
**ANNUAL
REPORT**
2014
—15

Authorised and published by the Acting Freedom of Information Commissioner
October 2015

© State of Victoria

Freedom of Information Commissioner 2015

This publication is Copyright. No part may be reproduced by any process
except in accordance with the provisions of the *Copyright Act 1968*.

Freedom of Information Commissioner Annual Report 2014-15
ISSN 2202-9761 (Print)

Also published on www.foicommisioner.vic.gov.au
ISSN 2202-9826 (Online)

Printed by On Demand, Port Melbourne
Design & Typesetting by Vetro Design



LETTER OF TRANSMITTAL



To: The Honourable the President of the Legislative Council

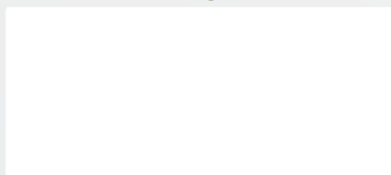
And: The Honourable the Speaker of the Legislative Assembly

I am pleased to present the Annual Report of the Freedom of Information Commissioner for the year ending 30 June 2015 for presentation to Parliament.

In accordance with the requirements of section 64 of the *Freedom of Information Act 1982*, this report contains details for the period 1 July 2014 to 30 June 2015 –

- of the performance and exercise of the FOI Commissioner's functions and powers; and
- on the operation of the Freedom of Information Act across the State.

Yours sincerely,



Michael Ison

Acting Freedom of Information Commissioner



CONTENTS

ACTING COMMISSIONER'S MESSAGE	6	APPENDICES	54
HIGHLIGHTS	8	EXPLANATION OF APPENDICES	55
PART 1		APPENDIX A	
OVERVIEW OF THE OFFICE	11	REQUESTS RECEIVED BY AGENCIES	56
WHO WE ARE	12	APPENDIX B	
WHAT WE DO	12	APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL	84
OUR FOCUS	13	APPENDIX C	
THE ANNUAL REPORT	13	EXEMPTIONS CITED	87
LEGISLATION	15	APPENDIX D	
PART 2		NAMES AND TITLES OF DECISION MAKERS	103
REPORT ON THE OFFICE'S PERFORMANCE	17	APPENDIX E	
REVIEWS OF AGENCY DECISIONS	18	FEES AND CHARGES	121
APPEALS TO VCAT	27		
COMPLAINTS INVESTIGATED	27		
CHARGES CERTIFICATES UNDER SECTION 50(1)(G)	34		
ADVICE, EDUCATION AND GUIDANCE	34		
OUTPUT RESULTS	36		
PART 3			
ABOUT THE OFFICE	37		
THE FOI COMMISSIONER	38		
THE STAFF	38		
GOVERNANCE	39		
PART 4			
REPORT ON OPERATION OF THE FOI ACT IN VICTORIA	41		
ABOUT FOI	42		
GOVERNMENT BODIES COVERED BY FOI	42		
THE STATISTICS IN THIS PART	42		
ACCURACY OF DATA	42		
THE PAST THREE YEARS	43		
2014-15 REQUESTS AND APPEALS	43		
SOURCES OF FOI REQUESTS	47		
TIMELINESS OF AGENCY DECISION MAKING	47		
ACCESS DECISIONS	48		
EXEMPTIONS CITED	49		
APPLICATION FEES AND ACCESS CHARGES	50		
'TOP 30' AGENCIES	50		
FOI ADMINISTRATION	52		



ACTING COMMISSIONER'S MESSAGE

While Freedom of Information is widely accepted as a pillar of good governance and an essential integrity mechanism, the task of improving FOI outcomes for the public remains an ongoing focus of the office of the Freedom of Information Commissioner.

In my experience, the majority of agencies and FOI officers acquit their FOI responsibilities with considerable professionalism and with a great deal of commitment to the object of the FOI Act.

However, the need for improvement never stops, including for our office. We are committed to working with agencies to help them better understand their FOI responsibilities and the public's right of access to government held information.

This is the third Annual Report of the office of the Freedom of Information Commissioner for Victoria. The office commenced operations in December 2012.

First and foremost, I would like to acknowledge the significant contribution of the inaugural Freedom of Information Commissioner, Lynne Bertolini, in establishing and leading the office for the past two and a half years. This third Annual Report of the office reports on a period when Lynne was Commissioner and therefore reflects the work of the office under Lynne's leadership. Lynne's vision was to establish the office as a centre for FOI excellence. I believe Lynne can be well satisfied that the foundations she established has the office well placed in this regard. Lynne's legacy has paved the way for maintaining and improving the public's right to access government held information in Victoria.

The right of the public to access information in the possession of State Government Departments, Local Councils and prescribed authorities is enshrined in the *Freedom of Information Act 1982*.

Under the FOI Act, the office is mandated and empowered to 'extend as far as possible' this right in order to deliver better FOI outcomes for the community.

The object of the FOI Act clearly reflects the sentiments of successive governments that have all linked access to government held information, transparency and openness, to basic democratic principles, good government and accountability.

Over the past 12 months, 33,209 FOI requests were made in Victoria. Of this number, approximately 73% were personal requests, mainly for information relating to the applicants themselves.

As guardians of the FOI Act, the office has a vital role to fulfil.

Since commencement, the office has:

- Received 1,149 review applications, and completed 993 of these; and
- Received 774 complaints, of which 622 have been completed.

Individuals make up about 86% of applicants to the office for review of agency decisions and 88% of complainants.

Our office offers a free, independent and thorough review of agency FOI decisions, something which was not available to applicants prior to the establishment of the office. This high level of informal engagement with applicants and our focus on providing clear and full reasoning has contributed to a reduction in the number of FOI applications to the Victorian Civil and Administrative Tribunal - from 166 in 2012-13, 86 in 2013-14, to 74 in 2014-15.

Our work is a very tangible demonstration of Government integrity. Through the thoroughness and independence of our reviews we actively demonstrate to applicants and complainants that there are appropriate checks and balances on Government

As well as offering practical assistance to agency staff, this approach reinforces the role of FOI as 'everyone's business'.



decision-making in the FOI system. Even where applicants do not receive all the information they seek, our approach often has a restorative effect for those applicants and complainants who may be sceptical of Government or who may not trust the agency they are seeking information from.

Our work focuses on completing a review of the initial agency decision. As part of that work, we engage with applicants to enhance satisfaction by explaining the workings of both the FOI Act and the relevant agency.

We aim to resolve all matters informally. If that fails, we proceed to make an independent decision in which we provide detailed reasoning for that decision.

The emphasis on the informal resolution of matters gained traction in 2014-15, with 48% of all closed files (reviews and complaints) resolved in this manner, an increase from less than 40% in previous years.

The informal processes adopted by our office have become increasingly important in dealing with the volume and complexity of many cases. These processes are also indicative of a greater level of satisfaction among applicants and complainants.

Our function as a source of advice and guidance to agencies has also increased as we continue to develop educational programs and resources designed to lift the capability of agencies across Victoria.

Agencies vary greatly in their size and operations. They also vary in how their FOI functions are organised and managed. For this reason, we recognise the value in tailoring our education and support to the specific needs of agencies in their administration of the FOI Act.

Another of our functions involves conducting an annual survey of all agencies in order to report on the operation of the FOI Act in Victoria.

For the first time, in 2013-14 we undertook a three-year analysis of the agency data, which showed us that requests to the emergency services sector had halved, and requests to Departments and local councils had doubled. In 2014-15, the collated data has shown that the proportion of personal requests has increased, whilst the total number of requests made has decreased as compared to the previous two years.

Over the same period, the level of access on initial requests has remained relatively stable, with between 70 and 72% of requests granted in full, between 24 and 27% granted in part and less than 3% of requests denied in full.

In 2013-14 we also, for the first time, reported on the timeliness of all agencies in making decisions. In 2014-15, 94.5% of requests were processed in 45 days or less.

In 2014-15, a number of new initiatives were introduced to improve operational and behavioural outcomes related to administering the FOI regime in Victoria. In summary, these included:

- The appointment of two Assistant FOI Commissioners to our office. These positions were created pursuant to amendments made to the FOI Act in September 2014. The role of an Assistant FOI Commissioner is, in part, to assist the Freedom of Information Commissioner to conduct reviews and handle complaints.
- Education about FOI and FOI processes were further embedded in the day-to-day operations of our office. Our approach to case management means that we are now able to educate applicants and agencies about FOI processes on a needs basis. This is supported by the significant progress our office has made with developing educational materials for both applicants and agencies. In 2014-15, the office responded to 7,828 enquiries made by phone and email.
- The office moved away from an informational, asymmetrical model of agency education, to a more tailored model of education. This model provides agencies subject to the FOI Act with the opportunity to participate in, and provide input to, a myriad of educational programs relating to FOI and FOI processes in Victoria, including forums, seminars, training, and one-on-one mentoring. These programs are tailored to suit each individual agency's FOI needs and requirements and continue to be provided by the office to agencies, at no cost.
- We delivered education programs to approximately 140 agencies. These sessions were attended by approximately 530 individuals.
- We continued to analyse and evaluate agency data. Whilst our office is obligated to report on FOI operations, from an operational perspective, this data also ensures that our office is in the best position to review and evaluate office efficiencies to strive for continual improvement.
- We finalised the development of a new office-wide case management system, with deployment scheduled for the start of the 2015-16 financial year.

I would like to make special mention of and particularly thank the staff of our office. We are a small team. The staff are incredibly engaged by and committed to making a difference in the lives of Victorians by helping them to access their information, held by Government. This is what drives us each and every day. I sincerely thank each staff member for their support, dedication and hard work.

Finally, I would like to thank my fellow, outgoing Assistant Commissioner, Rachel Westaway. Rachel provided great support to both Lynne and I, and our team with outstanding leadership.



HIGHLIGHTS



The office held the second FOI practitioners forum attended by over **200 people** representing more than 110 different agencies.



There were fewer complaints & reviews received in 2014-15 as compared to 2013-14.



IN 2014 15 AGENCIES REPORTED THAT



The Informal resolution of matters gained traction in 2014-15, with **48% of all closed files** (reviews & complaints) resolved in this manner, an increase from less than 40% in previous years.



IN 2014-15 THE OFFICE RESOLVED

104 Review applications

219 Complaints

through alternative dispute resolution techniques

2014-15



2013-14



■ Review applications
■ Complaints



THE OFFICE COMPLETED OVER

10%

more complaints as compared to 2013-14

The total number of reviews completed is consistent with the previous year.



The number of FOI applications to the Victorian Civil & Administrative Tribunal has reduced throughout the years.

2012-13	166
2013-14	86
2014-15	74

A reduction of this magnitude is likely to contribute a significant saving to the Victorian Government's Civil Justice budget.



At the conclusion of some formal training activities, participants are asked to complete an anonymous evaluation survey on a number of variables.

Approximately

52%

of participants completed the survey

82%

of those rated the relevance of the training as 3 or above on a scale of 1 - 5

87%

noted that they would recommend the training to their colleagues.



In 2014 -15 the office responded to **7,828 enquiries** made by phone & email compared to **6,030** in 2013-14.



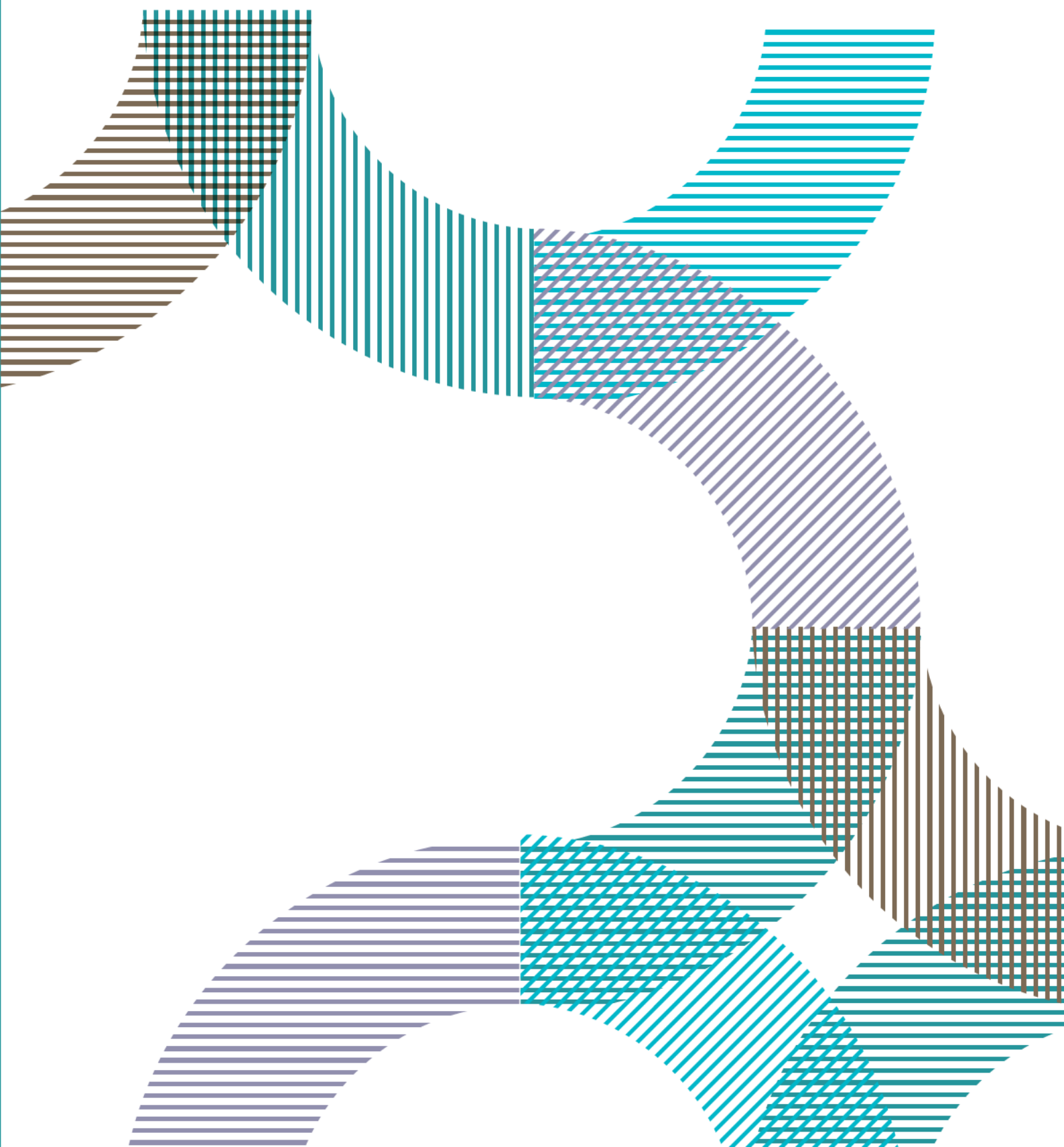
The office delivered presentations & training to government agencies & stakeholder groups throughout the year, including regional sessions in Geelong. These sessions were attended by more than **330 individuals**.

PART



1

OVERVIEW OF THE OFFICE





PART 1 OVERVIEW OF THE OFFICE

WHO WE ARE

The Freedom of Information Commissioner is established under the *Freedom of Information Act 1982* and began operations on 1 December 2012. The office of the Freedom of Information Commissioner is established under the *Public Administration Act 2004* as a special body to assist the FOI Commissioner.

Pursuant to amendments made to the FOI Act in September 2014, Assistant FOI Commissioners positions were created, and two Assistant FOI Commissioners were appointed in October 2014. The role of an Assistant FOI Commissioner is, in part, to assist the FOI Commissioner to conduct reviews and handle complaints.

Amendments to the FOI Act in 2014 have significantly changed the way in which the FOI regime operates in Victoria. In addition to the appointment of Assistant FOI Commissioners, amendments to the FOI Act in 2014 saw a series of efficiencies, including mechanisms for improved opportunities for FOI outcomes for members of the public introduced to the office. Amendments include:

- The delegation of some powers for the FOI Commissioner;
- The ability for the FOI Commissioner to provide a copy of a review application to the agency involved with the applicant's agreement;
- Ability for the FOI Commissioner to accept complaints and review applications outside usual time limits in certain circumstances; and
- Enhanced potential for agencies to make fresh decisions, including on their own initiative.

WHAT WE DO

The FOI Act provides for the following functions and powers of the FOI Commissioner –

- to promote understanding and acceptance by agencies of the Act and its object;
- to conduct reviews of decisions by agencies on requests under the Act;
- to receive and handle complaints in accordance with Part VIA of the Act;
- to provide advice, education and guidance to agencies in relation to compliance with any professional standards;
- to monitor compliance by agencies with those professional standards;
- to provide advice, education and guidance to agencies and the public in relation to the FOI Commissioner's functions;
- in accordance with Division 3 of Part VII of the Act, to report on the operation of the Act;
- at the request of the Minister, to provide advice to the Minister in relation to the operation and administration of the Act; and
- any other functions conferred on the FOI Commissioner by or under the Act or any other Act.

The FOI Commissioner has the power to do all things necessary or convenient to be done in connection with the performance of the FOI Commissioner's functions under the FOI Act.

The FOI Commissioner must have regard to the object of the FOI Act in performing the FOI Commissioner's functions or exercising the FOI Commissioner's powers under the FOI Act.

OUR FOCUS

Our role is to ensure there is a fair and transparent flow of government held information, and that Victorians and the agencies that work on their behalf understand their rights and responsibilities to one another.

Our mission, **‘Helping Victorians access their information’**, is our statement to the public about what we do, and encapsulates what we aim to achieve in our daily work. Our values – fair, transparent, efficient and independent – are the core principles we subscribe to and conduct ourselves by. We will always act with integrity and maintain confidentiality.

Our objectives are –

- to conduct reviews and handle complaints;
- to provide accurate advice and guidance on FOI;
- to engage applicants, agencies and the community; and
- to promote excellence in FOI service delivery.

Our mission, ‘Helping Victorians access their information’,

is our statement to the public about what we do, and encapsulates what we aim to achieve in our daily work



THE ANNUAL REPORT

This Annual Report of the FOI Commissioner is provided in accordance with section 64 of the Freedom of Information Act which provides that the FOI Commissioner must, as soon as practicable after the end of each financial year, prepare an annual report on the operation of the Act during that year. This report contains data provided by agencies across Victoria on their FOI activities for the 2014-15 financial year (see Part 4: Report on Operation of the Freedom of Information Act in Victoria).

A report on the performance and exercise of the FOI Commissioner’s functions and powers under the FOI Act is also included. Legislative changes made to the FOI Act in the last financial year have also been cited in this Annual Report.

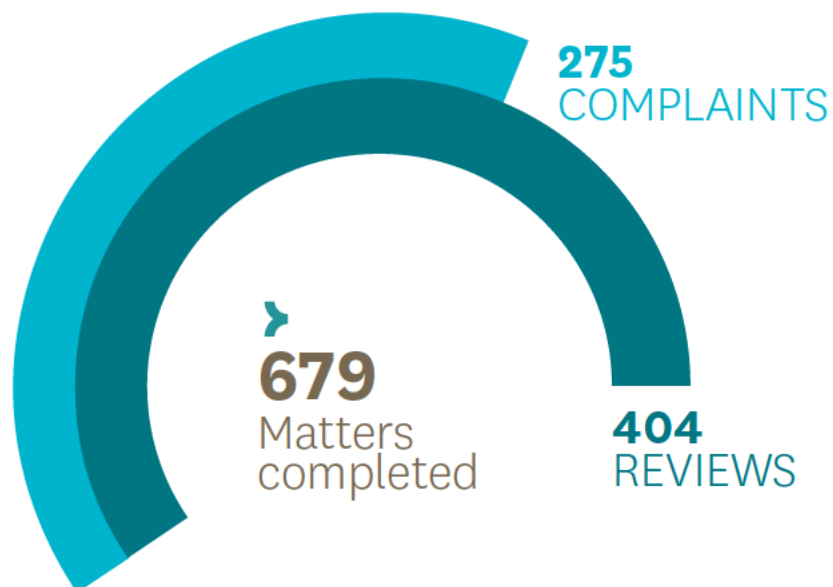
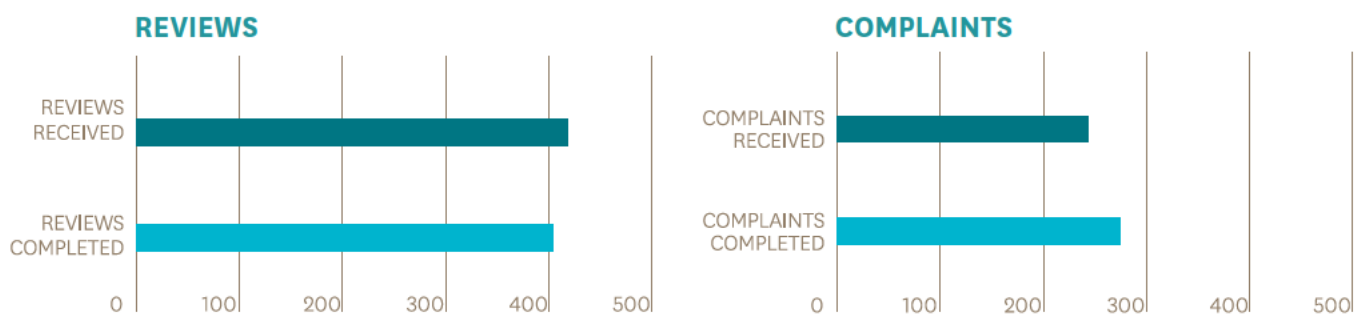
For the purposes of this Annual Report, a reference to the FOI Commissioner includes and means a reference to an Assistant FOI Commissioner, where required by context.



PART 1 OVERVIEW OF THE OFFICE

FOI is everybody's business

REVIEWS AND COMPLAINTS RECEIVED AND COMPLETED IN 2014-15



LEGISLATION

Regulatory changes

There were no changes made to regulations under the *Freedom of Information Act 1982* in 2014-15.

Amendments to the Freedom of Information Act

In August 2014, Parliament passed the *Freedom of Information and Victorian Inspectorate Acts Amendment Act*. This amending Act made a series of changes to the FOI Act that would allow, amongst other things, for the appointment of Assistant FOI Commissioners to assist the office in undertaking its functions as well as provide clarification with respect to a number of procedural matters including time limits and delegations. In October 2014, two Assistant FOI Commissioners were appointed to the office of the Freedom of Information Commissioner.

Significant changes made by the amending Act to the FOI Act in 2014, include:

- Enabling the delegation of some powers by the FOI Commissioner;
- Granting the FOI Commissioner the ability to provide a copy of a review application to the agency involved with the applicant's agreement;
- Providing for the FOI Commissioner to accept complaints and review applications outside usual time limits in certain circumstances; and
- Enhancing the potential for agencies to make fresh decisions, including on their own initiative.

Other amendments to the FOI Act other than by the amending Act include:

- *The Court Services Victoria Act 2014* amended the FOI Act by way of including the Chief Executive Officer of the newly created entity, Court Services Victoria as a Principal Officer. *The Court Services Victoria Act 2014* also amended the *Freedom of Information Act 1982* by way of the creation of section 29B, which provides a new category of exemption for documents of Court Services Victoria that relate to a judicial or quasi-judicial function of a court or VCAT.

- *The Victoria Police Amendment Act 2014* amended the FOI Act by way of adjusting the definition of "department" in the FOI Act to clarify that, in addition to the current reference, "an office" in section 16(1) of *The Public Administration Act 2004*, a body specified in that section is also a department. *The Victoria Police Amendment Act 2014* also made consequential amendments to refer to "Victoria Police" instead of "the police force of Victoria."

- *The Privacy and Data Protection Act 2014* amended the FOI Act in the following ways:

- provided the ability to deal with a complaint referred to the Victorian Commissioner for Privacy and Data Protection by the FOI Commissioner;
- exempted from the privacy regime a document containing personal information which is to be dealt with under the FOI Act and documents which are exempt under section 28 (Cabinet documents) of the FOI Act;
- provided restrictions on the disclosure by VCAT of documents which are exempt under section 28 of the FOI Act; and
- provided that the FOI Act does not apply to a protective data security plan.

- *The Inquiries Act 2014* amended the FOI Act by way of including the FOI Commissioner as a "prescribed authority" for the purposes of the FOI Act, a Royal Commission, a Board of Inquiry, and a Formal Review.

- *The Sex Offenders Registration Amendment Act 2014* amended the FOI Act by way of inserting a new subsection (4) into section 31 to add to the law enforcement documents exemption a new exemption for documents in the Register under section 62 of the *Sex Offenders Registration Act 2004*.

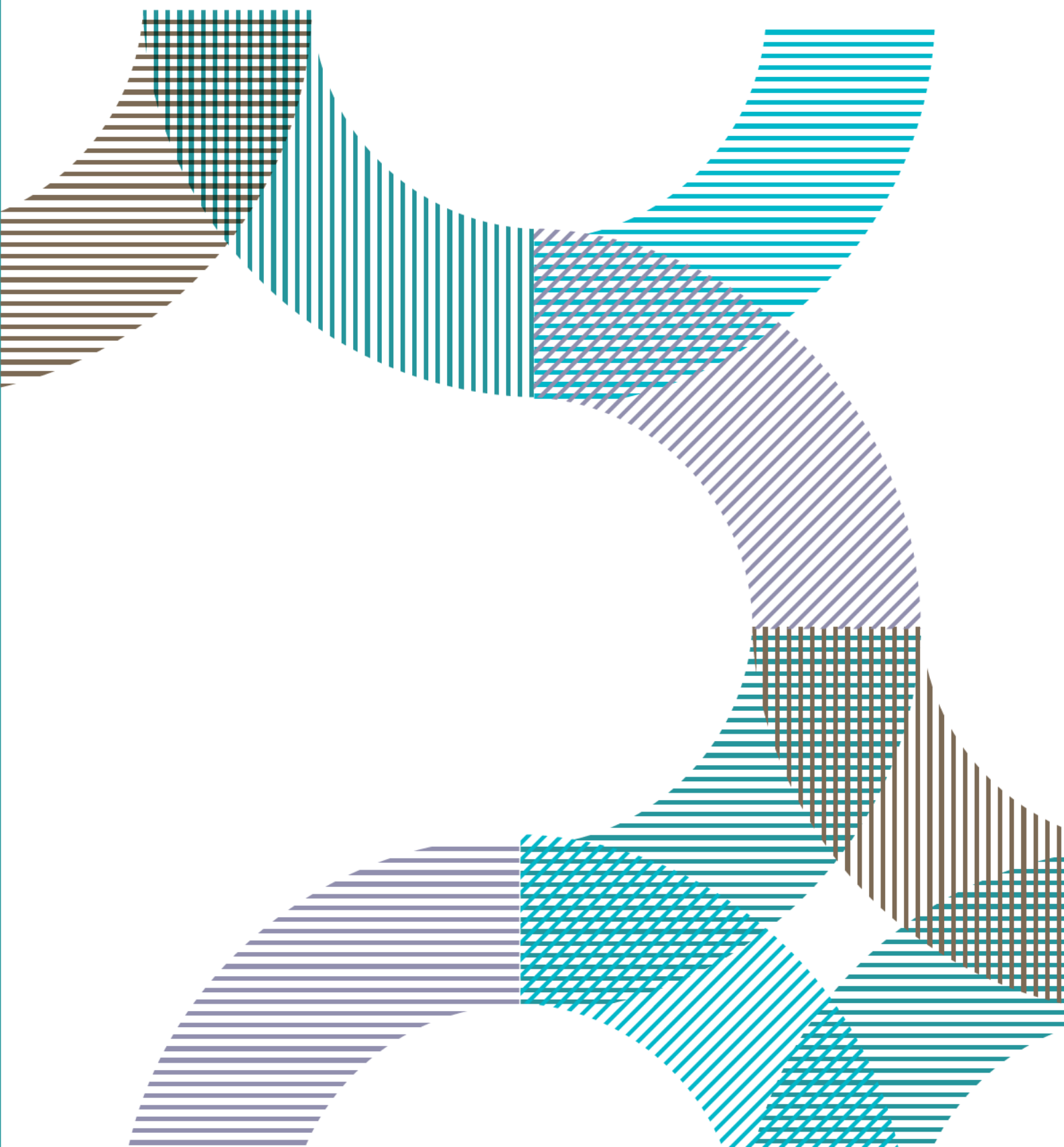
To reiterate, the FOI Act calls for the office to perform its functions and exercise powers with as little formality and technicality as possible. A formal approach to the resolution of reviews and complaints would hinder the office's ability to be effective. It is for this reason that our office relies more on informal processes to influence agencies to fulfil their obligations in the manner that best supports the object of the Act. It is also worth noting that our office relies on the good faith of agencies to comply with FOI requests. The office cannot enforce the compliance of agencies.

PART



2

REPORT ON THE OFFICE'S PERFORMANCE





PART 2 REPORT ON THE OFFICE'S PERFORMANCE

REVIEWS OF AGENCY DECISIONS

An applicant seeking information under FOI may apply to the FOI Commissioner for review of a decision of an agency –

- to refuse access to a document
- to defer access to a document
- not to waive or reduce an application fee
- not to amend a document.

To be valid, an application must –

- be in writing
- identify the agency concerned
- identify the decision to be reviewed
- be made within 28 calendar days of receiving the written notice of the agency's decision.

The FOI Commissioner may determine not to accept an application or may dismiss a review at any stage if –

- the applicant agrees in writing to the review being dismissed
- the application is frivolous, vexatious, misconceived, lacking in substance or not made in good faith
- the applicant has failed to cooperate with the review without reasonable excuse, or the applicant is unable to be contacted despite reasonable attempts
- the FOI Commissioner considers that the review would be more appropriately dealt with by the Victorian Civil and Administrative Tribunal (**VCAT**), or that a review is not appropriate in the circumstances.

After conducting a review of a decision of an agency, the FOI Commissioner or an Assistant FOI Commissioner must make a fresh decision on the original application.

The FOI Act requires the FOI Commissioner to report on the number of applications for review of agency decisions and the FOI Commissioner's decisions on these applications.

The FOI Act provides that initial FOI decisions of agencies related to –

- Cabinet documents
 - documents affecting national security, defence or international relations
 - a decision of a Minister or a principal officer of an agency
- are not reviewable by the FOI Commissioner. Applications for review of these decisions must be made to VCAT.

Victorian Civil and Administrative Tribunal

55 King Street
Melbourne VIC 3000
GPO Box 5408
Melbourne VIC 3001
Website: www.vcat.vic.gov.au
Phone: (03) 9628 9755

Applications received

In 2014-15, the office received 417 applications for review of agency decisions, which represents 1.25% of all FOI requests made between 1 July 2014 and 30 June 2015.

The initial FOI decisions that resulted in review applications were made by a total of 100 different agencies, which represents approximately 54% of the 185 agencies that reported making an initial FOI decision to grant access in part, or to deny access in full.

143 applications for review were carried over from 2013-14.

Agencies whose decisions were the subject of applications for review received in 2014-15

AGENCIES A - D	AGENCIES E - N	AGENCIES O - Z
Alfred Health	East Gippsland Shire Council	Office of the Chief Investigator, Transport Safety
Alpine Shire Council	Eastern Health	Parks Victoria
Ambulance Victoria	Environment Protection Authority	Peninsula Health
Austin Health	Glen Eira City Council	Port of Melbourne Corporation
Bendigo Health Care Group	Goulburn Valley Health	Public Record Office Victoria
Buloke Shire Council	Goulburn-Murray Rural Water Corporation	Public Transport Development Authority t/a Public Transport Victoria
Calvary Health Care Bethlehem	Greater Shepparton City Council	Racing Victoria Limited
Cancer Council Victoria	Health Purchasing Victoria	RMIT University
Cardinia Shire Council	Heritage Council of Victoria	Rural City of Wangaratta
City of Ballarat	Hume City Council	South West Healthcare
City of Boroondara	Independent Broad-based Anti-corruption Commission	St Vincent's Health
City of Casey	Indigo Shire Council	Swinburne University of Technology
City of Darebin	La Trobe University	Taxi Services Commission
City of Greater Bendigo	Latrobe City Council	The Roads Corporation t/a VicRoads
City of Greater Geelong	Latrobe Regional Hospital	The Royal Children's Hospital
City of Melbourne	Legal Services Board	The Royal Society for the Prevention of Cruelty to Animals (Victoria)
City of Port Phillip	Legal Services Commissioner	The University of Melbourne
City of Stonnington	Linking Melbourne Authority	Transport Accident Commission
City of Whittlesea	Lower Murray Water	Urban Renewal Authority Victoria t/a Places Victoria
Commissioner for Privacy and Data Protection	Macedon Ranges Shire Council	V/Line Corporation
Country Fire Authority	Maribyrnong City Council	Victoria Legal Aid
Court Services Victoria	Maroondah City Council	Victoria Police
Deakin University	Melbourne Health	Victoria University
Department of Economic Development, Jobs, Transport & Resources	Melton City Council	Victorian Building Authority
Department of Education and Early Childhood Development*	Mercy Public Hospitals Incorporated	Victorian Rail Track t/a VicTrack
Department of Education & Training	Merit Protection Boards	Victorian Registration and Qualifications Authority
Department of Environment and Primary Industries*	Mildura Rural City Council	Victorian WorkCover Authority t/a WorkSafe Victoria
Department of Environment, Land, Water & Planning	Monash Health	Western Health
Department of Health & Human Services	Moonee Valley City Council	William Angliss Institute of TAFE
Department of Justice & Regulation	Moreland City Council	Yarra City Council
Department of Premier and Cabinet	Mornington Peninsula Shire	Yarra Ranges Shire Council
Department of State Development, Business and Innovation*	Murrindindi Shire Council	
Department of Transport, Planning and Local Infrastructure*	Nillumbik Shire Council	
Director, Transport Safety (Transport Safety Victoria)	Northeast Health Wangaratta	
	Northern Health	

* Due to Machinery of Government changes on 1 January 2015, these departments were merged and/or renamed. For completeness, all agencies that were subject to review have been listed using their name at the time of receipt of the matter.



PART 2 REPORT ON THE OFFICE'S PERFORMANCE

Profile of applicants

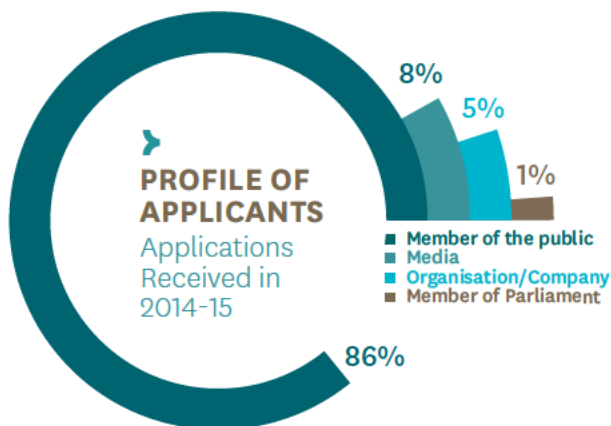
Applicants seeking review of decisions made on their FOI applications fell into four broad categories –

- members of the public (individuals)
- Members of Parliament
- the media
- organisations.

Individual members of the public made 359 requests, and were the overwhelming majority of applicants seeking review of agency decisions (86%). Members of Parliament made 5 (1%), the media made 33 (8%) and organisations made 20 (5%) requests for review of initial FOI decisions by agencies.

The categories of documents sought by individuals were broad-ranging including –

- education records
- employment-related matters
- medical records
- motor vehicle accident records
- Police records
- Corrections records
- property and planning matters
- workplace accident records
- local government decisions.



Review Outcomes

- **104** resolved informally
- **218** fresh decisions
- **27** dismissed without agreement
- **55** outside jurisdiction

Case Study

Agency unwilling to assist the FOI Commissioner

An applicant applied to us for review of a decision to refuse access, in full, to a large number of documents, contained in four binders. Due to the complexity of the matter and the volume of documents, it was not possible for our office to complete the review within 30 days.

As provided for under the FOI Act, the applicant's agreement to several extensions of time was sought and given. The agency, through its representative, questioned the validity of the review and the jurisdiction of our office to continue to handle the matter.

After exchanges of correspondence between the agency and the FOI Commissioner on the issue of jurisdiction, the agency ultimately refused to participate further in the review.

The agency's unwillingness to continue to assist the FOI Commissioner in accordance with the object of the FOI Act caused further delay in the review process for the applicant. The matter remained open at the end of this financial year.



Outcomes

Of the 143 applications for review carried over from 2013-14, 134 were completed this financial year. Three of the matters remaining to be finalised were each held over at the request of the applicants. A further six matters have not been completed due to complexities with the documents under review. In total, 404 reviews were completed in 2014-15.

There were 55 applications that were not accepted as the application was received out of time or the application related to a matter that fell outside the FOI Commissioner's jurisdiction.

Applicants withdrew their matters following preliminary inquiries by the office in 84 cases*.

During the course of a review, an agency has the option to revoke its original decision, reconsider the documents and make a fresh decision. The applicant then has the opportunity to either agree with the fresh decision and finalise the review, or disagree with the fresh decision and continue with the review.

Applicants agreed with a fresh decision in 15 cases*. One matter was finalised when the agency's fresh decision fell outside the FOI Commissioner's jurisdiction*.

The FOI Commissioner made a total of 218 fresh decisions after conducting a review, with more than 82% being made within 30 days of receipt of the application or other period agreed by the applicant.

Applicants agreed to extensions of time in a total of 320 reviews and agreed to 542 extensions of time in total. Reasons for extensions included the late lodgement of submissions, the significant number of documents involved, the complexity or sensitivity of the documents and their contents, and in certain cases, the need for the FOI Commissioner to attend the agency to inspect the documents. Extensions were also required in certain cases where the agency took a prescriptive approach to the review provisions in the FOI Act.

Of the 218 fresh review decisions made by the FOI Commissioner, 124 were the same as the agency decision and 94 decisions differed (either in full or in part).

A total of 31 applications for review were dismissed by the FOI Commissioner under section 49G of the Freedom of Information Act –

- four were dismissed with the applicant's agreement*
- six were dismissed on the ground the FOI Commissioner considered a review was not appropriate in the circumstances
- 17 were dismissed as the FOI Commissioner considered the review would be more appropriately dealt with by VCAT
- four were dismissed on the ground that the FOI Commissioner was unable to contact the applicant following reasonable attempts.

As at 30 June 2015, 156 review applications remain to be finalised.

Case Study

Withdrawn following clarification

An applicant applied for review of an agency's decision to refuse access to certain parts of documents. Our office discussed the original request with the applicant in order to find out more about the specific types of information he was seeking.

On examining the agency's documents, we saw that the information claimed exempt by the agency was not the information that the applicant was seeking. We found that the information being sought had either already been provided to the applicant, or was available through other means outside the FOI Act.

After discussion and clarification with the agency and the applicant, the applicant withdrew his application for review and stated that he was pleased with the assistance that our office had provided.

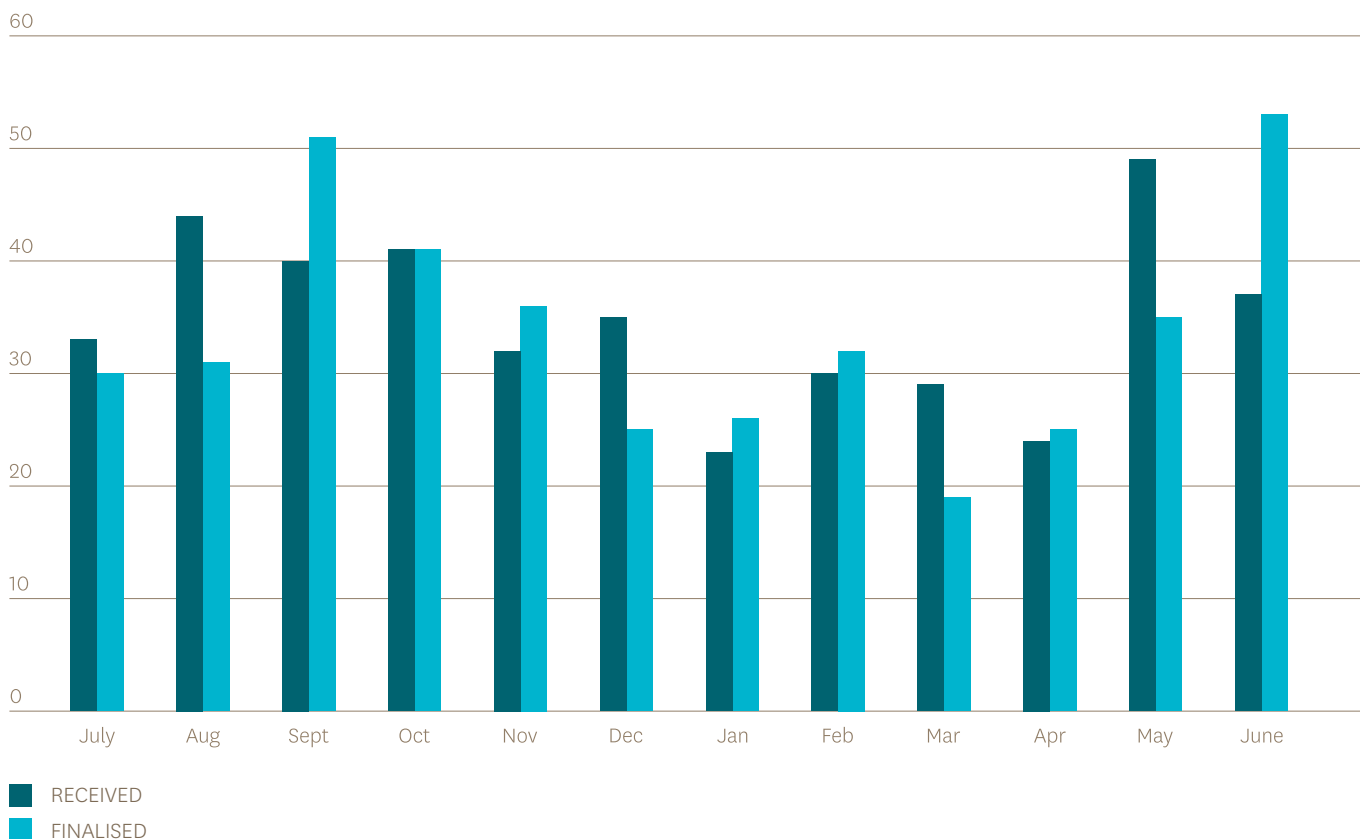


* Although these results are recorded differently based on different provisions in the Act, all of these matters were resolved informally through the use of alternative dispute resolution techniques.



PART 2 REPORT ON THE OFFICE'S PERFORMANCE

Applications for review received and finalised by month



“I thank [staff member and decision maker] for their outstanding service on this matter – they have been very considerate, thorough, understanding, courteous and open-minded in considering this matter fully and in formulating the decision. I can see that a great deal of care has gone into the decision, both in reasoning the decision and in writing it... The people of Victoria are so fortunate to have the Office of the FOI Commissioner to oversee correct administration of the FOI Act... it was important to me for the decision to be fair, in the public interest and legally well-considered” – *Applicant for review*



➤ Making it easier to lodge requests

At FOI Online, the Victorian community can make electronic FOI requests to participating agencies. Currently, there are 16 agencies using the system, including all Victorian Government departments, Victoria Police, Ambulance Victoria and WorkSafe Victoria. The Freedom of Information Commissioner and Victorian Ombudsman also participate.

FOI Online (www.foi.vic.gov.au) enables the payment of application fees and the attachment of documents in support of an application, such as proof of identity for personal requests or proof of hardship where a waiver of the application fee is sought. The system has supported the lodging of more than 3,000 FOI requests since 2012.

FOI Online makes it easier for applicants to make requests and more efficient for agencies in managing those requests.

This online functionality, managed by the Department of Justice & Regulation, is open to any Victorian agency wishing to participate. Those agencies receiving regular FOI requests should consider whether joining FOI Online or adopting an alternative online functionality can assist the Victorian community to better access its information.

The system can support agencies in meeting the requirements of the 2014 *Freedom of Information Professional Standards*, which set overarching principles to steer agencies' conduct in their handling of FOI matters. Interested agencies can contact the Department of Justice & Regulation on (03) 8684 0063.



PART 2 REPORT ON THE OFFICE'S PERFORMANCE

Decisions made and applications dismissed

AGENCY	DECISION (SAME*)	DECISION (DIFFERED**)	APPLICATION DISMISSED
Alfred Health	1		
Ambulance Victoria		2	1
Austin Health			1
Bayside City Council		1	
Bendigo Health Care Group		1	
Campaspe Shire Council		1	
Cancer Council Victoria	1		
Cardinia Shire Council		2	
City of Boroondara		1	
City of Casey		2	
City of Darebin	1		
City of Greater Bendigo	2		
City of Greater Geelong		1	
City of Melbourne		1	
City of Port Phillip	1		
City of Stonnington			1
Commissioner for Privacy and Data Protection		1	
Country Fire Authority			1
Court Services Victoria	1		
Deakin University		1	
Department of Economic Development, Jobs, Transport & Resources		1	
Department of Education and Early Childhood Development***	1	3	
Department of Education & Training	1	4	1
Department of Environment and Primary Industries***	4	1	
Department of Environment, Land, Water & Planning		1	
Department of Health & Human Services	5		3
Department of Health***	1	4	
Department of Human Services***	2	2	
Department of Justice & Regulation	5	3	1
Department of Justice***	10		
Department of Premier and Cabinet	2	2	
Department of State Development, Business and Innovation***		1	
Department of Transport, Planning and Local Infrastructure***	1	3	1
Eastern Health	3		1
Glen Eira City Council			1
Greater Shepparton City Council			1
Indigo Shire Council		1	
Latrobe Regional Hospital		1	
Legal Services Board			1
Legal Services Commissioner			5

AGENCY	DECISION (SAME*)	DECISION (DIFFERED**)	APPLICATION DISMISSED
Macedon Ranges Shire Council		2	
Maribyrnong City Council	1		
Maroondah City Council	2		
Melbourne Health	1	2	
Melbourne Water		1	
Mercy Public Hospitals Incorporated	2	3	
Merit Protection Boards	1	1	
Monash Health	1	1	
Mornington Peninsula Shire		1	
Northeast Health Wangaratta			1
Northern Health		1	
Office of Public Prosecutions	1		
Peninsula Health	2		
PrimeSafe	1		
Public Transport Development Authority t/a Public Transport Victoria	1	3	
Racing Victoria Limited	1		
RMIT University			1
Rural City of Wangaratta	1		
South West Healthcare	1		
St Vincent's Health	1	1	
Taxi Services Commission		1	
The Roads Corporation t/a VicRoads	7		
The Royal Children's Hospital	1		
Transport Accident Commission	2	2	
Victoria Legal Aid	1	1	
Victoria Police	48	22	3
Victorian Building Authority		1	
Victorian Equal Opportunity & Human Rights Commission			1
Victorian Government Solicitor		1	
Victorian Multicultural Commission	1	1	
Victorian Rail Track t/a VicTrack		1	
Victorian Registration and Qualifications Authority		2	
Victorian WorkCover Authority t/a WorkSafe Victoria	2	2	5
Western Health		1	
William Angliss Institute of TAFE	1		
Yarra City Council	1	2	1
Yarra Ranges Shire Council	1		
TOTALS	124	94	31

* 'Same' means the level of access to information granted was the same as the decision of the agency.

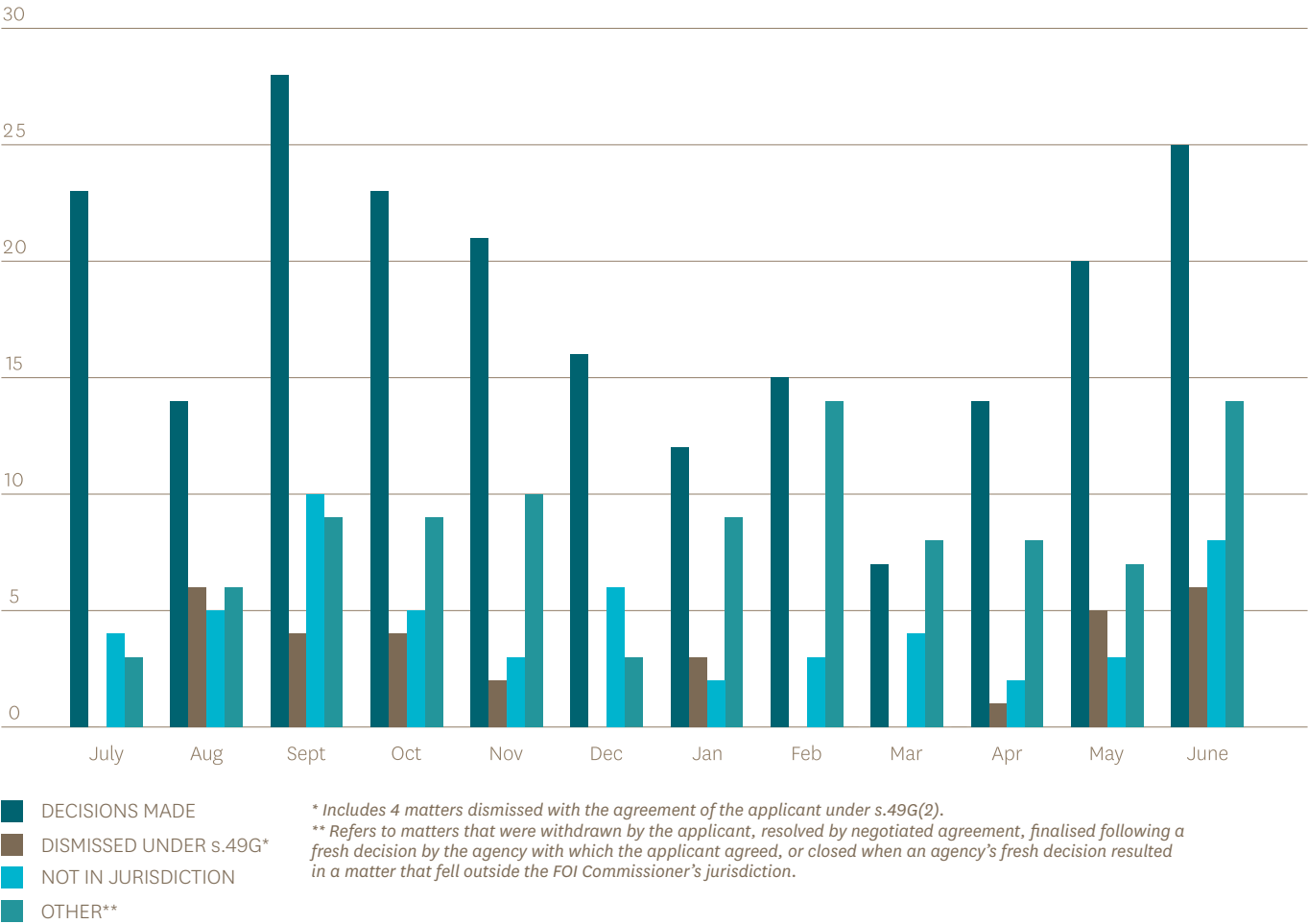
** 'Differed' means the decision resulted in additional information being provided to an applicant, compared to the decision of an agency.

*** Due to Machinery of Government changes on 1 January 2015, these departments were merged and/or renamed. For completeness, all agencies that were subject to review have been listed using their name at the time of completion of the matter.



PART 2 REPORT ON THE OFFICE’S PERFORMANCE

Review outcomes by month



“Please pass on my thanks to [staff member] and the FOI Commissioner for handling this case in a fair and professional manner” – Applicant for review



“I thank you for your efforts and wish to state that you and your department are the most helpful section of Government that I have dealt with. It is very unfortunate that you are not given more power to force [agencies] to conform with the Spirit of the Act... Many thanks for your efforts.” – Complainant



APPEALS TO VCAT

An applicant or agency may apply to VCAT for review of most fresh decisions made by the FOI Commissioner under section 49P and dismissals by the FOI Commissioner under section 49G. An agency is required to notify the FOI Commissioner if an application for review is lodged at VCAT.

In 2014-15, four agencies appealed nine decisions made by the FOI Commissioner to VCAT. As at 30 June 2015, three matters were set aside, three matters were withdrawn, the decision in one matter was affirmed, and two matters remained outstanding.

A business undertaking also sought review of one decision by the FOI Commissioner to release commercial information. This matter was set aside during this reporting period.

In 2014-15, applicants appealed decisions of the FOI Commissioner to VCAT in 43 instances. As at 30 June 2015, 12 matters were withdrawn, four matters were struck out, one matter was concluded when the applicant failed to appear, and one matter was referred back to the agency for re-processing. 25 matters remained outstanding.

It is noted that these numbers may differ from any figures reported by VCAT or by agencies. The provisions of the FOI Act requiring an agency to notify this office of all relevant appeals to VCAT was only in force for part of this financial year. Accordingly, this office was not able to determine, with certainty, the complete number of relevant matters commenced at VCAT.

COMPLAINTS INVESTIGATED

A complaint may be made to the FOI Commissioner about –

- an action taken or failed to be taken by an agency, including a decision that a document does not exist or cannot be located
- a delay by a Minister in dealing with a request
- an action taken or failed to be taken by a Minister in making a decision to –
 - defer access to a document, or

- disclose a document that is claimed to be exempt under section 33 of the Act (documents affecting personal privacy) or section 34 (documents relating to trade secrets or other business, commercial or financial matters).

To be valid, a complaint must –

- be made in writing
- set out the nature of the complaint
- identify the agency or Minister concerned
- be made within 60 calendar days after the action or conduct complained of occurred.

The Act provides that the FOI Commissioner may determine not to accept a complaint or may dismiss a complaint at any stage on any of the following grounds –

- the action taken or failed to be taken by an agency falls outside the Act
- the complaint was made out of time, or is frivolous, vexatious, misconceived, lacking in substance or not made in good faith
- the complainant has the right to make a complaint to another body and has not exercised that right, or does not have sufficient interest in the subject matter of the complaint
- the FOI Commissioner considers that a complaint is not appropriate in the circumstances, or after making reasonable attempts, is unable to contact the complainant.

The Act requires the FOI Commissioner to report on the number of complaints made to the FOI Commissioner.

Complaints made

In 2014-15, the FOI Commissioner received 243 complaints in relation to FOI requests received by 72 agencies, which represents approximately 24% of the 298 agencies and Ministers that reported receiving a FOI request.

184 complaints were carried over from 2013-14.



PART 2 REPORT ON THE OFFICE'S PERFORMANCE

Agencies and Ministers who were the subject of complaints received in 2014-15

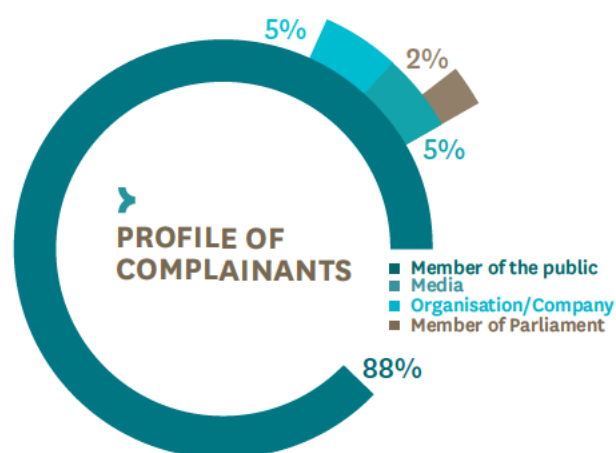
AGENCIES A - D	AGENCIES E - P	AGENCIES R - Z
Alfred Health	Eastern Health	Racing Victoria Limited
Ambulance Victoria	Environment Protection Authority	St Vincent's Health
Ballarat Health Services	Frankston City Council	Stawell Regional Health
Barwon Health	Glen Eira City Council	Taxi Services Commission
Bayside City Council	Goulburn Valley Health	The Roads Corporation t/a VicRoads
Bendigo Health Care Group	Goulburn-Murray Rural Water Corporation	The Royal Children's Hospital
Brimbank City Council	Greater Shepparton City Council	The University of Melbourne
Buloke Shire Council	Health Services Commissioner	Transport Accident Commission
Calvary Health Care Bethlehem	Hume City Council	Victoria Legal Aid
Cardinia Shire Council	Latrobe Regional Hospital	Victoria Police
City of Boroondara	Lower Murray Water	Victoria University
City of Casey	Melbourne Health	Victorian Building Authority
City of Darebin	Melton City Council	Victorian Rail Track t/a VicTrack
City of Greater Bendigo	Monash Health	Victorian WorkCover Authority t/a WorkSafe Victoria
City of Melbourne	Moreland City Council	West Gippsland Healthcare Group
City of Port Phillip	Murrindindi Shire Council	Western Health
City of Stonnington	Nillumbik Shire Council	Wimmera Regional Library Corporation
City of Whittlesea	Northeast Health Wangaratta	Yarra City Council
Country Fire Authority	Parks Victoria	Yarra Ranges Shire Council
Court Services Victoria	Peninsula Health	
Dental Health Services Victoria	Public Transport Development Authority t/a Public Transport Victoria	
Department of Education and Early Childhood Development*		
Department of Education & Training		
Department of Environment and Primary Industries*		
Department of Environment, Land, Water & Planning		
Department of Health & Human Services		
Department of Justice & Regulation		
Department of Premier and Cabinet		
Department of State Development, Business and Innovation*		
Department of Transport, Planning and Local Infrastructure*		
Department of Treasury and Finance		
Disability Services Commissioner		

* Due to Machinery of Government changes on 1 January 2015, these departments were merged and/or renamed. For completeness, all agencies that were complained about have been listed using their name at the time of receipt of the matter.

Profile of complainants

Members of the public were the overwhelming majority of complainants, lodging 212 complaints, accounting for 88% of total complaints received. Members of Parliament made 6 complaints accounting for 2% of total complaints received. The media made 13 complaints accounting for 5% of total complaints received. Organisations made 12 complaints, accounting for 5% of total complaints received.

The most common type of complaint related to a decision that a document did not exist or could not be located (71). A significant number of complaints related to delays in processing FOI requests within the 45 day statutory time limit (54). Complaints regarding other matters accounted for 118 complaints made to the office.



Complaint outcomes

Of the 184 complaints carried over from 2013-14, 160 were completed this financial year. Two matters were held over at the request of the complainants. A further 22 matters remained outstanding due to the complexity of those matters. In total, 275 complaints were finalised in 2014-15.

33 complaints were not accepted or were outside the FOI Commissioner's jurisdiction.

In resolving complaints, the office of the FOI Commissioner undertook an educative approach with the agencies and applicants concerned.

In this way, the FOI Commissioner was able to resolve complaints informally rather than by conducting a formal investigation. A total of 219 complaints were resolved informally. 23 complaints were dismissed by the FOI Commissioner under section 61B of the FOI Act.

As at 30 June 2015, 152 complaints remain to be finalised and are to be carried over to the 2015-16 reporting period.

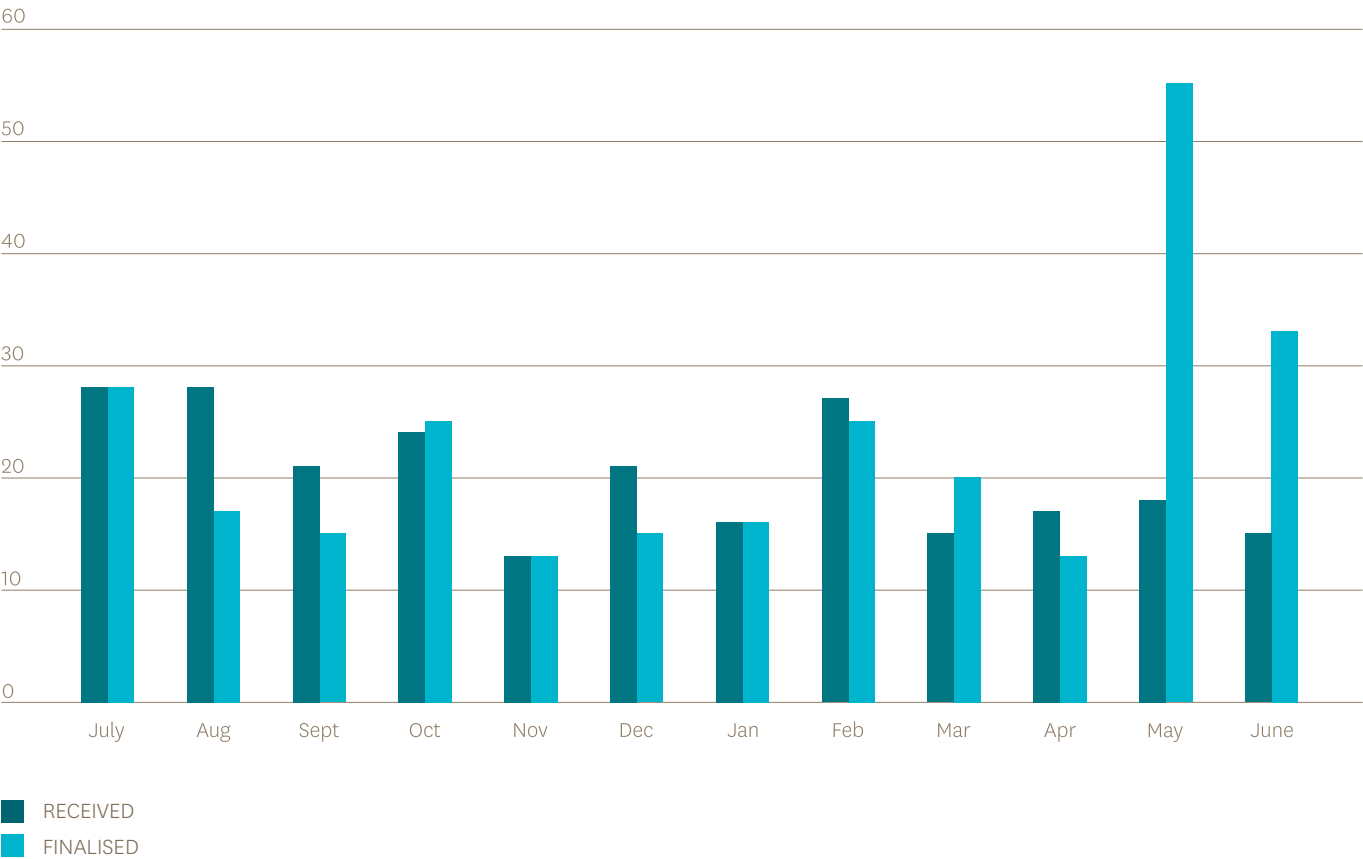
Recommendations made under Part VIA

Under Part VIA of the Act, the FOI Commissioner, after considering a complaint and any submissions and documents received in relation to the complaint, may make any recommendations to the agency or the Minister that the FOI Commissioner considers appropriate. The FOI Commissioner made no such recommendations in the period of this report.



PART 2 REPORT ON THE OFFICE’S PERFORMANCE

Complaints received and finalised by month



“I can confirm to you that I do not require any further action from the FOI Commissioner and that this matter is concluded.

I would like to thank you and your staff for your valuable consultative services, the professionalism that was exercised and the outcomes that were achieved” – *Complainant*



Complaints completed and outcomes

AGENCY/MINISTER	RESOLVED INFORMALLY	NOT ACCEPTED	DISMISSED
Ambulance Victoria	4		
Banyule City Council		1	
Barwon Health	2	1	
Bayside City Council	3	1	
Bendigo Health Care Group			1
Calvary Health Care Bethlehem	1		
Campaspe Shire Council	1		
City of Boroondara	2		
City of Casey	2	1	1
City of Darebin	1		
City of Greater Bendigo	1		
City of Greater Geelong		1	
City of Melbourne	1		
City of Monash	1		1
City of Port Phillip		1	
City of Stonnington	6		
Country Fire Authority	1		
Court Services Victoria			1
Dental Health Services Victoria	1		
Department of Education and Early Childhood Development*	12		1
Department of Education & Training	2		
Department of Environment and Primary Industries*	4	2	1
Department of Health & Human Services	23	2	2
Department of Justice & Regulation	14	3	2
Department of Premier and Cabinet	2		
Department of State Development, Business and Innovation*	5		
Department of Transport, Planning and Local Infrastructure*	7		3
Disability Services Commissioner	2	1	
Eastern Health	5	1	1
Frankston City Council	2		
Goulburn-Murray Rural Water Corporation			1
Greater Shepparton City Council	1		
Health Services Commissioner	1		
Hume City Council	3	2	
La Trobe University	2		
Latrobe Regional Hospital	2		
Legal Services Commissioner	1		
Linking Melbourne Authority	1		
Lower Murray Water		1	
Macedon Ranges Shire Council	2		
Manningham City Council	1		
Maroondah City Council	1		
Melbourne Health	1		



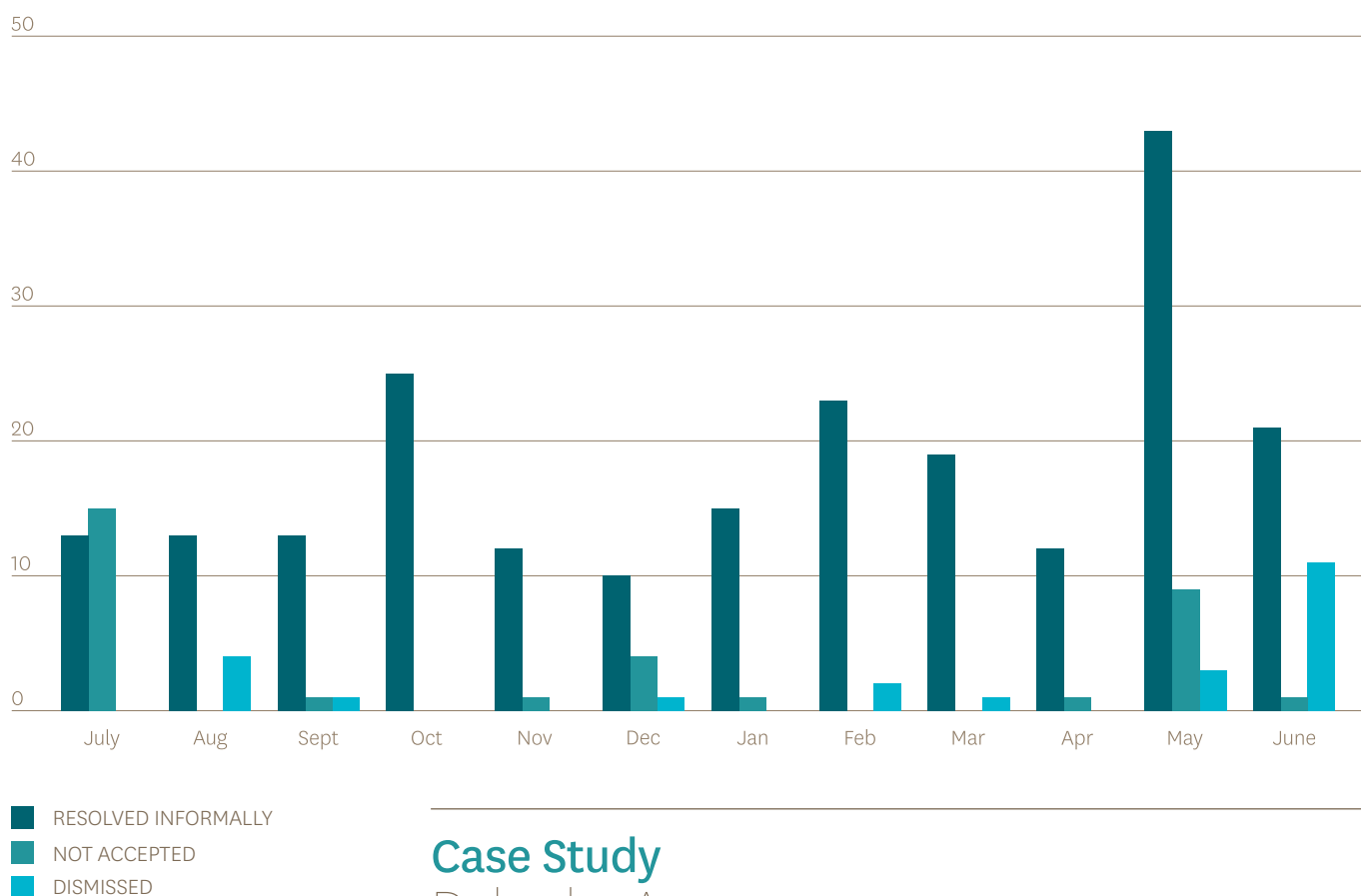
PART 2 REPORT ON THE OFFICE'S PERFORMANCE

Complaints completed and outcomes (continued)

AGENCY/MINISTER	RESOLVED INFORMALLY	NOT ACCEPTED	DISMISSED
Melton City Council	2		
Merit Protection Boards			1
Monash Health	1	1	
Moorabool Shire Council	2		
Murrindindi Shire Council		1	
Nillumbik Shire Council	1		
Northeast Health Wangaratta	1		
Northern Health			1
Peninsula Health	3	1	
Public Transport Development Authority t/a Public Transport Victoria	1	1	
Pyrenees Shire Council	1		
Racing Victoria Limited	3		
St Vincent's Health	5	1	
State Revenue Office	1		
Swinburne University of Technology	1		
Taxi Services Commission	1		
The Roads Corporation t/a VicRoads	19		
The Royal Children's Hospital			1
The University of Melbourne	1	1	
Transport Accident Commission	1	1	
Urban Renewal Authority Victoria t/a Places Victoria	1		
VicForests	2		
Victoria Police	28	1	2
Victorian Building Authority	2		1
Victorian Multicultural Commission	1		
Victorian Rail Track t/a VicTrack	1		
Victorian WorkCover Authority t/a WorkSafe Victoria	12	2	1
West Gippsland Healthcare Group	1		
Wimmera Health Care Group	1		
Wimmera Regional Library Corporation	1		
Yarra City Council	3		1
Yarra Ranges Shire Council		1	
Agency not within jurisdiction or not specified	1	4	
TOTALS	219	33	23

* Due to Machinery of Government changes on 1 January 2015, these departments were merged and/or renamed. For completeness, all agencies that were complained about have been listed using their name at the time of completion of the matter.

Complaints outcomes by month



Case Study

Delay by Agency

Our office received a complaint regarding delay by an agency in processing the applicant's request. The agency initially promised the complainant that she should expect to receive a response to her FOI request within 45 days, as provided for by the FOI Act.

Over the following eight months, we contacted the agency on more than 11 occasions. Various commitments were made by the agency to start processing, or finish processing, the request. To date, the agency has not processed the FOI request and the complainant has declined to participate in conciliation as she considers it would be futile in the circumstances.





PART 2 REPORT ON THE OFFICE'S PERFORMANCE

CHARGES CERTIFICATES UNDER SECTION 50(1)(g)

In making an initial FOI decision to release a document in full or in part, agencies may require an applicant to pay an access charge. Access charges relate to copying documents, providing access in alternate forms, the supervision of access to documents, search costs and generating documents from electronic data.

An applicant may apply to VCAT under section 50(1)(g) of the FOI Act, for a review of the charge to be paid for access to a document, whether or not the applicant has already paid the charge. Such an application for review of the access charge can only be made if the FOI Commissioner has certified that the matter is one of significant importance for VCAT to consider.

Of the 11 requests for a charges certificate received in 2014-15, eight requests were made by an individual and three were made by a Member of Parliament. Three requests for a charges certificate were carried over from 2013-14.

Of these requests, two charges certificates were issued, one charges certificate was not issued, two requests were withdrawn by the applicant and two requests were resolved informally.

Seven requests are pending as at 30 June 2015.

ADVICE, EDUCATION AND GUIDANCE

The FOI Commissioner's responsibilities include providing advice, education and guidance to agencies and the public in relation to the FOI Commissioner's functions.

The FOI Act also requires the FOI Commissioner to promote understanding and acceptance by agencies of the object of the Act.

Our strategic approach is to use every interaction with an applicant or an agency or a member of the public to explain how FOI operates, how the FOI Act is administered, what the FOI Commissioner's role is and what an agency's responsibilities are. In this way, activities aimed at promoting understanding, and acceptance by agencies, of the object of the Act are integrated into the processes adopted by the FOI Commissioner to meet the statutory obligations in conducting reviews and handling complaints. This approach instils a culture of knowledge sharing into everything we do.

Formal education, training and guidance activities undertaken by the FOI Commissioner throughout this period include –

- The second FOI Practitioners Forum, including various guest speakers, breakout panel sessions, a workshop for inexperienced FOI officers and opportunities for networking
- The FOI Commissioner delivered presentations and training to several agencies, and addressed attendees of the Leo Cussen Centre for Law Freedom of Information Conference
- The FOI Commissioner delivered an FOI awareness session to new Ministerial staff
- Staff of the office delivered six education and training sessions to the Victorian Public Service Graduate Recruit Program attended by 100 graduates.

At the conclusion of some formal training activities, participants are asked to complete an anonymous evaluation survey on a number of variables including relevancy, suitability and overall rating. Approximately 52% of participants completed the survey with 82% of those rating the relevance of the training on a scale of 1 – 5 as 3 or above and 87% noting that they would recommend the training to their colleagues.

FOI Practitioners Forum

Following the success of our inaugural FOI Practitioners Forum in 2014, the FOI Commissioner was pleased to host over 200 FOI Practitioners from more than 100 agencies around Victoria at the second FOI Practitioners Forum held in Melbourne in June, 2015.

The Forum opened with a keynote address from the FOI Commissioner which focused on the public right to access information in Victoria, lessons learned from dealing with FOI requests, and the Commissioner's vision for the future of public access to information in Victoria.

The Commissioner's address was followed by a presentation comparing the Victorian FOI regime with similar systems in all other Australian jurisdictions and New Zealand. This was followed by a presentation demonstrating how various problems faced by agencies may be overcome using a best practice approach.

At the second Practitioners Forum, the office also launched its first series of resources designed to assist agencies with various aspects of administration of the FOI Act. It required a significant commitment from the office to produce these educational resources. These resources cover a variety of topics, including a template agency decision letter, and can be downloaded from the FOI Commissioner's website.

Participants then had the opportunity to attend one of three break-out sessions designed to give further insight into specific exemptions under the FOI Act. One session provided back-to-basics training for new or inexperienced FOI practitioners on the personal affairs exemption, whilst the other two sessions were moderated panel discussions on the personal affairs and internal working documents exemptions, featuring senior members of the VCAT, as well as experienced and highly regarded FOI practitioners from Victorian agencies.

The second Practitioners Forum also provided networking and information sharing opportunities between practitioners from all agencies and representatives of the office of the FOI Commissioner.

FOI awareness programs in agencies

In 2014-15, the office of the FOI Commissioner commenced conducting FOI awareness education programs to broader staff groups in agencies, to reinforce the message that FOI is 'everyone's business' in agencies subject to the FOI Act, not just the concern of the FOI officer or team.

This education complements the introductory training provided to new graduates in the Victorian Graduate Recruitment and Development Scheme. This program is designed to help staff understand the agency's obligations under the FOI Act, and the actions they should take, or avoid, to assist the agency in meeting its FOI obligations.

“Well run, good sessions and venue. Well worth attending.”

“The new materials launched today are useful and clear. I will be able to use them at work, including the one for executives and the one on decision notifications.”





PART 2 REPORT ON THE OFFICE'S PERFORMANCE

OUTPUT RESULTS

OUTPUT MEASURE	UNIT OF MEASURE	2014-15 FULL YEAR TARGET	2014-15 FULL YEAR RESULT
Quantity			
Reviews completed by FOI Commissioner	Number	400	404
Complaints completed by FOI Commissioner	Number	150	275 ¹
Education and training activities delivered by FOI Commissioner	Number	20	16 ²
Quality			
Satisfaction with services performed (FOI Commissioner)	Level	High	Satisfactory
Timeliness			
Statutory and other agreed timelines met (FOI Commissioner)	Per Cent	85	82.18

Commentary on performance

1. The variance is due to the high number of complaints received, and the large proportion required to be completed in order for the related review application to be progressed (for example, where the complaint related to a delay by the agency in processing the FOI request, or to an alleged inadequate search).
2. The actual is below target due to resources being focussed on completing reviews and complaints in response to applicant expectations, managing the very high intake of reviews/complaints and the ongoing complexity of review applications. Given these pressures, education activities have been embedded in all our processes, and fewer formal training activities have been provided to larger groups (i.e. approximately 530 individuals representing approximately 140 agencies have attended at least one formal training activity.)

PART



3

ABOUT THE OFFICE





PART 3 ABOUT THE OFFICE

THE FOI COMMISSIONER

Lynne Bertolini was appointed the inaugural Freedom of Information Commissioner by the Governor in Council on 8 November 2012. At the time of publication of this Annual Report, Lynne Bertolini had resigned as Freedom of Information Commissioner, and Michael Ison had been appointed as the Acting Freedom of Information Commissioner. The office of the FOI Commissioner commenced operation on 1 December 2012.

The FOI Commissioner reports to the Victorian Parliament through the Accountability and Oversight Committee. The role of the Committee is to monitor and review the FOI Commissioner's performance, consider and investigate any complaints concerning the FOI Commissioner and the office, report to Parliament on these matters, examine the annual report (and any other reports) of the FOI Commissioner and report to Parliament as it thinks fit.

THE STAFF

Staff assisting the FOI Commissioner are employed under Part 3 of the *Public Administration Act 2004* to enable the FOI Commissioner to perform the Commissioner's functions and exercise powers under the FOI Act. Pursuant to amendments made to the FOI Act in September 2014, Assistant Commissioner positions were created, and two Assistant Commissioners were appointed in 2014. The role of an Assistant Commissioner is, in part, to assist the FOI Commissioner to conduct reviews and handle complaints.

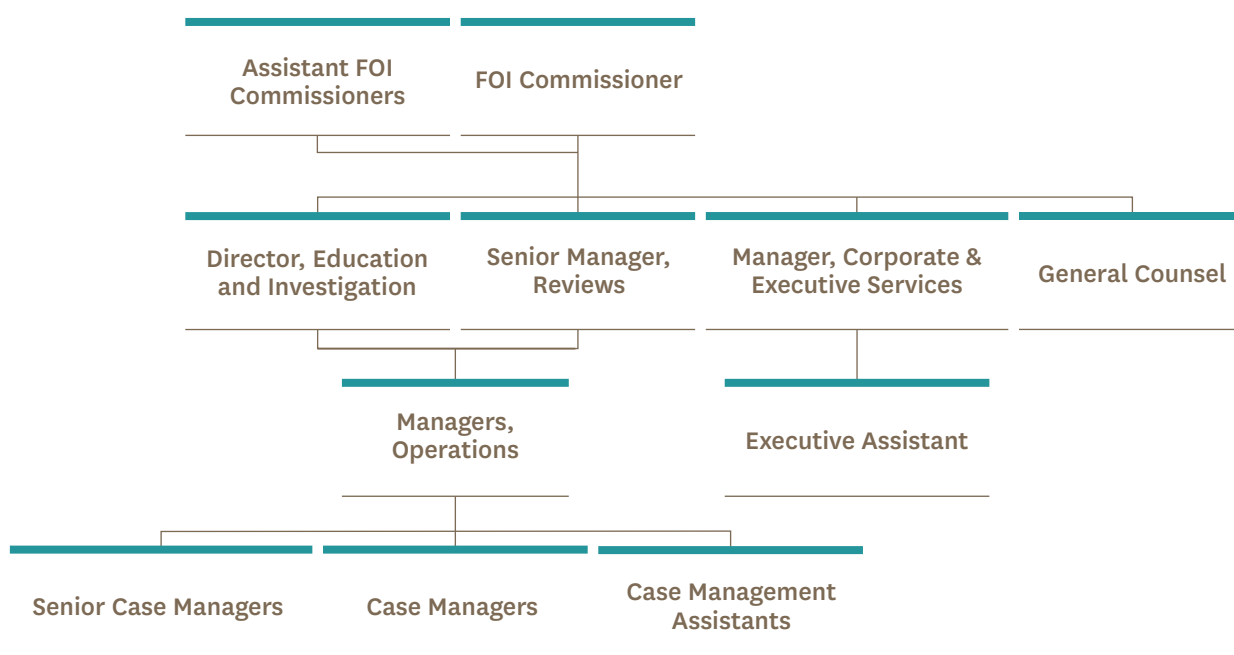
The FOI Commissioner is committed to applying merit and equity principles when appointing staff. The selection processes employed by the FOI Commissioner ensure that applicants are assessed and evaluated fairly and equitably, on the basis of the key selection criteria and other accountabilities, without discrimination.

As at 30 June 2015, the staff working for the office comprised 12 ongoing positions and six fixed term appointments. Being a small office, the structure has been designed to provide flexibility with some positions having generic role statements that allow for officers to undertake a mixture of duties. This flexibility assists in responding to demand, fosters a team approach and increases knowledge sharing across the office.

As at 30 June 2015 the office employed 9 female staff and 9 male staff, with 12 staff under 34 years of age, 2 staff from 34-45 years of age and 4 staff from 45-64 years of age.

	ONGOING	ONGOING	FIXED-TERM
CLASSIFICATION	EMPLOYEES (head count)	EMPLOYEES (FTE)	EMPLOYEES (FTE)
VPS-2	2	2	2
VPS-3	2	2	4
VPS-4	2	2	0
VPS-5	3	2.6	0
VPS-6	2	1.6	0
Senior Technical Specialist	1	1	0
TOTAL	12	11.2	6

Organisational Chart



GOVERNANCE

The office of the FOI Commissioner has a number of corporate governance and risk management processes including a Corporate Governance Committee, which reports to the FOI Commissioner. The main objective of the Committee is to provide governance of the office and high level advice to the FOI Commissioner in relation to business practices, overall corporate governance and legislative obligations in addition to those contained in the FOI Act.

As part of the corporate governance activities of the office, the FOI Commissioner has adopted policies in respect of matters including conflict of interest processes, confidentiality obligations, document management processes, financial management processes, workplace standards and risk management.

Confidentiality

The FOI Act contains obligations with respect to confidentiality which apply to all employees, and any consultants and contractors of the FOI Commissioner. Breaches for intentionally or recklessly disclosing information to an unintended recipient of the information can constitute a criminal offence under section 63D(2) of the Act. The penalty is 240 penalty units or imprisonment for two years or both.



PART 3 ABOUT THE OFFICE

Protected disclosure

The *Protected Disclosure Act 2012* commenced operation on 10 February 2013. The Protected Disclosure Act encourages and facilitates people to make disclosures of improper conduct by public officers, public bodies and other persons without fear of reprisal. The legislation also provides for the confidentiality of the identity of persons who make disclosures, unless the disclosure has been made in certain circumstances.

Any disclosure about the FOI Commissioner or any of the members of the Commissioner's office may be made to the Independent Broad-based Anti-corruption Commission (IBAC) or to the Victorian Ombudsman.

Independent Broad-based Anti-corruption Commission

Level 1
459 Collins Street (North Tower)
Melbourne VIC 3000
Website: www.ibac.vic.gov.au
Phone: 1300 735 135

Complaints

Complaints regarding administrative action by the FOI Commissioner's office that do not constitute protected disclosures may be made to the Victorian Ombudsman.

Victorian Ombudsman

Level 9
459 Collins Street (North Tower)
Melbourne VIC 3000
Website: www.ombudsman.vic.gov.au
Phone: (03) 9613 6222
Toll Free (regional only): 1800 806 314

Making a FOI request

The FOI Act does not apply to a document that is in the possession of:

- the FOI Commissioner;
- a member of staff of the office of the FOI Commissioner; or
- a contractor, agent or other person acting for or on behalf of the FOI Commissioner

to the extent that the document is the subject of, or discloses information that relates to, a review or complaint that is the subject of an investigation by the FOI Commissioner.

FOI requests for access to other documents held by the office may be made to the FOI Commissioner by post or e-mail.

Freedom of Information Commissioner

PO Box 24274
Melbourne Victoria 3001
Phone: 1300 842 364
Email: enquiries@foicommisioner.vic.gov.au

Financial reporting obligations

The FOI Commissioner's annual financial statements have been consolidated into the Department of Premier and Cabinet's annual financial statements, pursuant to a determination dated 1 July 2015, made by the Minister for Finance under section 53(1)(b) of the *Financial Management Act 1994*. A high level un-audited operating statement has been included in this report.

	TOTAL COST FOR FOIC
Budget	\$3,192,100
Expenses	
Salaries	\$2,167,038
Office costs	\$208,226
Information Technology	\$11,549
Professional Costs	\$123,881
Rent & Other costs	\$379,453
TOTAL	\$2,890,147
Depreciation	\$42,178
GRAND TOTAL	\$2,932,325
Under spend/(Over Spend)	\$259,775

PART



4

REPORT ON OPERATION OF THE FOI ACT IN VICTORIA





PART 4 REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

‘Section 64 of the FOI Act requires the FOI Commissioner to report generally on the operation of the FOI Act in Victoria.’

From the introduction of the Freedom of Information Act in 1983 until 2011-12, the information in this Part was provided to Parliament in an Annual Report tabled by the Minister responsible for the Act.

ABOUT FOI

An FOI request should be made in writing to the agency that holds the documents being requested.

The FOI online website, www.foi.vic.gov.au, provides a range of information and resources about FOI. This includes request forms, contact details for agencies and general information relating to FOI. It also provides for online requests to be made to 16 agencies including government departments and Victoria Police.

The FOI Commissioner also maintains a website specific to the Commissioner’s functions. The Commissioner’s website, www.foicommisioner.vic.gov.au, provides information on the conduct of reviews and complaints and includes application forms for lodging a request for review or a complaint with the office of the Commissioner. This Annual Report will also be available on the Commissioner’s website.

GOVERNMENT BODIES COVERED BY FOI

The FOI Act provides the right to apply for access to documents held by the wide range of agencies* listed in this report, including departments, local councils, most semi-government agencies and statutory authorities, public hospitals, universities and TAFE colleges. In some instances, it is also possible to seek access to documents relating to services outsourced by government agencies.

The office of the FOI Commissioner provides general information to applicants as to whether the documents they seek are held by a government body that is covered by the FOI Act.

* The term ‘agency/agencies’ in this Part of the Report includes Ministers.

THE STATISTICS IN THIS PART

The statistical information contained in this Part was collated from data provided to the FOI Commissioner from over 1,000 agencies that are subject to the FOI Act. The FOI Commissioner requested the statistical data be provided through an electronic survey, which ensured that all of the information required to be included in the FOI Commissioner’s report under section 64 of the Act was provided on a uniform basis.

All agencies completed the survey for 2014-15, except for the offices of Ministers of the previous government. This data was not provided because relevant documentation was not available. Data was provided in respect of all current Ministerial offices.

The Acting FOI Commissioner thanks all agencies for completing the survey and for their cooperation in providing the information contained in this part of the 2014-15 Annual Report.

The data in this Part of the Annual Report relates to those FOI requests that met the Act’s definition of a request in the 2014-15 financial year. Section 17 of the FOI Act requires a request for access to a document to be made in writing, to provide sufficient information to enable the identification of the document sought and to be accompanied by the required fee, unless the application fee is waived or reduced in specific circumstances.

ACCURACY OF DATA

All data reported in this Part and in the Appendices to this report relates to agency FOI matters, and has been identified, collated and reported by each agency.

Agencies are responsible for the accuracy of the data provided in this Part and in the Appendices to this report. The data reflects the information held and reported by the agencies. It is not information held by the FOI Commissioner. Any discrepancies or queries regarding the data provided by an agency should be directed to the relevant agency in the first instance.

THE PAST THREE YEARS

Consistent with the annual report prepared by the FOI Commissioner in 2013-14, this report includes the analysis of three years' worth of data sets, to identify trends and act as a benchmark for future reports. As more data is collected in future years, the office will be able to assess if improvements have occurred over time.

An analysis of this information shows that –

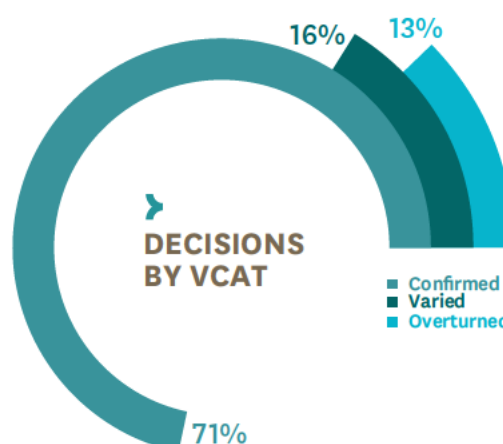
- The proportion of personal requests made in this reporting period has increased to 73.4%, from a consistent level of approximately two-thirds in previous years
- The total number of requests made to all agencies has decreased over this period
- The percentage of requests made to statutory bodies has continued to increase slightly over this period
- Whilst the same top five grounds for exemption are still claimed by agencies, there have been significant increases in the proportion of access decisions citing section 33 (personal affairs information) or section 35 (material obtained in confidence) this year as compared to the previous two years
- The health sector continues to account for the largest percentage of requests made
- There has been no significant increase or decrease in the proportion of decisions granting access in whole or in part.

2014-15 REQUESTS AND APPEALS

Initial FOI requests reported in 2014-15 decreased by 2.69% on the figure for the previous year to 33,209.

Agencies reported that 74 VCAT appeals were lodged in 2014-15, and that of the 32 cases decided by VCAT agency decisions were fully confirmed in 23 cases. It was also reported that VCAT varied agency decisions in five cases and overturned the agency's decision in four cases. Agencies reported that 40 appeals were withdrawn in the reporting period.

It is noted that this data may vary from the actual data held by VCAT, as the source for the data in this report is the agency.





PART 4 REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

Three Years of Access Decisions by Sector

HEALTH

DECISION	2012-13	2013-14	2014-15
Full Access	95.65%	94.44%	93.95%
Part Access	4.15%	5.31%	5.77%
Access Denied	0.20%	0.25%	0.28%



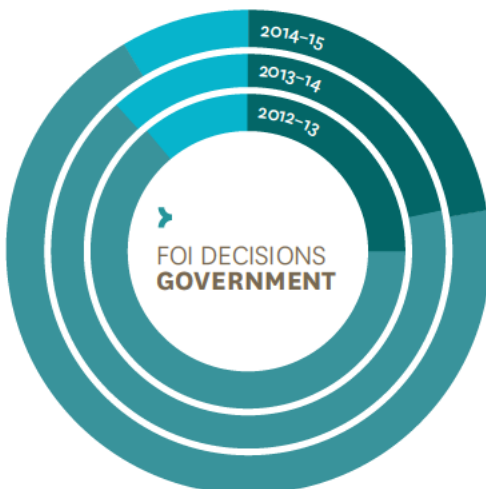
EMERGENCY SERVICES

DECISION	2012-13	2013-14	2014-15
Full Access	33.52%	37.05%	28.64%
Part Access	61.14%	57.29%	67.01%
Access Denied	5.34%	5.66%	4.35%



GOVERNMENT

DECISION	2012-13	2013-14	2014-15
Full Access	25.23%	21.77%	22.33%
Part Access	63.84%	66.66%	69.24%
Access Denied	10.93%	11.57%	8.43%



STATUTORY AUTHORITIES

DECISION	2012-13	2013-14	2014-15
Full Access	40.68%	47.06%	49.17%
Part Access	53.98%	49.49%	47.29%
Access Denied	5.34%	3.45%	3.54%



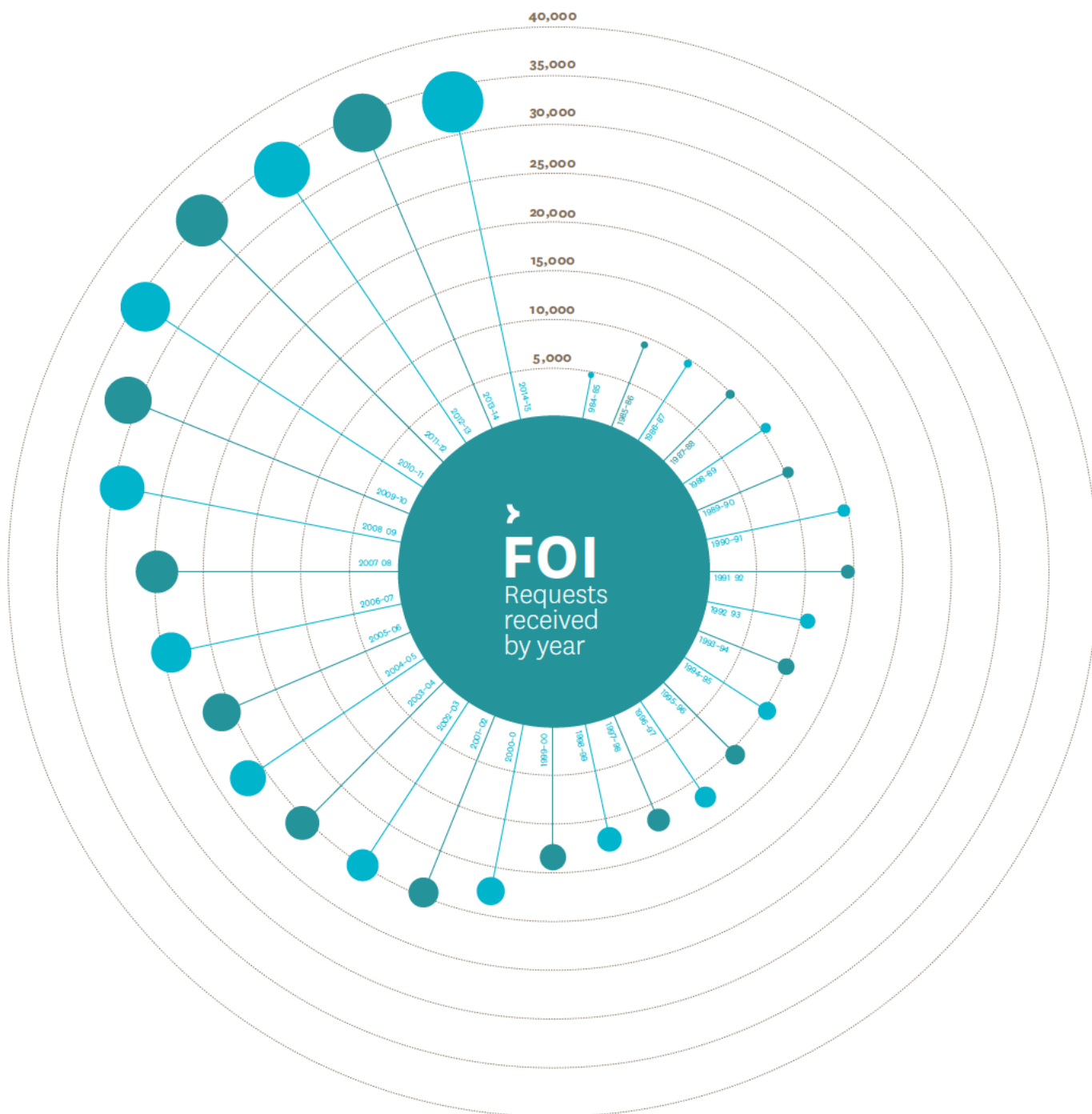
Number of Requests, Internal Reviews and Appeals Reported by Agencies

YEAR	FOI REQUESTS	INTERNAL REVIEWS*	VCAT APPEALS
2014-2015	33,209	N/A	74
2013-2014	34,126	N/A	86
2012-2013	33,546	268	166
2011-2012	35,601	464	159
2010-2011	34,052	400	172
2009-2010	31,343	427	190
2008-2009	28,698	340	195
2007-2008	25,356	338	146
2006-2007	23,977	301	117
2005-2006	21,396	361	132
2004-2005	22,493	459	93
2003-2004	20,896	411	104
2002-2003	20,063	368	115
2001-2002	19,652	447	122
2000-2001	17,224	393	108
1999-2000	14,260	258	143
1998-1999	13,082	270	159
1997-1998	12,195	319	304
1996-1997	12,211	288	189
1995-1996	10,834	291	154
1994-1995	10,447	293	156
1993-1994	10,151	312	171
1992-1993	11,364	372	220
1991-1992	14,357	416	193
1990-1991	14,690	372	168
1989-1990	10,460	437	177
1988-1989	10,700	402	141
1987-1988	9,662	443	161
1986-1987	9,401	324	151
1985-1986	9,031	274	126
1984-1985	4,702	224	112

* Following the establishment of this office, internal reviews by agencies were replaced with reviews by the FOI Commissioner. Historical data from previous years is included for completeness.



PART 4 REPORT ON OPERATION OF THE FOI ACT IN VICTORIA



SOURCES OF FOI REQUESTS

In 2014-15, personal requests (for information mainly relating to the applicants themselves) represented 73.4% of total requests received, while non-personal requests represented the remaining 26.6%. Non-personal requests include those made by Members of Parliament and the media.

TIMELINESS OF AGENCY DECISION MAKING

Section 21 of the FOI Act requires FOI requests to be processed and a decision made as soon as practicable but no later than 45 calendar days after receipt of a valid request.

There are limited exceptions to how the 45 calendar days is calculated for responding to valid FOI requests:

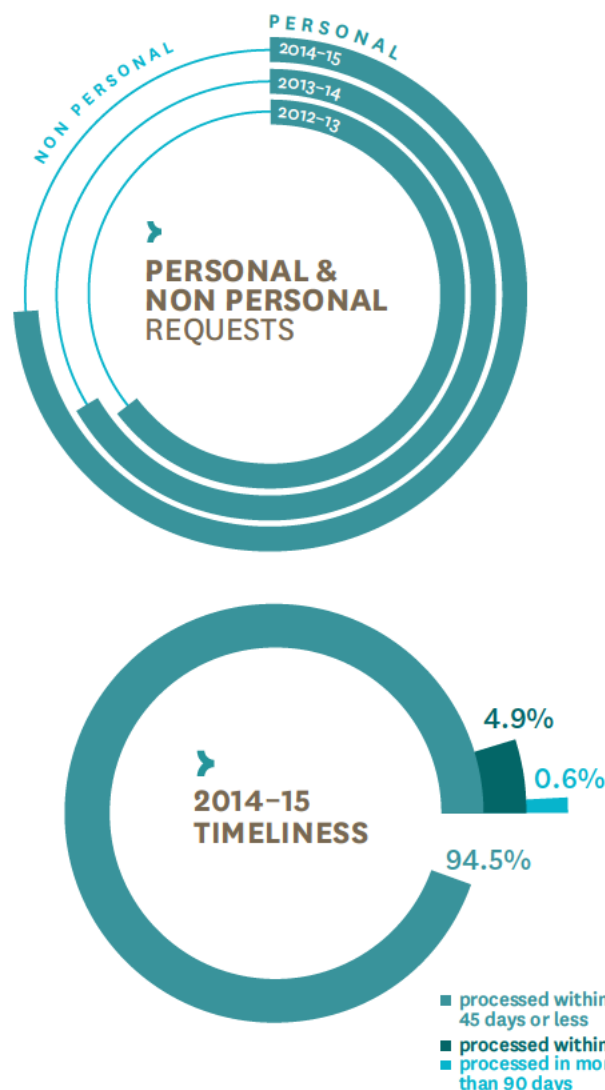
- the processing period for unreasonable requests is suspended under section 25A of the FOI Act;
- if a deposit has been sought, the 45 day time period commences when the deposit has been paid (section 22(5) of the FOI Act); and
- if a deposit has been sought, the timeframe can be negotiated to reduce the charges (section 22(6) of the FOI Act).

In 2014-15 agencies reported that 94.5% of requests were processed in 45 days or less.

There has been a significant increase in the number of FOI applications processed by State government departments and Victoria Police within the 45-day time limit since 2012.

The Victorian Auditor-General reported in 2012 that State government departments and Victoria Police processed 46% of requests within the 45-day time limit, 25% of requests in 46-90 days and 29% in more than 90 days.

In 2014-15, those agencies reported that 81% of requests were processed within the 45-day time limit, 17% of requests in 46-90 days and 2% in more than 90 days.





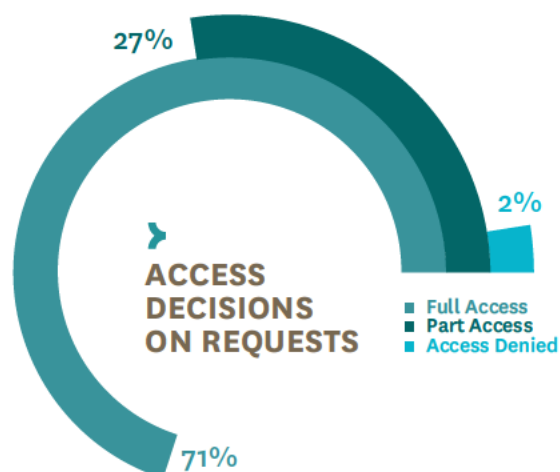
PART 4 REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

ACCESS DECISIONS

The information provided by agencies about their access decisions does not include situations where a request was received and one of the following applied-

- the applicant did not proceed with the request
- the request had not been decided at the end of the 2014-15 reporting period
- the agency did not hold the documents sought
- the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

Analysis of the past three years regarding agency access decisions reveals that there has been no significant increase or decrease in access granted to documents.



Three Years of Access Decisions

DECISIONS	YEAR 2014-15		YEAR 2013-14		YEAR 2012-13	
	NUMBER OF DECISIONS	PERCENTAGE OF TOTAL DECISIONS	NUMBER OF DECISIONS	PERCENTAGE OF TOTAL DECISIONS	NUMBER OF DECISIONS	PERCENTAGE OF TOTAL DECISIONS
Full Access	20,694	70.25	22,361	72.33	21,972	72.54
Part Access	8,087	27.45	7,711	24.94	7,453	24.61
Access Denied	678	2.3	844	2.73	864	2.85

EXEMPTIONS CITED

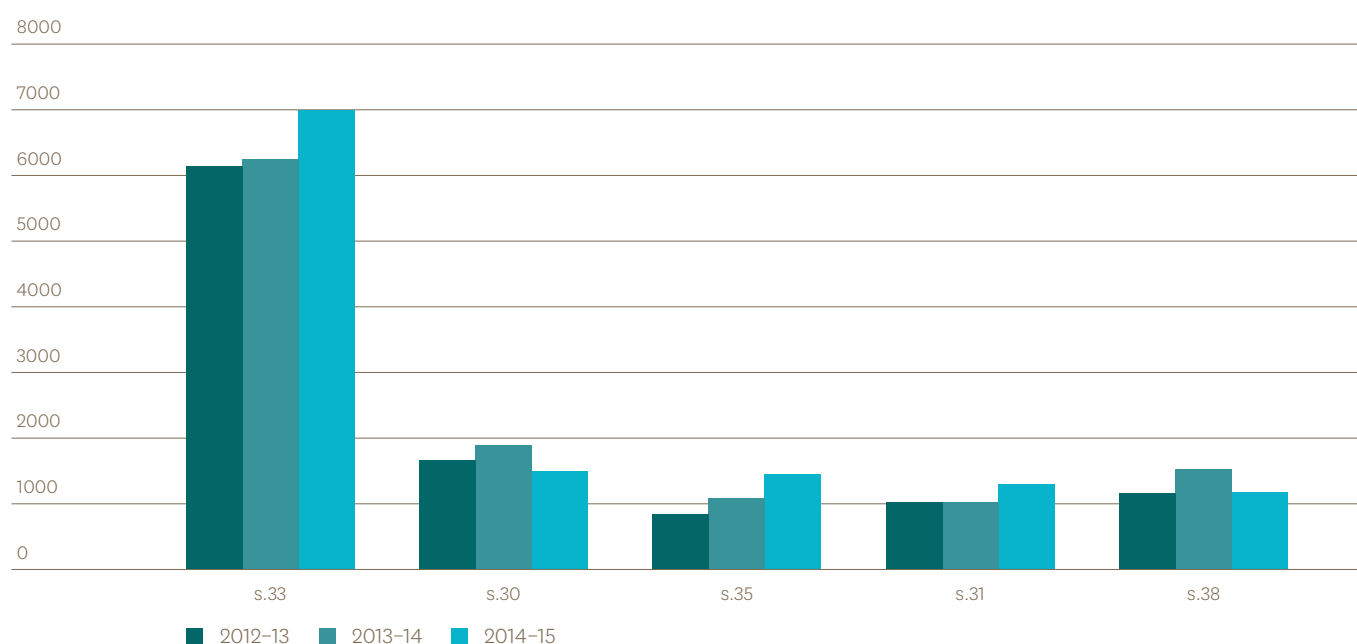
In 2014-15, agencies claimed that documents were exempt under a variety of provisions of the FOI Act.

The five most frequently claimed grounds for exemption in initial FOI decisions were (in order of most used to least used) –

1. Section 33: the protection of an individual's personal affairs
2. Section 30: internal working documents containing opinions, advice or recommendations where it would not be in the public interest for those documents to be released
3. Section 35: information obtained in confidence by government agencies
4. Section 31: documents related to law enforcement activities
5. Section 38: where a secrecy or confidentiality provision of an enactment other than the FOI Act applies to particular documents

An analysis of agency decisions made over the past three years shows that, whilst the kinds of exemptions most frequently claimed by agencies have not changed, there was a significant increase in the proportion of agency decisions where section 33 and section 35 were claimed. There were approximately 850 more decisions where section 33 was claimed in this reporting period, as compared to the previous two years. The number of matters citing section 35 has also increased steadily over the past three years, increasing by 72% in 2014-15 as compared to 2012-13.

Exemptions Most Commonly Cited in Original Decisions





PART 4 REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

All Exemptions Cited 2014-15

EXEMPTION	ORIGINAL DECISIONS	VCAT APPEALS
s.24A(1)	1	1
s.25A(1)	126	1
s.25A(5)	101	0
s.28	72	3
s.29	15	0
s.29A	12	0
s.30	1,504	12
s.31	1,303	1
s.32	771	1
s.33	6,998	18
s.34	313	6
s.35	1,457	8
s.36	18	0
s.38	1,177	4
s.38A	21	0

APPLICATION FEES AND ACCESS CHARGES

Costs associated with FOI comprise the application fee, which was \$26.50 in the 2014-15 financial year, and access charges for certain activities undertaken by agencies in relation to providing access to documents.

Agencies reported application fee revenue for 2014-15 of \$630,990.60. The Act provides that agencies may waive or reduce an application fee if the payment of the fee would cause hardship to the applicant. Agencies reported that the total amount of application fees waived in 2014-15 was \$248,820.20.

Access charges are payable when a decision has been made to provide access in full or in part. Charges relate to copying documents, providing access in alternate forms, the supervision of access to documents, search costs and generating documents from electronic data.

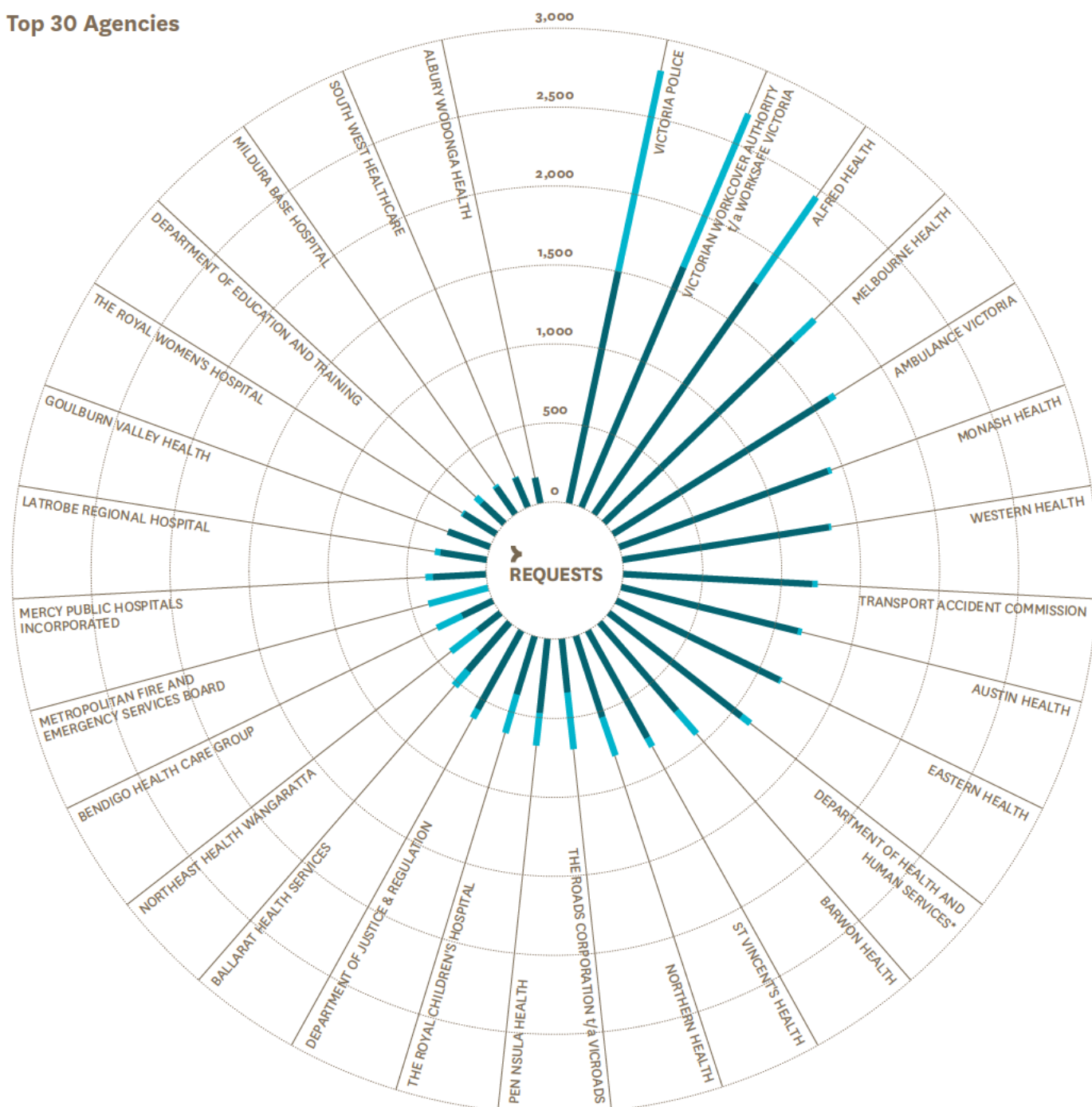
Charges must be waived where the applicant is impecunious and the request is for personal documents. The FOI Act also provides for other circumstances where access charges are not payable.

Agencies reported that \$824,706.28 was collected in access charges in 2014-15 and that the total amount of access charges waived was \$134,154.35.

'TOP 30' AGENCIES

The 'Top 30' agencies reported receiving a total of 28,290 FOI requests in 2014-15, accounting for approximately 85% of all requests received. Personal documents were requested in 78.4% of these requests.

Top 30 Agencies



*Department of Health and Human Services consolidates the returns for the former Department of Health and the Department of Human Services, in addition to the current Department of Health and Human Services

● Personal
● Non-personal



PART 4 REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

FOI ADMINISTRATION

Disciplinary action taken in relation to the administration of the Freedom of Information Act

Agencies reported that no disciplinary action was taken in relation to the administration of the FOI Act in 2014-15.

Notices issued under Section 12 of the Freedom of Information Act

A person, under section 12 of the FOI Act, may serve on the principal officer of an agency (other than a council) a notice stating that, in the opinion of the person, a statement published by the principal officer does not specify a document which is required to be specified under the Act. Agencies reported that no section 12 notices were served in 2014-15.

Reading rooms provided by agencies

101 agencies reported that they have reading room facilities available, or that a reading room could be made available if required. These agencies also reported that a variety of documents are made available in reading rooms including –

- policies and procedures relating to the agency's functions
- operational reports
- brochures and information sheets
- documents relating to public consultation processes
- meeting agendas and minutes
- annual reports and other financial or corporate information
- photographs and videos
- public registers.

As agencies now provide a large amount of information and publications on their websites and through other electronic means, a physical reading room no longer appears to be needed by most agencies.

Difficulties in administering the Freedom of Information Act

Staffing and Costs

Only 6% of agencies advised of staffing or cost related difficulties in administering the FOI Act. Difficulties reported by those agencies, in the main, related to the following –

- unpredictable surges in FOI workload significantly impact on a small FOI unit
- external consultants are required to deal with complex requests, either in times of high volume of requests or in smaller agencies
- dealing with FOI requests in small agencies is difficult for staff who have other responsibilities.

Administrative Difficulties

Only 5% of agencies reported other administrative difficulties in the application of the Act. Agencies reported, generally, that the following six factors impacted on their ability to administer the Act, in addition to the staffing and cost related difficulties –

- the number of FOI requests being processed by the agency at the same time
- in some cases, FOI requests turn out to be larger than initially envisaged or it only becomes clear in the later stages what type of documents the applicant wanted
- internal delays experienced within other areas of the agency in providing the relevant documents
- the increasing volume of records held by agencies in a variety of forms and in various locations
- difficulties in undertaking consultation with third parties, such as delays in those parties responding, or contact details for third parties not being known
- the increased use of information technology by agencies, in particular social media, has presented new challenges with respect to the processing of FOI requests.

Efforts made by agencies to implement the spirit and intention of the Freedom of Information Act

Approximately 13.5% of agencies provided details regarding efforts made to implement the spirit and intention of the FOI Act.

For the most part, agencies indicated that they had made efforts such as –

- implementing or updating policies relating to the release of information outside of the FOI Act
- making a wider range of information available on websites and on social media such as Facebook and Twitter
- waiving fees and charges to facilitate the release of documents more quickly and at the lowest reasonable cost
- focussing more on consulting with applicants to clarify their request and to assist them in making valid requests for documents
- undertaking further education of agency staff involved in processing FOI requests, to improve their ability to identify instances where documents can be released outside of the FOI Act.

37 agencies reported that this proactive approach to the release of information led to a decrease in FOI requests being received or having to be processed.



APPENDICES





APPENDICES

EXPLANATION OF APPENDICES

Appendix A

This appendix reports the number of FOI requests received by agencies, classified as either personal or non-personal, as reported by agencies. 298 agencies reported receiving one or more FOI requests, with the remainder reporting they had not received a request in the reporting period. Approximately half of those agencies received fewer than 10 requests and 13% received more than 100.

The access outcomes reported by agencies are listed for all requests decided in 2014-15, including those that were received prior to the start of the financial year and then decided in 2014-15. 268 agencies reported making a decision to grant access in full or in part or to deny access in full.

There were approximately 1,100 committees of management under the Department of Environment, Land, Water & Planning in the 2014-15 year. That Department advised that none of these agencies received a FOI request in 2014-15.

Appendix B

An applicant, if not satisfied with –

- a review decision made by the FOI Commissioner; or
- an initial FOI decision made by an agency claiming an exemption under section 28 (Cabinet documents) or section 29A (Documents affecting national security, defence or international relations); or
- an initial FOI decision made by a principal officer of an agency or a Minister

has a right to appeal the decision to VCAT.

This appendix lists the appeal outcomes and the relevant agency that made the initial FOI decision, as reported by agencies. The outcomes listed are for all appeals lodged or decided in 2014-15. VCAT utilises alternative dispute resolution processes, through which cases may be resolved prior to a hearing. If this occurs, the appeal may be withdrawn or dismissed as appropriate.

Appendix C

Applicants have a legally enforceable right to access documents, other than documents that are specified in Part IV of the FOI Act as exempt documents. When denying access to documents, agencies must give reasons.

This appendix lists the exemption provisions cited by agencies when denying access, in full or in part, to documents, as reported by agencies.

Appendix D

Initial FOI decisions are made by persons authorised by the agency to do so.

This appendix lists each officer, their title and the number of decisions to grant access in full, grant access in part or to deny access, to documents, as reported by agencies.

[Note on 2012-13 Annual Report of the Freedom of Information Commissioner](#)

The office of the Freedom of Information Commissioner has been advised that, for the reporting period 2012-13, the following data applies to the entry for the Premier of Victoria in the table listing “Names and Titles of Decision Makers” (appearing as Appendix E in that report) –

Eddy Gisonda (Senior Legal Advisor to the Premier) [3-1-1]

Don Coulson (FOI Officer to the Premier) [1-1-2]

Tony Nutt (Chief of Staff to the Premier) [0-0-1]

Appendix E

In 2014-15, an application fee of \$26.50 was required under the Act when making a FOI request. Fees are waived or reduced where payment would cause hardship.

This appendix shows the fees and charges collected and waived, as reported by agencies, for 2014-15.



APPENDIX A – REQUESTS RECEIVED BY AGENCIES

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Aberfeldy Cemetery Trust*	0	0	0	0	0	0
Aboriginal Affairs, Minister for	0	0	0	0	0	0
Accident Compensation Conciliation Service	2	1	0	0	1	2
Adass Israel Cemetery Trust*	0	0	0	0	0	0
Administrator Pursuant to Part IV of Electricity Industry (Residual Provisions) Act 1993, Office of the*	0	0	0	0	0	0
Adult Multicultural Education Services	3	0	1	1	0	1
Adult, Community and Further Education Board	0	0	0	0	0	0
Agriculture, Minister for	0	0	0	0	0	0
Alberton Cemetery Trust	0	0	0	0	0	0
Albury Wodonga Health	210	0	204	0	0	6
Alexandra Cemetery Trust	0	0	0	0	0	0
Alexandra District Hospital*	3	28	29	0	2	0
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	1,811	614	2,244	15	0	349
Alma Cemetery Trust*	0	0	0	0	0	0
Alpine Health*	0	8	7	0	0	1
Alpine Resorts Coordinating Council	0	0	0	0	0	0
Alpine Shire Council	0	5	3	1	1	0
Ambulance Services, Minister for	0	0	0	0	0	0
Ambulance Victoria*	1,631	40	1,009	365	20	315
Amherst Cemetery Trust*	0	0	0	0	0	0
Amphitheatre Cemetery Trust	0	0	0	0	0	0
Anti-Cancer Council of Victoria*	0	1	0	0	1	0
Antwerp Cemetery Trust	0	0	0	0	0	0
Apollo Bay Cemetery Trust	0	0	0	0	0	0
Appeal Costs Board	0	0	0	0	0	0
Apsley Cemetery Trust	0	0	0	0	0	0
Ararat Cemetery Trust	0	0	0	0	0	0
Ararat Rural City Council*	2	0	2	0	0	0
Architects Registration Board of Victoria	0	0	0	0	0	0
Arthur's Creek Cemetery Trust	0	0	0	0	0	0
Ashens Cemetery Trust	0	0	0	0	0	0
Attorney-General	0	4	0	0	0	4

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital, Royal Talbot Rehabilitation Centre)	1,170	5	1,097	43	1	87
Australian Centre for the Moving Image	0	0	0	0	0	0
Australian Grand Prix Corporation	0	1	0	0	0	1
Avenel Cemetery Trust	0	0	0	0	0	0
Avoca Cemetery Trust	0	0	0	0	0	0
Bairnsdale Cemetery Trust*	0	0	0	0	0	0
Bairnsdale Regional Health Service	143	18	154	1	0	6
Ballaarat General Cemeteries Trust*	0	0	0	0	0	0
Ballan Cemetery Trust	0	0	0	0	0	0
Ballangeich Cemetery Trust	0	0	0	0	0	0
Ballarat Health Services	335	176	459	12	1	63
Ballarat, City of*	0	37	2	22	7	6
Balmoral Cemetery Trust	0	0	0	0	0	0
Bambra Cemetery Trust	0	0	0	0	0	0
Bannerton Cemetery Trust	0	0	0	0	0	0
Bannockburn Cemetery Trust	0	0	0	0	0	0
Banyule Cemeteries Trust	0	0	0	0	0	0
Banyule City Council	4	10	2	7	0	5
Baringhup Cemetery Trust	0	0	0	0	0	0
Barkly Cemetery Trust*	0	0	0	0	0	0
Barmah Cemetery Trust	0	0	0	0	0	0
Barnawartha Cemetery Trust	0	0	0	0	0	0
Barwon Health, University Hospital Geelong (includes McKellar Centre (Member of Barwon Health))	710	273	962	21	0	0
Barwon Region Water Corporation*	1	0	3	0	0	0
Barwon South West Waste and Resource Recovery Group (includes Barwon Waste Management Group, Barwon Regional Waste Management Group, South Western Regional Waste Management Group)	0	0	0	0	0	0
Bass Coast Health	97	0	92	0	0	10
Bass Coast Shire Council	1	6	3	1	0	6
Baw Baw Shire Council*	1	10	0	7	0	4
Bayside City Council	1	48	27	4	0	20
Bealiba Cemetery Trust	0	0	0	0	0	0
Beaufort and Skipton Health Service	4	3	7	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Beaufort Cemetery Trust	0	0	0	0	0	0
Beechworth Cemetery Trust*	0	0	0	0	0	0
Beechworth Health Service	0	0	0	0	0	0
Beenak Cemetery Trust	0	0	0	0	0	0
Bellbrae Cemetery Trust	0	0	0	0	0	0
Benalla Cemetery Trust*	0	0	0	0	0	0
Benalla Health	14	4	16	0	0	2
Benalla Rural City Council	1	0	0	2	0	0
Benambra Cemetery Trust	0	0	0	0	0	0
Bendigo Cemeteries Trust	0	0	0	0	0	0
Bendigo Health Care Group*	221	188	373	37	1	48
Bendigo Kangan Institute	1	1	2	0	0	0
Bendoc Cemetery Trust	0	0	0	0	0	0
Berriwillock Cemetery Trust*	0	0	0	0	0	0
Berwick and Harkaway Cemeteries Trust	0	0	0	0	0	0
Bethanga Cemetery Trust	0	0	0	0	0	0
Beulah Cemetery Trust	0	0	0	0	0	0
Birchip Cemetery Trust	0	0	0	0	0	0
Blackheath Cemetery Trust*	0	0	0	0	0	0
Blackwood Cemetery Trust	0	0	0	0	0	0
Bleak House Cemetery Trust	0	0	0	0	0	0
Blue Mountain Cemetery Trust	0	0	0	0	0	0
Board of Examiners	1	0	0	0	1	0
Boinka Cemetery Trust	0	0	0	0	0	0
Boolarra Cemetery Trust	0	0	0	0	0	0
Boorhaman Cemetery Trust*	0	0	0	0	0	0
Boort Cemetery Trust	0	0	0	0	0	0
Boort District Health	0	3	3	0	0	0
Boram Boram Cemetery Trust	0	0	0	0	0	0
Boroondara Cemetery Trust	0	0	0	0	0	0
Boroondara, City of*	38	2	5	24	2	14
Borough of Queenscliffe	0	1	0	0	0	1
Bowman's Forest Cemetery Trust	0	0	0	0	0	0
Box Hill Cemetery Trust	0	0	0	0	0	0
Box Hill Institute of TAFE (includes Centre for Adult Education (CAE))	0	0	0	0	0	0
Branxholme Cemetery Trust*	0	0	0	0	0	0
Briagolong Cemetery Trust	0	0	0	0	0	0
Bridgewater (Old) Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Bridgewater Cemetery Trust	0	0	0	0	0	0
Bright Cemetery Trust	0	0	0	0	0	0
Brim Cemetery Trust*	0	0	0	0	0	0
Brimbank City Council*	3	20	6	12	0	7
Brimpaen Cemetery Trust	0	0	0	0	0	0
Broadford Cemetery Trust	0	0	0	0	0	0
Bruthen Cemetery Trust	0	0	0	0	0	0
Buangor Cemetery Trust	0	0	0	0	0	0
Buchan Cemetery Trust*	0	0	0	0	0	0
Buckland Cemetery Trust	0	0	0	0	0	0
Bulla Cemetery Trust*	0	0	0	0	0	0
Bullarto Cemetery Trust	0	0	0	0	0	0
Buloke Shire Council	1	0	0	2	0	0
Bumberrah Cemetery Trust	0	0	0	0	0	0
Bung Bong & Wareek Cemetery Trust	0	0	0	0	0	0
Bungaree Cemetery Trust	0	0	0	0	0	0
Buninyong Cemetery Trust	0	0	0	0	0	0
Bunyip Cemetery Trust	0	0	0	0	0	0
Burrum Burrum Cemetery Trust	0	0	0	0	0	0
Bushfires Royal Commission Implementation Monitor	0	0	0	0	0	0
Byaduk Cemetery Trust*	0	0	0	0	0	0
Byaduk North Cemetery Trust	0	0	0	0	0	0
Calvary Health Care Bethlehem	5	6	10	0	1	0
Campaspe Shire Council	0	15	3	9	1	3
Camperdown Cemetery Trust	0	0	0	0	0	0
Cann River Cemetery Trust*	0	0	0	0	0	0
Cape Bridgewater Cemetery Trust*	0	0	0	0	0	0
Cape Clear Cemetery Trust	0	0	0	0	0	0
Caramut Cemetery Trust	0	0	0	0	0	0
Cardinia Shire Council*	0	23	21	1	1	0
Carisbrook Cemetery Trust*	0	0	0	0	0	0
Carlsruhe Cemetery Trust*	0	0	0	0	0	0
Carlyle Cemetery Trust	0	0	0	0	0	0
Carngham Cemetery Trust	0	0	0	0	0	0
Carrajung Cemetery Trust	0	0	0	0	0	0
Carwarp Cemetery Trust	0	0	0	0	0	0
Casey, City of	1	49	24	14	3	19
Casey-Cardinia Library Corporation	0	0	0	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Cassilis Cemetery Trust	0	0	0	0	0	0
Casterton (New) Cemetery Trust	0	0	0	0	0	0
Casterton (Old) Cemetery Trust	0	0	0	0	0	0
Casterton Memorial Hospital	1	3	4	0	0	0
Castlemaine Health	19	0	19	0	0	0
Castlemaine Public Cemetery Trust*	0	0	0	0	0	0
Cathcart Cemetery Trust*	0	0	0	0	0	0
Cathkin Cemetery Trust	0	0	0	0	0	0
Caulfield Racecourse Reserve Trust	0	0	0	0	0	0
Cavendish Cemetery Trust	0	0	0	0	0	0
CenITex	0	1	0	0	0	1
Central Coast Regional Coastal Board	0	0	0	0	0	0
Central Gippsland Health Service	85	0	83	0	0	2
Central Gippsland Region Water Corporation (t/a Gippsland Water)*	0	0	0	0	0	0
Central Goldfields Shire Council	1	0	1	0	0	0
Central Highlands Region Water Corporation	1	0	1	0	0	0
Charlton Cemetery Trust	0	0	0	0	0	0
Chetwynd Cemetery Trust	0	0	0	0	0	0
Chewton Cemetery Trust	0	0	0	0	0	0
Chief Investigator, Transport Safety, Office of the	0	1	0	0	1	0
Chief Parliamentary Counsel Victoria, Office of the*	0	2	0	1	0	1
Chiltern (New) Cemetery Trust*	0	0	0	0	0	0
Chiltern (Old) Cemetery Trust	0	0	0	0	0	0
Chisholm Institute*	2	0	2	0	0	0
City West Water Corporation	0	9	0	8	0	3
Clarendon Cemetery Trust*	0	0	0	0	0	0
Clear Lake Cemetery Trust	0	0	0	0	0	0
Clunes Cemetery Trust	0	0	0	0	0	0
Cobram District Health*	5	10	15	0	0	0
Coghill's Creek Cemetery Trust	0	0	0	0	0	0
Cohuna Cemetery Trust	0	0	0	0	0	0
Cohuna District Hospital*	0	6	6	0	0	0
Colac Area Health	34	4	36	0	0	5
Colac Otway Shire*	1	14	9	1	0	5
Colbinabbin Cemetery Trust	0	0	0	0	0	0
Coleraine Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Coliban Region Water Corporation	2	0	1	1	0	0
Commission for Children and Young People	0	1	0	0	1	0
Commissioner for Environmental Sustainability	0	0	0	0	0	0
Commissioner for Privacy and Data Protection (includes Commissioner for Law Enforcement Data Security, Office of the Victorian Privacy Commissioner)*	1	0	0	1	0	0
Concongella Cemetery Trust	0	0	0	0	0	0
Condah Cemetery Trust	0	0	0	0	0	0
Consumer Affairs, Gaming and Liquor Regulation, Minister for	0	0	0	0	0	0
Coongulmerang Cemetery Trust*	0	0	0	0	0	0
Corack Cemetery Trust	0	0	0	0	0	0
Corangamite Catchment Management Authority*	0	0	0	0	0	0
Corangamite Regional Library Corporation	0	0	0	0	0	0
Corangamite Shire	0	0	0	0	0	1
Corinella Cemetery Trust*	0	0	0	0	0	0
Corop Cemetery Trust	0	0	0	0	0	0
Corrections, Minister for	0	0	0	0	0	0
Corryong Cemeteries Trust	0	0	0	0	0	0
Council of Legal Education	0	1	0	0	1	0
Country Fire Authority	5	61	11	25	7	39
Court Services Victoria	4	13	4	1	1	11
Cowangie Cemetery Trust	0	0	0	0	0	0
Cranbourne Cemetery Trust	0	0	0	0	0	0
Creative Industries, Minister for	0	0	0	0	0	0
Cressy Cemetery Trust	0	0	0	0	0	0
Creswick Cemetery Trust*	0	0	0	0	0	0
Crib Point Cemetery Trust*	0	0	0	0	0	0
Crowlands Cemetery Trust	0	0	0	0	0	0
Cudgewa (Wabba) Cemetery Trust	0	0	0	0	0	0
Culgoa (Kaniera) Cemetery Trust*	0	0	0	0	0	0
Dahwedarre Cemetery Trust	0	0	0	0	0	0
Dairy Food Safety Victoria	0	1	0	1	0	0
Darebin, City of*	0	31	0	19	2	13
Dargo Cemetery Trust	0	0	0	0	0	0
Darlington Cemeteries Trust	0	0	0	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Darraweit Guim Cemetery Trust	0	0	0	0	0	0
Dartmoor Cemetery Trust*	0	0	0	0	0	0
Daylesford Cemetery Trust*	0	0	0	0	0	0
Deakin University*	10	2	3	3	2	4
Deep Lead Cemetery Trust	0	0	0	0	0	0
Dental Health Services Victoria	128	0	128	0	0	0
Dergholm Cemetery Trust	0	0	0	0	0	0
Derrinallum Cemetery Trust*	0	0	0	0	0	0
Devenish Cemetery Trust	0	0	0	0	0	0
Digby Cemetery Trust	0	0	0	0	0	0
Dimboola Cemetery Trust	0	0	0	0	0	0
Director, Transport Safety - Transport Safety Victoria*	19	9	2	10	0	18
Disability Services Commissioner*	0	0	0	0	0	0
Disciplinary Appeals Boards	0	0	0	0	0	0
Djerriwarrh Health Services*	107	24	131	0	0	0
Donald Cemetery Trust*	0	0	0	0	0	0
Donnybrook Cemetery Trust	0	0	0	0	0	0
Dookie Cemetery Trust	0	0	0	0	0	0
Dookie East Cemetery Trust	0	0	0	0	0	0
Dowling Forest Cemetery Trust	0	0	0	0	0	0
Drik Drik Cemetery Trust	0	0	0	0	0	0
Drouin Cemetery Trust	0	0	0	0	0	0
Drouin West Cemetery Trust	0	0	0	0	0	0
Dunkeld Cemetery Trust	0	0	0	0	0	0
Dunmunkle Health Services	0	0	0	0	0	0
Dunolly (New) Cemetery Trust	0	0	0	0	0	0
Dunolly (Old) Cemetery Trust*	0	0	0	0	0	0
Durham Ox Cemetery Trust	0	0	0	0	0	0
East Gippsland Catchment Management Authority	0	0	0	0	0	0
East Gippsland Shire Cemetery Trust*	0	0	0	0	0	0
East Gippsland Shire Council*	4	19	11	10	0	4
East Gippsland Water	0	0	0	0	0	0
East Grampians Health Service	47	27	65	0	1	9
East Wimmera Health Service	11	0	11	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Eastern Health (includes Angliss Hospital, Box Hill Hospital, Central East Area Mental Health Service, Healesville and District Hospital, Maroondah Hospital, The Peter James Centre)	1,172	1	760	329	4	116
Eastern Regional Libraries Corporation*	0	0	0	0	0	0
Echuca Cemetery Trust	0	0	0	0	0	0
Echuca Regional Health*	108	10	108	0	0	14
Economic Development, Jobs, Transport and Resources, Department of	8	55	4	23	6	53
Eddington Cemetery Trust*	0	0	0	0	0	0
Edenhope & District Memorial Hospital	3	1	0	4	0	0
Education and Training, Department of	191	92	48	157	24	108
Education, Minister for	0	0	0	0	0	0
Eganstown Cemetery Trust	0	0	0	0	0	0
Eildon Weir Cemetery Trust	0	0	0	0	0	0
Elaine Cemetery Trust	0	0	0	0	0	0
Eldorado Cemetery Trust	0	0	0	0	0	0
Electoral Boundaries Commission	0	0	0	0	0	0
Ellerslie Cemetery Trust	0	0	0	0	0	0
Elmhurst Cemetery Trust	0	0	0	0	0	0
Elmore Cemetery Trust	0	0	0	0	0	0
Elphinstone Cemetery Trust	0	0	0	0	0	0
Eltham Cemetery Trust*	0	0	0	0	0	0
Emerald Tourist Railway Board*	0	0	0	0	0	0
Emergency Services Superannuation Board (t/a ESSSuper)	6	0	4	2	0	0
Emergency Services Telecommunications Authority	19	38	0	0	0	57
Emergency Services, Minister for	0	1	0	0	0	1
Employment, Minister for	0	0	0	0	0	0
Energy and Resources, Minister for	0	0	0	0	0	0
Energy Safe Victoria	7	27	26	7	0	6
Ensay Cemetery Trust	0	0	0	0	0	0
Environment and Primary Industries, Department of	0	27	6	9	3	21
Environment Protection Authority Victoria	3	66	2	59	2	18
Environment, Climate Change and Water, Minister for	0	0	0	0	0	0
Environment, Land, Water and Planning, Department of	2	48	12	27	2	32



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Epping Cemetery Trust	0	0	0	0	0	0
Equality, Minister for	0	0	0	0	0	0
Essential Services Commission	0	0	0	0	0	0
Eureka (Chinkapook) Cemetery Trust	0	0	0	0	0	0
Euroa Cemetery Trust	0	0	0	0	0	0
Falls Creek Alpine Resort Management Board	0	3	0	0	0	3
Families and Children, Minister for	0	0	0	0	0	0
Federation Training	0	0	0	0	0	0
Federation University Australia	0	1	0	1	0	0
Ferntree Gully Cemetery Trust	0	0	0	0	0	0
Film Victoria	1	0	0	1	0	0
Finance, Minister for*	0	2	0	0	0	2
Firearms Appeals Committee	0	0	0	0	0	0
Footscray Cemetery Trust*	0	0	0	0	0	0
Foster Cemetery Trust	0	0	0	0	0	0
Franklinford Cemetery Trust	0	0	0	0	0	0
Frankston Cemetery Trust*	0	0	0	0	0	0
Frankston City Council*	1	14	8	2	1	5
Freedom of Information Commissioner, Office of the	0	0	0	0	0	0
French Island Cemetery Trust	0	0	0	0	0	0
Fryerstown Cemetery Trust	0	0	0	0	0	0
Gaffney's Creek Cemetery Trust	0	0	0	0	0	0
Gannawarra Shire Council	0	2	0	0	0	3
Garvoc Cemetery Trust	0	0	0	0	0	0
Geelong Cemeteries Trust*	0	0	0	0	0	0
Geelong Performing Arts Centre Trust	0	0	0	0	0	0
Geelong Regional Library Corporation	0	0	0	0	0	0
Gembrook Cemetery Trust	0	0	0	0	0	0
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)*	0	5	2	2	0	1
Gippsland Lakes and Coast Regional Coastal Board	0	0	0	0	0	0
Gippsland Ports Committee of Management Incorporated	0	0	0	0	0	0
Gippsland Southern Health Service	31	0	30	0	1	0
Gippsland Waste and Resource Recovery Group	0	0	0	0	0	0
Gipsy Point Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Gisborne Cemetery Trust	0	0	0	0	0	0
Glen Eira City Council	0	40	0	32	0	11
Glenelg Hopkins Catchment Management Authority	0	2	0	2	0	0
Glenelg Shire Council	3	1	2	1	1	0
Glengower Cemetery Trust	0	0	0	0	0	0
Glenlyon Cemetery Trust	0	0	0	0	0	0
Glenmaggie Cemetery Trust	0	0	0	0	0	0
Glenorchy Cemetery Trust	0	0	0	0	0	0
Glenthompson Cemetery Trust	0	0	0	0	0	0
Gobur Cemetery Trust*	0	0	0	0	0	0
Golden Plains Shire Council*	0	3	1	1	1	0
Goldfields Library Corporation	0	0	0	0	0	0
Goornong Cemetery Trust	0	0	0	0	0	0
Gordon (New) Cemetery Trust	0	0	0	0	0	0
Gordon (Old) Cemetery Trust	0	0	0	0	0	0
Gordon Institute of TAFE	0	0	0	0	0	0
Gormandale Cemetery Trust	0	0	0	0	0	0
Goulburn Broken Catchment Management Authority	0	5	1	0	0	4
Goulburn Ovens Institute of TAFE	0	0	0	0	0	0
Goulburn Valley Health (includes Yea and District Memorial Hospital)	315	0	313	1	1	0
Goulburn Valley Region Water Corporation*	1	0	0	0	0	1
Goulburn Valley Regional Library Corporation*	0	0	0	0	0	0
Goulburn Valley Waste and Resource Recovery Group*	0	0	0	0	0	0
Goulburn-Murray Rural Water Corporation	5	33	19	10	3	12
Gowangardie Cemetery Trust	0	0	0	0	0	0
Grampians Central West Waste and Resource Recovery Group (includes Desert Fringe Waste Management Group, Grampians Waste Management Group, Highland Waste Management Group)	0	0	0	0	0	0
Grampians Wimmera Mallee Water Corporation (t/a GMMWater)	0	0	0	0	0	0
Granite Flat Cemetery Trust	0	0	0	0	0	0
Grantville Cemetery Trust	0	0	0	0	0	0
Granya Cemetery Trust	0	0	0	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Gray's Bridge Cemetery Trust	0	0	0	0	0	0
Graytown Cemetery Trust	0	0	0	0	0	0
Great Ocean Road Coast Committee	0	0	0	0	0	0
Great Western Cemetery Trust	0	0	0	0	0	0
Greater Bendigo, City of	11	24	16	12	3	4
Greater Dandenong, City of	0	25	8	4	1	15
Greater Geelong, City of	4	35	15	12	2	10
Greater Metropolitan Cemeteries Trust	2	1	2	2	0	0
Greater Shepparton City Council	8	4	0	0	8	4
Green Hill Cemetery Trust	0	0	0	0	0	0
Green Lake Cemetery Trust	0	0	0	0	0	0
Greendale Cemetery Trust	0	0	0	0	0	0
Greta Cemetery Trust	0	0	0	0	0	0
Greyhound Racing Victoria*	0	6	2	2	0	2
Guildford Cemetery Trust*	0	0	0	0	0	0
Hamilton Cemetery Trust*	0	0	0	0	0	0
Harcourt Cemetery Trust*	0	0	0	0	0	0
Harness Racing Victoria	0	0	0	0	0	0
Harrietville Cemetery Trust*	0	0	0	0	0	0
Harrow Cemetery Trust	0	0	0	0	0	0
Hawkesdale Cemetery Trust	0	0	0	0	0	0
Hazelwood Cemetery Trust	0	0	0	0	0	0
Health & Human Services, Department of	523	46	55	400	23	180
Health Purchasing Victoria	0	2	0	0	1	1
Health Services Commissioner	3	0	0	2	0	1
Health, Department of	80	24	21	47	6	50
Health, Minister for	0	0	0	0	0	0
Heathcote Cemetery Trust*	0	0	0	0	0	0
Heathcote Health*	2	0	1	0	0	1
Hepburn Health Service*	3	22	22	0	0	3
Hepburn Shire Council	1	3	2	0	0	2
Heritage Council of Victoria	1	0	0	0	1	0
Hesse Rural Health Service	4	0	2	0	0	2
Hexham Cemetery Trust*	0	0	0	0	0	0
Heyfield Cemetery Trust	0	0	0	0	0	0
Heywood Cemetery Trust*	0	0	0	0	0	0
Heywood Rural Health	2	0	2	0	0	0
High Country Library Corporation	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Hindmarsh Shire Council	0	2	0	2	0	0
Hobsons Bay City Council	0	14	5	5	1	6
Holmesglen Institute	0	0	0	0	0	0
Hopetoun Cemetery Trust	0	0	0	0	0	0
Horsham Cemetery Trust	0	0	0	0	0	0
Horsham Rural City Council*	0	3	1	2	0	0
Hotspur Cemetery Trust*	0	0	0	0	0	0
Housing, Disability and Ageing, Minister for	0	0	0	0	0	0
Human Services, Department of	436	37	40	369	28	142
Hume City Council*	0	30	3	10	1	16
Independent Broad-based Anti-corruption Commission	6	0	0	0	0	6
Indigo North Health Inc.	0	0	0	0	0	0
Indigo Shire Council	4	1	0	5	0	0
Industrial Relations, Minister for	1	0	0	0	0	1
Industry, Minister for	0	1	0	0	0	1
Inglewood and Districts Health Service	2	0	2	0	0	0
Inglewood Cemetery Trust	0	0	0	0	0	0
Inverleigh Cemetery Trust	0	0	0	0	0	0
Inverloch Cemetery Trust	0	0	0	0	0	0
Jamieson Cemetery Trust*	0	0	0	0	0	0
Jeparit Cemetery Trust	0	0	0	0	0	0
Jerro Cemetery Trust	0	0	0	0	0	0
John Foord (Wahgunyah) Cemetery Trust	0	0	0	0	0	0
Joyce's Creek Cemetery Trust	0	0	0	0	0	0
Judicial College of Victoria	2	0	0	0	0	2
Justice & Regulation, Department of (includes Emergency Management Victoria)*	532	79	36	421	71	128
Kangaroo Ground Cemetery Trust	0	0	0	0	0	0
Karnak Cemetery Trust*	0	0	0	0	0	0
Katamatite Cemetery Trust*	0	0	0	0	0	0
Katandra Cemetery Trust	0	0	0	0	0	0
Katyl Cemetery Trust	0	0	0	0	0	0
Kenmare Cemetery Trust	0	0	0	0	0	0
Kerang Cemetery Trust	0	0	0	0	0	0
Kerang District Health*	8	0	8	0	0	0
Kialla West Cemetery Trust	0	0	0	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Kiata Cemetery Trust	0	0	0	0	0	0
Kiewa Cemetery Trust	0	0	0	0	0	0
Kilcunda Cemetery Trust	0	0	0	0	0	0
Kilmore & District Hospital, The	1	19	17	0	0	3
Kilmore Cemetery Trust	0	0	0	0	0	0
Kilnoorat Cemetery Committee of Management	0	0	0	0	0	0
Kinglake Ranges Cemetery Trust	0	0	0	0	0	0
Kingower Cemetery Trust	0	0	0	0	0	0
Kingston City Council	12	43	10	29	0	23
Knox City Council	2	11	4	5	1	7
Koetong Cemetery Trust	0	0	0	0	0	0
Koondrook Cemetery Trust	0	0	0	0	0	0
Kooweerup Regional Health Service	0	0	0	0	0	0
Korong Vale Cemetery Trust	0	0	0	0	0	0
Korumburra Cemetery Trust	0	0	0	0	0	0
Kyabram and District Health Services*	4	32	36	0	0	0
Kyabram Cemetery Trust	0	0	0	0	0	0
Kyneton Cemetery Trust	0	0	0	0	0	0
Kyneton District Health Service	0	12	11	1	0	0
La Trobe University	4	2	4	2	1	0
Laen North Cemetery Trust	0	0	0	0	0	0
Lake Boga Cemetery Trust	0	0	0	0	0	0
Lake Bolac Cemetery Trust	0	0	0	0	0	0
Lake Mountain Alpine Resort Management Board	0	0	0	0	0	0
Lake Rowan Cemetery Trust*	0	0	0	0	0	0
Lakes Entrance Cemetery Trust	0	0	0	0	0	0
Lalbert Cemetery Trust	0	0	0	0	0	0
Lancefield Cemetery Trust	0	0	0	0	0	0
Land Tax Hardship Relief Board*	0	0	0	0	0	0
Landsborough Cemetery Trust*	0	0	0	0	0	0
Lang Lang Cemetery Trust	0	0	0	0	0	0
Latrobe City Council	10	8	3	10	1	4
Latrobe Regional Hospital	314	20	322	3	0	23
Learmonth Cemetery Trust*	0	0	0	0	0	0
Legal Practitioners' Liability Committee	0	0	0	0	0	0
Leongatha Cemetery Trust	0	0	0	0	0	0
Lethbridge Cemetery Trust*	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Lexton Cemetery Trust	0	0	0	0	0	0
Linking Melbourne Authority	2	3	0	4	0	2
Linton Cemetery Trust*	0	0	0	0	0	0
Lismore Cemetery Trust	0	0	0	0	0	0
Living Victoria, Office of	0	0	0	0	0	0
Local Government Ministerial-Mayors Advisory Panel	0	0	0	0	0	0
Local Government, Minister for	0	0	0	0	0	0
Lochiel Cemetery Trust*	0	0	0	0	0	0
Lockwood Cemetery Trust	0	0	0	0	0	0
Loddon Mallee Waste and Resource Recovery Group (includes Calder Regional Waste Management Group / Central Murray Regional Waste Management Group / Mildura Regional Waste Management Group)	0	0	0	0	0	0
Loddon Shire Council	1	2	1	1	0	1
Logical Inclusions Advisory Committee	0	0	0	0	0	0
Longwood Cemetery Trust	0	0	0	0	0	0
Lorne Community Hospital	4	7	9	0	0	2
Lorquon Cemetery Trust	0	0	0	0	0	0
Lower Murray Water (includes First Mildura Irrigation Trust) (LMW)	0	1	0	2	0	1
Macarthur Cemetery Trust	0	0	0	0	0	0
Macedon Cemetery Trust	0	0	0	0	0	0
Macedon Ranges Shire Council*	0	17	13	3	0	1
Maddingley Cemetery Trust	0	0	0	0	0	0
Maffra Cemetery Trust	0	0	0	0	0	0
Majorca Cemetery Trust	0	0	0	0	0	0
Maldon Cemetery Trust	0	0	0	0	0	0
Maldon Hospital	1	0	0	0	0	1
Mallacoota Cemetery Trust	0	0	0	0	0	0
Mallee Catchment Management Authority*	0	0	0	0	0	0
Mallee Track Health and Community Service	2	1	3	0	0	1
Malmsbury Cemetery Trust	0	0	0	0	0	0
Manangatang Cemetery Trust*	0	0	0	0	0	0
Manningham City Council	1	8	5	0	0	4
Mansfield Cemetery Trust*	0	0	0	0	0	0
Mansfield District Hospital	6	16	22	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Mansfield Shire Council	5	1	5	1	0	1
Maribyrnong City Council	0	10	3	3	0	9
Marlo Cemetery Trust	0	0	0	0	0	0
Marong Cemetery Trust	0	0	0	0	0	0
Maroondah City Council	2	4	2	2	2	0
Maryborough Cemetery Trust	0	0	0	0	0	0
Maryborough District Health Service	20	1	20	0	0	1
Maryknoll Cemetery Trust	0	0	0	0	0	0
Marysville Cemetery Trust	0	0	0	0	0	0
Matlock Cemetery Trust	0	0	0	0	0	0
Medical Panels	0	0	0	0	0	0
Meeniyah Cemetery Trust*	0	0	0	0	0	0
Melbourne and Olympic Parks Trust	0	1	0	0	0	1
Melbourne Chevra Kadisha Cemetery Trust*	0	0	0	0	0	0
Melbourne Convention and Exhibition Trust	0	0	0	0	0	0
Melbourne Cricket Ground Trust*	0	0	0	0	0	0
Melbourne Health (includes Royal Melbourne Hospital (Member of Melbourne Health) (RMH))	1,671	195	1,885	30	5	221
Melbourne Market Authority	0	0	0	0	0	0
Melbourne Polytechnic	1	0	1	0	0	0
Melbourne Water*	0	13	2	10	1	2
Melbourne, City of	1	63	29	12	4	27
Melton Cemetery Trust	0	0	0	0	0	0
Melton City Council	10	21	2	18	2	11
Mental Health Tribunal	0	1	0	0	1	0
Mental Health, Minister for	0	0	0	0	0	0
Merbein Cemetery Trust	0	0	0	0	0	0
Mercy Public Hospitals Incorporated (includes Mercy Hospital for Women, Werribee Mercy Hospital, O'Connell Family Centre)*	357	50	356	8	2	53
Meredith Cemetery Trust	0	0	0	0	0	0
Meringur Cemetery Trust	0	0	0	0	0	0
Merino Cemetery Trust	0	0	0	0	0	0
Merit Protection Boards	0	0	0	0	0	0
Metropolitan Fire and Emergency Services Appeals Commission	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Metropolitan Fire and Emergency Services Board	0	409	1	385	0	23
Metropolitan Planning Authority*	0	4	0	4	0	0
Metropolitan Waste and Resource Recovery Group (includes Mornington Peninsula Regional Waste Management Group (MRWVG))	0	1	0	0	1	0
Milawa Cemetery Trust	0	0	0	0	0	0
Mildura Base Hospital	230	18	185	1	5	61
Mildura Cemetery Trust	0	0	0	0	0	0
Mildura Rural City Council*	0	14	2	7	0	5
Minimay Cemetery Trust	0	0	0	0	0	0
Mining Warden, Office of the	0	0	0	0	0	0
Minister's Advisory Council on Public Libraries	0	0	0	0	0	0
Minyip Cemetery Trust*	0	0	0	0	0	0
Miram Cemetery Trust	0	0	0	0	0	0
Mirboo North Cemetery Trust	0	0	0	0	0	0
Mitchell Shire Council*	1	8	3	0	0	7
Mitiamo Cemetery Trust	0	0	0	0	0	0
Mitta Mitta Cemetery Trust	0	0	0	0	0	0
Moe Memorial Park Trust	0	0	0	0	0	0
Moir Shire Council*	0	0	0	1	0	1
Moliagul Cemetery Trust	0	0	0	0	0	0
Monash Health*	1,426	9	1,149	150	8	225
Monash University	11	5	5	2	1	8
Monash, City of*	0	28	31	0	0	1
Moonambel Cemetery Trust	0	0	0	0	0	0
Moondarra Cemetery Trust*	0	0	0	0	0	0
Moonee Valley City Council	2	21	6	13	1	4
Moonlight Head Cemetery Trust	0	0	0	0	0	0
Moorabool Shire Council	1	12	3	6	2	7
Moorngag Cemetery Trust*	0	0	0	0	0	0
Mooroopna Cemetery Trust	0	0	0	0	0	0
Moreland City Council	2	30	2	25	1	4
Mornington Peninsula Cemetery Trust	0	0	0	0	0	0
Mornington Peninsula Shire	60	0	6	31	3	30
Morrison's Cemetery Trust	0	0	0	0	0	0
Mortlake Cemetery Trust	0	0	0	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Mount Alexander Shire Council*	0	3	1	2	0	2
Mount Baw Baw Alpine Resort Management Board	0	0	0	0	0	0
Mount Buller & Mount Stirling Alpine Resort Management Board	1	2	1	1	0	1
Mount Cole Cemetery Trust	0	0	0	0	0	0
Mount Egerton Cemetery Trust	0	0	0	0	0	0
Mount Hotham Alpine Resort Management Board	0	0	0	0	0	0
Mount Prospect Cemetery Trust*	0	0	0	0	0	0
Moyne Health Services	1	0	1	0	0	0
Moyne Shire Council*	0	7	2	0	0	5
Moyston Cemetery Trust	0	0	0	0	0	0
Muckleford Cemetery Trust	0	0	0	0	0	0
Multicultural Affairs, Minister for	0	0	0	0	0	0
Municipal Association of Victoria*	0	1	0	0	0	1
Murchison Cemetery Trust	0	0	0	0	0	0
Murray Valley Wine Grape Industry Development Committee	0	0	0	0	0	0
Murrayville Cemetery Trust	0	0	0	0	0	0
Murrindindi Shire Council*	10	18	0	10	0	18
Murtoa Cemetery Trust	0	0	0	0	0	0
Museum Victoria	0	1	0	1	0	0
Myrtleford Cemetery Trust	0	0	0	0	0	0
Mysia Cemetery Trust*	0	0	0	0	0	0
Mystic Park Cemetery Trust	0	0	0	0	0	0
Nagambie Cemetery Trust	0	0	0	0	0	0
Nandaly Cemetery Trust	0	0	0	0	0	0
Narimga Cemetery Trust	0	0	0	0	0	0
Narracan Cemetery Trust*	0	0	0	0	0	0
Narrawong Cemetery Trust	0	0	0	0	0	0
Nathalia Cemetery Trust	0	0	0	0	0	0
Nathalia District Hospital*	9	0	9	0	0	0
Natimuk Cemetery Trust	0	0	0	0	0	0
National Gallery of Victoria	0	1	0	0	2	0
National Parks Advisory Council	0	2	2	0	0	0
Natte Yallock Cemetery Trust	0	0	0	0	0	0
Navarre Cemetery Trust*	0	0	0	0	0	0
Neerim Cemetery Trust	0	0	0	0	0	0
Nelson Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Netherby Cemetery Trust	0	0	0	0	0	0
Newbridge Cemetery Trust*	0	0	0	0	0	0
Newstead Cemetery Trust	0	0	0	0	0	0
Nhill Cemetery Trust	0	0	0	0	0	0
Nillumbik Cemetery Trust	0	0	0	0	0	0
Nillumbik Shire Council*	4	4	3	5	0	0
Nirranda Cemetery Trust*	0	0	0	0	0	0
Noradjuha Cemetery Trust	0	0	0	0	0	0
North Central Catchment Management Authority*	2	0	0	0	0	4
North East Catchment Management Authority	0	0	0	0	0	0
North East Region Water Corporation (t/a North East Water)	1	0	0	1	0	0
North East Waste and Resource Recovery Group	0	0	0	0	0	0
Northeast Health Wangaratta	210	251	460	0	0	1
Northern Grampians Shire Council*	0	6	3	0	0	4
Northern Health (includes Bundoora Extended Care, Broadmeadows Health Service, The Northern Hospital)	533	311	751	50	8	129
Northern Victorian Fresh Tomato Industry Development Committee	0	0	0	0	0	0
Numurkah District Health Service	2	14	16	0	0	0
Numurkah-Wunghnu Cemetery Trust*	0	0	0	0	0	0
Nurrabil Cemetery Trust	0	0	0	0	0	0
Nyah Cemetery Trust	0	0	0	0	0	0
Nyora Cemetery Trust	0	0	0	0	0	0
Omeo Cemetery Trust*	0	0	0	0	0	0
Omeo District Health	11	0	11	0	0	0
Orbost Cemetery Trust*	0	0	0	0	0	0
Orbost Regional Health	80	5	36	0	0	49
Otway Health	1	7	9	0	0	0
Ouyen Cemetery Trust*	0	0	0	0	0	0
Pakenham Cemetery Trust*	0	0	0	0	0	0
Panmure Cemetery Trust	0	0	0	0	0	0
Pannoobamawm Cemetery Trust	0	0	0	0	0	0
Parks Victoria	9	14	1	13	1	13
Patho Cemetery Trust	0	0	0	0	0	0
Paynesville Cemetery Trust	0	0	0	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Peninsula Health (includes Frankston Hospital (Member of Peninsula Health) / Mount Eliza Centre (Member of Peninsula Health) / Rosebud Hospital (Member of Peninsula Health) / Peninsula Community Health Service (Member of Peninsula Health) (PCHS))*	492	184	468	95	2	189
Peter MacCallum Cancer Centre	46	15	61	0	0	0
Phillip Island Cemetery Trust	0	0	0	0	0	0
Phillip Island Nature Park Board of Management	0	0	0	0	0	0
Pimpinio Cemetery Trust	0	0	0	0	0	0
Pine Lodge Cemetery Trust	0	0	0	0	0	0
Places Victoria*	0	2	0	1	1	3
Planning, Minister for	0	3	0	0	0	3
Pleasant Creek Cemetery Trust*	0	0	0	0	0	0
Police, Minister for	0	1	0	0	1	0
Polkemmet Cemetery Trust	0	0	0	0	0	0
Pompapiel Cemetery Trust	0	0	0	0	0	0
Poowong Cemetery Trust	0	0	0	0	0	0
Port Campbell Cemetery Trust	0	0	0	0	0	0
Port Fairy Cemetery Trust	0	0	0	0	0	0
Port of Hastings Development Authority	0	0	0	0	0	0
Port of Melbourne Corporation*	2	0	0	2	1	0
Port Phillip and Westernport Catchment Management Authority	0	0	0	0	0	0
Port Phillip, City of	2	33	5	25	0	9
Portland (North) Cemetery Trust	0	0	0	0	0	0
Portland (South) Cemetery Trust	0	0	0	0	0	0
Portland District Health	8	24	31	0	0	1
Ports, Minister for	0	2	0	0	0	2
Potentially Contaminated Land Advisory Committee	0	0	0	0	0	0
Premier and Cabinet, Department of	1	45	3	17	5	30
Premier of Victoria	0	5	0	0	0	5
Prevention of Family Violence, Minister for	0	0	0	0	0	0
PrimeSafe*	1	0	0	1	0	0
Professional Boxing and Combat Sports Board	0	0	0	0	0	0
Public Prosecutions, Office of*	15	12	3	14	4	9
Public Record Office Victoria	1	0	0	1	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Public Records Advisory Council	0	0	0	0	0	0
Public Transport Access Committee*	0	0	0	0	0	0
Public Transport Development Authority t/a Public Transport Victoria*	2	40	8	18	2	18
Public Transport, Minister for	0	1	0	0	0	1
Pyramid Hill Cemetery Trust	0	0	0	0	0	0
Pyrenees Shire Council	0	3	0	0	0	3
Quambatook Cemetery Trust	0	0	0	0	0	0
Quantong Cemetery Trust	0	0	0	0	0	0
Queen Elizabeth Centre	1	2	1	2	0	1
Queen Victoria Women's Centre Trust	0	0	0	0	0	0
Queenstown Cemetery Trust*	0	0	0	0	0	0
Racing Integrity Commissioner, Office of the*	0	0	0	0	0	0
Racing Victoria Limited	1	4	0	4	0	3
Racing, Minister for	0	0	0	0	0	0
Rainbow Cemetery Trust	0	0	0	0	0	0
Raywood Cemetery Trust	0	0	0	0	0	0
Red Cliffs Cemetery Trust	0	0	0	0	0	0
Red Tape Commissioner, Office of the	0	0	0	0	0	0
Redbank Cemetery Trust	0	0	0	0	0	0
Redcastle Cemetery Trust	0	0	0	0	0	0
Regional Development, Minister for	0	0	0	0	0	0
Regional Rail Link Authority	0	0	0	0	0	0
Residential Tenancies Bond Authority	1	0	1	0	0	0
Rheola Cemetery Trust*	0	0	0	0	0	0
Riddell's Creek Cemetery Trust	0	0	0	0	0	0
Ripplebrook Cemetery Trust*	0	0	0	0	0	0
RMIT University*	10	1	0	4	3	4
Road Safety Camera Commissioner, Office of the	0	0	0	0	0	0
Roads and Road Safety, Minister for	0	0	0	0	0	0
Robinvale Cemetery Trust	0	0	0	0	0	0
Robinvale District Health Services	11	1	9	0	0	3
Rochester and Elmore District Health Service	9	4	13	0	0	1
Rochester Cemetery Trust	0	0	0	0	0	0
Rokewood Cemetery Trust*	0	0	0	0	0	0
Rosebery Cemetery Trust	0	0	0	0	0	0
Rosedale Cemetery Trust	0	0	0	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Rothwell Cemetery Trust	0	0	0	0	0	0
Royal Botanic Gardens Board*	0	2	0	0	0	2
Royal Children's Hospital, The*	387	224	404	134	0	73
Royal Society for the Prevention of Cruelty to Animals (Victoria), The*	13	4	0	11	2	4
Royal Victorian Eye and Ear Hospital, The*	32	131	161	0	0	2
Royal Women's Hospital, The	277	10	246	3	2	64
Runnymede Cemetery Trust*	0	0	0	0	0	0
Rupanyup Cemetery Trust*	0	0	0	0	0	0
Rural Northwest Health	4	0	4	0	0	0
Rushworth Cemetery Trust	0	0	0	0	0	0
Rye Cemetery Trust	0	0	0	0	0	0
Sale Cemetery Trust	0	0	0	0	0	0
San Remo Cemetery Trust	0	0	0	0	0	0
Sandford Cemetery Trust	0	0	0	0	0	0
Sandy Creek Cemetery Trust	0	0	0	0	0	0
Scientific Advisory Committee	0	0	0	0	0	0
Scotts Creek Cemetery Trust	0	0	0	0	0	0
Sea Lake Cemetery Trust	0	0	0	0	0	0
Sentencing Advisory Council	0	0	0	0	0	0
Seymour Cemeteries Trust	0	0	0	0	0	0
Seymour Health	19	0	19	0	0	0
Sheep Hills Cemetery Trust	0	0	0	0	0	0
Shelford Cemetery Trust	0	0	0	0	0	0
Shepparton Cemetery Trust*	0	0	0	0	0	0
Shrine of Remembrance Trust	0	1	1	0	0	0
Skipton Cemetery Trust	0	0	0	0	0	0
Small Business, Innovation and Trade, Minister for	0	1	0	0	0	1
Smeaton Cemetery Trust*	0	0	0	0	0	0
Smythesdale Cemetery Trust	0	0	0	0	0	0
Sorrento Cemetery Trust*	0	0	0	0	0	0
South East Water*	0	15	17	0	0	1
South Gippsland Hospital	1	4	5	0	0	0
South Gippsland Region Water Corporation	1	0	1	0	0	0
South Gippsland Shire Council*	10	0	16	0	0	1
South West Healthcare*	228	1	208	15	0	19

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
South West Institute of TAFE*	0	1	1	0	0	0
Southern Grampians Shire Council	0	2	2	0	0	0
Southern Metropolitan Cemeteries Trust*	0	1	0	0	0	1
Special Minister of State	0	0	0	0	0	0
Speed Cemetery Trust	0	0	0	0	0	0
Sport, Minister for	0	2	0	0	0	2
Spring Hill Cemetery Trust	0	0	0	0	0	0
Spring Lead Cemetery Trust	0	0	0	0	0	0
St Arnaud Cemetery Trust - Northern Grampians*	0	0	0	0	0	0
St Vincent's Health (includes St Vincent's Hospital, St George's Hospital, Caritas Christi)	765	99	791	41	0	46
Staffordshire Reef Cemetery Trust*	0	0	0	0	0	0
Stanley Cemetery Trust	0	0	0	0	0	0
State Development, Business and Innovation, Department of	4	34	3	14	10	44
State Electricity Commission of Victoria*	18	3	17	1	0	3
State Library of Victoria	0	2	2	0	0	0
State Revenue Office	10	93	102	3	0	8
State Sport Centres Trust*	0	0	0	0	0	0
Stawell Regional Health	12	1	10	0	0	3
Steiglitz Cemetery Trust*	0	0	0	0	0	0
Stonnington, City of*	2	38	20	9	4	11
Stratford Cemetery Trust	0	0	0	0	0	0
Strathbogie Cemetery Trust	0	0	0	0	0	0
Strathbogie Shire Council	0	5	3	1	0	1
Strathdownie East Cemetery Trust	0	0	0	0	0	0
Streatham Cemetery Trust	0	0	0	0	0	0
Stuart Mill Cemetery Trust	0	0	0	0	0	0
Sunbury Cemetery Trust	0	0	0	0	0	0
Sunraysia Institute of TAFE	0	0	0	0	0	0
Surf Coast Shire Council	6	4	3	2	1	6
Surveyors Registration Board of Victoria	0	0	0	0	0	0
Sustainability Victoria	0	1	1	0	0	0
Sutton Grange Cemetery Trust	0	0	0	0	0	0
Swan Hill Cemetery Trust	0	0	0	0	0	0
Swan Hill District Health	110	0	110	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Swan Hill Rural City Council	0	0	0	0	0	0
Swanwater West Cemetery Trust*	0	0	0	0	0	0
Swinburne University of Technology	3	2	2	1	0	3
Talgarno Cemetery Trust	0	0	0	0	0	0
Tallangatta Cemetery Trust	0	0	0	0	0	0
Tallangatta Health Service	0	0	0	0	0	0
Tallarook Cemetery Trust	0	0	0	0	0	0
Taradale Cemetery Trust	0	0	0	0	0	0
Tarnagulla Cemetery Trust	0	0	0	0	0	0
Tarrowingee Cemetery Trust	0	0	0	0	0	0
Tarrayoukian Cemetery Trust*	0	0	0	0	0	0
Tarwin Lower Cemetery Trust*	0	0	0	0	0	0
Tatura Cemetery Trust*	0	0	0	0	0	0
Tattoon Cemetery Trust	0	0	0	0	0	0
Tawonga Cemetery Trust	0	0	0	0	0	0
Taxi Services Commission	14	18	13	12	3	6
Teesdale Cemetery Trust	0	0	0	0	0	0
Terang & Mortlake Health Service*	3	0	3	0	0	0
Terang Cemetery Trust	0	0	0	0	0	0
Terrapee Cemetery Trust	0	0	0	0	0	0
Thoona Cemetery Trust	0	0	0	0	0	0
Thorpdale Cemetery Trust*	0	0	0	0	0	0
Timboon and District Healthcare Service	6	0	5	0	0	1
Timor Cemetery Trust	0	0	0	0	0	0
Tongala Cemetery Trust	0	0	0	0	0	0
Toosan Cemetery Trust*	0	0	0	0	0	0
Toolamba Cemetery Trust*	0	0	0	0	0	0
Toongabbie Cemetery Trust*	0	0	0	0	0	0
Toora Cemetery Trust	0	0	0	0	0	0
Tourism and Major Events, Minister for	0	0	0	0	0	0
Tourism Victoria	0	0	0	0	0	0
Towaninnie Cemetery Trust*	0	0	0	0	0	0
Tower Hill Cemetery Trust	0	0	0	0	0	0
Towong Shire Council	0	0	0	1	0	0
Trafalgar Cemetery Trust	0	0	0	0	0	0
Training and Skills, Minister for	0	0	0	0	0	0
Training and Skills, Minister for	0	0	0	0	0	0
Transport Accident Commission*	1,192	10	366	791	2	162

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Transport Ticketing Authority*	0	0	0	0	0	0
Transport, Planning and Local Infrastructure, Department of	9	58	9	50	3	43
Traralgon Cemetery Trust	0	0	0	0	0	0
Treasurer*	0	2	0	0	0	2
Treasury and Finance, Department of*	6	49	6	23	1	27
Trentham Cemetery Trust	0	0	0	0	0	0
Trust for Nature (Victoria)	0	0	0	0	0	0
Tungamah Cemetery Trust	0	0	0	0	0	0
Tutye Cemetery Trust	0	0	0	0	0	0
Tweddle Child + Family Health Service*	3	0	1	0	0	2
Tyaak Cemetery Trust	0	0	0	0	0	0
Tylden Cemetery Trust	0	0	0	0	0	0
Ultima Cemetery Trust*	0	0	0	0	0	0
Underbool Cemetery Trust	0	0	0	0	0	0
University of Divinity*	0	0	0	0	0	0
University of Melbourne, The	12	10	5	4	4	12
Upper Murray Health and Community Services*	0	0	0	0	0	0
Upper Regions (Wail) Cemetery Trust	0	0	0	0	0	0
Upper Yarra Cemetery Trust	0	0	0	0	0	0
V/Line Corporation*	7	2	5	4	1	1
Vaughan Cemetery Trust	0	0	0	0	0	0
Veterans, Minister for	0	0	0	0	0	0
Veterinary Practitioners Registration Board of Victoria	0	0	0	0	0	0
VicForests	0	4	2	0	0	2
VicRoads*	356	334	275	316	33	119
Victoria Grants Commission	0	0	0	0	0	0
Victoria Legal Aid	12	2	4	7	0	3
Victoria Police*	1,488	1,335	131	1,921	148	928
Victoria State Emergency Service*	21	2	16	3	0	7
Victoria University	8	6	2	10	0	2
Victorian Aboriginal Heritage Council	1	0	0	0	0	1
Victorian Arts Centre Trust	0	1	0	0	1	0
Victorian Assisted Reproductive Treatment Authority	0	0	0	0	0	0
Victorian Auditor-General's Office	0	0	0	0	0	0
Victorian Building Authority	2	97	27	33	11	35



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Victorian Catchment Management Council	0	0	0	0	0	0
Victorian Coastal Council	0	0	0	0	0	0
Victorian Commission for Gambling and Liquor Regulation	5	12	2	9	1	7
Victorian Competition & Efficiency Commission*	0	0	0	0	0	0
Victorian Council of the Arts	0	0	0	0	0	0
Victorian Curriculum and Assessment Authority	0	3	0	0	0	3
Victorian Disability Advisory Council	0	0	0	0	0	0
Victorian Electoral Commission	2	0	1	0	0	1
Victorian Environmental Assessment Council	0	0	0	0	0	0
Victorian Environmental Water Holder	0	0	0	0	0	0
Victorian Equal Opportunity & Human Rights Commission	1	2	0	2	0	1
Victorian Government Architect, Office of the	0	0	0	0	0	0
Victorian Government Purchasing Board	0	0	0	0	0	0
Victorian Government Solicitor	0	0	0	0	0	0
Victorian Health Promotion Foundation	0	0	0	0	0	0
Victorian Inspectorate	0	0	0	0	0	0
Victorian Institute of Forensic Medicine	1	0	0	0	1	0
Victorian Institute of Forensic Mental Health	94	0	75	16	1	4
Victorian Institute of Teaching	1	0	0	1	0	0
Victorian Law Reform Commission	0	0	0	0	0	0
Victorian Legal Services Board (includes Legal Services Commissioner)	18	0	0	6	5	16
Victorian Managed Insurance Authority	7	1	0	6	0	2
Victorian Multicultural Commission	0	0	0	0	0	0
Victorian Ombudsman	0	1	1	0	0	0
Victorian Professional Standards Council	0	0	0	0	0	0
Victorian Public Sector Commission	1	1	1	0	0	1
Victorian Regional Channels Authority	0	0	0	0	0	0
Victorian Registration and Qualifications Authority	1	4	1	2	1	1
Victorian Responsible Gambling Foundation	0	0	0	0	0	0
Victorian Small Business Commissioner, Office of the	1	0	0	1	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Victorian Strawberry Industry Development Committee	0	0	0	0	0	0
Victorian Veterans Council	0	0	0	0	0	0
Victorian Workcover Authority t/a WorkSafe Victoria*	1,631	1,074	1,299	841	100	586
VicTrack	3	6	1	3	0	8
Violet Town Cemetery Trust	0	0	0	0	0	0
Waitchie Cemetery Trust	0	0	0	0	0	0
Walhalla Cemetery Trust	0	0	0	0	0	0
Wallan Cemetery Trust	0	0	0	0	0	0
Walpeup Cemetery Trust	0	0	0	0	0	0
Walwa Cemetery Trust	0	1	0	0	0	1
Wangaratta Cemetery Trust*	0	0	0	0	0	0
Wangaratta, Rural City of*	8	2	5	2	0	4
Wannon Region Water Corporation	0	0	0	0	0	0
Warracknabeal Cemetery Trust	0	0	0	0	0	0
Warragul Cemetery Trust	0	0	0	0	0	0
Warrnambool Cemetery Trust*	0	0	0	0	0	0
Warrnambool City Council	8	0	6	0	0	3
Watchem Cemetery Trust	0	0	0	0	0	0
Waterloo Cemetery Trust	0	0	0	0	0	0
Waubra Cemetery Trust	0	0	0	0	0	0
Wedderburn Cemetery Trust*	0	0	0	0	0	0
Wellington Shire Council*	0	7	6	1	0	1
Welshpool Cemetery Trust	0	0	0	0	0	0
Werona and Kooroocheang Cemetery Trust*	0	0	0	0	0	0
Werrimull Cemetery Trust*	0	0	0	0	0	0
West Gippsland Catchment Management Authority*	0	0	0	0	0	0
West Gippsland Healthcare Group*	93	20	108	1	0	15
West Gippsland Regional Library Corporation	0	0	0	0	0	0
West Wimmera Cemetery Trust	0	0	0	0	0	0
West Wimmera Health Service*	3	5	7	0	0	1
West Wimmera Shire Council	0	0	0	0	0	0
Western Coast Regional Coastal Board	0	0	0	0	0	0
Western District Health Service	43	13	56	0	0	0



APPENDIX A – REQUESTS RECEIVED BY AGENCIES (Continued)

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Western Health (includes Sunshine Hospital (Member of Western Health) / Western Hospital (Member of Western Health) / The Williamstown Hospital (Member of Western Health))*	1,284	3	991	8	1	287
Western Region Water Corporation	5	0	0	4	0	1
Westernport Region Water Corporation	0	0	0	0	0	0
Whitehorse Manningham Regional Library Corporation*	0	0	0	0	0	0
Whitehorse, City of	0	12	2	2	0	11
Whitfield Cemetery Trust	0	0	0	0	0	0
Whittlesea City Council	2	14	4	6	0	7
Whroo Cemetery Trust	0	0	0	0	0	0
Wickliffe Cemetery Trust	0	0	0	0	0	0
Willaura Cemetery Trust	0	0	0	0	0	0
William Angliss Institute of TAFE	1	0	0	1	0	0
Willow Grove Cemetery Trust	0	0	0	0	0	0
Wimmera Catchment Management Authority	0	0	0	0	0	0
Wimmera Health Care Group	35	48	74	0	1	12
Wimmera Regional Library Corporation*	0	3	0	0	0	3
Winiam Cemetery Trust	0	0	0	0	0	0
Winton Cemetery Trust*	0	0	0	0	0	0
Wodonga Cemetery Trust	0	0	0	0	0	0
Wodonga City Council	1	0	1	0	4	3
Wodonga Institute of TAFE	2	0	2	0	0	0
Women, Minister for	0	0	0	0	0	0
Wonthaggi Cemetery Trust	0	0	0	0	0	0
Woodend Cemetery Trust*	0	0	0	0	0	0
Woods Point Cemetery Trust	0	0	0	0	0	0
Woodside Cemetery Trust	0	0	0	0	0	0
Woolsthorpe Cemetery Trust	0	0	0	0	0	0
Woomelang Cemetery Trust	0	0	0	0	0	0
Woorak Cemetery Trust	0	0	0	0	0	0
Woorndoo Cemetery Trust	0	0	0	0	0	0
Woosang Cemetery Trust	0	0	0	0	0	0
WorkCover Advisory Committee*	0	0	0	0	0	0
Wycheproof Cemetery Trust	0	0	0	0	0	0
Wychitella Cemetery Trust	0	0	0	0	0	0
Wyndham City Council	8	35	1	22	1	21

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2014/2015 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Yabba Cemetery Trust	0	0	0	0	0	0
Yackandandah Cemetery Trust	0	0	0	0	0	0
Yalca North Cemetery Trust*	0	0	0	0	0	0
Yan Yean Cemetery Trust*	0	0	0	0	0	0
Yarck Cemetery Trust*	0	0	0	0	0	0
Yarra City Council	17	65	22	42	9	9
Yarra Plenty Regional Library	0	0	0	0	0	0
Yarra Ranges Shire Council	1	32	14	9	0	11
Yarra Valley Water Corporation	0	18	12	4	0	2
Yarragon Cemetery Trust	0	0	0	0	0	0
Yarram and District Health Service	6	0	6	0	0	0
Yarram Cemetery Trust	0	0	0	0	0	0
Yarrawonga & District Cemetery Trust	0	0	0	0	0	0
Yarrawonga Health*	2	3	5	0	0	0
Yarrayne Cemetery Trust	0	0	0	0	0	0
Yarriambiack Shire Council	1	0	1	0	0	0
Yaugher Cemetery Trust	0	0	0	0	0	0
Yea Cemetery Trust	0	0	0	0	0	0
Yooralla	0	0	0	0	0	0
Young Farmers Finance Council*	0	0	0	0	0	0
Youth Affairs, Minister for*	0	0	0	0	0	0
Zoological Parks and Gardens Board*	0	6	2	5	0	0
TOTALS	24,382	8,827	20,694	8,087	678	6,098

* Denotes agencies that provide reading room facilities or can make them available by arrangement

¹ Outcomes include all requests decided in the 2014-2015 year, including those which were received in the previous year but decided in 2014-2015.

² 'Other' covers situations where requests were received and one of the following applied: the applicant did not proceed with the request; the request was made in 2014-2015 but had not been decided at the end of the reporting period; the agency did not hold the documents sought; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.



APPENDIX B – APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL

AGENCY	OUTCOMES OF ALL APPEALS RECEIVED OR DECIDED IN 2014/2015 ¹						
	APPEALS LODGED	APPEALS WITHDRAWN FROM VCAT ²	DECIDED BY VCAT	AGENCY DECISION CONFIRMED ³	AGENCY DECISION VARIED	AGENCY DECISION OVERTURNED	OTHER ⁴
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	0	1	0	0	0	0	1
Ambulance Victoria	0	1	1	0	1	0	1
Anti-Cancer Council of Victoria	1	0	0	0	0	0	1
Ballarat, City of	0	0	0	0	0	0	1
Bendigo Kangan Institute	0	0	0	0	0	0	1
Buloke Shire Council	1	1	0	0	0	0	1
Economic Development, Jobs, Transport and Resources, Department of	3	2	1	1	0	0	2
Education and Training, Department of	6	1	2	0	0	2	5
Environment and Primary Industries, Department of	0	1	0	0	0	0	1
Environment, Land, Water and Planning, Department of	0	1	0	0	0	0	1
Greater Dandenong, City of	0	1	0	0	0	0	1
Health & Human Services, Department of	3	0	5	3	1	1	5
Health, Department of	5	4	0	0	0	0	9
Heritage Council of Victoria	1	1	0	0	0	0	1
Human Services, Department of	3	1	2	2	0	0	3
Justice & Regulation, Department of (includes Emergency Management Victoria)	3	2	0	0	0	0	4
Latrobe Regional Hospital	3	0	0	0	0	0	3
Linking Melbourne Authority	0	0	1	1	0	0	0
Melbourne and Olympic Parks Trust	1	0	0	0	0	0	0
Melbourne, City of	1	0	0	0	0	0	1
Mildura Rural City Council	0	0	1	0	1	0	0
North East Region Water Corporation (t/a North East Water)	1	0	1	0	0	1	0
Northeast Health Wangaratta	2	0	0	0	0	0	1

AGENCY	OUTCOMES OF ALL APPEALS RECEIVED OR DECIDED IN 2014/2015 ¹						
	APPEALS LODGED	APPEALS WITHDRAWN FROM VCAT ²	DECIDED BY VCAT	AGENCY DECISION CONFIRMED ³	AGENCY DECISION VARIED	AGENCY DECISION OVERTURNED	OTHER ⁴
Peninsula Health (includes Frankston Hospital (Member of Peninsula Health) / Mount Eliza Centre (Member of Peninsula Health) / Rosebud Hospital (Member of Peninsula Health) / Peninsula Community Health Service (Member of Peninsula Health) (PCHS))	1	1	0	0	0	0	1
Port Phillip, City of	1	0	0	0	0	0	1
Premier and Cabinet, Department of	2	3	0	0	0	0	3
Public Prosecutions, Office of	1	1	0	0	0	0	1
Public Record Office Victoria	1	0	0	0	0	0	1
South West Healthcare	0	0	1	1	0	0	0
State Development, Business and Innovation, Department of	1	0	0	0	0	0	3
Swinburne University of Technology	0	0	1	0	1	0	0
Taxi Services Commission	1	0	0	0	0	0	1
Transport Accident Commission	1	0	0	0	0	0	1
Transport, Planning and Local Infrastructure, Department of	6	5	0	0	0	0	7
Treasury and Finance, Department of	1	0	0	0	0	0	1
VicForests	0	0	0	0	0	0	1
Victoria Police	14	8	9	8	1	0	15
Victorian Building Authority	0	2	0	0	0	0	3
Victorian Legal Services Board (includes Legal Services Commissioner)	0	0	2	2	0	0	0
Victorian Workcover Authority t/a WorkSafe Victoria	9	1	2	2	0	0	6



APPENDIX B – APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL (Continued)

	OUTCOMES OF ALL APPEALS RECEIVED OR DECIDED IN 2014/2015 ¹						
AGENCY	APPEALS LODGED	APPEALS WITHDRAWN FROM VCAT ²	DECIDED BY VCAT	AGENCY DECISION CONFIRMED ³	AGENCY DECISION VARIED	AGENCY DECISION OVERTURNED	OTHER ⁴
Wangaratta, Rural City of	0	2	2	2	0	0	2
Western Health (includes Sunshine Hospital (Member of Western Health) / Western Hospital (Member of Western Health) / The Williamstown Hospital (Member of Western Health))	1	0	1	1	0	0	1
TOTALS	74	40	32	23	5	4	91

¹ The data in this table is based on the number and type of decisions handed down by the Tribunal in 2014-2015, whether or not those decisions were as a result of appeals lodged in that year or previous years. This is necessary given the time that can often pass between an appeal being lodged, the mediation and other processes that can occur prior to a formal hearing, and a final decision being handed down by the Tribunal.

² 'Appeals withdrawn from VCAT' figures are also included in the 'Other' column.

³ 'VCAT confirmed agency decision' includes situations where a case was struck out, or the matter was dismissed.

⁴ 'Other' includes cases that were withdrawn or settled prior to the VCAT hearing or not yet decided by the Tribunal.



APPENDIX C – EXEMPTIONS CITED

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Accident Compensation Conciliation Service	s.25A(5) x 1 s.33(1) x 1	
Adult Multicultural Education Services	s.33(1) x 1	
Alexandra District Hospital	s.25A(5) x 2	
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	s.25A(1) x 2 s.30(1) x 1 s.33(1) x 6 s.35(1)(b) x 7	
Alpine Shire Council	s.30(1) x 1 s.33(1) x 2 s.35(1)(b) x 1	
Ambulance Victoria	s.25A(1) x 1 s.30(1) x 7 s.33(1) x 377 s.34(4)(a) x 5 s.35(1)(b) x 2	s.33(1) x 1
Anti-Cancer Council of Victoria	s.29(a) x 1 s.30(1) x 1 s.33(1) x 1 s.34(4)(b) x 1	
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital, Royal Talbot Rehabilitation Centre)	s.30(1) x 2 s.33(1) x 31 s.33(4) x 4 s.35(1)(a) x 3 s.35(1)(b) x 4	
Bairnsdale Regional Health Service	s.25A(1) x 1	
Ballarat Health Services	s.33(1) x 12 s.33(4) x 1	
Ballarat, City of	s.25A(5) x 2 s.30(1) x 5 s.31(1)(a) x 1 s.32(1) x 2 s.33(1) x 22 s.34(1)(a) x 4 s.34(1)(b) x 1 s.34(4)(a) x 2 s.38A(1)(b) x 2	
Banyule City Council	s.30(1) x 2 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 7 s.35(1)(a) x 1 s.35(1)(b) x 3	
Barwon Health, University Hospital Geelong (includes McKellar Centre (Member of Barwon Health))	s.25A(1) x 20 s.33(1) x 1 s.35(1)(b) x 6	
Bass Coast Shire Council	s.30(1) x 1 s.32(1) x 1	
Baw Baw Shire Council	s.30(1) x 1 s.33(1) x 6 s.33(7) x 1 s.34(1)(a) x 1 s.35(1)(a) x 1 s.38A(1)(a) x 1	



APPENDIX C – EXEMPTIONS CITED (Continued)

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Bayside City Council	s.32(1) x 2 s.38A(1)(a) x 2	
Benalla Rural City Council	s.33(1) x 2	
Bendigo Health Care Group	s.30(1) x 3 s.33(1) x 23 s.35(1)(b) x 11 s.38 x 10	
Board of Examiners	s.25A(5) x 1	
Boroondara, City of	s.25A(5) x 2 s.30(1) x 1 s.32(1) x 2 s.33(1) x 26 s.35(1)(b) x 2 s.36(2)(b) x 1	
Brimbank City Council	s.33(1) x 12	
Buloke Shire Council	s.33(1) x 2	
Calvary Health Care Bethlehem	s.33(1) x 1	
Campaspe Shire Council	s.33(1) x 9 s.34(1)(a) x 1	
Cardinia Shire Council	s.25A(1) x 1 s.33(1) x 1	
Casey, City of	s.30(1) x 5 s.31(1)(a) x 1 s.32(1) x 2 s.33(1) x 6 s.34(1)(b) x 6 s.35(1)(b) x 1	
Chief Investigator, Transport Safety, Office of the	s.38 x 1	
Chief Parliamentary Counsel Victoria, Office of the	s.33(1) x 1	
City West Water Corporation	s.30(1) x 1 s.32(1) x 3 s.33(1) x 8 s.34(4)(a) x 1	
Colac Otway Shire	s.33(1) x 1	
Coliban Region Water Corporation	s.34(1)(b) x 1	
Commission for Children and Young People	s.30(1) x 1 s.33(1) x 1 s.35(1)(b) x 1	
Commissioner for Privacy and Data Protection (includes Commissioner for Law Enforcement Data Protection, Office of the Victorian Privacy Commissioner)	s.30(1) x 1 s.38 x 1	
Council of Legal Education	s.33(1) x 1	
Country Fire Authority	s.25A(1) x 6 s.30(1) x 3 s.31(1)(a) x 1 s.32(1) x 3 s.33(1) x 13 s.34(1)(b) x 3 s.35(1)(b) x 3	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Court Services Victoria	s.31(1)(d) x 2 s.31(1)(e) x 1 s.33(1) x 2	
Dairy Food Safety Victoria	s.33(1) x 1 s.35(1)(b) x 1	
Darebin, City of	s.30(1) x 2 s.32(1) x 1 s.33(1) x 18 s.34(1)(a) x 1 s.35(1)(b) x 3	
Deakin University	s.25A(1) x 1 s.30(1) x 2 s.33(1) x 4 s.35(1)(b) x 2	
Director, Transport Safety - Transport Safety Victoria	s.30(1) x 2 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 7 s.34(1)(b) x 1 s.35(1)(b) x 1	
East Gippsland Shire Council	s.25A(5) x 1 s.30(1) x 1 s.33(1) x 10 s.35(1)(b) x 2 s.38A(1)(b) x 1	
East Grampians Health Service	s.33(1) x 1	
Eastern Health (includes Angliss Hospital, Box Hill Hospital, Central East Area Mental Health Service Healesville and District Hospital Maroondah Hospital, The Peter James Centre)	s.30(1) x 3 s.31(1)(c) x 1 s.32(1) x 2 s.33(1) x 283 s.35(1)(b) x 126 s.38 x 8	
Economic Development, Jobs, Transport and Resources, Department of	s.25A(1) x 3 s.28(1)(b) x 1 s.28(1)(ba) x 1 s.30(1) x 12 s.31(1)(a) x 1 s.31(1)(d) x 1 s.32(1) x 5 s.33(1) x 25 s.34(1)(a) x 1 s.34(1)(b) x 7 s.34(4)(a) x 4 s.35(1)(b) x 2 s.36(1)(a) x 1	s.33(1) x 1
Edenhope & District Memorial Hospital	s.33(1) x 4	



APPENDIX C – EXEMPTIONS CITED (Continued)

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Education and Training, Department of	s.28(1)(b) x 1 s.28(1)(ba) x 3 s.28(1)(c) x 1 s.28(1)(d) x 1 s.29(a) x 1 s.30(1) x 84 s.31(1)(a) x 2 s.31(1)(c) x 2 s.31(1)(e) x 1 s.32(1) x 18 s.33(1) x 159 s.34(1)(a) x 4 s.34(1)(b) x 19 s.34(4)(a) x 10 s.35(1)(a) x 2 s.35(1)(b) x 54 s.38 x 2	
Emergency Services Superannuation Board (t/a ESSSuper)	s.30(1) x 2	
Energy Safe Victoria	s.30(1) x 3 s.33(1) x 2 s.35(1)(b) x 3	
Environment and Primary Industries, Department of	s.25A(5) x 2 s.30(1) x 2 s.31(1)(a) x 1 s.33(1) x 8 s.34(1)(b) x 2 s.35(1)(b) x 1	
Environment Protection Authority Victoria	s.30(1) x 11 s.31(1)(a) x 3 s.32(1) x 1 s.33(1) x 60 s.34(1)(b) x 4 s.35(1)(a) x 3 s.35(1)(b) x 1 s.38 x 1	
Environment, Land, Water and Planning, Department of	s.30(1) x 14 s.31(1)(c) x 2 s.32(1) x 6 s.33(1) x 23 s.34(1)(a) x 2 s.34(1)(b) x 4 s.35(1)(a) x 2 s.35(1)(b) x 4	
Federation University Australia	s.34(1)(a) x 1	
Film Victoria	s.33(1) x 1 s.35(1)(a) x 1	
Frankston City Council	s.30(1) x 1 s.31(1)(a) x 1 s.33(1) x 3 s.35(1)(b) x 3	
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	s.33(1) x 2	
Gippsland Southern Health Service	s.25A(5) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Glen Eira City Council	s.30(1) x 6 s.32(1) x 2 s.33(1) x 29	
Glenelg Hopkins Catchment Management Authority	s.33(1) x 2 s.35(1)(b) x 1	
Glenelg Shire Council	s.25A(1) x 1 s.32(1) x 1 s.38A(1)(a) x 1	
Golden Plains Shire Council	s.33(1) x 2	
Goulburn Valley Health (includes Yea and District Memorial Hospital)	s.30(1) x 1 s.34(1)(a) x 1 s.34(4)(a) x 1 s.35(1)(a) x 1 s.35(1)(b) x 1 s.36(1)(a) x 1 s.36(1)(b) x 1	
Goulburn-Murray Rural Water Corporation	s.25A(1) x 1 s.30(1) x 7 s.32(1) x 4 s.33(1) x 4 s.34(4)(a) x 3 s.36(1)(b) x 2	
Greater Bendigo, City of	s.33(1) x 11 s.34(1)(a) x 1 s.35(1)(a) x 1 s.38A(1)(b) x 2 s.38A(1)(c) x 1	
Greater Dandenong, City of	s.25A(5) x 1 s.33(1) x 4 s.35(1)(b) x 1	
Greater Geelong, City of	s.25A(1) x 5 s.33(1) x 5 s.34(1)(b) x 3 s.34(4)(a) x 1 s.38A(1)(d) x 1	
Greater Metropolitan Cemeteries Trust	s.33(1) x 2	
Greater Shepparton City Council	s.30(1) x 3 s.33(1) x 3 s.38 x 2	
Greyhound Racing Victoria	s.31(1)(a) x 2 s.31(1)(c) x 1 s.32(1) x 2 s.33(1) x 2	



APPENDIX C – EXEMPTIONS CITED (Continued)

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Health & Human Services, Department of	s.30(1) x 100 s.31(1)(a) x 82 s.31(1)(b) x 2 s.31(1)(c) x 160 s.32(1) x 27 s.33(1) x 403 s.34(1)(a) x 1 s.34(1)(b) x 9 s.34(4)(a) x 8 s.35(1)(a) x 2 s.35(1)(b) x 206 s.38 x 157	s.28(1)(b) x 1 s.28(1)(ba) x 1 s.30(1) x 4 s.33(1) x 3 s.34(1)(b) x 1 s.34(4)(a) x 2 s.35(1)(b) x 2 s.38 x 1
Health Purchasing Victoria	s.34(1)(b) x 1	
Health Services Commissioner	s.30(1) x 2 s.35(1)(b) x 2 s.38 x 1	
Health, Department of	s.28(1)(b) x 1 s.30(1) x 6 s.31(1)(a) x 3 s.31(1)(b) x 1 s.31(1)(c) x 1 s.33(1) x 45 s.34(1)(a) x 1 s.35(1)(a) x 2 s.35(1)(b) x 11 s.38 x 1	
Heritage Council of Victoria	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1	
Hindmarsh Shire Council	s.38A(1)(e) x 2	
Hobsons Bay City Council	s.30(1) x 1 s.31(1)(a) x 1 s.31(1)(b) x 1 s.31(1)(d) x 1 s.32(1) x 1 s.33(1) x 3 s.34(1)(a) x 1 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(a) x 1 s.35(1)(b) x 1	
Horsham Rural City Council	s.33(1) x 2	
Human Services, Department of	s.30(1) x 83 s.31(1)(a) x 12 s.31(1)(b) x 1 s.31(1)(c) x 146 s.31(1)(d) x 1 s.32(1) x 9 s.33(1) x 370 s.34(1)(b) x 4 s.34(4)(a) x 3 s.35(1)(b) x 188 s.38 x 153	s.30(1) x 1 s.33(1) x 1 s.34(1)(b) x 1

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Hume City Council	s.30(1) x 1 s.32(1) x 1 s.33(1) x 11 s.34(1)(b) x 2 s.34(4)(a) x 1 s.35(1)(b) x 1 s.38A(1)(a) x 1	
Indigo Shire Council	s.32(1) x 1 s.33(1) x 4	
Justice & Regulation, Department of (includes Emergency Management Victoria)	s.25A(1) x 24 s.25A(5) x 18 s.28(1)(b) x 5 s.28(1)(d) x 4 s.29(a) x 1 s.29(b) x 3 s.30(1) x 77 s.31(1)(a) x 195 s.31(1)(b) x 6 s.31(1)(c) x 4 s.31(1)(d) x 71 s.31(1)(e) x 7 s.33(1) x 458 s.33(4) x 1 s.33(6) x 4 s.34(1)(a) x 1 s.34(1)(b) x 3 s.34(4)(a) x 3 s.35(1)(a) x 2 s.35(1)(b) x 15 s.38 x 426 s.38A(1)(a) x 1	
Kingston City Council	s.30(1) x 1 s.32(1) x 2 s.33(1) x 25 s.35(1)(a) x 3	
Knox City Council	s.25A(5) x 1 s.33(1) x 6 s.34(1)(b) x 1 s.35(1)(a) x 1	
Kyneton District Health Service	s.30(1) x 1 s.33(1) x 1 s.35(1)(b) x 1	
La Trobe University	s.30(1) x 1 s.33(1) x 3 s.34(4)(a) x 1 s.35(1)(b) x 1	
Latrobe City Council	s.25A(5) x 6 s.31(1)(a) x 1 s.32(1) x 2 s.33(1) x 6 s.34(1)(a) x 2 s.38A(1)(a) x 1	



APPENDIX C – EXEMPTIONS CITED (Continued)

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Latrobe Regional Hospital	s.25A(5) x 2 s.34(1)(a) x 1 s.35(1)(b) x 2	
Linking Melbourne Authority	s.25A(1) x 1 s.30(1) x 2 s.32(1) x 1 s.33(1) x 4 s.34(1)(b) x 2 s.34(4)(a) x 2	s.28(1)(b) x 1
Loddon Shire Council	s.33(1) x 1 s.34(1)(a) x 1	
Lower Murray Water (includes First Mildura Irrigation Trust) (LMW)	s.30(1) x 1 s.33(1) x 2 s.34(1)(b) x 2	
Macedon Ranges Shire Council	s.33(1) x 3	
Mansfield Shire Council	s.33(1) x 1	
Maribyrnong City Council	s.28(1)(c) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 2 s.38A(1)(a) x 1 s.38A(1)(b) x 1	
Maroondah City Council	s.30(1) x 1 s.33(1) x 2 s.35(1)(a) x 1	
Melbourne Health (includes Royal Melbourne Hospital (Member of Melbourne Health) (RMH))	s.25A(1) x 2 s.33(1) x 32 s.34(4)(a) x 1 s.35(1)(b) x 1 s.36(1)(a) x 1	
Melbourne Water	s.29A x 1 s.30(1) x 1 s.32(1) x 3 s.33(1) x 6 s.34(1)(b) x 2 s.34(4)(a) x 1	
Melbourne, City of	s.25A(1) x 3 s.29A x 1 s.31(1)(a) x 1 s.31(1)(d) x 3 s.32(1) x 1 s.33(1) x 11 s.34(1)(b) x 5 s.35(1)(a) x 1 s.38A(1)(d) x 1	
Melton City Council	s.30(1) x 1 s.31(1)(a) x 1 s.33(1) x 18	
Mental Health Tribunal	s.30(1) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Mercy Public Hospitals Incorporated (includes Mercy Hospital for Women, Werribee Mercy Hospital, O'Connell Family Centre)	s.33(1) x 5 s.35(1)(a) x 4 s.38 x 1	
Metropolitan Fire and Emergency Services Board	s.25A(1) x 16 s.25A(5) x 3 s.30(1) x 2 s.33(1) x 385	
Metropolitan Planning Authority	s.30(1) x 1 s.33(1) x 4 s.34(1)(b) x 1 s.36(1)(b) x 1	
Metropolitan Waste and Resource Recovery Group (includes Mornington Peninsula Regional Waste Management Group (MRWMG))	s.25A(1) x 1	
Mildura Base Hospital	s.31(1)(c) x 1 s.33(1) x 5	
Mildura Rural City Council	s.25A(5) x 1 s.30(1) x 3 s.33(1) x 7 s.34(1)(a) x 1 s.34(1)(b) x 1 s.36(2)(a) x 1	s.30(1) x 1
Moira Shire Council	s.33(1) x 1	
Monash Health	s.30(1) x 4 s.32(1) x 1 s.33(1) x 117 s.33(4) x 1 s.35(1)(b) x 21 s.38 x 27	
Monash University	s.30(1) x 3 s.32(1) x 1 s.33(1) x 1 s.33(4) x 1 s.34(4)(a) x 1 s.35(1)(b) x 1	
Moonee Valley City Council	s.30(1) x 2 s.31(1)(a) x 1 s.31(1)(b) x 1 s.31(1)(c) x 1 s.31(1)(d) x 1 s.31(1)(e) x 1 s.32(1) x 3 s.33(1) x 12 s.35(1)(b) x 3	
Moorabool Shire Council	s.30(1) x 1 s.32(1) x 1 s.33(1) x 8	
Moreland City Council	s.31(1)(a) x 1 s.31(1)(b) x 1 s.32(1) x 2 s.33(1) x 25 s.38A(1)(a) x 1	



APPENDIX C – EXEMPTIONS CITED (Continued)

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Mornington Peninsula Shire	s.30(1) x 3 s.31(1)(a) x 5 s.31(1)(b) x 4 s.31(1)(c) x 4 s.31(1)(d) x 4 s.31(1)(e) x 4 s.32(1) x 2 s.33(1) x 33 s.34(1)(b) x 3 s.35(1)(b) x 3 s.38 x 2 s.36(2)(b) x 2	
Mount Alexander Shire Council	s.33(1) x 1 s.34(1)(b) x 1 s.35(1)(a) x 1	
Mount Buller & Mount Stirling Alpine Resort Management Board	s.31(1)(c) x 1	
Murrindindi Shire Council	s.25A(1) x 5 s.33(1) x 9 s.34(1)(a) x 2	
Museum Victoria	s.30(1) x 1 s.33(1) x 1	
National Gallery of Victoria	s.30(1) x 1 s.33(1) x 2 s.34(4)(a) x 2	
Nillumbik Shire Council	s.30(1) x 2 s.31(1)(a) x 2 s.32(1) x 2 s.33(1) x 5	
North East Region Water Corporation (t/a North East Water)	s.29A x 1	
Northern Health (includes Bundoora Extended Care, Broadmeadows Health Service, The Northern Hospital)	s.31(1)(e) x 1 s.33(1) x 38 s.33(4) x 1 s.35(1)(a) x 20	
Parks Victoria	s.30(1) x 1 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 7 s.34(1)(b) x 4	
Peninsula Health (includes Frankston Hospital (Member of Peninsula Health) / Mount Eliza Centre (Member of Peninsula Health) / Rosebud Hospital (Member of Peninsula Health) / Peninsula Community Health Service (Member of Peninsula Health) (PCHS))	s.30(1) x 3 s.33(1) x 51 s.34(4)(a) x 33 s.35(1)(b) x 21	
Places Victoria	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.34(1)(a) x 1 s.34(1)(b) x 1 s.34(4)(a) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Police, Minister for	s.28(1)(b) x 1 s.28(1)(ba) x 1 s.28(1)(c) x 1 s.28(1)(d) x 1	
Port of Melbourne Corporation	s.25A(5) x 1 s.30(1) x 1 s.33(1) x 2 s.34(1)(b) x 2 s.34(4)(a) x 2	
Port Phillip, City of	s.30(1) x 4 s.33(1) x 22 s.34(4)(a) x 1 s.35(1)(b) x 3	
Premier and Cabinet, Department of	s.25A(5) x 2 s.28(1)(a) x 1 s.28(1)(b) x 4 s.28(1)(ba) x 2 s.28(1)(c) x 2 s.28(1)(d) x 1 s.29(a) x 1 s.30(1) x 9 s.32(1) x 2 s.33(1) x 17 s.34(1)(a) x 1 s.34(1)(b) x 4 s.34(4)(a) x 3 s.35(1)(a) x 1 s.35(1)(b) x 2	
PrimeSafe	s.38 x 1	
Public Prosecutions, Office of	s.31(1)(d) x 2 s.31(3) x 2 s.32(1) x 1 s.33(1) x 17 s.35(1)(b) x 11 s.38 x 3	
Public Record Office Victoria	s.31(1)(c) x 1 s.32(1) x 1 s.33(1) x 1 s.34(1)(b) x 1 s.35(1)(a) x 1	
Public Transport Development Authority t/a Public Transport Victoria	s.28(1)(b) x 4 s.28(1)(d) x 1 s.30(1) x 7 s.32(1) x 4 s.33(1) x 12 s.34(1)(b) x 4 s.34(4)(a) x 6	
Queen Elizabeth Centre	s.25A(5) x 2	
Racing Victoria Limited	s.32(1) x 1 s.33(1) x 2 s.34(1)(a) x 1 s.35(1)(a) x 1	



APPENDIX C – EXEMPTIONS CITED (Continued)

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
RMIT University	s.30(1) x 2 s.33(1) x 7 s.33(6) x 2 s.34(1)(a) x 1 s.34(4)(c) x 1 s.35(1)(b) x 2	
Royal Children's Hospital, The	s.25A(1) x 1 s.30(1) x 1 s.33(1) x 105 s.35(1)(a) x 27	
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	s.30(1) x 1 s.31(1)(c) x 2 s.33(1) x 11	
Royal Women's Hospital, The	s.30(1) x 1 s.33(1) x 4	
South West Healthcare	s.33(1) x 10 s.35(1)(b) x 9	s.33(1) x 1 s.35(1)(b) x 1
St Vincent's Health (includes St Vincent's Hospital, St George's Hospital, Caritas Christi)	s.33(1) x 10 s.33(4) x 4 s.35(1)(b) x 31	
State Development, Business and Innovation, Department of	s.25A(1) x 8 s.28(1)(b) x 1 s.28(1)(ba) x 1 s.28(1)(d) x 1 s.29A x 3 s.30(1) x 5 s.33(1) x 20 s.34(1)(b) x 1 s.34(4)(a) x 6	
State Electricity Commission of Victoria	s.32(1) x 1 s.33(1) x 1	
State Revenue Office	s.29(a) x 1 s.29(b) x 1 s.30(1) x 2 s.31(1)(d) x 1 s.32(1) x 1 s.33(1) x 2 s.35(1)(b) x 1 s.38 x 2	
Stonnington, City of	s.25A(5) x 1 s.31(1)(a) x 1 s.31(1)(c) x 1 s.33(1) x 6 s.34(1)(b) x 1 s.35(1)(b) x 1 s.38 x 2	
Strathbogie Shire Council	s.33(1) x 1	
Surf Coast Shire Council	s.33(1) x 2 s.35(1)(b) x 1	
Swinburne University of Technology	s.30(1) x 1 s.34(1)(a) x 1 s.35(1)(b) x 1	s.34(1)(b) x 1

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Taxi Services Commission	s.30(1) x 4 s.33(1) x 10 s.35(1)(a) x 1	
Towong Shire Council	s.33(1) x 1	
Transport Accident Commission	s.30(1) x 594 s.32(1) x 453 s.33(1) x 62 s.35(1)(b) x 2 s.38 x 46	
Transport, Planning and Local Infrastructure, Department of	s.25A(1) x 2 s.28(1)(b) x 5 s.28(1)(c) x 1 s.28(1)(d) x 5 s.29A x 2 s.30(1) x 21 s.32(1) x 7 s.33(1) x 48 s.34(1)(b) x 3 s.34(4)(a) x 9 s.34(4)(b) x 2 s.35(1)(b) x 1 s.38 x 1	
Treasury and Finance, Department of	s.28(1)(ba) x 9 s.28(1)(c) x 2 s.28(1)(d) x 4 s.29(a) x 1 s.30(1) x 17 s.31(1)(a) x 1 s.31(1)(b) x 1 s.31(1)(e) x 1 s.32(1) x 7 s.33(1) x 12 s.34(1)(b) x 2 s.34(4)(a) x 12 s.36(1)(a) x 6 s.38 x 1	
University of Melbourne, The	s.30(1) x 3 s.32(1) x 2 s.33(1) x 1 s.34(1)(a) x 1 s.34(4)(a) x 2 s.35(1)(b) x 2	
V/Line Corporation	s.33(1) x 5	
VicRoads	s.28(1)(b) x 3 s.30(1) x 3 s.32(1) x 3 s.33(1) x 314 s.34(1)(b) x 5 s.34(4)(a) x 3 s.35(1)(b) x 26 s.38 x 205	
Victoria Legal Aid	s.32(1) x 1 s.33(1) x 6	



APPENDIX C – EXEMPTIONS CITED (Continued)

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Victoria Police	s.25A(1) x 13 s.25A(5) x 36 s.29(a) x 3 s.29(b) x 2 s.29A x 4 s.30(1) x 249 s.31(1)(a) x 206 s.31(1)(b) x 108 s.31(1)(c) x 1 s.31(1)(d) x 127 s.31(1)(e) x 7 s.31(3) x 6 s.32(1) x 5 s.33(1) x 1945 s.33(6) x 10 s.34(1)(b) x 4 s.34(4)(c) x 6 s.35(1)(a) x 1 s.35(1)(b) x 402 s.36(1)(b) x 1 s.38 x 115 s.24A(1) x 1	s.25A(1) x 1 s.30(1) x 4 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 6 s.35(1)(b) x 5 s.38 x 1
Victoria State Emergency Service	s.28(1)(ba) x 1 s.30(1) x 2 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 3 s.34(1)(b) x 1 s.35(1)(a) x 1 s.35(1)(b) x 1	
Victoria University	s.30(1) x 4 s.32(1) x 2 s.33(1) x 10 s.34(4)(a) x 1 s.35(1)(b) x 2	
Victorian Arts Centre Trust	s.30(1) x 1 s.33(1) x 1	
Victorian Building Authority	s.25A(1) x 2 s.25A(5) x 4 s.30(1) x 28 s.31(1)(a) x 11 s.31(1)(b) x 11 s.32(1) x 4 s.33(1) x 20 s.34(1)(a) x 1 s.35(1)(b) x 16	
Victorian Commission for Gambling and Liquor Regulation	s.30(1) x 2 s.32(1) x 2 s.33(1) x 8 s.33(4) x 1 s.34(1)(b) x 1 s.35(1)(a) x 4 s.35(1)(b) x 1 s.38 x 2	
Victorian Equal Opportunity & Human Rights Commission	s.30(1) x 1 s.33(1) x 1 s.38 x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Victorian Institute of Forensic Medicine	s.25A(1) x 1	
Victorian Institute of Forensic Mental Health	s.33(1) x 16 s.33(4) x 8 s.35(1)(a) x 12	
Victorian Institute of Teaching	s.33(1) x 1	
Victorian Legal Services Board (includes Legal Services Commissioner)	s.25A(5) x 5 s.30(1) x 2 s.32(1) x 2 s.33(1) x 2 s.35(1)(a) x 1 s.35(1)(b) x 1 s.38 x 2	s.30(1) x 2 s.33(1) x 2 s.38 x 2
Victorian Managed Insurance Authority	s.30(1) x 2 s.31(1)(a) x 2 s.32(1) x 2 s.33(1) x 6	
Victorian Registration and Qualifications Authority	s.25A(5) x 3 s.33(1) x 2 s.34(1)(b) x 2	
Victorian Small Business Commissioner, Office of the	s.30(1) x 1 s.33(1) x 1	
Victorian Workcover Authority t/a WorkSafe Victoria	s.25A(1) x 1 s.25A(5) x 1 s.28(1)(a) x 1 s.30(1) x 20 s.31(1)(a) x 17 s.31(1)(b) x 30 s.31(1)(d) x 1 s.32(1) x 135 s.33(1) x 746 s.34(1)(a) x 3 s.34(4)(a) x 2 s.35(1)(b) x 98 s.38 x 4	s.33(1) x 1 s.24A(1) x 1
VicTrack	s.33(1) x 2 s.34(1)(b) x 2	
Wangaratta, Rural City of	s.33(1) x 2	s.33(1) x 2
Wellington Shire Council	s.33(1) x 1 s.34(1)(a) x 1	
West Gippsland Healthcare Group	s.33(1) x 1	
Western Health (includes Sunshine Hospital (Member of Western Health) / Western Hospital (Member of Western Health) / The Williamstown Hospital (Member of Western Health))	s.31(1)(e) x 1 s.33(1) x 1 s.35(1)(b) x 7	s.34(1)(a) x 1
Western Region Water Corporation	s.33(1) x 4	
Whitehorse, City of	s.33(1) x 1 s.38A(1)(b) x 1	
Whittlesea City Council	s.33(1) x 6	



APPENDIX C – EXEMPTIONS CITED (Continued)

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
William Angliss Institute of TAFE	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.35(1)(b) x 1	
Wimmera Health Care Group	s.33(1) x 1	
Wodonga City Council	s.25A(5) x 2 s.32(1) x 1 s.34(1)(b) x 1	
Wyndham City Council	s.30(1) x 4 s.33(1) x 22 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(b) x 2	
Yarra City Council	s.25A(1) x 2 s.30(1) x 6 s.32(1) x 5 s.33(1) x 44 s.35(1)(a) x 6	
Yarra Ranges Shire Council	s.32(1) x 2 s.33(1) x 8 s.35(1)(b) x 3	
Yarra Valley Water Corporation	s.33(1) x 4	
Zoological Parks and Gardens Board	s.25A(1) x 2 s.30(1) x 3 s.32(1) x 2 s.33(1) x 4 s.34(4)(c) x 2	

APPENDIX D – NAMES AND TITLES OF DECISION MAKERS

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Accident Compensation Conciliation Service	Maurice Cruz (Business Manager) [0-0-1]
Adult Multicultural Education Services	Peter Thomas (GM Corporate Governance and Planning) [1-1-0]
Albury Wodonga Health	Andrea Ross (Health Information Manager) [174-0-0] Peter Collicot (Executive Director North East Border Mental Health Services) [25-0-0] Glenn Davies (Director of Medical Services) [5-0-0]
Alexandra District Hospital	Jo Cavill (A/Chief Executive Officer/DON) [29-0-2]
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	A/Prof Peter Hunter (Director, Rehabilitation Aged & Community Care) [22-0-0] A/Prof Simon Stafrace (Director, Alfred Psychiatry) [77-4-0] Diana Battaglia (Manager, Legal Support Services) [2-2-0] Dr Cate Kelly (Director of Medical Services) [61-1-0] Dr Lee Hamley (Executive Director of Medical Services) [2082-8-0]
Alpine Health	Lyndon Seys (Chief Executive Officer) [7-0-0]
Alpine Shire Council	Wendy Fisher (Records Officer) [2-0-0] Leanne Williams (Manager Corporate Services) [1-1-1]
Ambulance Victoria	Ian Mounsey (Records & FOI Team Leader) [30-15-2] Karen George (Records & FOI Officer) [343-78-4] Simon Kim (Records & System Training Coordinator) [8-1-2] Craig Bosso (Records Management Administrator) [17-3-0] Maryann Borys (FOI Administration Officer) [609-268-11] Kelly McNair (FOI Administration Officer) [2-0-0] Linda Sorrell (Chairperson Board) [0-0-1]
Anti Cancer Council of Victoria	Todd Harper (Chief Executive Officer) [0-0-1]
Ararat Rural City Council	Alistair Rowe (FOI & Information Privacy Manager) [2-0-0]



APPENDIX D – NAMES AND TITLES OF DECISION MAKERS (Continued)

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital, Royal Talbot Rehabilitation Centre)	Annya Brown (Psychiatrist) [1-2-0] Arthur Velakoulis (Psychiatrist) [16-3-0] Charu Gandhi (Psychiatrist) [2-0-0] Christina Lambros (Manager MSTs) [1-0-0] Dilani Witjiratne (Psychiatrist) [3-0-0] David Noble (Psychiatrist) [20-5-0] Ed Theologis (Psychiatrist) [0-1-0] Fred Rossi (Manager NCOT) [1-0-0] Hanna Cheng (Psychiatrist) [1-0-0] Heather Clark (Senior Clinician NCASA) [1-0-0] Jeffrey Daniel (Manager GHMH) [5-0-0] Joy Quek (Psychiatrist) [2-1-0] Lanny Boschler (Psychiatrist) [3-0-0] Leeanne Fisher (Clinical Director CAMHS) [1-5-0] Mardi Stephens (FOI Officer) [12-4-0] Marie Ellis (Corporate FOI Officer) [0-2-1] Marina Nasso (Manager NECCS) [3-1-0] Michelle Snell (ANUM NEAMHS) [1-0-0] Nazrin Lee (Psychiatrist) [0-2-0] Neil Coventry (Director CAMHS) [0-3-0] Peter Chen (Psychiatrist) [4-0-0] Revi Nair (Psychiatrist) [2-0-0] Prof Richard Kanaan (Prof of Psychiatry) [1-1-0] Sam Robson (Psychiatrist CAMHS) [0-1-0] Steve Malkin (Psychologist) [2-0-0] Stewart Imrie (NUM Acute Psych) [1-1-0] Suzy Redston (Clinical Director PTRS) [31-4-0] Timothy Rolfe (Deputy Clinical Director) [9-1-0] Gloria Smith Tappe (Manager Psychology) [0-1-0] Tony Chan (FOI Reviewer) [927-0-0] Vesna Karopoulos (PRN5) [0-1-0] Victoria Harpwood (VMO Acute Psych) [3-1-0] Toni Young (HIS Operations Manager) [44-1-0] Ana Louise Martin (Psychiatrist) [0-2-0]
Bairnsdale Regional Health Service	Juliette Wenn (Health Information Manager) [41-1-0] Jane Clemm (Health Information Manager) [13-0-0] Alice Lay (Health Information Manager) [92-0-0] Dr Ka Chun Tse (Director of Medical Services) [8-0-0]
Ballarat Health Services	Dr Abdul Kalid (Director of Medical Services) [54-0-0] Pauline Basillio (Health Information Manager) [2-0-0] Dr Linda Danvers (Deputy Director of Medical Services) [403-12-1]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Ballarat, City of	Anthony Schinck (Chief Executive Officer) [0-1-0] Annie De Jong (FOI Manager) [0-1-0] Jennifer Brophy (FOI Officer) [2-20-7]
Banyule City Council	Kellie O'Shea (FOI Officer) [2-4-0] Vivien Ferlaine (FOI Officer) [0-2-0] Emily Outlaw (FOI Officer) [0-1-0]
Barwon Health, University Hospital Geelong (includes McKellar Centre)	Susan Bell (FOI Officer) [19-0-0] Fiona Nelson (Medico Legal Manager) [35-0-0] A/Prof Richard Harvey (Clinical Director Mental Health Drugs & Alcohol Services) [97-1-0] Dr Paul Mestitz (Senior Medical Specialist) [811-20-0]
Barwon Region Water Corporation	Paul Rawson (FOI Officer) [3-0-0]
Bass Coast Health	Karen Davison (Health Information Manager) [89-0-0] Rick Lowen (Director of Medical Services) [3-0-0]
Bass Coast Shire Council	Kristy Matthies (Records Coordinator) [3-1-0]
Baw Baw Shire Council	Vicki Halliday (FOI Officer) [0-6-0] Robyn D'Arcy (Records Coordinator) [0-1-0]
Bayside City Council	Terry Callant (FOI & Information Privacy Manager) [27-4-0]
Beaufort and Skipton Health Service	Trevor Adem (Chief Executive Officer) [7-0-0]
Benalla Health	Andrew Freeman (Chief Executive Officer) [16-0-0]
Benalla Rural City Council	Honnie Lowe (FOI Officer) [0-2-0]
Bendigo Health Care Group	Bruce Winzar (Executive Director Information Services & Chief Information Officer) [0-0-1] A/Prof Philip Tune (Director of Medical Services) [2-1-0] Kelly Stansall (FOI Officer) [37-0-0] Kersten Webster (FOI & Information Privacy Manager) [334-36-0]
Bendigo Kangan Institute	Richard Turnbull (FOI Officer) [1-0-0] Thomas Hobson (FOI Officer) [1-0-0]
Board of Examiners	Maria Di Palma (FOI Manager) [0-0-1]
Boort District Health	Judy Keath (FOI Officer) [3-0-0]
Boroondara, City of	Kirstin Ritchie (A/Governance Projects Officer) [5-22-2] Andrew Dowling (Coordinator Governance) [0-2-0]
Brimbank City Council	Mate Klisanin (Compliance Officer) [6-12-0]
Buloke Shire Council	John Hicks (Chief Executive Officer) [0-2-0]
Calvary Health Care Bethlehem	Jane Fischer (Chief Executive Officer) [10-0-1]
Campaspe Shire Council	Ken Kidd (Governance Manager) [3-9-1]
Cardinia Shire Council	Doug Evans (Manager Governance) [21-1-1]
Casey, City of	Cathy Kay (Records Coordinator) [0-1-0] Rhys Matulis (Senior Information Management Officer-Compliance) [22-12-2] Graham Davies (Information Management Officer) [2-1-1]



APPENDIX D – NAMES AND TITLES OF DECISION MAKERS (Continued)

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Casterton Memorial Hospital	Owen Stephens (Chief Executive Officer) [4-0-0]
Castlemaine Health	Ian Fisher (Chief Executive Officer) [19-0-0]
Central Gippsland Health Service	Heather Rowell (FOI Officer) [16-0-0] Howard Connor (Director of Medical Services) [10-0-0] Frank Evans (Chief Executive Officer) [3-0-0] Craig Kingham (FOI Officer) [54-0-0]
Central Goldfields Shire Council	Marita Turner (FOI & Information Privacy Manager) [1-0-0]
Central Highlands Region Water Corporation	Hayley Cassells (Governance Officer) [1-0-0]
Chief Investigator, Transport Safety, Office of the	Glenys Paolo (FOI Officer) [0-0-1]
Chief Parliamentary Counsel Victoria, Office of the	Terry Evans (Manager Business Administration) [0-1-0]
Chisholm Institute	Amanda Achterberg (Executive Director-Teaching & Learning) [2-0-0]
City West Water Corporation	Andrew Jessop (Manager Corporate Administration) [0-8-0]
Cobram District Health	Craig De Lacy (Chief Executive Officer) [15-0-0]
Cohuna District Hospital	Anne Graham (Director of Nursing) [6-0-0]
Colac Area Health	Ed Davis (Director of Medical Services) [36-0-0]
Colac Otway Shire	Colin Hayman (FOI Manager) [9-1-0]
Coliban Region Water Corporation	Andrew Cooney (FOI Officer) [1-1-0]
Commission for Children and Young People	Brenda Boland (Chief Executive Officer) [0-0-1]
Commissioner for Privacy and Data Protection (includes Commissioner for Law Enforcement Data Security, Office of the Victorian Privacy Commissioner)	Alison Jeffery (FOI & Information Privacy Manager) [0-1-0]
Council of Legal Education	Maria Di Palma (FOI Manager) [0-0-1]
Country Fire Authority	Monica Barnes (Manager FOI, Privacy & Appeals) [4-19-7] Gabby McMillan (FOI Officer) [6-6-0] Jobbin John (FOI Officer) [1-0-0]
Court Services Victoria	Michael Carroll (Deputy Chief Executive Officer) [4-1-1]
Dairy Food Safety Victoria	Karen Hill (Company Secretary) [0-1-0]
Darebin, City of	Angelo Luczek (Records Coordinator) [0-19-2]
Deakin University	Sandra Mussett (FOI Officer) [3-3-2]
Dental Health Services Victoria	Edward Howarth (Manager Governance Audit Risk and Compliance) [128-0-0]
Director, Transport Safety Transport Safety Victoria	Elizabeth Muhlebach (Legal & Policy Counsel) [0-3-0] Samantha McMahon (Senior Legal & Policy Counsel) [1-2-0] Ingrid Meinke (Manager, Governance) [1-4-0] Tanya Thomas (Senior Legal & Policy Counsel) [0-1-0]
Djerriwarrh Health Services	Angela Mayhew (Health Information Manager) [131-0-0]
East Gippsland Shire Council	Amanda Rigoni (FOI Officer) [1-6-0] Graeme Hill (FOI Officer) [10-4-0]
East Grampians Health Service	Dr Eric Kennelly (Director of Medical Services) [0-0-1] Nicole Blackie (Health Information Manager) [65-0-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
East Wimmera Health Service	Kathy Huett (Chief Executive Officer) [11-0-0]
Eastern Health (includes Angliss Hospital, Box Hill Hospital, Central East Area Mental Health Service, Healesville and District Hospital Maroondah Hospital, The Peter James Centre)	Debbie McBain (Health Information Manager) [1-0-0] Erin Chapman (FOI Officer) [467-125-3] Maree Wilson (FOI Officer) [203-160-1] Peter Hutchinson (Executive Director Finance Information Services) [2-0-0] Sally Anne McKinney (FOI Manager) [87-44-0]
Echuca Regional Health	Tina Cartledge (FOI Manager) [108-0-0]
Economic Development, Jobs, Transport and Resources, Department of	David Jenkin (FOI Manager) [2-0-0] Lina Georgiou (FOI Officer) [1-1-3] Natalie Cutajar (FOI Officer) [0-1-0] Frances Beattie (FOI Officer) [0-4-0] Belinda Urquhart (FOI Officer) [0-4-1] Andrew Weston (FOI Manager) [0-5-0] Chris O'Donnell (FOI & Information Privacy Manager) [1-8-2]
Edenhope & District Memorial Hospital	Anne Bates (Chief Executive Officer) [0-1-0] Dr David Senior (Director of Medical Services) [0-1-0] Meredith Finnigan (Director of Nursing) [0-2-0]
Education and Training, Department of	Alicia Stewart (A/FOI Manager) [11-31-4] James Kelly (Executive Director, Governance and Executive Services Division) [4-5-0] Kait McCann (FOI Manager) [24-94-17] Melissa Dwyer (A/Executive Director, Governance and Executive Services) [0-1-0] Shirley Thompson (FOI Manager) [6-19-2] Gordon Caris (A/Executive Director, Governance and Executive Services Division) [3-7-1]
Emergency Services Superannuation Board (t/a ESSSuper)	Ben Taylor (FOI Officer) [4-2-0]
Energy Safe Victoria	Anthony Bottegall (Lawyer) [1-1-0] Andrew Padanyi (Corporate Solicitor) [25-6-0]
Environment and Primary Industries, Department of	Stuart Atkins (Manager FOI & Privacy) [3-0-3] Kim Reeves (Principal Solicitor FOI & Privacy) [0-3-0] Veronica Finn (Senior FOI Officer) [1-2-0] Caroline Allen (FOI Officer) [2-4-0]
Environment Protection Authority Victoria	Louis Whitla (FOI & Privacy Officer) [2-59-2]
Environment, Land, Water and Planning, Department of	Stuart Atkins (FOI Manager) [2-2-1] Kim Reeves (Principal Adviser FOI & Privacy) [2-3-0] Andrew Weston (FOI Manager (DEDJTR), Formerly DTPLI) [0-10-0] Veronica Finn (Senior FOI Officer) [2-2-1] Natalie Cutajar (FOI Officer) [3-6-0] Caroline Allen (FOI Officer) [3-4-0]
Federation University Australia	Derek White (FOI & Information Privacy Manager) [0-1-0]



APPENDIX D – NAMES AND TITLES OF DECISION MAKERS (Continued)

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Film Victoria	Greg Reeves (FOI Officer) [0-1-0]
Frankston City Council	Louise Bugiera (FOI Officer) [7-0-0] Carole Fleeman (FOI Officer) [1-2-1]
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	Emma Forsyth (FOI Officer) [1-0-0] Hayley Johnson (FOI Officer) [1-2-0]
Gippsland Southern Health Service	Sharon Shaw (Health Information Manager) [30-0-1]
Glen Eira City Council	Diana Vaynrib (Legal and Governance Officer) [0-29-0] Rachel Kenyon (Governance and Compliance Coordinator) [0-3-0]
Glenelg Hopkins Catchment Management Authority	Michelle Dahl (FOI Officer) [0-2-0]
Glenelg Shire Council	Debra Clark (FOI Officer) [2-1-1]
Golden Plains Shire Council	Karen Crawford (Records Coordinator) [1-1-1]
Goulburn Broken Catchment Management Authority	Eileen Curtis (FOI Officer) [1-0-0]
Goulburn Valley Health (includes Yea and District Memorial Hospital)	Donna Campbell (FOI/Medico-Legal Officer) [292-1-1] A/Prof Ravi Bhat (Chief Psychiatrist) [21-0-0]
Goulburn-Murray Rural Water Corporation	Peter Lucarelli (Solicitor FOI & Privacy) [10-8-2] Jaclyn Cameron (Solicitor-Litigation) [9-2-0] Leigh Jondahl (Legal Counsel) [0-0-1]
Greater Bendigo, City of	Michael Smyth (FOI Officer) [8-4-2] Andrew Lyons (FOI Officer) [8-8-1]
Greater Dandenong, City of	Emma Ulbrick (Senior Governance Officer) [4-2-0] April Seymour (Senior Governance Officer) [4-1-1] Tala Asera (Governance Officer) [0-1-0]
Greater Geelong, City of	Rhiannon Bourke (FOI Officer) [15-12-2]
Greater Metropolitan Cemeteries Trust	Noela Bajjali (Manager Corporate Information) [2-2-0]
Greater Shepparton City Council	Sharlene Still (FOI & Information Privacy Manager) [0-0-8]
Greyhound Racing Victoria	Dennis Timewell (FOI Officer) [2-2-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Health & Human Services, Department of	Alison Ralph (Family Information Case Manager) [1-18-0] Belinda Cashinella (Family Information Case Manager) [2-17-0] Elise Atkinson (Team Leader) [1-1-0] Erin Connell (Family Information Case Manager) [3-17-0] Halide Adem (Family Information Case Manager) [4-15-0] Julia Wordsworth (Family Information Case Manager) [1-19-0] Kendelle Jackson (Family Information Case Manager) [0-1-0] Krissy Fry (Family Information Case Manager) [2-4-0] Liora Budlender (Family Information Case Manager) [1-1-0] Lisa Bordonaro (Family Information Case Manager) [2-3-0] Margaret Goy (Family Information Case Manager) [2-9-0] Paula Howie (Family Information Case Manager) [1-13-0] Sanja Biondic (Family Information Case Manager) [0-5-0] Sarah Mitchell (Family Information Case Manager) [1-7-0] Bronwen Wareing (Senior FOI Adviser) [3-6-6] Deena Morgan (FOI Officer) [0-0-2] Dominic Cassidy (Senior FOI Adviser) [0-0-4] Emily Polson (FOI Adviser) [1-9-0] Ewan Burke (FOI Officer) [1-19-0] Jade Papathanasiou (FOI Adviser) [4-7-3] Janelle Williams (FOI Adviser) [0-35-1] June Samuel (FOI Officer) [7-26-0] Lindsay Rossendell (FOI Officer) [0-2-3] Lisa Hurle (FOI Adviser) [8-52-0] Livia Punaro (FOI Officer) [1-22-0] Melissa Gardner (Freedom of Information Adviser) [4-20-0] Melissa Zarif (FOI Adviser) [3-6-2] Samantha Phipps (FOI Adviser) [0-20-0] Sean Morrison (FOI Manager) [0-1-0] Susan Maye (FOI Adviser) [1-10-2] Suzanne Simmons (FOI Adviser) [1-13-0] Sally Yeoland (FOI Adviser) [0-22-0]
Health Purchasing Victoria	Eileen Keane (Chief Executive Officer) [0-0-1]
Health Services Commissioner	Dr Grant Davies (Health Services Commissioner) [0-2-0]



APPENDIX D – NAMES AND TITLES OF DECISION MAKERS (Continued)

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Health, Department of	Bronwen Wareing (Senior FOI Adviser) [0-2-0] Emily Polson (FOI Adviser) [0-3-1] Jade Papathanasiou (FOI Adviser) [0-3-3] Janelle Williams (FOI Adviser) [1-4-0] June Samuel (FOI Officer) [1-4-0] Lindsay Rossendell (FOI Officer) [2-0-0] Lisa Hurle (FOI Adviser) [4-18-0] Livia Punaro (FOI Officer) [2-3-0] Melissa Gardner (FOI Adviser) [1-1-0] Melissa Zarif (FOI Adviser) [0-2-0] Sally Yeoland (FOI Adviser) [2-1-0] Samantha Phipps (FOI Adviser) [5-1-0] Sean Morrison (FOI Manager) [0-2-2] Susan Maye (FOI Adviser) [1-2-0] Suzanne Simmons (FOI Adviser) [2-1-0]
Heathcote Health	Dianne Kenyon (FOI & Information Privacy Manager) [1-0-0]
Hepburn Health Service	Trish Collocott (Chief Executive Officer) [22-0-0]
Hepburn Shire Council	Grant Schuster (FOI Officer) [2-0-0]
Heritage Council of Victoria	Jim Norris (A/Chair, Heritage Council) [0-0-1]
Hesse Rural Health Service	Andrea Dunlop (FOI Manager) [2-0-0]
Heywood Rural Health	Jackie Kelly (Chief Executive Officer) [2-0-0]
Hindmarsh Shire Council	Anne Champness (Director Corporate and Community Services) [0-1-0] Simon Landrigan (FOI Officer) [0-1-0]
Hobsons Bay City Council	Martina Simkin (FOI Officer) [5-5-1]
Horsham Rural City Council	Rosemary Lehmann (Records Coordinator) [1-2-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Human Services, Department of	Alison Ralph (Family Information Case Manager) [5-20-1] Belinda Cashinella (Family Information Case Manager) [6-14-1] Brendon Carroll (Team Leader) [0-0-1] Cathy Anderson (Family Information Case Manager) [0-12-0] Christine Braniska (Family Information Case Manager) [1-0-0] Christy Nash (Family Information Case Manager) [1-0-0] Elise Atkinson (Team Leader) [1-0-0] Emily Hunter (Family Information Case Manager) [0-1-0] Erin Connell (Family Information Case Manager) [1-15-0] Halide Adem (Family Information Case Manager) [2-10-1] Julia Holdsworth (Family Information Case Manager) [4-21-0] Krissy Fry (Family Information Case Manager) [0-6-1] Lisa Bordonaro (Family Information Case Manager) [3-17-3] Margaret Goy (Family Information Case Manager) [3-7-0] Paula Howie (Family Information Case Manager) [2-22-2] Sanja Biondic (Family Information Case Manager) [1-1-0] Bronwen Wareing (Senior FOI Adviser) [1-3-2] Dominic Cassidy (Senior FOI Adviser) [0-0-3] Deena Diamondis (FOI Officer) [0-0-2] Deena Morgon (FOI Officer) [0-0-1] Emily Polson (FOI Adviser) [0-8-1] Ewan Burke (FOI Officer) [1-16-0] Jade Papathanasiou (FOI Adviser) [0-23-2] Janelle Williams (FOI Adviser) [2-13-2] June Samuel (FOI Officer) [0-19-0] Lindsay Rossendell (FOI Officer) [0-0-2] Lisa Hurle (FOI Adviser) [0-26-0] Lisa Scholes (Senior FOI Adviser) [0-3-0] Livia Punaro (FOI Officer) [0-19-0] Melissa Gardner (FOI Adviser) [0-9-0] Melissa Zarif (FOI Adviser) [3-4-2] Sally Yeoland (FOI Adviser) [2-32-0] Sean Morrison (FOI Manager) [0-1-0] Samantha Phipps (FOI Adviser) [0-23-1] Susan Maye (FOI Adviser) [1-6-0] Suzanne Simmons (FOI Adviser) [0-18-0]
Hume City Council	Ian Sweeting (FOI Officer) [2-10-1] Gavan O'Keefe (FOI Officer) [1-0-0]
Indigo Shire Council	Annabel Harding (FOI Officer) [0-2-0] Dalene Voigt (FOI Manager) [0-3-0]
Inglewood and Districts Health Service	Michael Parker (Chief Executive Officer) [2-0-0]



APPENDIX D – NAMES AND TITLES OF DECISION MAKERS (Continued)

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Justice & Regulation, Department of (includes Emergency Management Victoria)	Christopher Burdeu (FOI Officer) [2-16-3] Julian Deschepper (FOI Officer) [0-8-2] Lance Follett (FOI Officer) [4-60-2] Jeremy Frampton (FOI Officer) [3-21-8] Anne Houlihan (Senior FOI Adviser) [1-1-2] Richard Kemp (Senior FOI Adviser) [0-0-1] Jane Koesasi (FOI Officer) [1-41-4] Kathy Maikousis (Manager, FOI Requests) [0-6-2] Claire McDonough (FOI Officer) [7-65-9] Frances Muir (FOI Officer) [2-59-6] Lisa Pascolo (FOI Team Leader) [1-0-2] Joanna Richardson (FOI Officer) [0-3-5] Melinda Robinson (Manager, FOI Operations) [4-16-1] Karen Smith (FOI Officer) [2-44-18] Nicole Smith (FOI Officer) [3-19-0] Jacqueline Tierney (FOI Officer) [3-60-2] Colin Wolfe (FOI Team Leader) [3-2-4]
Kerang District Health	Emma D'Angri (Health Information Manager) [8-0-0]
Kilmore & District Hospital, The	Bhupinder Ram (Health Information Manager) [17-0-0]
Kingston City Council	Nelly Bossick (FOI Officer) [10-29-0]
Knox City Council	Rhys Thomas (Manager Governance) [0-5-1] Angela Mitchell (A/Manager Governance) [1-0-0] Kerryn Ellis (Manager Governance and Innovation) [3-0-0]
Kyabram and District Health Services	Barbara Thompson (Records Coordinator) [36-0-0]
Kyneton District Health Service	Maree Cuddihy (Chief Executive Officer) [11-1-0]
La Trobe University	Fiona Rowley (FOI Officer) [4-2-1]
Latrobe City Council	Joe Della Fortuna (FOI Officer) [3-10-1]
Latrobe Regional Hospital	Gary Gray (Director of Corporate Services) [1-1-0] Dr Simon Fraser (Director of Medical Services) [204-0-0] Dr Paul Lee (Clinical Director of Mental Health) [117-2-0]
Linking Melbourne Authority	James Melville (FOI Officer) [0-4-0]
Loddon Shire Council	Jude Holt (FOI Manager) [1-1-0]
Lorne Community Hospital	Andrea Russell (Director of Medical Services) [9-0-0]
Lower Murray Water (includes First Mildura Irrigation Trust)	Loris Davis (FOI Officer) [0-2-0]
Macedon Ranges Shire Council	Stephen Mahon (FOI Officer) [13-3-0]
Mallee Track Health and Community Service	Pam Vallance (FOI & Information Privacy Manager) [3-0-0]
Manningham City Council	Rodney McKail (Principal Governance Adviser) [2-0-0] Michael Simentriadis (Governance Officer) [3-0-0]
Mansfield District Hospital	Leonie Berry (Health Information Manager) [22-0-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Mansfield Shire Council	David Roff (Chief Executive Officer) [5-1-0]
Maribyrnong City Council	Jeanette Inglis (FOI Officer) [1-1-0] Evvie Lambrianidis (FOI Officer) [2-2-0]
Maroondah City Council	Peter Tuly (FOI & Information Privacy Manager) [2-2-2]
Maryborough District Health Service	Terrence Welch (Chief Executive Officer) [20-0-0]
Melbourne Health (includes Royal Melbourne Hospital)	Dr Linda Kader (Consultant Psychiatrist) [8-0-0] Dr Rob Karoly (Consultant Psychiatrist) [1-0-0] Dr Tina Thomas (Consultant Psychiatrist) [1-0-0] Dr Liet-Chin Siew (Consultant Psychiatrist) [1-0-0] Dr Veronique Browne (Consultant Psychiatrist) [1-0-0] Dr Susira Galpayageo (Consultant Psychiatrist) [1-0-0] Dr Alex Kokkinias (Consultant Psychiatrist) [3-1-0] Dr Rick Yeatman (Director Clinical Services) [4-0-0] Nic Thomas (Senior Legal Counsel) [0-2-5] Melissa Langley (Health Information Manager) [629-16-0] Lynne Humble (FOI Officer) [1219-8-0] Dr Chris Davey (Consultant Psychiatrist) [4-1-0] Dr Enrico Cementon (Consultant Psychiatrist) [2-2-0] Dr Leeanne Fisher (Consultant Psychiatrist) [4-0-0] Dr Andrea Polari (Consultant Psychiatrist) [5-0-0] Dr John Koutsigianis (Consultant Psychiatrist) [1-0-0] Dr Mark Phelan (Consultant Psychiatrist) [1-0-0]
Melbourne Polytechnic	Brian Motz (FOI Officer) [1-0-0]
Melbourne Water	Michael Keough (FOI & Information Privacy Manager) [2-10-1]
Melbourne, City of	Chelvi Arunagiri (FOI Officer) [21-4-4] Samantha Oliver (FOI Officer) [3-3-0] Marlo Emmitt (FOI & Information Privacy Manager) [4-1-0] Marko Jovanovic (FOI Officer) [1-4-0]
Melton City Council	Christine Denyer (FOI Officer) [2-18-2]
Mental Health Tribunal	Grace Horzitski (FOI Officer) [0-0-1]
Mercy Public Hospitals Incorporated (includes Mercy Hospital for Women, Werribee Mercy Hospital, O'Connell Family Centre)	A/Prof Dean Stevenson (Clinical Director, Mercy Mental Health) [22-5-0] A/Prof David Allen (Chief Medical Officer) [122-2-0] Dr Jack Bergman (Director of Medical Services, Werribee Mercy Hospital) [211-1-2] Dr Kirthi Kumar (A/Clinical Director, Mercy Mental Health) [1-0-0]
Metropolitan Fire and Emergency Services Board	Jan Smith (FOI Officer) [0-361-0] Militsa Toskovska (FOI Manager) [1-24-0]
Metropolitan Planning Authority	Ed Small (Director, Corporate & Economic Services) [0-4-0]
Metropolitan Waste and Resource Recovery Group (includes Mornington Peninsula Regional Waste Management Group)	Robert Millard (Chief Executive Officer) [0-0-1]



APPENDIX D – NAMES AND TITLES OF DECISION MAKERS (Continued)

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Mildura Base Hospital	Dane Huxley (Chief Executive Officer) [185-0-0] Jane Macallister (FOI Officer) [0-1-5]
Mildura Rural City Council	Richard Sexton (Manager Corporate Administration) [2-7-0]
Mitchell Shire Council	Luke Hesketh (Team Leader Information Services) [3-0-0]
Moira Shire Council	Linda Nieuwenhuizen (Manager Governance and Communications) [0-1-0]
Monash Health	Elaine Elliott (Health Information Manager) [272-4-1] Elena Obukhova (FOI Manager) [2-0-1] Kim Minett (Records Coordinator) [2-2-0] Maija Dimits (Health Information Manager) [360-21-4] Rachael Gillies (Health Information Manager) [513-123-2]
Monash University	Fiona Hunt (FOI Officer) [5-2-0] Tonay Calder (FOI Manager) [0-0-1]
Monash, City of	Nick Andrianis (FOI & Information Privacy Officer) [31-0-0]
Moonee Valley City Council	Troy Delia (Coordinator Governance) [3-5-0] Danny Bilaver (A/Coordinator Governance) [3-8-1]
Moorabool Shire Council	Ms Natalie Abbott (FOI Manager) [1-2-1] Shane Marr (FOI Manager) [2-4-1]
Moreland City Council	Lidia Harding (FOI Officer) [2-25-1]
Mornington Peninsula Shire	Kate McNab (FOI Officer) [6-31-3]
Mount Alexander Shire Council	Melanie Rogers (FOI Officer) [1-2-0]
Mount Buller & Mount Stirling Alpine Resort Management Board	Glenn Thornton (FOI Officer) [1-0-0] John Huber (Chief Executive Officer) [0-1-0]
Moyne Health Services	Belinda Westlake (Health Information Manager) [1-0-0]
Moyne Shire Council	Joanne Brozinski (Records Coordinator) [2-0-0]
Murrindindi Shire Council	Michael Chesworth (General Manager Corporate and Community Services) [0-5-0] Andrew Bond (Manager Business Services) [0-5-0]
Museum Victoria	Rose Bollen (Manager, Information Services) [0-1-0]
Nathalia District Hospital	Leigh Giffard (FOI Officer) [9-0-0]
National Gallery of Victoria	Alison Lee (Manager, Governance, Policy and Planning) [0-0-2]
National Parks Advisory Council	Prof Tim Entwistle (Convenor, National Parks Advisory Council) [2-0-0]
Nillumbik Shire Council	Wayne Trull (Governance Coordinator) [3-5-0]
North East Region Water Corporation (t/a North East Water)	Joann Riley (Manager Governance) [0-1-0]
Northeast Health Wangaratta	Dr John M Elcock (Director of Medical Services) [460-0-0]
Northern Grampians Shire Council	Mary Scully (Manager Governance & Civic Support) [3-0-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Northern Health (includes Bundoora Extended Care, Broadmeadows Health Service, The Northern Hospital)	Terri Fiorenza (Director Client Data Management) [6-0-0] Shane Sanfillippo (Health Information Manager) [7-1-0] Suresh Sundram (Director of Medical Services) [0-1-0] Kurt Wendleborn (Deputy Director of Clinical Services) [39-21-3] Kate Wendt (FOI Officer) [354-10-4] Bree Coulthard (FOI & Information Privacy Manager) [336-17-1] Robyn Mann (Health Information Manager) [1-0-0] Kirrily Gilchrist (Health Information Manager) [4-0-0] Melissa Sajeva (Health Information Manager) [3-0-0] Nga Dang (Health Information Manager) [1-0-0]
Numurkah District Health Service	Wendy Ross (FOI Officer) [16-0-0]
Omeo District Health	Frank Megens (Chief Executive Officer) [11-0-0]
Orbost Regional Health	Susie Wait (FOI Officer) [36-0-0]
Otway Health	Gail Palmer (Manager Clinical Care) [2-0-0] Helen Healy (FOI Manager) [7-0-0]
Parks Victoria	Rhonda Davis (FOI Officer) [1-13-1]
Peninsula Health (includes Frankston Hospital, Mount Eliza Centre, Rosebud Hospital, Peninsula Community Health Service)	Jodie Thompson (FOI & Information Privacy Manager) [40-8-2] Debbie Warry (FOI Clerk) [428-87-0]
Peter MacCallum Cancer Centre	Kathryn Baxter (FOI Manager) [61-0-0]
Places Victoria	Leo Hennessy (Legal Services Director) [0-0-1] Dany Holl (FOI Officer) [0-1-0]
Police, Minister for	Kathy Maikousis (Manager, FOI Requests) [0-0-1]
Port of Melbourne Corporation	Carolyn Baker (FOI Officer) [0-2-1]
Port Phillip, City of	Jade Forrester (FOI Officer) [3-15-0] Alli Griffin (Governance Adviser, FOI and Privacy Officer) [2-9-0] Joanne Shea (Senior Records Officer-Acting FOI Officer) [0-1-0]
Portland District Health	Claire Holt (Health Information Manager) [31-0-0]
Premier and Cabinet, Department of	Piri Norris (FOI Officer) [0-1-0] Kristy Fisher (FOI Manager) [0-5-0] Stephanie Hamilton (FOI Manager) [2-6-3] Ianina Belski (FOI Manager) [1-3-2] David Butler (Director, Information Management & Technology (CIO)) [0-1-0] Gayle Porthouse (Executive Director, Corporate Services) [0-1-0]
PrimeSafe	Brendan Tatham (Chief Executive Officer) [0-1-0]
Public Prosecutions, Office of	Bruce Gardner (Directorate Manager) [3-10-4] Abbey Hogan (Principal Solicitor) [0-4-0]
Public Record Office Victoria	Justine Heazlewood (Director & Keeper of Public Records) [0-1-0]
Public Transport Development Authority t/a Public Transport Victoria	Gavin Mak (FOI Officer) [8-17-1] Chitra Rajalingam (FOI Manager) [0-0-1] Ibrahim Ackhar Kerbaji (FOI Manager) [0-1-0]



APPENDIX D – NAMES AND TITLES OF DECISION MAKERS (Continued)

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Queen Elizabeth Centre	Janelle Crossett (FOI & Information Privacy Manager) [1-2-0]
Racing Victoria Limited	Jacqueline Partridge (FOI Manager) [0-4-0]
Residential Tenancies Bond Authority	Tas Tsatas (FOI Manager) [1-0-0]
RMIT University	Michael Zhou (Governance Officer) [0-4-3]
Robinvale District Health Services	Vicki Shawcross (Director Corporate Services) [9-0-0]
Rochester and Elmore District Health Service	Damian Holden (FOI Officer) [8-0-0] Mark Nally (FOI Officer) [5-0-0]
Royal Children's Hospital, The	Sophie Garrity (FOI Reviewer) [213-70-0] Lauren Harris (FOI Reviewer) [18-7-0] Paige Farrow (FOI Reviewer) [78-38-0] Judith Smith (FOI Manager) [74-11-0] Tammy O'Connor (Senior Legal Counsel) [1-2-0] David Hines (Consultant Mental Health) [1-2-0] Joanne Dean (Nurse Manager) [2-1-0] Helen Kamouridis (Social Worker) [1-0-0] Martina Marinkovic (FOI Reviewer) [12-3-0] Barbara Farrell (Administration Officer) [4-0-0]
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	Oana Manole (Legal Counsel and Company Secretary) [0-8-1] Lindsey De Bartolo (Corporate Affairs Assistant) [0-3-1]
Royal Victorian Eye and Ear Hospital, The	Dr Christine Bessell (Director of Medical Services) [161-0-0]
Royal Women's Hospital, The	Neil Goodwin (FOI Manager) [104-1-1] Chris Bessell (Director of Medical Services) [54-1-1] Mark Garwood (Director of Medical Services) [30-1-0] Neil Fleming/Herbert Garrido (FOI Officer) [56-0-0] Carolyn Gillespie (Records Coordinator) [2-0-0]
Rural Northwest Health	Catherine Morley (Chief Executive Officer) [4-0-0]
Seymour Health	Maree Woodhouse (Director of Clinical Operations) [2-0-0] Chris McDonnell (Chief Executive Officer) [6-0-0] Lisa Waite (NUM Acute) [1-0-0] Jenny Buckingham (Director of Corporate Services) [1-0-0] Debra Bourne (Director Quality and Service Development) [8-0-0] M. Inness (ANUM) [1-0-0]
Shrine of Remembrance Trust	Denis Baguley (Chief Executive Officer) [1-0-0]
South East Water	John Robertson (FOI Manager) [17-0-0]
South Gippsland Hospital	Sharon Shaw (Health Information Manager) [5-0-0]
South Gippsland Region Water Corporation	Philippe Du Plessis (Managing Director) [1-0-0]
South Gippsland Shire Council	David Roche (FOI Officer) [16-0-0]
South West Healthcare	Peter O'Brien (Director of Medical Services) [180-0-0] Andrew Trigg (Director of Finance & Organisational Performance) [1-0-0] Caroline Byrne (Director of Mental Health Services) [27-15-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
South West Institute of TAFE	Shannyn Carter (FOI Officer) [1-0-0]
Southern Grampians Shire Council	Peter Elliott (Governance Coordinator) [1-0-0] Megan Kruger (Governance Coordinator) [1-0-0]
St Vincent's Health (includes St Vincent's Hospital, St George's Hospital, Caritas Christi)	A/Prof Peter Bosanac (Director of Medical Services) [36-40-0] Dr Lyn May Lim (Clinician) [1-0-0] Dr Francine Moss (Clinician) [1-0-0] Dr Patrick O'Brien (Clinician) [0-1-0] Dr Nim Nadarajah (Senior Clinician) [753-0-0]
State Development, Business and Innovation, Department of	Belinda Urquhart (FOI and Privacy Officer) [1-2-8] Chris O'Donnell (FOI and Privacy Manager) [2-12-2]
State Electricity Commission of Victoria	Robert Komel (FOI Officer) [17-1-0]
State Library of Victoria	Sue Roberts (Chief Executive Officer) [1-0-0] Iain Curry (FOI Officer) [1-0-0]
State Revenue Office	Richard Pang (Information Officer) [59-0-0] Rani Hansen (Manager Legislation & Information) [9-2-0] Emily Biggin (Senior Legislation Officer) [21-0-0] Alex Makings (Policy Specialist) [5-0-0] Stephanie Salinas (Senior Policy Officer) [8-0-0] Sue Kaufmann (Senior Policy Specialist) [0-1-0]
Stawell Regional Health	Liz McCourt (Chief Executive Officer) [10-0-0]
Stonnington, City of	Veronica Wood (FOI Officer) [9-2-2] Fabienne Thewlis (Manager Governance and Corporate Support) [11-7-2]
Strathbogie Shire Council	Erin Law (FOI Officer) [3-1-0]
Surf Coast Shire Council	Avinesh Jamuna Maharaj (FOI and Information Privacy Officer) [3-2-1]
Sustainability Victoria	David McKenzie (Chief Financial Officer) [1-0-0]
Swan Hill District Health	Rodney Prockter (FOI Manager) [110-0-0]
Swinburne University of Technology	Kornel Koffsovitz (FOI & Information Privacy Manager) [2-1-0]
Taxi Services Commission	Steven Brnovic (Managing Senior Lawyer) [0-1-0] Sonia Hancock (Senior Lawyer) [13-11-3]
Terang & Mortlake Health Service	Julia Ogdin (Chief Executive Officer) [3-0-0]
Timboon and District Healthcare Service	Charmane Hill (Director Clinical & Community Services) [5-0-0]
Towong Shire Council	Jo Shannon (Director Community and Corporate Services) [0-1-0]
Transport Accident Commission	Emily Holland (FOI Officer) [53-176-0] Victorian Cammarota (FOI Officer) [3-3-0] Ellen Jennings (FOI Officer) [43-131-2] Justine Adams (Senior FOI Officer) [70-161-0] Tahlee Byars (FOI Officer) [197-318-0] Felicity Wright (FOI Manager) [0-2-0]



APPENDIX D – NAMES AND TITLES OF DECISION MAKERS (Continued)

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Transport, Planning and Local Infrastructure, Department of	David Jenkin (FOI Manager) [1-5-2] Andrew Weston (FOI Manager) [3-26-0] Frances Beattie (Senior FOI Officer) [0-5-0] Michelle Grech (Senior FOI Officer) [1-4-1] Natalie Cutajar (FOI Officer) [1-7-0] Angela Tsatsoulis (FOI Officer) [2-3-0] Lina Georgiou (FOI Officer) [1-0-0]
Treasury and Finance, Department of	Vivian Chung (FOI Officer) [2-11-1] Mark Hamilton Smith (FOI Officer) [4-12-0]
Tweddle Child + Family Health Service	Jaquie O'Brien (Chief Executive Officer) [1-0-0]
University of Melbourne, The	Gioconda Di Lorenzo (Secretary) [4-3-3] Ian Marshman (Senior Vice Principal) [1-1-1]
V/Line Corporation	Rebecca Northeast (General Counsel) [5-4-1]
VicForests	Christopher Reeve (FOI Officer) [2-0-0]
VicRoads	Pranav Saluja (FOI Officer) [71-131-11] Franca Chick (FOI & Information Privacy Manager) [6-1-0] Darson Bonett (FOI Officer) [82-95-7] Allana Parolin (FOI Officer) [54-54-5] Terry Papadopoulos (FOI Officer) [62-34-9] Alex Luong (FOI Officer) [0-1-1]
Victoria Legal Aid	Dan George (FOI Officer) [2-4-0] John Mazaris (FOI Officer) [2-2-0] Naomi Service (FOI Officer) [0-1-0]
Victoria Police	Diane Moore (FOI Coordinator) [48-598-27] Inspector Andrew Jay (Deputy FOI Officer) [14-256-10] Tina Kyriakos (A/FOI Coordinator) [1-15-2] Robin Davey (FOI Manager) [68-1052-109]
Victoria State Emergency Service	Ross Elford (Information & Records Manager) [16-3-0]
Victoria University	Michael Haritou (Manager, Workplace Relations Advisory Services) [0-1-0] Natalina Velardi (Director, Office of the Vice Chancellor) [2-9-0]
Victorian Arts Centre Trust	Jodie Bennett (Chief Operating Officer) [0-0-1]
Victorian Building Authority	Dean Bozinowski (Senior Lawyer) [0-6-1] Nicholas Lopez (Senior Lawyer) [27-27-10]
Victorian Commission for Gambling and Liquor Regulation	Alan Stone (General Counsel) [2-8-1] Scott May (A/General Counsel) [0-1-0]
Victorian Electoral Commission	Warwick Gately AM (Electoral Commissioner) [1-0-0]
Victorian Equal Opportunity & Human Rights Commission	Jennifer Jones (Senior Legal Adviser) [0-1-0] Kerin Leonard (Manager, Legal Unit) [0-1-0]
Victorian Institute of Forensic Medicine	Prof Noel Woodford (Director of Medical Services) [0-0-1]
Victorian Institute of Forensic Mental Health	Marree Brown (Health Information Manager) [43-0-0] Huma Syeda (Health Information Manager) [32-16-1]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Victorian Institute of Teaching	Geoffrey Coates (FOI & Information Privacy Manager) [0-1-0]
Victorian Legal Services Board (includes Legal Services Commissioner)	Martin Watts (FOI Officer) [0-4-4] Jayde Perera (FOI Officer) [0-2-1]
Victorian Managed Insurance Authority	Peter Heard (FOI Officer) [0-6-0]
Victorian Ombudsman	Kristy Fisher (FOI Officer) [1-0-0]
Victorian Public Sector Commission	Belinda Clark (Chief Executive Officer) [1-0-0]
Victorian Registration and Qualifications Authority	John Mildren (Manager, Complaints and Student Services) [1-2-1]
Victorian Small Business Commissioner, Office of the	Geoff Browne (Victorian Small Business Commissioner) [0-1-0]
Victorian Workcover Authority t/a WorkSafe Victoria	Martin Botros (FOI Officer) [16-207-46] Sai Rajan (FOI Officer) [3-67-9] George Karasaridis (FOI & Information Privacy Manager) [6-4-2] Andrea Mckie (FOI Officer) [6-62-9] Lina Georgiou (FOI Officer) [10-10-3] Katherine Ludvik (FOI Officer) [62-293-16] Janelle Mahoney (FOI Officer) [31-198-15] WorkSafe Agents (Other) [1165-0-0]
VicTrack	Peter Chau (FOI Officer) [0-3-0] Lou Cicchelli (Legal Counsel) [1-0-0]
Wangaratta, Rural City of	Karen Chetcuti (Records Coordinator) [5-2-0]
Warrnambool City Council	Wendy Clark (FOI Officer) [6-0-0]
Wellington Shire Council	Marj McInnes (Records Coordinator) [6-1-0]
West Gippsland Healthcare Group	Amanda Lee (Health Information Manager) [94-0-0] Dr Liz Mullins (Director of Medical Services) [9-1-0] Diane Draper (Health Information Manager) [5-0-0]
West Wimmera Health Service	John Smith (Chief Executive Officer) [7-0-0]
Western District Health Service	Nicolaas van Zyl (Director of Medical Services) [30-0-0] Sally Graham (Health Information Manager) [26-0-0]
Western Health (includes Sunshine Hospital, Western Hospital The Williamstown Hospital)	Gayle Ekonomou (FOI Officer) [479-4-0] Anna Brodie (FOI Officer) [503-3-0] The Hon Bronwyn Pike (Board Chair) [9-1-1]
Western Region Water Corporation	Julie Williams (FOI Manager) [0-4-0]
Whitehorse, City of	Noelene Duff (Chief Executive Officer) [0-1-0] Rosemary Sheehan (Customer Liaison Officer) [0-1-0] Jenny Russell (Team Leader Governance) [2-0-0]
Whittlesea City Council	Narelle Williamson (FOI Officer) [2-2-0] Peter Duncombe (FOI Officer) [2-2-0] Janet Taylor (FOI Officer) [0-1-0] Amanda Marijanovic (FOI Officer) [0-1-0]



APPENDIX D – NAMES AND TITLES OF DECISION MAKERS (Continued)

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
William Angliss Institute of TAFE	Colin Lee (Corporate Governance & Risk Coordinator) [0-1-0]
Wimmera Health Care Group	Alan Wolff (Director of Medical Services) [74-0-1]
Wodonga City Council	Kevin Scully (Governance Officer) [1-0-4]
Wodonga Institute of TAFE	Bryan Blake (Chief Executive Officer) [1-0-0] Linda McKenzie (Records Coordinator) [1-0-0]
Wyndham City Council	Loredana Drury (FOI Officer) [0-2-0]
	Joy Painter (Coordinator Information Management) [1-19-1]
	Anna Urban (Manager City Governance) [0-1-0]
Yarra City Council	Ivan Gilbert (FOI Officer) [22-42-9]
Yarra Ranges Shire Council	Marissa Gardiner (Records Coordinator) [4-1-0]
	David Hayes (FOI Officer) [10-8-0]
Yarra Valley Water Corporation	Peter Thatcher (FOI Manager) [12-4-0]
Yarram and District Health Service	Colleen Boag (Chief Executive Officer) [6-0-0]
Yarrawonga Health	Cathryn Febey (FOI Officer) [5-0-0]
Yarriambiack Shire Council	Chantelle Pitt (Records Coordinator) [1-0-0]
Zoological Parks and Gardens Board	Lawrence Tai (FOI Manager) [2-5-0]



APPENDIX E – FEES AND CHARGES

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Accident Compensation Conciliation Service	\$26.50	\$53.00	\$0.00	\$0.00
Adult Multicultural Education Services	\$0.00	\$79.50	\$0.00	\$0.00
Albury Wodonga Health	\$2,703.00	\$2,862.00	\$2,333.35	\$0.00
Alexandra District Hospital	\$821.50	\$0.00	\$251.00	\$0.00
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	\$57,061.70	\$7,200.80	\$176,922.20	\$13,182.80
Alpine Health	\$185.50	\$26.50	\$334.70	\$0.00
Alpine Shire Council	\$132.50	\$0.00	\$143.00	\$0.00
Ambulance Victoria	\$33,301.80	\$10,926.70	\$0.00	\$0.00
Anti-Cancer Council of Victoria	\$26.50	\$0.00	\$0.00	\$0.00
Ararat Rural City Council	\$53.00	\$0.00	\$0.00	\$0.00
Attorney-General	\$0.00	\$106.00	\$0.00	\$0.00
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital, Royal Talbot Rehabilitation Centre)	\$23,293.50	\$7,817.50	\$41,126.25	\$13,829.65
Australian Grand Prix Corporation	\$26.50	\$0.00	\$0.00	\$0.00
Bairnsdale Regional Health Service	\$2,146.50	\$2,120.00	\$2,268.20	\$0.00
Ballarat Health Services	\$8,599.80	\$4,941.70	\$5,038.30	\$4,411.00
Ballarat, City of	\$795.00	\$185.50	\$760.50	\$229.60
Banyule City Council	\$369.50	\$1.50	\$23.40	\$349.20
Barwon Health, University Hospital Geelong (includes McKellar Centre (Member of Barwon Health))	\$17,463.50	\$8,586.00	\$31,112.40	\$8,970.10
Barwon Region Water Corporation	\$26.50	\$0.00	\$0.00	\$0.00
Bass Coast Health	\$1,219.00	\$1,351.50	\$1,420.10	\$210.80
Bass Coast Shire Council	\$185.50	\$0.00	\$529.26	\$0.00
Baw Baw Shire Council	\$265.00	\$0.00	\$186.40	\$0.46
Bayside City Council	\$1,298.50	\$0.00	\$0.00	\$0.00
Beaufort and Skipton Health Service	\$185.50	\$0.00	\$0.00	\$0.00
Benalla Health	\$106.00	\$371.00	\$120.00	\$250.00
Benalla Rural City Council	\$26.50	\$0.00	\$0.00	\$0.00
Bendigo Health Care Group	\$9,671.70	\$1,007.00	\$19,863.15	\$1,391.00
Bendigo Kangan Institute	\$53.00	\$0.00	\$0.00	\$0.00
Board of Examiners	\$26.50	\$0.00	\$26.50	\$0.00
Boort District Health	\$79.50	\$0.00	\$32.22	\$0.00
Boroondara, City of	\$1,005.40	\$54.60	\$1,265.62	\$59.58
Borough of Queenscliffe	\$26.50	\$0.00	\$0.00	\$0.00
Brimbank City Council	\$448.90	\$160.60	\$605.20	\$8.40
Buloke Shire Council	\$26.50	\$0.00	\$0.00	\$0.00
Calvary Health Care Bethlehem	\$186.50	\$105.00	\$119.20	\$72.00
Campaspe Shire Council	\$370.20	\$27.30	\$179.86	\$0.00



APPENDIX E – FEES AND CHARGES (Continued)

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Cardinia Shire Council	\$609.50	\$0.00	\$0.00	\$0.00
Casey, City of	\$1,245.50	\$53.00	\$1,268.75	\$15.20
Casterton Memorial Hospital	\$53.00	\$53.00	\$12.40	\$0.40
Castlemaine Health	\$371.00	\$132.50	\$255.40	\$18.20
CenITex	\$53.00	\$0.00	\$0.00	\$0.00
Central Gippsland Health Service	\$1,139.50	\$1,113.00	\$0.00	\$0.00
Central Goldfields Shire Council	\$26.50	\$0.00	\$0.00	\$0.00
Central Highlands Region Water Corporation	\$26.50	\$0.00	\$0.00	\$0.00
Chief Investigator, Transport Safety, Office of the	\$53.00	\$0.00	\$0.00	\$0.00
Chief Parliamentary Counsel Victoria, Office of the	\$0.00	\$26.50	\$0.00	\$0.00
Chisholm Institute	\$53.00	\$0.00	\$0.00	\$0.00
City West Water Corporation	\$238.50	\$0.00	\$1,132.47	\$0.00
Cobram District Health	\$132.50	\$265.00	\$0.00	\$0.00
Cohuna District Hospital	\$53.00	\$106.00	\$0.00	\$0.00
Colac Area Health	\$661.60	\$318.90	\$91.80	\$191.20
Colac Otway Shire	\$397.50	\$0.00	\$121.20	\$0.00
Coliban Region Water Corporation	\$53.00	\$0.00	\$208.55	\$0.00
Commission for Children and Young People	\$0.00	\$0.00	\$0.00	\$0.00
Commissioner for Privacy and Data Protection (includes Commissioner for Law Enforcement Data Protection, Office of the Victorian Privacy Commissioner)	\$26.50	\$26.50	\$0.00	\$0.00
Corangamite Shire	\$0.00	\$0.00	\$0.00	\$0.00
Council of Legal Education	\$26.50	\$0.00	\$26.50	\$0.00
Country Fire Authority	\$1,749.00	\$0.00	\$1,954.87	\$0.00
Court Services Victoria	\$132.50	\$185.50	\$436.54	\$0.00
Dairy Food Safety Victoria	\$26.50	\$0.00	\$0.00	\$0.00
Darebin, City of	\$817.50	\$4.00	\$501.70	\$24.40
Deakin University	\$185.50	\$132.50	\$0.00	\$0.00
Dental Health Services Victoria	\$616.40	\$2,775.60	\$0.00	\$0.00
Director, Transport Safety - Transport Safety Victoria	\$450.50	\$53.00	\$0.00	\$0.00
Djerriwarrh Health Services	\$1,616.50	\$1,855.00	\$535.40	\$0.00
East Gippsland Shire Council	\$583.00	\$26.50	\$139.20	\$0.00
East Grampians Health Service	\$768.50	\$1,192.50	\$1,709.40	\$483.20
East Wimmera Health Service	\$159.00	\$132.50	\$101.20	\$23.40
Eastern Health (includes Angliss Hospital, Box Hill Hospital, Central East Area Mental Health Service, Healesville and District Hospital, Maroondah Hospital, The Peter James Centre)	\$24,736.10	\$6,348.40	\$31,787.00	\$9,014.50

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Echuca Regional Health	\$2,676.50	\$450.50	\$2,432.98	\$460.00
Economic Development, Jobs, Transport and Resources, Department of	\$2,199.50	\$106.00	\$474.51	\$2,276.90
Edenhope & District Memorial Hospital	\$106.00	\$0.00	\$50.00	\$2.20
Education and Training, Department of	\$4,818.20	\$2,654.80	\$3,065.00	\$10,088.50
Emergency Services Superannuation Board (t/a ESSSuper)	\$132.50	\$26.50	\$0.00	\$0.00
Emergency Services Telecommunications Authority	\$1,320.20	\$190.30	\$0.00	\$0.00
Emergency Services, Minister for	\$26.50	\$0.00	\$0.00	\$0.00
Energy Safe Victoria	\$821.50	\$79.50	\$0.00	\$0.00
Environment and Primary Industries, Department of	\$662.50	\$53.00	\$1,266.00	\$85.00
Environment Protection Authority Victoria	\$1,590.00	\$159.00	\$1,732.50	\$1,297.20
Environment, Land, Water and Planning, Department of	\$1,616.50	\$159.00	\$1,630.00	\$369.90
Falls Creek Alpine Resort Management Board	\$79.50	\$0.00	\$0.00	\$0.00
Federation University Australia	\$0.00	\$26.50	\$0.00	\$0.00
Film Victoria	\$0.00	\$26.50	\$0.00	\$54.00
Finance, Minister for	\$53.00	\$0.00	\$0.00	\$0.00
Frankston City Council	\$371.00	\$26.50	\$387.96	\$46.30
Gannawarra Shire Council	\$53.00	\$0.00	\$0.00	\$0.00
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	\$132.50	\$0.00	\$13.80	\$0.00
Gippsland Southern Health Service	\$795.00	\$26.50	\$375.90	\$0.00
Glen Eira City Council	\$848.00	\$212.00	\$0.00	\$0.00
Glenelg Hopkins Catchment Management Authority	\$53.00	\$0.00	\$51.00	\$0.00
Glenelg Shire Council	\$106.00	\$26.50	\$42.00	\$0.00
Golden Plains Shire Council	\$53.00	\$26.50	\$0.00	\$0.00
Goulburn Broken Catchment Management Authority	\$132.50	\$0.00	\$0.00	\$0.00
Goulburn Valley Health (includes Yea and District Memorial Hospital)	\$8,347.50	\$0.00	\$6,369.07	\$0.00
Goulburn Valley Region Water Corporation	\$26.50	\$0.00	\$26.50	\$0.00
Goulburn-Murray Rural Water Corporation	\$980.50	\$26.50	\$1,975.00	\$0.00
Greater Bendigo, City of	\$927.50	\$0.00	\$538.88	\$0.00
Greater Dandenong, City of	\$662.50	\$26.50	\$0.00	\$0.00
Greater Geelong, City of	\$1,033.50	\$0.00	\$2,714.20	\$0.00
Greater Metropolitan Cemeteries Trust	\$79.50	\$0.00	\$39.50	\$0.00
Greater Shepparton City Council	\$318.00	\$0.00	\$0.00	\$0.00
Greyhound Racing Victoria	\$159.00	\$0.00	\$0.00	\$0.00
Health & Human Services, Department of	\$3,630.50	\$11,262.50	\$1,628.10	\$805.12



APPENDIX E – FEES AND CHARGES (Continued)

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Health Purchasing Victoria	\$53.00	\$0.00	\$0.00	\$0.00
Health Services Commissioner	\$53.00	\$26.50	\$21.60	\$0.00
Health, Department of	\$1,961.00	\$503.50	\$92.50	\$182.20
Health, Minister for	\$0.00	\$0.00	\$0.00	\$0.00
Heathcote Health	\$26.50	\$26.50	\$4.40	\$0.00
Hepburn Health Service	\$212.00	\$450.50	\$680.20	\$0.00
Hepburn Shire Council	\$106.00	\$0.00	\$75.80	\$0.00
Heritage Council of Victoria	\$0.00	\$0.00	\$0.00	\$0.00
Hesse Rural Health Service	\$26.50	\$118.40	\$12.40	\$0.00
Heywood Rural Health	\$26.50	\$26.50	\$0.00	\$0.00
Hindmarsh Shire Council	\$53.00	\$0.00	\$0.00	\$0.00
Hobsons Bay City Council	\$368.20	\$2.80	\$426.80	\$0.00
Horsham Rural City Council	\$53.00	\$26.50	\$118.00	\$0.00
Human Services, Department of	\$2,809.00	\$9,725.50	\$1,366.39	\$343.46
Hume City Council	\$662.50	\$132.50	\$1,064.78	\$109.70
Independent Broad-based Anti-corruption Commission	\$0.00	\$159.00	\$0.00	\$0.00
Indigo Shire Council	\$132.50	\$0.00	\$0.00	\$0.00
Industrial Relations, Minister for	\$26.50	\$0.00	\$0.00	\$0.00
Industry, Minister for	\$26.50	\$0.00	\$0.00	\$0.00
Inglewood and Districts Health Service	\$26.50	\$26.50	\$0.00	\$0.00
Judicial College of Victoria	\$53.00	\$0.00	\$0.00	\$0.00
Justice & Regulation, Department of (includes Emergency Management Victoria)	\$4,314.30	\$12,194.40	\$2,180.01	\$5,043.30
Kerang District Health	\$185.50	\$26.50	\$114.60	\$0.00
Kilmore & District Hospital, The	\$450.50	\$79.50	\$1,026.85	\$81.00
Kingston City Council	\$1,245.50	\$212.00	\$1,267.58	\$203.50
Knox City Council	\$291.00	\$53.50	\$1,087.10	\$75.50
Kyabram and District Health Services	\$424.00	\$530.00	\$458.90	\$21.60
Kyneton District Health Service	\$291.50	\$26.50	\$270.60	\$0.00
La Trobe University	\$132.50	\$26.50	\$0.00	\$0.00
Latrobe City Council	\$318.00	\$159.00	\$318.00	\$159.00
Latrobe Regional Hospital	\$6,757.50	\$2,093.50	\$10,798.96	\$6,147.54
Linking Melbourne Authority	\$132.50	\$0.00	\$127.00	\$22.00
Loddon Shire Council	\$79.50	\$0.00	\$0.00	\$0.00
Lorne Community Hospital	\$0.00	\$291.50	\$0.00	\$0.00
Lower Murray Water (includes First Mildura Irrigation Trust) (LMW)	\$26.50	\$0.00	\$0.00	\$0.00
Macedon Ranges Shire Council	\$450.50	\$0.00	\$350.00	\$0.00
Maldon Hospital	\$0.00	\$26.50	\$0.00	\$0.00

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Mallee Track Health and Community Service	\$79.50	\$0.00	\$0.00	\$0.00
Manningham City Council	\$183.40	\$55.10	\$0.00	\$0.00
Mansfield District Hospital	\$344.50	\$238.50	\$151.10	\$0.00
Mansfield Shire Council	\$212.00	\$0.00	\$122.80	\$0.00
Maribyrnong City Council	\$265.00	\$0.00	\$0.00	\$0.00
Maroondah City Council	\$132.50	\$26.50	\$80.00	\$0.00
Maryborough District Health Service	\$490.25	\$66.25	\$1,094.20	\$96.15
Melbourne and Olympic Parks Trust	\$0.00	\$26.50	\$0.00	\$0.00
Melbourne Health (includes Royal Melbourne Hospital (Member of Melbourne Health) (RMH))	\$46,905.00	\$2,517.50	\$46,246.80	\$0.00
Melbourne Polytechnic	\$26.50	\$0.00	\$240.00	\$0.00
Melbourne Water	\$318.00	\$26.50	\$437.40	\$0.00
Melbourne, City of	\$1,298.50	\$424.00	\$1,713.35	\$19.90
Melton City Council	\$583.00	\$238.50	\$1,045.40	\$0.00
Mental Health Tribunal	\$0.00	\$26.50	\$0.00	\$0.00
Mercy Public Hospitals Incorporated (includes Mercy Hospital for Women, Werribee Mercy Hospital, O'Connell Family Centre)	\$7,764.50	\$2,941.50	\$9,430.00	\$1,671.15
Merit Protection Boards	\$0.00	\$0.00	\$0.00	\$0.00
Metropolitan Fire and Emergency Services Board	\$9,566.50	\$1,272.00	\$268.40	\$48.00
Metropolitan Planning Authority	\$106.00	\$0.00	\$292.10	\$0.00
Metropolitan Waste and Resource Recovery Group (includes Mornington Peninsula Regional Waste Management Group (MRWMG))	\$26.50	\$0.00	\$0.00	\$0.00
Mildura Base Hospital	\$5,667.80	\$904.20	\$4,845.50	\$0.00
Mildura Rural City Council	\$371.00	\$0.00	\$461.70	\$0.00
Mitchell Shire Council	\$185.50	\$26.50	\$188.15	\$123.55
Moira Shire Council	\$0.00	\$0.00	\$448.80	\$0.00
Monash Health	\$28,699.50	\$9,328.00	\$65,047.06	\$6,977.70
Monash University	\$397.50	\$26.50	\$0.00	\$0.00
Monash, City of	\$742.00	\$0.00	\$0.00	\$0.00
Moonee Valley City Council	\$609.50	\$0.00	\$169.20	\$0.00
Moorabool Shire Council	\$344.50	\$26.50	\$1,218.80	\$0.00
Moreland City Council	\$821.50	\$26.50	\$771.40	\$32.20
Mornington Peninsula Shire	\$1,007.00	\$530.00	\$672.55	\$386.00
Mount Alexander Shire Council	\$26.50	\$53.00	\$131.20	\$91.20
Mount Buller & Mount Stirling Alpine Resort Management Board	\$79.50	\$0.00	\$25.00	\$0.00



APPENDIX E – FEES AND CHARGES (Continued)

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Moyne Health Services	\$26.50	\$0.00	\$0.00	\$0.00
Moyne Shire Council	\$106.00	\$79.50	\$389.80	\$0.00
Municipal Association of Victoria	\$26.50	\$0.00	\$0.00	\$0.00
Murrindindi Shire Council	\$106.00	\$636.00	\$25.25	\$0.00
Museum Victoria	\$0.00	\$26.50	\$0.00	\$0.00
Nathalia District Hospital	\$185.50	\$53.00	\$39.50	\$0.00
National Gallery of Victoria	\$26.50	\$0.00	\$0.00	\$0.00
National Parks Advisory Council	\$0.00	\$0.00	\$0.00	\$0.00
Nillumbik Shire Council	\$212.00	\$0.00	\$715.97	\$44.80
North Central Catchment Management Authority	\$53.00	\$0.00	\$0.00	\$0.00
North East Region Water Corporation (t/a North East Water)	\$26.50	\$0.00	\$0.00	\$0.00
Northeast Health Wangaratta	\$3,524.50	\$8,692.00	\$8,151.00	\$0.00
Northern Grampians Shire Council	\$132.50	\$0.00	\$123.76	\$0.00
Northern Health (includes Bundoora Extended Care, Broadmeadows Health Service, The Northern Hospital)	\$19,239.00	\$3,127.00	\$36,975.45	\$2,237.40
Numurkah District Health Service	\$132.50	\$291.50	\$160.80	\$0.00
Omeo District Health	\$238.50	\$53.00	\$184.48	\$33.54
Orbost Regional Health	\$583.00	\$1,669.50	\$915.00	\$0.00
Otway Health	\$132.50	\$79.50	\$8.20	\$0.00
Parks Victoria	\$397.50	\$185.50	\$468.60	\$173.40
Peninsula Health (includes Frankston Hospital (Member of Peninsula Health) / Mount Eliza Centre (Member of Peninsula Health) / Rosebud Hospital (Member of Peninsula Health) / Peninsula Community Health Service (Member of Peninsula Health) (PCHS))	\$11,501.00	\$6,386.50	\$14,588.00	\$8,764.30
Peter MacCallum Cancer Centre	\$1,192.50	\$397.50	\$2,955.80	\$0.00
Places Victoria	\$26.50	\$0.00	\$144.20	\$0.00
Planning, Minister for	\$79.50	\$0.00	\$0.00	\$0.00
Police, Minister for	\$26.50	\$0.00	\$0.00	\$0.00
Port of Melbourne Corporation	\$53.00	\$0.00	\$0.00	\$25.00
Port Phillip, City of	\$821.50	\$132.50	\$1,658.15	\$377.16
Portland District Health	\$768.50	\$79.50	\$562.14	\$0.00
Ports, Minister for	\$79.50	\$0.00	\$0.00	\$0.00
Premier and Cabinet, Department of	\$1,298.50	\$53.00	\$330.60	\$0.00
Premier of Victoria	\$132.50	\$0.00	\$0.00	\$0.00
PrimeSafe	\$26.50	\$0.00	\$0.00	\$0.00
Public Prosecutions, Office of	\$448.90	\$213.60	\$544.80	\$0.00
Public Record Office Victoria	\$0.00	\$26.50	\$0.00	\$0.00

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Public Transport Development Authority t/a Public Transport Victoria	\$1,351.50	\$318.00	\$656.45	\$138.40
Public Transport, Minister for	\$26.50	\$0.00	\$0.00	\$0.00
Pyrenees Shire Council	\$53.00	\$26.50	\$0.00	\$0.00
Queen Elizabeth Centre	\$0.00	\$79.50	\$0.00	\$0.00
Racing Victoria Limited	\$79.50	\$26.50	\$0.00	\$0.00
Residential Tenancies Bond Authority	\$0.00	\$26.50	\$0.00	\$0.00
RMIT University	\$291.50	\$0.00	\$418.88	\$0.00
Robinvale District Health Services	\$159.00	\$159.00	\$144.20	\$0.00
Rochester and Elmore District Health Service	\$159.00	\$106.00	\$103.80	\$0.00
Royal Botanic Gardens Board	\$53.00	\$0.00	\$0.00	\$0.00
Royal Children's Hospital, The	\$8,692.00	\$7,446.50	\$17,986.00	\$484.00
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	\$397.50	\$53.00	\$0.00	\$0.00
Royal Victorian Eye and Ear Hospital, The	\$4,213.50	\$106.00	\$4,403.60	\$30.60
Royal Women's Hospital, The	\$5,528.35	\$2,077.15	\$8,072.40	\$167.60
Rural Northwest Health	\$79.50	\$26.50	\$269.40	\$0.80
Seymour Health	\$450.50	\$53.00	\$608.30	\$70.00
Shrine of Remembrance Trust	\$26.50	\$0.00	\$0.00	\$0.00
Small Business, Innovation and Trade, Minister for	\$26.50	\$0.00	\$0.00	\$0.00
South East Water	\$344.50	\$26.50	\$0.00	\$0.00
South Gippsland Hospital	\$132.50	\$0.00	\$52.20	\$0.00
South Gippsland Region Water Corporation	\$26.50	\$0.00	\$0.00	\$0.00
South Gippsland Shire Council	\$238.50	\$26.50	\$302.00	\$0.00
South West Healthcare	\$4,213.50	\$1,855.00	\$3,807.00	\$3,733.00
South West Institute of TAFE	\$0.00	\$26.50	\$0.00	\$0.00
Southern Grampians Shire Council	\$53.00	\$0.00	\$0.00	\$0.00
Southern Metropolitan Cemeteries Trust	\$0.00	\$0.00	\$0.00	\$0.00
Sport, Minister for	\$53.00	\$0.00	\$0.00	\$0.00
St Vincent's Health (includes St Vincent's Hospital, St George's Hospital, Caritas Christi)	\$16,721.50	\$6,174.50	\$15,918.00	\$6,159.40
State Development, Business and Innovation, Department of	\$689.00	\$291.50	\$64.50	\$523.10
State Electricity Commission of Victoria	\$424.00	\$132.50	\$430.20	\$0.00
State Library of Victoria	\$26.50	\$26.50	\$0.00	\$0.00
State Revenue Office	\$2,650.00	\$132.50	\$3.50	\$51.66
Stawell Regional Health	\$291.50	\$53.00	\$328.40	\$397.50
Stonnington, City of	\$1,113.00	\$0.00	\$1,105.40	\$46.80
Strathbogie Shire Council	\$159.00	\$26.50	\$0.00	\$0.00



APPENDIX E – FEES AND CHARGES (Continued)

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Surf Coast Shire Council	\$265.00	\$0.00	\$59.80	\$0.00
Sustainability Victoria	\$26.50	\$0.00	\$0.00	\$0.00
Swan Hill District Health	\$1,563.50	\$1,351.50	\$1,396.80	\$301.20
Swinburne University of Technology	\$26.50	\$106.00	\$0.00	\$0.00
Taxi Services Commission	\$662.50	\$53.00	\$0.00	\$0.00
Terang & Mortlake Health Service	\$79.50	\$0.00	\$2.40	\$0.00
Timboon and District Healthcare Service	\$26.50	\$132.50	\$0.00	\$0.00
Towong Shire Council	\$0.00	\$0.00	\$0.00	\$0.00
Transport Accident Commission	\$30,369.00	\$1,457.50	\$65,573.90	\$487.00
Transport, Planning and Local Infrastructure, Department of	\$1,696.00	\$79.50	\$162.90	\$1,386.92
Treasurer	\$53.00	\$0.00	\$0.00	\$0.00
Treasury and Finance, Department of	\$1,643.00	\$0.00	\$365.00	\$267.00
Tweddle Child + Family Health Service	\$0.00	\$79.50	\$0.00	\$0.40
University of Melbourne, The	\$583.00	\$0.00	\$357.80	\$558.75
V/Line Corporation	\$79.50	\$79.50	\$95.26	\$0.00
VicForests	\$53.00	\$53.00	\$0.00	\$0.00
VicRoads	\$15,005.40	\$2,749.60	\$1,417.70	\$2,649.20
Victoria Legal Aid	\$79.50	\$212.00	\$0.00	\$0.00
Victoria Police	\$59,327.00	\$15,615.00	\$35,484.00	\$7,204.00
Victoria State Emergency Service	\$530.00	\$106.00	\$0.00	\$80.00
Victoria University	\$265.00	\$106.00	\$1,295.90	\$252.80
Victorian Aboriginal Heritage Council	\$0.00	\$26.50	\$0.00	\$26.50
Victorian Arts Centre Trust	\$26.50	\$0.00	\$0.00	\$0.00
Victorian Building Authority	\$2,040.50	\$530.00	\$0.00	\$1,300.00
Victorian Commission for Gambling and Liquor Regulation	\$318.00	\$79.50	\$240.32	\$0.00
Victorian Curriculum and Assessment Authority	\$53.00	\$0.00	\$1,348.99	\$0.00
Victorian Electoral Commission	\$26.50	\$26.50	\$0.00	\$0.00
Victorian Equal Opportunity & Human Rights Commission	\$26.50	\$53.00	\$0.00	\$0.00
Victorian Government Architect, Office of the	\$0.00	\$0.00	\$0.00	\$0.00
Victorian Institute of Forensic Medicine	\$26.50	\$0.00	\$0.00	\$0.00
Victorian Institute of Forensic Mental Health	\$0.00	\$2,464.50	\$0.00	\$0.00
Victorian Institute of Teaching	\$26.50	\$0.00	\$0.00	\$0.00
Victorian Legal Services Board (includes Legal Services Commissioner)	\$424.00	\$53.00	\$0.00	\$326.00
Victorian Managed Insurance Authority	\$185.50	\$26.50	\$48.20	\$0.00
Victorian Multicultural Commission	\$0.00	\$0.00	\$0.00	\$0.00
Victorian Ombudsman	\$0.00	\$26.50	\$0.00	\$0.00

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Victorian Public Sector Commission	\$26.50	\$26.50	\$0.00	\$0.00
Victorian Registration and Qualifications Authority	\$132.50	\$0.00	\$20.20	\$0.00
Victorian Small Business Commissioner, Office of the	\$26.50	\$0.00	\$0.00	\$0.00
Victorian Workcover Authority t/a WorkSafe Victoria	\$23,744.50	\$47,938.00	\$7,428.40	\$4,934.40
VicTrack	\$238.50	\$0.00	\$238.50	\$0.00
Walwa Cemetery Trust	\$26.50	\$0.00	\$0.00	\$0.00
Wangaratta, Rural City of	\$238.50	\$26.50	\$33.80	\$0.00
Warrnambool City Council	\$212.00	\$0.00	\$0.00	\$0.00
Wellington Shire Council	\$132.50	\$53.00	\$158.40	\$59.80
West Gippsland Healthcare Group	\$2,888.50	\$106.00	\$2,591.37	\$0.00
West Wimmera Health Service	\$212.00	\$0.00	\$257.00	\$0.00
Western District Health Service	\$503.50	\$980.50	\$125.60	\$0.00
Western Health (includes Sunshine Hospital (Member of Western Health) / Western Hospital (Member of Western Health) / The Williamstown Hospital (Member of Western Health))	\$28,169.50	\$5,830.00	\$71,765.34	\$0.00
Western Region Water Corporation	\$132.50	\$0.00	\$2.00	\$0.00
Whitehorse, City of	\$318.00	\$0.00	\$0.00	\$51.30
Whittlesea City Council	\$371.00	\$26.50	\$1,840.00	\$21.26
William Angliss Institute of TAFE	\$26.50	\$0.00	\$0.00	\$0.00
Wimmera Health Care Group	\$795.00	\$1,404.50	\$450.60	\$218.20
Wimmera Regional Library Corporation	\$0.00	\$79.50	\$0.00	\$59.60
Wodonga City Council	\$26.50	\$0.00	\$419.00	\$0.00
Wodonga Institute of TAFE	\$0.00	\$53.00	\$0.00	\$0.00
Wyndham City Council	\$795.00	\$344.50	\$480.20	\$138.30
Yarra City Council	\$1,537.00	\$636.00	\$0.00	\$0.00
Yarra Ranges Shire Council	\$768.50	\$106.00	\$359.20	\$139.50
Yarra Valley Water Corporation	\$450.50	\$26.50	\$220.00	\$178.90
Yarram and District Health Service	\$0.00	\$159.00	\$0.00	\$0.00
Yarrawonga Health	\$132.50	\$0.00	\$132.50	\$0.00
Yarriambiack Shire Council	\$0.00	\$26.50	\$0.00	\$0.00
Zoological Parks and Gardens Board	\$159.00	\$0.00	\$0.00	\$0.00
TOTALS	\$630,990.60	\$248,820.20	\$824,706.28	\$134,154.35

¹ Some agencies show nil returns in respect of application fees, both collected and waived. This can happen where the FOI requests they received were either received in the previous reporting year or were transferred to the agency from another agency, in which case, the original agency would have received and reported the application fee.

