

# Freedom of Information

*Annual Report by  
the Attorney-General  
of Victoria*



# 2004



# FOREWORD

I have much pleasure in submitting to both Houses of Parliament, the 2004 Freedom of Information Annual Report.

This report reflects the operation of freedom of information in Victoria for the 2003/2004 financial year and has been prepared in accordance with sections 64 and 65AA of the *Freedom of Information Act* 1982.

ROB HULLS MP  
Attorney-General

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## **PART 1: FREEDOM OF INFORMATION OVERVIEW**

The number of Freedom of Information (FOI) requests received increased in 2003/2004 compared to last year and for the second consecutive year broke the 20,000 mark. The Bracks Government's commitment to openness and accountability is evident in the fact that each year more people are making use of the *Freedom of Information Act 1982* (FOI Act) to access documents.

Over the past four years requests reported by agencies across Victoria have increased by more than 46 per cent. Agencies have also indicated that increased amounts of routine information and documentation are being made available outside the FOI process.

In December last year I launched Stage 2 of FOI Online. In an Australian first, this enhancement to the FOI Online website allows FOI requests to the ten departments and Victoria Police to be lodged and paid for electronically. Since then the accessibility of the website has been further enhanced. This website can be found at [www.foi.vic.gov.au](http://www.foi.vic.gov.au)

The State Ombudsman recently commenced an own motion examination of the operation of the FOI Act. The Ombudsman's examination is timely given the Act was introduced more than 20 years ago and is now part of an access regime complemented by public records and privacy legislation covering various phases of the information life-cycle.

FOI, like any system, can always be improved and I welcome the Ombudsman's examination. I also welcome his preparation of an Issues Paper on which submissions from stakeholders and interest groups will be sought. As Attorney-General I will be encouraging Ministers, Departments, agencies and other stakeholders to make submissions. I look forward to receiving the Ombudsman's recommendations as to how the FOI system can be further improved.

ROB HULLS MP  
Attorney-General

## **PART 2: USE OF FREEDOM OF INFORMATION**

The statistical information contained in this report was collated from data provided to the Department of Justice from 378 State Government bodies subject to the *Freedom of Information Act 1982* (FOI Act). The statistical data was requested by the Department and provided on a uniform basis by agencies, in accordance with the requirements of sections 64 and 65AA of the Act.

### **1. Number of Requests, Internal Reviews and Victorian Civil and Administration Tribunal Appeals**

Table 1 provides a summary of the total number of FOI requests, corresponding internal reviews and Victorian Civil and Administrative Tribunal (VCAT) appeals, for each period since 1984/1985.

The number of requests reported in 2003/2004 showed an increase of 4% on the figure for the previous year to 20,896.

In 2003/2004 applicants in 2% of requests sought an internal review. Original decisions on access were confirmed in 69% of internal reviews.

The number of VCAT appeals lodged decreased by 10% in 2003/2004 when compared to the figure for the previous year.

Of the 20,896 requests reported by agencies, less than 1% (0.5%) were appealed to VCAT. Decisions made by the Tribunal resulted in agency decisions being fully confirmed in 80% of cases. VCAT partially upheld agency decisions in 6% of appeals decided, while in 14% of the appeals decided in 2003/2004, VCAT granted full access to documents. Of the 104 appeals lodged with the Tribunal, 23% of applications were undecided as at 1 July 2004 and 45% of applications were withdrawn.

**TABLE 1: NUMBER OF REQUESTS, REVIEWS AND APPEALS**

<i>YEAR</i>	<i>FOI REQUESTS</i>	<i>INTERNAL REVIEWS</i>	<i>VCAT APPEALS</i>
2003/2004	20,896	411	104
2002/2003	20,063	368	115
2001/2002	19,652	447	122
2000/2001	17,224	393	108
1999/2000	14,260	258	143
1998/1999	13,082	270	159
1997/1998	12,195	319	304
1996/1997	12,211	288	189
1995/1996	10,834	291	154
1994/1995	10,447	293	156
1993/1994	10,151	312	171
1992/1993	11,364	372	220
1991/1992	14,357	416	193
1990/1991	14,690	372	168
1989/1990	10,460	437	177
1988/1989	10,700	402	141
1987/1988	9,662	443	161
1986/1987	9,401	324	151
1985/1986	9,031	274	126
1984/1985	4,702	224	112

## 2. Access Decisions on Requests

The level of full access to documents as a proportion of all access decisions made in 2003/2004 was 75% - the same percentage as in the previous year. Partial access decisions, at 23% in 2003/2004, was also at the same level as in 2002/2003 (see Table 2 and Chart 1). This means that, as in 2002/2003, applicants gained access to documents in 98% of requests where access decisions were made. Access was refused outright in just 2% of these requests.

In 2003/2004, the number of personal requests decreased by less than 1% (0.16%) when compared with the previous year (down from 8,768 to 8,754). The number of non-personal requests increased by 7% compared with 2002/2003 (up from 11,295 to 12,142).

Charts 1 to 3 illustrate the outcomes of requests, reviews and appeals in 2003/2004.

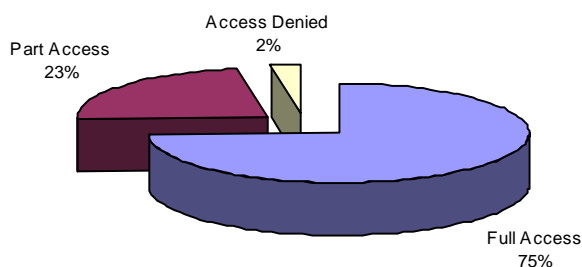
**TABLE 2: ACCESS DECISIONS ON REQUESTS**

DECISION	2003/2004	% OF TOTAL REQUESTS*	2002/2003	% OF TOTAL REQUESTS*
Full Access	13,547	75%	12,767	75%
Part Access	4,219	23%	4,020	23%
Access Denied	455	2%	385	2%

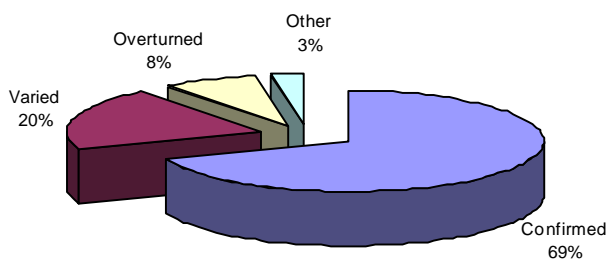
Note: This table reflects access decisions made in 2003/2004. It does not include situations where a request was received and one of the following applied: the applicant did not proceed with the request; the request was made in 2003/2004 but had not been decided at the end of the reporting period; the agency did not hold the documents sought; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

\* Access decision percentages have been rounded to ensure they total 100%.

**CHART 1: ACCESS DECISIONS ON REQUESTS (2003/2004)**

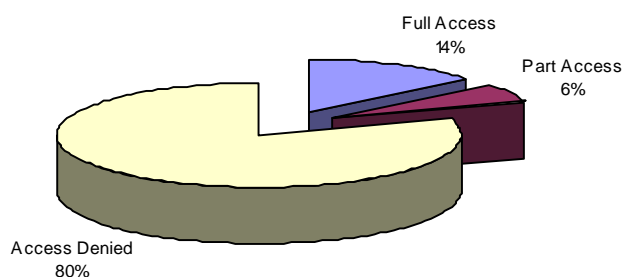


**CHART 2: RESULTS OF INTERNAL REVIEW DECISIONS (2003/2004)**



**Note:** 'Other' covers situations where the request for review was withdrawn; a decision on the request for review was pending at the end of the reporting period; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

**CHART 3: DECISIONS HANDED DOWN BY VCAT (2003/2004)**



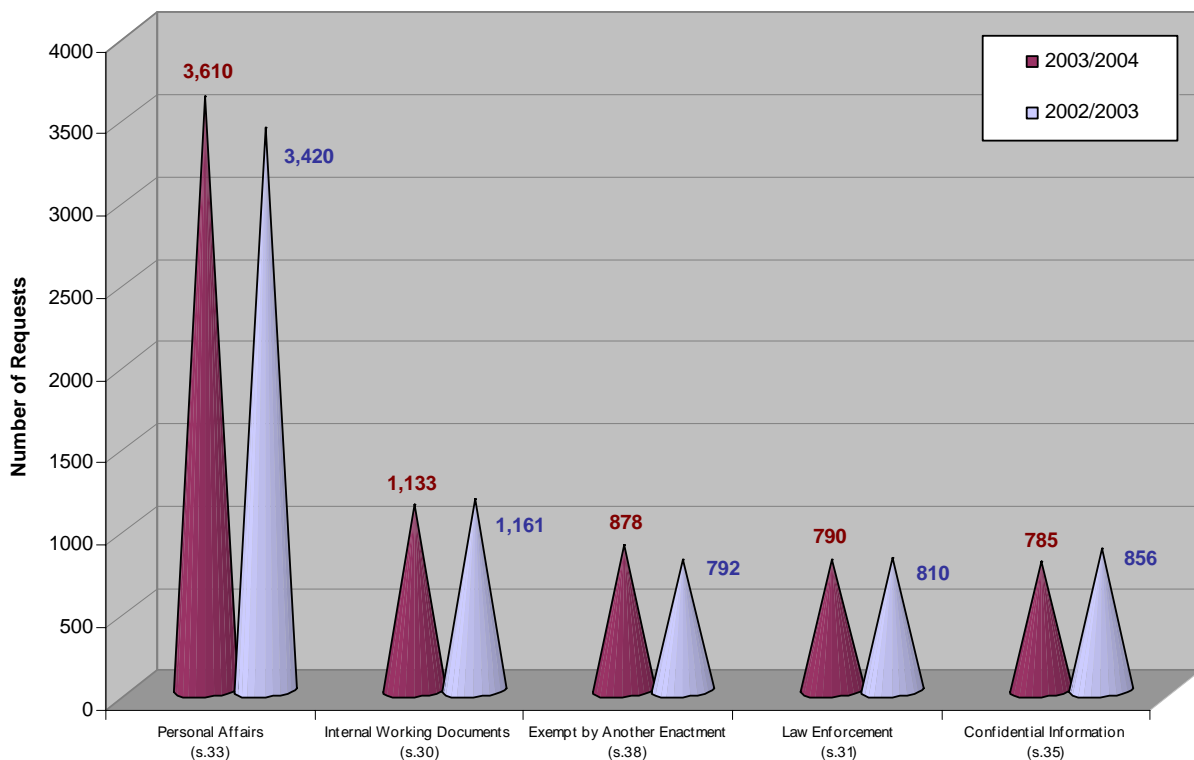
**Note:** 'Access Denied' covers situations where VCAT affirmed an agency's decision; a case was struck out; or the matter was dismissed.

### 3. Most Frequently Cited Exemptions

The five most frequently cited exemptions in 2004, in order of most used to least used were:

- ◇ **Section 33:** the protection of an individual's personal affairs;
- ◇ **Section 30:** documents containing opinions, advice or recommendations of officials or Ministers where it would not be in the public interest for those documents to be released;
- ◇ **Section 38:** where another enactment (other than the FOI Act) categorises particular documents as confidential;
- ◇ **Section 31:** law enforcement documents; and
- ◇ **Section 35:** information provided in confidence to government bodies.

**CHART 4: TRENDS OF MOST CITED EXEMPTIONS**





**TABLE 3: EXEMPTIONS CITED**

<i>SECTION OF FOI ACT</i>		<i>ORIGINAL DECISIONS</i>	<i>INTERNAL REVIEWS</i>	<i>VCAT APPEALS</i>
6:	Court Documents (Not subject to FOI)	5	1	--
14:	Documents Available to the Public for a Fee (Not subject to FOI)	452	8	--
25A:	Voluminous Requests	74	7	1
27(2):	Neither Confirm nor Deny Existence of Documents	7	1	1
28:	Cabinet Documents	89	46	4
29:	Intergovernmental Relations	210	7	1
30:	Internal Working Documents	1,133	101	5
31:	Law Enforcement	790	68	11
32:	Legal Professional Privilege	628	51	3
33:	Personal Affairs	3,610	219	17
34:	Commercial Confidentiality	260	62	1
35:	Information Gained in Confidence	785	77	9
36:	Contrary to Public Interest	10	2	--
38:	Exempted by Another Enactment	878	43	7
38A:	Council Documents	10	5	--

#### 4. Fees and Charges for Requests

The statistics provided suggest that fees are being waived or reduced in approximately 25% of cases. This is based on the total number of requests (20,896) multiplied by \$20. If the fee were charged in each case, revenue received from fees would have been \$417,920. However, fee revenue was \$314,605.

It is difficult to determine exactly how much was waived in charges. Often where charges are to be waived agencies do not calculate the actual charges that would have been applicable. If the total charges revenue of \$263,323.15 were divided across the 20,896 requests, each applicant would have paid \$12.60 in access charges.

## 5. 'Top 30' Agencies

Of the 378 agencies that provided information incorporated into this report, agencies in the 'Top 30' handled 80% of requests. Forty-five percent of requests received by the 'Top 30' agencies concerned personal documents. Table 4 identifies the relevant 30 agencies.

**TABLE 4: AGENCIES RECEIVING THE MOST REQUESTS**

	<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>TOTAL REQUESTS</i>
1	Victoria Police	1,178	1,020	2,198
2	Bayside Health	278	1,038	1,316
3	Southern Health	397	673	1,070
4	Victorian WorkCover Authority	767	293	1,060
5	Human Services, Department of	446	605	1,051
6	Metropolitan Ambulance Service	151	739	890
7	Royal Children's Hospital	537	242	779
8	Transport Accident Commission	760	15	775
9	Melbourne Health	181	563	744
10	Western Hospital and Sunshine Hospital	198	404	602
11	Austin Health	106	433	539
12	St Vincent's Hospital	201	325	526
13	Metropolitan Fire and Emergency Services Board	461	5	466
14	Barwon Health, The Geelong Hospital	335	112	447
15	Royal Women's Hospital	335	108	443
16	Northern Hospital, The	83	285	368
17	Peninsula Health	80	280	360
18	Northeast Health Wangaratta	81	265	346
19	Infrastructure, Department of	18	279	297
20	Box Hill Hospital	136	146	282
21	Justice, Department of	148	122	270
22	Rural Ambulance Victoria	15	251	266
23	Education and Training, Department of	137	117	254
24	Ballarat Health Services	96	156	252
25	Maroondah Hospital	77	169	246
26	VicRoads	78	120	198
27	Angliss Hospital	110	77	187
28	Goulburn Valley Health	80	99	179
29	Bendigo Health Care Group	34	133	167
30	Environment Protection Authority	1	166	167
	<b>TOTAL</b>	<b>7,505</b>	<b>9,240</b>	<b>16,745</b>

## **PART 3: DETAILED STATISTICS FOR EACH AGENCY**

### **6. Requests Received by Agencies**

Agencies often receive applications which do not proceed for a number of reasons. This can be for reasons such as the applicant not paying the fee or the request for information not being relevant to the agency. There are also instances where the applicant is provided with the information without needing to proceed with the formal FOI process. While many of these requests can require a commitment of time and resources by the FOI officer, they are technically not requests under the Act.

The Attorney-General's February 2000 *FOI Guidelines to assist in the administration of the FOI Act* require agencies to look to providing information outside the FOI process. The existence of the FOI Act should not mean that the formal process provided under it is the only means of obtaining access to documents or information of an agency.

*Appendix A* provides details of the number and type of requests received by agencies and the outcome of those requests.

### **7. Requests for Internal Review**

After the initial access decision, if an agency decides not to grant access to a document, the applicant has a right to appeal that decision. The first stage of appeal is an 'internal review'. This requires a written request to the principal officer of the agency asking that a fresh decision on the request be made.

*Appendix B* shows those agencies that received requests for internal review of a decision and provides an indication of the outcome of those reviews. The outcomes relate to the original decision made by the FOI officer in terms of whether it was confirmed, varied or overturned. Where a decision of the FOI officer is varied under review, the fresh decision may be a minor variation on the original decision, or may involve the disclosure of a significant amount of additional information. Reporting by agencies does not differentiate between these two potential outcomes.

Where an original decision is shown as being overturned, this means the applicant was granted full access to the documents in question.

Only those agencies that received requests for internal review are listed in *Appendix B*.

### **8. Appeals to the Victorian Civil and Administrative Tribunal**

If an applicant is not satisfied with the outcome of an internal review, he or she may then appeal to the Victorian Civil and Administrative Tribunal (VCAT).

*Appendix C* identifies the agencies where decisions resulted in appeals decided by the VCAT in 2003/2004. The data in this table is based on the number and type of decisions handed down by the Tribunal in 2003/2004, whether or not those decisions were as a result of appeals lodged in that year or previous years. This was necessary given the time that can often pass between an appeal being lodged, the mediation and other processes that can occur prior to a formal hearing, and a final decision being handed down by the Tribunal.

The VCAT process includes conciliation between parties whereby the applicant and respondent are called before the Tribunal for a preliminary conference to try to resolve documents in dispute before the case proceeds to a hearing. Appeals are often withdrawn as a result of this process.

## **9. Exemptions Cited**

Where an agency refuses to allow an applicant access to documents, the agency is required by the FOI Act to give reasons for its refusal. In refusing access, an agency is limited to the situations provided for in the Act (exemptions). *Appendix D* lists all the exemptions cited to applicants by agencies when refusing access.

## **10. Decision Makers**

The *Freedom of Information Act* operates at the agency level. It is an official of that agency who makes the initial decision and a different official (or the principal officer) who reviews a decision if requested by the applicant.

*Appendix E* names each official, specifying their title and, where applicable, the number of times that official made a decision to refuse access to some or all of the documents requested.

## **11. Fees and Charges**

In 2003/2004 the Act required a request for access to documents to be accompanied by an application fee of \$20. Any other monies payable in respect of a request after the application fee has been paid are referred to in the Act as "charges". This explains the differentiation between the fees and charges in *Appendix F*. All charges occur after the initial step of paying the application fee and apply to the cost of supplying copies of documents, providing access in other forms, supervising access to documents, and searching for documents.

The Act also provides that fees can be waived or reduced where payment would cause hardship. Similarly, charges can be waived where the applicant is impecunious and the request is for personal documents, as well as in a few other situations. The decision on whether or not to waive a fee or charge rests with the agency.

## **12. Retrospective Access**

Agencies were asked to comment on the practicability of extending the period of retrospective access, i.e. all agencies, other than councils, are not required to process requests for non-personal documents created prior to 1978 and councils, not prior to 1989. Requests for personal documents are not subject to a time limitation, and therefore depend only on whether documents are still held. Agencies have generally indicated that due to the infrequency of these requests, the resources required and document retention policies, it is not practical to extend the period of retrospective access.

## **PART 4: HOW TO USE FREEDOM OF INFORMATION**

### **13. What is Freedom of Information**

Since 1982 Victoria has had an Act of Parliament called the *Freedom of Information Act*. It gives people a right to obtain information held by Ministers, state government departments, local councils, most semi-government agencies and statutory authorities, public hospitals and community health centres, universities, TAFE colleges and schools. Where a service has been outsourced by a government body, access to documents relating to the service would generally still be possible where the service is provided under contract or the agency is the contract manager, unless some specific provision otherwise applies.

### **14. More information**

The Victorian government Freedom of Information Online website ([www.foi.vic.gov.au](http://www.foi.vic.gov.au)) provides assistance and general information to assist access to government documents by using the 1982 *Freedom of Information Act*. Information on this website includes the contact details of agencies subject to the Act.

The contents of this website also includes an explanation of freedom of information, details of what information is (and is not) available, how to apply, rights of complaint, frequently asked questions and copies of Freedom of Information Annual Reports.

Some of this information was previously included in the Annual Report and is now provided via the website as this gives greater accessibility and more up-to-date information.

## PART 5: APPENDICES

### APPENDIX A: REQUESTS RECEIVED BY AGENCIES

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
Accident Compensation Conciliation Service	0	1	0	0	1	0
Administrator Pursuant to Part 4 of Electricity Industry (Residual Provisions) Act 1993	0	0	0	0	0	0
Adult Community Further Education Board	0	0	0	0	0	0
Albury Wodonga Development Corporation	0	0	0	0	0	0
Alpine Shire Council	0	7	3	2	0	2
Angliss Hospital	110	77	173	5	2	7
Ararat Rural City Council	2	0	2	0	0	0
Architects Registration Board of Victoria	0	0	0	0	0	0
Austin Health	106	433	502	6	0	31
Australian Centre for the Moving Images	0	0	0	0	0	0
Australian Grand Prix Corporation	0	1	0	0	1	0
Baker Medical Research Institute	0	0	0	0	0	0
Ballarat Community Health Centre	1	0	1	0	0	0
Ballarat Health Services	96	156	241	3	0	8
Ballarat, City of	0	18	10	1	2	5
Ballarat, University of	1	0	0	0	0	1
Banyule City Council	1	11	5	4	2	1
Banyule Community Health Service	3	0	3	0	0	0
Barwon Health, The Geelong Hospital	335	112	432	2	5	8
Barwon Region Water Authority	1	2	1	1	0	1
Bass Coast Community Health Service	0	0	0	0	0	0
Bass Coast Regional Health	5	11	16	0	0	0
Bass Coast Shire Council	0	4	0	4	0	0
Baw Baw Shire Council	0	7	3	3	1	0
Bayside City Council	5	115	111	0	0	9
Bayside Health	278	1038	1281	1	0	34
Beaufort and Skipton Health Service	0	0	0	0	0	0
Benalla and District Memorial Hospital	0	5	5	0	0	0
Benalla Rural City Council	2	0	2	0	0	0
Bendigo Community Health Services	7	1	4	3	0	1

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Bendigo Health Care Group	34	133	162	1	0	4
Bendigo Regional Institute of TAFE	1	0	1	0	0	0
Bendigo, City of Greater	0	13	6	5	1	1
Boroondara, City of	4	47	18	17	2	14
Borough of Queenscliffe	0	1	0	0	1	0
Box Hill Hospital	136	146	274	6	0	2
Box Hill Institute of TAFE	0	3	2	0	1	0
Brimbank City Council	1	23	16	2	0	6
Building Commission	0	15	6	6	3	0
Buloke Shire Council	0	0	0	0	0	0
CAE	0	0	0	0	0	0
Calvary Health Care Bethlehem	2	4	6	0	0	0
Campaspe Murray Community Care	0	0	0	0	0	0
Campaspe Shire Council	0	1	1	0	0	0
Cardinia Shire Council	0	16	13	0	0	3
Casey, City of	0	28	9	8	3	8
Castlemaine and District Community Health Centre (CHIRP)	0	0	0	0	0	0
Caulfield Racecourse Reserve Trust	0	0	0	0	0	0
Central Bayside Community Health Services	0	0	0	0	0	0
Central Gippsland Health Service	19	30	49	0	0	0
Central Gippsland Institute of TAFE	0	0	0	0	0	0
Central Gippsland Region Water Authority (t/a Gippsland Water)	0	0	0	0	0	0
Central Goldfields Shire Council	0	2	1	0	1	0
Central Highlands Regional Water Authority	1	1	2	0	0	0
Chief Electrical Inspector, Office of the	0	40	11	19	0	10
Chief Parliamentary Counsel, Office of the	0	0	0	0	0	0
Chiropractors Registration Board of Victoria	0	0	0	0	0	0
Chisholm Institute of TAFE	0	0	0	0	0	0
City Circle Tram Promotions Committee	0	0	0	0	0	0
City West Water Limited	0	16	0	15	0	1
Cobaw Community Health Service	0	0	0	0	0	0
Colac Area Health	7	18	18	2	0	5
Colac Otway Shire	3	15	16	1	0	1
Coliban Region Water Authority	0	2	2	0	0	0



<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Corangamite Catchment Management Authority	0	0	0	0	0	0
Corangamite Shire	0	5	4	0	0	1
Country Fire Authority	1	16	2	6	1	8
Dairy Food Safety Victoria	0	0	0	0	0	0
Dandenong, City of Greater	0	17	0	14	0	3
Darebin Community Health Centre	2	0	2	0	0	0
Darebin, City of	0	28	19	5	0	4
Deakin University	1	5	3	3	0	0
Dental Health Services Victoria	100	24	123	0	0	1
Dental Practice Board of Victoria	2	1	1	0	0	2
Dianella Community Health Service	0	0	0	0	0	0
Djerriwarrh Health Services	12	24	36	0	0	0
Doutta Galla Community Health Services	7	2	7	0	0	2
East Gippsland Catchment Management Authority	0	1	1	0	0	0
East Gippsland Regional Water Authority	0	1	1	0	0	0
East Gippsland Shire Council	7	8	6	3	2	4
East Grampians Health Service	10	46	51	0	0	5
East Wimmera Health Service	8	3	11	0	0	0
Eastern Access Community Health	3	0	2	1	0	0
Echuca Regional Health	7	60	66	0	0	1
EcoRecycle Victoria	0	0	0	0	0	0
Education and Training, Department of	137	117	93	80	8	73
Emerald Tourist Railway Board	0	0	0	0	0	0
Emergency Communications Victoria	0	1	1	0	0	0
Emergency Services Superannuation Scheme	22	0	22	0	0	0
Ensay Community Health Centre	0	0	0	0	0	0
Environment Protection Authority	1	166	116	22	17	12
Equal Opportunity Commission of Victoria	5	8	1	9	3	0
Essential Services Commission	1	1	1	1	0	0
Falls Creek Resort Management Board	0	0	0	0	0	0
Film Victoria	0	1	0	1	0	0
Firearms Appeals Committee	0	0	0	0	0	0
First Mildura Irrigation Trust	0	0	0	0	0	0
Fisheries Co-Management Council	0	0	0	0	0	0

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Fisheries Revenue Allocation Committee	0	0	0	0	0	0
Frankston City Council	0	9	5	1	0	3
Gambling Research Panel	0	0	0	0	0	0
Gannawarra Shire Council	0	0	0	0	0	0
Gas Safety, Office of	0	25	18	0	0	7
Geelong Performing Arts Centre Trust	0	0	0	0	0	0
Geelong, City of Greater	1	29	13	11	1	5
Gippsland and Southern Rural Water Authority (t/a Southern Rural Water)	2	3	2	3	0	0
Gippsland Southern Health Service	22	27	46	0	0	3
Glen Eira City Council	2	33	8	18	2	7
Glenelg Hopkins Catchment Management Authority	0	0	0	0	0	0
Glenelg Region Water Authority	0	0	0	0	0	0
Glenelg Shire Council	0	4	3	0	1	0
Golden Plains Shire Council	0	1	1	0	0	0
Gordon Institute of TAFE	0	0	0	0	0	0
Goulburn Broken Catchment Management Authority	0	0	0	0	0	0
Goulburn Ovens Institute of TAFE	1	0	1	0	0	0
Goulburn Valley Community Health Service	0	0	0	0	0	0
Goulburn Valley Health	80	99	179	0	0	0
Goulburn Valley Water	0	1	0	0	1	0
Goulburn-Murray Water	0	4	1	2	1	0
Government Superannuation Office	49	1	48	0	0	2
Grampians Community Health Centre	1	0	1	0	0	0
Greater Victoria Wine Grape Industry Development Committee	0	0	0	0	0	0
Greyhound Racing Victoria	0	0	0	0	0	0
Harness Racing Board	0	0	0	0	0	0
Hastings Port (Holding) Corporation	0	0	0	0	0	0
Healseville and District Hospital	6	5	9	0	0	2
Health Purchasing Victoria	0	0	0	0	0	0
Health Services Commissioner	7	2	4	3	1	1
Hepburn Health Service	1	3	4	0	0	0
Hepburn Shire Council	0	10	10	0	0	0
Hesse Rural Health Service	2	1	3	0	0	0
Hindmarsh Shire Council	0	0	0	0	0	0

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Hobsons Bay City Council	0	26	13	6	0	7
Holmesglen Institute of TAFE	2	1	0	2	1	0
Horsham Rural City Council	1	3	3	0	1	0
Housing Guarantee Fund Limited	0	0	0	0	0	0
Howard Florey Institute of Experimental Physiology and Medicine	0	0	0	0	0	0
Human Services, Department of	446	605	196	532	14	309
Hume City Council	3	14	1	11	0	5
Indigo Shire Council	1	0	0	0	0	1
Infrastructure, Department of	18	279	92	73	27	105
Ingelwood and District Health Services	1	2	3	0	0	0
Inner East Community Health Service	0	0	0	0	0	0
Inner South Community Health Service	4	2	6	0	0	0
Innovation, Industry and Regional Victoria, Department of	0	76	3	46	7	20
ISIS Primary Care	6	7	12	0	0	1
Judicial College of Victoria	0	0	0	0	0	0
Justice, Department of	148	122	16	119	28	107
Kerang District Health	2	3	5	0	0	0
Kingston, City of	1	29	3	20	1	6
Knox City Council	2	30	3	25	0	4
Knox Community Health Service	0	0	0	0	0	0
Kyabram and District Health Services	11	0	11	0	0	0
Kyneton District Health Service	2	4	6	0	0	0
La Trobe University	4	5	3	3	3	0
Lake Mountain Alpine Resort	0	0	0	0	0	0
Lakes Entrance Community Health	0	0	0	0	0	0
Latrobe City Council	0	12	3	7	0	2
Latrobe Community Health Service	2	6	1	7	0	0
Latrobe Regional Hospital	40	126	165	0	0	1
Legal Ombudsman	3	1	2	1	1	0
Legal Practice Board	0	0	0	0	0	0
Legal Practitioners Liability Committee	0	0	0	0	0	0
Legal Profession Tribunal	0	0	0	0	0	0
Loddon Mallee Women's Health	0	0	0	0	0	0
Loddon Shire Council	0	0	0	0	0	0

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Lorne Community Hospital	0	6	6	0	0	0
Lower Murray Region Water Authority	0	1	0	0	1	0
Lyndoch Warrnambool	0	0	0	0	0	0
Macedon Ranges Shire Council	0	7	6	1	0	0
Magistrates Court of Victoria	0	0	0	0	0	0
Maldon Hospital	0	0	0	0	0	0
Mallee Catchment Management Authority	0	0	0	0	0	0
Mallee Track Health and Community Service	2	1	1	0	0	2
Manningham City Council	8	23	22	3	1	5
Manningham Community Health Service	0	0	0	0	0	0
Mansfield District Hospital	12	10	20	0	0	2
Maribyrnong City Council	4	26	28	1	0	1
Marine Safety Victoria	0	4	1	3	0	0
Maroondah City Council	1	12	6	1	2	4
Maroondah Hospital	77	169	235	6	3	2
Maryborough District Health Service	10	11	21	0	0	0
Medical Panels	0	0	0	0	0	0
Medical Practitioners Board of Victoria	12	7	1	8	4	6
Melbourne 2006 Commonwealth Games Corporation	0	0	0	0	0	0
Melbourne and Olympic Parks Trust	0	1	0	0	0	1
Melbourne Convention and Exhibition Trust (MCET)	0	3	1	0	0	2
Melbourne Cricket Ground Trust	0	0	0	0	0	0
Melbourne Health	181	563	711	2	0	31
Melbourne Markets Authority	0	1	0	0	0	1
Melbourne Water	2	15	14	2	0	1
Melbourne, City of	1	49	37	9	1	3
Melbourne, University of	10	4	11	0	2	1
Melton Shire Council	0	17	6	5	2	4
Mercy Hospital for Women	101	21	117	0	0	5
Merit Protection Boards	1	1	1	0	1	0
Metropolitan Ambulance Service	151	739	149	669	12	60
Metropolitan Fire and Emergency Services - Appeal Commission	0	0	0	0	0	0
Metropolitan Fire and Emergency Services Board	461	5	452	3	0	11
Mildura Base Hospital	20	96	116	0	0	0

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON- PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Mildura Rural City Council	3	8	3	5	1	2
Mining Warden, Office of the	0	0	0	0	0	0
Mitchell Community Health Services	0	0	0	0	0	0
Mitchell Shire Council	0	9	5	1	0	3
Moira Shire Council	0	1	1	0	0	0
Monash University	6	8	1	10	3	0
Monash, City of	0	14	12	1	0	1
MonashLink Community Health Service	0	0	0	0	0	0
Moonee Valley City Council	1	31	8	17	4	3
Moorabool Shire Council	1	7	2	5	1	0
Moreland City Council	0	30	12	13	0	5
Moreland Community Health Service	8	3	10	0	0	1
Mornington Peninsula Shire	1	38	17	15	2	5
Mount Alexander Hospital	4	0	4	0	0	0
Mount Alexander Shire Council	1	4	4	0	0	1
Mount Baw Baw Alpine Resort Management Board	0	0	0	0	0	0
Mount Buller Resort Management Board	0	1	1	0	0	0
Mount Hotham Alpine Resort Management Board	0	0	0	0	0	0
Mount Stirling Resort Management Board	0	0	0	0	0	0
Moyne Shire Council	1	1	2	0	0	0
Murray Valley Citrus Marketing Board	0	0	0	0	0	0
Murray Valley Wine Grape Industry Development Committee	0	0	0	0	0	0
Murrindindi Community Health Service	0	0	0	0	0	0
Murrindindi Shire Council	0	5	5	0	0	0
Museum Victoria	0	3	0	2	0	1
Nathalia District Hospital	0	0	0	0	0	0
National Gallery of Victoria	0	4	0	3	0	1
Nillumbik Shire Council	0	26	23	0	1	2
North Central Catchment Management Authority	0	0	0	0	0	0
North East Catchment Management Authority	0	0	0	0	0	0
North East Water	0	0	0	0	0	0
North Richmond Community Health Centre	0	0	0	0	0	0
North Yarra Community Health	8	1	8	0	0	1
Northeast Health Wangaratta	81	265	325	0	0	21

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON- PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Northern District Community Health Service	0	0	0	0	0	0
Northern Grampians Shire Council	0	1	0	1	0	0
Northern Hospital, The	83	285	360	8	0	0
Northern Melbourne Institute of TAFE	1	0	0	1	0	0
Northern Victoria Fresh Tomato Industry Development Committee	0	0	0	0	0	0
Nowa Nowa Community Health Centre	0	0	0	0	0	0
Nurses Board of Victoria	9	10	17	2	0	0
Orbost Regional Health	5	7	12	0	0	0
Otway Health and Community Services	1	0	1	0	0	0
Ovens and King Community Health Service	0	0	0	0	0	0
Overseas Project Corporation of Victoria Limited	0	0	0	0	0	0
Parks Victoria	7	9	8	5	0	3
Parliamentary Trustee, The	0	0	0	0	0	0
Peninsula Community Health Service	0	0	0	0	0	0
Peninsula Health	80	280	338	4	0	18
Peter MacCallum Cancer Institute	10	35	45	0	0	0
Pharmacy Board of Victoria	1	1	0	2	0	0
Plenty Valley Community Health Services	17	21	34	0	0	4
Plumbing Industry Commission	15	0	6	6	1	2
Port of Melbourne Corporation	0	0	0	0	0	0
Port Phillip and Westernport Catchment Management Authority	0	0	0	0	0	0
Port Phillip Council	0	22	7	12	1	2
Portland Coast Water	0	0	0	0	0	0
Portland District Health	21	34	52	0	0	3
Premier and Cabinet, Department of	5	101	15	33	4	54
Primary Industries, Department of	2	48	12	10	7	21
PrimeSafe	0	1	0	1	0	0
Prince Henry's Institute of Medical Research	0	0	0	0	0	0
Public Employment, Office of	0	0	0	0	0	0
Public Prosecution, Office of	14	10	13	4	4	3
Public Transport Access Committee (PTAC)	0	0	0	0	0	0
Pyrenees Shire Council	0	2	1	1	0	0
Queen Victoria Women's Centre Trust	0	0	0	0	0	0
Racing Victoria	3	1	0	0	2	2

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Ranges Community Health Services	0	0	0	0	0	0
Registered School Board	0	0	0	0	0	0
Robinvale District Health Services	2	4	6	0	0	0
Rochester and Elmore District Health Service	1	1	2	0	0	0
Royal Botanic Gardens Board	0	1	0	1	0	0
Royal Children's Hospital	537	242	656	26	0	97
Royal Melbourne Institute of Technology	4	8	2	9	1	0
Royal Society for the Prevention of Cruelty to Animals (Victoria) (RSPCA)	0	1	0	0	1	0
Royal Victorian Eye and Ear Hospital, The	13	38	51	0	0	0
Royal Women's Hospital	335	108	390	0	0	53
Rural Ambulance Victoria	15	251	231	0	4	31
Seymour District Memorial Hospital	4	11	15	0	0	0
Shepparton, City of Greater	0	15	5	8	0	2
South East Water	0	9	8	1	0	0
South Gippsland Shire Council	0	10	6	2	1	1
South Gippsland Water	0	0	0	0	0	0
South West Healthcare	70	82	134	3	0	15
South West Water Authority	0	1	1	0	0	0
Southern and Eastern Integrated Transport Authority (SEITA)	0	7	1	3	1	2
Southern Grampians Shire Council	1	4	3	1	1	0
Southern Health	397	673	913	35	6	116
Spencer St Station Authority	0	3	0	1	0	2
St George's Health Service	10	9	18	1	0	0
St Vincent's Hospital	201	325	480	7	0	39
State Electricity Commission of Victoria	37	4	28	6	4	3
State Library of Victoria	1	3	1	3	0	0
State Revenue Office	0	29	4	12	8	5
State Sport Centres Trust	0	0	0	0	0	0
Stawell Regional Health	10	0	10	0	0	0
Stonnington, City of	0	26	10	11	1	4
Strathbogie Shire Council	1	3	2	0	0	2
Sunbury Community Health Centre	0	0	0	0	0	0
Sunraysia Community Health Services	1	1	2	0	0	0
Sunraysia Rural Water Authority	0	1	0	0	1	0

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Surf Coast Shire Council	0	4	3	1	0	0
Sustainability and Environment, Department of	1	97	37	20	7	34
Sustainable Energy Authority	0	5	2	0	1	2
Swan Hill District Hospital	58	0	58	0	0	0
Swan Hill Rural City Council	0	3	2	0	0	1
Swinburne University of Technology	2	0	0	0	2	0
Tourism Victoria	0	8	2	5	0	1
Towong Shire Council	0	0	0	0	0	0
Transport Accident Commission	760	15	41	617	9	108
Transport Ticketing Authority	0	0	0	0	0	0
Treasury and Finance, Department of	0	87	51	14	2	20
Trust for Nature (Victoria)	0	0	0	0	0	0
Trustees of the Necropolis Springvale, The	0	0	0	0	0	0
Upper Hume Community Health Services	0	0	0	0	0	0
Upper Murray Health and Community Services	0	0	0	0	0	0
V/Line Passenger Corporation	0	5	1	2	0	2
Veterinary Practitioners Registration Board of Victoria	0	4	0	3	1	0
VicRoads	78	120	32	84	29	53
Victoria Legal Aid	7	2	3	4	0	2
Victoria Police	1178	1020	467	1118	105	508
Victoria University	2	2	1	0	0	3
Victorian Arts Centre Trust	0	1	0	0	0	1
Victorian Casino and Gaming Authority	0	3	0	3	0	0
Victorian Catchment Management Council	0	0	0	0	0	0
Victorian Communities, Department of	0	66	8	12	12	34
Victorian Council of the Arts	0	0	0	0	0	0
Victorian Curriculum and Assessment Authority	0	1	0	1	0	0
Victorian Electoral Commission	0	0	0	0	0	0
Victorian Environmental Assessment Council	0	0	0	0	0	0
Victorian Government Purchasing Board	0	1	0	0	0	1
Victorian Institute of Forensic Medicine	0	0	0	0	0	0
Victorian Institute of Teaching	1	1	1	1	0	0
Victorian Law Reform Commission	0	0	0	0	0	0
Victorian Learning and Employment Skills Commission	0	0	0	0	0	0



<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Victorian Managed Insurance Authority	1	0	1	0	0	0
Victorian Privacy Commissioner, Office of the	3	0	0	3	0	0
Victorian Qualifications Authority	0	0	0	0	0	0
Victorian Rail Track	0	2	0	0	1	1
Victorian Regional Channels Authority	0	0	0	0	0	0
Victorian Strawberry Industry Development Committee	0	0	0	0	0	0
Victorian WorkCover Authority	767	293	594	114	41	311
VicUrban	0	4	0	2	1	1
Wangaratta, Rural City of	0	1	1	0	0	0
Warrnambool City Council	1	6	7	0	0	0
Wellington Shire Council	1	12	10	1	0	2
Werribee Mercy Hospital	115	0	109	6	0	0
West Gippsland Catchment Management Authority	0	0	0	0	0	0
West Wimmera Health Service	2	5	4	1	0	2
West Wimmera Shire Council	0	0	0	0	0	0
Western District Health Service	7	32	39	0	0	0
Western Hospital and Sunshine Hospital	198	404	588	2	2	10
Western Region Health Care	0	0	0	0	0	0
Western Water	0	1	0	1	0	0
Westernport Region Water Authority	0	0	0	0	0	0
Whitehorse Community Health Service	0	0	0	0	0	0
Whitehorse, City of	2	30	15	10	1	6
Whittlesea City Council	0	11	6	2	0	3
William Angliss Institute of TAFE	0	1	1	0	0	0
Williamstown Hospital, The	17	28	42	1	0	2
Wimmera Catchment Management Authority	0	0	0	0	0	0
Wimmera Health Care Group	27	35	62	0	0	0
Wimmera-Mallee Rural Water Authority	0	0	0	0	0	0
Wodonga Institute of TAFE	0	0	0	0	0	0
Wodonga Regional Health Service	75	0	75	0	0	0
Wodonga, City of	0	5	5	0	0	0
Women's Health West	0	0	0	0	0	0
Wyndham City Council	2	30	12	9	2	9
Yarra City Council	2	58	40	14	1	5

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Yarra Ranges, Shire of	0	22	11	7	2	2
Yarra Valley Water Limited	0	24	20	4	0	0
Yarrawonga District Health Service	4	4	7	0	0	1
Yarriambiack Shire Council	0	0	0	0	0	0
Yea and District Memorial Hospital	1	2	3	0	0	0
Yooralla Society Of Victoria	1	0	1	0	0	0
Young Farmers Finance Council	0	0	0	0	0	0
Zoological Parks and Gardens Board	0	0	0	0	0	0
<b>TOTAL</b>	<b>8,754</b>	<b>12,142</b>	<b>13,547</b>	<b>4,219</b>	<b>455</b>	<b>2,675</b>

'Other' covers situations where a request was received and one of the following applied: the applicant did not proceed with the request; the request was made in 2003/2004 but had not been decided at the end of the reporting period; the agency did not hold the documents sought; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

## APPENDIX B: REQUESTS FOR INTERNAL REVIEW

<i>AGENCY</i>	<i>INTERNAL REVIEWS</i>	<i>DECISION CONFIRMED</i>	<i>DECISION VARIED</i>	<i>DECISION OVER-TURNED</i>	<i>OTHER</i>
Australian Grand Prix Corporation	1	1	0	0	0
Ballarat Health Services	1	0	1	0	0
Ballarat, City of	1	0	0	1	0
Boroondara, City of	5	4	1	0	0
Brimbank City Council	2	2	0	0	0
Casey, City of	2	2	0	0	0
City West Water Limited	1	0	1	0	0
Colac Otway Shire	1	1	0	0	0
Country Fire Authority	2	1	1	0	0
Darebin, City of	2	1	1	0	0
East Gippsland Shire Council	1	1	0	0	0
Education and Training, Department of	17	11	6	0	0
Environment Protection Authority	4	3	1	0	0
Equal Opportunity Commission of Victoria	2	2	0	0	0
Geelong, City of Greater	2	2	0	0	0
Glen Eira City Council	4	2	2	0	0
Glenelg Shire Council	1	1	0	0	0
Goulburn-Murray Water	1	0	1	0	0
Human Services, Department of	30	9	15	2	4
Hume City Council	4	1	3	0	0
Infrastructure, Department of	36	21	8	5	2
Innovation, Industry and Regional Victoria, Department of	15	14	1	0	0
Justice, Department of	21	14	5	2	0
Kingston, City of	1	1	0	0	0
Knox City Council	1	1	0	0	0
La Trobe University	1	1	0	0	0
Manningham City Council	1	1	0	0	0
Maroondah City Council	1	0	0	1	0
Medical Practitioners Board of Victoria	3	1	2	0	0
Melbourne Water	1	1	0	0	0
Melbourne, City of	2	2	0	0	0
Melbourne, University of	4	1	0	3	0

<i>AGENCY</i>	<i>INTERNAL REVIEWS</i>	<i>DECISION CONFIRMED</i>	<i>DECISION VARIED</i>	<i>DECISION OVER-TURNED</i>	<i>OTHER</i>
Melton Shire Council	1	1	0	0	0
Merit Protection Boards	1	1	0	0	0
Metropolitan Ambulance Service	3	1	0	2	0
Metropolitan Fire and Emergency Services Board	2	2	0	0	0
Mildura Rural City Council	2	1	1	0	0
Monash University	3	1	1	1	0
Moonee Valley City Council	1	0	1	0	0
Mornington Peninsula Shire	6	5	0	1	0
National Gallery of Victoria	1	1	0	0	0
Nillumbik Shire Council	1	1	0	0	0
Nurses Board of Victoria	2	2	0	0	0
Premier and Cabinet, Department of	6	6	0	0	0
Primary Industries, Department of	4	3	1	0	0
Public Prosecution, Office of	1	1	0	0	0
Racing Victoria	2	2	0	0	0
Royal Children's Hospital	3	2	1	0	0
Royal Melbourne Institute of Technology	1	1	0	0	0
South Gippsland Shire Council	1	0	0	1	0
Southern and Eastern Integrated Transport Authority (SEITA)	1	1	0	0	0
Southern Grampians Shire Council	1	0	0	1	0
Southern Health	4	4	0	0	0
St Vincent's Hospital	1	1	0	0	0
State Library of Victoria	2	1	1	0	0
State Revenue Office	3	2	1	0	0
Stonnington, City of	1	1	0	0	0
Sustainability and Environment, Department of	12	11	1	0	0
Swinburne University of Technology	2	2	0	0	0
Transport Accident Commission	10	7	3	0	0
Treasury and Finance, Department of	5	4	1	0	0
Veterinary Practitioners Registration Board of Victoria	1	1	0	0	0
VicRoads	14	12	2	0	0
Victoria Legal Aid	1	1	0	0	0
Victoria Police	90	75	7	6	2
Victorian Communities, Department of	5	3	2	0	0

<i>AGENCY</i>	<i>INTERNAL REVIEWS</i>	<i>DECISION CONFIRMED</i>	<i>DECISION VARIED</i>	<i>DECISION OVER-TURNED</i>	<i>OTHER</i>
Victorian Curriculum and Assessment Authority	1	1	0	0	0
Victorian WorkCover Authority	32	18	6	5	3
Werribee Mercy Hospital	1	0	1	0	0
Western Hospital and Sunshine Hospital	1	1	0	0	0
Western Water	1	1	0	0	0
Whitehorse, City of	4	2	2	0	0
Whittlesea City Council	1	0	1	0	0
Wyndham City Council	1	1	0	0	0
Yarra Ranges, Shire of	2	1	1	0	0
Yarra Valley Water Limited	2	0	0	2	0
<b>TOTAL</b>	<b>411</b>	<b>285</b>	<b>83</b>	<b>33</b>	<b>11</b>

'Other' covers situations where the request for review was withdrawn; a decision on the request for review was pending at the end of the reporting period; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

## APPENDIX C: APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL

AGENCY	APPEALS LODGED	DECIDED BY VCAT	VCAT GRANTED FULL ACCESS	VCAT GRANTED PART ACCESS	VCAT DENIED ACCESS	OTHER
Accident Compensation Conciliation Service	1	0	0	0	0	1
Box Hill Institute of TAFE	1	1	0	0	1	0
Brimbank City Council	1	0	0	0	0	1
Education and Training, Department of	4	1	1	0	0	3
Environment Protection Authority	1	1	0	0	1	0
Geelong, City of Greater	1	0	0	0	0	1
Glen Eira City Council	1	1	1	0	0	0
Goulburn Valley Water	1	1	0	0	1	0
Health Services Commissioner	1	0	0	0	0	1
Human Services, Department of	19	8	0	1	7	11
Hume City Council	2	1	0	0	1	1
Infrastructure, Department of	8	1	0	0	1	7
Justice, Department of	2	2	0	0	2	0
Medical Practitioners Board of Victoria	3	0	0	0	0	3
Melbourne, University of	2	2	0	0	2	0
Melton Shire Council	1	1	0	0	1	0
Moreland City Council	1	0	0	0	0	1
Mornington Peninsula Shire	1	0	0	0	0	1
Premier and Cabinet, Department of	2	0	0	0	0	2
Racing Victoria	1	0	0	0	0	1
Southern Health	2	3	0	0	3	0
State Revenue Office	0	2	2	0	0	0
Stonnington, City of	1	0	0	0	0	1
Sustainability and Environment, Department of	4	0	0	0	0	4
Swinburne University of Technology	1	0	0	0	0	1
Transport Accident Commission	3	3	0	0	3	0
VicRoads	2	0	0	0	0	2
Victoria Legal Aid	1	0	0	0	0	1
Victoria Police	26	5	1	1	3	21
Victorian Communities, Department of	2	0	0	0	0	2
Victorian Curriculum and Assessment Authority	1	1	0	0	1	0
Victorian WorkCover Authority	5	0	0	0	0	5

<i>AGENCY</i>	<i>APPEALS LODGED</i>	<i>DECIDED By VCAT</i>	<i>VCAT GRANTED FULL ACCESS</i>	<i>VCAT GRANTED PART ACCESS</i>	<i>VCAT DENIED ACCESS</i>	<i>OTHER</i>
Western Hospital and Sunshine Hospital	1	1	0	0	1	0
Whitehorse, City of	1	0	0	0	0	1
<b>TOTAL</b>	<b>104</b>	<b>35</b>	<b>5</b>	<b>2</b>	<b>28</b>	<b>72</b>

'VCAT Denied Access' covers situations where VCAT affirmed the agency's decision; a case was struck out; or the matter was dismissed.

'Other' includes cases that were withdrawn or settled prior to the VCAT hearing or not yet decided by VCAT.

## APPENDIX D: EXEMPTIONS CITED

<i>AGENCY</i>	<i>INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]</i>	<i>INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]</i>	<i>VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]</i>
Accident Compensation Conciliation Service	s.25A(5) [x 1] s.33(1) [x 1]		
Alpine Shire Council	s.25A(5) [x 1] s.33(1) [x 2]		
Angliss Hospital	s.33(1) [x 4] s.33(4) [x 1] s.35(1)(b) [x 2]		
Austin Health	s.33(1) [x 4] s.33(4) [x 4] s.35(1)(b) [x 3] s.35(1)(a) [x 1]		
Australian Grand Prix Corporation	s.30(1) [x 1] s.33(1) [x 1] s.34(4)(a) [x 1]	s.30(1) [x 1] s.33(1) [x 1] s.34(4)(a) [x 1]	
Ballarat Health Services	s.25A(1) [x 1] s.30(1) [x 1] s.33(1) [x 3] s.34(4)(a) [x 1] s.35(1)(b) [x 1] s.38 [x 1]	s.30(1) [x 1] s.33(1) [x 1] s.34(4)(a) [x 1] s.35(1)(b) [x 1]	
Ballarat, City of	s.34(1)(b) [x 1] s.35(1)(b) [x 1] s.38 [x 2]		
Banyule City Council	s.30(1) [x 2] s.33(1) [x 5]		
Barwon Health, The Geelong Hospital	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.33(4) [x 4] s.34(1)(b) [x 2] s.34(4)(a) [x 2]		
Barwon Region Water Authority	s.33(1) [x 1]		
Bass Coast Shire Council	s.32(1) [x 1] s.33(1) [x 4]		
Baw Baw Shire Council	s.34(1)(b) [x 3] s.38 [x 1]		
Bayside Health	s.35(1)(b) [x 1]		
Bendigo Community Health Services	s.30(1) [x 1] s.33(1) [x 2] s.33(4) [x 1] s.35(1)(b) [x 2]		
Bendigo Health Care Group	s.33(1) [x 1]		
Bendigo, City of Greater	s.25A(1) [x 1] s.33(1) [x 4] s.38A(1)(b) [x 6]		
Boroondara, City of	s.32 [x 1] s.33(1) [x 16] s.38 [x 2]	s.33(1) [x 1]	
Borough of Queenscliffe	s.31(1)(d) [x 1]		
Box Hill Hospital	s.33(1) [x 6] s.35(1)(a) [x 2]		
Box Hill Institute of TAFE	s.35(1)(a) [x 1]		s.35(1)(a) [x 1]
Brimbank City Council	s.33(1) [x 1] s.34(1)(a) [x 1] s.34(1)(b) [x 1]	s.33(1) [x 1] s.34(1)(b) [x 1]	
Building Commission	s.30(1) [x 2] s.31(1)(a) [x 2] s.31(1)(c) [x 1] s.31(1)(d) [x 2]		



<b>AGENCY</b>	<b>INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]</b>
	s.32(1) [x 3] s.33(1) [x 4] s.33(6) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 2]		
Casey, City of	s.25A(5) [x 1] s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 6] s.34(1) [x1] s.35(1) [x 2] s.38A(1)(a) [x 1]	s.25A(5) [x 1] s.35(1)(b) [x 1]	
Central Goldfields Shire Council	s.33(1) [x 1]		
Chief Electrical Inspector, Office of the	s.30(1) [x 1] s.33(1) [x 18] s.35(1)(a) [x 1]		
City West Water Limited	s.33(1) [x 15] s.34(1)(a) [x 1] s.34(1)(b) [x 1]	s.34(1)(a) [x 1]	
Colac Area Health	s.32(1) [x 2] s.33(1) [x 2] s.38 [x 2]		
Colac Otway Shire	s.33(1) [x 1]	s.33(1) [x 1]	
Country Fire Authority	s.30(1) [x 1] s.33(1) [x 7]	s.33(1) [x 2]	
Dandenong, City of Greater	s.30(1) [x 1] s.33(1) [x 14] s.35(1)(a) [x 1] s.35(1)(b) [x 1]		
Darebin, City of	s.30(1) [x 2] s.32(1) [x 1] s.33(1) [x 3] s.34(1)(b) [x 1]	s.30 [x 1] s.33 [x 1]	
Deakin University	s.32(1) [x 1] s.33(1) [x 2]		
East Gippsland Shire Council	s.31(1)(c) [x 1] s.32(1) [x 2] s.33(1) [x 4] s.34(1)(a) [x 1] s.35(1)(b) [x 1] s.38A(1)(a) [x 1]	s.27(1)(e) [x 1]	
Eastern Access Community Health	s.31(1)(c) [x 1]		
Education and Training, Department of	s.25A(1) [x 2] s.25A(5) [x 1] s.28(1)(c) [x 1] s.28(1)(d) [x 1] s.30(1) [x 39] s.31(1)(a) [x 2] s.31(1)(b) [x 4] s.32(1) [x 14] s.33(1) [x 64] s.34(1)(a) [x 3] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 21]	s.28(1)(c) [x 1] s.28(1)(d) [x 1] s.30(1) [x 12] s.31(1)(a) [x 1] s.31(1)(b) [x 3] s.32(1) [x 5] s.33(1) [x 12] s.34(1)(a) [x 1] s.34(4)(a) [x 1] s.35(1)(b) [x 5]	
Environment Protection Authority	s.25A(1) [x 1] s.30(1) [x 6] s.31(1)(c) [x 4] s.32(1) [x 5] s.33(1) [x 22] s.34(1)(a) [x 4] s.35(1)(b) [x 18]	s.30(1) [x 2] s.32(1) [x 3] s.34(1)(a) [x 1] s.35(1)(b) [x 1]	s.33(1) [x 1]

<b>AGENCY</b>	<b>INITIAL DECISION SECTION OF ACT [No. OF TIMES CITED]</b>	<b>INTERNAL REVIEW SECTION OF ACT [No. OF TIMES CITED]</b>	<b>VCAT APPEAL SECTION OF ACT [No. OF TIMES CITED]</b>
Equal Opportunity Commission of Victoria	s.14 [x 2] s.25A(1) [x 3] s.30(1) [x 6] s.33(1) [x 1] s.38 [x 1]	s.25A(1) [x 1] s.30(1) [x 1] s.38 [x 1]	
Essential Services Commission	s.30(1) [x 1] s.32(1) [x 1] s.34(1)(a) [x 1]		
Film Victoria	s.33(1) [x 1] s.34(1)(b) [x 1]		
Frankston City Council	s.33(1) [x 1]		
Geelong, City of Greater	s.32(1) [x 2] s.33(1) [x 10]	s.32(1) [x 1] s.33(1) [x 1]	
Gippsland and Southern Rural Water Authority (t/a Southern Rural Water)	s.33(1) [x 3]		
Glen Eira City Council	s.25A(1) [x 3] s.30(1) [x 8] s.32(1) [x 4] s.33(1) [x 13] s.35(1)(a) [x 3] s.38 [x 2] s.38A(1)(a) [x 1] s.38A(1)(b) [x 1] s.38A(1)(e) [x 1]	s.30(1) [x 1] s.31(1)(a) [x 1] s.33(1) [x 3] s.38 [x 1]	
Glenelg Shire Council	s.34(1)(b) [x 1]	s.34(1)(b) [x 1]	
Goulburn Valley Water	s.33(1) [x 1] s.36(1)(b) [x 1]		
Goulburn-Murray Water	s.31(1)(a) [x 1] s.31(1)(d) [x 1] s.33(1) [x 2] s.35(1)(b) [x 1]	s.31(1)(a) [x 1] s.31(1)(d) [x 1] s.33(1) [x 1]	
Health Services Commissioner	s.25A(5) [x 1] s.33(1) [x 1] s.35(1)(b) [x 3]		
Hobsons Bay City Council	s.30(1) [x 6] s.32(1) [x 2] s.33(1) [x 6]		
Holmesglen Institute of TAFE	s.32(1) [x 1] s.33(1) [x 1] s.34(1)(a) [x 1] s.35(1)(b) [x 1]		
Horsham Rural City Council	s.25A(1) [x 1]		
Human Services, Department of	s.25A(1) [x 6] s.25A(5) [x 3] s.28(1)(b) [x 4] s.28(1)(ba) [x 3] s.28(1)(c) [x 1] s.29(b) [x 1] s.30(1) [x 26] s.31(1)(a) [x 2] s.31(1)(b) [x 2] s.31(1)(c) [x 103] s.31(1)(d) [x 1] s.32(1) [x 6] s.33(1) [x 442] s.33(4) [x 3] s.34(1)(a) [x 5] s.34(1)(b) [x 5] s.34(4)(a) [x 1] s.35(1)(a) [x 5] s.35(1)(b) [x 192] s.38 [x 133]	s.28(1)(ba) [x 1] s.28(1)(c) [x 1] s.29(b) [x 1] s.30(1) [x 1] s.31(1)(d) [x 6] s.32(1) [x 3] s.33(1) [x 16] s.33(4) [x 4] s.35(1)(b) [x 11] s.38 [x 5]	s.30(1) [x 1] s.31(1)(c) [x 1] s.33(1) [x 6] s.35(1)(b) [x 3] s.38 [x 2]
Hume City Council	s.30(1) [x 4] s.32(1) [x 2]	s.30(1) [x 3] s.32(1) [x 1]	s.32(1) [x 1] s.33(1) [x 1]

<b>AGENCY</b>	<b>INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]</b>
	s.33(1) [x 10] s.34(1)(a) [x 4] s.35(1)(b) [x 3]	s.33(1) [x 2] s.34(1)(a) [x 1] s.35(1)(b) [x 2]	s.34(1)(a) [x 1]
Infrastructure, Department of	s.25A(1) [x 1] s.28(1)(a) [x 2] s.28(1)(b) [x 13] s.28(1)(ba) [x 6] s.28(1)(c) [x 2] s.28(1)(d) [x 2] s.29A [x 1] s.30(1) [x 36] s.31(1)(a) [x 3] s.33(1) [x 66] s.34(1)(a) [x 2] s.34(1)(b) [x 6] s.34(4)(a) [x 6] s.35(1)(a) [x 3] s.35(1)(b) [x 3] s.38 [x 7]	s.28(1)(b) [x 8] s.28(1)(ba) [x 2] s.28(1)(c) [x 2] s.30(1) [x 6] s.31(1)(d) [x 1] s.33(1) [x 5] s.34(1)(a) [x 2] s.34(1)(b) [x 7] s.34(4)(a) [x 5] s.35(1)(a) [x 3]	s.33(1) [x 1]
Innovation, Industry and Regional Victoria, Department of	s.25A(1) [x 2] s.28(1)(a) [x 3] s.28(1)(b) [x 1] s.28(1)(ba) [x 1] s.28(1)(c) [x 1] s.29(b) [x 1] s.30(1) [x 15] s.33(1) [x 20] s.34(1)(a) [x 6] s.34(1)(b) [x 9] s.34(4)(a) [x 21] s.35(1)(b) [x 1]	s.28(1)(a) [x 3] s.28(1)(b) [x 1] s.28(1)(ba) [x 2] s.28(1)(c) [x 2] s.29(b) [x 1] s.30(1) [x 4] s.33(1) [x 4] s.34(1)(a) [x 2] s.34(1)(b) [x 5] s.34(4)(a) [x 4]	
Justice, Department of	s.6 [x 5] s.14 [x 2] s.25A(1) [x 1] s.25A(5) [x 2] s.28(1)(b) [x 1] s.28(1)(c) [x 2] s.29(a) [x 1] s.29(b) [x 1] s.30(1) [x 26] s.31(1)(a) [x 16] s.31(1)(b) [x 3] s.31(1)(c) [x 7] s.31(1)(d) [x 9] s.31(1)(e) [x 7] s.32(1) [x 10] s.33(1) [x 114] s.33(6) [x 1] s.34(1)(a) [x 2] s.34(1)(b) [x 14] s.34(4)(a) [x 6] s.35(1)(a) [x 2] s.35(1)(b) [x 20] s.38 [x 63]	s.6 [x 1] s.25A(5) [x 1] s.28(1)(c) [x 1] s.30(1) [x 5] s.31(1)(a) [x 3] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.31(1)(e) [x 1] s.32(1) [x 3] s.33(1) [x 24] s.34(1)(a) [x 1] s.35(1)(a) [x 2] s.35(1)(b) [x 6] s.38 [x 7]	s.33(1) [x 1] s.35(1)(b) [x 1] s.38 [x 1]
Kingston, City of	s.32(1) [x 5] s.33(1) [x 12] s.34(1)(a) [x 2] s.34(1)(b) [x 2] s.35(1)(b) [x 3]	s.14 [x 1]	
Knox City Council	s.30(1) [x 9] s.31(1)(c) [x 2] s.33(1) [x 24] s.35(1)(b) [x 2]	s.33(1) [x 1]	
La Trobe University	s.33(1) [x 3] s.34(1)(a) [x 2] s.35(1)(a) [x 1]	s.34(1)(a) [x 1]	

<b>AGENCY</b>	<b>INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]</b>
	s.35(1)(b) [x 1]		
Latrobe City Council	s.33(1) [x 7]		
Latrobe Community Health Service	s.33(1) [x 7]		
Legal Ombudsman	s.30(1) [x 1] s.32(1) [x 1] s.38(1) [x 1]		
Lower Murray Region Water Authority	s.30(1) [x 1] s.34(1)(b) [x 1]		
Macedon Ranges Shire Council	s.33(1) [x 1]		
Manningham City Council	s.33(1) [x 2] s.35(1)(a) [x 2]	s.33(1) [x 1]	
Maribyrnong City Council	s.33(1) [x 1]		
Marine Safety Victoria	s.30(1) [x 1] s.33(1) [x 3] s.38 [x 1]		
Maroondah City Council	s.25A(1) [x 1] s.30(1) [x 1] s.33(1) [x 1]		
Maroondah Hospital	s.31(1)(c) [x 6] s.33(1) [x 3]		
Medical Practitioners Board of Victoria	s.25A(1) [x 1] s.30(1) [x 1] s.31(1)(a) [x 3] s.32(1) [x 2] s.33(1) [x 7] s.35(1)(b) [x 8]	s.30(1) [x 2] s.32(1) [x 2] s.33(1) [x 3] s.35(1)(b) [x 3]	
Melbourne Health	s.33(1) [x 2]		
Melbourne Water	s.34(4)(a) [x 2]	s.34(4)(a) [x 1]	
Melbourne, City of	s.25A(5) [x 1] s.31(1)(a) [x 1] s.32(1) [x 1] s.33(1) [x 6] s.35(1)(b) [x 1]	s.31(1)(a) [x 1] s.33(1) [x 1]	
Melbourne, University of	s.14 [x 1] s.33(1) [x 1]		
Melton Shire Council	s.14 [x 1] s.25A(1) [x 1] s.32(1) [x 2] s.33(1) [x 3]	s.32(1) [x 1]	s.32(1) [x 1]
Merit Protection Boards	s.31(1)(c) [x 1] s.35(1)(a) [x 1]	s.31(1)(c) [x 1] s.35(1)(a) [x 1]	
Metropolitan Ambulance Service	s.31(1)(a) [x 1] s.33(1) [x 681] s.34(1)(a) [x 1] s.34(1)(b) [x 1]	s.33(1) [x 1]	
Metropolitan Fire and Emergency Services Board	s.33(1) [x 3]	s.33(1) [x 2]	
Mildura Rural City Council	s.30(1) [x 1] s.33(1) [x 4] s.35(1)(b) [x 1]	s.33(1) [x 2]	
Mitchell Shire Council	s.34(1)(a) [x 1]		
Monash University	s.14 [x 1] s.30(1) [x 6] s.32(1) [x 2] s.33(1) [x 13] s.33(4) [x 1] s.35(1)(b) [x 7] s.36(1)(b) [x 3]	s.30(1) [x 1] s.33(1) [x 2] s.33(4) [x 1] s.35(1)(b) [x 1]	
Monash, City of	s.32(1) [x 1]		

<b>AGENCY</b>	<b>INITIAL DECISION SECTION OF ACT [No. OF TIMES CITED]</b>	<b>INTERNAL REVIEW SECTION OF ACT [No. OF TIMES CITED]</b>	<b>VCAT APPEAL SECTION OF ACT [No. OF TIMES CITED]</b>
Moonee Valley City Council	s.30(1) [x 7] s.32(1) [x 1] s.33(1) x 12] s.34(1)(a) [x 5] s.34(1)(b) [x 4] s.35(1)(b) [x 5] s.36(2)(b) [x 3]	s.30(1) [x 1] s.33(1) [x 1] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.36(2)(b) [x 1]	
Moorabool Shire Council	s.33(1) [x 6]		
Moreland City Council	s.14 [x 1] s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 8] s.34(1)(b) [x 2]		
Mornington Peninsula Shire	s.33(1) [x 13] s.35(1)(b) [x 4]	s.33(1) [x 1] s.35(1)(b) [x 4]	
Museum Victoria	s.32(1) [x 1] s.33(1) [x 1] s.34(4)(a) [x 1]		
National Gallery of Victoria	s.30(1) [x 2] s.33(1) [x 3] s.34(1)(a) [x 1] s.34(4)(a) [x 1]	s.33(1) [x 1]	
Nillumbik Shire Council	s.38A(1)(b) [x 1]	s.38A(1)(b) [x 1]	
Northern Grampians Shire Council	s.33(1) [x 1]		
Northern Hospital, The	s.33(1) [x 8]		
Northern Melbourne Institute of TAFE	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1]		
Nurses Board of Victoria	s.32(1) [x 2] s.33(1) [x 2]	s.32(1) [x 2] s.33(1) [x 2]	
Parks Victoria	s.33(1) [x 1] s.34(1)(b) [x 4]		
Peninsula Health	s.33(1) [x 3] s.35(1)(a) [x 4] s.35(1)(b) [x 4]		
Pharmacy Board of Victoria	s.33(1) [x 2]		
Plumbing Industry Commission	s.30(1) [x 1] s.33(1) [x 7] s.35(1)(b) [x 2]		
Port Phillip Council	s.30(1) [x 2] s.31((1)d) [x 2] s.33(1) [x 2] s.35(1)(b) [x 12]		
Premier and Cabinet, Department of	s.28(1)(a) [x 2] s.28(1)(b) [x 3] s.28(1)(ba) [x 3] s.28(1)(c) [x 3] s.28(1)(d) [x 4] s.30(1) [x 12] s.33(1) [x 33] s.34(1)(a) [x 10] s.34(4)(a) [x 10] s.35(1)(b) [x 4]	s.28(1)(a) [x 1] s.28(1)(b) [x 1] s.28(1)(ba) [x 1] s.28(1)(c) [x 1] s.28(1)(d) [x 1] s.30(1) [x 3] s.33(1) [x 3] s.34(1)(a) [x 1] s.34(4)(a) [x 1]	
Primary Industries, Department of	s.30(1) [x 6] s.31(1)(a) [x 1] s.32(1) [x 1] s.33(1) [x 8] s.34(1)(b) [x 9] s.34(4)(a) [x 2] s.35(1)(b) [x 3] s.38 [x 5]	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.34(1)(b) [x 3] s.35(1)(b) [x 2] s.38 [x 2]	

<b>AGENCY</b>	<b>INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]</b>
Primesafe	s.30(1) [x1] s.33(1) [x 1] s.35(1)(b) [x 1]		
Public Prosecution, Office of	s.25A(1) [x 1] s.25A(5) [x 1] s.31(1)(b) [x 2] s.32(1) [x 2] s.33(1) [x 2]	s.25A(1) [x 1]	
Pyrenees Shire Council	s.33(1) [x 1]		
Racing Victoria	s.31(1)(a) [x 1] s.31(1)(b) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 1]	s.32(1) [x 1]	
Royal Botanic Gardens Board	s.30(1) [x 1] s.33(1) [x 1] s.34(1) [x 1]		
Royal Children's Hospital	s.33(1) [x 17] s.35(1)(a) [x 9]	s.33(1) [x 1] s.35(1)(a) [x 3]	
Royal Melbourne Institute of Technology	s.32(1) [x 5] s.33(1) [x 4] s.34(1)(b) [x 1] s.35(1)(b) [x 1]	s.33(1) [x 1]	
Royal Society for the Prevention of Cruelty to Animals (Victoria) (RSPCA)	s.31(1)(c) [x 1]		
Rural Ambulance Victoria	s.33(1) [x 4]		
Shepparton, City of Greater	s.30(1) [x 2] s.32(1) [x 2] s.33(1) [x 6] s.35(1)(b) [x 1]		
South East Water	s.34(1)(b) [x 1]		
South Gippsland Shire Council	s.32(1) [x 1] s.33(1) [x 2]		
South West Healthcare	s.33(1) [x 3] s.35(1)(b) [x 1]		
Southern and Eastern Integrated Transport Authority (SEITA)	s.28(1)(b) [x 2] s.28(1)(ba) [x 1] s.28(1)(c) [x 1] s.30(1) [x 3] s.33(1) [x 3] s.34(1)(b) [x 2] s.35(1)(b) [x 1]	s.34(1)(b) [x 1]	
Southern Grampians Shire Council	s.30(1) [x 1] s.33(1) [x 1]		
Southern Health	s.25A(1) [x 2] s.33(1) [x 14] s.33(4) [x 1] s.35(1)(a) [x 4] s.35(1)(b) [x 22]	s.25A(1) [x 1] s.33(1) [x 4]	s.33(1) [x 3]
Spencer St Station Authority	s.30(1) [x 1] s.33(1) [x 1] s.34(1)(b) [x 1] s.35(1)(a) [x 1]		
St George's Health Service	s.33(4) [x 1]		
St Vincent's Hospital	s.33(4) [x 6] s.35(1)(b) [x 1]	s.33(4) [x 1]	
State Electricity Commission of Victoria	s.32(1) [x 5] s.33(1) [x 4] s.34(1)(a) [x 1] s.34(1)(b) [x 1] s.34(4) [x 1]		

<b>AGENCY</b>	<b>INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]</b>
State Library of Victoria	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 3] s.34(1)(b) [x 1] s.34(4)(a) [x 2]	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 2] s.34(1)(b) [x 1] s.34(4)(a) [x 2]	
State Revenue Office	s.14 [x 5] s.25A(1) [x 2] s.25A(5) [x 2] s.28(1)(a) [x 1] s.30(1) [x 9] s.31(1)(a) [x 4] s.31(1)(d) [x 1] s.32(1) [x 4] s.33(1) [x 6] s.34(1)(a) [x 3] s.35(1)(a) [x 3] s.38 [x 13]	s.14 [x 1] s.30(1) [x 1] s.31(1)(a) [x 3] s.32(1) [x 1] s.33(1) [x 1] s.35(1)(a) [x 2] s.36(1)(b) [x 1] s.38 [x 2]	
Stonnington, City of	s.25A(1) [x 1] s.31(1)(a) [x 3] s.33(1) [x 8] s.34(1)(b) [x 1]	s.33(1) [x 1] s.34(1)(b) [x 1]	
Sunraysia Rural Water Authority	s.30(1) [x 1]		
Surf Coast Shire Council	s.33(1) [x 1]		
Sustainability and Environment, Department of	s.28(1)(c) [x 1] s.30(1) [x 17] s.31(1)(a) [x 2] s.31(1)(b) [x 1] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.31(1)(e) [x 1] s.32(1) [x 4] s.33(1) [x 16] s.34(1)(a) [x 2] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(a) [x 6]	s.30(1) [x 9] s.31(1)(a) [x 1] s.32(1) [x 2] s.33(1) [x 6] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(a) [x 1]	
Sustainable Energy Authority	s.28(1)(b) [x 1] s.28(1)(ba) [x 1] s.28(1)(d) [x 1]		
Swinburne University of Technology	s.30(1) [x 2] s.33(1) [x 2] s.35(1)(b) [x 2]	s.30(1) [x 2] s.33(1) [x 2] s.35(1)(b) [x 2]	
Tourism Victoria	s.25A(1) [x 1] s.33(1) [x 5] s.34(1)(a) [x 1]		
Transport Accident Commission	s.14 [x 164] s.29(a) [x 98] s.29(b) [x 98] s.30(1) [x 580] s.31(1)(a) [x 3] s.32(1) [x 353] s.33(1) [x 160] s.35(1)(a) [x 14] s.35(1)(b) [x 254] s.36(1)(b) [x 4] s.38 [x 448]	s.14 [x 4] s.29(a) [x 2] s.29(b) [x 2] s.30(1) [x 7] s.32(1) [x 5] s.33(1) [x 3] s.35(1)(a) [x 1] s.35(1)(b) [x 3] s.38 [x 6]	
Treasury and Finance, Department of	s.25A(5) [x 1] s.28(1)(a) [x 3] s.28(1)(b) [x 2] s.28(1)(ba) [x 4] s.28(1)(c) [x 4] s.28(1)(d) [x 5] s.30(1) [x 7] s.32(1) [x 2] s.33(1) [x 1]	s.28(1)(b) [x 2] s.28(1)(ba) [x 1] s.28(1)(c) [x 1] s.28(1)(d) [x 3] s.30(1) [x 3]	

<b>AGENCY</b>	<b>INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]</b>	<b>VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]</b>
	s.34(1)(b) [x 3] s.34(4)(a) [x 3]		
V/Line Passenger Corporation	s.34(1)(a) [x 2] s.34(1)(b) [x 2]		
Veterinary Practitioners Registration Board of Victoria	s.25A(1) [x 1] s.30(1) [x 2] s.32(1) [x 1] s.34(1)(a) [x 1]	s.30(1) [x 1] s.32(1) [x 1] s.34(1)(a) [x 1]	
VicRoads	s.14 [x 23] s.25A(1) [x 1] s.25A(5) [x 1] s.28(1)(b) [x 1] s.28(1)(c) [x 1] s.31(1)(a) [x 5] s.31(1)(b) [x 2] s.31(1)(d) [x 5] s.32(1) [x 5] s.33(1) [x 87] s.34(1)(a) [x 1] s.34(1)(b) [x 13] s.34(4)(a) [x 3] s.35(1)(b) [x 21] s.38 [x 69]	s.14 [x 2] s.25A(5) [x 1] s.28(1)(b) [x 1] s.28(1)(c) [x 1] s.30(1)(a) [x 1] s.30(1)(b) [x 1] s.31(1)(a) [x 1] s.31(1)(b) [x 1] s.31(1)(d) [x 2] s.32(1) [x 2] s.33(1) [x 8] s.34(1)(a) [x 1] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(b) [x 3] s.38 [x 11]	
Victoria Legal Aid	s.30(1) [x 1] s.31(1)(c) [x 2] s.33(1) [x 2] s.38 [x 1]	s.38 [x 1]	
Victoria Police	s.14 [x 251] s.27(2)(b) [x 7] s.29(a) [x 5] s.29(b) [x 4] s.30(1) [x 188] s.31(1)(a) [x 190] s.31(1)(b) [x 198] s.31(1)(c) [x 9] s.31(1)(d) [x 73] s.31(1)(e) [x 13] s.32(1) [x 25] s.33(1) [x 1175] s.33(4) [x 1] s.33(6) [x 32] s.34(1)(a) [x 1] s.34(4)(a) [x 1] s.34(4)(b) [x 1] s.34(4)(c) [x 1] s.35(1)(b) [x 53] s.38 [x 113]	s.25A(1) [x 1] s.27(2)(b) [x 1] s.30(1) [x 21] s.31(1)(a) [x 9] s.31(1)(b) [x 6] s.31(1)(c) [x 9] s.31(1)(d) [x 6] s.31(1)(e) [x 1] s.32(1) [x 2] s.33(1) [x 66] s.33(6) [x 3] s.35(1)(b) [x11] s.38 [x 7]	s.25A(1) [x 1] s.27(2)(b) [x 1] s.30(1) [x 4] s.31(1)(a) [x 2] s.31(1)(b) [x 1] s.31(1)(c) [x 3] s.31(1)(d) [x 3] s.31(1)(e) [x 1] s.32(1) [x 1] s.33(1) [x 4] s.35(1)(b) [x 3] s.38 [x 4]
Victorian Casino and Gaming Authority	s.14 [x 1] s.30(1) [x 2] s.31(1)(a) [x 1] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.32(1) [x 2] s.33(1) [x 3] s.34(1)(b) [x 2] s.35(1)(b) [x 2] s.38 [x 2]		
Victorian Communities, Department of	s.25A(1) [x 8] s.30(1) [x 3] s.31(1)(a) [x 1] s.33(1) [x 7] s.34(1)(b) [x 6] s.34(4)(a) [x 3] s.35(1)(b) [x 2]	s.28(1)(b) [x 2] s.28(1)(ba) [x 1] s.30(1) [x 3] s.32(1) [x 1] s.33(1) [x 1] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(b) [x 1]	



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Victorian Curriculum and Assessment Authority	s.25A(5) [x 1] s.28(1)(c) [x 1] s.30(1) [x 1] s.35(1)(b) [x 1]	s.28(1)(b) [x 1] s.28(1)(ba) [x 1] s.28(1)(c) [x 1] s.28(1)(d) [x 1] s.29(a) [x 1] s.35(1)(b) [x 1]	s.28(1)(b) [x 1] s.28(1)(ba) [x 1] s.28(1)(c) [x 1] s.28(1)(d) [x 1] s.29(a) [x 1] s.35(1)(b) [x 1]
Victorian Institute of Teaching	s.34(1)(b) [x 1]		
Victorian Privacy Commissioner, Office of the	s.30(1) [x 1] s.35(1)(b) [x 1] s.38 [x 1]		
Victorian Rail Track	s.34(1)(b) [x 1] s.34(4)(a) [x 1]		
Victorian WorkCover Authority	s.30(1) [x 61] s.31(1)(a) [x 46] s.31(1)(b) [x 27] s.32(1) [x 123] s.33(1) [x 155] s.33(4) [x 1] s.34(1)(a) [x 3] s.34(1)(b) [x 2] s.35(1)(b) [x 12]	s.30(1) [x 2] s.31(1)(a) [x 2] s.31(1)(b) [x 2] s.31(1)(c) [x 1] s.32(1) [x 10] s.33(1) [x 7] s.34(1)(b) [x 1] s.35(1)(b) [x 1]	
VicUrban	s.25A(1) [x 1] s.33(1) [x 1] s.34(1)(b) [x 1] s.34(4)(a) [x 1]		
Wellington Shire Council	s.33(1) [x 1]		
Werribee Mercy Hospital	s.33(1) [x 1] s.35(1)(b) [x 5]	s.35(1)(b) [x 1]	
West Wimmera Health Service	s.33(1) [x 1]		
Western Hospital and Sunshine Hospital	s.25A(1) [x 2] s.33(4) [x 2]	s.33(4) [x 1]	
Western Water	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 1]	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 1]	
Whitehorse, City of	s.30(1) [x 3] s.32(1) [x 6] s.33(1) [x 7] s.34(1)(b) [x 2] s.38A(1)(a) [x 3]	s.30(1) [x 2] s.32(1) [x 2] s.33(1) [x 2] s.34(1)(b) [x 2] s.38A(1)(a) [x 4]	
Whittlesea City Council	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1]	s.32(1) [x 1]	
Williamstown Hospital, The	s.33(1) [x 1]		
Wyndham City Council	s.33(1) [x 7] s.34(1)(b) [x 2] s.34(4)(a) [x 1] s.35(1)(b) [x 2] s.38 [x 2]	s.34(1)(b) [x 1] s.34(4)(a) [x 1]	
Yarra City Council	s.25A(1) [x 11] s.30(1) [x 1] s.31(1)(a) [x 4] s.32(1) [x 3] s.33(1) [x 7]		
Yarra Ranges, Shire of	s.25A(1) [x 1] s.31(1)(e) [x 1] s.33(1) [x 9] s.35(1)(b) [x 5]	s.31(1)(e) [x 2] s.33(1) [x 2] s.35(1)(b) [x 2]	
Yarra Valley Water Limited	s.33(1) [x 1] s.34(1)(a) [x 2] s.34(4)(a) [x 1]		

## APPENDIX E: NAME AND TITLE OF DECISION MAKERS

<b>AGENCY</b>	<b>NAME AND TITLE OF DECISION MAKERS [NUMBER OF FOI REQUESTS WHERE ACCESS WAS REFUSED IN PART OR FULL]</b>	<b>NAME AND TITLE OF INTERNAL REVIEW OFFICERS [NUMBER OF REVIEWS WHERE ACCESS WAS REFUSED IN PART OR FULL]</b>
Accident Compensation Conciliation Service	Tony McMahon, Senior Conciliation Officer/Principal Officer	
Alpine Shire Council	Trevor Britten, Manager Community Services [1] David Meagher, Strategic Planner Marion Schumejko, Manager Corporate Services [1] Nick Vlahandreas, Planning Officer	
Angliss Hospital	Kay Papworth, FOI Officer [5] Lynette Devalle, Acting FOI Officer [2]	
Ararat Rural City Council	Paul Brumby, Finance Manager	
Austin Health	Dr Tony Chan, Hospital Medical Officer Debbie Billet, Deputy Operations Manager Karen McIlvain, Acting FOI Officer Christopher Saverin, FOI Officer Dr Doug Brown, Consultant Psychiatrist Prof. Burrows, Consultant Psychiatrist Dr A Deacon, Consultant Psychiatrist Dr B Kilijewicz, Consultant Psychiatrist [4] Dr Peter Bosnac, Consultant Psychiatrist [2] Dr Phobe Mock, Consultant Psychiatrist	
Australian Grand Prix Corporation	Zara Lawless, Legal Counsel [1]	Mark Maskiell, General Manager Finance and Administration, Deputy Executive Officer [1]
Ballarat Community Health Centre	Glenda Stanislaw, CEO	
Ballarat Health Services	Dr Bernie Fensling, Deputy Director Clinical Services [2] Dr John Ferguson, Executive Director Clinical Services [1] Mr Ken Burnett, Executive Director Psychiatric Services [1] Mr Andrew Rowe, CEO [1]	Mr Andrew Rowe, CEO [1]
Ballarat, City of	Ian Atkins, FOI Officer [2] Richard Hancock, CEO [1]	
Ballarat, University of	Rowena Coutts, University Solicitor/FOI Officer	
Banyule City Council	Janet Davis, Administration and Laws Manager Vivien Ferlaino, Records/Governance Co-ordinator [1] Sandy Wilson, Records/Governance Co-ordinator [5] Michael Hutchison, Projects Officer	
Banyule Community Health Service	Jim Pasinis, CEO	
Barwon Health, The Geelong Hospital	Dr P Mestitz, Consulting Specialist to MRU [1] Dr A MacLean, Fellow in Medical Management Dr R Fawcett, Director Medical Resources Unit Dr H Khozoeui, Consultant Psychiatrist [2] Dr J Mohr, Consultant Psychiatrist Dr J Urquhart, GP Liaison Officer Dr T Callally, Director Medical and Clinical Psychiatry [1] Dr P Hanz, Consultant Psychiatrist Dr J Blackett, Consultant Psychiatrist Dr P O'Keefe, Consultant Psychiatrist Phillip Dunn, Director Mental Health L Coolhaas, Clinical Coordinator, Colac EC Van Ammers, Consultant Psychiatrist,	

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	Bellarine Wayne Watts, Acting Clinical Coordinator, Surf Coast [1] Helen Kostiuk, Public Relations Officer [2] Dr Rob Malon, Div Medical Director, Rehab Services Aged Care Toni Hogg, Rehab Consultant Michael Bennett, Rehab Consultant	
Barwon Region Water Authority	Grant Green, FOI Manager [1]	
Bass Coast Regional Health	Nigel Atkins, CEO	
Bass Coast Shire Council	Danny Luna, Director Corporate Services [4]	
Baw Baw Shire Council	Robyn D'Arcy, FOI Officer [4]	
Bayside City Council	Terry Callant, Governance Manager	
Bayside Health	Ms Alison Duncan-Marr, Executive Officer Dr Mark Lubliner, Director Medical Services (Clinical Support and Risk Management - The Alfred) Dr Sara Watson, Director Clinical Services (Caulfield General Medical Centre) [1] Dr Peter Lutjen, Director Medical Services (Sandringham and District Memorial Hospital)	
Benalla and District Memorial Hospital	Raymond Sweeney, CEO	
Benalla Rural City Council	Janine McMaster, FOI Officer Neal Cartledge, Manager Development Services	
Bendigo Community Health Services	Sue Clarke, CEO [3]	
Bendigo Health Care Group	Dr E Davis, Executive Director Medical Services Dr I Chakriabati, Clinical Director Psychiatric Services [1] Mr G Nicholls, Executive Director Ambulatory and Community Services	
Bendigo Regional Institute of TAFE	Tracey Lillie, Finance Manager Warren Driscoll, General Manager Corporate Services	
Bendigo, City of Greater	Daryl Griffiths, Director Corporate Services[6]	
Boroondara, City of	Joanne Truman, Manager Governance Stephen Nixon, Governance Coordinator [1] Julie Egonidis, Governance Projects Officer [17] Kirsty Ellis, Acting Governance Projects Officer [1]	Joanne Truman, Manager Governance Stephen Nixon, Governance Coordinator [4]
Borough of Queenscliffe	Robert Warren, Office Manager [1]	
Box Hill Hospital	Dr Patricia Molloy, Medico/Legal Consultant Prof. Nicholas Keks, Director of Psychiatry [6]	
Box Hill Institute of TAFE	Stephanie Tomasetti, Registrar [1]	
Brimbank City Council	Doug Loney, General Manager Risk Management and Compliance Services [2]	Marilyn Duncan, CEO [1]
Building Commission	Andrew Lyons, Manager Legal Services [2] Fiona Thompson, Acting Manager Legal Services [1] Catherine Voon, Manager Legal Services [6]	
Calvary Health Care Bethlehem	Alison Owen, FOI Officer	
Campaspe Shire Council	Ken Kidd, Administration Manager	

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Cardinia Shire Council	Russell Hodges, FOI Officer	
Casey, City of	Rob Pedder, Manager Corporate Support [8] Jarrod Doake, Team Leader Information Management [3]	Mike Tyler, CEO [1] Rob Pedder, Manager Corporate Support [1]
Central Gippsland Health Service	Dr Michael Langford, Director Medical Service - Clinical	
Central Goldfields Shire Council	Peter Beaumont, Manager Administration [1]	
Central Highlands Regional Water Authority	Tyrone McCuskey, Executive Manager Finance and Corporate Services /FOI Officer Robert Tommasini - Regulatory and Risk Manager	
Chief Electrical Inspector, Office of the City West Water Limited	Andrew Padanyi, Legal Officer [19] Andrew Jessop, FOI Officer [15]	Stephen Robertson, Company Secretary and General Counsel [1]
Colac Area Health	Tammy Musgrove, Health Information Manager Roslyn Edsall, Health Information Manager [2]	
Colac Otway Shire	Merv Hair, General Manager Corporate Services [1]	Rob Small, CEO [1]
Coliban Region Water Authority	Cheryl Fitzgerald, Corporate Secretary	
Corangamite Shire	Ross Boyd, FOI Officer/Risk Management Coordinator Anne-Maree Neal, Manager Human Resources/Risk Management	
Country Fire Authority	Michael Wootten, Director Finance and Administration [7]	Neil Bibby, CEO [2]
Dandenong, City of Greater	Jeanette Inglis, Coordinator Records Management Lisa Batten, Records Management Officer [5] Len Carter, Records Management Officer [9]	
Darebin Community Health Centre	Dr Hanh Tran, Dental Unit Manager Dr Rowena Ryan, Medical Unit Manager Kim O'Neill, Counselling Unit Manager Patricia Enache, Corporate Services Unit	
Darebin, City of	Lance de Blaquiére, Records Management Coordinator [5]	Philip Shanahan, CEO [2]
Deakin University	Russell Elliott, Vice President (Administration) and FOI Manager [3]	
Dental Health Services Victoria	Rachel Murphy, FOI Officer Zoltan Kokai, General Manager Corporate Services	
Dental Practice Board of Victoria	Peter Gardner, CEO	
Djerriwarrh Health Services	Dr Ed Davis, Director Medical Services Bruce Marshall, CEO Glenda Cairns, FOI Officer	
Doutta Galla Community Health Services	Eileen Hurley, General Health Manager Megan Davis, Acting General Health Manager	
East Gippsland Catchment Management Authority	Rex Candy, Waterway and Floodplain Manager	
East Gippsland Regional Water Authority	John Groom, Manager Business Process	
East Gippsland Shire Council	Graeme Hill, Legislation Compliance Officer [5]	Joseph Cullen, CEO (1 Jul 2003 - 8 Aug 2003) John Websdale, Acting CEO ( 9 Aug 2003 - 6 Jan 2004) Steve Kozlowski, CEO (from 7 Jan 2004) [1]
East Grampians Health Service	Jennie Ashton, Manager Information Services	

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East Wimmera Health Service	Robert Bulmer, CEO	
Eastern Access Community Health	Maggie Gardner, Administration Manager [1] Peter Ruzyla, CEO	
Echuca Regional Health	Peter Wallis, CEO Dr Darra Murphy, Director Medical Services	
Education and Training, Department of	Neil Morrow, Manager FOI and Privacy [88]	Peter Dedrick, Manager Operational Development, Office of Training and Tertiary Education [13] Peter Ackary, Senior Project Officer, Officer of Strategy and Review [4]
Emergency Communications Victoria	Sandra McLaren, Communications Manager	
Emergency Services Superannuation Scheme	John Soumprou, Manager Business Services	
Environment Protection Authority	Sarah Ralph, Manager Knowledge Unit [1] Bruce Gullan, FOI Officer [38]	Dennis Monahan, Director Environmental Science [2] Michael Tonta, Director Corporate Governance [2]
Equal Opportunity Commission of Victoria	Ben Rice, Acting Senior Legal Officer [9] Matthew Carroll, Manager Legal Policy [2] Penny Dedes, Senior Legal Officer [1]	Diane Sisely, CEO [2]
Essential Services Commission	Robyn Taft, Legal Counsel and Commission Secretary [1]	
Film Victoria	Brian Tuckey, General Manager Business Affairs [1]	
Frankston City Council	Graham Davies, Records Coordinator [1]	
Gas Safety, Office of	Jenny Vince, Manager Public Affairs and Human Resources Stuart Worn, Business Manager	
Geelong, City of Greater	Tom Henderson, Records Coordinator John Bleazby, Governance Coordinator [12]	Peter Gould, General Manager Corporate Services [2]
Gippsland and Southern Rural Water Authority t/a Southern Rural Water	Hayley Johnson, Team Leader Information Management and FOI Officer [3]	
Gippsland Southern Health Service	Craig Winter, Medical Director Neil Langstaff, Director of Nursing Sally Stiberc, Health Information Manager Karen Davison, Health Information Manager	
Glen Eira City Council	Helen Blaich, FOI Officer [20]	Andrew Newton, CEO [3] Jeff Akehurst, Acting CEO [1]
Glenelg Shire Council	Trevor Hornby, Corporate Services Manager and FOI Officer [1]	Jennifer Tod, CEO [1]
Golden Plains Shire Council	John Dixon, Director Corporate Services	
Goulburn Ovens Institute of TAFE	Geoff Cobbledick, General Manager Business	
Goulburn Valley Health	Dr Brian Cole, Chief Medical Officer Dr Eshwar Madas, Deputy Director Medical Services Jean Smith, Administrative Assistant Tracie Bartlett, Administrative Assistant	
Goulburn Valley Water	Peter Quinn, Director Corporate Services	
Goulburn-Murray Water	Brian Carr, Corporate Secretary [3]	Leigh Jondahl, Legal Counsel [1]
Government Superannuation Office	Neil Crozier, Policy Analyst/Authorised Officer Dr Lester Walton, Medical Practitioner/Principal Officer (Medicals)	
Grampians Community Health Centre	Jill Miller, CEO	
Healseville and District Hospital	Elaine Travis, Campus Manager/Director of Nursing/FOI Officer	
Health Services Commissioner	Beth Wilson, Health Services Commissioner [4]	

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Hepburn Health Service	Dr Frederic Eggleston, Director Medical Services	
Hepburn Shire Council	Anthony Greenwood, Director Corporate Services	
Hesse Rural Health Service	Peter Birkett, CEO	
Hobsons Bay City Council	Loredana Drury, FOI Officer [6]	
Holmesglen Institute of TAFE	Rex Buckeridge, Personnel Manager [3] Bruce MacKenzie, Director	
Horsham Rural City Council	Kerryn Shade, CEO [1]	
Human Services, Department of	Alison Mann, FOI Officer [4] Brendan Nathan, FOI Officer [1] Bryan Sketchley, FOI Officer [3] Dean Ward, FOI Officer [17] Frances Pearson, FOI Officer [2] Jane Koesasi, FOI Officer [10] John Taylor, FOI Officer [23] Kate MaGuire, FOI Officer [34] Leanne Stafford, FOI Officer [50] Lisa Scholes, FOI Officer [14] Marc Dobber, FOI Officer [39] Molly Murphy, FOI Officer [10] Myffanwy Evans, FOI Officer [33] Nicole Cox, FOI Officer [2] Pauline Brooks, FOI Officer [45] Punnya Fernando, FOI Officer [3] Rosa Papasergi, FOI Officer [39] Rosette Sheppard, FOI Officer [6] Sally Yeoland, FOI Officer [4] Susan Dwyer, FOI Officer [1] Susannah Whitty, FOI Officer [5] Suzanne Simmons, FOI Officer [8] Thuy On, FOI Officer [64] Vicki Sanchez, FOI Officer [17]  <u>Regions:</u> Eastern [11] North and West [38] Grampians [13] Southern [13] Loddon Mallee [12] Barwon [14] Gippsland [8] Hume [3]	Carl Temple, Manager FOI [26]
Hume City Council	Geoff Ferguson, Corporate Support Coordinator [11]	Darrell Treloar, CEO [4]
Indigo Shire Council	David Montgomery, Corporate Services Manager	
Infrastructure, Department of	David Jenkin, FOI Manager [30] Michelle Grech, FOI Officer [10] Ian Hardy, FOI Officer [35] Ingrid Braun, Legislation and Legal Officer [15] Helen Grutzner, Legal and Legislation Officer [5] Frances Pearson, FOI Officer [5]	Ingrid Braun, Legislation and Legal Officer [12] Karen Macdonald, Senior Advisor Legal [11] Lawrie Tooher, Director Executive and Legal [2] Lou Clayton, Senior Advisor Legal [1] Alison Purser, Legislation and Legal Officer [1]
Ingelwood and District Health Services	Stephen Hando, CEO/FOI Manager	
Inner South Community Health Service	Maureen Williams, Senior Manager and FOI Officer	
Innovation, Industry and Regional Victoria, Department of	Lucil Dunstan, FOI Officer, Ministerial and Exec Services [2] Sylvia Gugliotta, Governance Officer Samera Khodr, Governance Officer, Ministerial and Exec Services [24]	Adrian Shavitsky, Senior Legal Counsel, Legal Branch [3] Bernie Crosbie, Legal Counsel, Legal Branch [4] Bill Zisimopoulos, Legal Counsel, Legal

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	Ian Hardy, FOI Officer George Karaisaridis, Manager Ministerial and Exec Services [4] Dermuid McCabe, Senior FOI Officer, Ministerial and Exec Services [22] Sunita Chandi, Acting Governance Officer, Ministerial and Exec Services [1]	Branch [8]
ISIS Primary Care	Terry O'Bryan, CEO	
Justice, Department of	David Ali, Director Portfolio and Information Services Pauline Brookes, FOI Officer [2] John Charleson, Executive Director Corporate Services Bernadette Doyle, FOI Officer [2] Marita Dunbar, FOI Officer [5] Joe Erftemeyer, FOI Officer [6] Richard Kemp, FOI Officer [19] Samera Khodr, FOI Officer [4] Kathy Maikousis, Manager Information and Privacy [8] Lina Marrocco, FOI Officer [1] Brooke Mitchell, FOI Officer [36] Molly Murphy, FOI Officer [21] Clare Pearce, FOI Officer [1] Joanna Richardson, FOI Officer [18] Sue Rennison, FOI Officer [1] Melinda Robinson, FOI Officer [23]	Graham Carter, Legal Officer [1] John Charleson, Executive Director Corporate Services [1] Malcolm Feiner, Manager Resource Centre [2] John Griffin, Director Courts Services [1] Chris Humphreys, Director Criminal Law Policy [1] Sarah Lamont, Manager Contract Administration [1] Graeme McDonald, Solicitor [2] Bill McKendry, Acting Director Human Resource Management [1] Eve Millar, Contracts Administrator [1] Peter Pascotto, Project Officer [2] John Richardson, Senior Program Manager Infrastructure Services [2] Lorraine Sayers, Manager Office Services [3] Rowena Scheffer, Solicitor Michael Wheelahan, Director Gaming Policy Unit [1]
Kerang District Health	Lisa Drysdale, Health Information Manager Robert Jarman, CEO	
Kingston, City of	Jane Price-Waterman, Corporate Information Manager [21]	Rob Skinner, CEO [1]
Knox City Council	David Zmood, Coordinator Information Resources [25] Carrie Bruce, Coordinator Governance [2]	Helen Lanyon, Director Finance and Governance [1]
Kyabram and District Health Services	Susan Balfour, Health Information Manager/FOI Officer Jill Brooke, Health Information Manager Dr Alan Davis, Director Medical Services	
Kyneton District Health Service	Brendan Lourey, CEO	
La Trobe University	Fiona Rowley, FOI Officer [6]	Prof. Graham McDowell, FOI Principal Officer [1]
Latrobe City Council	Henry Morrison, Manager Governance Operations [7]	
Latrobe Community Health Service	Toni Aslett, CEO Katrina Smith, FOI Officer [2] John Milne, FOI Officer [5]	
Latrobe Regional Hospital	Peter Sloan, Chief Medical Officer Geoff Hall, FOI Officer (to 1 April 004) Rosemary Joiner, FOI Officer (from 1 April 2004)	
Legal Ombudsman	Janet Cohen, Deputy Legal Ombudsman [1] Kate Hamond , Legal Ombudsman [1]	
Lorne Community Hospital	Ross Waddington, CEO	
Lower Murray Region Water Authority	Susan White, Executive Officer Corporate Services [1]	
Macedon Ranges Shire Council	Stephen Mahon, Manager Council and Customer Service [1]	
Mallee Track Health and Community Service	Pam Vallance, FOI Officer John Senior, CEO	
Manningham City Council	George Nantes, Coordinator Records [4]	Steve Goldsworthy, Manager Corporate Support [1]

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Mansfield District Hospital	Gregory Wilder, CEO Janene Ridley, Director of Nursing/QA Manager	
Maribyrnong City Council	Stephen Hyde, FOI Officer [1]	
Marine Safety Victoria	David Jenkin, FOI Manager [3]	
Maroondah City Council	Stephen Onans, FOI Officer Peter Tully, FOI Officer [3]	Michael Marasco, CEO
Maroondah Hospital	Dr Penny Speed, Chief Psychiatrist Adult Mental Health [2] Dr Debra Wood, Chief Psychiatrist Adult Mental Health [1] Nicki Pears, FOI Officer [6]	
Maryborough District Health Service	Bernie Waixel, FOI Officer	
Medical Practitioners Board of Victoria	Ian Stoney, CEO [9] John Smith, Deputy CEO [3]	Joanna Flynn, President [3]
Melbourne and Olympic Parks Trust	Mark Mitchell, Acting CEO	
Melbourne Convention and Exhibition Trust (MCET)	Paul van Loon, Director Finance and Administration	
Melbourne Health	Dr Peter Linton, Medico Legal Consultant [2]	
Melbourne Markets Authority	Yogi Pillay, Director Legal and Commercial	
Melbourne Water	Jane Denton, Corporate Secretariat Ann Hull, Legal Counsel [2]	Brian Bayley, Managing Director [1]
Melbourne, City of	Paul O'Brien, FOI Officer [10]	Kim Wood, Acting Manager Governance Services [1] Andrew Walker, Acting Executive Corporate Solicitor [1]
Melbourne, University of	Len Currie, University Secretary [1] Ian Marshman, Senior Vice Principal [1]	Prof. Kwong Lee Dow, Vice-Chancellor Prof. Frank Larkins, Deputy Vice-Chancellor (Research) [1]
Melton Shire Council	Warren Regan, Administration Manager [3] Peter Bright, Acting Administration Manager [2] Peter Bean, Administration Manager [2]	Neville Smith, CEO [1]
Mercy Hospital for Women	Dr Simon Fraser, Quality Coordinator (Medical)	
Merit Protection Boards	Beverly Trease, Registrar/FOI Officer [1]	Ian Adams, Senior Chairperson [1]
Metropolitan Ambulance Service	Noela Bajjali, Information Manager [6] Gillian Evans, Customer Liaison Officer [675]	Greg Sassella, CEO [1]
Metropolitan Fire and Emergency Services Board	Jan Smith, FOI Officer [3]	Peter Akers, CEO [2]
Mildura Base Hospital	Dane Huxley, CEO Carol Henshilwood, FOI Officer	
Mildura Rural City Council	Richard Sexton, Manager Corporate and Civic Administration [6] Gary Cramp, Risk Management Coordinator	Phil Pearce, CEO [2]
Mitchell Shire Council	Garry Cecil, CEO [1]	
Moira Shire Council	William Hayward, Manager Governance Margaret Hinck, Records Coordinator	
Monash University	Tony Allan, FOI Officer [13]	Prof. Stephen Parker, Deputy Vic-Chancellor [2]
Monash, City of	Keith Williamson, Manager Corporate Administration [1] Nick Andrianis, Coordinator Governance	
Moonee Valley City Council	Ralph Anania, Manager Council Business [14] Paul Caruso, Coordinator Council Business [7]	Francis Khoo, Acting CEO [1]
Moorabool Shire Council	Greg Jakob, Director Corporate Services [6]	



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Moreland City Council	David Thompson, Manager Governance and Civic Facilities [7] Lisa Thomas, Team Leader Governance [6]	
Moreland Community Health Service	Maree Kulkens, Privacy Officer, Manager Health Promotion/Quality Assurance Julie West, Physiotherapist Linda King, Exchange Avalon Team Leader Voula Psaroudis, Team Leader Administration Sharon Read, Director Counselling Services	
Mornington Peninsula Shire	Leigh Oldmeadow, Corporate Information Planner [17]	Noel Buck, Manager Governance [5]
Mount Alexander Hospital	Merlyn Pritchard, CEO Darryl O'Bryan, Health Information Manager	
Mount Alexander Shire Council	Caroline Corney, Human Resources Razija Norman, Manager Executive Services	
Mount Buller Resort Management Board	Alexander Jeffcoat, CEO	
Moyne Shire Council	Debra Fitzgibbon, Information and Administrative Services Coordinator	
Murrindindi Shire Council	Robert Croxford, Director Corporate and Community Services	
Museum Victoria	Dr J Patrick Greene, CEO [2]	
National Gallery of Victoria	George Butman, FOI Officer [3]	Elizabeth O'Keefe, Chief Operating Officer [1]
Nillumbik Shire Council	Marianne Di Giallonardo, Group Manager Corporate Services [1]	Catherine Dale, CEO [1]
North Yarra Community Health	Evette Barnes, FOI Officer/Executive Assistant Maggie Abdelmalak, Counsellor Dr Chris O'Neill, Medical Services Manager Lisa Harris, Nurse Dr Lyne McKenzie, GP Dr Sook Lin Lee, GP Halina Cumbo, Counsellor Dr David Jacka, GP Beth Costello, Nurse David Sharp, Counsellor Geraldine Paine, Counsellor	
Northeast Health Wangaratta	Dr John Elcock, Director Medical Services Ellen Hudson, Personal Assistant to Director Medical Services /HMO Coordinator	
Northern Grampians Shire Council	Peter Elliott, Director Corporate Services/FOI Officer [1]	
Northern Hospital, The	Dr Ian Carson, Medical Director Jessica Beattie, Patient Advocate/Clinical Risk Dr Swesh Sundrun, Director Clinical Services for Psychiatry [8]	
Northern Melbourne Institute of TAFE	Peter Christie, Director Corporate Services [1]	
Nurses Board of Victoria	Rosemary Peisley, Manager Professional Conduct [2] Wayne Johnston, Acting Manager Professional Conduct	Ella Lowe, President [2]
Orbost Regional Health	Irene Baxter, Executive Officer	
Otway Health and Community Services	Jeanette Grant, CEO	
Parks Victoria	Briony Ford, Manager Executive Services Narelle Sullivan, Corporate Solicitor [5] Fiona McAuliffe, Legal Counsel	
Peninsula Health	Jeff Wasserthiel, Director Emergency Medicine Colin Russell, Director of Surgery David Lungton, Director of Medicine	

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	John Reilly, Director of Psychiatry Jodie Thompson, Health Information Manager Vicky Hammond, Corporate Counsel [4] Richard Newton, Acting Director of Psychiatry	
Peter MacCallum Cancer Institute	Dr Jack Richards, Royal Melbourne Hospital [2]	
Pharmacy Board of Victoria	Stephen Marty, Registrar [2]	
Plenty Valley Community Health Services	Gabrielle MacTiernan, CEO Mandy Shields, Manager Administration and Client Services Max Lee, Manager Primary Care and HACC Steve Gilbert, Manager Counselling and Support Services	
Plumbing Industry Commission	Andrew Jennings, Assistant Manager Investigations [5] Ken Dare, Legal Officer [1] Michael Kefford, Commissioner [1]	
Port Phillip Council	Alli Griffin, Team Leader Statutory Functions [6] Michael Smith, Acting Team Leader Statutory Functions [7]	
Portland District Health	Dr Geoff Hitchman, Director Medical Services	
Premier and Cabinet, Department of	Marisa Patitucci, Senior FOI Officer [27] Sudha Kasynathan, FOI Officer [6] Sarah Davey, FOI Officer [1] Jane Fennessy, FOI Officer [3]	Sharne Bryan, Principal Legal Adviser [1] Sarah Davey, Legal Adviser [1] James Irving, Legal Adviser [3] Jane Fennessy, Legal Adviser [1]
Primary Industries, Department of	Stuart Atkins, Manager FOI and Privacy [17]	Chloe Munro, Secretary [1] Dale Seymour, Acting Secretary [3]
Primesafe	Brian Casey, CEO [1]	
Public Prosecution, Office of	Bruce Gardner, Manager Policy/Advising/Court of Appeal [8]	Kay Robertson, Solicitor [1]
Pyrenees Shire Council	John Roxburgh, Director Corporate and Community Services [1] Gregory Lofts, Payroll and Human Resource Management	
Racing Victoria	Tania Marino, Solicitor [1] Mina Freeman, Solicitor [1]	Simon Barrile, General Manager Risk Management and Legal Affairs [2]
Robinvale District Health Services	Graem Kelly, CEO/Director of Nursing	
Rochester and Elmore District Health Service	Robin Whyte, CEO Sandra Clancy, Administration Manager	
Royal Botanic Gardens Board	Dennis Renfrey, FOI Officer [1]	
Royal Children's Hospital	Judith Smith, FOI Officer [26]	Dr Colin Feekery, Medico-Legal Officer [3]
Royal Melbourne Institute of Technology	Fiona Matthews, Assistant University Solicitor [8] John Lambrick, University Solicitor [2]	David Knight, Secretary [1]
Royal Society for the Prevention of Cruelty to Animals (Victoria) (RSPCA)	Fiona Hunt, Animal Welfare Policy Officer/FOI Officer [1]	
Royal Victorian Eye and Ear Hospital, The	Dr Jacinta Mogg, FOI Officer (to April 2004) Dr Robert Grogan, FOI Officer (from April 2004)	
Royal Women's Hospital	Prof. Roger Pepperell, Gynaecologist and Medico-Legal Clinician	
Rural Ambulance Victoria	Doug Kimberley, CEO Phillip Hanson, Finance Manager Mathew Ford, Financial Accountant [4] Halina Szynda, Records Administrator	
Seymour District Memorial Hospital	Nora Ley, CEO Dr Rick Lowen, Visiting Director Medical	

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	Services	
Shepparton, City of Greater	Sharon Goldman, Director Clinical Services Robert Stevens, FOI Officer [8]	
	Cheryl Knight, Director Organisation Development	
South East Water	Ian Dockeary, Manager Corporate Services [1]	
South Gippsland Shire Council	Cam Abood, Records Coordinator [3]	Joseph Cullen, CEO
South West Healthcare	Jenny Phelan, Records Officer Dr Peter O'Brien, Principal Medical Officer/Director Medical Services Dr Chinnasamy, Principal Medical Officer/Director Clinical Services [3]	
South West Water Authority	Russell Worland, CEO	
Southern and Eastern Integrated Transport Authority (SEITA)	Christine Whelehan, Director Business Services [4]	Andrew Ham, Legal Services Officer [1]
Southern Grampians Shire Council	Michael Voce, FOI Officer (1 Jul 2003 - 24 Dec 2003) [1] Geoff Price, FOI Officer (1 Jan 2004 - 30 Jun 2004) [1]	Graham Mostyn, CEO [1]
Southern Health	Kim Dodd, FOI Unit [6] Else O'Halloran, FOI Unit [6] Assoc. Prof. Saji Damodoran, Director Mental Health Services [26] John Snowdon, Corporate Counsel [3]	John Snowdon, Corporate Counsel [3] Else O'Halloran, Manager Medical Records [1]
Spencer St Station Authority	David Jenkin, FOI Manager [1]	
St George's Health Service	Dr Michael Murray, Group Manager Aged Care Dr Brad Smith, Consultant Psychiatrist [1] Lucy Cordone, Corporate Counsel	
St Vincent's Hospital	Dr Nimalan Nadarajah, Cardiologist Dr Alison Dwyer, Fellow Medical Management [1] Prof. Brendan Murphy, Director Medical and Emergency Services Dr Cris Mileskin, Director Mental Health Clinical Services [2] Dr Desmond Roman, Psychiatrist [2] Dr Tim Alexander, Consultant Psychiatrist [1] Dr Prem Chopra, Psychiatrist [1] Dr Susan Ong, Senior Psychiatrist Dr Jeremy Couper, Consultant Psychiatrist	Dr Cris Mileskin, Director Mental Health Clinical Services [1]
State Electricity Commission of Victoria	John Cudmore, FOI Officer [10]	
State Library of Victoria	Tim O'Grady, Corporate Information Manager [3]	Anne-Marie Schwirtlich, CEO [2]
State Revenue Office	Krystin Rosel, Legal Officer [4] Joseph Prestinenzi, Legal Officer [5] Aspasia Georgiou, Executive Director Legal Services [2] Loann Sinclair, Legal Officer [3] Barbara Puttick, Legal Officer [2] Gary Pertile, Legal Officer [1] Celeste Brierty, Articled Clerk [3]	Jim Hall, Legal Officer [1] Azad Raheem, Legal Officer [1] Maria Bravo, Legal Officer [1]
Stawell Regional Health	Michael Delahunty, CEO	
Stonnington, City of	Fabienne Thewlis, FOI Officer/Manager HR and Corporate Services [12]	Hadley Sides, CEO [1]
Strathbogrie Shire Council	Alastair Pirie, Director Corporate and Community Services Kevin Hannagan, CEO	
Sunraysia Community Health Services	Craig Stanbridge, CEO	

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Sunraysia Rural Water Authority	Geoff Quinn, Manager Finance and Administration [1]	
Surf Coast Shire Council	Peter Bauerle, Manager Corporate Support [1]	
Sustainability and Environment, Department of	Deidre Egan, Manager Secretariat Services [18] Glen Knight, FOI Officer [9]	Prof. Lyndsay Neilson, Secretary [12]
Sustainable Energy Authority	Megan Wheatley, Head of Renewables [1] Rosemary Bissett, Head of Business Development/FOI Officer	
Swan Hill District Hospital	Rodney Prockter, Executive Officer - Corporate Services Dr Ernan Hession, Clinical Supervisor Kathy Wright, Executive Officer - Clinical Services	
Swan Hill Rural City Council	Anthony Duffin, Information Coordinator	
Swinburne University of Technology	Shane Arnold, Manager University Records and FOI [2]	Prof. Ian Young, Vice-Chancellor and President [1] Prof. Ian Wallace, Vice-Chancellor and President [1]
Tourism Victoria	Bernie Stewart, General Manager Executive Services [5]	
Transport Accident Commission	Richard Pang, FOI Officer [79] Tony Blok, FOI Officer [126] Samantha de Forest, FOI Officer [421]	Alan Woodroffe, FOI Internal Review Officer [10]
Treasury and Finance, Department of	Mel Humphreys-Grey, FOI Officer [8] Vivian Chung, FOI Officer [8]	Jillian Wyatt, FOI Internal Review Officer [1] John Peachey, FOI Internal Review Officer [1] Kerry Lee, FOI Internal Review Officer Bill Phillips, FOI Internal Review Officer [1] Elena Callipari, FOI Internal Review Officer [1]
V/Line Passenger Corporation	David Chapman-Kelly, Corporation Secretary [2]	
Veterinary Practitioners Registration Board of Victoria	Vicky Gurr, FOI Officer [4]	Dr Leigh Coghlan, President [1]
VicRoads	Franca Chick, FOI Officer [112] Susan Anderson, Manager Executive Services [1 ]	Mark Miller, Manager Legal Services [13] Tim Lunn, Solicitor Legislation [1 ]
Victoria Legal Aid	Ian Campbell, Operations Coordinator Sabina Hodzic-Oakley, Investigations and Compliance Officer [3] Tony Parsons, Managing Director [1]	Tony Parsons, Managing Director [1]
Victoria Police	Superintendent Alan MacLean [738] Superintendent Paul Murnane [185] Superintendent Ray Dowse [125] Acting Superintendent Mark Eadon [60] Acting Superintendent Stephen Leane [55] Acting Superintendent Mark Stella [60]	Mr Henry, Acting Assistant Commissioner Region 2 [2] Mr Driver, Acting Assistant Commissioner Region 3 [1] Mr Lay, Acting Assistant Commissioner Region 4 [2] Mr Clegg, Acting Assistant Commissioner Region 4 [2] Mr Cartwright, Acting Assistant Commissioner Region 4 [1] Mr Fontana, Acting Assistant Commissioner ESD [1] Mr Moloney, Acting Assistant Commissioner ESD [1] Mr Thompson, Acting Assistant Commissioner Crime [3] Mr Hastings, Acting Assistant Commissioner TOPS [3] Mr Sheridan, Acting Assistant Commissioner TOPS [1] Mr Overland, Assistant Commissioner Crime [5] Mr Evans, Assistant Commissioner

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		Education [7] Mr Perry, Assistant Commissioner ESD [3] Mr Hastings, Assistant Commissioner TOPS [4] Mr Thompson, Assistant Commissioner Region 1 [7] Mr Gassner, Assistant Commissioner Region 2 [7] Mr Jamieson, Assistant Commissioner Region 3 [6] Mr Walshe, Assistant Commissioner Region 4 [5] Mr Ashby, Assistant Commissioner Region 5 [6] Mr Tuck, Commander Commonwealth Games [5] Mr Dickinson, Commander Operations Coordinator [6] Mr Henry, Commander Counter Terrorism Coordination [5] Mr Crisp, Actg. Commander Counter Terrorism Coordination [1] Mr Fisk, Actg. Commander CMRD [3] Mr Roy, Director Human Resources Department [1]
Victoria University	Acting FOI Officer General Manager International Branch	
Victorian Casino and Gaming Authority	Peter Cohen, Acting Director Gaming and Betting/Acting Director Casino Surveillance [3]	
Victorian Communities, Department of	Liz Alexander, Manager FOI [24]	Ian Killey, Director Legal DPC [1] Ray Judd, Executive Director Community Building and Information [1] Prue Digby, Executive Director Local Government and Community Information [2] Louise Hill, Executive Director Corporate and Organisational Development [1] Michael White, CEO [1]
Victorian Curriculum and Assessment Authority	Vera Hemkes, FOI Officer [1]	
Victorian Institute of Teaching	Peter Gonzales, Group Manager Corporate Services [1]	
Victorian Managed Insurance Authority	Pam Garton, Manager Corporate Services	
Victorian Privacy Commissioner, Office of the	Paul Chadwick, Privacy Commissioner [3]	
Victorian Rail Track	Renato Tosello, Manager Corporate Affairs [1]	
Victorian WorkCover Authority	Eric Windholz, General Counsel [3] Martin Reynolds, Legal Counsel, FOI [1] Tracy Taylor, Senior FOI Officer [9] Janelle Mahoney, FOI Officer [77] Lina Defazio, FOI Officer [60] Emma Pengelly, Senior FOI Officer [5]	Eric Windholz, General Counsel [1] Martin Reynolds, Legal Counsel, FOI [2] Sai Rajan, Solicitor [21]
VicUrban (Previously Docklands Auth & Urban Regional Land Corp	Celia Gerreyn, FOI Officer [2]	
Wangaratta, Rural City of	Barry Martin, Executive Manager Business Services	
Warrnambool City Council	Wendy Clark, FOI Officer	
Wellington Shire Council	Alison Hurtig, Information Coordinator [1]	
Werribee Mercy Hospital	Dr Peter Longmore, Director Medical Services [2] Dr Paul Katz, Chief Psychiatrist [4]	Stephen Cornelissen, General Manager [1]
West Wimmera Health Service	Meredith Taylor, Health Information Manager [1]	

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Western District Health Service	Dr Bruce Warton, Director Medical Services	
Western Hospital and Sunshine Hospital	Assoc. Prof. John Balla, Chief Medical Officer Dr Peter Linton, FOI/Medico Legal Officer [2] Dr Dhushan Illesinghe, Director Clinical Services Psychiatry Assoc. Prof. Anne Hassett, Clinical Director Aged Persons Mental Health Programme David Wenban, Executive Director Corporate and Legal Services [2]	David Wenban, Executive Director Corporate and Legal Services [1]
Western Water	Julie Green, General Manager Commercial Services [1]	John Wilkinson, CEO [1]
Whitehorse, City of	Jill Delahoy, Administration Coordinator Civic Services [11]	Noelene Duff, CEO [4]
Whittlesea City Council	Rod Wilkinson, Director Corporate Services [2]	Graeme Brennan, CEO [1]
William Angliss Institute of TAFE	Dawne Brown, Administrative Services Coordinator Winfred Scott, Director Student Education and Training	
Williamstown Hospital, The	Dr James Breheny, Medical Manager (to 7 Nov 03) Dr Arlene Wake, Medical Director [1]	
Wimmera Health Care Group	Dr Alan Wolff, Director Medical Services	
Wodonga Regional Health Service	Wendy Sutcliffe, FOI Officer	
Wodonga, City of	Shelley McMenamin, FOI Officer	
Wyndham City Council	Joy Painter, FOI Officer [9] Steve Burgess, FOI Officer [2]	Ian Robins, CEO [1]
Yarra City Council	Tim Brown, Manager Governance[15]	
Yarra Ranges, Shire of	Tony Lord, FOI Officer [9]	Robert Hauser, CEO/Principal Officer [2]
Yarra Valley Water Limited	Peter Thatcher, Manager Corporate Services [4]	Terry Swingler, General Manager Finance and Company Secretary
Yarrawonga District Health Service	Cate Febey, Privacy Officer/FOI Officer	
Yea and District Memorial Hospital	Lorina Gray, Director of Nursing/Manager/FOI Officer Dr Brian Cole, DMS	
Yooralla Society of Victoria	Denis Quiqley, FOI Manager	

## APPENDIX F: FEES AND CHARGES

<i>AGENCY</i>	<i>FEES COLLECTED</i>	<i>FEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Accident Compensation Conciliation Service	\$20.00	\$0.00	\$0.00	\$0.00
Alpine Shire Council	\$140.00	\$0.00	\$25.60	\$0.00
Angliss Hospital	\$1,880.00	\$1,860.00	\$928.00	\$474.00
Ararat Rural City Council	\$40.00	\$0.00	\$0.00	\$0.00
Austin Health	\$7,480.00	\$3,300.00	\$14,285.00	\$7,942.25
Australian Grand Prix Corporation	\$20.00	\$0.00	\$0.00	\$0.00
Ballarat Community Health Centre	\$0.00	\$20.00	\$0.00	\$0.00
Ballarat Health Services	\$3,260.00	\$1,780.00	\$3,147.90	\$2,363.70
Ballarat, City of	\$380.00	\$0.00	\$0.00	\$0.00
Ballarat, University of	\$20.00	\$0.00	\$0.00	\$0.00
Banyule City Council	\$220.00	\$20.00	\$616.00	\$39.60
Banyule Community Health Service	\$0.00	\$60.00	\$0.00	\$0.00
Barwon Health, The Geelong Hospital	\$6,940.00	\$2,000.00	\$6,040.60	\$435.60
Barwon Region Water Authority	\$40.50	\$20.00	\$11.60	\$0.00
Bass Coast Regional Health	\$220.00	\$100.00	\$146.33	\$32.50
Bass Coast Shire Council	\$80.00	\$0.00	\$0.00	\$0.00
Baw Baw Shire Council	\$100.00	\$40.00	\$101.40	\$89.20
Bayside City Council	\$2,400.00	\$0.00	\$0.00	\$0.00
Bayside Health	\$22,100.00	\$4,220.00	\$71,982.40	\$4,409.40
Benalla and District Memorial Hospital	\$100.00	\$0.00	\$153.24	\$0.00
Benalla Rural City Council	\$20.00	\$20.00	\$0.00	\$0.00
Bendigo Community Health Services	\$0.00	\$160.00	\$0.00	\$0.00
Bendigo Health Care Group	\$3,300.00	\$40.00	\$4,499.60	\$18.00
Bendigo Regional Institute of TAFE	\$20.00	\$0.00	\$0.00	\$0.00
Bendigo, City of Greater	\$260.00	\$0.00	\$180.40	\$0.00
Boroondara, City of	\$1,000.00	\$20.00	\$54.40	\$45.00
Borough of Queenscliffe	\$0.00	\$20.00	\$0.00	\$0.00
Box Hill Hospital	\$3,760.00	\$1,880.00	\$2,373.20	\$207.00
Box Hill Institute of TAFE	\$60.00	\$0.00	\$0.00	\$0.00
Brimbank City Council	\$440.00	\$40.00	\$328.80	\$0.00
Building Commission	\$260.00	\$40.00	\$0.00	\$0.00
Calvary Health Care Bethlehem	\$80.00	\$40.00	\$25.00	\$14.00
Campaspe Shire Council	\$20.00	\$0.00	\$0.00	\$0.00

<i>AGENCY</i>	<i>FEES COLLECTED</i>	<i>FEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Cardinia Shire Council	\$320.00	\$0.00	\$0.00	\$0.00
Casey, City of	\$560.00	\$0.00	\$968.40	\$0.00
Central Gippsland Health Service	\$660.00	\$320.00	\$871.05	\$0.00
Central Goldfields Shire Council	\$40.00	\$0.00	\$0.00	\$0.00
Central Highlands Regional Water Authority	\$0.00	\$40.00	\$0.00	\$0.00
Chief Electrical Inspector, Office of the	\$740.00	\$60.00	\$0.00	\$0.00
City West Water Limited	\$322.00	\$0.00	\$168.80	\$31.00
Colac Area Health	\$320.00	\$180.00	\$48.20	\$3.20
Colac Otway Shire	\$360.00	\$0.00	\$80.00	\$0.00
Coliban Region Water Authority	\$40.00	\$0.00	\$27.00	\$0.00
Corangamite Shire	\$60.00	\$40.00	\$173.00	\$42.40
Country Fire Authority	\$340.00	\$0.00	\$397.80	\$0.00
Dandenong, City of Greater	\$260.00	\$80.00	\$0.00	\$0.00
Darebin Community Health Centre	\$0.00	\$40.00	\$0.00	\$0.00
Darebin, City of	\$540.00	\$20.00	\$523.00	\$10.00
Deakin University	\$100.00	\$20.00	\$44.20	\$11.60
Dental Health Services Victoria	\$60.00	\$2,420.00	\$0.00	\$697.50
Dental Practice Board of Victoria	\$40.00	\$20.00	\$0.00	\$25.40
Djerriwarrh Health Services	\$60.00	\$660.00	\$116.00	\$0.00
Doutta Galla Community Health Services	\$53.98	\$126.02	\$128.90	\$321.80
East Gippsland Catchment Management Authority	\$0.00	\$0.00	\$20.00	\$0.00
East Gippsland Regional Water Authority	\$20.00	\$0.00	\$0.00	\$0.00
East Gippsland Shire Council	\$300.00	\$0.00	\$240.00	\$0.00
East Grampians Health Service	\$200.00	\$920.00	\$411.00	\$0.00
East Wimmera Health Service	\$200.00	\$20.00	\$48.26	\$0.00
Eastern Access Community Health	\$20.00	\$40.00	\$0.00	\$0.00
Echuca Regional Health	\$980.00	\$360.00	\$746.00	\$65.50
Education and Training, Department of	\$4,080.00	\$1,000.00	\$2,839.00	\$176.00
Emergency Communications Victoria	\$20.00	\$0.00	\$0.00	\$0.00
Emergency Services Superannuation Scheme	\$20.00	\$420.00	\$0.00	\$117.00
Environment Protection Authority	\$3,320.00	\$20.00	\$1,593.50	\$0.00
Equal Opportunity Commission of Victoria	\$120.00	\$140.00	\$0.00	\$0.00
Essential Services Commission	\$40.00	\$0.00	\$50.00	\$0.00
Film Victoria	\$0.00	\$0.00	\$0.00	\$0.00



<b>AGENCY</b>	<b>FEEES COLLECTED</b>	<b>FEEES WAIVED</b>	<b>CHARGES COLLECTED</b>	<b>CHARGES WAIVED</b>
Frankston City Council	\$180.00	\$0.00	\$116.60	\$0.00
Gas Safety, Office of	\$460.00	\$40.00	\$70.00	\$20.00
Geelong, City of Greater	\$560.00	\$40.00	\$0.00	\$0.00
Gippsland and Southern Rural Water Authority (t/a Southern Rural Water)	\$100.00	\$0.00	\$38.00	\$12.60
Gippsland Southern Health Service	\$420.00	\$560.00	\$143.40	\$10.40
Glen Eira City Council	\$640.00	\$60.00	\$394.00	\$126.95
Glenelg Shire Council	\$80.00	\$0.00	\$123.60	\$0.00
Golden Plains Shire Council	\$20.00	\$0.00	\$0.00	\$0.00
Goulburn Ovens Institute of TAFE	\$20.00	\$0.00	\$0.00	\$0.00
Goulburn Valley Health	\$1,560.00	\$2,020.00	\$550.40	\$0.00
Goulburn Valley Water	\$20.00	\$0.00	\$0.00	\$0.00
Goulburn-Murray Water	\$80.00	\$0.00	\$268.00	\$0.00
Government Superannuation Office	\$900.00	\$100.00	\$0.00	\$0.00
Grampians Community Health Centre	\$0.00	\$20.00	\$0.00	\$0.00
Healseville and District Hospital	\$40.00	\$180.00	\$10.00	\$80.00
Health Services Commissioner	\$140.00	\$40.00	\$0.00	\$0.00
Hepburn Health Service	\$60.00	\$20.00	\$263.60	\$0.00
Hepburn Shire Council	\$200.00	\$0.00	\$75.00	\$0.00
Hesse Rural Health Service	\$40.00	\$20.00	\$0.00	\$0.00
Hobsons Bay City Council	\$460.00	\$60.00	\$356.80	\$19.00
Holmesglen Institute of TAFE	\$60.00	\$0.00	\$100.00	\$0.00
Horsham Rural City Council	\$80.00	\$0.00	\$15.70	\$0.00
Human Services, Department of	\$6,240.00	\$14,780.00	\$418.60	\$21,718.80
Hume City Council	\$320.00	\$20.00	\$657.00	\$761.00
Indigo Shire Council	\$20.00	\$0.00	\$0.00	\$0.00
Infrastructure, Department of	\$6,740.00	\$60.00	\$1,587.00	\$5,978.00
Ingelwood and District Health Services	\$60.00	\$0.00	\$148.60	\$0.00
Inner South Community Health Service	\$0.00	\$120.00	\$0.00	\$0.00
Innovation, Industry and Regional Victoria, Department of	\$1,540.00	\$0.00	\$10.00	\$0.00
ISIS Primary Care	\$40.00	\$220.00	\$48.18	\$0.00
Justice, Department of	\$2,660.00	\$2,740.00	\$423.10	\$525.10
Kerang District Health	\$100.00	\$0.00	\$52.70	\$0.00
Kingston, City of	\$580.00	\$20.00	\$399.00	\$0.00
Knox City Council	\$600.00	\$40.00	\$25.00	\$0.00

<i>AGENCY</i>	<i>FEES COLLECTED</i>	<i>FEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Kyabram and District Health Services	\$100.00	\$120.00	\$309.95	\$340.00
Kyneton District Health Service	\$100.00	\$20.00	\$158.60	\$32.40
La Trobe University	\$60.00	\$120.00	\$0.00	\$0.00
Latrobe City Council	\$240.00	\$0.00	\$10.00	\$0.00
Latrobe Community Health Service	\$80.00	\$80.00	\$0.00	\$0.00
Latrobe Regional Hospital	\$2,900.00	\$420.00	\$2,691.00	\$370.00
Legal Ombudsman	\$20.00	\$60.00	\$0.00	\$0.00
Lorne Community Hospital	\$100.00	\$20.00	\$56.42	\$0.00
Lower Murray Region Water Authority	\$20.00	\$0.00	\$0.00	\$0.00
Macedon Ranges Shire Council	\$140.00	\$0.00	\$0.00	\$0.00
Mallee Track Health and Community Service	\$60.00	\$0.00	\$0.00	\$0.00
Manningham City Council	\$440.00	\$180.00	\$98.50	\$6.40
Mansfield District Hospital	\$270.00	\$170.00	\$0.00	\$0.00
Maribyrnong City Council	\$540.00	\$60.00	\$45.00	\$0.00
Marine Safety Victoria	\$80.00	\$0.00	\$93.00	\$0.00
Maroondah City Council	\$220.00	\$40.00	\$236.40	\$0.00
Maroondah Hospital	\$3,500.00	\$1,420.00	\$2,904.60	\$0.00
Maryborough District Health Service	\$260.00	\$160.00	\$0.00	\$0.00
Medical Practitioners Board of Victoria	\$340.00	\$40.00	\$77.80	\$40.00
Melbourne and Olympic Parks Trust	\$20.00	\$0.00	\$0.00	\$0.00
Melbourne Convention and Exhibition Trust (MCET)	\$60.00	\$0.00	\$0.00	\$0.00
Melbourne Health	\$14,740.00	\$140.00	\$10,931.00	\$138.80
Melbourne Markets Authority	\$0.00	\$20.00	\$0.00	\$0.00
Melbourne Water	\$260.00	\$80.00	\$0.00	\$0.00
Melbourne, City of	\$980.00	\$20.00	\$0.00	\$0.00
Melbourne, University of	\$160.00	\$120.00	\$674.40	\$0.00
Melton Shire Council	\$200.00	\$140.00	\$276.80	\$92.20
Mercy Hospital for Women	\$1,420.00	\$1,020.00	\$1,380.00	\$104.00
Merit Protection Boards	\$40.00	\$0.00	\$0.00	\$0.00
Metropolitan Ambulance Service	\$13,960.00	\$3,840.00	\$0.00	\$0.00
Metropolitan Fire and Emergency Services Board	\$7,800.00	\$1,520.00	\$210.00	\$39.00
Mildura Base Hospital	\$2,220.00	\$100.00	\$1,960.24	\$0.00
Mildura Rural City Council	\$220.00	\$0.00	\$673.00	\$5.40
Mitchell Shire Council	\$180.00	\$0.00	\$115.20	\$0.00

<i>AGENCY</i>	<i>FEES COLLECTED</i>	<i>FEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Moira Shire Council	\$20.00	\$0.00	\$0.00	\$0.00
Monash University	\$240.00	\$40.00	\$368.80	\$127.60
Monash, City of	\$260.00	\$20.00	\$135.00	\$0.00
Moonee Valley City Council	\$540.00	\$100.00	\$224.00	\$0.00
Moorabool Shire Council	\$160.00	\$0.00	\$0.00	\$0.00
Moreland City Council	\$570.00	\$40.00	\$650.80	\$3.00
Moreland Community Health Service	\$0.00	\$220.00	\$0.00	\$0.00
Mornington Peninsula Shire	\$780.00	\$0.00	\$225.00	\$0.00
Mount Alexander Hospital	\$80.00	\$0.00	\$39.10	\$0.80
Mount Alexander Shire Council	\$40.00	\$60.00	\$0.00	\$60.00
Mount Buller Resort Management Board	\$0.00	\$20.00	\$0.00	\$0.00
Moyne Shire Council	\$40.00	\$0.00	\$0.00	\$0.00
Murrindindi Shire Council	\$100.00	\$0.00	\$435.20	\$0.00
Museum Victoria	\$60.00	\$0.00	\$0.00	\$0.00
National Gallery of Victoria	\$80.00	\$0.00	\$22.00	\$0.00
Nillumbik Shire Council	\$500.00	\$20.00	\$0.00	\$0.00
North Yarra Community Health	\$0.00	\$180.00	\$0.00	\$0.00
Northeast Health Wangaratta	\$5,800.00	\$1,120.00	\$5,449.00	\$300.00
Northern Grampians Shire Council	\$20.00	\$0.00	\$0.00	\$0.00
Northern Hospital, The	\$5,420.00	\$1,940.00	\$7,612.80	\$0.00
Northern Melbourne Institute of TAFE	\$20.00	\$0.00	\$10.00	\$0.00
Nurses Board of Victoria	\$320.00	\$60.00	\$27.20	\$625.40
Orbost Regional Health	\$160.00	\$80.00	\$30.00	\$0.00
Otway Health and Community Services	\$20.00	\$0.00	\$0.00	\$0.00
Parks Victoria	\$340.00	\$20.00	\$102.20	\$0.00
Peninsula Health	\$5,060.00	\$2,140.00	\$4,530.00	\$2,256.00
Peter MacCallum Cancer Institute	\$714.00	\$186.00	\$92.20	\$0.00
Pharmacy Board of Victoria	\$40.00	\$0.00	\$0.00	\$0.00
Plenty Valley Community Health Services	\$0.00	\$760.00	\$0.00	\$0.00
Plumbing Industry Commission	\$300.00	\$0.00	\$0.00	\$0.00
Port Phillip Council	\$420.00	\$20.00	\$80.00	\$0.00
Portland District Health	\$740.00	\$360.00	\$1,178.92	\$0.00
Premier and Cabinet, Department of	\$2,140.00	\$0.00	\$1,842.70	\$0.00
Primary Industries, Department of	\$920.00	\$80.00	\$387.00	\$85.00

<b>AGENCY</b>	<b>FEES COLLECTED</b>	<b>FEES WAIVED</b>	<b>CHARGES COLLECTED</b>	<b>CHARGES WAIVED</b>
Primesafe	\$0.00	\$0.00	\$0.00	\$0.00
Public Prosecution, Office of	\$360.00	\$60.00	\$902.90	\$956.00
Pyrenees Shire Council	\$20.00	\$20.00	\$0.00	\$0.00
Racing Victoria	\$60.50	\$20.00	\$40.00	\$0.00
Robinvale District Health Services	\$40.00	\$80.00	\$0.00	\$0.00
Rochester and Elmore District Health Service	\$40.00	\$0.00	\$25.00	\$0.00
Royal Botanic Gardens Board	\$20.00	\$0.00	\$400.00	\$0.00
Royal Children's Hospital	\$8,280.00	\$7,300.00	\$14,282.90	\$402.60
Royal Melbourne Institute of Technology	\$160.00	\$80.00	\$117.80	\$0.00
Royal Society for the Prevention of Cruelty to Animals (Victoria) (RSPCA)	\$0.00	\$20.00	\$0.00	\$0.00
Royal Victorian Eye and Ear Hospital, The	\$880.00	\$140.00	\$1,319.60	\$187.70
Royal Women's Hospital	\$3,120.00	\$5,740.00	\$932.24	\$2,482.80
Rural Ambulance Victoria	\$4,760.00	\$560.00	\$4,080.00	\$280.00
Seymour District Memorial Hospital	\$280.00	\$20.00	\$198.10	\$5.70
Shepparton, City of Greater	\$280.00	\$20.00	\$64.46	\$0.00
South East Water	\$180.00	\$0.00	\$70.40	\$0.00
South Gippsland Shire Council	\$220.00	\$0.00	\$395.00	\$0.00
South West Healthcare	\$1,560.00	\$1,480.00	\$607.40	\$1,317.40
South West Water Authority	\$0.00	\$20.00	\$0.00	\$0.00
Southern and Eastern Integrated Transport Authority (SEITA)	\$60.00	\$0.00	\$64.80	\$0.00
Southern Grampians Shire Council	\$100.00	\$0.00	\$0.00	\$0.00
Southern Health	\$14,281.00	\$7,119.00	\$15,308.90	\$8,069.60
Spencer St Station Authority	\$60.00	\$0.00	\$0.00	\$23.00
St George's Health Service	\$220.00	\$160.00	\$114.60	\$25.40
St Vincent's Hospital	\$5,840.00	\$4,680.00	\$4,555.60	\$622.20
State Electricity Commission of Victoria	\$720.00	\$100.00	\$1,112.50	\$0.00
State Library of Victoria	\$80.00	\$0.00	\$34.80	\$9.00
State Revenue Office	\$540.00	\$0.00	\$10.40	\$5.20
Stawell Regional Health	\$200.00	\$0.00	\$40.95	\$0.00
Stonnington, City of	\$520.00	\$0.00	\$1,965.00	\$48.00
Strathbogie Shire Council	\$80.00	\$0.00	\$0.00	\$0.00
Sunraysia Community Health Services	\$20.00	\$20.00	\$0.00	\$0.00
Sunraysia Rural Water Authority	\$0.00	\$20.00	\$0.00	\$0.00
Surf Coast Shire Council	\$80.00	\$0.00	\$0.00	\$0.00

<i>AGENCY</i>	<i>FEES COLLECTED</i>	<i>FEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Sustainability and Environment, Department of	\$2,340.00	\$140.00	\$1,190.60	\$754.00
Sustainable Energy Authority	\$80.00	\$20.00	\$812.40	\$0.00
Swan Hill District Hospital	\$940.00	\$220.00	\$258.00	\$30.00
Swan Hill Rural City Council	\$60.00	\$0.00	\$39.10	\$10.60
Swinburne University of Technology	\$20.00	\$20.00	\$0.00	\$0.00
Tourism Victoria	\$160.00	\$0.00	\$150.00	\$0.00
Transport Accident Commission	\$14,860.00	\$640.00	\$4,996.60	\$18,026.65
Treasury and Finance, Department of	\$2,180.00	\$0.00	\$1,279.20	\$0.00
V/Line Passenger Corporation	\$60.00	\$40.00	\$0.00	\$0.00
Veterinary Practitioners Registration Board of Victoria	\$80.00	\$0.00	\$49.00	\$0.00
VicRoads	\$3,200.00	\$760.00	\$5,728.20	\$396.55
Victoria Legal Aid	\$40.00	\$140.00	\$0.00	\$0.00
Victoria Police	\$38,080.00	\$5,880.00	\$12,710.00	\$6,761.00
Victoria University	\$60.00	\$20.00	\$0.00	\$0.00
Victorian Arts Centre Trust	\$20.00	\$0.00	\$0.00	\$0.00
Victorian Casino and Gaming Authority	\$40.00	\$0.00	\$0.00	\$0.00
Victorian Communities, Department of	\$1,280.00	\$60.00	\$0.00	\$0.00
Victorian Curriculum and Assessment Authority	\$20.00	\$0.00	\$0.00	\$0.00
Victorian Government Purchasing Board	\$20.00	\$0.00	\$0.00	\$0.00
Victorian Institute of Teaching	\$40.00	\$0.00	\$0.00	\$0.00
Victorian Managed Insurance Authority	\$20.00	\$0.00	\$0.00	\$0.00
Victorian Privacy Commissioner, Office of the	\$0.00	\$60.00	\$0.00	\$0.00
Victorian Rail Track	\$20.00	\$20.00	\$0.00	\$0.00
Victorian WorkCover Authority	\$18,200.00	\$4,100.00	\$4,434.46	\$3,260.40
VicUrban	\$80.00	\$0.00	\$0.00	\$0.00
Wangaratta, Rural City of	\$20.00	\$0.00	\$25.20	\$0.00
Warrnambool City Council	\$120.00	\$20.00	\$0.00	\$0.00
Wellington Shire Council	\$280.00	\$0.00	\$418.70	\$0.00
Werribee Mercy Hospital	\$1,520.00	\$780.00	\$701.60	\$1,274.40
West Wimmera Health Service	\$140.00	\$0.00	\$27.20	\$0.00
Western District Health Service	\$780.00	\$0.00	\$1,066.00	\$0.00
Western Hospital and Sunshine Hospital	\$9,120.00	\$2,920.00	\$11,975.00	\$0.00
Western Water	\$20.00	\$0.00	\$0.00	\$0.00
Whitehorse, City of	\$600.00	\$40.00	\$711.20	\$176.00

<i>AGENCY</i>	<i>FEES COLLECTED</i>	<i>FEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Whittlesea City Council	\$220.00	\$0.00	\$506.60	\$25.40
William Angliss Institute of TAFE	\$20.00	\$0.00	\$0.00	\$0.00
Williamstown Hospital, The	\$700.00	\$200.00	\$271.00	\$229.00
Wimmera Health Care Group	\$620.00	\$620.00	\$445.40	\$260.00
Wodonga Regional Health Service	\$980.00	\$520.00	\$389.60	\$5.00
Wodonga, City of	\$120.00	\$0.00	\$0.00	\$0.00
Wyndham City Council	\$620.00	\$20.00	\$527.80	\$30.00
Yarra City Council	\$1,160.00	\$40.00	\$71.80	\$0.00
Yarra Ranges, Shire of	\$420.00	\$20.00	\$317.00	\$229.00
Yarra Valley Water Limited	\$480.00	\$0.00	\$392.00	\$37.00
Yarrawonga District Health Service	\$153.05	\$20.00	\$154.45	\$0.00
Yea and District Memorial Hospital	\$40.00	\$20.00	\$0.00	\$0.00
Yooralla Society Of Victoria	\$0.00	\$20.00	\$0.00	\$0.00
<b>TOTALS</b>	<b>\$314,605.03</b>	<b>\$106,181.02</b>	<b>\$263,323.15</b>	<b>\$97,389.10</b>