# Information Security and Privacy Incident Notification Form

Organisations that are subject to the Victorian Protective Data Security Standards (**VPDSS**) must notify OVIC of certain information security incidents. In addition, organisations that are subject to Part 3 of the PDP Act are encouraged to notify OVIC of incidents involving personal information that could cause harm to affected individuals.

**Any organisation that is subject to the PDP Act can therefore use this form to report incidents to OVIC, whether voluntarily or by obligation.**

**Send the completed form to** [**incidents@ovic.vic.gov.au**](mailto:incidents@ovic.vic.gov.au) **or** [**privacy@ovic.vic.gov.au**](mailto:privacy@ovic.vic.gov.au)**.**

## SECTION 1: General Details

| Field | Details (if known) |
| --- | --- |
| Name of organisation |  |
| Contact name and position |  |
| Contact phone number |  |
| Contact email address |  |
| What happened? |  |
| When did it happen? |  |
| When did organisation become aware of it? |  |
| How did it happen? For example:   * Who / what caused it? * Malicious or accidental? * Who accessed information in unauthorised manner?   *Please be as specific as possible. E.g. if referring to third party, name party or describe nature of party.* |  |
| Steps taken or proposed to contain incident. |  |
| Steps taken or proposed to prevent future incidents |  |

## SECTION 2: Privacy (Personal Information) Incidents

Fill in the following fields if your incident relates to personal information. Please visit our website for further information on [managing the privacy impacts of a data breach](https://ovic.vic.gov.au/privacy/managing-the-privacy-impacts-of-a-data-breach/).

If you require privacy assistance, please check the following box:

|  |  |
| --- | --- |
| Question | Details (if known) |
| What personal information is involved? |  |
| What is the risk of harm to the affected individuals?   * what type of harm? * how serious? * how likely? |  |
| Have affected individuals been notified about the incident?   * if not, why? * If so, how? What reactions? |  |

## SECTION 3: Incident Notification Scheme

Fill in the following fields if the affected organisation is subject to the VPDSS. If the organisation is not subject to the VPDSS, you may leave this section blank.

Please visit our website for further information on the [information security incident notification scheme](https://ovic.vic.gov.au/data-protection/agency-reporting-obligations/incident-notification/).

OVIC has entered a Memorandum of Understanding (**MOU**) with the Cyber Incident Response Service (**CIRS**) to exchange incident information, to reduce the reporting burden on organisations. If you require incident r**esponse assistance** and would like OVIC to send the incident details to CIRS on your behalf, please check the following box:

| Question | Details (select all that apply) |
| --- | --- |
| What type of information was affected? | Personal  Health  Financial  Policy  Legal  Operational  Critical infrastructure or Essential service  Law enforcement  Crime statistics  Other |
| What is the assessed Business Impact Level (BIL)[[1]](#footnote-1) of the affected information? | BIL 1 – Minor  BIL 2 – Limited  BIL 3 - Major  BIL 4 - Serious |
| What was the information format? | Hard copy  Electronic  Verbal |
| What security attributes were affected? | Confidentiality  Integrity  Availability |
| Was the incident primarily caused by people, process and/or technology control(s)? | People  Process  Technology  No control(s) in place |
| Who did it? | Internal personnel  Authorised third party  Other external  Other/ Unknown |
| What was the threat type? | Accidental/ Error  Failure  Intentional/ Malicious  Natural  Unknown |
| Is the incident closed? | Yes  No |
| Is the incident recorded in the organisation’s incident register? | Yes  No |

1. Refer to your organisation’s BIL table or the [VPDSF BIL table](https://ovic.vic.gov.au/resource/vpdsf-bil-table-v2-1-november-2019/) to assess the potential business impact level. [↑](#footnote-ref-1)