

Freedom of Information

*Annual Report by
the Attorney-General
of Victoria*



2006



FOREWORD

I have much pleasure in submitting to both Houses of Parliament, the 2006 Freedom of Information Annual Report.

This report reflects the operation of freedom of information in Victoria for the 2005/2006 financial year and has been prepared in accordance with sections 64 and 65AA of the *Freedom of Information Act* 1982.

ROB HULLS MP
Attorney-General

TABLE OF CONTENTS

PART 1: FREEDOM OF INFORMATION OVERVIEW	4
PART 2: USE OF FREEDOM OF INFORMATION.....	5
1. NUMBER OF REQUESTS, INTERNAL REVIEWS AND VICTORIAN CIVIL AND ADMINISTRATION TRIBUNAL APPEALS	5
<i>Table 1: Number of Requests, Reviews and Appeals</i>	<i>6</i>
2. ACCESS DECISIONS ON REQUESTS.....	6
<i>Table 2: Access Decisions on Requests</i>	<i>7</i>
3. MOST FREQUENTLY CITED EXEMPTIONS	8
<i>Table 3: Exemptions Cited.....</i>	<i>9</i>
4. FEES AND CHARGES FOR REQUESTS.	9
5. 'TOP 30' AGENCIES	10
<i>Table 4: Agencies Receiving the Most Requests</i>	<i>10</i>
PART 3: DETAILED STATISTICS FOR EACH AGENCY	11
6. REQUESTS RECEIVED BY AGENCIES	11
7. REQUESTS FOR INTERNAL REVIEW	11
8. APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL	11
9. EXEMPTIONS CITED	12
10. DECISION MAKERS.....	12
11. FEES AND CHARGES	12
12. RETROSPECTIVE ACCESS.....	13
PART 4: HOW TO USE FREEDOM OF INFORMATION	14
13. WHAT IS FREEDOM OF INFORMATION	14
14. MORE INFORMATION	14
PART 5: APPENDICES.....	15
<i>Appendix A: Requests Received by Agencies.....</i>	<i>15</i>
<i>Appendix B: Requests for Internal Review</i>	<i>41</i>
<i>Appendix C: Appeals to the Victorian Civil and Administrative Tribunal.....</i>	<i>43</i>
<i>Appendix D: Exemptions Cited</i>	<i>45</i>
<i>Appendix E: Name and Title of Decision Makers.....</i>	<i>57</i>
<i>Appendix F: Fees and Charges</i>	<i>74</i>

PART 1: FREEDOM OF INFORMATION OVERVIEW

Public awareness of Freedom of Information laws has grown exponentially since their introduction over 20 years ago. In particular, over the last seven years, Victorians have developed a healthy expectation about their entitlements in relation to accessing information maintained by the public sector and, for the fourth consecutive year, the Government has received more than 20,000 requests for documents under FOI laws.

I'm pleased to say, then, that access to documents was provided to applicants in part or in full in 97.4% of all access decisions made during 2005/2006. That is, only 2.6% of all access decisions made resulted in the applicant receiving no documents.

Again this year, the personal affairs exemption (section 33(1)) was by far the most frequently used individual exemption. This exemption provides for consideration of the protection of an individual's personal affairs when making decisions on access to documents.

I reported in last year's FOI Annual Report that the Victorian Ombudsman had commenced an own motion examination of the administration of FOI by the ten Government Departments and Victoria Police. Accordingly, in June this year the Ombudsman tabled a report which contained a number of recommendations aimed at strengthening the FOI process.

Following the tabling of the report, I wrote to all Departments and Victoria Police seeking details of the progress they had made in implementing the Ombudsman's administrative and procedural recommendations.

I am pleased that all Departments and Victoria Police indicated support for the Ombudsman's administrative and procedural recommendations and committed to the implementation of those recommendations which were not already part of their standard practice.

The Ombudsman also noted the Department of Justice is well placed to enhance its ongoing leadership role, in particular through guidelines and practice notes and by notifying significant changes or decisions in VCAT or the courts. The Department has embraced this recommendation with a range of initiatives to further assist FOI decision makers and FOI applicants alike.

I am delighted to see that such a significant number of Victorians are continuing to use FOI processes and I look forward to further strengthening the FOI process to create more opportunities for Victorians to access information that they consider important.

ROB HULLS MP
Attorney-General

PART 2: USE OF FREEDOM OF INFORMATION

The statistical information contained in this report was collated from data provided to the Department of Justice from 1,016 State Government bodies subject to the FOI Act. The statistical data was requested by the Department and provided on a uniform basis by agencies, in accordance with the requirements of sections 64 and 65AA of the Act.

1. Number of Requests, Internal Reviews and Victorian Civil and Administration Tribunal Appeals

Table 1 provides a summary of the total number of FOI requests, corresponding internal reviews and Victorian Civil and Administrative Tribunal (VCAT) appeals, for each period since 1984/1985.

The number of requests reported in 2005/2006 showed a slight decrease of less than 5% on the figure for the previous year to 21,396.

In 2005/2006 applicants in 1.7% of requests sought an internal review. Original decisions on access were confirmed in 67% of internal reviews.

There were 132 appeals lodged at VCAT in 2005/2006. Of these appeals 58 were subsequently withdrawn.

Of the 21,396 requests reported by agencies, less than 1% (0.6%) were appealed to VCAT. Decisions made by the Tribunal resulted in agency decisions being fully confirmed in 59% of cases. VCAT partially upheld agency decisions in 19% of appeals decided, while in 22% of the appeals decided in 2005/2006, VCAT granted full access to documents.

TABLE 1: NUMBER OF REQUESTS, REVIEWS AND APPEALS

YEAR	FOI REQUESTS	INTERNAL REVIEWS	VCAT APPEALS
2005/2006	21,396	361	132
2004/2005	22,493	459	93
2003/2004	20,896	411	104
2002/2003	20,063	368	115
2001/2002	19,652	447	122
2000/2001	17,224	393	108
1999/2000	14,260	258	143
1998/1999	13,082	270	159
1997/1998	12,195	319	304
1996/1997	12,211	288	189
1995/1996	10,834	291	154
1994/1995	10,447	293	156
1993/1994	10,151	312	171
1992/1993	11,364	372	220
1991/1992	14,357	416	193
1990/1991	14,690	372	168
1989/1990	10,460	437	177
1988/1989	10,700	402	141
1987/1988	9,662	443	161
1986/1987	9,401	324	151
1985/1986	9,031	274	126
1984/1985	4,702	224	112

2. Access Decisions on Requests

The level of full access to documents as a proportion of all access decisions made in 2005/2006 increased marginally from 77% last year to 78.1% this year. Partial access decisions decreased to 19.3% in 2005/2006, compared to 20% in 2004/2005 (see Table 2 and Chart 1). This means that applicants gained access to documents in 97.4% of requests where access decisions were made. Access was refused outright in just 2.6% of these requests.

In 2005/2006, personal requests represented 59% of total requests received while non-personal requests represented the remaining 41%.

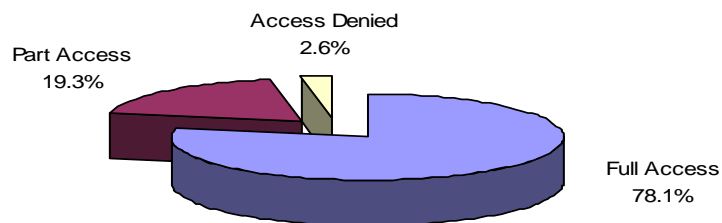
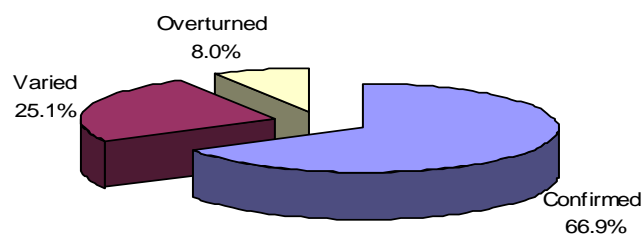
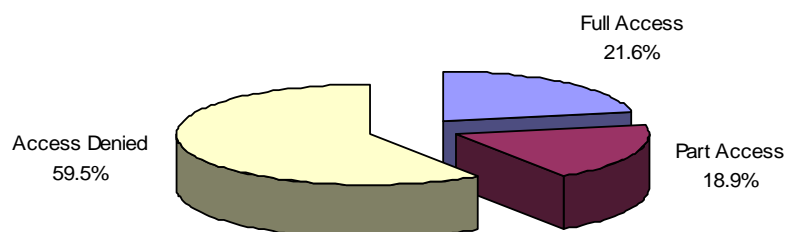
Charts 1 to 3 illustrate the outcomes of requests, reviews and appeals in 2005/2006.

TABLE 2: ACCESS DECISIONS ON REQUESTS

<i>DECISION</i>	<i>2005/2006</i>	<i>% OF TOTAL REQUESTS*</i>	<i>2004/2005</i>	<i>% OF TOTAL REQUESTS*</i>
Full Access	14,619	78.1%	15,844	77%
Part Access	3,611	19.3%	4,040	20%
Access Denied	490	2.6%	622	3%

Note: This table reflects access decisions made in 2005/2006. It does not include situations where a request was received and one of the following applied: the applicant did not proceed with the request; the request was made in 2005/2006 but had not been decided at the end of the reporting period; the agency did not hold the documents sought; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

* Access decision percentages have been rounded to ensure they total 100%.

**Chart 1: Access Decisions on Requests
(2005/2006)****Chart 2 - Results of Internal Review Decisions
(2005/2006)****Chart 3 - Decisions Handed Down by VCAT
(2005/2006)**

3. Most Frequently Cited Exemptions

The five most frequently cited exemptions in 2005/2006, in order of most used to least used were:

- ◇ **Section 33:** the protection of an individual's personal affairs;
- ◇ **Section 30:** internal working documents containing opinions, advice or recommendations of officials or Ministers where it would not be in the public interest for those documents to be released;
- ◇ **Section 38:** where another enactment (other than the FOI Act) categorises particular documents as confidential;
- ◇ **Section 35:** information provided in confidence to government bodies; and
- ◇ **Section 31** law enforcement documents.

CHART 4: TRENDS OF MOST CITED EXEMPTIONS

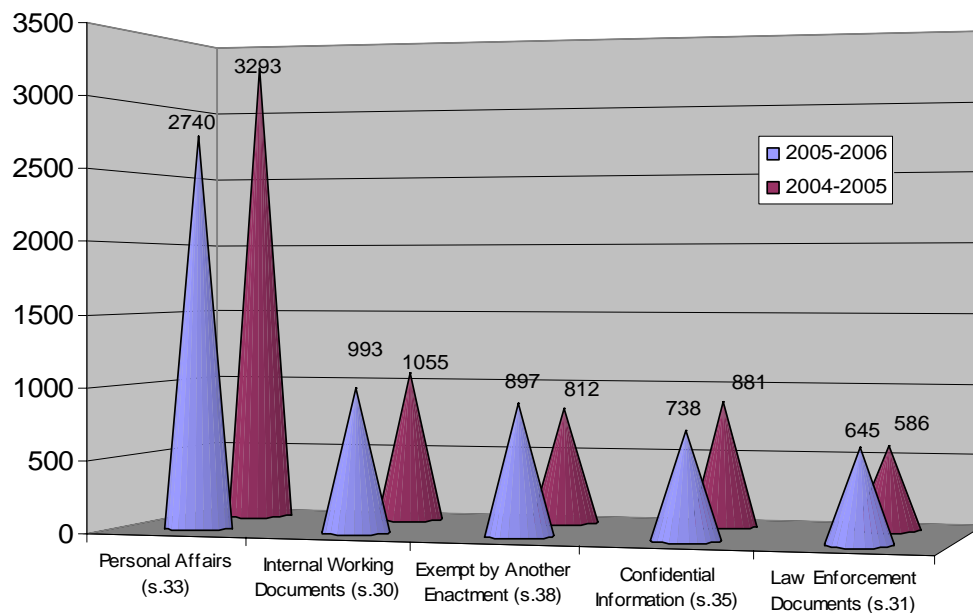


TABLE 3: EXEMPTIONS CITED

<i>SECTION OF FOI ACT</i>	<i>ORIGINAL DECISIONS</i>	<i>INTERNAL REVIEWS</i>	<i>VCAT APPEALS</i>
25A: Voluminous Requests	63	4	0
28: Cabinet Documents	83	33	3
29: Intergovernmental Relations	225	5	0
30: Internal Working Documents	993	100	6
31: Law Enforcement	645	70	5
32: Legal Professional Privilege	608	60	2
33: Personal Affairs	2,740	206	15
34: Commercial Confidentiality	210	48	4
35: Information Gained in Confidence	738	80	10
36: Contrary to Public Interest	20	4	0
38: Exempted by Another Enactment	897	50	2
38A: Council Documents	23	13	0

4. Fees and Charges for Requests

The statistics provided suggest that fees are being waived or reduced in approximately 28% of cases. This is based on the total number of requests (21,396) multiplied by \$21.00. If the fee were charged in each case, revenue received from fees would have been \$449,316. However, fee revenue reported was \$319,707.

It is difficult to determine exactly how much was waived in charges. Often where charges are to be waived agencies do not calculate the actual charges that would have been applicable. If the total charges revenue of \$270,928.42 were divided across the 21,396 requests, each applicant would have paid \$12.66 in access charges.

5. 'Top 30' Agencies

Of the 1,016 agencies that provided information incorporated into this report, agencies in the 'Top 30' handled 82% of requests. Sixty-one percent of requests received by the 'Top 30' agencies concerned personal documents. Table 4 identifies the relevant 30 agencies.

TABLE 4: AGENCIES RECEIVING THE MOST REQUESTS

	<i>AGENCY</i>	<i>Personal requests</i>	<i>Non-personal Requests</i>	<i>Total Requests</i>
1	Victoria Police	1,163	851	2,014
2	Bayside Health	602	985	1,587
3	Victorian WorkCover Authority	658	634	1,292
4	Southern Health	836	431	1,267
5	Royal Melbourne Hospital (Member of Melbourne Health)	1,192	30	1,222
6	Human Services, Department of	788	168	956
7	Royal Children's Hospital	523	241	764
8	Transport Accident Commission	703	43	746
9	Western Health	439	190	629
10	Austin Health	299	283	582
11	Metropolitan Ambulance Service	161	411	572
12	Eastern Health	280	281	561
13	St Vincent's Hospital Melbourne	310	202	512
14	Peninsula Health	221	202	423
15	Barwon Health, The Geelong Hospital	229	180	409
16	Northern Hospital, The (Member of Northern Health)	354	39	393
17	Justice, Department of	233	138	371
18	Metropolitan Fire and Emergency Services Board	6	341	347
19	Royal Women's Hospital, The	281	61	342
20	Goulburn Valley Health	188	144	332
21	Infrastructure, Department of	36	284	320
22	Northeast Health Wangaratta	121	184	305
23	Ballarat Health Services	116	99	215
24	VicRoads	146	67	213
25	Latrobe Regional Hospital	199	0	199
26	Bendigo Health Care Group	117	66	183
27	South West Healthcare	168	11	179
28	Werribee Mercy Hospital (Member of Mercy Health & Aged Care)	179	0	179
29	Education and Training, Department of	79	93	172
30	Rural Ambulance Victoria	100	64	164
Total		10, 727	6,723	17,450

PART 3: DETAILED STATISTICS FOR EACH AGENCY

6. Requests Received by Agencies

Agencies often receive applications which do not proceed for a number of reasons. This can be for reasons such as the applicant not paying the fee or the request for information not being relevant to the agency. There are also instances where the applicant is provided with the information without needing to proceed with the formal FOI process. While many of these requests can require a commitment of time and resources by the FOI officer, they are technically not requests under the Act.

The Attorney-General's February 2000 *FOI Guidelines to assist in the administration of the FOI Act* require agencies to look to providing information outside the FOI process. The existence of the FOI Act should not mean that the formal process provided under it is the only means of obtaining access to documents or information of an agency.

Appendix A provides details of the number and type of requests received by 1,016 agencies subject to FOI and the outcome of those requests. Information for inclusion in this report was not received from 2 rural cemetery trusts.

7. Requests for Internal Review

After the initial access decision, if an agency decides not to grant access to a document, the applicant has a right to appeal that decision. The first stage of appeal is an 'internal review'. This requires a written request to the principal officer of the agency asking that a fresh decision on the request be made.

Appendix B shows those agencies that received requests for internal review of a decision and provides an indication of the outcome of those reviews. The outcomes relate to the original decision made by the FOI officer in terms of whether it was confirmed, varied or overturned. Where a decision of the FOI officer is varied under review, the fresh decision may be a minor variation on the original decision, or may involve the disclosure of a significant amount of additional information. Reporting by agencies does not differentiate between these two potential outcomes.

Where an original decision is shown as being overturned, this means the applicant was granted full access to the documents in question.

Only those agencies that received requests for internal review are listed in *Appendix B*.

8. Appeals to the Victorian Civil and Administrative Tribunal

If an applicant is not satisfied with the outcome of an internal review, he or she may then appeal to VCAT.

Appendix C identifies the agencies where decisions resulted in appeals being lodged and/or decided by VCAT in 2005/2006. The data in this table is based on the number and type of decisions handed down by the Tribunal in 2005/2006, whether or not those decisions were as a result of appeals lodged in that year or previous years. This is necessary given the time that can often pass between an appeal being lodged, the mediation and other processes that can occur prior to a formal hearing, and a final decision being handed down by the Tribunal.

The VCAT process includes conciliation between parties whereby the applicant and respondent are called before the Tribunal for a preliminary conference to try to resolve documents in dispute before the case proceeds to a hearing. Appeals are often withdrawn as a result of this process.

9. Exemptions Cited

Where an agency refuses to allow an applicant access to documents, the agency is required by the FOI Act to give reasons for its refusal. In refusing access, an agency is limited to the situations provided for in the Act (exemptions). *Appendix D* lists all the exemptions cited to applicants by agencies when refusing access.

10. Decision Makers

The FOI Act operates at the agency level. It is an official of that agency who makes the initial decision and a different official (or the principal officer) who reviews a decision if requested by the applicant.

Appendix E names each official, specifying their title and, where applicable, the number of times that official made a decision to refuse access to some or all of the documents requested.

11. Fees and Charges

In 2005/2006 the Act required a request for access to documents to be accompanied by an application fee of \$21.00. Any other monies payable in respect of a request after the application fee has been paid are referred to in the Act as "charges". This explains the differentiation between the fees and charges in *Appendix F*. All charges occur after the initial step of paying the application fee and apply to the cost of supplying copies of documents, providing access in other forms, supervising access to documents, and searching for documents.

The Act provides that fees can be waived or reduced where payment would cause hardship. Similarly, charges can be waived where the applicant is impecunious and the request is for personal documents, as well as in some other situations. The decision on whether or not to waive a fee or charge rests with the agency.

12. Retrospective Access

Agencies were asked to comment on the practicability of extending the period of retrospective access. Agencies, other than councils, are not required to process requests for non-personal documents created prior to 1978 and councils, not prior to 1989. Requests for personal documents are not subject to a time limitation, and therefore depend only on whether documents are still held. Agencies have generally indicated that due to the infrequency of these requests, the resources required and document retention policies, it is not practical to extend the period of retrospective access.

PART 4: HOW TO USE FREEDOM OF INFORMATION

13. What is Freedom of Information

Since 1982 the FOI Act has given the community the right to apply for information held by Ministers, state government departments, local councils, most semi-government agencies and statutory authorities, public hospitals and community health centres, universities, TAFE colleges and schools. Where a service has been outsourced by a government body, access to documents relating to the service would generally still be possible where the service is provided under contract or the agency is the contract manager, unless some specific provision otherwise applies.

14. More information

The Victorian Government Freedom of Information Online website (www.foi.vic.gov.au) provides guidelines and general information to assist access to government documents by using the FOI Act. Information on this website includes the contact details of agencies subject to the Act.

This website also includes an explanation of freedom of information, details of what information is (and is not) available, how to apply, rights of complaint, frequently asked questions and copies of Freedom of Information Annual Reports.

PART 5: APPENDICES

APPENDIX A: REQUESTS RECEIVED BY AGENCIES

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
2007 World Swimming Championships Corporation	0	0	0	0	0	0
Aberfeldy Cemetery Trust	0	0	0	0	0	0
Aboriginal Affairs, Minister for	0	0	0	0	0	0
Accident Compensation Conciliation Service	2	0	2	0	0	0
Adass Israel Cemetery Trust	0	0	0	0	0	0
Administrator Pursuant to Part IV of Electricity Industry (Residual Provisions) Act 1993, Office of the	0	0	0	0	0	0
Adult Multicultural Education Services	0	0	0	0	0	0
Adult, Community and Further Education Board	0	0	0	0	0	0
Aged Care, Minister for	0	1	0	0	0	1
Agriculture, Minister for	0	0	0	0	0	0
Alberton Cemetery Trust	0	0	0	0	0	0
Alexandra Cemetery Trust	0	0	0	0	0	0
Alexandra District Ambulance Service	0	0	0	0	0	0
Alexandra District Hospital	4	6	10	0	0	0
Alma Cemetery Trust	0	0	0	0	0	0
Alpine Health	0	4	4	0	0	0
Alpine Shire Council	0	4	4	0	0	0
Altona Memorial Park	0	0	0	0	0	0
Amherst Cemetery Trust	0	0	0	0	0	0
Amphitheatre Cemetery Trust	0	0	0	0	0	0
Anderson's Creek Cemetery Trust	0	0	0	0	0	0
Antwerp Cemetery Trust	0	0	0	0	0	0
Apollo Bay Cemetery Trust	0	0	0	0	0	0
Apsley Cemetery Trust	0	0	0	0	0	0
Ararat Cemetery Trust	0	0	0	0	0	0
Ararat Rural City Council	0	0	0	0	0	0
Architects Registration Board of Victoria	0	0	0	0	0	0
Arthur's Creek Cemetery Trust	0	0	0	0	0	0
Arts, Minister for the	0	1	0	0	0	1
Ashens Cemetery Trust	0	0	0	0	0	0
Attorney-General	2	2	0	0	0	4
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital & Royal Talbot Rehabilitation Hospital)	299	283	493	17	0	76

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Australian Centre for the Moving Image	0	1	0	1	0	0
Australian Grand Prix Corporation	0	1	0	0	0	1
Avenel Cemetery Trust	0	0	0	0	0	0
Avoca Cemetery Trust	0	0	0	0	0	0
Bairnsdale Cemetery Trust	0	0	0	0	0	0
Bairnsdale Regional Health Service	39	38	77	0	0	0
Baker Heart Research Institute	0	0	0	0	0	0
Ballaarat General Cemeteries & Crematorium	0	0	0	0	0	0
Ballan Cemetery Trust	0	0	0	0	0	0
Ballangeich Cemetery Trust	0	0	0	0	0	0
Ballarat Community Health Centre	1	0	0	0	3	0
Ballarat Health Services	116	99	207	1	0	14
Ballarat, City of	2	7	3	4	1	1
Ballarat, University of	0	2	0	1	0	1
Balmoral Cemetery Trust	0	0	0	0	0	0
Bambra Cemetery Trust	0	0	0	0	0	0
Bannerton Cemetery Trust	0	0	0	0	0	0
Bannockburn Cemetery Trust	0	0	0	0	0	0
Banyule Cemeteries Trust	0	0	0	0	0	0
Banyule City Council	5	12	5	10	0	2
Banyule Community Health Service	3	0	3	0	0	0
Baringhup Cemetery Trust	0	0	0	0	0	0
Barkly Cemetery Trust	0	0	0	0	0	0
Barmah Cemetery Trust	0	0	0	0	0	0
Barnawartha Cemetery Trust	0	0	0	0	0	0
Barwon Health, McKellar Centre	15	4	19	0	0	0
Barwon Health, The Geelong Hospital	229	180	388	2	2	17
Barwon Region Water Authority	0	6	5	1	0	0
Bass Coast Community Health Service	0	0	0	0	0	0
Bass Coast Regional Health	8	23	31	0	0	0
Bass Coast Shire Council (includes Wonthaggi Cemetery Trust & San Remo Cemetery Trust)	0	10	5	5	0	0
Baw Baw Shire Council	0	5	5	0	0	0
Bayside City Council	1	40	38	2	0	1
Bayside Health (includes The Alfred, Caulfield General Medical Centre and Sandringham & District Memorial Hospital)	602	985	1,591	3	0	34
Bealiba Cemetery Trust	0	0	0	0	0	0
Beaufort and Skipton Health Service	0	0	0	0	0	0
Beaufort Cemetery Trust	0	0	0	0	0	0
Beeac Cemetery Trust	0	0	0	0	0	0
Beechworth Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Beechworth Health Service	0	0	0	0	0	0
Beenak Cemetery Trust	0	0	0	0	0	0
Bellarine Community Health	0	0	0	0	0	0
Bellbrae Cemetery Trust	0	0	0	0	0	0
Bellellen Cemetery Trust	0	0	0	0	0	0
Benalla and District Memorial Hospital	0	6	6	0	0	0
Benalla Cemetery Trust	0	0	0	0	0	0
Benalla Rural City Council	3	2	2	2	1	0
Benambra Cemetery Trust	0	0	0	0	0	0
Bendigo Cemeteries Trust	0	0	0	0	0	0
Bendigo Community Health Services	11	0	5	3	0	4
Bendigo Health Care Group	117	66	179	4	0	8
Bendigo Regional Institute of TAFE	2	1	3	0	0	0
Bendoc Cemetery Trust	0	0	0	0	0	0
Bentleigh Bayside Community Health Service	0	0	0	0	0	0
Berriwillock Cemetery Trust	0	0	0	0	0	0
Berwick Cemetery Trust	0	0	0	0	0	0
Bethanga Cemetery Trust	0	0	0	0	0	0
Beulah Cemetery Trust	0	0	0	0	0	0
Birchip Cemetery Trust	0	0	0	0	0	0
Birregurra Cemetery Trust	0	0	0	0	0	0
Blackheath Cemetery Trust	0	0	0	0	0	0
Blackwood Cemetery Trust	0	0	0	0	0	0
Bleak House Cemetery Trust	0	0	0	0	0	0
Blue Mountain Cemetery Trust	0	0	0	0	0	0
Boinka Cemetery Trust	0	0	0	0	0	0
Bonnie Doon Cemetery Trust	0	0	0	0	0	0
Bookmaker & Bookmakers' Clerks Registration Committee	0	5	4	0	0	1
Boolarra Cemetery Trust	0	0	0	0	0	0
Boorhaman Cemetery Trust	0	0	0	0	0	0
Boort Cemetery Trust	0	0	0	0	0	0
Boort District Hospital	1	0	1	0	0	0
Boram Boram Cemetery Trust	0	0	0	0	0	0
Boroondara Cemetery Trust (Kew)	0	0	0	0	0	0
Boroondara, City of	1	42	11	29	1	3
Borough of Queenscliffe	0	4	4	0	0	0
Bowman's Forest Cemetery Trust	0	0	0	0	0	0
Box Hill Cemetery Trust	0	0	0	0	0	0
Box Hill Institute of TAFE	1	1	2	0	0	0
Branxholme Cemetery Trust	0	0	0	0	0	0
Briagolong Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Bridgewater (Old) Cemetery Trust	0	0	0	0	0	0
Bridgewater Cemetery Trust	0	0	0	0	0	0
Bright Cemetery Trust	0	0	0	0	0	0
Brighton General Cemetery Trust	0	0	0	0	0	0
Brim Cemetery Trust	0	0	0	0	0	0
Brimbank City Council	0	19	8	5	0	6
Brimpaen Cemetery Trust	0	0	0	0	0	0
Broadford Cemetery Trust	0	0	0	0	0	0
Broadmeadows Health Service (Member of Northern Health includes North West Area Mental Health Service (NWAMHS) & North West/Inner West Aged Persons Mental Health Program (NW/IW APMHP))	24	17	33	3	0	5
Bruthen Cemetery Trust	0	0	0	0	0	0
Buangor Cemetery Trust	0	0	0	0	0	0
Buchan Cemetery Trust	0	0	0	0	0	0
Buckland Cemetery Trust	0	0	0	0	0	0
Building Commission	2	13	1	10	2	3
Bulla Cemetery Trust	0	0	0	0	0	0
Bullarto Cemetery Trust	0	0	0	0	0	0
Buloke Shire Council	0	2	1	0	0	1
Bumberrah Cemetery Trust	0	0	0	0	0	0
Bundoora Extended Care Centre (Member of Northern Health)	3	13	16	0	0	0
Bung Bong & Wareek Cemetery Trust	0	0	0	0	0	0
Bungaree Cemetery Trust	0	0	0	0	0	0
Buninyong Cemetery Trust	0	0	0	0	0	0
Bunyip Cemetery Trust	0	0	0	0	0	0
Burrum Burrum Cemetery Trust	0	0	0	0	0	0
Burwood Cemetery Trust	0	0	0	0	0	0
Byaduk Cemetery Trust	0	0	0	0	0	0
Byaduk North Cemetery Trust	0	0	0	0	0	0
Calvary Health Care Bethlehem	1	9	10	0	0	0
Campaspe Shire Council	2	3	4	0	1	0
Camperdown Cemetery Trust	0	0	0	0	0	0
Cancer Council Victoria, The	0	0	0	0	0	0
Cann River Cemetery Trust	0	0	0	0	0	0
Cape Bridgewater Cemetery Trust	0	0	0	0	0	0
Cape Clear Cemetery Trust	0	0	0	0	0	0
Cape Otway Cemetery Trust	0	0	0	0	0	0
Caramut Cemetery Trust	0	0	0	0	0	0
Cardinia Shire Council	0	7	5	1	0	2
Carisbrook Cemetery Trust	0	0	0	0	0	0
Caritas Christi Hospice	1	0	1	0	0	0
Carlsruhe Cemetery Trust	0	0	0	0	0	0
Carlyle Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Carwarp Cemetery Trust	0	0	0	0	0	0
Casey, City of	15	20	14	9	5	7
Cassilis Cemetery Trust	0	0	0	0	0	0
Casterton (New) Cemetery Trust	0	0	0	0	0	0
Casterton (Old) Cemetery Trust	0	0	0	0	0	0
Casterton Memorial Hospital	10	1	10	0	1	0
Castlemaine Cemetery Trust	0	0	0	0	0	0
Castlemaine District Community Health Centre	0	0	0	0	0	0
Cathcart Cemetery Trust	0	0	0	0	0	0
Cathkin Cemetery Trust	0	0	0	0	0	0
Caulfield Racecourse Reserve Trust	0	1	1	0	0	0
Cavendish Cemetery Trust	0	0	0	0	0	0
Central Bayside Community Health Services	0	0	0	0	0	0
Central Gippsland Health Service	62	0	62	0	0	0
Central Gippsland Institute of TAFE	0	1	1	0	0	0
Central Gippsland Region Water Authority <small>(t/a Gippsland Water)</small>	0	1	1	0	0	0
Central Goldfields Shire Council	0	0	0	0	0	0
Central Highlands Region Water Authority	1	1	1	0	0	1
Centre for Adult Education	0	0	0	0	0	0
Charlton Cemetery Trust	0	0	0	0	0	0
Cheltenham and Regional Cemeteries Trust, The <small>(Bunurong Memorial Park, Cheltenham Memorial Park, the Pioneer Cemetery)</small>	0	0	0	0	0	0
Chetwynd Cemetery Trust	0	0	0	0	0	0
Chewton Cemetery Trust	0	0	0	0	0	0
Chief Parliamentary Counsel Victoria, Office of the	0	3	1	0	1	1
Children, Minister for	0	0	0	0	0	0
Chiltern (Old) Cemetery Trust	0	0	0	0	0	0
Chiltern (New) Cemetery Trust	0	0	0	0	0	0
Chinese Medicine Registration Board of Victoria	0	0	0	0	0	0
Chiropractors Registration Board of Victoria	1	0	0	1	0	0
Chisholm Institute	1	0	0	1	0	0
City Circle Tram Promotion Committee	0	0	0	0	0	0
City of Greater Bendigo	6	5	3	4	4	0
City West Water Limited	0	15	2	15	0	1
Clarendon Cemetery Trust	0	0	0	0	0	0
Clear Lake Cemetery Trust	0	0	0	0	0	0
Clunes Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Cobaw Community Health Service	0	0	0	0	0	0
Cobden Cemetery Trust	0	0	0	0	0	0
Cobram Cemetery Trust	0	0	0	0	0	0
Cobram District Hospital	3	12	15	0	0	0
Cohuna Cemetery Trust	0	0	0	0	0	0
Cohuna District Hospital	10	0	10	0	0	0
Colac Area Health	15	27	34	3	0	5
Colac Cemetery Trust	0	0	0	0	0	0
Colac Otway Shire	2	7	5	2	0	2
Colbinabbin Cemetery Trust	0	0	0	0	0	0
Coleraine Cemetery Trust	0	0	0	0	0	0
Coleraine District Health Service	2	5	4	0	0	3
Coliban Region Water Authority	1	0	1	0	0	0
Commonwealth Games, Minister for	0	1	0	1	0	0
Community Services, Minister for	0	0	0	0	0	0
Concongella Cemetery Trust	0	0	0	0	0	0
Condah Cemetery Trust	0	0	0	0	0	0
Consumer Affairs, Minister for	0	0	0	0	0	0
Coongulmerang Cemetery Trust	0	0	0	0	0	0
Corack Cemetery Trust	0	0	0	0	0	0
Corangamite Catchment Management Authority	0	1	1	0	0	0
Corangamite Shire	0	5	1	3	0	2
Corinella Cemetery Trust	0	0	0	0	0	0
Corop Cemetery Trust	0	0	0	0	0	0
Corrections, Minister for	0	0	0	0	0	0
Corryong Cemeteries Trust	0	0	0	0	0	0
Country Fire Authority	2	22	0	11	0	13
Cowangie Cemetery Trust	0	0	0	0	0	0
Cranbourne Cemetery Trust	0	0	0	0	0	0
Cressy Cemetery Trust	0	0	0	0	0	0
Creswick Cemetery Trust	0	0	0	0	0	0
Crib Point Cemetery Trust	0	0	0	0	0	0
Crowlands Cemetery Trust	0	0	0	0	0	0
Cudgewa (Wabba) Cemetery Trust	0	0	0	0	0	0
Culgoa (Kaniera) Cemetery Trust	0	0	0	0	0	0
Dahwedarre Cemetery Trust	0	0	0	0	0	0
Dairy Food Safety Victoria	0	0	0	0	0	0
Dandenong Cemetery Trust	0	0	0	0	0	0
Dandenong, City of Greater	3	17	1	10	4	10
Darebin Community Health Centre	11	1	12	0	0	0
Darebin, City of (includes Preston Public Cemetery)	1	15	5	4	0	10

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Dargo Cemetery Trust	0	0	0	0	0	0
Darlington Cemetery Trust	0	0	0	0	0	0
Darraweit Guim Cemetery Trust	0	0	0	0	0	0
Dartmoor Cemetery Trust	0	0	0	0	0	0
Daylesford Cemetery Trust	0	0	0	0	0	0
Deakin University	2	2	0	3	1	0
Deep Lead Cemetery Trust	0	0	0	0	0	0
Defence Reserves Re-Employment Board	0	0	0	0	0	0
Dental Health Services Victoria	131	11	144	0	0	2
Dental Practice Board of Victoria	1	2	0	3	0	0
Dergholm Cemetery Trust	0	0	0	0	0	0
Derrinallum Cemetery Trust	0	0	0	0	0	0
Devenish Cemetery Trust	0	0	0	0	0	0
Dianella Community Health	0	0	0	0	0	0
Digby Cemetery Trust	0	0	0	0	0	0
Dimboola Cemetery Trust	0	0	0	0	0	0
Djerriwarrh Health Services	46	15	60	0	1	0
Donald Cemetery Trust	0	0	0	0	0	0
Donnybrook Cemetery Trust	0	0	0	0	0	0
Dookie Cemetery Trust	0	0	0	0	0	0
Dookie East Cemetery Trust	0	0	0	0	0	0
Doutta Galla Community Health Services	0	0	0	0	0	0
Dowling Forest Cemetery Trust	0	0	0	0	0	0
Drik Drik Cemetery Trust	0	0	0	0	0	0
Drouin Cemetery Trust	0	0	0	0	0	0
Drouin West Cemetery Trust	0	0	0	0	0	0
Dunkeld Cemetery Trust	0	0	0	0	0	0
Dunmunkle Health Services	0	0	0	0	0	0
Dunolly (New) Cemetery Trust	0	0	0	0	0	0
Dunolly (Old) Cemetery Trust	0	0	0	0	0	0
Durham Ox Cemetery Trust	0	0	0	0	0	0
East Gippsland Catchment Management Authority	0	0	0	0	0	0
East Gippsland Institute of TAFE	0	0	0	0	0	0
East Gippsland Region Water Authority	0	0	0	0	0	0
East Gippsland Shire Cemetery Trust	0	0	0	0	0	0
East Gippsland Shire Council	6	10	12	2	3	0
East Grampians Health Service	8	20	22	0	0	6
East Wimmera Health Service	13	2	13	0	0	2
Eastern Access Community Health	3	0	3	0	0	0
Eastern Health (Eastern Health, Box Hill Hospital, Maroondah Hospital, Angliss Hospital, Peter James Centre, Healesville Hospital, Eastern Health Mental Health)	280	281	500	35	1	25

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Echuca Cemetery Trust	0	0	0	0	0	0
Echuca Regional Health	11	33	44	0	0	0
EcoRecycle Victoria	0	0	0	0	0	0
Eddington Cemetery Trust	0	0	0	0	0	0
Edenhope & District Memorial Hospital	3	3	6	0	0	0
Education and Training, Department of	79	93	53	87	9	46
Education and Training, Minister for	0	1	0	0	0	1
Education Services, Minister for	0	2	0	0	1	1
Eganstown Cemetery Trust	0	0	0	0	0	0
Eildon Weir Cemetery Trust	0	0	0	0	0	0
Elaine Cemetery Trust	0	0	0	0	0	0
Eldorado Cemetery Trust	0	0	0	0	0	0
Ellerslie Cemetery Trust	0	0	0	0	0	0
Elmhurst Cemetery Trust	0	0	0	0	0	0
Elmore Cemetery Trust	0	0	0	0	0	0
Elphinstone Cemetery Trust	0	0	0	0	0	0
Eltham Cemetery Trust	0	0	0	0	0	0
Emerald Cemetery Trust	0	0	0	0	0	0
Emerald Tourist Railway Board	0	0	0	0	0	0
Emergency Services Super	15	2	2	15	0	0
Emergency Services Telecommunications Authority	1	0	1	0	0	0
Employment and Youth Affairs, Minister for	0	0	0	0	0	0
Energy Industries, Minister for	0	0	0	0	0	0
Energy Safe Victoria (includes Chief Electrical Inspector & Office of Gas Safety)	9	29	22	9	0	8
Ensay Cemetery Trust	0	0	0	0	0	0
Environment Protection Authority	3	82	31	37	0	20
Environment, Minister for	0	0	0	0	0	0
Epping Cemetery Trust	0	0	0	0	0	0
Equal Opportunity Commission of Victoria	3	1	1	2	1	0
Essential Services Commission	0	0	0	0	0	0
Eureka (Chinkapook) Cemetery Trust	0	0	0	0	0	0
Euroa Cemetery Trust	0	0	0	0	0	0
Falls Creek Alpine Resort Management Board	0	2	0	0	0	2
Fawknor Crematorium & Memorial Park	0	0	0	0	0	0
Ferntree Gully Cemetery Trust	0	0	0	0	0	0
Film Victoria	0	1	0	1	0	0
Finance, Minister for	0	0	0	0	0	0
Financial Services, Minister for	0	0	0	0	0	0
Firearms Appeals Committee	0	0	0	0	0	0
First Mildura Irrigation Trust	0	1	1	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Fisheries Co-Management Council	0	0	0	0	0	0
Footscray Cemetery Trust	0	0	0	0	0	0
Foster Cemetery Trust	0	0	0	0	0	0
Franklinford Cemetery Trust	0	0	0	0	0	0
Frankston Cemetery Trust	0	0	0	0	0	0
Frankston City Council	2	16	8	7	2	3
French Island Cemetery Trust	0	0	0	0	0	0
Fryerstown Cemetery Trust	0	0	0	0	0	0
Gaffney's Creek Cemetery Trust	0	0	0	0	0	0
Gaming, Minister for	0	0	0	0	0	0
Gannawarra Shire Council	0	0	0	0	0	0
Garvoc Cemetery Trust	0	0	0	0	0	0
Geelong Cemeteries Trust	0	0	0	0	0	0
Geelong Performing Arts Centre Trust	0	0	0	0	0	0
Geelong, City of Greater	1	16	8	7	1	1
Gembrook Cemetery Trust	0	0	0	0	0	0
Gippsland and Southern Rural Water Authority (t/a Southern Rural Water)	2	1	0	3	0	0
Gippsland Lakes Community Health	20	0	20	0	0	0
Gippsland Southern Health Service	62	5	61	0	0	6
Gipsy Point Cemetery Trust	0	0	0	0	0	0
Gisborne Cemetery Trust	0	0	0	0	0	0
Glen Eira City Council	0	13	4	5	2	3
Glendaruel Cemetery Trust	0	0	0	0	0	0
Glenelg Hopkins Catchment Management Authority	0	0	0	0	0	0
Glenelg Shire Council	0	1	1	0	0	0
Glengower Cemetery Trust	0	0	0	0	0	0
Glenlyon Cemetery Trust	0	0	0	0	0	0
Glenmaggie Cemetery Trust	0	0	0	0	0	0
Glenorchy Cemetery Trust	0	0	0	0	0	0
Glenthompson Cemetery Trust	0	0	0	0	0	0
Glenview Community Care	1	0	0	0	0	1
Gobur Cemetery Trust	0	0	0	0	0	0
Golden Plains Shire Council	0	2	1	1	0	0
Goornong Cemetery Trust	0	0	0	0	0	0
Gordon (Old) Cemetery Trust	0	0	0	0	0	0
Gordon (New) Cemetery Trust	0	0	0	0	0	0
Gordon Institute of TAFE	1	1	2	0	0	0
Gormandale Cemetery Trust	0	0	0	0	0	0
Goroke Cemetery Trust	0	0	0	0	0	0
Goulburn Broken Catchment Management Authority	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Goulburn Ovens Institute of TAFE	0	0	0	0	0	0
Goulburn Valley Community Health Service	0	0	0	0	0	0
Goulburn Valley Health (Yea & District Memorial Hospital)	188	144	332	0	0	0
Goulburn Valley Region Water Authority	0	1	0	1	0	0
Goulburn-Murray Rural Water Authority	2	3	0	5	0	1
Government Superannuation Office	42	0	41	0	0	1
Gowangardie Cemetery Trust	0	0	0	0	0	0
Grampians Community Health Centre	0	0	0	0	0	0
Grampians Wimmera Mallee Water Authority (t/a GWMWater)	1	0	1	0	0	0
Granite Flat Cemetery Trust	0	0	0	0	0	0
Grantville Cemetery Trust	0	0	0	0	0	0
Granya Cemetery Trust	0	0	0	0	0	0
Gray's Bridge Cemetery Trust	0	0	0	0	0	0
Great Western Cemetery Trust	0	0	0	0	0	0
Green Hill Cemetery Trust	0	0	0	0	0	0
Green Lake Cemetery Trust	0	0	0	0	0	0
Greendale Cemetery Trust	0	0	0	0	0	0
Greta Cemetery Trust	0	0	0	0	0	0
Greyhound Racing Victoria	0	0	0	0	0	0
Guildford Cemetery Trust	0	0	0	0	0	0
Hamilton Cemetery Trust	0	0	0	0	0	0
Harcourt Cemetery Trust	0	0	0	0	0	0
Harkaway Cemetery Trust	0	0	0	0	0	0
Harness Racing Victoria	0	1	0	1	1	0
Harrietville Cemetery Trust	0	0	0	0	0	0
Harrow Cemetery Trust	0	0	0	0	0	0
Hawkesdale Cemetery Trust	0	0	0	0	0	0
Hazelwood Cemetery Trust	0	0	0	0	0	0
Health Purchasing Victoria	0	0	0	0	0	0
Health Services Commissioner	11	1	8	2	1	1
Health, Minister for	0	3	0	1	0	2
Heathcote Cemetery Trust	0	0	0	0	0	0
Hepburn Health Service	10	0	9	0	0	1
Hepburn Shire Council	5	8	10	0	0	3
Hesse Rural Health Service	1	0	1	0	0	0
Hexham Cemetery Trust	0	0	0	0	0	0
Heyfield Cemetery Trust	0	0	0	0	0	0
Heywood Cemetery Trust	0	0	0	0	0	0
Heywood Rural Health	5	0	3	0	0	2
Hindmarsh Shire Council	0	0	0	0	0	0
Hobsons Bay City Council	0	18	4	11	0	5

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Holmesglen Institute of TAFE	1	2	0	3	0	0
Hopetoun Cemetery Trust	0	0	0	0	0	0
Horsham Cemetery Trust	0	0	0	0	0	0
Horsham Rural City Council	0	1	1	0	0	0
Hotspur Cemetery Trust	0	0	0	0	0	0
Housing, Minister for	0	0	0	0	0	0
Howard Florey Institute	0	0	0	0	0	0
Human Services, Department of	788	168	228	478	7	420
Hume City Council	1	19	5	10	0	7
Indigo Shire Council	2	0	2	0	0	0
Industrial Relations, Minister for	0	0	0	0	0	0
Infertility Treatment Authority	0	0	0	0	0	0
Information and Communication Technology, Minister for	0	0	0	0	0	0
Infrastructure, Department of	36	284	162	69	10	118
Inglewood Cemetery Trust	0	0	0	0	0	0
Inner East Community Health Service	0	0	0	0	0	0
Inner South Community Health Service	6	0	4	0	0	2
Innovation, Industry and Regional Development, Department of (includes Tourism Victoria, Regional Development Victoria & Office of Small Business)	1	40	4	19	2	21
Innovation, Minister for	0	0	0	0	0	0
Intellectual Disability Review Panel	0	0	0	0	0	0
Inverleigh Cemetery Trust	0	0	0	0	0	0
Inverloch Cemetery Trust	0	0	0	0	0	0
ISIS Primary Care	0	0	0	0	0	0
Jamieson Cemetery Trust	0	0	0	0	0	0
Jeparit Cemetery Trust	0	0	0	0	0	0
Jericho Cemetery Trust	0	0	0	0	0	0
John Foord (Wahgunyah) Public Cemetery	0	0	0	0	0	0
Joyce's Creek Cemetery Trust	0	0	0	0	0	0
Judicial College of Victoria	0	0	0	0	0	0
Jung (Jerro) Cemetery Trust	0	0	0	0	0	0
Justice, Department of	233	138	63	223	31	97
Kangan Batman TAFE	0	0	0	0	0	0
Kangaroo Ground Cemetery Trust	0	0	0	0	0	0
Karnak Cemetery Trust	0	0	0	0	0	0
Katamatite Cemetery Trust	0	0	0	0	0	0
Katandra Cemetery Trust	0	0	0	0	0	0
Katyil Cemetery Trust	0	0	0	0	0	0
Keilor Cemetery Trust	0	0	0	0	0	0
Kenmare Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Kerang Cemetery Trust	0	0	0	0	0	0
Kerang District Health	1	5	6	0	0	0
Kialla West Cemetery Trust	0	0	0	0	0	0
Kiata Cemetery Trust	0	0	0	0	0	0
Kiewa Cemetery Trust	0	0	0	0	0	0
Kilcunda Cemetery Trust	0	0	0	0	0	0
Kilmore & District Hospital	2	4	5	1	0	0
Kilmore Cemetery Trust	0	0	0	0	0	0
Kilnoorat Committee Of Management	0	0	0	0	0	0
Kingower Cemetery Trust	0	0	0	0	0	0
Kingston City Council	6	24	6	14	2	8
Knox City Council	2	6	2	8	0	1
Knox Community Health Service	0	0	0	0	0	0
Koetong Cemetery Trust	0	0	0	0	0	0
Koondrook Cemetery Trust	0	0	0	0	0	0
Kooroocheang Cemetery Trust	0	0	0	0	0	0
Kooweerup Regional Health Service	0	0	0	0	0	0
Korong Vale Cemetery Trust	0	0	0	0	0	0
Korumburra Cemetery Trust	0	0	0	0	0	0
Kyabram and District Health Services	14	5	18	1	0	1
Kyabram Cemetery Trust	0	0	0	0	0	0
Kyneton Cemetery Trust	0	0	0	0	0	0
Kyneton District Health Service	2	10	11	0	1	0
La Trobe University	2	4	2	4	0	1
Laen North Cemetery Trust	0	0	0	0	0	0
Lake Boga Cemetery Trust	0	0	0	0	0	0
Lake Bolac Cemetery Trust	0	0	0	0	0	0
Lake Mountain Alpine Resort Management Board	12	3	10	1	4	0
Lake Rowan Cemetery Trust	0	0	0	0	0	0
Lakes Entrance Cemetery Trust	0	0	0	0	0	0
Lalbert Cemetery Trust	0	0	0	0	0	0
Lancefield Cemetery Trust	0	0	0	0	0	0
Landsborough Cemetery Trust	0	0	0	0	0	0
Lang Lang Cemetery Trust	0	0	0	0	0	0
Latrobe City Council	1	3	0	1	0	3
Latrobe Community Health Service	12	43	57	2	0	0
Latrobe Regional Hospital	199	0	125	35	0	39
Learmonth Cemetery Trust	0	0	0	0	0	0
Legal Practitioners Liability Committee	0	0	0	0	0	0
Legal Professional Tribunal	0	0	0	0	0	0
Legal Services Board	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Leongatha Cemetery Trust	0	0	0	0	0	0
Lethbridge Cemetery Trust	0	0	0	0	0	0
Lexton Cemetery Trust	0	0	0	0	0	0
Lilydale Cemeteries Trust (includes Old Lilydale Cemetery Trust, Healsville Cemetery Trust, & Yarraglen Cemetery Trust.)	0	0	0	0	0	0
Linton Cemetery Trust	0	0	0	0	0	0
Lismore Cemetery Trust	0	0	0	0	0	0
Local Government, Minister for	0	0	0	0	0	0
Loch Ard Cemetery Trust	0	0	0	0	0	0
Lochiel Cemetery Trust	0	0	0	0	0	0
Lockwood Cemetery Trust	0	0	0	0	0	0
Loddon Shire Council	1	0	0	1	0	0
Longwood Cemetery Trust	0	0	0	0	0	0
Lorne Cemetery Trust	0	0	0	0	0	0
Lorne Community Hospital	0	1	1	0	0	0
Lorquon Cemetery Trust	0	0	0	0	0	0
Lower Murray Urban and Rural Water Authority	0	0	0	0	0	0
Lyndoch Warrnambool	0	0	0	0	0	0
Macarthur Cemetery Trust	0	0	0	0	0	0
Macedon Cemetery Trust	0	0	0	0	0	0
Macedon Ranges Shire Council	0	15	9	0	1	5
Maddingley Cemetery Trust	0	0	0	0	0	0
Maffra Cemetery Trust	0	0	0	0	0	0
Magistrates' Court of Victoria	0	0	0	0	0	0
Major Projects, Minister for	0	0	0	0	0	0
Majorca Cemetery Trust	0	0	0	0	0	0
Maldon Cemetery Trust	0	0	0	0	0	0
Maldon Hospital	0	0	0	0	0	0
Mallee Catchment Management Authority	0	0	0	0	0	0
Mallee Track Health and Community Service	0	1	0	1	0	0
Malmsbury Cemetery Trust	0	0	0	0	0	0
Manangatang and District Hospital	0	0	0	0	0	0
Manangatang Cemetery Trust	0	0	0	0	0	0
Manningham City Council	3	11	10	1	0	3
Manningham Community Health Service	0	0	0	0	0	0
Mansfield Cemetery Trust	0	0	0	0	0	0
Mansfield District Hospital	3	11	14	0	0	0
Mansfield Shire Council	1	0	1	0	0	0
Manufacturing and Export, Minister for	0	0	0	0	0	0
Maribyrnong City Council	2	15	12	0	1	4
Marlo Cemetery Trust	0	0	0	0	0	0
Marong Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Maroondah City Council	2	6	6	0	0	2
Maryborough Cemetery Trust	0	0	0	0	0	0
Maryborough District Health Service	5	8	13	0	0	0
Maryknoll Cemetery Trust	0	0	0	0	0	0
Marysville Cemetery Trust	0	0	0	0	0	0
Matlock Cemetery Trust	0	0	0	0	0	0
Mclvor Health and Community Services	2	2	4	0	0	0
Medical Panels	0	0	0	0	0	0
Medical Practitioners Board of Victoria	16	0	1	8	5	3
Medical Radiation Technologists Board of Victoria	0	0	0	0	0	0
Meeniyah Cemetery Trust	0	0	0	0	0	0
Melbourne 2006 Commonwealth Games Corporation	0	7	0	0	0	7
Melbourne and Olympic Parks Trust	0	0	0	0	0	0
Melbourne Chevra Kadisha Cemetery Trust	0	0	0	0	0	0
Melbourne Cricket Ground Trust	0	0	0	0	0	0
Melbourne Exhibition and Convention Centre	0	2	2	0	0	0
Melbourne Market Authority	0	2	2	0	0	0
Melbourne Water	0	13	5	3	0	6
Melbourne, City of	2	50	21	18	1	13
Melbourne, The University of	4	4	2	2	0	4
Melton Cemetery Trust	0	0	0	0	0	0
Melton Shire Council	3	4	6	1	0	0
Mental Health Review Board (includes Psychosurgery Review Board)	0	0	0	0	0	0
Merbein Cemetery Trust	0	0	0	0	0	0
Mercy Hospital for Women (Member of Mercy Health & Aged Care)	58	1	62	0	0	2
Meredith Cemetery Trust	0	0	0	0	0	0
Meringur Cemetery Trust	0	0	0	0	0	0
Merino Cemetery Trust	0	0	0	0	0	0
Merit Protection Boards	0	0	0	0	0	0
Merton Cemetery Trust	0	0	0	0	0	0
Metropolitan Ambulance Service	161	411	524	18	2	41
Metropolitan Fire and Emergency Services - Appeals Commission	0	0	0	0	0	0
Metropolitan Fire and Emergency Services Board	6	341	340	6	0	3
Milawa Cemetery Trust	0	0	0	0	0	0
Mildura Base Hospital	85	0	84	0	0	1
Mildura Cemetery Trust	0	0	0	0	0	0
Mildura Rural City Council	2	6	8	0	1	0
Minimay Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Minyip Cemetery Trust	0	0	0	0	0	0
Miram Cemetery Trust	0	0	0	0	0	0
Mirboo North Cemetery Trust	0	0	0	0	0	0
Mitchell Community Health Services	0	0	0	0	0	0
Mitchell Shire Council	0	6	1	4	0	1
Mitiamo Cemetery Trust	0	0	0	0	0	0
Mitta Mitta Cemetery Trust	0	0	0	0	0	0
Moe Memorial Park Trust	0	0	0	0	0	0
Moira Shire Council	0	2	0	0	0	2
Moliagul Cemetery Trust	0	0	0	0	0	0
Monash University	8	1	0	10	1	1
Monash, City of	0	8	8	0	0	0
MonashLink Community Health Service	5	0	3	0	0	2
Moonambel Cemetery Trust	0	0	0	0	0	0
Moondarra Cemetery Trust	0	0	0	0	0	0
Moonee Valley City Council	1	28	5	17	7	1
Moonlight Head Cemetery Trust	0	0	0	0	0	0
Moorabool Shire Council	1	8	7	0	2	0
Moorngag Cemetery Trust	0	0	0	0	0	0
Mooroopna Cemetery Trust	0	0	0	0	0	0
Moreland City Council	3	21	5	12	0	12
Moreland Community Health Service	19	5	17	1	3	3
Mornington Peninsula Cemeteries Trust	0	0	0	0	0	0
Mornington Peninsula Shire	0	56	37	19	0	0
Morrison's Cemetery Trust	0	0	0	0	0	0
Mortlake Cemetery Trust	0	0	0	0	0	0
Mount Alexander Hospital	9	2	10	0	1	1
Mount Alexander Shire	0	4	4	0	0	0
Mount Baw Baw Alpine Resort Management Board	0	1	0	1	0	0
Mount Cole Cemetery Trust	0	0	0	0	0	0
Mount Egerton Cemetery Trust	0	0	0	0	0	0
Mount Hotham Alpine Resort Management Board	0	0	0	0	0	0
Mount Prospect Cemetery Trust	0	0	0	0	0	0
Moyne Health Services	0	11	10	0	1	0
Moyne Shire Council	2	1	1	2	0	0
Moyston Cemetery Trust	0	0	0	0	0	0
Mt Buller & Mt Stirling Alpine Resort Management Board	0	0	0	0	0	0
Muckleford Cemetery Trust	0	0	0	0	0	0
Multicultural Affairs, Minister Assisting the Premier on	0	0	0	0	0	0
Multicultural Affairs, Minister for	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Murchison Cemetery Trust	0	0	0	0	0	0
Murray Valley Citrus Board	0	0	0	0	0	0
Murray Valley Wine Grape Industry Development Committee	0	0	0	0	0	0
Murrayville Cemetery Trust	0	0	0	0	0	0
Murrindindi Shire Council	0	5	5	0	0	0
Murtoa Cemetery Trust	0	0	0	0	0	0
Museum Victoria	0	0	0	0	0	0
Myrtleford Cemetery Trust	0	0	0	0	0	0
Mysia Cemetery Trust	0	0	0	0	0	0
Mystic Park Cemetery Trust	0	0	0	0	0	0
Nagambie Cemetery Trust	0	0	0	0	0	0
Nandaly Cemetery Trust	0	0	0	0	0	0
Narimga Cemetery Trust	0	0	0	0	0	0
Narracan Cemetery Trust	0	0	0	0	0	0
Narrawong Cemetery Trust	0	0	0	0	0	0
Nathalia Cemetery Trust	0	0	0	0	0	0
Nathalia District Hospital	0	0	0	0	0	0
Natimuk Cemetery Trust	0	0	0	0	0	0
National Gallery of Victoria	0	1	0	1	0	0
Natte Yallock Cemetery Trust	0	0	0	0	0	0
Navarre Cemetery Trust	0	0	0	0	0	0
Necropolis Springvale, The (includes St Kilda cemetery & Melbourne Cemetery)	0	0	0	0	0	0
Neerim Cemetery Trust	0	0	0	0	0	0
Nelson Cemetery Trust	0	0	0	0	0	0
Netherby Cemetery Trust	0	0	0	0	0	0
Newbridge Cemetery Trust	0	0	0	0	0	0
Newstead Cemetery Trust	0	0	0	0	0	0
Nhill Cemetery Trust	0	0	0	0	0	0
Nillumbik Cemetery Trust	0	0	0	0	0	0
Nillumbik Community Health Service	0	0	0	0	0	0
Nillumbik Shire Council	3	6	6	1	0	2
Nirranda Cemetery Trust	0	0	0	0	0	0
Noradjuha Cemetery Trust	0	0	0	0	0	0
North Central Catchment Management Authority	0	0	0	0	0	0
North East Catchment Management Authority	0	0	0	0	0	0
North East Region Water Authority (t/a North East Water)	0	0	0	0	0	0
North Richmond Community Health Centre	0	0	0	0	0	0
North Yarra Community Health	2	0	1	0	0	1
Northcote Cemetery Trust	0	0	0	0	0	0
Northeast Health Wangaratta	121	184	300	0	0	13

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Northern District Community Health Service	0	0	0	0	0	0
Northern Grampians Shire Council	2	0	0	0	2	0
Northern Health (Corporate Office)	0	5	2	2	0	1
Northern Hospital, The (Member of Northern Health)	354	39	365	13	1	14
Northern Melbourne Institute of TAFE	0	0	0	0	0	0
Northern Victorian Fresh Tomato Industry Development Committee	0	0	0	0	0	0
Nowa Nowa Community Health Centre	0	1	0	1	0	0
Numurkah District Health Service	9	8	15	0	0	2
Numurkah- Wunghnu Cemetery Trust	0	0	0	0	0	0
Nurrabil Cemetery Trust	0	0	0	0	0	0
Nurses Board of Victoria	26	0	11	7	0	9
Nyah Cemetery Trust	0	0	0	0	0	0
Nyora Cemetery Trust	0	0	0	0	0	0
Oakleigh Cemetery Trust	0	0	0	0	0	0
O'Connell Family Centre (Grey Sisters) (Member of Mercy Health & Aged Care)	0	0	0	0	0	0
Office of Police Integrity	0	0	0	0	0	0
Office of the Mining Warden	0	0	0	0	0	0
Ombudsman Victoria	0	0	0	0	0	0
Omeo Cemetery Trust	0	0	0	0	0	0
Omeo District Health (includes Omeo District Health & Ensay Community Health Service)	1	4	4	0	0	1
Optometrists Registration Board of Victoria	0	0	0	0	0	0
Orbost Cemetery Trust	0	0	0	0	0	0
Orbost Regional Health	11	10	21	0	0	0
Osteopaths Registration Board of Victoria	0	0	0	0	0	0
Otway Health and Community Services	0	1	1	0	0	0
Ouyen Cemetery Trust	0	0	0	0	0	0
Ovens and King Community Health Service	6	0	6	0	0	0
Pakenham Cemetery Trust	0	0	0	0	0	0
Panmure Cemetery Trust	0	0	0	0	0	0
Pannoobamawm Cemetery Trust	0	0	0	0	0	0
Parks Victoria	1	12	2	6	2	3
Parliamentary Trustee, The	0	0	0	0	0	0
Patho Cemetery Trust	0	0	0	0	0	0
Patriotic Funds Council of Victoria	0	0	0	0	0	0
Paynesville Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Peninsula Community Health Service	0	0	0	0	0	0
Peninsula Health (includes Rosebud Hospital, Frankston Hospital & Mount Eliza Rehabilitation, Aged and Palliative Care Service)	221	202	379	5	1	47
Peter MacCallum Cancer Centre	23	23	45	0	0	1
Pharmacy Board of Victoria	1	0	0	0	0	1
Phillip Island Cemetery Trust	0	0	0	0	0	0
Physiotherapists Registration Board of Victoria	0	0	0	0	0	0
Pimpinio Cemetery Trust	0	0	0	0	0	0
Pine Lodge Cemetery Trust	0	0	0	0	0	0
Planning, Minister for	0	3	0	0	0	3
Pleasant Creek Cemetery Trust	0	0	0	0	0	0
Plenty Valley Community Health Services	27	12	37	0	0	3
Plumbing Industry Commission	29	9	1	34	0	9
Podiatrists Registration Board of Victoria	0	0	0	0	0	0
Police & Emergency Services, Minister for	0	5	0	2	1	3
Polkemmet Cemetery Trust	0	0	0	0	0	0
Pompapiel Cemetery Trust	0	0	0	0	0	0
Poowong Cemetery Trust	0	0	0	0	0	0
Port Campbell Cemetery Trust	0	0	0	0	0	0
Port Fairy Cemetery Trust	0	0	0	0	0	0
Port of Melbourne Corporation	0	4	1	2	1	1
Port Phillip and Westernport Catchment Management Authority	0	0	0	0	0	0
Port Phillip, City of	5	23	7	15	1	7
Portland (North) Cemetery Trust	0	0	0	0	0	0
Portland (South) Cemetery Trust	0	0	0	0	0	0
Portland District Health	32	2	32	1	0	1
Premier and Cabinet, Department of	4	27	4	12	1	22
Premier, Office of the	0	9	3	2	0	7
Primary Industries, Department of	2	35	19	4	4	15
PrimeSafe	0	0	0	0	0	0
Prince Henry's Institute of Medical Research	0	0	0	0	0	0
Professional Boxing and Combat Sports Board	0	0	0	0	0	0
Psychologists Registration Board of Victoria	0	0	0	0	0	0
Public Prosecutions, Office of	21	3	17	2	3	5
Public Transport Access Committee	0	0	0	0	0	0
Pyalong Cemetery Trust	0	0	0	0	0	0
Pyramid Hill Cemetery Trust	0	0	0	0	0	0
Pyrenees Shire Council	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Quambatook Cemetery Trust	0	0	0	0	0	0
Quantong Cemetery Trust	0	0	0	0	0	0
Queen Elizabeth Centre, The	4	0	4	0	0	0
Queen Victoria Women's Centre Trust	0	0	0	0	0	0
Queenscliff Cemetery Trust	0	0	0	0	0	0
Queenstown Cemetery Trust	0	0	0	0	0	0
Racing Victoria	0	0	0	0	0	0
Racing, Minister for	0	8	0	7	0	2
Rainbow Cemetery Trust	0	0	0	0	0	0
Ranges Community Health Services	0	0	0	0	0	0
Raywood Cemetery Trust	0	0	0	0	0	0
Red Cliffs Cemetery Trust	0	0	0	0	0	0
Redbank Cemetery Trust	0	0	0	0	0	0
Redcastle Cemetery Trust	0	0	0	0	0	0
Registered Schools Board	0	0	0	0	0	0
Residential Tenancies Bond Authority	0	0	0	0	0	0
Resources, Minister for	0	0	0	0	0	0
Rheola Cemetery Trust	0	0	0	0	0	0
Riddell's Creek Cemetery Trust	0	0	0	0	0	0
Ripplebrook Cemetery Trust	0	0	0	0	0	0
RMIT University	9	4	4	8	1	0
Robinvale Cemetery Trust	0	0	0	0	0	0
Robinvale District Health Services	19	2	19	0	0	2
Rochester and Elmore District Health Service	2	0	1	0	0	5
Rokewood Cemetery Trust	0	0	0	0	0	0
Rosebery Cemetery Trust	0	0	0	0	0	0
Rosedale Cemetery Trust	0	0	0	0	0	0
Rothwell Cemetery Trust	0	0	0	0	0	0
Royal Botanic Gardens Board	0	0	0	0	0	0
Royal Children's Hospital	523	241	712	22	0	30
Royal Melbourne Hospital (Member of Melbourne Health & includes The Royal Melbourne Hospital & City and Royal Park campuses)	1,192	30	1,049	0	4	169
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	2	1	2	0	0	1
Royal Victorian Eye and Ear Hospital	76	4	79	0	0	1
Royal Women's Hospital, The	281	61	326	1	2	51
Runnymede Cemetery Trust	0	0	0	0	0	0
Rupanyup Cemetery Trust	0	0	0	0	0	0
Rural Ambulance Victoria	100	64	138	3	0	24
Rural Northwest Health	25	0	22	1	0	2
Rushworth Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Rye Cemetery Trust	0	0	0	0	0	0
Sale Cemetery Trust	0	0	0	0	0	0
Sandford Cemetery Trust	0	0	0	0	0	0
Sandy Creek Cemetery Trust	0	0	0	0	0	0
Scotts Creek Cemetery Trust	0	0	0	0	0	0
Sea Lake Cemetery Trust	0	0	0	0	0	0
Senior Victorians, Minister Responsible for	0	0	0	0	0	0
Sentencing Advisory Council	0	0	0	0	0	0
Seymour Cemetery Trust	0	0	0	0	0	0
Seymour District Memorial Hospital	9	11	20	0	0	0
Sheep Hills Cemetery Trust	0	0	0	0	0	0
Shelford Cemetery Trust	0	0	0	0	0	0
Shepparton Cemetery Trust	0	0	0	0	0	0
Shepparton, City of Greater	1	9	4	2	0	4
Shrine of Remembrance Trust	0	0	0	0	0	0
Skipton Cemetery Trust	0	0	0	0	0	0
Small Business, Minister for	0	0	0	0	0	0
Smeaton Cemetery Trust	0	0	0	0	0	0
Smythesdale Cemetery Trust	0	0	0	0	0	0
Sorrento Cemetery Trust	0	0	0	0	0	0
South East Water Limited	4	5	6	0	2	2
South Gippsland Hospital	5	3	6	0	0	2
South Gippsland Region Water Authority (t/a South Gippsland Water)	0	0	0	0	0	0
South Gippsland Shire Council	0	7	1	4	1	1
South West Healthcare	168	11	163	6	1	19
South West Institute of TAFE	0	0	0	0	0	0
Southern and Eastern Integrated Transport Authority	0	1	0	1	0	0
Southern Cross Station Authority	0	50	1	4	0	46
Southern Grampians Shire Council	0	0	0	0	0	0
Southern Health	836	431	1,152	19	4	175
Speed Cemetery Trust	0	0	0	0	0	0
Sport and Recreation Camps Committee of Management Incorporated	0	0	0	0	0	0
Sport and Recreation, Minister for	0	0	0	0	0	0
Spring Hill Cemetery Trust	0	0	0	0	0	0
Spring Lead Cemetery Trust	0	0	0	0	0	0
St Arnaud Cemetery Trust	0	0	0	0	0	0
St George's Health Service	14	10	23	0	0	1
St Vincent's Hospital Melbourne	310	202	467	13	4	29
Staffordshire Reef Cemetery Trust	0	0	0	0	0	0
Stanley Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
State and Regional Development, Minister for	0	0	0	0	0	0
State Electricity Commission of Victoria	31	8	25	2	0	13
State Library of Victoria	0	2	1	1	0	0
State Revenue Office	26	27	27	10	8	10
State Sport Centre Trust	0	0	0	0	0	0
Stawell Regional Health	10	0	10	0	0	0
Steiglitz Cemetery Trust	0	0	0	0	0	0
Stonnington, City of	2	43	15	20	2	9
Stratford Cemetery Trust	0	0	0	0	0	0
Strathbogie Cemetery Trust	0	0	0	0	0	0
Strathbogie Shire Council	0	5	4	2	0	0
Strathdownie East Cemetery Trust	0	0	0	0	0	0
Streatham Cemetery Trust	0	0	0	0	0	0
Stuart Mill Cemetery Trust	0	0	0	0	0	0
Sunbury Cemetery Trust	0	0	0	0	0	0
Sunbury Community Health Centre	0	0	0	0	0	0
Sunraysia Community Health Services	6	0	5	0	0	1
Sunraysia Institute of TAFE	0	0	0	0	0	0
Surf Coast Cemeteries Trust	0	0	0	0	0	0
Surf Coast Shire Council	0	6	1	4	0	1
Sustainability and Environment, Department of	2	96	30	25	10	46
Sustainability Victoria (includes Sustainable Energy Authority Victoria & EcoRecycle Victoria)	0	1	0	0	0	1
Sutton Grange Cemetery Trust	0	0	0	0	0	0
Swan Hill Cemetery Trust	0	0	0	0	0	0
Swan Hill District Hospital	62	0	63	0	0	0
Swan Hill Rural City Council	0	2	0	1	0	1
Swanwater West Cemetery Trust	0	0	0	0	0	0
Swinburne University of Technology	0	2	0	2	0	0
Talgarno Cemetery Trust	0	0	0	0	0	0
Tallangatta Cemetery Trust	0	0	0	0	0	0
Tallangatta Health Service	26	5	31	0	0	0
Tallarook Cemetery Trust	0	0	0	0	0	0
Taradale Cemetery Trust	0	0	0	0	0	0
Tarnagulla Cemetery Trust	0	0	0	0	0	0
Tarrawingee Cemetery Trust	0	0	0	0	0	0
Tarrayoukyan Cemetery Trust	0	0	0	0	0	0
Tarwin Lower Cemetery Trust	0	0	0	0	0	0
Tatura Cemetery Trust	0	0	0	0	0	0
Tatyoony Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Tawonga Cemetery Trust	0	0	0	0	0	0
Teesdale Cemetery Trust	0	0	0	0	0	0
Templestowe Cemetery Trust	0	0	0	0	0	0
Terang & Mortlake Health Service	1	6	6	0	1	0
Terang Cemetery Trust	0	0	0	0	0	0
Terrapee Cemetery Trust	0	0	0	0	0	0
The Necropolis (Springvale Botanical Cemetery)	0	0	0	0	0	0
Thoona Cemetery Trust	0	0	0	0	0	0
Thorpdale Cemetery Trust	0	0	0	0	0	0
Timboon and District Healthcare Service	11	1	11	0	1	0
Timor Cemetery Trust	0	0	0	0	0	0
Tongala Cemetery Trust	0	0	0	0	0	0
Toosan Cemetery Trust	0	0	0	0	0	0
Toolamba Cemetery Trust	0	0	0	0	0	0
Toongabbie Cemetery Trust	0	0	0	0	0	0
Toora Cemetery Trust	0	0	0	0	0	0
Tourism, Minister for	0	0	0	0	0	0
Towaninnie Cemetery Trust	0	0	0	0	0	0
Tower Hill Cemetery Trust	0	0	0	0	0	0
Towong Shire Council	0	0	0	0	0	0
Trafalgar Cemetery Trust	0	0	0	0	0	0
Transport Accident Commission	703	43	39	600	11	177
Transport Ticketing Authority	0	6	0	3	2	1
Transport, Minister for	0	5	0	1	0	4
Traralgon Cemetery Trust	0	0	0	0	0	0
Treasurer	0	4	1	1	0	2
Treasury and Finance, Department of	1	44	17	5	3	23
Trentham Cemetery Trust	0	0	0	0	0	0
Trust for Nature (Victoria)	0	0	0	0	0	0
Tungamah Cemetery Trust	0	0	0	0	0	0
Tutye Cemetery Trust	0	0	0	0	0	0
Tweddle Child + Family Health Service	8	2	8	0	0	2
Tyaak Cemetery Trust	0	0	0	0	0	0
Tylden Cemetery Trust	0	0	0	0	0	0
Ultima Cemetery Trust	0	0	0	0	0	0
Underbool Cemetery Trust	0	0	0	0	0	0
Upper Hume Community Health Services	0	0	0	0	0	0
Upper Regions (Wail) Cemetery Trust	0	0	0	0	0	0
Upper Yarra Cemetery Trust	0	0	0	0	0	0
V/Line Passenger Corporation	0	4	0	0	0	7
Vaughan Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
VCPO Limited (in Voluntary Liquidation)	0	0	0	0	0	0
Veterans' Affairs, Minister Responsible for	0	0	0	0	0	0
Veterinary Practitioners Registration Board of Victoria	2	0	0	1	1	0
VicRoads	146	67	52	126	16	54
Victoria Legal Aid	5	0	2	2	1	1
Victoria Police	1,163	851	395	764	198	846
Victoria State Emergency Service	0	0	0	0	0	0
Victoria University	8	1	1	5	0	3
Victorian Arts Centre Trust	0	0	0	0	0	0
Victorian Catchment Management Council	0	0	0	0	0	0
Victorian Commission for Gambling Regulation	1	6	0	3	1	3
Victorian Communities, Department for	6	44	18	20	5	17
Victorian Communities, Minister for	0	0	0	0	0	0
Victorian Competition & Efficiency Commission	0	0	0	0	0	0
Victorian Council of the Arts	0	0	0	0	0	0
Victorian Curriculum and Assessment Authority	2	4	5	0	0	3
Victorian Electoral Commission	0	2	0	0	1	1
Victorian Environmental Assessment Council	0	0	0	0	0	0
Victorian Government Purchasing Board	1	0	0	0	0	1
Victorian Health Promotion Foundation	1	0	1	0	0	0
Victorian Institute of Forensic Medicine	1	0	1	0	1	0
Victorian Institute of Sport Limited	0	0	0	0	0	0
Victorian Institute of Teaching	3	2	2	4	0	1
Victorian Law Reform Commission	0	0	0	0	0	0
Victorian Learning and Employment Skills Commission	0	0	0	0	0	0
Victorian Managed Insurance Authority	10	7	12	1	1	4
Victorian Multicultural Commission	0	0	0	0	0	0
Victorian Privacy Commissioner, Office of the	0	0	0	0	0	0
Victorian Qualifications Authority	0	0	0	0	0	0
Victorian Regional Channels Authority	0	0	0	0	0	0
Victorian Strawberry Industry Development Committee	0	0	0	0	0	0
Victorian WorkCover Authority	658	634	550	335	44	458
VicTrack	2	0	2	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
VicUrban	0	3	1	1	0	1
Violet Town Cemetery Trust	0	0	0	0	0	0
Waanyarra Cemetery Trust	0	0	0	0	0	0
Waitchie Cemetery Trust	0	0	0	0	0	0
Walhalla Cemetery Trust	0	0	0	0	0	0
Wallan Cemetery Trust	0	0	0	0	0	0
Walpeup Cemetery Trust	0	0	0	0	0	0
Walwa Cemetery Trust	0	0	0	0	0	0
Wangaratta Cemetery Trust	0	0	0	0	0	0
Wangaratta East Cemetery Management Committee	0	0	0	0	0	0
Wangaratta, Rural City of	1	0	1	0	0	0
Wannon Region Water Authority	0	0	0	0	0	0
Warncoort Cemetery Trust	0	0	0	0	0	0
Warracknabeal Cemetery Trust	0	0	0	0	0	0
Warragul Cemetery Trust	0	0	0	0	0	0
Warrnambool Cemetery Trust	0	0	0	0	0	0
Warrnambool City Council	0	6	6	0	0	1
Watchem Cemetery Trust	0	0	0	0	0	0
Water, Minister for	0	0	0	0	0	0
Waterloo Cemetery Trust	0	0	0	0	0	0
Waubra Cemetery Trust	0	0	0	0	0	0
Wedderburn Cemetery Trust	0	0	0	0	0	0
Wellington Shire Council	1	4	0	3	1	1
Welshman's Reef Cemetery Trust	0	0	0	0	0	0
Welshpool Cemetery Trust	0	0	0	0	0	0
Werribee Mercy Hospital (Member of Mercy Health & Aged Care and includes Werribee Mercy Hospital, Werribee Mercy Mental Health Program, Mercy Hospice/Western Palliative Care)	179	0	148	14	0	20
Werrimul Cemetery Trust	0	0	0	0	0	0
West Gippsland Catchment Management Authority	0	0	0	0	0	0
West Gippsland Healthcare Group	74	0	67	1	1	7
West Wimmera Health Service	0	9	9	0	0	0
West Wimmera Shire Cemetery Trust	0	0	0	0	0	0
West Wimmera Shire Council	0	0	0	0	0	0
Western District Health Service	14	4	17	0	0	2
Western Health (includes Western Hospital, Sunshine Hospital & Williamstown Hospital)	439	190	586	4	2	46
Western Region Water Authority	0	2	0	2	0	1
Westernport Region Water Authority	0	0	0	0	0	0
Whitehorse Community Health Service	0	0	0	0	0	0
Whitehorse, City of	3	22	5	9	5	9
Whitfield Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Whittlesea City Council	0	10	6	0	0	4
Whroo Cemetery Trust	0	0	0	0	0	0
Wickliffe Cemetery Trust	0	0	0	0	0	0
Will Will Rook Cemetery Trust	0	0	0	0	0	0
Willaura Cemetery Trust	0	0	0	0	0	0
William Angliss Institute of TAFE	0	0	0	0	0	0
Willow Grove Cemetery Trust	0	0	0	0	0	0
Wimmera Catchment Management Authority	1	0	0	0	0	1
Wimmera Health Care Group	42	24	66	0	0	0
Winiam Cemetery Trust	0	0	0	0	0	0
Winton Cemetery Trust	0	0	0	0	0	0
Wodonga Cemetery Trust	0	0	0	0	0	0
Wodonga Institute of TAFE	0	0	0	0	0	0
Wodonga Regional Health Service	62	0	61	0	0	1
Wodonga, City of	0	3	1	1	1	0
Women's Affairs, Minister for	0	0	0	0	0	0
Woodend Cemetery Trust	0	0	0	0	0	0
Woods Point Cemetery Trust	0	0	0	0	0	0
Woodside Cemetery Trust	0	0	0	0	0	0
Woolsthorpe Cemetery Trust	0	0	0	0	0	0
Woomelang Cemetery Trust	0	0	0	0	0	0
Woorak Cemetery Trust	0	0	0	0	0	0
Woorndoo Cemetery Trust	0	0	0	0	0	0
Woosang Cemetery Trust	0	0	0	0	0	0
Workcover, Minister for	0	0	0	0	0	0
Wycheproof Cemetery Trust	0	0	0	0	0	0
Wychitella Cemetery Trust	0	0	0	0	0	0
Wyndham City Council (includes Wyndham Cemetery Trust)	2	25	5	15	0	8
Yabba Cemetery Trust	0	0	0	0	0	0
Yackandandah Cemetery Trust	0	0	0	0	0	0
Yalca North Cemetery Trust	0	0	0	0	0	0
Yallourn Cemetery Trust	0	0	0	0	0	0
Yambuk Cemetery Trust	0	0	0	0	0	0
Yan Yean Cemetery Trust	0	0	0	0	0	0
Yarck Cemetery Trust	0	0	0	0	0	0
Yarra City Council	10	27	25	6	1	7
Yarra Ranges, Shire of	1	25	16	7	3	0
Yarra Valley Water Limited	0	22	12	9	0	1
Yarragon Cemetery Trust	0	0	0	0	0	0
Yarram and District Health Service	13	0	13	0	0	0
Yarram Cemetery Trust	0	0	0	0	0	0
Yarrawonga & District Cemetery Trust	0	0	0	0	0	0

Agency	Personal Requests	Non-Personal Requests	Access Granted in Full	Access Granted in Part	Access Denied in Full	Other
Yarrawonga District Health Service	0	4	4	0	0	0
Yarrayne Cemetery Trust	0	0	0	0	0	0
Yarriamblack Shire Council	0	0	0	0	0	0
Yaugher Cemetery Trust	0	0	0	0	0	0
Yea Cemetery Trust	0	0	0	0	0	0
Yooralla Society of Victoria	2	0	1	0	0	1
Young Farmers Finance Council	0	0	0	0	0	0
Zoological Parks and Gardens Board	0	3	4	0	0	0
Totals	12,559	8,837	14,618	3,611	490	3,757

'Other' covers situations where a request was received and one of the following applied: the applicant did not proceed with the request; the request was made in 2005/2006 but had not been decided at the end of the reporting period; the agency did not hold the documents sought; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

APPENDIX B: REQUESTS FOR INTERNAL REVIEW

Agency	Internal Reviews	Decision Confirmed	Decision Varied	Decision Over-Turned	Other
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital & Royal Talbot Rehabilitation Hospital)	3	1	1	1	0
Ballarat Community Health Centre	2	1	0	1	0
Ballarat, City of	2	2	0	0	0
Banyule City Council	2	1	1	0	0
Barwon Health, The Geelong Hospital	2	0	0	2	0
Bass Coast Shire Council (includes Wonthaggi Cemetery Trust & San Remo Cemetery Trust)	2	1	1	0	0
Bayside Health (includes The Alfred, Caulfield General Medical Centre and Sandringham & District Memorial Hospital)	2	2	0	0	0
Benalla Rural City Council	2	2	0	0	0
Boroondara, City of	3	1	1	1	0
Brimbank City Council	4	2	0	2	0
Building Commission	1	1	0	0	0
Casey, City of	4	1	3	0	0
City of Greater Bendigo	2	2	0	0	0
Colac Otway Shire	1	1	0	0	0
East Gippsland Shire Council	3	3	0	0	0
Eastern Health (includes Eastern Health, Box Hill Hospital, Maroondah Hospital, Angliss Hospital, Peter James Centre, Healesville Hospital, Eastern Health Mental Health)	2	1	0	0	1
Education and Training, Department of	15	12	3	0	0
Environment Protection Authority	5	2	2	1	0
Equal Opportunity Commission of Victoria	1	1	0	0	0
Frankston City Council	2	0	1	1	0
Gippsland and Southern Rural Water Authority (t/a Southern Rural Water)	1	1	0	0	0
Glen Eira City Council	2	2	0	0	0
Goulburn-Murray Rural Water Authority	2	0	2	0	0
Holmesglen Institute of TAFE	1	0	1	0	0
Human Services, Department of	21	8	12	0	1
Hume City Council	1	1	0	0	0
Infrastructure, Department of	10	7	3	0	3
Innovation, Industry and Regional Development, Department of (includes Tourism Victoria, Regional Development Victoria & Office of Small Business)	9	6	3	0	0
Justice, Department of	51	29	16	3	3
Kingston City Council	1	1	0	0	0
Latrobe Regional Hospital	1	1	0	0	0
Macedon Ranges Shire Council	1	1	0	0	1
Manningham City Council	1	1	0	0	0
Maribyrnong City Council	3	0	3	0	0
Medical Practitioners Board of Victoria	6	3	1	0	2
Melbourne Water	1	0	0	1	0
Melbourne, City of	3	1	1	0	1
Melton Shire Council	1	1	0	0	0
Metropolitan Ambulance Service	1	1	0	0	0
Monash University	1	1	0	0	0
Moonee Valley City Council	2	1	1	0	0
Mornington Peninsula Shire	3	0	0	3	0
Mount Baw Baw Alpine Resort Management Board	1	1	0	0	0
National Gallery of Victoria	1	1	0	0	0
Northern Grampians Shire Council	1	1	0	0	0

<i>Agency</i>	<i>Internal Reviews</i>	<i>Decision Confirmed</i>	<i>Decision Varied</i>	<i>Decision Over- Turned</i>	<i>Other</i>
Northern Hospital, The (Member of Northern Health)	1	0	1	0	0
Nurses Board of Victoria	1	0	0	0	1
Parks Victoria	2	2	0	0	0
Port Phillip, City of	2	1	1	0	0
Portland District Health	1	1	0	0	0
Premier and Cabinet, Department of	4	3	1	0	0
Primary Industries, Department of	2	1	0	0	1
Racing, Minister for	1	1	0	0	0
RMIT University	1	1	0	0	0
Royal Children's Hospital	3	0	0	3	0
Royal Melbourne Hospital (Member of Melbourne Health & includes The Royal Melbourne Hospital & City and Royal Park campuses)	1	1	0	0	0
Rural Ambulance Victoria	1	1	0	0	0
Shepparton, City of Greater	1	0	0	0	1
Southern and Eastern Integrated Transport Authority	1	1	0	0	0
Southern Health	2	1	0	1	0
St Vincent's Hospital Melbourne	1	1	0	0	0
State Revenue Office	3	2	1	0	0
Stonnington, City of	1	1	0	0	0
Sustainability and Environment, Department of	9	8	1	0	0
Swan Hill Rural City Council	1	0	1	0	0
Transport Accident Commission	13	8	2	0	3
Transport Ticketing Authority	1	1	0	0	0
Treasury and Finance, Department of	4	4	0	0	0
Veterinary Practitioners Registration Board of Victoria	1	1	0	0	0
VicRoads	9	9	0	0	1
Victoria Legal Aid	2	2	0	0	0
Victoria Police	45	40	2	2	1
Victoria University	2	2	0	0	0
Victorian Commission for Gambling Regulation	1	1	0	0	0
Victorian Communities, Department for	3	2	1	0	0
Victorian Institute of Teaching	1	2	0	0	0
Victorian WorkCover Authority	48	24	17	6	1
VicUrban	1	1	0	0	0
Wellington Shire Council	2	2	1	0	0
Western Health (includes Western Hospital, Sunshine Hospital & Williamstown Hospital)	1	1	0	0	0
Whitehorse, City of	1	1	0	0	0
Yarra City Council	1	0	1	0	0
Totals	361	233	86	28	21

'Other' covers situations where the request for review was withdrawn; a decision on the request for review was pending at the end of the reporting period; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

APPENDIX C: APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL

Agency	Appeals Lodged 05/06	Appeals Withdrawn 05/06	Decided by VCAT	VCAT Granted Full Access	VCAT Granted Part Access	VCAT Denied Access	Other
Accident Compensation Conciliation Service	1	0	0	0	0	0	1
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital & Royal Talbot Rehabilitation Hospital)	1	0	0	0	0	0	1
Ballarat, City of	1	1	0	0	0	0	1
Bayside Health (includes The Alfred, Caulfield General Medical Centre and Sandringham & District Memorial Hospital)	2	0	2	0	0	2	0
Boroondara, City of	1	1	0	0	0	0	1
Brimbank City Council	1	0	1	1	0	0	0
Broadmeadows Health Service (Member of Northern Health includes North West Area Mental Health Service (NWAMHS) & North West/Inner West Aged Persons Mental Health Program (NW/IW APMHP))	1	0	1	1	0	0	0
Building Commission	1	0	0	0	0	0	1
Campaspe Shire Council	3	0	3	3	0	0	0
Casey, City of	1	1	0	0	0	0	1
Education and Training, Department of	11	2	3	0	1	2	5
Environment Protection Authority	2	1	0	0	0	0	2
Equal Opportunity Commission of Victoria	1	0	0	0	0	0	1
Goulburn-Murray Rural Water Authority	1	1	0	0	0	0	1
Human Services, Department of	12	7	1	0	0	1	13
Infrastructure, Department of	6	4	1	1	0	0	5
Inner South Community Health Service	1	0	1	1	0	0	1
Innovation, Industry and Regional Development, Department of (includes Tourism Victoria, Regional Development Victoria & Office of Small Business)	0	0	1	0	1	0	0
Justice, Department of	10	1	4	1	2	1	6
Maribyrnong City Council	2	1	0	0	0	0	2
Medical Practitioners Board of Victoria	3	0	1	0	0	1	2
Melbourne, City of	1	0	0	0	0	0	1
Melbourne, The University of	1	0	0	0	0	0	1
Melton Shire Council	1	1	0	0	0	0	1
Mildura Rural City Council	1	1	0	0	0	0	1
Monash University	0	0	1	0	1	0	0
Parks Victoria	1	0	0	0	0	0	1
Primary Industries, Department of	1	0	0	0	0	0	1
RMIT University	1	1	0	0	0	0	1
Royal Melbourne Hospital (Member of Melbourne Health & includes The Royal Melbourne Hospital & City and Royal Park campuses)	1	1	0	0	0	0	1
Stonnington, City of	1	0	0	0	0	0	1
Sustainability and Environment, Department of	7	4	1	0	1	0	6

Agency	Appeals Lodged 05/06	Appeals Withdrawn 05/06	Decided by VCAT	VCAT Granted Full Access	VCAT Granted Part Access	VCAT Denied Access	Other
Treasury and Finance, Department of	4	0	0	0	0	0	4
V/Line Passenger Corporation	1	0	0	0	0	0	1
VicRoads	3	1	1	0	0	1	3
Victoria Police	17	5	11	0	1	10	6
Victorian Communities, Department for	4	2	0	0	0	0	4
Victorian Institute of Forensic Medicine	1	0	1	0	0	1	0
Victorian Institute of Teaching	1	1	0	0	0	0	1
Victorian WorkCover Authority	22	20	3	0	0	3	23
Wyndham City Council (includes Wyndham Cemetery Trust)	1	1	0	0	0	0	1
Total	132	58	37	8	7	22	102

'Appeals Withdrawn 05/06' figures are also included in the 'Other' column.

'VCAT Denied Access' covers situations where VCAT affirmed the agency's decision; a case was struck out; or the matter was dismissed.

'Other' includes cases that were withdrawn or settled prior to the VCAT hearing or not yet decided by VCAT.

APPENDIX D: EXEMPTIONS CITED

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital & Royal Talbot Rehabilitation Hospital)	s.33(1) [x 16] s.33(4) [x 4] s.35(1)(a) [x 8] s.35(1)(b) [x 3]	s.33(1) [x 1] s.33(4) [x 1] s.35(1)(a) [x 2] s.35(1)(b) [x 1]	
Australian Centre for the Moving Image	s.33(1) [x 1] s.34(1)(a) [x 1]		
Ballarat Community Health Centre	s.32(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 2]	s.33(1) [x 1]	
Ballarat Health Services	s.34(1)(a) [x 1]		
Ballarat, City of	s.25A(1) [x 1] s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 4] s.36(1)(a) [x 2] s.38A(1)(a) [x 2]	s.33(1) [x 2] s.36(1)(a) [x 2] s.38A(1)(a) [x 2]	
Ballarat, University of	s.33(1) [x 1]		
Banyule City Council	s.30(1) [x 7] s.32(1) [x 6] s.38A(1)(a) [x 2]	s.30(1) [x 1] s.38A(1)(a) [x 1]	
Barwon Health, The Geelong Hospital	s.33(1) [x 2] s.33(4) [x 2]		
Barwon Region Water Authority	s.34(1)(a) [x 1]		
Bass Coast Shire Council (includes Wonthaggi Cemetery Trust & San Remo Cemetery Trust)	s.30(1) [x 1] s.31(1)(c) [x 1] s.32(1) [x 1] s.33(1) [x 3] s.38A(1)(a) [x 1]	s.32(1) [x 1] s.33(1) [x 1]	
Baw Baw Shire Council			
Bayside City Council	s.30(1) [x 1] s.33(1) [x 1]		
Bayside Health (includes The Alfred, Caulfield General Medical Centre and Sandringham & District Memorial Hospital)	s.25A(1) [x 1] s.30(1) [x 1] s.31(1)(a) [x 1] s.32(1) [x 1] s.33(1) [x 3] s.35(1)(a) [x 1]	s.33(1) [x 2]	s.33(1) [x 2]
Benalla Rural City Council	s.33(1) [x 1] s.34(1)(b) [x 1] s.35(1)(b) [x 1]	s.34(1)(b) [x 1] s.35(1)(b) [x 1]	
Bendigo Cemeteries Trust			
Bendigo Community Health Services	s.33(1) [x 2] s.35(1)(b) [x 1]		
Bendigo Health Care Group	s.33(1) [x 3] s.35(1)(b) [x 1]		
Boroondara, City of	s.25A(5) [x 2] s.30(1) [x 2] s.33(1) [x 28] s.35(1)(b) [x 8] s.38 [x 1]	s.25A(5) [x 1] s.30(1) [x 1] s.33(1) [x 2]	
Brimbank City Council	s.30(1) [x 1] s.33(1) [x 5] s.35(1)(b) [x 1]	s.30(1) [x 1] s.33(1) [x 1]	

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Broadmeadows Health Service (Member of Northern Health & includes North West Area Mental Health Service (NWAMHS) & North West/Inner West Aged Persons Mental Health Program (NW/IW APMHP))	s.33(1) [x 3]		
	s.30(1) [x 7]		
	s.31(1)(a) [x 1]		
	s.32(1) [x 4]		
	s.33(1) [x 9]		
	s.35(1)(a) [x 7]		
Building Commission	s.35(1)(b) [x 6]		
Campaspe Shire Council	s.31(1)(b) [x 1]		
Cardinia Shire Council	s.38A(1)(b) [x 1]		
	s.30(1) [x 7]		
	s.31(1)(a) [x 1]	s.30(1) [x 1]	
	s.31(1)(c) [x 1]	s.31(1)(a) [x 1]	
	s.31(1)(d) [x 1]	s.31(1)(c) [x 1]	
	s.32(1) [x 2]	s.31(1)(d) [x 1]	
	s.33(1) [x 4]	s.32(1) [x 1]	
	s.34(1)(b) [x 1]	s.33(1) [x 2]	
	s.35(1)(a) [x 2]	s.35(1)(a) [x 2]	
	s.35(1)(b) [x 5]	s.35(1)(b) [x 2]	
Casey, City of	s.38A(1)(a) [x 2]	s.38A(1)(a) [x 1]	
Casterton Memorial Hospital	s.33(1) [x 1]		
Chief Parliamentary Counsel Victoria, Office of the	s.28(1)(ba) [x 1]		
	s.28(1)(d) [x 1]		
Chiropractors Registration Board of Victoria	s.25A(1) [x 1]		
Chisholm Institute	s.32(1) [x 1]		
	s.30(1) [x 1]		
	s.33(1) [x 6]		
	s.34(1)(b) [x 1]	s.33(1) [x 2]	
City of Greater Bendigo	s.38A(1)(d) [x 1]	s.38A(1)(d) [x 1]	
	s.32(1) [x 1]		
	s.33(1) [x 15]		
City West Water Limited	s.34(4)(a) [x 1]		
Colac Area Health	s.33(1) [x 3]		
	s.25A(1) [x 1]		
	s.30(1) [x 1]		
	s.33(1) [x 1]	s.38 [x 1]	
Colac Otway Shire	s.38A(1)(a) [x 1]	s.38A(1)(a) [x 1]	
Commonwealth Games, Minister for	s.33(1) [x 1]		
	s.33(1) [x 2]		
	s.34(1)(b) [x 1]		
Corangamite Shire	s.35(1)(b) [x 1]		
Corrections, Minister for			
		s.30(1) [x 1]	
	s.30(1) [x 1]	s.33(1) [x 1]	
Country Fire Authority	s.33(1) [x 11]	s.35(1)(b) [x 1]	
	s.25A(1) [x 1]		
	s.30(1) [x 1]		
	s.32(1) [x 2]		
	s.33(1) [x 14]		
Dandenong, City of Greater	s.34(1)(a) [x 1]		
	s.30(1) [x 1]		
	s.31(1)(c) [x 1]		
	s.32(1) [x 1]		
Darebin, City of (includes Preston Public Cemetery)	s.33(1) [x 4]		
Deakin University	s.33(1) [x 4]		

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Dental Practice Board of Victoria	s.29(b) [x 1] s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 3] s.35(1)(b) [x 2]		
Djerriwarrh Health Services	s.33(1) [x 1]		
East Gippsland Shire Council	s.32(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 2] s.38A(1)(a) [x 2]		
Eastern Health (includes Eastern Health, Box Hill Hospital, Maroondah Hospital, Angliss Hospital, Peter James Centre, Healesville Hospital, Eastern Health Mental Health)	s.30(1) [x 1] s.31(1)(c) [x 6] s.32(1) [x 1] s.33(1) [x 6] s.33(4) [x 8] s.34(1)(a) [x 1] s.34(4)(c) [x 4] s.35(1)(a) [x 8] s.35(1)(b) [x 2]	s.35(1)(a) [x 1]	
Education and Training, Department of Education Services, Minister for	s.25A(1) [x 1] s.30(1) [x 30] s.31(1)(a) [x 2] s.31(1)(b) [x 3] s.31(1)(d) [x 1] s.32(1) [x 3] s.33(1) [x 83] s.33(4) [x 1] s.33(6) [x 1] s.34(1)(a) [x 8] s.34(1)(b) [x 3] s.34(4)(a) [x 2] s.35(1)(a) [x 3] s.35(1)(b) [x 42] s.38 [x 5]	s.30(1) [x 4] s.32(1) [x 2] s.33(1) [x 14] s.35(1)(b) [x 6]	s.33(1) [x 2] s.35(1)(a) [x 1]
Emergency Services Super	s.33(1) [x 15] s.33(4) [x 1]		
Energy Safe Victoria (includes Chief Electrical Inspector & Office of Gas Safety)	s.33(1) [x 9]		
Environment Protection Authority	s.25A(1) [x 2] s.30(1) [x 7] s.31(1)(c) [x 9] s.31(1)(d) [x 1] s.32(1) [x 6] s.33(1) [x 20] s.34(1)(b) [x 3] s.34(4)(a) [x 1] s.35(1)(b) [x 6]	s.32(1) [x 2] s.33(1) [x 1] s.34(1)(b) [x 1] s.35(1)(a) [x 2] s.38A(1)(d) [x 1]	
Equal Opportunity Commission of Victoria	s.30(1) [x 3] s.38 [x 3]		
Film Victoria	s.33(1) [x 1]		
Frankston City Council	s.30(1) [x 4] s.33(1) [x 7]	s.30(1) [x 1]	
Geelong, City of Greater	s.31(1)(a) [x 1] s.33(1) [x 6] s.38 [x 1]		
Gippsland and Southern Rural Water Authority (t/a Southern Rural Water)	s.30(1) [x 1] s.33(1) [x 3]		

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Glen Eira City Council	s.30(1) [x 3] s.32(1) [x 3] s.33(1) [x 4] s.35(1)(b) [x 2] s.38A(1)(a) [x 2] s.38A(1)(b) [x 1] s.38A(1)(e) [x 1]	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 1] s.38A(1)(a) [x 1] s.38A(1)(b) [x 1] s.38A(1)(e) [x 1]	
Golden Plains Shire Council	s.32(1) [x 1]		
Goulburn Valley Region Water Authority	s.32(1) [x 1]		
Goulburn-Murray Rural Water Authority	s.33(1) [x 5]	s.33(1) [x 2]	
Harness Racing Victoria	s.30(1) [x 1] s.34(1)(a) [x 1] s.34(4)(a) [x 1]		
Health Services Commissioner	s.30(1) [x 1] s.33(1) [x 2] s.35(1)(a) [x 1] s.38 [x 2]		
Health, Minister for	s.28(1)(ba) [x 1] s.28(1)(d) [x 1] s.33(1) [x 1]		
Hobsons Bay City Council	s.30(1) [x 4] s.32(1) [x 5] s.33(1) [x 9] s.38A(1)(a) [x 1]	s.33(1) [x 1]	
Holmesglen Institute of TAFE	s.30(1) [x 3] s.31(1)(a) [x 2] s.33(1) [x 1]	s.35(1)(b) [x 1]	
Human Services, Department of	s.28(1)(b) [x 1] s.28(1)(ba) [x 2] s.28(1)(c) [x 1] s.28(1)(d) [x 3] s.30(1) [x 23] s.31(1)(a) [x 3] s.31(1)(c) [x 131] s.32(1) [x 13] s.33(1) [x 373] s.33(4) [x 1] s.34(1)(a) [x 2] s.34(1)(b) [x 2] s.35(1)(b) [x 171] s.38 [x 143]	s.30(1) [x 6] s.31(1)(c) [x 11] s.33(1) [x 17] s.34(1)(a) [x 1] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(b) [x 12] s.38 [x 10]	s.30(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 1]
Hume City Council	s.30(1) [x 3] s.32(1) [x 3] s.33(1) [x 6] s.34(1)(a) [x 1] s.35(1)(b) [x 2]	s.32(1) [x 1]	
Infrastructure, Department of	s.25A(1) [x 2] s.28(1)(b) [x 3] s.28(1)(c) [x 3] s.28(1)(d) [x 1] s.32(1) [x 32] s.33(1) [x 59] s.34(1)(a) [x 2] s.34(1)(b) [x 7] s.34(4)(a) [x 4] s.35(1)(a) [x 3] s.35(1)(b) [x 2]	s.30(1) [x 5] s.31(1)(a) [x 1] s.32(1) [x 1] s.33(1) [x 4] s.34(1)(b) [x 3] s.34(4)(a) [x 1] s.35(1)(a) [x 3] s.35(1)(b) [x 2] s.36(1)(b) [x 1] s.38 [x 1]	

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Innovation, Industry and Regional Development, Department of (includes Tourism Victoria, Regional Development Victoria & Office of Small Business)	s.28(1)(b) [x 3] s.28(1)(ba) [x 2] s.28(1)(c) [x 1] s.30(1) [x 3] s.33(1) [x 13] s.34(1)(a) [x 1] s.34(1)(b) [x 9] s.34(4)(a) [x 13]	s.28(1)(b) [x 2] s.28(1)(ba) [x 2] s.30(1) [x 3] s.33(1) [x 8] s.34(1)(b) [x 6] s.34(4)(a) [x 6]	s.34(1)(b) [x 1] s.34(4)(a) [x 1]
Justice, Department of	s.25A(1) [x 1] s.28(1)(a) [x 1] s.28(1)(b) [x 6] s.28(1)(ba) [x 3] s.28(1)(c) [x 6] s.28(1)(d) [x 6] s.29(a) [x 2] s.29(b) [x 2] s.30(1) [x 76] s.31(1)(a) [x 27] s.31(1)(b) [x 3] s.31(1)(c) [x 4] s.31(1)(d) [x 20] s.31(1)(e) [x 5] s.32(1) [x 16] s.33(1) [x 216] s.33(6) [x 3] s.34(1)(a) [x 8] s.34(1)(b) [x 23] s.34(4)(a) [x 11] s.34(4)(b) [x 1] s.35(1)(a) [x 9] s.35(1)(b) [x 24] s.36(1)(b) [x 2] s.38 [x 114]	s.28(1)(a) [x 1] s.28(1)(b) [x 2] s.28(1)(ba) [x 1] s.28(1)(c) [x 3] s.28(1)(d) [x 3] s.29(a) [x 1] s.30(1) [x 28] s.31(1)(a) [x 12] s.31(1)(b) [x 2] s.31(1)(d) [x 8] s.32(1) [x 7] s.33(1) [x 39] s.34(1)(a) [x 6] s.34(1)(b) [x 7] s.34(4)(a) [x 4] s.35(1)(a) [x 3] s.35(1)(b) [x 10] s.38 [x 16]	s.30(1) [x 3] s.31(1)(a) [x 1] s.32(1) [x 1] s.33(1) [x 3] s.34(1)(b) [x 2] s.35(1)(b) [x 3] s.38 [x 1]
Kilmore & District Hospital	s.25A(5) [x 1]		
Kingston City Council	s.31(1)(a) [x 1] s.31(1)(b) [x 1] s.33(1) [x 13] s.34(1)(a) [x 3] s.35(1)(b) [x 2]	s.33(1) [x 1] s.35(1)(b) [x 1]	
Knox City Council	s.30(1) [x 3] s.31(1)(a) [x 1] s.31(1)(b) [x 1] s.31(1)(e) [x 1] s.32(1) [x 1] s.33(1) [x 6] s.35(1)(b) [x 3]		
Kyabram and District Health Services	s.33(1) [x 1]		
Kyneton District Health Service	s.30(1) [x 1]		
La Trobe University	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 4] s.34(1)(a) [x 1] s.35(1)(b) [x 2]		
Lake Mountain Alpine Resort Management Board	s.25A(5) [x 1] s.28(1)(a) [x 1] s.29(a) [x 3]		
Latrobe City Council	s.33(1) [x 1]		
Latrobe Community Health Service	s.25A(1) [x 2]		

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Latrobe Regional Hospital	s.33(1) [x 25] s.35(1)(b) [x 10]	s.33(1) [x 1]	
Loddon Shire Council	s.36(1)(b) [x 1]		
Macedon Ranges Shire Council	s.32(1) [x 1]	s.32(1) [x 1]	
Mallee Track Health and Community Service	s.33(1) [x 1]		
Manningham City Council	s.32(1) [x 1]	s.32(1) [x 1]	
Maribyrnong City Council	s.33(1) [x 1]	s.33(1) [x 2] s.35(1)(a) [x 1]	
Medical Practitioners Board of Victoria	s.30(1) [x 5] s.31(1)(a) [x 1] s.31(1)(b) [x 1] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.33(1) [x 11] s.35(1)(b) [x 10]	s.30(1) [x 1] s.33(1) [x 3] s.35(1)(b) [x 3] s.38 [x 1]	s.35(1)(b) [x 1]
Melbourne Water	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.34(4)(a) [x 1]		
Melbourne, City of	s.30(1) [x 3] s.31(1)(d) [x 1] s.32(1) [x 5] s.33(1) [x 13] s.34(4)(a) [x 2] s.35(1)(b) [x 4]	s.32(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 1]	
Melbourne, The University of	s.25A(1) [x 1] s.31(1)(c) [x 1] s.33(1) [x 1] s.35(1)(a) [x 1]		
Melton Shire Council	s.31(1)(c) [x 1]	s.31(1)(c) [x 1]	
Metropolitan Ambulance Service	s.25A(1) [x 1] s.31(1)(c) [x 1] s.33(1) [x 18] s.33(4) [x 1]	s.33(1) [x 1]	
Metropolitan Fire and Emergency Services Board	s.30(1) [x 5] s.33(1) [x 1]		
Mildura Rural City Council	s.33(1) [x 1]		
Mitchell Shire Council	s.30(1) [x 1] s.33(1) [x 3] s.38A(1)(a) [x 1]		
Monash University	s.25A(1) [x 1] s.30(1) [x 1] s.33(1) [x 11] s.35(1)(b) [x 1]	s.33(1) [x 1]	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 1]
Moonee Valley City Council	s.30(1) [x 3] s.31(1)(a) [x 2] s.32(1) [x 1] s.33(1) [x 17] s.33(6) [x 2] s.35(1)(a) [x 1]	s.30(1) [x 2]	
Moorabool Shire Council	s.25A(1) [x 1] s.33(1) [x 1]		
Moreland City Council	s.30(1) [x 3] s.32(1) [x 1] s.33(1) [x 10] s.34(1)(a) [x 3]		
Moreland Community Health Service	s.33(1) [x 3] s.33(4) [x 1]		

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
	s.33(1) [x 17] s.34(1)(b) [x 1] s.35(1)(b) [x 1]		
Mornington Peninsula Shire			
Mount Alexander Hospital	s.33(1) [x 1]		
Mount Baw Baw Alpine Resort Management Board	s.34(1)(a) [x 1]	s.34(1)(a) [x 1]	
Moyne Health Services	s.33(1) [x 1]		
	s.30(1) [x 2] s.33(1) [x 1]		
Moyne Shire Council			
National Gallery of Victoria	s.33(1) [x 1]	s.33(1) [x 1]	
Nillumbik Shire Council	s.25A(1) [x 1]		
	s.25A(5) [x 1] s.31(1)(a) [x 1] s.31(1)(b) [x 1] s.31(1)(c) [x 1] s.33(6) [x 1]	s.31(1)(c) [x 1]	
Northern Grampians Shire Council			
Northern Health (Corporate Office)	s.33(1) [x 2]		
	s.33(1) [x 12] s.33(4) [x 2]	s.33(1) [x 1]	
Northern Hospital, The (Member of Northern Health)			
Nowa Nowa Community Health Centre	s.33(4) [x 1]		
Nurses Board of Victoria	s.33(1) [x 7]		
	s.30(1) [x 2] s.32(1) [x 2] s.33(1) [x 5] s.34(1)(b) [x 3]	s.30(1) [x 2] s.32(1) [x 1] s.33(1) [x 1]	
Parks Victoria			
	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 2] s.34(1)(b) [x 1] s.35(1)(a) [x 3] s.35(1)(b) [x 3]		
Peninsula Health (includes Rosebud Hospital, Frankston Hospital & Mount Eliza Rehabilitation, Aged and Palliative Care Service)			
	s.30(1) [x 27] s.33(1) [x 26] s.36(1)(b) [x 15]		
Plumbing Industry Commission			
	s.28(1)(d) [x 1] s.29(b) [x 1] s.30(1) [x 3] s.31(1)(d) [x 1] s.33(1) [x 2] s.34(1)(a) [x 1] s.34(1)(b) [x 1] s.34(4)(b) [x 1]		
Police & Emergency Services, Minister for			
	s.30(1) [x 1] s.33(1) [x 1] s.34(1)(a) [x 1] s.35(1)(b) [x 1]		
Port of Melbourne Corporation			
	s.25A(1) [x 1] s.29A [x 1] s.30(1) [x 4] s.33(1) [x 14]	s.33(1) [x 1]	
Port Phillip, City of			
	s.30(1) [x 1] s.31(1)(a) [x 1] s.33(1) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 1]	s.30(1) [x 1] s.31(1)(a) [x 1] s.33(1) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 1]	
Portland District Health			

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Premier and Cabinet, Department of Premier, Office of the	s.28(1)(b) [x 5] s.28(1)(ba) [x 5] s.28(1)(c) [x 5] s.28(1)(d) [x 4] s.30(1) [x 8] s.32(1) [x 1] s.33(1) [x 6] s.34(1)(a) [x 4] s.34(4)(a) [x 3] s.33(1) [x 2]	s.28(1)(ba) [x 1] s.30(1) [x 4] s.33(1) [x 2]	
Primary Industries, Department of	s.30(1) [x 1] s.31(1)(c) [x 1] s.33(1) [x 3] s.34(1)(b) [x 4] s.35(1)(b) [x 1] s.38 [x 2]	s.34(1)(b) [x 1] s.38 [x 1]	
Public Prosecutions, Office of	s.31(1)(a) [x 2] s.31(1)(b) [x 2] s.32(1) [x 1]		
Public Prosecutions, Office of	s.31(1)(a) [x 2] s.31(1)(b) [x 2] s.32(1) [x 1]		
Racing, Minister for	s.28(1)(d) [x 1] s.30(1) [x 4] s.33(1) [x 7] s.34(1)(b) [x 1] s.35(1)(b) [x 1]	s.30(1) [x 1] s.33(1) [x 1] s.34(1)(b) [x 1]	
RMIT University	s.32(1) [x 2] s.33(1) [x 4] s.34(1)(a) [x 2] s.34(4)(a) [x 2]	s.34(1)(a) [x 1] s.34(4)(a) [x 1]	
Royal Children's Hospital Royal Melbourne Hospital (Member of Melbourne Health & includes The Royal Melbourne Hospital & City and Royal Park campuses)	s.33(1) [x 19] s.35(1)(a) [x 5] s.33(1) [x 4]	s.33(1) [x 1]	
Royal Women's Hospital, The	s.33(1) [x 3]		
Rural Ambulance Victoria	s.30(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 2]	s.33(1) [x 1] s.35(1)(b) [x 1]	
Rural Northwest Health	s.25A(1) [x 1]		
Shepparton, City of Greater	s.33(1) [x 2] s.35(1)(b) [x 1]		
South East Water Limited	s.33(1) [x 2]		
South Gippsland Shire Council	s.30(1) [x 1] s.32(1) [x 2] s.33(1) [x 2] s.34(1)(b) [x 1] s.35(1)(b) [x 1] s.38A(1)(a) [x 2]		
South West Healthcare	s.25A(1) [x 1] s.33(1) [x 4] s.35(1)(a) [x 2]		
Southern and Eastern Integrated Transport Authority	s.30(1) [x 1]	s.30(1) [x 1]	

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Southern Cross Station Authority	s.28(1)(a) [x 1] s.32(1) [x 1] s.33(1) [x 4] s.34(4)(a) [x 2] s.35(1)(a) [x 1]		
Southern Health	s.25A(1) [x 1] s.33(1) [x 5] s.34(1)(b) [x 4] s.35(1)(b) [x 23]	s.35(1)(b) [x 1]	
St Vincent's Hospital Melbourne	s.25A(1) [x 2] s.33(1) [x 1] s.33(4) [x 4] s.34(1)(a) [x 1] s.35(1)(a) [x 7] s.35(1)(b) [x 2]	s.33(4) [x 1]	
State Electricity Commission of Victoria	s.32(1) [x 1] s.33(1) [x 1]		
State Library of Victoria	s.33(1) [x 1]		
State Revenue Office	s.29(a) [x 1] s.30(1) [x 9] s.31(1)(a) [x 5] s.31(1)(c) [x 2] s.31(1)(d) [x 2] s.32(1) [x 3] s.33(1) [x 10] s.34(1)(a) [x 3] s.38 [x 11]	s.30(1) [x 3] s.31(1)(a) [x 1] s.31(1)(d) [x 1] s.32(1) [x 1] s.33(1) [x 2] s.38 [x 1]	
Stonnington, City of	s.25A(1) [x 4] s.25A(5) [x 1] s.30(1) [x 1] s.31(1)(a) [x 2] s.31(1)(b) [x 1] s.31(1)(c) [x 1] s.32(1) [x 2] s.33(1) [x 14] s.33(6) [x 3]	s.25A(5) [x 1] s.30(1) [x 1] s.32(1) [x 1]	
Strathbogie Shire Council	s.30(1) [x 1] s.31(1)(c) [x 1] s.33(1) [x 2] s.35(1)(b) [x 1]		
Surf Coast Shire Council	s.33(1) [x 4]		
Sustainability and Environment, Department of	s.28(1)(c) [x 1] s.28(1)(d) [x 1] s.30(1) [x 13] s.31(1)(a) [x 1] s.32(1) [x 3] s.33(1) [x 14] s.34(1)(b) [x 5] s.34(4)(a) [x 5]	s.28(1)(c) [x 2] s.28(1)(d) [x 2] s.30(1) [x 7] s.31(1)(a) [x 1] s.32(1) [x 1] s.34(1)(b) [x 1] s.34(4)(a) [x 1]	s.28(1)(b) [x 1] s.28(1)(c) [x 1] s.28(1)(d) [x 1] s.30(1) [x 1]
Swan Hill Rural City Council	s.30(1) [x 1] s.34(1)(b) [x 1] s.38A(1)(a) [x 1] s.38A(1)(b) [x 1]	s.30(1) [x 1] s.34(1)(b) [x 1] s.36(1)(b) [x 1] s.38A(1)(a) [x 1] s.38A(1)(b) [x 1]	
Swinburne University of Technology	s.25A(5) [x 1] s.32(1) [x 1] s.33(1) [x 2] s.34(1)(b) [x 1] s.35(1)(b) [x 1]		

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Terang & Mortlake Health Service	s.33(1) [x 1]		
Timboon and District Healthcare Service	s.33(1) [x 1]		
	s.29(a) [x 104] s.29(b) [x 104] s.30(1) [x 561] s.31(1)(a) [x 1] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.31(1)(e) [x 1] s.32(1) [x 312] s.33(1) [x 124] s.35(1)(a) [x 11] s.35(1)(b) [x 249]	s.29(a) [x 1] s.29(b) [x 1] s.30(1) [x 9] s.32(1) [x 7] s.33(1) [x 4] s.35(1)(b) [x 1]	
Transport Accident Commission	s.38 [x 334]	s.38 [x 8]	
	s.30(1) [x 1] s.31(1)(a) [x 2] s.33(1) [x 2] s.34(1)(b) [x 1] s.35(1)(b) [x 2]		
Transport Ticketing Authority			
	s.28(1)(a) [x 1] s.30(1) [x 1] s.33(6) [x 1] s.34(4)(a) [x 1]		
Transport, Minister for			
	s.33(1) [x 1] s.34(1)(a) [x 1] s.34(1)(b) [x 1]		
Treasurer	s.28(1)(a) [x 1] s.28(1)(b) [x 2] s.28(1)(ba) [x 3] s.28(1)(d) [x 1] s.31(1)(b) [x 1] s.32(1) [x 1] s.33(1) [x 4] s.34(4)(a) [x 1]	s.28(1)(a) [x 1] s.28(1)(b) [x 3] s.28(1)(ba) [x 4] s.28(1)(c) [x 1] s.28(1)(d) [x 2] s.30(1) [x 1] s.38 [x 1]	
Treasury and Finance, Department of			
	s.25A(1) [x 1] s.30(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 1] s.38 [x 1]	s.25A(1) [x 1]	
Veterinary Practitioners Registration Board of Victoria	s.31(1)(a) [x 4] s.31(1)(b) [x 3] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.32(1) [x 1] s.33(1) [x 100] s.33(4) [x 1] s.34(1)(b) [x 2] s.34(4)(c) [x 3] s.35(1)(b) [x 12] s.38 [x 105]	s.28(1)(b) [x 1] s.28(1)(ba) [x 1] s.28(1)(c) [x 1] s.30(1) [x 1] s.31(1)(d) [x 1] s.32(1) [x 1] s.33(1) [x 8] s.38 [x 8]	s.35(1)(b) [x 1]
VicRoads			
	s.33(1) [x 1] s.34(1)(b) [x 1] s.35(1)(b) [x 1]	s.33(1) [x 1] s.34(1)(b) [x 1] s.35(1)(b) [x 1]	
Victoria Legal Aid			

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Victoria Police	s.25A(1) [x 7] s.25A(5) [x 13] s.28(1)(a) [x 1] s.28(1)(b) [x 2] s.29(a) [x 3] s.29(b) [x 3] s.30(1) [x 50] s.31(1)(a) [x 79] s.31(1)(b) [x 123] s.31(1)(c) [x 5] s.31(1)(d) [x 67] s.31(1)(e) [x 2] s.32(1) [x 3] s.33(1) [x 777] s.33(6) [x 14] s.34(1)(b) [x 3] s.34(4)(c) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 5] s.38 [x 172]	s.25A(1) [x 1] s.29(a) [x 1] s.29(b) [x 1] s.30(1) [x 7] s.31(1)(a) [x 6] s.31(1)(b) [x 4] s.31(1)(c) [x 2] s.31(1)(d) [x 11] s.33(1) [x 40] s.33(6) [x 4] s.35(1)(a) [x 1] s.35(1)(b) [x 11] s.38 [x 2]	s.31(1)(a) [x 2] s.31(1)(b) [x 1] s.31(1)(d) [x 1] s.33(1) [x 5] s.35(1)(b) [x 1] s.38 [x 1]
Victoria University	s.33(1) [x 4] s.35(1)(b) [x 3]	s.33(1) [x 2] s.35(1)(b) [x 2]	
Victorian Commission for Gambling Regulation	s.30(1) [x 1] s.33(1) [x 3] s.34(1)(b) [x 2] s.34(4)(a) [x 1] s.38 [x 3]	s.33(1) [x 1] s.34(4)(a) [x 1]	
Victorian Communities, Department for Victorian Electoral Commission	s.25A(5) [x 1] s.28(1)(b) [x 1] s.30(1) [x 8] s.33(1) [x 16] s.34(1)(b) [x 7] s.34(4)(a) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 2] s.25A(5) [x 1]	s.30(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 1]	
Victorian Institute of Forensic Medicine	s.33(1) [x 1] s.35(1)(b) [x 1]	s.33(1) [x 1] s.35(1)(b) [x 1]	s.33(1) [x 1] s.35(1)(b) [x 1]
Victorian Institute of Teaching	s.30(1) [x 3] s.32(1) [x 3] s.33(1) [x 4] s.33(4) [x 2] s.35(1)(b) [x 1]	s.30(1) [x 1] s.32(1) [x 1]	
Victorian Managed Insurance Authority	s.32(1) [x 1] s.34(1)(a) [x 1]		
Victorian WorkCover Authority	s.30(1) [x 58] s.31(1)(a) [x 44] s.31(1)(b) [x 22] s.31(1)(c) [x 4] s.32(1) [x 144] s.33(1) [x 238] s.34(1)(a) [x 2] s.34(1)(b) [x 1] s.35(1)(b) [x 12]	s.30(1) [x 1] s.31(1)(a) [x 2] s.31(1)(b) [x 1] s.32(1) [x 27] s.33(1) [x 12] s.35(1)(a) [x 1]	
VicUrban	s.33(1) [x 1]	s.33(1) [x 1]	
Wellington Shire Council	s.30(1) [x 1] s.33(1) [x 3] s.38A(1)(a) [x 1]	s.30(1) [x 1] s.33(1) [x 1] s.38A(1)(a) [x 1]	

Agency	Initial Decision Section of Act [No. of Times Cited]	Internal Review Section of Act [No. of Times Cited]	VCAT Appeal Section of Act [No. of Times Cited]
Werribee Mercy Hospital (Member of Mercy Health & Aged Care and includes Werribee Mercy Hospital, Werribee Mercy Mental Health Program, Mercy Hospice/Western Palliative Care)	s.33(1) [x 14]		
West Gippsland Healthcare Group	s.33(1) [x 2]		
Western Health (includes Western Hospital, Sunshine Hospital & Williamstown Hospital)	s.33(1) [x 3] s.35(1)(b) [x 3] s.31(1)(a) [x 1] s.31(1)(b) [x 1] s.32(1) [x 1] s.33(1) [x 2] s.35(1)(a) [x 1] s.35(1)(b) [x 1]	s.33(1) [x 1] s.35(1)(a) [x 1]	
Western Region Water Authority			
	s.25A(1) [x 5] s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 8] s.34(4)(a) [x 1] s.35(1)(b) [x 1]		
Whitehorse, City of		s.33(1) [x 1]	
Wodonga, City of	s.33(1) [x 1] s.35(1)(a) [x 1]		
	s.30(1) [x 1] s.33(1) [x 14] s.34(1)(b) [x 1] s.35(1)(b) [x 5]	s.30(1) [x 1] s.33(1) [x 1]	
Wyndham City Council (includes Wyndham Cemetery Trust)			
	s.31(1)(a) [x 1] s.31(1)(e) [x 1] s.32(1) [x 1] s.33(1) [x 4]	s.32(1) [x 1] s.33(1) [x 1]	
Yarra City Council			
	s.31(1)(a) [x 9] s.34(1)(a) [x 1] s.34(1)(b) [x 1] s.35(1)(b) [x 6]		
Yarra Ranges, Shire of			
Yarra Valley Water Limited	s.33(1) [x 9]		

APPENDIX E: NAME AND TITLE OF DECISION MAKERS

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Accident Compensation Conciliation Service	Tony McMahon , Senior Conciliation Officer	
Alexandra District Hospital	Heather Byrne, CEO	
Alpine Health	Lyndon Seys, Chief Executive Officer	
Alpine Shire Council	Claire Kearns, Business Systems Co- Ordinator	
Attorney-General	Daniel Slater, FOI Officer Rosemary Terranova, FOI Officer	
	KC Kon, Mental Health HIM [2] Peter Jenkins, Consultant Psychiatrist [2] Peter Bosnac, Consultant Psychiatrist [2] Paul Schlesinger, MH Representative Dr Paul Collier, Consultant Psychiatrist [1] Alla Sosnin, Clinical Governance [1] Prof G Burrows, Mental Health Division Karen McIlvain, Clerical Supervisor HIS Kathy Kovco, Operations Manager HIS Carol Woolcock, Consultant MH [1] John Wardell, Consultant Psychiatrist [2] Rosemary Field, Case Manager-Mental Health [1] Tina Aroyo, Case Manager - Mental Health Michelle Morandin, Case Manager [1] Lyn Robertson, Patient Representative Dr M Hopwood, Consultant Psychiatrist [2] Dr Kuan, Urology Registrar Georgina Olekalns, Case Manager Mental Health Vicki Booth, Executive Assistant CEO Tony Chan, ED Doctor [2] Mardi Woodlock, Site Co-ordinator FOI Officer	
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital & Royal Talbot Rehabilitation Hospital)		Prof G. Burrows, Prof Mental Health Division [2]
Australian Centre for the Moving Image	Janet Riley, Head of Human Resources [1]	Tony Sweeney, Director/CEO
Australian Grand Prix Corporation	Zara Lawless, Legal Counsel	
Bairnsdale Regional Health Service	Leanne Butler, Health Information Manager	
Ballarat Community Health Centre	Ruth Valpied, FOI Officer [2] Robyn Reeves, CEO [1]	Robyn Reeves, CEO [1]
Ballarat Health Services	Mr Andrew Rowe, CEO [1] Dr J. Feguson, Director Medical Services	
Ballarat, City of	Ian Leonard Atkins, Archivist [3] Stephen Anthony Millard, Legal Administration Officer [2]	Richard Hancock, Chief Executive Officer
Ballarat, University of	Rowena Coutts, University Solicitor [1]	
Banyule City Council	Sandy Wilson, Records/Governance Co- ordinator [8] Vivien Ferlano, Senior Governance Projects Officer [2]	Doug Owens, Chief Executive Officer [1]
Banyule Community Health Service	Jim Pasinis, CEO	
Barwon Health, McKellar Centre	Dr Rob Malon, Divisional Medical Director	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
	Dr Rodney Fawcett, Deputy Director, Medical Resource Unit Dr Tom Callaly, Consultant Psychiatrist [1] Dr Ajeet Singh, Consultant Psychiatrist Dr Joe Black, Consultant Psychiatrist Dr Paul Hantz, Psychiatrist Dr Neil Sheahan, General Practitioner Dr Martin Van Der Linden, Consultant Psychiatrist Dr Peter O'keefe, Consultant Psychiatrist Dr Erica White, Consultant Psychiatrist Dr Rick Kefford, Consultant Psychiatrist Dr Edmond Van Ammers, Consultant Psychiatrist Associate Professor Richard Harvey, Consultant Psychiatrist Dr Anne Ward, Psychiatric Registrar Dr Youn Khozouei, Consultant Psychiatrist [3] Dr Paul Mestitz, Consultant Specialist, Medical Resource Unit	Ms Sue De Gilio, Chief Executive Officer [2]
Barwon Health, The Geelong Hospital		
Barwon Region Water Authority	Michael Watson, Board Secretary [1]	
Bass Coast Regional Health	Nigel Atkins, CEO	
Bass Coast Shire Council (includes Wonthaggi Cemetery Trust & San Remo Cemetery Trust)	Danny Luna, Corporate Services Director [5]	Allan Bawden, Chief Executive Officer [1]
Baw Baw Shire Council	Robyn D'Arcy, Senior Business Information Officer	Glenn Patterson, Chief Executive Officer
Bayside City Council	Terry Callant, Governance Manager [2]	Catherine Dale, CEO
	Dr Peter Lutjen, Director, Medical Services (SDMH) Alison Duncan-Marr, Manager, Governance & Executive Support [1] Dr Simon Stafrace, Acting Director, Medical Services (CGMC) A/Prof Peter Hunter, Acting Director, Medical Services (CGMC) Dr Sara Watson, Director, Medical Services (CGMC) [1] Dr Coralee Barker, Director, Medical Workforce & Policy (Afred) [1]	Ms Jennifer Williams, Chief Executive
Bayside Health (includes The Alfred, Caulfield General Medical Centre and Sandringham & District Memorial Hospital)		
Benalla and District Memorial Hospital	Raymond Sweeney, Chief Executive	
Benalla Rural City Council	Jenny McCallum, Records Coordinator [3]	Jacqui Briggs, General Manager Corporate and Community Services
Bendigo Community Health Services	Sue Clarke, Chief Executive Officer [3]	
	Dr G Davies, Executive Director - Medical Services J Purvis, Executive Director - Infrastructure Development [1] Dr E Davis, Deputy Chief Medical Officer G Nicholls, Executive Director Psychiatric Services [3]	
Bendigo Health Care Group Bendigo Regional Institute of TAFE	Dr Louise Harvey, Director	Dr Louise Harvey, Director
Bookmaker & Bookmakers' Clerks Registration Committee	Alice Blake,	
Boort District Hospital	Adel Asaid , Doctor	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Boroondara, City of	Maria Marshall, Senior Governance Administration Officer [5] Andrew Dowling, Coordinator Governance [25]	Karen Cusack, Manager Legal Services [1] Sharon Oxenbridge, Manager Governance [1]
Borough of Queenscliffe	Robert Warren, OFFICE MANAGER	
Box Hill Institute of TAFE	Stephanie Tomasetti,	
Brimbank City Council	Steve Crawcour, GM Council Business and community Relations [5]	Marilyn Duncan, Chief Executive Officer [2]
Broadmeadows Health Service (Member of Northern Health & includes North West Area Mental Health Service (NWAMHS) & North West/Inner West Aged Persons Mental Health Program (NW/IW APMHP))	Alison McLean, Executive Medical Director Dr Carol Harvey, Director of Clinical Services - NWAMHS [3] Dr Janine Padget, Director of Clinical Services - NW/IW APMHP	
Building Commission	Stephen Harkin, Acting Manager Legal Services [7] Catherine Voon, Manager Legal Services [5]	Paul Crapper, Chief Financial Officer
Buloke Shire Council	Mark Amirtharajah, Chief Executive Officer	
Bundoora Extended Care Centre (Member of Northern Health)	Shona De Forest, Acting Freedom of information Officer Sharon Olivier, Executive Officer	
Calvary Health Care Bethlehem	Alison Owen, Health Information manager	
Campaspe Shire Council	Ken Kidd, Administration Manager [1]	
Cardinia Shire Council	Russell Hodges, Manager Rates & Valuations [1]	
Caritas Christi Hospice	Dr Helen Austin, Director of Medical Services	
Casey, City of	Jarrold Doake, Team Leader Information Management [14]	Rob Pedder, Manager Corporate Support [3]
Casterton Memorial Hospital	Owen Stephens, CEO [1]	
Caulfield Racecourse Reserve Trust	Michael Cleaver, Secretary	
Central Gippsland Health Service	Dr Brian Cole, Director Medical Services	
Central Gippsland Institute of TAFE	Rosemary Waghorne, Manager Compliance & 'Strategic Planning	
Central Gippsland Region Water Authority (t/a Gippsland Water)	Lynley Keene, Commercial Services Officer	
Central Highlands Region Water Authority	Robert Tommasini, Regulatory & Risk Manager	
Chief Parliamentary Counsel Victoria, Office of the	Sarah Davey, FOI Officer [1] Marisa Patitucci, Senior FOI Officer	
Chiropractors Registration Board of Victoria	Ken Badenoch, Registrar [1]	
Chisholm Institute	Brian Burchell, Records Management Co- ordinator [1]	
City of Greater Bendigo	Craig Niemann, Director Organisation Support [8]	John McLean, Chief Executive Officer
City West Water Limited	Andrew Jessop, Manager Corporate Governance [15]	
Cobram District Hospital	Nick Bush, Chief Executive Officer	
Cohuna District Hospital	Anne Graham, D.O.N	
Colac Area Health	Roslyn Edsall, Health Information manager [3]	
Colac Otway Shire	Colin Hayman, Freedom of Information Officer [2]	Tracey Slatter, Chief Executive Officer

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Coleraine District Health Service	Tim Pitt-Lancaster, Manager/Director of Nursing	
Coliban Region Water Authority	Cheryl Fitzgerald, Corporate Secretary	
Commonwealth Games, Minister for	Don Frayne, Manager, Executive & Legal Services [1]	
Corangamite Catchment Management Authority	Allan Bassett, Corporate Manager	
Corangamite Shire	Ross Boyd, Risk Management Co-Ordinator [3]	
Country Fire Authority	Monica Barnes, Manager - FOI, Privacy & Appeals [7] Helen Proctor, Corporate Secretary [4]	Neil Bibby, Chief Executive Officer
Dandenong, City of Greater	Mrs Ruth Edge, Records Management Co-ordinator [3] Ms Ellen Ward, Information Management Service Manager [11]	
Darebin Community Health Centre	Patricia Enache, Asst Corporate Services Manager Denise Darnley, HR & Administration Manager	
Darebin, City of (includes Preston Public Cemetery)	Lance de Blaquiére, Records Management Co-ordinator [4]	
Deakin University	Russell Elliott, Vice-President (Administration) [2] Kean Selway, Acting Vice-President (Administration) [2] Rachel Murphy, Manager - Risk & Compliance	Professor Sally Walker, Vice-Chancellor
Dental Health Services Victoria	Peter Gardner, Chief Executive Officer [3]	
Dental Practice Board of Victoria	Glenda Cairns, Health Information Manager [1] Dr Ed Davis, Director Medical Services Mr Bruce Marshall, CEO	
Djerriwarrh Health Services	Graeme Hill, Legislation Coordinator [5] Jennie Ashton, Manager Information Services	Steve Kozlowski, Chief Executive Officer
East Gippsland Shire Council	Rod Bulmer, CEO	
East Grampians Health Service	Maggie Gardner, Manager, Secretariat Services	
East Wimmera Health Service		
Eastern Access Community Health		
Eastern Health (includes Eastern Health, Box Hill Hospital, Maroondah Hospital, Angliss Hospital, Peter James Centre, Healesville Hospital, Eastern Health Mental Health)	Clare Douglas, Freedom of Information Officer [36]	Clare Douglas, Freedom of Information Officer
Echuca Regional Health	Jenny Phyland, HMO Manager	
Edenhope & District Memorial Hospital	Mandy Pretlove, PA/Quality Manager	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
		Denise Craig, Senior Analyst, Portfolio Improvement and Assurance Division Susan Larmer, Senior Analyst, Audit and Review, Portfolio Improvement and Assurance Division [1] John Russell, Manager, International Cooperation, International Division Peter Ackary, Senior Project Manager, Strategic Policy and Planning Division Peter Dedrick, Manager, Operational Development, Training Operations Division [2]
Education and Training, Department of	Neil Morrow, Manager, FOI and Privacy [96]	
Education and Training, Minister for	Neil Morrow, Manager, FOI and Privacy	
Education Services, Minister for	Neil Morrow, Manager, FOI and Privacy [1]	
	John Soumprou, Business Services Manager [15] Joelene Silveri, Business Services Officer	
Emergency Services Super		
Emergency Services Telecommunications Authority	Sandra McLaren, Communications Manager	
	Andrew Padanyi, Freedom of Information Officer [9] Stuart Worn, Freedom of Information Officer	
Energy Safe Victoria (includes Chief Electrical Inspector & Office of Gas Safety)		Andrew Padanyi, Freedom of Information Officer
		John Williamson, Director Regional Services [1] Lea Saddington, Director Corporate Services [1] Mark Payton, Solicitor [1] Chris Bell, Director and National Program Terry Ahearn, Director Sustainable Development
Environment Protection Authority	Lucy King, FOI Manager [10] Bernard Daley, FOI Officer [27]	
Equal Opportunity Commission of Victoria	Kristina Hoel, Legal & Policy Officer [3]	Helen Szoke, Chief Conciliator/Chief Executive Officer
Film Victoria	Emma Cornall, Manager, Legal & Recoupment [1]	
First Mildura Irrigation Trust	Michael Ridings, Business manager	
Frankston City Council	Julia Osmolovskaya, Information Management Coordinator [9]	Steve Gawler, Chief Executive Officer [2]
Geelong, City of Greater	John Bleazby, Governance Co-ordinator [8]	Anthony Smith, General Manager Corporate Services
Gippsland and Southern Rural Water Authority (t/a Southern Rural Water)	Hayley Johnson, Information Management Project Officer [3]	Martin Kent, Chief Executive
Gippsland Lakes Community Health	Fiona Rawson, Corporate Services Cheryl Bush, Director, Clinical and Nursing Services	
Gippsland Southern Health Service	Neil Langstaff, Director of Nursing Craig Winter, Director of Medical Services Karen Davison, Health Information Manager	
Glen Eira City Council	Helen Blaich, Records Co-ordinator [7]	Andrew Newton, Chief Executive Officer
Glenelg Shire Council	Trevor Hornby, Corporate Services Manager	
Golden Plains Shire Council	Les Mitchell, [1]	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Gordon Institute of TAFE	Sheryl Mackie, General Manager - Education Services Adrian Buckley, Executive Director - Corporate Services	
Goulburn Valley Health (includes Yea & District Memorial Hospital)	Dr Bruce Warton, Chief Medical Officer Dr R Bhatt, Acting Director of Psychiatry Donna Campbell, FOI/Medico-legal Officer Frances Wilson, FOI Officer - Psychiatry Mr Greg Pullen, CEO	
Goulburn Valley Region Water Authority	Peter Quinn, Director Corporate Services [1]	
Goulburn-Murray Rural Water Authority	Brian Carr, Corporate Secretary [5]	Leigh Jondahl, Legal Counsel [2]
Government Superannuation Office	Neil Crozier, Policy Analyst Dr Lester Walton, Medical Practitioner (External)	Ashley Caren, Legal Counsel
Grampians Wimmera Mallee Water Authority (t/a GWMWater)	Andrew Rose, General Manager Corporate Services	
Harness Racing Victoria	Megan Hughes, GM Legal [2]	
Health Services Commissioner	Beth Wilson, Health Services Commissioner [3] Angelo Paloma, Legal Policy and Project Officer	Beth Wilson, Health Commissioner
Health, Minister for	Shiranee Sinnathamby, Registrar Dean Ward, Team Leader FOI Unit [1]	
Hepburn Health Service	Dr. Fred Eggleston, Director of Medical Services	
Hepburn Shire Council	Christopher Cowley,	
Hesse Rural Health Service	Peter Birkett, CEO	
Heywood Rural Health	Peter Starick, CEO	
Hobsons Bay City Council	Loredana Drury, Co-ordinator Information Management [1] Martina Schwikowski, Governance Co- ordinator [9] Chris Eddy, Manager Governance & Corporate Development [1]	Chris Eddy, Manager Governance & Corporate Development [1]
Holmesglen Institute of TAFE	Rex Buckeridge, FOI Manager [3]	Bruce Mackenzie, Principal FOI Officer [1]
Horsham Rural City Council	Mr Kerry Shade, Chief Executive Officer	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
	Karen Dawkins, FOI Officer [1] Kim Burrell, FOI Officer [7] Marc Dobber, Senior FOI Officer [30] Elisa Hesling, Senior FOI Officer [1] Molly Murphy, FOI Officer [19] Sara Murphy, FOI Officer [30] Brooke Murray, FOI Officer [1] Brendan Nathan, Team Leader FOI Unit Anne Pepper, FOI Officer [10] Chris Prassinios, Team Leader FOI Unit [1] Amy Prendergast, FOI Officer [7] Amanda Ralph, FOI Officer [21] Michele Rowland, Senior FOI Officer [1] Vicki Sanchez, Senior FOI Officer [8] Lisa Scholes, Senior FOI Officer [2] Rosette Sheppard, FOI Officer [2] Suzanne Simmons, FOI Officer [26] Marilyn Small, Senior FOI Officer [1] Leanne Stafford, Senior FOI Officer [24] John Taylor, Senior FOI Officer [22] Dean Ward, Team Leader FOI Unit [3] Sally Yeoland, Senior FOI Officer [1] Eastern Metropolitan Region, Rosette Sheppard, Chris Rossenlis, Barry Gunning [19] Gippsland, Dot Ross [2] Southern Metropolitan, Peter Mitchell, Molly Murphy [23] Loddon Mallee, Rebecca Gleeson, David Mulquiney [15] Grampians, Judy Causon, Anthony Greenwood [3] Barwon South Western, Mary Reader [17] Hume, Alex Crozier [5] North & West Metropolitan, Tina Georgiev, Mary Racovalis, Pat Millar [61] Julia Wordworth, FOI Officer [122]	Brendan Nathan, Team Leader FOI Unit [5] Chris Prassinios, Team Leader FOI Unit [3] Dean Ward, Team Leader FOI Unit [4]
Human Services, Department of		
Hume City Council	Geoff Ferguson, Coordinator Corporate Support [10]	Darrell Treloar, Chief Executive Officer
Indigo Shire Council	David Montgomery,	
	David Jenkin, FOI Manager [10] Katherine Booth, Senior FOI Officer [2] Michelle Grech, Senior FOI Officer [15] Ian Hardy, FOI Officer [13] Alex Lang, Senior FOI Officer [12] Frances Pearson, Senior FOI Officer [14] Paul O'Grady, FOI Officer [3] Geraldine Rencontre, Parliamentary & Governance Support Officer [10]	Karen Macdonald, Manager Legal Services Lou Clayton, Senior Advisor Gabrielle Davis, Senior Legal Officer [1] Yvonne Han, Senior Legal Officer [2] Andrew Sim, Legislation & Legal Officer
Infrastructure, Department of		
Inner South Community Health Service	Maureen Williams, Manager	
	Dermuid McCabe, Senior FOI & Privacy Officer [3] Bernie Stewart, Manager, Executive Services, Tourism Victoria [1] Natalie Cutajar, FOI & Privacy Officer [17]	Bernard Crosbie, Legal Counsel [1] Adrian Shavitsky, Senior Counsel [1] Bill Zisimopoulos, Legal Counsel [1]
Innovation, Industry and Regional Development, Department of (includes Tourism Victoria, Regional Development Victoria & Office of Small Business)		

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
		Albert Bentincontri, Acting Director Alistair Lever, Manager, Drugs Policy Colin Brown, Director, HR [1] Des Hill, CEO [1] Geoff Code, Solicitor, VGSO [1] Greg Tilse, Project Manager, Gateways John Griffin, Executive Director, Courts John Oliver, Project Manager, CAV [1] Malcolm Feiner, Manager Resource Centre Mark White, Manager, Contract Performance, CV Peter Marczuk, Senior Emergency Officer, OESC Peter Pascotto, Project Officer, CV Richard Kemp, Manager MBCS [3] Robert Forrest, Legal Officer, CAV [4] Alice Blake, Policy Officer, Office of G&R Cate Carr, Manager, Office of G&R [2] Debra Coombs, Principal Solicitor, CV Dianne Bryans, General Manager CAV Louise Tijs, Legal council CV [1] Marissa Jack, Manager Civil Law Policy [1] Michelle Wood, Senior Project Manager, CV [1] Penny Armytage, Secretary Denis Hall, Executive Coordinator [3] Sheree Drever, General Manager Diversion and Transitional Services Group
Justice, Department of	Bernadette Doyle, FOI Officer [1] Christine Tyrrell, FOI Officer Ingrid Braun, Manager, Information & Privacy [5] Joanna Richardson, FOI Officer [61] Kristie Colomb, FOI Officer [6] Melinda Robinson, Senior FOI Officer [24] Samera Khodr, FOI Officer [11] Sharon Perera, FOI Officer [5] Tina Kyriakos, Project Officer [86] David Holmes , FOI Officer[31] Daniel Slater , FOI Officer [11] Rosemary Terranova, FOI Officer[4] Gilda Korman, FOI Officer [8] Sandra Friel, Manager Freedom of Information[1]	
Kerang District Health	Lisa Drysdale, Health Info Manager	
	Shane Richardson, Health Information Manager Bart Ruyter, Chief Executive Officer [1]	
Kilmore & District Hospital		
	Carol Jackway, Corporate Information Team Leader [13] Sandra Pickett, Freedom of Information/Privacy Officer [3]	
Kingston City Council		John Nevins, Chief Executive Officer
Knox City Council	Rodney McKail, Governance Manager [8]	
Kyabram and District Health Services	Meggie Collie, Health Information Manager [1]	
Kyneton District Health Service	Jennifer Gale, Chief Executive Officer [1]	
La Trobe University	Fiona Rowley, FOI Officer [4]	
Lake Mountain Alpine Resort Management Board	John Smith , FOI officer [3]	
Latrobe City Council	Henry Morrison , Manager Property and Legal Services [1]	
Latrobe Community Health Service	Laurie Barrand, FOI Officer [2] Sharon Shaw, Manager Health Information Michelle Pryce, Mental Health FOI Officer [35]	
Latrobe Regional Hospital		Brian Jenner, Manager Psych Services
Loddon Shire Council	Brett Eastwood, Director of Corporate Services [1]	
Lorne Community Hospital	Janelle Bryce, Chief Executive Officer	
	Stephen Mahon, Manager Council & Customer Services [1]	
Macedon Ranges Shire Council		Ian Morris, Chief Executive
Mallee Track Health and Community Service	Pam Vallance, Director of Nursing [1]	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Manningham City Council	George T Nantes, Co-ordinator Records [1]	Mona Malouf, Director quality & Corporate Services
Mansfield District Hospital	Janene Ridley, CEO	
Mansfield Shire Council	Robert Williams, Organisational Development Manager	
Maribyrnong City Council	Martin Dickerson, Team Leader Information Management [1]	Martin Dickerson, Team Leader Information Management [3]
Maroondah City Council	Peter Tully, Acting Group Leader Governance	Michael Marasco, Chief Executive Officer
Maryborough District Health Service	Vicki Baker, Medical Records	Mr Wayne Sullivan, Chief Executive Officer
Mclvor Health and Community Services	Leonie Bartels, Dr Peter McCullum, Mr Ian FX Stoney, Chief Executive Officer [12]	
Medical Practitioners Board of Victoria	Mr Jeffrey Lomas, (Manager, Professional Conduct) [1]	Dr Joanna Flynn, President [1] Dr Robert Adler, Board Member
Melbourne 2006 Commonwealth Games Corporation	Michael Schmidt, Program Manager, Finance Manager	Greg Spierings, General Manager Finance & Business Services and Deputy CEO
Melbourne Exhibition and Convention Centre	Paul van Loon, Director of Finance and Administration	
Melbourne Market Authority	Yogi Pillay, Corporate Counsel	
Melbourne Water	Jane Denton, Corporate Secretary and Legal Counsel [3]	Rob Skinner, Managing Director [1]
Melbourne, City of	Marlo Emmitt, Acting Freedom of Information Officer [2] Paul O'Brien, Freedom of Information Officer [17]	Toby Hayes, Corporate Solicitor [1]
Melbourne, The University of	Len Currie, University Secretary Ian Marshman, Senior Vice-Principal [2] James Best, MD Appointed to assess Medical Records releases	
Melton Shire Council	Peter Bean, Administration Manager [1]	Neville Smith, Chief Executive
Mercy Hospital for Women (Member of Mercy Health & Aged Care)	Dr Simon Fraser, Quality Coordinator (Medical)	Ms Julie Collette, Hospital Manager/Director of Medical Services
Metropolitan Ambulance Service	Ian Mounsey, Records Officer Noela Bajjali, Information Manager [3] Gillian Evans, FOI Officer [17]	Greg Sassella, Chief Executive Officer
Metropolitan Fire and Emergency Services Board	Jan L. Smith, FOI Officer [6]	
Mildura Base Hospital	Fiona Wright, Director of Medical Services Dane Huxley, Chief Executive Officer Carol Henshilwood, FOI Officer	
Mildura Rural City Council	Richard Sexton, Manager Corporate & Civic Administration [1]	
Mitchell Shire Council	Sue Thomas, Organisational Development Manager [4]	
Monash University	Mr Tony Allan, FOI Officer [11]	Prof Stephen Parker, Senior Deputy Vice Chancellor
Monash, City of	Nick Andrianis, Coordinator Civic & Governance	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
MonashLink Community Health Service	Dr Felicia Valianatos, Dental Manager Gregg Nicholls, CEO Carmel Fox, Counselling Services Manager	
Moonee Valley City Council	Yvonne Hansen, Co-ordinator Council Business [1] Peter Black, CE [1] Ralph Anania, Manager Council Business [22]	Peter Black, CE [1]
Moorabool Shire Council	Mr. Greg Jakob, Director, Corporate Services [2]	Mr. Robert Dobrzynski, Chief Executive Officer
Moreland City Council	Sandra Troise, Acting Co-ordinator Governance [4] Lidia Harding, Manager Governance [4] Lisa Thomas, Acting Manager Governance [4]	
Moreland Community Health Service	Sharon Jackson, Manager, Reception Services [4]	
Mornington Peninsula Shire	Leigh Oldmeadow, Senior Information Officer [19]	Noel Buck, Manager Governance & Corporate Services [3]
Mount Alexander Hospital	Ms Merlyn Pritchard, CEO [1]	
Mount Alexander Shire	Razija Numan , Manager Executive Services	
Mount Baw Baw Alpine Resort Management Board	Ralph Booth , Chair Board of Management [1]	Leona Turra, CEO
Moyne Health Services	Belinda Westlake, Health Information and Quality Manager [1]	
Moyne Shire Council	Debra Fitzgibbon, Info & admin Services Coordinator [2]	
Murrindindi Shire Council	Robert Croxford,	
National Gallery of Victoria	Leigh Mackay, Head of Corporate Office [1]	Elizabeth O'Keefe, Chief operating Officer
Nillumbik Shire Council	Deb Ganderton, Manager Communications Stuart Caldwell, Planning Manager Ted Brincat, Acting Coordinator [1]	
North Yarra Community Health	Saskia Post, FOI Officer	
Northeast Health Wangaratta	Dr John Elcock, Director of Medical Services	
Northern Grampians Shire Council	Mary Scully, Manager Corporate Support [2]	Glen Davis, Chief Executive Officer
Northern Health (Corporate Office)	Ann Marsden, Executive Assistant to NH Board [2]	
Northern Hospital, The (Member of Northern Health)	Dr Surest Sundram, Director of Clinical Services [14] Dr Alison McLean, Medical Director	Dr Alison McLean, Medical Director [1]
Nowa Nowa Community Health Centre	Joy Manley, Manager [1]	
Numurkah District Health Service	Robyn Haack,	
Nurses Board of Victoria	Melanie Saba, Registrar [7]	
Omeo District Health (includes Omeo District Health & Ensay Community Health Service)	Peter Abraham, Chief Executive Officer Darren Fitzpatrick, A/g Chief Executive Officer	
Orbost Regional Health	Irene Baxter, Executive Assistant	
Otway Health and Community Services	Jacinta Bourke, Deputy CEO	
Ovens and King Community Health Service	Ann Wearne, CEO	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Parks Victoria	Narelle Sullivan, Corporate Solicitor [8]	Geoff Vincent, Deputy Chief Executive
Peninsula Health (includes Rosebud Hospital, Frankston Hospital & Mount Eliza Rehabilitation, Aged and Palliative Care Service)	Brian McDonald, Director of Palliative Care Colin Russell, Director of Surgery David Langton, Director of Medicine Emilia Pezzi, Health Information Manager Jodie Thompson, Freedom Of Information Officer Jeff Wassertheil, Director of Emergency Medicine Leong Goh, Clinical Director of Emergency Medicine Margaret Kingston, Interim Legal Counsel Mark Smith, Acting Clinical Director of Emergency Department - Rosebud Peter Francis, Associate Director Child & Adolescent Health Ramesh Vasant, Director Obstetrics & Gynaecology Richard Newton, Director of Psychiatry Rob MacIndoe, General Manager Peninsula Health Frankston Community Health Service Ted Lowther, Acting Chairman Paediatrics Deborah Warry, Freedom of Information Clerk Vicky Hammond, Legal Counsel [6]	
Peter MacCallum Cancer Centre	Jane Spring, Health Information Services Manager	
Pharmacy Board of Victoria	Stephen Marty, Registrar	Barry Reed, President
Plenty Valley Community Health Services	Mandy Shields , Manager Administration and Client Services	
Plumbing Industry Commission	Ken Dare, Manager, Freedom of Information [34]	
Police & Emergency Services, Minister for	David Holmes, FOI Officer [2] Richard Kemp, FOI Officer [1]	
Port of Melbourne Corporation	Sandra Gatehouse, Corporate Counsel [3]	
Port Phillip, City of	Alli Griffin, [16]	Murray Chick, [1]
Portland District Health	Kathryn Eyre, Director of Nursing [1] Toni Young, Health Information Manager	Marie Shea, Chief Executive Officer James Irving, Internal Review Officer Nick Verginis, Internal Review Officer Sudha Kasynathan, Internal Review Officer [1] Julian Hetyey, Internal Review Officer
Premier and Cabinet, Department of	Sarah Davey, FOI Officer [1] Julian Hetyey, Foy Officer [1] Marisa Patitucci, Senior FOI Officer [4] Steven Loh, Foy Officer [7]	
Premier, Office of the Primary Industries, Department of	Steven Loh, Adviser Marisa Patitucci, Senior FOI Officer [2]	
Public Prosecutions, Office of	Bruce Gardner, Program Manager Policy/Advising/Court of Appeal Section [5]	Peter Harris, Secretary
Queen Elizabeth Centre, The	Kirsty Evans, Manager Clinical Services Pam Stilling, CEO	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Racing, Minister for	Ms Kristie Colomb, FOI Officer [1] Ms Melinda Robinson, Senior FOI Officer [1] Ms Samera Khodr, FOI Officer [4] Sandra Friel, FOI Manager [1]	Ms Rosa Billi, Senior Research Officer
RMIT University	Fiona Matthews, Assistant University Solicitor [9]	Professor Margaret Gardner, Vice-Chancellor and President
Robinvale District Health Services	Graeme Kelly, Chief Executive officer	
Rochester and Elmore District Health Service	Ruth White, Director of Nursing/ FOI Officer	
Royal Children's Hospital	Cheryl Densley, Radiology Office Manager Judith Smith, Freedom of Information Officer [22]	Dr Anita D'Aprano, Medico Legal Consultant [3]
Royal Melbourne Hospital (Member of Melbourne Health & includes The Royal Melbourne Hospital & City and Royal Park campuses)	Dr Suzannah Ahern, Reliveing Medico-legal medical officer Dr Peter Linton, Medico-legal medical officer [4]	Dr Peter Brennan, Executive Director of Medical Services
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	Fiona Hunt, Animal Welfare Policy Officer	
Royal Victorian Eye and Ear Hospital	Robert Grogan, Executive Director Medical Administration	Graeme Houghton, Chief Executive Officer
Royal Women's Hospital, The	Christine Bessell, Medico-legal [3] Emma Beattie, Health Information Manager	
Rural Ambulance Victoria	Leanne Nuridin, Freedom of Information Officer [3]	Jacinta Rivett, Contracts & Business Services Manager
Rural Northwest Health	Dr Eshwar Madas, Director of Medical Services Lee Vause, Chief Executive Officer [1] Christine Neofitou, Health Information Manager	Lee Vause, Chief Executive Officer Dr Eshwar Madas, Director Medical Services
Seymour District Memorial Hospital	Dr Rick Lowen, Visiting Director Medical Services Dr Ian Carson, Visiting Director Medical Services Ms Nora Ley, Chief Executive Officer Mr Abishek Kumar, Health Information Manger Mrs Sharon Godleman, Director Clinical services	Ms Nora Ley, Chief executive Officer
Shepparton, City of Greater	Robert Stevens, Records Team Leader [2]	
South East Water Limited	John Robertson, Manager Customer Regulation & Advocacy [2]	
South Gippsland Hospital	Karen Davison, Health Information Manager	
South Gippsland Shire Council	Cam Abood, Records Co-Ordinator [5]	Joseph Cullen, Chief Executive Neil D Armstrong, Interim Chief Executive Officer
South West Healthcare	Dr John Blackett, Director of Clinical Service (Psychiatry) [6] Dr Peter O'Brien, Director of Medical Services [1]	Mr John Krygger, Chief Executive Officer
Southern and Eastern Integrated Transport Authority	Christine Whelehan, Freedom of Information Manager [1]	Michael DeVries, Manager, Legal Services

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Southern Cross Station Authority	Alex Lang, Senior FOI Officer [1] Frances Pearson, (Senior FOI Officer) [1] Marie-Claire Putrino, (FOI Officer) [1] David Jenkin , (FOI Manager) [1]	
Southern Health	Dr Huppert, Consultant [1] Dr Rouendtein, Consultant [1] Linda Sorrell, CEO [1] Dr Pinto, Consultant [1] Dr Paul Lee, Consultant [1] Dr Tzoloua, Consultant [1] Dr M Preston, Consultant [1] Lorna Knight, FOI Officer [4] John Snowdon, Corporate Counsel [4] FOI Unit, FOI Officers Therese Canestra, Manager Specialty Services [8]	Therese Canestra, Manager, Specialty Services HIS [1]
St George's Health Service	David Ames, Professor Michael Murray, Doctor	Virginia Kalma, Health Information Manager
St Vincent's Hospital Melbourne	Dr Stephen Douglas Joshua, Consultant Psychiatrist Dr Michael Augello, Emergency Registrar Malcolm Mohr, Simon Cook, Solicitor Dr Melissa Lowe, Psychiatry Registrar Dr Peter Goh , Consultant Psychiatrist Dr Guvant Patel, Psychiatrist [1] Dr Cris Mileshtkin, Director - Clinical Services [5] Dr Tim Alexander, Consultant Psychiatrist [1] Angela Livingstone, Mental Health [1] Dr Desmond Roman, Psychiatrist [1] Glen Howlett, Fellow - Medical Administration Dr Susan Ong, Psychiatrist [2] Dr Ajit Selvendra, Psychiatry Registrar [1] Dr Vicki Shephard, Psychiatrist Dr Jeremy Couper, Consultant Psychiatrist Sharon Hearn, Director [1] Cuong Nguyen, FOI Officer Lucy Cordone, Corporate Counsel [4] Dr Nimalan Nadarajah, Cardiologist/ Medical Principal Officer	Dr Cris Mileshtkin, Director - Clinical Services
State Electricity Commission of Victoria	John Cudmore, Freedom of Information Officer [2]	John Drewett, Consultant
State Library of Victoria	Anne-Marie Schwirtlich, CEO & State Librarian [1]	
State Revenue Office	Paula Thorne, Branch Manager, Legal Services [1] John Tan, Graduate Officer [1] Adrienne McClelland, Senior Solicitor [1] Emma Mealy, Solicitor - Level 2 [1] Azad Raheem, Principal Solicitor [1] Jennie Somodio, Solicitor - Level 2 [2] Loann Sinclair, Solicitor - Level 3 [4] Rochella Young, Solicitor - Level 2 [5] Krystin Rosel, Solicitor - Level 3 [2]	Maria Bravo, Senior Solicitor Paula Thorne, Branch Manager, Legal Services Azad Raheem, Principal Solicitor [1]
Stawell Regional Health	Carolyn Gellert, Health Information Manager	
Stonnington, City of	Fabienne Thewlis, Manager Governance and Corporate Support [22]	Hadley Sides, CEO

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Strathbogie Shire Council	Alastair Pirie, Director Corporate & Community Services [1]	
Sunraysia Community Health Services	Ken Hughes, Director Asset Services [1]	
	Craig Stanbridge, CEO	
Surf Coast Shire Council	Nigel Long, Manager Corporate Development [4]	Peter Bollen, Chief Executive Officer
	Glen Knight, Senior Freedom of Information Officer [13]	
Sustainability and Environment, Department of	Deidre Egan, Manager FOI & Cabinet Services [15] Sandra Edmonds, Freedom of Information Officer [7]	Lyndsay Neilson, Secretary [1]
	Rodney Procker, Executive Officer, Corporate Services Dr Ernan Hession, Clinical Supervisor Kathy Wright, Executive Officer, Clinical Services	
Swan Hill District Hospital		
Swan Hill Rural City Council	Anthony Duffin, Information Co-ordinator [1]	David Lenton, Group Manager Corporate Services [1]
Swinburne University of Technology	Shane Arnold, Manager University Records & Freedom of Information [2]	
Tallangatta Health Service	Wesley Carter, CEO	
Terang & Mortlake Health Service	Mark Johnson, Chief Executive Officer [1]	
Timboon and District Healthcare Service	Elaine Collins, Chief Executive Officer [1]	
	Richard Pang, Freedom of Information Officer [55] Samantha de Forest, Freedom of Information Officer [341] Sarah Klaikaliets, Freedom of Information Officer [215]	Alan Woodroffe, Freedom of Information Internal Review Officer [2]
Transport Accident Commission		
Transport Ticketing Authority	Richard Parker , General Manager - Operations [5]	Vivian Miners, Chief Executive Officer
Transport, Minister for	Katherine Booth, Senior FOI Officer [1]	
Treasurer	Pam Anders, Chief of Staff Jamie Driscoll, Adviser [1]	
		Andrew Witchard, Review Officer Janine Good-Phin, Review Officer Graeme Maddern, Review Officer Bill Phillips , Review Officer
Treasury and Finance, Department of	Mel Humphreys-Grey, FOI Officer [6] Ian Little, Secretary Vivian Chung, FOI Officer [2]	
Tweddle Child + Family Health Service	Ann Hindell, Parenting Services Manager	
	David Chapman-Kelly, Corporation Secretary Rob Barnett, Chief Executive Officer	
V/Line Passenger Corporation		
Veterinary Practitioners Registration Board of Victoria	Vicky Gurr, Deputy Registrar [2]	Dr Leigh Coghlan, President
	Franca Chick, Freedom of Information Officer [139] John Wiltshire, Freedom of Information Officer [3]	
VicRoads		Mark Miller (Manager Legal Services),

Agency	<i>Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]</i>	<i>Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]</i>
Victoria Legal Aid	Dianne Ryan, Coordinator, Records & Information Access [3]	Gabriel Maligeorges, Manager, Acting Manager, Knowledge Services Justine Hyde, Manager, Knowledge Services
		Jim Hart, Commander Specialist Support Paul Evans, AC Region 5 Kieran Walshe, Ethical Standards Dept Luke Cornelius, AC Ethical Standards Dept Sandra Nicholson, AC Region 2 [1] Ken Lay, AC Region 3 Brendan Bannan, Commander Commonwealth Games Terry Purton, Commander Project Clarendon David Sprague, Commander Project Nimbus [1] Robert Clegg, Acting Commander HRD Danny Tuck, Commander OCCP Keith Smith, Commander Procurement Mgt Division Andrew Crisp, A/Commander CTCU Michael Williams, Acting AC Region 5 Ian Thomas, Acting Commander Project Clarendon Peter Graham, Commander Ethical Standards Department Noel Ashby, AC Traffic & Transport Stephen Fontana, Commander CMRD [1] Dennis Henry, Commander CTCU Robert Hastings, AC Region 4 Simon Overland, AC Crime Gary Jamieson, AC Region 1 Ashley Dickinson, Commander Operations Coordination Kevin Scott, Commander ALDC Leigh Gassner, AC Education [1]
Victoria Police	Don Downes, Inspector [81] Mark Stella, Acting Superintendent [54] Bruce Thompson, Acting Inspector [229] Lisa McMeeken, Superintendent [598]	
Victoria University	Jenny Redwood, Executive Officer, Vice-Chancellor's Office Janine Hellard, Manager, Recruitment and Staffing [2] Leitha Nilsen, General Manager, Governance and Policy Branch [1] Tony Reed, Associate Director, Student Administration [1] Geoff Turner, Manager, Human Resources [1]	Sue Thomas, Director, Human Resources
Victorian Commission for Gambling Regulation	Peter Cohen, Executive Commissioner [4]	Ian Dunn, Chair
Victorian Communities, Department for	Andrew Lyons, Principal Legal Advisor [25]	Louise Hill, Executive Director, Corporate and Organisational Development Division [1] David Adams, Executive Director, Strategic Policy and Research Division Prue Digby, Executive Director, Local Government and Community Information Division
Victorian Curriculum and Assessment Authority	Doug Hamilton, FOI Officer	

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Victorian Electoral Commission	Alex Kingsmill, FOI Officer [1]	
Victorian Health Promotion Foundation	Jackie McCann, Director, Corporate Services	
Victorian Institute of Forensic Medicine	Helen McKelvie, Manager, Medico-legal Policy and Projects Stephen Cordner, Director [1]	Bill McGannon, HR Consultant
Victorian Institute of Teaching	Peter Gonzales, Group Manager - Corporate Services [4]	Susan Haliday, Chairperson Vic Institute of Teaching
Victorian Managed Insurance Authority	Pam Garton, Manager, Corporate Services [2]	Michale Guilmartin, Chief Executive Officer
Victorian WorkCover Authority	Tracy Taylor, Privacy Officer [7] Sai Rajan, Solicitor [17] Lina Georgiou, FOI Officer [119] Janelle Mahoney, FOI Officer [102] Michael Elborn, a/g FOI Officer [97] Jade Forrester, a/g FOI Assistant [34] Martin Reynolds, Manager FOI & Privacy [3]	Eric Windholz, General Counsel [1] Martin Reynolds, Manager FOI & Privacy [3] Sai Rajan, Solicitor [17] Tracy Taylor, Privacy Officer [2]
VicTrack	Kingsley Stanley, Manager Human Resources	
VicUrban	Marcelle O'Donohue, FOI Officer [1]	John Tabart, Chief Executive Officer
Wangaratta, Rural City of	Barry Martin, Director - Business Services	Doug Sharp, Chief Executive Officer
Warrnambool City Council	Wendy Clark,,	Lindsay Merritt, Chief Executive
Wellington Shire Council	Marj McInnes, Information Co-Ordinator [4]	Lyndon Webb, Chief Executive Officer [1] Jim Wilson, Director Corporate Services
Werribee Mercy Hospital (Member of Mercy Health & Aged Care and includes Werribee Mercy Hospital, Werribee Mercy Mental Health Program, Mercy Hospice/Western Palliative Care)	Dr Simon Fraser, Clinical Risk Management - Medical [9] Michael Bramwell, Manager, Mercy Hospice [1] Dr Peter Longmore, Medical Director [4]	
West Gippsland Healthcare Group	Mr Ormond Pearson, Chief Executive Officer [1] Ms Diane Draper, Manager Health Information Services Dr Simon Fraser, Director of Medical Services [1]	
West Wimmera Health Service	Meredith Taylor, Health Information Manager	
Western District Health Service	Mr Jim Fletcher, CEO Mr Nick Abbott, Acting Director of Medical Services Dr John Dunn, Director of Medical Services	
Western Health (includes Western Hospital, Sunshine Hospital & Williamstown Hospital)	David Wenban, Corporate Council Dr David Fenn, Deputy Director of Clinical Services Psychiatry [3] Associate Professor Anne Hassett, Clinical Director Aged Persons Mental Programme Dr Michael McDonough, Specialist Physician Drug & Alcohol Services Leanne Dillon, Contracts & Privacy Manager [3]	Jon Evans, Chief Executive Officer
Western Region Water Authority	Julie Green, General Manager Commercial Services [2]	
Whitehorse, City of	A (Tony) De Fazio, Manager Civic Services [14]	Terry Wilkinson, Acting Chief Executive Officer

Agency	Name and Title of Decision Makers [Number of FOI Requests where Access was Refused in Part or Full]	Name and Title of Internal Review Officers [Number of Reviews where Access was Refused in Part or Full]
Whittlesea City Council	Michael Tonta, Manager Civic Administration	
Wimmera Health Care Group	Alan Wolff, Director of Medical Services	
Wodonga Regional Health Service	Wendy Sutcliffe, FOI Officer Greg Pearl, Director Business Services Heather Maddock, Director Patient Services	
Wodonga, City of	Kevin Scully, Executive Assistant [2]	
Wyndham City Council (includes Wyndham Cemetery Trust)	Joy Painter, Council Business & Records Coordinator [15]	Ian Robins, Chief Executive Officer [1] Geoff Cockram, Director Corporate Services [1]
Yarra City Council	Ivan Gilbert, Manager Governance [7] Tony Lord, Freedom of Information Officer [10]	
Yarra Ranges, Shire of	Peter Thatcher, Assistant to the Company Secretary [9]	
Yarra Valley Water Limited	Colleen Boag, Executive Director (acting)	Colleen Boag, Executive Director (acting)
Yarram and District Health Service	Cate Febey, Discharge Planner/FOI officer	
Yarrawonga District Health Service	Denis Quigley, Executive Officer - Corporate Support	
Yooralla Society of Victoria	Lawrence Tai, Chief Financial Officer	Laura Mumaw, Chief Executive Officer
Zoological Parks and Gardens Board		

APPENDIX F: FEES AND CHARGES

Agency	Fees Collected	Fees Waived	Charges Collected	Charges Waived
Accident Compensation Conciliation Service	\$0.00	\$42.00	\$0.00	\$0.00
Aged Care, Minister for	\$20.50	\$0.50	\$0.00	\$0.00
Alexandra District Hospital	\$126.00	\$84.00	\$117.60	\$0.00
Alpine Health	\$84.00	\$0.00	\$0.00	\$0.00
Alpine Shire Council	\$84.00	\$0.00	\$95.00	\$0.00
Arts, Minister for the	\$21.00	\$0.00	\$0.00	\$0.00
Attorney-General	\$42.00	\$42.00	\$0.00	\$3.00
Austin Health (includes Austin Hospital, Heidelberg Repatriation Hospital & Royal Talbot Rehabilitation Hospital)	\$7,770.00	\$4,452.00	\$9,298.40	\$6,488.00
Australian Centre for the Moving Image	\$21.00	\$0.00	\$11.20	\$0.00
Australian Grand Prix Corporation	\$21.00	\$0.00	\$0.00	\$0.00
Bairnsdale Regional Health Service	\$420.00	\$1,197.00	\$56.60	\$0.00
Ballarat Community Health Centre	\$21.00	\$0.00	\$0.00	\$0.00
Ballarat Health Services	\$3,904.50	\$610.50	\$2,692.80	\$571.00
Ballarat, City of	\$168.00	\$21.00	\$0.00	\$0.00
Ballarat, University of	\$21.00	\$21.00	\$0.00	\$0.00
Banyule City Council	\$357.00	\$0.00	\$422.80	\$68.90
Banyule Community Health Service	\$0.00	\$63.00	\$0.00	\$0.00
Barwon Health, McKellar Centre	\$273.00	\$126.00	\$351.20	\$9.60
Barwon Health, The Geelong Hospital	\$6,363.00	\$2,226.00	\$6,074.74	\$1,261.94
Barwon Region Water Authority	\$126.00	\$0.00	\$216.80	\$0.00
Bass Coast Regional Health	\$210.00	\$441.00	\$201.40	\$228.90
Bass Coast Shire Council (includes Wonthaggi Cemetery Trust & San Remo Cemetery Trust)	\$210.00	\$0.00	\$207.00	\$0.00
Baw Baw Shire Council	\$105.00	\$0.00	\$33.80	\$0.00
Bayside City Council	\$840.00	\$21.00	\$0.00	\$0.00
Bayside Health (includes The Alfred, Caulfield General Medical Centre and Sandringham & District Memorial Hospital)	\$28,875.00	\$4,452.00	\$54,301.90	\$5,992.60
Benalla and District Memorial Hospital	\$105.00	\$21.00	\$249.60	\$0.00
Benalla Rural City Council	\$105.00	\$0.00	\$0.00	\$0.00
Bendigo Community Health Services	\$0.00	\$231.00	\$0.00	\$0.00
Bendigo Health Care Group	\$3,570.00	\$273.00	\$4,700.60	\$1,181.60
Bendigo Regional Institute of TAFE	\$44.50	\$18.50	\$0.00	\$0.00
Bookmaker & Bookmakers' Clerks Registration Committee	\$0.00	\$105.00	\$54.60	\$0.00
Boort District Hospital	\$21.00	\$0.00	\$5.00	\$0.00
Boroondara, City of	\$903.00	\$0.00	\$197.40	\$67.90
Borough of Queenscliffe	\$84.00	\$0.00	\$100.00	\$0.00
Box Hill Institute of TAFE	\$21.00	\$21.00	\$0.00	\$0.00
Brimbank City Council	\$313.50	\$85.50	\$213.40	\$0.00
Broadmeadows Health Service (Member of Northern Health & includes North West Area Mental Health Service (NWAMHS) & North West/Inner West Aged Persons Mental Health Program (NW/IW APMHP))	\$399.00	\$462.00	\$104.65	\$0.60

Agency	Fees Collected	Fees Waived	Charges Collected	Charges Waived
Building Commission	\$315.00	\$0.00	\$0.00	\$0.00
Buloke Shire Council	\$21.00	\$21.00	\$0.00	\$40.00
Bundoora Extended Care Centre (Member of Northern Health)	\$147.00	\$189.00	\$214.10	\$0.00
Calvary Health Care Bethlehem	\$189.00	\$21.00	\$226.83	\$20.40
Campaspe Shire Council	\$84.00	\$0.00	\$0.00	\$0.00
Cardinia Shire Council	\$147.00	\$0.00	\$0.00	\$0.00
Caritas Christi Hospice	\$0.00	\$21.00	\$14.80	\$21.00
Casey, City of	\$672.00	\$42.00	\$643.90	\$0.00
Casterton Memorial Hospital	\$146.00	\$106.00	\$94.85	\$32.80
Central Gippsland Health Service	\$903.00	\$399.00	\$196.00	\$90.00
Central Gippsland Institute of TAFE	\$20.50	\$0.50	\$0.00	\$0.00
Central Gippsland Region Water Authority (t/a Gippsland Water)	\$0.00	\$21.00	\$0.00	\$0.00
Central Highlands Region Water Authority	\$20.50	\$21.50	\$0.00	\$0.00
Chief Parliamentary Counsel Victoria, Office of the	\$21.00	\$42.00	\$0.00	\$0.00
Chiropractors Registration Board of Victoria	\$21.00	\$0.00	\$0.00	\$0.00
Chisholm Institute	\$21.00	\$0.00	\$0.00	\$0.00
City of Greater Bendigo	\$231.00	\$0.00	\$232.20	\$0.00
City West Water Limited	\$294.00	\$21.00	\$398.00	\$28.00
Cobram District Hospital	\$294.00	\$21.00	\$40.00	\$0.00
Cohuna District Hospital	\$210.00	\$0.00	\$0.00	\$0.00
Colac Area Health	\$546.00	\$336.00	\$162.20	\$17.70
Colac Otway Shire	\$189.00	\$0.00	\$0.00	\$0.00
Coleraine District Health Service	\$63.00	\$84.00	\$0.00	\$0.00
Coliban Region Water Authority	\$21.00	\$0.00	\$65.80	\$0.00
Commonwealth Games, Minister for	\$21.00	\$0.00	\$0.00	\$0.00
Corangamite Catchment Management Authority	\$21.00	\$0.00	\$90.42	\$0.00
Corangamite Shire	\$105.00	\$0.00	\$678.80	\$0.00
Country Fire Authority	\$483.00	\$21.00	\$302.70	\$1,633.20
Dandenong, City of Greater	\$209.50	\$210.50	\$46.00	\$0.00
Darebin Community Health Centre	\$0.00	\$252.00	\$0.00	\$0.00
Darebin, City of (includes Preston Public Cemetery)	\$271.50	\$64.50	\$82.40	\$0.00
Deakin University	\$84.00	\$0.00	\$0.00	\$0.00
Dental Health Services Victoria	\$21.00	\$2,961.00	\$0.00	\$1,480.00
Dental Practice Board of Victoria	\$42.00	\$21.00	\$0.00	\$36.20
Djerriwarrh Health Services	\$353.00	\$907.00	\$20.00	\$0.00
East Gippsland Shire Council	\$336.00	\$0.00	\$0.00	\$0.00
East Grampians Health Service	\$210.00	\$378.00	\$47.00	\$0.00
East Wimmera Health Service	\$268.50	\$46.50	\$285.40	\$12.00
Eastern Access Community Health	\$0.00	\$63.00	\$0.00	\$0.00

Agency	Fees Collected	Fees Waived	Charges Collected	Charges Waived
Eastern Health (includes Eastern Health, Box Hill Hospital, Maroondah Hospital, Angliss Hospital, Peter James Centre, Healesville Hospital, Eastern Health Mental Health)	\$7,308.00	\$4,473.00	\$0.00	\$0.00
Echuca Regional Health	\$616.00	\$308.00	\$386.00	\$38.00
Edenhope & District Memorial Hospital	\$126.00	\$0.00	\$115.62	\$0.00
Education and Training, Department of	\$2,937.50	\$716.50	\$7,271.50	\$407.40
Education and Training, Minister for	\$21.00	\$0.00	\$0.00	\$0.00
Education Services, Minister for	\$42.00	\$0.00	\$0.00	\$0.00
Emergency Services Super	\$42.00	\$315.00	\$0.00	\$0.00
Emergency Services Telecommunications Authority	\$21.00	\$0.00	\$0.00	\$0.00
Energy Safe Victoria (includes Chief Electrical Inspector & Office of Gas Safety)	\$756.00	\$42.00	\$0.00	\$0.00
Environment Protection Authority	\$1,612.90	\$151.10	\$1,883.90	\$38.60
Equal Opportunity Commission of Victoria	\$21.00	\$63.00	\$0.00	\$0.00
Falls Creek Alpine Resort Management Board	\$42.00	\$0.00	\$42.00	\$0.00
Film Victoria	\$21.00	\$0.00	\$100.00	\$0.00
First Mildura Irrigation Trust	\$21.00	\$0.00	\$0.00	\$0.00
Frankston City Council	\$315.00	\$63.00	\$464.70	\$0.00
Geelong, City of Greater	\$354.00	\$3.00	\$0.00	\$0.00
Gippsland and Southern Rural Water Authority (t/a Southern Rural Water)	\$42.00	\$21.00	\$18.00	\$0.00
Gippsland Lakes Community Health	\$0.00	\$420.00	\$0.00	\$0.00
Gippsland Southern Health Service	\$504.00	\$903.00	\$78.60	\$12.00
Glen Eira City Council	\$251.00	\$22.00	\$397.20	\$0.00
Glenelg Shire Council	\$21.00	\$0.00	\$24.00	\$0.00
Glenview Community Care	\$0.00	\$21.00	\$0.00	\$0.00
Golden Plains Shire Council	\$21.00	\$21.00	\$0.00	\$0.00
Gordon Institute of TAFE	\$42.00	\$0.00	\$0.00	\$0.00
Goulburn Valley Health (includes Yea & District Memorial Hospital)	\$6,111.00	\$861.00	\$3,977.20	\$0.00
Goulburn Valley Region Water Authority	\$21.00	\$0.00	\$0.00	\$0.00
Goulburn-Murray Rural Water Authority	\$105.00	\$0.00	\$33.60	\$0.00
Government Superannuation Office	\$819.00	\$63.00	\$0.00	\$0.00
Grampians Wimmera Mallee Water Authority (t/a GWMWater)	\$21.00	\$0.00	\$0.00	\$0.00
Harness Racing Victoria	\$21.00	\$0.00	\$0.00	\$0.00
Health Services Commissioner	\$125.50	\$126.50	\$0.00	\$0.00
Health, Minister for	\$61.50	\$1.50	\$0.00	\$127.00
Hepburn Health Service	\$168.00	\$42.00	\$25.60	\$1.20
Hepburn Shire Council	\$250.50	\$22.50	\$170.38	\$0.00
Hesse Rural Health Service	\$21.00	\$0.00	\$0.00	\$0.00
Heywood Rural Health	\$0.00	\$105.00	\$0.00	\$0.00
Hobsons Bay City Council	\$378.00	\$0.00	\$364.70	\$84.00
Holmesglen Institute of TAFE	\$63.00	\$0.00	\$0.00	\$0.00
Horsham Rural City Council	\$21.00	\$0.00	\$0.00	\$0.00

Agency	Fees Collected	Fees Waived	Charges Collected	Charges Waived
Human Services, Department of	\$4,319.00	\$15,757.00	\$1,003.30	\$20,920.75
Hume City Council	\$420.00	\$0.00	\$773.70	\$20.80
Indigo Shire Council	\$42.00	\$0.00	\$0.00	\$0.00
Infrastructure, Department of	\$6,678.00	\$357.00	\$2,588.00	\$2,126.80
Inner South Community Health Service	\$84.00	\$42.00	\$0.00	\$0.00
Innovation, Industry and Regional Development, Department of (includes Tourism Victoria, Regional Development Victoria & Office of Small Business)	\$882.00	\$0.00	\$398.20	\$84.40
Justice, Department of	\$2,722.00	\$5,174.00	\$1,067.80	\$1,256.40
Kerang District Health	\$126.00	\$0.00	\$50.70	\$0.00
Kilmore & District Hospital	\$126.00	\$0.00	\$150.00	\$0.00
Kingston City Council	\$567.00	\$63.00	\$376.60	\$137.70
Knox City Council	\$167.00	\$1.00	\$77.70	\$0.00
Kyabram and District Health Services	\$336.00	\$63.00	\$388.00	\$73.00
Kyneton District Health Service	\$189.00	\$63.00	\$112.60	\$12.40
La Trobe University	\$42.00	\$84.00	\$0.00	\$0.00
Latrobe City Council	\$63.00	\$21.00	\$0.00	\$0.00
Latrobe Community Health Service	\$210.00	\$945.00	\$0.00	\$0.00
Latrobe Regional Hospital	\$2,835.00	\$1,344.00	\$1,732.00	\$0.00
Loddon Shire Council	\$21.00	\$0.00	\$0.00	\$0.00
Lorne Community Hospital	\$20.00	\$1.00	\$0.00	\$0.00
Macedon Ranges Shire Council	\$315.00	\$0.00	\$920.00	\$0.00
Mallee Track Health and Community Service	\$21.00	\$0.00	\$0.00	\$0.00
Manningham City Council	\$252.00	\$42.00	\$40.00	\$0.00
Mansfield District Hospital	\$210.00	\$84.00	\$10.00	\$0.00
Mansfield Shire Council	\$21.00	\$0.00	\$0.00	\$40.00
Maribyrnong City Council	\$336.00	\$21.00	\$0.00	\$0.00
Maroondah City Council	\$126.00	\$42.00	\$60.75	\$0.00
Maryborough District Health Service	\$231.00	\$42.00	\$0.00	\$0.00
McIvor Health and Community Services	\$0.00	\$84.00	\$0.00	\$0.00
Medical Practitioners Board of Victoria	\$273.00	\$63.00	\$90.40	\$8.40
Melbourne 2006 Commonwealth Games Corporation	\$126.00	\$0.00	\$0.00	\$0.00
Melbourne Exhibition and Convention Centre	\$42.00	\$0.00	\$0.00	\$0.00
Melbourne Market Authority	\$42.00	\$0.00	\$0.00	\$0.00
Melbourne Water	\$273.00	\$0.00	\$179.10	\$141.00
Melbourne, City of	\$987.00	\$105.00	\$0.00	\$0.00
Melbourne, The University of	\$168.00	\$0.00	\$0.00	\$0.00
Melton Shire Council	\$147.00	\$0.00	\$0.00	\$0.00
Mercy Hospital for Women (Member of Mercy Health & Aged Care)	\$861.00	\$378.00	\$1,091.20	\$313.00
Metropolitan Ambulance Service	\$8,190.00	\$3,801.00	\$50.00	\$0.00
Metropolitan Fire and Emergency Services Board	\$6,662.50	\$624.50	\$325.00	\$22.00

Agency	Fees Collected	Fees Waived	Charges Collected	Charges Waived
Mildura Base Hospital	\$1,785.00	\$0.00	\$1,787.68	\$0.00
Mildura Rural City Council	\$168.00	\$0.00	\$0.00	\$0.00
Mitchell Shire Council	\$126.00	\$0.00	\$0.00	\$0.00
Moira Shire Council	\$42.00	\$0.00	\$0.00	\$0.00
Monash University	\$167.50	\$21.50	\$95.80	\$71.20
Monash, City of	\$168.00	\$0.00	\$272.00	\$0.00
MonashLink Community Health Service	\$0.00	\$105.00	\$0.00	\$0.00
Moonee Valley City Council	\$588.00	\$21.00	\$21.00	\$0.00
Moorabool Shire Council	\$189.00	\$0.00	\$0.00	\$0.00
Moreland City Council	\$483.00	\$21.00	\$190.40	\$0.00
Moreland Community Health Service	\$52.00	\$452.00	\$0.00	\$0.00
Mornington Peninsula Shire	\$1,155.00	\$21.00	\$1,000.00	\$0.00
Mount Alexander Hospital	\$210.00	\$21.00	\$60.00	\$6.20
Mount Alexander Shire	\$84.00	\$0.00	\$0.00	\$0.00
Mount Baw Baw Alpine Resort Management Board	\$21.00	\$0.00	\$0.00	\$0.00
Moyne Health Services	\$147.00	\$84.00	\$0.00	\$0.00
Moyne Shire Council	\$63.00	\$0.00	\$0.00	\$0.00
Murrindindi Shire Council	\$82.50	\$22.50	\$0.00	\$0.00
National Gallery of Victoria	\$21.00	\$0.00	\$0.00	\$0.00
Nillumbik Shire Council	\$189.00	\$0.00	\$86.40	\$0.00
North Yarra Community Health	\$0.00	\$42.00	\$0.00	\$0.00
Northeast Health Wangaratta	\$2,709.00	\$3,696.00	\$7,746.00	\$0.00
Northern Grampians Shire Council	\$42.00	\$0.00	\$0.00	\$0.00
Northern Health (Corporate Office)	\$105.00	\$0.00	\$0.00	\$0.00
Northern Hospital, The (Member of Northern Health)	\$7,179.50	\$1,073.50	\$7,788.80	\$5.70
Nowa Nowa Community Health Centre	\$0.00	\$21.00	\$0.00	\$0.00
Numurkah District Health Service	\$210.00	\$147.00	\$22.00	\$0.00
Nurses Board of Victoria	\$357.00	\$189.00	\$0.00	\$0.00
Omeo District Health (includes Omeo District Health & Ensay Community Health Service)	\$61.00	\$44.00	\$22.00	\$0.20
Orbost Regional Health	\$252.00	\$189.00	\$0.00	\$0.00
Otway Health and Community Services	\$21.00	\$0.00	\$0.00	\$0.00
Ovens and King Community Health Service	\$0.00	\$126.00	\$0.00	\$0.00
Parks Victoria	\$210.00	\$42.00	\$140.80	\$0.00
Peninsula Health (includes Rosebud Hospital, Frankston Hospital & Mount Eliza Rehabilitation, Aged and Palliative Care Service)	\$5,313.00	\$3,570.00	\$5,187.00	\$2,666.00
Peter MacCallum Cancer Centre	\$798.00	\$168.00	\$976.40	\$0.00
Pharmacy Board of Victoria	\$21.00	\$0.00	\$0.00	\$0.00
Planning, Minister for	\$63.00	\$0.00	\$0.00	\$0.00
Plenty Valley Community Health Services	\$0.00	\$819.00	\$200.00	\$0.00
Plumbing Industry Commission	\$756.00	\$42.00	\$0.00	\$0.00
Police & Emergency Services, Minister for	\$105.00	\$0.00	\$0.00	\$45.80

Agency	Fees Collected	Fees Waived	Charges Collected	Charges Waived
Port of Melbourne Corporation	\$84.00	\$0.00	\$0.00	\$0.00
Port Phillip, City of	\$503.00	\$85.00	\$84.20	\$0.00
Portland District Health	\$588.00	\$126.00	\$796.32	\$0.00
Premier and Cabinet, Department of	\$903.00	\$0.00	\$170.20	\$0.00
Premier, Office of the	\$399.00	\$0.00	\$0.00	\$0.00
Primary Industries, Department of	\$732.50	\$23.50	\$315.40	\$72.20
Public Prosecutions, Office of	\$483.00	\$0.00	\$2,832.50	\$0.00
Queen Elizabeth Centre, The	\$0.00	\$84.00	\$0.00	\$0.00
Racing, Minister for	\$168.00	\$0.00	\$84.80	\$23.20
RMIT University	\$147.00	\$126.00	\$51.20	\$0.00
Robinvale District Health Services	\$147.00	\$294.00	\$264.00	\$0.00
Rochester and Elmore District Health Service	\$42.00	\$0.00	\$34.50	\$0.00
Royal Children's Hospital	\$4,410.00	\$11,634.00	\$14,990.00	\$130.00
Royal Melbourne Hospital (Member of Melbourne Health & includes The Royal Melbourne Hospital & City and Royal Park campuses)	\$24,730.60	\$931.40	\$18,170.90	\$0.00
Royal Society for the Prevention of Cruelty to Animals (Victoria), The	\$42.00	\$0.00	\$0.00	\$0.00
Royal Victorian Eye and Ear Hospital	\$1,512.00	\$168.00	\$1,358.60	\$98.60
Royal Women's Hospital, The	\$4,450.00	\$2,732.00	\$3,695.00	\$1,093.00
Rural Ambulance Victoria	\$3,161.00	\$283.00	\$2,297.00	\$384.50
Rural Northwest Health	\$292.57	\$232.43	\$96.20	\$20.00
Seymour District Memorial Hospital	\$252.00	\$168.00	\$97.00	\$15.00
Shepparton, City of Greater	\$189.00	\$21.00	\$181.00	\$0.00
South East Water Limited	\$189.00	\$0.00	\$0.00	\$0.00
South Gippsland Hospital	\$84.00	\$84.00	\$23.80	\$2.00
South Gippsland Shire Council	\$168.00	\$0.00	\$326.00	\$4.00
South West Healthcare	\$2,394.00	\$1,386.00	\$1,278.70	\$1,090.60
Southern and Eastern Integrated Transport Authority	\$21.00	\$0.00	\$0.00	\$0.00
Southern Cross Station Authority	\$294.00	\$0.00	\$0.00	\$40.00
Southern Health	\$17,619.00	\$8,988.00	\$18,348.30	\$8,489.30
St George's Health Service	\$441.00	\$63.00	\$471.70	\$56.00
St Vincent's Hospital Melbourne	\$7,563.00	\$3,189.00	\$6,694.80	\$795.00
State Electricity Commission of Victoria	\$756.00	\$63.00	\$880.25	\$0.00
State Library of Victoria	\$42.00	\$0.00	\$0.00	\$0.00
State Revenue Office	\$1,092.00	\$21.00	\$824.60	\$0.00
Stawell Regional Health	\$210.00	\$0.00	\$35.54	\$0.00
Stonnington, City of	\$882.00	\$63.00	\$1,086.00	\$145.00
Strathbogie Shire Council	\$105.00	\$0.00	\$0.00	\$0.00
Sunraysia Community Health Services	\$42.00	\$84.00	\$78.00	\$0.00
Surf Coast Shire Council	\$63.00	\$63.00	\$390.60	\$70.00
Sustainability and Environment, Department of	\$1,953.00	\$105.00	\$637.60	\$296.40

Agency	Fees Collected	Fees Waived	Charges Collected	Charges Waived
Sustainability Victoria (includes Sustainable Energy Authority Victoria & EcoRecycle Victoria)	\$21.00	\$0.00	\$0.00	\$0.00
Swan Hill District Hospital	\$1,155.00	\$147.00	\$189.70	\$26.80
Swan Hill Rural City Council	\$42.00	\$0.00	\$31.40	\$0.00
Swinburne University of Technology	\$42.00	\$0.00	\$0.00	\$0.00
Tallangatta Health Service	\$0.00	\$651.00	\$0.00	\$0.00
Terang & Mortlake Health Service	\$84.00	\$63.00	\$34.60	\$0.00
Timboon and District Healthcare Service	\$252.00	\$0.00	\$9.50	\$0.00
Transport Accident Commission	\$14,868.00	\$798.00	\$8,293.40	\$9,862.70
Transport Ticketing Authority	\$105.00	\$0.00	\$0.00	\$0.00
Transport, Minister for	\$105.00	\$0.00	\$0.00	\$30.00
Treasurer	\$273.00	\$0.00	\$0.00	\$5.40
Treasury and Finance, Department of	\$1,323.00	\$0.00	\$1,053.50	\$86.40
Tweddle Child & Family Health Service	\$84.00	\$126.00	\$4.00	\$4.00
V/Line Passenger Corporation	\$0.00	\$84.00	\$0.00	\$0.00
Veterinary Practitioners Registration Board of Victoria	\$42.00	\$0.00	\$0.00	\$0.00
VicRoads	\$3,066.00	\$1,386.00	\$2,409.99	\$1,792.75
Victoria Legal Aid	\$84.00	\$21.00	\$55.20	\$14.20
Victoria Police	\$30,681.00	\$11,508.00	\$15,953.00	\$8,238.00
Victoria University	\$189.00	\$0.00	\$111.80	\$0.00
Victorian Commission for Gambling Regulation	\$105.00	\$0.00	\$35.60	\$0.00
Victorian Communities, Department for	\$986.50	\$84.50	\$0.00	\$0.00
Victorian Curriculum and Assessment Authority	\$126.00	\$0.00	\$0.00	\$0.00
Victorian Electoral Commission	\$42.00	\$0.00	\$0.00	\$0.00
Victorian Government Purchasing Board	\$21.00	\$0.00	\$0.00	\$0.00
Victorian Health Promotion Foundation	\$21.00	\$0.00	\$0.00	\$0.00
Victorian Institute of Forensic Medicine	\$21.00	\$0.00	\$21.00	\$0.00
Victorian Institute of Teaching	\$42.00	\$63.00	\$0.00	\$0.00
Victorian Managed Insurance Authority	\$252.00	\$0.00	\$0.00	\$0.00
Victorian WorkCover Authority	\$19,848.50	\$7,241.50	\$5,104.10	\$12,586.80
VicTrack	\$42.00	\$0.00	\$0.00	\$0.00
VicUrban	\$63.00	\$0.00	\$20.40	\$0.00
Wangaratta, Rural City of	\$21.00	\$0.00	\$20.00	\$0.00
Warrnambool City Council	\$105.00	\$21.00	\$0.00	\$0.00
Wellington Shire Council	\$84.00	\$21.00	\$0.00	\$0.00
Werribee Mercy Hospital (Member of Mercy Health & Aged Care and includes Werribee Mercy Hospital, Werribee Mercy Mental Health Program, Mercy Hospice/Western Palliative Care)	\$2,510.00	\$1,249.00	\$2,330.40	\$1,662.30
West Gippsland Healthcare Group	\$777.00	\$777.00	\$1,478.60	\$0.00
West Wimmera Health Service	\$147.00	\$42.00	\$78.00	\$5.60
Western District Health Service	\$355.50	\$22.50	\$236.00	\$5.50
Western Health (includes Western Hospital, Sunshine Hospital & Williamstown Hospital)	\$10,038.00	\$3,171.00	\$18,426.90	\$0.00

Agency	Fees Collected	Fees Waived	Charges Collected	Charges Waived
Western Region Water Authority	\$42.00	\$0.00	\$0.00	\$0.00
Whitehorse, City of	\$525.00	\$0.00	\$16.60	\$0.00
Whittlesea City Council	\$210.00	\$0.00	\$41.20	\$4.20
Wimmera Catchment Management Authority	\$0.00	\$21.00	\$0.00	\$0.00
Wimmera Health Care Group	\$882.00	\$504.00	\$693.00	\$79.30
Wodonga Regional Health Service	\$1,029.00	\$273.00	\$218.00	\$25.00
Wodonga, City of	\$63.00	\$0.00	\$438.40	\$0.00
Wyndham City Council (includes Wyndham Cemetery Trust)	\$546.00	\$21.00	\$702.50	\$92.40
Yarra City Council	\$777.00	\$0.00	\$0.00	\$100.00
Yarra Ranges, Shire of	\$544.00	\$2.00	\$36.30	\$34.10
Yarra Valley Water Limited	\$462.00	\$0.00	\$283.40	\$30.20
Yarram and District Health Service	\$252.00	\$21.00	\$0.00	\$0.00
Yarrawonga District Health Service	\$84.00	\$0.00	\$0.00	\$0.00
Yooralla Society of Victoria	\$0.00	\$42.00	\$25.00	\$0.00
Zoological Parks and Gardens Board	\$63.00	\$0.00	\$0.00	\$0.00
Totals	\$319,706.57	\$129,567.43	\$270,928.42	\$95,455.74