

FOREWORD

I have much pleasure in submitting to both Houses of Parliament, the 1999 Freedom of Information Annual Report.

This report reflects the operation of freedom of information in Victoria for the 1998/1999 financial year and has been prepared in accordance with sections 64 and 65AA of the Freedom of Information Act 1982.

**ROB HULLS MP
Attorney-General**

TABLE OF CONTENTS

PART 1: GENERAL USE OF FREEDOM OF INFORMATION.....	3
1. NUMBER OF REQUESTS, INTERNAL REVIEWS AND VCAT APPEALS	3
<i>Table 1: Number of Requests, Reviews and Appeals</i>	<i>3</i>
2. DECISIONS ON REQUEST	4
<i>Table 2: Decisions on Requests</i>	<i>4</i>
3. MOST FREQUENTLY CITED EXEMPTIONS	6
<i>Table 3 :Exemptions Cited.....</i>	<i>7</i>
4. FEES AND CHARGES FOR REQUESTS	7
5. 'TOP 20' AGENCIES.....	7
<i>Table 4:Agencies Receiving the Most Requests.</i>	<i>8</i>
PART 2: DETAILED STATISTICS FOR EACH AGENCY.....	9
6. REQUESTS RECEIVED BY AGENCIES.....	9
7. REQUESTS FOR INTERNAL REVIEW.....	9
8. APPEALS TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL.....	9
9. EXEMPTIONS CITED.....	10
10. DECISION MAKERS	10
11. FEES AND CHARGES.....	10
12. RETROSPECTIVE ACCESS.....	10
<i>Table 5: Requests Received by Agencies</i>	<i>11</i>
<i>Table 6:Requests for Internal Review.....</i>	<i>18</i>
<i>Table 7:Appeals to the Victorian Civil and Administrative Tribunal.....</i>	<i>20</i>
<i>Table 8:Exemptions & Exceptions Cited.....</i>	<i>22</i>
<i>Table 9:Names of Decision Makers</i>	<i>29</i>
<i>Table 10:Fees and Charges</i>	<i>38</i>
PART 3: HOW TO USE FREEDOM OF INFORMATION	45
ANSWERS TO THE MOST COMMONLY ASKED QUESTIONS.....	56
PART 4: LIST OF AGENCIES	58

PART 1: GENERAL USE OF FREEDOM OF INFORMATION

The statistical data included in this report has been obtained from approximately 300 agencies that are subject to the *Freedom of Information Act 1982* (FOI Act). The statistical information was requested and provided on a uniform basis and in accordance with the requirements of section 64 and section 65AA of the FOI Act.

1. Number of Requests, Internal Reviews and VCAT Appeals

Table 1 illustrates the totals of the number of requests and corresponding internal reviews and Tribunal appeals, since the introduction of the FOI Act.

The number of requests received during 1998/99 showed an increase of around 7% above the figure for the previous year. This increase can be attributed to a number of reasons such as a growing awareness of the FOI Act and its utilisation by persons to access government information, particularly documents relating to themselves. Advice from agencies also indicates that the following factors are likely to have contributed to the overall increase:

- Hospitals and medical centres reported that there appears to be an increase in requests subsequent to media reports on public health issues ; and
- an increase in the use of FOI as an alternative to obtaining documents through the discovery process.

Even with this increase, there has been continued encouragement for agencies to provide information, where possible, outside the process provided for by the Act.

Table 1: Number of Requests, Reviews and Appeals

YEAR	FOI REQUESTS	INTERNAL REVIEWS	APPEALS TO VCAT
1998/99	13082	270	159
1997/98	12 195	319	304
1996/97	12 211	288	189
1995/96	10 834	291	154
1994/95	10 447	293	156
1993/94	10 151	312	171
1992/93	11 364	372	220
1991/92	14 357	416	193
1990/91	14 690	372	168
1989/90	10 460	437	177
1988/89	10 700	402	141

There was a decrease in 1998/99 compared to the previous year in the number of internal reviews and appeals to VCAT. No singular reason for the decrease in internal reviews

can be ascertained, however a decrease in appeals to the Tribunal are likely to reflect the impact of VCAT fee increases from \$165 to \$170 and the requirement for payment of this fee by applicants where agencies are deemed to have refused access to documents (both changes took place as of 1 July 1998).

Of the 13,082 requests lodged with agencies, 1% of these were appealed to VCAT. Decisions made by the Tribunal resulted in agency decisions being fully confirmed in 49% of cases and in 32% of appeals decided, VCAT partially upheld agency decisions. In 5% of the total appeals, VCAT granted full access to documents.

2. Decisions on Request

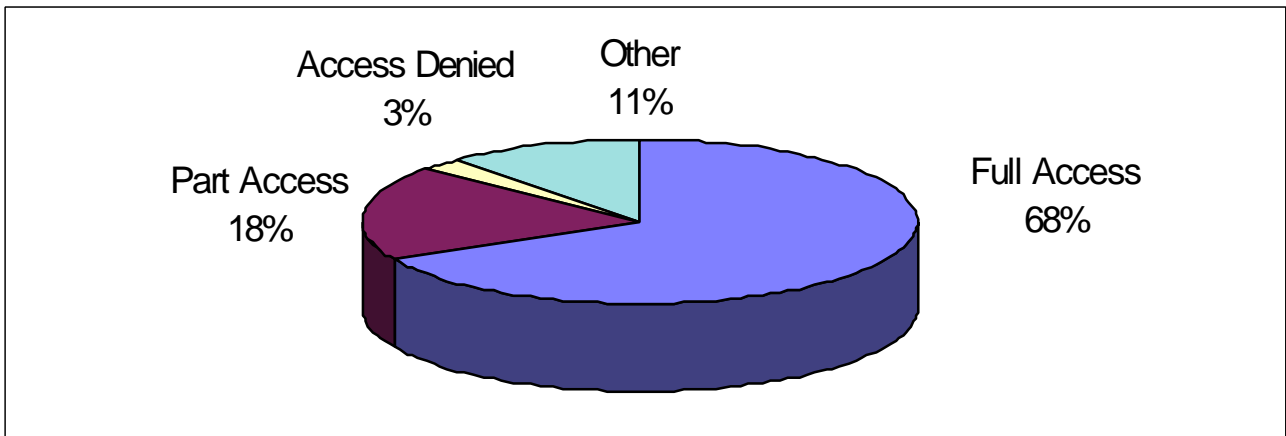
The access rate to documents requested has remained constant with some 68% of 1998/99 requests receiving access in full (see table 2 and chart 1 below). Coupled with partial access decisions, applicants gained access to documents in 86% of requests and access was refused outright in only 3% of requests considered.

In 1999, the number of non-personal requests increased by 28% compared to the previous year. This would seem to reflect an increasing interest in government administration. Agencies have also indicated that it reflects the amount of personal documents being disclosed outside the freedom of information process. The 11% of requests not covered by Table 2 are those requests included in 'other' in Chart 1 below.

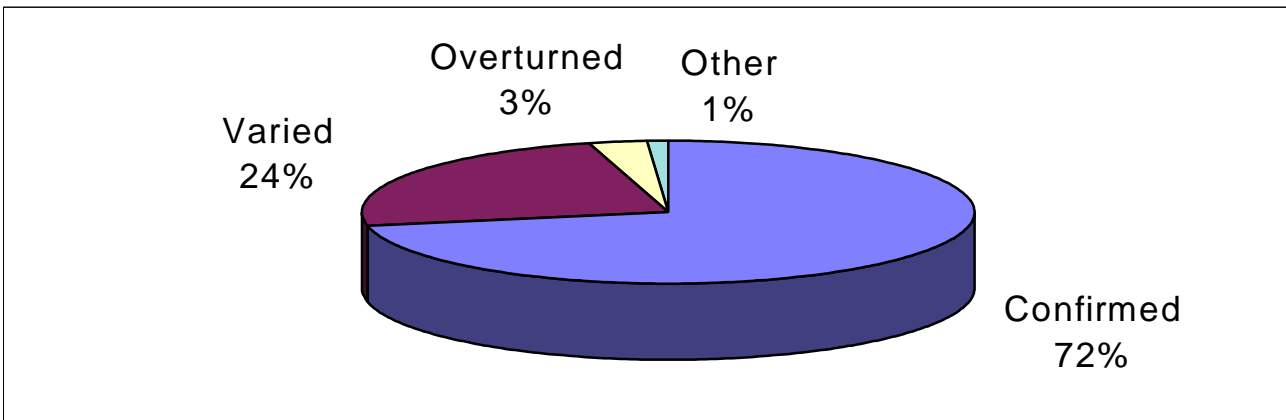
Charts 1 to 3 illustrate the outcomes of requests, reviews and appeals in 1999.

Table 2: Decisions on Requests

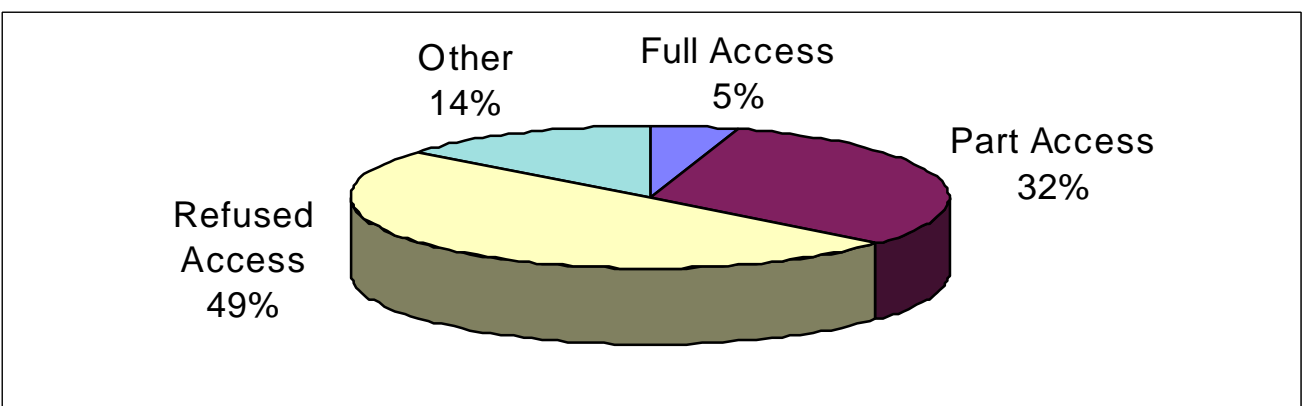
DECISION	1998/99	% OF TOTAL REQUESTS	1997/98	% OF TOTAL REQUESTS
FULL ACCESS	8802	68%	7859	64%
PART ACCESS	2419	18%	2557	21%
ACCESS DENIED	365	3%	555	5%

Chart 1: Decisions on Requests (1998/99)

Note: 'Other' covers situations where a request has been received but one of the following situation applies: the applicant did not proceed with the application; it was transferred to another agency; it was a request made in 1998/99 but had not been decided at the end of the reporting period; the agency did not hold the documents sought or where the agency and the applicant agreed on a form of access satisfactory to the applicant.

Chart 2: Results of Internal Review Decisions

Note: 'Other' covers situations such as: where the request for review was withdrawn; where a decision on the request for review was pending at the end of the reporting period; or where the agency and the applicant agreed on a form of access satisfactory to the applicant.

Chart 3: Results of VCAT Decisions

Note: 'Other' covers the following situations: the applicant did not proceed with the appeal; the appeal is still to be decided; or the appeal was resolved at a stage prior to hearing to the satisfaction of the applicant.

3. Most Frequently Cited Exemptions

The four most frequently cited exemptions in 1998/99 were the same as those in the previous year. The protection of an individual's personal affairs where disclosure under the Act would be unreasonable was the most frequently cited exemption (s.33). Following this category, in order, were refusals of access where the documents requested contained information provided in confidence to agencies (s.35), refusals where documents contained opinions or advice of officials or ministers and it would not be in the public interest for those documents to be released (s. 30); and refusal where release of documents would adversely affect law enforcement procedures, or the conduct of a fair trial (s.31).

Chart 4: Trends of Most Used Exemptions

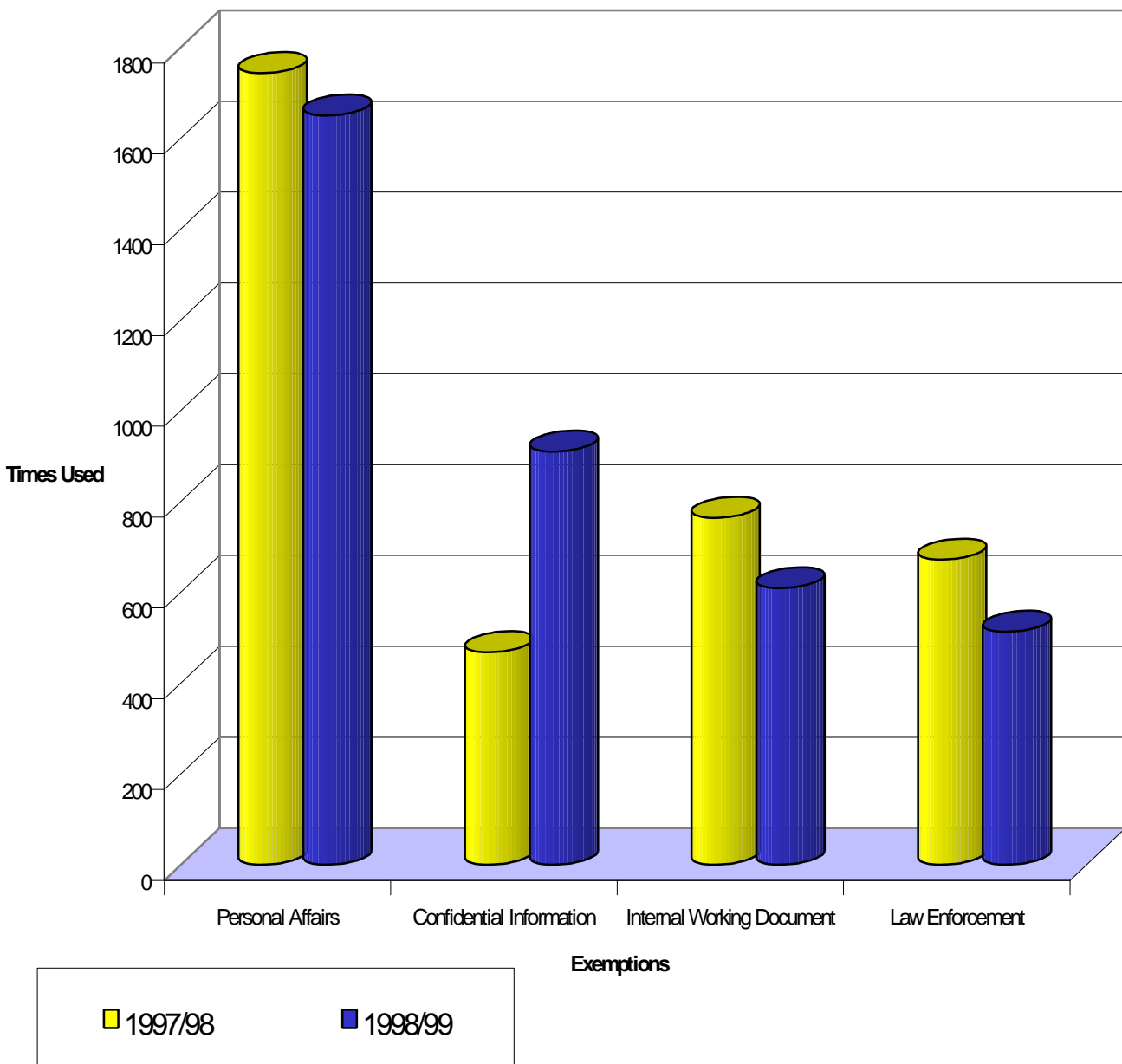


Table 3 : Exemptions Cited

SECTION OF FOI ACT	ORIGINAL DECISION	INTERNAL REVIEW	VCAT
24A: Repeated Requests	2	-	-
25A: Voluminous Requests	77	23	1
28: Cabinet Documents	21	7	6
29: Intergovernmental Relations	8	4	2
30: Internal Working Documents	609	95	28
31: Law Enforcement	513	52	3
32: Legal Professional Privilege	282	42	19
33: Personal Affairs	1650	103	34
34: Commercial Confidentiality	215	65	31
35: Information Gained in Confidence	910	54	19
36: Contrary to Public Interest	10	6	2
38: Exempted by Another Enactment	318	32	10
38A: Council Documents	15	5	-

4. Fees and Charges for Requests

From the statistics provided it would seem that fees are being waived or reduced in approximately 36% of cases. This is based on the total number of requests – 13,082 - multiplied by \$20. If the fee were charged in each case, revenue received from fees would have been \$261,640. However, fee revenue was \$ 166,675.

It is hard to say how much was waived in charges. Often where charges are to be waived agencies do not calculate the actual charges that would have been made. Rather, they note the number of cases where waivers were granted on charges. If the total charges revenue of \$190,962.30 were divided across the 13,082 requests, each applicant would have paid \$14.60 in access charges.

5. 'Top 20' Agencies

A feature of this report each year is the 'Top 20' agencies. Of the approximately 300 agencies that provided information incorporated into this report, agencies in the 'Top 20' handled 74% of requests, with 57% of the requests they receive being for personal documents. Consequently, the percentage of personal requests for the 'Top 20' agencies is practically the same as the overall percentage of personal requests (55%). Table 4 below identifies the relevant 20 agencies.

Table 4: Agencies Receiving the Most Requests.

NAME OF AGENCY	PERSONAL REQUESTS	NON PERSONAL REQUESTS	TOTAL
1 Human Services, Department of	1070	160	1230
2 Victoria Police	653	505	1158
3 Southern Health Care Network	617	383	1000
4 Metropolitan Ambulance Service	221	509	730
5 Country Fire Authority	6	624	630
6 Metropolitan Fire and Emergency Services Board	6	621	627
7 Alfred Hospital, The	176	353	529
8 Victorian Workcover Authority	286	177	463
9 Royal Children's Hospital	442	0	442
10 St Vincent's Hospital	136	222	358
11 Royal Melbourne Hospital	331	0	331
12 Transport Accident Commission	304	10	314
13 Western Hospital	112	175	287
14 Barwon Health	276	4	280
15 Austin & Repatriation Medical Centre	85	172	257
16 Education, Dept . of	127	114	241
17 La Trobe Regional Hospital	235	2	237
18 Box Hill Hospital	169	58	227
19 Northern Hospital, The	213	0	213
20 Royal Women's Hospital	120	41	161
TOTAL	5585	4130	9715

PART 2: DETAILED STATISTICS FOR EACH AGENCY

6. Requests Received by Agencies

In the guidelines sent to agencies explaining the information required to compile this report, FOI Officers were asked not to include applications where the fee had not been paid or the waiver not granted.

From time to time, FOI Officers will receive applications which do not proceed for a number of reasons. For instance, the applicant does not pay the fee or, more often, the request for information is not relevant to the agency or the document does not exist. Also, you have those requests where the applicant is provided with the information without the need for a request under the FOI Act. Whilst many of these sort of requests can require a commitment of time and resources by the FOI Officer, they are technically not requests under the Act.

7. Requests for Internal Review

After the initial access decision, if an agency decides not to grant access to a document, the applicant has a right to appeal that decision. The first stage of appeal is an 'internal review'. This requires a written request to the principal officer of the agency asking that a fresh decision on the request be made.

Table 6 provides details of the agencies that received requests for internal review of a decision and an indication of the outcome of those reviews. The outcomes relate to the original decision made by the FOI officer in terms of whether it was confirmed, varied or overturned. Where a decision of the FOI officer is varied under review, the fresh decision may be a minor variation on the original decision; or may be a significant disclosure of additional information.

Where an original decision is shown as being overturned, then this means that full access has now been given to the documents sought by the applicant.

Only those agencies which received requests for internal review are listed.

8. Appeals to the Victorian Civil and Administrative Tribunal

If an applicant is dissatisfied with the outcome of an internal review, he or she may then appeal to the Victorian Civil and Administrative Tribunal (VCAT).

Table 7 identifies the agencies whose decisions resulted in appeals to the VCAT in 1998/99. They were also asked to indicate the number and type of decisions handed down by the Tribunal in 1998/99, whether or not those decisions were as a result of appeals lodged in that year or earlier. This was necessary given the time between an appeal being lodged and a final decision handed down.

The VCAT process includes conciliation between parties whereby the applicant and respondent are called before the tribunal for a preliminary conference to try to resolve documents in dispute before the case proceeds to a hearing. Appeals can often be withdrawn as a result of this process.

9. Exemptions Cited

Where an agency refuses an applicant access to documents, the agency is required by the Act to give reasons for refusal. In refusing access an agency is limited to the situations provided for in the Act (exemptions). Table 8 lists all the exemptions cited to applicants by agencies when refusing access.

10. Decision Makers

The *Freedom of Information Act* operates primarily on an agency level. It is an official of that agency who makes the initial decision and a different official who reviews a decision if requested by the applicant.

Table 9 names each official, specifying his or her title, where that official made a decision to refuse access to some or all of the documents requested.

11. Fees and Charges

The Act requires an application for access to documents to be accompanied by an application fee of \$20. Any other moneys payable in respect of a request after the application fee has been paid are referred to in the Act as "charges". Thus the differentiation between the fees and charges in Table 10. Charges apply to the cost of supplying copies of documents, providing access in other forms, supervising access to documents, searching for documents etc.

The Act also provides that fees can be waived or reduced where payment would cause hardship. Similarly, charges can be waived where the applicant is impecunious and the request is for personal documents, as well as in a few other situations. The decision on whether or not to waive a fee or charge rests with the agency.

12. Retrospective Access

Agencies were asked to comment on the practicability of extending the period of retrospective access, ie. all agencies, other than councils, are not required to process requests for non-personal documents created prior to 1978 and councils, not prior to 1989. Requests for personal documents are not subject to a time limitation, and therefore depend only on whether documents are still held. Agencies have generally indicated that due to the rare instances where requests for pre 1978 and 1989 records are made, it does not appear necessary to extend the period.

Table 5: Requests Received by Agencies

AGENCY	PERSONAL REQUESTS	NON PERSONAL REQUESTS	ACCESS FULL	ACCESS PART	ACCESS DENIED	OTHER**
Alfred Hospital, The	176	353	426	0	1	102
Alpine Shire	1	2	2	1	0	0
Angliss Health Service	108	0	106		2	
Austin & Repatriation Medical Centre	85	172	236	1	0	20
Australian Grand Prix Corporation	0	3	1	1	1	0
Ballarat City Council	0	6	1	3	2	0
Ballarat Community Health Centre	2	0	2	0	0	0
Ballarat Health Services	55	67	121	0	1	0
Banyule City Council	0	8	3	2	3	0
Banyule Community Health Service	1	0	1	0	0	0
Barwon Health	276	4	273	0	1	6
Barwon Region Water Authority	0	7	3	0	0	4
Bass Coast Shire Council	1	4	5	0	0	0
Baw Baw Shire Council	0	2	1	1	0	0
Bayside City Council	0	13	10	2	0	1
Benalla & District Memorial Hospital	1	1	2	0	0	0
Bendigo Community Health Services Inc	1	6	7	0	0	0
Bendigo Hospital Campus, Bendigo Health Care Group	31	61	90	0	0	2
Board of Studies	1	4	1	3	0	1
Boroondara City Council	0	13	5	3	0	5
Box Hill Hospital	169	58	227	0	0	0
Brimbank City Council	0	5	5	0	0	0
Campaspe Murray Community Care Inc.	2	0	2	0	0	0
Cardinia Shire Council	0	6	2	0	0	4
Casey, City of	0	8	5	2	0	1
Caulfield General Medical Centre	11	10	21	0	0	0
Central Gippsland Health Service	42	0	42	0	0	0
Central Gippsland Institute of TAFE	0	1	0	0	0	1
Central Gippsland Region Water Authority	0	3	2	0	0	1
Chisholm Institute of TAFE	0	1	1	0	0	0
City West Water Limited	0	4	2	0	0	2

AGENCY	PERSONAL REQUESTS	NON PERSONAL REQUESTS	ACCESS FULL	ACCESS PART	ACCESS DENIED	OTHER**
Cobaw Community Health Service	1	1	1	1	0	0
Colac Community Health Services	3	8	11	0	0	0
Colac Otway Shire Council	2	2	3	0	1	0
Country Fire Authority	6	624	10	571	13	36
Darebin Community Health Service Inc.	1	0	1	0	0	0
Darebin, City of	1	15	12	2	0	2
Delatite Shire Council	1	0	1	0	0	0
Dental Board of Victoria	0	1	1	0	0	0
Djerriwarrh Health Services	1	5	6	0	0	0
Docklands Authority	0	2	0	0	0	2
East Gippsland Shire Council	3	3	4	1	1	0
East Grampians Health Service	6	0	6	0	0	0
East Wimmera Health Service	3	3	5	0	1	0
Education, Department of	127	114	100	68	13	60
Emergency Services Superannuation Scheme	25	0	25	0	0	0
Energy Efficiency Victoria	1	2	1	2	0	0
Environment Conservation Council	0	1	0	0	0	1
Environment Protection Authority	0	99	56	34	7	2
Equal Opportunity Commission Victoria	1	5	1	0	5	0
Far East Gippsland Health & Support Service	5	10	12	0	0	3
Frankston City Council	0	9	3	2	2	2
Glen Eira City Council	1	1	0	2	0	0
Glenelg Shire Council	0	1	0	0	1	0
Goulburn Valley Health	59	3	62	0	0	0
Grampians Community Health Centre Inc.	0	0	0	0	0	0
Greater Bendigo City Council	0	11	7	1	1	2
Greater Dandenong City Council	0	8	1	6	0	1
Greater Geelong City Council	0	21	8	1	0	12
Greater Shepparton City Council	0	8	3	3	0	2
Greyhound Racing Victoria	0	3	3	0	0	0
Harness Racing Victoria	0	3	3	0	0	0
Health Services Commissioner	2	6	8	0	0	0
Hepburn Health Service	2	0	2	0	0	0

AGENCY	PERSONAL REQUESTS	NON PERSONAL REQUESTS	ACCESS FULL	ACCESS PART	ACCESS DENIED	OTHER**
Hepburn Shire Council	0	1	0	1	0	0
Hesse Rural Health Service	4	0	4	0	0	0
Hobsons Bay City Council	0	4	4	0	0	0
Horsham Rural City Council	0	1	1	0	0	0
Human Services, Department of	1070	160	366	496	54	314
Hume City Council	0	7	2	3	1	1
Indigo Shire Council	0	1	1	0	0	0
Infrastructure, Department of	2	147	46	24	5	74
Inner South Community Health Service	2	0	2	0	0	0
ISIS Primary Care	1	8	9	0	0	0
Justice, Department of	94	56	30	68	9	43
Kerang & District Hospital	0	3	1	0	0	2
Kingston City Council	0	14	13	0	0	1
Knox City Council	0	5	2	1	1	1
Kyabram and District Memorial Hospital	1	0	1	0	0	0
La Trobe Regional Hospital	235	2	217	20	0	0
La Trobe Shire Council	2	8	1	4	3	2
Loddon Shire Council	0	2	2	0	0	0
Lorne Community Hospital	3	0	3	0	0	0
Lyndoch Warrnambool Inc.	0	2	2	0	0	0
Macedon Ranges Shire Council	0	3	3	0	0	0
Mallee Track Health and Community Service	2	0	2	0	0	0
Manningham City Council	0	10	5	3	1	1
Maribyrnong City Council	0	4	3	0	0	1
Marine Board of Victoria	0	5	4	0	0	1
Maroondah City Council	0	10	4	2	2	2
Maroondah Hospital	149	0	145	4	0	0
Maryborough District Health Service	0	7	7	0	0	0
Medical Practitioners Board of Victoria	12	15	10	9	1	7
Melbourne and Olympic Parks Trust	0	3	0	2	1	0
Melbourne City Council	1	33	15	10	3	6
Melbourne City Link Authority	0	6	2	1	0	3
Melbourne Extended Care & Rehabilitation Service	2	0	2	0	0	0

AGENCY	PERSONAL REQUESTS	NON PERSONAL REQUESTS	ACCESS FULL	ACCESS PART	ACCESS DENIED	OTHER**
Melbourne Market Authority	0	2	0	0	2	0
Melbourne Port Corporation	0	13	0	8	3	2
Melbourne Water Corporation	11	3	6	1	1	6
Melton Shire Council	0	3	1	2	0	0
Mercy Hospital for Women	67	0	66	0	1	0
Metropolitan Ambulance Service	221	509	666	0	1	63
Metropolitan Fire & Emergency Services Board	6	621	606	0	8	13
Mildura Base Hospital	50	2	51	1	0	0
Mildura Rural City Council	2	1	3	0	0	0
Mitchell Shire Council	5	0	5	0	0	0
Moira Shire Council	0	8	4	3	0	1
Monash City Council	1	6	6	0	1	0
Monash University	8	8	11	5	0	0
Moonee Valley City Council	2	14	2	10	2	2
Moorabool Shire Council	1	0	0	0	0	1
Moreland City Council	0	4	0	4	0	0
Mornington Peninsula Shire Council	0	11	7	3	1	0
Mount Alexander Hospital	0	3	3	0	0	0
Mount Alexander Shire Council	2	0	1	1	0	0
Moyne Shire Council	0	4	3	1	0	0
Murrindindi Community Health Service Inc.	0	1	1	0	0	0
Murrindindi Shire Council	0	3	1	1	1	0
Natural Resources & Environment, Dept. of	1	118	23	45	33	18
Northern Grampians Shire Council	0	3	3	0	0	0
Northern Hospital, The	213	0	206	6	0	1
Northern Melbourne Institute of TAFE	0	4	4	0	0	0
Nowa Nowa Community Health Centre	1	0	0	1	0	0
Nurses Board of Victoria	10	24	34	0	0	0
Otway Health and Community Services	2	0	2	0	0	0
Peninsula Health Care Network	145	9	146	3	5	0
Peter MacCallum Cancer Institute	4	28	32	0	0	0
Plumbing Industry Commission	0	24	19	2	1	2
Port Phillip City Council	1	29	17	6	3	4

AGENCY	PERSONAL REQUESTS	NON PERSONAL REQUESTS	ACCESS FULL	ACCESS PART	ACCESS DENIED	OTHER**
Portland & District Hospital	26	31	56	0	1	0
Premier & Cabinet, Department of	2	33	3	11	0	21
Public Prosecutions, Office of	3	38	26	0	0	15
Public Transport Corporation	5	63	19	18	3	28
Pyrenees Shire Council	0	2	2	0	0	0
Registered Schools Board	1	0	0	1	0	0
Regulator-General, Office of the	0	3	2	1	0	0
RMIT	5	0	2	3	0	0
Robinvale District Health Services	2	0	2	0	0	0
Rochester & Elmore District Health Service	1	1	2	0	0	0
Royal Children's Hospital	442	0	340	16	4	82
Royal Dental Hospital of Melbourne	22	6	26	0	0	2
Royal Melbourne Hospital	331	0	301	0	0	30
Royal Victorian Eye and Ear Hospital	50	0	50	0	0	0
Royal Women's Hospital	120	41	161	0	0	0
Rural Ambulance Victoria	6	0	6	0	0	0
Rural City of Ararat	0	1	1	0	0	0
St George's Health Service	3	2	5	0	0	0
St Vincent's Hospital	136	222	355	3	0	0
Seymour District Memorial Hospital	1	0	1	0	0	0
South East Water Limited	0	1	0	0	0	1
South Gippsland Shire Council	0	4	3	1	0	0
Southern Grampians Shire Council	0	2	2	0	0	0
Southern Health Care Network	617	383	954	46	0	0
State Development, Department of	1	21	6	5	5	6
State Electricity Commission of Victoria	40	1	25	10	6	0
State Library of Victoria	0	1	1	0	0	0
State Revenue Office	0	61	7	17	20	17
State Trustees	2	23	6	15	4	0
Stawell District Hospital	14	0	14	0	0	0
Stonnington City Council	1	52	43	2	3	5
Strathbogie Shire Council	0	1	1	0	0	0
Sunraysia Community Health Services Inc	1	0	1	0	0	0

AGENCY	PERSONAL REQUESTS	NON PERSONAL REQUESTS	ACCESS FULL	ACCESS PART	ACCESS DENIED	OTHER**
Surf Coast Shire Council	0	8	8	0	0	0
Swan Hill District Hospital	21	0	21	0	0	0
Swan Hill Rural City Council	0	1	0	1	0	0
Swinburne University of Technology	1	0	0	1	0	0
Tourism Victoria	0	3	0	0	0	3
Transport Accident Commission	304	10	38	252	12	12
Treasury and Finance, Department of	0	61	5	9	10	37
Trust for Nature, Victoria	0	3	0	3	0	0
University of Melbourne	8	6	5	3	3	3
Urban Land Corporation	0	2	0	2	0	0
Veterinary Practitioners' Registration Board of Victoria	0	1	0	1	0	0
VicRoads	42	30	30	26	6	10
Victoria Legal Aid	15	3	9	2	5	2
Victoria Police	653	505	439	408	49	262
Victoria State Emergency Service	14	0	13	0	1	0
Victoria University of Technology	3	3	1	2	1	2
Victorian Casino and Gaming Authority	2	6	1	1	4	2
Victorian Dairy Industry Authority	1	1	0	1	1	0
Victorian Superannuation Board	87	3	86	2	0	2
Victorian WorkCover Authority	286	177	283	71	18	91
Wangaratta District Base Hospital	13	16	24	1	1	3
Wangaratta, Rural City of	0	3	1	2	0	0
Warrnambool & District Base Hospital	62	53	112	0	0	3
Warrnambool City Council	1	6	6	1	0	0
Wellington Shire Council	1	1	1	1	0	0
Werribee Mercy Hospital	53	0	53	0	0	0
West Wimmera Health Service	13	0	13	0	0	0
Western District Health Service	0	12	11	0	0	1
Western Hospital	112	175	287	0	0	0
Whitehorse City Council	1	12	4	3	4	2
Whittlesea City Council	0	9	6	2	1	0
Williamstown Hospital	8	15	21	0	1	1
Wimmera Health Care Group	24	3	27	0	0	0

AGENCY	PERSONAL REQUESTS	NON PERSONAL REQUESTS	ACCESS FULL	ACCESS PART	ACCESS DENIED	OTHER**
Wodonga Regional Health Service	7	0	7	0	0	0
Wodonga, City of	0	1	0	1	0	0
Wonthaggi & District Hospital	5	0	4	0	1	0
Wyndham City Council	1	4	5	0	0	0
Yarra City Council	0	16	13	1	1	1
Yarra Ranges Health Service	3	6	8	0	0	1
Yarra Ranges Shire Council	2	22	14	6	0	4
Yarra Valley Water Limited	0	5	4	1	0	0
Yarrawonga District Hospital	18	0	18	0	0	0
Zoological Parks and Gardens Board	0	4	2	2	0	0
TOTAL	7140	5942	8802	2419	365	1496

**The column headed 'Other' covers situations where a request has been received but one of the following situation applies: the applicant did not proceed with the application; it was transferred to another agency; it was a request made in 1997/98 but had not been decided at the end of the reporting period; the agency did not hold the documents sought or where the agency and the applicant agreed on a form of access satisfactory to the applicant.

Table 6: Requests for Internal Review

AGENCY	INTERNAL REVIEWS	DECISION CONFIRMED	DECISION VARIED	DECISION OVERTURNED	OTHER***
Alfred Hospital, The	1	1			
Ballarat City Council	1	1	0	0	0
Ballarat Community Health Centre	0	0	0	0	0
Ballarat Health Services	1	0	0	1	0
Banyule City Council	2	2	0	0	0
Baw Baw Shire Council	1	0	1	0	0
Bayside City Council	2	2	0	0	0
Board of Studies	1	1	0	0	0
Boroondara City Council	3	3	0	0	0
Casey, City of	1	0	1	0	0
City West Water Limited	1	1	0	0	0
Colac Otway Shire Council	1	1	0	0	0
Country Fire Authority	21	19	2	0	0
Education, Department of	12	12	0	0	0
Environment Protection Authority	4	4	0	0	0
Equal Opportunity Commission Victoria	2	2	0	0	0
Frankston City Council	1	1	0	0	0
Glenelg Shire Council	1	1	0	0	0
Greater Bendigo City Council	1	0	1	0	0
Human Services, Department of	31	18	12	1	0
Infrastructure, Dept. of	3	2	0	0	1
Justice, Department of	7	4	2	1	0
La Trobe Regional Hospital	1	0	1	0	0
La Trobe Shire Council	1	1	0	0	0
Manningham City Council	2	1	1	0	0
Maroondah City Council	1	1	0	0	0
Maroondah Hospital	2	1	1	0	0
Melbourne and Olympic Parks Trust	1	0	1	0	0
Melbourne City Council	5	5	0	0	0
Melbourne Market Authority	1	1	0	0	0
Melbourne Port Corporation	8	8	0	0	0
Melton Shire Council	2	2	0	0	0

AGENCY	INTERNAL REVIEWS	DECISION CONFIRMED	DECISION VARIED	DECISION OVERTURNED	OTHER***
Metropolitan Ambulance Service	3	3	0	0	0
Metropolitan Fire and Emergency Services Board	8	8	0	0	0
Moonee Valley City Council	1	0	1	0	0
Murrindindi Shire Council	1	1	0	0	0
Natural Resources & Environment, Department of	16	13	2	1	0
Peninsula Health Care Network	2	2	0	0	0
Plumbing Industry Commission	1	0	0	1	0
Port Phillip City Council	3	2	1	0	0
Portland & District Hospital	1	1	0	0	0
Premier and Cabinet, Department of	3	3	0	0	0
Public Transport Corporation	2	2	0	0	0
RMIT	2	1	1	0	0
Royal Children's Hospital	1	0	0	1	0
Southern Health Care Network	4	2	0	0	2
State Development, Department of	5	3	2	0	0
State Revenue Office	30	8	22	0	0
State Trustees	2	2	0	0	0
Swan Hill Rural City Council	1	1	0	0	0
Transport Accident Commission	7	5	2	0	0
Treasury and Finance, Department of	6	6	0	0	0
VicRoads	2	2	0	0	0
Victoria Legal Aid	4	3	1	0	0
Victoria Police	25	22	1	2	0
Victoria University of Technology	3	3	0	0	0
Victorian Casino and Gaming Authority	1	1	0	0	0
Victorian WorkCover Authority	5	2	3	0	0
Whitehorse City Council	4	1	3	0	0
Wodonga, City of	1	0	1	0	0
Yarra Ranges Shire Council	3	2	1	0	0
Yarra Valley Water Limited	1	0	1	0	0
TOTAL	270	194	65	8	3

*** This column headed 'Other' covers situations such as: where the request for review was withdrawn; where a decision on the request for review was pending at the end of the reporting period; or where the agency and the applicant agreed on a form of access satisfactory to the applicant.

Table 7: Appeals to the Victorian Civil and Administrative Tribunal

AGENCY	NUMBER OF APPEALS LODGED	NUMBER DECIDED BY VCAT	VCAT GRANTED FULL ACCESS	VCAT GRANTED PART ACCESS	VCAT REFUSED ACCESS	OTHER**
Australian Grand Prix Corporation	3	0	0	0	0	0
Ballarat Health Services	0	1	0	0	1	0
Bayside City Council	1	1	0	0	0	1
Board of Studies	1	1	0	1	0	0
City West Water Limited	1	0	0	0	0	0
Country Fire Authority	12	1	0	0	0	1
Education, Department of	9	2	1	1	0	0
Frankston City Council	1	0	0	0	0	0
Glen Eira City Council	0	1	0	0	1	0
Human Services, Department of	16	15	0	3	12	0
Infrastructure, Department of	1	0	0	0	0	0
Justice, Department of	10	3	0	1	2	0
Maroondah Hospital	1	1	0	1	0	0
Melbourne Market Authority	2	0	0	0	0	0
Melbourne Port Corporation	11	10	0	7	3	0
Melton Shire Council	1	0	0	0	0	0
Metropolitan Ambulance Service	3	0	0	0	0	0
Metropolitan Fire & Emergency Services Board	2	2	1	0	1	0
Moonee Valley City Council	2	2	0	2	0	0
Murrindindi Shire Council	1	0	0	0	0	0
Natural Resources & Environment, Dept. of	9	2	0	2	0	0
Peninsula Health Care Network	2	1	1	0	0	0
Premier & Cabinet, Department of	4	0	0	0	0	0
Regulator General, Office of the	0	2	0	0	0	2
RMIT						
St. Vincent's Hospital	1	0	0	0	0	0
State Development, Department of	1	1	0	0	1	
State Electricity Commission of Victoria	0	3	0	0	2	1
State Revenue Office	22	21	0	8	13	0

AGENCY	NUMBER OF APPEALS LODGED	NUMBER DECIDED BY VCAT	VCAT GRANTED FULL ACCESS	VCAT GRANTED PART ACCESS	VCAT REFUSED ACCESS	OTHER**
State Trustees	2	0	0	0	0	0
Treasury and Finance, Dept. of	10	1	1	0	0	0
VicRoads	1	0	0	0	0	0
Victoria Legal Aid	3	3	0	0	3	0
Victoria Police	15	9	0	0	3	6
Victorian WorkCover Authority	6	0	0	0	0	0
Wangaratta District Base Hospital	1	1	0	0	0	1
Wodonga, City of	1	0	0	0	0	0
Yarra Ranges Shire Council	2	0	0	0	0	0
Zoological Parks and Gardens Board	1	1	0	1	0	0
TOTAL	159	85	4	27	42	12

**** The column headed 'Other' covers the following situations: the applicant did not proceed with the appeal; the appeal is still to be decided; or the appeal was resolved at a stage prior to hearing to the satisfaction of the applicant.

Table 8: Exemptions & Exceptions Cited

AGENCY	INITIAL DECISION Section of Act [No. of times cited]	INTERNAL REVIEW Section of Act [No. of times cited]	VCAT Section of Act [No. of times cited]
Alfred Hospital, The	33(1) [1], 35(1)(b) [1]	33(1) [1], 35(1)(b) [1]	
Alpine Shire	25(a) [1]		
Angliss Health Service	33(1) [2]		
Austin & Repatriation Medical Centre	35(1) [1]		
Australian Dried Fruits Board			
Australian Grand Prix Corporation	33 [1], 34(4) [1], 38 [1]		
Ballarat City Council	32 [5], 38(a) [1]	32 [1]	
Ballarat Health Services	33(1) [1]	38 [1]	
Banyule City Council	30(1)(a) [2], 30(1)(b) [2], 33(1) [3], 34(1)(a) [2], 34(1)(b) [1], 31(1)(a) [1], 36(2)(b) [2]	30(1)(a) [1], 30(1)(b) [1], 31(1)(a) [1], 33(1) [2], 34(1)(a) [1], 34(1)(b) [1], 36(2)(b) [1],	
Barwon Health	33(3) [1]		
Baw Baw Shire Council	34(1)(a) [1], 34(1)(b) [1], 38A(1)(a) [1], 38A(1)(c) [1], 24(1) [1]	34(1)(a) [1], 34(1)(b) [1], 38A(1)(a) [1], 38A(1)(c) [1]	
Bayside City Council	25A [1], 25A(5) [1], 30(1) [1], 32(1) [1], 33(1) [2], 34 [1], 35(1)(b) [1], 38A [1]	25A [1], 25A(5) [1], 30(1) [1], 32(1) [1], 33(1) [2], 34 [1], 35(1)(b) [1], 38A [1]	
Board of Studies	25(A)(1) [1], 28(1)(b) [1], 30(1) [2], 33(1) [1], 34(1)(a) [1], 34(1)(b) [1], 34(4)(a) [1], 35(1)(b) [1]	33(1) [1], 34(1)(a) [1], 34(1)(b) [1], 34(4)(c) [1], 35(1)(b) [1]	
Boroondara City Council	30(1) [2], 32 [1], 33 [2], 33(1) [1], 34(1) [1], 35 [1]	25 [1], 30(1) [2], 32 [1], 33 [2], 33(1) [1], 34 (1) [1], 35 [1]	
Casey, City of	33 [2], 35 [1]	33 [1], 35 [1]	-
City West Water Limited		34(4)(a) [1]	34(4)(a) [1]
Cobaw Community Health Service	35(1)(a) [1]		
Colac Otway Shire Council	34 [1]	34 [1]	
Corangamite Shire Council			
Council of Adult Education			
Country Fire Authority	25A(1) [7], 25A(5) [2], 30(1) [12], 31(1)(a) [1], 32(1) [2], 33(1) [5], 34(1)(a) [3], 34(1)(b) [5], 34(4)(a) [7], 35(1)(b) [563]	25A(1) [4], 25A(5) [1], 30(1) [8], 31(1)(a) [1], 32(1) [2], 33(1) [4], 34(1)(a) [2], 34(1)(b) [3], 34(4)(a) [4], 35(1)(b) [1]	
Darebin City Council	30(1) [1], 35(1) [1]		

AGENCY	INITIAL DECISION Section of Act [No. of times cited]	INTERNAL REVIEW Section of Act [No. of times cited]	VCAT Section of Act [No. of times cited]
East Gippsland Shire Council	33 [1], 34[1]		
East Wimmera Health Service	33 [1]		
Education, Department of	28(1)(b) [1], 30(1) [13], 31(1)(a) [2], 32(1) [10], 33(1) [41], 33(4) [3], 34(1)(a) [4], 34(4)(a)(i) [1], 35(1)(b) [14], 38 [9]	28 [1], 30(1) [7], 31(1)(c) [1], 32(1) [4], 33(1) [9], 34(4) [1], 35(1)(b) [5], 38 [1]	30(1) [1], 31(1)(a) [1], 35(1)(b) [1], 33(1) [1], 38 [1]
Energy Efficiency Victoria	34(1) [2]		
Environment Protection Authority	25A(5) [2], 30(1)[9], 31(1)(c) [9], 33(1) [9], 34(1)(a) [2], 34(1)(b)[2], 35(1)(b) [8]	30(1) [4]	
Equal Opportunity Commission Victoria	35(1)(b) [2], 38(1) [4]	35(1)(b) [2], 38(1) [4]	
Frankston City Council	38A [2], 33(1) [1], 35(1)(b) [1], 31(1)(a) [1]	38A [1]	
Gannawarra Shire Council			
Glen Eira City Council	33(1) [2], 25(1) [1], 30(1)(a) [2]		
Glenelg Shire Council	34(1)(b) [1]	34(1)(b) [1]	
Greater Bendigo City Council	34(1)(a) [1], 35(1)(b) [1]	36(1)(b) [1]	
Greater Dandenong City Council	33 [1], 31(1)(c) [4], 35(1)(b) [4]		
Greater Geelong City Council	30(1) [1], 32(1) [1], 33(1) [1]		
Greater Shepparton City Council	33(1) [3]		
Hepburn Shire Council	35(1)(a) [1], 30 [1]		
Hobsons Bay City Council			32 [1]
Human Services, Department of	25A(1) [7], (25)(A)(5) [3], 28 [1], 28(1)(b) [3], 28(1)(b)(a) [1], 28(1)(c) [1], 29(b) [1], 30(1) [47], 30(1)(a) [15], 30(1)(b) [4], 31(1) [6], 31(1)(c) [106], 31(1)(e) [1], 32 [3], 32(1) [14], 33 [7], 33(1) [412], 33(4) [2], , 33(6) [1], 34 [1], 34(1) [2], 34(1)(a) [7], 34(1)(b) [4], 34(3)(a) [1], 34(3)(b) [1], 34(4) [5], 35 [3], 35(1) [22], 35(1)(a) [9], 35(1)(b) [178] 36(1)(b) [1], 38 [140], 39 [2]	25(a)(5) [1], 28(1)(b) [1], 29(b) [1], 30(1) [4], 31(1)(c) [3], 31(1)(d) [1], 32(1) [1], 33(1) [12], 34 [1], 34(1)(a) [2], 34(1)(b) [1], 35(1)(b) [9], 38 [8], 39 [2]	25(a)(5) [1], 28(1) [1], 29 [1], 30(1) [4], 31(1)(c) [5], 32 [2], 32(1) [1], 33 [1], 33(1) [4], 34 [1], 34(1)(a) [1], 34(1)(b) [2], 34(4)(a)(ii) [1], 35 [1], 35(1)(a) [1], 35(1)(b) [4], 36 [1], 36(1)(b) [1], 38 [4], 39 [1]

AGENCY	INITIAL DECISION Section of Act [No. of times cited]	INTERNAL REVIEW Section of Act [No. of times cited]	VCAT Section of Act [No. of times cited]
Hume City Council	25 [1], 30 [1], 33 [1], 34 [3]		
Infrastructure, Department of	28(1)(b) [2], 30(1) [9], 31(1)(b) [1], 32(1) [1], 33(1) [14], 34(1)(a) [6], 34(1)(b) [2]	30(1) [1], 33(1) [1]	34(1)(a) [1]
Justice, Department of	25A [3], 27(1)(e) [4], 27(2)(b) [2], 28(1)(b) [2], 28(1)(ba) [1], 28(1)(c) [1], 28(1)(d) [1], 29(b) [1], 30(1) [13], 31(1)(a) [13], 31(1)(b) [1], 31(1)(c) [5], 31(1)(d) [7], 31(1)(e) [3], 32(1) [3], 33(1) [46], 34(1)(a) [8], 34(1)(b) [4], 35(1)(a) [4], 35(1)(b) [14], 38 [41]	28(1)(ba) [1], 28(1)(c) [1], 30(1) [4], 33(1) [1], 35(1)(b) [1], 38 [1], 27(2)(b) [1]	30(1) [1], 31(1)(a) [1], 31(1)(d) [1], 33(1) [1], 35(1)(b) [1], 38 [1]
Knox City Council	31 [1], 32 [1], 33 [1], 35 [1]		
La Trobe Regional Hospital	33(1) [18], 35(1)b [7]	33(4) [1]	
La Trobe Shire Council	31(1)(c) [1], 32(1) [1], 33(1) [3], 34(1)(b) [2], 35(1)(b) [1], 38 [1], 38A(1) [3]	38A(1)(a) [1]	
Manningham City Council	33 [1], 34(1)(a) [1], 34(1)(b) [1], 32 [1]	33 [1], 34(1)(a) [1], 34(1)(b) [1]	
Maroondah City Council	30 [1], 32 [1], 34 [1], 35 [1], 38 [1]	30 [1]	
Maroondah Hospital	33(1) [4]	33(1) [2]	33(1) [1]
Medical Practitioners Board of Victoria	30(1) [4], 31(1)(a) [5], 33 [1], 35(1)(b) [7]		
Melbourne and Olympic Parks Trust	33(1) [1], 25A(1) [2]	33(1) [1]	
Melbourne City Council	30(1) [3], 31(1) [5], 32(1) [4], 33(1) [3], 34(1)(a)&(b) [6], 35(1)(b) [2], 38(1) [1]	30(1) [1], 31(1) [3], 32(1) [1], 33(1) [2], 34(1)(a)&(b) [1], 35(1)(b) [1], 38(1) [1]	
Melbourne City Link Authority	30(1) [1]		
Melbourne Market Authority	31 [1], 25A [1]	31(1) [1]	
Melbourne Port Corporation	25(A) [4], 30(1) [1], 34(1)(a) [3], 34(1)(b) [3], 34(4)(a)(ii) [3], 34(2) [1]	25(A) [4], 34(1)(a) [2], 34(1)(b) [2], 34(4)(a)(ii) [2], 34(2) [1]	34(1)(a) [3], 34(1)(b) [2], 34(4)(a)(ii) [4], 34(2) [1], 32 [6]
Melbourne Water Corporation	32(1) [1], 24A [1]		
Melton Shire Council	30(1) [1], 34(1) [1], 34(4) [1], 36(2)(a) [1]	30(1) [1], 34(1) [1], 34(4) [1], 36(2)(a) [1]	
Mercy Hospital for Women	31(1)(e) [1], 33(4) [1]		

AGENCY	INITIAL DECISION Section of Act [No. of times cited]	INTERNAL REVIEW Section of Act [No. of times cited]	VCAT Section of Act [No. of times cited]
Metropolitan Ambulance Service	32(1) [1], 33(1) [1], 34(1) [1], 34(4) [1], 30(1) [1]	32(1) [3], 33(1) [2], 34(1) [2], 34(4) [2], 30(1) [2]	
Metropolitan Fire and Emergency Services Board	30(1)(a) [5], 35(1)(a)(b) [2], 34(3)(a)(b) [1]	30(1) [5], 35(1)(b) [2], 34(3) [1]	
Mildura Base Hospital	33(1) [1]		
Moira Shire Council	38A(1)(a) [1], 38A(1)(b) [2], 27A(a)(b) [1]		
Monash City Council	35(1)(b) [1]		
Monash University	25A(1) [2], 32(1) [3], 33(1) [5], 35(1)(a) [2], 36(1)(b) [2]		
Moonee Valley City Council	25A [7], 30(1) [1], 31 [2], 33(1) [10], 34 [3], 35(1)(b) [6]	33(1) [1], 35(1)(b) [1]	33(1) [2]
Moreland City Council	38A(1)(a) [1], 32(1) [1], 33(1) [1], 34(1) [1], 30(1) [1]		
Mornington Peninsula Shire Council	34(1)(a) [4], 38A(1)(a) [3], 38A(1)(b) [1], 38A(1)(c) [1], 38A(1)(d) [1], 38A(1)(e) [1], 30(1)(a) [2], 32(1) [2]		
Mount Alexander Shire Council	31 [1]		
Moyne Shire Council	30(1) [1], 32(1) [1], 34(1) [1], 35(1)(b) [1], 36(1) [1]		
Murrindindi Shire Council	31(1)(c) [1], 35(1)(a) [1]	31(1)(c) [1]	
Natural Resources and Environment, Dept. of	28(1) [2], 29[1], 30(1) [2], 31(1)(a) [1], 32(1) [4], 33(1) [21] 34(1) [15], 34(4) [8], 35(1) [8], 36(1)(a) [1], 36(1)(b) [1], 38 [4]	28(1) [1], 29[1], 30(1) [10], 31(1)(c) [1], 32(1) [2], 33(1) [5], 34(1) [3], 35(1) [2], 35(1)(b) [1], 36(1)(b) [1]	28(1)(b) [1], 28(1)(ba) [1], 30(1) [2], 33(1) [2], 34(1) [3], 34(4) [1]
Northern Hospital, The	33(1) [6]		
Nowa Nowa Community Health Centre	33(4) [1], 35(1)(b) [1]		
Peninsula Health Care Network	33(1) [7], 33(1)(c) [2], 33(1)(e) [2], 32(1) [1]	32(1) [1], 33(1) [1], 31(1)(c) [1], 31(1)(e) [1]	
Plumbing Industry Commission	31(1)(b) [3]		
Port Phillip City Council	30(1) [2], 31(1)(b)[2], 32(1)[2], 33(1) [4], 34(1)(a)[1]	30(1) [1], 31(1)(b) [1], 32(1) [1], 33(1) [1]	

AGENCY	INITIAL DECISION Section of Act [No. of times cited]	INTERNAL REVIEW Section of Act [No. of times cited]	VCAT Section of Act [No. of times cited]
Portland & District Hospital	33(1) [1]	33(1) [1]	
Premier & Cabinet, Department of	29 [1], 34 [3], 30 [5], 33 [5], 28 [2]	30 [2]	
Public Transport Corporation	30(1) [4], 31(1) [3], 32(1) [10], 33(1) [9], 34(1)(a) [5], 34(4)(a) [2]	30(1) [1], 33(1) [2]	
Registered Schools Board	30(1) [1], 31(1) [1], 32(1) [1], 35(1)(b) [1]		
Regulator-General, Office of the	34(1) [1], 34(a)(1) [1], 34(b)(1) [1]		
RMIT	35 [3]		
Royal Children's Hospital	33(1) [16], 35(1)(a) [4]	35(1)(a) [1]	
St Vincent's Hospital	33(1) [3]		
South Gippsland Shire Council	32(1) [1]		
Southern Health Care Network	33(1) [22], 30(1) [1], 35(1) [33], 25A [1], 33(4) [3]	33(1) [2], 30(1) [2], 35(1) [2], 25A [2], 33(4) [2]	
State Development, Department of	25(A) [1], 28(1) [1], 31(1)(a) [1], 31(1)(c) [1], 32(1) [1], 33(1) [4], 34(1)(a) [6], 34(1)(b) [1], 34(4)(a) [4], 35(1)(b) [1]	28(1) [1], 33(1) [1], 34(1)(a) [3], 34(1)(b) [2], 34(4)(a) [2], 36(1)(a) [1]	34(1)(a) [1], 34(4)(a) [1]
State Electricity Commission of Victoria	32(1) [3], 33(1) [7]		
State Revenue Office	25A(5) [11], 29(a) [1], 30(1) [30], 31(1)(a) [4], 31(1)(d)[2], 32(1) [22], 33(1) [10], 34(1)(a)[2], 34(1)(b) [3], 35(1)(b) [8], 37(1)(b) [1], 38 [13]	25A(5) [3], 29(b) [1], 30(1) [24], 31(1)(a) [4], 31(1)(d)[2], 32(1) [14], 33(1) [17], 34(1)(a) [1], 34(1)(b) [2], 35(1)(b) [4], 36(1)(b) [1], 38 [9]	29 [1], 30(1) [15], 31 [2], 32 [8], 33(1) [9], 34(1)(b) [1], 35(1) [1], 38 [3]
State Trustees	30(1) [15], 31(1)(c) [15], 32(1) [1]; 33(1) [9]; 35(1) [9]; 39 [5]	31(1) [1], 32(1) [1]; 30(1) [1], 33(1) [2]; 35(1) [1];	
Stonnington City Council	30(1)(a) [1], 33 [2], 38 [1]		
Swan Hill Rural City Council	30(1) [1]; 34(1)(a) [1], 34(1)(b) [1]	30(1) [1]; 34(1)(a) [1], 34(1)(b) [1]	
Swinburne University of Technology	33(1) [1], 35(1)(b) [1]		

AGENCY	INITIAL DECISION Section of Act [No. of times cited]	INTERNAL REVIEW Section of Act [No. of times cited]	VCAT Section of Act [No. of times cited]
Tourism Victoria	25(A)		
Transport Accident Commission	30(1)[249], 31(1)(a)[17], 31(1)(c)[17], 31(1)(d)[17], 31(1)(e)[17], 32(1)[129], 33(1)[112], 33(4)[2], 34(1)(a)[5], 34(1)(b)[5], 34(4)(a)[1], 34(4)(b) [2], 35(1)(a)[64], 35(1)(b)[64], 38[194]	30(1)(a) [2], 31(1)(c) [2], 31(1)(d) [2], 31(1)(e) [2], 32(1) [6], 33(1) [4], 34(1)(a) [1], 34(1)(b) [1], 38 [5]	
Treasury and Finance, Department of	28 [3], 30 [5], 33 [3], 34(1)(a) [4], 34(1)(b) [4]	29 [1], 30 [2], 33 [2], 34(4) [4]	28 [3], 30 [5], 33 [3], 34(1)(a) [4], 34(1)(b) [4]
Trust for Nature Victoria	30(1) [1], 30(1)(b) [1], 32(1) [2], 33(6) [1], 34(4)(a) [3]		
University of Melbourne	30(1) [3], 31(1) [1], 33(1) [7], 34(1)(a) [1], 34(4)(a) [1], 35(1) [4]		
Urban Land Corporation	30 (1) [1], 34(1) [1], 35(1) [1]		
Veterinary Practitioners Registration Board of Victoria	30(1) [1]		
VicRoads	30(1) [1], 31(1)(a) [5], 31(1)(b) [1], 31(1)(c) [4], 31(1)(d) [1], 31(1)(e) [1], 32(1) [4], 33(1) [8], 34(1)(a) [3], 34(1)(b) [3], 36(1)(a) [1], 38 [8]	31(1)(c) & (d) [1], 38 [1], 31(1) [2], 31(1)(a) [2]	
Victoria Legal Aid	32(1) [2], 31 [2], 25A [1], 33(1) [2]	32(1) [1], 31 [1], 33(1) [2]	32(1) [1], 31 [1], 33(1) [2]
Victoria Police	25(A)(1) [5], 29(a) [1], 29(b) [2], 30(1) [84], 31(1)(a) [49], 31(1)(b) [61], 31(1)(c) [33], 31(1)(d) [44], 31(1)(e) [3], 32(1) [7], 33(1) [727], 33(4) [1], 33(6) [7], 34(1)(a) [2], 34(4)(c) [2], 35(1)(a) [1], 35(1)(b) [91], 38 [90]	33(1) [17], 35(1)(b) [11], 38 [3], 31(1)(c) [5], 31(1)(d) [6], 30(1)(a)&(b) [4], 31(1)(a) [1], 39 [1]	31(1)(c) [2], 35(1)(b) [8], 33(1) [8], 38 [2], 31(1)(d) [3], 30(1)(a)&(b) [5], 29 [2], 32(1) [2]
Victoria State Emergency Service	33(1) [1]		
Victoria University of Technology	33(1) [1], 35(2) [2], 35(1)(a) [2]	33(1) [1], 35(2) [2], 35(1)(a) [2]	

AGENCY	INITIAL DECISION Section of Act [No. of times cited]	INTERNAL REVIEW Section of Act [No. of times cited]	VCAT Section of Act [No. of times cited]
Victorian Casino and Gaming Authority	25A(1) [2], 31(1) [1], 33 [2], 35(1)(b) [1], 38 [4]	34(1)(a) [1], 34(1)(b) [1], 38 [1]	
Victorian Dairy Industry Authority	33 (1) [1], 34 (1) [1], 35(1) [1]		
Victorian Superannuation Board	32(1) [1]		
Victorian WorkCover Authority	30(1)(a)&(b) [43], 31(1)(a) [20], 31(1)(c) [1], 31(1)(d) [2], 32(1) [50], 33(1) [20], 34(1)(a) [2], 34(1)(b) [2], 35(1)(b) [1]	28(1) [1], 30(1) [3], 31(1)(a) [2], 31(1)(d) [1], 32(1) [1], 33(1) [1], 34(1)(a) [2], 34(1)(b) [2], 38 [2]	
Wangaratta District Base Hospital	33(4) [2]		
Wangaratta, Rural City of	33(1)(a) [2]		
Warrnambool City Council	25A [1]		
Wellington Shire Council	30(1) [1]		
Whitehorse City Council	31(1) [1], 32(1) [1], 33(1) [2], 34(1) [2], 35(1) [2], 36(2) [1], 38 [2]	38 [1], 25A(1)(a) [1], 32 [1], 33(1) [1]	
Whittlesea City Council	35(1)(b) [3]		
Williamstown Hospital	33(1) [1]		
Wodonga, City of	30(1) [1], 32(1) [1], 34(1)(a) [1], 34(1)(b) [1]	30(1) [1], 32(1) [1], 34(1)(a) [1], 34(1)(b) [1]	
Wonthaggi & District Hospital	33(1) [1]		
Yarra City Council	30(1) [1], 32(1) [1]		
Yarra Ranges Shire Council	30(1) [1], 31(1)(c) [1], 32(1) [1], 33(1) [3], 35(1)(b) [2]	33 (1), 35(1)(b) [1]	
Yarra Valley Water Limited	34(4)(a)(ii) [1]	34(4)(a)(ii) [1]	
Zoological Parks and Gardens Board	25A(1)(a) [2], 33(1) [1], 34(4)(a)(ii) [1]		25A(1)(a) [1]

Table 9: Names of Decision Makers

AGENCY	INITIAL DECISION MAKERS [No. of requests where access refused]	INTERNAL REVIEWERS [No. of requests where access refused]
Alfred Hospital, The	Dr Michael Coglin, Dr Larry Osborne: Deputy Directors of Medical Services	Dr Michael Walsh (CEO) [1]
Alpine Shire	Doug Sharp - Manager Citizen Services, FOI Officer	
Angliss Health Service	K. Papworth, FOI Officer [2]	
Austin & Repatriation Medical Centre	Debbie Billiet- FOI Officer & Site Co-ordinator, Health Information Services; Kym Gordon -FOI Officer; Dr Craig White - FOI Manager, Director of Clinical Services	Dr Craig White - Director of Clinical Services
Australian Grand Prix	Steven Wright - Business Manager [2]	
Ballarat City Council	Ian Atkins, FOI Officer [6]	John McLean, CEO [1]
Ballarat Health Services	William Wallace - Executive Secretary [1], A. D Hughes - Chief Executive	A.D Hughes - Chief Executive
Banyule City Council	Roz Johnstone - FOI Officer [5]	Doug Owens - CEO [2]
Banyule Community Health Service	Jim Pasinis - CEO; Dr John Croatto - Senior Medical Practitioner	
Barwon Health	Dr R Fawcett - Manager Clinical Resource Unit [1]; Dr J Gallicho - Director Clinical Services; Dr T Callaly - Chief of Service (Psychiatry); Dr P Mestitz - Consultant Specialist (Clinical Resource Unit); Dr R Malon - Director Sub-Acute Clinical Medical Services	Brian Robinson - Chairman [4]
Barwon Region Water Authority	Grant Green - FOI Manager	
Baw Baw Shire Council	Robyn D'Arcy - Records & FOI Officer [1]	John Dyer - CEO [1]
Bayside City Council	Brian Duffy - Council Business Manager [1]; Russell McMurray - Regulatory Manager [2];	Peter Akers - Chief Executive Officer [3]
Benalla & District Memorial Hospital	Ray Sweeney - Chief Executive [2]	
Bendigo Community Health Services	Ms Dee Watson [0]	Dr C Daw [0]
Bendigo Hospital Campus, Bendigo Health Care Group	Dr John Ferguson - Executive Director of Acute Health Services	
Board of Studies	Jennie Wong - FOI Officer [4]; Janice Sapsford - FOI Officer [2]	Meredith Nolte - Senior Project Manager Curriculum & Standards Framework [2]
Boroondara City Council	David Thompson - Coordinantor Governance [2]; Bernadette Wood - Governance Projects Officer [1]	Michael Kennedy - CEO [2]; John Nevins - Director Strategic Management & Support [1]
Box Hill Hospital	Dr Peter Sloan; Dr Patricia Molloy	
Brimbank City Council	Doug Loney - FOI Officer	
AGENCY	INITIAL DECISION MAKERS [No. of requests where access refused]	INTERNAL REVIEWERS [No. of requests where access refused]

Cardinia Shire Council	David Roff - General Manager Corporate Services	
Casey, City of	Rob Pedder - FOI Officer [2]	Mike Tyler - CEO [1]
Caulfield General Medical Centre	Dr R McLellan - Medical Administrator	Mr John Davies - CEO
Central Gippsland Region Water Authority	Peter Quigley - Business Services Manager	Geoff Hocking - Authority Secretary
City West Water Limited	Andrew Jessop - FOI Officer [1]	Ian Le Noury - Company Secretary [1]
Cobaw Community Health Service	Alan Taylor - CEO [1]	
Colac Community Health Services	Ros Koop - Health Information Manager [0]; Gillian Neale - Administration Manager [0];	
Colac Otway Shire Council	Merv Hair - General Manager Corporate Services [1]	Glenn Patterson - CEO [1]
Country Fire Authority	Helen Madgwick - Manager, Management Support [570]; Roz Long - FOI Officer [1]	Len Foster - Executive Chairman [21]
Darebin Community Health Service Inc.	P Mathison - FOI Officer [1]	
Darebin, City of	Lance de Blaquiére - FOI Officer [2]	
Delatite Shire Council		
Dental Board of Victoria	Dr Vincent Amerena - Registrar	
Department of Human Services	Head Office: Warren McCann - Principal Officer; Alex Cole - Manager FOI; David Jenkin, Michelle Grech, Maxine Hand, Stuart Atkins, Ina Mikelsons, Sally Yeoland - FOI Officers; Barwon-South, Western Region: Tony Norman - Manager, Corporate Services; Gippsland Region: Richard Teychenne - Manager, Corporate Services; Grampians Region: Steven Jones - Manager, Corporate Services; Geradine Christou - Manager, Corporate Services; Hume Region: Chris Garratt - Manager, Corporate Services; Hugh Crook - Manager, Corporate Services; Lodden-Mallee Region: David Mulquiney - Manager, Corporate Services; David Cay - Manager, Corporate Services; Southern Metropolitan Region: Graham Downs - Manager, Corporate Services; Western Metropolitan Region: Wayne Fleming - Manager, Corporate Services; David Hoare - Manager, Corporate Services; Jack Kefford - Manager, Corporate Services; Northern Metropolitan Region: John Chaplain - Manager, Corporate Services; Eastern Metropolitan Region	Helen Clarke - Manager, Secretariat; Graham Morris - Assistant Director, Legal Services;
Djerriwarrh Health Services	Dr E Davis - Director Medical Services; Mr Bruce Marshall - Chief Executive Officer; G Cairns	

	- FOI Officer;	
Docklands Authority	Don Coulson - FOI Officer [0];	
East Gippsland Shire Council	Joanne Pleydell - Manager Information Services	Phil Davies - Contract Manager
East Wimmera Health Service	Shane Molloy - CEO; Dr John Ferguson - Medical Officer;	
East Wimmera Health Service	Shane Molloy - CEO; Dr John Ferguson - Medical Officer;	
Education, Dept. of	Neil Morrow - Manager FOI [8]; Anne Arnold - Assistant Manager FOI [5];	Tony Ayres - Curriculum Officer, Curriculum Services; Peter Dedrick - Manager, Administrative & Ministerial Services; Geoff Head - Manager, Standards Council of the Teaching Profession; Jan Heath - Manager, School Staffing; Andrew Ius - Group Manager, International Education & Marketing [2]; Ken Lynch - Manager, Workforce Planning & Management; Janet Mattiske - Manager, Facilities; Lyn Place - Manager, Vocational Education in Schools; John Russell - Manager, International Education & Marketing; Maurice Wenn - Manager, External Relations; Paul White - AGM, Research & Monitoring;
Emergency Services Superannuation Scheme	John Soumrou - Office Services Manager	Graham Dunstan - Chief Executive Officer
Energy Efficiency Victoria	Peter Jenkins - Manager Administration [2]	Keith Fitzmaurice - General Manager
Environment Conservation Council	Geoff Blackman - Administrative Officer	Professor John Lovering - Chairman of Council
Environment Protection Authority	Wayne Sanderson - Secretary [41]	Brian Robinson - Chairman [4]
Equal Opportunity Commission Victoria	Greg Manning - Senior Legal Officer [5], Penny Dedes - Legal Officer [1]	Virginia Rogers - Chairperson [2]
Far East Gippsland Health & Support Service	Wayne Howlett - Administration Officer	
Frankston City Council	Graham Davies - FOI Officer [4];	Jon Edwards - CEO [1];
Glen Eira City Council	Helen Blaich - Records Coordinator/ FOI Officer	Margaret Douglas - Chief Executive Officer
Glenelg Shire Council	Anne Moore - FOI Officer	Danny Halstead - CEO
Goulburn Valley Health	Dr N Leslie - Assistant Director of Medical Services	
Greater Bendigo City Council	Barry Secombe [2]	Hadley Sides [1]
Greater Dandenong City Council	David Zmood - Records Co-ordinator [2]; Lisa Batten - Senior Records Officer [2], Michael Tonta - Manager Council Business [2]	
AGENCY	INITIAL DECISION MAKERS [No. of requests where access refused]	INTERNAL REVIEWERS [No. of requests where access refused]
Greater Geelong City Council	Tom Henderson - Records/FOI Coordinator	Geoff Whitbread - CEO
Greater Shepparton City Council	Sue Thomas - FOI Officer	Bill Jaboor - CEO
Greyhound Racing Victoria	Corey McDonald - Assistant to Racing Operations Manager / FOI Officer	

Health Services Commissioner	Beth Wilson - Health Services Commissioner	
Hepburn Health Service	Dr Fred Eggleston	
Hepburn Shire Council	Richard Rundle - Director Corporate Services [1]	
Hesse Rural Health Service	Peter Birkett - Chief Executive Officer; Ann Davis - Director of Nursing;	
Hobsons Bay City Council	Ken McNamara - Chief Executive Officer	
Horsham Rural City Council	Kerryn Shade - CEO; Catheryn Allen - FOI Officer;	
Hume City Council	Jim Groves - FOI Officer;	Wayne Harvey - Director Corporate Services
Infrastructure, Department of	Don Coulson - FOI Manager [29]; Ken Gurney - Acting FOI Manager; Gail Upton - FOI Officer, Officer of Major Projects;	Alex Keating - Senior Projects Officer; Mark Curry - Director, Ministerial Liaison & Coordination;
Inner South Community Health Services	Maureen Williams - Manager; Kathy Wilson - CEO;	Deb Hopwood - Manager; Robb Chaplin - Manager; Karen Sait - Manger; Jeff Scotte - Manager;
ISIS Primary Care	Terry O'Bryan - Chief Executive Officer	
Justice, Department of	Kathy Maikousis - Acting FOI Manager [3]; Jennifer Chamberlin - Assistant Secretary, Executive Sevices [5];	Peter Harmsworth - Secretary [2]; John Henry- Legal Officer [1]; Adam Levy - Legal Officer [1]; John Richardson - Director Corporate Resources;
Kerang & District Hospital	Dr Paul Francis - Consultant, Director of Medical Services	
Knox City Council	Tracie Montebello - Acting Manger of Records	Rodney McKay - Principal FOI Officer, Manager, Administrative Support
Kyabram and District Memorial Hospital	Sue Balfour - Health Information Manager, Principal FOI Officer; Dr Paul Francis - Sessional Director of Medical Services	
La Trobe Regional Hospital	G Hall - Manager, FOI Officer; Michelle Price - FOI Officer (Psychiatry); Dr S Damadoran - Director of Clinical Services; Dr H Das - Director of Clinical Services; Dr V Devis - Psychiatrist; Dr A John - Psychiatrist;	Dr David Fromby - Director of Medical Services; Dr S Damadoran - Director of Clinical Services; Dr H Das - Director of Clinical Services;
La Trobe Shire Council	P Buckley - Group Manager Corporate Services [5]; M Brady - Administration Manager [7]	P Holloway - Chief Executive Officer [1]
Lyndoch Warrnambool Inc.	Helen Bacon - Director of Business Services [0];	
Macedon Ranges Shire Council	Stephen Mahon - Manager, Council & Customer Services [0];	Prue Mansfield - Chief Executive Officer [0];
AGENCY	INITIAL DECISION MAKERS [No. of requests where access refused]	INTERNAL REVIEWERS [No. of requests where access refused]
Mallee Track Health and Community Service	Lindsay Lynch - Chief Executive Officer [0]; Val Munro - Business Manager [0];	
Manningham City Council	George Nantes - FOI Liaison Officer [3]	B Seiffert - CEO [1]; B Douglas - Director, Infrastructure [1];
Maribyrnong City Council	Rod Biggs - FOI Officer [0];	
Marine Board of Victoria	Don Coulson [0];	

Maroondah City Council	Stephen Onans [1]; Peter Tully [1];	Paul Roche - Director [1];
Maroondah Hospital	Kristella Lighthart - Health Information Manager; Dr Cris Mileskin - Director of Psychology [4]; Dr Mandi Ling - Medical Director; Donna Pascoe - Acting Chief Health Information Manager;	Kristella Lighthart - Health Information Manager; Dr Cris Mileskin - Director of Psychology; Mr Peter Wallace - CEO; Mr Ross Lucas - Executive Director, Psychology; Dr Mandi Ling - Medical Director; Donna Pascoe - Acting Chief Health Information Manager; [2]
Medical Practitioners Board of Victoria	John H Smith - Registrar;	
Melbourne and Olympic Parks Trust	Jim Hammer - General Manager, Corporate Services [3];	Gareth James - CEO [1]
Melbourne City Council	Paul O'Brien - Governance Services Officer [3]; Peter Norris - Corporate Solicitor [0]	Alison Lyon - Manager Governance Services [5]
Melbourne City Link Authority	Don Coulson - FOI Officer [1];	
Melbourne Extended Care & Rehabilitation Service	Dr Peter Lynch - Director, Western Aged Care/ Chief Medical Officer [0];	
Melbourne Market Authority	Yogi Pillay [1]; Jan Webb [1];	Jan Webb [1]
Melbourne Port Corporation	Tania Ots - Manager Corporate Services [9]	Jeffrey Gilbert - CEO [8]
Melbourne Water Corporation	Jane Denton - FOI Officer;	
Melbourne, University of	Mr J B Potter - Registrar	
Melton Shire Council	Warren Regan - FOI Officer [2];	Adrian Pennell - CEO [2];
Mercy Hospital for Women	Dr Michael Sedgley - Quality Coordinator, Medical [1]	Therese Samson - CEO, Mercy Hospital for Women;
Metropolitan Ambulance Service	David Lescon - Manager, Customer Liaison / FOI;	Mike McCarthy - Manager, Finance & Administration;
Metropolitan Fire and Emergency Services Board	Jan Smith [8]	Bob Solly -CEO [8]
Mildura Base Hospital	Mr S Duckett; Dr P Talbot; [1]	Mr S Duckett
Mildura Rural City Council	Max Polwarth - FOI Officer, Director of Client Services [0];	Leonie Burrows - CEO [0];
Mitchell Shire Council	Garry Cecil - CEO;	
Moira Shire Council	Bev Bell - Records & FOI Officer [3];	Gavin Cator - CEO [0];
Monash City Council	Keith Williamson - Manager Corporate Administration, Authorised FOI Officer [1];	David Conran - CEO, Principal Officer [0];
Monash University	Phillip Siggins - Manager, University Secretariat [5];	Professor D A Robinson - Vice-Chancellor and President [0];
Moonee Valley City Council	Ray McQuillan - Executive Manager Corporate Support [12];	Lindsay Merritt - CEO [1];
Moreland City Council	Jo Lindley - FOI Officer [4];	
Mornington Peninsula Shire Council	Leigh Oldmeadow - FOI Officer	
AGENCY	INITIAL DECISION MAKERS [No. of requests where access refused]	INTERNAL REVIEWERS [No. of requests where access refused]
Mount Alexander Shire Council	Mr I Gilbert - CEO [1]; Mrs M Allan - Executive Assistant [0];	
Moyne Shire Council	Geoff Price - FOI Officer [1]	Graham Shiell - CEO [0];
Murrindindi Shire Council	D Hogan - Director Corporate Services [1];	J F Walsh - CEO [1];
Natural Resources and Environment, Department of	Deidre Egan - Manager Legal and Secretariat Support; David McCullough - FOI Officer;	Michael Taylor - Secretary;

Northern Hospital, The	Dr Vohra - Medical & Surgical; Dr Garwood - Psychiatry [5]; Dr Wilkins - Psychiatry [1];	Dr Hamley; Dr Lambert
Nowa Nowa Community Health Centre	Judy Clarke - CEO [1];	
Nurses Board of Victoria	Rosemary Peisley - FOI Officer;	Professor Bennett - Chairperson;
Peninsula Health Care Network	Dr Eleanor Flynn - Director of Clinical Services [2]; Dr Peter Bradford - Director of Clinical Services [5]; Mr Chris Fox - Chief Executive (Principal Officer) [1];	Mr Chris Fox - Chief Executive (Principal Officer) [1]
Plumbing Industry Commission	Don Coulson - FOI Officer [3];	Ken Dare [0];
Port Phillip City Council	Catherine Hayes - Team Leader Statutory Functions [30]; Bruce McKeon - Manager Property & Regulatory Services [30];	Anne Dunn - CEO [3]
Portland & District Hospital	Toni Young - FOI Officer [1]	John Amery - CEO [1]
Premier & Cabinet, Department of	Shannon Dellamarta - Secretariat Officer [7]; Stacey Robertson - Secretariat Officer [3]; Sharne Bryan - FOI Officer [1];	Don Frayne - Legal Adviser [1]; Justin Oliver - Legal Adviser [1]; David Forbes - Senior Legal Officer [1]
Public Transport Corporation	Don Coulson - FOI Officer [21];	Tony Sabatino [1]; Geraldine Sharman [1];
Pyrenees Shire Council	E Collins - Corporate Services Manager, FOI Officer [0]	K B Kiley - CEO [0];
Registered Schools Board	Neil Morrow - Manager, FOI [1]	
Regulator-General, Office of the	Andrew Laing - Corporate Services	
RMIT	John Lambrick [2]; Amanda Way [1];	David Beanland [1]
Rochester & Elmore District Health Service	Mr Graeme W Kelly - CEO, Director of Nursing	
Royal Children's Hospital	Fiona Sangar - FOI Officer	Dr Ian McIntyre - Medical Legal Officer
Royal Dental Hospital of Melbourne	Dr Deborah Cole - Director, Dental Hospital; Rachel Murphy - FOI Officer;	
Royal Melbourne Hospital	Dr Jenny Bartlett - Director Hospital Operators / Chief Medical Officer [0]; Cassie Izzard - Patient Advocate [0];	
Royal Women's Hospital	Professor Roger Pepperell - Medico-Legal Officer;	
South Gippsland Shire Council	Cam Abood - Records Coordinator & FOI Officer [1];	
South Gippsland Shire Council	Cam Abood - Records Coordinator & FOI Officer	
AGENCY	INITIAL DECISION MAKERS [No. of requests where access refused]	INTERNAL REVIEWERS [No. of requests where access refused]
Southern Health Care Network	Chrisanne St Clair - FOI Coordinator; Dr Andrew Stocky - Director, Adult Psychiatry; Professor J Kuikarni - Director of Psychiatry;	Judith Dwyer - CEO, Southern Health Care Network;
St George's Health Service	Dr Jennifer Brown - Director of Medical Services; Dr Ron Scholes - Director of Aged Care Services;	

St Vincent's Hospital	Dr Nimalan Nadajah: July-August 98; Dr Andrew Wei: September-October 1998; Dr Robert Chen: October-June 1999	Dr Clive Wellington - CEO
State Development, Department of	Olivia Chapple - Manager, FOI [1], Diana Tremigliozi - Acting Manager, FOI [9];	Dale Seymour - Director, Executive Officer [5]
State Electricity Commission of Victoria	John Cudmore - FOI Officer [16]	Graham Brooke - Administrator (Principal Officer)
State Emergency Service, Victoria	Richard Adams - Acting Director Corporate Services; Domenic Iacopino - Acting Director Corporate Services; Richard Scott - Staff Officer; John Glass - Project Officer;	
State Library of Victoria	Frances H Awcock - CEO & State Librarian	
State Revenue Office	Leah Kane - Investigator [8], Elena Callipari - Senior Legal Officer [15]; Andrew Barrah - Legal Officer [28]; Aspasia Georgiou - Director, Legal [3]; James Hall - Senior Legal Officer [1]; Azad Raheem - Senior Legal Officer [1]; James O'Halloran, Manager Investigations [2]; Warren Meekoms - Manager, Document Assessing [1]; Steven Polites - Manager, Receivables Management [1];	Azad Raheem [13]; Richard Lim - Legal Officer [8]; James Hall [4]; Eric Dyrenfurth - Senior Legal Officer [1]; Andrew Barrah [2]; Aspasia Georgiou [2];
State Trustees	Kristan Ross - FOI Officer; Garth Armstrong - General Manager of Client Services; Edwin Gill - Managing Director;	Kristan Ross [2]; Garth Armstrong [2]; Edwin Gill [2];
Stonnington City Council	Patti Wenn - FOI Manager [5]	
Strathbogie Shire Council	Elizabeth Adams - Records Manager [0];	
Swan Hill Rural City Council	Anthony Duffin - FOI Officer [1]	John R Webb - CEO [1]
Swinburne University of Technology	Deborah Lasky-Davison - FOI Officer	Professor J G Wallace - President & Vice Chancellor
Tourism Victoria	Mark Paterson	
Transport Accident Commission	Kevin Mundy - Manager, FOI [247]; Alan Woodroffe - Acting Manager, FOI [17]	Bob Brown - FOI Review Officer [7]
Treasury and Finance, Department of	Karen Macdonald, Judy Ayles, Joanne Emery, Frances Pearson, Peter Carroll	Martin Stokie, Alison Coe, Mike Halstead-Lyons, David Davies, Maralyn Bengert
Trust for Nature Victoria	Kerrie McMahon - FOI Officer	Dr Brian Whelan - Director
AGENCY	INITIAL DECISION MAKERS [No. of requests where access refused]	INTERNAL REVIEWERS [No. of requests where access refused]
Urban Land Corporation	Des Glynn; Alison Matt;	
Veterinary Practitioners Registration Board of Victoria	Margaret Wilson - Manager, FOI;	Dr Peter Cullen - President
VicRoads	Jarrold Guiney - FOI Officer [24]; Freda Mandikos - FOI Officer [7];	Martin Pollard - Manager Legal Services [2]
Victoria Legal Aid	Ian Campbell - FOI Manager [18]	Robert Cornall - Principle Officer [3]; Mick O'Brien - Acting Principle Officer [1];

Victoria Police	Superintendent A J Pocock [39]; Acting Superintendant Chris Penno [10];	Assistant Commissioners: Shuey [3], Severino [2], Davis [1], Ashby [2], McDonald [2], Nancarrow [1]; Commanders: Gillett [1], Lambert [4], McGrath [2], Johnson [1], Gassner [1], Acting Commander Newton [2];
Victoria State Emergency Service	Richard Adams - Acting Director Corporate Services; Domenic Iacopino - Acting Director Corporate Services; Richard Scott - Staff Officer; John Glass - Project Officer;	
Victoria University of Technology	Cathy Williams - Executive Officer; Ron Williamson - HR Development Officer; Geoff Turner - Manager, Personnel; Ragn Hannah - Manager Student Recruitment & Success	Terri Owen - Acting Director of Human Resources; Micheal Halls - Director Student Affairs;
Victorian Casino and Gaming Authority	Mr Bill Lahey - Director of Gaming and Betting [6]	
Victorian Dairy Industry Authority	David Loutit - CEO [2]	
Victorian Superannuation Board	Neil Crozier - Administrative Officer [2], Dr Lester Walton - Medical Practitioner - Principal Officer (Medical)	Robert C Welsh - Chief Executive, Principal Officer (Delegate) (Non Medical)
Victorian WorkCover Authority	Mr Robert Skelton - Manager, Administration [89]	Mr Graham Riches - Corporate Solicitor [2]
Wangaratta District Base Hospital	Dr C Davis - Director of Medical Services [1]	
Wangaratta, Rural City of	Wayne Wallis - General Manager, Civic Services [2]	
Warrnambool & District Base Hospital	Dr Peter O'Brien - Principal Medical Officer [0]; Dr Chinnasarny - Principal Medical Officer, Psychiatric Services [0];	Mr Andrew Rowe - Principal Officer, Chief Executive Officer [0];
Warrnambool City Council	Damian Goss - CEO [1], Wendy Clark - FOI Officer	
Wellington Shire Council	G Woodberry - Compliance Legal Officer [1]	
Werribee Mercy Hospital	Dr Giuseppe Garra - Director of Medical Services	
Western District Health Service	Gigi Schneider - Chief Health Information Manager & FOI Officer [0]	Stuart Schneider - CEO and Principal Officer [0]
Western Hospital	Professor John Balla - Chief Medical Officer; Dr Peter Linton - FOI & Medico/Legal Medical Officer	
AGENCY	INITIAL DECISION MAKERS [No. of requests where access refused]	INTERNAL REVIEWERS [No. of requests where access refused]
Whitehorse City Council	Bruce Manks - Manager of Civil Services	Peter Seamer - CEO
Whittlesea City Council	Rod Wilkinson - Director Corporate Services [0]; Angelo Mamatis - Legislative Research Officer [0]	Graeme Brennan - CEO
Williamstown Hospital	Dr Michael Hampton - Medical Manager; Dr William Appleton - Medical Manager;	Ms Pat Owens - General Manager

Wodonga, City of	Debbie MacKinlay - Governance & Business Co-ordinator [1]	Peter Marshall - CEO [1]
Wonthaggi & District Hospital	C M Kilgour - FOI Officer [1]	
Wyndham City Council	Anna Urban - Manager Civic Services [0]	Ian Robins - CEO [0]
Yarra City Council	Tim Brown - FOI Officer, Mangager Governance Support	Mr Stelvio Vido - Director Corporate Resources & Enterprises [0]
Yarra Ranges Health Service	Elaine Travis - Director of Nursing; Dr Amanda Ling - Director of Medical Services;	
Yarra Ranges Shire Council	Joanne Truman - Customer Service / Project Co-ordinator [2], Neil Kilborn - FOI Officer [4];	Robert Hauser - CEO [3]
Yarra Valley Water Limited	Peter Thatcher - Manager, Corporate Services [1]	Terry Swingler - General Manager, Finance & Company Secretary [1]
Yarrawonga District Hospital	Trevor Gowland - CEO [0]	
Zoological Parks & Gardens Board	Stuart Allen - Manager Administration [2]	

Table 10: Fees and Charges

AGENCY	FEES COLLECTED	FEES WAIVED	CHARGES COLLECTED	CHARGES WAIVED
Alfred Hospital, The	\$ 8,000.00	\$ 2,580.00	\$ 8,299.80	\$ 2,877.20
Alpine Shire	\$ 60.00	\$ -	\$ 7.00	\$ -
Angliss Health Service	\$ 940.00	\$ 1,220.00	\$ 828.00	\$ 96.00
Austin & Repatriation Medical Centre	\$ 2,800.00	\$ 2,340.00	\$ 5,233.00	\$ 4,895.40
Australian Grand Prix Corporation	\$ 60.00	\$ -	\$ 68.40	\$ -
Ballarat City Council	\$ 120.00	\$ -	\$ 20.00	\$ -
Ballarat Community Health Centre	\$ 20.00	\$ 20.00	\$ 5.00	
Ballarat Health Services	\$ 1,260.00	\$ 940.00	\$ 893.00	\$ 552.00
Banyule City Council	\$ 80.00	\$ 80.00	\$ 75.30	\$ 106.90
Banyule Community Health Service	\$ -	\$ 20.00	\$ -	\$ -
Barwon Health	\$ 4,000.00	\$ 1,600.00	\$ 2,224.00	\$ 468.20
Barwon Region Water Authority	\$ 120.00	\$ 20.00	\$ -	\$ -
Bass Coast Shire Council	\$ 100.00	\$ -	\$ -	\$ -
Baw Baw Shire Council	\$ 40.00	\$ -	\$ -	\$ -
Bayside City Council	\$ 260.00	\$ -	\$ 22.50	\$ -
Benalla & District Memorial Hospital	\$ 20.00	\$ 20.00	\$ -	\$ -
Bendigo Community Health Services Inc	\$ 40.00	\$ 100.00	\$ 187.22	\$ -
Bendigo Hospital Campus, Bendigo Health Care Group	\$ 1,140.00	\$ 700.00	\$ 1,834.10	\$ -
Board of Studies	\$ 100.00	\$ -	\$ 20.80	\$ -
Boroondara City Council	\$ 240.00	\$ 20.00	\$ 70.40	\$ -
Box Hill Hospital	\$ 2,240.00	\$ 2,300.00	\$ 874.00	\$ 542.00
Brimbank City Council	\$ 80.00	\$ 20.00	\$ 15.00	
Campaspe Murray Community Care Inc.	\$ 40.00	\$ -	\$ -	\$ -
Cardinia Shire Council	\$ 120.00	\$ -	\$ -	\$ -
Casey, City of	\$ 160.00	\$ -	\$ 745.80	
Caulfield General Medical Centre	\$ 220.00	\$ 200.00	\$ 92.60	\$ -
Central Gippsland Health Service	\$ 600.00	\$ 240.00	\$ 521.90	\$ 161.85
Central Gippsland Institute of TAFE	\$ 20.00	\$ -	\$ -	\$ -
Central Gippsland Region Water Authority	\$ 40.00	\$ 20.00	\$ -	\$ -
Chisholm Institute of TAFE	\$ 20.00	\$ -	\$ -	\$ -
City West Water Limited	\$ 80.00	\$ -	\$ 6.40	\$ 1.20

AGENCY	FEES COLLECTED	FEES WAIVED	CHARGES COLLECTED	CHARGES WAIVED
Cobaw Community Health Service	\$ 20.00	\$ 20.00	\$ 20.00	\$ -
Colac Community Health Services	\$ 80.00	\$ 140.00	\$ 25.00	\$ 8.40
Colac Otway Shire Council	\$ 80.00	\$ -	\$ 80.00	\$ -
Country Fire Authority	\$ 11,340.00	\$ 1,260.00	\$ 2,905.60	\$ -
Darebin Community Health Service Inc.	\$ -	\$ 20.00	\$ -	\$ -
Darebin, City of	\$ 320.00	\$ -	\$ 265.60	\$ 170.00
Delatite Shire Council	\$ 20.00	\$ -	\$ -	\$ 295.00
Dental Board of Victoria	\$ 20.00	\$ -	\$ -	\$ -
Djerriwarrh Health Services	\$ 20.00	\$ 100.00	\$ -	\$ -
Docklands Authority	\$ 40.00	\$ -	\$ -	\$ -
East Gippsland Shire Council	\$ 120.00	\$ -	\$ 120.00	\$ -
East Grampians Health Service	\$ -	\$ 120.00	\$ -	\$ -
East Grampians Health Service	\$ -	\$ 120.00	\$ -	\$ -
East Wimmera Health Service	\$ 40.00	\$ 80.00	\$ -	\$ -
East Wimmera Health Service	\$ 40.00	\$ 80.00	\$ -	\$ -
Education, Dept. of	\$ 3,140.00	\$ 1,680.00	\$ 1,849.00	\$ 981.00
Emergency Services Superannuation Scheme	\$ 80.00	\$ 420.00	\$ -	\$ -
Energy Efficiency Victoria	\$ 40.00	\$ 20.00	\$ -	\$ -
Environment Conservation Council	\$ 20.00	\$ -	\$ -	\$ -
Environment Protection Authority	\$ 1,940.00	\$ 40.00	\$ -	\$ -
Equal Opportunity Commission Victoria	\$ 100.00	\$ 20.00	\$ 41.40	\$ 4.00
Far East Gippsland Health & Support Service	\$ -	\$ 300.00	\$ -	\$ 375.00
Frankston City Council	\$ 180.00	\$ -	\$ 27.40	\$ -
Glen Eira City Council	\$ 40.00	\$ -	\$ -	\$ 6.00
Glenelg Shire Council	\$ 20.00	\$ -	\$ -	\$ -
Goulburn Valley Health	\$ 940.00	\$ 300.00	\$ 403.80	\$ 93.00
Grampians Community Health Centre Inc.	\$ -	\$ -	\$ -	\$ -
Greater Bendigo City Council	\$ 200.00	\$ 20.00	\$ 10.60	
Greater Dandenong City Council	\$ 140.00	\$ 20.00	\$ -	\$ -
Greater Geelong City Council	\$ 220.00	\$ 180.00	\$ 220.00	\$ 180.00
Greater Shepparton City Council	\$ 80.00	\$ 80.00	\$ 307.60	\$ -
Greyhound Racing Victoria	\$ 60.00	\$ -	\$ -	\$ -
Harness Racing Victoria	\$ 60.00	\$ -	\$ -	\$ -

AGENCY	FEES COLLECTED	FEES WAIVED	CHARGES COLLECTED	CHARGES WAIVED
Health Services Commissioner	\$ 80.00	\$ 60.00	\$ 50.00	
Hepburn Health Service	\$ 40.00	\$ -	\$ -	\$ -
Hepburn Shire Council	\$ 20.00	\$ -	\$ -	\$ -
Hesse Rural Health Service	\$ 60.00	\$ 20.00	\$ -	\$ -
Hobsons Bay City Council	\$ 80.00	\$ -	\$ 10.60	\$ -
Horsham Rural City Council	\$ 20.00	\$ -	\$ 20.00	\$ -
Human Services, Department of	\$ 6,580.00	\$ 18,020.00	\$ 2,170.60	\$ 24,551.05
Hume City Council	\$ 120.00	\$ 20.00	\$ -	\$ -
Indigo Shire Council	\$ 20.00	\$ -	\$ -	\$ -
Infrastructure, Department of	\$ 2,200.00	\$ 780.00	\$ 6,800.00	\$ 11,000.00
Inner South Community Health Services	\$ -	\$ 40.00	\$ -	\$ 300.00
ISIS Primary Care	\$ -	\$ 180.00	\$ -	\$ 180.00
Justice, Department of	\$ 1,460.00	\$ 1,540.00	\$ 1,723.60	\$ 1,532.80
Kerang & District Hospital	\$ 40.00	\$ 20.00	\$ 8.60	\$ -
Kingston City Council	\$ 220.00	\$ 60.00	\$ 280.00	\$ 100.00
Knox City Council	\$ 100.00	\$ 40.00	\$ 60.00	\$ 40.00
Kyabram and District Memorial Hospital	\$ 20.00	\$ -	\$ -	\$ 21.00
La Trobe Regional Hospital	\$ 2,040.00	\$ 2,700.00	\$ 1,976.00	\$ 65.00
La Trobe Shire Council	\$ 160.00	\$ 40.00	\$ 29.60	\$ -
Loddon Shire Council	\$ 20.00	\$ 20.00	\$ -	\$ -
Lorne Community Hospital	\$ 60.00	\$ -	\$ -	\$ -
Lyndoch Warrnambool Inc.	\$ -	\$ 40.00	\$ -	\$ 8.50
Macedon Ranges Shire Council	\$ 60.00	\$ -	\$ -	\$ -
Mallee Track Health and Community Service	\$ 40.00	\$ -	\$ 43.70	
Manningham City Council	\$ 160.00	\$ 40.00	\$ 36.00	\$ 2.00
Mansfield District Hospital	\$ -	\$ -	\$ -	\$ -
Maribyrnong City Council	\$ 80.00	\$ -	\$ 88.80	\$ -
Marine Board of Victoria	\$ 100.00	\$ -	\$ 160.00	\$ -
Maroondah City Council	\$ 180.00	\$ 20.00	\$ 113.60	\$ -
Maroondah Hospital	\$ 1,580.00	\$ 500.00	\$ 506.40	\$ 1,319.40
Maryborough District Health Service	\$ 60.00	\$ 80.00	\$ 60.00	\$ 80.00
Medical Practitioners Board	\$ 440.00	\$ 100.00	\$ 190.00	\$ -
Melbourne and Olympic Parks Trust	\$ 40.00	\$ 20.00	\$ -	\$ -

AGENCY	FEES COLLECTED	FEES WAIVED	CHARGES COLLECTED	CHARGES WAIVED
Melbourne City Council	\$ 680.00	\$ -	\$ 113.00	\$ -
Melbourne City Link Authority	\$ 120.00	\$ -	\$ 98.00	\$ -
Melbourne Extended Care & Rehabilitation Service	\$ -	\$ 40.00	\$ -	\$ -
Melbourne Market Authority	\$ 40.00	\$ -	\$ 40.00	\$ -
Melbourne Port Corporation	\$ 260.00	\$ -	\$ 14.20	\$ -
Melbourne Water Corporation	\$ 240.00	\$ 40.00	\$ 70.00	\$ 30.00
Melbourne, University of	\$ 120.00	\$ 160.00	\$ -	\$ -
Melton Shire Council	\$ 60.00	\$ -	\$ 17.00	\$ -
Mercy Hospital for Women	\$ 740.00	\$ 600.00	\$ 841.40	\$ 716.20
Metropolitan Ambulance Service	\$ 11,625.00	\$ 975.00	\$ -	\$ 109.00
Metropolitan Fire and Emergency Services	\$ 4,100.00	\$ 8,440.00	\$ 655.00	\$ 62.00
Mildura Base Hospital	\$ 1,040.00	\$ -	\$ 1,619.00	\$ -
Mildura Rural City Council	\$ -	\$ 60.00	\$ -	\$ 64.00
Mitchell Shire Council	\$ 100.00	\$ -	\$ 50.00	\$ -
Moira Shire Council	\$ 160.00	\$ -	\$ 258.60	\$ 4.20
Monash City Council	\$ 60.00	\$ 80.00	\$ -	\$ -
Monash University	\$ 260.00	\$ 60.00	\$ 167.00	\$ 161.00
Moonee Valley City Council	\$ 280.00	\$ 40.00	\$ 818.60	\$ 6.60
Moorabool Shire Council	\$ 20.00	\$ -	\$ -	\$ -
Moreland City Council	\$ 80.00	\$ -	\$ 80.00	\$ -
Mornington Peninsula Shire Council	\$ 220.00	\$ -	\$ 7.20	\$ 90.00
Mount Alexander Hospital	\$ 40.00	\$ 20.00	\$ 35.00	\$ -
Mount Alexander Shire Council	\$ 20.00	\$ 20.00	\$ -	\$ -
Moyne Shire Council	\$ 80.00	\$ -	\$ 25.00	\$ -
Murrindindi Community Health Service Inc	\$ -	\$ 20.00	\$ -	\$ 20.00
Murrindindi Shire Council	\$ 60.00	\$ -	\$ -	\$ -
Natural Resources and Environment, Department of	\$ 2,120.00	\$ 260.00	\$ 821.60	\$ 232.00
Northern Grampians Shire Council	\$ 60.00	\$ -	\$ 60.00	\$ -
Northern Hospital, The	\$ 2,540.00	\$ 1,720.00	\$ 2,061.00	\$ 1,974.00
Northern Melbourne Institute of TAFE	\$ 80.00	\$ -	\$ -	\$ -
Nowa Nowa Community Health Centre	\$ -	\$ 20.00	\$ -	\$ 20.00
Nurses Board of Victoria	\$ 680.00	\$ -	\$ 166.80	\$ -
Otway Health and Community Services	\$ 40.00	\$ -	\$ -	\$ -

AGENCY	FEES COLLECTED	FEES WAIVED	CHARGES COLLECTED	CHARGES WAIVED
Peninsula Health Care Network	\$ 1,980.00	\$ 1,100.00	\$ 852.00	\$ 494.00
Peter MacCallum Cancer Institute	\$ 580.00	\$ 60.00	\$ 521.60	\$ 0.80
Plumbing Industry Board	\$ 440.00	\$ 40.00	\$ 497.20	\$ 56.80
Port Phillip City Council	\$ 400.00	\$ 200.00	\$ -	\$ -
Portland & District Hospital	\$ 680.00	\$ 480.00	\$ 489.00	\$ -
Premier & Cabinet, Department of	\$ 620.00	\$ 80.00	\$ 62.40	\$ -
Public Prosecutions, Office of	\$ 410.00	\$ 410.00		
Public Transport Corporation	\$ 1,120.00	\$ 240.00	\$ 1,560.00	\$ 1,490.00
Pyrenees Shire Council	\$ 40.00	\$ -	\$ -	\$ -
Registered Schools Board	\$ 20.00	\$ -	\$ 25.00	\$ -
Regulator-General, Office of the	\$ 60.00	\$ -	\$ -	\$ -
RMIT	\$ 40.00	\$ 60.00	\$ 23.60	\$ -
Robinvale District Health Services	\$ 40.00	\$ -	\$ 40.00	\$ -
Rochester & Elmore District Health Service	\$ 20.00	\$ 20.00	\$ 1.20	
Royal Children's Hospital	\$ 3,160.00	\$ 5,680.00	\$ 6,260.90	\$ 527.00
Royal Melbourne Hospital	\$ 3,780.00	\$ 2,840.00	\$ 8,905.60	\$ 5,031.60
Royal Victorian Eye & Ear Hospital	\$ 980.00	\$ 20.00	\$ 1,374.30	\$ -
Royal Women's Hospital	\$ 1,540.00	\$ 1,680.00	\$ 1,128.00	\$ 1,672.40
Rural Ambulance Victoria	\$ 120.00	\$ -	\$ 180.00	\$ -
Rural City of Ararat	\$ 20.00	\$ -	\$ 20.00	\$ -
Seymour District Memorial Hospital	\$ 20.00		\$ 5.00	\$ -
South East Water Limited	\$ -	\$ 20.00	\$ -	\$ -
South Gippsland Shire Council	\$ 80.00	\$ -	\$ 12.00	\$ 2.00
Southern Grampians Shire Council	\$ 40.00	\$ -	\$ -	\$ -
Southern Health Care Network	\$ 9,560.00	\$ 10,440.00	\$ 7,091.00	\$ 8,378.00
St George's Health Service	\$ 60.00	\$ 40.00	\$ 34.40	\$ 10.20
St. Vincent's Hospital	\$ 3,860.00	\$ 3,300.00	\$ 225.60	\$ 588.40
State Development, Department of	\$ 440.00	\$ -	\$ 147.80	\$ -
State Electricity Commission of Victoria	\$ 820.00	\$ -	\$ 850.00	\$ -
State Library of Victoria	\$ 20.00	\$ -	\$ -	\$ -
State Revenue Office	\$ 1,200.00	\$ 20.00	\$ 60.00	\$ -
State Trustees	\$ 400.00	\$ 100.00	\$ 105.60	\$ 26.40
Stawell District Hospital	\$ 140.00	\$ 140.00	\$ 59.20	\$ -

AGENCY	FEES COLLECTED	FEES WAIVED	CHARGES COLLECTED	CHARGES WAIVED
Stonnington City Council	\$ 980.00	\$ 80.00	\$ 390.00	\$ -
Strathbogie Shire Council	\$ 20.00	\$ -	\$ -	\$ -
Sunraysia Community Health Services	\$ -	\$ 20.00	\$ -	\$ 20.00
Surf Coast Shire Council	\$ 160.00	\$ -	\$ -	\$ -
Swan Hill District Hospital	\$ 220.00	\$ 200.00	\$ 106.00	\$ 37.00
Swan Hill Rural City Council	\$ 20.00	\$ -	\$ -	\$ -
Swinburne University of Technology	\$ -	\$ 20.00	\$ -	\$ -
The Royal Dental Hospital of Melbourne	\$ 80.00	\$ 480.00	\$ 24.75	\$ 231.85
Tourism Victoria	\$ 60.00	\$ -	\$ -	\$ -
Transport Accident Commission	\$ 5,200.00	\$ 1,080.00	\$ 5,726.60	\$ 2,069.60
Treasury and Finance, Department of	\$ 1,220.00	\$ -	\$ 374.60	\$ -
Trust for Nature Victoria	\$ 60.00	\$ -	\$ 439.60	\$ -
Urban Land Corporation	\$ 20.00	\$ 20.00	\$ -	\$ -
Veterinary Practitioners Registration Board of Victoria	\$ 20.00	\$ -	\$ -	\$ 1.20
VicRoads	\$ 1,280.00	\$ 160.00	\$ 754.60	\$ 1,846.40
Victoria Legal Aid	\$ 260.00	\$ 100.00	\$ 84.20	\$ -
Victoria Police	\$ 21,540.00	\$ 1,620.00	\$ 9,970.07	\$ 174.00
Victoria State Emergency Service	\$ 260.00	\$ -	\$ 29.70	\$ -
Victoria University of Technology	\$ 100.00	\$ 20.00	\$ 0.60	\$ -
Victorian Casino and Gaming Authority	\$ 160.00	\$ -	\$ -	\$ -
Victorian Dairy Industry Authority	\$ 40.00	\$ -	\$ 19.00	\$ -
Victorian Superannuation Board	\$ 1,540.00	\$ 260.00	\$ 603.00	\$ 185.00
Victorian WorkCover Authority	\$ 7,520.00	\$ 1,740.00	\$ 2,738.00	\$ 1,663.00
Wangaratta District Base Hospital	\$ 280.00	\$ 300.00	\$ 298.00	\$ 128.00
Wangaratta, Rural City of	\$ 60.00	\$ -	\$ 207.00	\$ -
Warrnambool & District Base Hospital	\$ 1,280.00	\$ 1,020.00	\$ 517.30	\$ 455.20
Warrnambool City Council	\$ 120.00	\$ 20.00	\$ -	\$ 122.00
Wellington Shire Council	\$ 40.00	\$ -	\$ -	\$ -
Werribee Mercy Hospital	\$ 720.00	\$ 340.00	\$ 397.60	
West Wimmera Health Service	\$ 120.00	\$ 140.00	\$ 15.00	\$ -
Western District Health Service	\$ 240.00	\$ -	\$ 162.30	\$ -
Western Hospital	\$ 3,940.00	\$ 1,800.00	\$ 5,641.20	\$ -
Western Region Health Centre	\$ -	\$ -	\$ -	\$ -

AGENCY	FEE COLLECTED	FEE WAIVED	CHARGE COLLECTED	CHARGE WAIVED
Whitehorse City Council	\$ 160.00	\$ 100.00	\$ 143.00	\$ 5.00
Whittlesea City Council	\$ 160.00	\$ 20.00	\$ 9.00	\$ 16.40
Williamstown Hospital	\$ 300.00	\$ 160.00	\$ 25.20	\$ 98.80
Wimmera Health Care Group	\$ 260.00	\$ 280.00	\$ 166.40	\$ 62.00
Wodonga Regional Health Service	\$ 40.00	\$ 100.00	\$ 17.20	\$ 25.00
Wodonga, City of	\$ 20.00	\$ 20.00	\$ 200.00	\$ -
Wonthaggi & District Hospital	\$ 60.00	\$ 40.00	\$ -	\$ -
Wyndham City Council	\$ 100.00	\$ -	\$ 19.20	\$ -
Yarra City Council	\$ 260.00	\$ 60.00	\$ -	\$ -
Yarra Ranges Health Service	\$ 60.00	\$ 120.00	\$ 450.00	\$ -
Yarra Ranges Shire Council	\$ 400.00	\$ 80.00	\$ 88.80	\$ 172.00
Yarra Valley Water Limited	\$ 100.00	\$ -	\$ 12.00	\$ 9.00
Yarrawonga District Hospital	\$ -	\$ 360.00	\$ -	\$ -
Zoological Parks & Gardens Board	\$ 80.00	\$ -	\$ 34.00	\$ -
TOTAL	\$ 166,675.00	\$ 92,085.00	\$ 110,861.44	\$ 80,100.95

* Includes charges and fees collected.

PART 3: HOW TO USE FREEDOM OF INFORMATION

WHAT IS FREEDOM OF INFORMATION?

Since 1982 Victoria has had an Act of Parliament called the *Freedom of Information Act*. It gives people a right to obtain information held by Ministers, state government departments, local councils, most semi-government agencies and statutory authorities, public hospitals and community health centres, universities, TAFE colleges and schools.

The *Freedom of Information Act* not only gives people the right to request documents relating to their personal affairs. People can also request information about any of the activities of a government agency.

The Act also gives an individual the right to request that incorrect or misleading information held by an agency about the individual be amended or removed.

WHAT TYPE OF INFORMATION IS AVAILABLE?

You have a right to apply for access to documents which are held by an agency covered by the *Freedom of Information Act*. This applies to both documents created by the agency as well as those supplied to the agency by an external organisation or individual. The type of documents which you can apply for access to are:

- those relating to your own personal affairs, regardless of the age of the documents; and
- documents of a non-personal nature which are not older than 5 July 1978. For documents held by a Council, not older than 1 January 1989.

It is not only documents in paper form that are accessible. The term 'documents' covers a broad range of media including maps, films, microfiche, photographs, computer printouts, tape recordings and video tapes. You may apply to the agency for a copy of the document, or you may request access to the document, for example, to see a film or to get a transcript of a tape recording.

IS ANY INFORMATION HELD BY A GOVERNMENT BODY NOT AVAILABLE?

Not all information is automatically made available in response to a request for it. The *Freedom of Information Act* sets out a number of situations in which an agency may refuse a person access to the documents he or she has requested. The main situations are requests for documents which affect the personal affairs of another person; which are commercially confidential; which would undermine law enforcement; or which contain information supplied in confidence.

WHO MAKES THE DECISION?

The initial decision on any request is made by an officer of the agency which holds the documents you are seeking. Each agency that is covered by the *Freedom of Information Act* has an officer who is responsible for freedom of information. If you do not agree with the decision made by that officer, a request can be made to have that decision reviewed. That review is considered by a different officer of the agency. The practice is that the

officer reviewing the original decision looks at your request afresh and forms his or her own view.

If you do not agree with the result of the review you can appeal to the Victorian Civil and Administrative Tribunal (VCAT).

HOW LONG DOES IT TAKE?

Once an agency has received your letter requesting access to documents it holds, the agency must respond to you in writing **as soon as possible but not later than 45 days** outlining its decision on your request.

If the agency refuses you access to the documents you sought, you can appeal to the Principal Officer of the agency for an internal review, but must do so **within 28 days** of the date of the letter sent to you. The agency must consider your request again and respond to you as to its decision **within 14 days**.

If you wish to appeal further to the Victorian Civil and Administrative Tribunal (VCAT) you must do so **within 60 days** of the date you were notified of the result of the internal review.

HOW TO REQUEST INFORMATION FROM AN AGENCY

It is relatively easy to apply to an agency for information. All that is required is that:

The application be made in writing. You are not able to telephone the agency and tell them you are coming in on Friday to look at your personal file. You will need to send or deliver an application and wait for the agency to write back to you. However, you should feel free to telephone the agency to see how your request is going.

The application be sent to a business address of the agency that has the information you want. A list of agency addresses is included at the end of this Report. If the agency is not listed there (e.g. it might be a Commonwealth Government agency) check the 'White Pages' under the name of the agency.

Address the letter to the Freedom of Information Officer. This is not a formal requirement but it helps the letter get to the right area of the agency, and it helps to make clear that you are making a request under the *Freedom of Information Act*. Remember, some agencies receive a large volume of mail and clear identification of this sort is useful for both you and the agency.

Enclose the \$20 application fee. A letter asking for documents cannot usually be acted on until the \$20 fee is received. If you don't send the fee with your letter the Freedom of Information Officer will need to ring or write to you to ask for it, so your request for information is delayed.

Ask for a waiver of the fee if you can't afford to pay the fee. If you cannot afford to pay the fee, you can request in your letter that the agency consider waiving the fee on the grounds of hardship. You will need to support this by indicating why payment of the fee would cause hardship. For example, that you are on a low income or hold a Commonwealth Health Care Card. You do not need to provide detail of your financial position, just give a general outline. If the agency requires further information to make a decision on the

waiver the FOI officer there will contact you. Once the agency decides to waive the fee, your letter becomes a formal request under the *Freedom of Information Act*.

SAMPLE LETTER OF APPLICATION

There is no strict requirement about what sort of letter is suitable for making a request. Agencies sometimes find that people worry too much about the format of the letter. You can base your letter of application on the sample below, and add any detail that is relevant to your particular request. If anything you write is unclear or not sufficient in detail to enable the information you are seeking to be identified, the FOI officer will contact you. If it suits you, provide a telephone number as it is sometimes quicker to call you than to write.

If you prefer you can photocopy the application form below and use it instead of writing a letter. Some people prefer a form, so feel free to use whichever style you prefer.

1 January 1999

14 Elizabeth Crescent
MELBOURNE 3000

The Freedom of Information Officer
Melbourne Public Hospital
50 Victoria Road
MELBOURNE 3000

Dear Sir/Madam

I would like to make an application for access to my medical file under the Freedom of Information Act.

I would like copies of my records concerning the treatment for an appendicitis which I had around June 1990. Around that time I changed my name and the records are likely to be in the name of Leigh Smothers if not in my current name.

I have enclosed a cheque for \$20 made payable to the Hospital as the application fee.

My phone number is 123 4567. Please feel free to call any time after noon.

Yours faithfully

Peter Brothers

SAMPLE REQUEST FORM

You may send this form direct to the agency holding the documents, together with the \$20 application fee

FREEDOM OF INFORMATION REQUEST FORM

Surname: _____

First Name: _____

Postal Address: _____

_____ Postcode: _____

Telephone no. (home): _____ (work): _____

(work): _____

I would like access to the following document(s): _____

Please indicate whether you would like to inspect the documents and/or obtain an copy of the documents:

I wish to inspect the document(s): yes ? no ?

I would like a copy of the document(s): yes ? no ?

HOW TO APPLY FOR PERSONAL RECORDS TO BE AMENDED

As with an application for information, a request to amend personal records must be made in writing and should be addressed to the Freedom of Information Officer **at the agency which holds the records**. The letter should explain why the information is wrong, and, wherever appropriate, provide proof to support your request. The following is an example of the way in which such a letter could be worded. However, before making a formal request under the Freedom of Information Act for records to be changed, check with the agency. Depending on the circumstances, the agency may be prepared to amend the records without the need for the request to be made under the Act.

SAMPLE LETTER TO APPLY FOR AMENDMENT OF PERSONAL RECORDS

14 Information Street
MELBOURNE 3000

1 January 1996

The FOI Officer
Melbourne Public Hospital
6 Flinders Avenue
MELBOURNE 3000

Dear Sir or Madam,

I have recently received from you copies of my medical record for treatment I received in the Melbourne Public Hospital.

I am concerned that my medical record shows Peter Simons as my husband and next of kin. At the time of my last visit, Peter was no longer my husband and I have attached a copy of documents from the Family Court as proof.

I have retained the surname of Simons as I have children from the marriage.

I would like you to annotate those records clearly to show my correct marital status and next of kin.

Yours faithfully

Margaret Simons

HOW MUCH DO I HAVE TO PAY ?

The costs involved in making a freedom of information request divide broadly into the fixed cost and the variable costs. The fixed cost is the application fee of \$20 which all applicants must pay and which is non-refundable. The only exception to this is that people suffering hardship can request the agency to waive the application fee.

The variable costs are the charges and how much they are depends on the nature of your request. The rates of the charges are set by regulations and they are highlighted in the box below. The list of charges may look complicated but remember that in many cases it is generally only the application fee and the photocopying charges that are involved.

The main points about charges to keep in mind is that requests for documents concerning your own personal affairs involve the application fee of \$20 and charges for only the following three forms of access:

- making photocopies of the documents sought,
- making a written transcript of a recorded document, or
- producing a computer print-out.

This means that you are not liable for search charges or supervision charges.

If the charge is likely to exceed \$50 you will be contacted by the FOI officer, and asked if you still wish to proceed with the request.

Members of parliament and applicants acting in the public interest or benefit are also only required to pay these same charges.

WHEN IS A DEPOSIT PAYABLE?

The agency can require you to pay a deposit if the charges likely to be involved in your request are more than \$50 before it will continue processing your request. The amount of the deposit is set out in the following summary of fees and charges.

SUMMARY OF FEES AND CHARGES

APPLICATION FEE

\$20 (non refundable unless fee is waived)

SEARCH CHARGES

\$20 per hour or part thereof

SUPERVISION CHARGES

\$5 per quarter hour or part thereof

PHOTOCOPYING CHARGES

20c per A4 page

PROVIDING ACCESS IN A FORM OTHER THAN A PHOTOCOPY

The reasonable costs incurred by the agency in providing the copy

CHARGE FOR LISTENING TO OR VIEWING A TAPE

The reasonable costs incurred by the agency in making arrangements to listen to or view. (Supervision charges also apply)

CHARGE FOR MAKING A WRITTEN TRANSCRIPT OF A TAPE

The reasonable costs incurred by the agency in providing the written transcript

DEPOSITS

\$25 if the calculated charge does not exceed \$100

50% of calculated charge where it exceeds \$100

REQUEST FOR AN INTERNAL REVIEW

No charge

APPEAL TO VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL

Nil, if the request relates to personal documents, otherwise \$170

WHAT CAN I APPEAL AGAINST?

You may appeal if you are not happy with the decision made in response to a request for information. The decisions by the agency that you may appeal against are if the agency:

- refuses to give you access to all, or part of, the documents you have applied for;
- allows you to have access to the documents, but not in the form you want;
- permits you to have indirect access to medical information through a doctor, rather than giving you direct access to the documents yourself;
- makes you pay an amount you think is too much for the handling of your request;

- publishes incomplete information about its decision making powers affecting the public (i.e. information required to be published under Part II of the *Freedom of Information Act*);
- decides to release personal information affecting you, or information you have provided about your business and commercial affairs, to another person who has made an FOI request for the information;
- refuses to amend information about you which you think is incorrect, out of date or misleading;
- takes longer than the time permitted to process your request and notify you of the decision. (The maximum time allowed for FOI requests is 45 days for the original request, 14 days for an application for an internal review, and 30 days for a request to amend personal records.)

HOW TO APPEAL AGAINST A DECISION OF AN AGENCY

If you are refused access to documents, refused an amendment of personal records, or are not happy with the action or decision taken by an agency under the *Freedom of Information Act* you have a legal right to appeal by:

- applying for a review of your original request by the head of the agency;
- applying to the Victorian Civil and Administrative Tribunal to review the decision made by the head of the agency; or
- applying to the Ombudsman to investigate the agency's handling of your request.

In most cases, you must apply for an internal review before you can appeal to the Tribunal.

HOW TO APPLY FOR AN INTERNAL REVIEW

Once an agency has responded to you in writing as a result of your request and refuses access to documents, you apply to the Principal Officer of the agency to review that decision. You must apply within 28 days of the date of the letter from the agency, and the agency must notify you within 14 days of the result of the internal review.

Remember that an internal review is a fresh look at the decision on your request so feel free to outline any new or additional information the Principal Officer should consider in conducting the Internal review.

HOW TO APPLY TO THE VICTORIAN CIVIL AND ADMINISTRATIVE TRIBUNAL

An application to the Victorian Civil and Administrative Tribunal (VCAT) should be made in writing within 60 days of the decision of the agency. There is an application form to lodge an appeal and these are available from:

The General Registrar
Victorian Civil and Administrative Tribunal
55 King Street
MELBOURNE 3000
Telephone: (03) 9628 9975

SAMPLE LETTER TO REQUEST AN INTERNAL REVIEW

18 Great Road
Melbourne, Vic. 3000

1 January 1996

The Principal Officer
Department of the Environment and Engineering
3 Forest Road
MELBOURNE 3000

Dear Sir or Madam,

Freedom of Information Act

I would like to request an internal review of a decision by the Freedom of Information Officer for your Department. The decision was conveyed to me in a letter dated 20 December 1994.

My request was for a photocopy of a submission from the Invertebrates Action Group which was submitted as part of an inquiry into environmental indicators. I appreciate that the Department considered that the submission was provided to it in confidence and refused me access under s.35 of the Act.

However, I recently heard a radio interview with the President of the Group. In the interview he outlined in detail the submission made by the Group to your Department. I therefore consider that the information was made public by the Group and that any belief you might have that the information was provided in confidence should be reconsidered.

Yours sincerely,

R Trout

ANSWERS TO THE MOST COMMONLY ASKED QUESTIONS

I would like to obtain a copy of my police record?

It is not necessary to make an FOI request. Write to: Officer in Charge, Criminal Records Branch, Victoria Police Centre, PO Box 415, Melbourne, 3005, requesting a list of any offences recorded. Please include your full name, date of birth with proof of identity i.e. copy of driver's licence. A fee is payable for the information.

I would like a collision report and witness statements?

Write directly to the Officer in Charge, Accident Records Office, Victoria Police Centre, PO Box 415 Melbourne, 3005.

Can I access my psychiatric file?

You can apply to the public hospital concerned for access to your current psychiatric record.

Some older records are archived with the Department of Human Services to whom application can be made by contacting the address listed in the back of this report.

Am I entitled to ask for my medical file from my doctor?

Private medical practitioners (or any other private professionals such as dentists, solicitors and accountants) are not covered by the *Freedom of Information Act*. However, this does not prevent you from asking for a copy of the record.

Can I access information directly from a private company, an insurance company or a bank?

Not under the *Freedom of Information Act* as it only applies to government agencies. But that doesn't mean you can't ask for the information. Some bodies have practices whereby they provide information to clients, employees etc.

Where can I get a copy of the Freedom of Information Act?

The Act can be purchased from Information Victoria Bookshop (356 Collins Street). It costs \$11.85 (postage an additional \$6.00). Some larger libraries such as State Library and University libraries would have a copy available for reference.

Can someone else make a freedom of information request for me?

Yes, but the person should indicate in the request that they are making the request for you. For example, solicitors can make requests for their clients, as can similar other professionals. It will be necessary to have evidence that the request is being made on your behalf. For instance, you can sign a short note that says something like:

"I Peter Simons authorise my wife Mary Simons to make a request under the Freedom of Information Act on my behalf".

Don't forget to sign and date the note. Also, you may be required to provide proof that the signature is yours, such as a certified copy of your driver's licence showing your signature.

Can I find out from the council who the person was who reported me to them?

Usually not. Generally such information is regarded as being provided in confidence, and if the council were to give it to you, it would deter people from making such reports in future.

How do I get my Adoption Records?

Access to records concerning legally adopted people has been provided for under the Adoption Act. In Victoria, you should contact the Adoption Information Service. The address and phone number are: 448 St Kilda Road, Melbourne 3004.

☎ 9868 7777.

I wasn't adopted, but fostered. Can I get my records?

If you were fostered through, or a client of, the former children's welfare departments, you can apply for access to your own State Ward records. Requests should be made to the Department of Human Services.

I wrote to my hospital two months ago for documents and haven't received anything. Does this mean they have decided not to agree to my request?

Make sure that the hospital is subject to freedom of information. That means, it must be a public hospital. If it is, then you should have received a written response to your request within 45 days of the date the agency received it. If they are not going to give you access to what you have requested then you must be told why in writing. In fact, the letter from the hospital should cite the specific sections of the *Freedom of Information Act* which require the information to be withheld. Also, the letter should inform you of your appeal rights. If you have any questions about your request, feel free to telephone the hospital and ask for the Freedom of Information Officer. The FOI Officer can advise you about the status of your application and answer any questions you may have in relation to your FOI request.

I would like to get a copy of a tape made when I was interviewed.

For the purposes of freedom of information a tape is no different to a piece of paper, and you should not feel that a request cannot be made for such material. The types of documents which may be released include files, maps, films, microfiche, photographs, computer printouts, tape recordings and video tapes. You can apply for a copy of it in the medium it exists in, or you can request that it be made available for you to look at, hear or obtain a transcript of. But you may be charged for this, so ask the freedom of information officer about the charges involved.

PART 4: LIST OF AGENCIES

The attached alphabetical list of agencies and their addresses is provided to assist people in knowing where to send freedom of information requests. A request must be forwarded to the agency that holds the information sought.

Applications are to be made in writing. There is no particular form to be completed - it is only necessary to write a letter addressed to the "FOI Officer" of the agency holding the information. An application fee of \$20 should also be included. Alternatively, the letter can request that a waiver of the fee be considered. It is necessary to provide grounds for a waiver - for example, that the applicant is the holder of a health care card. The agency will then indicate to you what further information it requires, if any, to prove the case for waiver.

It should be noted that the *Freedom of Information Act* applies to government bodies such as departments, statutory authorities, public educational institutions and local councils. It does not apply to groups such as private companies, private hospitals or private practitioners.

Alfred Hospital, The
Commercial Road
PRAHRAN VIC 3181
Tel: 9276 3002

Alpine Shire
PO Box 139
Great Alpine Road
BRIGHT VIC 3741
Tel: 5755 0555

Ambulance Officers' Training Centre
69 Queens Rd
MELBOURNE VIC 3004
Tel: 9200 0300
(No FOI requests received in 98/99)

Angliss Health Service
Albert St
FERNTREE GULLY VIC 3156
Tel: 03 9764 6123

**Architects Registration Board of
Victoria**
Level 10
Nauru House
80 Collins St
MELBOURNE VIC 3000
Tel: 9662 2868
(No FOI requests received in 98/99)

**Austin & Repatriation Medical
Centre**
Locked Bag 25
Studley Rd
HEIDELBERG VIC 3084
Tel: 9496 3103

Australian Grand Prix Corporation
PO Box 577
220 Albert Road
SOUTH MELBOURNE VIC 3205
Tel: 9258 7100

Ballarat City Council
PO Box 655
BALLARAT VIC 3353
Tel: 5320 5542

**Ballarat Community Health Centre
Inc**
PO Box 1156
BALLARAT VIC 3354
Tel: 5337 1641

Ballarat Health Services
PO Box 577
Drummond Street North
BALLARAT VIC 3353
Tel: 5320 4000

Banyule City Council
PO Box 51
IVANHOE VIC 3079
Tel: 9490 4384

Banyule Community Health Service
20 Morobe St
WEST HEIDELBERG VIC 3081
Tel: 9450 2000

Barwon Health
 PO Box 281
 GEELONG VIC 3220
 Tel: 5226 7627

Barwon Region Water Authority
 61-67 Ryrie Street
 GEELONG VIC 3220
 Tel: 5226 2500

Bass Coast Shire Council
 PO Box 118
 WONTHAGGI VIC 3995
 Tel: 5671 2211

Baw Baw Shire Council
 PO Box 304
 WARRAGUL VIC 3820
 Tel: 5624 2427

Bayside City Council
 PO Box 27
 Corporate Centre
 Royal Avenue
 SANDRINGHAM VIC 3191
 Tel: 9599 4390

Beaufort & Skipton Health Service
 28 Havelock St
 BEAUFORT VIC 3373
 Tel: 5349 2152
(No FOI requests received in 98/99)

Benalla & District Memorial Hospital
 PO Box 406
 BENALLA VIC 3672
 Tel: 5760 2222

Bendigo Community Health Services
 PO Box 169
 EAGLEHAWK VIC 3556
 Tel: 03 54 300 500
(No FOI requests received in 98/99)

Bendigo Hospital Campus, Bendigo Health
 Care Group
 PO Box 126
 BENDIGO VIC 3552
 Tel: 5441 0405

Bendigo Regional Institute of TAFE
 136 McCrae Street
 BENDIGO VIC 3550
 Tel: 5434 1513
(No FOI requests received in 98/99)

Bethlehem Hospital
 476 Kooyong Road
 CAULFIELD VIC 3162
 Tel: 9595 3375
(No FOI requests received in 98/99)

Board of Studies
 15 Pelham St
 CARLTON VIC 3053
 Tel: 9651 4304

Boroondara City Council
 Private Bag 1
 CAMBERWELL VIC 3124
 Tel: 9278 4444

Borough of Queenscliffe
 PO Box 93
 QUEENSCLIFF VIC 3225
 Tel: 5258 1377
(No FOI requests received in 98/99)

Box Hill Hospital
 PO Box 94
 Nelson Rd
 BOX HILL VIC 3128
 Tel: 9895 3269

Box Hill Institute of TAFE
 Private Bag 2014
 BOX HILL VIC 3128
 9286 9396
(No FOI requests received in 98/99)

Brimbank City Council
 PO Box 70
 SUNSHINE VIC 3020
 Tel: 9249 4732

Buloke Shire Council
 PO Box 1
 WYCHEPROOF VIC 3527
 Tel: 493 7400
(No FOI requests received in 98/99)

Campaspe Murray Community Care Inc.
 34 Heygarth Street
 ECHUCA VIC 3564
 Tel: 5482 4422

Campaspe Shire Council
 PO Box 35
 ECHUCA VIC 3564
 Tel: 5481 2232
(No FOI requests received in 98/99)

Cardinia Shire Council
 PO Box 7
 PAKENHAM VIC 3810
 Tel: 5948 4204

Castlemaine District Community Health Centre
 PO Box 53
 13 Mostyn Street
 CASTLEMAINE VIC 3450
 Tel: 5472 4044
(No FOI requests received in 98/99)

Caulfield General Medical Centre
 260 Kooyong Rd
 CAULFIELD VIC 3162
 Tel: 9276 6820

Central Bayside Community Health Service
 37 Venice St
 MENTONE VIC 3194
(No statistical return submitted in 1999)

Central Gippsland Health Service
Guthridge Parade
SALE VIC
Tel: 5144 4111

Central Gippsland Institute of TAFE
PO Box 3279
GIPPSLAND MAIL CENTRE VIC
3841
Tel: 5120 4500

Central Gippsland Region Water Authority
PO Box 348
TRARALGON VIC 3844
Tel: 5177 4744

Central Goldfields Shire Council
PO Box 194
MARYBOROUGH VIC 3465
Tel: 5461 0610
(No FOI requests received in 98/99)

Central Health Interpreter Service Inc.
7/288 Mount Alexander Rd
ASCOT VALE VIC 3032
Tel: 9377 3300
(No FOI requests received in 98/99)

Chiropractors & Osteopaths Registration Board
202 Berkeley St
CARLTON STH VIC 3053
(Agency did not provide data for 1998/99 to the Department of Justice)

Chisholm Institute of TAFE
PO Box 1281
Fletcher Road
FRANKSTON VIC 3199
Tel: 9238 8251

City of Ballarat
PO Box 655
BALLARAT VIC 3353
Tel: 5320 5542

City of Casey
PO Box 1000
NAREE WARREN VIC 3805
Tel: 9705 5200

City of Darebin
274 Gower Street
PRESTON VIC 3072
Tel: 9230 4444

City of Greater Geelong
PO Box 104
GEELONG VIC 3220
Tel: 5227 0274

City of Greater Shepparton
Loacked Bag 1000
SHEPPARTON VIC 3632
Tel: 5832 9763

Kingston City Council

PO Box 1000
 999 Nepean Highway
 MOORABBIN 3189
 MENTONE VIC 3194
 Tel: 9556 4203

City of Melbourne

GPO Box 1603M
 MELBOURNE VIC 3001
 Tel: 9658 9173

City of Stonnington

Cnr. Glenferrie Road & High St
 MALVERN VIC 3144
 Tel: 9823 1330

City of Whitehorse

Locked Bag 2
 Eastern Mail Centre
 NUNAWADING VIC 3110
 Tel: 9262 6339

City of Wodonga

PO Box 923
 Hovell Street
 WODONGA VIC 3689
 Tel: (02) 6055 9200

City West Water Limited

Locked Bag 350
 SUNSHINE VIC 3020
 Tel: 9313 8320

Cobaw Community Health Service

PO Box 146
 47 High Street
 KYNETON VIC 3444
 Tel: 5422 3011

Colac Community Health Services

Corangamite St
 COLAC VIC 3250
 Tel: 03 5230 0100
(No FOI requests received in 98/99)

Colac Otway Shire Council

PO Box 283
 2-6 Rae Street
 COLAC VIC 3250
 Tel: 5232 9416

Corangamite Shire

PO Box 84
 CMAPBERDOWN VIC 3260
 Tel: 5593 7100
(No FOI requests received in 98/99)

Council of Adult Education

256 Flinders St
 MELBOURNE VIC 3000
 Tel: 9652 0740
(No FOI requests received in 98/99)

Country Fire Authority

PO Box 701
 MOUNT WAVERLEY VIC 3149
 Tel: 9262 8296

Dandenong Cemetery Trust
 PO Box 200
 397-405 Springvale Road
 SPRINGVALE VIC 3171
 Tel: 9239 5262
(No FOI requests received in 98/99)

Darebin Community Health Service Inc.
 Cnr Blake & Crevelli Streets
 RESERVOIR EAST VIC 3073
 Tel: 9478 5711

Deakin University
 Pigdons Road
 GEELONG VIC 3217
 Tel: 5227 8522
(Agency did not provide data for 1998/99 to the Department of Justice)

Delatite Shire Council
 PO Box 227
 BENALLA VIC 3671
 Tel: 5760 2000

Dental Board of Victoria
 Level 14
 114 Albert Rd
 SOUTH MELBOURNE VIC 3205
 Tel: 9699 8011

The Royal Dental Hospital of Melbourne
 711 Elizabeth Street
 MELBOURNE VIC 3000
 Tel: 9341 0222

Dianella Community Health Inc.
 35 Johnstone Street
 BROADMEADOWS VIC 3047
 Tel: 9356 5777
(No FOI requests received in 98/99)

Djerriwarrh Health Services
 PO Box 330
 BACCHUS MARSH VIC 3340
 Tel: 5367 2000

Docklands Authority
 26/80 Collins St
 MELBOURNE VIC 3000
 Tel: 03-9655 6718

Doutta Galla Community Health Service
 25 Norwood Crescent
 MOONEE PONDS VIC 3039
 Tel: 9376 0523
(No FOI requests received in 98/99)

East Gippsland Shire Council
 PO Box 1618
 BAIRNSDALE VIC 3875
 Tel: 5150 9100

East Grampians Health Service
 PO Box 155
 Girdlestone Street
 ARARAT VIC 3377
 Tel: 5352 0201

East Wimmera Health Service
 PO Box 159
 CHARLTON VIC 3525
 Tel: 5491 1200

Eastern Access Community Health
 75 Patterson Street
 RINGWOOD EAST VIC
 Tel: 9879 3933
(No FOI requests received in 98/99)

Echuca Regional Health Service
 PO Box 25
 ECHUCA VIC 3564
 Tel: 5482 0284
**(Agency did not provide data for
 1998/99 to the Department of
 Justice)**

Department of Education
 Level 1
 2 Treasury Place
 EAST MELBOURNE VIC 3002
 Tel: 9637 2670

**Eltham Community Health Centre
 Inc.**
 917 Main Road
 ELTHAM VIC 3095
 Tel: 9431 1333
(No FOI requests received in 98/99)

**Emergency Services
 Superannuation Scheme**
 Level 6
 4 Riverside Quay
 SOUTHBANK VIC 3006
 Tel: 9698 6444

Energy Efficiency Victoria
 Ground Floor
 215 Spring Street
 MELBOURNE VIC 3000
 Tel: 9655 3214

Ensay Community Health Centre
 c/- Post Office
 Great Alpine Rd
 ENSAY VIC 3895
 Tel: 5157 3215
(No FOI requests received in 98/99)

Environment Conservation Council
 3/250 Victoria Parade
 EAST MELBOURNE VIC 3002
 Tel: 9412 5021

Environment Protection Authority
 PO Box 4395 QQ
 MELBOURNE VIC 3001
 Tel: 9695 2868

**Equal Opportunity Commission
 Victoria**
 Level 3
 380 Lonsdale St
 MELBOURNE VIC 3000
 Tel: 9281 7111

**Falls Creek Alpine Resort
 Management Board**
 PO Box 50
 FALLS CREEK VIC 3699
 Tel: 5758 3224
(No FOI requests received in 98/99)

Far East Gippsland Health & Support Service

PO Box 238
Boundary Road
ORBOST VIC 3888
Tel: 5154 6666

Gannawarra Shire Council

PO Box 252
COHUNA VIC 3568
Tel: 5450 9333

Glen Eira City Council

PO Box 42
CAUFIELD SOUTH VIC 3162
Tel: 9524 3268

Glenview Community Care Inc.

168 High Street
RUTHERGLEN VIC 3685
Tel: 6032 9505
(No FOI requests received in 98/99)

Gordon Institute of TAFE

Private Bag 1
Mail Centre
GEELONG VIC 3221
Tel: 5225 0511
(No FOI requests received in 98/99)

Goulburn Valley Health

Graham Street
SHEPPARTON VIC 3630
Tel: 5832 2322

Frankston City Council

PO Box 490
FRANKSTON VIC 3199
Tel: 9784 1822

Gippsland Southern Health Service

PO Box 168
LEONGATHA VIC 3953
Tel: 5667-5500

(Agency did not provide data for 1998/99 to the Department of Justice)

Glenelg Shire Council

PO Box 152
Cliff Street
PORTLAND VIC 3305
Tel: 5522 2294

Golden Plains Shire Council

2 Pope St
BANNOCKBURN VIC 3331
Tel: 5220 7111
(No FOI requests received in 98/99)

Goulburn Ovens Institute of TAFE

Fryers Street
SHEPPARTON VIC 3630
Tel: 5833 2680
(No FOI requests received in 98/99)

Goulburn Valley Community Health Service

PO Box 1167
SHEPPARTON VIC 3632
Tel: 5831 2012
(No FOI requests received in 98/99)

**Grampians Community Health
Centre Inc**
40-44 Wimmera St
STAWELL VIC 3380
Tel: 5358 3700
(No FOI requests received in 98/99)

Greater Bendigo City Council
PO Box 733
BENDIGO VIC 3550
Tel: 5434 6000

Greater Dandenong City Council
PO Box 200
SPRINGVALE VIC 3171
Tel: 9239 5307

Greyhound Racing Victoria
438-442 William St
WEST MELBOURNE VIC 3003
Tel: 9326 3422

Harness Racing Board, Victoria
Level 1
740 Mt Alexander Rd
MOONEE PONDS VIC 3039
Tel: 9375 4255

**Hastings Port (Holding)
Corporation**
Level 5
452 Flinders Street
MELBOURNE VIC 3000
Tel: 9592 7940
(No FOI requests received in 98/99)

Health Services Commissioner
30/570 Bourke Street
MELBOURNE VIC 3000
Tel: 8601 5207

Hepburn Health Service
PO Box 465
DAYLESFORD VIC 3460
Tel: 5348 2371

Hepburn Shire Council
PO Box 21
76 Vincent St
DAYLESFORD VIC 3460
Tel: 5348 2306

Hesse Rural Health Service
Winchelsea District Hospital
8 Gosney Street
WINCHELSEA VIC 3241
Tel: 5267 2202

Hindmarsh Shire Council
PO Box 250
NHILL VIC 3418
Tel: 5391 1811
(No FOI requests received in 98/99)

Hobsons Bay City Council
PO Box 21
115 Civic Parade
ALTONA VIC 3018
Tel: 9932 1047

Holmesglen Institute of TAFE
 PO Box 48
 CHADSTONE VIC 3148
 Tel: 9564 1536
(No FOI requests received in 98/99)

Horsham Rural City Council
 PO Box 511
 HORSHAM VIC 3402
 Tel: 5382 9777

Human Services, Department of
 GPO Box 4057
 Level 14
 555 Collins Street
 MELBOURNE VIC 3001
 Tel: 9616 7651

Hume City Council
 PO Box 119
 1079 Pascoe Vale Road
 BROADMEADOWS VIC 3047
 Tel: 9205 2241

Indigo Shire Council
 PO Box 28
 Ford Street
 BEECHWORTH VIC 3747
 Tel: 5728 1000

Infrastructure, Department of
 Level 26
 80 Collins St
 MELBOURNE VIC 3000
 Tel: 9655-6718

Inglewood & Districts Health Service
 Hospital Street
 INGLEWOOD VIC 3517
 Tel: 5438 3000
(No FOI requests received in 98/99)

Inner East Community Health Service
 283 Church St
 RICHMOND VIC 3121
 Tel: 9429 1811
(Agency did not provide data for 1998/99 to the Department of Justice)

Inner South Community Health Service
 240 Malvern Road
 PRAHRAN VIC 3517
 Tel: 9525 1300

ISIS Primary Care
 PO Box 36
 DEER PARK VIC 3023
 Tel: 9296 1201

Justice, Department of
 55 St Andrews Place
 MELBOURNE VIC 3002
 Tel: 9651 0768

Kerang & District Hospital
 PO Box 179
 KERANG VIC 3579
 Tel: 5450 9200

Knox City Council
 Private Bag Knox 1
 511 Burwood Highway
 Wantirna South VIC 3152
 Tel: 9298 8272

Knox Community Health Service Inc
 511 Burwood Highway
 WANTIRNA SOUTH VIC 3152
 Tel: 9298 8800
(No FOI requests received in 98/99)

Kyabram & District Memorial Community Hospital
 PO Box 564
 KYABRAM VIC 3619
 Tel: 5857 0200

Kyneton District Health Service
 PO Box 34
 KYNETON VIC 3444
(Agency did not provide data for 1998/99 to the Department of Justice)

La Trobe Shire Council
 PO Box 345
 Civic Centre
 TRARALGON VIC 3844
 Tel: 5173 1416

La Trobe University
 Plenty Road
 BUNDOORA VIC 3083
 Tel: 9479-2943
(Agency did not provide data for 1998/99 to the Department of Justice)

Lake Mountain Alpine Resort Management Board
 PO Box 40
 MARYSVILLE VIC 3779
 Tel: 5963 3288
(No FOI requests received in 98/99)

Lakes Entrance Community Health Centre
 PO Box 429
 18-26 Jemmeson Street
 LAKES ENTRANCE VIC 3909
 Tel: 5155 1314
(No FOI requests received in 98/99)

La Trobe Community Health Service Inc
 PO Box 960
 MORWELL VIC 3840
 Tel: 5134 2011
(No FOI requests received in 98/99)

La Trobe Regional Hospital
 PO Box 424
 TRARALGON VIC 3844
 Tel: 5173 8000

Loddon Mallee Women's Health
 48 Queen St
 BENDIGO VIC 3550
 Tel: 5443 0233
(No FOI requests received in 98/99)

Loddon Shire Council
 PO Box 21
 WEDDERBURN VIC 3518
 Tel: 5494 1200

Lorne Community Hospital
 Albert St
 LORNE VIC 3232
 Tel: 5289 1508

Lyndoch Warrnambool Inc
 Hopkins Road
 WARRNAMBOOL VIC 3280
 Tel: 5561 9300

Macedon Ranges Shire Council
 PO Box 151
 KYNETON VIC 3444
 Tel: 5422 0352

Maldon Hospital and Community Care
 PO Box 50
 CASTLEMAINE VIC 3450
 Tel: 5471 1501
(No FOI requests received in 98/99)

Mallee Track Health & Community Service
 PO Box 130
 OUYEN VIC 3490
 Tel: 5092 1111

Manningham City Council
 PO Box 1
 699 Doncaster Road
 DONCASTER VIC 3108
 Tel: 9840 9262

Manningham Community Health Service
 8 Jackson Court
 DONCASTER EAST VIC 3109
 Tel: 9848 9623
(No FOI requests received in 98/99)

Mansfield District Hospital
 PO Box 139
 MANSFIELD VIC 3722
 Tel: 5775 2111
(No FOI requests received in 98/99)

Maribyrnong City Council
 PO Box 58
 FOOTSCRAY VIC 3011
 Tel: 9688 0210

Marine Board of Victoria
 Level 26
 80 Collins
 MELBOURNE VIC 3000
 Tel: 9655 6718

Maroondah City Council
 PO Box 156
 City Offices,
 Braeside Avenue
 RINGWOOD VIC 3134
 Tel: 9871 0299

Maroondah Hospital
 PO Box 135
 RINGWOOD EAST VIC 3135
 Tel: 871 3365

Maryborough District Health Service
77-85 Clarendon St
MARYBOROUGH VIC 3465
Tel: 5461 0333

Medical Practitioners Board of Victoria
PO Box 821
Level 3
1 Palmerston Crescent
SOUTH MEBOURNE VIC 3205
Tel: 9655 0502

Melbourne & Olympic Parks Trust
PO Box 799
Batman Avenue
RICHMOND VIC 3121
Tel: 9286 1600

Melbourne City Link Authority
Level 26
80 Collins St
MELBOURNE VIC 3000
Tel: 9655 6718

Melbourne Market Authority
Mail Box 1
542 Footscray Road
FOOTSCRAY VIC 3011
Tel: 9258 6100

Melbourne Port Corporation
GPO Box 261C
MELBOURNE VIC 3001
Tel: 9628 7502

Melbourne University
Grattan Street
PARKVILLE VIC 3052
Tel: 9344-7117

Melbourne Water Corporation
6/607 Bourke St
MELBOURNE VIC 3000
Tel: 9235 7184

Melton Shire Council
232 High St
MELTON VIC 3337
Tel: 9747 7200

Mercy Hospital for Women
126 Clarendon St
EAST MELBOURNE VIC 3000
Tel: 9270 2346

Metropolitan Ambulance Service
PO Box 2000
DONCASTER VIC 3108
Tel: 9840-3632

Metropolitan Fire and Ambulance Services Board (MFESB)
456 Albert Street
EAST MELBOURNE VIC 3002
Tel: 9665-4431

Mildura Base Hospital
 PO Box 306
 MILDURA VIC 3502
 Tel: 5022-3330

Mildura Rural City Council
 108-116 Madden Ave
 MILDURA VIC 3500
 Tel: 5022 2777

**Mitchell Community Health Services
 Inc**
 PO Box 84
 BROADFORD VIC 3658
 Tel: 0357-841 306
(No FOI requests received in 98/99)

Mitchell Shire Council
 113 High St
 BROADFORD VIC 3658
 Tel: 57 346 200

Moira Shire Council
 Melville Street
 NUMURKAH VIC 3636
 Tel: 03 58 620 222

Monash City Council
 293 Springvale Road
 GLEN WAVERLEY VIC 3150
 Tel: 9518-3555

Monash University
 Wellington Road
 CLAYTON VIC 3168
 Tel: 9905 2010

Moonee Valley City Council
 PO Box 126
 MOONEE PONDS VIC 3039
 Tel: 9243 8888

Moorabool Shire Council
 PO Box 18
 BALLAN VIC 3342
 Tel: 5366-7100

Moreland City Council
 Locked Bag No. 10
 MORELAND VIC 3058
 Tel: 03-9240-1117

Moreland Community Health Service
 11 Glenlyon Road
 BRUNSWICK VIC 3065
 Tel: 9387 6711
(No FOI requests received in 98/99)

**Mornington Peninsula Shire
 Council**
 Private Bag 1000
 ROSEBUD VIC 3939
 Tel: 5986-0188

Moyne Shire Council
 PO Box 51
 PORT FAIRY VIC 3284
 Tel: 3-5568-2600

Mount Alexander Hospital
 PO BOX 50
 CASTELMAINE VIC 3450
 Tel: 54 711 555

Mount Alexander Shire Council
 PO Box 185
 CASTELMAINE VIC 3450
 Tel: 54 711 700

Murray Valley Citrus Marketing Board
 PO BOX 1384
 MILDURA VIC 3500
 Tel: 502 11 890
(No FOI requests received in 98/99)

Murrindindi Community Health Service Inc
 PO Box 104
 EILDON VIC 3713
 Tel: 577 424 404

Murrindindi Shire Council
 PO Box 138
 ALEXANDRA VIC 3714
 Tel: 577 20 333

Nathalia District Hospital
 Elizabeth Street
 NATHALIA VIC 3638
 Tel: 58 66 2601
(No FOI requests received in 98/99)

Natural Resources & Environment, Department of
 PO Box 500
 EAST MELBOURNE VIC 3002
 Tel: 9637-8875

Necropolis Board of Trustees
 Princess Highway
 SPRINGVALE VIC 3171
 Tel: 9546 9377
(No FOI requests received in 98/99)

North Richmond Community Health Centre
 23 Lennox St
 RICHMOND NORTH VIC 3121
 Tel: 429 5477
(No FOI requests received in 98/99)

Melbourne Extended Care & Rehabilitation Service
 PO Box 7000
 CARLTON SOUTH VIC 3053
 Tel: 9389 7112

North Yarra Community Health
 365 Hoddle St
 COLLINGWOOD VIC 3066
 Tel: 9419 6155
(No FOI requests received in 98/99)

Northern District Community Health Service

PO Box 523
KERANG VIC 3579
5452 2700

(No FOI requests received in 98/99)

Northern Hospital

185 Cooper Street
EPPING VIC 3076
Tel: 9219-8258

Nowa Nowa Community Health Centre

Princes Hwy
NOWA NOWA VIC 3887
Tel: 5155 7294

Nurses Board of Victoria

GPO Box 4932
MELBOURNE VIC 3001
Tel: 9613-0333

Office of the Administrator (under Part 4 of Electricity Industry Act 1993)

5/452 Flinders Street
MELBOURNE VIC 3000
Tel: 9592 7940

(No FOI requests received in 98/99)

Otway Health & Community Services

PO Box 84
APOLLO BAY VIC 3233
Tel: 5237 6303

Northern Grampians Shire Council

PO Box 580
STAWELL VIC 3380
Tel: 5358-8700

Northern Melbourne Institute of TAFE (NMIT)

77-91 St George's Road
PRESTON VIC 3072
Tel: 03-9269-1241

Nulumbik Shire Council

PO Box 476
GREENSBOROUGH VIC 3088
Tel: 9433 3300

(No FOI requests received in 98/99)

Office of Public Prosecutions (Vic)

565 Lonsdale St
MELBOURNE VIC 3000
Tel: 9603 7666

Office of the Regulator – General

1/35 Spring St
MELBOURNE VIC 3000
Tel: 9651 3912

Ovens & King Community Health Service

PO Box 224
WANGARATTA VIC 3676
Tel: 0357-222 355

(No FOI requests received in 98/99)

Peninsula Community Health Service

19 Albert St
MORNINGTON VIC 3931
Tel: 5975 8266

(No FOI requests received in 98/99)

Peninsula Health Care Network

PO Box 52
FRANKSTON VIC 3199
Tel: 9784 7720

Peter MacCallum Cancer Institute

St Andrews Place
MELBOURNE VIC 3000
Tel: 9656 1043

Pharmacy Board of Victoria

381 Royal Parade
PARKVILLE VIC 3052
Tel: 9903-9587

(No FOI requests received in 98/99)

Plenty Valley Community Health Service

PO Box 82
WHITTLESEA VIC 3757
Tel: 9716 2846

(No FOI requests received in 98/99)

Plumbing Industry Board

C/o Department of Infrastructure
26/80 Collins Street
MELBOURNE VIC 3000
Tel: 9655-6718

Police Board of Victoria

7/589 Collins St
MELBORNE VIC 3000
Tel: 9619 7500

(No FOI requests received in 98/99)

Port Phillip City Council

Cnr. Carlisle St & Brighton Rd
ST KILDA VIC 3182
Tel: 9209 6692

Portland & District Community Health Centre

33 Otway St
PORTLAND VIC 3305
Tel: 55-234-000

(No FOI requests received in 98/99)

Portland & District Hospital

Bentinck St
PORTLAND VIC 3305
Tel: 55 210 342

Premier and Cabinet, Department of

2/1 Treasury Place
MELBOURNE VIC 3002
Tel: 9651 5096

Public Transport Corporation

C/o Department of Infrastructure
26/80 Collins Street
MELBOURNE VIC 3000
Tel: 9655-6718

Pyrenees Shire Council
5 Lawrence St
BEAUFORT VIC 3373
Tel: 534 92 000

Ranges Community Health Services
PO Box 360
LILYDALE VIC 3140
Tel: 9739 4577
(No FOI requests received in 98/99)

Registered Schools Board
Department of Education
2 Treasury Place
MELBOURNE VIC 3002
Tel: 9637 2670

Robinvale District Health Services
PO Box 376
ROBINVALE VIC 3549
Tel: 502 63703

Rochester & Elmore District Health Service
PO Box 202
ROCHESTER VIC 3561
Tel: 54 84 1400

Royal Botanic Gardens Board
Birdwood Ave
SOUTH YARRA VIC 3141
Tel: 9252 2323
(No FOI requests received in 98/99)

Royal Children's Hospital
Flemington Road
PARKVILLE VIC 3052
Tel: 9345-5676

Royal Melbourne Hospital
C/o Post Office
Royal Melbourne Hospital
PARKVILLE VIC 3050
Tel: 9342 7781

Royal Melbourne Institute of Technology University
124 La Trobe St
MELBOURNE VIC 3001
Tel: 9925-3522

Royal Society for the Prevention of Cruelty to Animals (Victoria) Inc
3 Burwood Hwy
BURWOOD VIC 3151
Tel: 03 9224 2222
(No FOI requests received in 98/99)

Royal Victorian Eye & Ear Hospital
Locked Bag 8
EAST MELBOURNE VIC 3000
Tel: 99298 570

Royal Women's Hospital
132 Grattan Street
CARLTON VIC 3053
Tel: 9344-2854

Rural Ambulance Victoria

Locked Bag 000
 BALLARAT VIC 3354
 Tel: 5337 9200

Rural City Of Ararat

PO Box 246
 ARARAT VIC 3377
 Tel: 0353-550-200

Rural City of Wangaratta

64-68 Ovens St
 WANGARATTA VIC 3676
 Tel: 5722 0888

San Remo & District Community Health Centre

1 Back Beach Road
 SAN REMO VIC 3925
 Tel: 56 785 388

(No FOI requests received in 98/99)

Seymour District Memorial Hospital

PO BOX 236
 SEYMOUR VIC 3661
 Tel: 57 936 100

Shire of Yarra Ranges

PO Box 105
 LILYDALE VIC 3140
 Tel: 1300 368 333

South East Water

20 Corporate Drive
 MOORABBIN VIC 3189
 Tel: 9552 3675

South Gippsland Shire Council

Private Bag 4
 LEONGATHA VIC 3953
 Tel: 03 56 629 213

Southern Grampians Shire Council

11 Brown St
 HAMILTON VIC 3300
 Tel: 55-730-4444

Southern Health Care Network

Locked Bag 29
 246 Clayton Road
 CLAYTON VIC 3168
 Tel: 9594 2115

St George's Health Service

283 Cotham Road
 KEW VIC 3101
 Tel: 9272-0444

St Vincent's Hospital

41 Victoria Pde
 FITZROY VIC 3065
 Tel: 03-9288-2775

State Development, Department of
15/55 Collins St
MELBOURNE VIC 3000
Tel: 9651 9108

**State Electricity Commission of
Victoria**
Office of the Administrator
5/452 Flinders Street
MELBOURNE VIC 3000
Tel: 9592 7940

State Library of Victoria
328 Swanston Street
MELBOURNE VIC 3000
Tel: 9669-9851

State Revenue Office
505 Little Collins Street
MELBOURNE VIC 3000
Tel: 9628-0696

State Trustees Limited
168 Exhibition St
MELBOURNE VIC 3000
Tel: 9667 6200

Stawell District Hospital
Sloane Street
STAWELL VIC 3380
Tel: 5358-2255

Strathbogie Shire Council
PO Box 177
EUROA VIC 3666
Tel: 57 95 2010

Sunbury Community Health Centre
PO Box 218
SUNBURY VIC 3429
Tel: 9744 4455
(No FOI requests received in 98/99)

**Sunraysia Community Health
Service**
PO Box 2803
MILDURA VIC 3502
Tel: 502-37511

Surfcoast Shire Council
PO Box 350
TORQUAY VIC 3228
Tel: 5261 0622

Swan Hill District Hospital
PO Box 483
SWAN HILL VIC 3585
Tel: 503 21111

Swan Hill Rural City Council
45 Splatt St
SWAN HILL VIC 3585
Tel: 03-5032-0333

Swinburne University of Technology
 PO Box 218
 HAWTHORN VIC 3122
 Tel: 9214 5413

Tourism Victoria
 GPO Box 2219T
 MELBOURNE VIC 3001
 Tel: 9653-9797

Towong Shire Council
 32 Towong St
 TALLANGATTA VIC 3700
 Tel: 02 607 12 999

Transport Accident Commission
 GPO Box 5149AA
 MELBOURNE VIC 3000
 Tel: 03-9664-6528

(No FOI requests received in 98/99)

Treasury and Finance, Department of
 3/1 Treasury Place
 MELBOURNE VIC 3000
 Tel: 9651 2115

Trust for Nature (Victoria)
 2/385 Little Lonsdale St
 MELBOURNE VIC 3000
 Tel: 9670 9933

University of Ballarat
 PO Box 663
 BALLARAT VIC 3353
 Tel: 5327 9506
(No FOI requests received in 98/99)

Upper Hume Community Health Service
 PO Box 173
 WODONGA VIC 3689
 Tel: 0260 561 550
(No FOI requests received in 98/99)

Upper Murray Health Community Services
 PO Box 200
 CORRYONG VIC 3707
 Tel: 02-6076-1355
(No FOI requests received in 98/99)

Urban Land Corporation
 11/360 Elizabeth Street
 MELBOURNE VIC 3000
 Tel: 9664 8444

Veterinary Board of Victoria
 272 Brunswick Road
 BRUNSWICK VIC 3056
 Tel: 03-9387-4236

VicRoads
 5th floor
 60 Denmark St
 KEW VIC 3101
 Tel: 03-9854-2231

VicSwim Inc

1104-1108 Toorak Road
HARTWELL VIC 3124
Tel: 03-9889-5922

(No FOI requests received in 98/99)

Victoria Legal Aid

350 Queen St
MELBOURNE VIC 3000
Tel: 9269 0237

Victoria Police Force

PO Box 415
MELBOURNE VIC 3005
Tel: 9247-6801

Victoria Racing Club

400 Epsom Road
FLEMINGTON VIC 3031
Tel: 9258 4736

(No FOI requests received in 98/99)

Victoria State Emergency Service

151 Sturt St
SOUTH MELBOURNE VIC 3205
Tel: 9684 6609

Victoria University

PO Box 14428
MCMC
MELBOURNE VIC 8001
Tel: 03-9688-4118

Victorian AIDS Council / Gay Men's Health Centre

6 Claremont Street
SOUTH YARRA VIC 3141
Tel: 9865-6700

(No FOI Requests for 1998/1999)

Victorian Arts Centre Trust

PO Box 7585
MELBOURNE VIC 8004
Tel: 9281-8000

(No FOI Requests for 1998/1999)

Victorian Casino & Gaming Authority

Level 5
35 Spring Street
MELBOURNE VIC 3000
Tel: 9651-3333

Victorian Dairy Industry Authority

651 Victoria St
ABBOTSFORD VIC 3067
Tel: 9426-1602

Australian Dried Fruits Board

PO Box 997
31 Deakin Avenue
MILDURA VIC 3500
Tel: 5022 1363

(No FOI requests received in 98/99)

Victorian Electoral Commission

8/505 Collins Street
MELBOURNE VIC 3000
Tel: 9287-7455

(No FOI requests received in 98/99)

Victorian Superannuation Board
 10/35 Spring St
 MELBOURNE VIC 3000
 Tel: 9651 3396

Victorian WorkCover Authority
 24/222 Exhibition St
 MELBOURNE VIC 3001
 Tel: 9641 1419

Wangaratta District Base Hospital
 Green Street
 WANGARATTA VIC 3677
 Tel: 03-5722-0260

Warrnambool & District Base Hospital
 Ryot St
 WARRNAMBOOL VIC 3280
 Tel: 55 631 593

Warrnambool City Council
 PO Box 198
 WARRNAMBOOL VIC 3280
 Tel: 556-47814

Wellington Shire Council
 PO Box 506
 SALE VIC 3850
 Tel: 51 423 366

Werribee Mercy Hospital
 300 Princes Highway
 WERRIBEE VIC 3030
 Tel: 9216-8888

West Goulburn Community Health Service
 35 Birdwood Ave
 STANHOPE VIC 3623
 Tel: 03-5857-2400
(No FOI requests received in 98/99)

West Wimmera Health Service
 PO Box 231
 NHILL VIC 3418
 Tel: 03-5391-4222

West Wimmera Shire Council
 PO Box 15
 KANIVA VIC 3419
 Tel: 03-5392-7700
(No FOI requests received in 98/99)

Western District Health Service
 PO Box 283
 HAMILTON VIC 3300
 Tel: 557 10215

Western Hospital
 Western Health Care Network
 Gordon St
 FOOTSCRAY VIC 3011
 Tel: 9319 6352

Western Region Health Care
 72-78 Paisley Street
 FOOTSCRAY VIC 3011
 Tel: 9689-4888
(No FOI requests received in 98/99)

Whitehorse Community Health Service Inc
 65 Carrington St
 BOX HILL VIC 3128
 Tel: 9890 2220
(No FOI requests received in 98/99)

Whittlesea City Council
 Civic Centre
 Ferres Blve
 SOUTH MORANG VIC 3083
 Tel: 9217 2207

William Angliss Institute of TAFE
 555 La Trobe Street
 MELBOURNE VIC 3001
 Tel: 9606 2111
(No FOI requests received in 98/99)

Williamstown Hospital
 Western Health Care Network
 Railway Cres
 Williamstown VIC 3016
 Tel: 9393 0100

Wimmera Health Care Group
 Baillie St
 HORSHAM VIC 3400
 Tel: 5381 9111

Wodonga Institute of TAFE
 15 McKoy Street
 WODONGA VIC 3690
 Tel: 02 60 55 66 00
(No FOI requests received in 98/99)

Wodonga Regional Health Service
 PO Box 156
 WODONGA VIC 3689
 Tel: 02-6051-7111

Women's Health West
 60 Droop St
 FOOTSCRAY VIC 3011
 Tel: 9689 9588
(No FOI requests received in 98/99)

Wonthaggi & District Hospital
 Graham St
 WONTHAGGI VIC 3995
 Tel: 5671 3333

Wyndham City Council
 45 Princes Hwy
 WERRIBEE VIC 3030
 Tel: 9742 0834

Yarra City Council
 333 Bridge Road
 RICHMOND VIC 3121
 Tel: 9205 5110

Yarra Ranges Health Service
 377 Maroondah Hwy
 HEALSVILLE VIC 3777
 Tel: 59624 300

Yarra Valley Water Ltd
 Lucknow St
 MITCHAM VIC 3132
 Tel: 9872 1238

Yarrawonga Community Health Centre
 Piper Street
 YARRAWONGA VIC 3730
 Tel: 5744-1324
(No FOI requests received in 98/99)

Yarrawonga District Hospital
 Piper St
 YARRAWONGA VIC 3730
 Tel: 57 43 8111

Yarriambiak Shire Council
 PO Box 243
 WARRACKNABEAL VIC 3393
 Tel: 539 80104

Yea & District Memorial Hospital
 45 Station St
 YEA VIC 3717
 Tel: 57 972 500
(No FOI requests received in 98/99)

Yooralla Society of Victoria
 244 Flinders Street
 MELBOURNE VIC 3000
 Tel: 9650 4077
(No FOI requests received in 98/99)

Young Farmers Finance Council
 C/- Rural Finance Corporation of
 Victoria
 15/350 Collins St
 MELBOURNE VIC 3000
 Tel: 9243 2604
(No FOI requests received in 98/99)

Zoological Parks & Gardens Board
 PO Box 74
 PARKVILLE VIC 3052
 Tel: 9731 9620