Preparing for the 2024 Protective Data Security Plan (PDSP)

Victorian Information Security Network (VISN)
February 2024



We acknowledge the Wurundjeri people of the Kulin Nation as the Traditional Owners of the land from which we are presenting today.

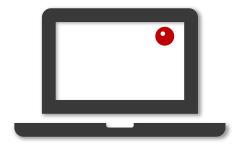
We pay our respects to their Elders, past and present, and Aboriginal Elders of other communities who may be with us today.



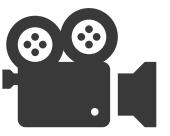
Housekeeping



Cameras and mics have been muted for attendees. If your Teams is running slow, try disconnecting from your VPN.



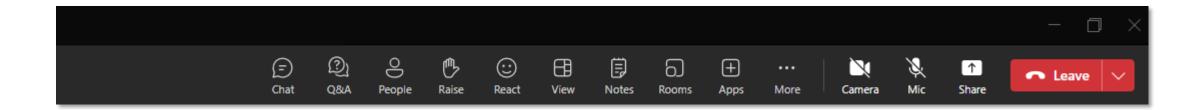
Today's session is being recorded.



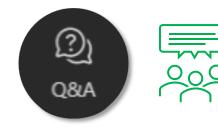
A copy of OVIC's **slides** and the **recording** will be made available in the coming days on OVIC's website.



Join the conversation









Regular **chat** functionality in Teams has been **disabled** in this forum.

Type your question into the

Teams Q&A channel.

You can choose to be anonymous or leave

your name displayed.

Concluding the presentation from ISU, you will have an opportunity to ask questions. If you prefer to ask your question verbally raise your hand.



Victorian Information Commissioner

Sean Morrison



Commissioner's welcome

 2024 signals the fourth major reporting cycle for VPS organisations subject to Part 4 of the Privacy and Data Protection Act 2014 (PDP Act).

Letters from Rachel Dixon, Deputy Commissioner, Privacy and Data Protection, outlining this year's reporting obligations have been sent to public sector body Heads and Information Security Leads.

Sean Morrison

Information Commissioner

Version 3.4 of the PDSP is now available on our website.

The 2024 PDSP does include some supplementary questions about the use of Artificial Intelligence (AI).

Reminder that the public sector body Head MUST sign the PDSP.

♦ A range of refreshed resources have been published on the OVIC website to assist your organisation.



Assistant Commissioner – Information Security

Anthony Corso



Agenda

- Purpose of today's session and updates to OVIC website
- Re-cap on legislative obligations
- ♦ What's changed on the 2024 Protective Data Security Plan (PDSP) form
- Preparing for the 2024 PDSP
- Questions
- Deputy Commissioner What's next and final thoughts



Purpose of today's session



- This presentation is geared towards those who have previously reported.
- This session won't provide step by step guidance on how to approach this process.



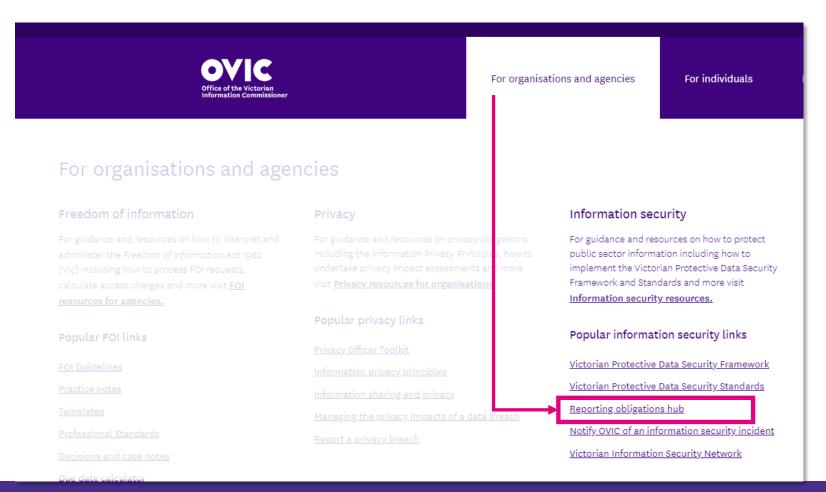
- For those who are new to this process, ensure you take a look at the resources on our website.
- Review the 2024 How to: A Guide to completing a PDSP.
- We are considering some additional resources to offer further assistance.
- If after reviewing these resources, and you require further help, reach out to <u>security@ovic.vic.gov.au</u>

One of our Senior Business Engagement Officers will be in touch.



Updates to the website – VPS stakeholders

The Information Security section of OVIC's website has been refreshed with content for the 2024 reporting cycle







Legislative Obligations



Part 4 of the PDP Act

Privacy and Data Protection Act 2014 No. 60 of 2014
Part 4—Protective data see Part 4-Protective data security Division 1-Application of Part 84 Application of Part (1) Subject to subsection (2), this Part applies to-(a) a public sector agency; and (b) a body that is a special body, within the meaning of section 6 of the Public Administration Act 2004; and (c) a body declared under subsection (3) to be a body to which this Part applies. (2) This Part does not apply to the following-(b) a university within the meaning of the Education and Training Reform Act 2006; (c) a body to which, or to the governing body of which, the government of another jurisdiction, or a person appointed or body established under the law of another jurisdiction, has the right to appoint a member, irrespective of how that right arises; (d) a public hospital within the meaning of the Health Services Act 1988; (e) a public health service within the meaning of the Health Services Act 1988: (f) a multi-purpose service within the meaning of the Health Services Act 1988: (g) an ambulance service, within the meaning of the Ambulance Services Act 1986. (3) The Governor in Council, by Order published in the Government Gazette, may declare a body to be a body to which this Part applies. Security Risk Profile Assessment

(SRPA)

must include an assessment of any contracted service provider of the agency or body to the extent that the provider collects, holds, uses, manages, discloses or transfers public sector data for the agency or

Section 89(2) A security risk profile assessment of an agency or body

security risk profile assessment is undertaken for the agency or body

Section 89(1)(a) The public sector body Head must ensure that a

Protective Data Security Plan

(PDSP)

Section 89(4) A public sector body Head must ensure that the protective data security plan prepared under this section is reviewed--

- (a) if there is a **significant change** in the operating environment or the security risks relevant to the agency or body; or
 - (b) otherwise, every 2 years.

body.

Section 89(5) A public sector body Head for the agency or body must ensure that a copy of the protective data security plan is given to the Information Commissioner.



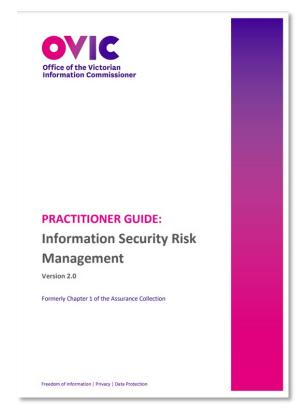
Security Risk Profile Assessment (SRPA) process

A Security Risk Profile Assessment (**SRPA**) is a powerful **process** for identifying and prioritising information security risks and controls.

This process includes an assessment of the risks of information assets across all security domains - **information** security, **physical** security, **personnel** security; and **ICT** security.

Remember: The SRPA refers to a process, not a product!

Refer to your organisations existing risk management framework



For more info on how to conduct the SRPA process navigate to -

https://ovic.vic.gov.au/resource/practitioner-guide-informationsecurity-risk-management/



What's changed on the 2024 PDSP?



New 2024 PDSP form (V3.4)

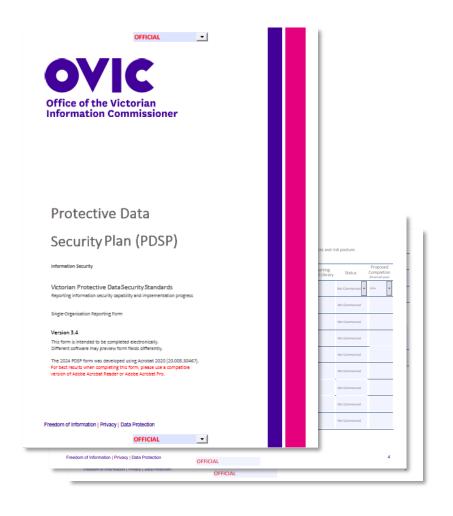


Ensure you are using the most current version of the 2024 PDSP template!

- A copy of the 2024 Protective Data Security Plan (PDSP) was released last week, however this has since been updated.
- If you have accessed this form before 26 February 2024, ensure you download and use the **updated version 3.4.**
- The new version (V3.4) of the form is now available on the OVIC website.
- If you have any questions, email <u>security@ovic.vic.gov.au</u>



New 2024 PDSP form (V3.4) - continued



Download a copy of the **2024 PDSP form**:



Download a copy of the 2024 - How to: A guide to completing the Protective Data Security Plan (PDSP)



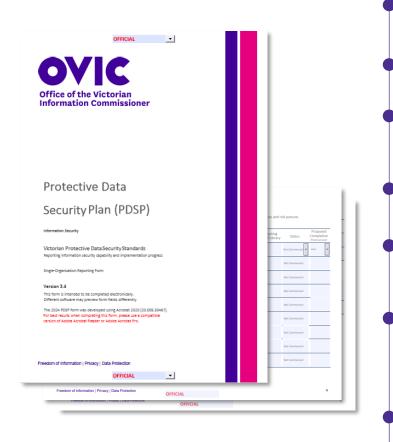


https://go.vic.gov.au/48xC656

Contains FAQs and helpful instructions on completing the PDSP form.



What's changed on the 2024 PDSP form?



JavaScript has been removed resulting in loss of automated functions within the form

The FAQ section has been removed and incorporated into the 2024 How to Guide

Adjusted the use of the commentary box at the end of each Standard, allowing users to add mandatory and/or supplementary content or narratives

Industrial Automation and Control Systems (IACS) elements have been added to VPDSS 1 and 2

Standard 9 elements and accompanying responses have been incorporated of into Attestation section of the PDSP form

Changes to Organisation Profile Assessment (OPA):

- removal of JavaScript resulting in information asset percentages not automatically calculating
- added Artificial Intelligence (AI) usage / uptake-based questions

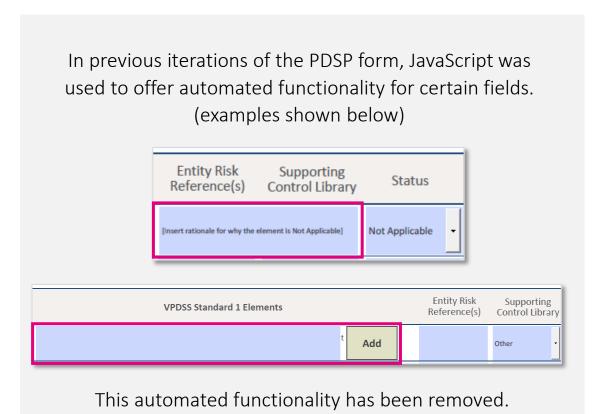
Attestation wording has been amended

Refreshed options for inserting a signature in the Attestation



Javascript removed







To cater for this removal, OVIC has adjusted the way the commentary box at the end of each Standard is used.

Use this box to provide additional *mandatory* content and/or *supplementary* commentary in support of the Standard.

	Use this space to provide any additional commentary 2000 desirant bins
	• Supporting Control Library: Other If 'Other' is selected for any of the above elements, use this space to list the title of the alternative supporting control library / reference material and the particular element it relates.
	 Status: Not Applicable If the status of 'Not Applicable' is selected for any of the above elements, use this space to provide a rationale as to why.
	 Any comments around the organisation's implementation of this Standard (optional).
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Industrial Automation and Control Systems (IACS) elements

- Three new elements have been included in the 2024 PDSP for Standard 1 and 2.
- ♦ These elements only to those organisations that operate IACS.
- If these elements do not apply to your environment, select *Not Applicable* for E1.120, E1.130 and E2.100 on the PDSP form.
- ▶ For further guidance on these specific elements, refer to the IACS —Extension to the VPDSS Implementation Guidance (V1.0).

E1.120	The organisation's information security framework defines the relationship between the business areas that support IT security and the business areas that support Industrial Automation and Control Systems (IACS) security.
E1.130	The organisation's information security framework differentiates security objectives of the Industrial Automation and Control Systems (IACS) from the enterprise systems.
E2.100	The organisation identifies, documents, and maintains the security attributes (confidentiality, integrity, and availability business impact levels) of its process automation assets in a register.



INFORMATION SECURITY

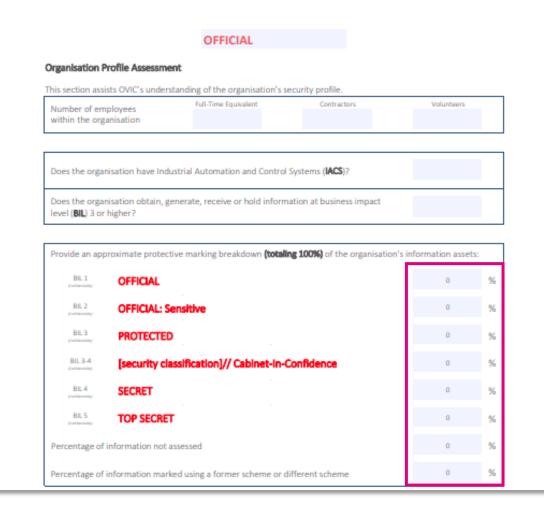
Victorian Protective Data Security Standards

Implementation Guidance for Industrial Automation and Control Systems — Extension to VPDSS Implementation Guidance

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OPA - Removal of automated calculation feature



- This section includes several mandatory questions to provide insight into the broader profile of your organisation.
- Whilst most fields in this section remain unchanged, the removal of Javascript has resulted in the removal of an automated calculation feature.
- As such, users will need to manually calculate an approximate protective marking breakdown for information asset percentages, ensuring they come to a total of 100%.

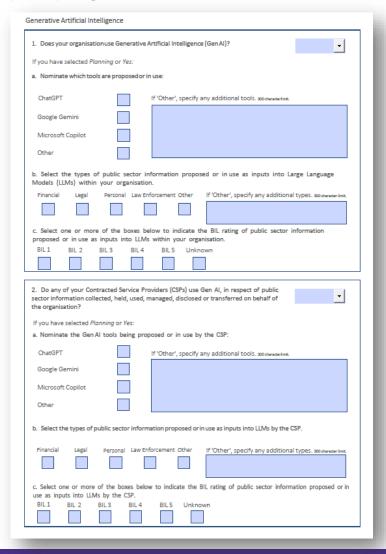


OPA – Supplementary Artificial Intelligence (AI) questionnaire

 Supplementary Artificial Intelligence (AI) questions have been introduced this year into the OPA section of the PDSP.

This is based on an uptake in proposals and questions surrounding the use and integration of AI tools and services.

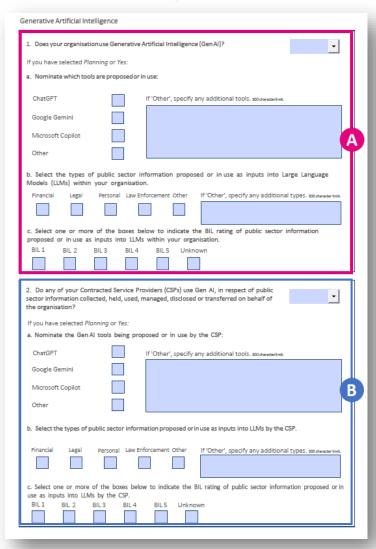
- As such, your organisation MUST use V3.4 of the 2024 PDSP form which has been uploaded to the OVIC website just this week. This replaces all former versions of the form.
- If you accessed an earlier version of the 2024 PDSP form in the last week or so, please download and use this updated version (V3.4).





OPA – Supplementary AI questionnaire (continued)

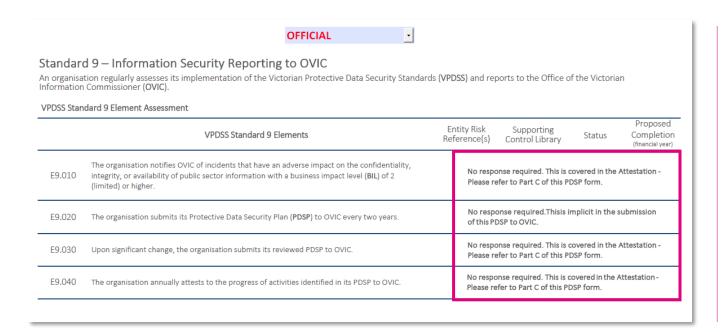
- There are two broad sets of questions in this section
 - A Does <u>your organisation</u> use Generative AI (**Gen AI**)?
 - Do <u>contracted service providers</u> (**CSPs**) use Gen AI in respect of public sector information collected, held, managed, disclosed or transferred on behalf of the organisation?
- The form offers the following selections as a drop-down response -
 - Unsure
 - No
 - Planning
 - Yes
 - If you select *Planning* or *Yes*, subsequent questions must be answered regarding the:
 - Gen Al tool;
 - types of information proposed or in use as an input; and
 - security value of this information.





Standard 9 elements

Feedback from previous reporting cycles noted confusion on how to respond to the Standard 9 elements.



In response, **Standard 9 elements have been incorporated into the Attestation** by the public sector body Head.

As such, responses are not required for Standard 9, found on page 22 of the PDSP form.



Attestation

The purpose of the Attestation is to **confirm/reaffirm** that the organisation is **continuing its program of security activities to address the VPDSS as outlined in the PDSP,** including confirmation that the organisation has undertaken the SRPA process.

- The annual submission of an Attestation to OVIC is a requirement under element E9.040.
- In acknowledgement of their obligations under Part 4 of PDP Act, the
 Attestation must be signed by the public sector body Head and cannot be
 delegated to another person.

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Part C - Attestation

Attestation

Under Part 4 of the Privacy and Data Protection Act 2014 (PDP Act) and Standard 9 of the Victorian Protective Data Security Standards 2.0 (the Standards), I attest that [89.040] I am the public sector body Head of and my organisation:

- has undertaken, or is in the process of undertaking a security risk profile assessment (including assessment/s of any contracted service provider of my organisation, to the extent that the provider collects, holds, uses, manages, discloses or transfers public sector information for my organisation) as required under section 89 of the PDP Act;
- ensures that a contracted service provider does not do an act or engage in a practice that
 contravenes a protective data security standard in respect of public sector information
 collected, held, used, managed, disclosed or transferred by the contracted service provider
 for my organisation;
- notifies the Office of the Victorian Information Commissioner of incidents that have an
 adverse impact on the confidentiality, integrity or availability of public sector information and
 systems with a business impact level (BIL) of 2 (limited) or higher (ED 0.10);
- has implemented the key activities, or is in the process of planning and implementing key activities, as required by the Standards; and
- upon significant change, submits a reviewed PDSP to the Office of the Victorian Information Commissioner (E9.030)

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Updates to the Attestation in 2024

In 2024, the Attestation wording has been enhanced. This includes the incorporation of three elements from Standard 9.

Image Ref. Element Description

A	E9.040	These elements are covered in the Attestation.
B	E9.010	No response required for these elements on page 22 of the PDSP
G	E9.030	form.



E9.020 This element is satisfied via the submission of a current copy of the PDSP form to OVIC.

No further response is required for this element (either on page 22 of the PDSP form or in the Attestation itself).

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Part C - Attestation

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Under Part 4 of the *Privacy and Data Protection Act 2014* (PDP Act) and Standard 9 of the Victorian Protective Data Security Standards 2.0 (the Standards), I attest that [E0.040] I am the public sector body Head of and my organisation:

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- has implemented the key activities, or is in the process of planning and implementing key activities, as required by the Standards; and
- upon significant change, submits a reviewed PDSP to the Office of the Victorian Information Commissioner (E9.030)

Date:	

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Signing the 2024 Attestation

Soft copy / electronic signing

Option 1	Use the Adobe Acrobat Reader Fill & Sign feature to add the public sector body Head's signature into the box provided on the Attestation.	
Option 2	Insert an image file (e.g. jpg, tiff, bmp) of the public sector body Head's signature into the box provided on the Attestation.	
Option 3	Type the name of the public sector body Head's signature into the box provided on the Attestation.	

Hard copy signing

Print a hard copy of the completed PDSP for the public sector body Head to physically review, sign and date with a wet signature.

This signed and dated hard copy Attestation may be scanned and combined with the remainder of the PDSP.

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Part C - Attestation

Attestation

Print name:

Under Part 4 of the *Privacy and Data Protection Act 2014* (PDP Act) and Standard 9 of the Victorian Protective Data Security Standards 2.0 (the Standards), I attest that (19.040) I am the public sector body Head of and my organisation:

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- ensures that a contracted service provider does not do an act or engage in a practice that
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 collected, held, used, managed, disclosed or transferred by the contracted service provider
 for my organisation;
- notifies the Office of the Victorian Information Commissioner of incidents that have an
 adverse impact on the confidentiality, integrity or availability of public sector information and
 systems with a business impact level (BIL) of 2 (limited) or higher (BODI);
- has implemented the key activities, or is in the process of planning and implementing key activities, as required by the Standards; and
- upon significant change, submits a reviewed PDSP to the Office of the Victorian Information Commissioner (E9.030)

Position:	
Date:	
02.00 A	
	must signature here

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Preparing for the 2024 PDSP



Suggested process

Engage the public sector body Head

- Accountability of the PDSP sits with the public sector body Head
 - Make sure to involve them throughout the year so they are comfortable in signing the Attestation
 - Advise them of the timeline / approach for reporting by August 31, 2024

Engage your VPDSS working group

This group may be made up of representatives (internal and external) from -

Governance

Legal

People and Culture

Facilities

Risk/Internal Audit

Finance

Information/Records Management

Contracted Service Providers

Portfolio Department (especially where they provide services, support or infrastructure)

Review your previous PDSP

Contact security@ovic.vic.gov.au if you can't locate a copy



Suggested process (continued)

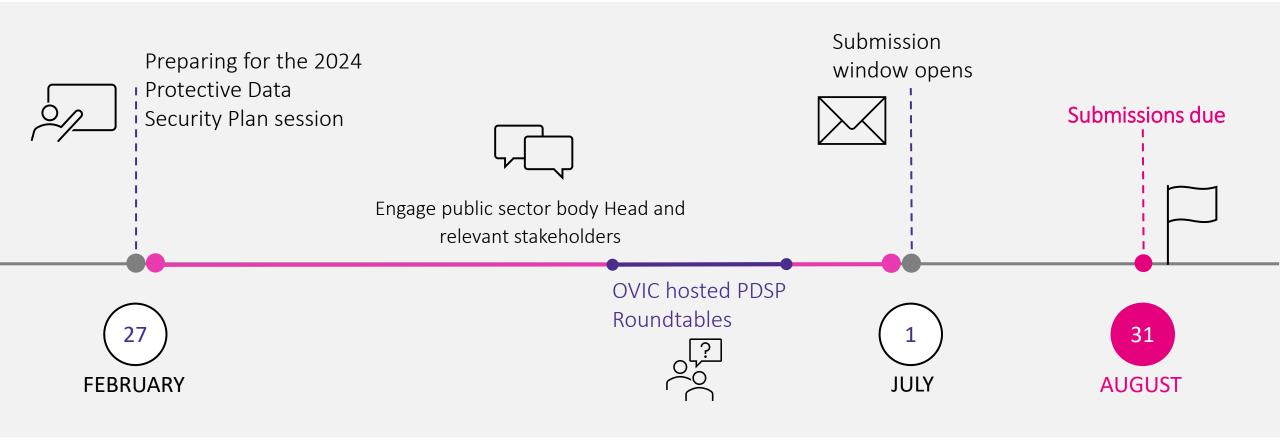
- Conduct an updated review of information security risks and treatments
- This process may include a review of the organisations previous PDSP, risk register, Information Asset Register (including security value assessments), incident register, treatment plans, as well as consideration of any Contracted Service Providers risks
- By completing this review, you are meeting your legislative obligations of undertaking the SRPA process

- Enter responses into the 2024 PDSP form
- Ensure you are using updated 2024 PDSP form (V3.4)

- Attestation signed by public sector body Head
- Brief your public sector body Head and have them review the PDSP and sign the Attestation
 - Consider any internal processing time, to allow enough opportunity to gain sign off and submission by 31 August 2024.



When? PDSP reporting timeline

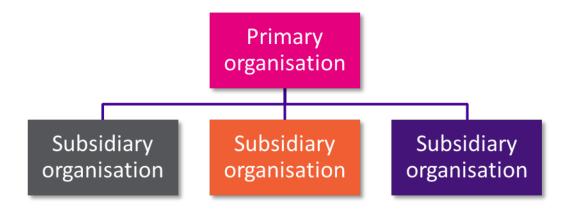


Ensure you consider internal processes to allow enough time to gain sign off



2024 Multi-Organisation reporting model

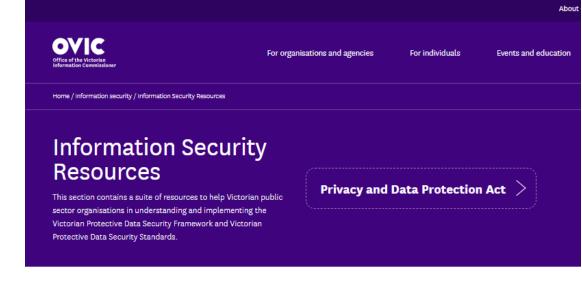
- OVIC is aware that some organisations are shifting away from the Multi-Organisational model in 2024 and may need additional guidance from the ISU in completing a PDSP.
- Please reach out to security@ovic.vic.gov.au to discuss your 2024 submission. This includes organisations that have previously participated in the Multi-Organisation process as bespoke PDSP forms need to be generated for you.
- A copy of an updated guide outlining the 2024 Multi-Organisation process will be available on our website later this week.

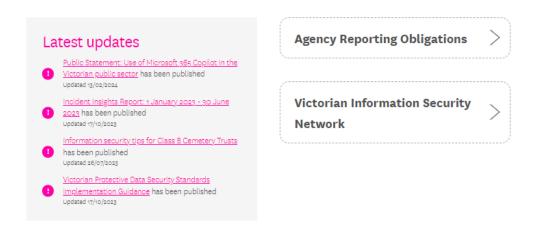




Resources

- For 2024 PDSP material refer to:
 - 2024 PDSP form (V3.4)
 - 2024 How to: A guide to completing the Protective Data Security Plan (PDSP) (V1.3)
- For VPDSS elements refer to:
 - VPDSS Implementation Guidance (V2.3)
 - Implementation Guidance for Industrial Automation and Controls Systems - Extension to VPDSS Implementation Guidance (V1.0)
- For guidance on the SRPA process refer to:
 - Practitioner Guide Information Security Risk Management (2.0)





For all other guidance refer to the Information Security Resources page on the OVIC website available at:

https://ovic.vic.gov.au/information-security/information-security-resources/



Questions



Deputy Commissioner - What's next and final thoughts



Deputy Commissioner – What's next?



Rachel Dixon
Deputy Commissioner
Privacy and Data Protection

In the first half of 2024 there will be a range of engagement opportunities with the ISU including:

- Incident Insights VISN April 2024
 - Registrations for this event to open soon. Keep an eye out on the OVIC events page!
- PDSP round table events in May/June
- Targeted engagements upon request

To request forms, discuss a significant change, or have any questions answered, reach out to the Information Security Unit via security@ovic.vic.gov.au.

Submit a copy of your PDSP to OVIC between 1 July 2023 and 31 August 2024.



Deputy Commissioner's – Final thoughts



Rachel Dixon
Deputy Commissioner
Privacy and Data Protection

It's critical that public sector body Heads are engaged in this process. They are ultimately accountable.

Your responses will help shape important insights and develop future resources.

OVIC appreciate your continued efforts in safeguarding Victoria's information.





Thank you

