
	Jessica Turnes-Lopez (FOI Officer)	[1 - 1 - 0]
Laura Butler (FOI Officer)	[0 - 1 - 0]	
Safer Care Victoria	Louise McKinlay (Chief Executive Officer)	[0 - 4 - 1]
Seymour Health	Amanda Ingham (FOI Officer)	[38 - 0 - 0]
South East Water Corporation	Kate O'Connor (FOI Officer)	[28 - 3 - 0]
South Gippsland Hospital	Paul Greenhalgh (Chief Executive Officer)	[6 - 0 - 0]
South Gippsland Region Water Corporation (t/a South Gippsland Water)	Alex Doherty (Corporate Secretary & FOI Officer)	[0 - 1 - 0]
South Gippsland Shire Council	Jade Harry (FOI Officer)	[10 - 6 - 4]
South West Healthcare	Didir Imran (Director of Medical Services)	[358 - 68 - 2]
	Richard Campion (Executive Director of Medical Services)	[51 - 18 - 1]
Southern Grampians Shire Council	Karly Herring (FOI Officer)	[0 - 1 - 0]
Southern Metropolitan Cemeteries Trust	Carl Enser (FOI & Information Privacy Manager)	[1 - 0 - 1]
St Vincent's Health	Danielle Kelly (FOI Officer)	[800 - 77 - 1]
State Library of Victoria	Paul Duldig (Chief Executive Officer)	[0 - 4 - 0]
State Revenue Office	Katherine Klaus (Principal Policy Officer)	[0 - 1 - 0]
	Seaton Theobald (FOI Officer)	[3 - 2 - 0]
	Greg Lavery (FOI Officer)	[2 - 1 - 0]
	Roman Valher (FOI & Information Privacy Manager)	[1 - 5 - 1]
	Madihah Hafiz (Principal Policy Officer)	[0 - 1 - 0]
	Samyuktha Ganesh (Senior Policy Officer)	[1 - 0 - 0]
State Sport Centres Trust	Ian Campbell-Fraser (General Manager Corporate and Governance)	[1 - 0 - 0]
Strathbogie Shire Council	Aileen Davidson (Records/Freedom of Information Officer)	[0 - 3 - 0]
Suburban Rail Loop Authority	Lisa Vescovi (FOI Officer)	[5 - 3 - 0]

Names and titles of FOI decision makers (continued)

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied
Surf Coast Shire Council	Elena Keane (FOI Officer)	[2 - 10 - 7]
	Heidi Mellar (FOI & Information Privacy Manager)	[0 - 0 - 1]
	Lauren Daly (FOI Officer)	[0 - 9 - 0]
Surveyors Registration Board of Victoria	Craig Sandy (Chief Executive Officer)	[0 - 1 - 0]
Sustainability Victoria	Angeline Martin (FOI & Information Privacy Manager)	[0 - 0 - 1]
Swan Hill District Health	Megan Leahy (Health Information Manager)	[0 - 3 - 0]
	Allison Harvey (Health Information Manager)	[212 - 0 - 0]
Swan Hill Rural City Council	Dr Janelle Bennett (Registered Medical Practitioner)	[1 - 0 - 0]
	Bhan Pratap (Director Corporate Services)	[0 - 2 - 0]
	Anthony Duffin (Information Coordinator)	[3 - 1 - 0]
Swinburne University of Technology	Prateek Mann (Manager, Legal, Risk & Compliance)	[0 - 2 - 0]
	Jenny Pang (Regulatory & Integrity Specialist)	[0 - 2 - 0]
	Koji Yamanaka (Regulatory & Integrity Officer)	[0 - 1 - 0]
	Josh Forster (Legal Counsel)	[0 - 2 - 0]
TAFE Gippsland	Laura Macpherson (Chief Executive Officer)	[3 - 0 - 1]
Tallangatta Health Service	Vicki Pitcher (Chief Executive Officer)	[2 - 0 - 0]
Terang & Mortlake Health Service	Julia Ogdin (Chief Executive Officer)	[8 - 0 - 0]
The Royal Children's Hospital	Judith Smith (FOI Officer)	[195 - 142 - 3]
	Ricky Huynh (FOI Reviewer)	[211 - 145 - 0]
	Angela Wood (FOI Reviewer)	[25 - 24 - 1]
	Liz Morgan (Senior Legal Counsel)	[4 - 2 - 2]
	Tanya Dargaville (Senior Legal Counsel)	[0 - 0 - 1]
	Joanne Dean (Nurse Unit Manager)	[3 - 0 - 0]
	Sanjay Patel (Mental Health Clinician)	[2 - 0 - 0]
	May Low (Senior Legal Counsel)	[3 - 2 - 1]
The Royal Society for the Prevention of Cruelty to Animals	Nick Andrianis (Governance and Compliance Officer)	[0 - 5 - 2]
The Royal Victorian Eye and Ear Hospital	Virginia Brumby (Health Information Manager)	[58 - 0 - 0]
	Emma Macartney (FOI Officer)	[175 - 0 - 0]
The Royal Women's Hospital	Angela Mayhew (Privacy Manager & Health Information Manager)	[4 - 2 - 0]
	Michelle Schonrock (Freedom of Information Coordinator)	[187 - 69 - 0]
	Kathy Paris (HIS Clerical Team leader)	[3 - 0 - 0]
	Danielle Corden (General Counsel)	[0 - 0 - 1]
Felix Billington-Kleinman (FOI Officer)		[154 - 35 - 0]
Timboon and District Healthcare Service	Gary Castledine (Chief Executive Officer)	[42 - 0 - 0]
Towong Shire Council	Justin Troy (Coordinator Governance and Compliance)	[0 - 0 - 5]
Transport Accident Commission	Mary Garden (FOI Officer)	[83 - 70 - 1]
	Cheryl Johnson (FOI Officer)	[129 - 193 - 2]
	Ashlee Smith (FOI Officer)	[48 - 60 - 1]
	Angela Smith (FOI Officer)	[38 - 82 - 1]
	Louise Smith (Senior Information & Privacy Advisor)	[89 - 151 - 1]
	Delilah Nichols (Solicitor - Information & Privacy)	[1 - 6 - 0]
	Felicity Wright (FOI Manager)	[0 - 0 - 1]
	Marjan Popal (FOI Officer)	[168 - 170 - 7]
	Melissa Smith (FOI Officer)	[22 - 25 - 0]
	Suzie Camorra (FOI Officer)	[79 - 235 - 9]
Treasurer of Victoria	James Wilson (Chief of Staff)	[0 - 4 - 0]

Agency	Names and titles of decision makers	Number of decisions where access was granted in full, in part, or access was denied
Triple Zero Victoria	Duncan Mackellar (Senior Legal Counsel - Cyber and Information)	[0 - 1 - 5]
	Alice Felman (Director Legal Services)	[3 - 4 - 1]
	Terese Roddam (FOI Officer)	[3 - 3 - 3]
Tweddle Child + Family Health Service	Helen Manos (Health Information Manager)	[6 - 0 - 0]
University of Melbourne	Nancy Huggett (University Secretary)	[2 - 9 - 7]
	Rosy Peake (Acting University Secretary)	[1 - 0 - 0]
	Sarath Ranganathan (Director of Medical Services)	[28 - 0 - 0]
V/Line Corporation	Steven Lay (FOI Officer)	[0 - 1 - 0]
	Ashley Peter-Budge (Lawyer)	[2 - 6 - 2]
VicGrid	Alistair Parker (Chief Executive Officer)	[0 - 1 - 0]
Victoria Legal Aid	Ali Yildiz (Managing Lawyer)	[2 - 4 - 0]
	Jenny Tam (Acting Managing Lawyer)	[0 - 1 - 1]
Victoria Police	Brett Shenton (Senior Sergeant)	[25 - 261 - 34]
	Craig Matters (Deputy FOI Officer)	[0 - 2 - 1]
	Julie Billiet (Assistant FOI Officer)	[18 - 166 - 19]
	Madison Haber (Assistant FOI Officer)	[0 - 13 - 0]
	Mary Stamos (Assistant FOI Officer)	[4 - 132 - 4]
	Michael Mazza (Acting Deputy FOI Office)	[8 - 23 - 7]
	Mitchell Beach (Deputy FOI Officer)	[1 - 7 - 0]
	Rajni Rana (Assistant FOI Officer)	[4 - 60 - 10]
	Robin Davey (FOI Manager)	[10 - 88 - 16]
	Ryan Kassavetis (Assistant FOI Officer)	[32 - 730 - 19]
	Joshua Stefani (Acting Assistant FOI Officer)	[1 - 22 - 6]
	Marjorie Lunda (Assistant FOI Officer)	[37 - 422 - 44]
	Michael Jackel (Acting Assistant FOI Officer)	[23 - 105 - 9]
	Francesco Favata (Assistant FOI Officer)	[16 - 134 - 10]
	Leo Ryan (Acting Assistant FOI Officer)	[3 - 46 - 1]
Emily Foreman (Assistant FOI Officer)	[3 - 151 - 2]	
David Nguyen (Acting Assistant FOI Officer)	[4 - 12 - 7]	
Justine Demetry (Assistant FOI Officer)	[17 - 60 - 10]	
Jomini Cheong (Senior Police Medical Officer)	[0 - 1 - 5]	
Victoria State Emergency Service	Sandy Crone (FOI Officer)	[30 - 3 - 1]
Victoria University	Ana Mitrovic (FOI Officer)	[12 - 5 - 5]
Victorian Assisted Reproductive Treatment Authority	Alexandra Saltis (FOI Manager)	[0 - 3 - 0]
Victorian Auditor-General's Office	Andrew Greaves (Chief Executive Officer)	[0 - 0 - 4]
Victorian Building Authority	Andrea McKie (FOI & Privacy Officer)	[5 - 24 - 7]
	Joanne Kalker (Manager, Corporate Governance)	[0 - 2 - 0]
	Karen Smith (FOI Officer)	[8 - 13 - 6]
	Lia Morgan (FOI Officer)	[0 - 1 - 0]
	Simone Eason (FOI Officer)	[0 - 2 - 0]
Tracy Anders (FOI Officer)	[9 - 28 - 10]	
Victorian Curriculum and Assessment Authority	Jenny Morris (Principal Solicitor, Manager Legal Services)	[0 - 3 - 1]
Victorian Electoral Commission	Rebecca French (FOI & Information Privacy Manager)	[2 - 1 - 1]
Victorian Equal Opportunity & Human Rights Commission	Ro Allen (Commissioner)	[0 - 3 - 0]
Victorian Fisheries Authority	Travis Dowling (Chief Executive Officer)	[0 - 1 - 0]
	Luke O'Sullivan (Director Fisheries Management and Boating)	[0 - 1 - 0]
Victorian Gambling and Casino Control Commission	Sharon Consicom (General Counsel and Executive Director, Legal Policy and Compliance)	[0 - 1 - 8]

Names and titles of FOI decision makers (continued)

Agency	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Victorian Government Solicitor	Matthew Hocking (Victorian Government Solicitor)	[0 - 1 - 1]
Victorian Infrastructure Delivery Authority	Holly Gray (Director, Commercial & Legal / Deputy General Counsel)	[1 - 0 - 0]
	Laura Thomson (Director, Legal)	[2 - 0 - 0]
	John Moneir (Senior Lawyer, Public Law)	[4 - 0 - 0]
	Beth Lee (Principal Lawyer)	[1 - 2 - 3]
	Stephanie Garnham (Senior Lawyer)	[0 - 1 - 0]
	Efthimia Goudakis (Director, Legal)	[0 - 3 - 2]
	Dustin Byrne (Managing Principal Lawyer)	[1 - 9 - 3]
	Navina Samuel (Senior Lawyer)	[0 - 3 - 0]
Victorian Institute of Forensic Medicine	Fiona Leahy (FOI Officer)	[1 - 0 - 0]
	Katie Howie (FOI Officer)	[0 - 1 - 0]
Victorian Institute of Forensic Mental Health	Aileen Staunton (Health Information Manager)	[17 - 6 - 0]
	Huma Syda (Health Information Manager)	[2 - 1 - 0]
	Maria Efthymiou (Health Information Manager)	[1 - 2 - 0]
	Nadia Baillie (Chief Executive Officer)	[4 - 0 - 0]
	Sarah Wardley (FOI Officer)	[1 - 1 - 0]
	Loay Othman (Health Information Manager)	[20 - 17 - 0]
	Maree Brown (Health Information Manager)	[52 - 5 - 0]
Victorian Institute of Teaching	Geoffrey Coates (FOI Officer)	[2 - 0 - 0]
Victorian Legal Services Board	John Mazaris (FOI Officer)	[0 - 1 - 1]
Victorian Legal Services Commissioner	John Mazaris (FOI Officer)	[0 - 1 - 2]
Victorian Managed Insurance Authority	Frieda Esquelin (FOI Officer)	[9 - 13 - 1]
	Zach Fankhauser (Acting FOI Officer)	[0 - 1 - 0]
Victorian Multicultural Commission	Paul Bateman (FOI Manager)	[0 - 1 - 0]
Victorian Planning Authority	Alex Mulholland (Acting Executive Director, Regions, Performance & People)	[0 - 0 - 1]
Victorian Public Sector Commission	Chris Hofmann (FOI & Information Privacy Manager)	[0 - 2 - 1]
Victorian Rail Track (t/a VicTrack)	Amy Hu (Senior Legal Counsel)	[2 - 2 - 1]
Victorian Registration and Qualifications Authority	Karissa Robinson (FOI Officer)	[0 - 2 - 1]
Victorian WorkCover Authority (t/a WorkSafe)	Ashlee Vadnal (FOI Officer)	[1 - 134 - 8]
	Balinda Herath (FOI Officer)	[2 - 97 - 3]
	Bronte Wright (Legal Counsel, FOI & Privacy)	[1 - 8 - 7]
	Charlotte McNiece (FOI Officer)	[0 - 58 - 1]
	Fiona Raw (FOI Officer)	[0 - 49 - 1]
	Karen Van Der Chys (FOI Officer)	[1 - 182 - 9]
	Katherine Bernard (FOI Officer)	[0 - 91 - 5]
	Kiah Turner (FOI Officer)	[0 - 94 - 5]
	Megan Hood (Legal Counsel, FOI & Privacy)	[0 - 1 - 0]
	Michelle Limb (FOI Officer)	[1 - 194 - 14]
	Miranda Pritchard (FOI Officer)	[2 - 38 - 3]
	Monique Pakzmir (FOI Officer)	[1 - 204 - 9]
	Shelley Deacon (FOI Officer)	[1 - 252 - 15]
	Rebecca Cato (Legal Counsel, FOI & Privacy)	[3 - 6 - 3]
Wage Inspectorate Victoria	Tien Tran (FOI Officer)	[0 - 1 - 0]
	Cate Taylor (FOI Officer)	[0 - 1 - 0]
Wannon Region Water Corporation	Geoff Trevethan (FOI Manager)	[1 - 0 - 0]
	Jennifer Wohlers (Records Coordinator)	[2 - 0 - 0]

Agency	Names and titles of decision makers	Number of decisions where: access was granted in full, in part, or access was denied
Warrnambool City Council	Wendy Clark (FOI Officer)	[2 - 0 - 0]
Wellington Shire Council	Denise Lovett (Coordinator Information Management Services)	[8 - 0 - 1]
West Gippsland Catchment Management Authority	Lucy Laurie-Rhodes (Executive Manager - Corporate Services)	[1 - 0 - 0]
West Gippsland Healthcare Group	Dr Bill Fraser (Records Coordinator)	[176 - 2 - 0]
	Ewa Czaplewicz (Records Coordinator)	[19 - 0 - 0]
	Lauren Beechey (Records Coordinator)	[3 - 0 - 0]
	Meagan Gillespie (Records Coordinator)	[5 - 0 - 0]
	Dr Letitia Clark (Director of Medical Services)	[0 - 2 - 0]
West Wimmera Health Service	Ritchie Dodds (Chief Executive Officer)	[29 - 0 - 0]
West Wimmera Shire Council	Katie Frost (FOI Officer)	[0 - 1 - 0]
Western District Health Service	Dr Sophie Ping (Director of Medical Services)	[83 - 0 - 0]
	Sally Graham (Health Information Manager)	[9 - 0 - 0]
	Natalie Rhook (Health Information Manager)	[33 - 0 - 0]
Western Health	Diana Dellecese (FOI Officer)	[9 - 0 - 0]
	Sofia Feye (FOI Officer)	[1507 - 178 - 3]
	Natalie Vassolo (FOI Officer)	[115 - 8 - 0]
	Gayle Ekonomou (FOI Officer)	[299 - 25 - 2]
Whittlesea City Council	Adreana Latimer (FOI & Privacy Officer)	[11 - 22 - 0]
Wodonga City Council	Kevin Scully (Governance Officer)	[1 - 3 - 1]
	Kane McMenamin (Records Coordinator)	[0 - 1 - 0]
Wodonga Institute of TAFE	Phil Paterson (Chief Executive Officer)	[1 - 0 - 0]
Workplace Injury Commission (formerly Accident Compensation Conciliation Service)	Dale Mitchell (Chief Financial Officer/Board Secretary)	[0 - 4 - 0]
Wyndham City Council	Fiona Hando (Manager Corporate Affairs)	[4 - 4 - 3]
	Mark Rossiter (Director Corporate Services)	[0 - 0 - 1]
	Evvie Lambrianidis (Team Leader FOI & Privacy)	[15 - 1 - 5]
	Colin Toilolo (FOI Officer)	[2 - 2 - 0]
Yarra City Council	Paula Gaete (FOI Officer)	[2 - 6 - 0]
	Rose Barletta (FOI Manager)	[7 - 6 - 0]
Yarra Ranges Shire Council	Jade Paizs (Information Management Compliance Lead)	[1 - 22 - 0]
	Jess Kruger (Information Management Compliance Lead)	[0 - 9 - 0]
	Aimee Lawlor (Information Management Project Supervisor)	[0 - 1 - 0]
	Katie Trucano (Information Management Compliance Lead)	[0 - 1 - 0]
Yarra Valley Water Corporation	Frank Portelli (FOI Officer)	[17 - 41 - 0]
Yarram and District Health Service	Jane Millard (Director Corporate Services)	[5 - 0 - 0]
	Toby Stewart (FOI Officer)	[2 - 0 - 0]
Yarrawonga Health	Chris Gartside (Director of Clinical Services)	[27 - 0 - 1]
Yarriambiack Shire Council	Bernardine Schilling (FOI Manager)	[1 - 1 - 0]
	Jo White (FOI Officer)	[0 - 1 - 0]

Appendix E

FOI fees and charges¹³

Agency	Charges collected	Fees waived	Charges collected	Charges waived
Totals	\$1,405,869.68	\$493,002.12	\$1,119,440.15	\$203,153.70
Albury Wodonga Health	\$21,843.60	\$4,643.40	\$10,456.91	\$2,130.00
Alexandra District Health	\$359.70	\$196.20	\$0.00	\$0.00
Alfred Health	\$100,062.00	\$18,737.10	\$162,403.42	\$15,122.40
Alpine Health	\$359.60	\$0.10	\$40.00	\$0.00
Alpine Resorts Victoria	\$130.80	\$0.00	\$0.00	\$0.00
Alpine Shire Council	\$161.70	\$1.80	\$71.55	\$97.98
Ambulance Victoria	\$97,805.70	\$0.00	\$0.00	\$0.00
Ararat Rural City Council	\$65.40	\$196.20	\$0.00	\$0.00
Architects Registration Board of Victoria	\$32.70	\$0.00	\$0.00	\$0.00
Assistant Treasurer of Victoria	\$0.00	\$32.70	\$0.00	\$0.00
Attorney General	\$163.50	\$0.00	\$0.00	\$0.00
Austin Health	\$49,180.80	\$13,864.80	\$33,794.25	\$7,213.35
Australian Grand Prix Corporation	\$98.10	\$0.00	\$0.00	\$0.00
Bairnsdale Regional Health Service	\$981.00	\$1,275.30	\$0.00	\$0.00
Banyule City Council	\$1,111.80	\$98.10	\$1,139.75	\$416.50
Barwon Health	\$34,989.00	\$13,341.60	\$25,588.37	\$5,320.10
Barwon Region Water Corporation	\$359.70	\$0.00	\$0.00	\$0.00
Bass Coast Health	\$3,695.10	\$784.80	\$1,953.60	\$1,168.80
Bass Coast Shire Council	\$98.10	\$65.40	\$0.00	\$0.00
Baw Baw Shire Council	\$850.20	\$228.90	\$1,368.10	\$0.00
Bayside City Council	\$2,419.80	\$327.00	\$1,435.74	\$98.00
Beaufort and Skipton Health Service	\$457.80	\$32.70	\$0.00	\$0.00
Beechworth Health Service	\$130.80	\$0.00	\$187.24	\$0.00
Benalla Health	\$850.20	\$196.20	\$586.50	\$280.00
Benalla Rural City Council	\$130.80	\$32.70	\$200.43	\$50.30
Bendigo Health	\$21,951.00	\$4,405.20	\$42,024.00	\$3,275.70
Bendigo Kangan Institute	\$0.00	\$1,504.20	\$0.00	\$0.00
Boort District Health	\$32.70	\$32.70	\$0.00	\$0.00
Borough of Queenscliffe	\$32.70	\$261.60	\$0.00	\$0.00
Box Hill Institute	\$0.00	\$555.90	\$0.00	\$0.00
Brimbank City Council	\$1,079.10	\$228.90	\$1,800.75	\$416.50
Buloke Shire Council	\$32.70	\$32.70	\$0.00	\$0.00
Business Licensing Authority	\$65.40	\$0.00	\$0.00	\$0.00
Calvary Health Care Bethlehem	\$0.00	\$196.20	\$0.00	\$0.00
Campaspe Shire Council	\$425.10	\$425.10	\$294.00	\$0.00
Cardinia Shire Council	\$1,765.80	\$32.70	\$73.00	\$318.00
Casterton Memorial Hospital	\$98.10	\$0.00	\$50.90	\$0.00
Cenitex	\$32.70	\$0.00	\$0.00	\$0.00
Central Gippsland Health Service	\$2,714.10	\$1,013.70	\$7,680.20	\$0.00
Central Gippsland Region Water Corporation (t/a Gippsland Water)	\$126.60	\$4.20	\$0.00	\$24.50
Central Goldfields Shire Council	\$261.60	\$163.50	\$376.60	\$24.50
Central Highlands Region Water Corporation	\$98.10	\$0.00	\$0.00	\$0.00
Central Highlands Rural Health	\$1,504.20	\$98.10	\$416.80	\$0.00
Chisholm Institute	\$523.20	\$32.70	\$0.00	\$0.00
City of Ballarat	\$1,438.80	\$98.10	\$539.00	\$73.40
City of Boroondara	\$1,962.70	\$359.00	\$3,256.00	\$490.00
City of Casey	\$1,504.20	\$752.10	\$968.21	\$96.80
City of Darebin	\$1,406.10	\$654.00	\$0.00	\$0.00
City of Greater Bendigo	\$882.90	\$621.30	\$293.80	\$0.00
City of Greater Dandenong	\$588.60	\$327.00	\$404.25	\$0.00
City of Greater Geelong	\$10,562.10	\$228.90	\$0.00	\$0.00

Agency	Charges collected	Fees waived	Charges collected	Charges waived
City of Melbourne	\$2,904.90	\$168.90	\$4,893.80	\$469.95
City of Monash	\$1,242.60	\$327.00	\$709.90	\$0.00
City of Port Phillip	\$2,170.10	\$544.00	\$3,081.80	\$1,200.50
City of Stonnington	\$4,349.10	\$0.00	\$2,228.76	\$0.00
City of Whitehorse	\$685.80	\$295.20	\$0.00	\$0.00
Cladding Safety Victoria	\$32.70	\$32.70	\$0.00	\$0.00
Cohuna District Hospital	\$65.40	\$98.10	\$15.20	\$0.00
Colac Area Health	\$1,595.45	\$530.05	\$0.00	\$1.00
Colac Otway Shire Council	\$98.10	\$0.00	\$25.00	\$25.00
Coliban Region Water Corporation	\$196.20	\$65.40	\$0.00	\$0.00
Commission for Children and Young People	\$196.20	\$98.10	\$0.00	\$0.00
Corangamite Shire	\$226.50	\$35.10	\$413.51	\$0.00
Country Fire Authority	\$1,962.00	\$130.80	\$1,401.80	\$901.00
Court Services Victoria	\$719.40	\$163.50	\$0.00	\$0.00
Deakin University	\$555.90	\$98.10	\$0.00	\$0.00
Dental Health Services Victoria	\$286.20	\$18,581.70	\$0.00	\$0.00
Department of Education	\$26,748.60	\$13,603.20	\$0.00	\$0.00
Department of Energy, Environment and Climate Action	\$7,422.90	\$327.00	\$3,549.43	\$0.00
Department of Families, Fairness and Housing	\$2,648.70	\$73,640.40	\$0.00	\$4,849.91
Department of Government Services	\$1,242.60	\$392.40	\$24.50	\$1,151.90
Department of Health	\$3,597.00	\$17,036.70	\$0.00	\$0.00
Department of Jobs, Skills, Industry and Regions	\$3,302.70	\$327.00	\$369.00	\$694.55
Department of Justice and Community Safety	\$19,391.70	\$36,721.50	\$1,300.25	\$467.79
Department of Premier and Cabinet	\$2,190.90	\$196.20	\$594.20	\$968.00
Department of Transport and Planning	\$45,905.20	\$12,593.30	\$0.00	\$38,266.53
Department of Treasury and Finance	\$2,485.20	\$228.90	\$0.00	\$0.00
Development Victoria	\$64.50	\$0.90	\$143.10	\$0.00
Dhelkaya Health	\$686.70	\$32.70	\$733.40	\$6.40
Disability Services Commissioner	\$0.00	\$32.70	\$0.00	\$0.00
East Gippsland Region Water Corporation (t/a East Gippsland Water)	\$0.00	\$32.70	\$0.00	\$0.00
East Gippsland Shire Council	\$294.30	\$98.10	\$189.86	\$24.50
East Grampians Health Service	\$1,667.70	\$1,406.10	\$2,552.11	\$1,398.67
East Wimmera Health Service	\$163.50	\$65.40	\$138.00	\$0.00
Eastern Health	\$47,210.70	\$11,485.80	\$36,609.30	\$16,801.50
Echuca Regional Health	\$3,041.10	\$392.40	\$3,944.40	\$308.60
Emergency Services Superannuation Board (t/a ESSSuper)	\$261.60	\$0.00	\$0.00	\$0.00
Energy Safe Victoria	\$882.90	\$163.50	\$0.00	\$415.60
Environment Protection Authority	\$3,433.50	\$359.70	\$2,741.78	\$763.04
Essential Services Commission	\$163.50	\$0.00	\$0.00	\$0.00
Federation University Australia	\$0.00	\$196.20	\$0.00	\$0.00
Fire Rescue Victoria	\$17,756.10	\$359.70	\$96.20	\$500.00
Frankston City Council	\$915.60	\$1,635.00	\$424.70	\$973.70
Game Management Authority	\$163.50	\$65.40	\$24.50	\$0.00
Gannawarra Shire Council	\$98.10	\$555.90	\$0.00	\$0.00
Geelong Regional Library Corporation	\$32.70	\$0.00	\$0.00	\$0.00
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	\$63.60	\$34.50	\$122.50	\$0.00
Gippsland Ports Committee of Management Incorporated	\$0.00	\$32.70	\$0.00	\$0.00
Gippsland Southern Health Service	\$948.30	\$228.90	\$446.00	\$143.20
Glen Eira City Council	\$1,308.00	\$130.80	\$892.30	\$245.00
Glenelg Hopkins Catchment Management Authority	\$32.70	\$0.00	\$0.00	\$0.00
Glenelg Shire Council	\$163.50	\$0.00	\$147.00	\$0.00
Golden Plains Shire Council	\$1,406.10	\$163.50	\$0.00	\$0.00
Gordon Institute of TAFE	\$98.10	\$0.00	\$0.00	\$0.00
Goulburn Ovens Institute of TAFE (t/a GOTAFE)	\$32.70	\$65.40	\$0.00	\$0.00
Goulburn Valley Health	\$12,851.10	\$3,498.90	\$660.00	\$0.00
Goulburn Valley Region Water Corporation	\$98.10	\$32.70	\$0.00	\$0.00
Goulburn-Murray Rural Water Corporation	\$65.40	\$0.00	\$73.50	\$0.00

FOI fees and charges¹³ (continued)

Agency	Charges collected	Fees waived	Charges collected	Charges waived
Grampians Health	\$27,566.10	\$12,556.80	\$0.00	\$6,850.00
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	\$32.70	\$0.00	\$0.00	\$0.00
Great Ocean Road Coast and Parks Authority	\$32.70	\$0.00	\$68.80	\$0.00
Great Ocean Road Health	\$719.40	\$425.10	\$985.50	\$0.00
Greater Shepparton City Council	\$425.10	\$261.60	\$612.50	\$0.00
Greater Western Water	\$3,106.50	\$0.00	\$180.30	\$2,500.00
Greyhound Racing Victoria	\$98.10	\$0.00	\$0.00	\$0.00
Harness Racing Victoria	\$32.70	\$65.40	\$0.00	\$0.00
Health Complaints Commissioner	\$65.40	\$98.10	\$0.00	\$0.00
HealthShare Victoria	\$98.10	\$0.00	\$0.00	\$0.00
Heathcote Health	\$196.20	\$228.90	\$431.08	\$0.00
Hepburn Shire Council	\$420.40	\$4.70	\$857.50	\$0.00
Heritage Council of Victoria	\$0.00	\$32.70	\$0.00	\$0.00
Hesse Rural Health Service	\$0.00	\$98.10	\$0.00	\$0.00
Hobsons Bay City Council	\$784.80	\$98.10	\$0.00	\$0.00
Holmesglen Institute	\$0.00	\$32.70	\$0.00	\$0.00
Horsham Rural City Council	\$130.80	\$621.30	\$0.00	\$0.00
Hume City Council	\$1,667.70	\$490.50	\$1,102.50	\$98.00
Indigo Shire Council	\$261.60	\$0.00	\$18.40	\$0.00
Inglewood and Districts Health Service	\$163.50	\$0.00	\$163.50	\$0.00
Integrity Oversight Victoria	\$0.00	\$65.40	\$0.00	\$0.00
Kardinia Park Stadium Trust	\$32.70	\$0.00	\$0.00	\$0.00
Kerang District Health	\$389.70	\$297.00	\$121.60	\$0.00
Kingston City Council	\$979.20	\$655.80	\$154.70	\$883.40
Knox City Council	\$555.90	\$0.00	\$905.91	\$0.00
Kyabram and District Health Services	\$654.00	\$32.70	\$674.10	\$0.00
La Trobe University	\$817.50	\$228.90	\$0.00	\$0.00
Latrobe City Council	\$457.80	\$130.80	\$563.50	\$0.00
Latrobe Regional Hospital	\$13,047.40	\$5,722.40	\$31,558.05	\$9,113.70
Loddon Shire Council	\$32.70	\$32.70	\$0.00	\$0.00
Lower Murray Urban and Rural Water Authority (t/a Lower Murray Water)	\$65.40	\$32.70	\$0.00	\$0.00
Macedon Ranges Shire Council	\$523.20	\$588.60	\$967.29	\$379.06
Mallee Track Health and Community Service	\$817.50	\$196.20	\$0.00	\$0.00
Manningham City Council	\$425.10	\$1,046.40	\$0.00	\$0.00
Mansfield District Hospital	\$621.30	\$65.40	\$30.00	\$0.00
Mansfield Shire Council	\$261.60	\$425.10	\$0.00	\$120.00
Maribyrnong City Council	\$1,896.60	\$196.20	\$3,716.00	\$1,392.00
Maroondah City Council	\$621.30	\$32.70	\$0.00	\$0.00
Maryborough District Health Service	\$1,733.10	\$392.40	\$833.70	\$329.60
Medical Panels	\$0.00	\$392.40	\$0.00	\$0.00
Melbourne and Olympic Parks Trust	\$0.00	\$130.80	\$0.00	\$0.00
Melbourne Health	\$101,425.70	\$10,244.80	\$129,099.30	\$7,921.88
Melbourne Market Authority	\$0.00	\$32.70	\$0.00	\$0.00
Melbourne Polytechnic	\$0.00	\$490.50	\$0.00	\$0.00
Melbourne Water	\$2,256.30	\$32.70	\$1,760.43	\$544.85
Melton City Council	\$1,635.00	\$850.20	\$617.10	\$0.00
Mental Health and Wellbeing Commission	\$32.70	\$163.50	\$0.00	\$0.00
Mental Health Tribunal	\$0.00	\$1,308.00	\$0.00	\$0.00
Mercy Hospitals Victoria Ltd	\$17,592.60	\$13,341.60	\$0.00	\$0.00
Merri-bek City Council	\$749.28	\$231.72	\$977.25	\$218.54
Mildura Base Public Hospital	\$10,889.10	\$1,308.00	\$29,766.00	\$3,722.00
Mildura Rural City Council	\$425.10	\$392.40	\$0.00	\$0.00
Minister for Corrections	\$65.40	\$0.00	\$0.00	\$0.00
Minister for Creative Industries	\$65.40	\$0.00	\$49.00	\$0.00
Minister for Education	\$130.80	\$0.00	\$0.00	\$0.00
Minister for Emergency Services	\$65.40	\$0.00	\$0.00	\$0.00

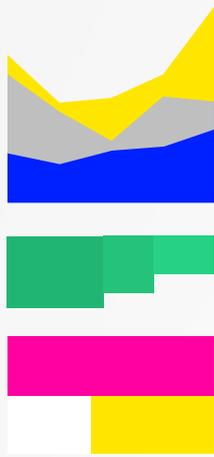
Agency	Charges collected	Fees waived	Charges collected	Charges waived
Minister for Environment	\$65.40	\$0.00	\$0.00	\$0.00
Minister for Health	\$32.70	\$0.00	\$0.00	\$0.00
Minister for Mental Health	\$32.70	\$0.00	\$0.00	\$0.00
Minister for Outdoor Recreation	\$32.70	\$0.00	\$24.50	\$0.00
Minister for Planning	\$163.50	\$32.70	\$0.00	\$0.00
Minister for Police	\$163.50	\$32.70	\$0.00	\$0.00
Minister for Public and Active Transport	\$65.40	\$32.70	\$0.00	\$0.00
Minister for Racing	\$32.70	\$0.00	\$0.00	\$0.00
Minister for Tourism, Sport and Major Events	\$65.40	\$0.00	\$0.00	\$52.80
Minister for Transport Infrastructure	\$32.70	\$0.00	\$0.00	\$0.00
Minister for Treaty and First Peoples	\$130.80	\$0.00	\$0.00	\$0.60
Mitchell Shire Council	\$555.40	\$196.70	\$503.20	\$29.85
Moira Shire Council	\$196.20	\$98.10	\$184.50	\$32.90
Monash Health	\$97,183.00	\$17,332.40	\$187,498.00	\$9,031.00
Monash University	\$4,937.70	\$98.10	\$836.40	\$0.00
Moonee Valley City Council	\$2,419.80	\$196.20	\$514.50	\$416.50
Moorabool Shire Council	\$490.50	\$327.00	\$358.65	\$75.00
Mornington Peninsula Shire	\$3,034.10	\$268.60	\$721.17	\$4,867.93
Mount Alexander Shire Council	\$196.20	\$457.80	\$0.00	\$0.00
Moyne Health Services	\$50.00	\$32.70	\$50.00	\$32.70
Moyne Shire Council	\$196.20	\$0.00	\$42.60	\$23.99
Municipal Association of Victoria	\$32.70	\$32.70	\$0.00	\$0.00
Murrindindi Shire Council	\$196.20	\$32.70	\$0.00	\$0.00
Museums Victoria	\$32.70	\$0.00	\$0.00	\$0.00
National Gallery of Victoria	\$98.10	\$0.00	\$49.00	\$0.00
NCN Health	\$1,046.40	\$261.60	\$0.00	\$0.00
Nillumbik Shire Council	\$392.40	\$0.00	\$445.40	\$485.60
North East Catchment Management Authority	\$32.70	\$0.00	\$0.00	\$24.50
North East Region Water Corporation (t/a North East Water)	\$228.90	\$0.00	\$0.00	\$0.00
Northeast Health Wangaratta	\$8,174.30	\$1,308.70	\$13,829.40	\$2,375.40
Northern Grampians Shire Council	\$32.70	\$65.40	\$0.00	\$0.00
Northern Health	\$47,186.10	\$9,352.20	\$77,875.60	\$11,294.40
Office of Public Prosecutions	\$1,013.70	\$588.60	\$0.00	\$0.00
Office of the Victorian Information Commissioner	\$196.20	\$196.20	\$0.00	\$0.00
Orbost Regional Health	\$915.60	\$163.50	\$441.30	\$0.00
Parks Victoria	\$948.30	\$196.20	\$661.00	\$24.50
Peninsula Health	\$29,691.65	\$3,695.05	\$37,052.05	\$4,765.90
Peter MacCallum Cancer Centre	\$4,806.90	\$719.40	\$14,188.40	\$271.60
Phillip Island Nature Park Board of Management	\$0.00	\$32.70	\$0.00	\$0.00
Portland District Health	\$1,733.10	\$4,578.00	\$325.00	\$2,410.40
Ports Victoria	\$32.70	\$0.00	\$0.00	\$0.00
Premier of Victoria	\$457.80	\$65.40	\$0.00	\$63.20
Previous Minister for Housing	\$65.40	\$0.00	\$0.00	\$0.00
PrimeSafe	\$65.40	\$0.00	\$0.00	\$0.00
Professional Boxing and Combat Sports Board	\$32.70	\$0.00	\$0.00	\$0.00
Public Record Office Victoria	\$32.70	\$0.00	\$0.00	\$0.00
Pyrenees Shire Council	\$0.00	\$784.80	\$0.00	\$0.00
Queen Elizabeth Centre	\$0.00	\$163.50	\$0.00	\$0.00
Racing Victoria Limited	\$130.80	\$0.00	\$0.00	\$0.00
Remembrance Parks Central Victoria	\$65.40	\$0.00	\$49.00	\$0.00
RMIT University	\$686.70	\$130.80	\$231.20	\$172.50
Robinvale District Health Services	\$65.40	\$98.10	\$108.65	\$0.00
Rochester and Elmore District Health Service	\$32.70	\$261.60	\$0.00	\$0.00
Rural City of Wangaratta	\$523.20	\$65.40	\$0.00	\$0.00
Rural Northwest Health	\$98.10	\$163.50	\$36.40	\$0.00
Safe Transport Victoria	\$1,929.30	\$130.80	\$0.00	\$0.00
Safer Care Victoria	\$163.50	\$196.20	\$0.00	\$0.00
Seymour Health	\$882.90	\$392.40	\$1,021.00	\$100.00
South East Water Corporation	\$1,242.60	\$228.90	\$691.65	\$0.00

FOI fees and charges¹³ (continued)

Agency	Charges collected	Fees waived	Charges collected	Charges waived
South Gippsland Hospital	\$196.20	\$0.00	\$0.00	\$0.00
South Gippsland Region Water Corporation (t/a South Gippsland Water)	\$31.80	\$0.90	\$0.00	\$0.00
South Gippsland Shire Council	\$490.50	\$359.70	\$443.28	\$122.50
South West Healthcare	\$7,128.60	\$10,137.00	\$9,639.80	\$0.00
Southern Grampians Shire Council	\$98.10	\$196.20	\$0.00	\$0.00
Southern Metropolitan Cemeteries Trust	\$0.00	\$32.70	\$0.00	\$0.00
St Vincent's Health	\$19,947.00	\$8,502.00	\$5,441.10	\$259.00
State Revenue Office	\$621.30	\$130.80	\$0.00	\$0.00
State Sport Centres Trust	\$32.70	\$0.00	\$49.00	\$0.00
Strathbogie Shire Council	\$196.20	\$163.50	\$350.50	\$0.00
Suburban Rail Loop Authority	\$457.80	\$0.00	\$0.00	\$0.00
Surf Coast Shire Council	\$948.30	\$163.50	\$0.00	\$0.00
Surveyors Registration Board of Victoria	\$65.40	\$0.00	\$0.00	\$0.00
Sustainability Victoria	\$0.00	\$32.70	\$0.00	\$0.00
Swan Hill District Health	\$4,306.00	\$3,607.40	\$12,055.90	\$0.00
Swan Hill Rural City Council	\$130.80	\$65.40	\$99.00	\$0.00
Swinburne University of Technology	\$294.30	\$32.70	\$359.83	\$0.00
TAFE Gippsland	\$95.40	\$2.70	\$0.00	\$0.00
Tallangatta Health Service	\$65.40	\$0.00	\$654.60	\$0.00
Terang & Mortlake Health Service	\$130.80	\$130.80	\$130.80	\$130.80
The Royal Children's Hospital	\$19,554.60	\$9,613.80	\$18,365.70	\$657.00
The Royal Society for the Prevention of Cruelty to Animals	\$0.00	\$425.10	\$0.00	\$0.00
The Royal Victorian Eye and Ear Hospital	\$7,357.50	\$1,111.80	\$153.00	\$0.00
The Royal Women's Hospital	\$13,236.30	\$3,113.70	\$22,515.08	\$2,317.10
Timboon and District Healthcare Service	\$457.80	\$915.60	\$902.68	\$0.00
Towong Shire Council	\$32.70	\$32.70	\$0.00	\$0.00
Transport Accident Commission	\$52,156.50	\$4,479.90	\$19,441.20	\$1,363.70
Treasurer of Victoria	\$98.10	\$32.70	\$0.00	\$0.00
Triple Zero Victoria	\$783.90	\$66.30	\$0.00	\$0.00
Tweddle Child + Family Health Service	\$196.20	\$0.00	\$0.00	\$0.00
University of Melbourne	\$2,190.90	\$3,139.20	\$2,816.83	\$1,491.36
V/Line Corporation	\$163.50	\$392.40	\$0.00	\$0.00
Victoria Legal Aid	\$65.40	\$3,041.10	\$0.00	\$0.00
Victoria Police	\$126,810.60	\$14,126.40	\$4,722.46	\$11,138.37
Victoria State Emergency Service	\$948.30	\$130.80	\$0.00	\$0.00
Victoria University	\$981.00	\$457.80	\$0.00	\$1,912.50
Victorian Assisted Reproductive Treatment Authority	\$65.40	\$0.00	\$157.57	\$0.00
Victorian Auditor-General's Office	\$0.00	\$163.50	\$0.00	\$0.00
Victorian Building Authority	\$2,841.30	\$8,244.00	\$633.10	\$1,813.00
Victorian Curriculum and Assessment Authority	\$0.00	\$130.80	\$0.00	\$0.00
Victorian Electoral Commission	\$130.80	\$32.70	\$367.35	\$0.00
Victorian Equal Opportunity & Human Rights Commission	\$32.70	\$65.40	\$73.45	\$0.00
Victorian Fisheries Authority	\$65.40	\$0.00	\$0.00	\$0.00
Victorian Gambling and Casino Control Commission	\$359.70	\$0.00	\$0.00	\$0.00
Victorian Government Solicitor	\$32.70	\$0.00	\$0.00	\$0.00
Victorian Infrastructure Delivery Authority	\$130.80	\$98.10	\$0.00	\$0.00
Victorian Institute of Forensic Medicine	\$0.00	\$65.40	\$0.00	\$0.00
Victorian Institute of Forensic Mental Health	\$0.00	\$4,545.30	\$0.00	\$0.00
Victorian Institute of Teaching	\$196.20	\$65.40	\$0.00	\$0.00
Victorian Legal Services Board	\$65.40	\$0.00	\$0.00	\$0.00
Victorian Legal Services Commissioner	\$130.80	\$32.70	\$0.00	\$0.00
Victorian Managed Insurance Authority	\$784.80	\$32.70	\$18.40	\$0.00
Victorian Multicultural Commission	\$32.70	\$0.00	\$0.00	\$0.00
Victorian Ombudsman	\$130.80	\$392.40	\$0.00	\$0.00
Victorian Planning Authority	\$98.10	\$0.00	\$25.00	\$0.00
Victorian Public Sector Commission	\$0.00	\$98.10	\$0.00	\$0.00

Agency	Charges collected	Fees waived	Charges collected	Charges waived
Victorian Rail Track (t/a VicTrack)	\$261.60	\$32.70	\$387.50	\$387.50
Victorian Registration and Qualifications Authority	\$65.40	\$98.10	\$0.00	\$0.00
Victorian WorkCover Authority (t/a WorkSafe)	\$62,685.90	\$2,354.40	\$0.00	\$0.00
Wage Inspectorate Victoria	\$65.40	\$65.40	\$0.00	\$0.00
Wannon Region Water Corporation	\$98.10	\$0.00	\$0.00	\$0.00
Warrnambool City Council	\$130.80	\$327.00	\$0.00	\$0.00
Wellington Shire Council	\$327.00	\$228.90	\$320.17	\$0.00
West Gippsland Catchment Management Authority	\$0.00	\$32.70	\$0.00	\$0.00
West Gippsland Healthcare Group	\$6,114.90	\$1,209.90	\$8,517.00	\$1,220.00
West Wimmera Health Service	\$392.40	\$752.10	\$277.30	\$0.00
West Wimmera Shire Council	\$32.70	\$130.80	\$0.00	\$0.00
Western District Health Service	\$2,027.40	\$2,190.90	\$2,761.70	\$502.80
Western Health	\$58,990.80	\$42,640.80	\$94,440.20	\$0.00
Westernport Region Water Corporation	\$0.00	\$32.70	\$0.00	\$0.00
Whittlesea City Council	\$1,536.90	\$163.50	\$747.30	\$147.00
Wodonga City Council	\$196.20	\$0.00	\$318.50	\$0.00
Wodonga Institute of TAFE	\$0.00	\$0.00	\$0.00	\$32.70
Workplace Injury Commission	\$32.70	\$98.10	\$0.00	\$0.00
Wyndham City Council	\$1,471.50	\$1,406.10	\$441.00	\$1,715.00
Yarra City Council	\$3,073.80	\$0.00	\$0.00	\$0.00
Yarra Ranges Shire Council	\$1,566.00	\$461.40	\$1,624.00	\$5.90
Yarra Valley Water Corporation	\$981.00	\$654.00	\$0.00	\$0.00
Yarram and District Health Service	\$196.20	\$32.70	\$288.10	\$120.00
Yarrawonga Health	\$261.60	\$654.00	\$0.00	\$0.00
Yarriambiack Shire Council	\$32.70	\$359.70	\$0.00	\$0.00

¹³ Some agencies show nil returns in respect of application fees, both collected and waived. This can happen where the FOI requests they received were either received in the previous reporting year or were transferred to the agency from another agency, in which case, the original agency would have received and reported the application fee.



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