

## Notice of Decision and Reasons for Decision

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Applicant:	'EF3'
Agency:	Department of Families, Fairness and Housing
Decision date:	21 March 2022
Exemptions considered:	Sections 33(1), 35(1)(b)
Citation:	'EF3' and Department of Families, Fairness and Housing (Freedom of Information) [2022] VICmr 76 (21 March 2022)

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FREEDOM OF INFORMATION – Child Protection records – information provided in confidence – confidential source of information – personal affairs information of third parties

All references to legislation in this document are to the *Freedom of Information Act 1982 (Vic)* (**FOI Act**) unless otherwise stated.

### Notice of Decision

I have conducted a review under section 49F of the Agency's decision to refuse access to documents requested by the Applicant under the FOI Act.

My decision on the Applicant's request differs from the Agency's decision.

I am satisfied certain information in the documents is exempt from release under section 33(1).

However, I have determined to release additional information in the documents where I am satisfied information the Agency exempted from release is not exempt.

As I am satisfied it is practicable to provide the Applicant with an edited copy of the documents with exempt information deleted in accordance with section 25, access to the documents is granted in part.

The Schedule of Documents in **Annexure 1** sets out my decision in relation to each document.

My reasons for decision follow.

**Joanne Kummrow**  
Public Access Deputy Commissioner

## Reasons for Decision

### Background to review

1. The Applicant made a request to the Agency seeking access to their Child Protection records.
2. Specifically, they requested access to:

... my electronic child protection file from oldest to most recent (excluding duplicated information and any documentation that I was provided in requests [identification numbers])
3. The Agency identified 61 documents, comprising 150 pages, falling within the terms of the Applicant's request and granted access to 47 documents in full and refused access to the remaining documents in part under sections 33(1) and 35(1)(b). The Agency's decision letter sets out the reasons for its decision.

### Review

4. The Applicant sought review by the Information Commissioner under section 49A(1) of the Agency's decision to refuse access.
5. I have examined a copy of the documents subject to review.
6. The Applicant and the Agency were invited to make a written submission under section 49H(2) in relation to the review.
7. I have considered all communications received from the parties.
8. In undertaking my review, I have had regard to the object of the FOI Act, which is to create a general right of access to information in the possession of the Government or other public bodies, limited only by exceptions and exemptions necessary to protect essential public interests, privacy and business affairs.
9. I note Parliament's intention the FOI Act must be interpreted so as to further the object of the Act and any discretions conferred by the Act must be exercised, as far as possible, so as to facilitate and promote the disclosure of information in a timely manner and at the lowest reasonable cost.

### Child Protection and Child Protection records

10. The Agency is responsible for enforcing and administering the law relating to Child Protection in Victoria under the CYF Act.
11. Child Protection files come into existence when the Agency is notified or becomes aware of a child that is at risk to harm, wellbeing or other safety concerns. The CYF Act provides for voluntary reports from a person and mandatory reporting by persons in certain professions specified under the CYF Act.
12. The main functions of Child Protection are to:
  - (a) investigate matters where it is alleged a child is at risk of harm;
  - (b) refer children and family appropriately to services in providing ongoing safety and wellbeing of children;
  - (c) escalate matters to the Children's Court if a child's safety cannot be ensured within the family; and

- (d) supervise children on legal orders granted by the Children’s Court.
13. The Agency publishes the *Child Protection Manual*, which is used by Child Protection practitioners and contains information for families. The manual is available at [www.cpmanual.vic.gov.au](http://www.cpmanual.vic.gov.au).
  14. The role and mandate of Child Protection is an important and significant one. The scheme is also comprehensively regulated under the CYF Act.
  15. Parliament has determined strict parameters apply to what information can be released in relation to Child Protection matters, including a prohibition on identifying any person who notifies the Agency about any child protection concerns (**notifiers**) and any subsequent Agency investigations into or action taken to address any such concerns.
  16. For example, the CYF Act prohibits disclosure of the names of notifiers, as well as any information likely to lead to the identification of a notifier, except in certain limited circumstances where disclosure is authorised. This reflects the strong need for confidentiality around Child Protection notifications and any subsequent inquiries or investigations conducted by the Agency to ensure the confidentiality of notifiers when making sensitive notifications to the Agency in the interests of protecting a child or children from harm or possible harm.
  17. Therefore, when a person who has been involved with Child Protection or is the parent or guardian of such a child seeks access to a Child Protection file, the confidentiality provisions that apply to Child Protection information under the CYF Act are strictly applied.
  18. Lastly, while Child Protection records are kept in the name of the relevant child, the manner in which the Agency collects and records information generally concerns the child’s family unit. This means records often contain information regarding any protective interventions for a sibling group and information relating to a particular child is intertwined with information concerning other persons, such as siblings or family members.

## Review of exemptions

### ***Section 33(1) – Personal affairs information of third parties***

19. Section 33(1) provides a document is exempt if two conditions are satisfied:
  - (a) disclosure of the document would ‘involve’ the disclosure of information relating to the ‘personal affairs’ of a person other than the Applicant (a **third party**);<sup>1</sup> and
  - (b) such disclosure would be ‘unreasonable’.
20. Information relating to a person’s ‘personal affairs’ includes information that identifies any person or discloses their address or location. It also includes any information from which such information may be reasonably determined.<sup>2</sup>

### *Do the documents contain the personal affairs information of individuals other than the Applicant?*

21. I am satisfied the documents contain personal affairs information of third parties, being their names, addresses, telephone numbers, health information and information relating to the personal wellbeing of individuals who are not the Applicant.
22. A third party’s opinion or observations about another person’s conduct can constitute information in relation to a third party’s personal affairs.<sup>3</sup>

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<sup>1</sup> Sections 33(1) and 33(2).

<sup>2</sup> Section 33(9).

23. I am satisfied the documents also contain notes made by the Agency's officers in the course of the Agency's involvement with the Applicant and their family, and this information relates to the personal affairs information of third parties.

*Would the release of the personal affairs information in the documents be unreasonable?*

24. The concept of 'unreasonable disclosure' involves balancing the public interest in the disclosure of official information with the protection of an individual's personal privacy in the circumstances.

25. I have considered the following factors in the circumstances of this case:

(a) The nature of the personal affairs information

The personal affairs information relates to Child Protection matters. I consider this information is highly sensitive and personal in nature. As stated above, the personal affairs information relates not only to the Applicant, but to other persons.

(b) The circumstances in which the information was obtained

The Agency obtained the information from and in relation to the Applicant and third parties in the context of carrying out its Child Protection functions under the CYF Act.

I accept such information is ordinarily provided to the Agency on the understanding it will remain confidential unless limited exceptional circumstances require it to be disclosed.

Further, individuals who provide information to the Agency in such circumstances would not expect information they provide to the Agency will be released under the FOI Act.

(c) The Applicant's interest in the information

The Applicant did not provide specific reasons for seeking access to the documents. However, I accept they have a genuine and personal interest in obtaining access to documents as they relate to their childhood and would provide them with further insight into the nature of Child Protection's involvement with them and their family.

(d) Whether any public interest would be promoted by the release of the information

I consider the Applicant's interest in obtaining access to the documents would serve a private interest rather than a public interest. However, I consider there is an interest, shared by the wider community, in those who have had involvement with Child Protection to be able to obtain access to as much information as possible in relation to that involvement.

While the public interest in transparency and accountability of official action is a matter to which I give significant weight, in the context of seeking personal and sensitive information under the FOI Act, which relates to not only the Applicant, but also to other individuals whose personal affairs information appear in documents, I must balance the public interest in access to official information against protecting the privacy of those third parties.

For these reasons, I consider the public interest in the Agency preserving the confidentiality of information it receives from third parties and any information that could identify the providers of this information, outweighs the Applicant's personal interest in seeking disclosure of all information held by the Agency regarding their involvement with Child Protection.

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<sup>3</sup> *Richardson v Business Licensing Authority* [2003] VCAT 1053, cited in *Davis v Victoria Police (General)* [2008] VCAT 1343 at [43], *Pritchard v Victoria Police (General)* [2008] VCAT 913 at [24], *Mrs R v Ballarat Health Services (General)* [2007] VCAT 2397 at [13].

While I acknowledge the Applicant will understandably consider they have a right to know all information the Agency holds that relates to them in respect to their involvement with Child Protection, the public interest in the Agency being able to continue to receive important information regarding child safety and wellbeing concerns remains paramount.

- (e) Whether the individuals to whom the information relates object, or would be likely to object, to the release of the information

In the absence of the written consent of the relevant third parties, I consider it would be reasonably likely that certain third parties would object to the release of their personal affairs information under the FOI Act given the sensitive and personal nature of the documents.

- (f) Whether disclosure of the information would, or would be reasonably likely to, endanger the life or physical safety of any person

There is no information before me to suggest this is a relevant factor in this matter.

26. In balancing the above factors, I am satisfied in the circumstances of this matter:

- (a) It would be unreasonable to release the personal affairs information of certain third parties who provided confidential information to the Agency in the course of its Child Protection investigations, particularly where the information does not relate to the Applicant.
- (b) It would be unreasonable to release personal affairs information relating to any protective concerns, wellbeing and health information concerning the Applicant's siblings as well as other third parties whose information appear in the documents and, in some cases, the information is heavily intertwined with the personal affairs of the Applicant's such that it cannot meaningfully be extracted.
- (c) However, it would not be unreasonable to release a third party's personal affairs information where I consider such information will provide the Applicant with further insight or an explanation of the outcomes following the involvement of Child Protection with the Applicant and their family. Particularly noting, the passage of time since the documents were created, the reduced sensitivity of certain information and the likelihood certain information would already be in the possession of or known to the Applicant.

27. Accordingly, I am satisfied certain third parties' personal affairs information is exempt under section 33(1), however, I have determined other information is not exempt.

28. My decision in relation to section 33(1) is set out in the Schedule of Documents at **Annexure 1**.

***Section 35(1)(b) – Information provided in confidence to the Agency***

29. A document is exempt under section 35(1)(b) if two conditions are satisfied:

- (a) disclosure would divulge information or matter communicated in confidence; and
- (b) disclosure would be contrary to the public interest as it would be reasonably likely to impair the ability of an agency or a Minister to obtain similar information in the future.

*Would disclosure of the documents divulge information communicated in confidence?*

30. Whether information communicated by an individual was communicated in confidence is a question of fact.<sup>4</sup>

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<sup>4</sup> *Ryder v Booth* [1985] VR 869 at 883; *XYZ v Victoria Police* [2010] VCAT 255 at [264].

31. When determining whether information was communicated in confidence, it is necessary to consider the position from the perspective of the communicator.<sup>5</sup> Confidentiality can be express or implied from the circumstances of a matter.<sup>6</sup>
32. The information deemed exempt by the Agency is a file note of a telephone call between an Agency officer and a third party. The file note reveals the topics that were discussed during the phone call between the two parties. However, I am not satisfied that it reveals any information that was communicated to the Agency by the third party.
33. Therefore, I am not satisfied any information in Document 41 was communicated in confidence to the Agency by a third party. Rather, the information was communicated by an Agency officer.
34. Accordingly, I am satisfied that information is not exempt under section 35(1)(b).
35. My decision in relation to section 35(1)(b) is set out in the Schedule of Documents at **Annexure 1**.

### ***Section 25 – Deletion of exempt or irrelevant information***

36. Section 25 requires an agency to grant access to an edited copy of a document where it is practicable to delete exempt or irrelevant information and the applicant agrees to receiving such a copy.
37. Determining what is ‘practicable’ requires consideration of the effort and editing involved in making the deletions ‘from a resources point of view’<sup>7</sup> and the effectiveness of the deletions. Where deletions would render a document meaningless, they are not ‘practicable’, and release of the document is not required under section 25.<sup>8</sup>
38. I have considered the effect of deleting exempt information from the documents. In my view, it is practicable to delete the exempt information as to do so would not require substantial time and effort, and the edited documents would retain meaning.

### **Conclusion**

39. On the information before me, I am satisfied certain information in the documents is exempt from release under section 33(1). However, I have determined to release additional information where I am satisfied information the Agency exempted from release is not exempt.
40. As I am satisfied it is practicable to provide the Applicant with an edited copy of the documents with exempt information deleted in accordance with section 25, access to the documents is granted in part.
41. The Schedule of Documents in **Annexure 1** sets out my decision in relation to each document.

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<sup>5</sup> Ibid, XYZ at [265].

<sup>6</sup> Ibid.

<sup>7</sup> *Mickelborough v Victoria Police (General)* [2009] VCAT 2786 at [31]; *The Herald and Weekly Times Pty Limited v The Office of the Premier (General)* [2012] VCAT 967 at [82].

<sup>8</sup> *Honeywood v Department of Human Services* [2006] VCAT 2048 at [26]; *RFJ v Victoria Police FOI Division (Review and Regulation)* [2013] VCAT 1267 at [140] and [155].

## Review rights

42. If either party to this review is not satisfied with my decision, they are entitled to apply VCAT for it to be reviewed.<sup>9</sup>
43. The Applicant may apply to VCAT for a review up to 60 days from the date they are given this Notice of Decision.<sup>10</sup>
44. The Agency may apply to VCAT for a review up to 14 days from the date it is given this Notice of Decision.<sup>11</sup>
45. Information about how to apply to VCAT is available online at [www.vcat.vic.gov.au](http://www.vcat.vic.gov.au). Alternatively, VCAT may be contacted by email at [admin@vcat.vic.gov.au](mailto:admin@vcat.vic.gov.au) or by telephone on 1300 018 228.
46. The Agency is required to notify the Information Commissioner in writing as soon as practicable if either party applies to VCAT for a review of my decision.<sup>12</sup>

## Third party review rights

47. As I have determined to release documents that contain information the Agency determined is exempt under sections 33(1) and 35(1)(b), if practicable, I must notify the relevant persons of their right to seek review by VCAT of my decision within 60 days from the date they are given notice.<sup>13</sup>
48. In considering the meaning of 'practicable' in relation to other sections of the FOI Act, VCAT has stated the following:

The use of the word 'practicable' in the legislation to my mind connotes a legislative intention to apply common sense principles. 'Practicable' is not a term of art or a term of precise meaning.

.... The use of the word indicates there should be imported into the process the exercise of judgment by the agency concerned. It does not allow for the conclusion that because a task is possible, it must, ergo, be undertaken.<sup>14</sup>

51. VCAT also considers the possibility of an unnecessary intrusion into the lives of third parties is relevant when assessing the practicability of notifying them.<sup>15</sup>
52. In this case, I am satisfied it is not practicable to notify the relevant third parties of their review rights as I consider doing so would involve an unnecessary intrusion for the following reasons:
  - (a) the nature and sensitivity of the information in the documents;
  - (b) the passage of time since the documents were created and the information was provided to the Agency; and
  - (c) the likelihood notification of my decision in this matter would cause the relevant third parties undue concern or anxiety.

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<sup>9</sup> The Applicant in section 50(1)(b) and the Agency in section 50(3D).

<sup>10</sup> Section 52(5).

<sup>11</sup> Section 52(9).

<sup>12</sup> Sections 50(3F) and 50(3FA).

<sup>13</sup> Sections 49P(5), 50(3), 50(3AB) and 52(3).

<sup>14</sup> *Re Schubert and Department of Premier and Cabinet* (2001) 19 VAR 35 at [45].

<sup>15</sup> *Coulston v Office of Public Prosecutions Victoria* [2010] VCAT 1234 at [42].

***When this decision takes effect***

49. My decision does not take effect until the Agency's 14 day review period expires.
50. If a review application is made to VCAT, my decision will be subject to any VCAT determination.



**Annexure 1 – Schedule of Documents**

<b>Document No.</b>	<b>Date of Document</b>	<b>Document Description</b>	<b>No. of pages</b>	<b>Agency Decision</b>	<b>OVIC Decision</b>	<b>OVIC Comments</b>
1.	[Date]	Case note – Meeting with [third party]	3	Released in full	Released in full	Not subject to review
2.	[Date]	Case note – Phone call from third party	2	Released in full	Released in full	Not subject to review
3.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
4.	[Date]	Case note – Record of meeting with third party	4	Released in part Section 33(1)	Released in part Sections 33(1), 25	<p><b>Section 33(1):</b> For the reasons set out in the Notice of Decision above, I have determined it would be unreasonable to disclose the personal affairs information of third parties, who provided personal and confidential statements to the Agency in the course of its Child Protection investigation, which is unrelated to the Agency’s involvement with the Applicant.</p> <p>I have also determined it would be unreasonable to release personal affairs information relating to any protective concerns, wellbeing and health information concerning the Applicant’s siblings as well as other</p>

Document No.	Date of Document	Document Description	No. of pages	Agency Decision	OVIC Decision	OVIC Comments
						<p>third parties whose information appear in the documents.</p> <p><b>Section 25:</b> I am satisfied it is practicable to provide the Applicant with an edited copy of the document with exempt information deleted in accordance with section 25.</p>
5.	[Date]		2	Released in full	Released in full	Not subject to review
6.	[Date]		2	Released in full	Released in full	Not subject to review
7.	[Date]	Case note – Consultation re meeting with third party	2	Released in part Section 33(1)	Released in part Sections 33(1), 25	<p><b>Section 33(1):</b> See comments for Document 4.</p> <p><b>Section 25:</b> See comments for Document 4.</p>
8.	[Date]	Case note – Phone call from third party	2	Released in full	Released in full	Not subject to review
9.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review

Document No.	Date of Document	Document Description	No. of pages	Agency Decision	OVIC Decision	OVIC Comments
10.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
11.	[Date]	Case note – Debrief following access	2	Released in part  Section 33(1)	Released in part  Sections 33(1), 25	Section 33(1): See comments for Document 4.  Section 25: See comments for Document 4.
12.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review
13.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review
14.	[Date]	Case note – medical practitioner report	2	Released in part  Section 33(1)	Released in part  Section 33(1), 25	Section 33(1): See comments for Document 4.  Section 25: See comments for Document 4.
15.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review

Document No.	Date of Document	Document Description	No. of pages	Agency Decision	OVIC Decision	OVIC Comments
16.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
17.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
18.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review
19.	[Date]	Case note – Supervised access report	9	Released in part  Section 33(1)	Released in part  Sections 33(1), 25  The following information, which the Agency exempted from release under section 33(1), is not exempt and is to be released:  <ul style="list-style-type: none"> <li>• Page 4: 8<sup>th</sup> and 9<sup>th</sup> paragraph; and</li> <li>• <u>Page 5</u>: 3<sup>rd</sup> and 4<sup>th</sup> paragraphs.</li> </ul>	<p><b>Section 33(1):</b> For the reasons set out in the Notice of Decision above, I have determined it:</p> <ul style="list-style-type: none"> <li>• would be unreasonable to disclose the personal affairs information of third parties, who provided personal and confidential statements to the Agency in the course of its Child Protection investigation, which is unrelated to the Agency’s involvement with the Applicant;</li> <li>• would be unreasonable to release personal affairs information relating to any protective concerns, wellbeing and health information concerning the</li> </ul>

Document No.	Date of Document	Document Description	No. of pages	Agency Decision	OVIC Decision	OVIC Comments
						<p>Applicant's siblings; and</p> <ul style="list-style-type: none"> <li>would not be unreasonable to release the personal affairs information of third parties if it would provide the Applicant with further insight into the Agency's decisions or the final outcome of the investigation with respect to the Applicant.</li> </ul> <p><b>Section 25:</b> See comments for Document 4.</p>
20.	[Date]	Case note – Phone call from third party	2	Released in full	Released in full	Not subject to review
21.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
22.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review
23.	[Date]	Case note – Visit to third party	2	Released in part  Section 33(1)	Released in part  Sections 33(1), 25	<p><b>Section 33(1):</b> See comments for Document 4.</p> <p><b>Section 25:</b> See comments for</p>

<b>Document No.</b>	<b>Date of Document</b>	<b>Document Description</b>	<b>No. of pages</b>	<b>Agency Decision</b>	<b>OVIC Decision</b>	<b>OVIC Comments</b>
						Document 4.
24.	[Date]	Case note – Phone call re medical practitioner report	2	Released in full	Released in full	Not subject to review
25.	[Date]	Case note – Phone call from third party	2	Released in full	Released in full	Not subject to review
26.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
27.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review
28.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review
29.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review

Document No.	Date of Document	Document Description	No. of pages	Agency Decision	OVIC Decision	OVIC Comments
30.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
31.	[Date]	Case note – Phone call re medical practitioner assessment	2	Released in full	Released in full	Not subject to review
32.	[Date]	Case note – Supervised access report	6	Released in part Section 33(1)	Released in part Section 33(1), 25	Section 33(1): See comments for Document 4.  Section 25: See comments for Document 4.
33.	[Date]	Case note – Placement support worker report	3	Released in full	Released in full	Not subject to review
34.	[Date]	Case note – Placement support worker report	2	Released in full	Released in full	Not subject to review
35.	[Date]	Case note – Phone call re progress of [third party]	2	Released in full	Released in full	Not subject to review
36.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review

<b>Document No.</b>	<b>Date of Document</b>	<b>Document Description</b>	<b>No. of pages</b>	<b>Agency Decision</b>	<b>OVIC Decision</b>	<b>OVIC Comments</b>
37.	[Date]	Case note - Placement support worker report first visit	3	Released in full	Released in full	Not subject to review
38.	[Date]	Case note – Phone message from third party	2	Released in part Section 33(1)	Released in part Sections 33(1), 25	Section 33(1): See comments for Document 4.  Section 25: See comments for Document 4.
39.	[Date]	Case note – Phone call from Agency office	2	Released in full	Released in full	Not subject to review
40.	[Date]	Case note – Phone call to Agency Office	2	Released in full	Released in full	Not subject to review



Document No.	Date of Document	Document Description	No. of pages	Agency Decision	OVIC Decision	OVIC Comments
41.	[Date]	Case note – Phone call to third party	2	Released in part Section 35(1)(b)	Released in full	<p><b>Section 35(1)(b):</b> For reasons set out in the Notice of Decision above, I am not satisfied the information the agency exempted from release under section 35(1)(b) is exempt.</p> <p><b>Section 33(1):</b> I am not satisfied it would be unreasonable to release the remaining personal affairs information in the document, where similar information has been released in other documents. Further, I note certain individuals were involved in their professional capacity and the sensitivity of the document has reduced due to the length of time since it was created.</p>
42.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
43.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
44.	[Date]	Case note – Phone call to third party	2	Released in part Section 33(1)	Released in part Sections 33(1), 25	<p><b>Section 33(1):</b> See comments for Document 4.</p> <p><b>Section 25:</b> See comments for</p>

Document No.	Date of Document	Document Description	No. of pages	Agency Decision	OVIC Decision	OVIC Comments
						Document 4.
45.	[Date]	Case note – Phone call to third party	2	Released in part Section 33(1)	Released in part Sections 33(1), 25	Section 33(1): See comments for Document 4.  Section 25: See comments for Document 4.
46.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
47.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
48.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
49.	[Date]	Case note – Supervised access report	9	Released in part Section 33(1)	Released in part Sections 33(1), 25	Section 33(1): See comments for Document 4.  Section 25: See comments for Document 4.

<b>Document No.</b>	<b>Date of Document</b>	<b>Document Description</b>	<b>No. of pages</b>	<b>Agency Decision</b>	<b>OVIC Decision</b>	<b>OVIC Comments</b>
50.	[Date]	Case note – Phone call from third party	2	Released in full	Released in full	Not subject to review
51.	[Date]	Case note – Visit from [description]	2	Released in full	Released in full	Not subject to review
52.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review
53.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review
54.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
55.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
56.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review

Document No.	Date of Document	Document Description	No. of pages	Agency Decision	OVIC Decision	OVIC Comments
57.	[Date]	Case note – Supervised access report	7	Released in part Section 33(1)	Released in part Sections 33(1), 25	Section 33(1): See comments for Document 4.  Section 25: See comments for Document 4.
58.	[Date]	Case note – Phone call to third party	2	Released in full	Released in full	Not subject to review
59.	[Date]	Case note – Phone call from third party	2	Released in full	Released in full	Not subject to review
60.	[Date]	Case note – Doctors certificate	2	Released in part Section 33(1)	Released in part Sections 33(1), 25	Section 33(1): See comments for Document 4.  Section 25: See comments for Document 4.
61.	[Date]	Case note – Phone call re access	2	Released in full	Released in full	Not subject to review