



ANNUAL REPORT
2013-14

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October 2014

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Freedom of Information Commissioner 2014

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Freedom of Information Commissioner Annual Report 2013-14

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LETTER OF TRANSMITTAL

To: The Honourable the President of the Legislative Council

And: The Honourable the Speaker of the Legislative Assembly

I am pleased to present the annual report of the Freedom of Information Commissioner for the year ending 30 June 2014 for presentation to Parliament.

In accordance with the requirements of section 64 of the *Freedom of Information Act 1982*, this report contains details for the period 1 July 2013 to 30 June 2014 –

- > of the performance and exercise of the FOI Commissioner's functions and powers; and
- > on the operation of the Freedom of Information Act across the State.

Yours sincerely

Lynne Bertolini
Freedom of Information Commissioner





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COMMISSIONER'S MESSAGE

AS I REVIEW THE ACHIEVEMENTS OF MY OFFICE OVER THE PAST 12 MONTHS, IT IS EVIDENT THAT WE HAVE COME A SIGNIFICANT WAY ON OUR JOURNEY TOWARDS AN EFFICIENT AND ROBUST FOI SYSTEM IN VICTORIA THAT TREATS ALL APPLICANTS FAIRLY AND WITH RESPECT. WE HAVE A BETTER UNDERSTANDING OF THE EXPECTATIONS OF STAKEHOLDERS, WHETHER THEY ARE APPLICANTS SEEKING INFORMATION OR AGENCIES IN POSSESSION OF IT. WE MAKE IT OUR BUSINESS TO LEARN FROM AGENCIES WHAT THEIR BUSINESS IS. WE CONTINUE TO LEARN FROM APPLICANTS WHAT ACCESS TO INFORMATION MEANS TO THEM.

This Annual Report explains the activities of my office in the past year. It also provides data and analyses trends at an agency level which was not possible in my 2012-13 Annual Report as the reporting period was limited to the first seven months of operation of my office. For the first time, agency timeliness in processing FOI requests is included in this report. The data and analysis provides interesting information and will be particularly useful in future years as a base from which to assess performance – but statistics do not tell the full story.

One statistic worth highlighting is that most applications for review of initial decisions and complaints lodged with my office come from individuals seeking information about themselves, their families or their communities. Many of these individuals have a limited knowledge of the Freedom of Information Act and the workings of agencies and some of these people have significant personal anguish related to their initial application. Failure by an agency to explain adequately a decision that does not favour the applicant may contribute to their distress.

As FOI Commissioner I am charged with educating agencies and applicants about freedom of information and how it works in Victoria. In my view, an important component of that role is to educate agencies, not just in the mechanics of the Freedom of Information Act and how it operates, but also in the impact of their decisions. Consideration of an applicant's particular circumstances can often assist an agency to produce a better outcome. This does not mean the agency should necessarily make a different decision – but often if an agency provides better and clearer reasons for its decision the applicant will be satisfied that pursuing the matter further through my office may not be necessary.

I have instilled in my office a culture of education by integrating educative approaches in all our processes – from answering an initial telephone inquiry to the written content of my formal decisions. In addition, we have commenced formal training of FOI Practitioners across Victoria. While difficult to measure, this combined educational approach should improve the level of understanding of the Freedom of Information Act and the impact of the decisions agencies make, which in turn may enhance the standard of performance of agencies as they fulfil their FOI responsibilities.



We recognise that our office is here to serve the community. With this in mind, we strive to provide a standard of service which is one of assistance, not resistance. For example, the Freedom of Information Act requires that all applications for review and complaints for investigation must be made in writing. Rather than seeing that as an unavoidable constraint to the provision of service, my staff members will put in writing a matter raised orally. We will then act on the matter if the person formally authorises us to do so. In this way, we are ensuring those in our community who need the assistance of my office are not disenfranchised solely due to their disability or inability to provide a written application.

Not surprisingly, no two agencies and no two applications to my office are the same. Because of this, we must assess each matter on a case-by-case basis and we must respect the rights and responsibilities of applicants and agencies.

Applicants are made aware by my office that the FOI application process does not guarantee automatic access, and that the legislation includes a variety of grounds under which information should not be released. Nevertheless, an attitude by agencies that access to documents is automatically refused – a “culture of secrecy” as stated by the Victorian Auditor-General in 2012 – is the wrong starting point.

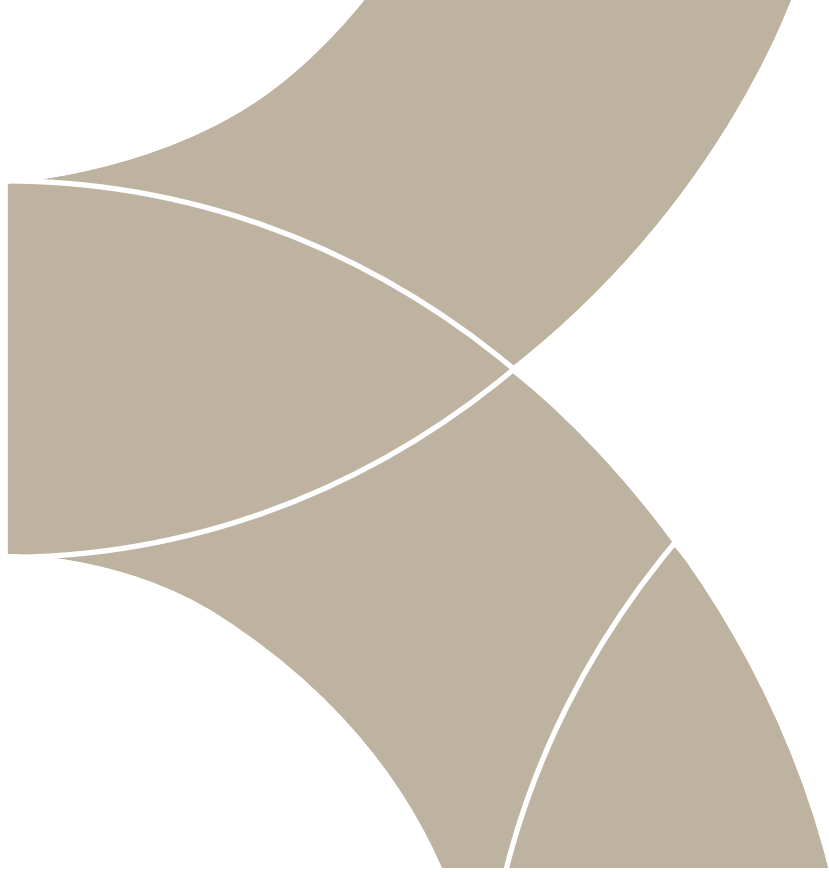
The Freedom of Information Act provides discretion to decision makers in many cases. It also provides guidance on how decision makers should exercise discretion, that is

“any discretion... should be exercised as far as possible so as to... facilitate and promote, promptly and at the lowest reasonable cost, the disclosure of information”.

Everyone involved in responding to access requests should keep in mind that discretionary exemptions should not be claimed solely on the basis that they are technically applicable; instead, they should be claimed only where there is a clear and compelling reason to do so.

Applicants are entitled to expect that agencies will process their requests with an open mind and with an attitude that information will be released unless there are very good reasons why it should not be. Releasing information, either through FOI or other means, will lead to greater transparency and a “culture of openness”.

I wish to conclude by acknowledging the outstanding contribution made by the staff of my office throughout the year. As a very small office, we operate a matrix structure so that we can distribute resources where they are most needed. This enables all my staff to have familiarity with all aspects of the FOI Commissioner’s obligations, including the processing of applications seeking review, the investigation of complaints as well as my responsibility to educate and train agencies subject to the Freedom of Information Act. Again, the raw statistics published throughout this Annual Report cannot fully explain the level of dedication and the commitment of my staff to making a difference.



PART 1
THE COMMISSIONER'S
OVERVIEW



THE COMMISSIONER'S OVERVIEW

WHO WE ARE

The Freedom of Information Commissioner is established under the *Freedom of Information Act* 1982 and began operations on 1 December 2012. The office of the Freedom of Information Commissioner is established under the *Public Administration Act* 2004 as a special body to assist the Commissioner.

WHAT WE DO

The Freedom of Information Act provides for the following functions and powers of the Commissioner –

- › to promote understanding and acceptance by agencies of the Act and its object
- › to conduct reviews of decisions by agencies on requests under the Act
- › to receive and handle complaints in accordance with Part VIA of the Act
- › to provide advice, education and guidance to agencies in relation to compliance with any professional standards
- › to monitor compliance by agencies with those professional standards
- › to provide advice, education and guidance to agencies and the public in relation to the Commissioner's functions
- › in accordance with Division 3 of Part VII of the Act, to report on the operation of the Act
- › at the request of the Minister, to provide advice to the Minister in relation to the operation and administration of the Act
- › any other functions conferred on the Commissioner by or under the Act or any other Act.

The Commissioner has power to do all things necessary or convenient to be done in connection with the performance of her functions under the Act.

The Commissioner must have regard to the object of the Act in performing her functions or exercising her powers under the Act.

OUR FOCUS

Our role is to ensure there is a fair and transparent flow of government information, and that Victorians and the agencies that work on their behalf understand their rights and responsibilities to one another.

Our mission, '**Helping Victorians access their information**', is our statement to the public about what we do, and encapsulates what we aim to achieve in our daily work. Our values – fair, transparent, efficient and independent – are the core principles we subscribe to and conduct ourselves by. We will always act with integrity and maintain confidentiality.

Our objectives are –

- › to conduct reviews and handle complaints
- › to provide accurate advice and guidance on FOI
- › to engage applicants, agencies and the community
- › to promote excellence in FOI service delivery.



THE ANNUAL REPORT

This annual report of the FOI Commissioner is provided in accordance with section 64 of the Freedom of Information Act which provides that the FOI Commissioner, as soon as practicable after the end of each financial year, must prepare an annual report on the operation of the Act during that year.

This report contains data provided by agencies across Victoria on their FOI activities for the 2013-14 financial year (see Part 4: Report on Operation of the Freedom of Information Act in Victoria).

A report on the performance and exercise of the FOI Commissioner's functions and powers under the Act is also included (see Part 2: Report on the Commissioner's Performance).

2013-14 HIGHLIGHTS

- > We resolved 100 review applications and 147 complaints through alternative dispute resolution techniques
- > We introduced an online satisfaction survey of applicants and complainants
- > We held the inaugural FOI Practitioners Forum attended by over 200 people representing more than 120 different agencies
- > We delivered presentations and training to several government agencies and stakeholder groups, including a regional session in Geelong
- > We began to overhaul the annual survey of all agencies, reducing the number of questions by 18% and capturing important information regarding timeliness in processing initial FOI requests.



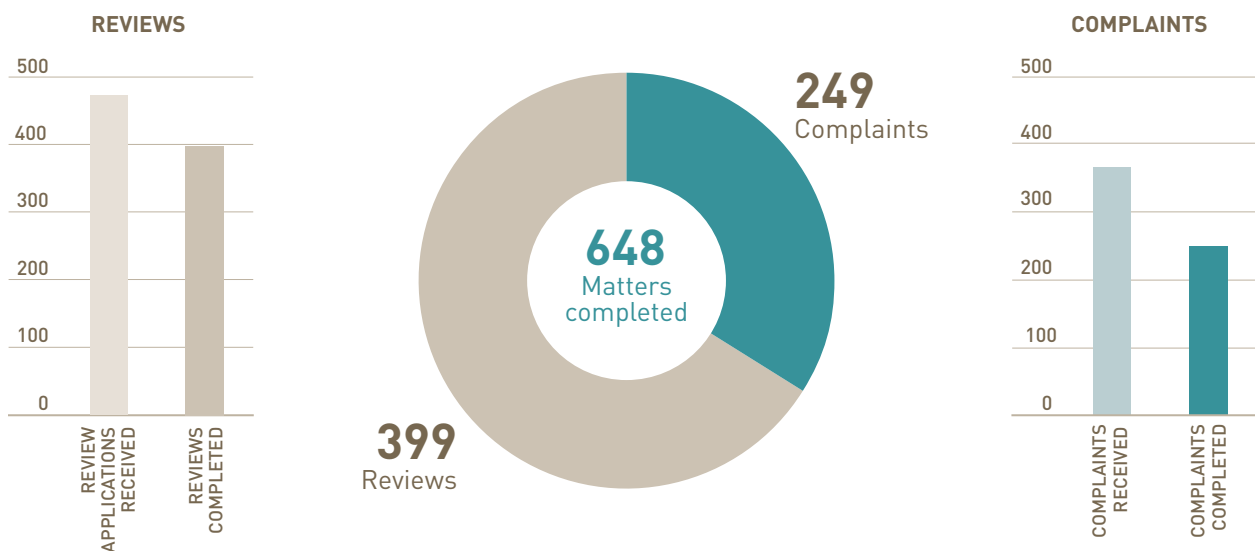
In 2013-14, the office of the FOI Commissioner has –

- > responded to more than 2000 telephone enquiries and 4030 enquiries received by email
 - > received 474 requests for review of FOI decisions
 - > received 361 complaints relating to the administration of FOI
 - > delivered formal presentations to over 550 agency staff
-



HELPING VICTORIANS ACCESS THEIR INFORMATION

REVIEWS AND COMPLAINTS COMPLETED IN 2013-14





LEGISLATION

Regulatory changes

Freedom of Information (Access Charges) Regulations 2014

The Governor in Council made the 2014 Access Charges Regulations on 3 June 2014, which took effect on 28 June 2014. These regulations replace the 2004 Access Charges Regulations that were due to sunset on 29 June 2014.

The most significant difference in the new Access Charges Regulations is that some charges are now to be calculated in fee units, rather than by using set amounts. The main changes are:

- > A charge for search time is equal to 1.5 fee units per hour or part of an hour.
- > A charge for supervision is equal to 1.5 fee units per hour (to be calculated per quarter hour or part of a quarter hour).
- > A charge for the costs of a suitably qualified health service provider providing an explanation of health information is equal to 1.9 fee units per quarter hour or part of a quarter hour; or 6 fee units, whichever is the lesser.
- > A charge for providing a summary of health information is equal to 1.9 fee units per quarter hour or part of a quarter hour; or 6 fee units, whichever is the lesser.

The *Monetary Units Act* 2004 allows an agency to round the initial rate to the nearest ten cents. The current value of a fee unit may be found by visiting www.legislation.vic.gov.au and clicking on "Legislative Information" and then "Penalty and Fee Units".

Amendments to the Freedom of Information Act

On 7 May 2014, the Attorney-General announced amendments to the Freedom of Information Act that would allow for the appointment of Assistant Commissioners who will assist my office in undertaking its functions as well as provide clarification with respect to a number of procedural matters including time limits and delegations. Certain amendments will require changes to the current practices used by my office in conducting reviews and investigating complaints.



PART 2
REPORT ON THE
COMMISSIONER'S
PERFORMANCE



2013-14

399
REVIEWS
COMPLETED

249
COMPLAINTS
COMPLETED

6030
ENQUIRIES
ANSWERED

REPORT ON THE COMMISSIONER'S PERFORMANCE

REVIEWS OF AGENCY DECISIONS

An applicant seeking information under FOI may apply to the FOI Commissioner for review of a decision of an agency –

- > to refuse access to a document
- > to defer access to a document
- > not to waive or reduce an application fee
- > not to amend a document.

To be valid, an application must –

- > be in writing
- > identify the agency concerned
- > identify the decision to be reviewed
- > be made within 28 calendar days of receiving the written notice of the agency's decision.

The FOI Commissioner may determine not to accept an application or may dismiss a review at any stage if –

- > the applicant agrees in writing to the review being dismissed
- > the application is frivolous, vexatious, misconceived, lacking in substance or not made in good faith
- > the applicant has failed to cooperate with the review without reasonable excuse, or the applicant is unable to be contacted despite reasonable attempts
- > the Commissioner considers that the review would be more appropriately dealt with by the Victorian Civil and Administrative Tribunal (**VCAT**), or that a review is not appropriate in the circumstances.

After conducting a review of a decision of an agency, the FOI Commissioner must make a fresh decision on the original application.

The Act requires the FOI Commissioner to report on the number of applications for review of agency decisions and the Commissioner's decisions on these applications.

The Act provides that initial FOI decisions of agencies related to –

- > Cabinet documents
- > documents affecting national security, defence or international relations
- > a decision of a Minister or a principal officer of an agency

are not reviewable by the Commissioner. Applications for review of these decisions must be made to VCAT.

Victorian Civil and Administrative Tribunal
55 King Street
Melbourne VIC 3000
GPO Box 5408
Melbourne VIC 3001
Website: www.vcat.vic.gov.au
Phone: (03) 9628 9755

Applications received

In 2013-14, the FOI Commissioner received 474 applications for review of agency decisions, which represents 1.4% of all agency decisions made between 1 July 2013 and 30 June 2014. In the last full year prior to the creation of the FOI Commissioner, internal reviews of 1.3% of initial agency decisions were requested.

The initial FOI decisions that resulted in review applications were made by a total of 95 different agencies, which represents approximately 52% of the 183 agencies that reported making an initial FOI decision to grant access in part or to deny access in full.

Sixty-eight applications for review were carried over from 2012-13.



AGENCIES WHOSE DECISIONS WERE THE SUBJECT OF APPLICATIONS FOR REVIEW RECEIVED

AGENCIES A – D	AGENCIES E – P	AGENCIES R – Z
Alfred Health	Eastern Health	Regional Rail Link Authority
Ambulance Service Victoria	Emergency Services Superannuation Board	RMIT University
Austin Health	Energy Safe Victoria	Rural City of Wangaratta
Australian Grand Prix Corporation	Environment Protection Authority	South West Healthcare
Banyule City Council	Frankston City Council	Southern Health
Bayside City Council	Goulburn-Murray Rural Water Corporation	St Vincent's Health
Benalla Rural City Council	Grampians Wimmera Mallee Water Corporation	State Revenue Office
Boroondara City Council	Greater Bendigo City Council	Swinburne University of Technology
Campaspe Shire Council	Hume City Council	The Roads Corporation t/a VicRoads
Cancer Council Victoria	La Trobe University	The Royal Children's Hospital Melbourne
City of Ballarat	Legal Services Board	The University of Melbourne
City of Casey	Legal Services Commissioner	Transport Accident Commission
City of Darebin	Macedon Ranges Shire Council	Urban Renewal Authority Victoria
City of Greater Geelong	Manningham City Council	V/Line Corporation
City of Kingston	Maribyrnong City Council	Veterinary Practitioners Registration Board of Victoria
City of Melbourne	Maroondah City Council	VicForests
City of Melton	Melbourne Health	Victoria Legal Aid
City of Moonee Valley	Melbourne Water	Victoria Police
City of Port Phillip	Mercy Public Hospitals Incorporated	Victoria University
City of Stonnington	Merit Protection Boards	Victorian Building Authority
City of Whittlesea	Metropolitan Fire and Emergency Services Board	Victorian Commission for Gambling and Liquor Regulation
City of Yarra	Mildura Rural City Council	Victorian Equal Opportunity & Human Rights Commission
City West Water	Monash Health	Victorian Government Solicitor's Office
Country Fire Authority	Moorabool Shire Council	Victorian Managed Insurance Authority
Dental Health Services Victoria	Mornington Peninsula Shire	Victorian Multicultural Commission
Department of Education and Early Childhood Development	National Gallery of Victoria	Victorian Registration & Qualifications Authority
Department of Environment and Primary Industries	Northern Health	Victorian WorkCover Authority t/a WorkSafe Victoria
Department of Health	Office of Public Prosecutions Victoria	Western Health
Department of Human Services	Peninsula Health	Wyndham City Council
Department of Justice	PrimeSafe	Yarra Valley Water Corporation
Department of Premier and Cabinet	Public Transport Development Authority t/a Public Transport Victoria	
Department of State Development, Business and Innovation		
Department of Transport, Planning and Local Infrastructure		
Department of Treasury and Finance		

REPORT ON THE COMMISSIONER'S PERFORMANCE

Profile of applicants

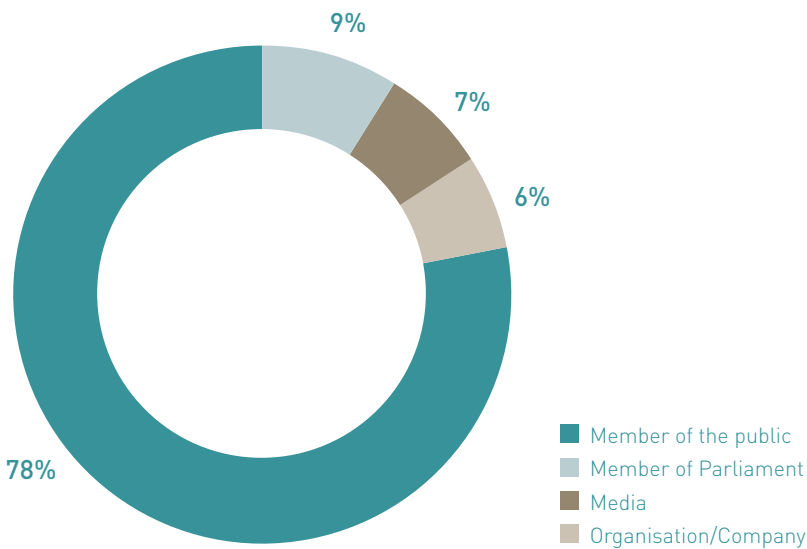
Applicants seeking review of decisions made on their FOI applications fell into four broad categories –

- > members of the public
- > Members of Parliament
- > the media
- > organisations.

Individual members of the public made 371 requests, and were the overwhelming majority of applicants seeking review of agency decisions. Members of Parliament made 44, the media made 31 and organisations made 28 requests for review of initial FOI decisions by agencies.

The categories of documents sought by individuals were broad-ranging including –

- > education records
- > employment-related matters
- > medical records
- > motor vehicle accident records
- > Police records
- > Corrections records
- > property and planning matters
- > workplace accident records
- > neighbourhood disputes
- > local government decisions.





Outcomes

Of the 68 applications for review carried over from 2012-13, 65 were completed this financial year. The three matters remaining to be finalised were each held over at the request of the applicants. In total, 399 reviews were completed in 2013-14.

There were 57 applications that were not accepted as the application was received out of time or the application related to a matter that fell outside the FOI Commissioner's jurisdiction.

Applicants withdrew their matters following preliminary inquiries by the office in 54 cases*. A further seven matters were resolved by negotiated agreement*.

During the course of a review, an agency has the option to revoke its original decision, reconsider the documents and make a fresh decision. The applicant then has the opportunity to either agree with the fresh decision and finalise the review, or disagree with the fresh decision and continue with the review.

Agencies made fresh decisions in 78 cases. Applicants agreed with an agency's fresh decision in 22 cases*. Two matters were not accepted, pursuant to section 49G(1)(d) of the FOI Act when the agency's fresh decision fell outside the FOI Commissioner's jurisdiction.

The FOI Commissioner made a total of 220 fresh decisions after conducting a review, with three quarters being made within 30 days of receipt of the application or other period agreed by the applicant.

Applicants agreed to extensions of time in a total of 291 reviews and agreed to 512 extensions of time in total. Reasons for extensions included the late lodgement of submissions, the significant number of documents involved, the complexity or sensitivity of the documents and their contents, and in certain cases, the need for the Commissioner to attend the agency to inspect the documents. Extensions were also required in certain cases where the agency took a prescriptive approach to the review provisions in the Freedom of Information Act.

Of the 220 fresh review decisions made by the FOI Commissioner, 116 were the same as the agency decision and 104 decisions differed (either in full or in part).

A total of 37 applications for review were dismissed by the FOI Commissioner under section 49G of the Freedom of Information Act –

- > 17 were dismissed with the applicant's agreement*
- > eight were dismissed on the grounds the FOI Commissioner considered a review was not appropriate in the circumstances
- > eight were dismissed as the FOI Commissioner considered the review would be more appropriately dealt with by VCAT
- > one was dismissed following the applicant's failure to co-operate with the review
- > three were dismissed on the grounds that the FOI Commissioner was unable to contact the applicant following reasonable attempts.

As at 30 June 2014, 143 review applications remain to be finalised.

Review Outcomes

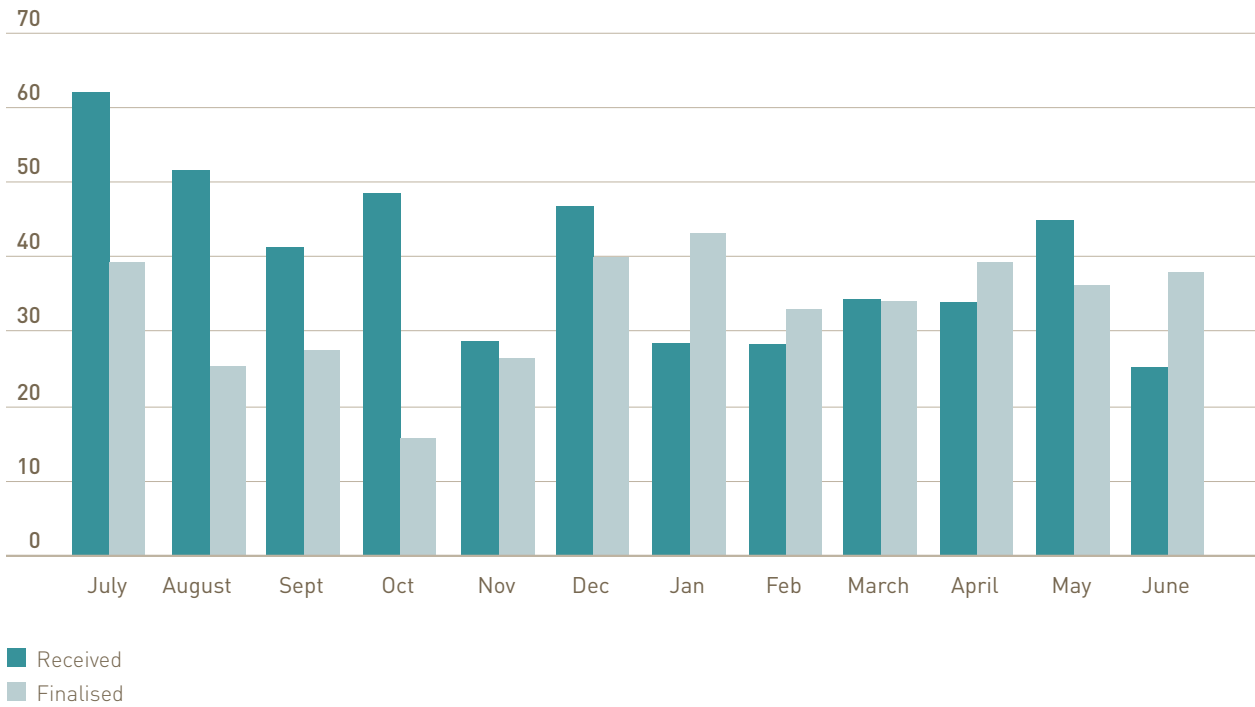


- > 100 resolved informally
 - > 220 fresh decisions
 - > 20 dismissed without agreement
 - > 59 outside jurisdiction
-

* Although these results are recorded differently based on different provisions in the Act, all of these matters were resolved informally through the use of alternative dispute resolution techniques.

REPORT ON THE COMMISSIONER'S PERFORMANCE

APPLICATIONS FOR REVIEW RECEIVED AND FINALISED BY MONTH



"I am indebted to your office for the impartiality and integrity that it has exhibited in conducting this review."

Applicant for review

REPORT ON THE COMMISSIONER'S PERFORMANCE

DECISIONS MADE AND APPLICATIONS DISMISSED

	DECISION (SAME*)	DECISION (DIFFERED**)	APPLICATION DISMISSED
Alfred Health	1		
Ambulance Victoria	1	2	
Australian Grand Prix Corporation	1		
Banyule City Council		1	
Benalla Rural City Council		1	
Boroondara City Council		1	
Cancer Council Victoria	2		
City of Darebin	1	1	
City of Greater Geelong	2		
City of Kingston			1
City of Port Phillip		1	
City of Whittlesea			1
Country Fire Authority	1		
Department of Education and Early Childhood Development	1	5	
Department of Environment and Primary Industries	6	3	1
Department of Health	1	6	2
Department of Human Services	6	8	2
Department of Justice	24	6	6
Department of Premier and Cabinet	1	2	
Department of Transport, Planning and Local Infrastructure		2	
Department of Treasury and Finance	1	2	1
Eastern Health		1	1
Environment Protection Authority	1		
Frankston City Council		1	
Goulburn-Murray Rural Water Corporation	2		
Grampians Wimmera Mallee Water Corporation	1		
La Trobe University	1	1	
LaTrobe Regional Hospital		1	
Legal Services Board			1
Legal Services Commissioner			1
Linking Melbourne Authority	1	1	
Melbourne Health	1	2	1
Melton City Council			1
Mercy Public Hospitals Incorporated		1	



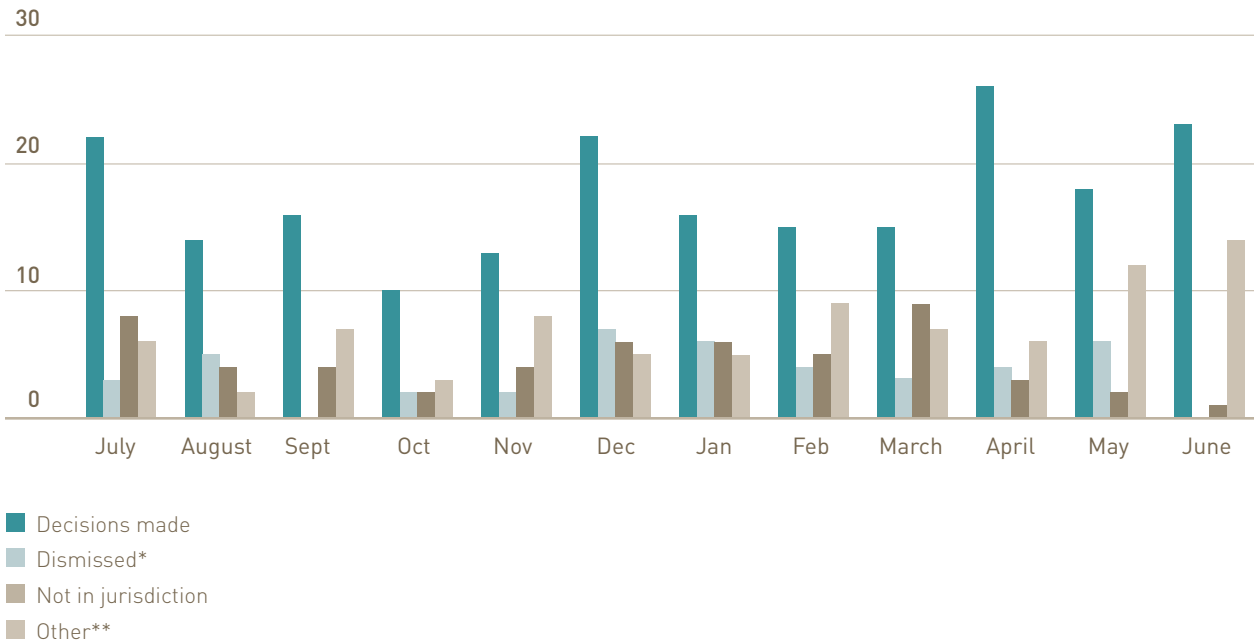
	DECISION (SAME*)	DECISION (DIFFERED**)	APPLICATION DISMISSED
Metropolitan Fire and Emergency Services Board		1	
Mildura Rural City Council		1	
Monash Health			2
Moorabool Shire Council	1		
Mornington Peninsula Shire	1	3	
National Gallery of Victoria		1	
Northern Health		1	
Peninsula Health	1		
Public Transport Development Authority t/a Public Transport Victoria	1	3	
Regional Rail Link Authority		1	
The Roads Corporation t/a VicRoads	1	5	1
The Royal Children's Hospital			2
Rural City of Wangaratta		1	
Seymour Health		1	
South West Healthcare	1		2
St Vincent's Health		1	
Swinburne University of Technology		1	
Transport Accident Commission	1		2
Transport Safety Victoria		1	
The University of Melbourne	2		
VicForests			1
Victoria Legal Aid	2		
Victoria Police	45	22	6
Victoria University		1	
Victorian Building Authority	1	5	
Victorian Commission for Gambling and Liquor Regulation		2	
Victorian WorkCover Authority t/a WorkSafe Victoria	3	4	1
Yarra Valley Water Corporation			1
Totals	116	104	37

* 'Same' means the level of access to information granted by the FOI Commissioner was the same as the decision of the agency.

** 'Differed' means the decision of the FOI Commissioner resulted in additional information being provided to an applicant, compared with the decision of an agency

REPORT ON THE COMMISSIONER'S PERFORMANCE

REVIEW OUTCOMES BY MONTH



* Includes 17 matters dismissed with the agreement of the applicant under s.49G(2)

** Refers to matters that were withdrawn by the applicant, resolved by negotiated agreement, finalised following a fresh decision by the agency with which the applicant agreed, or not accepted under s.49G(1)(d) when an agency's fresh decision resulted in a matter that fell outside the FOI Commissioner's jurisdiction



"Thank you for your... obvious extensive efforts in relation to my request."

Applicant for review



CASE STUDY – RESOLUTION OUTSIDE THE FOI ACT

After analysis of an application for review, it became apparent that the applicant may not have wanted all of the documents originally requested. We made preliminary inquiries with the applicant about the kinds of documents sought. The applicant agreed to narrow his request to half of the original documents.

Consultation was then held with the agency, which resulted in an agreement to provide access to some of the documents outside of the FOI Act. Once the applicant saw the documents provided, the applicant was satisfied and withdrew the review application.

Appeals to VCAT

An applicant or agency may apply to VCAT for review of most fresh decisions made by the FOI Commissioner under section 49P and dismissals by the FOI Commissioner under section 49G. An agency is required to notify the FOI Commissioner if it lodges an application for review at VCAT.

In 2013-14, three agencies appealed four decisions made by the FOI Commissioner to VCAT. As at 30 June 2014, VCAT had issued Orders by Consent following a compulsory conference with respect to one matter and the other three remain pending.

The office was not able to ascertain the number of applicants who had lodged applications at VCAT for a review of a decision made by the FOI Commissioner this financial year. While applicants are advised of the requirement to notify the FOI Commissioner when an appeal is lodged, they do not always do so.



REPORT ON THE COMMISSIONER'S PERFORMANCE

COMPLAINTS INVESTIGATED

A complaint may be made to the FOI Commissioner about –

- > an action taken or failed to be taken by an agency, including a decision that a document does not exist or cannot be located
- > a delay by a Minister in dealing with a request
- > an action taken or failed to be taken by a Minister in making a decision to –
 - defer access to a document, or
 - disclose a document that is claimed to be exempt under section 33 of the Act (documents affecting personal privacy) or section 34 (documents relating to trade secrets or other business, commercial or financial matters).

To be valid, a complaint must –

- > be made in writing
- > set out the nature of the complaint
- > identify the agency or Minister concerned
- > be made within 60 calendar days after the action or conduct complained of occurred.

The Act provides that the FOI Commissioner may determine not to accept a complaint or may dismiss a complaint at any stage on any of the following grounds –

- > the action taken or failed to be taken by an agency falls outside the Act
- > the complaint was made out of time, or is frivolous, vexatious, misconceived, lacking in substance or not made in good faith
- > the complainant has the right to make a complaint to another body and has not exercised that right, or does not have sufficient interest in the subject matter of the complaint
- > the Commissioner considers that a complaint is not appropriate in the circumstances, or after making reasonable attempts, is unable to contact the complainant.

The Act requires the FOI Commissioner to report on the number of complaints made to the FOI Commissioner.

Complaints made

In 2013-14, the FOI Commissioner received 361 complaints in relation to FOI requests received by 88 agencies, which represents approximately 29% of the 307 agencies and Ministers that reported receiving a FOI request.

Seventy-two complaints were carried over from 2012-13.



"I received some documents today in the mail from the Department. Thank you for your kind assistance in resolving my complaint."

Complainant



AGENCIES AND MINISTERS WHO WERE THE SUBJECT OF COMPLAINTS

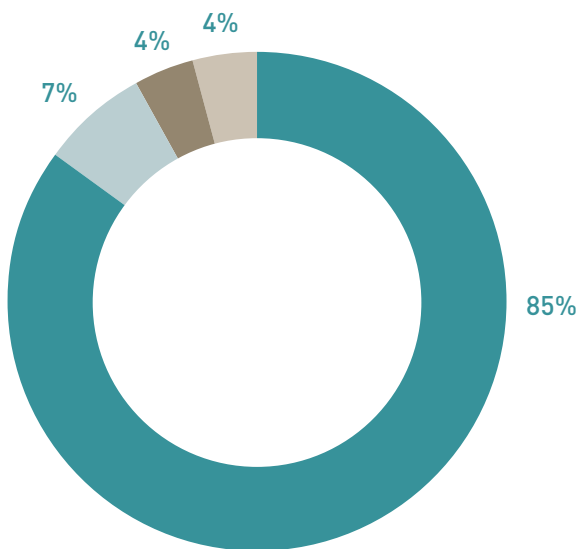
AGENCIES A – D	AGENCIES E – P	AGENCIES R – Z
Ambulance Service Victoria	East Gippsland Shire Council	Regional Rail Link Authority
Austin Health	Eastern Health	Southern Health
Australian Grand Prix Corporation	Energy Safe Victoria	St Vincent's Health
Ballarat Health Services	Frankston City Council	State Revenue Office
Banyule City Council	Goulburn-Murray Rural Water Corporation	Swinburne University of Technology
Barwon Health	Greater Bendigo City Council	Taxi Services Commission
Bayside City Council	Greater Shepparton City Council	The Roads Corporation t/a VicRoads
Bendigo Health Care Group	Hume City Council	The Royal Children's Hospital Melbourne
Boroondara City Council	La Trobe City Council	The Royal Women's Hospital
Brimbank City Council	La Trobe University	The University of Melbourne
Campaspe Shire Council	Legal Services Commissioner	Transport Accident Commission
City of Casey	Linking Melbourne Authority	Urban Renewal Authority Victoria
City of Greater Geelong	Macedon Ranges Shire Council	V/Line Corporation
City of Kingston	Manningham City Council	Veterinary Practitioners Registration Board of Victoria
City of Melton	Maribyrnong City Council	VicForests
City of Monash	Maroondah City Council	Victoria Legal Aid
City of Stonnington	Melbourne Health	Victoria Police
City of Whittlesea	Melbourne Water	Victorian Building Authority
City of Yarra	Merit Protection Boards	Victorian Civil and Administrative Tribunal
Country Fire Authority	Mitchell Shire Council	Victorian Inspectorate
Dental Health Services Victoria	Monash Health	Victorian Multicultural Commission
Department of Education and Early Childhood Development	Monash University	Victorian Ombudsman
Department of Environment and Primary Industries	Moorabool Shire Council	Victorian WorkCover Authority t/a WorkSafe Victoria
Department of Health	Mornington Peninsula Shire	Wimmera Health Care Group
Department of Human Services	National Gallery of Victoria	Wimmera Regional Library Corporation
Department of Justice	NorthEast Health Wangaratta	Wyndham City Council
Department of Premier and Cabinet	Northern Health	Yarra Ranges Shire Council
Department of State Development, Business and Innovation	Office of the Treasurer	Yooralla
Department of Transport, Planning and Local Infrastructure	Port of Melbourne Corporation	
Disability Services Commissioner	Public Transport Development Authority t/a Public Transport Victoria	

REPORT ON THE COMMISSIONER'S PERFORMANCE

Profile of complainants

Members of the public were the overwhelming majority of complainants, lodging 308 complaints. Members of Parliament made 26 complaints, the media made 14 complaints and organisations made 13 complaints.

The most common type of complaint related to a decision that a document did not exist or could not be located. A significant number of complaints related to delays in processing FOI requests within the 45 day statutory time limit and actions taken by agencies while processing FOI requests.



- Member of the public
- Member of Parliament
- Media
- Organisation/Company

Complaint outcomes

Of the 72 complaints carried over from 2012-13, 69 were completed this financial year. The additional three complaints were not finalised at the request of the applicants. In total, 249 complaints were finalised in 2013-14.

Fifty-one complaints were not accepted or were outside the FOI Commissioner's jurisdiction.

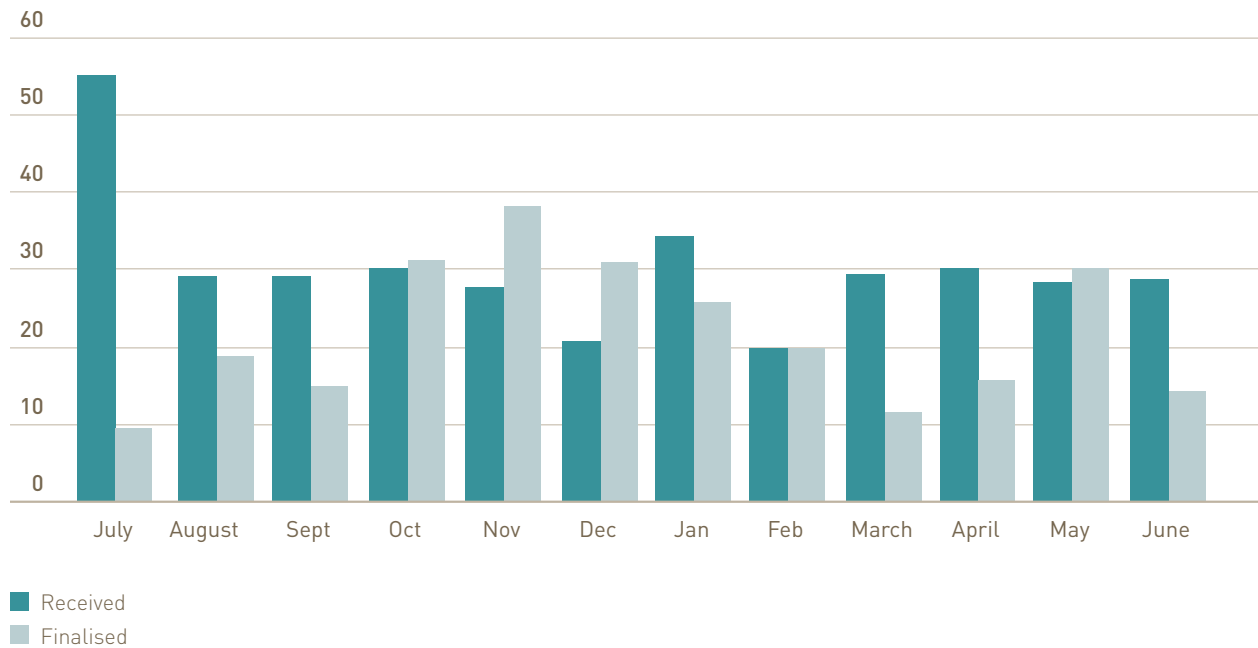
In resolving complaints, the office of the FOI Commissioner undertook an educative approach with the agencies and applicants concerned. In this way, the FOI Commissioner was able to resolve complaints informally rather than by conducting a formal investigation. A total of 147 complaints were resolved informally.

Forty-one complaints were dismissed by the FOI Commissioner under section 61B of the FOI Act. A further 10 complaints were withdrawn by the complainant, with one being withdrawn following actions taken by the agency in accordance with a conciliation agreement.

As at 30 June 2014, 184 complaints remain to be finalised.



COMPLAINTS RECEIVED AND FINALISED BY MONTH



"I am very pleased that you elicited far more cooperation and information than I could get... thank you."

Complainant

REPORT ON THE COMMISSIONER'S PERFORMANCE

COMPLAINTS COMPLETED AND OUTCOMES

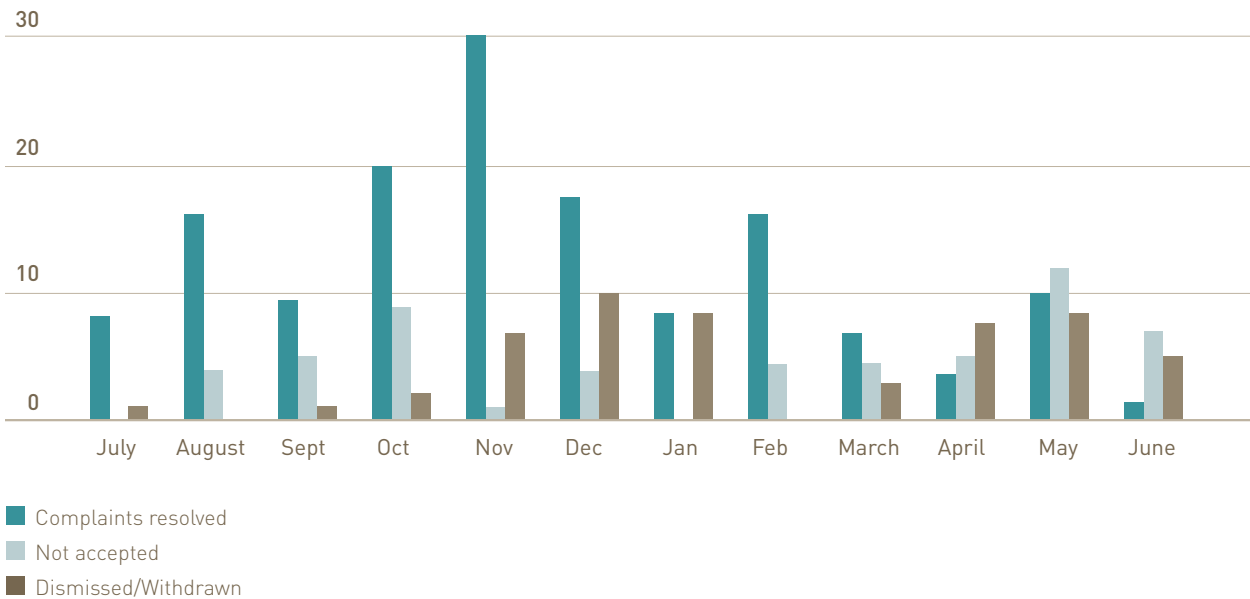
COMPLAINT AGAINST	RESOLVED INFORMALLY	NOT ACCEPTED	DISMISSED
Ambulance Service Victoria	1		
Australian Grand Prix Corporation	1	1	
Ballarat Health Services	1		
Barwon Health	1		
Bayside City Council	1		
Bendigo Health Care Group			1
Brimbank City Council	1		
City of Casey		1	
City of Greater Geelong	2		
City of Kingston	1		
City of Whittlesea	1		
Country Fire Authority			1
Department of Education and Early Childhood Development	8	3	1
Department of Environment and Primary Industries	2		2
Department of Health	10		1
Department of Human Services	5	6	7
Department of Justice	11	3	1
Department of Premier and Cabinet	5		
Department of Primary Industries	2		
Department of Transport, Planning and Local Infrastructure	5		1
Department of Treasury and Finance	1		
Disability Services Commissioner	1		
East Gippsland Shire Council		1	
Eastern Health	2	2	
Energy Safe Victoria	1		
Frankston City Council	1		
Hume City Council	1	2	2
Knox City Council	1		
La Trobe City Council	2		
Legal Services Board	1		
Legal Services Commissioner	2		
Macedon Ranges Shire Council	1		
Maribyrnong City Council	1		
Melbourne Health	1		2
Melbourne Water		1	



COMPLAINT AGAINST	RESOLVED INFORMALLY	NOT ACCEPTED	DISMISSED
Monash Health	2		2
Monash University		1	
Mornington Peninsula Shire	1		1
Murrindindi Shire Council			1
National Gallery of Victoria	1		
Northern Health	2		
Office of the Premier	1		
Office of the Treasurer		1	
Public Transport Development Authority t/a Public Transport Victoria	2	1	1
Regional Rail Link Authority	1		
Southern Health	2		
St Vincent's Health	2		
Taxi Services Commission	2		
The Roads Corporation t/a VicRoads	10	1	
The Royal Women's Hospital	1		
The University of Melbourne	2	1	
Transport Accident Commission	1		1
Transport Safety Victoria	1		
V/Line Corporation	1		
Victoria Legal Aid	1	1	1
Victoria Police	17	6	5
Victorian Building Authority	7		4
Victorian Civil and Administrative Tribunal	1	1	
Victorian Electoral Commission		1	
Victorian Equal Opportunity & Human Rights Commission	1		1
Victorian Inspectorate	1		
Victorian Multicultural Commission		4	
Victorian Ombudsman		3	
Victorian WorkCover Authority t/a WorkSafe Victoria	8	4	5
Wimmera Regional Library Corporation		1	
Wyndham City Council	1		
Agency not within jurisdiction or not specified	4	5	
Totals	147	51	41

REPORT ON THE COMMISSIONER'S PERFORMANCE

COMPLAINT OUTCOMES BY MONTH



CASE STUDY – INADEQUATE SEARCH

A patient was concerned about an incident that occurred at a hospital emergency room. She made a FOI request for CCTV footage from the agency believing that one of the numerous cameras within the emergency room must have recorded the incident. The agency advised her that the incident had not been captured on CCTV.

She complained to me, stating that the incident must have been recorded and that the Agency must have erred in its FOI decision.

The agency provided my office with a copy of the relevant CCTV footage. After viewing the extensive CCTV footage, my office was able to confirm to the complainant that the incident had not occurred within the field of vision of any of the cameras. Upon receiving my office's independent assessment, the complainant was satisfied that the agency had not erred in its FOI decision and advised my office that her complaint was now resolved.



Recommendations made under Part VIA

Under Part VIA of the Act, the FOI Commissioner, after considering a complaint and any submissions and documents received in relation to the complaint, may make any recommendations to the agency or the Minister that the Commissioner considers appropriate.

The FOI Commissioner made no such recommendations in the period of this report.

CHARGES CERTIFICATES UNDER SECTION 50(1)(g)

In making an initial FOI decision to release a document in full or in part, agencies may require an applicant to pay an access charge. Access charges relate to copying documents, providing access in alternate forms, the supervision of access to documents, search costs and generating documents from electronic data.

An applicant may apply to VCAT under section 50(1)(g) of the Freedom of Information Act, for a review of the charge to be paid for access to a document, whether or not the applicant has already paid the charge. Such an application for review of the access charge can only be made if the FOI Commissioner has certified that the matter is one of significant importance for VCAT to consider.

Of the seven requests for a charges certificate received in 2013-14, two certificates were issued and two requests were withdrawn. Three requests were pending as at 30 June 2014.



REPORT ON THE COMMISSIONER'S PERFORMANCE

ADVICE, EDUCATION AND GUIDANCE

The FOI Commissioner's responsibilities include providing advice, education and guidance to agencies and the public in relation to the Commissioner's functions.

The Freedom of Information Act also requires the Commissioner to promote understanding and acceptance by agencies of the objects of the Act.

Our strategic approach is to use every interaction with an applicant or an agency or a member of the public to explain how FOI operates, how the Act is administered, what the Commissioner's role is and what an agency's responsibilities are. In this way, activities aimed at promoting understanding, and acceptance by agencies, of the objects of the Act are integrated into the processes adopted by the Commissioner to meet the statutory obligations in conducting reviews and handling complaints. This approach instils a culture of knowledge sharing into everything we do.

In order to broaden the outreach approach taken by the office, the FOI Commissioner meets on a regular basis with a range of agency heads. The Commissioner also takes a targeted approach to speaking with agency heads where emerging issues have been identified.

Formal education, training and guidance activities undertaken by the FOI Commissioner throughout this period include –

- > The inaugural FOI Practitioners Forum, including training for new FOI officers, opportunities for networking and a half day forum for experienced FOI officers.
- > The FOI Commissioner delivered presentations and training to several agencies as well as stakeholder groups such as the Government Group of Certified Practising Accountants Australia, and the Municipal Association of Victoria Governance Group.
- > The FOI Commissioner and staff held a regional session in Geelong to train FOI officers of the Transport Accident Commission and to deliver an introductory FOI session to agencies located in the Greater Geelong area
- > Staff of the office delivered six education and training sessions to the Victorian Public Service Graduate Recruit Program attended by 110 graduates

At the conclusion of formal training activities, participants are asked to complete an anonymous evaluation survey on a number of variables including relevancy, suitability and overall rating. Approximately 32% of participants completed the survey with 82% of those rating the relevance of the training on a scale of 1 – 5 as 3 or above and 85% noting that they would recommend the training to their colleagues.



"[We] receive regular email communication from the FOI Commissioner's Office in relation to training, the introduction of new or forthcoming regulations, etc regarding the FOI Act. This information is both informative and helpful in understanding the continual changes of the Act."



On Monday 16 June 2014, 220 FOI officers from around Victoria gathered at the Hotel Windsor, Melbourne, to participate in the inaugural FOI Practitioners Forum hosted by the FOI Commissioner.

The day-long event commenced with opening remarks by the Attorney-General the Honourable Robert Clark, MP and the FOI Commissioner. Attendees then participated in a training session geared towards practitioners who were new to the FOI regime.

The afternoon forum included a question-and-answer session designed for experienced FOI practitioners and FOI managers. Presenters discussed a variety of topics including back-log reduction strategies, clear decision-making, how to assist applicants and what to expect from the Commissioner's office during the review and complaint processes. A panel took questions from participants about any issue discussed during the day or relevant to FOI in general.

Throughout the day, participants were provided networking and information sharing opportunities with fellow FOI officers and staff of the office of the FOI Commissioner.



**“VERY INFORMATIVE
FOR THOSE
STARTING OUT
IN FOI.”**

**“GOOD REFRESHER
FOR THOSE THAT ARE MORE
EXPERIENCED.”**

REPORT ON THE COMMISSIONER'S PERFORMANCE

OUTPUT RESULTS

OUTPUT MEASURE	UNIT OF MEASURE	2013-14 TARGET	2013-14 ACTUAL
Quantity			
Reviews completed by FOI Commissioner	Number	400	399
Complaints completed by FOI Commissioner	Number	150	249 ¹
Education and training activities delivered by FOI Commissioner	Number	20	15 ²
Quality			
Satisfaction with services performed (FOI Commissioner)	Level	High	Satisfactory ³
Timeliness			
Statutory and other agreed timelines met (FOI Commissioner)	Per cent	100	74.9 ⁴

Commentary on performance

1. The actual is above target due to the unexpected high level of complaints received, and the large number of complaints required to be completed before related review applications could be progressed.
2. The actual is below target due to resources being focussed on completing reviews and complaints in response to applicant expectations, managing the very high intake of reviews/complaints and the increasing complexity of review applications. While the absolute target number of distinct activities was not achieved, approximately 550 individuals representing approximately 170 agencies attended at least one education/training session conducted by the FOI Commissioner.
3. A post review/complaint survey was introduced in April 2014. Surveys were sent to all applicants for review and complainants once their matter was finalised and responses were anonymous and confidential. There was a 31.9% response rate, with 87% of those received online. 65% of respondents rated the FOI Commissioner's services as satisfactory or higher. The survey results indicate that the primary area for improvement is meeting the statutory or other agreed timelines for completion of reviews.
4. The actual is below target due to the higher than expected volume of reviews and complaints, the increasing complexity of review applications and the lack of cooperation and assistance provided by some agencies. This lack of cooperation increased the number of formal legislated steps required to be undertaken by the FOI Commissioner before a review could be completed.



PART 3
ABOUT
THE OFFICE





THE FOI COMMISSIONER

Lynne Bertolini was appointed the inaugural Freedom of Information Commissioner by the Governor in Council on 8 November 2012. The office of the FOI Commissioner commenced operation on 1 December 2012.

The FOI Commissioner reports to the Victorian Parliament through the Accountability and Oversight Committee. The role of the Committee is to monitor and review the FOI Commissioner’s performance, consider and investigate any complaints concerning the FOI Commissioner and her office, report to Parliament on these matters, examine the annual report (and any other reports) of the FOI Commissioner and report to Parliament as it thinks fit.

THE STAFF

Staff assisting the FOI Commissioner are employed under Part 3 of the *Public Administration Act 2004* to enable the Commissioner to perform her functions and exercise her powers under the Freedom of Information Act.

The FOI Commissioner is committed to applying merit and equity principles when appointing staff. The selection processes employed by the Commissioner ensure that applicants are assessed and evaluated fairly and equitably, on the basis of the key selection criteria and other accountabilities, without discrimination.

As at 30 June 2014, the staff working for the Commissioner comprised 12 ongoing positions and five fixed term appointments. Being a small office, the structure has been designed to provide flexibility with some positions having generic role statements that allow for officers to undertake a mixture of duties. This flexibility assists in responding to demand, fosters a team approach and increases knowledge sharing across the office.

Demographic details for the 12 ongoing positions as at 30 June 2014 are as follows.

	NUMBER
Gender	
Male	4
Female	8
Classification	
VPS-6	2
VPS-5	2
VPS-4	3
VPS-3	2
VPS-2	2
Senior Technical Specialist	1
Age	
Under 34	8
34-45	0
45-64	4

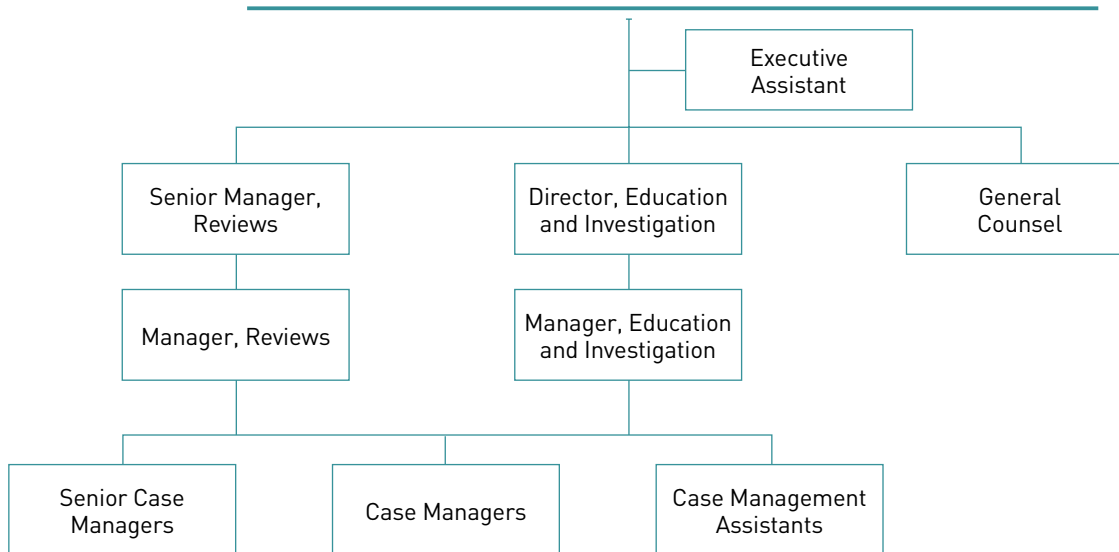


“The interaction with the FOI Commissioner’s office has been professional, polite, helpful and informative.”

ABOUT THE OFFICE

ORGANISATIONAL CHART

FREEDOM OF INFORMATION COMMISSIONER



GOVERNANCE

As part of the establishment of the office of the FOI Commissioner, a number of corporate governance and risk management processes have been implemented. This includes the formation of the Corporate Governance Committee, which reports to the Commissioner. The main objective of the Committee is to provide governance of the office and high level advice to the Commissioner in relation to business practices, overall corporate governance and legislative obligations in addition to those contained in the Freedom of Information Act.

Membership of the Committee is comprised of the Director Education and Investigation, the Senior Manager Reviews, General Counsel to the FOI Commissioner and an independent member who has a comprehensive financial background. The Committee meets no less than four times a year and additional meetings may be convened as required.

As part of the corporate governance activities of the office, the FOI Commissioner has adopted policies in respect of matters including conflict of interest processes, confidentiality obligations, document management processes, financial management processes, workplace standards and risk management.

Confidentiality

The Freedom of Information Act contains obligations with respect to confidentiality which apply to all employees, and any consultants and contractors of the FOI Commissioner. Breaches for intentionally or recklessly disclosing information to an unintended recipient of the information can constitute a criminal offence under section 63D(2) of the Act. The penalty is 240 penalty units or imprisonment for two years or both.



Protected disclosure

The *Protected Disclosure Act* 2012 commenced operation on 10 February 2013. The Protected Disclosure Act encourages and facilitates people to make disclosures of improper conduct by public officers, public bodies and other persons without fear of reprisal. The legislation also provides for the confidentiality of the identity of persons who make disclosures, unless the disclosure has been made in certain circumstances.

Any disclosure about the FOI Commissioner or any of the members of the Commissioner's office may be made to IBAC or to the Victorian Ombudsman.

Independent Broad-based Anti-corruption Commission Level 1

459 Collins Street (North Tower)
Melbourne VIC 3000

Website: www.ibac.vic.gov.au

Phone: 1300 735 135

Complaints

Complaints regarding administrative action by the Commissioner's office that do not constitute protected disclosures may be made to the Victorian Ombudsman.

Victorian Ombudsman

Level 9
459 Collins Street (North Tower)
Melbourne VIC 3000

Website: www.ombudsman.vic.gov.au

Phone: (03) 9613 6222

Toll Free (regional only): 1800 806 314

Making a FOI request

The Freedom of Information Act does not apply to a document that is in the possession of:

- > the FOI Commissioner;
- > a member of staff of the office of the FOI Commissioner; or
- > a contractor, agent or other person acting for or on behalf of the FOI Commissioner –

to the extent that the document is the subject of, or discloses information that relates to, a review or complaint that is the subject of an investigation by the FOI Commissioner.

FOI requests for access to other documents held by the office may be made to the FOI Commissioner by post or e-mail.

Freedom of Information Commissioner

PO Box 24274

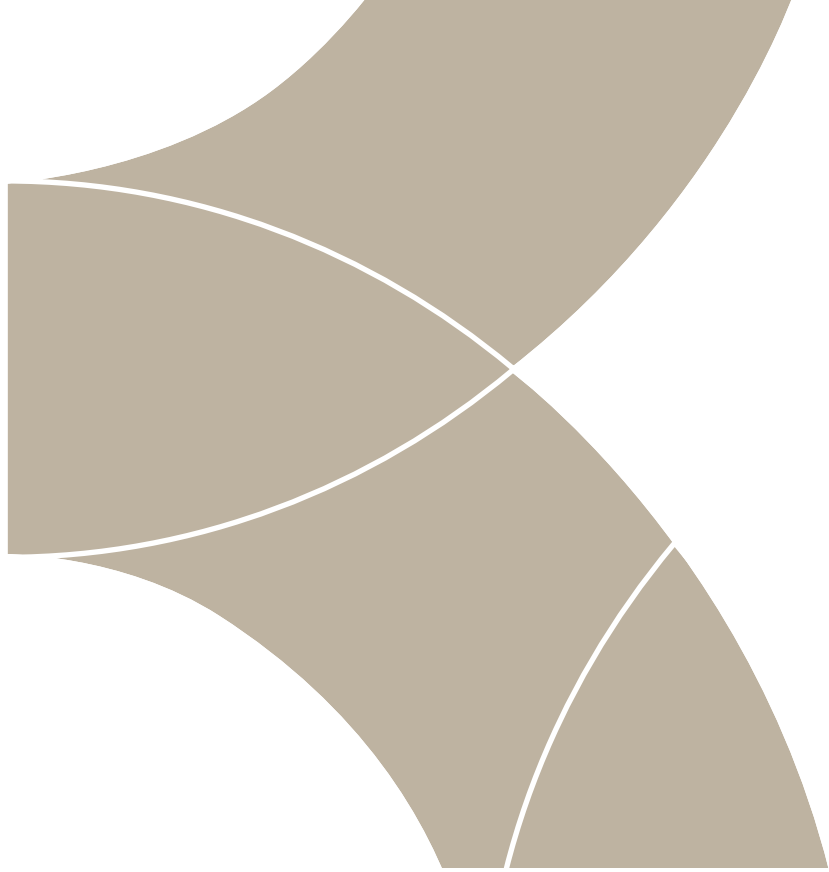
Melbourne Victoria 3001

Phone: 1300 842 364

Email: enquiries@foicommissioner.vic.gov.au

Financial reporting obligations

The FOI Commissioner's annual financial statements have been consolidated into the Department of Justice's annual financial statements, pursuant to a determination dated 10 July 2013, made by the Acting Minister for Finance under section 53(1)(b) of the *Financial Management Act* 1994.



PART 4
**REPORT ON OPERATION OF
THE FOI ACT IN VICTORIA**



REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

‘SECTION 64 OF THE FOI ACT REQUIRES THE FOI COMMISSIONER TO REPORT GENERALLY ON THE OPERATION OF THE FOI ACT IN VICTORIA.’

From the introduction of the Freedom of Information Act in 1983 until 2011-12, the information in this Part was provided to Parliament in an annual report tabled by the Minister responsible for the Act.

ABOUT FOI

A FOI request should be made in writing to the agency that holds the documents being requested.

The FOI online website, www.foi.vic.gov.au, provides a range of information and resources about FOI. This includes request forms, contact details for agencies and general information relating to FOI, such as how to make requests, locating the right agencies, costs and review rights. It also provides for online requests to be made to any government department or Victoria Police.

The FOI Commissioner also maintains a website specific to the Commissioner's functions. The Commissioner's website, www.foicommissioner.vic.gov.au, provides information on the conduct of reviews and complaints and includes application forms for lodging a request for review or a complaint with the office of the Commissioner. This Annual Report will also be available on the Commissioner's website.

GOVERNMENT BODIES COVERED BY FOI

The Act provides the right to apply for access to documents held by the wide range of agencies* listed in this report, including departments, local councils, most semi-government agencies and statutory authorities, public hospitals, universities and TAFE colleges. In some instances, it is also possible to seek access to documents relating to services outsourced by government agencies.

The office of the FOI Commissioner provides general information to applicants as to whether the documents they seek are held by a government body that is covered by the Freedom of Information Act.

THE STATISTICS IN THIS PART

The statistical information contained in this Part was collated from data provided to the FOI Commissioner from over 1,000 state government agencies that are subject to the Freedom of Information Act. The FOI Commissioner requested the statistical data be provided through an electronic survey, which ensured that all of the information required to be included in the Commissioner's report under section 64 of the Act was provided on a uniform basis.

All agencies completed the survey for 2013-14. The FOI Commissioner thanks all agencies for completing the survey and for their cooperation in providing the information contained in this Part of her 2013-14 Annual Report.

The data in this Part of the Annual Report relates to those FOI requests that met the Act's definition of a request in the 2013-14 financial year. Section 17 of the Freedom of Information Act requires a request for access to a document to be made in writing, to provide sufficient information to enable the identification of the document sought and to be accompanied by the required fee, unless the application fee is waived or reduced in specific circumstances.

ACCURACY OF DATA

All data reported in this Part and in the Appendices to this report relates to agency FOI matters, and has been identified, collated and reported by each agency.

Agencies are responsible for the accuracy of the data provided in this Part and in the Appendices to this report. The data reflects the information held and reported by the agencies. It is not information held by the FOI Commissioner. Any discrepancies or queries regarding the data provided by an agency should be directed to the relevant agency in the first instance.

* The term 'agency/agencies' in this Part of the Report includes Ministers.



THE PAST THREE YEARS

The FOI Commissioner now has three years of data available for analysis regarding some of the information historically reported on an annual basis. Where possible, this report includes that comparison to identify trends and act as a benchmark for future reports. As more data is collected in future years, the FOI Commissioner will be able to assess if improvements have occurred over time.

An analysis of this information shows that –

- > During the past three years the number of FOI requests made to the emergency services sector has halved, the number made to the government sector* has doubled and the health sector continues to account for the largest percentage of requests
- > Personal requests for information mainly related to the applicants themselves and continues to represent approximately two-thirds of all FOI applications made
- > There is no change in the top five grounds for exemption claimed by agencies
- > There has been no significant increase or decrease in the number of decisions granting access in whole or in part.

In beginning to overhaul the content of the annual survey, agencies were asked for the first time to report on their timeliness in processing FOI requests. This is important information that the Victorian Auditor-General identified in 2012 was not being reported to Parliament and the public.

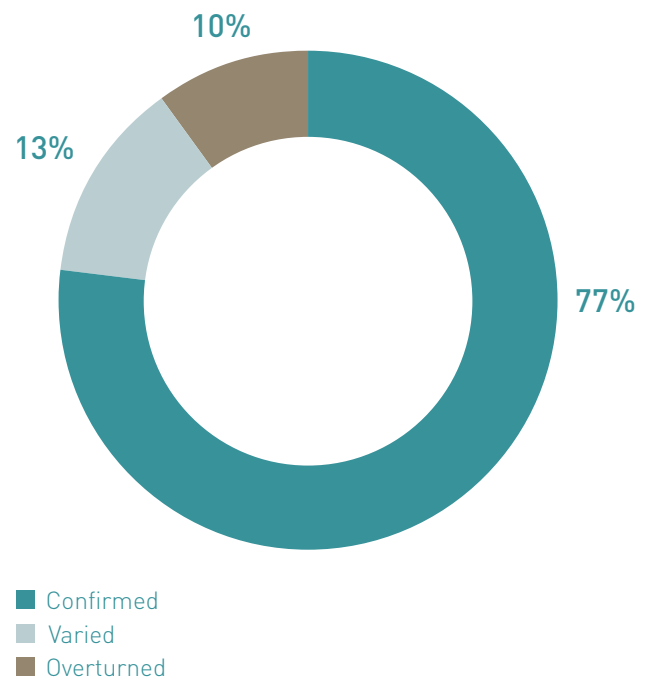
2013-14 REQUESTS AND APPEALS

Initial FOI requests reported in 2013-14 increased 1.73% on the figure for the previous year to 34,126.

Agencies reported that 86 VCAT appeals were lodged in 2013-14, and that of the 31 cases decided by VCAT agency decisions were fully confirmed in 24 cases. It was also reported that VCAT varied agency decisions in four cases and overturned the agency's decision in three cases. Agencies reported that 67 appeals were withdrawn in the reporting period.

The FOI Commissioner notes that this data may vary from the actual data held by VCAT, as the source for the data in this report is the agency.

DECISIONS BY VCAT

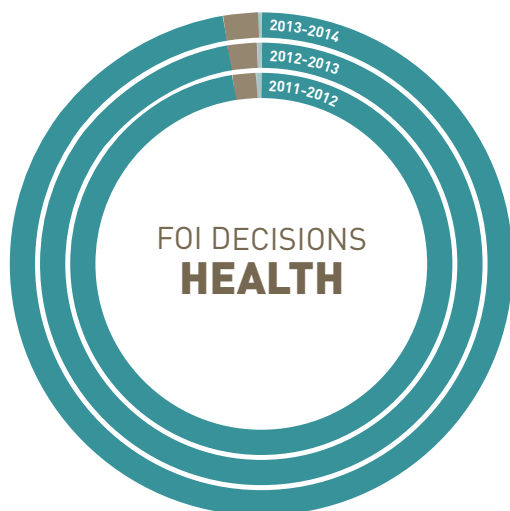


* The government sector comprises State government departments and Local Councils.

REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

THREE YEARS OF ACCESS DECISIONS BY SECTOR

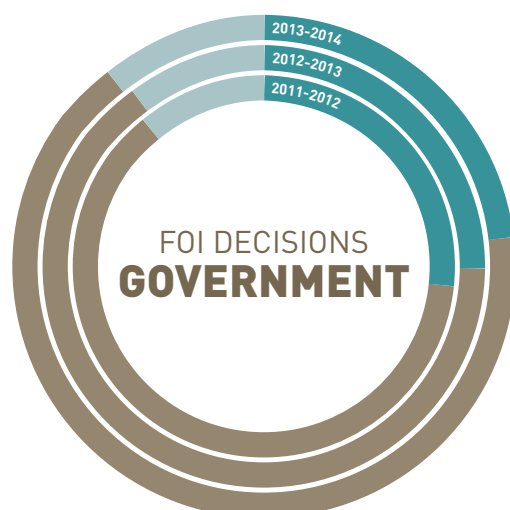
HEALTH			
DECISION	2011-12	2012-13	2013-14
Full Access	96.50%	95.70%	94.40%
Part Access	3.10%	4.10%	5.30%
Access Denied	0.40%	0.20%	0.30%



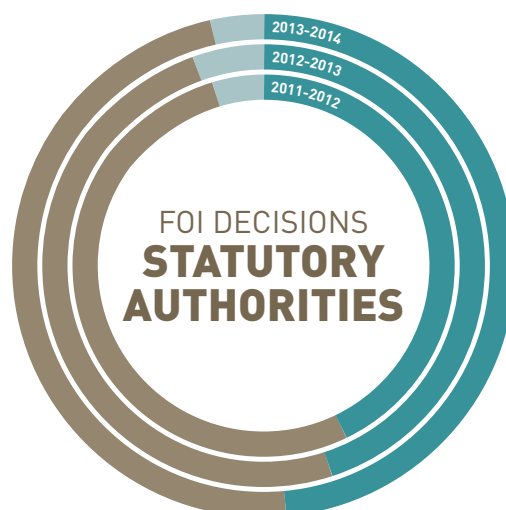
EMERGENCY SERVICES			
DECISION	2011-12	2012-13	2013-14
Full Access	58.60%	33.50%	37.10%
Part Access	38.50%	61.10%	57.30%
Access Denied	2.90%	5.30%	5.70%



GOVERNMENT			
DECISION	2011-12	2012-13	2013-14
Full Access	27.90%	25.20%	21.80%
Part Access	60.10%	63.80%	66.70%
Access Denied	11.90%	10.90%	11.60%



STATUTORY AUTHORITIES			
DECISION	2011-12	2012-13	2013-14
Full Access	37.70%	40.70%	47.10%
Part Access	57.40%	54.00%	49.50%
Access Denied	4.90%	5.30%	3.50%





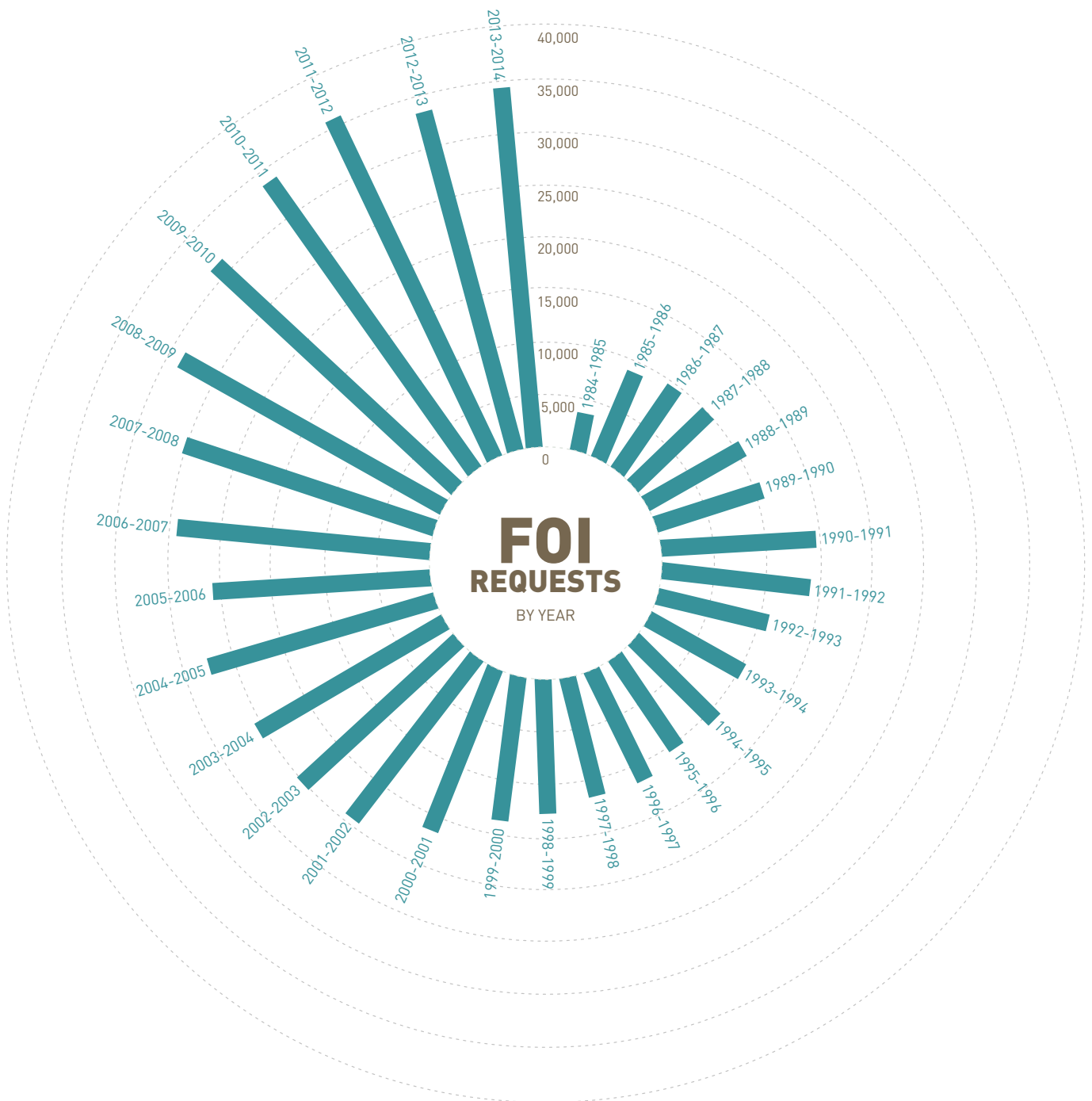
NUMBER OF REQUESTS, INTERNAL REVIEWS AND APPEALS REPORTED BY AGENCIES

YEAR	FOI REQUESTS	INTERNAL REVIEWS*	VCAT APPEALS
2013-2014	34,126	n/a	86
2012-2013	33,546	268	166
2011-2012	35,601	464	159
2010-2011	34,052	400	172
2009-2010	31,343	427	190
2008-2009	28,698	340	195
2007-2008	25,356	338	146
2006-2007	23,977	301	117
2005-2006	21,396	361	132
2004-2005	22,493	459	93
2003-2004	20,896	411	104
2002-2003	20,063	368	115
2001-2002	19,652	447	122
2000-2001	17,224	393	108
1999-2000	14,260	258	143
1998-1999	13,082	270	159
1997-1998	12,195	319	304
1996-1997	12,211	288	189
1995-1996	10,834	291	154
1994-1995	10,447	293	156
1993-1994	10,151	312	171
1992-1993	11,364	372	220
1991-1992	14,357	416	193
1990-1991	14,690	372	168
1989-1990	10,460	437	177
1988-1989	10,700	402	141
1987-1988	9,662	443	161
1986-1987	9,401	324	151
1985-1986	9,031	274	126
1984-1985	4,702	224	112

* Following the establishment of this office, internal reviews by agencies were replaced with reviews by the FOI Commissioner. Historical data from previous years is included for completeness.

REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

FOI REQUESTS RECEIVED BY YEAR





SOURCES OF FOI REQUESTS

In 2013-14, personal requests (for information mainly relating to the applicants themselves) represented 66.6% of total requests received, while non-personal requests represented the remaining 33.4%. Non-personal requests include those made by Members of Parliament and the media.



■ Personal
■ Non Personal

TIMELINESS OF AGENCY DECISION MAKING

Section 21 of the Freedom of Information Act requires FOI requests to be processed and a decision made as soon as practicable but no later than 45 calendar days after receipt of a valid request.

There are limited exceptions to how the 45 calendar days is calculated for responding to valid FOI requests:

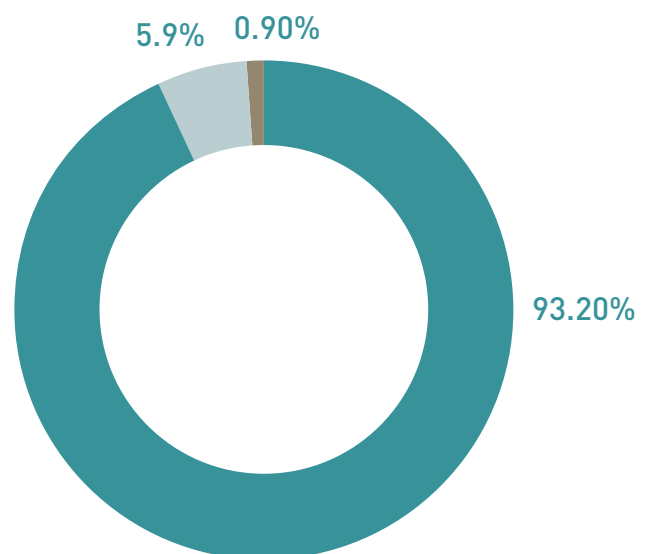
- > the processing period for unreasonable requests is suspended under section 25A of the Freedom of Information Act;
- > if a deposit has been sought, the 45 day time period commences when the deposit has been paid (section 22(5) of the Freedom of Information Act); and
- > if a deposit has been sought, the timeframe can be negotiated to reduce the charges (section 22(6) of the Freedom of Information Act).

In 2013-14 Agencies reported that 93.2% of requests were processed in 45 days or less.

There has been a significant increase in the number of FOI applications processed by State government departments and Victoria Police within the 45-day time limit since 2012.

The Victorian Auditor-General reported in 2012 that State government departments and Victoria Police processed 46% of requests within the 45-day time limit, 25% of requests in 46-90 days and 29% in more than 90 days. In 2013-14, those agencies reported that 78% of requests were processed within the 45-day time limit, 19% of requests in 46-90 days and 3% in more than 90 days.

2013-14 TIMELINESS



■ % FOI requests processed within 45 days or less
■ % FOI requests processed within 46-90 days
■ % FOI requests processed in more than 90 days

REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

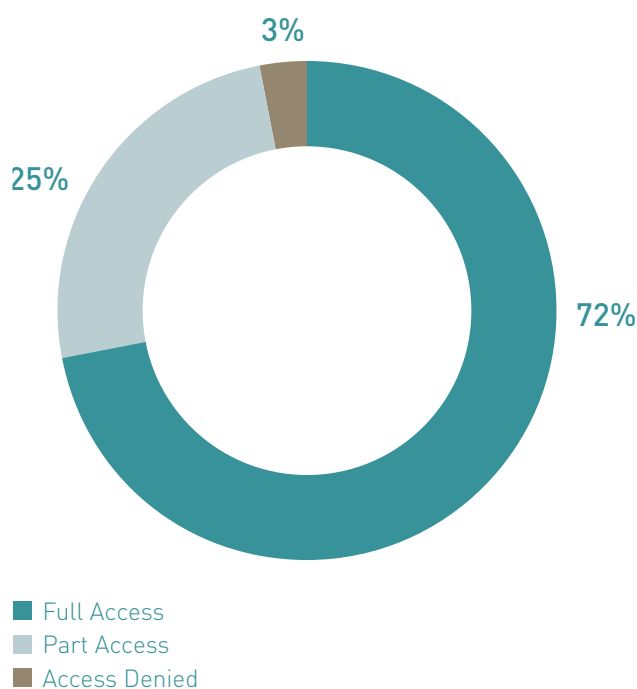
ACCESS DECISIONS

The information provided by agencies about their access decisions does not include situations where a request was received and one of the following applied –

- > the applicant did not proceed with the request
- > the request had not been decided at the end of the 2013-14 reporting period
- > the agency did not hold the documents sought
- > the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

Analysis of the past three years regarding agency access decisions reveals that there has been no significant increase or decrease in access granted to documents.

2013-14 DECISIONS



THREE YEARS OF ACCESS DECISIONS

DECISION	YEAR 2013-14		YEAR 2012-13		YEAR 2011-12	
	NUMBER OF DECISIONS	PERCENTAGE OF TOTAL DECISIONS	NUMBER OF DECISIONS	PERCENTAGE OF TOTAL DECISIONS	NUMBER OF DECISIONS	PERCENTAGE OF TOTAL DECISIONS
Full Access	22,361	72.33	21,972	72.54	24,585	76.11
Part Access	7,711	24.94	7,453	24.61	6,841	21.18
Access Denied	844	2.73	864	2.85	874	2.71



EXEMPTIONS CITED

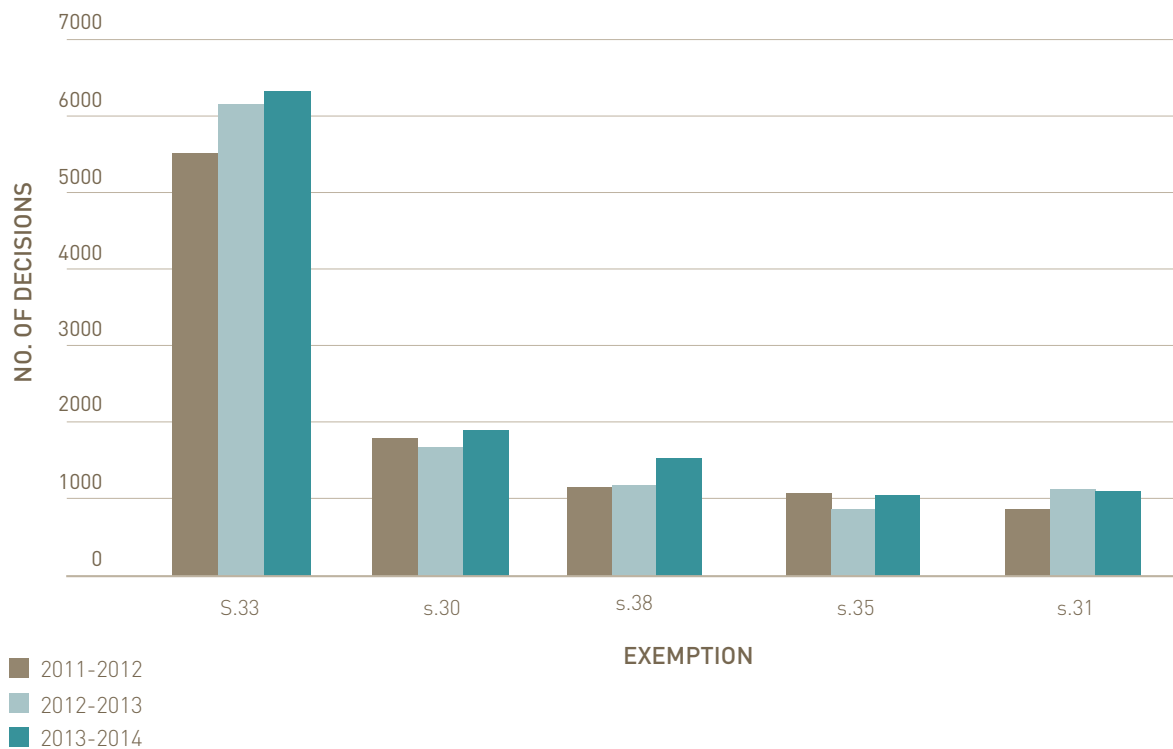
In 2013-14, agencies claimed that documents were exempt under a variety of provisions of the Freedom of Information Act.

The five most frequently claimed grounds for exemption in initial FOI decisions were (in order of most used to least used) –

1. Section 33: the protection of an individual's personal affairs
2. Section 30: internal working documents containing opinions, advice or recommendations where it would not be in the public interest for those documents to be released
3. Section 38: where a secrecy or confidentiality provision of an enactment other than the Freedom of Information Act applies to particular documents
4. Section 35: information obtained in confidence by government agencies
5. Section 31: documents related to law enforcement activities.

An analysis of agency decisions made over the past three years shows that there has been no significant change in the most frequently claimed exemptions other than a minor increase in the percentage of decisions claiming an exemption under section 38.

EXEMPTIONS MOST COMMONLY CITED IN ORIGINAL DECISIONS



REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

ALL EXEMPTIONS CITED 2013-14

EXEMPTION	ORIGINAL DECISIONS	VCAT APPEALS
s.24(1)	4	0
s.24A(1)	8	0
s.25A(1)	118	2
s.25A(5)	97	1
s.28	222	6
s.29	27	0
s.29A	13	0
s.30	1,896	10
s.31	1,022	15
s.32	748	2
s.33	6,256	17
s.34	396	5
s.35	1,087	8
s.36	21	0
s.38	1,537	0
s.38A	23	0



APPLICATION FEES AND ACCESS CHARGES

Costs associated with FOI comprise the application fee, which was \$25.70 in the 2013-14 year, and access charges for certain activities undertaken by agencies in relation to providing access to documents.

Agencies reported application fee revenue for 2013-14 of \$617,857.03. The Act provides that agencies may waive or reduce an application fee if the payment of the fee would cause hardship to the applicant. Agencies reported that the total amount of application fees waived in 2013-14 was \$253,809.87.

Access charges are payable when a decision has been made to provide access in full or in part. Charges relate to copying documents, providing access in alternate forms, the supervision of access to documents, search costs and generating documents from electronic data.

Charges must be waived where the applicant is impecunious and the request is for personal documents. The Act also provides for other circumstances where access charges are not payable.

Agencies reported that \$782,362.16 was collected in access charges in 2013-14 and that the total amount of access charges waived was \$141,120.11.

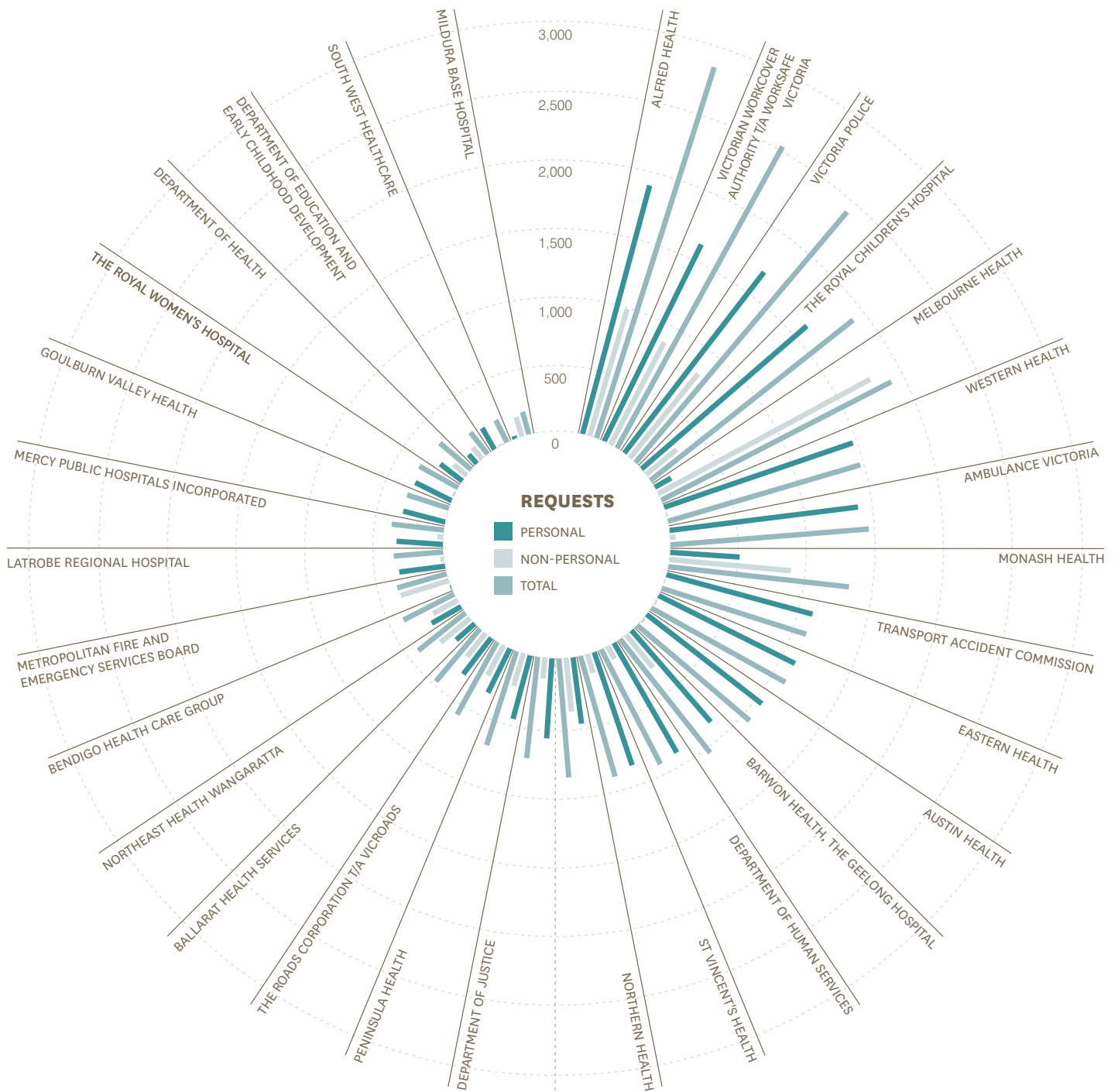
'TOP 30' AGENCIES

The 'Top 30' agencies reported receiving a total of 28,818 FOI requests in 2013-14, accounting for approximately 84% of all requests received. Personal documents were requested in 71% of these requests.



REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

TOP 30 AGENCIES





FOI ADMINISTRATION

Disciplinary action taken in relation to the administration of the Freedom of Information Act

Agencies reported that no disciplinary action was taken in relation to the administration of the Freedom of Information Act in 2013-14.

Notices issued under Section 12 of the Freedom of Information Act

A person, under section 12 of the Freedom of Information Act, may serve on the principal officer of an agency (other than a council) a notice stating that, in the opinion of the person, a statement published by the principal officer does not specify a document which is required to be specified under the Act.

Agencies reported that no section 12 notices were served in 2013-14.

Reading rooms provided by agencies

Ninety-eight agencies reported that they have reading room facilities available, or that a reading room could be made available if required. These agencies also reported that a variety of publications are made available in reading rooms including –

- > policies and procedures relating to the agency's functions
- > operational reports
- > brochures and information sheets
- > documents relating to public consultation processes
- > meeting agendas and minutes
- > annual reports and other financial or corporate information
- > public registers.

As agencies now provide a large amount of information and publications on their websites and through other electronic means, a physical reading room no longer appears to be needed by most agencies.

Difficulties in administering the Freedom of Information Act

Staffing and Costs

Only 6% of agencies advised of staffing or cost related difficulties in administering the Freedom of Information Act. Difficulties reported by those agencies, in the main, related to the following –

- > increased number of requests, and unpredictable surges in FOI workload, significantly impact on a small FOI unit
- > increasing complexity of matters, and the expertise required, impacts on the capacity of staff to process requests within timelines
- > external legal consultants are required to deal with complex requests, either in times of high volume of requests or in smaller agencies
- > dealing with FOI requests in small agencies is difficult for staff who have other responsibilities.

REPORT ON OPERATION OF THE FOI ACT IN VICTORIA

Administrative Difficulties

Only 5% of agencies reported other administrative difficulties in the application of the Act. Agencies reported, generally, that the following five factors impacted on their ability to administer the Act, in addition to the staffing and cost related difficulties –

- > the number of FOI requests being processed by the agency at the same time
- > in some cases, FOI requests turn out to be larger than initially envisaged or it only becomes clear in the later stages what type of documents the applicant wanted
- > internal delays experienced within other areas of the agency in providing the relevant documents
- > the increasing volume of records held by agencies in a variety of forms and in various locations
- > difficulties in undertaking consultation with third parties, such as delays in those parties responding, or contact details for third parties not being known.

Efforts made by agencies to implement the spirit and intention of the Freedom of Information Act

Approximately 15% of agencies provided details regarding efforts made to implement the spirit and intention of the Freedom of Information Act.

For the most part, agencies indicated that they had made efforts such as –

- > implementing or updating policies relating to the release of information outside of the Freedom of Information Act
- > making a wider range of information available on websites, the Victorian Government data portal (www.data.vic.gov.au) and on social media such as Facebook and Twitter
- > waiving fees and charges to facilitate the release of documents more quickly and at the lowest reasonable cost
- > focussing more on consulting with applicants to clarify their request and to assist them in making valid requests for documents.

Forty agencies reported that this proactive approach to the release of information led to a decrease in FOI requests being received or having to be processed.



APPENDICES



EXPLANATION OF APPENDICES

Appendix A

This appendix reports the number of FOI requests received by agencies, classified as either personal or non-personal, as reported by agencies. 307 agencies reported receiving one or more FOI requests, with the remainder reporting they had not received a request in the reporting period. Approximately half of those agencies received fewer than 10 requests and 14% received more than 100.

The access outcomes reported by agencies are listed for all requests decided in 2013-14, including those that were received prior to the start of the financial year and then decided in 2013-14. 289 agencies reported making a decision to grant access in full or part or to deny access in full.

There were 1,096 committees of management under the Department of Environment and Primary Industries in the 2013-14 year. That Department advised that one of these agencies received a FOI request in 2013-14 and that request was withdrawn by the applicant.

Appendix B

An applicant, if not satisfied with –

- > a review decision made by the FOI Commissioner; or
- > an initial FOI decision made by an agency claiming an exemption under section 28 (Cabinet documents) or section 29A (Documents affecting national security, defence or international relations); or
- > an initial FOI decision made by a principal officer of an agency or a Minister

has a right to appeal the decision to VCAT.

This appendix lists the appeal outcomes and the relevant agency that made the initial FOI decision, as reported by agencies. The outcomes listed are for all appeals lodged or decided in 2013-14. VCAT utilises alternative dispute resolution processes, through which cases may be resolved prior to a hearing. If this occurs, the appeal may be withdrawn or dismissed as appropriate.

Appendix C

Applicants have a legally enforceable right to access documents, other than documents that are specified in Part IV of the Act as exempt documents. When denying access to documents, agencies must give reasons.

This appendix lists the exemption provisions cited by agencies when denying access, in full or in part, to documents, as reported by agencies.

Appendix D

Initial FOI decisions are made by persons authorised by the agency to do so.

This appendix lists each officer, their title and the number of decisions to grant access in full, grant access in part or to deny access, to documents, as reported by agencies.

Appendix E

In 2013-14, an application fee of \$25.70 was required under the Act when making a FOI request. Fees are waived or reduced where payment would cause hardship.

This appendix shows the fees and charges collected and waived, as reported by agencies, for 2013-14.

APPENDIX A

REQUESTS RECEIVED BY AGENCIES

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Aberfeldy Cemetery Trust	0	0	0	0	0	0
Aboriginal Affairs, Minister for	0	0	0	0	0	0
Accident Compensation Conciliation Service*	3	1	0	2	0	3
Adass Israel Cemetery Trust	0	0	0	0	0	0
Administrator Pursuant to Part IV of Electricity Industry (Residual Provisions) Act 1993, Office of the	0	0	0	0	0	0
Adult Multicultural Education Services*	2	0	0	1	0	1
Adult, Community and Further Education Board	0	0	0	0	0	0
Advance TAFE	0	0	0	0	0	0
Ageing, Minister for	0	2	0	1	1	0
Agriculture and Food Security, Minister for	0	4	0	2	0	2
Alberton Cemetery Trust	0	0	0	0	0	0
Albury Wodonga Health	167	0	158	0	0	9
Alexandra Cemetery Trust	0	0	0	0	0	0
Alexandra District Hospital	28	0	28	0	0	0
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	1,836	955	2,614	6	3	282
Alma Cemetery Trust	0	0	0	0	0	0
Alpine Health	0	15	15	0	0	0
Alpine Resorts Coordinating Council	0	0	0	0	0	0
Alpine Shire Council	1	4	5	0	0	1
Ambulance Victoria	1,435	41	1,202	80	20	211
Amherst Cemetery Trust	0	0	0	0	0	0
Amphitheatre Cemetery Trust	0	0	0	0	0	0
Antwerp Cemetery Trust	0	0	0	0	0	0
Apollo Bay Cemetery Trust	0	0	0	0	0	0
Appeal Costs Board	0	0	0	0	0	0
Apsley Cemetery Trust	0	0	0	0	0	0
Ararat Cemetery Trust	0	0	0	0	0	0
Ararat Rural City Council	0	3	4	0	0	0
Architects Registration Board of Victoria*	1	0	1	0	0	0
Arthur's Creek Cemetery Trust	0	0	0	0	0	0
Arts, Minister for the (includes Office of the Minister for Consumer Affairs, Office of the Minister for Women's Affairs)	0	2	1	0	0	1
Ashens Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Assistant Treasurer	0	4	1	1	1	1
Attorney-General	0	4	0	2	1	1
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital, Royal Talbot Rehabilitation Centre)	1,120	11	976	55	3	110
Australian Centre for the Moving Image	0	0	0	0	0	0
Australian Grand Prix Corporation	0	2	0	1	0	1
Avenel Cemetery Trust	0	0	0	0	0	0
Avoca Cemetery Trust	0	0	0	0	0	0
Bairnsdale Cemetery Trust	0	0	0	0	0	0
Bairnsdale Regional Health Service*	96	29	119	5	1	0
Ballaarat General Cemeteries Trust	0	0	0	0	0	0
Ballan Cemetery Trust	0	0	0	0	0	0
Ballangeich Cemetery Trust	0	0	0	0	0	0
Ballarat Health Services	291	184	479	18	1	44
Ballarat, City of*	2	37	5	21	5	8
Balmoral Cemetery Trust	0	0	0	0	0	0
Bambra Cemetery Trust	0	0	0	0	0	0
Bannerton Cemetery Trust	0	0	0	0	0	0
Bannockburn Cemetery Trust	0	0	0	0	0	0
Banyule Cemeteries Trust	0	0	0	0	0	0
Banyule City Council	1	11	4	3	1	7
Baringhup Cemetery Trust	0	0	0	0	0	0
Barkly Cemetery Trust	0	0	0	0	0	0
Barmah Cemetery Trust	0	0	0	0	0	0
Barnawartha Cemetery Trust	0	0	0	0	0	0
Barwon Health, The Geelong Hospital	774	254	1,027	0	0	1
Barwon Region Water Corporation	4	1	3	0	0	4
Barwon Regional Waste Management Group	0	0	0	0	0	0
Bass Coast Regional Health	118	0	104	0	0	14
Bass Coast Shire Council	0	9	2	4	0	6
Baw Baw Shire Council	3	10	2	6	0	5
Bayside City Council*	1	35	27	1	0	8
Bealiba Cemetery Trust	0	0	0	0	0	0
Beaufort and Skipton Health Service	0	2	2	0	0	0
Beaufort Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Beeac Cemetery Trust	0	0	0	0	0	0
Beechworth Cemetery Trust	0	0	0	0	0	0
Beechworth Health Service	2	0	1	0	1	0
Beenak Cemetery Trust	0	0	0	0	0	0
Bellarine Bayside Foreshore Committee of Management	0	0	0	0	0	0
Bellbrae Cemetery Trust	0	0	0	0	0	0
Benalla Cemetery Trust	0	0	0	0	0	0
Benalla Health	12	14	22	0	0	4
Benalla Rural City Council	4	0	2	2	0	1
Benambra Cemetery Trust	0	0	0	0	0	0
Bendigo Cemeteries Trust	0	0	0	0	0	0
Bendigo Health Care Group	238	160	365	11	0	70
Bendigo TAFE*	0	2	1	0	1	0
Bendoc Cemetery Trust	0	0	0	0	0	0
Berriwillock Cemetery Trust	0	0	0	0	0	0
Berwick Cemetery Trust	0	0	0	0	0	0
Bethanga Cemetery Trust	0	0	0	0	0	0
Beulah Cemetery Trust	0	0	0	0	0	0
Birchip Cemetery Trust	0	0	0	0	0	0
Birregurra Cemetery Trust	0	0	0	0	0	0
Blackheath Cemetery Trust	0	0	0	0	0	0
Blackwood Cemetery Trust	0	0	0	0	0	0
Bleak House Cemetery Trust	0	0	0	0	0	0
Blue Mountain Cemetery Trust	0	0	0	0	0	0
Board of Examiners*	0	0	0	0	0	0
Boinka Cemetery Trust	0	0	0	0	0	0
Boolarra Cemetery Trust	0	0	0	0	0	0
Boorhaman Cemetery Trust	0	0	0	0	0	0
Boort Cemetery Trust	0	0	0	0	0	0
Boort District Health	0	1	1	0	0	0
Boram Boram Cemetery Trust	0	0	0	0	0	0
Boroondara Cemetery Trust	0	0	0	0	0	0
Boroondara, City of	3	41	2	31	2	17
Borough of Queenscliffe*	1	1	2	0	0	0
Bowman's Forest Cemetery Trust	0	0	0	0	0	0
Box Hill Cemetery Trust	0	0	0	0	0	0
Box Hill Institute (includes Centre for Adult Education)*	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Branxholme Cemetery Trust	0	0	0	0	0	0
Briagolong Cemetery Trust	0	0	0	0	0	0
Bridgewater (Old) Cemetery Trust	0	0	0	0	0	0
Bridgewater Cemetery Trust	0	0	0	0	0	0
Bright Cemetery Trust	0	0	0	0	0	0
Brim Cemetery Trust	0	0	0	0	0	0
Brimbank City Council*	3	19	6	9	0	10
Brimpaen Cemetery Trust	0	0	0	0	0	0
Broadford Cemetery Trust	0	0	0	0	0	0
Bruthen Cemetery Trust	0	0	0	0	0	0
Buangor Cemetery Trust	0	0	0	0	0	0
Buchan Cemetery Trust	0	0	0	0	0	0
Buckland Cemetery Trust	0	0	0	0	0	0
Bulla Cemetery Trust	0	0	0	0	0	0
Bullarto Cemetery Trust	0	0	0	0	0	0
Buloke Shire Council	2	0	1	0	0	1
Bumberrah Cemetery Trust	0	0	0	0	0	0
Bung Bong & Wareek Cemetery Trust	0	0	0	0	0	0
Bungaree Cemetery Trust	0	0	0	0	0	0
Buninyong Cemetery Trust	0	0	0	0	0	0
Bunyip Cemetery Trust	0	0	0	0	0	0
Burrum Burrum Cemetery Trust	0	0	0	0	0	0
Bushfire Response, Minister for	0	0	0	0	0	0
Bushfires Royal Commission Implementation Monitor	0	0	0	0	0	0
Byaduk Cemetery Trust	0	0	0	0	0	0
Byaduk North Cemetery Trust	0	0	0	0	0	0
Calder Regional Waste Management Group	0	0	0	0	0	0
Calvary Health Care Bethlehem	27	0	26	0	1	0
Campaspe Shire Council	0	7	0	4	0	3
Camperdown Cemetery Trust	0	0	0	0	0	0
Cancer Council Victoria	0	0	0	0	2	0
Cann River Cemetery Trust	0	0	0	0	0	0
Cape Bridgewater Cemetery Trust	0	0	0	0	0	0
Cape Clear Cemetery Trust	0	0	0	0	0	0
Caramut Cemetery Trust	0	0	0	0	0	0
Cardinia Shire Council	0	22	22	0	0	0
Carisbrook Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Carlsruhe Cemetery Trust	0	0	0	0	0	0
Carlyle Cemetery Trust	0	0	0	0	0	0
Carngham Cemetery Trust	0	0	0	0	0	0
Carrajung Cemetery Trust	0	0	0	0	0	0
Carwarp Cemetery Trust	0	0	0	0	0	0
Casey, City of	5	37	16	10	3	16
Casey-Cardinia Library Corporation	0	0	0	0	0	0
Cassilis Cemetery Trust	0	0	0	0	0	0
Casterton (New) Cemetery Trust	0	0	0	0	0	0
Casterton (Old) Cemetery Trust	0	0	0	0	0	0
Casterton Memorial Hospital*	5	0	5	0	0	0
Castlemaine Health	22	0	22	0	0	0
Castlemaine Public Cemetery Trust	0	0	0	0	0	0
Cathcart Cemetery Trust	0	0	0	0	0	0
Cathkin Cemetery Trust	0	0	0	0	0	0
Caulfield Racecourse Reserve Trust	0	0	0	0	0	0
Cavendish Cemetery Trust	0	0	0	0	0	0
CenITex	0	0	0	0	0	0
Central Coast Regional Coastal Board	0	0	0	0	0	0
Central Gippsland Health Service	16	58	74	0	0	0
Central Gippsland Institute of TAFE	0	0	0	0	0	0
Central Gippsland Region Water Corporation (t/a Gippsland Water)*	0	0	0	0	0	0
Central Goldfields Shire Council	1	1	2	0	0	0
Central Highlands Region Water Corporation*	4	0	2	0	0	2
Central Murray Regional Waste Management Group	0	0	0	0	0	0
Charlton Cemetery Trust	0	0	0	0	0	0
Chetwynd Cemetery Trust	0	0	0	0	0	0
Chewton Cemetery Trust	0	0	0	0	0	0
Chief Parliamentary Counsel Victoria, Office of the	0	0	0	0	0	0
Children and Early Childhood Development, Minister for	1	0	0	0	0	1
Chiltern (New) Cemetery Trust	0	0	0	0	0	0
Chiltern (Old) Cemetery Trust	0	0	0	0	0	0
Chisholm Institute	0	2	0	1	1	0
City West Water Corporation*	0	18	2	18	0	3
Clarendon Cemetery Trust	0	0	0	0	0	0
Clear Lake Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Clunes Cemetery Trust	0	0	0	0	0	0
Cobden Cemetery Trust	0	0	0	0	0	0
Cobram Cemetery Trust	0	0	0	0	0	0
Cobram District Health	8	17	25	0	0	0
Coghill's Creek Cemetery Trust	0	0	0	0	0	0
Cohuna Cemetery Trust	0	0	0	0	0	0
Cohuna District Hospital	11	0	11	0	0	0
Colac Area Health	34	2	32	0	0	4
Colac Cemetery Trust	0	0	0	0	0	0
Colac Otway Shire*	0	7	3	2	0	4
Colbinabbin Cemetery Trust	0	0	0	0	0	0
Coleraine Cemetery Trust	0	0	0	0	0	0
Coliban Region Water Corporation*	2	0	1	1	0	0
Commission for Children and Young People	0	0	0	0	0	0
Commissioner for Environmental Sustainability	0	0	0	0	0	0
Commissioner for Law Enforcement Data Security	0	0	0	0	0	0
Community Services, Minister for	0	6	0	5	0	1
Concongella Cemetery Trust	0	0	0	0	0	0
Condah Cemetery Trust	0	0	0	0	0	0
Coongulmerang Cemetery Trust	0	0	0	0	0	0
Corack Cemetery Trust	0	0	0	0	0	0
Corangamite Catchment Management Authority*	0	0	0	0	0	0
Corangamite Regional Library Corporation*	0	0	0	0	0	0
Corangamite Shire*	0	6	5	1	0	2
Corinella Cemetery Trust	0	0	0	0	0	0
Corop Cemetery Trust	0	0	0	0	0	0
Corrections, Minister for	0	2	0	2	0	0
Corryong Cemeteries Trust	0	0	0	0	0	0
Council of Legal Education*	0	0	0	0	0	0
Country Fire Authority	3	58	9	39	9	40
Cowangie Cemetery Trust	0	0	0	0	0	0
Cranbourne Cemetery Trust	0	0	0	0	0	0
Cressy Cemetery Trust	0	0	0	0	0	0
Creswick Cemetery Trust	0	0	0	0	0	0
Crib Point Cemetery Trust	0	0	0	0	0	0
Crime Prevention, Minister for	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Crowlands Cemetery Trust	0	0	0	0	0	0
Cudgewa (Wabba) Cemetery Trust	0	0	0	0	0	0
Culgoa (Kaniera) Cemetery Trust	0	0	0	0	0	0
Dahwedarre Cemetery Trust	0	0	0	0	0	0
Dairy Food Safety Victoria	0	0	0	0	0	0
Darebin, City of	4	29	12	8	2	15
Dargo Cemetery Trust	0	0	0	0	0	0
Darlington Cemeteries Trust	0	0	0	0	0	0
Darraweit Guim Cemetery Trust	0	0	0	0	0	0
Dartmoor Cemetery Trust	0	0	0	0	0	0
Daylesford Cemetery Trust	0	0	0	0	0	0
Deakin University*	11	1	2	4	3	3
Deep Lead Cemetery Trust	0	0	0	0	0	0
Dental Health Services Victoria	123	0	123	0	0	0
Dergholm Cemetery Trust	0	0	0	0	0	0
Derrinallum Cemetery Trust	0	0	0	0	0	0
Desert Fringe Regional Waste Management Group	0	0	0	0	0	0
Devenish Cemetery Trust	0	0	0	0	0	0
Digby Cemetery Trust	0	0	0	0	0	0
Dimboola Cemetery Trust	0	0	0	0	0	0
Disability Services and Reform, Minister for	0	1	0	0	0	1
Disability Services Commissioner	1	0	1	0	0	0
Disciplinary Appeals Boards	0	0	0	0	0	0
Djerriwarrh Health Services	126	7	133	0	0	0
Donald Cemetery Trust	0	0	0	0	0	0
Donnybrook Cemetery Trust	0	0	0	0	0	0
Dookie Cemetery Trust	0	0	0	0	0	0
Dookie East Cemetery Trust	0	0	0	0	0	0
Dowling Forest Cemetery Trust	0	0	0	0	0	0
Drik Drik Cemetery Trust	0	0	0	0	0	0
Drouin Cemetery Trust	0	0	0	0	0	0
Drouin West Cemetery Trust	0	0	0	0	0	0
Dunkeld Cemetery Trust	0	0	0	0	0	0
Dunmunkle Health Services	0	0	0	0	0	0
Dunolly (New) Cemetery Trust	0	0	0	0	0	0
Dunolly (Old) Cemetery Trust	0	0	0	0	0	0
Durham Ox Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
East Gippsland Catchment Management Authority	0	0	0	0	0	0
East Gippsland Shire Cemetery Trust	0	0	0	0	0	0
East Gippsland Shire Council	7	12	1	15	0	3
East Gippsland Water	0	0	0	0	0	0
East Grampians Health Service	50	22	61	0	3	8
East Wimmera Health Service*	5	0	5	0	0	0
Eastern Health (includes Angliss Hospital, Box Hill Hospital, Healesville and District Hospital, Maroondah Hospital, The Peter James Centre, Wantirna Health, Yarra Ranges Health)*	1,148	5	754	352	3	78
Eastern Regional Libraries Corporation	0	0	0	0	0	0
Echuca Cemetery Trust	0	0	0	0	0	0
Echuca Regional Health	97	4	95	0	0	6
Eddington Cemetery Trust	0	0	0	0	0	0
Edenhope & District Memorial Hospital	3	0	2	0	0	1
Education and Early Childhood Development, Department of	112	126	59	94	20	95
Education, Minister for	0	3	0	1	0	2
Eganstown Cemetery Trust	0	0	0	0	0	0
Eildon Weir Cemetery Trust	0	0	0	0	0	0
Elaine Cemetery Trust	0	0	0	0	0	0
Eldorado Cemetery Trust	0	0	0	0	0	0
Electoral Boundaries Commission*	0	0	0	0	0	0
Ellerslie Cemetery Trust	0	0	0	0	0	0
Elmhurst Cemetery Trust	0	0	0	0	0	0
Elmore Cemetery Trust	0	0	0	0	0	0
Elphinstone Cemetery Trust	0	0	0	0	0	0
Eltham Cemetery Trust	0	0	0	0	0	0
Emerald Tourist Railway Board*	0	0	0	0	0	0
Emergency Services Superannuation Board (t/a ESSSuper)	22	0	7	13	3	0
Emergency Services Telecommunications Authority	25	6	2	3	0	26
Employment and Trade, Minister for	0	1	0	0	0	1
Energy and Resources, Minister for	0	1	0	0	0	1
Energy Safe Victoria	0	35	26	6	1	7
Ensay Cemetery Trust	0	0	0	0	0	0
Environment and Climate Change, Minister for	0	3	0	2	0	1
Environment and Primary Industries, Department of	2	102	31	50	10	39

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	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Environment Protection Authority	0	74	4	60	3	18
Epping Cemetery Trust	0	0	0	0	0	0
Essential Services Commission	0	1	1	0	0	0
Eureka (Chinkapook) Cemetery Trust	0	0	0	0	0	0
Euroa Cemetery Trust	0	0	0	0	0	0
Falls Creek Alpine Resort Management Board	3	1	3	0	1	1
Federation University Australia	0	1	0	2	0	0
Ferntree Gully Cemetery Trust	0	0	0	0	0	0
Film Victoria	0	1	0	0	0	1
Finance, Minister for	0	1	0	0	1	0
Fire Services Commissioner Victoria	2	0	0	2	0	0
Firearms Appeals Committee	0	0	0	0	0	0
Footscray Cemetery Trust	0	0	0	0	0	0
Foster Cemetery Trust	0	0	0	0	0	0
Franklinford Cemetery Trust	0	0	0	0	0	0
Frankston Cemetery Trust	0	0	0	0	0	0
Frankston City Council	0	8	4	5	1	3
Freedom of Information Commissioner, Office of the	0	0	0	0	0	0
French Island Cemetery Trust	0	0	0	0	0	0
Fryerstown Cemetery Trust	0	0	0	0	0	0
Gaffney's Creek Cemetery Trust	0	0	0	0	0	0
Gannawarra Shire Council*	1	4	1	1	0	4
Garvoc Cemetery Trust	0	0	0	0	0	0
Geelong Cemeteries Trust	0	0	0	0	0	0
Geelong Performing Arts Centre Trust	0	0	0	0	0	0
Geelong Regional Library Corporation	0	0	0	0	0	0
Gembrook Cemetery Trust	0	0	0	0	0	0
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	6	0	3	0	1	2
Gippsland Lakes and Coast Regional Coastal Board	0	0	0	0	0	0
Gippsland Ports Committee of Management Incorporated*	0	2	2	0	0	0
Gippsland Regional Waste Management Group	0	0	0	0	0	0
Gippsland Southern Health Service	2	11	12	1	0	0
Gipsy Point Cemetery Trust	0	0	0	0	0	0
Gisborne Cemetery Trust	0	0	0	0	0	0
Glen Eira City Council	3	25	0	20	1	8

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	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Glenelg Hopkins Catchment Management Authority*	0	0	0	0	0	0
Glenelg Shire Council	2	1	1	1	0	1
Glengower Cemetery Trust	0	0	0	0	0	0
Glenlyon Cemetery Trust	0	0	0	0	0	0
Glenmaggie Cemetery Trust	0	0	0	0	0	0
Glenorchy Cemetery Trust	0	0	0	0	0	0
Glenhompson Cemetery Trust	0	0	0	0	0	0
Gobur Cemetery Trust	0	0	0	0	0	0
Golden Plains Shire Council	3	11	5	7	0	2
Goldfields Library Corporation	1	0	0	0	0	1
Goornong Cemetery Trust	0	0	0	0	0	0
Gordon (New) Cemetery Trust	0	0	0	0	0	0
Gordon (Old) Cemetery Trust	0	0	0	0	0	0
Gordon Institute of TAFE*	0	0	0	0	0	0
Gormandale Cemetery Trust	0	0	0	0	0	0
Goulburn Broken Catchment Management Authority	3	0	0	1	0	2
Goulburn Ovens Institute of TAFE	0	0	0	0	0	0
Goulburn Valley Health (includes Yea and District Memorial Hospital)	310	0	310	0	0	0
Goulburn Valley Region Water Corporation	0	0	0	0	0	0
Goulburn Valley Regional Library Corporation	0	0	0	0	0	0
Goulburn Valley Regional Waste Management Group	0	0	0	0	0	0
Goulburn-Murray Rural Water Corporation	3	24	5	5	2	15
Gowangardie Cemetery Trust	0	0	0	0	0	0
Grampians Regional Waste Management Group	0	0	0	0	0	0
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	1	0	0	0	1	0
Granite Flat Cemetery Trust	0	0	0	0	0	0
Grantville Cemetery Trust	0	0	0	0	0	0
Granya Cemetery Trust	0	0	0	0	0	0
Gray's Bridge Cemetery Trust	0	0	0	0	0	0
Graytown Cemetery Trust	0	0	0	0	0	0
Great Ocean Road Coast Committee	0	0	0	0	0	0
Great Western Cemetery Trust	0	0	0	0	0	0
Greater Bendigo, City of	1	16	6	8	2	2
Greater Dandenong, City of*	1	23	9	10	2	4

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Greater Geelong, City of	5	22	17	4	4	5
Greater Metropolitan Cemeteries Trust	2	1	0	1	0	2
Greater Shepparton City Council	8	0	8	0	0	1
Green Hill Cemetery Trust	0	0	0	0	0	0
Green Lake Cemetery Trust	0	0	0	0	0	0
Greendale Cemetery Trust	0	0	0	0	0	0
Greta Cemetery Trust	0	0	0	0	0	0
Greyhound Racing Victoria	1	1	1	0	1	0
Guildford Cemetery Trust	0	0	0	0	0	0
Hamilton Cemetery Trust	0	0	0	0	0	0
Harcourt Cemetery Trust	0	0	0	0	0	0
Harkaway Cemetery Trust	0	0	0	0	0	0
Harness Racing Victoria	0	0	0	0	0	0
Harrietville Cemetery Trust	0	0	0	0	0	0
Harrow Cemetery Trust	0	0	0	0	0	0
Hawkesdale Cemetery Trust	0	0	0	0	0	0
Hazelwood Cemetery Trust	0	0	0	0	0	0
Health Purchasing Victoria	0	0	0	0	0	0
Health Services Commissioner	7	0	3	2	0	2
Health, Department of	176	105	59	125	24	134
Health, Minister for	0	8	1	1	1	5
Heathcote Cemetery Trust	0	0	0	0	0	0
Heathcote Health	0	0	0	0	0	0
Hepburn Health Service	7	22	29	0	0	0
Hepburn Shire Council	1	5	3	1	1	1
Heritage Council of Victoria	2	0	0	1	0	1
Hesse Rural Health Service	4	0	3	0	0	1
Hexham Cemetery Trust	0	0	0	0	0	0
Heyfield Cemetery Trust	0	0	0	0	0	0
Heywood Cemetery Trust	0	0	0	0	0	0
Heywood Rural Health	4	2	4	0	0	3
High Country Library Corporation	0	0	0	0	0	0
Higher Education and Skills, Minister for	0	0	0	0	0	0
Highlands Regional Waste Management Group	0	0	0	0	0	0
Hindmarsh Shire Council	0	1	0	0	0	1
Hobsons Bay City Council	1	15	3	5	1	9
Holmesglen Institute*	0	0	0	0	0	0
Hopetoun Cemetery Trust	0	0	0	0	0	0

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Horsham Cemetery Trust	0	0	0	0	0	0
Horsham Rural City Council	0	4	3	1	0	1
Hotspur Cemetery Trust	0	0	0	0	0	0
Housing, Minister for	0	3	0	2	0	1
Human Services, Department of	849	74	61	696	76	202
Hume City Council*	0	32	4	21	7	9
Independent Broad-based Anti-corruption Commission	2	0	0	0	0	2
Indigo North Health Inc.*	0	0	0	0	0	0
Indigo Shire Council*	0	2	1	1	0	0
Industrial Relations, Minister for	0	0	0	0	0	0
Inglewood and Districts Health Service	1	1	2	0	0	0
Inglewood Cemetery Trust	0	0	0	0	0	0
Innovation, Minister for	0	1	0	0	0	1
Inverleigh Cemetery Trust	0	0	0	0	0	0
Inverloch Cemetery Trust	0	0	0	0	0	0
Jamieson Cemetery Trust	0	0	0	0	0	0
Jeparit Cemetery Trust	0	0	0	0	0	0
Jerro Cemetery Trust	0	0	0	0	0	0
John Foord (Wahgunyah) Cemetery Trust	0	0	0	0	0	0
Joyce's Creek Cemetery Trust	0	0	0	0	0	0
Judicial College of Victoria	0	0	0	0	0	0
Justice, Department of*	558	139	28	467	105	154
Kangan Batman TAFE	5	0	0	0	0	5
Kangaroo Ground Cemetery Trust	0	0	0	0	0	0
Karnak Cemetery Trust	0	0	0	0	0	0
Katamatite Cemetery Trust	0	0	0	0	0	0
Katandra Cemetery Trust	0	0	0	0	0	0
Katyl Cemetery Trust	0	0	0	0	0	0
Kenmare Cemetery Trust	0	0	0	0	0	0
Kerang Cemetery Trust	0	0	0	0	0	0
Kerang District Health	2	4	11	0	0	2
Kialla West Cemetery Trust	0	0	0	0	0	0
Kiata Cemetery Trust	0	0	0	0	0	0
Kiewa Cemetery Trust	0	0	0	0	0	0
Kilcunda Cemetery Trust	0	0	0	0	0	0
Kilmore & District Hospital, The	5	16	19	0	0	2
Kilmore Cemetery Trust	0	0	0	0	0	0

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Kilnoorat Cemetery Committee of Management	0	0	0	0	0	0
Kingower Cemetery Trust	0	0	0	0	0	0
Kingston City Council*	14	30	11	17	0	18
Knox City Council	6	23	2	13	2	15
Koetong Cemetery Trust	0	0	0	0	0	0
Koondrook Cemetery Trust	0	0	0	0	0	0
Kooweerup Regional Health Service*	0	0	0	0	0	0
Korong Vale Cemetery Trust	0	0	0	0	0	0
Korumburra Cemetery Trust	0	0	0	0	0	0
Kyabram and District Health Services	17	0	17	0	0	0
Kyabram Cemetery Trust	0	0	0	0	0	0
Kyneton Cemetery Trust	0	0	0	0	0	0
Kyneton District Health Service	4	8	11	0	1	0
La Trobe University	6	2	1	5	0	2
Laen North Cemetery Trust	0	0	0	0	0	0
Lake Boga Cemetery Trust	0	0	0	0	0	0
Lake Bolac Cemetery Trust	0	0	0	0	0	0
Lake Mountain Alpine Resort Management Board	0	0	0	0	0	0
Lake Rowan Cemetery Trust	0	0	0	0	0	0
Lakes Entrance Cemetery Trust	0	0	0	0	0	0
Lalbert Cemetery Trust	0	0	0	0	0	0
Lancefield Cemetery Trust	0	0	0	0	0	0
Land Tax Hardship Relief Board	0	0	0	0	0	0
Landsborough Cemetery Trust	0	0	0	0	0	0
Lang Lang Cemetery Trust	0	0	0	0	0	0
Latrobe City Council	4	15	11	3	2	3
Latrobe Regional Hospital	306	14	284	1	0	42
Learmonth Cemetery Trust	0	0	0	0	0	0
Legal Practitioners' Liability Committee*	0	0	0	0	0	0
Legal Services Board*	3	1	0	2	2	0
Legal Services Commissioner*	4	9	0	5	8	1
Leongatha Cemetery Trust	0	0	0	0	0	0
Lethbridge Cemetery Trust	0	0	0	0	0	0
Lexton Cemetery Trust	0	0	0	0	0	0
Linking Melbourne Authority	3	21	4	19	1	5
Linton Cemetery Trust	0	0	0	0	0	0
Liquor and Gaming Regulation, Minister for	0	0	0	0	0	0

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Lismore Cemetery Trust	0	0	0	0	0	0
Living Victoria, Office of	0	3	0	2	1	0
Local Government Ministerial-Mayors Advisory Panel	0	0	0	0	0	0
Local Government, Minister for	0	1	0	1	0	0
Lochiel Cemetery Trust	0	0	0	0	0	0
Lockwood Cemetery Trust	0	0	0	0	0	0
Loddon Shire Council	0	6	2	0	0	4
Longwood Cemetery Trust	0	0	0	0	0	0
Lorne Community Hospital	0	10	10	0	0	0
Lorquon Cemetery Trust	0	0	0	0	0	0
Lower Murray Water (includes First Mildura Irrigation Trust) (LMW)	0	3	0	1	0	2
Macarthur Cemetery Trust	0	0	0	0	0	0
Macedon Cemetery Trust	0	0	0	0	0	0
Macedon Ranges Shire Council*	0	28	20	7	1	0
Maddingley Cemetery Trust	0	0	0	0	0	0
Maffra Cemetery Trust	0	0	0	0	0	0
Major Projects, Minister for	0	0	0	0	0	0
Majorca Cemetery Trust	0	0	0	0	0	0
Maldon Cemetery Trust	0	0	0	0	0	0
Mallacoota Cemetery Trust	0	0	0	0	0	0
Mallee Catchment Management Authority*	0	0	0	0	0	0
Mallee Track Health and Community Service	3	1	3	0	0	2
Malmsbury Cemetery Trust	0	0	0	0	0	0
Manangatang Cemetery Trust	0	0	0	0	0	0
Manningham City Council*	0	10	2	3	3	4
Mansfield Cemetery Trust	0	0	0	0	0	0
Mansfield District Hospital	6	41	47	0	0	0
Mansfield Shire Council*	1	4	1	3	0	1
Manufacturing, Minister for	0	0	0	0	0	0
Maribyrnong City Council	1	17	1	7	4	6
Marlo Cemetery Trust	0	0	0	0	0	0
Marong Cemetery Trust	0	0	0	0	0	0
Maroondah City Council	2	6	5	2	3	0
Maryborough Cemetery Trust	0	0	0	0	0	0
Maryborough District Health Service	21	3	24	0	0	0
Maryknoll Cemetery Trust	0	0	0	0	0	0

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Marysville Cemetery Trust	0	0	0	0	0	0
Matlock Cemetery Trust	0	0	0	0	0	0
Medical Panels	0	0	0	0	0	0
Meeniyah Cemetery Trust	0	0	0	0	0	0
Melbourne and Olympic Parks Trust	0	0	0	0	0	0
Melbourne Chevra Kadisha Cemetery Trust	0	0	0	0	0	0
Melbourne Convention and Exhibition Trust	0	1	0	0	1	0
Melbourne Cricket Ground Trust	0	0	0	0	0	0
Melbourne Health (includes Royal Melbourne – Royal Park campus)	139	1,769	1,708	27	0	311
Melbourne Market Authority	0	1	0	1	0	0
Melbourne Water	0	15	5	5	0	5
Melbourne, City of*	2	67	38	13	3	23
Melton Cemetery Trust	0	0	0	0	0	0
Melton City Council	4	13	3	7	2	7
Mental Health Review Board	0	0	0	0	0	0
Mental Health, Minister for	2	2	0	0	1	3
Merbein Cemetery Trust	0	0	0	0	0	0
Mercy Public Hospitals Incorporated (includes Mercy Hospital for Women, Werribee Mercy Hospital, O'Connell Family Centre)*	288	29	287	10	1	37
Meredith Cemetery Trust	0	0	0	0	0	0
Meringur Cemetery Trust	0	0	0	0	0	0
Merino Cemetery Trust	0	0	0	0	0	0
Merit Protection Boards	4	0	0	4	0	0
Metropolitan Fire and Emergency Services Appeals Commission	0	0	0	0	0	0
Metropolitan Fire and Emergency Services Board*	1	343	2	336	6	0
Metropolitan Planning Authority	0	2	1	4	0	0
Metropolitan Waste Management Group	0	2	0	0	0	2
Milawa Cemetery Trust	0	0	0	0	0	0
Mildura Base Hospital	12	170	164	0	0	18
Mildura Cemetery Trust, The	0	0	0	0	0	0
Mildura Regional Waste Management Group	0	0	0	0	0	0
Mildura Rural City Council*	1	8	1	7	0	1
Minimay Cemetery Trust	0	0	0	0	0	0
Mining Warden, Office of the	0	0	0	0	0	0
Minister's Advisory Council on Public Libraries	0	0	0	0	0	0

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Minyip Cemetery Trust	0	0	0	0	0	0
Miram Cemetery Trust	0	0	0	0	0	0
Mirboo North Cemetery Trust	0	0	0	0	0	0
Mitchell Shire Council	3	9	1	5	1	5
Mitiamo Cemetery Trust	0	0	0	0	0	0
Mitta Mitta Cemetery Trust	0	0	0	0	0	0
Moe Memorial Park Trust	0	0	0	0	0	0
Moira Shire Council	0	6	1	2	1	2
Moliagul Cemetery Trust	0	0	0	0	0	0
Monash Health	504	876	1,201	163	15	184
Monash University*	28	6	19	5	4	6
Monash, City of	0	26	20	0	2	4
Moonambel Cemetery Trust	0	0	0	0	0	0
Moondarra Cemetery Trust	0	0	0	0	0	0
Moonee Valley City Council	0	36	5	26	6	1
Moonlight Head Cemetery Trust	0	0	0	0	0	0
Moorabool Shire Council	7	9	3	5	1	10
Moornag Cemetery Trust	0	0	0	0	0	0
Mooroopna Cemetery Trust	0	0	0	0	0	0
Moreland City Council	0	37	7	30	4	0
Mornington Peninsula Cemetery Trust	0	0	0	0	0	0
Mornington Peninsula Regional Waste Management Group	0	0	0	0	0	0
Mornington Peninsula Shire*	0	52	4	30	7	21
Morrison's Cemetery Trust	0	0	0	0	0	0
Mortlake Cemetery Trust	0	0	0	0	0	0
Mount Alexander Shire Council	6	2	2	2	0	4
Mount Baw Baw Alpine Resort Management Board*	0	0	0	0	0	0
Mount Buller & Mount Stirling Alpine Resort Management Board	0	0	0	0	0	0
Mount Cole Cemetery Trust	0	0	0	0	0	0
Mount Egerton Cemetery Trust	0	0	0	0	0	0
Mount Hotham Alpine Resort Management Board	0	0	0	0	0	0
Mount Prospect Cemetery Trust	0	0	0	0	0	0
Moyne Health Services*	2	0	1	0	1	0
Moyne Shire Council*	0	12	5	3	1	3
Moyston Cemetery Trust	0	0	0	0	0	0
Muckleford Cemetery Trust	0	0	0	0	0	0

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Multicultural Affairs and Citizenship, Minister for*	0	0	0	0	0	0
Municipal Association of Victoria	0	0	0	0	0	0
Murchison Cemetery Trust	0	0	0	0	0	0
Murray Valley Wine Grape Industry Development Committee	0	0	0	0	0	0
Murrayville Cemetery Trust	0	0	0	0	0	0
Murrindindi Shire Council	9	0	0	10	0	0
Murtoa Cemetery Trust	0	0	0	0	0	0
Museum Victoria*	0	0	0	1	0	0
Myrtleford Cemetery Trust	0	0	0	0	0	0
Mysia Cemetery Trust	0	0	0	0	0	0
Mystic Park Cemetery Trust	0	0	0	0	0	0
Nagambie Cemetery Trust	0	0	0	0	0	0
Nandaly Cemetery Trust	0	0	0	0	0	0
Narimga Cemetery Trust	0	0	0	0	0	0
Narracan Cemetery Trust	0	0	0	0	0	0
Narrawong Cemetery Trust	0	0	0	0	0	0
Nathalia Cemetery Trust	0	0	0	0	0	0
Nathalia District Hospital	1	4	5	0	0	0
Natimuk Cemetery Trust	0	0	0	0	0	0
National Gallery of Victoria*	0	3	1	0	2	1
National Parks Advisory Council	0	0	0	0	0	0
Natte Yallock Cemetery Trust	0	0	0	0	0	0
Navarre Cemetery Trust	0	0	0	0	0	0
Neerim Cemetery Trust	0	0	0	0	0	0
Nelson Cemetery Trust	0	0	0	0	0	0
Netherby Cemetery Trust	0	0	0	0	0	0
Newbridge Cemetery Trust	0	0	0	0	0	0
Newstead Cemetery Trust	0	0	0	0	0	0
Nhill Cemetery Trust	0	0	0	0	0	0
Nillumbik Cemetery Trust	0	0	0	0	0	0
Nillumbik Shire Council	3	5	6	3	0	4
Nirranda Cemetery Trust	0	0	0	0	0	0
Noradjuha Cemetery Trust	0	0	0	0	0	0
North Central Catchment Management Authority	4	0	1	0	0	5
North East Catchment Management Authority	0	1	0	1	0	0
North East Region Water Corporation (t/a North East Water)	0	0	0	0	0	0

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North East Victorian Regional Waste Management Group	0	0	0	0	0	0
Northeast Health Wangaratta	182	245	426	0	0	1
Northern Grampians Shire Council*	0	3	1	1	0	1
Northern Health (includes Bundoora Extended Care, Broadmeadows Health Service, Craigieburn Health Service and The Northern Hospital)	479	340	736	30	6	122
Northern Melbourne Institute of TAFE*	0	0	0	0	0	0
Northern Victorian Fresh Tomato Industry Development Committee	0	0	0	0	0	0
Numurkah District Health Service	4	13	17	0	0	0
Numurkah-Wunghnu Cemetery Trust	0	0	0	0	0	0
Nurrabel Cemetery Trust	0	0	0	0	0	0
Nyah Cemetery Trust	0	0	0	0	0	0
Nyora Cemetery Trust	0	0	0	0	0	0
Omeo Cemetery Trust	0	0	0	0	0	0
Omeo District Health*	4	0	4	0	0	0
Orbost Cemetery Trust	0	0	0	0	0	0
Orbost Regional Health	61	1	58	0	1	4
Otway Health and Community Services	3	6	7	0	0	3
Ouyen Cemetery Trust	0	0	0	0	0	0
Pakenham Cemetery Trust	0	0	0	0	0	0
Panmure Cemetery Trust	0	0	0	0	0	0
Pannoobamawm Cemetery Trust	0	0	0	0	0	0
Parks Victoria	16	5	2	8	1	14
Parliamentary Trustee, The	0	0	0	0	0	0
Patho Cemetery Trust	0	0	0	0	0	0
Paynesville Cemetery Trust	0	0	0	0	0	0
Peninsula Health	466	228	557	90	1	133
Peter MacCallum Cancer Centre	43	16	59	0	0	0
Phillip Island Cemetery Trust	0	0	0	0	0	0
Phillip Island Nature Park Board of Management	0	0	0	0	0	0
Pimpinio Cemetery Trust	0	0	0	0	0	0
Pine Lodge Cemetery Trust	0	0	0	0	0	0
Places Victoria	1	12	2	7	2	6
Planning, Minister for	0	10	0	2	1	7
Pleasant Creek Cemetery Trust	0	0	0	0	0	0
Police and Emergency Services, Minister for	0	2	0	1	0	1
Polkemmet Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Pompapuel Cemetery Trust	0	0	0	0	0	0
Poowong Cemetery Trust	0	0	0	0	0	0
Port Campbell Cemetery Trust	0	0	0	0	0	0
Port Fairy Cemetery Trust	0	0	0	0	0	0
Port of Hastings Development Authority	0	0	0	0	0	0
Port of Melbourne Corporation	0	4	3	0	0	2
Port Phillip and Westernport Catchment Management Authority*	0	0	0	0	0	0
Port Phillip, City of	0	21	2	16	1	4
Portland (North) Cemetery Trust	0	0	0	0	0	0
Portland (South) Cemetery Trust	0	0	0	0	0	0
Portland District Health	5	43	48	0	0	0
Ports, Minister for	0	1	1	0	0	0
Premier and Cabinet, Department of (includes Victorian Council of the Arts)	1	74	4	24	4	48
Premier of Victoria*	0	24	8	6	0	10
PrimeSafe	0	3	0	1	2	0
Professional Boxing and Combat Sports Board	0	0	0	0	0	0
Psychosurgery Review Board	0	0	0	0	0	0
Public Prosecutions, Office of*	2	31	3	16	4	12
Public Record Office Victoria*	0	0	0	0	0	0
Public Records Advisory Council	0	0	0	0	0	0
Public Transport Access Committee	0	0	0	0	0	0
Public Transport Development Authority t/a Public Transport Victoria	5	69	8	45	0	24
Public Transport, Minister for	0	3	0	2	0	1
Pyramid Hill Cemetery Trust	0	0	0	0	0	0
Pyrenees Shire Council*	0	1	0	1	0	0
Quambatook Cemetery Trust	0	0	0	0	0	0
Quantong Cemetery Trust	0	0	0	0	0	0
Queen Elizabeth Centre*	67	4	62	0	2	7
Queen Victoria Women's Centre Trust	0	0	0	0	0	0
Queenstown Cemetery Trust	0	0	0	0	0	0
Racing Integrity Commissioner, Office of the	0	0	0	0	0	0
Racing Victoria Limited	0	4	1	1	0	2
Racing, Minister for*	0	0	0	0	0	0
Rainbow Cemetery Trust	0	0	0	0	0	0
Raywood Cemetery Trust	0	0	0	0	0	0
Red Cliffs Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Red Tape Commissioner, Office of the	0	0	0	0	0	0
Redbank Cemetery Trust	0	0	0	0	0	0
Redcastle Cemetery Trust	0	0	0	0	0	0
Regional and Rural Development, Minister for	0	5	0	1	0	4
Regional Cities, Minister for*	0	0	0	0	0	0
Regional Rail Link Authority	0	6	0	2	0	4
Residential Tenancies Bond Authority	0	0	0	0	0	0
Rheola Cemetery Trust	0	0	0	0	0	0
Riddell's Creek Cemetery Trust	0	0	0	0	0	0
Ripplebrook Cemetery Trust	0	0	0	0	0	0
RMIT University*	7	4	1	5	2	3
Road Safety Camera Commissioner, Office of the	0	0	0	0	0	0
Roads, Minister for	0	1	0	0	0	1
Roads Corporation, The t/a VicRoads	343	229	194	315	35	92
Robinvale Cemetery Trust	0	0	0	0	0	0
Robinvale District Health Services	10	1	10	0	0	1
Rochester and Elmore District Health Service	6	1	5	0	0	3
Rochester Cemetery Trust	0	0	0	0	0	0
Rokewood Cemetery Trust	0	0	0	0	0	0
Rosebery Cemetery Trust	0	0	0	0	0	0
Rosedale Cemetery Trust	0	0	0	0	0	0
Rothwell Cemetery Trust	0	0	0	0	0	0
Royal Botanic Gardens Board	0	2	0	1	0	1
Royal Children's Hospital, The	1,597	311	1,682	149	1	96
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	6	4	0	6	1	4
Royal Victorian Eye and Ear Hospital, The	29	100	127	1	0	1
Royal Women's Hospital, The	295	8	254	2	1	74
Runnymede Cemetery Trust	0	0	0	0	0	0
Rupanyup Cemetery Trust	0	0	0	0	0	0
Rural Northwest Health	8	0	8	0	0	0
Rushworth Cemetery Trust	0	0	0	0	0	0
Rye Cemetery Trust	0	0	0	0	0	0
Sale Cemetery Trust	0	0	0	0	0	0
San Remo Cemetery Trust	0	0	0	0	0	0
Sandford Cemetery Trust	0	0	0	0	0	0
Sandy Creek Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Scientific Advisory Committee	0	0	0	0	0	0
Scotts Creek Cemetery Trust	0	0	0	0	0	0
Sea Lake Cemetery Trust	0	0	0	0	0	0
Sentencing Advisory Council	0	0	0	0	0	0
Seymour Cemeteries Trust	0	0	0	0	0	0
Seymour Health	23	0	23	0	0	0
Sheep Hills Cemetery Trust	0	0	0	0	0	0
Shelford Cemetery Trust	0	0	0	0	0	0
Shepparton Cemetery Trust	0	0	0	0	0	0
Shrine of Remembrance Trust	0	0	0	0	0	0
Skipton Cemetery Trust	0	0	0	0	0	0
Small Business, Minister for	0	0	0	0	0	0
Smeaton Cemetery Trust	0	0	0	0	0	0
Smythesdale Cemetery Trust	0	0	0	0	0	0
Sorrento Cemetery Trust	0	0	0	0	0	0
South East Water	0	17	14	1	0	3
South Gippsland Hospital	0	2	2	0	0	0
South Gippsland Region Water Corporation	1	0	1	0	0	0
South Gippsland Shire Council	22	0	14	0	0	9
South West Healthcare*	218	1	175	17	1	26
South West Institute of TAFE	1	0	0	0	0	1
South Western Regional Waste Management Group*	0	0	0	0	0	0
Southern Grampians Shire Council*	0	1	1	0	0	0
Southern Metropolitan Cemeteries Trust	0	0	0	0	0	0
Speed Cemetery Trust	0	0	0	0	0	0
Sport & Recreation Camps Committee of Management	0	0	0	0	0	0
Sport and Recreation, Minister for	0	3	1	2	0	1
Spring Hill Cemetery Trust	0	0	0	0	0	0
Spring Lead Cemetery Trust	0	0	0	0	0	0
St Arnaud Cemetery Trust – Northern Grampians	0	0	0	0	0	0
St Vincent's Health (includes St Vincent's Hospital, St George's Hospital, Caritas Christi)	780	106	812	49	0	37
Staffordshire Reef Cemetery Trust	0	0	0	0	0	0
Stanley Cemetery Trust	0	0	0	0	0	0
State Development, Business and Innovation, Department of (includes Small Business Commissioner)	3	64	7	32	10	42

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
State Development, Minister for	0	0	0	0	0	0
State Electricity Commission of Victoria	13	2	8	5	0	2
State Library of Victoria	0	0	0	0	0	0
State Revenue Office	9	79	75	3	0	16
State Sport Centres Trust	0	0	0	0	0	0
Stawell Regional Health	14	0	14	0	0	1
Steiglitz Cemetery Trust	0	0	0	0	0	0
Stonnington, City of*	0	33	16	12	2	8
Stratford Cemetery Trust	0	0	0	0	0	0
Strathbogie Cemetery Trust	0	0	0	0	0	0
Strathbogie Shire Council	0	7	1	6	0	2
Strathdownie East Cemetery Trust	0	0	0	0	0	0
Streatham Cemetery Trust	0	0	0	0	0	0
Stuart Mill Cemetery Trust	0	0	0	0	0	0
Sunbury Cemetery Trust	0	0	0	0	0	0
Sunraysia Institute of TAFE	0	0	0	0	0	0
Surf Coast Shire Council*	5	4	1	4	1	3
Surveyors Registration Board of Victoria	0	0	0	0	0	0
Sustainability Victoria*	1	0	1	0	0	0
Sutton Grange Cemetery Trust	0	0	0	0	0	0
Swan Hill Cemetery Trust	0	0	0	0	0	0
Swan Hill District Health	118	0	108	0	0	10
Swan Hill Rural City Council	2	1	0	4	0	0
Swanwater West Cemetery Trust	0	0	0	0	0	0
Swinburne University of Technology	2	2	2	1	0	4
Talgarno Cemetery Trust	0	0	0	0	0	0
Tallangatta Cemetery Trust	0	0	0	0	0	0
Tallangatta Health Service	0	1	1	0	0	0
Tallarook Cemetery Trust	0	0	0	0	0	0
Taradale Cemetery Trust	0	0	0	0	0	0
Tarnagulla Cemetery Trust	0	0	0	0	0	0
Tarrawingee Cemetery Trust	0	0	0	0	0	0
Tarrayoukyan Cemetery Trust	0	0	0	0	0	0
Tarwin Lower Cemetery Trust	0	0	0	0	0	0
Tatura Cemetery Trust	0	0	0	0	0	0
Tatyoan Cemetery Trust	0	0	0	0	0	0
Tawonga Cemetery Trust	0	0	0	0	0	0
Taxi Services Commission*	3	52	34	10	3	8

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Teesdale Cemetery Trust	0	0	0	0	0	0
Terang & Mortlake Health Service	9	0	8	0	0	1
Terang Cemetery Trust	0	0	0	0	0	0
Terrapee Cemetery Trust	0	0	0	0	0	0
Thoona Cemetery Trust	0	0	0	0	0	0
Thorpdale Cemetery Trust	0	0	0	0	0	0
Timboon and District Healthcare Service	3	0	3	0	0	0
Timor Cemetery Trust	0	0	0	0	0	0
Tongala Cemetery Trust	0	0	0	0	0	0
Tooan Cemetery Trust	0	0	0	0	0	0
Toolamba Cemetery Trust	0	0	0	0	0	0
Toongabbie Cemetery Trust	0	0	0	0	0	0
Toora Cemetery Trust	0	0	0	0	0	0
Tourism and Major Events, Minister for	0	3	0	0	0	3
Towaninnie Cemetery Trust	0	0	0	0	0	0
Tower Hill Cemetery Trust	0	0	0	0	0	0
Towong Shire Council	0	1	0	0	0	1
Trafalgar Cemetery Trust	0	0	0	0	0	0
Transport Accident Commission	1,166	4	249	1,074	2	161
Transport Safety Victoria	12	6	1	13	0	5
Transport, Planning and Local Infrastructure, Department of	10	135	17	68	22	93
Traralgon Cemetery Trust	0	0	0	0	0	0
Treasurer	0	4	0	2	0	2
Treasury and Finance, Department of	0	59	5	35	12	18
Trentham Cemetery Trust	0	0	0	0	0	0
Trust for Nature (Victoria)	0	0	0	0	0	0
Tungamah Cemetery Trust	0	0	0	0	0	0
Tutye Cemetery Trust	0	0	0	0	0	0
Tweddle Child + Family Health Service*	3	0	2	0	0	1
Tyaak Cemetery Trust	0	0	0	0	0	0
Tylden Cemetery Trust	0	0	0	0	0	0
Ultima Cemetery Trust	0	0	0	0	0	0
Underbool Cemetery Trust	0	0	0	0	0	0
University of Divinity	0	0	0	0	0	0
University of Melbourne, The*	7	11	2	7	2	12
Upper Murray Health and Community Services	1	0	1	0	0	0
Upper Regions (Wail) Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Upper Yarra Cemetery Trust	0	0	0	0	0	0
V/Line Corporation	4	10	5	8	0	2
Vaughan Cemetery Trust	0	0	0	0	0	0
Veterans' Affairs, Minister for	0	0	0	0	0	0
Veterinary Practitioners Registration Board of Victoria*	0	1	0	1	0	1
VicForests	0	6	0	3	2	1
Victoria Grants Commission	0	0	0	0	0	0
Victoria Legal Aid	10	2	6	7	1	3
Victoria Police	1,692	739	132	1,649	173	783
Victoria State Emergency Service	19	8	17	2	0	13
Victoria University	10	1	4	5	0	2
Victorian Aboriginal Heritage Council	1	0	0	1	0	3
Victorian Arts Centre Trust	0	0	0	0	0	0
Victorian Assisted Reproductive Treatment Authority	0	0	0	0	0	0
Victorian Auditor-General's Office	0	0	0	0	0	0
Victorian Building Authority*	0	116	22	51	13	30
Victorian Catchment Management Council	0	0	0	0	0	0
Victorian Coastal Council	0	1	1	0	0	0
Victorian Commission for Gambling and Liquor Regulation	5	15	3	6	3	8
Victorian Competition & Efficiency Commission	0	0	0	0	0	0
Victorian Curriculum and Assessment Authority	1	0	0	0	0	1
Victorian Disability Advisory Council	0	0	0	0	0	0
Victorian Electoral Commission*	0	0	0	0	0	0
Victorian Environmental Assessment Council*	0	0	0	0	0	0
Victorian Environmental Water Holder	0	0	0	0	0	0
Victorian Equal Opportunity & Human Rights Commission	5	1	0	5	2	0
Victorian Government Architect, Office of the	0	0	0	0	0	0
Victorian Government Purchasing Board	0	0	0	0	0	0
Victorian Government Solicitor	0	3	0	1	1	1
Victorian Health Promotion Foundation	0	0	0	0	0	0
Victorian Inspectorate	0	0	0	0	0	0
Victorian Institute of Forensic Medicine	1	0	1	0	0	0
Victorian Institute of Forensic Mental Health	67	3	50	21	0	3
Victorian Institute of Teaching*	2	1	1	0	2	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Victorian Law Reform Commission*	0	0	0	0	0	0
Victorian Managed Insurance Authority*	4	6	3	5	3	0
Victorian Multicultural Commission*	5	0	1	3	1	0
Victorian Ombudsman	0	0	0	0	0	0
Victorian Privacy Commissioner, Office of the*	2	0	0	1	2	0
Victorian Professional Standards Council*	0	0	0	0	0	0
Victorian Public Sector Commission	0	1	1	0	0	0
Victorian Regional Channels Authority	0	0	0	0	0	0
Victorian Registration and Qualifications Authority	0	6	0	7	0	0
Victorian Responsible Gambling Foundation	0	0	0	0	0	0
Victorian Strawberry Industry Development Committee	0	0	0	0	0	0
Victorian Workcover Authority t/a WorkSafe Victoria	1,659	884	1,449	615	88	445
VicTrack*	0	5	0	0	0	5
Violet Town Cemetery Trust	0	0	0	0	0	0
Waanyarra Cemetery Trust	0	0	0	0	0	0
Waitchie Cemetery Trust	0	0	0	0	0	0
Walhalla Cemetery Trust	0	0	0	0	0	0
Wallan Cemetery Trust	0	0	0	0	0	0
Walpeup Cemetery Trust	0	0	0	0	0	0
Walwa Cemetery Trust	0	0	0	0	0	0
Wangaratta Cemetery Trust	0	0	0	0	0	0
Wangaratta, Rural City of	4	2	0	3	0	4
Wannon Region Water Corporation	0	0	0	0	0	0
Warncoort Cemetery Trust	0	0	0	0	0	0
Warracknabeal Cemetery Trust	0	0	0	0	0	0
Warragul Cemetery Trust	0	0	0	0	0	0
Warrnambool Cemetery Trust	0	0	0	0	0	0
Warrnambool City Council	0	7	4	0	1	2
Watchem Cemetery Trust	0	0	0	0	0	0
Water, Minister for	0	1	0	0	0	2
Waterloo Cemetery Trust	0	0	0	0	0	0
Waubra Cemetery Trust	0	0	0	0	0	0
Wedderburn Cemetery Trust	0	0	0	0	0	0
Wellington Shire Council	2	3	0	5	0	1
Welshpool Cemetery Trust	0	0	0	0	0	0
Werona and Koroocoheang Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Werrimull Cemetery Trust	0	0	0	0	0	0
West Gippsland Catchment Management Authority	0	1	1	0	0	0
West Gippsland Healthcare Group	77	9	68	1	0	28
West Gippsland Regional Library Corporation	0	0	0	0	0	0
West Wimmera Health Service	4	9	13	0	0	0
West Wimmera Shire Council (includes West Wimmera Shire Council Cemetery Trust)	0	0	0	0	0	0
Western Coast Regional Coastal Board	0	0	0	0	0	0
Western District Health Service	62	19	76	0	0	5
Western Health (includes Williamstown Hospital, Sunshine Hospital, Western Hospital, Sunbury Day Hospital)*	1,490	4	1,127	0	1	366
Western Region Water Corporation	0	1	0	1	0	0
Westernport Region Water Corporation	0	1	1	0	0	0
Whitehorse Manningham Regional Library Corporation	0	0	0	0	0	0
Whitehorse, City of	1	14	4	1	0	11
Whitfield Cemetery Trust	0	0	0	0	0	0
Whittlesea City Council	0	9	2	3	0	4
Whroo Cemetery Trust	0	0	0	0	0	0
Wickliffe Cemetery Trust	0	0	0	0	0	0
Willaura Cemetery Trust	0	0	0	0	0	0
William Angliss Institute of TAFE*	0	0	0	0	0	0
Willow Grove Cemetery Trust	0	0	0	0	0	0
Wimmera Catchment Management Authority	0	0	0	0	0	0
Wimmera Health Care Group	50	48	75	0	0	23
Wimmera Regional Library Corporation*	3	0	1	0	0	2
Winiam Cemetery Trust	0	0	0	0	0	0
Winton Cemetery Trust	0	0	0	0	0	0
Wodonga Cemetery Trust	0	0	0	0	0	0
Wodonga City Council*	0	3	0	0	0	3
Wodonga Institute of TAFE	0	0	0	0	0	0
Wonthaggi Cemetery Trust	0	0	0	0	0	0
Woodend Cemetery Trust	0	0	0	0	0	0
Woods Point Cemetery Trust	0	0	0	0	0	0
Woodside Cemetery Trust	0	0	0	0	0	0
Woolsthorpe Cemetery Trust	0	0	0	0	0	0
Woomelang Cemetery Trust	0	0	0	0	0	0

AGENCY	REQUESTS RECEIVED		OUTCOMES OF ALL REQUESTS RECEIVED OR DECIDED IN 2013/2014 ¹			
	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER ²
Woorak Cemetery Trust	0	0	0	0	0	0
Woorndoo Cemetery Trust	0	0	0	0	0	0
Woosang Cemetery Trust	0	0	0	0	0	0
WorkCover Advisory Committee	0	0	0	0	0	0
Wycheproof Cemetery Trust	0	0	0	0	0	0
Wychitella Cemetery Trust	0	0	0	0	0	0
Wyndham City Council*	10	39	9	29	0	19
Wyuna Recreation Reserve Committee of Management	0	1	0	0	0	1
Yabba Cemetery Trust	0	0	0	0	0	0
Yackandandah Cemetery Trust	0	0	0	0	0	0
Yalca North Cemetery Trust	0	0	0	0	0	0
Yallourn Cemetery Trust	0	0	0	0	0	0
Yambuk Cemetery Trust	0	0	0	0	0	0
Yan Yean Cemetery Trust	0	0	0	0	0	0
Yarck Cemetery Trust	0	0	0	0	0	0
Yarra City Council	12	63	26	40	7	2
Yarra Plenty Regional Library	0	0	0	0	0	0
Yarra Ranges Shire Council*	0	24	5	15	0	7
Yarra Valley Water Corporation	12	0	6	6	0	0
Yarragon Cemetery Trust	0	0	0	0	0	0
Yarram and District Health Service	12	4	16	0	0	0
Yarram Cemetery Trust	0	0	0	0	0	0
Yarrawonga & District Cemetery Trust	0	0	0	0	0	0
Yarrawonga Health	4	8	12	0	0	0
Yarrayne Cemetery Trust	0	0	0	0	0	0
Yarriambiack Shire Council	0	0	0	0	0	0
Yaugher Cemetery Trust	0	0	0	0	0	0
Yea Cemetery Trust	0	0	0	0	0	0
Yooralla	3	0	4	0	0	0
Young Farmers Finance Council	0	0	0	0	0	0
Youth Affairs, Minister for	0	1	0	1	0	0
Zoological Parks and Gardens Board*	2	3	0	2	0	3
Totals	22,727	11,399	22,361	7,711	844	5,496

* Denotes agencies that provide reading room facilities or can make them available by arrangement.

1. Outcomes include all requests decided in the 2013-2014 year, including those which were received in the previous year but decided in 2013-2014.
2. 'Other' covers situations where requests were received and one of the following applied: the applicant did not proceed with the request; the request was made in 2013-2014 but had not been decided at the end of the reporting period; the agency did not hold the documents sought; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

APPENDIX B

APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL

AGENCY	OUTCOMES OF ALL APPEALS RECEIVED OR DECIDED IN 2013/2014 ¹						
	APPEALS LODGED	APPEALS WITHDRAWN FROM VCAT ²	DECIDED BY VCAT	AGENCY DECISION CONFIRMED ³	AGENCY DECISION VARIED	AGENCY DECISION OVERTURNED	OTHER ⁴
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	1	0	1	1	0	0	1
Ambulance Victoria	5	3	1	1	0	0	5
Assistant Treasurer	0	0	1	1	0	0	0
Australian Grand Prix Corporation	0	0	1	1	0	0	0
Ballarat, City of	1	0	0	0	0	0	1
Bass Coast Shire Council	1	0	0	0	0	0	1
Boroondara, City of	1	0	0	0	0	0	0
Campaspe Shire Council	0	0	0	0	0	0	1
CenITex	0	0	1	1	0	0	0
Colac Otway Shire	0	0	1	0	1	0	0
Corangamite Shire	1	1	0	0	0	0	1
Education and Early Childhood Development, Department of	5	5	0	0	0	0	8
Environment and Primary Industries, Department of	2	1	0	0	0	0	2
Environment Protection Authority	2	0	2	2	0	0	0
Frankston City Council	1	0	0	0	0	0	0
Greater Dandenong, City of	1	0	0	0	0	0	1
Health, Department of	4	11	4	4	0	0	14
Health, Minister for	2	2	0	0	0	0	2
Human Services, Department of	4	4	3	3	0	0	6
Hume City Council	0	1	0	0	0	0	1
Independent Broad-based Anti-corruption Commission	0	0	0	0	0	0	2
Justice, Department of	3	4	1	1	0	0	7
Kangan Batman TAFE	1	0	0	0	0	0	1
Legal Services Board	1	0	0	0	0	0	1
Legal Services Commissioner	1	0	0	0	0	0	1
Linking Melbourne Authority	4	4	0	0	0	0	5
Macedon Ranges Shire Council	1	1	0	0	0	0	1
Metropolitan Fire and Emergency Services Board	1	1	0	0	0	0	1
Mildura Rural City Council	1	0	0	0	0	0	1
Murrindindi Shire Council	0	0	1	0	1	0	0
Northeast Health Wangaratta	1	0	1	0	0	1	0
Peninsula Health	0	0	0	0	0	0	2
Places Victoria	0	1	0	0	0	0	1
Planning, Minister for	2	1	0	0	0	0	2

AGENCY	OUTCOMES OF ALL APPEALS RECEIVED OR DECIDED IN 2013/2014 ¹						
	APPEALS LODGED	APPEALS WITHDRAWN FROM VCAT ²	DECIDED BY VCAT	AGENCY DECISION CONFIRMED ³	AGENCY DECISION VARIED	AGENCY DECISION OVERTURNED	OTHER ⁴
Premier and Cabinet, Department of (includes Victorian Council of the Arts)	1	2	0	0	0	0	3
Public Transport Development Authority t/a Public Transport Victoria	0	1	0	0	0	0	1
South Gippsland Shire Council	1	0	0	0	0	0	1
Roads Corporation, The t/a VicRoads	0	0	1	0	0	1	0
South West Healthcare	1	0	0	0	0	0	1
State Development, Business and Innovation, Department of (includes Small Business Commissioner)	6	4	0	0	0	0	6
Swinburne University of Technology	1	0	0	0	0	0	1
Transport Accident Commission	1	0	1	0	1	0	0
Transport, Planning and Local Infrastructure, Department of	5	5	1	1	0	0	8
Treasury and Finance, Department of	0	1	0	0	0	0	1
Veterinary Practitioners Registration Board of Victoria	0	1	0	0	0	0	1
VicForests	1	0	0	0	0	0	1
Victoria Police	16	12	9	7	1	1	23
Victorian Building Authority	5	1	0	0	0	0	5
Victorian Workcover Authority t/a WorkSafe Victoria	1	0	1	1	0	0	1
Totals	86	67	31	24	4	3	122

1. The data in this table is based on the number and type of decisions handed down by the Tribunal in 2013-2014, whether or not those decisions were as a result of appeals lodged in that year or previous years. This is necessary given the time that can often pass between an appeal being lodged, the mediation and other processes that can occur prior to a formal hearing, and a final decision being handed down by the Tribunal.

2. 'Appeals Withdrawn from VCAT' figures are also included in the 'Other' column.

3. 'VCAT confirmed agency decision' includes situations where a case was struck out, or the matter was dismissed.

4. 'Other' includes cases that were withdrawn or settled prior to the VCAT hearing or not yet decided by the Tribunal.

APPENDIX C

EXEMPTIONS CITED

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Accident Compensation Conciliation Service	s.30(1) x 1 s.33(1) x 2 s.35(1)(b) x 1	
Adult Multicultural Education Services	s.33(1) x 1	
Ageing, Minister for	s.33(1) x 2 s.35(1)(b) x 2	
Agriculture and Food Security, Minister for	s.33(1) x 2	
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	s.25A(1) x 1 s.25A(5) x 1 s.30(1) x 2 s.33(1) x 2 s.35(1)(b) x 3	s.35(1)(b) x 1
Ambulance Victoria	s.30(1) x 4 s.32(1) x 1 s.33(1) x 94 s.34(1)(a) x 2 s.34(4)(a) x 6 s.35(1)(a) x 4 s.35(1)(b) x 4	s.34(4)(a) x 1
Assistant Treasurer	s.28(1)(ba) x 1 s.33(1) x 1	s.33(1) x 1 s.35(1)(b) x 1
Attorney-General	s.25A(5) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 2 s.35(1)(b) x 1	
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital, Royal Talbot Rehabilitation Centre)	s.30(1) x 3 s.33(1) x 36 s.33(4) x 22 s.35(1)(a) x 10 s.35(1)(b) x 7 s.24A(1) x 3	
Australian Grand Prix Corporation	s.30(1) x 1 s.33(1) x 1 s.35(1)(a) x 1	s.34(4)(a) x 1
Bairnsdale Regional Health Service	s.25A(1) x 3 s.33(1) x 1 s.33(4) x 2	
Ballarat Health Services	s.33(1) x 19	
Ballarat, City of	s.25A(5) x 4 s.30(1) x 4 s.33(1) x 23 s.34(1)(b) x 2 s.34(4)(a) x 1 s.35(1)(a) x 1 s.38A(1)(a) x 2	
Banyule City Council	s.30(1) x 2 s.33(1) x 1 s.34(1)(b) x 1 s.36(2)(b) x 1	
Bass Coast Shire Council	s.33(1) x 4	
Baw Baw Shire Council	s.25A(5) x 2 s.32(1) x 1 s.33(1) x 6 s.34(1)(b) x 1	
Bayside City Council	s.38A(1)(a) x 1	

AGENCY	INITIAL DECISIONS [ACT PROVISION X NO. OF TIMES CITED]	VCAT APPEALS [ACT PROVISION X NO. OF TIMES CITED]
Beechworth Health Service	s.33(1) x 1	
Benalla Rural City Council	s.33(1) x 2	
Bendigo Health Care Group	s.33(1) x 1 s.35(1)(b) x 10	
Bendigo TAFE	s.35(1)(a) x 1	
Boroondara, City of	s.25A(5) x 1 s.30(1) x 2 s.33(1) x 28 s.33(6) x 1 s.34(1)(b) x 1 s.38 x 1 s.36(2)(a) x 1	
Brimbank City Council	s.33(1) x 9	
Calvary Health Care Bethlehem	s.33(1) x 1	
Campaspe Shire Council	s.30(1) x 2 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 4	
Cancer Council Victoria	s.30(1) x 1 s.33(1) x 1 s.34(4)(b) x 1	
Casey, City of	s.30(1) x 9 s.32(1) x 2 s.33(1) x 8 s.34(1)(b) x 1 s.35(1)(a) x 1	
CenITex		s.33(4) x 1
Chisholm Institute	s.25A(5) x 1 s.34(1)(b) x 1	
City West Water Corporation	s.32(1) x 3 s.33(1) x 18 s.34(1)(a) x 2	
Colac Otway Shire	s.33(1) x 2	s.33(1) x 1
Coliban Region Water Corporation	s.30(1) x 1	
Community Services, Minister for	s.33(1) x 5	
Corangamite Shire	s.31(1)(a) x 1 s.31(1)(b) x 1 s.31(1)(c) x 1 s.33(1) x 1 s.35(1)(a) x 1	
Corrections, Minister for	s.33(1) x 2 s.35(1)(b) x 1	
Country Fire Authority	s.25A(1) x 6 s.28(1)(b) x 1 s.28(1)(ba) x 1 s.30(1) x 3 s.31(1)(a) x 2 s.32(1) x 2 s.33(1) x 35 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(a) x 2 s.35(1)(b) x 1	
Darebin, City of	s.33(1) x 9 s.35(1)(a) x 2	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Deakin University	s.25A(1) x 2 s.30(1) x 1 s.32(1) x 2 s.33(1) x 3 s.35(1)(b) x 1	
East Gippsland Shire Council	s.30(1) x 5 s.33(1) x 15 s.34(1)(a) x 2 s.34(4)(a) x 2 s.38A(1)(a) x 1	
East Grampians Health Service	s.33(1) x 1 s.24(1) x 2	
Eastern Health (includes Angliss Hospital, Box Hill Hospital, Healesville and District Hospital, Maroondah Hospital, The Peter James Centre, Wantirna Health, Yarra Ranges Health)	s.30(1) x 13 s.31(1)(a) x 2 s.31(1)(c) x 1 s.32(1) x 5 s.33(1) x 305 s.35(1)(b) x 143 s.38 x 13	
Education and Early Childhood Development, Department of	s.25A(1) x 8 s.25A(5) x 1 s.28(1)(a) x 1 s.28(1)(b) x 3 s.28(1)(ba) x 1 s.28(1)(c) x 1 s.28(1)(d) x 1 s.29(a) x 3 s.30(1) x 42 s.31(1)(a) x 1 s.31(1)(c) x 2 s.32(1) x 10 s.33(1) x 91 s.34(1)(a) x 1 s.34(1)(b) x 4 s.35(1)(a) x 2 s.35(1)(b) x 24 s.38 x 3 s.24A(1) x 1	
Education, Minister for	s.30(1) x 1 s.33(1) x 1	
Emergency Services Superannuation Board (t/a ESSSuper)	s.30(1) x 13 s.33(1) x 3	
Emergency Services Telecommunications Authority	s.30(1) x 3	
Energy Safe Victoria	s.25A(1) x 1 s.29A x 1 s.30(1) x 3 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 3 s.35(1)(b) x 1	
Environment and Climate Change, Minister for	s.33(1) x 2	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Environment and Primary Industries, Department of	s.25A(1) x 1 s.25A(5) x 3 s.28(1)(b) x 1 s.28(1)(ba) x 2 s.28(1)(c) x 2 s.28(1)(d) x 1 s.30(1) x 38 s.31(1)(a) x 3 s.31(1)(c) x 3 s.31(1)(d) x 3 s.31(1)(e) x 1 s.32(1) x 7 s.33(1) x 40 s.34(1)(b) x 7 s.34(4)(a) x 2 s.35(1)(a) x 1 s.35(1)(b) x 7 s.38 x 2	
Environment Protection Authority	s.29(b) x 1 s.30(1) x 12 s.31(1)(a) x 5 s.31(1)(b) x 1 s.31(1)(d) x 1 s.32(1) x 3 s.33(1) x 52 s.34(1)(b) x 5 s.35(1)(a) x 2 s.35(1)(b) x 1 s.38 x 1	s.31(1)(a) x 1 s.33(1) x 1
Falls Creek Alpine Resort Management Board	s.30(1) x 1 s.33(1) x 1 s.35(1)(b) x 1	
Federation University Australia	s.30(1) x 1 s.33(1) x 1 s.34(1)(a) x 1 s.35(1)(a) x 1	
Finance, Minister for	s.28(1)(b) x 1	
Fire Services Commissioner Victoria	s.30(1) x 2 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 1 s.34(4)(b) x 1	
Frankston City Council	s.30(1) x 1 s.32(1) x 1 s.33(1) x 4 s.34(4)(a) x 2 s.35(1)(b) x 3	
Gannawarra Shire Council	s.33(1) x 1	
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	s.33(1) x 1 s.33(6) x 1	
Gippsland Southern Health Service	s.31(1)(b) x 1	
Glen Eira City Council	s.25A(5) x 2 s.30(1) x 1 s.32(1) x 1 s.33(1) x 17 s.38 x 1	
Glenelg Shire Council	s.33(1) x 1	
Golden Plains Shire Council	s.30(1) x 1 s.32(1) x 1 s.33(1) x 6 s.34(1)(a) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Goulburn Broken Catchment Management Authority	s.30(1) x 1 s.33(1) x 1	
Goulburn-Murray Rural Water Corporation	s.30(1) x 2 s.32(1) x 4 s.33(1) x 3 s.34(1)(b) x 1	
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	s.33(1) x 1	
Greater Bendigo, City of	s.30(1) x 1 s.31(1)(a) x 2 s.33(1) x 6 s.34(1)(b) x 1 s.36(1)(b) x 1 s.38A(1)(b) x 1	
Greater Dandenong, City of	s.30(1) x 4 s.31(1)(a) x 2 s.31(1)(c) x 2 s.32(1) x 4 s.33(1) x 10 s.34(1)(a) x 1 s.34(1)(b) x 1 s.35(1)(b) x 3 s.38 x 1	
Greater Geelong, City of	s.25A(1) x 2 s.30(1) x 1 s.32(1) x 2 s.33(1) x 1 s.35(1)(b) x 3 s.38A(1)(b) x 1 s.36(2)(b) x 1	
Greater Metropolitan Cemeteries Trust	s.32(1) x 1 s.33(1) x 1	
Greyhound Racing Victoria	s.33(1) x 1 s.35(1)(b) x 1	
Health Services Commissioner	s.35(1)(b) x 1 s.38 x 1	
Health, Department of	s.28(1)(a) x 1 s.28(1)(b) x 4 s.28(1)(ba) x 5 s.28(1)(c) x 2 s.29(a) x 1 s.29(b) x 1 s.30(1) x 38 s.31(1)(a) x 5 s.31(1)(c) x 2 s.32(1) x 3 s.33(1) x 124 s.34(1)(b) x 8 s.34(4)(a) x 14 s.35(1)(a) x 1 s.35(1)(b) x 35 s.38 x 2	s.28(1)(b) x 1 s.28(1)(ba) x 1 s.28(1)(c) x 1 s.30(1) x 3 s.33(1) x 2 s.35(1)(b) x 2
Health, Minister for	s.29(a) x 1 s.29(b) x 1 s.30(1) x 1 s.33(1) x 1 s.34(4)(a) x 1 s.35(1)(b) x 2	
Hepburn Shire Council	s.25A(5) x 1 s.33(1) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Heritage Council of Victoria	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1	
Hobsons Bay City Council	s.30(1) x 2 s.31(1)(a) x 1 s.33(1) x 6 s.35(1)(b) x 1	
Horsham Rural City Council	s.33(1) x 1	
Housing, Minister for	s.30(1) x 1 s.33(1) x 2	
Human Services, Department of	s.28(1)(b) x 2 s.28(1)(ba) x 3 s.28(1)(d) x 1 s.29(b) x 2 s.30(1) x 74 s.31(1)(a) x 9 s.31(1)(b) x 3 s.31(1)(c) x 232 s.31(1)(d) x 1 s.32(1) x 8 s.33(1) x 671 s.34(1)(b) x 7 s.34(4)(a) x 7 s.35(1)(b) x 295 s.38 x 225	s.28(1)(ba) x 2 s.28(1)(d) x 1 s.30(1) x 2 s.31(1)(a) x 1 s.31(1)(c) x 1 s.32(1) x 1 s.33(1) x 2 s.34(1)(b) x 1 s.35(1)(b) x 1
Hume City Council	s.25A(5) x 1 s.30(1) x 3 s.31(1)(d) x 3 s.32(1) x 1 s.33(1) x 16 s.34(1)(b) x 9 s.35(1)(b) x 2	
Indigo Shire Council	s.33(1) x 1	
Justice, Department of	s.25A(1) x 29 s.25A(5) x 34 s.28(1)(b) x 1 s.28(1)(ba) x 1 s.28(1)(c) x 1 s.28(1)(d) x 3 s.29(a) x 2 s.29(b) x 3 s.30(1) x 91 s.31(1)(a) x 140 s.31(1)(b) x 6 s.31(1)(c) x 15 s.31(1)(d) x 64 s.31(1)(e) x 16 s.31(3) x 1 s.32(1) x 9 s.33(1) x 513 s.33(6) x 5 s.34(1)(a) x 2 s.34(1)(b) x 12 s.34(4)(a) x 2 s.35(1)(a) x 8 s.35(1)(b) x 39 s.38 x 333	s.31(1)(a) x 1 s.31(1)(d) x 1
Kingston City Council	s.32(1) x 1 s.33(1) x 15 s.34(1)(a) x 2 s.35(1)(b) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Knox City Council	s.25A(1) x 2 s.30(1) x 1 s.33(1) x 12 s.34(1)(b) x 1	
Kyneton District Health Service	s.33(1) x 1	
La Trobe University	s.30(1) x 1 s.33(1) x 5 s.35(1)(a) x 2	
Latrobe City Council	s.25A(5) x 2 s.33(1) x 2 s.38A(1)(a) x 1	
Latrobe Regional Hospital	s.31(1)(c) x 1	
Legal Services Board	s.30(1) x 3 s.32(1) x 2 s.33(1) x 2 s.38 x 4	
Legal Services Commissioner	s.25A(5) x 2 s.30(1) x 10 s.32(1) x 9 s.33(1) x 11 s.35(1)(b) x 1 s.38 x 11	
Linking Melbourne Authority	s.25A(1) x 7 s.28(1)(b) x 4 s.28(1)(c) x 2 s.28(1)(d) x 2 s.30(1) x 9 s.32(1) x 3 s.33(1) x 13 s.34(1)(b) x 6 s.34(4)(a) x 7	
Living Victoria, Office of	s.28(1)(c) x 1 s.28(1)(d) x 1 s.30(1) x 2 s.32(1) x 1 s.33(1) x 3	
Local Government, Minister for	s.33(1) x 1	
Lower Murray Water (includes First Mildura Irrigation Trust) (LMW)	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1 s.34(1)(b) x 1	
Macedon Ranges Shire Council	s.30(1) x 1 s.31(1)(b) x 1 s.33(1) x 5 s.34(4)(a) x 1 s.38A(1)(b) x 1 s.36(2)(a) x 1	
Manningham City Council	s.25A(1) x 2 s.30(1) x 1 s.31(1)(a) x 1 s.33(1) x 4 s.35(1)(b) x 1 s.36(2)(b) x 1	
Mansfield Shire Council	s.33(6) x 3 s.34(1)(a) x 1	
Maribyrnong City Council	s.25A(5) x 1 s.32(1) x 1 s.33(1) x 8 s.34(1)(b) x 2 s.35(1)(b) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Maroondah City Council	s.25A(5) x 1 s.31(1)(a) x 3 s.38A(1)(b) x 1	
Melbourne Convention and Exhibition Trust	s.25A(1) x 1 s.30(1) x 1 s.32(1) x 1 s.34(4)(a) x 1	
Melbourne Health (includes Royal Melbourne-Royal Park campus)	s.25A(1) x 1 s.30(1) x 5 s.33(1) x 24 s.34(4)(a) x 1 s.35(1)(b) x 1 s.36(1)(b) x 1 s.24A(1) x 1	
Melbourne Market Authority	s.32(1) x 1 s.34(4)(a) x 1	
Melbourne Water	s.30(1) x 2 s.32(1) x 1 s.33(1) x 3 s.34(1)(a) x 2 s.34(1)(b) x 1	
Melbourne, City of	s.28(1)(d) x 1 s.30(1) x 4 s.32(1) x 2 s.33(1) x 11 s.34(1)(b) x 2 s.34(4)(a) x 1 s.35(1)(b) x 1 s.38A(1)(b) x 1 s.38A(1)(d) x 1 s.38A(1)(e) x 1	
Melton City Council	s.31(1)(a) x 2 s.33(1) x 7 s.38A(1)(a) x 1	
Mental Health, Minister for	s.33(6) x 1	
Mercy Public Hospitals Incorporated (includes Mercy Hospital for Women, Werribee Mercy Hospital, O'Connell Family Centre)	s.25A(1) x 1 s.33(1) x 10	
Merit Protection Boards	s.31(1)(a) x 3 s.33(1) x 4 s.35(1)(b) x 3	
Metropolitan Fire and Emergency Services Board	s.30(1) x 1 s.33(1) x 342 s.34(1)(a) x 1	
Metropolitan Planning Authority	s.30(1) x 1 s.33(1) x 3 s.34(1)(a) x 2	
Mildura Rural City Council	s.30(1) x 2 s.33(1) x 7	
Mitchell Shire Council	s.31(1)(a) x 1 s.31(1)(c) x 1 s.33(1) x 4 s.34(1)(a) x 1 s.34(4)(a) x 1 s.35(1)(b) x 1	
Moira Shire Council	s.33(1) x 3	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Monash Health	s.25A(1) x 1 s.30(1) x 3 s.32(1) x 1 s.33(1) x 155 s.33(4) x 2 s.35(1)(a) x 5 s.35(1)(b) x 36 s.38 x 9	
Monash University	s.25A(1) x 1 s.30(1) x 4 s.33(1) x 3 s.33(4) x 1 s.34(4)(a) x 2	
Monash, City of	s.34(1)(a) x 1 s.38A(1)(a) x 1	
Moonee Valley City Council	s.25A(1) x 1 s.30(1) x 2 s.33(1) x 26 s.33(6) x 1 s.34(1)(b) x 1 s.35(1)(b) x 3	
Moorabool Shire Council	s.30(1) x 1 s.32(1) x 1 s.33(1) x 4 s.35(1)(b) x 2	
Moreland City Council	s.25A(1) x 1 s.30(1) x 1 s.33(1) x 25 s.34(1)(a) x 11 s.35(1)(a) x 1	
Mornington Peninsula Shire	s.30(1) x 17 s.31(1)(a) x 1 s.31(1)(b) x 1 s.31(1)(c) x 1 s.31(1)(d) x 1 s.31(1)(e) x 1 s.32(1) x 2 s.33(1) x 33 s.34(1)(a) x 7 s.34(1)(b) x 3 s.34(4)(a) x 3 s.35(1)(b) x 6 s.38 x 2 s.38A(1)(a) x 1 s.38A(1)(e) x 1 s.36(2)(b) x 1	
Mount Alexander Shire Council	s.33(1) x 2	
Moyne Health Services	s.33(6) x 1	
Moyne Shire Council	s.30(1) x 2 s.31(1)(a) x 1 s.31(1)(b) x 1 s.31(1)(c) x 1 s.33(1) x 3 s.35(1)(b) x 1	
Murrindindi Shire Council	s.30(1) x 1 s.33(1) x 9 s.34(1)(a) x 1 s.35(1)(a) x 3	s.25A(1) x 1 s.30(1) x 1 s.34(1)(a) x 1
Museum Victoria	s.30(1) x 1 s.34(1)(b) x 1 s.34(4)(a) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
National Gallery of Victoria	s.30(1) x 1 s.33(1) x 2 s.34(4)(a) x 2	
Nillumbik Shire Council	s.30(1) x 1 s.33(1) x 2	
North East Catchment Management Authority	s.30(1) x 1 s.33(1) x 1	
Northern Grampians Shire Council	s.33(1) x 1	
Northern Health (includes Bundoora Extended Care, Broadmeadows Health Service, Craigieburn Health Service and The Northern Hospital)	s.33(1) x 21 s.33(4) x 2 s.35(1)(a) x 13	
Orbost Regional Health	s.33(1) x 1	
Parks Victoria	s.30(1) x 3 s.32(1) x 1 s.33(1) x 3 s.34(1)(b) x 2 s.34(4)(a) x 2	
Peninsula Health	s.30(1) x 1 s.33(1) x 49 s.34(4)(a) x 37 s.35(1)(b) x 17	
Places Victoria	s.25A(1) x 3 s.30(1) x 1 s.32(1) x 1 s.33(1) x 3 s.34(1)(b) x 2 s.35(1)(b) x 1	
Planning, Minister for	s.25A(1) x 1 s.33(1) x 2	
Police and Emergency Services, Minister for	s.33(1) x 1 s.35(1)(b) x 1	
Port Phillip, City of	s.25A(5) x 1 s.29A x 1 s.30(1) x 4 s.31(1)(a) x 1 s.31(1)(c) x 1 s.31(1)(d) x 1 s.32(1) x 1 s.33(1) x 16 s.34(1)(b) x 4 s.34(4)(a) x 2 s.35(1)(b) x 3	
Premier and Cabinet, Department of (includes Victorian Council of the Arts)	s.25A(1) x 6 s.28(1)(b) x 3 s.28(1)(ba) x 3 s.28(1)(c) x 3 s.28(1)(d) x 8 s.29(a) x 1 s.30(1) x 15 s.32(1) x 1 s.33(1) x 26 s.34(1)(b) x 8 s.34(4)(a) x 7	
Premier of Victoria	s.29(b) x 1 s.30(1) x 1 s.32(1) x 1 s.33(1) x 6 s.34(1)(b) x 2 s.38 x 1	
PrimeSafe	s.38 x 3	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Public Prosecutions, Office of	s.30(1) x 1 s.32(1) x 2 s.33(1) x 17 s.35(1)(b) x 6 s.38 x 1	
Public Transport Development Authority t/a Public Transport Victoria	s.28(1)(b) x 10 s.28(1)(ba) x 1 s.28(1)(c) x 7 s.28(1)(d) x 7 s.29A x 3 s.30(1) x 23 s.32(1) x 2 s.33(1) x 38 s.34(1)(b) x 8 s.34(4)(a) x 18 s.35(1)(b) x 1	
Public Transport, Minister for	s.33(1) x 2	
Pyrenees Shire Council	s.33(1) x 1	
Queen Elizabeth Centre	s.31(1)(c) x 2	
Racing Victoria Limited	s.34(4)(a) x 1	
Regional and Rural Development, Minister for	s.34(1)(b) x 1	
Regional Rail Link Authority	s.28(1)(b) x 1 s.28(1)(ba) x 1 s.33(1) x 1 s.34(4)(a) x 1 s.24(1) x 1	
RMIT University	s.25A(5) x 2 s.30(1) x 1 s.33(1) x 5 s.33(6) x 2 s.35(1)(b) x 1	
Roads Corporation, The t/a VicRoads	s.28(1)(b) x 3 s.30(1) x 7 s.31(1)(a) x 2 s.31(1)(d) x 1 s.32(1) x 3 s.33(1) x 300 s.34(1)(a) x 4 s.34(1)(b) x 3 s.35(1)(b) x 29 s.38 x 222	
Royal Botanic Gardens Board	s.28(1)(b) x 1 s.28(1)(ba) x 1 s.28(1)(c) x 1 s.30(1) x 1 s.34(1)(a) x 1 s.34(1)(b) x 1	
Royal Children's Hospital, The	s.25A(1) x 1 s.33(1) x 122 s.35(1)(a) x 27	
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	s.33(1) x 6 s.34(1)(b) x 1	
Royal Victorian Eye and Ear Hospital, The	s.35(1)(a) x 1	
Royal Women's Hospital, The	s.25A(5) x 2 s.33(7) x 1	
South East Water	s.34(1)(a) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
South West Healthcare	s.33(1) x 1 s.34(4)(a) x 1 s.35(1)(a) x 15 s.24A(1) x 1	
Sport and Recreation, Minister for	s.33(1) x 2	
St Vincent's Health (includes St Vincent's Hospital, St George's Hospital, Caritas Christi)	s.33(1) x 17 s.33(4) x 5 s.35(1)(a) x 42	
State Development, Business and Innovation, Department of (includes Small Business Commissioner)	s.25A(1) x 7 s.28(1)(b) x 2 s.28(1)(ba) x 3 s.28(1)(d) x 7 s.29(a) x 3 s.29A x 3 s.30(1) x 17 s.33(1) x 40 s.34(1)(b) x 18 s.34(4)(a) x 10 s.35(1)(b) x 7 s.24(1) x 1	
State Electricity Commission of Victoria	s.32(1) x 2 s.33(1) x 4	
State Revenue Office	s.30(1) x 3 s.31(1)(d) x 1 s.32(1) x 1 s.33(1) x 2 s.35(1)(a) x 1 s.35(1)(b) x 1 s.38 x 2	
Stonnington, City of	s.31(1)(a) x 2 s.31(1)(c) x 3 s.32(1) x 2 s.33(1) x 7 s.34(1)(b) x 1 s.38A(1)(a) x 1	
Strathbogje Shire Council	s.33(1) x 6 s.38A(1)(a) x 1 s.36(2)(a) x 1	
Surf Coast Shire Council	s.25A(1) x 1 s.32(1) x 1 s.33(1) x 4	
Swan Hill Rural City Council	s.30(1) x 1 s.33(1) x 4 s.34(1)(b) x 1 s.35(1)(b) x 1	
Swinburne University of Technology	s.30(1) x 1 s.35(1)(a) x 1	
Taxi Services Commission	s.25A(1) x 1 s.31(1)(a) x 1 s.32(1) x 1 s.33(1) x 12 s.38 x 3	
Transport Accident Commission	s.30(1) x 1022 s.32(1) x 477 s.33(1) x 85 s.35(1)(a) x 2 s.38 x 589	s.33(1) x 1

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Transport Safety Victoria	s.30(1) x 3 s.31(1)(a) x 2 s.31(1)(b) x 1 s.32(1) x 1 s.33(1) x 5 s.34(1)(b) x 1 s.35(1)(b) x 2 s.38 x 1	
Transport, Planning and Local Infrastructure, Department of	s.25A(1) x 7 s.28(1)(b) x 9 s.28(1)(ba) x 8 s.28(1)(c) x 6 s.28(1)(d) x 14 s.29(b) x 2 s.29A x 1 s.30(1) x 36 s.31(1)(a) x 3 s.31(1)(b) x 2 s.31(1)(c) x 3 s.31(1)(d) x 1 s.32(1) x 12 s.33(1) x 57 s.34(1)(b) x 7 s.34(4)(a) x 11 s.34(4)(b) x 1 s.35(1)(b) x 5 s.36(1)(a) x 2 s.36(1)(b) x 1 s.38 x 1 s.38A(1)(b) x 1 s.38A(1)(d) x 1 s.38A(1)(e) x 1	s.30(1) x 1 s.32(1) x 1
Treasurer	s.33(1) x 2	
Treasury and Finance, Department of	s.25A(1) x 2 s.28(1)(b) x 11 s.28(1)(ba) x 19 s.28(1)(c) x 16 s.28(1)(d) x 20 s.29(a) x 1 s.30(1) x 23 s.31(1)(a) x 1 s.32(1) x 5 s.33(1) x 31 s.34(1)(b) x 6 s.34(4)(a) x 10 s.35(1)(b) x 2 s.36(1)(a) x 4 s.36(1)(b) x 1 s.38 x 3	
University of Melbourne, The	s.30(1) x 6 s.32(1) x 4 s.33(1) x 2 s.34(1)(a) x 1 s.34(1)(b) x 2 s.34(4)(a) x 3 s.35(1)(a) x 1 s.35(1)(b) x 4	
V/Line Corporation	s.28(1)(ba) x 1 s.30(1) x 2 s.31(1)(a) x 1 s.33(1) x 4 s.34(1)(b) x 2 s.35(1)(b) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Veterinary Practitioners Registration Board of Victoria	s.30(1) x 1 s.35(1)(b) x 1	
VicForests	s.25A(1) x 3 s.32(1) x 1 s.33(1) x 1 s.34(1)(b) x 3 s.34(4)(a) x 3	
Victoria Legal Aid	s.30(1) x 1 s.33(1) x 2 s.38 x 6	
Victoria Police	s.25A(1) x 12 s.25A(5) x 27 s.28(1)(b) x 1 s.28(1)(d) x 1 s.29(a) x 2 s.29(b) x 2 s.29A x 2 s.30(1) x 171 s.31(1)(a) x 210 s.31(1)(b) x 106 s.31(1)(c) x 1 s.31(1)(d) x 63 s.31(1)(e) x 8 s.31(3) x 9 s.32(1) x 8 s.33(1) x 1552 s.33(6) x 7 s.34(1)(b) x 1 s.34(4)(c) x 1 s.35(1)(b) x 109 s.36(1)(b) x 2 s.38 x 82 s.24A(1) x 1	s.25A(1) x 1 s.25A(5) x 1 s.30(1) x 3 s.31(1)(a) x 3 s.31(1)(b) x 1 s.31(1)(c) x 1 s.31(1)(d) x 4 s.31(1)(e) x 1 s.33(1) x 7 s.34(4)(c) x 1 s.35(1)(b) x 3
Victoria State Emergency Service	s.28(1)(ba) x 1 s.30(1) x 1 s.32(1) x 2 s.33(1) x 2 s.35(1)(a) x 1 s.35(1)(b) x 1 s.38 x 1	
Victoria University	s.30(1) x 3 s.33(1) x 5 s.35(1)(b) x 3	
Victorian Aboriginal Heritage Council	s.33(1) x 1 s.34(1)(a) x 1 s.34(1)(b) x 1 s.35(1)(a) x 1 s.35(1)(b) x 1	
Victorian Building Authority	s.25A(5) x 7 s.30(1) x 15 s.32(1) x 5 s.33(1) x 51 s.33(6) x 2 s.34(1)(b) x 1 s.35(1)(b) x 19	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
Victorian Commission for Gambling and Liquor Regulation	s.25A(1) x 2 s.30(1) x 3 s.31(1)(a) x 2 s.31(1)(d) x 2 s.32(1) x 3 s.33(1) x 8 s.34(1)(a) x 1 s.34(1)(b) x 1 s.35(1)(a) x 3 s.38 x 3	
Victorian Equal Opportunity & Human Rights Commission	s.30(1) x 5 s.35(1)(a) x 1 s.35(1)(b) x 1 s.38 x 6	
Victorian Government Solicitor	s.30(1) x 2 s.32(1) x 1 s.33(1) x 2 s.35(1)(b) x 2	
Victorian Institute of Forensic Mental Health	s.31(1)(a) x 2 s.33(1) x 12 s.33(4) x 2 s.35(1)(a) x 5	
Victorian Institute of Teaching	s.30(1) x 1 s.32(1) x 1 s.33(1) x 2 s.35(1)(b) x 2	
Victorian Managed Insurance Authority	s.28(1)(a) x 1 s.29A x 2 s.30(1) x 5 s.32(1) x 4 s.33(1) x 2 s.34(1)(a) x 5 s.35(1)(b) x 3 s.36(1)(b) x 2	
Victorian Multicultural Commission	s.30(1) x 2 s.33(1) x 4 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(b) x 1	
Victorian Privacy Commissioner, Office of the	s.30(1) x 2 s.35(1)(b) x 2 s.38 x 2	
Victorian Registration and Qualifications Authority	s.30(1) x 7 s.32(1) x 2 s.33(1) x 4 s.34(1)(b) x 1 s.34(4)(a) x 1 s.35(1)(b) x 3	
Victorian Workcover Authority t/a WorkSafe Victoria	s.25A(1) x 1 s.30(1) x 22 s.31(1)(a) x 9 s.31(1)(b) x 22 s.32(1) x 93 s.33(1) x 552 s.34(1)(a) x 1 s.35(1)(b) x 38 s.38 x 2	s.33(1) x 1
Wangaratta, Rural City of	s.33(1) x 3	
Warrnambool City Council	s.33(1) x 1	
Wellington Shire Council	s.33(1) x 5 s.34(1)(b) x 1	

AGENCY	INITIAL DECISIONS (ACT PROVISION X NO. OF TIMES CITED)	VCAT APPEALS (ACT PROVISION X NO. OF TIMES CITED)
West Gippsland Healthcare Group	s.25A(1) x 1 s.33(1) x 1	
Western Health (includes Williamstown Hospital, Sunshine Hospital, Western Hospital, Sunbury Day Hospital)	s.34(1)(a) x 1 s.35(1)(a) x 1 s.35(1)(b) x 1 s.24A(1) x 1	
Western Region Water Corporation	s.32(1) x 1	
Whitehorse, City of	s.33(1) x 1	
Whittlesea City Council	s.30(1) x 1 s.32(1) x 1 s.33(1) x 1	
Wyndham City Council	s.30(1) x 1 s.33(1) x 23 s.34(1)(a) x 1 s.34(4)(a) x 3 s.35(1)(b) x 2	
Yarra City Council	s.30(1) x 5 s.32(1) x 5 s.33(1) x 45 s.38A(1)(a) x 2	
Yarra Ranges Shire Council	s.30(1) x 2 s.31(1)(a) x 1 s.31(1)(b) x 1 s.33(1) x 10 s.34(1)(b) x 3 s.35(1)(a) x 1	
Yarra Valley Water Corporation	s.33(1) x 6	
Youth Affairs, Minister for	s.33(1) x 1	
Zoological Parks and Gardens Board	s.33(1) x 2	

APPENDIX D

NAMES AND TITLES OF DECISION MAKERS

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Accident Compensation Conciliation Service	Maurice Cruz (Business Manager) [0-2-0]
Adult Multicultural Education Services	Peter Thomas (FOI Manager) [0-1-0]
Ageing, Minister for	Brett Barton (Chief of Staff) [0-1-1]
Agriculture and Food Security, Minister for	Luke O'Sullivan (Chief of Staff) [0-2-0]
Albury Wodonga Health	Andrea Ross (Health Information Manager) [133-0-0] Glenn Davies (Director of Medical Services) [2-0-0] Peter Collicot (Executive Mental Health Services) [23-0-0]
Alexandra District Hospital	Jo Anne Cavill (Chief Executive Officer) [28-0-0]
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	A/Prof Peter Hunter (Director, Rehabilitation Aged & Community Care) [41-0-0] A/Prof Simon Stafrace (Director Alfred Psychiatry) [96-2-0] A/Prof Stephen Macfarlane (Director Aged Psychiatry) [4-1-0] Diana Battaglia (Manager Legal Support Services) [7-3-3] Dr Cate Kelly (Director of Medical Services) [84-0-0] Dr Lee Hamley (Executive Director Medical Services) [2382-0-0]
Alpine Health	Lyndon Seys (Chief Executive Officer) [15-0-0]
Alpine Shire Council	Wendy Fisher (Records Coordinator) [5-0-0]
Ambulance Victoria	Craig Boss (Records Administrator) [6-2-0] Greg Sassella (Chief Executive Officer) [0-0-1] Karen George (Records & FOI Officer) [554-44-8] Ian Mounsey (Records & FOI Team Leader) [8-4-10] Simon Kim (Records Management & Systems Coordinator) [84-1-0] Maryann Borys (FOI Administrative Officer) [151-24-1] Karen Shaw (FOI Administrative Officer (Temp)) [388-1-0] Leanne Lewis (FOI Administrative Officer (Acting)) [11-4-0]
Ararat Rural City Council	Alistair Rowe (FOI & Information Privacy Manager) [4-0-0]
Architects Registration Board of Victoria	Amy Ryan (FOI Officer) [1-0-0]
Arts, Minister for the (includes Office of the Minister for Consumer Affairs, Office of the Minister for Women's Affairs)	Judy Lachele (FOI Officer) [1-0-0]
Assistant Treasurer	Georgette Apostolopoulos (Senior Adviser) [0-0-1] Brian Fitzpatrick (Chief of Staff) [1-1-0]
Attorney-General	Kathy Maikousis (Manager, FOI Requests) [0-2-1]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital, Royal Talbot Rehabilitation Centre)	Anna Louise Martin (Psychiatrist) [0-1-0] Anya Brown (Psychiatrist) [2-0-0] Arthur Velakoulis (Psychiatrist) [12-2-0] Christine Jackson (Consultant Psychiatrist) [0-1-0] David Kruse (Psychiatrist) [2-0-0] David Noble (Manager NECATS) [4-4-0] David Weintrob (Neuropsychologist) [1-0-0] Ed Theologis (Clinical Director BDP) [2-0-0] Elizabeth Dent (Clinical Lead PTRS) [1-0-0] Fred Rossi (Psychologist) [2-0-0] Geoff Thompson (Psychiatrist) [1-0-0] Hanna Cheng (Psychiatrist) [0-1-0] Jeffrey Daniel (Manager GHMH) [2-0-0] Jennifer Erickson (Clinical Psychologist) [0-1-0] John Wardell (Psychiatrist) [9-2-0] Joy Quek (Psychiatrist) [4-1-0] Lanny Bochslar (Psychiatrist) [1-1-0] Lesley Matthews (Psychiatrist) [2-0-0] Lynley Gervasoni (Registered Psychiatric Nurse) [0-1-0] Mardi Stephens (FOI Reviewer) [12-3-0] Marie Ellis (FOI Reviewer) [4-2-3] Marina Nasso (Manager NECCS) [1-1-0] Maryam Dar (Psychiatrist) [4-5-0] Michael Saling (Director Clinical Neuropsychology) [2-0-0] Nicole Murray (Registered Psychiatric Nurse) [0-1-0] Peter Chen (Psychiatrist) [1-0-0] Suzanne Redston (Psychiatrist) [10-2-0] Tony Chan (FOI Reviewer) [889-24-0] Timothy Rolfe (Clinical Director NEAMHS) [0-1-0] Toni Young (FOI Reviewer) [3-0-0] Victoria Harpwood (Psychiatrist) [4-0-0] Neville Baker (A/Manager CAT) [1-0-0] Sue Wells (Manager CAMHS INECOT) [0-1-0]
Australian Grand Prix Corporation	Jaci Langford (FOI Officer) [0-1-0]
Bairnsdale Regional Health Service	Dr Ka Chun Tse (Director of Medical Services) [5-4-0] Juliette Wenn (Health Information Manager) [114-1-1]
Ballarat Health Services	Abdul Kalid (Director of Medical Services) [61-0-0] Andrew Rowe (Chief Executive Officer) [1-0-0] Linda Danvers (Deputy Director of Medical Services) [409-16-0] Pauline Basillio (Health Information Manager) [8-2-1]
Ballarat, City of	Jennifer Brophy (FOI Officer) [5-18-4] Anthony Schinck (Chief Executive Officer) [0-3-1]
Banyule City Council	Emily Outlaw (FOI Officer) [4-3-1]
Barwon Health, The Geelong Hospital	Susan Bell (FOI Officer) [20-0-0] Fiona Nelson (Medico Legal Manager) [97-0-0] A/Prof Richard Harvey (Clinical Director Mental Health Drugs & Alcohol Services) [107-0-0] Dr Paul Mestitz (Senior Medical Specialist) [803-0-0]
Barwon Region Water Corporation	Paul Rawson (FOI Officer) [3-0-0]
Bass Coast Regional Health	Karen Davison (Health Information Manager) [102-0-0] Rick Lowen (Director of Medical Services) [2-0-0]
Bass Coast Shire Council	Kristy Matthies (Records Coordinator) [2-4-0]
Baw Baw Shire Council	Vicki Halliday (FOI Officer) [2-5-0] Robyn D'Arcy (Records Coordinator) [0-1-0]
Bayside City Council	Terry Callant (FOI & Information Privacy Manager) [27-1-0]
Beaufort and Skipton Health Service	Trevor Adem (Chief Executive Officer) [2-0-0]
Beechworth Health Service	Cameron Butler (Chief Executive Officer) [1-0-1]
Benalla Health	Andrew Freeman (Chief Executive Officer) [22-0-0]
Benalla Rural City Council	Honnie Lowe (FOI Officer) [2-2-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Bendigo Health Care Group	A/Prof Phil Tune (Director of Medical Services) [24-3-0] Carol Palmington (FOI Officer) [299-8-0] Kelly Stansall (FOI Officer) [33-0-0] Kersten Webster (FOI Officer) [9-0-0]
Bendigo TAFE	Peter Coyne (Chief Executive Officer) [1-0-1]
Boort District Health	Judy Keath (FOI Manager) [1-0-0]
Boroondara, City of	Kirstin Ritchie (A/Governance Projects Officer) [2-15-1] Andrew Dowling (Coordinator Governance) [0-5-0] Seth Corbett (A/Governance Projects Officer) [0-11-1]
Borough of Queenscliff	Kerrie Weippert-Rowe (FOI & Information Privacy Manager) [2-0-0]
Brimbank City Council	Mate Klisanin (FOI Officer) [6-9-0]
Buloke Shire Council	Paul Younis (A/Chief Executive Officer) [1-0-0]
Calvary Health Care Bethlehem	Dr Jane Fischer (Chief Executive Officer) [26-0-1]
Campaspe Shire Council	Ken Kidd (Governance Manager) [0-4-0]
Cancer Council Victoria	Priscilla Hinds (COO) [0-0-2]
Cardinia Shire Council	Doug Evans (Manager Governance) [22-0-0]
Casey, City of	Rhys Matulis (FOI Officer) [14-7-0] Cathy Kay (Records Coordinator) [2-2-3] Rob Pedder (FOI & Information Privacy Manager) [0-1-0]
Casterton Memorial Hospital	Owen Stephens (Chief Executive Officer) [5-0-0]
Castlemaine Health	Ian Fisher (Chief Executive Officer) [22-0-0]
Central Gippsland Health Service	Dr Frank Evans (Chief Executive Officer) [74-0-0]
Central Goldfields Shire Council	Marita Turner (FOI & Information Privacy Manager) [2-0-0]
Central Highlands Region Water Corporation	Hayley Harris (FOI Officer) [2-0-0]
Chisholm Institute	Colin Sutherland (Records Coordinator) [0-1-1]
City West Water Corporation	Andrew Jessop (Manager Corporate Administration) [2-18-0]
Cobram District Health	Craig De Lacy (Chief Executive Officer) [25-0-0]
Cohuna District Hospital	Anne Graham (Records Coordinator) [11-0-0]
Colac Area Health	Keith Kolodziej (Medical Officer) [2-0-0] Ed Davis (Director of Medical Services) [30-0-0]
Colac Otway Shire	Colin Hayman (FOI Officer) [3-2-0]
Coliban Region Water Corporation	Andrew Cooney (Corporate Secretary) [1-1-0]
Community Services, Minister for	Ben Harris (Chief of Staff) [0-5-0]
Corangamite Shire	Andrew Mason (Chief Executive Officer) [0-1-0] John Van Nieuwkerk (FOI Officer) [5-0-0]
Corrections, Minister for	Kathy Maikousis (Manager, FOI Requests) [0-2-0]
Country Fire Authority	Monica Barnes (Manager FOI, Privacy & Appeals) [9-39-9]
Darebin, City of	Peter Naumov (Records Coordinator) [12-8-2]
Deakin University	Sandra Mussett (FOI Officer) [2-4-3]
Dental Health Services Victoria	Edward Howarth (Manager Audit Risk & Compliance) [123-0-0]
Disability Services Commissioner	Jo-Anne Mazzeo (FOI Officer) [1-0-0]
Djerriwarrh Health Services	Angela Mayhew (Health Information Manager) [133-0-0]
East Gippsland Shire Council	Graeme Hill (FOI Officer) [0-9-0] Amanda Rigoni (FOI Officer) [1-6-0]
East Grampians Health Service	Catriona Byrne (Health Information Manager) [61-0-3]
East Wimmera Health Service	Kathy Huett (Chief Executive Officer) [5-0-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Eastern Health (includes Angliss Hospital, Box Hill Hospital, Healesville and District Hospital, Maroondah Hospital, The Peter James Centre, Wantirna Health, Yarra Ranges Health)	Maree Wilson (FOI Officer) [179-117-2] Peter Hutchinson (Executive Director Finance Information Services) [8-0-0] Sally-Anne Mckinney (FOI Manager) [38-30-1] Erin Chapman (FOI Officer) [529-205-0]
Echuca Regional Health	J Phyland (FOI Manager) [26-0-0] T Cartledge (FOI Manager) [69-0-0]
Edenhope & District Memorial Hospital	Emma Kealy (Chief Executive Officer) [2-0-0]
Education and Early Childhood Development, Department of	Shirley Thompson, (FOI & Information Privacy Manager) [59-94-20]
Education, Minister for	Darren Brown (Chief of Staff) [0-1-0]
Emergency Services Superannuation Board (t/a ESSSuper)	Ben Taylor (FOI Officer) [7-13-1] Christopher Tay (FOI Manager) [0-0-2]
Emergency Services Telecommunications Authority	Graeme Allison (Corporate Secretary) [2-3-0]
Energy Safe Victoria	Andrew Padanyi (Solicitor Corporate) [18-5-1] Anthony Bottegal (Solicitor) [8-1-0]
Environment and Climate Change, Minister for	John Deller (Chief of Staff) [0-1-0] Scott Samson (Chief of Staff) [0-1-0]
Environment and Primary Industries, Department of	Kim Reeves (Manager, FOI, Privacy and Ombudsman) [5-15-4] Stuart Atkins (FOI Manager) [13-8-5] Veronica Finn (FOI Officer) [7-11-1] Caroline Allen (FOI Officer) [6-14-0] Samantha de Forest (Senior Solicitor, FOI, Privacy and Ombudsman) [0-2-0]
Environment Protection Authority	Louis Whitla (FOI Officer) [4-60-3]
Essential Services Commission	Ron Ben-David (Chairperson) [1-0-0]
Falls Creek Alpine Resort Management Board	Jenni Grace (FOI Officer) [3-0-0] Mark Anderson (FOI Officer) [0-0-1]
Federation University Australia	Adrian Tinetti (Senior Lawyer) [0-2-0]
Finance, Minister for	Paul Denham (Chief of Staff) [0-0-1]
Fire Services Commissioner Victoria	John Schauble (FOI Officer) [0-2-0]
Frankston City Council	Katrina Katelas (Records Coordinator) [3-4-1] Louise Bugiera (FOI Officer) [1-1-0]
Gannawarra Shire Council	Lisa Clue (Manager Governance) [1-1-0]
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	Hayley Johnson (FOI Officer) [2-0-0] Emma Forsyth (FOI Officer) [1-0-1]
Gippsland Ports Committee of Management Incorporated	Stephen Martin (FOI Manager) [2-0-0]
Gippsland Southern Health Service	Sharon Shaw (Health Information Manager) [12-1-0]
Glen Eira City Council	Rachel Kenyon (Coordinator Governance and Compliance) [0-3-0] Diana Vaynrib (Legal Compliance Officer) [0-17-1]
Glenelg Shire Council	Debra Clark (FOI Officer) [1-1-0]
Golden Plains Shire Council	Kim Manley (FOI & Information Privacy Manager) [2-0-0] Karen Crawford (FOI Officer) [3-7-0]
Goulburn Broken Catchment Management Authority	Stan Gibney (FOI Officer) [0-1-0]
Goulburn Valley Health (includes Yea and District Memorial Hospital)	Donna Campbell (FOI Officer) [286-0-0] A/Prof Ravi Bhat (FOI Manager) [24-0-0]
Goulburn Murray Rural Water Corporation	Peter Lucarelli (Solicitor-FOI & Privacy) [5-5-2]
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	Ross Higgins (FOI Officer) [0-0-1]
Greater Bendigo, City of	Michael Smyth (FOI & Information Privacy Manager) [6-8-2]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Greater Dandenong, City of	John Bennie (Chief Executive Officer) [0-0-2] Emma Ulbrick (Senior Governance Officer) [9-7-0] April Seymour (Governance Officer) [0-3-0]
Greater Geelong, City of	Rhiannon Bourke (FOI Officer) [17-4-4]
Greater Metropolitan Cemeteries Trust	Noela Bajjali (Manager, Corporate Information) [0-1-0]
Greater Shepparton City Council	Adrian Perna (FOI Officer) [2-0-0] Bill Hayward (FOI Officer) [6-0-0]
Greyhound Racing Victoria	Dennis Timewell (FOI Officer) [1-0-1]
Health Services Commissioner	Dr Grant Davies (A/Health Services Commissioner) [3-2-0]
Health, Department of	Ewan Burke (FOI Officer) [6-4-0] Samantha Phipps (FOI Adviser) [0-4-0] Jade Papathanasiou (FOI Adviser) [3-14-3] Elena Obukhova (FOI Adviser) [2-8-2] Sean Morrison (FOI Manager) [0-8-7] Lisa Hurlle (FOI Adviser) [12-27-0] Lindsay Rossendell (FOI Officer) [2-6-0] June Samuel (FOI Officer) [1-8-0] Dominic Cassidy (Senior Adviser) [0-1-1] Janelle Williams (FOI Adviser) [9-5-1] Bronwen Wareing (Senior Adviser) [1-18-8] Emily Polson (FOI Adviser) [2-6-2] Lisa Scholes (Senior Adviser) [7-6-0] Suzanne Simmons (FOI Adviser) [0-1-0] Sally Yeoland (FOI Adviser) [8-9-0] Melissa Zarif (FOI Adviser) [6-0-0]
Health, Minister for	Brett Barton (Chief of Staff) [0-0-1] Jade Papathanasiou (FOI Officer) [0-1-0] Elena Obukhova (FOI Officer) [1-0-0]
Hepburn Health Service	Trish Collocott (Chief Executive Officer) [29-0-0]
Hepburn Shire Council	Evan King (FOI Officer) [3-1-1]
Heritage Council of Victoria	Amanda Mulligan (FOI Officer) [0-1-0]
Hesse Rural Health Service	Andrea Dunlop (Corporate Services Manager) [3-0-0]
Heywood Rural Health	Peter Starick (Chief Executive Officer) [4-0-0]
Hobsons Bay City Council	Chris Eddy (Chief Executive Officer) [0-0-1] Martina Simkin (FOI Officer) [3-5-0]
Horsham Rural City Council	Catheryn Allen (Records Coordinator) [3-1-0]
Housing, Minister for	Jade Papathanasiou (FOI Officer) [0-1-0] Sarah Browne (Chief of Staff) [0-1-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Human Services, Department of	Ewan Burke (FOI Officer) [0-48-1] Matthew Carrall (Senior FOI Adviser) [0-0-1] Dominic Cassidy (Senior FOI Adviser) [0-1-9] Deena Diamandis (FOI Officer) [0-0-13] Lisa Hurle (FOI Adviser) [2-28-0] Sean Morrison (FOI Manager) [1-3-6] Sara Murphy (FOI Officer) [0-22-0] Elena Obukhova (FOI Officer) [0-12-0] Jade Papathanasiou (FOI Adviser) [3-53-6] Samantha Phipps (FOI Adviser) [3-41-0] Emily Polson (FOI Adviser) [1-23-2] Livia Punaro (Information Release Officer) [1-13-0] Lauren Rizzi (FOI Officer) [0-0-1] Lindsay Rossendell (FOI Officer) [1-1-8] June Samuel (FOI Officer) [1-35-1] Lisa Scholes (Senior FOI Adviser) [0-10-0] Suzanne Simmons (FOI Adviser) [0-35-0] Bronwen Wareing (Senior FOI Adviser) [2-6-1] Janelle Williams (FOI Adviser) [2-50-9] Sally Yeoland (FOI Adviser) [1-50-1] Melissa Zarif (FOI Adviser) [1-5-3] Cathy Anderson (FOI Officer) [3-11-1] Sanja Biondic (FOI Officer) [0-5-2] Lisa Bordonaro (FOI Officer) [4-15-2] Christine Braniska (FOI Officer) [1-13-0] Belinda Hastie (Cashinella) (FOI Officer) [5-27-1] Erin Connell (FOI Officer) [6-25-0] Krissy Fry (FOI Officer) [0-17-1] Paula Howie (FOI Officer) [10-40-1] Emily Hunter (FOI Officer) [2-25-1] Alison Ralph (FOI Officer) [3-24-3] Christy Nash (FOI Officer) [1-2-0] Sharon Preston (FOI Officer) [2-12-1] Julia Wordsworth (FOI Officer) [5-44-1]
Hume City Council	Peter Faull (FOI Officer) [0-4-6] Ian Sweeting (FOI Officer) [3-6-0] Gavan O'Keefe (FOI Officer) [1-11-1]
Indigo Shire Council	Fiona Shanks (FOI Officer) [1-1-0]
Inglewood and Districts Health Service	Mike Parker (Chief Executive Officer) [2-0-0]
Justice, Department of	Christopher Burdeu (FOI Officer) [0-7-1] Catherine Castro (FOI Officer) [0-11-1] Julian Deschepper (FOI Officer) [2-18-6] Lance Follett (FOI Officer) [0-22-2] Jeremy Frampton (FOI Officer) [3-37-12] Nigel Gan (FOI Officer) [1-2-2] Anne Houlihan (Senior FOI Adviser) [2-2-1] Linda Ivory (FOI Officer) [0-12-2] Richard Kemp (Senior FOI Adviser) [0-1-1] Jane Koesasi (FOI Officer) [2-29-2] Jessica Kujawski (FOI Officer) [1-4-3] Paul Maclean (FOI Officer) [0-12-1] Kathy Maikousis (Manager, FOI Requests) [2-5-4] Claire McDonough (FOI Officer) [4-71-14] James Melville (FOI Officer) [1-20-1] Frances Muir (FOI Officer) [1-18-0] Lisa Pascolo (FOI Team Leader) [0-1-2] Kate Pryor (FOI Officer) [2-48-7] Joanna Richardson (FOI Officer) [1-23-15] Melinda Robinson (Manager, FOI Operations) [0-1-0] Karen Smith (FOI Officer) [3-51-12] Jacqueline Tierney (FOI Officer) [3-49-11] Greg Wilson (Secretary, Department of Justice) [0-1-0] Stephanie Windram (FOI Officer) [0-1-0] Colin Wolfe (FOI Team Leader) [0-12-5] Elena Obukhova (FOI Officer) [0-9-0]
Kerang District Health	Emma D'Angri (Health Information Manager) [11-0-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Kilmore & District Hospital, The	Sandra West (Health Information Manager) [19-0-0]
Kingston City Council	Nelly Bossick (FOI Officer) [5-6-0] Brian Burchell (FOI Officer) [3-4-0] Sandra Pickett (Records Coordinator) [3-7-0]
Knox City Council	Rhys Thomas (Manager Governance) [2-13-2]
Kyabram and District Health Services	Barbara Thompson (FOI Officer) [10-0-0] Tania Mackison (FOI Officer) [7-0-0]
Kyneton District Health Service	Peter Matthews (President of Board) [0-0-1] Maree Cuddihy (Chief Executive Officer) [11-0-0]
La Trobe University	Fiona Rowley (FOI Officer) [1-5-0]
Latrobe City Council	Joseph Della Fortuna (FOI Officer) [11-3-2]
Latrobe Regional Hospital	Dr Simon Fraser (Director of Medical Services) [165-0-0] Dr Paul Lee (Clinical Director of Mental Health (Psychiatry)) [119-1-0]
Legal Services Board	Brendan Atkinson (Senior Regulatory Reform Officer) [0-2-1] Tim O'Farrell (Manager Administrative Law & Consumer Matters) [0-0-1]
Legal Services Commissioner	Michael McGarvie (Legal Services Commissioner) [0-0-1] Martin Watts (Investigations Officer) [0-5-7]
Linking Melbourne Authority	Katrina Rio (FOI Manager) [2-5-1] Joshua Miller (FOI Manager) [0-3-0] James Melville (FOI Officer) [2-11-0]
Living Victoria, Office of	Brylie Coulson (Executive Officer) [0-2-1]
Local Government, Minister for	Simon Price (Chief of Staff) [0-1-0]
Loddon Shire Council	Jude Holt (FOI Manager) [2-0-0]
Lorne Community Hospital	Andrea Russell (Director of Medical Services) [10-0-0]
Lower Murray Water (includes First Mildura Irrigation Trust) (LMW)	Loris Davis (FOI Officer) [0-1-0]
Macedon Ranges Shire Council	Stephen Mahon (FOI Officer) [20-7-1]
Mallee Track Health and Community Service	Pamela Vallance (Director of Nursing) [3-0-0]
Manningham City Council	Steve Goldsworthy (Executive Manager Corporate Support) [2-3-3]
Mansfield District Hospital	Janene Ridley (Chief Executive Officer) [47-0-0]
Mansfield Shire Council	David Roff (Chief Executive Officer) [1-3-0]
Maribyrnong City Council	Veronica Tancredi (Records Coordinator) [1-4-2] Shane Arnold (Records Coordinator) [0-3-2]
Maroondah City Council	Peter Tully (FOI & Information Privacy Manager) [5-2-3]
Maryborough District Health Service	Glenis Beaumont (Chief Executive Officer) [24-0-0]
Melbourne Convention and Exhibition Trust	Barbara Adams (Director Administration & Corporate Planning) [0-0-1]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Melbourne Health (includes Royal Melbourne-Royal Park campus)	Alex Holmes (A\Professor) [2-1-0] Arthur Kokkinias (Psychiatrist) [3-0-0] Mark Walterfang (Psychiatrist) [1-4-0] Debrah Leighton (Neuropsychologist) [1-0-0] Dennis Velakoulis (Psychiatrist) [1-0-0] Beatrice Huang (Psychiatrist) [1-0-0] Jenny Dakis (Psychiatrist) [9-0-0] Rick Yeatman (Psychiatrist) [8-1-0] Robert Karoly (Psychiatrist) [6-0-0] Veronique Browne (Psychiatrist) [1-1-0] James Campbell (Neuropsychologist) [1-0-0] Kersten Webster (FOI Clerk) [91-0-0] Melissa Langley (Health Information Manager) [591-8-0] Ruth Vine (A\Professor Psychiatrist) [1-0-0] Nic Thomas (Legal Counsel) [5-5-0] Dr Peter Bradford (Executive Director of Clinical Governance and Medical Services) [0-2-0] Linda Kader (Psychiatrist) [5-0-0] Leeanne Fisher (Psychiatrist) [5-0-0] John Koutsogia (Psychiatrist) [5-0-0] Andrea Polari (Psychiatrist) [4-0-0] Cathy Greenwood Smith (Psychiatrist) [1-0-0] Melanie Evans (Psychiatrist) [1-0-0] Aswin Ratheesh (Psychiatrist) [5-0-0] Mark Phelan (Psychiatrist) [1-0-0] Shilpa Aggarwal (Psychiatrist) [1-0-0] Andrew Chanan (Psychiatrist) [1-0-0] Stephen Brockway (Psychiatrist) [1-0-0] Sophie Adams (Psychiatrist) [1-1-0] Simon Jones (Psychiatrist) [1-0-0] Susria Galpaya (Psychiatrist) [1-0-0] Lynne Humble (FOI Officer) [953-4-0]
Melbourne Market Authority	Aurora Kostezky (General Counsel) [0-1-0]
Melbourne Water	Michael Keough (FOI & Information Privacy Manager) [5-5-0]
Melbourne, City of	Samantha Oliver (FOI Officer) [6-5-2] Lee Sandwith (FOI Officer) [6-0-0] Marko Jovanovic (FOI Officer) [26-8-1]
Melton City Council	Christine Denyer (FOI Officer) [3-7-2]
Mental Health, Minister for	Ben Harris (Chief of Staff) [0-0-1]
Mercy Public Hospitals Incorporated (includes Mercy Hospital for Women, Werribee Mercy Hospital, O'Connell Family Centre)	Dr Linda Mellors (Executive Director) [0-0-1] Associate Prof David Allen (Chief Medical Officer) [94-1-0] Dr Jack Bergman (Director of Medical Services Werribee-Mercy Hospital) [164-3-0] Associate Prof Dean Stevenson (Clinical Director, Mercy Mental Health) [25-6-0] Dr Kirthi Kumar (A/Clinical Director-Mercy Mental Health) [4-0-0]
Merit Protection Boards	Shaun Corbidge (FOI Officer) [0-4-0]
Metropolitan Fire and Emergency Services Board	Jan Smith (FOI Manager) [1-315-6] Elaine Stewart (FOI Manager) [1-21-0]
Metropolitan Planning Authority	Ed Small (FOI Manager) [1-4-0]
Mildura Base Hospital	Sharon Burness (FOI Officer) [79-0-0] Jane Macallister (FOI-Medico-Legal-Officer) [85-0-0]
Mildura Rural City Council	Charmaine Calis (A/Manager Corporate Administration) [1-0-0] Richard Sexton (Manager Corporate Administration) [0-7-0]
Mitchell Shire Council	Angelo Luczek (FOI Officer) [1-5-1]
Moira Shire Council	David Booth (Manager Governance) [1-2-1]
Monash Health	Brooke Whiteside (Health Information Manager) [220-13-6] Rachael Gillies (Health Information Manager) [308-82-5] Kim Minett (Records Coordinator) [3-4-4] Maija Dimits (Health Information Manager) [374-59-0] Elena Obukhova (FOI Manager) [201-0-0] Elaine Elliott (Health Information Manager) [95-5-0]
Monash University	Tony Calder (FOI Manager) [0-0-1] Fiona Hunt (FOI Officer) [19-5-3]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Monash, City of	Nick Andrianis (FOI Officer) [20-0-2]
Moonee Valley City Council	Yvonne Hansen (Manager Governance and Local Law) [4-13-3] Danny Bilaver (A/Coordinator Governance) [0-4-2] Troy Delia (Coordinator Governance) [1-9-1]
Moorabool Shire Council	Shane Marr (FOI Manager) [3-5-1]
Moreland City Council	Lisa Thomas Bates (FOI Officer) [7-30-4]
Mornington Peninsula Shire	Kate McNab (FOI Officer) [4-30-7]
Mount Alexander Shire Council	Melanie Rogers (Manager Governance) [2-2-0]
Moyné Health Services	Belinda Westlake (Health Information Manager) [1-0-1]
Moyné Shire Council	Joanne Brozinski (Records Coordinator) [5-3-1]
Murrindindi Shire Council	Andrew Bond (FOI Manager) [0-6-0] Tara Carter (FOI Officer) [0-3-0] Robert Cherry (FOI Manager) [0-1-0]
Museum Victoria	Rose Bollen (Manager, Information Services) [0-1-0]
Nathalia District Hospital	Leigh Giffard (FOI Officer) [5-0-0]
National Gallery of Victoria	Alison Lee (Manager, Governance, Policy & Planning) [1-0-2]
Nillumbik Shire Council	Wayne Trull (Governance Coordinator) [6-3-0]
North Central Catchment Management Authority	Joanne McLachlan (FOI Officer) [1-0-0]
North East Catchment Management Authority	Neil McCarthy (Chief Executive Officer) [0-1-0]
Northeast Health Wangaratta	Dr John Elcock (Director of Medical Services) [426-0-0]
Northern Grampians Shire Council	Mary Scully (FOI & Information Privacy Manager) [1-1-0]
Northern Health (includes Bundoora Extended Care, Broadmeadows Health Service, Craigieburn Health Service and The Northern Hospital)	Kate Wendt (FOI Manager) [433-11-4] Sianne Hester (Health Information Manager) [1-0-0] Bree Coulthard (FOI & Information Privacy Manager) [24-3-2] Jodie Chan (Health Information Manager) [247-0-0] Dr Suresh Sundram (Director of Clinical Services) [1-0-0] William Politis (Psychiatry Nurse) [0-1-0] Dr Kurt Wendleborn (Deputy Director of Clinical Services) [30-15-0]
Numurkah District Health Service	Wendy Ross (FOI Officer) [17-0-0]
Omeo District Health	Frank Megens (Chief Executive Officer) [4-0-0]
Orbost Regional Health	Susan Wait (FOI Officer) [58-0-1]
Otway Health and Community Services	Helen Healy (FOI Manager) [7-0-0]
Parks Victoria	Rhonda Davis (FOI Officer) [2-8-1]
Peninsula Health	David Goldberg (Legal Counsel) [0-1-0] Deborah Warry (FOI Clerk) [537-79-0] Jan Child (Executive Director CCC Psychiatric Nursing & Community Participation) [1-0-0] Jodie Thompson (FOI & Information Privacy Manager) [19-10-1]
Peter MacCallum Cancer Centre	Kathryn Baxter (FOI Manager) [59-0-0]
Places Victoria	Leo Hennessy (FOI Officer) [0-2-0] Dany Holl (FOI Officer) [2-5-2]
Planning, Minister for	Andrew Weston (FOI Manager) [0-1-1] Richard Brice (Chief of Staff) [0-1-0]
Police and Emergency Services, Minister for	Kathy Maikousis (Manager, FOI Requests) [0-1-0]
Port of Melbourne Corporation	Carolyn Baker (FOI Officer) [3-0-0]
Port Phillip, City of	Jade Forrester (FOI Officer) [2-12-1] Alli Griffin (Governance Adviser) [0-3-0] Murray Chick (Coordinator Governance) [0-1-0]
Portland District Health	Claire Holt (Health Information Manager) [48-0-0]
Ports, Minister for	Philip Connole (FOI Manager) [1-0-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Premier and Cabinet, Department of (includes Victorian Council of the Arts)	Piri Norris (FOI Officer) [2-19-4] Stephanie Hamilton (FOI Manager) [2-4-0] Kristy Fisher (FOI Manager) [0-1-0]
Premier of Victoria	John Pesutto (Legal Counsel) [0-5-0] Eddy Gisonda (Senior Legal Adviser) [8-1-0]
PrimeSafe	Brendan Tatham (Chief Executive Officer) [0-1-2]
Public Prosecutions, Office of	Bruce Gardner (Directorate Manager) [3-16-4]
Public Transport Development Authority t/a Public Transport Victoria	Chitra Rajalingam (FOI Manager) [4-23-0] Gavin Mak (FOI Officer) [3-20-0] Ibrahim Achkar Kerbaji (FOI Manager) [1-2-0]
Public Transport, Minister for	Joanna Kenny (Lawyer) [0-2-0]
Pyrenees Shire Council	Martin Walmsley (FOI Manager) [0-1-0]
Queen Elizabeth Centre	Janelle Crossett (FOI Manager) [62-0-2]
Racing Victoria Limited	Jacqueline Partridge (Senior Lawyer) [1-1-0]
Regional and Rural Development, Minister for	Mehtap Komuksu (FOI Manager) [0-1-0]
Regional Rail Link Authority	Robert Macey (Director, Commercial & Legal) [0-2-0]
RMIT University	Philip Eggleston (FOI Officer) [1-5-2]
Roads Corporation, The t/a VicRoads	Franca Chick (FOI & Information Privacy Manager) [25-19-4] Allana Parolin (FOI Officer) [27-28-2] Darson Bonett (FOI Officer) [60-139-14] Alex Luong (FOI Officer) [5-8-1] Pranav Saluja (FOI Officer) [37-79-5] Terry Papadopoulos (FOI Officer) [38-39-9] Matt Considine (A/FOI Manager) [2-3-0]
Robinvale District Health Services	Vicki Shawcross (Director Corporate Services) [10-0-0]
Rochester and Elmore District Health Service	Damian Holden (FOI Officer) [5-0-0]
Royal Botanic Gardens Board	Dennis Renfrey (FOI Officer) [0-1-0]
Royal Children's Hospital, The	Sophie Garrity (FOI Reviewer) [161-42-0] Martina Marinkovic (FOI Reviewer) [106-40-0] Judith Smith (FOI Manager) [127-38-0] Annabelle Mann (Legal Counsel) [0-10-1] Katherine Lorenz (Ed Legal & Info Services) [0-1-0] Caroline Kennedy (FOI Reviewer) [34-18-0] Pam Grant (Medical Imaging Clerical Officer) [1247-0-0] Joanne Dean (Nurse Manager) [3-0-0] Ric Haslam (Director Mental Health) [2-0-0] Robert Salo (Consultant Mental Health) [1-0-0] Lesley Bretherton (Psychologist) [1-0-0]
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	Oana Manole (FOI Officer) [0-1-0] Lindsey De Bartolo (FOI Officer) [0-3-1] Marilyn Young (FOI Officer) [0-2-0]
Royal Victorian Eye and Ear Hospital, The	Caroline Clarke (Director of Medical Services) [127-1-0]
Royal Women's Hospital, The	Christine Bessell (Executive Medical Adviser) [65-2-0] Neil Fleming (FOI Officer) [82-0-1] Neil Goodwin (FOI & Information Privacy Manager) [107-0-0]
Rural Northwest Health	Catherine Morley (Chief Executive Officer) [8-0-0]
Seymour Health	Sarah Gaunt (Director of Clinical Services) [5-0-0] Jenny Buckingham (Director Corporate Services) [5-0-0] Maree Woodhouse (A/Director of Clinical Services) [3-0-0] Debra Bourne (A/Assist Director Clinical Services) [6-0-0] Robyn Weeks (Health Information Manager) [1-0-0] Chris McDonnell (Chief Executive Officer) [3-0-0]
South East Water	John Robertson (FOI Officer) [14-1-0]
South Gippsland Hospital	Sharon Shaw (Health Information Manager) [2-0-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
South Gippsland Region Water Corporation	Roslyn Griggs (FOI Officer) [1-0-0]
South Gippsland Shire Council	David Roche (Governance & Statutory Compliance Coordinator) [14-0-0]
South West Healthcare	Caroline Byrne (Director of Mental Health Services) [24-15-1] Peter O'Brien (Director of Medical Services) [151-1-0] Andrew Trigg (Director of Finance Services) [0-1-0]
Southern Grampians Shire Council	Peter Elliott (FOI Officer) [1-0-0]
Sport and Recreation, Minister for	Andrew Weston (FOI Manager-Planning & Local Infrastructure) [1-2-0]
St Vincent's Health (includes St Vincent's Hospital, St George's Hospital, Caritas Christi)	Dr Peter Bosanac (Director of Mental Health Services) [44-48-0] Paul O'Brien (FOI Officer) [23-1-0] Dr Nim Nadarajah (Medical Officer) [745-0-0]
State Development, Business and Innovation, Department of (includes Small Business Commissioner)	Belinda Urquhart (FOI Officer) [1-16-3] Mehtap Komuksu (FOI & Information Privacy Manager) [6-16-7]
State Electricity Commission of Victoria	Robert Komel (FOI Officer) [8-5-0]
State Revenue Office	Emily Biggin (A/Policy Specialist) [5-0-0] Alex Makings (Policy Specialist) [1-1-0] Rani Hansen (Manager Legislation and Information) [4-1-0] Richard Pang (Information Officer) [63-0-0] Kate McClelland (Senior Legislation Officer) [1-1-0] Stephanie Salinas (Senior Policy Officer) [1-0-0]
Stawell Regional Health	Liz McCourt (Chief Executive Officer) [3-0-0] Rohan Fitzgerald (Chief Executive Officer) [11-0-0]
Stonnington, City of	Fabienne Thewlis (Manager Governance and Corporate Support) [16-12-2]
Strathbogie Shire Council	Erin Law (FOI Officer) [1-5-0] Kylie Dowell (FOI Officer) [0-1-0]
Surf Coast Shire Council	Rick Berry (Records Coordinator) [0-2-0] Avinesh Maharaj (Coordinator Internal Audit & Investigations) [1-2-1]
Sustainability Victoria	Derek Jones (Chief Financial Officer) [1-0-0]
Swan Hill District Health	Rodney Prockter (FOI Manager) [108-0-0]
Swan Hill Rural City Council	Anthony Duffin (Information Coordinator) [0-4-0]
Swinburne University of Technology	Kornel Koffsovitz (Manager of Legal & Governance) [2-1-0]
Tallangatta Health Service	Denise Gigliotti (FOI Officer) [1-0-0]
Taxi Services Commission	Sonia Hancock (Managing Senior Lawyer) [6-5-3] Angela Woodruff (Senior Managing Lawyer) [22-2-0] Kate Young (Senior Managing Lawyer) [6-3-0]
Terang & Mortlake Health Service	Mark Johnson (Chief Executive Officer) [8-0-0]
Timboon and District Healthcare Service	Gerry Sheehan (Chief Executive Officer) [3-0-0]
Transport Accident Commission	Debbie Finch (FOI Officer) [2-0-0] Ellen Jennings (FOI Officer) [36-188-0] Emily Holland (FOI Officer) [23-89-0] Justine Adams (FOI Officer) [60-169-1] Kate Healy (FOI Officer) [20-103-0] Lauren McKirdy (FOI & Information Privacy Manager) [1-1-0] Tahlee Byars (FOI Officer) [107-524-1]
Transport Safety Victoria	Stephen Turner (FOI Officer) [0-1-0] Elizabeth Muhlebach (FOI Officer) [1-3-0] Marian Bishay (FOI Officer) [0-3-0] Matt D'Abbs (FOI Officer) [0-1-0] Tanya Thomas (FOI Officer) [0-1-0] Ingrid Meinke (FOI Officer) [0-1-0] Samantha Langford (FOI Officer) [0-1-0] Ann Blake (FOI Officer) [0-2-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Transport, Planning and Local Infrastructure, Department of	David Jenkin (FOI Manager) [5-13-6] Frances Beattie (FOI Officer) [0-8-0] Michelle Grech (FOI Officer) [1-4-2] Angela Tsatsoulis (FOI Officer) [0-13-2] Lisa Hurle (FOI Officer) [2-4-4] David Honey (Director Legal Services) [0-1-0] Andrew Weston (FOI Manager) [9-25-8]
Treasurer	Darren Disney (Chief of Staff) [0-2-0]
Treasury and Finance, Department of	Mel Humphreys-Grey (FOI Officer) [0-0-1] Mark Hamilton-Smith (FOI Officer) [1-18-5] Vivian Chung (FOI Officer) [4-17-6]
Tweddle Child + Family Health Service	Jaquie O'Brien (Chief Executive Officer) [2-0-0]
University of Melbourne, The	Ian Marshman (Senior Vice Principal) [2-7-2]
Upper Murray Health and Community Services	Maxine Brockfield (Chief Executive Officer) [1-0-0]
V/Line Corporation	Rebecca Northeast (General Counsel) [5-8-0]
Veterinary Practitioners Registration Board of Victoria	Sally Whyte (Chief Executive Officer) [0-1-0]
VicForests	Celia Clarke (General Counsel) [0-1-2] Ramya Nidtha Subbanna (FOI and Legal Officer) [0-1-0] Gordon Davis (Board Chairman) [0-1-0]
Victoria Legal Aid	Dan George (FOI Officer) [2-4-0] Daniel Hagan (FOI Officer) [2-1-0] Naomi Service (FOI Officer) [1-2-1] John Mazaris (FOI Officer) [1-0-0]
Victoria Police	Diane Moore (FOI Coordinator) [40-538-40] Inspector Andrew Jay (Deputy FOI Officer) [14-303-18] Robin Davey (FOI Manager) [75-764-114] Kerrie Shaw (A/FOI Coordinator) [3-10-1] Tina Kyriakos (A/FOI Coordinator) [0-34-0]
Victoria State Emergency Service	Ross Elford (Information & Records Manager) [17-2-0]
Victoria University	Natalina Velardi (Director, Legal, Governance and Risk) [4-2-0] Lawrence D'Lima (Director, People & Culture Advisory Services) [0-2-0] Peter Creamer (Vice President and Chief Information Officer (Infrastructure and Information Services)) [0-1-0]
Victorian Aboriginal Heritage Council	Rodney Carter (Chairperson) [0-1-0]
Victorian Building Authority	Nicholas Lopez (FOI Officer) [22-51-13]
Victorian Coastal Council	John Hickman (Chairperson) [1-0-0]
Victorian Commission for Gambling and Liquor Regulation	Margot Johnson (A/General Counsel) [1-0-1] Raj Malhotra (General Counsel) [0-3-1] Alex Fitzpatrick (A/General Counsel) [2-2-1] Scott May (Senior Solicitor) [0-1-0]
Victorian Equal Opportunity & Human Rights Commission	Jennifer Jones (Senior Legal Adviser) [0-4-1] Tessa Van Duyn (Senior Legal Adviser) [0-1-0] Julia Lever-Davidson (Senior Legal Adviser) [0-0-1]
Victorian Government Solicitor	Katie Miller (Managing Principal Solicitor) [0-1-1]
Victorian Institute of Forensic Medicine	Helen McKelvie (FOI & Information Privacy Manager) [1-0-0]
Victorian Institute of Forensic Mental Health	Marree Brown (Health Information Manager) [38-5-0] Natasha Belousoff (Health Information Manager) [12-14-0] Tom Dalton (Chief Executive Officer) [0-2-0]
Victorian Institute of Teaching	Geoffrey Coates (FOI Officer) [1-0-2]
Victorian Managed Insurance Authority	Peter Heard (FOI Officer) [3-5-3]
Victorian Multicultural Commission	Chin Tan (Chief Executive Officer) [0-0-1] Paul Bateman (Director) [1-1-0] Tony Zampogna (FOI Officer) [0-2-0]

AGENCY	NAMES AND TITLES OF DECISION MAKERS [NUMBER OF DECISIONS WHERE ACCESS WAS GRANTED IN FULL, IN PART OR ACCESS WAS DENIED]
Victorian Privacy Commissioner, Office of the	Helen Lewin (Deputy Privacy Commissioner) [0-1-0] David Watts (A/Privacy Commissioner) [0-0-1] Dr Anthony Bendall (A/Privacy Commissioner) [0-0-1]
Victorian Public Sector Commission	Pam White (Chief Executive Officer) [1-0-0]
Victorian Registration and Qualifications Authority	Keith Gove (FOI Officer) [0-2-0] John Mildren (FOI Officer) [0-5-0]
Victorian Workcover Authority t/a WorkSafe Victoria	G Karasaridis (FOI Manager) [12-72-1] S Rajan (FOI Officer) [4-20-13] M Botros (FOI Officer) [13-54-7] L Georgiou (FOI Officer) [76-135-21] K Ludvik (FOI Officer) [33-166-27] J Mahoney (FOI Officer) [37-168-19] Workcover Agents (Other) [1274-0-0]
Wangaratta, Rural City of	Karen Chetcuti (Records Coordinator) [0-3-0]
Warrnambool City Council	Wendy Clark (FOI Officer) [4-0-1]
Wellington Shire Council	Marj McInnes (Records Coordinator) [0-5-0]
West Gippsland Catchment Management Authority	Chris Love (FOI Manager) [1-0-0]
West Gippsland Healthcare Group	Amanda Lee (Assistant Health Information Manager) [49-0-0] Diane Draper (Health Information Manager) [11-0-0] Dr. Liz Mullins (Director of Medical Services) [8-1-0]
West Wimmera Health Service	John Smith (Chief Executive Officer) [13-0-0]
Western District Health Service	Dr John Christie (Director of Medical Services) [38-0-0] Bruce Warton (Director of Medical Services) [23-0-0] Jenny Riddle (FOI Officer) [3-0-0] Carolyn Gellert (Health Information Manager) [1-0-0] Nic van Zyl (Director of Medical Services) [11-0-0]
Western Health (includes Williamstown Hospital, Sunshine Hospital, Western Hospital, Sunbury Day Hospital)	Russell Jones (Corporate Counsel) [120-0-1] Jayr Teng (Legal Counsel) [215-0-0] Anna Brodie (FOI Officer) [413-0-0] Gayle Ekonomou (FOI Officer) [379-0-0]
Western Region Water Corporation	David Thomas (FOI Manager) [0-1-0]
Westernport Region Water Corporation	Stephen Porter (General Manager Operations) [1-0-0]
Whitehorse, City of	Jenny Russell (FOI Officer) [4-1-0]
Whittlesea City Council	Amanda Marijanovic (FOI Officer) [1-2-0] Janet Taylor (FOI Officer) [1-1-0]
Wimmera Health Care Group	Prof Alan Wolff (Director of Medical Services) [24-0-0] Dr John Gallichio (Director of Medical Services) [51-0-0]
Wimmera Regional Library Corporation	Paula Clark (Chief Executive Officer) [1-0-0]
Wyndham City Council	Steven Lambert (FOI Manager) [1-0-0] Joy Painter (FOI Officer) [0-1-0] Loredana Drury (FOI Officer) [8-28-0]
Yarra City Council	Ivan Gilbert (FOI Officer) [0-2-0] Cindi Johnston (Governance Officer) [26-38-7]
Yarra Ranges Shire Council	Marissa Gardiner (Records Coordinator) [4-15-0] Tony Lord (FOI Officer) [1-0-0]
Yarra Valley Water Corporation	Peter Thatcher (Assistant Corporate Secretary) [6-6-0]
Yarram and District Health Service	Colleen Boag (Chief Executive Officer) [16-0-0]
Yarrawonga Health	Cate Febey (FOI Officer) [12-0-0]
Yooralla	Denis Quigley (FOI Officer) [4-0-0]
Youth Affairs, Minister for	Melissa Zarif (FOI Officer) [0-1-0]
Zoological Parks and Gardens Board	Jenny Gray (Chief Executive Officer) [0-2-0]

APPENDIX E

FEES AND CHARGES

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Accident Compensation Conciliation Service	\$25.70	\$77.10	\$0.00	\$0.00
Adult Multicultural Education Services	\$0.00	\$51.40	\$0.00	\$0.00
Ageing, Minister for	\$51.40	\$0.00	\$0.00	\$0.00
Agriculture and Food Security, Minister for	\$102.80	\$0.00	\$0.00	\$45.00
Albury Wodonga Health	\$1,876.10	\$2,415.80	\$1,782.75	\$0.00
Alexandra District Hospital	\$205.60	\$514.00	\$15.35	\$0.00
Alfred Health (includes The Alfred, Caulfield Hospital, Sandringham and District Memorial Hospital)	\$60,857.60	\$10,871.10	\$128,613.80	\$4,295.00
Alpine Health	\$385.50	\$0.00	\$441.77	\$0.00
Alpine Shire Council	\$102.80	\$25.70	\$90.60	\$120.00
Ambulance Victoria	\$31,142.00	\$6,765.50	\$0.00	\$0.00
Ararat Rural City Council	\$77.10	\$0.00	\$0.00	\$0.00
Architects Registration Board of Victoria	\$0.00	\$25.70	\$0.00	\$0.00
Arts, Minister for the (includes Office of the Minister for Consumer Affairs, Office of the Minister for Women's Affairs)	\$0.00	\$25.70	\$0.00	\$0.00
Assistant Treasurer	\$102.80	\$0.00	\$0.00	\$0.00
Attorney General	\$102.80	\$0.00	\$0.00	\$10.60
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital, Royal Talbot Rehabilitation Centre)	\$20,996.90	\$8,044.10	\$36,269.00	\$15,981.40
Australian Grand Prix Corporation	\$25.70	\$25.70	\$0.00	\$0.00
Bairnsdale Regional Health Service	\$1,824.70	\$1,387.80	\$1,513.80	\$0.00
Ballarat Health Services	\$7,804.80	\$4,377.00	\$4,403.50	\$3,119.60
Ballarat, City of	\$1,002.30	\$0.00	\$264.00	\$0.00
Banyule City Council	\$282.70	\$25.70	\$30.00	\$364.20
Barwon Health, The Geelong Hospital	\$17,270.40	\$9,149.20	\$29,769.50	\$10,425.90
Barwon Region Water Corporation	\$102.80	\$25.70	\$0.00	\$0.00
Bass Coast Regional Health	\$1,182.20	\$1,850.40	\$1,142.10	\$180.60
Bass Coast Shire Council	\$231.30	\$0.00	\$273.10	\$0.00
Baw Baw Shire Council	\$334.10	\$0.00	\$253.90	\$20.20
Bayside City Council	\$925.20	\$0.00	\$0.00	\$0.00
Beaufort and Skipton Health Service	\$51.40	\$0.00	\$0.00	\$0.00
Beechworth Health Service	\$25.70	\$25.70	\$0.00	\$0.00
Benalla Health	\$334.10	\$334.10	\$724.20	\$56.00
Benalla Rural City Council	\$51.40	\$25.70	\$214.00	\$0.00
Bendigo Health Care Group	\$9,354.80	\$848.10	\$12,223.90	\$1,017.60
Bendigo TAFE	\$50.80	\$0.60	\$0.00	\$0.00
Boort District Health	\$25.70	\$0.00	\$0.00	\$0.00
Boroondara, City of	\$1,028.00	\$102.80	\$1,358.50	\$95.00
Borough of Queenscliffe	\$51.40	\$0.00	\$51.40	\$0.00
Brimbank City Council	\$308.40	\$257.00	\$35.40	\$30.50
Buloke Shire Council	\$51.40	\$0.00	\$0.00	\$0.00
Calvary Health Care Bethlehem	\$179.90	\$514.00	\$211.44	\$323.55

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Campaspe Shire Council	\$179.90	\$0.00	\$0.00	\$0.00
Cancer Council Victoria	\$0.00	\$0.00	\$0.00	\$0.00
Cardinia Shire Council	\$565.40	\$0.00	\$0.00	\$0.00
Casey, City of	\$1,028.00	\$51.40	\$1,179.00	\$0.00
Casterton Memorial Hospital	\$128.50	\$0.00	\$20.40	\$0.20
Castlemaine Health	\$488.30	\$77.10	\$216.70	\$2.20
CenITex	\$0.00	\$0.00	\$0.00	\$0.00
Central Gippsland Health Service	\$899.50	\$1,002.30	\$205.00	\$300.00
Central Goldfields Shire Council	\$50.80	\$0.60	\$0.00	\$0.00
Central Highlands Region Water Corporation	\$102.80	\$0.00	\$0.00	\$0.00
Children and Early Childhood Development, Minister for	\$25.70	\$0.00	\$0.00	\$0.00
Chisholm Institute	\$25.70	\$25.70	\$0.00	\$0.00
City West Water Corporation	\$411.20	\$51.40	\$2,615.00	\$65.40
Cobram District Health	\$539.70	\$102.80	\$0.00	\$0.00
Cohuna District Hospital	\$282.70	\$0.00	\$0.00	\$0.00
Colac Area Health	\$796.70	\$128.50	\$121.20	\$157.40
Colac Otway Shire	\$179.90	\$0.00	\$401.60	\$0.00
Coliban Region Water Corporation	\$51.40	\$0.00	\$485.43	\$0.00
Community Services, Minister for	\$128.50	\$0.00	\$0.00	\$0.00
Corangamite Shire	\$126.70	\$27.50	\$113.20	\$0.00
Corrections, Minister for	\$51.40	\$0.00	\$0.00	\$0.40
Country Fire Authority	\$1,413.50	\$154.20	\$4,504.70	\$0.00
Darebin, City of	\$819.40	\$28.70	\$534.80	\$26.40
Deakin University	\$141.35	\$141.35	\$0.00	\$0.00
Dental Health Services Victoria	\$455.30	\$2,705.80	\$0.00	\$0.00
Disability Services and Reform, Minister for	\$0.00	\$0.00	\$0.00	\$0.00
Disability Services Commissioner	\$0.00	\$25.70	\$0.00	\$0.00
Djerriwarrh Health Services	\$1,721.20	\$1,696.90	\$352.30	\$0.00
East Gippsland Shire Council	\$488.30	\$0.00	\$200.00	\$0.00
East Grampians Health Service	\$1,002.30	\$848.10	\$556.80	\$176.60
East Wimmera Health Service	\$102.80	\$25.70	\$33.00	\$13.00
Eastern Health (includes Angliss Hospital, Box Hill Hospital, Healesville and District Hospital, Maroondah Hospital, The Peter James Centre, Wantirna Health, Yarra Ranges Health)	\$22,938.90	\$6,667.50	\$33,620.00	\$85.20
Echuca Regional Health	\$1,876.50	\$719.20	\$1,180.00	\$200.00
Edenhope & District Memorial Hospital	\$51.40	\$25.70	\$29.50	\$0.00
Education and Early Childhood Development, Department of	\$4,441.70	\$1,623.50	\$9,557.42	\$2,257.20
Education, Minister for	\$25.70	\$51.40	\$0.00	\$0.00
Emergency Services Superannuation Board (t/a ESSSuper)	\$539.70	\$25.70	\$0.00	\$0.00
Emergency Services Telecommunications Authority	\$668.20	\$77.10	\$0.00	\$0.00

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Employment and Trade, Minister for	\$25.70	\$0.00	\$0.00	\$0.00
Energy and Resources, Minister for	\$25.70	\$0.00	\$0.00	\$0.00
Energy Safe Victoria	\$843.90	\$55.60	\$84.80	\$0.00
Environment and Climate Change, Minister for	\$77.10	\$0.00	\$0.00	\$45.80
Environment and Primary Industries, Department of	\$2,518.60	\$102.80	\$3,501.60	\$832.40
Environment Protection Authority	\$1,747.60	\$154.20	\$700.00	\$1,432.00
Essential Services Commission	\$25.70	\$0.00	\$0.00	\$0.00
Falls Creek Alpine Resort Management Board	\$77.10	\$0.00	\$0.00	\$0.00
Federation University Australia	\$25.70	\$0.00	\$0.00	\$0.00
Film Victoria	\$0.00	\$25.70	\$0.00	\$25.70
Finance, Minister for	\$0.00	\$0.00	\$0.00	\$0.00
Fire Services Commissioner Victoria	\$51.40	\$0.00	\$51.40	\$0.00
Frankston City Council	\$205.60	\$0.00	\$148.60	\$0.00
Gannawarra Shire Council	\$101.60	\$26.90	\$0.00	\$0.00
Gippsland and Southern Rural Water Corporation (t/a Southern Rural Water)	\$154.20	\$0.00	\$0.00	\$0.00
Gippsland Ports Committee of Management Incorporated	\$51.40	\$0.00	\$0.00	\$0.00
Gippsland Southern Health Service	\$334.10	\$0.00	\$193.40	\$0.00
Glen Eira City Council	\$564.08	\$155.52	\$412.50	\$0.00
Glenelg Shire Council	\$77.10	\$0.00	\$43.80	\$0.00
Golden Plains Shire Council	\$231.30	\$128.50	\$0.00	\$0.00
Goldfields Library Corporation	\$0.00	\$25.70	\$0.00	\$0.00
Goulburn Broken Catchment Management Authority	\$77.10	\$0.00	\$337.60	\$0.00
Goulburn Valley Health (includes Yea and District Memorial Hospital)	\$7,941.30	\$0.00	\$24,113.00	\$0.00
Goulburn-Murray Rural Water Corporation	\$692.10	\$1.80	\$601.00	\$0.00
Grampians Wimmera Mallee Water Corporation (t/a GWMWater)	\$0.00	\$25.70	\$0.00	\$0.00
Greater Bendigo, City of	\$436.90	\$0.00	\$0.00	\$0.00
Greater Dandenong, City of	\$591.10	\$25.70	\$245.20	\$0.00
Greater Geelong, City of	\$668.20	\$25.70	\$0.00	\$0.00
Greater Metropolitan Cemeteries Trust	\$51.40	\$25.70	\$0.00	\$0.00
Greater Shepparton City Council	\$179.90	\$25.70	\$348.50	\$0.00
Greyhound Racing Victoria	\$25.70	\$25.70	\$0.00	\$0.00
Health Services Commissioner	\$0.00	\$179.90	\$0.00	\$179.90
Health, Department of	\$4,009.20	\$2,801.30	\$1,092.00	\$237.40
Health, Minister for	\$205.60	\$0.00	\$0.00	\$0.00
Hepburn Health Service	\$385.50	\$359.80	\$104.80	\$0.00
Hepburn Shire Council	\$154.20	\$0.00	\$67.40	\$0.00
Heritage Council of Victoria	\$51.40	\$0.00	\$0.00	\$0.00
Hesse Rural Health Service	\$77.10	\$25.70	\$0.00	\$0.00
Heywood Rural Health	\$0.00	\$154.20	\$0.00	\$0.00

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Hindmarsh Shire Council	\$25.70	\$0.00	\$0.00	\$0.00
Hobsons Bay City Council	\$385.50	\$25.70	\$280.50	\$4.00
Horsham Rural City Council	\$51.40	\$51.40	\$60.27	\$0.00
Housing, Minister for	\$51.40	\$0.00	\$0.00	\$0.00
Human Services, Department of	\$4,950.00	\$18,745.40	\$553.24	\$3,817.60
Hume City Council	\$771.00	\$51.40	\$756.20	\$34.80
Independent Broad-based Anti-corruption Commission	\$0.00	\$51.40	\$0.00	\$0.00
Indigo Shire Council	\$51.40	\$0.00	\$25.20	\$0.00
Inglewood and Districts Health Service	\$51.40	\$0.00	\$15.20	\$0.00
Innovation, Minister for	\$25.70	\$0.00	\$0.00	\$0.00
Justice, Department of	\$5,264.90	\$11,388.70	\$1,639.86	\$7,116.80
Kangan Batman TAFE	\$51.40	\$77.10	\$0.00	\$0.00
Kerang District Health	\$154.20	\$0.00	\$183.20	\$0.00
Kilmore & District Hospital, The	\$411.20	\$128.50	\$558.75	\$160.00
Kingston City Council	\$950.90	\$179.90	\$957.90	\$135.00
Knox City Council	\$590.50	\$154.80	\$439.00	\$269.40
Kyabram and District Health Services	\$334.10	\$102.80	\$418.80	\$0.00
Kyneton District Health Service	\$282.70	\$25.70	\$168.00	\$0.00
La Trobe University	\$179.20	\$26.40	\$0.00	\$0.00
Latrobe City Council	\$282.70	\$205.60	\$282.70	\$205.60
Latrobe Regional Hospital	\$6,193.70	\$2,030.30	\$2,640.80	\$2,125.99
Legal Services Board	\$102.80	\$0.00	\$0.00	\$0.00
Legal Services Commissioner	\$231.30	\$102.80	\$0.00	\$0.00
Linking Melbourne Authority	\$488.30	\$51.40	\$50.00	\$480.10
Living Victoria, Office of	\$25.70	\$0.00	\$44.80	\$0.00
Local Government, Minister for	\$25.70	\$0.00	\$0.00	\$0.00
Loddon Shire Council	\$153.60	\$0.60	\$0.00	\$0.00
Lorne Community Hospital	\$128.50	\$128.50	\$0.00	\$0.00
Lower Murray Water (includes First Mildura Irrigation Trust) (LMW)	\$51.40	\$0.00	\$25.00	\$0.00
Macedon Ranges Shire Council	\$719.60	\$0.00	\$1,112.00	\$0.00
Mallee Track Health and Community Service	\$102.80	\$0.00	\$1.80	\$0.00
Manningham City Council	\$204.30	\$52.70	\$0.00	\$0.00
Mansfield District Hospital	\$462.60	\$745.30	\$247.30	\$0.00
Mansfield Shire Council	\$102.80	\$0.00	\$25.70	\$0.00
Maribyrnong City Council	\$334.10	\$128.50	\$149.00	\$0.00
Maroondah City Council	\$205.60	\$0.00	\$150.00	\$0.00
Maryborough District Health Service	\$591.10	\$25.70	\$1,138.50	\$114.15
Melbourne Convention and Exhibition Trust	\$25.70	\$0.00	\$0.00	\$0.00
Melbourne Health (includes Royal Melbourne-Royal Park campus)	\$44,435.30	\$4,600.30	\$66,127.20	\$0.00
Melbourne Market Authority	\$25.70	\$0.00	\$0.00	\$0.00
Melbourne Water	\$385.50	\$0.00	\$1,120.00	\$420.00

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Melbourne, City of	\$1,696.20	\$51.40	\$6,330.60	\$0.00
Melton City Council	\$385.50	\$51.40	\$850.00	\$0.00
Mental Health Review Board	\$0.00	\$0.00	\$0.00	\$0.00
Mental Health, Minister for	\$25.70	\$51.40	\$0.00	\$0.00
Mercy Public Hospitals Incorporated (includes Mercy Hospital for Women, Werribee Mercy Hospital, O'Connell Family Centre)	\$4,754.50	\$3,289.60	\$7,927.00	\$2,109.80
Merit Protection Boards	\$0.00	\$102.80	\$0.00	\$0.00
Metropolitan Fire and Emergency Services Board	\$7,581.50	\$1,259.30	\$214.50	\$49.00
Metropolitan Planning Authority	\$51.40	\$0.00	\$284.80	\$0.00
Metropolitan Waste Management Group	\$51.40	\$0.00	\$0.00	\$0.00
Mildura Base Hospital	\$4,677.40	\$0.00	\$8,711.08	\$9.12
Mildura Rural City Council	\$231.30	\$0.00	\$86.80	\$0.00
Mitchell Shire Council	\$282.70	\$25.70	\$0.00	\$51.60
Moira Shire Council	\$127.90	\$26.30	\$133.40	\$0.00
Monash Health	\$28,861.10	\$6,604.90	\$47,321.80	\$4,362.70
Monash University	\$771.00	\$102.80	\$0.00	\$0.00
Monash, City of	\$668.20	\$0.00	\$0.00	\$0.00
Moonee Valley City Council	\$924.60	\$0.60	\$0.00	\$0.00
Moorabool Shire Council	\$359.80	\$51.40	\$324.60	\$0.00
Moreland City Council	\$950.90	\$0.00	\$647.20	\$9.20
Mornington Peninsula Shire	\$1,002.30	\$334.10	\$722.10	\$1,058.30
Mount Alexander Shire Council	\$205.60	\$0.00	\$45.40	\$38.80
Moyne Health Services	\$25.70	\$25.70	\$0.00	\$0.00
Moyne Shire Council	\$231.30	\$77.10	\$123.00	\$0.00
Murrindindi Shire Council	\$231.30	\$0.00	\$0.00	\$0.00
Museum Victoria	\$0.00	\$0.00	\$42.60	\$0.00
Nathalia District Hospital	\$51.40	\$77.10	\$0.00	\$0.00
National Gallery of Victoria	\$77.10	\$0.00	\$0.00	\$0.00
Nillumbik Shire Council	\$203.80	\$1.80	\$1,364.82	\$6.60
North Central Catchment Management Authority	\$102.80	\$0.00	\$21.80	\$0.00
North East Catchment Management Authority	\$25.70	\$0.00	\$100.00	\$0.00
Northeast Health Wangaratta	\$4,291.90	\$6,682.00	\$8,935.40	\$0.00
Northern Grampians Shire Council	\$77.10	\$0.00	\$22.20	\$0.00
Northern Health (includes Bundoora Extended Care, Broadmeadows Health Service, Craigieburn Health Service and The Northern Hospital)	\$18,889.50	\$2,158.80	\$79,459.83	\$11,253.00
Numurkah District Health Service	\$205.60	\$231.30	\$109.54	\$0.00
Omeo District Health	\$102.80	\$0.00	\$100.10	\$0.00
Orbost Regional Health	\$514.00	\$1,079.40	\$25.00	\$0.00
Otway Health and Community Services	\$179.90	\$51.40	\$9.90	\$0.00
Parks Victoria	\$462.60	\$77.10	\$351.60	\$0.00
Peninsula Health	\$12,850.00	\$4,960.10	\$15,121.90	\$7,196.70
Peter MacCallum Cancer Centre	\$925.20	\$591.10	\$2,473.00	\$24.20

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Places Victoria	\$308.40	\$0.00	\$0.00	\$0.00
Planning, Minister for	\$257.00	\$0.00	\$0.00	\$0.00
Police and Emergency Services, Minister for	\$51.40	\$0.00	\$0.00	\$0.00
Port of Melbourne Corporation	\$77.10	\$0.00	\$0.00	\$175.60
Port Phillip, City of	\$462.60	\$77.10	\$876.40	\$66.80
Portland District Health	\$1,130.80	\$102.80	\$1,031.80	\$149.00
Ports, Minister for	\$25.70	\$0.00	\$0.00	\$0.00
Premier and Cabinet, Department of (includes Victorian Council of the Arts)	\$1,670.50	\$102.80	\$320.00	\$0.00
Premier of Victoria	\$539.70	\$0.00	\$0.00	\$0.00
PrimeSafe	\$77.10	\$0.00	\$0.00	\$0.00
Public Prosecutions, Office of	\$462.60	\$359.80	\$157.50	\$397.00
Public Transport Development Authority t/a Public Transport Victoria	\$1,336.40	\$179.90	\$2,076.83	\$481.40
Public Transport, Minister for	\$77.10	\$0.00	\$0.00	\$0.00
Pyrenees Shire Council	\$25.70	\$0.00	\$72.80	\$0.00
Queen Elizabeth Centre	\$52.10	\$1,772.60	\$268.10	\$0.00
Racing Victoria Limited	\$76.50	\$26.30	\$0.00	\$0.00
Regional and Rural Development, Minister for	\$128.50	\$0.00	\$0.00	\$1.40
Regional Rail Link Authority	\$154.20	\$0.00	\$0.00	\$0.00
RMIT University	\$205.60	\$77.10	\$57.25	\$98.40
Roads, Minister for	\$25.70	\$0.00	\$0.00	\$0.00
Roads Corporation, The t/a VicRoads	\$11,100.00	\$3,292.00	\$68.20	\$9,254.20
Robinvale District Health Services	\$77.10	\$205.60	\$416.10	\$0.00
Rochester and Elmore District Health Service	\$128.50	\$51.40	\$21.40	\$0.00
Royal Botanic Gardens Board	\$51.40	\$0.00	\$20.20	\$0.00
Royal Children's Hospital, The	\$9,611.80	\$39,423.80	\$16,787.50	\$501.60
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	\$179.90	\$25.70	\$0.00	\$0.00
Royal Victorian Eye and Ear Hospital, The	\$3,186.80	\$128.50	\$3,665.80	\$162.20
Royal Women's Hospital, The	\$6,132.70	\$1,654.40	\$9,672.85	\$175.20
Rural Northwest Health	\$128.50	\$77.10	\$65.60	\$22.00
Seymour Health	\$591.10	\$0.00	\$590.30	\$80.00
South East Water	\$411.20	\$0.00	\$0.00	\$0.00
South Gippsland Hospital	\$51.40	\$0.00	\$7.40	\$0.00
South Gippsland Region Water Corporation	\$24.40	\$1.30	\$0.00	\$0.00
South Gippsland Shire Council	\$565.40	\$0.00	\$375.40	\$0.00
South West Healthcare	\$4,240.50	\$1,362.10	\$3,427.50	\$1,754.20
South West Institute of TAFE	\$25.70	\$0.00	\$0.00	\$0.00
Southern Grampians Shire Council	\$25.70	\$0.00	\$0.00	\$0.00
Sport and Recreation, Minister for	\$77.10	\$0.00	\$0.00	\$0.00
St Vincent's Health (includes St Vincent's Hospital, St George's Hospital, Caritas Christi)	\$17,990.00	\$4,780.20	\$16,840.20	\$6,334.40
State Development, Business and Innovation, Department of (includes Small Business Commissioner)	\$1,567.70	\$0.00	\$794.70	\$516.80
State Electricity Commission of Victoria	\$257.00	\$128.50	\$303.45	\$0.00

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
State Revenue Office	\$2,133.10	\$51.40	\$3.60	\$11.60
Stawell Regional Health	\$334.10	\$25.70	\$409.88	\$0.00
Stonnington, City of	\$822.40	\$25.70	\$473.90	\$20.00
Strathbogie Shire Council	\$154.20	\$25.70	\$270.00	\$0.00
Surf Coast Shire Council	\$204.40	\$26.90	\$85.00	\$8.80
Sustainability Victoria	\$25.70	\$0.00	\$0.00	\$0.00
Swan Hill District Health	\$2,698.50	\$334.10	\$1,621.70	\$4.40
Swan Hill Rural City Council	\$77.10	\$0.00	\$84.20	\$0.00
Swinburne University of Technology	\$51.40	\$51.40	\$32.80	\$0.00
Tallangatta Health Service	\$25.70	\$0.00	\$176.15	\$0.00
Taxi Services Commission	\$925.20	\$0.00	\$160.00	\$0.00
Terang & Mortlake Health Service	\$205.60	\$25.70	\$0.00	\$0.00
Timboon and District Healthcare Service	\$77.10	\$0.00	\$107.80	\$0.00
Tourism and Major Events, Minister for	\$77.10	\$0.00	\$0.00	\$0.00
Towong Shire Council	\$25.70	\$0.00	\$0.00	\$0.00
Transport Accident Commission	\$29,066.70	\$1,002.30	\$44,205.82	\$22,736.50
Transport Safety Victoria	\$359.80	\$25.70	\$335.95	\$0.00
Transport, Planning and Local Infrastructure, Department of	\$3,546.00	\$103.40	\$980.04	\$992.46
Treasurer	\$102.80	\$0.00	\$0.00	\$0.00
Treasury and Finance, Department of	\$1,490.60	\$0.00	\$885.00	\$1,097.20
Tweddle Child + Family Health Service	\$25.70	\$51.40	\$0.00	\$5.00
University of Melbourne, The	\$462.60	\$0.00	\$401.00	\$0.00
Upper Murray Health and Community Services	\$0.00	\$25.70	\$11.80	\$0.00
V/Line Corporation	\$257.00	\$51.40	\$297.00	\$0.00
Veterinary Practitioners Registration Board of Victoria	\$25.70	\$0.00	\$0.00	\$0.00
VicForests	\$128.50	\$25.70	\$0.00	\$400.00
Victoria Legal Aid	\$77.10	\$231.30	\$0.00	\$451.60
Victoria Police	\$51,143.00	\$11,051.00	\$36,787.85	\$3,620.00
Victoria State Emergency Service	\$668.20	\$25.70	\$0.00	\$120.00
Victoria University	\$282.70	\$0.00	\$205.10	\$183.50
Victorian Aboriginal Heritage Council	\$0.00	\$0.00	\$20.60	\$0.00
Victorian Building Authority	\$2,056.00	\$822.40	\$98.60	\$2,188.40
Victorian Coastal Council	\$25.70	\$0.00	\$0.00	\$0.00
Victorian Commission for Gambling and Liquor Regulation	\$282.70	\$51.40	\$101.60	\$0.00
Victorian Curriculum and Assessment Authority	\$0.00	\$0.00	\$0.00	\$0.00
Victorian Equal Opportunity & Human Rights Commission	\$154.20	\$0.00	\$0.00	\$0.00
Victorian Government Solicitor	\$51.40	\$0.00	\$0.00	\$0.00
Victorian Institute of Forensic Medicine	\$25.70	\$0.00	\$0.00	\$0.00
Victorian Institute of Forensic Mental Health	\$51.40	\$1,721.90	\$0.00	\$0.00
Victorian Institute of Teaching	\$51.40	\$0.00	\$0.00	\$0.00
Victorian Managed Insurance Authority	\$231.30	\$25.70	\$0.00	\$0.00
Victorian Multicultural Commission	\$102.80	\$25.70	\$2.60	\$25.70

AGENCY	FEES COLLECTED ¹	FEES WAIVED ¹	CHARGES COLLECTED	CHARGES WAIVED
Victorian Privacy Commissioner, Office of the	\$25.70	\$0.00	\$124.00	\$0.00
Victorian Public Sector Commission	\$25.70	\$0.00	\$0.00	\$0.00
Victorian Registration and Qualifications Authority	\$154.20	\$0.00	\$234.30	\$13.40
Victorian Workcover Authority t/a WorkSafe Victoria	\$21,896.40	\$43,458.70	\$5,991.52	\$2,526.60
VicTrack	\$128.50	\$0.00	\$128.50	\$0.00
Wangaratta, Rural City of	\$154.20	\$0.00	\$0.00	\$0.00
Warrnambool City Council	\$179.90	\$0.00	\$0.00	\$0.00
Water, Minister for	\$25.70	\$0.00	\$0.00	\$0.00
Wellington Shire Council	\$128.50	\$0.00	\$199.00	\$0.00
West Gippsland Catchment Management Authority	\$25.70	\$0.00	\$0.00	\$0.00
West Gippsland Healthcare Group	\$1,105.10	\$1,105.10	\$580.00	\$800.00
West Wimmera Health Service	\$257.00	\$77.10	\$97.10	\$12.00
Western District Health Service	\$977.00	\$1,104.70	\$3,042.62	\$0.00
Western Health (includes Williamstown Hospital, Sunshine Hospital, Western Hospital, Sunbury Day Hospital)	\$38,395.80	\$0.00	\$53,607.50	\$0.00
Western Region Water Corporation	\$25.70	\$0.00	\$41.20	\$0.00
Westernport Region Water Corporation	\$25.70	\$0.00	\$0.00	\$0.00
Whitehorse, City of	\$282.70	\$102.80	\$27.40	\$26.60
Whittlesea City Council	\$128.50	\$102.80	\$486.90	\$6.20
Wimmera Health Care Group	\$899.50	\$1,619.10	\$525.20	\$350.80
Wimmera Regional Library Corporation	\$0.00	\$77.10	\$0.00	\$5.00
Wodonga City Council	\$77.10	\$0.00	\$170.00	\$0.00
Wyndham City Council	\$1,028.00	\$231.30	\$1,495.40	\$1,846.40
Yarra City Council	\$1,336.40	\$591.10	\$0.00	\$0.00
Yarra Ranges Shire Council	\$565.40	\$51.40	\$240.20	\$196.10
Yarra Valley Water Corporation	\$308.40	\$0.00	\$728.80	\$101.14
Yarram and District Health Service	\$308.40	\$102.80	\$0.00	\$0.00
Yarrawonga Health	\$282.70	\$25.70	\$282.70	\$25.70
Yooralla	\$0.00	\$77.10	\$0.00	\$0.00
Youth Affairs, Minister for	\$25.70	\$0.00	\$0.00	\$0.00
Zoological Parks and Gardens Board	\$128.50	\$0.00	\$0.00	\$0.00
Totals	\$617,857.03	\$253,809.87	\$782,362.16	\$141,120.11

1. Some agencies show nil returns in respect of application fees, both collected and waived. This can happen where the FOI requests they received were either received in the previous reporting year or were transferred to the agency from another agency, in which case, the original agency would have received and reported the application fee.

