

Freedom of Information

*Annual Report by
the Attorney General
of Victoria*



2003



FOREWORD

I have much pleasure in submitting to both Houses of Parliament, the 2003 Freedom of Information Annual Report.

This report reflects the operation of freedom of information in Victoria for the 2002/2003 financial year and has been prepared in accordance with sections 64 and 65AA of the *Freedom of Information Act* 1982.

ROB HULLS MP
Attorney-General

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PART 1: FREEDOM OF INFORMATION OVERVIEW

The number of Freedom of Information (FOI) requests received increased again in 2002/2003 and for the first time broke the 20,000 mark. The fact that more people than ever before are making use of the *Freedom of Information Act 1982* (FOI Act) to access documents is evidence that the Bracks Government's commitment to openness and accountability is working.

Over the past three years requests reported by agencies across Victoria have increased by more than 40 per cent. Agencies have also indicated that increased amounts of routine information and documentation are being made available outside the FOI process.

Consistent with the Government's commitment to making FOI more accessible and encouraging openness and accountability among agencies, the whole-of-government FOI website (www.foi.vic.gov.au) was launched in July 2002 and has subsequently been enhanced to allow FOI requests to be lodged and paid for electronically to the ten departments and Victoria Police. This is an Australian first.

Never before have members of the Australian public been able to request access to documents under FOI and pay the fee (or request a fee waiver) in the one electronic transaction. FOI Online is the fulfilment of our election commitment and we will be looking at ways to expand the number of agencies who can be involved in these electronic transactions.

This reporting year I also issued 'Improved Accountability Guidelines for FOI'. These guidelines better explain the roles and responsibilities of key players in the FOI process and enhance the FOI accountability framework within departments and other agencies.

Again this year, the personal affairs exemption (section 33(1)) is by far the most frequently used individual exemption. This exemption allows the consideration of the protection of an individual's personal affairs when making decisions on access to documents.

As the 21st anniversary of the introduction of the FOI Act in Victoria draws near, it is pleasing to note that FOI is alive and well with more Victorians than ever before making use of it. I look forward to further developing the FOI process to increase the opportunity for access to documents by Victorians.

ROB HULLS MP
Attorney-General

PART 2: USE OF FREEDOM OF INFORMATION

The statistical information contained in this report was collated from data provided to the Department of Justice from 328 State Government bodies subject to the *Freedom of Information Act 1982* (FOI Act). The statistical data was requested by the Department and provided on a uniform basis by agencies, in accordance with the requirements of sections 64 and 65AA of the Act.

1. Number of Requests, Internal Reviews and Victorian Civil and Administration Tribunal Appeals

Table 1 provides a summary of the total number of FOI requests, corresponding internal reviews and Victorian Civil and Administrative Tribunal (VCAT) appeals, for each period since 1984/1985.

The number of requests reported in 2002/2003 showed an increase of 2% above the figure for the previous year to 20,063.

In 2002/2003 applicants in 2% of requests sought an internal review. Original decisions on access were confirmed in 72% of internal reviews.

The number of VCAT appeals lodged decreased by 6% in 2002/2003 when compared to the figure for the previous year.

Of the 20,063 requests reported by agencies, less than 1% (.6%) were appealed to VCAT. Decisions made by the Tribunal resulted in agency decisions being fully confirmed in 80% of cases. VCAT partially upheld agency decisions in 15% of appeals decided, while in 5% of the appeals decided in 2002/2003, VCAT granted full access to documents. Of the 115 appeals lodged with the Tribunal, 37% of applications were undecided as at 1 July 2003 and 24% of applications were withdrawn.

TABLE 1: NUMBER OF REQUESTS, REVIEWS AND APPEALS

<i>YEAR</i>	<i>FOI REQUESTS</i>	<i>INTERNAL REVIEWS</i>	<i>VCAT APPEALS</i>
2002/2003	20,063	368	115
2001/2002	19,652	447	122
2000/2001	17,224	393	108
1999/2000	14,260	258	143
1998/1999	13,082	270	159
1997/1998	12,195	319	304
1996/1997	12,211	288	189
1995/1996	10,834	291	154
1994/1995	10,447	293	156
1993/1994	10,151	312	171
1992/1993	11,364	372	220
1991/1992	14,357	416	193
1990/1991	14,690	372	168
1989/1990	10,460	437	177
1988/1989	10,700	402	141
1987/1988	9,662	443	161
1986/1987	9,401	324	151
1985/1986	9,031	274	126
1984/1985	4,702	224	112

2. Access Decisions on Requests

The level of full access to documents as a proportion of all access decisions decreased slightly to 75% in 2002/2003 (compared to 77% in 2001/2002), while partial access increased slightly from 21% last year to 23% this year (see Table 2 and Chart 1). This means applicants gained access to documents in 98% of requests where access decisions were made. This is the same level of access as in 2001/2002. Access was refused outright in just 2% of these requests.

In 2002/2003, the number of personal requests decreased by 1% when compared with the previous year (down from 8,885 to 8,768). The number of non-personal requests increased by 5% compared with 2001/2002 (up from 10,767 to 11,295).

Charts 1 to 3 illustrate the outcomes of requests, reviews and appeals in 2002/2003.

TABLE 2: ACCESS DECISIONS ON REQUESTS

<i>DECISION</i>	<i>2002/2003</i>	<i>% OF TOTAL REQUESTS</i>	<i>2001/2002</i>	<i>% OF TOTAL REQUESTS</i>
Full Access	12,767	75%	13,285	77%
Part Access	4,020	23%	3,679	21%
Access Denied	385	2%	368	2%

Note: This table reflects access decisions made in 2002/2003. It does not include situations where a request was received and one of the following applied: the applicant did not proceed with the request; the request was made in 2002/2003 but had not been decided at the end of the reporting period; the agency did not hold the documents sought; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

CHART 1: ACCESS DECISIONS ON REQUESTS (2002/2003)

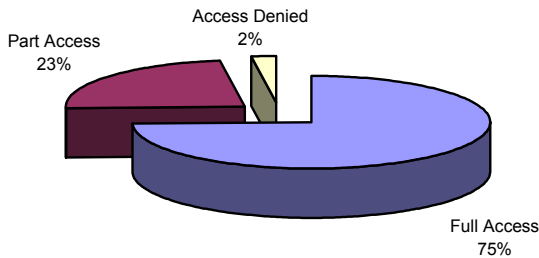
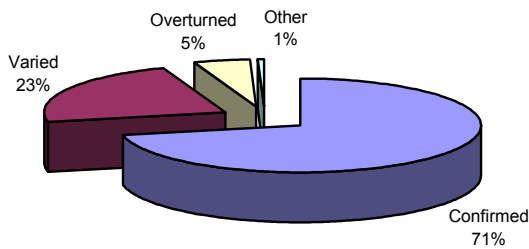
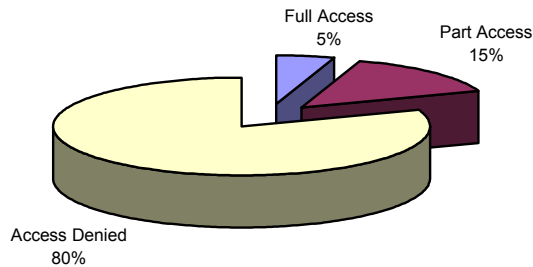


CHART 2: RESULTS OF INTERNAL REVIEW DECISIONS (2002/2003)



Note: 'Other' covers situations where the request for review was withdrawn; a decision on the request for review was pending at the end of the reporting period; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

CHART 3: DECISIONS HANDED DOWN BY VCAT (2002/2003)



Note: 'Access Denied' covers situations where VCAT affirmed an agency's decision; a case was struck out; or the matter was dismissed.

3. Most Frequently Cited Exemptions

The five most frequently cited exemptions in 2003, in order of most used to least used were:

- **Section 33(1):** the protection of an individual's personal affairs;
- **Section 30(1):** documents containing opinions, advice or recommendations of officials or Ministers where it would not be in the public interest for those documents to be released;
- **Section 35:** information provided in confidence to government bodies;
- **Section 31:** law enforcement documents; and
- **Section 38:** where another enactment (other than the FOI Act) categorises particular documents as confidential.

CHART 4: TRENDS OF MOST CITED EXEMPTIONS

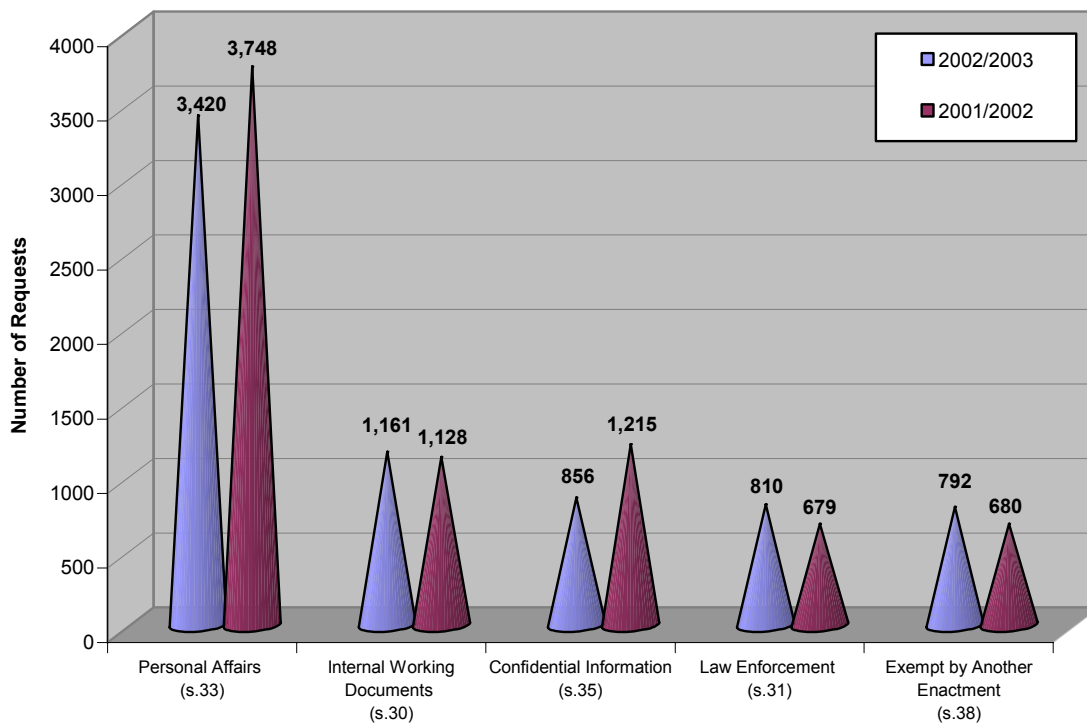


TABLE 3: EXEMPTIONS CITED

<i>SECTION OF FOI ACT</i>	<i>ORIGINAL DECISIONS</i>	<i>INTERNAL REVIEWS</i>	<i>VCAT APPEALS</i>
6: Court Documents (Not subject to FOI)	11	--	--
14: Documents Available to the Public for a Fee (Not subject to FOI)	375	8	--
24A: Repeated Requests	2	--	--
25A: Voluminous Requests	91	10	5
27(2): Neither Confirm nor Deny Existence of Documents	17	10	9
28: Cabinet Documents	75	31	--
29: Intergovernmental Relations	87	6	--
30: Internal Working Documents	1,161	133	20
31: Law Enforcement	810	60	11
32: Legal Professional Privilege	572	54	8
33: Personal Affairs	3,420	208	35
34: Commercial Confidentiality	175	34	5
35: Information Gained in Confidence	856	106	11
36: Contrary to Public Interest	8	2	--
38: Exempted by Another Enactment	792	46	3
38A: Council Documents	17	4	2
67: Documents Created Prior to 1978 (or 1988 for Councils)	2	1	--

4. Fees and Charges for Requests

The statistics provided suggest that fees are being waived or reduced in approximately 27% of cases. This is based on the total number of requests (20,063) multiplied by \$20. If the fee were charged in each case, revenue received from fees would have been \$401,260. However, fee revenue was \$292,095.

It is difficult to determine exactly how much was waived in charges. Often where charges are to be waived agencies do not calculate the actual charges that would have been made. If the total charges revenue of \$221,960.25 were divided across the 20,063 requests, each applicant would have paid \$11.06 in access charges.

5. 'Top 30' Agencies

Of the 328 agencies that provided information incorporated into this report, agencies in the 'Top 30' handled 81% of requests. Forty-six percent of requests received by the 'Top 30' agencies concerned personal documents. Table 4 identifies the relevant 30 agencies.

TABLE 4: AGENCIES RECEIVING THE MOST REQUESTS

	AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	TOTAL REQUESTS
1	Victoria Police	1,014	650	1,664
2	Southern Health	655	769	1,424
3	Alfred Hospital, The	273	859	1,132
4	Human Services, Department of	484	616	1,100
5	Metropolitan Ambulance Service	174	878	1,052
6	Transport Accident Commission (TAC)	887	11	898
7	Victorian WorkCover Authority	497	291	788
8	Royal Children's Hospital	192	476	668
9	Western Hospital and Sunshine Hospital	244	414	658
10	Melbourne Health (inc. Royal Melb Hospital)	51	553	604
11	St Vincent's Hospital	187	364	551
12	Austin Health	492	2	494
13	Metropolitan Fire and Emergency Services Board	8	470	478
14	Barwon Health	420	5	425
15	Rural Ambulance Victoria	9	366	375
16	Royal Women's Hospital	328	34	362
17	Northern Hospital, The	83	252	335
18	Peninsula Health	71	259	330
19	Education and Training, Department of	142	179	321
20	Northeast Health Wangaratta	136	185	321
21	Infrastructure, Department of	29	291	320
22	Box Hill Hospital	133	160	293
23	Ballarat Health Services	136	148	284
24	Latrobe Regional Hospital	279	2	281
25	Justice, Department of	171	78	249
26	Goulburn Valley Health	105	123	228
27	Maroondah Hospital	75	137	212
28	VicRoads	65	107	172
29	Bendigo Health Care Group	29	123	152
30	South West Healthcare	68	80	148
	TOTAL	7,437	8,882	16,319

PART 3: DETAILED STATISTICS FOR EACH AGENCY

6. Requests Received by Agencies

Agencies often receive applications which do not proceed for a number of reasons. This can be for reasons such as: the applicant not paying the fee or the request for information not being relevant to the agency. There are also instances where the applicant is provided with the information without needing to proceed with the formal FOI process. While many of these requests can require a commitment of time and resources by the FOI officer, they are technically not requests under the Act.

The Attorney-General's February 2000 *FOI Guidelines to assist in the administration of the FOI Act* require agencies to look to providing information outside the FOI process. The existence of the FOI Act should not mean that the formal process provided under it is the only means of obtaining access to documents or information of an agency.

Appendix A provides details of the number and type of requests received by agencies and the outcome of those requests.

7. Requests for Internal Review

After the initial access decision, if an agency decides not to grant access to a document, the applicant has a right to appeal that decision. The first stage of appeal is an 'internal review'. This requires a written request to the principal officer of the agency asking that a fresh decision on the request be made.

Appendix B shows those agencies that received requests for internal review of a decision and provides an indication of the outcome of those reviews. The outcomes relate to the original decision made by the FOI officer in terms of whether it was confirmed, varied or overturned. Where a decision of the FOI officer is varied under review, the fresh decision may be a minor variation on the original decision; or may involve the disclosure of a significant amount of additional information. Reporting by agencies does not differentiate between these two potential outcomes.

Where an original decision is shown as being overturned, this means the applicant was granted full access to the documents in question.

Only those agencies that received requests for internal review are listed in *Appendix B*.

8. Appeals to the Victorian Civil and Administrative Tribunal

If an applicant is not satisfied with the outcome of an internal review, he or she may then appeal to the Victorian Civil and Administrative Tribunal (VCAT).

Appendix C identifies the agencies where decisions resulted in appeals decided by the VCAT in 2002/2003. The data in this table is based on the number and type of decisions handed down by the Tribunal in 2002/2003, whether or not those decisions were as a

result of appeals lodged in that year or previous years. This was necessary given the time that can often pass between an appeal being lodged, the mediation and other processes that can occur prior to a formal hearing, and a final decision being handed down by the Tribunal.

The VCAT process includes conciliation between parties whereby the applicant and respondent are called before the Tribunal for a preliminary conference to try to resolve documents in dispute before the case proceeds to a hearing. Appeals are often withdrawn as a result of this process.

9. Exemptions Cited

Where an agency refuses to allow an applicant access to documents, the agency is required by the FOI Act to give reasons for its refusal. In refusing access, an agency is limited to the situations provided for in the Act (exemptions). *Appendix D* lists all the exemptions cited to applicants by agencies when refusing access.

10. Decision Makers

The *Freedom of Information Act* operates at the agency level. It is an official of that agency who makes the initial decision and a different official (or the principal officer) who reviews a decision if requested by the applicant.

Appendix E names each official, specifying their title, where that official made a decision to refuse access to some or all of the documents requested.

11. Fees and Charges

The Act requires a request for access to documents to be accompanied by an application fee of \$20. Any other monies payable in respect of a request after the application fee has been paid are referred to in the Act as "charges". This explains the differentiation between the fees and charges in *Appendix F*. All charges occur after the initial step of paying the application fee and apply to the cost of supplying copies of documents, providing access in other forms, supervising access to documents, and searching for documents.

The Act also provides that fees can be waived or reduced where payment would cause hardship. Similarly, charges can be waived where the applicant is impecunious and the request is for personal documents, as well as in a few other situations. The decision on whether or not to waive a fee or charge rests with the agency.

12. Retrospective Access

Agencies were asked to comment on the practicability of extending the period of retrospective access, i.e. all agencies, other than councils, are not required to process requests for non-personal documents created prior to 1978 and councils, not prior to 1989. Requests for personal documents are not subject to a time limitation, and therefore depend only on whether documents are still held. Agencies have generally indicated that due to the infrequency of these requests, the resources required and document retention policies, it is not practical to extend the period of retrospective access.

PART 4: HOW TO USE FREEDOM OF INFORMATION

13. What is Freedom of Information

Since 1982 Victoria has had an Act of Parliament called the *Freedom of Information Act*. It gives people a right to obtain information held by Ministers, state government departments, local councils, most semi-government agencies and statutory authorities, public hospitals and community health centres, universities, TAFE colleges and schools. Where a service has been outsourced by a government body, access to documents relating to the service would generally still be possible where the service is provided under contract or the agency is the contract manager, unless some specific provision otherwise applies.

14. More information

The Victorian government Freedom of Information Online website (www.foi.vic.gov.au) provides assistance and general information to assist access to government documents by using the 1982 *Freedom of Information Act*. Information on this website includes the contact details of all agencies subject to the Act.

The contents of this website also includes an explanation of freedom of information, details of what information is (and is not) available, how to apply, rights of complaint, frequently asked questions and copies of Freedom of Information Annual Reports.

Some of this information was previously included in the Annual Report and is now provided via the website as this gives greater accessibility and more up-to-date information.

PART 5: APPENDICES

APPENDIX A: REQUESTS RECEIVED BY AGENCIES

<i>AGENCY</i>	<i>PERSONAL REQUESTS</i>	<i>NON-PERSONAL REQUESTS</i>	<i>ACCESS GRANTED IN FULL</i>	<i>ACCESS GRANTED IN PART</i>	<i>ACCESS DENIED IN FULL</i>	<i>OTHER</i>
Administrator Pursuant to Part 4 of Electricity Industry (Residual Provisions) Act 1993	0	0	0	0	0	0
Alfred Hospital, The	273	859	1,107	0	0	25
Alpine Shire Council	0	3	0	0	1	2
Angliss Hospital	143	0	133	1	2	7
Ararat Rural City Council	0	0	0	0	0	0
Architects Registration Board of Victoria	0	0	0	0	0	0
Austin Health	492	2	445	4	0	45
Australian Grand Prix Corporation	1	0	0	1	0	0
Ballarat Community Health Centre	2	2	4	0	0	0
Ballarat Health Services	136	148	284	0	0	0
Banyule City Council	1	18	7	8	2	2
Banyule Community Health Service	3	0	3	0	0	0
Barwon Health	420	5	412	1	3	9
Barwon Region Water Authority	2	3	4	0	1	0
Bass Coast Community Health Service	1	0	1	0	0	0
Bass Coast Shire Council	0	9	5	4	0	0
Baw Baw Shire Council	0	10	4	3	2	1
Bayside City Council	9	85	85	1	0	8
Beaufort and Skipton Health Service	0	0	0	0	0	0
Benalla and District Memorial Hospital	1	2	3	0	0	0
Benalla Rural City Council	6	0	3	0	2	1
Bendigo Community Health Services	3	0	0	3	0	0
Bendigo Health Care Group	29	123	140	1	6	5
Bendigo Regional Institute of TAFE	0	0	0	0	0	0
Borough of Queenscliffe	0	5	3	0	2	0
Box Hill Hospital	133	160	275	8	0	10
Box Hill Institute of TAFE	5	0	3	0	1	1
Brimbank City Council	5	27	19	5	1	7
Building Commission	12	0	6	3	3	0
Buloke Shire Council	0	1	1	0	0	0

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
CAE	1	0	1	0	0	0
Calvary Health Care Bethlehem	0	8	8	0	0	0
Campaspe Murray Community Care	0	0	0	0	0	0
Campaspe Shire Council	0	6	4	0	0	2
Cardinia Shire Council	1	5	5	1	0	0
Castlemaine and District Community Health Centre (CHIRP)	0	0	0	0	0	0
Caulfield General Medical Centre	11	27	37	0	1	0
Central Bayside Community Health Service	0	0	0	0	0	0
Central Gippsland Health Service	24	53	77	0	0	0
Central Gippsland Institute of TAFE	0	0	0	0	0	0
Central Gippsland Region Water Authority (t/a Gippsland Water)	0	0	0	0	0	0
Central Goldfields Shire Council	0	2	2	0	0	0
Central Health Interpreter Service (CHIS)	0	0	0	0	0	0
Central Highlands Water	0	2	2	0	0	0
Chiropractors Registration Board of Victoria	0	0	0	0	0	0
Chisholm Institute of TAFE	0	1	1	0	0	0
City of Ballarat	0	18	10	5	1	2
City of Boroondara	1	39	22	10	4	4
City of Casey	0	11	7	1	1	2
City of Darebin	0	27	18	1	1	7
City of Greater Bendigo	8	11	9	8	1	1
City of Greater Dandenong	3	15	2	14	2	0
City of Greater Geelong	0	41	34	4	0	3
City of Greater Shepparton	0	11	3	7	0	1
City of Kingston	3	19	5	12	0	5
City of Melbourne	1	44	35	6	3	1
City of Port Phillip	9	31	14	18	4	4
City of Stonnington	1	29	9	18	0	3
City of Wodonga	0	6	6	0	0	0
City West Water Limited	0	1	1	0	0	0
Cobaw Community Health Service	0	0	0	0	0	0
Colac Area Health	5	23	27	0	0	1
Colac Otway Shire	12	10	20	0	1	1
Coliban Region Water Authority	0	0	0	0	0	0

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
Corangamite Catchment Management Authority	0	0	0	0	0	0
Corangamite Shire	0	3	1	1	0	1
Country Fire Authority	5	15	3	14	1	2
Dairy Food Safety Victoria	0	1	1	0	0	0
Darebin Community Health Centre	0	1	1	0	0	0
Deakin University	3	0	1	2	0	0
Dental Health Services Victoria	31	64	95	0	0	0
Dental Practice Board of Victoria	0	0	0	0	0	0
Dianella Community Health Service	0	0	0	0	0	0
Djerriwarrh Health Services	10	27	37	0	0	0
Docklands Authority	0	1	1	0	0	0
Doutta Galla Community Health Services	5	0	4	0	0	1
East Gippsland Catchment Management Authority	0	0	0	0	0	0
East Gippsland Regional Water Authority	0	0	0	0	0	0
East Gippsland Shire Council	8	16	19	1	1	3
East Grampians Health Service	10	32	35	0	0	7
East Wimmera Health Service	11	2	13	0	0	0
Eastern Access Community Health	1	0	1	0	0	0
Echuca Regional Health	7	37	44	0	0	0
Education and Training, Department of	142	179	168	71	8	74
Emergency Services Superannuation Scheme	29	0	29	0	0	0
Ensay Community Health Centre	0	0	0	0	0	0
Environment Protection Authority	0	111	28	29	7	47
Equal Opportunity Commission of Victoria	4	0	1	3	0	0
Essential Services Commission	0	0	0	0	0	0
Falls Creek Resort Management Board	0	0	0	0	0	0
Film Australia	0	0	0	0	0	0
First Mildura Irrigation Trust	0	0	0	0	0	0
Frankston City Council	0	15	9	4	1	1
Gannawarra Shire Council	0	0	0	0	0	0
Geelong Performing Arts Centre Trust	0	0	0	0	0	0
Gippsland and Southern Rural Water Authority	0	0	0	0	0	0
Gippsland Southern Health Service	13	21	31	0	0	3
Glen Eira City Council	1	39	6	16	7	11

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
Glenelg Hopkins Catchment Management Authority	0	0	0	0	0	0
Glenelg Region Water Authority	0	1	1	0	0	0
Glenelg Shire Council	0	0	0	0	0	0
Glenview Community Care	0	0	0	0	0	0
Golden Plains Shire Council	1	3	2	0	0	2
Gordon Institute of TAFE	0	0	0	0	0	0
Goulburn Broken Catchment Management Authority	0	0	0	0	0	0
Goulburn Ovens Institute of TAFE	0	0	0	0	0	0
Goulburn Valley Community Health Service	0	0	0	0	0	0
Goulburn Valley Health	105	123	228	0	0	0
Goulburn Valley Water	0	1	0	0	0	1
Goulburn-Murray Water	0	2	0	2	0	0
Government Superannuation Office	31	0	28	0	0	3
Grampians Community Health Centre	0	0	0	0	0	0
Greyhound Racing Victoria	1	3	2	1	1	0
Harness Racing Board	0	0	0	0	0	0
Hastings Port (Holding) Corporation	0	0	0	0	0	0
Healseville and District Hospital	4	2	5	0	0	1
Health Purchasing Victoria	0	1	0	1	0	0
Health Services Commissioner	0	12	6	5	0	1
Hepburn Health Service	1	2	3	0	0	0
Hepburn Shire Council	1	3	4	0	0	0
Hesse Rural Health Service	1	1	2	0	0	0
Hindmarsh Shire Council	0	0	0	0	0	0
Hobsons Bay City Council	1	21	9	9	0	4
Holmesglen Institute of TAFE	0	0	0	0	0	0
Horsham Rural City Council	1	4	2	0	1	2
Human Services, Department of	484	616	136	388	20	556
Hume City Council	0	22	7	11	0	4
Indigo Shire Council	5	0	5	0	0	0
Infrastructure, Department of	29	291	101	76	32	111
Ingelwood and District Health Services	1	0	0	0	0	1
Inner East Community Health Service	0	0	0	0	0	0
Inner South Community Health Service	0	0	0	0	0	0

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
Innovation, Industry and Regional Victoria, Department of	0	90	9	55	5	21
ISIS Primary Care	5	0	3	0	0	2
Justice, Department of	171	78	10	118	27	94
Kerang District Health	3	3	6	0	0	0
Knox City Council	1	25	2	22	1	1
Knox Community Health Service	0	0	0	0	0	0
Kyabram and District Health Services	24	0	22	0	0	2
Kyneton District Health Service	0	5	5	0	0	0
La Trobe University	6	4	1	4	3	2
Lake Mountain Alpine Resort	0	0	0	0	0	0
Lakes Entrance Community Health	1	0	1	0	0	0
Latrobe City Council	0	18	1	11	0	6
Latrobe Community Health Service	0	0	0	0	0	0
Latrobe Regional Hospital	279	2	254	25	0	2
Legal Ombudsman	0	0	0	0	0	0
Loddon Mallee Women's Health	0	0	0	0	0	0
Loddon Shire Council	0	1	1	0	0	0
Lorne Community Hospital	3	9	8	0	0	4
Lower Murray Region Water Authority	0	0	0	0	0	0
Lyndoch Warrnambool	1	0	1	0	0	0
Macedon Ranges Shire Council	0	10	10	0	0	0
Magistrates Court of Victoria	0	0	0	0	0	0
Maldon Hospital	0	0	0	0	0	0
Mallee Catchment Management Authority	0	0	0	0	0	0
Mallee Track Health and Community Service	2	6	7	0	0	1
Manningham City Council	1	14	7	0	4	4
Manningham Community Health Service	0	0	0	0	0	0
Mansfield District Hospital	11	0	11	0	0	0
Maribyrnong City Council	11	22	28	0	0	5
Marine Safety Victoria	0	6	3	2	0	1
Maroondah City Council	1	10	8	0	2	1
Maroondah Hospital	75	137	206	6	0	0
Maryborough District Health Service	13	1	14	0	0	0
Medical Practitioners Board of Victoria	13	15	5	20	2	1

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
Melbourne and Olympic Parks Trust	0	0	0	0	0	0
Melbourne Health (inc. Royal Melb Hosp)	51	553	576	1	1	26
Melbourne Markets Authority	0	0	0	0	0	0
Melbourne Water	0	6	3	0	0	3
Melton Shire Council	0	23	13	4	4	2
Mercy Hospital for Women	79	2	81	0	0	0
Metropolitan Ambulance Service	174	878	5	1,002	7	38
Metropolitan Fire and Emergency Services Board	8	470	455	3	0	20
Mildura Base Hospital	34	91	117	0	4	4
Mildura Rural City Council	0	10	9	0	1	0
Mitchell Community Health Services	0	0	0	0	0	0
Mitchell Shire Council	6	2	6	0	1	1
Moira Shire Council	0	4	1	3	0	0
Monash City Council	0	24	19	3	2	0
Monash University	6	3	1	4	4	0
MonashLink Community Health Service	0	0	0	0	0	0
Moonee Valley City Council	2	20	15	3	3	1
Moorabool Shire Council	4	15	15	2	0	2
Moreland City Council	0	24	7	11	2	4
Moreland Community Health Service	0	0	0	0	0	0
Mornington Peninsula Shire	0	28	21	5	2	0
Mount Alexander Hospital	3	0	2	1	0	0
Mount Alexander Shire Council	1	0	0	1	0	0
Mount Baw Baw Alpine Resort Management Board	0	0	0	0	0	0
Mount Hotham Alpine Resort Management Board	0	0	0	0	0	0
Mount Stirling Alpine Resort	0	0	0	0	0	0
Moyne Shire Council	0	0	0	0	0	0
Murray Valley Citrus Marketing Board	0	0	0	0	0	0
Murrindindi Community Health Service	0	0	0	0	0	0
Murrindindi Shire Council	0	4	4	0	0	0
Museum Victoria	0	0	0	0	0	0
Nathalia District Hospital	1	0	1	0	0	0
National Gallery of Victoria	0	2	2	0	0	0
Nillumbik Shire Council	0	18	13	1	3	1

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
North Central Catchment Management Authority	0	0	0	0	0	0
North East Catchment Management Authority	0	0	0	0	0	0
North East Water	0	1	1	0	0	0
North Richmond Community Health Centre	0	0	0	0	0	0
North Yarra Community Health	5	0	5	0	0	0
Northeast Health Wangaratta	136	185	316	0	0	5
Northern District Community Health Service	0	0	0	0	0	0
Northern Grampians Shire Council	1	0	0	0	0	1
Northern Hospital, The	83	252	331	4	0	0
Northern Melbourne Institute of TAFE	1	0	1	0	0	0
Nowa Nowa Community Health Centre	0	0	0	0	0	0
Nurses Board of Victoria	5	13	15	0	3	0
Office of Public Prosecution	20	8	19	2	3	4
Orbost Regional Health	6	9	14	0	1	0
Otway Health and Community Services	1	0	0	0	0	1
Ovens and King Community Health Service	0	0	0	0	0	0
Parks Victoria	1	16	4	9	2	2
Peninsula Community Health Service	0	0	0	0	0	0
Peninsula Health	71	259	314	4	0	12
Peter MacCallum Cancer Institute	19	30	49	0	0	0
Pharmacy Board of Victoria	2	0	2	0	0	0
Plenty Valley Community Health Services	18	8	25	0	0	1
Port of Melbourne Corporation	0	0	0	0	0	0
Port Phillip and Westernport Catchment Management Authority	0	0	0	0	0	0
Portland District Health	15	32	43	0	1	3
Portland Coast Water	0	0	0	0	0	0
Premier and Cabinet, Department of	3	95	12	38	0	48
Primary Industries, Department of	2	25	3	8	3	13
Pyrenees Shire Council	0	1	1	0	0	0
Racing Victoria	0	3	1	2	0	0
Ranges Community Health Services	0	0	0	0	0	0
Registered School Board	0	2	0	1	0	1
Robinvale District Health Services	2	5	4	0	0	3
Rochester and Elmore District Health Service	0	0	0	0	0	0

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
Royal Botanic Gardens Board	0	1	1	0	0	0
Royal Children's Hospital	192	476	489	39	0	140
Royal Melbourne Institute of Technology	2	3	3	0	1	1
Royal Society for the Prevention of Cruelty to Animals (Victoria) (RSPCA)	0	0	0	0	0	0
Royal Victorian Eye and Ear Hospital, The	81	0	81	0	0	0
Royal Women's Hospital	328	34	333	0	0	29
Rural Ambulance Victoria	9	366	346	2	0	27
Rural City of Wangaratta	0	5	5	0	0	0
Seymour District Memorial Hospital	7	5	12	0	0	0
Shire of Yarra Ranges	0	27	16	9	1	1
South East Water	0	3	2	1	0	0
South Gippsland Shire Council	0	6	5	0	1	0
South Gippsland Water Authority	0	0	0	0	0	0
South West Healthcare	68	80	133	2	0	13
South West Water Authority	0	1	1	0	0	0
Southern Grampians Shire Council	1	0	1	0	0	0
Southern Health	655	769	948	34	8	434
St George's Health Service	0	0	0	0	0	0
St Vincent's Hospital	187	364	479	3	0	69
State Electricity Commission of Victoria	31	2	23	1	4	5
State Library of Victoria	0	0	0	0	0	0
State Revenue Office	0	17	4	3	10	0
State Trustees Limited	1	2	0	1	1	1
Stawell Regional Health	9	0	9	0	0	0
Strathbogie Shire Council	0	3	1	0	0	2
Sunbury Community Health Centre	0	0	0	0	0	0
Sunraysia Community Health Services	1	1	2	0	0	0
Sunraysia Rural Water Authority	0	0	0	0	0	0
Surf Coast Shire Council	0	3	3	0	0	0
Sustainability and Environment, Department of	2	121	35	38	17	33
Sustainable Energy Authority	0	0	0	0	0	0
Swan Hill District Hospital	94	0	94	0	0	0
Swan Hill Rural City Council	0	7	4	0	0	3
Swinburne University of Technology	1	0	1	0	0	0

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
Tourism Victoria	0	4	0	2	0	2
Towong Shire Council	0	0	0	0	0	0
Transport Accident Commission (TAC)	887	11	41	608	5	244
Treasury and Finance, Department of	0	69	42	12	3	12
Trust for Nature (Victoria)	0	6	4	1	1	0
Trustees of the Necropolis Springvale, The	0	0	0	0	0	0
University of Ballarat	1	0	0	1	0	0
University of Melbourne	12	6	11	2	1	4
Upper Hume Community Health Services	0	0	0	0	0	0
Upper Murray Health and Community Services	0	0	0	0	0	0
Urban and Regional Land Corporation	0	0	0	0	0	0
Veterinary Practitioners Registration Board of Victoria	0	2	0	1	1	0
VicRoads	65	107	63	36	28	45
Victoria Legal Aid	5	4	3	3	2	1
Victoria Police	1,014	650	413	907	57	287
Victoria State Emergency Service	0	0	0	0	0	0
Victoria University	1	1	1	0	1	0
Victorian Arts Centre Trust	0	0	0	0	0	0
Victorian Casino and Gaming Authority	0	14	0	6	6	2
Victorian Catchment Management Council	0	0	0	0	0	0
Victorian Communities, Department of	2	5	0	1	2	4
Victorian Curriculum and Assessment Authority	0	3	1	0	1	1
Victorian Electoral Commission	0	1	0	0	0	1
Victorian Environmental Assessment Council	0	0	0	0	0	0
Victorian Learning and Employment Skills Commission	0	1	0	0	0	1
Victorian Qualifications Authority	0	0	0	0	0	0
Victorian WorkCover Authority	497	291	493	121	15	159
Warrnambool City Council	0	7	7	0	0	0
Wellington Shire Council	5	7	9	1	1	1
Werribee Mercy Hospital	97	0	96	1	0	0
West Gippsland Catchment Management Authority	0	0	0	0	0	0
West Goulburn Community Health Service	0	0	0	0	0	0
West Wimmera Health Service	3	11	13	0	0	1
West Wimmera Shire Council	0	0	0	0	0	0

AGENCY	PERSONAL REQUESTS	NON-PERSONAL REQUESTS	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS DENIED IN FULL	OTHER
Western District Health Service	2	31	33	0	0	0
Western Hospital and Sunshine Hospital	244	414	646	0	0	12
Western Region Health Care	0	0	0	0	0	0
Western Water	0	1	0	1	0	0
Westernport Region Water Authority	0	0	0	0	0	0
Whitehorse City Council	2	33	20	9	2	4
Whitehorse Community Health Service	0	0	0	0	0	0
Whittlesea City Council	0	15	11	1	0	3
William Angliss Institute of TAFE	0	0	0	0	0	0
Williamstown Hospital, The	32	34	65	0	1	0
Wimmera Catchment Management Authority	0	0	0	0	0	0
Wimmera Health Care Group	35	36	71	0	0	0
Wimmera-Mallee Rural Water Authority	0	0	0	0	0	0
Wodonga Institute of TAFE	0	0	0	0	0	0
Wodonga Regional Health Service	100	0	98	0	0	2
Women's Health West	0	0	0	0	0	0
Wonthaggi and District Hospital	2	9	11	0	0	0
Wyndham City Council	8	16	15	5	0	4
Yarra City Council	0	46	31	11	0	4
Yarra Valley Water Limited	0	7	7	0	0	0
Yarrawonga District Health Service	1	1	2	0	0	0
Yarriambiack Shire Council	0	0	0	0	0	0
Yea and District Memorial Hospital	0	5	5	0	0	0
Yooralla Society Of Victoria	0	0	0	0	0	0
Young Farmers Finance Council	0	0	0	0	0	0
Zoological Parks and Gardens Board	0	0	0	0	0	0
TOTAL	8,768	11,295	12,767	4,020	385	2,891

'Other' covers situations where a request was received and one of the following applied: the applicant did not proceed with the request; the request was made in 2002/2003 but had not been decided at the end of the reporting period; the agency did not hold the documents sought; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

APPENDIX B: REQUESTS FOR INTERNAL REVIEW

<i>AGENCY</i>	<i>INTERNAL REVIEWS</i>	<i>DECISION CONFIRMED</i>	<i>DECISION VARIED</i>	<i>DECISION OVER-TURNED</i>	<i>OTHER</i>
Angliss Hospital	1	1	0	0	0
Bass Coast Shire Council	1	0	0	1	0
Box Hill Institute of TAFE	1	1	0	0	0
Brimbank City Council	1	0	0	1	0
Building Commission	1	1	0	0	0
Cardinia Shire Council	1	1	0	0	0
City of Ballarat	2	2	0	0	0
City of Boroondara	4	3	1	0	0
City of Darebin	2	1	0	1	0
City of Greater Bendigo	1	0	0	1	0
City of Greater Dandenong	1	0	1	0	0
City of Greater Geelong	1	1	0	0	0
City of Greater Shepparton	2	0	1	1	0
City of Kingston	1	0	1	0	0
City of Melbourne	2	0	1	1	0
City of Port Phillip	1	0	0	1	0
Education and Training, Department of	14	13	1	0	0
Environment Protection Authority	2	1	1	0	0
Equal Opportunity Commission of Victoria	1	1	0	0	0
Glen Eira City Council	3	2	0	1	0
Greyhound Racing Victoria	1	1	0	0	0
Health Services Commissioner	1	1	0	0	0
Human Services, Department of	23	8	12	1	2
Hume City Council	3	2	1	0	0
Infrastructure, Department of	32	19	11	2	0
Innovation, Industry and Regional Victoria, Department of	22	21	1	0	0
Justice, Department of	23	18	5	0	0
Knox City Council	1	1	0	0	0
La Trobe University	2	2	0	0	0
Latrobe City Council	1	1	0	0	0
Latrobe Regional Hospital	2	2	0	0	0
Marine Safety Victoria	1	1	0	0	0

<i>AGENCY</i>	<i>INTERNAL REVIEWS</i>	<i>DECISION CONFIRMED</i>	<i>DECISION VARIED</i>	<i>DECISION OVER-TURNED</i>	<i>OTHER</i>
Medical Practitioners Board of Victoria	7	1	6	0	0
Melton Shire Council	4	4	0	0	0
Metropolitan Fire and Emergency Services Board	3	3	0	0	0
Monash City Council	2	1	1	0	0
Monash University	4	4	0	0	0
Moorabool Shire Council	1	1	0	0	0
Moreland City Council	1	0	1	0	0
Mornington Peninsula Shire	6	3	2	1	0
Nillumbik Shire Council	1	1	0	0	0
Nurses Board of Victoria	3	3	0	0	0
Premier and Cabinet, Department of	9	8	1	0	0
Primary Industries, Department of	4	4	0	0	0
Racing Victoria	2	1	1	0	0
Rural Ambulance Victoria	1	1	0	0	0
Shire of Yarra Ranges	1	1	0	0	0
South Gippsland Shire Council	1	1	0	0	0
South West Healthcare	1	1	0	0	0
Southern Health	4	1	3	0	0
State Revenue Office	2	1	1	0	0
Sustainability and Environment, Department of	17	11	5	1	0
Transport Accident Commission (TAC)	34	28	6	0	0
Treasury and Finance, Department of	3	2	1	0	0
University of Melbourne	2	2	0	0	0
Veterinary Practitioners Registration Board of Victoria	1	1	0	0	0
VicRoads	6	6	0	0	0
Victoria Legal Aid	2	1	1	0	0
Victoria Police	72	59	11	2	0
Victorian Communities, Department of	1	1	0	0	0
Victorian Curriculum and Assessment Authority	1	1	0	0	0
Victorian WorkCover Authority	16	6	7	3	0
Yarra City Council	1	1	0	0	0
TOTAL	368	264	84	18	2

'Other' covers situations where the request for review was withdrawn; a decision on the request for review was pending at the end of the reporting period; or the agency and the applicant agreed on a form of access satisfactory to the applicant outside the FOI process.

APPENDIX C: APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL

AGENCY	APPEALS LODGED	DECIDED BY VCAT	VCAT GRANTED FULL ACCESS	VCAT GRANTED PART ACCESS	VCAT DENIED ACCESS	OTHER
Alpine Shire Council	0	1	0	1	0	0
Buloke Shire Council	3	2	0	0	2	1
City of Darebin	1	0	0	0	0	1
City of Stonnington	1	0	0	0	0	1
East Gippsland Shire Council	1	0	0	0	0	1
Education and Training, Department of	9	2	0	1	1	6
Health Services Commissioner	2	0	0	0	0	2
Human Services, Department of	38	3	0	1	2	26
Hume City Council	1	1	0	0	1	0
Infrastructure, Department of	2	4	1	0	3	0
Innovation, Industry and Regional Victoria, Department of	0	1	0	0	1	0
Justice, Department of	11	5	0	1	4	6
Melbourne Health (inc. Royal Melb Hosp)	1	0	0	0	0	1
Monash University	1	3	0	0	3	0
Premier and Cabinet, Department of	2	2	0	1	1	0
Primary Industries, Department of	1	0	0	0	0	0
Racing Victoria	1	1	1	0	0	0
Shire of Yarra Ranges	1	1	0	0	1	0
Southern Health	1	0	0	0	0	0
State Revenue Office	2	0	0	0	0	0
Sustainability and Environment, Department of	8	0	0	0	0	5
Transport Accident Commission (TAC)	4	1	0	0	1	2
VicRoads	1	0	0	0	0	1
Victoria Police	20	13	0	1	12	5
Victorian WorkCover Authority	3	1	0	0	1	0
TOTAL	115	41	2	6	33	58

'VCAT Denied Access' covers situations where VCAT affirmed the agency's decision; a case was struck out; or the matter was dismissed.

'Other' includes cases that were withdrawn or settled prior to the VCAT hearing.

APPENDIX D: EXEMPTIONS CITED

AGENCY	INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]	INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]	VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]
Alpine Shire Council	s.38A(1)(b) [x 1]		s.35(1)(b) [x 1]
Angliss Hospital	s.31(1)(c) [x 1] s.33(1) [x 2]	s.33(1) [x 1]	
Austin Health	s.33(1) [x 2] s.33(4) [x 1] s.35(1)(b) [x 1]		
Australian Grand Prix Corporation	s.34(1)(a) [x 1] s.34(1)(b) [x 1] s.34(4)(a) [x 1]		
Banyule City Council	s.14 [x 1] s.30(1) [x 2] s.33(1) [x 5] s.34(4) [x 1] s.36(2)(b) [x 1]		
Barwon Health	s.24A [x 1] s.33(1) [x 1] s.33(4) [x 2]		
Barwon Region Water Authority	s.33(1) [x 1]		
Bass Coast Shire Council	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 3]		
Baw Baw Shire Council	s.25A(1) [x 1] s.33(1) [x 3] s.34(1)(b) [x 1]		
Bayside City Council	s.38A(1) [x 1]		
Benalla Rural City Council	s.25A(1) [x 2]		
Bendigo Community Health Services	s.33(1) [x 3] s.35(1)(b) [x 2]		
Bendigo Health Care Group	s.25A(1) [x 1] s.25A(5) [x 1] s.33(4) [x 6]		
Borough of Queenscliffe	s.31(1)(d) [x 2]		
Box Hill Hospital	s.33(4) [x 8]		
Box Hill Institute of TAFE	s.35(1)(b) [x 1]	s.35(1)(b) [x 1]	
Brimbank City Council	s.24A [x 1] s.33(1) [x 6] s.34(1)(b) [x 1]		
Building Commission	s.30(1) [x 1] s.31(1)(a) [x 3] s.32(1) [x 2]	s.31(1)(a) [x 1]	
Buloke Shire Council			s.25A(1) [x 2] s.30(1) [x 1] s.32(1) [x 1] s.38A(1)(a) [x 2]
Cardinia Shire Council	s.33(1) [x 1] s.34(4)(a) [x 1]	s.33(1) [x 1] s.34(4)(a) [x 1]	
Caulfield General Medical Centre	s.33(1) [x 1]		
City of Ballarat	s.32(1) [x 3] s.38 [x 3]	s.32(1) [x 1] s.38 [x 1]	
City of Boroondara	s.25A(1) [x 1] s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 10] s.67(2) [x 2]	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 2] s.67(2) [x 1]	
City of Casey	s.25A(5) [x 1] s.30(1) [x 1] s.33(1) [x 1]		

AGENCY	INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]	INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]	VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]
City of Darebin	s.30(1) [x 1] s.33(1) [x 1]	s.33(1) [x 1]	
City of Greater Bendigo	s.32(1) [x 1] s.33(1) [x 8] s.34(1)(b) [x 1]		
City of Greater Dandenong	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 14] s.34(1)(a) [x 2] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(b) [x 1]	s.34(4)(a) [x 1]	
City of Greater Geelong	s.34(1) [x 3] s.35(1)(b) [x 1]	s.35(1)(b) [x 1]	
City of Greater Shepparton	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 6] s.34(4)(a) [x 1]	s.34(4)(a) [x 1]	
City of Kingston	s.30(1) [x 1] s.33(1) [x 12] s.35(1)(a) [x 1] s.35(1)(b) [x 3] s.38A(1)(b) [x 1] s.38A(1)(e) [x 1]	s.33(1) [x 1] s.35(1)(b) [x 1]	
City of Melbourne	s.25A(5) [x 1] s.32(1) [x 1] s.33(1) [x 6] s.35(1)(b) [x 1] s.38A(1)(b) [x 2] s.38A(1)(d) [x 2]	s.33(1) [x 1] s.34(1)(a) [x 1] s.34(1)(b) [x 1] s.38A(1)(b) [x 1] s.38A(1)(d) [x 1]	
City of Port Phillip	s.33(1) [x 18] s.34(4)(a) [x 1] s.35(1)(b) [x 7]		
City of Stonnington	s.25A(1) [x 2] s.31(1)(a) [x 2] s.31(1)(b) [x 2] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.33(1) [x 8] s.33(6) [x 1] s.34(1)(b) [x 2] s.35(1)(b) [x 1]		
Colac Otway Shire	s.34(1)(b) [x 1]		
Corangamite Shire	s.30(1) [x 1] s.32(1) [x 1] s.34(4)(a) [x 1] s.28(1)(b) [x 1]		
Country Fire Authority	s.33(1) [x 15] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(b) [x 3]		
Deakin University	s.30(1) [x 2] s.32(1) [x 2] s.31(1)(c) [x 1]		
East Gippsland Shire Council	s.33(1) [x 2] s.35(1)(b) [x 1]		
Education and Training, Department of	s.25A(1) [x 2] s.25A(5) [x 1] s.28(1)(ba) [x 1] s.28(1)(d) [x 1] s.30(1) [x 30] s.31(1)(a) [x 1] s.32(1) [x 13] s.33(1) [x 55] s.33(4) [x 1]	s.28(1)(d) [x 1] s.30(1) [x 7] s.32(1) [x 3] s.33(1) [x 8] s.35(1)(b) [x 9]	s.30(1) [x 2] s.33(1) [x 1] s.35(1)(b) [x 1]

AGENCY	INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]	INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]	VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]
	s.34(1)(a) [x 5] s.34(1)(b) [x 4] s.35(1)(a) [x 1] s.35(1)(b) [x 25] s.38 [x 4]		
Environment Protection Authority	s.25A(1) [x 1] s.30(1) [x 9] s.31(1)(c) [x 14] s.32(1) [x 2] s.33(1) [x 24] s.34(1)(a) [x 1] s.34(1)(b) [x 2] s.35(1)(b) [x 22]	s.30(1) [x 2]	
Equal Opportunity Commission of Victoria	s.38 [x 3]	s.38 [x 1]	
Frankston City Council	s.32(1) [x 1] s.33(1) [x 3] s.34(1)(a) [x 1] s.35(1)(b) [x 1] s.38A(1)(a) [x 1]		
Glen Eira City Council	s.25A(1) [x 5] s.30(1) [x 6] s.31(1)(a) [x 3] s.32(1) [x 3] s.33(1) [x 16] s.35(1)(a) [x 3] s.38 [x 1] s.38A(1)(b) [x 2]	s.31(1)(a) [x 1] s.33(1) [x 1] s.38 [x 1] s.38A(1)(b) [x 1] s.38A(1)(e) [x 1]	
Goulburn-Murray Water	s.30(1) [x 2]		
Greyhound Racing Victoria	s.25A(1) [x 1] s.33(1) [x 1]	s.25A(1) [x 1]	
Health Purchasing Victoria	s.30(1) [x 1] s.31(1)(a) [x 1] s.32(1) [x 1]		
Health Services Commissioner	s.30(1) [x 1] s.33(1) [x 2] s.35(1)(b) [x 4]	s.35(1)(b) [x 1]	
Hobsons Bay City Council	s.25A(1) [x 1] s.33(1) [x 7] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(b) [x 1]		
Horsham Rural City Council	s.34(1)(b) [x 1]		
Human Services, Department of	s.6 [x 7] s.14 [x 11] s.25A(1) [x 9] s.25A(5) [x 2] s.30(1) [x 61] s.31(1)(a) [x 12] s.31(1)(b) [x 2] s.31(1)(c) [x 56] s.31(1)(d) [x 1] s.32(1) [x 14] s.33(1) [x 355] s.33(4) [x 2] s.33(6) [x 2] s.34(1)(a) [x 1] s.34(1)(b) [x 4] s.34(4)(a) [x 2] s.34(4)(c) [x 1] s.35(1)(a) [x 56] s.35(1)(b) [x 175] s.38 [x 100]	s.29(b) [x 1] s.30(1) [x 5] s.31(1)(c) [x 8] s.32(1) [x 5] s.33(1) [x 19] s.35(1)(b) [x 19] s.38 [x 8]	s.33(1) [x 1] s.35(1)(b) [x 1]
Hume City Council	s.30(1) [x 5]	s.31(1)(c) [x 1]	s.32(1) [x 1]

AGENCY	INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]	INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]	VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]
	s.31(1)(c) [x 1] s.32(1) [x 3] s.33(1) [x 7] s.34(1)(b) [x 3]	s.32(1) [x 1] s.33(1) [x 2] s.34(1)(b) [x 1]	s.33(1) [x 1] s.34(1)(b) [x 1]
Infrastructure, Department of	s.25A(1) [x 16] s.25A(5) [x 1] s.28(1)(a) [x 3] s.28(1)(b) [x 6] s.28(1)(ba) [x 4] s.28(1)(c) [x 1] s.28(1)(d) [x 5] s.30(1) [x 16] s.31(1)(a) [x 2] s.32(1) [x 2] s.33(1) [x 40] s.34(1)(a) [x 1] s.34(1)(b) [x 6] s.34(4)(a) [x 6] s.35(1)(b) [x 7] s.38 [x 13]	s.25A(1) [x 2] s.28(1)(a) [x 3] s.28(1)(b) [x 5] s.28(1)(ba) [x 4] s.30(1) [x 8] s.31(1)(a) [x 1] s.33(1) [x 6] s.34(1)(a) [x 1] s.34(1)(b) [x 6] s.38 [x 1]	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 3] s.34(1)(b) [x 2] s.34(4)(a) [x 1] s.35(1)(b) [x 1]
Innovation, Industry and Regional Victoria, Department of	s.14 [x 2] s.25A (1) [x 3] s.28(1)(a) [x 2] s.28(1)(b) [x 3] s.28(1)(ba) [x 2] s.28(1)(d) [x 2] s.29(a) [x 2] s.30(1) [x 22] s.32(1) [x 4] s.33(1) [x 33] s.34(1)(a) [x 13] s.34(1)(b) [x 8] s.34(4)(a) [x 7] s.35(1)(b) [x 1]	s.28(1)(b) [x 3] s.28(1)(ba) [x 1] s.30(1) [x 11] s.32(1) [x 3] s.33(1) [x 16] s.34(1)(a) [x 5] s.34(1)(b) [x 3] s.34(4)(a) [x 4] s.35(1)(b) [x 1]	
Justice, Department of	s.6 [x 4] s.25A(1) [x 4] s.25A(5) [x 1] s.27(2)(b) [x 5] s.28(1)(b) [x 1] s.28(1)(d) [x 1] s.29A [x 1] s.30(1) [x 39] s.31(1)(a) [x 6] s.31(1)(c) [x 13] s.31(1)(d) [x 18] s.31(1)(e) [x 5] s.32(1) [x 2] s.33(1) [x 129] s.33(6) [x 7] s.34(1)(b) [x 6] s.34(4)(a) [x 1] s.35(1)(a) [x 1] s.35(1)(b) [x 14] s.38 [71]	s.25A(5) [x 1] s.30(1) [x 7] s.31(1)(a) [x 3] s.31(1)(c) [x 2] s.32(1) [x 1] s.33(1) [x 12] s.33(6) [x 2] s.34(1)(b) [x 1] s.35(1)(b) [x 3] s.38 [x 10]	s.25A(5) [x 1] s.30(1) [x 4] s.31(1)(a) [x 1] s.31(1)(d) [x 1] s.32(1) [x 2] s.33(1) [x 4] s.35(1)(b) [x 1] s.38 [x 3]
Knox City Council	s.30(1) [x 5] s.33(1) [x 14] s.34(1)(b) [x 2] s.35(1)(b) [x 2]	s.33(1) [x 1]	
La Trobe University	s.32(1) [x 1] s.33(1) [x 2] s.34(1)(a) [x 1] s.34(4)(b) [x 1] s.35(1)(b) [x 4]	s.35(1)(b) [x 2]	
Latrobe City Council	s.30(1) [x 1] s.31(1)(a) [x 1] s.32(1) [x 1]	s.30(1) [x 1] s.31(1)(a) [x 1] s.32(1) [x 1]	

AGENCY	INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]	INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]	VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]
	s.33(1) [x 10] s.38A(1)(a) [x 1]		
Latrobe Regional Hospital	s.25A(1) [x 5] s.33(1) [x 18] s.35(1)(b) [x 4]	s.33(1) [x 2] s.35(1)(b) [x 1]	
Manningham City Council	s.14 [x 1] s.25A(1) [x 1] s.33(1) [x 2] s.35(1)(a) [x 1] s.35(1)(b) [x 1]		
Marine Safety Victoria	s.30(1) [x 1] s.33(1) [x 1] s.38 [x 2]	s.38 [x 1]	
Maroondah City Council	s.25A(1) [x 1] s.33(1) [x 2] s.34(1)(a) [x 1]		
Maroondah Hospital	s.33(1) [x 6]		
Medical Practitioners Board of Victoria	s.30(1) [x 15] s.33(1) [x 20] s.35(1)(b) [x 14]	s.30(1) [x 6] s.33(1) [x 5] s.35(1)(b) [x 5]	
Melbourne Health (inc. Royal Melb Hosp)	s.33(1) [x 1] s.33(4) [x 1]		
Melton Shire Council	s.31(1)(c) [x 1] s.32(1) [x 1] s.33(1) [x 5] s.34(1)(b) [x 1] s.38A(1)(a) [x 1]	s.33(1) [x 4] s.34(1)(b) [x 1]	
Metropolitan Ambulance Service	s.33(1) [x 1009]		
Metropolitan Fire and Emergency Services Board	s.30(1) [x 2] s.33(1) [x 3]	s.30(1) [x 2] s.33(1) [x 1]	
Mildura Base Hospital	s.33(4) [x 4]		
Mildura Rural City Council	s.38A(1)(a) [x 1]		
Mitchell Shire Council	s.25A(1) [x 1] s.38A(1)(a) [x 1]		
Moira Shire Council	s.14 [x 2] s.33(1) [x 3] s.25A(5) [x 1] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.33(1) [x 2] s.34(4)(a) [x 1]		
Monash City Council	s.31(1)(d) [x 1] s.33(1) [x 1]	s.31(1)(d) [x 1] s.33(1) [x 1]	
Monash University	s.25A(1) [x 1] s.30(1) [x 2] s.31(1)(c) [x 1] s.32(1) [x 1] s.33(1) [x 5] s.34(1)(b) [x 1] s.35(1)(b) [x 1]	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 1]	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 1]
Moonee Valley City Council	s.30(1) [x 4] s.32(1) [x 1] s.33(1) [x 2] s.34(1)(b) [x 2]		
Moorabool Shire Council	s.30(1) [x 1] s.33(1) [x 1]	s.30(1) [x 1]	
Moreland City Council	s.14 [x 4] s.33(1) [x 8] s.34(1)(a) [x 6]	s.14 [x 1]	
Mornington Peninsula Shire	s.32(1) [x 2] s.33(1) [x 1] s.35(1)(b) [x 6]	s.32(1) [x 1] s.35(1)(b) [x 4]	
Mount Alexander Hospital	s.33(1) [x 1]		

AGENCY	INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]	INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]	VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]
Mount Alexander Shire Council	s.33(1) [x 1]		
Nillumbik Shire Council	s.30(1) [x 1] s.33(1) [x 3]	s.33(1) [x 1]	
Northern Hospital, The	s.33(1) [x 4]		
Nurses Board of Victoria	s.30(1) [x 1] s.31(1)(a) [x 1] s.32(1) [x 1] s.33(1) [x 3]	s.30(1) [x 3] s.33(1) [x 3]	
Office of Public Prosecution	s.31(1)(b) [x 2] s.32(1) [x 2] s.33(1) [x 3]		
Orbost Regional Health	s.33(1) [x 1]		
Parks Victoria	s.25A(5) [x 2] s.33(1) [x 8] s.34(4)(a) [x 1]		
Peninsula Health	s.33(1) [x 3] s.33(4) [x 1] s.35(1)(b) [x 1]		
Portland District Health	s.25A(1) [x 1]		
Premier and Cabinet, Department of	s.28(1)(a) [x 2] s.28(1)(b) [x 3] s.28(1)(ba) [x 3] s.28(1)(c) [x 3] s.28(1)(d) [x 4] s.29(b) [x 2] s.30(1) [x 13] s.32(1) [x 9] s.33(1) [x 31] s.34(1)(b) [x 7] s.34(4)(b) [x 7] s.35(1)(b) [x 3]	s.28(1)(a) [x 2] s.28(1)(b) [x 2] s.28(1)(ba) [x 2] s.28(1)(c) [x 2] s.28(1)(d) [x 2] s.29(b) [x 2] s.30(1) [x 3] s.32(1) [x 3] s.33(1) [x 5] s.34(1)(b) [x 2] s.34(4)(b) [x 2]	s.30(1) [x 2] s.33(1) [x 1] s.34(1)(b) [x 1] s.35(1)(b) [x 2]
Primary Industries, Department of	s.30(1) [x 6] s.31(1)(a) [x 1] s.33(1) [x 6] s.38 [x 1]	s.30(1) [x 3] s.33(1) [x 2] s.35(1)(b) [x 1] s.38 [x 1]	
Racing Victoria	s.14 [x 2] s.33(1) [x 2] s.34(1)(b) [x 1]	s.14 [x 2] s.33(1) [x 2] s.34(1)(b) [x 1]	
Registered School Board	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.34(1)(a) [x 1]		
Royal Children's Hospital	s.33(1) [x 33] s.35(1)(a) [x 6]		
Royal Melbourne Institute of Technology	s.35(1)(b) [x 1]		
Rural Ambulance Victoria	s.25A(1) [x 1] s.33(1) [x 1]	s.33(1) [x 1]	
Shire of Yarra Ranges	s.25A(1) [x 1] s.25A(5) [x 1] s.30(1) [x 2] s.32(1) [x 2] s.33(1) [x 10] s.34(1)(b) [x 1]	s.25A(1) [x 1] s.25A(5) [x 1] s.32(1) [x 1]	
South East Water	s.33(1) [x 1]		
South Gippsland Shire Council	s.30(1) [x 1] s.31(1)(b) [x 1] s.33(1) [x 2]	s.31(1)(b) [x 1]	
South West Healthcare	s.25A(1) [x 1] s.31(1)(e) [x 1]	s.31(1)(e) [x 1]	
Southern Health	s.33(1) [x 8] s.33(4) [x 5]	s.35(1)(a) [x 4]	s.33(1) [x 1]

AGENCY	INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]	INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]	VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]
	s.35(1)(a) [x 21] s.35(1)(b) [x 8]		
St Vincent's Hospital	s.33(4) [x 2] s.35(1)(a) [x 1]		
State Electricity Commission of Victoria	s.32(1) [x 3] s.33(1) [x 2]		
State Revenue Office	s.14 [x 2] s.25A(5) [x 4] s.30(1) [x 5] s.31(1)(a) [x 3] s.32(1) [x 1] s.33(1) [x 2] s.34(1)(a) [x 1] s.35(1)(a) [x 2] s.36(1)(b) [x 2] s.38 [x 8]	s.25A(5) [x 2] s.30(1) [x 1] s.38 [x 2]	
State Trustees Limited	s.33(1) [x 2] s.38 [x 1] s.14 [x 1] s.25A(1) [x 2] s.28(1)(a) [x 1] s.28(1)(b) [x 2] s.28(1)(ba) [x 2] s.28(1)(c) [x 3] s.28(1)(d) [x 1] s.30(1) [x 30] s.31(1)(a) [x 9] s.31(1)(b) [x 2] s.31(1)(c) [x 1] s.32(1) [x 7] s.33(1) [x 42] s.33(6) [x 1] s.34(1)(b) [x 6] s.34(4)(b) [x 1] s.35(1)(b) [x 2] s.38A(1) [x 2]	s.25A(1) [x 2] s.30(1) [x 8] s.31(1)(a) [x 2] s.31(1)(b) [x 1] s.32(1) [x 2] s.33(1) [x 10] s.34(1)(b) [x 2] s.35(1)(b) [x 1]	
Sustainability and Environment, Department of			
Tourism Victoria	s.33(1) [x 2]		
Transport Accident Commission (TAC)	s.14 [x 333] s.29(a) [x 54] s.29(b) [x 14] s.30(1) [x 581] s.31(1)(a) [x 2] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.31(1)(e) [x 1] s.32(1) [x 337] s.33(1) [x 164] s.35(1)(a) [x 16] s.35(1)(b) [x 311] s.36(1)(b) [x 4] s.38 [x 482]	s.14 [x 5] s.29(a) [x 1] s.29(b) [x 1] s.30(1) [x 28] s.31(1)(a) [x 2] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.31(1)(e) [x 1] s.32(1) [x 15] s.33(1) [x 20] s.35(1)(a) [x 14] s.35(1)(b) [x 17] s.36(1)(b) [x 2] s.38 [x 14]	
Treasury and Finance, Department of	s.25A(1) [x 3] s.28(1)(b) [x 5] s.28(1)(ba) [x 5] s.28(1)(d) [x 5] s.30(1) [x 4] s.32(1) [x 5] s.33(1) [x 4] s.34(1)(b) [x 1] s.34(4)(a) [x 5] s.35(1)(b) [x 2] s.25A(5) [x 1]	s.28(1)(b) [x 1] s.28(1)(ba) [x 1] s.28(1)(d) [x 1] s.33(1) [x 2] s.35(1)(b) [x 1]	
Trust for Nature (Victoria)	s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1]		

AGENCY	INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]	INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]	VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]
	s.34(4)(a) [x 1]		
University of Ballarat	s.33(1) [x 1] s.35(1)(b) [x 1]		
University of Melbourne	s.30(1) [x 2] s.33(1) [x 1] s.34(4)(c) [x 1]	s.30(1) [x 1]	
Veterinary Practitioners Registration Board of Victoria	s.30(1) [x 1] s.33(1) [x 1]	s.30(1) [x 1] s.33(1) [x 1]	
VicRoads	s.14 [x 15] s.28(1)(b) [x 1] s.30(1) [x 9] s.31(1)(d) [x 1] s.32(1) [x 6] s.33(1) [x 62] s.34(1)(b) [x 5] s.34(4)(a) [x 2] s.35(1)(b) [x 14] s.38 [x 16]	s.33(1) [x 2] s.35(1)(b) [x 3] s.38 [x 3]	
Victoria Legal Aid	s.30(1) [x 1] s.31(1)(b) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.33(4) [x 1] s.34(1)(b) [x 1] s.38 [x 1]	s.31(1)(b) [x 1] s.33(1) [x 1] s.38 [x 1]	
Victoria Police	s.27(2)(b) [x 12] s.29(a) [x 7] s.29(b) [x 6] s.30(1) [x 198] s.31(1)(a) [x 219] s.31(1)(b) [x 232] s.31(1)(c) [x 34] s.31(1)(d) [x 60] s.31(1)(e) [x 16] s.32(1) [x 24] s.33(1) [x 950] s.33(4) [x 2] s.33(6) [x 44] s.34(1)(a) [x 1] s.34(4)(a) [x 1] s.34(4)(c) [x 3] s.35(1)(a) [x 4] s.35(1)(b) [x 80] s.38 [x 80]	s.27(2)(b) [x 10] s.29(b) [x 1] s.30(1) [x 30] s.31(1)(a) [x 16] s.31(1)(b) [x 2] s.31(1)(c) [x 6] s.31(1)(d) [x 4] s.31(1)(e) [x 1] s.32(1) [x 5] s.33(1) [x 55] s.33(6) [x 12] s.35(1)(b) [x 13] s.38 [x 2]	s.25A(1) [x 2] s.27(2)(b) [x 9] s.30(1) [x 9] s.31(1)(a) [x 5] s.31(1)(b) [x 1] s.31(1)(c) [x 2] s.31(1)(e) [x 1] s.32(1) [x 1] s.33(1) [x 13] s.33(6) [x 9] s.35(1)(b) [x 3]
Victoria University	s.33(1) [x 1] s.35(1)(a) [x 1]		
Victorian Casino and Gaming Authority	s.14 [x 1] s.25A(1) [x 3] s.30(1) [x 4] s.31(1)(a) [x 2] s.31(1)(d) [x 1] s.32(1) [x 3] s.33(1) [x 8] s.34(1)(a) [x 1] s.34(1)(b) [x 4] s.35(1)(b) [x 2] s.38 [x 4]		
Victorian Communities, Department of	s.28(1)(d) [x 1] s.30(1) [x 1] s.32(1) [x 1] s.33(1) [x 1] s.34(1)(b) [x 1] s.34(4)(a) [x 1] s.35(1)(b) [x 1]	s.30(1) [x 1] s.33(1) [x 1] s.35(1)(b) [x 1]	

AGENCY	INITIAL DECISION SECTION OF ACT [NO. OF TIMES CITED]	INTERNAL REVIEW SECTION OF ACT [NO. OF TIMES CITED]	VCAT APPEAL SECTION OF ACT [NO. OF TIMES CITED]
Victorian Curriculum and Assessment Authority	s.28(1)(c) [x 1] s.35(1)(b) [x 1]	s.28(1)(c) [x 1] s.35(1)(b) [x 1]	
Victorian WorkCover Authority	s.25A(1) [x 2] s.30(1) [x 63] s.31(1)(a) [x 56] s.31(1)(b) [x 1] s.31(1)(c) [x 2] s.32(1) [x 95] s.33(1) [x 32] s.34(1)(a) [x 1] s.34(1)(b) [x 3] s.35(1)(b) [x 9]	s.30(1) [x 2] s.31(1)(c) [x 1] s.32(1) [x 9] s.33(1) [x 2] s.35(1)(b) [x 1]	s.32(1) [x 1]
Wellington Shire Council	s.29(b) [x 1] s.33(1) [x 1] s.34(1)(b) [x 1] s.35(1)(b) [x 1] s.36(1)(a) [x 1] s.36(1)(b) [x 1]		
Werribee Mercy Hospital	s.35(1)(b) [x 1]		
Western Water	s.33(1) [x 1]		
Whitehorse City Council	s.31(1)(a) [x 2] s.31(1)(c) [x 1] s.31(1)(d) [x 1] s.33(1) [x 7]		
Whittlesea City Council	s.32(1) [x 1]		
Williamstown Hospital, The	s.33(1) [x 1]		
Wyndham City Council	s.32(1) [x 3] s.34(1)(b) [x 2] s.38 [x 2]		
Yarra City Council	s.25A(1) [x 2] s.31(1)(a) [x 1] s.31(1)(c) [x 1] s.32(1) [x 3] s.33(1) [x 4]	s.32(1) [x 1]	

APPENDIX E: NAME AND TITLE OF DECISION MAKERS

AGENCY	NAME & TITLE OF DECISION MAKERS [NUMBER OF FOI REQUESTS WHERE ACCESS WAS REFUSED IN PART OR FULL]	NAME & TITLE OF INTERNAL REVIEW OFFICERS [NUMBER OF REVIEWS WHERE ACCESS WAS REFUSED IN PART OR FULL]
Alfred Hospital, The	Dr Sara Watson, Director of Medical Services (Medical)	Dr Michael Walsh, CEO Lea Pope, General Manager
Alpine Shire Council	Doug Sharp, Manager Citizen Services [1] Trevor Britten, Acting Manager Citizen Services	Roy Hetherington, CEO Doug Sharp, CEO
Angliss Hospital	Kay Papworth, FOI Officer [3]	Maggie Breckon, Campus Manager [1]
Austin Health	Prof. Burrows, Director Psychiatry & Psychology [3] Dr Tony Chan, Doctor [2] Claudia Hirst, Austin Legal Counsel [2] Debbie Billet, FOI Officer/Dep Operations Manager Kathy Kovco, Operations Manager Mal Hopwood, Director Psychiatry & Psychology Lyn Robertson, Patient Representative Vicki Booth, Executive Assist Clinical Services Dr Chris Chang, Doctor	Dr Craig White, Director Clinical Services
Australian Grand Prix Corporation	Tim McGregor, Corporate Solicitor [1]	
Ballarat Community Health Centre	Glenda Stanislaw, CEO	
Ballarat Health Services	Allan Hughes, CEO & Principal Officer William Wallace, FOI Officer	
Banyule City Council	Vivien Ferlaino, Records/Governance Coordinator [10] Janet Davis, Manager Administration & Laws	
Banyule Community Health Service	Jim Pasinis, CEO	
Barwon Health	Dr T Callally, Dir Medical & Clinical Psychiatry [2] Dr P Mestitz, Consulting Specialist to CRU [1] Dr A MacLean, Fellow in Medical Management Dr Y Khozoeui, Consultant Psychiatrist [1] Dr P Hanz, Consultant Psychiatrist [1] Dr P O'Keefe, Consultant Psychiatrist Dr J Blackett, Consultant Psychiatrist Dr J Mohr, Consultant Psychiatrist Dr M Cameron, Consultant Psychiatrist Dr R Malon, Div Director Rehabilitation & Aged Care Dr R Fawcett, Deputy Executive Medical Director Dr J Gallichio, Executive Medical Director Phillip Dunn, Acting Director Psychiatry Mark Lee, Director Community Health Mina Robb, Program Mgr Drug Treatment Services	
Barwon Region Water Authority	Grant Green, FOI Manager [1]	Dennis Brockenshire, CEO
Bass Coast Community Health Service	Ben Leigh, CEO Leslie Mitchell, Administration Assistant	Ben Leigh, CEO
Bass Coast Shire Council	Danny Luna, Director Corporate Services [4]	Allan Bawden, CEO
Baw Baw Shire Council	Robyn D'Arcy, Records Management Officer [5]	John Dyer, CEO
Bayside City Council	Terry Callant, Governance Manager [1] Ian Wilson, CEO	
Benalla and District Memorial Hospital	Raymond Sweeney, CEO	
Benalla Rural City Council	Janine McMaster, Corporate Services [2]	
Bendigo Community Health Services	Sue Clarke, CEO [3]	
Bendigo Health Care Group	Prof. F Judd, Exec Director Psychiatric Services [6] Dr J Ferguson, Exec Director Medical Services [1] Dr B Street, Clinical Director Geriatric Medicine	
Borough of Queenscliffe	Natalie Walker, Town Planner [2] Robert Warren, Office Manager	
Box Hill Hospital	Prof. Nick Keks, Director of Psychiatry [8] Dr Patricia Molloy, Medico/Legal Consultant	
Box Hill Institute of TAFE	Stephanie Tomasetti, Registrar [1]	Tom Martin, FOI Consultant [1]
Brimbank City Council	Doug Loney, GM Risk Mgmt & Compliance Svc [6]	Marilyn Duncan, CEO
Building Commission	Andrew Lyons, Manager Legal Services [6]	Tony Arnel, Commissioner [1]
Buloke Shire Council	Mark Amirtharajah, CEO	

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CAE	Elaine McGrath, Mgr Org Planning & Development	
Calvary Health Care Bethlehem	Alison Owen, FOI Officer Dr Jane Fischer, Clinical Director of Palliative Care	
Campaspe Shire Council	Ken Kidd, Administration Officer	
Cardinia Shire Council	Anthony Duffin, Information Services Coordinator [1]	Garry McQuillan, GM Corporate Services [1]
Caulfield General Medical Centre	Dr Sara Watson, Acting Director Clinical Services [1]	
Central Gippsland Health Service	Dr Michael Langford, Dir Medical Service - Clinical	
Central Goldfields Shire Council	Peter Beaumont, Manager Administration	
Central Highlands Water	Tyrone McCuskey, Exec Mgr Finance & Corporate	
Chisholm Institute of TAFE	Brian Burchell, Records Mgmt Coordinator & FOI Officer	
City of Ballarat	Ian Atkins, FOI Officer [6]	John McLean, CEO [2]
City of Boroondara	Paul Caruso, Coordinator Governance [11] Julie Egonidis, Governance Project Officer [3] Joanne Truman, Manager Governance	Joanne Truman, Manager Governance [3] Paul Caruso, Coordinator Governance [1] John Nevins, Director Works & Governance
City of Casey	Rob Pedder, FOI Officer [2]	
City of Darebin	Lance de Blaquiére, FOI Officer [2]	Philip Shanahan, CEO [1]
City of Greater Bendigo	Daryl Griffiths, Dir Corporate Services/FOI Officer [9]	Andrew Paul, CEO & Principal Officer [1]
City of Greater Dandenong	Len Carter, Records Management Officer [7] Lisa Batten, Records Management Officer [5] Steven Nixon, Acting Records Mgmt Coordinator [3] Jeanette Inglis, Records Mgmt Coordinator [1]	Warwick Heine, CEO [1]
City of Greater Geelong	Tom Henderson, Records/FOI Coordinator [4]	Kay Rundle, CEO [1]
City of Greater Shepparton	Sue Thomas, FOI Officer [4] Robert Stevens, FOI Officer [3]	Bill Jaboor, CEO [1]
City of Kingston	Jane Price-Waterman, Corporate Info Mgr [12]	Rob Skinner, CEO [1]
City of Melbourne	Paul O'Brien, Governance Services Officer [9]	Alison Lyon, Manager Governance Services (1)
City of Port Phillip	Michael Smith, Team Ldr Statutory Functions [12] Allison Griffin, Team Ldr Statutory Functions [10]	David Spokes, CEO
City of Stonnington	Fabienne Thewlis, Mgr HR & Corporate Svc [18]	Hadley Sides, CEO
City of Wodonga	Shelley Platt, FOI Officer David Roff, Director Business Services Peter Marshall, CEO	
City West Water Limited	Andrew Jessop, FOI Officer	Karen Alexander, Company Secretary David Weeps, Company Secretary
Colac Area Health	Kate Trevillian, Health Information Manager Tammy Musgrove, Health Information Manager	
Colac Otway Shire	Merv Hair, General Manager Corporate Services [1]	
Corangamite Shire	Ross Boyd, FOI Officer/Risk Mgmt Coordinator [1]	Peter Johnston, Principal Officer & CEO
Country Fire Authority	Heather Holt, FOI Officer [14] Terry Kempton-Hall, FOI Project Officer [1]	
Dairy Food Safety Victoria	Calvin Robinson, Business Services Manager	Dr Anne Astin, CEO
Darebin Community Health Centre	Anne Cox, Corporate Services Unit Dr Brett Hunt, Medical Unit Manager	
Deakin University	Russell Elliott, Vice-Pres Admin & FOI Officer [2]	Prof. Geoff Wilson, Vice-Chancellor Prof. Sally Walker, Vice-Chancellor
Dental Health Services Victoria	Rachel Murphy, Decision Support/FOI Officer Tracey Batten, CEO Zoltan Kokai, General Manager Corporate Services	
Djerriwarrh Health Services	Dr Ed David, Director of Medical Services Bruce Marshall, CEO Glenda Cairns, FOI Officer	
Docklands Authority	Celia Gerreyn, General Counsel	John Tabart, CEO
Doutta Galla Community Health Services	Eileen Hurley, General Health Manager Megan Davis, Acting General Health Manager	

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East Gippsland Shire Council	Nicholas Telehus, Legislation Compliance Officer [1] Graeme Hill, Legislation Compliance Officer [1]	Joseph Cullen
East Grampians Health Service	Jennie Ashton, Manager Information Services	
East Wimmera Health Service	Robert Bulmer, CEO	
Eastern Access Community Health	Maggie Gardner, Administration Manager Peter Ruzyla, CEO	
Echuca Regional Health	Dr Darra Murphy, Director of Medical Services Peter Wallis, CEO	
Education and Training, Department of	Neil Morrow, Manager FOI [70] Susan Larmer, Acting Manager FOI [9]	Peter Dedrick, Mgr Performance Monitoring [11] Peter Ackary, Senior Resource Analyst [2] John Russell, Mgr International Agreements & Study Tours [1]
Emergency Services Superannuation Scheme	Tanya Peterson, Business Services Officer	
Environment Protection Authority	Bruce Gullan, FOI Officer [19] Wayne Saunderson, Secretary [17] Michael Tonta, Director Corporate Governance	Dennis Monahan, Dir Environmental Science [2]
Equal Opportunity Commission of Victoria	Ben Rice, Acting Senior Legal Officer [3]	Dr Diane Sisely, CEO [1]
Frankston City Council	Graham Davies, FOI Officer [5]	
Gippsland Southern Health Service	Gary Templeton, CEO Craig Winter, Director of Medical Services Neil Langstaff, Director of Nursing, Inpatient/Residential Care Sally Stiberc, Chief Health Information Manager Karen Davison, Health Information Officer	
Glen Eira City Council	Helen Blaich, FOI Officer [23]	Andrew Newton, CEO [2] Paul Barke, Director Community Relations [1]
Glenelg Region Water Authority	Steven Kearns, Manager Finance & Administration	
Golden Plains Shire Council	John Dixon, Director Corporate Services	Rod Nicolls, CEO
Goulburn Valley Health	Dr Neville Leslie, Dep Director Medical Services	
Goulburn Valley Water	Peter Quinn, Director Corporate Services	
Goulburn-Murray Water	Brian Carr, Corporate Secretary [2]	
Government Superannuation Office	Neil Crozier, Policy Analyst/Authorised Officer Dr Lester Walton, Medical Practitioner/Principal Officer (Medical)	Ashley Caren, Legal Counsel
Greyhound Racing Victoria	Helen Bertocci, PA to CEO [2]	John Stephens, CEO [1]
Healseville and District Hospital	Elaine Travis, Records Manager	
Health Purchasing Victoria	Adamm Ferrier, Manager Corporate Operations [1]	Dennis O'Keefe, CEO
Health Services Commissioner	Fahna Ammett, HRA Legal, Policy & Project Officer [3] Angela Paolombo, HRA Legal, Policy & Project Officer [2] Shiranee Sinnathemby, Registrar & FOI Manager	Beth Wilson, Health Services Commissioner [1]
Hepburn Health Service	Dr Frederic Eggleston, Director of Medical Services	
Hepburn Shire Council	Anthony Greenwood, Director Corporate Services	Victor Szwed, CEO
Hesse Rural Health Service	Peter Birkett, CEO	
Hobsons Bay City Council	Loredana Drury, FOI Officer [9]	
Horsham Rural City Council	Kerryn Shade, CEO [1]	
Human Services, Department of	Lisa Scholes, FOI Officer [63] Tina Georgiev, FOI Officer [54] Barry Gunning, Corporate Services Mgr [35] Dot Ross, FOI Coordinator [21] Graham Downs, Corporate Services Mgr [21] Molly Murphy, FOI Officer [17] David Mulquiney, Mgr Corporate Services [14] Colin Davey, Corporate Services Mgr [13] Suzanne Simmons, FOI Officer [13] Thuy On, FOI Officer [12] Leanne Stafford, FOI Officer [11]	Carl Temple, Manager FOI [12] Trish Berry, Manager Privacy & FOI [10]

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	Rob Bromley, Mgr Corporate Services [11] Mary Reader, FOI Coordinator [11] Frances Pearson, FOI Officer [8] Jane Koesasi, FOI Officer [8] Kate Macquire, FOI Officer [8] John Chaplin, Corporate Services Mgr [7] Pauline Brooks, FOI Officer [7] Phillip Robinson, FOI Officer [7] John Taylor, FOI Officer [7] Vicki Sanchez, FOI Officer [7] Judy Causon, FOI Officer [7] Paul Jans, Corporate Services Mgr [6] Punnya Fernando, FOI Officer [6] Kerry Lander, FOI Officer [5] Dean Ward, FOI Officer [5] Brendan Nathan, FOI Officer [4] Sally Yeoland, FOI Officer [3] Andrew Flavel, Acting Mgr Corporate Services [3] Dermuid McCabe, FOI Officer [3] Rosette Sheppard, FOI Officer [3] Chris Garratt, Corporate Services Mgr [3] Emma Pengelly, FOI Officer [2] Susannah Whitty, FOI Officer [1] David Draffin, Acting Corporate Services Mgr [1] Mark Kesper, Acting Corporate Services Mgr [1]	
Hume City Council	Geoff Ferguson, Corporate Support Coordinator [11]	Darrell Treloar, CEO [3]
Indigo Shire Council	David Montgomery, Corporate Services Manager	
Infrastructure, Department of	David Jenkins, FOI Manager [80] Michelle Grech, FOI Officer [20] Ingrid Braun, Legal & Legislation Officer [7]	Lawrie Tooher, Director Executive & Legal [25] Lou Clayton, Legal Officer [4] Louise Johnson, Acting Dir Executive & Legal [1]
Ingelwood and District Health Services	Stephen Hando, CEO	
Innovation, Industry and Regional Victoria, Department of	Jane Kelly, Assist Mgr FOI Parliament & Privacy [27] Ian Hardy, FOI Officer [22] Kathy Vidmer, Manager Ministerial Services [2] Samera Khodr, FOI Officer [9]	Bernard Crosbie, Legal Counsel [10] Bill Zisimopoulos, Legal Counsel [9] Adrian Shavitsky, General Counsel [3]
ISIS Primary Care	Terry O'Bryan, CEO	
Justice, Department of	Clare Pearce, FOI Officer [39] Melinda Robinson, FOI Officer [36] Marita Dunbar, FOI Officer [34] Jo Rainford, Manager Information & Privacy [21] Kathy Maikousis, FOI Officer [7] Jenny Mullaly, FOI Officer [5] Peter Harmsworth, Secretary Department of Justice [2] Rick Kemp, FOI Officer [1] Brooke Mitchell, FOI Officer John Charleson, Deputy Secretary Corporate Services	Errol Jaquiere, Senior Monitor, Monitoring & Review Unit [4] Max Johns, Manager Operations & Inspections Unit, CORE [3] Paul Marden, Manager Transitional Services [2] Lorraine Sayers, Finance & Admin Manager [2] John Oliver, Legal Officer Legal Dev Branch [2] Chris Humphreys, Acting Assist Secretary Portfolio Planning [2] Grant Johnson, Senior Project Officer [1] Carol Smith, Senior Projects Officer CCS Redevelopment [1] Grant Johnson, Senior Projects Officer [1] Neil McAllister, Dir Corrections Inspectorate [1] Terry Craig, Acting Director Strategic Planning & Development [1] Frankie Boardman, Manager Corrections Health Program [1] James Syme, Victorian Government Solicitor [1] Noel Moloney, Manager Portfolio Coordination & Management [1] Graeme McDonald, Solicitor [1]
Kerang District Health	Lisa Drysdale, Health Information Manager Robert Jarman, CEO	
Knox City Council	David Zmood, Coordinator Info Resources [18] Carrie Bruce, Coordinator Governance [5]	Helen Lanyon, Dir Finance & Governance [1]
Kyabram and District Health Services	Susan Balfour, Health Information Manager Jill Brooke, Health Information Manager Dr Alan Davis, Director of Medical Services	
Kyneton District Health Service	Judith Bloomfield, Director of Nursing	
La Trobe University	Fiona Rowley, FOI Officer [7]	Prof. Graham McDowell, FOI Principal Officer [2]

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Lakes Entrance Community Health	Judy Clark, CEO Berni Brown, Program Manager Leah McFadzean, Privacy Officer	
Latrobe City Council	Henry Morrison, Mgr Governance Operations [11]	Mark Brady, Chief Governance Officer [1]
Latrobe Regional Hospital	Michael Pryce, FOI Officer Psych [20] Dr Kumar, Consultant Psychiatrist [8] Geoff Hall, FOI Officer [5] Dr Jagadeesh, Consultant Psychiatrist [4] Dr Rodrigo, Consultant Psychiatrist [4] Dr Chatterjee, Consultant Psychiatrist [3] Prof. Oakely-Brown, Director of Clinical Services Gippsland Psych Services [1]	Prof. Mark Oakly-Brown, Director of Clinical Services Gippsland Psych Services [2]
Loddon Shire Council	Alan Honey, Director Corporate Services	Craig Niemann, CEO
Lorne Community Hospital	Ross Waddington, CEO	
Lyndoch Warrnambool	Helen Bacon, Director of Business Services	
Macedon Ranges Shire Council	Stephen Mahon, Mgr Council & Customer Service	Ian Morris, CEO
Mallee Track Health and Community Service	Pam Vallance, Director of Nursing	
Manningham City Council	George Nantes, Coordinator Records/FOI Liaison Officer [4]	
Mansfield District Hospital	Gregory Wilder, CEO Janene Ridley, Director of Nursing	
Maribyrnong City Council	Stephen Hyde, Information Management Team Leader/FOI Officer	
Marine Safety Victoria	David Jenkin, FOI Manager [1] Michelle Grech, FOI Officer [1]	Melanie Wright, Legal Officer [1]
Maroondah City Council	Stephen Onans, FOI Officer Peter Tully, FOI Officer [2]	Michael Marasco, CEO
Maroondah Hospital	Dr Wood, Chief Psychiatrist Adult Mental Health [5] Dr Birleston, Psychiatrist [1] Natalie McGregor, Chief Health Information Manager Emilia Pezzi, Health Information Manager	
Maryborough District Health Service	Bernard Waixel, CEO	
Medical Practitioners Board of Victoria	Ian Stoney, CEO [20] John Smith, Acting CEO [2]	Dr Joanna Flynn, President [7]
Melbourne Health (inc. Royal Melb Hosp)	Dr Peter Linton, Medico Legal Consultant [2]	Russell Barnier, Legal Counsel/Corporate Secretary [1]
Melbourne Water	Jane Denton, FOI Officer	Brian Bayley, Managing Director
Melton Shire Council	Warren Regan, Administration Manager [8]	Neville Smith, CEO [4]
Mercy Hospital for Women	Dr Michael Sedgley, Quality Coordinator (Medical) Dr Simon Fraser, Acting Quality Coordinator (Medical)	
Metropolitan Ambulance Service	Jillian Evans, Customer Liaison Officer [1,006] Noela Bajjali, Information Manager [3]	
Metropolitan Fire and Emergency Services Board	Jan Smith, FOI Officer [3]	Peter Akers, CEO [3]
Mildura Base Hospital	Dane Huxley, CEO [4] Carol Henshilwood, FOI Officer	Dr Neil Fleming, Director of Medical Services Dr I McInnes, Acting Director Medical Services
Mildura Rural City Council	Max Polwarth, Dir Corporate & Customer Svc [1]	
Mitchell Shire Council	Garry Cecil, CEO [1]	
Moira Shire Council	Bruce Berg Von Lindhe, Mgr Customer Services & Corporate Information [2] William Hayward, Manager Governance [1] Margaret Hinck, Records Coordinator	
Monash City Council	Keith Williamson, Mgr Corporate Administration [5]	David Conran, CEO [2]
Monash University	Tony Allan, FOI Officer [7] Tony Calder, Dir Secretariat & Executive Services [1]	Prof. Peter Darvall, Deputy Vic-Chancellor [3] Prof. Alan Lindsay, Deputy Vic-Chancellor [1]
Moonee Valley City Council	Ralph Anania, Manager Council Business [6]	Sven Kling, CEO
Moorabool Shire Council	Greg Jakob, Director Corporate Services [2]	Robert Dobrzynski, CEO [1]
Moreland City Council	David Thompson, Mgr Governance & Civic Facilities [7] Lisa Thomas, Team Leader Governance [6]	Peter Brown, CEO [1]

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Mornington Peninsula Shire	Leigh Oldmeadow, Corporate Information Planner [7]	Noel Buck, Manager Governance [4] Kevin Clarke, Dir Sustainable Organisation [1]
Mount Alexander Hospital	Darryl O'Bryan, Health Information Manager [1] Merlyn Pritchard, CEO	
Mount Alexander Shire Council	Caroline Corney, Human Resources [1]	
Murrindindi Shire Council	Robert Croxford, Dir Corporate & Community Svc	Daniel Hogan, CEO
Nathalia District Hospital	Dr Brian Coles, Chief Medical Officer	
National Gallery of Victoria	Elizabeth O'Keefe, Chief Operating Officer	
Nillumbik Shire Council	Marianne Di Giallonardo, Group Manager Corporate & Leisure Services [4]	Catherine Dale, CEO [1]
North East Water	Lexi Grady, FOI Officer [1] James Martin, CEO	
North Yarra Community Health	Evette Barnes, FOI Officer/Executive Assistant Chris O'Neill, Practice Manager Vera Boston, CEO	
Northeast Health Wangaratta	S M Leitt, Sessional Director Medical Services Dr John Elcock, Director Medical Services Lorraine MacDonald, FOI Officer & HMO Mgr/Admin	
Northern Grampians Shire Council	Peter Elliott, Director Corporate Services	Peter Brooks, CEO
Northern Hospital, The	Dr Mark Garwood, Psychiatric Services [4] Dr Ian Carson, Director of Medicine	
Northern Melbourne Institute of TAFE	Peter Christie, Director Corporate Services	
Nurses Board of Victoria	Rosemary Peisley, FOI Officer [3]	Prof. Margaret Bennett [3] Ms E Lowe
Office of Public Prosecution	Bruce Gardner, Mgr Policy/Advising/Court Appeal [5]	Kay Robertson, Solicitor [1]
Orbost Regional Health	Irene Baxter, Executive Assistant [1]	
Otway Health and Community Services	Jeanette Grant, CEO	
Parks Victoria	Briony Ford, Manager Executive Services [11]	Mark Stone, CEO
Peninsula Health	Vicky Hammond, Corporate Counsel [4] Jeff Wasserthiel, Director Emergency Medicine Colin Russell, Director of Surgery David Lungton, Director of Medicine John Reilly, Director of Psychiatry Jodie Thompson, Health Information Manager	
Peter MacCallum Cancer Institute	Jane Spring, Mgr Health Info Services & FOI Officer	
Pharmacy Board of Victoria	Stephen Marty, Registrar	Prof. Barry Reed, President
Plenty Valley Community Health Services	Mandy Shields, Mgr Admin & Customer Services	
Portland District Health	Dr Geoff Hitchman, Director of Medical Services [1]	
Premier and Cabinet, Department of	Marisa Patitucci, Senior FOI Officer [22] Sudha Kasynathan, FOI Officer [16]	Sharne Bryan, Senior Legal Adviser [2] John Feeny, Senior Legal Adviser [2] Chris Charlton, Legal Adviser [2] Ian Killey, Director [1] Anthony Walsh, Principal Legal Adviser [1] David Forbes, Senior Legal Adviser [1]
Primary Industries, Department of	Stuart Atkins, FOI Officer [9] Glen Knight, FOI Officer [2]	Chloe Munro, Secretary [4]
Pyrenees Shire Council	John Roxburgh, Dir Corporate & Community Svc	Stephen Cornish, CEO
Racing Victoria	Tania Marino, Solicitor Risk Mgmt & Legal Affairs [2]	Simon Barrile, GM Risk Mgmt & Legal Affairs [2]
Registered School Board	Neil Morrow, Manager FOI [1]	
Robinvale District Health Services	Graem Kelly, PSM CEO/Director of Nursing	
Royal Botanic Gardens Board	Dennis Renfrey, FOI Officer Dr Philip Moores, Director	
Royal Children's Hospital	Judith Smith, FOI Officer [39]	
Royal Melbourne Institute of Technology	John Lambrick, Solicitor [1] Amanda Way, Assistant University Solicitor	David Knight, Secretary

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Royal Victorian Eye and Ear Hospital, The	Dr Jacinta Mogg, Assistant Medical Director	Mr Graeme Houghton, CEO
Royal Women's Hospital	Prof. Roger Pepperell, FOI/Medico Legal Officer	
Rural Ambulance Victoria	Doug Kimberley, CEO [2] Mark Van Zuylekom, Director Corporate Services	Phillip Hanson, Finance Manager [1] Mathew Ford, Systems Accountant
Rural City of Wangaratta	Barry Martin, FOI Officer	Gary Arnold, CEO Justin Hanney, CEO
Seymour District Memorial Hospital	Nora Ley, CEO Dr Rick Lowen, Director Medical Services	
Shire of Yarra Ranges	Tony Lord, FOI Officer [10] Neil Kilborn, FOI Officer	Robert Hauser, CEO [1]
South East Water	Ian Dockery, Manager Corporate Services	
South Gippsland Shire Council	Cam Abood, Records Coordinator FOI & Privacy Officer [1]	Joanne Stringer, Acting CEO [1]
South West Healthcare	Dr Chinnasamy, Principal Medical Officer [3] Dr Peter O'Brien, Principal Medical Officer	Andrew Rowe, CEO [1]
South West Water Authority	Russell Worland, CEO	
Southern Grampians Shire Council	Michael Voce, FOI Officer	
Southern Health	Else O'Halloran, Mgr Medical Records Services [35] Assoc Prof. Saji Damadoran, Dir Health Services [8] Claire Pierce, Snr Health Information Services Mgr/ Privacy Officer	John Snowdon, Corporate Counsel [4] Dr Stan Capp, CEO
St Vincent's Hospital	Dr Cris Milenshkin, Senior Consultant [2] Dr Susan Ong, Senior Psychiatrist [1] Dr Nim Nadarajah, Psychiatry Registrar Assoc Prof. Tanaghow, Clinical Services Director Dr Steven Joshua, Consultant Psychiatrist, Dr Michael Salzberg, Senior Psychiatrist Dr Jeremy Couper, Senior Psychiatrist Dr Desmond Roman, Psychiatrist Dr Prem Chopra, Principal Psychiatrist Registrar Dr James Leahey, Consultant Psychiatrist	
State Electricity Commission of Victoria	John Cudmore, FOI Officer [5]	Geoffrey Steer, Deputy Administrator
State Revenue Office	Krystin Rosel, Legal Officer [5] Gustav Lanyi, Legal Officer [3] Maria Bravo, Legal Officer [3] Azad Raheem, Legal Officer [1] Joseph Prestinenzi, Legal Officer Aspasia Georgiou, Exec Director, Legal Services	Jim Hall, Legal Officer [2]
State Trustees Limited	Anita Todoroska, FOI Officer [3]	
Stawell Regional Health	Michael Delahunty, CEO Carolyn Gellert, Health Information Manager	
Strathbogie Shire Council	Alastair Pirie, Dir Corporate & Community Services	
Sunraysia Community Health Services	Craig Stanbridge, CEO	
Surf Coast Shire Council	Peter Bowlen, CEO Peter Bauerle, Corporate Support Manager	
Sustainability and Environment, Department of	Deidre Egan, Manager Secretariat Services [23] Glen Knight, FOI Officer [17] Stuart Atkins, FOI Officer [15]	Chloe Munro, Secretary Dept Natural Resources & Environment [10] Lyndsay Neilson, Secretary Dept Sustainability & Environment [6]
Swan Hill District Hospital	Rodney Prockter, Exec Officer Corporate Services Dr Ernan Hession, Clinical Supervisor Kathy Wright, Exec Officer Clinical Services	
Swan Hill Rural City Council	Heather Fortune, Information Coordinator Anthony Duffin, Information Coordinator	
Swinburne University of Technology	Shane Arnold, Manager University Records & FOI	Prof. J G Wallace, President & Vice-Chancellor
Tourism Victoria	Bernie Stewart, GM Executive Services [2]	
Transport Accident Commission (TAC)	Samantha de Forest, FOI Officer [470] Tony Blok, FOI Officer [100] Richard Pang, FOI Officer [43]	Alan Woodroffe, FOI Internal Review Officer [21] Ray Brescianini, FOI Internal Review Officer [13]
Treasury and Finance, Department of	Vivian Chung, FOI Officer [8] Mel Humphreys-Grey, FOI Officer [7]	Jillian Wyatt, FOI Internal Review Officer [1] John Peachy, FOI Internal Review Officer [1] Denise Cameron, FOI Internal Review Officer [1]
Trust for Nature (Victoria)	Barry MacDonald, Business Manager [2]	

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University of Ballarat	Rowena Coutts, University Solicitor/FOI Officer [1]	Prof. Kerry Cox, Vic-Chancellor
University of Melbourne	Ian Marshman, Senior Vice Principal [3]	Prof. Richard Larkins, Dean Medicine, Dentistry & Health Service [1] Prof. Kwong Lee Dow, Deputy Vice Chancellor Staff & Students [1]
Veterinary Practitioners Registration Board of Victoria	Victoria Gurr, FOI Officer [2]	Dr Peter Cullen, President [1]
VicRoads	Franca Chick, FOI Officer [62] Sue Anderson, Manager Executive Services [2] Julie Cooper, Acting Manager Executive Services	Mark Miller, Manager Legal Services [6]
Victoria Legal Aid	Sabina Hodzic-Oakley, FOI Officer [3] Ian Campbell, Acting Divisional Manager [2]	Tony Parsons, Managing Director [2]
Victoria Police	Superintendent Paul Murnane, FOI Officer [815] Act. Superintendent Chris Penno, FOI Officer [149]	Mr Evans, Asst Commissioner Education [11] Mr Shuey, Asst Commissioner TOPS [9] Mr Gassner, Asst Commissioner Reg 2 [6] Mr Perry, Asst Commissioner ESD [4] Mr Graham, Act. Asst Commissioner Reg 3 [3] Mr. Thompson, Act. Asst Commissioner Crime [3] Mr Jamieson, Asst Commissioner Reg 3 [3] Mr Ashby, Asst Commissioner Reg 5 [3] Mr Roy, Dir HR Department [3] Mr Henry, Act. Asst Commissioner Reg 2 [2] Mr Walshe, Act. Asst Commissioner Reg 4 [2] Mr Martin, Act. Asst Commissioner Education [2] Mr. Sprague, Act. Asst Commissioner ESD [2] Mr Hastings, Act. Asst Commissioner TOPS [2] Mr Overland, Asst Commissioner Crime [2] Mr Thompson, Asst Commissioner Reg 1 [2] Mr Hart, Commander Reg 1 [2] Mr Hart, Act. Asst Commissioner Reg 1 [1] Mr Smith, Act. Asst Commissioner Reg 5 [1] Mr Walshe, Asst Commissioner Reg 4 [1] Mr Graham, Commander Reg 3 [1] Mr Smith, Commander Reg 5 [1] Mr Glover, Act. Director, HR Department [1]
Victoria University	Deputy Vice-Chancellor Acting Director Human Resources	
Victorian Casino and Gaming Authority	Peter Cohen, Acting Director of Gaming & Betting/Acting Director of Casino Surveillance [8] Bill Lahey, Director of Gaming & Betting/ Director of Casino Surveillance [4]	
Victorian Communities, Department of	Terry Healy, Deputy Secretary [3] Elizabeth Jensen, Acting Deputy Secretary	Don Frayne, DPC Legal Officer [1]
Victorian Curriculum and Assessment Authority	Terri Hopkins, Manager Corporate Governance	John Firth, AGM, Curriculum
Victorian Electoral Commission	Colin Barry, Electoral Commission Doug Beecroft, Manager Public Information & Corporate Communication Robert Skelton, Manager Administration & FOI Officer	
Victorian WorkCover Authority	Liz Alexander, FOI Officer Corporate Affairs Lina De Fazio, FOI Officer Corporate Affairs Janelle Mahoney, FOI Officer Corporate Affairs Sai Rajan, Solicitor Corporate Affairs = 136 requests denied in full/part	Eric Windholz, General Counsel Corporate Affairs David White, Lawyer Corporate Affairs Sai Rajan, Solicitor Corporate Affairs = 13 requests denied in full/part
Warrnambool City Council	Wendy Clark, FOI Officer	
Wellington Shire Council	Alison Hurtig, Information Coordinator [2]	Jim Wilson, Manager Organisation Development
Werribee Mercy Hospital	Dr Paul Katz, Chief Psychiatrist [1] Dr Peter Longmore, Director of Medical Services	Stephen Cornelissen, General Manager
West Wimmera Health Service	Meredith Taylor, Health Information Manager	John Smith, CEO
Western District Health Service	Dr Bruce Warton, Director of Medical Services	
Western Hospital and Sunshine Hospital	Assoc Prof. John Balla, Chief Medical Officer Dr Peter Linton, FOI/Medico Legal Medical Officer Dr Dhushan Illesinghe, Dir Clinical Svc Psychiatry Assoc Prof. Anne Hassett, Clinical Director Aged Persons Mental Health Programme	
Western Water	Julie Green, GM Commercial Services [1]	
Whitehorse City Council	Jill Delahoy, Admin Coordinator Civic Services [6] Bruce Manks, Manager Civic Centre [5]	Noelene Duff, CEO

AGENCY	NAME & TITLE OF DECISION MAKERS [NUMBER OF FOI REQUESTS WHERE ACCESS WAS REFUSED IN PART OR FULL]	NAME & TITLE OF INTERNAL REVIEW OFFICERS [NUMBER OF REVIEWS WHERE ACCESS WAS REFUSED IN PART OR FULL]
Whittlesea City Council	Rod Wilkinson, Director Corporate Services [1]	Graeme Brennan, CEO
Williamstown Hospital, The	Dr James Breheny, Medical Manager [1]	Meredith Spencer, General Manager
Wimmera Health Care Group	Dr Alan Wolff, Director Medical Services	
Wodonga Regional Health Service	Wendy Sutcliffe, FOI Officer	
Wonthaggi and District Hospital	Nigel Atkins, CEO	Wendy Dowell, Health Information Manager
Wyndham City Council	Joy Painter, Council Business Coordinator [5] Steve Burgess, Customer Service Coordinator	Ian Robins, CEO
Yarra City Council	Tim Brown, Manager Governance/FOI Officer [11]	Ed Small, Dir Corporate Svc/Principal Officer [1]
Yarra Valley Water Limited	Peter Thatcher, Manager Corporate Services	Terry Swingler, GM Finance/Company Secretary
Yarrawonga District Health Service	Cate Febey, Privacy Officer/FOI Officer	
Yea and District Memorial Hospital	Lorina Gray, Director of Nursing/Manager Brian Cole, DMS Goulburn Valley Health	

APPENDIX F: FEES AND CHARGES

<i>AGENCY</i>	<i>FEES COLLECTED</i>	<i>FEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Alfred Hospital, The	\$18,780.00	\$3,860.00	\$56,730.00	\$9,033.40
Alpine Shire Council	\$60.00	\$0.00	\$0.00	\$0.00
Angliss Hospital	\$1,300.00	\$1,560.00	\$619.60	\$152.80
Austin Health	\$7,040.00	\$2,840.00	\$11,977.20	\$5,403.50
Ballarat Community Health Centre	\$0.00	\$80.00	\$0.00	\$0.00
Ballarat Health Services	\$3,020.00	\$2,660.00	\$2,857.80	\$1,666.60
Banyule City Council	\$400.00	\$0.00	\$214.00	\$0.00
Banyule Community Health Service	\$0.00	\$60.00	\$0.00	\$0.00
Barwon Health	\$6,640.00	\$1,860.00	\$6,040.40	\$722.20
Barwon Region Water Authority	\$60.00	\$40.00	\$0.00	\$0.00
Bass Coast Community Health Service	\$0.00	\$20.00	\$0.00	\$0.00
Bass Coast Shire Council	\$200.00	\$0.00	\$0.00	\$0.00
Baw Baw Shire Council	\$160.00	\$40.00	\$583.80	\$1.60
Bayside City Council	\$1,880.00	\$0.00	\$65.00	\$0.00
Benalla and District Memorial Hospital	\$20.00	\$40.00	\$0.00	\$0.00
Benalla Rural City Council	\$120.00	\$0.00	\$0.00	\$0.00
Bendigo Community Health Services	\$0.00	\$60.00	\$0.00	\$0.00
Bendigo Health Care Group	\$2,940.00	\$100.00	\$4,531.60	\$366.80
Borough of Queenscliffe	\$60.00	\$40.00	\$0.00	\$0.00
Box Hill Hospital	\$3,520.00	\$2,340.00	\$2,118.00	\$505.20
Box Hill Institute of TAFE	\$60.00	\$40.00	\$7.00	\$0.00
Brimbank City Council	\$500.00	\$140.00	\$381.00	\$0.00
Building Commission	\$220.00	\$0.00	\$0.00	\$0.00
Buloke Shire Council	\$20.00	\$0.00	\$0.00	\$0.00
CAE	\$0.00	\$20.00	\$0.00	\$0.00
Calvary Health Care Bethlehem	\$40.00	\$120.00	\$14.60	\$6.80
Campaspe Shire Council	\$80.00	\$40.00	\$0.00	\$0.00
Cardinia Shire Council	\$100.00	\$20.00	\$123.80	\$0.00
Caulfield General Medical Centre	\$360.00	\$400.00	\$674.20	\$0.00
Central Gippsland Health Service	\$1,060.00	\$480.00	\$587.55	\$0.00
Central Goldfields Shire Council	\$40.00	\$0.00	\$0.00	\$0.00
Central Highlands Water	\$40.00	\$0.00	\$0.00	\$0.00
Chisholm Institute of TAFE	\$20.00	\$0.00	\$0.00	\$0.00

<i>AGENCY</i>	<i>FEES COLLECTED</i>	<i>FEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
City of Ballarat	\$340.00	\$20.00	\$0.00	\$0.00
City of Boroondara	\$720.00	\$80.00	\$185.70	\$72.40
City of Casey	\$200.00	\$20.00	\$469.60	\$0.00
City of Darebin	\$480.00	\$60.00	\$0.00	\$0.00
City of Greater Bendigo	\$360.00	\$20.00	\$0.00	\$0.00
City of Greater Dandenong	\$280.00	\$80.00	\$476.50	\$0.00
City of Greater Geelong	\$700.00	\$120.00	\$24.00	\$0.00
City of Greater Shepparton	\$200.00	\$20.00	\$233.74	\$0.00
City of Kingston	\$420.00	\$20.00	\$0.00	\$0.00
City of Melbourne	\$860.00	\$40.00	\$34.20	\$0.00
City of Port Phillip	\$720.00	\$80.00	\$0.00	\$0.00
City of Stonnington	\$600.00	\$0.00	\$794.00	\$80.00
City of Wodonga	\$120.00	\$0.00	\$0.00	\$0.00
City West Water Limited	\$40.00	\$0.00	\$0.00	\$2.80
Colac Area Health	\$300.00	\$260.00	\$39.00	\$2.00
Colac Otway Shire	\$440.00	\$0.00	\$0.00	\$0.00
Corangamite Shire	\$60.00	\$0.00	\$44.00	\$0.00
Country Fire Authority	\$360.00	\$40.00	\$479.00	\$0.00
Dairy Food Safety Victoria	\$20.00	\$0.00	\$0.00	\$0.00
Darebin Community Health Centre	\$0.00	\$20.00	\$0.00	\$0.00
Deakin University	\$60.00	\$0.00	\$20.40	\$0.00
Dental Health Services Victoria	\$60.00	\$1,840.00	\$0.00	\$460.00
Djerriwarrh Health Services	\$170.00	\$570.00	\$0.00	\$0.00
Docklands Authority	\$0.00	\$20.00	\$0.00	\$0.00
Doutta Galla Community Health Services	\$0.00	\$100.00	\$21.00	\$82.60
East Gippsland Shire Council	\$500.00	\$0.00	\$0.00	\$0.00
East Grampians Health Service	\$120.00	\$720.00	\$125.25	\$0.00
East Wimmera Health Service	\$260.00	\$0.00	\$111.79	\$0.00
Eastern Access Community Health	\$0.00	\$20.00	\$0.00	\$5.00
Echuca Regional Health	\$520.00	\$360.00	\$232.00	\$75.00
Education and Training, Department of	\$4,820.00	\$1,600.00	\$1,184.80	\$0.00
Emergency Services Superannuation Scheme	\$100.00	\$480.00	\$81.20	\$68.20
Environment Protection Authority	\$1,500.00	\$720.00	Accurate figure unavailable	Accurate figure unavailable
Equal Opportunity Commission of Victoria	\$40.00	\$40.00	\$0.00	\$0.00

<i>AGENCY</i>	<i>FEEES COLLECTED</i>	<i>FEEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Frankston City Council	\$260.00	\$40.00	\$567.60	\$0.00
Gippsland Southern Health Service	\$480.00	\$200.00	\$69.56	\$24.00
Glen Eira City Council	\$700.00	\$100.00	\$185.00	\$56.00
Glenelg Region Water Authority	\$20.00	\$0.00	\$0.00	\$44.00
Golden Plains Shire Council	\$40.00	\$40.00	\$0.00	\$0.00
Goulburn Valley Health	\$1,820.00	\$2,740.00	\$1,287.00	\$1,471.40
Goulburn Valley Water	\$20.00	\$0.00	\$0.00	\$0.00
Goulburn-Murray Water	\$40.00	\$0.00	\$0.00	\$0.00
Government Superannuation Office	\$540.00	\$80.00	\$0.00	Not Determined
Greyhound Racing Victoria	\$60.00	\$20.00	\$0.00	\$0.00
Healseville and District Hospital	\$20.00	\$100.00	\$8.80	\$0.00
Health Purchasing Victoria	\$20.00	\$0.00	\$1,644.20	\$0.00
Health Services Commissioner	\$100.00	\$140.00	\$0.00	\$0.00
Hepburn Health Service	\$20.00	\$40.00	\$42.15	\$0.00
Hepburn Shire Council	\$80.00	\$0.00	\$190.00	\$0.00
Hesse Rural Health Service	\$20.00	\$20.00	\$0.00	\$0.00
Hobsons Bay City Council	\$440.00	\$0.00	\$191.20	\$0.00
Horsham Rural City Council	\$80.00	\$20.00	\$0.00	\$0.00
Human Services, Department of	\$5,860.00	\$16,140.00	\$455.60	\$10,734.40
Hume City Council	\$380.00	\$60.00	\$1,195.70	\$0.00
Indigo Shire Council	\$100.00	\$0.00	\$10.00	\$0.00
Infrastructure, Department of	\$5,820.00	\$580.00	\$1,418.00	\$5,400.00
Ingelwood and District Health Services	\$0.00	\$20.00	\$0.00	\$0.00
Innovation, Industry and Regional Victoria, Department of	\$2,060.00	\$0.00	\$69.00	\$0.00
ISIS Primary Care	\$0.00	\$100.00	\$0.00	\$0.00
Justice, Department of	\$1,740.00	\$3,240.00	\$324.40	\$960.00
Kerang District Health	\$120.00	\$0.00	\$114.40	\$0.00
Knox City Council	\$500.00	\$20.00	\$0.00	\$45.00
Kyabram and District Health Services	\$300.00	\$180.00	\$276.20	\$74.00
Kyneton District Health Service	\$80.00	\$20.00	\$0.00	\$0.00
La Trobe University	\$100.00	\$100.00	\$0.00	\$0.00
Lakes Entrance Community Health	\$0.00	\$20.00	\$0.00	\$0.00
Latrobe City Council	\$340.00	\$20.00	\$0.00	\$0.00
Latrobe Regional Hospital	\$4,340.00	\$1,280.00	\$2,300.00	\$680.00

<i>AGENCY</i>	<i>FEEES COLLECTED</i>	<i>FEEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Loddon Shire Council	\$0.00	\$20.00	\$0.00	\$0.00
Lorne Community Hospital	\$120.00	\$120.00	\$86.00	\$0.00
Lyndoch Warrnambool	\$20.00	\$0.00	\$20.04	\$0.00
Macedon Ranges Shire Council	\$200.00	\$0.00	\$0.00	\$0.00
Mallee Track Health and Community Service	\$140.00	\$20.00	\$74.00	\$0.00
Manningham City Council	\$220.00	\$80.00	\$55.40	\$3.60
Mansfield District Hospital	\$220.00	\$0.00	\$0.00	\$0.00
Maribyrnong City Council	\$580.00	\$80.00	\$0.00	\$0.00
Marine Safety Victoria	\$120.00	\$0.00	\$22.00	\$100.00
Maroondah City Council	\$220.00	\$0.00	\$335.60	\$110.60
Maroondah Hospital	\$3,330.00	\$910.00	\$1,679.50	\$605.40
Maryborough District Health Service	\$120.00	\$160.00	\$82.00	\$0.00
Medical Practitioners Board of Victoria	\$420.00	\$140.00	\$217.40	\$257.40
Melbourne Health (inc. Royal Melb Hosp)	\$10,240.00	\$1,840.00	\$12,543.60	\$1,290.80
Melbourne Water	\$120.00	\$0.00	\$0.00	\$7.20
Melton Shire Council	\$320.00	\$140.00	\$182.80	\$131.70
Mercy Hospital for Women	\$920.00	\$700.00	\$1,005.00	\$1,295.60
Metropolitan Ambulance Service	\$16,980.00	\$4,060.00	\$5.00	\$0.00
Metropolitan Fire and Emergency Services Board	\$7,900.00	\$1,660.00	\$158.00	\$79.00
Mildura Base Hospital	\$2,340.00	\$160.00	\$1,578.03	\$0.00
Mildura Rural City Council	\$180.00	\$20.00	\$44.00	\$311.30
Mitchell Shire Council	\$160.00	\$0.00	\$113.20	\$0.00
Moira Shire Council	\$60.00	\$20.00	\$0.00	\$0.00
Monash City Council	\$460.00	\$20.00	\$400.00	\$0.00
Monash University	\$180.00	\$0.00	\$795.00	\$2.00
Moonee Valley City Council	\$440.00	\$0.00	\$72.75	\$0.00
Moorabool Shire Council	\$380.00	\$0.00	\$0.00	\$0.00
Moreland City Council	\$440.00	\$40.00	\$57.20	\$26.80
Mornington Peninsula Shire	\$560.00	\$0.00	\$320.00	\$0.00
Mount Alexander Hospital	\$60.00	\$0.00	\$25.80	\$0.00
Mount Alexander Shire Council	\$0.00	\$20.00	\$0.00	\$0.00
Murrindindi Shire Council	\$80.00	\$0.00	\$0.00	\$0.00
Nathalia District Hospital	\$0.00	\$20.00	\$0.00	\$0.00
National Gallery of Victoria	\$40.00	\$0.00	\$0.00	\$0.00

<i>AGENCY</i>	<i>FEES COLLECTED</i>	<i>FEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Nillumbik Shire Council	\$280.00	\$80.00	\$13.80	\$0.00
North East Water	\$20.00	\$0.00	\$0.00	\$0.00
North Yarra Community Health	\$0.00	\$100.00	\$0.00	\$0.00
Northeast Health Wangaratta	\$5,060.00	\$1,360.00	\$6,916.50	\$250.00
Northern Grampians Shire Council	\$20.00	\$0.00	\$0.00	\$0.00
Northern Hospital, The	\$5,520.00	\$1,180.00	\$6,056.10	\$0.00
Northern Melbourne Institute of TAFE	\$20.00	\$0.00	\$0.00	\$0.00
Nurses Board of Victoria	\$320.00	\$40.00	\$88.20	\$4.80
Office of Public Prosecution	\$360.00	\$200.00	\$288.70	\$88.20
Orbost Regional Health	\$180.00	\$120.00	\$10.00	\$65.00
Otway Health and Community Services	\$20.00	\$0.00	\$0.00	\$0.00
Parks Victoria	\$280.00	\$60.00	\$138.40	\$10.00
Peninsula Health	\$4,820.00	\$1,780.00	\$2,321.00	\$3,387.00
Peter MacCallum Cancer Institute	\$660.00	\$320.00	\$152.40	\$0.00
Pharmacy Board of Victoria	\$40.00	\$0.00	\$0.00	\$0.00
Plenty Valley Community Health Services	\$0.00	\$520.00	\$10.00	\$0.00
Portland District Health	\$740.00	\$200.00	\$2,606.34	\$0.00
Premier and Cabinet, Department of	\$2,040.00	\$0.00	\$408.10	\$0.00
Primary Industries, Department of	\$520.00	\$20.00	\$99.20	\$39.80
Pyrenees Shire Council	\$20.00	\$0.00	\$0.00	\$0.00
Racing Victoria	\$60.00	\$0.00	\$0.00	\$0.00
Registered School Board	\$20.00	\$20.00	\$0.00	\$0.00
Robinvale District Health Services	\$35.00	\$105.00	\$0.00	\$0.00
Royal Botanic Gardens Board	\$0.00	\$20.00	\$0.00	\$0.00
Royal Children's Hospital	\$6,920.00	\$6,440.00	\$11,541.00	\$362.00
Royal Melbourne Institute of Technology	\$60.00	\$40.00	\$0.00	\$10.00
Royal Victorian Eye and Ear Hospital, The	\$1,620.00	\$0.00	\$0.00	\$0.00
Royal Women's Hospital	\$4,200.00	\$3,040.00	\$1,172.40	\$1,393.60
Rural Ambulance Victoria	\$7,080.00	\$420.00	\$8,305.00	\$600.00
Rural City of Wangaratta	\$80.00	\$20.00	\$210.70	\$0.00
Seymour District Memorial Hospital	\$200.00	\$40.00	\$67.00	\$12.00
Shire of Yarra Ranges	\$540.00	\$0.00	\$313.30	\$93.20
South East Water	\$60.00	\$0.00	\$0.00	\$36.20
South Gippsland Shire Council	\$120.00	\$0.00	\$108.00	\$0.00

<i>AGENCY</i>	<i>FEEES COLLECTED</i>	<i>FEEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
South West Healthcare	\$1,620.00	\$1,340.00	\$1,039.00	\$1,083.00
South West Water Authority	\$20.00	\$0.00	\$0.00	\$0.00
Southern Grampians Shire Council	\$20.00	\$0.00	\$0.00	\$0.00
Southern Health	\$19,580.00	\$8,900.00	\$16,281.05	\$10,922.55
St Vincent's Hospital	\$6,220.00	\$4,800.00	\$3,136.00	\$671.00
State Electricity Commission of Victoria	\$600.00	\$60.00	\$450.00	\$0.00
State Revenue Office	\$340.00	\$0.00	\$0.00	\$0.00
State Trustees Limited	\$0.00	\$60.00	\$0.00	\$0.20
Stawell Regional Health	\$160.00	\$20.00	\$95.00	\$2.50
Strathbogrie Shire Council	\$60.00	\$0.00	\$0.00	\$0.00
Sunraysia Community Health Services	\$0.00	\$40.00	\$0.00	\$0.00
Surf Coast Shire Council	\$60.00	\$0.00	\$0.00	\$0.00
Sustainability and Environment, Department of	\$2,400.00	\$60.00	\$1,138.40	\$238.00
Swan Hill District Hospital	\$1,580.00	\$300.00	\$525.60	\$35.40
Swan Hill Rural City Council	\$140.00	\$0.00	\$79.40	\$4.40
Swinburne University of Technology	\$20.00	\$0.00	\$0.00	\$0.00
Tourism Victoria	\$100.00	\$0.00	\$0.00	\$0.00
Transport Accident Commission (TAC)	\$17,520.00	\$440.00	\$114.60	\$23,422.70
Treasury and Finance, Department of	\$1,380.00	\$0.00	\$1,729.20	\$16.00
Trust for Nature (Victoria)	\$120.00	\$0.00	\$269.10	\$51.30
University of Ballarat	\$0.00	\$20.00	\$0.00	\$0.00
University of Melbourne	\$220.00	\$140.00	\$0.00	\$0.00
Veterinary Practitioners Registration Board of Victoria	\$40.00	\$0.00	\$8.20	\$0.00
VicRoads	\$2,800.00	\$640.00	\$4,742.05	\$241.65
Victoria Legal Aid	\$80.00	\$100.00	\$0.00	\$0.00
Victoria Police	\$29,320.00	\$3,960.00	\$11,640.00	\$6,580.00
Victoria University	\$40.00	\$0.00	\$261.60	\$0.00
Victorian Casino and Gaming Authority	\$280.00	\$0.00	\$28.20	\$0.00
Victorian Communities, Department of	\$140.00	\$0.00	\$0.00	\$0.00
Victorian Curriculum and Assessment Authority	\$0.00	\$60.00	\$52.00	\$0.00
Victorian Electoral Commission	\$20.00	\$0.00	\$0.00	\$0.00
Victorian Learning and Employment Skills Commission	\$20.00	\$0.00	\$0.00	\$0.00
Victorian WorkCover Authority	\$10,120.00	\$5,640.00	\$4,864.20	Accurate figure unavailable
Warrnambool City Council	\$140.00	\$0.00	\$0.00	\$0.00

<i>AGENCY</i>	<i>FEEES COLLECTED</i>	<i>FEEES WAIVED</i>	<i>CHARGES COLLECTED</i>	<i>CHARGES WAIVED</i>
Wellington Shire Council	\$240.00	\$0.00	\$50.60	\$0.00
Werribee Mercy Hospital	\$1,080.00	\$860.00	\$481.00	\$1,087.00
West Wimmera Health Service	\$240.00	\$40.00	\$66.40	\$0.00
Western District Health Service	\$660.00	\$0.00	\$585.65	\$0.00
Western Hospital and Sunshine Hospital	\$9,160.00	\$4,000.00	\$8,292.20	Not costed
Western Water	\$20.00	\$0.00	\$0.00	\$0.00
Whitehorse City Council	\$660.00	\$40.00	\$261.00	\$22.40
Whittlesea City Council	\$240.00	\$60.00	\$89.80	\$65.00
Williamstown Hospital, The	\$1,120.00	\$200.00	\$304.60	\$155.00
Wimmera Health Care Group	\$920.00	\$500.00	\$462.70	\$122.40
Wodonga Regional Health Service	\$920.00	\$1,080.00	\$264.00	\$16.00
Wonthaggi and District Hospital	\$140.00	\$80.00	\$0.00	\$0.00
Wyndham City Council	\$420.00	\$60.00	\$1,469.70	\$73.40
Yarra City Council	\$820.00	\$100.00	\$0.00	\$0.00
Yarra Valley Water Limited	\$140.00	\$0.00	\$0.00	\$38.00
Yarrawonga District Health Service	\$40.00	\$0.00	\$48.80	\$0.00
Yea and District Memorial Hospital	\$20.00	\$80.00	\$1.20	\$0.00
TOTALS	\$292,095.00	\$109,565.00	\$221,960.25	\$93,616.80