

VPDSF INFORMATION SECURITY MANAGEMENT COLLECTION

EXTRACT OF CHAPTER 2 – APPENDIX B

VPDSF BUSINESS IMPACT LEVEL (BIL) TABLE

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > ECONOMY AND FINANCE		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
SUB IMPACT CATEGORY >	Organisation's operating budget (impact on public finances)	Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
	CONSEQUENCES >	Resulting in insignificant loss of < 1% of organisation's annual operating budget	Resulting in limited loss of > 1% – 10% of organisation's annual operating budget	Resulting in major loss of > 10% – 15% of organisation's annual operating budget	Resulting in significant loss of > 15% – 20% of organisation's annual operating budget	Resulting in serious loss of ≥ 20% of organisation's annual operating budget
Non-public finances	None	Resulting in limited financial hardship to an individual or business	Resulting in major financial hardship to an individual or business	Resulting in significant financial hardship to an individual or business	Resulting in serious financial hardship to an individual or business	
CONSEQUENCES >						

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > LEGAL AND REGULATORY		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
SUB-IMPACT CATEGORY >		Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
	Legal/compliance <i>(including applicable legislation and agreements or contracts)</i> <i>E.g. Non-compliance with legislation, commercial confidentiality and legal privilege</i>	No compliance issue or breach	Resulting in limited: <ul style="list-style-type: none"> • legal issues • non-compliance with contracts or agreements • failure of statutory duty • breaches • misconduct investigation managed internally 	Resulting in major: <ul style="list-style-type: none"> • legal issues • non-compliance with contracts or agreements • failure of statutory duty • breaches • misconduct investigation managed either internally or externally 	Resulting in significant: <ul style="list-style-type: none"> • legal issues • non-compliance with contracts or agreements • failure of statutory duty • breaches • misconduct investigation managed either internally or externally 	Resulting in serious: <ul style="list-style-type: none"> • legal issues • non-compliance with contracts or agreements • failure of statutory duty • breaches • misconduct investigation managed either internally or externally
	CONSEQUENCES >					

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > PERSONAL		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
SUB IMPACT CATEGORY >	Injury (<i>impact on personal safety, distress, embarrassment, identity, etc.</i>)	Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
		Resulting in insignificant harm to individual's safety or liberty	Resulting in limited harm to individual's safety or liberty involving: <ul style="list-style-type: none"> • compromise of person • distress/embarrassment • injury (non life threatening) 	Resulting in major harm to individual's safety or liberty involving: <ul style="list-style-type: none"> • compromise of person • distress/embarrassment of high profile person • irreversible or life threatening injury • direct threat to life/loss of life/fatality 	Resulting in significant harm to individual's safety or liberty involving: <ul style="list-style-type: none"> • a high profile individual(s), or Resulting in significant harm – loss of life/fatality involving: <ul style="list-style-type: none"> • mass gatherings of individuals 	Resulting in serious harm – loss of life/fatality: <ul style="list-style-type: none"> • of a high profile individual engaged in critical activities affecting the operation of Victoria • widespread loss of life within Victoria
CONSEQUENCES >						

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > PUBLIC SERVICES		Impact Levels				
SUB-IMPACT CATEGORY >		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
Reputation, confidence and utilisation of services (impact on party's standing or reputation including confidence in government)		Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
	CONSEQUENCES >	<p>Resulting in insignificant:</p> <ul style="list-style-type: none"> (no) public concern attention from a stakeholder with no publicity routine internal reporting 	<p>Resulting in limited:</p> <ul style="list-style-type: none"> dissatisfaction from public reputational damage embarrassment loss of confidence in internal business unit/group localised media interest/negative publicity specific internal reporting staff/executive suspensions 	<p>Resulting in major:</p> <ul style="list-style-type: none"> broad public concern reputational damage loss of public confidence and trust in organisation external inquiry e.g. inquest, Parliamentary Inquiry or Royal Commission mainstream media reports/negative publicity intervention of CEO/Secretary 	<p>Resulting in significant:</p> <ul style="list-style-type: none"> broad public concern reputational damage loss of public confidence and trust in organisation external inquiry e.g. inquest, Parliamentary Inquiry or Royal Commission mainstream media reports/negative publicity 	<p>Resulting in serious:</p> <ul style="list-style-type: none"> broad public concern reputational damage loss of public confidence and trust in organisation external inquiry e.g. inquest, Parliamentary Inquiry or Royal Commission mainstream media reports/negative publicity intervention of CEO/Secretary

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > PUBLIC SERVICES (CONTINUED...)		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
SUB IMPACT CATEGORY >		Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
Reputation, confidence and utilisation of services <i>continues...</i>			<ul style="list-style-type: none"> new internal oversight measures 	<ul style="list-style-type: none"> persistent questions in Parliament staff/executive terminations political resignations new external oversight measures 	<ul style="list-style-type: none"> intervention of CEO/Secretary persistent questions in Parliament staff/executive terminations political resignations new external oversight measures 	<ul style="list-style-type: none"> persistent questions in Parliament staff/executive terminations political resignations new external oversight measures
CONSEQUENCES >			Resulting in limited damage to the financial viability of, or disadvantaging, a Victorian operated company	Resulting in major damage to the financial viability of, or disadvantaging, Victorian operated company(ies)	Resulting in significant damage to the financial viability of, or disadvantaging, Victorian operated company(ies)	Resulting in serious damage to the financial viability of, or disadvantaging, Victorian operated company(ies)
Impact on companies operating in Victoria		None				
CONSEQUENCES >						

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > PUBLIC SERVICES (CONTINUED...)		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
SUB-IMPACT CATEGORY >		Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
Impact on an organisation's material or physical assets (<i>beyond financial impact</i>) CONSEQUENCES >		Resulting in insignificant damage to an organisation's assets	Resulting in limited damage to an organisation's assets	Resulting in major damage to an organisation's assets	Resulting in significant damage to an organisation's assets	Resulting in serious damage to an organisation's assets
Service delivery (<i>impact on capacity to operate, deliver services or programs, cause inconvenience or inability to consume public service</i>) CONSEQUENCES >		Resulting in no or insignificant threat to, or disruption of business operations, systems or service delivery	Resulting in limited degradation or cessation of non-critical (essential or important) business operations, systems or services, to an extent that while the organisation can perform its primary functions, the efficiency and effectiveness of the functions is noticeably reduced or impeded	Resulting in major degradation or cessation of critical (essential or important) business operations, systems or services, to an extent that the organisation cannot perform one or more of its primary functions, impeding operations	Resulting in significant degradation or cessation of critical (essential or important) business operations, systems or services, to an extent that the organisation cannot perform one or more of its primary functions, impeding operations	Resulting in serious degradation or cessation of critical (essential or important) business operations, systems or services, to an extent that the organisation cannot perform one or more of its primary functions, impeding operations

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > PUBLIC SERVICES (CONTINUED...)		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
SUB IMPACT CATEGORY >	Relationships with other governments (including Commonwealth, state or territory, or international)	Resulting in no damage to relations between the Victorian Government and other governments	Resulting in limited damage to relations between the Victorian Government and other governments	Resulting in major damage to relations between the Victorian Government and other governments	Resulting in significant damage to relations between the Victorian Government and other governments	Resulting in serious damage to relations between the Victorian Government and other governments
	CONSEQUENCES >	Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > PUBLIC ORDER, PUBLIC SAFETY AND LAW ENFORCEMENT		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
		Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
SUB IMPACT CATEGORY >		None	Resulting in limited disruption to emergency service activities requiring reprioritisation at the local levels to meet expected levels of service	Resulting in major disruption to emergency service activities requiring reprioritisation at the State level to meet expected levels of service	Resulting in significant disruption to emergency service activities requiring reprioritisation at the State or national levels to meet expected levels of service	Resulting in serious disruption to emergency service activities requiring reprioritisation at the State or national levels to meet expected levels of service
Provision of emergency services	CONSEQUENCES >					

IMPACT CATEGORY > PUBLIC ORDER, PUBLIC SAFETY AND LAW ENFORCEMENT (CONTINUED...)		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
SUB IMPACT CATEGORY >		Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
	Crime fighting	Resulting in insignificant damage to crime fighting	Resulting in limited damage to crime fighting including: <ul style="list-style-type: none"> hindering the detection of, impeding the investigation, or facilitating the commission of a summary offence 	Resulting in major damage to crime fighting including: <ul style="list-style-type: none"> hindering the detection of, impeding the investigation, or facilitating the commission of an indictable offence 	Resulting in significant damage to crime fighting including: <ul style="list-style-type: none"> hindering the detection of, impeding the investigation, or facilitating the commission of a serious indictable offence 	Resulting in serious damage to crime fighting including: <ul style="list-style-type: none"> hindering the detection of, impeding the investigation, or facilitating the commission of a serious indictable offence
CONSEQUENCES >						* <i>indictable offences including but not limited to 'organised crime' offences</i> <i>offences across jurisdictions, terrorist activities, etc.</i>

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > PUBLIC ORDER, PUBLIC SAFETY AND LAW ENFORCEMENT (CONTINUED...)		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
SUB-IMPACT CATEGORY >		Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
	Judicial proceedings	None	Resulting in limited damage to judicial proceedings including: <ul style="list-style-type: none"> impairment to judicial operations overseeing summary offences collapse of a summary prosecution a conviction for a summary offence declared 'unsafe' or referred for appeal <i>* Unsafe commonly known as a miscarriage of justice</i>	Resulting in major damage to judicial proceedings including: <ul style="list-style-type: none"> damage to the State judicial system overseeing indictable offences collapse of an indictable prosecution a conviction for an indictable offence declared 'unsafe' or referred for appeal <i>* Unsafe commonly known as a miscarriage of justice</i>	Resulting in significant damage to judicial proceedings including: <ul style="list-style-type: none"> damage to the judicial system overseeing serious indictable offences collapse of a serious indictable prosecution a conviction for a serious indictable offence declared 'unsafe' or referred for appeal <i>* Unsafe commonly known as a miscarriage of justice</i>	Resulting in serious damage to judicial proceedings including: <ul style="list-style-type: none"> damage to the judicial system overseeing serious indictable offences collapse of a serious indictable prosecution a conviction for a serious indictable offence declared 'unsafe' <i>* Unsafe commonly known as a miscarriage of justice</i>
CONSEQUENCES >						

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > PUBLIC ORDER, PUBLIC SAFETY AND LAW ENFORCEMENT (CONTINUED...)		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
		Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
		None/No disruption to community	Resulting in limited : <ul style="list-style-type: none"> • damage to public order • disruption to community 	Resulting in major : <ul style="list-style-type: none"> • damage to public order • disruption to community 	Resulting in significant : <ul style="list-style-type: none"> • damage to public order (e.g. riots) • disruption to community 	Resulting in serious : <ul style="list-style-type: none"> • damage to public order (e.g. riots) • disruption to community
SUB IMPACT CATEGORY >						
Public unrest/order						
	CONSEQUENCES >					

Appendix – VPDSF Business Impact Level (BIL) Table

IMPACT CATEGORY > PROTECTIVE MARKING		Impact Levels				
		0 NEGLIGIBLE	1 LOW-MEDIUM	2 HIGH	3 VERY HIGH	4 EXTREME
SUB-IMPACT CATEGORY >		Compromise of the information could be expected to cause insignificant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause limited harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause major harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause significant harm/damage to government operations, organisations and individuals	Compromise of the information could be expected to cause serious harm/damage to government operations, organisations and individuals
	Protective Marking	UNCLASSIFIED Information assessed at this level, requires authorisation for unlimited public release and confirmed as PUBLIC DOMAIN	UNCLASSIFIED bearing a DLM Dissemination Limiting Marker (DLM) options at this level include: <ul style="list-style-type: none"> For Official Use Only Sensitive (including legislative reference) Sensitive: Personal Sensitive: Legal Sensitive: VIC Cabinet 	PROTECTED Dissemination Limiting Marker (DLM) options at this level include: <ul style="list-style-type: none"> Sensitive (including legislative reference) Sensitive: Personal Sensitive: Legal Sensitive: VIC Cabinet 	CONFIDENTIAL Dissemination Limiting Marker (DLM) options at this level include: <ul style="list-style-type: none"> Sensitive (including legislative reference) Sensitive: Personal Sensitive: Legal Sensitive: VIC Cabinet 	SECRET Dissemination Limiting Marker (DLM) options at this level include: <ul style="list-style-type: none"> Sensitive (including legislative reference) Sensitive: Personal Sensitive: Legal Sensitive: VIC Cabinet

Appendix – VPDSF Business Impact Level (BIL) Table

Please note:

- *Harm* refers to an impact on a person whereas *damage* refer to an impact on an asset
- For impacts of a 'National Interest' refer to the Australian Government Business Impact Levels outlined in the PSPF
- Protective markings only relate to confidentiality, there is no equivalent set of 'protective markings' for integrity or availability, however the business impact level table should be used to determine the impact to integrity and availability of information to support the required controls to protect the information.